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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service

A. Rates and Charges  
Service Components

1. Facility and Equipment Rate Elements

Basic Rate Interface, each  
 Installation Charge Pricing Options:  
     Month-to-Month  
     12-Month  
     24-Month

Link Extension Equipment, each  
 Link Extension Facility, each

2. Network Rate Elements

Integrated Services Digital Circuit  
 Switched Voice/Circuit Switched Data  
 Transport Option (CSV/CSD)

Packet Switched Data (PSD),  
 each Permanent PSD B Channel(2)  
 each On Demand PSD B Channel(2)(3)

3. CSV/CSD Network Options for each B  
 Channel

Additional Call Offering  
 Analog Member in a Hunt Group  
 Automatic Callback  
 Automatic Recall

Basic Electronic Key Terminal Service  
 (Basic EKTS) Feature Package

(D)

	Monthly Rate		Installation Charge (4)
	Rate Segment I	Rate Segment II	
Basic Rate Interface, each			
Month-to-Month	\$45.50	\$40.95	\$400.00
12-Month	45.50	40.95	200.00
24-Month	45.50	40.95	0.00
Link Extension Equipment, each	36.00	32.40	0.00
Link Extension Facility, each	8.80	7.92	0.00
Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (CSV/CSD)	(1)	(1)	
Packet Switched Data (PSD), each Permanent PSD B Channel(2)	45.00	40.50	0.00
each On Demand PSD B Channel(2)(3)	25.00	22.50	0.00
each D Channel (2)	5.00	4.50	0.00
Additional Call Offering	10.10	9.09	0.00
Analog Member in a Hunt Group	3.00	2.70	0.00
Automatic Callback	4.00	3.60	11.00
Automatic Recall	4.00	3.60	6.50
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	12.00	10.80	0.00

See Sheet No. 119 for footnotes.

Issued: August 14, 1998

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Effective: September 14, 1998

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4. SERVICES (continued)

4.10 Integrated Services (continued)

4.10.3 DigiLine Service

A. Rates and Charges

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge (4)</u>
1. Facility and Equipment Rate Elements			
Basic Rate Interface, each	Z22, Z23		
Installation Charge Pricing Options:			
Month-to-Month		\$40.95	\$400.00
12-Month		40.95	200.00
24-Month		40.95	0.00
Link Extension Equipment, each	NC1	32.40	0.00
Link Extension Facility, each	OTVXX	7.92	0.00
2. Network Rate Elements			
Integrated Services Digital Circuit Switched Voice/Circuit Switched Data Transport Option (CSV/CSD)			
Packet Switched Data (PSD), each Permanent PSD B Channel(2)	LTF3X LTF4X	40.50	0.00
each On Demand PSD B Channel(2)(3)	LTQ7X	22.50	0.00
each D Channel (2)	LTF4X LT44X	4.50	0.00
3. CSV/CSD Network Options for each B Channel			
Additional Call Offering	NCO	9.09	0.00
Analog Member in a Hunt Group	HGA	2.70	0.00
Automatic Callback	FKD	3.60	11.00
Automatic Recall	FKA	3.60	6.50
Basic Electronic Key Terminal Service (Basic EKTS) Feature Package	FPG1X	10.80	0.00

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**FILED**

Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (continued)

A. Rates and Charges (continued)

Service Components

(D)

Monthly Rate  
Rate Rate  
Segment I Segment II

Installation Charge (4)

4. CSV/CSD Network Options for each B Channel (continued)

CACH Electronic Key Terminal Service (CACH EKTS) Feature Package

\$15.00 \$13.50 \$0.00

Call Forwarding Don't Answer

3.00 2.70 0.00

Call Forwarding Interface Busy

3.00 2.70 0.00

Call Forwarding Variable

4.35 3.92 0.00

Call Pickup

0.50 0.45 0.00

Call Transfer Disconnect

8.00 7.20 0.00

Caller ID

8.50 7.65 6.50

Customer Originated Trace

(6a) (6b) 5.00

Delayed and Abbreviated Ring (5)

6.00 5.40 0.00

Distinctive Ringing

6.00 5.40 0.00

Hunt Group for CSD

2.80 2.52 0.00

Hunt Group for CSV

2.80 2.52 0.00

Hunt Group Transfer for CSD

1.00 0.90 0.00

Message Waiting Indicator

0.00 0.00 0.00

Remote Access to Call Forwarding

2.75 2.48 0.00

Secondary Only Telephone Number

10.10 9.09 0.00

Selective Call Forwarding

4.35 3.92 14.00

Selective Call Rejection

4.00 3.60 10.00

Six Way Conference Calling

6.95 6.26 0.00

Speed Call Long

8.70 7.83 0.00

See Sheet No. 119 for footnotes.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

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4.10 Integrated Services (continued)

4.10.3 DigiLine Service (continued)

A. Rates and Charges (continued)

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<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge (4)</u>
4. CSV/CSD Network Options for each B Channel (continued)			
CACH Electronic Key Terminal Service (CACH EKTS) Feature Package	EFV1X	13.50	0.00
Call Forwarding Don't Answer	NQ6	2.70	0.00
Call Forwarding Interface Busy	NQ5	2.70	0.00
Call Forwarding Variable	NVF	3.92	0.00
Calling Number Delivery	ZCN	7.65	6.50
Call Pickup	N9H	0.45	0.00
Call Transfer Disconnect	NZJPK	7.20	0.00
Caller ID	ZCN	7.65	6.50
Customer Originated Trace	FKN	(6)	5.00
Delayed and Abbreviated Ring (5)	NQG	5.40	0.00
Distinctive Ringing	R8D	5.40	0.00
Hunt Group for CSD	HTKPG	2.52	0.00
Hunt Group for CSV	GXH	2.52	0.00
Hunt Group Transfer for CSD	HG2	0.90	0.00
Message Waiting Indicator	NZW	0.00	0.00
Remote Access to Call Forwarding	RHA	2.48	0.00
Secondary Only Telephone Number	DO6	9.09	0.00
Selective Call Forwarding	FKE	3.92	14.00
Selective Call Rejection	FKQ	3.60	10.00
Six Way Conference Calling	NZ6	6.26	0.00
Speed Call Long	NY3	7.83	0.00

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Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.3 ISDN BRI Service (continued)

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A. Rates and Charges (continued)

Service Components

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Monthly Rate

Installation Charge (4)

Rate Rate  
Segment I Segment II

4. CSV/CSD Network Options for each B Channel (continued)

Speed Call Short

\$4.35 \$3.92 \$0.00

Three Way Conference Calling

\$4.35 3.92 0.00

5. PSD Network Options (X.25) for each D or B Channel Assigned

Additional End Point/Telephone Number (7)

0.50 0.45 0.50

Closed User Group

5.00 4.50 0.00

Hunt Group for PSD

2.80 2.52 0.50

Incoming Calls Barred

0.50 0.45 0.50

Local Charge Prevention

0.50 0.45 0.00

Outgoing Calls Barred

0.50 0.45 0.50

Permanent Virtual Circuit

2.00 1.80 0.00

6. Changes/Moves

Nonrecurring  
Charge

Change a Feature Package, per channel(8)

\$ 14.50

Change a Network Option (other than a Feature Package), per channel (9)

10.50

Add, Change or Rearrange a Network Rate Element, each Basic Rate Interface(10)

14.50

Move Charge

300.00

See Sheet No. 119 for footnotes.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.10 Integrated Services (continued)

4.10.3 DigiLine Service (continued)

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A. Rates and Charges (continued)

<u>Service Components</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge (4)</u>	
4. CSV/CSD Network Options for each B Channel (continued)				
Speed Call Short	NY6	\$3.92	\$0.00	
Three Way Conference Calling	NZ3	3.92	0.00	
5. PSD Network Options (X.25) for each D or B Channel Assigned				
Additional End Point/Telephone Number (7)	LTF4T	0.45	0.50	
Closed User Group	GXM	4.50	0.00	
Hunt Group for PSD	ML2PG	2.52	0.50	
Incoming Calls Barred	GLJ	0.45	0.50	
Local Charge Prevention	RBP	0.45	0.00	
Outgoing Calls Barred	GLJ	0.45	0.50	
Permanent Virtual Circuit	GXP	1.80	0.00	
6. Changes/Moves				<u>Nonrecurring Charge</u>
Change a Feature Package, per channel(8)	REA1G		\$ 14.50	
Change a Network Option (other than a Feature Package), per channel (9)	REA1H		10.50	
Add, Change or Rearrange a Network Rate Element, each Basic Rate Interface(10)	REA1K		14.50	
Move Charge	NR91M		300.00	

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Issued: January 21, 1998

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## 4. SERVICES (continued)

4.12 Integrated Services (continued)

## 4.12.3 ISDN BRI Service (continued)

Footnotes

- (1) Only the Integrated Services CSV/CSD Transport Options which are noted ISDN BRI Service compatible can be associated with ISDN BRI Service. For rates see Section 4.12.1 of this Tariff.
- (2) Allows one packet end point and/or telephone number. In addition, Digital Packet Switching Usage charges apply per Section 4.10.4 of this Tariff.
- (3) This feature is only available in combination with an Integrated Services Digital CSV/CSD Transport Option (Section 4.10.1 of this Tariff) for each B channel configured for On Demand PSD B Channel.
- (4) In addition, an installation charge of \$14.50 per feature or Network Rate Element is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features or Network Rate Elements are ordered subsequent to the installation of the Basic Rate Interface.
- (5) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFV1X) or Basic Call Handling Electronic Key Terminal Service Feature Package (FPG1X).
- (6a) Customer Originated Trace is billed \$8.00 per successful activation.
- (6b) Customer Originated Trace is billed \$7.20 per successful activation.
- (7) This feature is only available with PSD-D or On-Demand PSD-B Network Rate Element
- (8) This charge applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (9) This charge applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (10) This charge applies when the customer requests a change, or rearrangement of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change is requested.
- (11) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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(D)  
(D)  
4. SERVICES (continued)

(T) 4.12 Integrated Services (continued)

(T) 4.12.3 ISDN BRI Service (continued)

Footnotes

- (T) (1) Only the Integrated Services CSV/CSD Transport Options which are noted ISDN BRI Service compatible can be associated with ISDN BRI Service. For rates see Section 4.12.1 of this Tariff.
- (T) (2) Allows one packet end point and/or telephone number. In addition, Digital Packet Switching Usage charges apply per Section 4.10.4 of this Tariff.
- (3) This feature is only available in combination with an Integrated Services Digital CSV/CSD Transport Option (Section 4.10.1 of this Tariff) for each B channel configured for On Demand PSD B Channel.
- (4) In addition, an installation charge of \$14.50 per feature or Network Rate Element is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features or Network Rate Elements are ordered subsequent to the installation of the Basic Rate Interface.
- (5) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFVIX) or Basic Call Handling Electronic Key Terminal Service Feature Package (FPGIX).
- (6a) Customer Originated Trace is billed \$8.00 per successful activation.
- (6b) Customer Originated Trace is billed \$7.20 per successful activation.
- (7) This feature is only available with PSD-D or On-Demand PSD-B Network Rate Element
- (8) This charge applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (9) This charge applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (10) This charge applies when the customer requests a change, or rearrangement of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change is requested.

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By *2nd RS 119*  
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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.10 Integrated Services (continued)

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4.10.3 DigiLine Service (continued)

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Footnotes

- (1) Only the Integrated Services CSV/CSD Transport Options which are noted DigiLine Service compatible can be associated with DigiLine Service. For rates see Section 4.10.1 of this Tariff.
- (2) Allows one packet end point and/or telephone number. In addition, Digital Packet Switching Usage charges apply per Section 4.10.4 of this Tariff.
- (3) This feature is only available in combination with an Integrated Services Digital CSV/CSD Transport Option (Section 4.10.1 of this Tariff) for each B channel configured for On Demand PSD B Channel.
- (4) In addition, an installation charge of \$14.50 per feature or Network Rate Element is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features or Network Rate Elements are ordered subsequent to the installation of the Basic Rate Interface.
- (5) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package (EFVIX) or Basic Call Handling Electronic Key Terminal Service Feature Package (FPGIX).
- (6) Customer Originated Trace is billed \$7.20 per successful activation.
- (7) This feature is only available with PSD-D or On-Demand PSD-B Network Rate Elements.
- (8) This charge applies when the customer requests a change or changes to an existing feature package. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (9) This charge applies when the customer requests a change or changes to existing Network Options, other than feature packages. A maximum of one charge applies per channel, per order, even if more than one change is requested.
- (10) This charge applies when the customer requests a change, or rearrangement of a Network Rate Element subsequent to the initial installation of the Basic Rate Interface. A maximum of one charge applies per Basic Rate Interface, per order, even if more than one change is requested.

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SEP 14 1998  
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Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

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4.12 Integrated Services (continued)

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4.12.4 Digital Packet Switching Usage

A. Service Definition

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Digital Packet Switching Usage provides for use of the Company's Public Packet Switched Network. This service is limited to customers who have purchased a packet switched data option for the Company's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Services Digital Network (ISDN) based service. Digital Packet Switching Usage is not available on a stand alone basis.

B. Definitions

Detailed Report – Provides a printout of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by customer account.

Kilosegment – A segment is a means of measuring the volume of transmitted information. The segment size is the number of octets of call user data contained in a packet segment. The standard Telephone Company segment size is 64 octets. The number of segments in a packet is determined by dividing the number of octets of call user data in a packet by 64 and rounding up. A kilosegment is one thousand segments.

Packet Directory Number – This is the "E-164 address" associated with packet capability on the customer ISDN-based service. The number identifies customers originating calls on the packet switching network.

Packet Switching Network – Consists of the packet switches and interswitch facilities within a LATA.

Session – The time that common control network facilities are allocated to a specific switched call. It begins with call set up and continues until the common control network facilities are released for reuse by the network.

Summary Report – Provides a monthly total, on paper only, of information associated with each session including, but not limited to, call set-ups, connect time and kilosegments transmitted and received by either user identification or originating city.

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DEC 09 2004

By *157RS 119.01*  
Public Service Commission  
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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.4 Digital Packet Switching Usage (continued)

C. Rates and Charges

	(D)	<u>Nonrecurring Charge</u>
PRINTED REPORTS		
Summary Report, each (1)		\$100.00
Detailed Report, each (1)		200.00
CALL ESTABLISHMENT (2)		<u>RATE(3)</u>
		<u>Rate Segment I</u> <u>Rate Segment II</u>
Call Set-Up, per set up		\$0.005                  \$0.0045
CHARACTER TRANSMISSION CHARGE		
Per kilosegment (4)		0.20                      0.18

- (1) This charge applies per report type, each occasion a particular report is generated for the customer.
- (2) When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.
- (3) These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-Company customer.
- (4) For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment.

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Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

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4. SERVICES (continued)

4.10 Integrated Services (continued)

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4.10.4 Digital Packet Switching Usage

A. Rates and Charges

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	<u>USOC</u>	<u>Nonrecurring Charge</u>
<b>PRINTED REPORTS</b>		
Summary Report, each (1)	SU2++	\$100.00
Detailed Report, each (1)	BDT	200.00
<b>CALL ESTABLISHMENT (2)</b>		
Call Set-Up, per set up		<u>RATE(3)</u> \$0.005
<b>CHARACTER TRANSMISSION CHARGE</b>		
Per kilosegment (4)		0.20

- (1) This charge applies per report type, each occasion a particular report is generated for the customer.
- (2) When the interface is provisioned with the Permanent Virtual Circuit optional feature, this charge applies to the initial session only.
- (3) These charges can be paid by either the originating end or the destination end. Note that the destination end may be a non-Company customer.
- (4) For the purposes of billing, fractional kilosegments will be rounded to the next higher whole kilosegment.

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4.10.5 Digital Customer Alerting Service

A. Rates and Charges

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	<u>USOC</u>	<u>Per Minute Rate (1)</u>	
Customer Alerting Connect Time, per minute	ACW	\$0.14	\$224.00

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- (1) For the purpose of billing, a minimum connect time of 1/30 of a minute is billed on all calls. When the actual duration is longer than 1/30 of a minute, fractional minutes of use will be rounded to the next 1/60 of a minute. The connect time is for activation/deactivation of the message waiting indicator on subscribers' lines.
- (2) This charge applies per Customer Alerting customer.

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Issued: January 21, 1998

Effective: February 20, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

(M)(T)

4.12.5 Digital Customer Alerting Service

(M)(T)

This service provides the capability of activating and deactivating an alerting tone on subscriber lines served from suitably equipped end offices. The alerting tone is provided in the form of a stutter dial tone and serves as notification that some type of action is warranted (i. e., a message is waiting for retrieval). This service is limited to customers who have purchased a packet switched data option for the Company's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Services Digital Network (ISDN) based service. Digital Customer Alerting Service is not available on a stand alone basis.

A. Rates and Charges

	(D)	Per Minute Rate (1)		Service Charge (2)
		Rate	Rate	
		<u>Segment I</u>	<u>Segment II</u>	
Customer Alerting Connect Time, per minute		\$0.15	\$0.135	\$224.00

(M)

- (1) For the purpose of billing, a minimum connect time of 1/30 of a minute is billed on all calls. When the actual duration is longer than 1/30 of a minute, fractional minutes of use will be rounded to the next 1/60 of a minute. The connect time is for activation/deactivation of the message waiting indicator on subscribers' lines.
- (2) This charge applies per Customer Alerting customer.

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(M)(T) 4.12 Integrated Services (continued)

(M)(T) 4.12.5 Digital Customer Alerting Service

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This service provides the capability of activating and deactivating an alerting tone on subscriber lines served from suitably equipped end offices. The alerting tone is provided in the form of a stutter dial tone and serves as notification that some type of action is warranted (i. e., a message is waiting for retrieval). This service is limited to customers who have purchased a packet switched data option for the Company's Basic Rate Interface (BRI) or Primary Rate Interface (PRI) Integrated Services Digital Network (ISDN) based service. Digital Customer Alerting Service is not available on a stand alone basis.

A. Rates and Charges

(M)

	(D)	Per Minute Rate (1)		Service Charge (2)
		Rate	Rate	
		Segment I	Segment II	
Customer Alerting Connect Time, per minute		\$0.15	\$0.135	\$224.00

- (1) For the purpose of billing, a minimum connect time of 1/30 of a minute is billed on all calls. When the actual duration is longer than 1/30 of a minute, fractional minutes of use will be rounded to the next 1/60 of a minute. The connect time is for activation/deactivation of the message waiting indicator on subscribers' lines.
- (2) This charge applies per Customer Alerting customer.

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DEC 09 2004  
 1st + 2nd RS 120.01  
 Public Service Commission  
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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
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4. SERVICES (continued)

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4.12 Integrated Services (continued)

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4.12.6 ISDN PRI Video Service

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A. Service Definition

ISDN PRI Video is an intraLATA dial-up multi-rate switched digital data service. ISDN PRI Video will provide digital connections ranging from 64 Kbps to 1536 Kbps (synchronous) in 64 Kbps increments of bandwidth via the public switched network. The specific rate is user-selectable on a per call basis. Network access to ISDN PRI Video is via fully configured ISDN primary rate interfaces (PRI). A minimum of two PRIs (one configured for 23B+D and one configured for 24B) is required for 1536 Kbps calls.

B. Service Components

ISDN PRI Video Arrangement: provides the communication path capable of bandwidth aggregation from the customer's premises to the Select Video Plus serving office. A ISDN PRI Video Arrangement may consist of Control Links and Communication Links. A minimum of one Control Link is required per SelectVideo Arrangement. This minimum configuration will provide digital connections from 64 Kbps to 1472 Kbps in increments of 64 Kbps. In order to transmit at 1536 Kbps, the Select Video Plus Arrangement must include at least one Control Link and one Communication Link.

Control Link – A PRI configured with one D Channel or a back-up D Channel and 23 B Channels to provide up to 1472 Kbps of bandwidth.

Communication Link – A PRI configured with 24 B Channels to provide up to 1536 Kbps of bandwidth.

ISDN PRI Video Usage – Provides for usage of the Public Switched Telephone Network (PSTN).

Payment Option 1 usage is billed on a per minute basis as described in paragraph 13.7, following.

Payment Option 2 provides a choice of three Usage Packages, each of which include a monthly usage allowance. All usage in excess of the allowance is billed on a per minute basis. Usage Packages are further described in paragraph 13.7.9, following.

Payment Option 3 monthly rates for Control Links and Communication Links include unlimited intraLATA usage.

Link Extension – Provides connection for customers located outside of a Primary Market Area equipped with ISDN PRI Video (but within the same LATA). One Link Extension is required for each Control Link and Communication Link.

Issued: August 14, 1998

Effective: September 14, 1998

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## 4. SERVICES (continued)

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## 4.12.6 ISDN PRI Video Service (continued)

## B. Service Components (continued)

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**MISSOURI****MO. PUBLIC SERVICE COMM**Optional Features

Back-Up D Channel (BD-C) – Allows enhanced survivability of the ISDN PRI Video Arrangement by providing automatic takeover for a failed D-Channel.

Additional Telephone Numbers – Provides additional telephone numbers to the ISDN PRI Video User.

Calling Line Identification (CLID) – Allows the number of the calling party to be delivered to the called party.

## C. Regulations

The following regulations are in addition to other regulations as stated in this Tariff.

1. ISDN PRI Video provides for the transmission of data mode calls only.
2. ISDN PRI Video requires the use of customer provided equipment (CPE) which must be compatible with the Company's equipment and facilities, and is subject to the interface specifications in TR-TSY-000776 (Network Interface Description for ISDN Customer Access) and TR-NTWT-001203 (Generic Requirements for the Switched DS1/Switched Fractional DS1 Service Capability from an ISDN Interface (ISDN PRI Video/ISDN). These documents may be obtained from:

Bellcore Document Register  
445 South Street, Room 2J-125  
P. O. Box 1910  
Morristown, NJ  
1-800-521-2673

3. Compatible CPE must be provided at both the originating and terminating locations to successfully complete an ISDN PRI Video call.
4. ISDN PRI Video service, when furnished at the same premises in combination with other local exchange service, shall not be considered to be in conflict with the rules of paralleling service.

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

C. Regulations (continued)

5. Service Terms

- a. All ISDN PRI Video service components have a minimum service term of one month.
- b. The customer shall select a service term for each Control Link and Communication Link of either Month-to-Month, 12, 36 or 60 continuous months. Customers selecting either a 12, 36 or 60 month service term will be required to sign a contract per order. When a Link Extension is required, it will be provided under the same service term as the associated Control Link/Communication Link.
- c. Customers selecting the Month-to-Month service term may convert to the 12 Month, 36 Month or 60 Month service term at current tariff rates. Customers converting from a Month-to-month service term within 60 days from the date their ISDN PRI Video Service is established, will receive a credit equal to the difference in installation charges associated with the Month-to-Month service term and the newly selected service term.
- d. Customers selecting the 12 Month service term may convert to either the 36 Month or 60 Month service term at current tariff rates. Customers selecting the 36 Month service term may convert to the 60 Month service term at current tariff rates.
- e. Customers converting to a new service term will be required to sign a new contract.

D. Usage Packages

Customers selecting Payment Option 2 will be required to select an accompanying usage package for their ISDN PRI Video usage.

The customer may opt to change usage packages upon notification to the Company. Billing under the newly selected usage package will commence at the beginning of the customer's next billing period at the rates in effect on the billing date.

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By *SR* 5120.04  
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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

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E. Service Availability

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1. ISDN PRI Video is available within the following primary market areas: St. Louis, Kansas City and Springfield.
2. ISDN PRI Video service does not have available the local calling scopes of optional Extended Area Calling Service, Community Optional Service, Optional Metropolitan Calling Area Service (or any other optional extended area calling service like calling plan).
3. ISDN PRI Video is offered to customers outside of the PMA (but within the same LATA) where existing facilities and operating conditions permit. In such cases, the customer will be required to subscribe to a Link Extension for each Control Link and Communication Link included in their ISDN PRI Video Arrangement.
4. All rates, charges, terms and conditions set forth herein provide for the furnishing of service where suitable facilities and equipment are available in the customer's PMA and do not create an obligation for the Company to construct such facilities or equipment especially for the provision of this service.

F. Disconnection of Service Prior to the Expiration of the Service Term

If the customer disconnects an ISDN PRI Video Control Link or Communication Link prior to the expiration of the 12, 36 or 60 month service term, the customer shall pay a charge equal to the Control Link or Communication Link rate in effect on the date of the contract times the number of months remaining on the 12, 36 or 60 Month Service Term for each Control Link or Communication Link disconnected. Additional charges will not be applied for any Link Extensions disconnected prior to the expiration of the service term.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

G. Rates and Charges

1. ISDN PRI Video Arrangement

	<u>Monthly Rate</u>		<u>Installation Charge</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Initial Unit(1)</u>	<u>Additional Unit(2)</u>
<b>Control Link, each</b>				
<b>Payment Option 1</b>				
12-Months	\$485.00	\$436.50	\$6,000.00	\$5,680.00
36-Months	450.00	405.00	1,500.00	900.00
60-Months	425.00	382.50	1,500.00	900.00
Month-to-Month	500.00	450.00	12,320.00	12,000.00
<b>Payment Option 2</b>				
12-Months	\$375.00	\$337.50	\$6,000.00	\$5,680.00
36-Months	325.00	292.50	1,500.00	900.00
60-Months	300.00	270.00	1,500.00	900.00
<b>Payment Option 3</b>				
12-Months	\$4,500.00	\$4,050.00	\$3,000.00	\$2,680.00
36-Months	4,300.00	3,870.00	1,500.00	900.00
60-Months	4,000.00	3,600.00	1,500.00	900.00
<b>Communication Link, each</b>				
<b>Payment Option 1</b>				
12-Months	\$485.00	\$436.50	\$6,000.00	\$5,680.00
36-Months	450.00	405.00	1,500.00	900.00
60-Months	425.00	382.50	1,500.00	900.00
Month-to-Month	500.00	450.00	12,320.00	12,000.00
<b>Payment Option 2</b>				
12-Months	\$375.00	\$337.50	\$6,000.00	\$5,680.00
36-Months	325.00	292.50	1,500.00	900.00
60-Months	300.00	270.00	1,500.00	900.00
<b>Payment Option 3</b>				
12-Months	\$4,500.00	\$4,050.00	\$3,000.00	\$2,680.00
36-Months	4,300.00	3,870.00	1,500.00	900.00
60-Months	4,000.00	3,600.00	1,500.00	900.00

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Effective: September 14, 1998

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4. SERVICES (continued)

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4.12 Integrated Services (continued)

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4.12.6 ISDN PRI Video Service (continued)

G. Rates and Charge (continued)

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1. ISDN PRI Video Arrangement (continued)

	<u>Monthly Rate</u>		<u>Installation Charge</u>	
	<u>Segment I</u>	<u>Segment II</u>	<u>Initial Unit(1)</u>	<u>Additional Unit(2)</u>
Link Extension, each	\$50.00	\$45.00	\$0.00	\$0.00
Back-up D Channel, each	250.00	225.00	200.00	0.00
Additional Telephone Numbers, each	1.00	.90	10.50	10.50
Calling Line Identification, each Control Link or Communication Link	100.00	90.00	100.00	100.00
Billing Conversion Charge	0.00	0.00	5.00	0.00

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Footnotes

- (1) Applies to the first unit ordered per request, per customer premises, per installation date.
- (2) Applies to all other units ordered in addition to the initial unit per request, per premises, per installation date.

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage

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Payment Option I	Intra-PMA		IntraLATA Outside the PMA	
	Per Minute of Use		Per Minute of Use	
	Segment I	Segment II	Segment I	Segment II
64 Kbps bandwidth	\$0.045	\$0.041	\$0.000	\$0.000
128 Kbps bandwidth	0.090	0.081	0.065	0.059
192 Kbps bandwidth	0.135	0.122	0.130	0.117
256 Kbps bandwidth	0.180	0.162	0.195	0.176
320 Kbps bandwidth	0.225	0.203	0.260	0.234
384 Kbps bandwidth	0.270	0.243	0.325	0.293
448 Kbps bandwidth	0.315	0.284	0.390	0.351
512 Kbps bandwidth	0.360	0.324	0.455	0.410
576 Kbps bandwidth	0.405	0.365	0.520	0.468
640 Kbps bandwidth	0.450	0.405	0.585	0.527
704 Kbps bandwidth	0.495	0.446	0.650	0.585
768 Kbps bandwidth	0.540	0.486	0.715	0.644
832 Kbps bandwidth	0.585	0.527	0.780	0.702
896 Kbps bandwidth	0.630	0.567	0.845	0.761
960 Kbps bandwidth	0.675	0.608	0.910	0.819
1024 Kbps bandwidth	0.720	0.648	0.975	0.878
1088 Kbps bandwidth	0.765	0.689	1.040	0.936
1152 Kbps bandwidth	0.810	0.729	1.105	0.995
1216 Kbps bandwidth	0.855	0.770	1.170	1.053
1280 Kbps bandwidth	0.900	0.810	1.235	1.112
1344 Kbps bandwidth	0.945	0.851	1.300	1.170
1408 Kbps bandwidth	0.990	0.891	1.365	1.229
1472 Kbps bandwidth	1.035	0.932	1.430	1.287
1536 Kbps bandwidth	1.080	0.972	1.495	1.346

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Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage (continued)

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Payment Option 2

Usage Package A - Includes up to  
11,040 channel minutes of  
IntraLATA usage per month, per  
ISDN PRI Video arrangement

ISDN PRI Video Usage, per  
minute of use in excess of Usage  
Package allowance

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Monthly Rate    Monthly Rate  
Segment I      Segment II

\$425.00                      \$382.50

	Intra-PMA Per Minute of Use		IntraLATA Outside the PMA Per Minute of Use	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.070	\$0.063	\$0.000	\$0.000
128 Kbps bandwidth	0.140	0.126	0.090	0.081
192 Kbps bandwidth	0.210	0.189	0.180	0.162
256 Kbps bandwidth	0.280	0.252	0.270	0.243
320 Kbps bandwidth	0.350	0.315	0.360	0.324
384 Kbps bandwidth	0.420	0.378	0.450	0.405
448 Kbps bandwidth	0.490	0.441	0.540	0.486
512 Kbps bandwidth	0.560	0.504	0.630	0.567
576 Kbps bandwidth	0.630	0.567	0.720	0.648
640 Kbps bandwidth	0.700	0.630	0.810	0.729
704 Kbps bandwidth	0.770	0.693	0.900	0.810
768 Kbps bandwidth	0.840	0.756	0.990	0.891
832 Kbps bandwidth	0.910	0.819	1.080	0.972
896 Kbps bandwidth	0.980	0.882	1.170	1.053
960 Kbps bandwidth	1.050	0.945	1.260	1.134
1024 Kbps bandwidth	1.120	1.008	1.350	1.215
1088 Kbps bandwidth	1.190	1.071	1.440	1.296
1152 Kbps bandwidth	1.260	1.134	1.530	1.377
1216 Kbps bandwidth	1.330	1.197	1.620	1.458
1280 Kbps bandwidth	1.400	1.260	1.710	1.539
1344 Kbps bandwidth	1.470	1.323	1.800	1.620
1408 Kbps bandwidth	1.540	1.386	1.890	1.701
1472 Kbps bandwidth	1.610	1.449	1.980	1.782
1536 Kbps bandwidth	1.680	1.512	2.070	1.863

Issued: August 14, 1998

Effective: September 14, 1998

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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.6 ISDN PRI Video Service (continued)

G. Rates and Charge (continued)

2. ISDN PRI Video Usage (continued)

Payment Option 2 (continued)

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	Monthly Rate <u>Segment I</u>	Monthly Rate <u>Segment II</u>
Usage Package B – Includes up to 16,560 channel minutes of IntraLATA usage per month, per ISDN PRI Video arrangement	\$600.00	\$540.00

ISDN PRI Video Usage, per minute of use in excess of Usage Package allowance

	Intra-PMA Per Minute of Use		IntraLATA Outside the PMA Per Minute of Use	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.060	\$0.054	\$0.000	\$0.000
128 Kbps bandwidth	0.120	0.108	0.080	0.072
192 Kbps bandwidth	0.180	0.162	0.160	0.144
256 Kbps bandwidth	0.240	0.216	0.240	0.216
320 Kbps bandwidth	0.300	0.270	0.320	0.288
384 Kbps bandwidth	0.360	0.324	0.400	0.360
448 Kbps bandwidth	0.420	0.378	0.480	0.432
512 Kbps bandwidth	0.480	0.432	0.560	0.504
576 Kbps bandwidth	0.540	0.486	0.640	0.576
640 Kbps bandwidth	0.600	0.540	0.720	0.648
704 Kbps bandwidth	0.660	0.594	0.800	0.720
768 Kbps bandwidth	0.720	0.648	0.880	0.792
832 Kbps bandwidth	0.780	0.702	0.960	0.864
896 Kbps bandwidth	0.840	0.756	1.040	0.936
960 Kbps bandwidth	0.900	0.810	1.120	1.008
1024 Kbps bandwidth	0.960	0.864	1.200	1.080
1088 Kbps bandwidth	1.020	0.918	1.280	1.152
1152 Kbps bandwidth	1.080	0.972	1.360	1.224
1216 Kbps bandwidth	1.140	1.026	1.440	1.296
1280 Kbps bandwidth	1.200	1.080	1.520	1.368
1344 Kbps bandwidth	1.260	1.134	1.600	1.440
1408 Kbps bandwidth	1.320	1.188	1.680	1.512
1472 Kbps bandwidth	1.380	1.242	1.760	1.584
1536 Kbps bandwidth	1.440	1.296	1.840	1.656

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
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4. SERVICES (continued)

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4.12 Integrated Services (continued)

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4.12.6 ISDN PRI Video Service (continued)

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G. Rates and Charge (continued)

2. ISDN PRI Video Usage (continued)

Payment Option 2 (continued)

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Monthly Rate  
Segment I      Monthly Rate  
Segment II

Usage Package C – Includes up to  
34,500 channel minutes of  
IntraLATA usage per month, per  
ISDN PRI Video arrangement

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\$935.00      \$841.50

ISDN PRI Video Usage, per  
minute of use in excess of Usage  
Package allowance

	Intra-PMA Per Minute of Use		IntraLATA Outside the PMA Per Minute of Use	
	<u>Segment I</u>	<u>Segment II</u>	<u>Segment I</u>	<u>Segment II</u>
64 Kbps bandwidth	\$0.050	\$0.045	\$0.000	\$0.000
128 Kbps bandwidth	0.100	0.090	0.070	0.063
192 Kbps bandwidth	0.150	0.135	0.140	0.126
256 Kbps bandwidth	0.200	0.180	0.210	0.189
320 Kbps bandwidth	0.250	0.225	0.280	0.252
384 Kbps bandwidth	0.300	0.270	0.350	0.315
448 Kbps bandwidth	0.350	0.315	0.420	0.378
512 Kbps bandwidth	0.400	0.360	0.490	0.441
576 Kbps bandwidth	0.450	0.405	0.560	0.504
640 Kbps bandwidth	0.500	0.450	0.630	0.567
704 Kbps bandwidth	0.550	0.495	0.700	0.630
768 Kbps bandwidth	0.600	0.540	0.770	0.693
832 Kbps bandwidth	0.650	0.585	0.840	0.756
896 Kbps bandwidth	0.700	0.630	0.910	0.819
960 Kbps bandwidth	0.750	0.675	0.980	0.882
1024 Kbps bandwidth	0.800	0.720	1.050	0.945
1088 Kbps bandwidth	0.850	0.765	1.120	1.008
1152 Kbps bandwidth	0.900	0.810	1.190	1.071
1216 Kbps bandwidth	0.950	0.855	1.260	1.134
1280 Kbps bandwidth	1.000	0.900	1.330	1.197
1344 Kbps bandwidth	1.050	0.945	1.400	1.260
1408 Kbps bandwidth	1.100	0.990	1.470	1.323
1472 Kbps bandwidth	1.150	1.035	1.540	1.386
1536 Kbps bandwidth	1.200	1.080	1.610	1.449

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
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4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service

A. Service Description

For the purpose of Section 4.10 reference to PBX Connect Service, will be variously "Service" or "Services".

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3.

All Birch Long Distance term offers are available in conjunction with PBX Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

PBX Connect Service is a voice-only T1 service that includes up to 24 56-Kbps trunks. PBX Connect Service is provisioned over a digital T1 (1.544 Mbps) circuit. PBX Connect Service terminates as a four-wire digital interface at the Customer's premises. A minimum of 12 trunks activated per T1 is required.

Customer may select from the following features:

- Lines
- Two-way Trunks (T)
- Hunting
- Block of 10 DID numbers or 100 DID numbers

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

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4.12 Integrated Services (continued)

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4.12.7 PBX Connect Service

**Service Commission**

A. Service Description

For the purpose of Section 4.10 reference to PBX Connect Service, will be variously "Service" or "Services".

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3.

All Birch Long Distance term offers are available in conjunction with PBX Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

PBX Connect Service is a voice-only T1 service that includes up to 24 56-Kbps trunks. PBX Connect Service is provisioned over a digital T1 (1.544 Mbps) circuit. PBX Connect Service terminates as a four-wire digital interface at the Customer's premises. A minimum of 12 trunks activated per T1 is required.

Customer may select from the following features:

- Lines
- DOD Trunks, DID Trunks, or DID/DOD Trunks
- Hunting
- Block of 10 DID numbers or 100 DID numbers

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Issued: December 16, 2003

Effective: January 16, 2004

David E. Scott, President  
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AUG 28 2000

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Issued: July 28, 2000

Effective: August 28, 2000

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4. SERVICES (continued)

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4.13 Switched Access Services

The Company concurs with the description of and rates for Switched Access Services contained in Southwestern Bell Telephone Company's Access Services Tariff PSC Mo. No. 36 approved and on file with the Commission.

MO. PUBLIC SERVICE COMM

CANCELLED

AUG 28 2000  
By 15+RS 120.12  
Public Service Commission  
MISSOURI

Issued: August 14, 1998

Effective: September 14, 1998

FILED

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

MISSOURI  
Public Service Commission

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service

C. Rate and Charges

The minimum number of activated channels per location is 12.  
 The PBX Connect Facility rates apply per T1. The PBX Connect  
 Channel rates apply per activated channel.

1. Term Plans

	Monthly <u>Recurring Charge</u>	Non- recurring <u>Charge</u>
12-month term plans	\$240.00	\$299.00
24-month term plans	\$170.00	\$199.00
36-month term plans	\$170.00	\$ 0.00

2. Non-recurring Charges

Rates and charges for circuit location changes (moves) and service order  
 activity are listed below.

1. Definitions

- a. Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.
- b. Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.
- c. Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.

(N)

**Missouri Public**  
**RECD DEC 16 2003**  
**Service Commission**

(N)

**CANCELLED**

OCT 08 2004  
 By *RS* 120.14  
 Public Service Commission  
 MISSOURI

## 4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

## 4.12.7 PBX Connect Service (continued)

## C. Rate and Charges (continued)

## 2. Non-recurring Charges (continued)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

	<u>Per Location</u>	<u>Per Account</u>
PBX Connect	\$1,500.00 Monthly	\$3,000.00 Monthly

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

	<u>Charges</u>
First 60 minutes	\$135.00
Additional 15 minutes	\$ 33.75

(N)

Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.7 PBX Connect Service (continued)

C. Rate and Charges (continued)

3. Optional Features

PRI Connect Metro - Metro Service provides Customer with an expanded two-way local calling scope. Metro channels cannot hunt to non-metro channels. Metro Service will be included on all channels of a T1 and the rate applies per T1.

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	
PBX Connect Metro	N/C	N/A	
PBX Connect Channel	\$10.00	N/A	
Block of 10 numbers	\$10.00	\$50.00	(D)
Block of 100 numbers	\$20.00	\$50.00	(D)

4. Calling Features

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the PBX Connect Service..

	<u>Monthly Recurring Rate</u>	<u>Non-recurring Charge</u>
Unlimited features	1.00	10.00

4. SERVICES (continued)

**Missouri Public**

(N)

4.12 Integrated Services (continued)

**REC'D DEC 16 2003**

4.12.7 PBX Connect Service (continued)

C. Rate and Charges (continued)

**Service Commission**

3. Optional Features

PRI Connect Metro - Metro Service provides Customer with an expanded two-way local calling scope. Metro channels cannot hunt to non-metro channels. Metro Service will be included on all channels of a T1 and the rate applies per T1.

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>
PBX Connect Metro	N/C	N/A
PBX Connect Channel	\$10.00	N/A
Trunk Block of 10 numbers	\$10.00	\$50.00
Trunk Block of 100 numbers	\$20.00	\$50.00

4. Calling Features

Any of the calling features listed in Section 4.5.8.B.7 may be added to the Integrator Service. All regulations regarding calling features are applicable to the Integrator Service features. The following rate applies only when these calling features are added to the PBX Connect Service..

	<u>Monthly Recurring Rate</u>	<u>Non-recurring Charge</u>
Unlimited features	1.00	10.00

(N)

**CANCELLED**

**NOV 10 2004**  
By *1st RS 120.16*  
**Public Service Commission**  
**MISSOURI**



Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.12 Integrated Services (continued)

## 4.12.8 PRI Connect Service

## A. Service Description

For the purpose of Section 4.12.7 reference to PRI Connect Service, will be variously "Service" or "Services".

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3.

All Birch Long Distance term offers are available in conjunction with PRI Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

PRI Connect Service is a voice-only ISDN PRI service that includes 23 B voice channels (64 Kbps each) and 1 D signaling channel. PRI Connect is provisioned over a digital T1 (1.544 Mbps) circuit. PRI Connect Service terminates as a four-wire digital interface at the Customer's premises.

Customer may select from the following features:

- Two-way Trunks
- Hunting
- Caller ID Name and Number Delivery
- Block of 10 DID numbers or 100 DID numbers
- Non Facilities Associated Signaling (NFAC)
- Dynamic Channel Allocation

(D)

Issued: October 11, 2004

Effective: November 10, 2004

**CANCELLED**  
August 8, 2008  
Missouri Public  
Service Commission

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
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**FILED**  
**MO PSC**

## 4. SERVICES (continued)

**Missouri Public** (N)4.12 Integrated Services (continued)

REC'D DEC 16 2003

## 4.12.8 PRI Connect Service

## A. Service Description

**Service Commission**

For the purpose of Section 4.12.7 reference to PRI Connect Service, will be variously "Service" or "Services".

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in early termination fees as stated in Section 2.6.3.

All Birch Long Distance term offers are available in conjunction with PRI Connect Service.

Metro service provides for unlimited two way calling to exchanges listed below. Metro lines cannot hunt to non-metro lines.

PRI Connect Service is a voice-only ISDN PRI service that includes 23 B voice channels (64 Kbps each) and 1 D signaling channel. PRI Connect is provisioned over a digital T1 (1.544 Mbps) circuit. PRI Connect Service terminates as a four-wire digital interface at the Customer's premises.

Customer may select from the following features:

- DOD Trunks, DID Trunks, or a combination of DID/DOD Trunks
- Hunting
- Caller ID Name and Number Delivery
- Block of 10 DID numbers or 100 DID numbers
- Non Facilities Associated Signaling (NFAC)
- Dynamic Channel Allocation

(N)

**CANCELLED**

NOV 10 2004  
By ISRS 120.17  
Public Service Commission  
MISSOURI

4. SERVICES (continued)

**Missouri Public** (N)

4.12 Integrated Services (continued)

**REC'D DEC 16 2003**

4.12.8 PRI Connect Service (continued)

**Service Commission**

C. Rate and Charges

1. Term Plans

The PRI Connect Service rates apply per each T1.

	Monthly Recurring Charge	Non-recurring Charge
12-month term plan	\$725.00	\$299.00
24-month term plan	\$625.00	\$199.00
36-month term plan	\$625.00	\$ 0.00

2. Non-recurring Charges

Rates and charges for circuit location changes (moves) and service order activity are listed below.

1. Definitions

- a. *Additional Feature – non-recurring feature charge applies for adding, deleting or rearranging Service features, hunting on an existing account or for B channel rearranging on an existing Service account.*
- b. *Additional Voice Channel – a non-recurring additional voice channel fee applies for increasing or decreasing voice channels on an existing PRI Connect account.*
- c. *Move Charge - a move is defined as a location change such that the new location is within the same building and no facility modifications are required (i.e. new loop to the Customer premises) or a move to a new location at a different location. The non-recurring charge is applied per location.*

(N)

**CANCELLED**

OCT 08 2004  
By *SPRS 120.19*  
**Public Service Commission**  
**MISSOURI**

4. SERVICES (continued) (N)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges (continued)

2. Non-recurring Charges (continued)

Customers are eligible for requesting After Hours Conversion free of charge if they meet minimum revenue commitments. The revenue commitment minimums include voice and data local service monthly charges, and voice and data long distance usage charges based on Customer's last invoice from its prior carrier. Taxes, fees, and surcharges are excluded.

The following are the minimum requirements by Service type to be eligible to receive After Hours Conversion free of charge:

	<u>Per Location</u>	<u>Per Account</u>
PRI Connect	\$1,500.00 Monthly	\$3,000.00 Monthly

If the minimum revenue requirements are not met, the following charges will be assessed to the Customer, with a required 60-minute minimum charge:

	<u>Charges</u>
First 60 minutes	\$135.00
Additional 15 minutes	\$ 33.75

(N)

4. SERVICES (continued)

4.12 Integrated Services (continued)

4.12.8 PRI Connect Service (continued)

C. Rate and Charges (continued)

4. Optional Features (continued)

**Missouri Public** (N)

REC'D DEC 16 2003

**Service Commission**

	<u>Monthly Recurring Charge</u>	<u>Non-recurring Charge</u>	
PRI Connect Metro	N/C	N/A	
NFAS with Backup D Channel	\$ 10.00	N/A	
Dynamic Channel Allocation	\$ 50.00	N/A	
DID Block of 10 numbers	\$ 10.00	\$50.00	
DID Block of 100 numbers	\$ 20.00	\$50.00	(N)

**CANCELLED**

NOV 10 2004  
By *ISRS 120.22*  
Public Service Commission  
MISSOURI

## 4. SERVICES (continued)

4.13 Facility Based Services

(N)

## A. Service Definitions

1. BirchNet Complete 1 Line Bundle, BirchNet Complete 3 Line Bundle and Birchlink T and Birchlink T - PRI

The following regulations apply in addition to other regulations stated in this and other sections of this Tariff. Product information specific to an Facilities Based Service will be noted separately within this section. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.

The 12-month, 24-month and 36-month term agreements are available for Services. Month-to-month service is not available. Early terminations will result in charge of 50% x package rate x months remaining.

All Birch Long Distance term offers are available in conjunction with these services.

2. BirchNet Complete 1 Line Bundle

The BirchNet Complete 1 Line bundle service is comprised of one BirchNet Essentials line and DSL This service is not available in all areas; the availability of this bundle is dependent on local facilities availability.

The services require a twelve, or twenty-four month term commitment.

Early Termination Fees are calculated using the following formula:  
50% x Package Rate x Months Remaining

The termination penalty will apply to every package in the original contract or any subsequent renewal of the contract.

Toll Free service is available with this product see "Toll Free Service".

(N)

4. SERVICES (continued)

4.13 Facility Based Services (continued)

(N)

Service Definitions (continued)

3. BirchNet Complete 3 Line bundle

The BirchNet Complete 3 Line bundle is comprised of 2 BirchNet Essentials lines and 1 line with DSL. This service is not available in all areas.

The services require a twelve, or twenty-four month term commitment.

Early Termination Fees are calculated using the following formula:  
 50% x Package Rate x Months Remaining

The termination penalty will apply to every package in the original contract or any subsequent renewal of the contract.

Toll Free service is available with this product see "Toll Free Service" in a later section for rates

4. Birchlink T

The Birchlink T product offers high-speed internet access, voice lines and Primary Rate ISDN channels delivered over a T-1 circuit.

The Birchlink T - Data option offers full 1.54Mbps symmetrical data for internet access and a number of additional features inclusive within the basic rates:

The Birchlink T - Integrated option offers up to 24 voice lines with symmetrical data speeds burstable to 1.54Mbps with the data speed available depending upon voice utilization of the T-1 circuit bandwidth. The Integrated option also offers a number of additional features inclusive within the basic rates:

- Long distance usage allowance of 5000 minutes per billing cycle for calls made to locations within the contiguous United States.
  - Unlimited IntraLATA long distance calling
- Voice Features:
 

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Selective Class of Call Screening	Call Tracing
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection, per Line
Call Selector	Enhanced Caller ID
Caller ID	Message Waiting Indication
Calling number delivery blocking, per line	Caller ID Deluxe
Permanent Star 98 Access	
Distinctive Ringing Service	
Call Forwarding Busy Line	

(N)

4. SERVICES (continued)

4.14 Promotions

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

(T)

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

(T)

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(N)

(N)



Birch Telecom of Missouri, Inc.

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AUG 14 1998

(D)  
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4. SERVICES (continued)

(T)

4.14 Promotions

MO. PUBLIC SERVICE COMMISSION

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. All such promotional offers or trials are subject to prior Commission approval.

CANCELLED

MAR 01 1999

By *2nd RS #121*  
Public Service Commission  
MISSOURI

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
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FILED

SEP 14 1998

MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

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Original Sheet No. 121

JAN 21 1998

4. SERVICES (continued)

4.11 Promotions

MISSOURI  
Public Service Commission

From time to time, the Company may engage in promotional offerings or trials designed to attract new Customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. All such promotional offers or trials are subject to prior Commission approval.

CANCELLED

SEP 14 1998  
By *LSRS#121*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
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FEB 20 1998  
97-372  
MISSOURI  
Public Service Commission

4. SERVICES (continued)

REC'D APR 27 2001

4.14 Promotions

Service Commission

4.14.2 Multi-Line Discount and Promotion

Between May 4, 2001 and July 31, 2001, Business customers subscribing to three or more lines or trunks at one service location are eligible for the following promotional offer:

1. A discount of \$2.00 off of the single line or trunk rate that applies to the third and each additional line or trunk for the life of the service as long as three or more lines or trunks are maintained, and

2. Long distance service (1) at:

\$ .06 / min for Outbound 1+ Calls  
\$ .08 / min for Inbound Toll Free Calls

Customers currently subscribing to Birch for business lines or trunks are not eligible for this promotion.

4.14.3 Multi-Line Long Distance Promotion

Between May 4, 2001 and July 31, 2001, Customers who currently subscribe to three or more business lines or trunks at are eligible for long distance service (1) at the following promotional rates when they agree to an 18-month term pricing plan:

\$ .06 / min for Outbound 1+ Calls  
\$ .08 / min for Inbound Toll Free Calls

These rates apply as long as three or more lines are maintained by the customer.

**CANCELLED**

Missouri Public

AUG 06 2001

By 2nd-RS 123  
Public Service Commission  
MISSOURI

FILED MAY 04 2001

Service Commission

(1) Long Distance rates apply to calls made within the Continental United States only. All Rules and Regulations found in the Company's Interexchange Tariff, MO PSC No. 1, will apply to long distance services.

**RECEIVED**

4. SERVICES (continued)

4.14 Promotions

FEB 02 2001

4.14.2 Multi-Line Discount and Promotion

**MISSOURI  
Public Service Commission**

Between February 9, 2001 and March 31, 2001, Business customers subscribing to three or more lines or trunks at one service location are eligible for the following promotional offer:

1. A discount of \$2.00 off of the single line or trunk rate that applies to the third and each additional line or trunk for the life of the service as long as three or more lines or trunks are maintained, and

2. Long distance service (1) at:

\$ .06 / min      for Outbound 1+ Calls  
\$ .08 / min      for Inbound Toll Free Calls

Customers currently subscribing to Birch for business lines or trunks are not eligible for this promotion.

4.14.3 Multi-Line Long Distance Promotion

Between February 9, 2001 and March 31, 2001, Customers who currently subscribe to three or more business lines or trunks at are eligible for long distance service (1) at the following promotional rates when they agree to an 18-month term pricing plan:

\$ .06 / min      for Outbound 1+ Calls  
\$ .08 / min      for Inbound Toll Free Calls

These rates apply as long as three or more lines are maintained by the customer.

**CANCELLED**

MAY 04 2001

By *157 RS 123*  
**Public Service Commission  
MISSOURI**

**FILED**

FEB 09 2001

**MISSOURI  
Public Service Commission**

(1) Long Distance rates apply to calls made within the Continental United States only. All Rules and Regulations found in the Company's Interexchange Tariff, MO PSC No. 1, will apply to long distance services.

**Missouri Public**

4. SERVICES (continued)

REC'D SEP 29 2003

4.14 Promotions

4.14.5 Integrator Promotion

**Service Commission**

(N)

Birch Telecom will offer an Integrator promotional credit to Customers for the monthly recurring rate of \$90.00 for the 1st data channel and the installation charge of \$300.00. Additional data channels, local access lines/trunks, features, etc. will be offered at current tariffed rates.

Customers will be required to sign a 2-year term commitment to receive this promotion. The Integrator promotion will be offered from October 7, 2003 through December 31, 2003.

To be eligible for this promotion the customer must have their current network access service with another carrier within the Birch Missouri serving area and now wish to migrate their network access service to Birch Missouri.

(N)

**CANCELLED**

APR 01 2004

by *RS 126*  
**Public Service Commission  
MISSOURI**

4. SERVICES (continued)

Missouri Public  
Service Commission

4.14 Promotions (continued)

REC'D JUN 30 2004

4.14.10 Integrator Credit Promotion (continued)

(N)

Integrated Cash Over Time Option:

The Customer will receive a 10% Discount on the monthly recurring charge for lines, Internet and features. The discount will not apply to surcharges, taxes or fees. The minimum line requirement for Integrator Service is (6) six lines.

Exception: Customers in Rate Group B, MCA-3 minimum line requirements are (8) eight lines and Customers in Rate Group B, MCA-4 minimum line requirement is (7) seven lines.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with PRI Connect Service Promotion Credit, PBX Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion, or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the Integrated Credit Now Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market where the service is offered. This promotion is available for business Customers only. This promotion is effective from July 2, 2004 through September 30, 2004.

(N)

**CANCELLED**

OCT 01 2004

By *1stRS132*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JUL 07 2004

**CANCELLED**

4. SERVICES (continued)

Missouri Public  
Service Commission

4.14 Promotions (continued)

OCT 01 2004  
By *ERS 133*  
Public Service Commission  
MISSOURI

REC'D JUN 30 2004

4.14.11 PRI Connect Service Promotion Credit

(N)

Birch Telecom will offer two promotional options for PRI Connect Service Customers, who sign a 24-month or 36-month term commitment contract. An existing customer may elect to sign up for the promotions if the Customer signs a new contract.

The promotional options are as follows:

Credit Now Option:

The Customer will receive the first (2) two-month's monthly recurring charge waived. The charges include all fees for circuit and channels. The waiver will not apply to surcharges, taxes or assessments.

If a Customer terminates their contract prior to receiving their two-month credit, those credits are forfeited. The tariffed term penalties will apply.

This promotional option may be offered in conjunction with Integrator Credit Promotion, the PBX Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi Line Discount Plus Promotion. This promotion cannot be combined with the PRI Connect Service Credit-Over Time Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

Credit Over Time Option:

The Customer will receive a 10% Discount on the monthly recurring charge for circuit and channels. The discount will not apply to surcharges, taxes or assessments.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with Integrator Credit Promotion, the PBX Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the PRI Connect Service Credit-Now Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market, where the service is offered. This promotion is available for business customer only. This promotion is effective from July 2, 2004 through September 30, 2004.

(N)

4. SERVICES (continued)

Missouri Public  
Service Commission

4.14 Promotions (continued)

REC'D JUN 30 2004

4.14.12 PBX Connect Service Promotion Credit (continued)

(N)

Credit Over Time Option:

The Customer will receive a 10% discount on the monthly recurring charge for circuit and channels. The discount will not apply to surcharges, taxes or assessments. If the Customer orders additional PBX Connect Service channels after the promotional period, the discount will be applied the new channels.

If a Customer terminates their contract, the tariffed termination penalties apply. The 10% discount will not calculate into the penalty.

This promotional option may offered in conjunction with Integrator Credit Promotion, the PRI Connect Service Promotion Credit, the Freedom Pack Promotion, the Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion. This promotion cannot be combined with the PBX Connect Service Credit Now Promotional Option, Web Hosting Value Bundle Promotion or BirchNet VPN Value Bundle Promotion.

If a Customer falls below the product minimums, then the promotion option will no longer be valid and the customer will no longer receive the discount. If a Customer adds a new location to their account, the new location will qualify for the promotion. Only available in Birch Telecom facilities market, where the service is offered. This promotion is available for business only. This promotion is effective from July 2, 2004 through September 30, 2004.

(N)

**CANCELLED**  
OCT 01 2004  
By *KS* 135  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JUL 07 2004



Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

4.14 Promotions (continued)

4.14.13 Multi-Line Discount Plus Promotion

Birch Telecom will offer the Multi-Line Promotion to Birch Business Basic Line Customers. The promotion is a \$1.00 discount per line for the Customer who signs up for the promotion. To qualify, the Customer must subscribe to a minimum of three (3) lines at a single location. Customers with three (3) or more lines will be credited the discount per line beginning at the first line and the discount will be applied on all eligible lines. BirchNet DSL lines are not eligible for this promotion. Birch Telecom will not assess the non-recurring charge to the Customer's account during the promotional period.

New Customer will be required to sign a 24-month term agreement. Current month-to-month Customers requesting the promotion will be required to sign a 24-month term agreement. Current term Customers requesting the promotion will be required to sign a new 24-month term agreement

This promotion will begin on July 2, 2004 and run until October 31, 2004 unless sooner canceled by Birch Telecom. Promotion cannot be combine with Freedom Pack Promotion or Freedom Pack Plus Promotion. This promotion is not available to Residential or Smart Biz Customers

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**CANCELLED**

NOV 01 2004  
By *2nd RS 136*  
Public Service Commission  
MISSOURI

4. SERVICES (continued)

Missouri Public  
Service Commission

4.14 Promotions (continued)

REC'D JUN 30 2004

4.14.13 Multi-Line Discount Plus Promotion

(N)

Birch Telecom will offer the Multi-Line Promotion to Birch Business Basic Line Customers. The promotion is a \$1.00 discount per line for the Customer who signs up for the promotion. To qualify, the Customer must subscribe to a minimum of three (3) lines at a single location. Customers with three (3) or more lines will be credited the discount per line beginning at the first line and the discount will be applied on all eligible lines. BirchNet DSL lines are not eligible for this promotion. Birch Telecom will not assess the non-recurring charge to the Customer's account during the promotional period.

New Customer will be required to sign a 24-month term agreement. Current month-to-month Customers requesting the promotion will be required to sign a 24-month term agreement. Current term Customers requesting the promotion will be required to sign a new 24-month term agreement

This promotion will begin on July 2, 2004 and run until September 30, 2004 unless sooner canceled by Birch Telecom. Promotion cannot be combine with Freedom Pack Promotion or Freedom Pack Plus Promotion. This promotion is not available to Residential or Smart Biz Customers

(N)

**CANCELLED**

OCT 01 2004

By *157RS/136*  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED JUL 07 2004

4. SERVICES (continued)

Missouri Public  
Service Commission

4.14 Promotions (continued)

REC'D JUN 30 2004

4.14.14 The Freedom Pack Promotion

(N)

Birch Telecom will offer the Freedom Pack Promotion to Customers, who purchase a minimum of three (3) lines, a block of 200 long distance minutes and five (5) to seven (7) features, for a \$2.00 monthly recurring charge.

New Customers will be required to sign up for a 24-month term plan. Existing term Customers will be required to renew with a 24-month term plan. Existing month-to-month Customers will be required to sign a 24-month term plan. Birch Telecom will waive the non-recurring charge for existing Customers who sign up for this promotion. The Freedom Pack will not be available for resale Customers.

Birch Telecom will offer the Customer a choice of features that are listed in Section 4.5.8.B.7 of the Missouri PSC Tariff No. 3. The Customer may choose a minimum of five (5) features to a maximum of seven (7) feature for each line. Any additional features will be billed to the Customer at the tariffed rate.

The block of 200 long distance minutes will be pooled at the service location level and are mandatory on all eligible lines at the service location. BirchNet DSL lines are not eligible for this promotion. The long distance minutes will be determined by the number of lines with the Freedom Pack, times 200 minutes.

This promotion will begin on July 2, 2004 and run until September 30, 2004. Promotion cannot be combine with Freedom Pack Plus Promotion or Multi-Line Discount Plus Promotion.

(N)

**CANCELLED**

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4. SERVICES (continued)

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Service Commission

4.14 Promotions (continued)

REC'D JUN 30 2004

4.14.15 The Freedom Pack Plus Promotion

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Birch Telecom will offer the Freedom Pack Plus Promotion to Customers, who purchase a minimum of three (3) lines, a block of 500 long distance minutes and five (5) to seven (7) features, for a \$3.00 monthly recurring charge.

New Customers will be required to sign up for a 24-month term plan. Existing term Customers will be required to renew with a 24-month term plan. Existing month-to-month Customers will be required to sign a 24-month term plan. Birch Telecom will waive the non-recurring charge for existing Customers who sign up for this promotion. The Freedom Pack will not be available for resale Customers.

Birch Telecom will offer the Customer a choice of features that are listed in Section 4.5.8.B.7 of the Missouri PSC Tariff No. 3. The Customer may choose a minimum of five (5) features to a maximum of seven (7) features for each line. Any additional features will be billed to the Customer at the tariffed rate.

The block of 200 long distance minutes will be pooled at the service location level and are mandatory on all eligible lines at the service location. BirchNet DSL lines are not eligible for this promotion. The long distance minutes will be determined by the number of lines with the Freedom Pack, times 200 minutes

This promotion will begin on July 2, 2004 and run until September 30, 2004. Promotion cannot be combine with Freedom Pack Promotion or Multi-Line Discount Plus Promotion.

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**CANCELLED**

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Public Service Commission  
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