



December 13, 2013

Missouri Public Service Commission  
Governor Office Building  
200 Madison  
P.O. Box 360  
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to the P.S.C. MO. No. 1 General and Local Exchange Tariff for CenturyTel of Missouri, LLC d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a December 13, 2012 issue date and a proposed effective date of January 13, 2014. The following revisions are included with this filing:

Section 9    10th Revised Sheet 7

This filing proposes rate increases for Directory Listings Nonlisted Service and Nonpublished Service for both residence and business customers.

In accordance with provisions of 4 CSR 240-33.040(4), enclosed as Attachment A contains the advance customer bill notification. Customers are being notified a minimum of thirty days prior to the implementation of the proposed rate increases.

If you have any questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)  
Richard Moore, CenturyLink

MO 13-11 (CTMO)

**ROBYN CRICHTON**  
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**CUSTOMER BILL NOTIFICATION**

Following is the verbiage contained in CenturyLink's Customer Notice bill messages associated with the pending rate changes for residential and business customers. This message is scheduled to appear in all active customers' bills for CenturyTel of Missouri, LLC d/b/a CenturyLink in the state of Missouri.

**NOTICE OF RATE CHANGES**

Our goal at CenturyLink is to provide you with the best possible service and timely information regarding changes that impact your account. Effective January 13, 2014, the monthly rate for non-published and/or non-listed telephone numbers will increase to \$5.00. Effective February 13, 2014, all Directory Assistance calls completed by your local telephone company will be \$2.99. Directory Assistance Call Completion will be provided where available, at no additional charge. If you have any questions regarding these changes, please call the telephone number on your CenturyLink bill. Thank you for choosing CenturyLink for your communication needs – we value you as our customer.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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OPERATOR AND DIRECTORY SERVICE

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>	
a. Primary Listings <sup>(1)</sup>	--	--	
b. Additional Listings			
1) Business	ALB	\$3.60	
2) Residence	ALR	3.00	
c. Foreign Exchange Listings			
1) Business	FLB	3.60	
2) Residence	FLR	3.00	
d. Nonlisted Service	NL	<b>5.00</b>	(1)
e. Nonpublished Service	NP	<b>5.00</b>	(1)

<sup>(1)</sup> See B.1 Conditions

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ISSUED:  
December 13, 2013

By: Darlene N. Terry  
Manager - Tariffs  
5454 West 110th Street  
Overland Park, KS 66211

EFFECTIVE:  
January 13, 2013