

ACCESS ADVANTAGE PLUS[®] SERVICE

18.7 APPLICATION OF RATES AND CHARGES – (cont'd)

- 18.7.3 Rates and charges for the Integrated Voice Access Line and Access Advantage Plus Trunk will consist of only a monthly recurring charge as specified in 18.9 following.
- 18.7.4 Rates and charges for the other services to be connected to Access Advantage Plus Service are specified in the applicable tariffs for those services.
- 18.7.5 One End User Common Line (EUCL) charge as specified in Section 4 of Tariff FCC No. 73 will apply for each Integrated Voice Access Line, Access Advantage Plus Trunk, or Plexar Service connected to Access Advantage Plus Service.
- 18.7.6 When utilizing a Company-provided DS3 Service to deliver an Access Advantage Plus Service, a DS3 Port Charge is applied instead of the Access Advantage Plus Transport Charge.

18.8 TERM PRICING PLAN (TPP)(1)

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18.8.1. General

- A. Access Advantage Plus Service may be ordered on a month-to-month basis or under the Term Pricing Plan (TPP). The TPP provides the customer the option of choosing either a one-, two- or three-year initial service period.
- B. TPP rates will be exempt from Company-initiated rate increases throughout the selected service period. Should the Company increase its rates during the selected service period, the customer would continue to pay the rates in effect at the time the customer elected to establish service under TPP.
- C. Any decrease in TPP monthly recurring rates will be passed on to customers who participate in an applicable TPP.

18.8.2. Terms and Conditions

- A. The customer must specify the length of the initial service period at the time service is ordered.
- B. Integrated Voice Access Lines and Access Advantage Plus Trunks must have the same TPP service period as the associated Access Advantage Plus Transport elements.
- C. Access Advantage Plus Transport elements may have different TPP service periods even when ordered at the same time by the same customer.

(1) Effective October 11, 2013, customers may not establish new term plans greater than 12 months for Access Advantage Plus Service, and existing term plans may not be renewed or extended for a term greater than 12 months.

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ACCESS ADVANTAGE PLUS® SERVICE

18.8 TERM PRICING PLAN (TPP)(1) (cont'd)

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18.8.3. Changes to TPPs

- A. Prior to the expiration of the initial service period or extended service period, as described in 18.8.4. (Renewal) following, the customer may convert existing TPP services to a new TPP initial service period without incurring termination charges, provided the new initial service period is equal to or greater than the original initial service period.

Example: A customer with an existing two year TPP could convert to a new two or three year TPP at any time without incurring any termination charge.

- B. If a customer requests an existing TPP to be converted to a month-to-month basis at any time prior to the expiration of the initial service period or extended service period, the request will be treated as a disconnect and new connect of service, and termination charges will apply.
- C. Customers may convert their Access Advantage Plus Transport to Transport provided from FCC Tariff 73 without incurring termination charges, provided the new service period is equal to or greater than the original service period.

18.8.4. Renewal

- A. The customer may elect to renew the TPP initial service period for one additional 12 month service period (extended service period) at the rates currently listed for the original initial service period.
- B. The customer must provide the Company with a written notice of intent to renew an existing TPP initial service period no later than 90 days prior to the expiration of the initial service period.
- C. If the customer elects not to renew the TPP or does not notify the Company of its intent to renew, the service will then automatically be billed under the tariffed month-to-month rates in effect at the time the TPP initial service period expires.
- D. At the end of an extended service period, the customer's service will automatically be billed under the tariffed month-to-month rates in effect at the time the extended service period expires unless the customer negotiates a new TPP initial service period or terminates service.

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ACCESS ADVANTAGE PLUS[®] SERVICE

18.8 TERM PRICING PLAN (TPP)(1) - (cont'd)

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18.8.5. Upgrade in Service

- A. A customer may upgrade a TPP (e.g. add additional Access Advantage Plus Transport elements) without incurring termination charges provided all of the following conditions are met:
 - 1. the new service arrangement is provided to the same customer at the same location as the discontinued service, and
 - 2. the customer's request for disconnection of the existing service and request for new service are received at the same time.
- B. If the order to upgrade service does not meet the conditions above, it will be treated as a discontinuance of the existing service and establishment of a new service. All termination charges will then apply.
- C. The monthly rates for the new service will be those in effect at the time the service is changed and applicable nonrecurring charges will apply to the new service.

18.8.6. Moves to a New Location

A customer with an existing TPP may request a move of the service to a new location, or a move and an upgrade, or a move and change of service. Nonrecurring charges will apply; termination charges will not apply.

18.8.7. Nonrecurring Charges

- A. The nonrecurring charges as found in 18.9 following will apply for new service ordered under TPP.
- B. If the customer chooses to convert existing service provided on a monthly rate basis to a TPP, no nonrecurring charges will apply.
- C. If the customer chooses to convert existing service provided on TPP to a monthly rate basis or to another TPP, nonrecurring charges will apply and termination charges may be applicable.

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ACCESS ADVANTAGE PLUS[®] SERVICE

18.8 TERM PRICING PLAN (TPP)(2) (cont'd)

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18.8.8. Termination Charges

- A. Customers requesting to discontinue services provided under a TPP prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges. Payment of the termination charge does not release the customer from other previous amounts owed to the Company.
- B. For TPPs which become effective on or after September 15, 2004:
- in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Access Advantage Plus Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's TPP term

For TPPs in effect prior to September 15, 2004, the termination charge for the Initial Service Period shall be the lesser of:

- The difference between the Initial Service Period rates and charges for the completed months of the initial service term at the time of termination and the rates and charges for the next lower service term(1) actually completed plus interest charges based on the annuity factor discount rate, as stated in Section 17 of the General Exchange Tariff, in effect at the time of termination;

or

- The monthly payments remaining on the service term.

Example: If the customer completes 27 months of a 36 month (3 year) service term, the first calculation of a termination charge will equal the difference between 27 months of rates and charges at the 3 year service term and 27 months of rates and charges at the 2 year service term (which is the next lower service term actually completed) plus interest at the annuity factor discount rate in effect at the time of termination. The second calculation will be the sum of the 9 remaining monthly payments of the 3-year service term. The termination charge is the lesser of the two calculations.

- (1) If the service is terminated within the first 12 months, the calculation is based on month-to-month rates.
- (2) Effective October 11, 2013, customers may not establish new term plans greater than 12 months for Access Advantage Plus Service, and existing term plans may not be renewed or extended for a term greater than 12 months.

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ACCESS ADVANTAGE PLUS[®] SERVICE

18.8 TERM PRICING PLAN (TPP)(1) (cont'd)

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18.8.8. Termination Charges (cont'd)

C. For TPPs which become effective on or after September 15, 2004:

- in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Access Advantage Plus Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's TPP term

For TPPs in effect prior to September 15, 2004, the termination charges for the Extended Service Period shall be the lesser of:

- The difference between the extended service period rates and the month-to-month rates for the months actually completed plus interest charges based on the annuity factor discount rate in effect at the time of termination;

or

- The monthly payments remaining on the service term.

D. If special construction was applied to the service being terminated, any termination charges associated with the special construction will also apply.

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**P.S.C. Mo. - No. 38
DIGITAL LINK SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 18
7th Revised Sheet 9
Replacing 6th Revised Sheet 9

ACCESS ADVANTAGE PLUS® SERVICE

18.9 RATES AND CHARGES

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
18.9.1. Access Advantage Plus Transport	EMZDX			
- Month-to-Month		\$400.00	\$2,500.00	
- One year		400.00	1,000.00	
- Two years(1)		375.00	500.00	(AT)
- Three years(1)		330.00	None	(AT)
18.9.2. Integrated Voice Access Line	1F7			
A. Single Line		16.00	None	
- Month-to-Month		15.20	None	
- One year		9.00	None	
- Two years(1)		8.60	None	(AT)
- Three years(1)				(AT)
B. Multi-Line	1D8	25.00	None	
- Month-to-Month		19.00	None	
- One year		14.00	None	
- Two years(1)		13.60	None	(AT)
- Three years(1)				(AT)
18.9.3. Access Advantage Plus Trunk	P1++			
- Month-to-Month		25.00	None	
- One year		19.00	None	
- Two years(1)		14.00	None	(AT)
- Three years(1)		13.60	None	(AT)
18.9.4. DS3 Port Charge	EMZP1			
- Month-to-Month		350.00	1,500.00	
- One year		220.00	750.00	
- Two years(1)		200.00	250.00	(AT)
- Three years(1)		185.00	0.00	(AT)
18.9.5. Access Advantage Plus Cross-Connect, each				
A. Same Serving Office	EMZCX	10.00	175.00	
B. Different Serving Offices				
- Fixed	EMZCF	25.00	350.00	
- Per Mile	1LNOX	2.00	None	

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ACCESS ADVANTAGE PLUS[®] SERVICE

18.11 ACCESS ADVANTAGE PLUS OPTIONS(1)

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Access Advantage Plus Options allows business customers to purchase a plan designed to provide discounted optional services, and a reduced Integrated Voice Access Line (IVAL) over a reduced Access Advantage Plus Transport on a three year Term Pricing Plan. Access Advantage Plus Options customers are not eligible for additional Access Advantage Plus discounts and/or Access Advantage Plus promotional offers.

18.11.1 Service Components

- A. Access Advantage Plus Transport
- B. One (1) Integrated Voice Access Line (IVAL)
- C. At Least One (1) of the following Optional Services:

Call Management Services:

- Caller ID (Name and Number)
- Call Transfer Disconnect, or
- Call Forwarding

Optional Calling Plan (OCP):

- 1+Saver- Option E

18.11.2 Term Pricing Plan (TPP)

- A. Access Advantage Plus Options can only be ordered on a three year TPP.
- B. TPP rates for Access Advantage Plus Options Transport and IVALs will be exempt from Company initiated rate increases throughout the service term. Should the Company increase its rates during the service term, the existing customer will be grandfathered and will continue to pay the Access Advantage Plus Options and IVAL rates in effect at the time the customer elected to establish service under the TPP.
- C. Any decrease in the TPP monthly rates will be passed on to customers who participate in an applicable TPP under this tariff.
- D. Customers who subscribe to the TPP option will have their initial nonrecurring charges for Call Management Services and OCPs waived.

(1) Effective October 11, 2013, customers may not establish new Access Advantage Plus Options service, and existing term plans may not be renewed or extended.

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ACCESS ADVANTAGE PLUS[®] SERVICE

18.11 ACCESS ADVANTAGE PLUS OPTIONS(1) (cont'd)

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18.11.2 Term Pricing Plan (TPP) (cont'd)

- E. Customers may add additional optional services to their existing TPP at the same discounts and reductions for the duration of the service agreement within the promotional period.
- F. A customer may upgrade their current Access Advantage Plus Options TPP to a new Access Advantage Plus Options TPP equal to or greater than the original service agreement without incurring termination charges. Rates and charges in effect at the time will be applied to the new TPP.

18.11.3 Termination Charges

- A. Customers requesting to discontinue services provided under the TPP, agreement or contract, prior to the expiration of the agreement may be subject to termination charges.
- B. Payment of the applicable termination charge will not release the customer from other charges previously incurred and owed to the Company.
- C. For TPPs which become effective on or after September 15, 2004:
 - in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of Access Advantage Plus Options Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's TPP term.

For TPPs in effect prior to September 15, 2004, the termination charge shall be:

- the lesser of the difference between the rates and charges paid for the completed months of the service term at the time of termination and the tariff month-to-month rates and charges for such months plus interest charges based on the approved discount rate in effect at the time of termination; or the remaining monthly payments on the service term.

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ACCESS ADVANTAGE PLUS® SERVICE

18.11 ACCESS ADVANTAGE PLUS OPTIONS(3) (cont'd)

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18.11.4 Rates and Charges

<u>Description</u>	<u>Credit USOC</u>	<u>Monthly Discount</u>
Access Advantage Plus Transport - Three Year TPP	RCRAH	\$(50.00)
Integrated Voice Access Line - Three Year TPP		
- Single-line	RCRAC	(2.60)
- Multi-line	RCRAD	(7.60)
Call Transfer Disconnect(1)	RCRAE	(7.50)
Call Forwarding(1)	RCRAF	(4.50)
Caller ID (Name and Number) (1)	RCRAG	(8.00)
Optional Calling Plans(2) - 1 Hr. Block of Time	RCRAJ	(4.18)
- Additional Per Minute of Use		none

- (1) See paragraph 47.4.2 in Section 47, and paragraph 44.6.2 in Section 44 of the General Exchange Tariff, EasyOptions Services for rates prior to application of discount.
- (2) See paragraph 1.12.3 of the Long Distance Message Telecommunications Tariff, Optional Calling Plans for rates prior to application of discount. Additional Per Minute of Use rates do apply.
- (3) Effective October 11, 2013, customers may not establish new Access Advantage Plus Options service, and existing term plans may not be renewed or extended.

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