

P.S.C.MO. No. 1

2nd Revised SHEET No. 1

Cancelling 1st Revised SHEET No. 1

Grand River Mutual Telephone Corporation

For All Exchanges

Section IV

LONG DISTANCE SERVICE

RECEIVED

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MAY 3 1990

MISSOURI  
Public Service Commission

FILED

MAY 9 1990  
90 - 232  
Public Service Commission

DATE OF ISSUE: May 03, 1990

EFFECTIVE DATE: ~~May 03, 1990~~

ISSUED BY: Robert A. McArton,  
Name

General Manager,  
Title

Princeton, MO.  
Address

MAY - 9 1990

P.S.C.MO. NO. 1

3rd Revised SHEET No. 1.01

Cancelling 2nd Revised SHEET No. 1.01

Grand River Mutual Telephone Corporation

For All Exchanges

Section IV

LONG DISTANCE SERVICE

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MAY - 9 1990

DATE OF ISSUE: May 03, 1990

EFFECTIVE DATE: ~~May 03, 1990~~

ISSUED BY: Robert A. McArton,  
Name

General Manager,  
Title

Princeton, MO.  
Address

**ACCESS SERVICES TARIFF CONCURRENCE**

Access Services

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
 9<sup>th</sup> Revised Sheet 3  
 Canceling 8<sup>th</sup> Revised Sheet 3  
 For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges

12.1 Grand River Mutual Telephone Corp.

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.031822	3.6
- Terminating	\$0.000000	3.6
(B) Reserved for Future Use		

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation</u> <u>Per Entrance Facility</u>		6.2(A)(1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
(B) <u>Local Transport – Premium Access</u>		
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2(A)(1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
2. <u>Direct Trunked</u> <u>Transport</u>		6.2(A)(2)
a. Direct Trunked Facility Per Mile		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
b. Direct Trunked Termination Per Termination		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	

\*\* The Company concurs with the rates of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37> (T)

GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
 6<sup>th</sup> Revised Sheet 3.1  
 Canceling 5<sup>th</sup> Revised Sheet 3.1  
 For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 Grand River Mutual Telephone Corp. (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) <u>Local Transport – Premium Access</u> (Cont'd)	<u>Rate</u>	<u>Tariff Section Reference</u>
3. <u>Multiplexing</u>		
<u>Per Arrangement</u>		6.2(A)(4)
- DS-1 to Voice	**	
- DS-3 to DS-1	**	
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)
- Per Originating Access Minute		
Per Mile	\$0.000402	
- Per Terminating Access Minute		
Per Mile	**	
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)
- Per Originating Access Minute		
Per Termination	\$0.004817	
- Per Terminating Access Minute		
Per Termination	**	
c. <u>Tandem Switching</u>		6.2(A)(3)(a)
- Per Originating Access Minute		
Per Tandem	\$0.005272	
- Per Terminating Access Minute		
Per Tandem	**	
(C) <u>End Office Premium Access</u>		
1. <u>Local Switching</u>		6.2(B)(1)
- originating	\$0.026700	
- terminating	**	
2. <u>Reserved for Future Use</u>		
3. <u>Information Surcharge</u> (Per 100 Access Minutes)		6.2(B)(3)
- originating	\$0.0397	
- terminating	**	

\*\* The Company concurs with the rates of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37>

(T)

P.S.C. MO. No. 1

GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
4<sup>th</sup> Revised Sheet 3.2  
Canceling 3<sup>rd</sup> Revised Sheet 3.2  
For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 Grand River Mutual Telephone Corp. (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>
(D) <u>Toll VoIP-PSTN Traffic</u>		
(1) <u>Local Switching</u>		
(a) Originating, per Access Minute	**	2.3.11(E)(1)(a)
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(a)
(2) <u>Information Surcharge</u>		
(a) Originating, per Access Minute	**	2.3.11 (E)(1)(b)
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(b)
(3) <u>Tandem Switched Transport</u>		
(a) <u>Tandem Switched Facility</u>		
Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)
(b) <u>Tandem Switched Termination</u>		
Per Originating Access Minute	**	2.3.11 (E)(2)
Per Terminating Access Minute	**	2.3.11 (E)(2)

\*\* The Company concurs with the rates of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37> (T)

P.S.C. MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORP.  
d/b/a GRM NETWORKS

Section IV  
First Revised Sheet 3.3  
Replaces Original Sheet 3.3  
For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

12. Rates and Charges (Cont'd)

12.1 Grand River Mutual Telephone Corp. (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(E) 8YY (Toll Free) Originating Access Services	Rate	
(1) Carrier Common Line (CCL)	**	
(2) End Office Switching – Information Surcharge (Per Originating 100 Access Minutes)	**	(T) (T)
(3) End Office Switching – Local Switching (Per Originating Access Minute)	**	(T) (T)
(4) Joint Tandem Switched Transport	**	
(5) Toll Free Data Base Access Service Queries (Per Query)		(N)
Basic	**	—
Vertical Feature	0.00000	(N)

\*\* The Company concurs with the rates, terms and conditions of JSI's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=37>

GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
2nd Revised Sheet 4  
Replaces 1st Revised Sheet 4  
For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

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FEB 10 1992

12. Rates and Charges (Cont'd)

12.1 Grand River Mutual Telephone Corp. (Cont'd)

MISSOURI  
Public Service Commission

12.1.3 Special Access Service

	Tariff Monthly Rates	Daily Rate*	Nonrecurring Charges	Section Reference	
<b>(A) Channel Termination, per termination</b>					
<b>(1) Voice Grade Channel</b>					
Two wire	23.40	N/A	82.40	7.1.1(A)	
Four wire	37.45	N/A	82.40	7.1.1(A)	
<b>(2) Metallic Channel</b>					
Two Wire	15.99	N/A	80.02	7.1.1(A)	
<b>(3) Program Audio</b>					
50 Hz to 15,000 Hz	44.82	4.48	189.00	7.1.1(A)	(N)
a) Optional Features and Functions					
1-Gain Conditioning per service	11.23	1.12	None	7.1.1(A)	
2-Stereo per service	18.24	1.82	None	7.1.1(A)	
<b>(4) High Capacity</b>					
1.544 Mbps	225.00	N/A	685.00	7.1.1(A)	
<b>(5) Digital Data</b>					
56.0 kbps	171.35	N/A	355.00	7.1.1(A)	(N)
<b>(B) Channel Mileage,</b>					
<b>(1) Channel Mileage Facility</b>					
a) Applies to Voice Grade					
- per Mile	1.70	N/A	None	7.1.1(B)(1)	(T)
b) Applies to Metallic					
- per Mile	1.70	N/A	None	7.1.1(B)(1)	(T)
c) Applies to Program Audio					
-per Mile	13.84	1.38	None	7.1.1(B)(1)	(N) (N)

\* Daily rates apply only to Program Audio Services.  
Certain rates formerly appearing on 1st Revised Sheet 4 now appear on  
Original Sheet 4.1.

FILED

MAR 11 1992

Issued: 2/10/92

R. A. McArton  
General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective:

MAR 10 1992 PUBLIC SERVICE COMM.



GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
Original Sheet 4.1  
For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

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12. Rates and Charges (Cont'd)

FEB 10 1992

12.1 Grand River Mutual Telephone Corp. (Cont'd)

MISSOURI  
Public Service Commission

12.1.3 Special Access Service (Cont'd)

	Tariff Monthly Rates	Daily Rate*	Nonrecurring Charges	Section Reference
<b>(B) Channel Mileage, (Cont'd)</b>				
<b>(1) Channel Mileage Facility (Cont'd)</b>				
d) Applies to High Capacity				
-per Mile	60.00	N/A	None	7.1.1(B)(1)
e) Applies to Digital Data				
-per Mile	3.60	N/A	None	7.1.1(B)(1)
<b>(2) Channel Mileage Termination</b>				
a) Applies to Voice Grade				
-per Termination	31.54	N/A	None	7.1.1(B)(2)
b) Applies to Metallic				
-per Termination	31.54	N/A	None	7.1.1(B)(2)
c) Applies to Program Audio				
-per Termination	125.08	12.51	None	7.1.1(B)(2)
d) Applies to High Capacity				
-per Termination	40.00	N/A	None	7.1.1(B)(2)
e) Applies to Digital Data				
-per Termination	80.33	N/A	None	7.1.1(B)(2)
<b>(C) Special Access Surcharge</b>				
-Per Voice Grade Equivalent	25.00	N/A	None	7.4.4

\* Daily rates apply only to Program Audio Services.

Certain rates appearing on this page formerly appeared on 1st Revised Sheet 4.

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MO. PUBLIC SERVICE COMM.

Issued: 2/10/92

R. A. McArton  
General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective:

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GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
1st Revised Sheet 5  
Replaces Original Sheet 5  
For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

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(M)

12. Rates and Charges (Cont'd)

MAY 2 1988

12.1 Grand River Mutual Telephone Corp. (Cont'd)

MISSOURI  
Public Service Commission

12.1.3 Special Access Service (Cont'd)

	Monthly Rates	Nonrecurring Charges	Tariff Section Reference
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(D) Optional Features & Functions

(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	4.03	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	1.78	None	7.2.3(C)
(4) Data Capability, per termination	1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	14.83	None	7.2.3(F)

FILED

\* The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in 7.1.4

JUL 1 1988  
84-222 et al. (M)  
Public Service Commission

Issued: 5/2/88

R. A. McARTON  
General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective: 7/1/88

P.S.C.MO. NO. 1

3<sup>RD</sup> REVISED SHEET NO. 6

CANCELLING P.S.C.MO. NO. 1

2<sup>ND</sup> REVISED SHEET NO. 6

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

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SECTION IV  
JAN 15 1997

ACCESS SERVICE TARIFF CONCURRENCE

MISSOURI  
Public Service Commission

12. Rates and Charges (Continued)

12.1 Grand River Mutual Telephone Corporation (Continued)

12.1.4 Billing and Collection Service

	Rates	Tariff Section Reference
( A ) Recording, per Customer Message	\$0.0483	8.1.1( A )
( B ) Provision of Message Detail, per Message	ICB	8.1.1( B )
( C ) Magnetic Tape, per Tape	\$17.48	8.1.1( B ) and 8.2.1( E )
( D ) Rating Service, per Message	\$0.0134	8.2.1( A )
( E ) Bill Processing Service, per Message	\$0.0459	8.2.1( B )
( F ) Special Billing Service, per Bill	\$0.82	8.2.1( C )
( G ) Data Transmission, per Message	\$0.0084	8.2.1( D )
( H ) Provision of Sample Message Data, per Record Processed	\$0.0163	8.2.1( E )
( I ) Program Development		
Basic per Hour	\$57.74	8.2.1( F )
Premium per Hour	\$80.07	8.2.1( F )
( J ) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per Month	\$0.74	8.2.1( G ) #

**FILED**

**APR 15 1997**

**MO.PUBLICSERVICECOMM**

DATE OF ISSUE: JAN 30 1997  
month day year

DATE EFFECTIVE: APR 15 1997  
month day year

ISSUED BY: PHILIP S. JOHNSON  
Name of Officer

GENERAL MANAGER  
Title

PRINCETON, MO.  
Address

P.S.C. MO. No. 1

GRAND RIVER MUTUAL TELEPHONE CORP.

Section IV  
2nd Revised Sheet 7  
Cancels 1st Revised Sheet 7  
For All Exchanges

ACCESS SERVICES TARIFF CONCURRENCE

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12. Rates and Charges (Cont'd)

JUL 7 1995

12.1 Grand River Mutual Telephone Corp. (Cont'd)

MISSOURI  
Public Service Commission

12.1.5 Miscellaneous Services

	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Tariff Section <u>Reference</u>	
(A) Additional Engineering Periods				
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1	
(B) Additional Labor				
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2	
(C) Maintenance of Service				
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3	
(D) Programming Services				
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3	
(E) Presubscription				(N)
Per line per request	\$5.00	NA	9.3.3	
(F) Operator Transfer Service				
Per call transferred	\$0.30	NA	9.3.4	(N)

Issued: July 7, 1995

R. A. McArton  
General Manager  
1001 Kentucky Street  
Princeton, MO 64673

Effective: August 7, 1995 FILED

AUG 7 1995

MO. PUBLIC SERVICE COM.

Cancelling 1st Revised Sheet No. 8

Grand River Mutual Telephone Corporation

RECEIVED

All Exchanges

FEB 18 1993

Section IV

MISSOURI  
Public Service Commission

Rates for these services for customers in the exchanges listed below are contained in the Long Distance Message Telecommunications Service Tariff and the Wide Area Telecommunications Service Tariff of Southwestern Bell Telephone Company:

Barnard	Denver	Linneus	Powersville	
Bethany	Eagleville	Lucerne	Princeton	
Brimson	Galt	Meadville	Purdin	(N)
Browning	Gentry	Mercer	Ravenwood	
Cainsville	Gilman City	Mt. Moriah	Ridgeway	
Chula	Graham	New Hampton	Sheridan	
Conception Jct.	Jamesport	Newtown	Spickard	
Darlington	Laredo	Parnell	Washington Center	

Davis City, Iowa (Missouri Portion)  
Lamoni, Iowa (Missouri Portion)  
Lineville, Iowa (Missouri Portion)

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MAR 18 1993  
93 - 250  
MO. PUBLIC SERVICE COMMA.

MAR 18 1993

DATE OF ISSUE: 02-16-93

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ISSUED BY: R.A. McArton  
Name

General Manager  
Title

Princeton, MO.  
Address

P.S.C.MO. No. 1

1st Revised Sheet No. 1

Cancelling Original Sheets No. 1,2,3,4,5,6,7,8,9,10,11

Grand River Mutual Telephone Corporation

For All Exchanges

Section V

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MO. PUBLIC SERVICE COMM.

(SECTION CANCELLED IN ITS ENTIRETY)

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MAY 1 1993

92-306  
MO. PUBLIC SERVICE COMM.

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May 01, 1993

ISSUED BY: Robert A. McArton,  
Name

General Manager,  
Title

Princeton, MO  
Address

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

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EMERGENCY NUMBER SERVICE (911)

JUL 8 1993

A. GENERAL

MO. PUBLIC SERVICE COMM.

1. Emergency Number Service (911) is a telephone exchange communication service designed to permit persons in need of emergency assistance to dial a single, nationwide emergency telephone number, 911. 911 service automatically routes 911 calls to a Public Safety Answering Point (PSAP). Enhanced 911 service offers Automatic Number Identification and can automatically route incoming calls to a specified destination based on the call's origin. This type of 911 service is called D911. E911 service offers the above features plus address information on-line. It may also provide the name of the telephone access line subscriber and the names of the Emergency Response Agencies with responsibility for the caller's location.
- 2a. The availability of 911 Service is dependent upon the Emergency Service Agency, hereinafter referred to as the customer, subscribing to 911 Services offered within the customer's Service Area, and on the customer providing Emergency 911 Response to end users in the customer's Service Area.
- b. Because there are several types of 911 service that provide varying degrees of information and features to the customer, the type of 911 service employed depends on conditions in the area served and the budget for the project.
- c. The Company will provide the type of services agreed upon by the Telephone Company and the customer but, will provide only one 911 Service within any geographic area.
3. Due to the ubiquitous nature of the service and the existence of multiple local exchanges, many times the customer will be served by more than one local exchange telephone company in the provision of 911 Service. When this occurs, the local exchange telephone company which has the primary Public Safety Answering Point (PSAP) located in its exchange area will be designated as the Host Service Provider. Any other local exchange telephone companies will be designated as Secondary Service providers.

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AUG 08 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE: 07-08-93

DATE EFFECTIVE: 08-08-93

ISSUED BY: ROBERT A. MCARTON,  
Name

GENERAL MANAGER,  
Title

PRINCETON, MO.  
Address

CANCELLING P.S.C.MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

A. GENERAL (CONT'D)

SECTION V  
RECEIVED

JUL 8 1993

MO. PUBLIC SERVICE COMM.

- 4. The Company will offer primary service and be Host Service Provider where requested by the customer and where equipment is available. The Company will offer to provide secondary service in other locations. 911 Service will be provided by the Company subject to availability of facilities and equipment.
- 5. The 911 customer may be a municipality, county or other state or local governmental unit, or an authorized agent of one or more municipalities, county or other state or local governmental units, to whom authority has been lawfully delegated within a defined geographic area.
- 6. Application for 911 Service must be executed in writing by the customer. If application for service is made by an agent, then satisfactory evidence of the appointment of the agent with authority to act must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 Service offering.
- 7. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number.
- 8. The Company may enter into contracts with the customer or with other companies in order to provide 911 Service in accordance with, and subject to, the terms conditions and limitations of the tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of the tariff.
- 9. 911 Service may be provided to more than one PSAP within a central office serving area if the Selective Routing feature is furnished. When 911 Service is furnished to a customer with the Selective Routing feature for a part of a central office serving area, and a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this Tariff.

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ISSUED BY: ROBERT A. MCARTON,  
Name

GENERAL MANAGER,  
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PRINCETON, MO.  
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CANCELLING P.S.C.MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

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JUL 8 1993

B. DEFINITIONS

MO. PUBLIC SERVICE COMM.

Agency

A person or entity, which may include the customer, public safety agencies, and private emergency service providers designated by the customer to respond to certain 911 telephone calls, in accordance with the customer's instructions.

Automatic Number Identification (ANI)

A feature designed to permit the number of a telephone from which a 911 telephone call is placed to be displayed on a display screen at the PSAP.

B911

A service that provides for routing all 911 calls originated from telephones with given central office prefix codes to a single PSAP by converting the 911 dialed digits to a seven digit exchange number or a 1+7 digit number by the telephone company.

Called Party Hold

A feature that enables the PSAP attendant to retain control of an incoming 911 call connection even if the calling party hangs up.

C911

A service that provides the B911 feature as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Data Management System (DMS)

The DMS is a system of manual procedures and computer programs used to create, store and update the data required to provide the selective routing feature.

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ISSUED BY: ROBERT A. MCARTON,  
Name

GENERAL MANAGER,  
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CANCELLING P.S.C.MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

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B. DEFINITIONS (CONT'D)

JUL 8 1993

D911

MO. PUBLIC SERVICE COMM.

A service which provides the C911 feature plus Automatic Number Identification (ANI) and is primarily for use in single wire center exchanges.

D911 Control Office

A central office which provides tandem switching of 911 calls. It controls switching of Automatic Number Identification (ANI) Information to the Public Safety Answering Point (PSAP) and also provides the Selective Routing (SR) feature and certain maintenance functions for each PSAP.

E911

An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 service may also provide automatic number identification and automatic location identification as well as the features of C911 and D911 service.

Emergency Ringback

This feature allows the PSAP attendant to ring back or call back a 911 call location from which the PSAP attendant last received a 911 call.

End Office

A central office which receives originating 911 calls.

End User Master List

A list provided by the local exchange telephone company to the customer which contains end user names, telephone numbers and billing addresses solely for the purpose of providing 911 service.

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ISSUED BY: ROBERT A. MCARTON,  
Name

GENERAL MANAGER,  
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PRINCETON, MO.  
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CANCELLING P.S.C.MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

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EMERGENCY NUMBER SERVICE (911)

JUL 8 1993

B. DEFINITIONS (CONT'D)

MO. PUBLIC SERVICE COMM.

Forced Disconnect

This feature, a function of the 911 Central Office trunk circuit, enables the PSAP attendant to release a 911 connection even though the calling party has not hung up. This feature prevents the jamming of 911 exchange lines.

Host Service Provider

The local exchange telephone company that has the PSAP located in its exchange area, and provides primary 911 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.

Idle Tone Application

This feature allows the attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given geographic area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Secondary Service Provider

A local exchange telephone company that participates in offering 911 service with the Host Provider.

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ISSUED BY: ROBERT A. MCARTON,  
Name

GENERAL MANAGER,  
Title

PRINCETON, MO.  
Address

CANCELLING P.S.C.MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

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EMERGENCY NUMBER SERVICE (911)

JUL 8 1993

B. DEFINITIONS (CONT'D)

MO. PUBLIC SERVICE COMM.

SELECTIVE ROUTING

A feature that routes a 911 call from a central office to the designated primary PSAP or otherwise specified answering point based upon the call origination.

Serving Central Office

The central office from which a PSAP, either primary or secondary, is served.

C. TERMS AND CONDITIONS

1. Undertaking of the Telephone Company

- a. The Company provides 911 Service solely to and for the benefit of the customer operating the PSAP(s). The provision of 911 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- b. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls at the customer's premises.
- c. Temporary suspension of service is not provided for any part of the 911 Service.
- d. 911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- e. Where a 911 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with 911 Service.
- f. A Central Office that is not currently equipped to transmit Automatic Number Identification (ANI) will not be modified to provide ANI only for D911 service.

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

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C. TERMS AND CONDITIONS (CONT'D)

1. Undertaking of the Telephone Company (Cont'd)

g. The rates charged for 911 Service do not contemplate constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility.

MO. PUBLIC SERVICE COMM.

2. Liability of the Telephone Company

a. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms set forth in this section and other sections of this tariff, and to the provisions of any contracts between the customer and the Company.

b. In the absence of willful misconduct or gross negligence, the Company, its employees, agents or representatives shall not be liable for any death or injury to any person or for any damage to property as a result of or in connection with any situation in which the Company may be requested, be required, have undertaken or have participated with, in the tracing of a 911 call.

c. The customer agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the end user, the Host Service Provider, the customer or by any other person or entity for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the end user, the Host Service Provider, the customer or others.

d. The customer agrees to release, indemnify and hold harmless the Company for any infringement or investment of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder.

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

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C. TERMS AND CONDITIONS (CONT'D)

4. Customer Obligations (Cont'd)

MO. PUBLIC SERVICE COMM.

- d. The customer has read, understands, and agrees to all the terms and conditions in this tariff.
- e. In a dedicated access line arrangement for the provision of C911, D911 or E911 Service, the customer will be required to purchase exchange lines from the Originating End Offices to the Public Safety Answering Point (PSAP) in sufficient numbers to allow the direct routing of all end office calls.
- f. The termination of C911, D911, E911 calls may be provided on other than dedicated access facilities to a PSAP location when or if other technologies become available and if approved by both the Company and the customer.
- g. For B911 Services the customer will be responsible to provide a sufficient number of local exchange access lines to answer all incoming emergency calls without blockage.
- h. The customer shall have the responsibility of discovering all errors, defects and malfunctions in the service. The customer shall make such operational tests as, in the judgement of the customer are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- i. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction, unless provisions have been made by the customer to route those customers within the exchange service area but outside the customer's public safety jurisdiction to some other location and then only if equipment and facilities exist within the serving central office.

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

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EMERGENCY NUMBER SERVICE (911)

JUL 8 1993

C. TERMS AND CONDITIONS (CONT'D)

MO. PUBLIC SERVICE COMM.

2. Liability of the Telephone Company (Cont'd)

e. The Company shall not be responsible for providing 911 Service to less than an entire central office (switching entity) and will only provide more than one type of 911 Service within an exchange central office area if equipment, facilities and software exist, or provisions for cost recovery plus overheads can be negotiated with the customer.

3. Interruption in Service

a. 911 Service is offered solely as an aid in handling assistance calls in connection with fire, law enforcement, and other emergencies and does not create any relationship or obligation, directly or indirectly, to any persons other than the customer contracting for 911 Service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.

4. Customer Obligations

- a. The customer will answer all 911 Service calls on a 24-hour day, seven-day week basis.
- b. The customer has the responsibility for dispatching the appropriate emergency service within the 911 service area, or will undertake to transfer all 911 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
- c. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to a 911 Service PSAP by calling parties.

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CANCELLING P.S.C.MO. NO. 1

GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

SECTION V  
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C. TERMS AND CONDITIONS (CONT'D)

4. Customer Obligations (Cont'd)

j. The customer has responsibility for emergency calls within the 911 Service area, or will undertake to transfer or relay all 911 calls received to the governmental agency with responsibility for such services. The customer is responsible on a twenty-four hour day basis for transfer of all 911 calls received. The Selective Routing features can direct calls originating outside the customer's public safety jurisdiction to another PSAP with which the customer has made arrangements to process these calls.

k. Equipment used in conjunction with 911 Services located at the PSAP is the responsibility of the customer.

5. Data Management System (Except B911)

a. The Selective Routing Feature associated with D911 service has the ability to route calls from anywhere within the serving wire center to more than one PSAP. This feature is useful in areas where central office serving areas cover more than one county. Since the customer is responsible for providing 911 service to all subscribers served by a central office, but may only want to pay for PSAP service to its own residents, it can make call destination arrangements with the county sharing the central office service area for handling of 911 calls outside its area.

b. A minimum of two 911 Interoffice Facilities between the end office and the 911 Control Office and two 911 Exchange Lines to each primary PSAP must be provided. Also, a minimum of two 911 exchange lines to each PSAP is required.

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

EMERGENCY NUMBER SERVICE (911)

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JUL 8 1993

C. TERMS AND CONDITIONS (CONT'D)

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5. Data Management System (Cont'd)

- c. When the Selective Routing feature is provided (D911), the customer is responsible for identifying the unique combinations of police, fire and ambulance or any other appropriate agencies jurisdiction in the entire 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESN's with the appropriate address ranges in the 911 serving area. These ESN's will be carried in the Data Management System (DMS) to route 911 calls to the primary and secondary PSAP's with responsibility to handle the emergency telephone calls originating for each telephone in the 911 serving area.
- d. The Telephone Company will provide to the Database Provider, as identified by the customer, the initial end user master list. This list includes end user names, telephone numbers, and billing addresses. It will be the responsibility of the PSAP customer or its authorized Database Provider to verify and update location and special record information on the end users. The Company and Database Provider should be notified by the customer as changes occur.
- e. Updates will be made by the Telephone Company for additions, deletions, moves or changes of an end user which affect the database. Database Listing updates will be made in written form or by fax no later than the end of the second business day following a change in end user service.
- f. The customer agrees that 911 Service information contained in the end user master list consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in directories or listed in the directory assistance records will be treated as strictly confidential except as indicated in paragraph g following.

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GRAND RIVER MUTUAL TELEPHONE CORPORATION

FOR ALL EXCHANGES

SECTION V

GENERAL EXCHANGE SERVICE TARIFF

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EMERGENCY NUMBER SERVICE (911)

JUL 8 1993

C. TERMS AND CONDITIONS (CONT'D)

MO. PUBLIC SERVICE COMM.

5. Data Management System (Cont'd)

g. The 911 calling party forfeits the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls. Information may only be retrieved by the PSAP on a call-by-call basis and may only be used for the purpose of responding to 911 emergency calls.

D. RATE REGULATIONS AND CHARGES

The following services are available for the provision of D911 & E911 Service:

- 1. Interoffice Trunk -  
The interoffice trunk rate covers the cost of the dedicated facility between central offices. Recurring rates are those identified in the PSC MO. No. 2 Private Line Tariff. Services in this tariff define the types of access service available for 911 access. The type of facility available is limited to the offerings in the Private Line Tariff. The Interoffice trunking charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route. A mileage rate and trunk termination rate apply.
- 2. ANI (Automation Number Identification)-  
ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is a nonchargeable element. ANI does not guarantee the capability of forwarding the number of an off premise station location or for stations behind business systems which will possess the identity of the main billing number.
- 3. PSAP Data Base Update Service -  
The Company will provide the Database Provider with an initial list, as well as periodic updates, of customer names, telephone numbers, and billing addresses. These updates will be taken directly from Telephone Company billing and cable records, which do not always include service addresses. Procedures will be mutually agreed upon by the Customer and the Company.

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FOR ALL EXCHANGES

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GENERAL EXCHANGE SERVICE TARIFF

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D. RATE REGULATIONS AND CHARGES (CONT'D)

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3. PSAP Data Base Update Service (Cont'd) -

Charges for the database update service will be made on a per access line basis. Where two or more customers provide service the charge for updates will be prorated to each customer based on the number of access lines served. The access lines will be adjusted each year to reflect the actual count of access lines in service at the prior year-end.

4. Special Service Arrangement Charges -

If 911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges developed on an individual case basis (ICB). These special charges will be applicable to such items as engineering and special program development associated with billing and database management.

5. Program Development Charges -

These charges are applicable to the work necessary to design, develop, test and maintain any special programming required to support 911 Service, its billing and its database management. The rate will be designed on an individual case basis.

6. Records Conversion Charges -

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer record keeping systems in order to support 911 Service, its billing and database management. The rate will be designed on an individual case basis.

7. Nonrecurring Charges (NRC) -

These charges are applicable for the installation of 911 Service elements as described in (E) following, or in other sections of the tariff when applicable.

8. Changes to Orders -

When a customer requests in writing that changes be made to a pending order for the provision of emergency service, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer on an individual case basis.

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GRAND RIVER MUTUAL TELEPHONE CORP.  
d/b/a GRM NETWORKS

1<sup>st</sup> Revised Sheet No. 14  
Cancels Original Sheet No. 14  
For All Exchanges

GENERAL EXCHANGE SERVICE TARIFF  
EMERGENCY NUMBER SERVICE (911)

D. RATE REGULATIONS AND CHARGES (CONT'D)

9. Cancellation of Order -  
Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the unrecovered installation and equipment cost provided to the customer for 911 services.

E. RATES

		<u>Monthly Rate</u>	<u>NRC</u>	
1.	Central Office lines or trunks for B911 and C911 Service	See Local Exchange Access Line Rates	See Local Exchange NRC	
2.	Central Office Modification (Prorated Per PSAP Per Access Line)	N/A	ICB	
3.	Emergency Region Routing feature programming (if available)		ICB (Prorated Per PSAP)	
4.	Interoffice Trunking Service, (per dedicated trunk) for D911 and E911 Service			
a.	Mileage, per airline mile each trunk PLUS	See PSC Mo. No. 2 Private Line Tariff	\$270.00	
b.	Trunk Termination, per each trunk terminated	See PSC Mo. No. 2 Private Line Tariff	N/A	
5.	Session Initiation Protocol (SIP) Routing/Trunking Service	ICB	ICB	(N) (N)
6.	Data Base Administration			(T)
a.	Provision of Initial End-User Master List (Per Access Line)	N/A	\$2.00	
b.	Database Updates (Per Access Line)	\$1.50	N/A	

Rates shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: November 29, 2021

Mitchell Bailey, CEO  
Grand River Mutual Telephone Corporation d/b/a GRM Networks  
1001 Kentucky Street  
Princeton, MO 64673

Effective: December 1, 2021

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Service Commission  
JI-2022-0167

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Three-Digit Dialing Service (811)

A. General Regulations

1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
2. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
5. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

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Issued: March 16, 2007

Effective: April 15, 2007

Wendel Myers  
General Manager  
Princeton, Missouri

B. Obligations of the SOCS

1. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
  - b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
  - c. Complete contact information.
2. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
3. Local Calling for Company Subscribers
  - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
  - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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Wendel Myers  
General Manager  
Princeton, Missouri

C. Obligations of the Company

1. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
4. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

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General Manager  
Princeton, Missouri

2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
5. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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General Manager  
Princeton, Missouri

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GENERAL EXCHANGE SERVICE TARIFFS  
211 SERVICES

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE

A. GENERAL REGULATIONS

1. The 211 Service for Information and Referral Service (211 Service) is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls must be local in nature and must not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.
4. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 211 Service is otherwise available wherever local service is available.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges. There may be only one 211 Service Provider per exchange.
2. The Approved Information and Referral Service Provider's written application to establish 211 Service in Company local exchange must include the following:

\*Indicates new rate or text

+Indicates change

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Princeton, MO 64673

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GENERAL EXCHANGE SERVICE TARIFFS  
211 SERVICES

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

- a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated, the Approved Information and Referral Service Provider must pay the Number Change Charge specified in Section V.F.6
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
  - e. Complete billing and contact information.
3. Local Calling for Company Subscribers
- a. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local in nature and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider must supply the Company with a seven digit telephone number that terminates within the Company local exchange's local calling area or to a toll free number. The Company will translate the 211 digits into the telephone number provided by the Approved Information and Referral Service Provider.
  - c. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange's local calling area, then the Approved Information and Referral Service Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls do not incur toll charges.

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GENERAL EXCHANGE SERVICE TARIFFS  
211 SERVICES

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

4. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
5. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the Approved Information and Referral Service Provider to receive calls to the 211 Service during normal business hours.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 211 Service Provider subscribes.
8. The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

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211 SERVICES

~~211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)~~

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The 211 Service is only available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 211 Service within ninety days after receipt of the Approved Information and Referral Service Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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211 SERVICES

~~211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)~~

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation, or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to the terms set forth in this section and other sections of this Tariff.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described elsewhere in this tariff. The Caller ID service will only provide calling number information as described elsewhere in this tariff.
2. The 211 Service is provided for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

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211 SERVICES

~~211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)~~

E. OTHER TERMS AND CONDITIONS (Cont'd)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:
  - a. When a Company local exchange is served by more than one host central office a Central Office Charge is applicable for each host central office in the Company local exchange.
  - b. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by that host central office.

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GENERAL EXCHANGE SERVICE TARIFFS  
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~~211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)~~

F. RATES AND CHARGES (Cont'd)

3. An Exclusion Charge applies in lieu of a Central Office Charge for the establishment of 211 Service as follows:
  - a. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
  - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
  - c. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office.
4. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
5. For each telephone number used in the translation of the 211 abbreviated dialing code to the seven or ten digit number provided by the Approved Information and Referral Service Provider the applicable Monthly recurring charges put forth in Section 1 of this tariff will apply (for example, the B1, Federal Subscriber Line Charge and all applicable taxes and surcharges).

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6. Rates

	Nonrecurring Charge
a. Central Office Charge (per host Central Office)	\$ 275.00*
b. Exclusion Charge (per Exchange)	\$ 300.00*
c. Number Change Charge (per telephone number)	\$ 40.00*

\* for informational purposes only

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**DIGITAL LINK SERVICES TARIFF CONCURRENCE**

Digital Link Services Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation of Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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DIGITAL LINK SERVICES TARIFF CONCURRENCE

RATES AND CHARGES

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8.1 PREMIUM DIGITAL SERVICE

8.1.1 Channels

MISSOURI  
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Digital Service Channels

- Local Distribution Section

Per termination of a Local Distribution Section on a customer's premises.

<u>For Transmission Speed of:</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
2.4 kbps (1L7AJ)	\$ 35.00	\$ 75.00
4.8 kbps (1L7BJ)	45.00	75.00
9.6 kbps (1L7CJ)	55.00	75.00
56 kbps (1L7DJ)	170.00	100.00

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8.1 PREMIUM DIGITAL SERVICE - (Continued)

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8.1.1 Channels - (Continued)

- Interoffice Channel

Per V-H mile between Serving Offices, between Digital Hubs or between a Digital Hub and a Serving Office within the same LATA for the mileage portion plus the fixed charge.

<u>Mileage Band</u>	For Transmission <u>Speed of :</u>	<u>Monthly</u>	
		<u>Fixed Charge</u>	<u>Rate Per Mile</u>
For Mileage of 0 or over, but less than 5 miles	2.4 kbps (1L7A2)	\$ 59.10	None
	4.8 kbps (1L7B2)	82.60	None
	9.6 kbps (1L7C2)	114.60	None
	56 kbps (1L7D2)	150.60	None
For mileage of 5 miles or over	2.4 kbps (1L7A3)	\$101.00	\$ 1.05
	4.8 kbps (1L7B3)	124.60	1.55
	9.6 kbps (1L7C3)	148.10	2.20
	56 kbps (1L7D3)	234.45	10.00

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8.1 PREMIUM DIGITAL SERVICE - (Continued)

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8.1.2 Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Loop Transfer Arrangement (Key Activated)(1)			
- Per four port arrangement(2)	XTD	\$ 64.25	\$ 40.00
Multistation Arrangement (Bridging)			
- Per channel connected at a Digital Hub			
For all speeds	DDZ	25.20	None
Secondary Channel Capability			
- Per Local Distribution Channel			
For all speeds	SCA	12.00	125.00(3)

(1) The key activated control channel is rated as a Metallic Channel. Charges for a Series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.

(2) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customers premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

(3) Service charge applies only if Secondary Channel Capability is installed subsequent to initial installation of the Local Distribution Channel.

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS

8.2.1 Channels

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Local Distribution Channel			
1. First 1/4 mile or fraction thereof, per channel	1LDPJ	\$ 60.00	\$535.00
2. Each additional 1/4 mile or fraction thereof, per channel	1LDPJ	22.00	None

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS - (Continued)

8.2.1 Channels - (Continued)

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Public Service Commission

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
B. Interoffice Channel			
1. Interexchange Interoffice Channel			
Channel Terminal (two required per interoffice channel)	CTJ	\$ 75.00	\$ 60.00
Rate per V-H mile or fraction thereof, per channel	ILNPX	65.00	None

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DIGITAL LINK SERVICES TARIFF CONCURRENCE

RATES AND CHARGES

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS - (Continued)

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8.2.2 Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Multiplexing			
DS1 to Voice (1)			
- per arrangement	MQ1	\$200.00	None
DS1 to DS0			
- per arrangement	QMU	600.00	None
DS0 to Subrate (2)			
- per arrangement			
- Up to twenty 2.4 kbps services	QSU24	147.00	None
- Up to ten 4.8 kbps services	QSU48	291.20	None
- Up to five 9.6 kbps services	QSU96	556.30	None

1. A channel of this DS1 to the Hub can be used for a Premium Digital Service. For rates for analog voice or data channels used in conjunction with this Multiplex arrangement refer to the Private Line Service Tariff, Section 2. For rates for Premium Digital Services used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

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2. For rates for subrate Premium Digital Services (2.4 kbps, 4.8 kbps, 9.6 kbps) used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

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8.2 WIDEBAND DIGITAL SERVICE/1.544 MBPS - (Continued)

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8.2.2 Additional Service Features - (Continued)

		<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge Initial</u>	<u>Subsequent</u>
B.	Automatic Protection Capability, per Central office arrangement(1)	VUSDS	\$317.45	\$ 77.00	\$180.00
C.	Transfer Arrangement (key activated)(2)				
	- per four port arrangement including control channel termination (3)	VUTDS	28.00	99.00	210.00

(1) An additional Local Distribution Channel charge will apply whenever the spare line is provided as a leg to the customers premises.

(2) The key activated control channel is rated as a metallic channel. Charges for a Series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.

(3) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional interoffice channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

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- 8.3 RESERVED FOR FUTURE USE
- 8.4 RESERVED FOR FUTURE USE
- 8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

8.5.1 Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this tariff.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
A. Priority Installation (PI) or a Digital Link Service or Private Line Service - per Request, per service (1)			
Prime Service Vendor	P1APX	None	\$ 50.00
Subcontractor	P1ASX	None	\$ 50.00

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(1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

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8.5 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM - (Continued)

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8.5.1 Rates - (Continued)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
B. Priority Restoration (PR) of a Digital Link Service or Private Line Service - Per request, per service			
1. PR Level Implementation (1)			
Prime Service Vendor	PR5PX	None	\$ 51.00
Subcontractor	PR5SX	None	\$ 51.00
2. PR Level change on an existing Digital Link Service (2)			
Prime Service Vendor	PR8PX	None	\$ 50.00
Subcontractor	PR8SX	None	\$ 50.00
C. Administration and Maintenance of TSP Service - Per Point of Termination on a Customer Premises			
Prime Service Vendor	PR9PX	\$ 4.10	None
Subcontractor	PR9SX	\$ 3.35	None

(1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

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(2) When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge, only one Priority Restoration charge applies.

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