#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

- 6.2 Standard Business Local Exchange Service, (Cont'd)
  - Other Monthly Recurring Charges 6.2.2
    - A. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

B. Hunting (aka. Rotary or Grouping)

> The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group. Rates for Hunting will be 75% of the rate defined in Section 6.4.1 of this tariff.

C. Touchtone Service

> The following Monthly Recurring Charge applies to each business line equipped for touchtone (DTMF) dialing.

> > Per Month

Touchtone Charge, Per Line

\$3.00

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6805 Route 202

New Hope, PA 18938

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Missouri Public Service Commission

## 6.2 Standard Business Local Exchange Service, (Cont'd.)

## 6.2.3 Basic Business Local Exchange Service

(N)

(N)

Basic Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines are provided on a single party (individual) basis only. No multiparty lines are provided. Service is available on a flat rate basis only.

Recurring charges for Basic Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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Missouri Public Service Commission **TN-2007-0276** 

#### 6.2 Standard Business Local Exchange Service, (Cont'd.)

#### 6.2.3 **Basic Business Local Exchange Service**

#### A. **Monthly Recurring Charges**

The following charges apply to Basic Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as listed in Section 4 of this Tariff.

#### 1. Flat Rate Service

All Rate groups

Per Month \$41.00

(N)

(N)

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Missouri Public Service Commission

#### 6.3 Standard Residence Local Exchange Service\*

(T)

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available at no additional charge for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

\*Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

(T) (T)

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<u>Missouri</u> Public

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued RECD JUL 11 2001

#### 6.3 Standard Residence Local Exchange Service

Service Commission Standard Residence Local Exchange Service provides the Customer with a single, analog, voicegrade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customerprovided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available at no additional charge for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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New Hope, PA 18938

#### 6.3 Standard Residence Local Exchange Service, (Cont'd.)\*

(T)

#### 6.3.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone and Rotary Hunting Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

#### Flat Rate Service A.

	Per Month
Rate Group A (1-4,999 Access lines)	\$ 7.48
Rate Group B (5,000 - 59,999 Access Lines	\$ 9.02
Rate Group C (60,000 - 229,999 Access Lines)	\$10.01
Rate Group C (Metro Call Area 1)	\$11.29
Rate Group D (230,000 - Over Access Lines)	\$11.24
Rate Group D (Metro Call Area 1)	\$11.74
Rate Group D (Metro Call Area 2)	\$12.38

\*Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing (T) locations. (T)

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# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

# 6.3 Standard Residence Local Exchange Service continued

**REC'D JUL 11 2001** 

# 6.3.1 Monthly Recurring Charges

Service Commission

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone and Rotary Hunting Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

### A. Flat Rate Service

	Per Month
Rate Group A (1-4,999 Access lines)	\$ 7.48
Rate Group B (5,000 - 59,999 Access Lines	\$ 9.02
Rate Group C (60,000 - 229,999 Access Lines)	\$10.01
Rate Group C (Metro Call Area 1)	\$11.29
Rate Group D (230,000 - Over Access Lines)	\$11.24
Rate Group D (Metro Call Area 1)	\$11.74
Rate Group D (Metro Call Area 2)	\$12.38

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#### 6.3 Standard Residence Local Exchange Service, (Cont'd.)\*

(T)

#### 6.3.1 Monthly Recurring Charges, (Cont'd.)

#### B. Message Rate Service

Message Rate Service allows a residential Customer 20 messages per month. Calls in excess of the allowance will be charged a usage charge as specified in Section 6.3,1.C.

Per Month
\$5.60
\$6.44
N/A
N/A
\$7.68
N/A
N/A

#### C. Local Message Usage, Per Call Rates

	Per Month
Rate Group A (1-4,999 Access lines)	\$0.10
Rate Group B (5,000 - 59,999 Access Lines	\$0.10
Rate Group C (60,000 - 229,999 Access Lines)	N/A
Rate Group C (Metro Call Area 1)	N/A
Rate Group D (230,000 - Over Access Lines)	\$0.10
Rate Group D (Metro Call Area 1)	N/A
Rate Group D (Metro Call Area 2)	N/A

<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing (T) locations. (T)

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# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

# 6.3 Standard Residence Local Exchange Service, (Cont'd)

**REC'D JUL 11 2001** 

# 6.3.1 Monthly Recurring Charges

Service Commission

## B. Message Rate Service

Message Rate Service allows a residential Customer 20 messages per month. Calls in excess of the allowance will be charged a usage charge as specified in Section 6.3.1.C.

r Month
\$5.60
\$6.44
N/A
N/A
\$7.68
N/A
N/A

# C. Local Message Usage, Per Call Rates

	Per Month
Rate Group A (1-4,999 Access lines)	\$0.10
Rate Group B (5,000 - 59,999 Access Lines	\$0.10
Rate Group C (60,000 - 229,999 Access Lines)	N/A
Rate Group C (Metro Call Area 1)	N/A
Rate Group D (230,000 - Over Access Lines)	\$0.10
Rate Group D (Metro Call Area 1)	N/A
Rate Group D (Metro Call Area 2)	N/A

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# 6.3 Standard Residence Local Exchange Service, (Cont'd.)\*

(T)

(T)

(T)

# 6.3.1 Monthly Recurring Charges, (Cont'd.)

### D. Measured Rate Service

No usage allowance applies to Measured Rate Service. Per minute usage charges do apply and are listed in 6.3.1.E.

	Per Month
Rate Group A (1-4,999 Access lines)	\$ 4.11
Rate Group B (5,000 - 59,999 Access Lines	\$ 4.95
Rate Group C (60,000 - 229,999 Access Lines)	\$ 5.65
Rate Group C (Metro Call Area 1)	\$ 6.19
Rate Group D (230,000 - Over Access Lines)	\$ 6.19
Rate Group D (Metro Call Area 1)	\$ 6.44
Rate Group D (Metro Call Area 2)	\$ 6.84

# E. Measured Rate Local Usage Rates

	<u>Day</u>		Evening		Night / Weekend 11PM - 8AM Fri. and Sun., All	
Mileage	8 AM - 5 P: Mon. thru	-	5 PM - 11 Fri. and Su	PM Mon. thru		Sun. from 8AM
0 - 14	\$0.040	\$0.010	\$0.032	\$0.0800	\$0.0260	\$0.0065
15 - 28	\$0.050	\$0.020	\$0.040	\$0.0160	\$0.0325	\$0.0130
28 - Over	\$0.060	\$0.030	\$0.048	\$0.0240	\$0.0390	\$0.0195

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<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

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# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

# 6.3 Standard Residence Local Exchange Service, (Cont'd)

**REC'D JUL 11 2001** 

# 6.3.1 Monthly Recurring Charges

Service Commission

## D. Measured Rate Service

No usage allowance applies to Measured Rate Service. Per minute usage charges do apply and are listed in 6.3.1.E.

	Per Month
Rate Group A (1-4,999 Access lines)	\$ 4.11
Rate Group B (5,000 - 59,999 Access Lines	\$ 4.95
Rate Group C (60,000 - 229,999 Access Lines)	\$ 5.65
Rate Group C (Metro Call Area 1)	\$ 6.19
Rate Group D (230,000 - Over Access Lines)	\$ 6.19
Rate Group D (Metro Call Area 1)	\$ 6.44
Rate Group D (Metro Call Area 2)	\$ 6.84

## E. Measured Rate Local Usage Rates

	<u>D</u> :	a <u>v</u>	Eve	ening	Night /	Weekend
Mileage	· · · · · · · · · · · · · · · · · · ·	- 5 PM thru Fri.		PM Mon. thru and Sun.	All Day Sat.	f Fri. and Sun., and Sun. from ough 5PM
0 - 14 15 - 28 28 - Over	\$0.040 \$0.050 \$0.060	\$0.010 \$0.020 \$0.030	\$0.032 \$0.040 \$0.048	\$0.0800 \$0.0160 \$0.0240	\$0.0260 \$0.0325 \$0.0390	\$0.0065 \$0.0130 \$0.0195

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## SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

## 6.3 Standard Residence Local Exchange Service, (Cont'd.)\*

(T)

## 6.3.2 Other Monthly Recurring Charges

(T)

# A. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

# 6.3.3 Usage Sensitive Charges and Allowances

(T)

#### A. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Zone charges apply per line to service provided outside the base rate area.

Zone Charges, per line

Per Month \$1.00

#### B. Touchtone Service

The following Monthly Recurring Charge applies to each line equipped for touchtone (DTMF) dialing.

Touchtone Charge, Per Line

Per Month \$0.75

\*Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations. (T)

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SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

6.2 Standard Residence Local Exchange Service continued

REC'D JUL 11 2001

# 6.2.2 Other Monthly Recurring Charges

Service Commission

# A. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

# 6.2.3 Usage Sensitive Charges and Allowances

#### A. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Zone charges apply per line to service provided outside the base rate area.

Zone Charges, per line

Per Month \$1.00

#### B. Touchtone Service

The following Monthly Recurring Charge applies to each line equipped for touchtone (DTMF) dialing.

Touchtone Charge, Per Line

Per Month \$0.75

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#### 6.3 Standard Residence Local Exchange Service, (Cont'd.)\*

#### 6.3.4 **Basic Residential Local Exchange Service**

(N)

(N)

Basic Residential Local Exchange Service provides the Customer with a single, analog, voicegrade telephonic communications channel which can be used to place or receive one call at a time. Basic Residential Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines are provided on a single party (individual) basis only. No multiparty lines are provided. Service is available on a flat rate basis only.

Recurring charges for Basic Residential Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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(N)

(N)

# **SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)**

#### 6.3 Standard Residence Local Exchange Service, (Cont'd.)\*

#### **Basic Residential Local Exchange Service** 6.3.4

#### A. Monthly Recurring Charges

The following charges apply to Basic Residential Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as listed in Section 4 of this Tariff.

#### 1. Flat Rate Service

Per Month \$41.00 All Rate groups

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February 22, 2007

#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.4 Residential Bundled Local Service

(T)

#### 6.4.1 General

(T)

- A. The Company also offers basic local exchange service as part of a bundle or package of telecommunications services to residential Customers. Company's bundled residential services are available only for residential voice use, and may not be used for other purposes, including but not limited to, placing calls using automatic dialing devices, for data transmission, or in conjunction with the operation of a business.
- B. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

C. Additional Lines

Bundled Service Customers may purchase multiple lines or add lines to existing services. The bundle rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the Local Bundle package(s) below.

D. Feature Installation Charge

When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This charge applies in lieu of a service order change charge when the only change is feature activation.

Nonrecurring Charge, Per Order, Per Line: \$10.00

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# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

6.3 Residential Bundled Local Service RFC'D AUG 3 0 2002

#### 6.3.1 General

# Service Commission

A. The Company also offers basic local exchange service as part of a bundle or package of telecommunications services to residential Customers. Company's bundled residential services are available only for residential voice use, and may not be used for other purposes, including but not limited to, placing calls using automatic dialing devices, for data transmission, or in conjunction with the operation of a business.

(N)

(N)

B. End-User Common Line (EUCL) Recovery Charge

> A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

C. Additional Lines

> Bundled Service Customers may purchase multiple lines or add lines to existing services. The bundle rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the Local Bundle package(s) below.

D. Feature Installation Charge

> When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This charge applies in lieu of a service order change charge when the only change is feature activation.

Nonrecurring Charge, Per Order, Per Line:

\$10.00

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New Hope, PA 18938

Service Commission

Missouri Public

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

**REC'D JUL 11 2001** 

### 6.3 Residential Bundled Local Service

#### 6.3.1 General

Service Commission

A. The Company also offers basic local exchange service as part of a bundle or package of telecommunications services to residential Customers.

# B. End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

#### C. Additional Lines

Bundled Service Customers may purchase multiple lines or add lines to existing services. The bundle rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the Local Bundle package(s) below.

# D. Feature Installation Charge

When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This charge applies in lieu of a service order change charge when the only change is feature activation.

Nonrecurring Charge, Per Order, Per Line:

\$20.00

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#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.4 **Residential Bundled Local Service**

#### 6.4.2 Local Bundle VIII (Freedom Plan)\*

- A. Local Bundle VIII (Freedom Plan) includes the following services:
  - 200 minutes of interLATA long distance interstate or intrastate calling;
  - All Custom Calling and CLASS features (excluding the Custom Calling features that are priced on a per call basis);
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes member to member calling.

#### В. **Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

After the effective date of this filing, Customers may also opt for the per minute usage rate for calls in excess of the allowance as listed in the Company's long distance tariff Bundle. No. 7 applicable to interstate and intrastate calls.

#### C. Monthly Recurring Charge:

Zone 1 \$65.95 (I) Zone 2 \$75.95 (I) \_ Zone 3 \$75.95 (I)

#### D. Additional Lines

Zone 1 \$36.00 (I) Zone 2 \$36.00 (I) Zone 3 \$36.00 (I)

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New Hope, PA 18938

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<sup>\*</sup> As of September 29, 2002, this service will only be available to current customers at their current location.

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Fourth Revised Page 13

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#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.4 Residential Bundled Local Service

#### 6.4.2 Local Bundle VIII (Freedom Plan)\*

- A. Local Bundle VIII (Freedom Plan) includes the following services:
  - 200 minutes of interLATA long distance interstate or intrastate calling;
  - All Custom Calling and CLASS features (excluding the Custom Calling features that are priced on a per call basis);
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes member to member calling.

## B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

After the effective date of this filing, Customers may also opt for the per minute usage rate for calls in excess of the allowance as listed in the Company's long distance tariff Bundle. No. 7 applicable to interstate and intrastate calls.

# C. Monthly Recurring Charge:

Zone 1	-	\$62.95	<b>(I)</b>
Zone 2	-	\$72.95	(I)
Zone 3	_	\$72.95	(I)

# D. Additional Lines

Zone 1	-	\$33.00	(I)
Zone 2	-	\$33.00	(I)
Zone 3	-	\$33.00	(I)

<sup>\*</sup> As of September 29, 2002, this service will only be available to current customers at their current location.

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Third Revised Page 13
Cancels Second Revised Page 13

## SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

## 6.4 Residential Bundled Local Service

(T)

## 6.4.2 Local Bundle VIII (Freedom Plan)\*

(T)

- A. Local Bundle VIII (Freedom Plan) includes the following services:
  - 200 minutes of interLATA long distance interstate or intrastate calling;
  - All Custom Calling and CLASS features (excluding the Custom Calling features that are priced on a per call basis);

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Unlimited IntraLATA Calling;

March 15, 2006

- Unlimited Local Calling; and

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- 1000 minutes member to member calling.

# B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

After the effective date of this filing, Customers may also opt for the per minute usage rate for calls in excess of the allowance as listed in the Company's long distance tariff Bundle. No. 7 applicable to interstate and intrastate calls.

# C. Monthly Recurring Charge:

Zone 1	-	\$59.95
Zone 2	-	\$69.95
Zone 3	_	\$69.95

## D. Additional Lines

Zone 1	-	\$30.00
Zone 2	-	\$30.00
Zone 3	-	\$30.00

<sup>\*</sup> As of September 29, 2002, this service will only be available to current customers at their current location.

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# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

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## 6.3 Residential Bundled Local Service

REC'D AUG 3 0 2002

6.3.2 Local Bundle VIII (Freedom Plan)\*

Service Commission

- A. Local Bundle VIII (Freedom Plan) includes the following services:
  - 200 minutes of interLATA long distance interstate or intrastate calling;
  - All Custom Calling and CLASS features (excluding the Custom Calling features that are priced on a per call basis);
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes member to member calling.
- B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

After the effective date of this filing, Customers may also opt for the per minute usage rate for calls in excess of the allowance as listed in the Company's long distance tariff Bundle. No. 7 applicable to interstate and intrastate calls.

C. Monthly Recurring Charge:

Zone 1 - \$59.95 Zone 2 - \$69.95 Zone 3 - \$69.95 CANCELLED

APR 0 3 2005

D. Additional Lines

Zone 1 - \$30.00 Zone 2 - \$30.00 Zone 3 - \$30.00 Public Service Commission

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Missouri Public

FILED SEP 29 2002

Effective: September 29, 2002

Issued By: Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202

Issued: August 30, 2002

New Hope, PA 18938

Service Commission

<sup>\*</sup> As of September 29, 2002, this service will only be available to current customers at their current location.

P.S.C. MO. Tariff No. 3 Section 6 First Revised Page 13 Cancels Original Page 13

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

Missouri Public

## 6.3 Residential Bundled Local Service

REC'D OCT 04 2001

## 6.3.2 Local Bundle VIII (Freedom Plan)

# Service Commission

- A. Local Bundle VIII (Freedom Plan) includes the following services:
  - 200 minutes of interLATA long distance interstate or intrastate calling;
  - All Custom Calling and CLASS features (excluding the Custom Calling features that are priced on a per call basis);
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes member to member calling.

#### B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

After the effective date of this filing, Customers may also opt for the per minute usage rate for calls in excess of the allowance as listed in the Company's long distance tariff Bundle. No. 7 applicable to interstate and intrastate calls.

(N) | | |(N)

## C. Monthly Recurring Charge:

Zone 1	-	\$59.95
Zone 2	-	\$69.95
Zone 3	_	\$69.95

CANCELLED

#### D. Additional Lines

Zone 1	-	\$30.00
Zone 2	-	\$30.00
Zone 3	-	\$30.00

Missouri Public

FILED NOV 04 2001

Service Commission

Issued: October 4, 2001

Effective: November 4, 2001

Issued By:

Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202

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Missouri Public

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.3 Residential Bundled Local Service

# **REC'D JUL 11 2001**

#### 6.3.2 Local Bundle VIII (Freedom Plan)

# Service Commission

- Local Bundle VIII (Freedom Plan) includes the following services: A.
  - 200 minutes of interLATA long distance interstate or intrastate calling;
  - All Custom Calling and CLASS features (excluding the Custom Calling features that are priced on a per call basis);
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes member to member calling.

#### В. **Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 8.

C. Monthly Recurring Charge:

> Zone 1 \$59.95

> Zone 2 \$69.95

> \$69.95 Zone 3

CANCELLED

NOV 0 4 2001

**Additional Lines** D.

> Zone 1 \$30.00

> Zone 2 \$30.00

> \$30.00 Zone 3

> > Missouri Public

FILED SEP 0 9 2001

Service Commission Effective: September 9, 2001

Issued: July 11, 2001

Aloysius T. Lawn, IV, Executive Vice President Issued By:

6805 Route 202

New Hope, PA 18938

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.4 **Residential Bundled Local Service**

#### 6.4.3 Local Bundle IX (United Plan)\*

- A. Local Bundle IX (United Plan) includes the following services:
  - All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.
- B. **Usage Charges**

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

C. Monthly Recurring Charge:

Zone 1	-	\$55.95	(I)
Zone 2	-	\$60.95	(I)
Zone 3	-	\$60.95	(I)
Zone 4	-	\$60.95	(I)

#### D. **Additional Lines**

Zone 1	-	\$31.00 (I)
Zone 2	-	\$31.00 (I)
Zone 3	-	\$31.00 (I)
Zone 4	-	\$31.00 (I)

<sup>\*</sup> As of September 29 2002, this service will only be available to current customers at their current location.

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Issued By: Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202



## SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.4 Residential Bundled Local Service

## 6.4.3 Local Bundle IX (United Plan)\*

- A. Local Bundle IX (United Plan) includes the following services:
  - All Custom Calling and CLASS features, including Voice Mail, Three Way
    Calling and Custom Ringing and excluding the Custom Calling features that
    are priced on a per call basis;
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.
- B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

C. Monthly Recurring Charge:

Zone 1	-	\$52.95	(I)
Zone 2	-	\$57.95	(I)
Zone 3	-	\$57.95	(I)
Zone 4	-	\$57.95	(I)

#### D. Additional Lines

Zone 1	-	\$28.00 (I)
Zone 2	-	\$28.00 (I)
Zone 3	-	\$28.00 (I)
Zone 4	-	\$28.00 (I)

<sup>\*</sup> As of September 29 2002, this service will only be available to current customers at their current location.

Issued: March 3, 2006 Effective: March 15, 2006

Issued By: Aloysius T. Lawn, IV, Executive Vice President

Cancelled

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P.S.C. MO. Tariff No. 3 Section 6 Second Revised Page 13.1 Cancels First Revised Page 13.1

## SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

#### 6.4 Residential Bundled Local Service

(T)

### 6.4.3 Local Bundle IX (United Plan)\*

(T)

- A. Local Bundle IX (United Plan) includes the following services:
  - All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;

    Cancelled
  - Unlimited IntraLATA Calling;

March 15, 2006

- Unlimited Local Calling; and

Public Service Commission MISSOURI

- 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.
- B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

C. Monthly Recurring Charge:

Zone 1	-	\$49.95
Zone 2	-	\$54.95
Zone 3	-	\$54.95
Zone 4	_	\$54.95

D. Additional Lines

Zone 1	-	\$25.00
Zone 2	-	\$25.00
Zone 3	-	\$25.00
Zone 4	_	\$25.00

<sup>\*</sup> As of September 29 2002, this service will only be available to current customers at their current location.

Issued: March 3, 2005

Effective: April 3, 2005

Issued By: Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202

New Hope, PA 18938

# Missouri Public

## SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

REC'D AUG 3 0 2002

# 6.3 Residential Bundled Local Service

# 6.3.3 Local Bundle IX (United Plan)\*

# Service Commission

- A. Local Bundle IX (United Plan) includes the following services:
  - All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.
- B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

C. Monthly Recurring Charge:

Zone 1	-	\$49.95
Zone 2	-	\$54.95
Zone 3	-	\$54.95
Zone 4	-	\$54.95

CANCELLED

APR 0 3 2005

D. Additional Lines

Zone 1 - \$25.00 Zone 2 - \$25.00 Zone 3 - \$25.00 Zone 4 - \$25.00 oublic Service Commission

(T) (T)

Issued: August 30, 2002

Effective: September 29, 2002

Issued By:

Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202

New Hope, PA 18938

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Service Commission

<sup>\*</sup> As of September 29 2002, this service will only be available to current customers at their current location.

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued Missouri Public

## 6.3 Residential Bundled Local Service

REC'D APR 0 9 2002 (N)

## 6.3.3 Local Bundle IX (United Plan)

# Service Commission

- A. Local Bundle IX (United Plan) includes the following services:
  - All Custom Calling and CLASS features, including Voice Mail, Three Way Calling and Custom Ringing and excluding the Custom Calling features that are priced on a per call basis;
  - Unlimited IntraLATA Calling;
  - Unlimited Local Calling; and
  - 1000 minutes of interLATA long distance service, per line, per month, to any other Customer who also subscribes to bundled local services from the Company.
- B. Usage Charges

For interLATA toll calls in excess of allowance, see the Company's long distance tariff for Bundle No. 9.

C. Monthly Recurring Charge:

Zone 1	-	\$49.95
Zone 2	-	\$54.95
Zone 3	-	\$54.95
Zone 4	-	\$54.95

CANCELLED

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D. Additional Lines

Zone 1	-	\$25.00
Zone 2	-	\$25.00
Zone 3	-	\$25.00
Zone 4	<b>-</b>	\$25.00

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Service Commission

Issued: April 9, 2002

Effective: May 9, 2002

Issued By:

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6805 Route 202

New Hope, PA 18938

## 6.4 Residential Bundled Local Service, (Cont'd.)

## 6.4.4 Local Bundle X (United 1000 Plan)\*

(T)

- (A) Local Bundle X (United 1000 Plan) includes the following services:
- 1000 Minutes of Local Voice Calling, per line / per month. Calls in excess of the allowance are \$0.01 per minute.
- Three Custom Calling or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United 1000 Plan Customers at \$5.95 per month/per line.
- Unlimited intraLATA and interLATA long distance usage to any other Customer who also subscribes to bundled local services from the Company.
- B) Per Minute Rate

Local Calling in excess of the 1000 minute allowance

Per Minute \$0.010

\*Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

(T) (T)

Issued: March 3, 2005

Effective: April 3, 2005

Issued By:

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New Hope, PA 18938

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February 22, 2007

Missouri Public

6.3 Residential Bundled Local Service, (Cont'd.)

REC'D AUG 3 0 2002

6.3.4 Local Bundle X (United 1000 Plan)

Service Commission

- (A) Local Bundle X (United 1000 Plan) includes the following services:
  - 1000 Minutes of Local Voice Calling, per line / per month. Calls in excess of the allowance are \$0.01 per minute.
  - Three Custom Calling or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United 1000 Plan Customers at \$5.95 per month/per line.
  - Unlimited intraLATA and interLATA long distance usage to any other Customer who also subscribes to bundled local services from the Company.
- (B) Per Minute Rate

Per Minute \$0.010

Local Calling in excess of the 1000 minute allowance

(N)

CANCELLED

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Public Service Commission

Issued: August 30, 2002

Issued by:

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Aloysius T. Lawn, Executive Vice President

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#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.4 Local Bundle X (United 1000 Plan)\*, (Cont'd.)

#### Monthly Recurring Charge (C)

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1	Initial	I ine
1.	munai	LIIIC

	Per Month
Zone 1	\$33.95 (I)
Zone 2	\$43.95 (I)
Zone 3	\$43.95 (I)
Zone 4	\$51.95 (I)

#### 2. Each Additional Line

	Per Month
Zone 1	\$33.95 (I)
Zone 2	\$43.95 (I)
Zone 3	\$43.95 (I)
Zone 4	\$51.95 (I)

Issued: July 13, 2006 Effective: August 1, 2006

Aloysius T. Lawn, IV, Executive Vice President Issued By:

6805 Route 202





<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

# 6.4 Residential Bundled Local Service, (Cont'd.)

# 6.4.4 Local Bundle X (United 1000 Plan)\*, (Cont'd.)

## (C) Monthly Recurring Charge

Initial	 
111111111111111111111111111111111111111	 1116

	<u>Per Month</u>	
Zone 1	\$30.95 (I)	
Zone 2	\$40.95 (I)	
Zone 3	\$40.95 (I)	
Zone 4	\$48.95 (I)	

## 2. Each Additional Line

	Per Month
Zone 1	\$30.95 (I)
Zone 2	\$40.95 (I)
Zone 3	\$40.95 (I)
Zone 4	\$48.95 (I)

Issued: March 3, 2006 Effective: March 15, 2006

Issued By:

Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202





<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

P.S.C. MO. Tariff No. 3 Section 6 First Revised Page 13.3 Cancels Original Page 13.3

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

# 6.4 Residential Bundled Local Service, (Cont'd.)

# 6.4.4 Local Bundle X (United 1000 Plan)\*, (Cont'd.)

(T)

# (C) Monthly Recurring Charge

1. Initial Line

Zone 1	<u>Per Month</u> \$27.95	Cancelled
Zone 2	\$37.95	March 15, 2006
Zone 3	\$37.95	Watch 15, 2000
Zone 4	\$45.95 Pu	ublic Service Commission
		MISSOURI

2. Each Additional Line

Per Month
\$27.95
\$37.95
\$37.95
\$45.95

Issued: March 3, 2005 Effective: April 3, 2005

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6805 Route 202

<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations. (T)

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.) Missouri Public

6.3 Residential Bundled Local Service, (Cont'c
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1.

REC'D AUG 3 0 2002

6.3.4 Local Bundle X (United 1000 Plan), (Cont'd.)

Service Commission

(N)

(C) Monthly Reculting Charge	(C)	Monthly	Recurring Charge
------------------------------	-----	---------	------------------

Initial Line	
	Per Month
Zone 1	\$27.95
Zone 2	\$37.95
Zone 3	\$37.95
Zone 4	\$45.95

## 2. Each Additional Line

	Per Month
Zone 1	\$27.95
Zone 2	\$37.95
Zone 3	\$37.95
Zone 4	\$45.95

CANCELLED

APR 0 3 2005

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Issued: August 30, 2002

Effective: September 29, 2002

Issued by:

Aloysius T. Lawn, Executive Vice President
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New Hope, PA 18938

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# 6.4 Residential Bundled Local Service, (Cont'd.)

## 6.4.5 Local Bundle XI (United Unlimited Plan)\*

- (A) Local Bundle XI (United Unlimited Plan) includes the following services:
  - Unlimited Local Voice Calling.
  - Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan Customers at \$5.95 per month/per line.
  - Unlimited intraLATA and interLATA long distance usage to any other Customer who also subscribes to bundled local services from the Company.

# (B) Monthly Recurring Charge:

(1) Initial Line

	<u>Per Month</u>
Zone 1	\$45.95 (I)
Zone 2	\$60.95 (I)
Zone 3	\$60.95 (I)
Zone 4	\$70.95 (I)

# (2) Each Additional Line

	Per Month
Zone 1	\$45.95 (I)
Zone 2	\$60.95 (I)
Zone 3	\$60.95 (I)
Zone 4	\$70.95 (I)

<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

Issued: July 13, 2006 Effective: August 1, 2006

Issued By: Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202

New Hope, PA 18938

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Cancelled

February 22, 2007 Missouri Public

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.5 Local Bundle XI (United Unlimited Plan)\*

- (A) Local Bundle XI (United Unlimited Plan) includes the following services:
  - Unlimited Local Voice Calling.
  - Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan Customers at \$5.95 per month/per line.
  - Unlimited intraLATA and interLATA long distance usage to any other
     Customer who also subscribes to bundled local services from the Company.

#### (B) Monthly Recurring Charge:

(1) Initial Line

	<u>Per Month</u>
Zone 1	\$42.95 (I)
Zone 2	\$57.95 (I)
Zone 3	\$57.95 (I)
Zone 4	\$67.95 (I)

#### (2) Each Additional Line

	Per Month
Zone 1	\$42.95 (I)
Zone 2	\$57.95 (I)
Zone 3	\$57.95 (I)
Zone 4	\$67.95 (I)

<sup>\*</sup>Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

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New Hope, PA 18938



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Service Commission

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.5 Local Bundle XI (United Unlimited Plan)\*

- (T)
- (A) Local Bundle XI (United Unlimited Plan) includes the following services:
  - Unlimited Local Voice Calling.

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Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan Customers at \$5.95 per month/per line.

# March 15, 2006

# Public Service Commission MISSOURI

Unlimited intraLATA and interLATA long distance usage to any other Customer who also subscribes to bundled local services from the Company.

## (B) Monthly Recurring Charge:

#### (1) Initial Line

	Per Month
Zone 1	\$39.95
Zone 2	\$54.95
Zone 3	\$54.95
Zone 4	\$64.95 -

#### (2) Each Additional Line

	Per Month
Zone 1	\$39.95
Zone 2	\$54.95
Zone 3	\$54.95
Zone 4	\$64.95

\*Effective April 3, 2005, this service is grandfathered and available only to existing Customers at existing locations.

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Issued: March 3, 2005

Issued By:

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6805 Route 202

New Hope, PA 18938

Effective: April 3, 2005

Missouri Public

6.3 Residential Bundled Local Service, (Cont'd.) REC'D AUG 3 0 2002

6.3.5 Local Bundle XI (United Unlimited Plan) Service Commission

- Local Bundle XI (United Unlimited Plan) includes the following services: (A)
  - Unlimited Local Voice Calling.
  - Unlimited Custom Calling and/or CLASS features (subject to availability), excluding Voice Mail and the Custom Calling features that are priced on a per call basis. Voice Mail is available to United Unlimited Plan Customers at \$5.95 per month/per line.
  - Unlimited intraLATA and interLATA long distance usage to any other Customer who also subscribes to bundled local services from the Company.
- (B) Monthly Recurring Charge:

(1) Initial Line

	Per Month
Zone 1	\$39.95
Zone 2	\$54.95
Zone 3	\$54.95
Zone 4	\$64.95

Each Additional Line (2)

	Per Month	!
Zone 1	\$39.95	
Zone 2	\$54.95	
Zone 3	\$54.95	
Zone 4	\$64.95	(N)

CANCELLED

APR 0 3 2005

Issued: August 30, 2002

Effective: September 29, 2002

Issued by:

Aloysius T. Lawn, Executive Vice Presidentsouri Public

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P.S.C. MO. Tariff No. 3 Section 6 First Revised Page 13.5 Cancels Original Page 13.5

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.4 Residential Bundled Local Service, (Cont'd.)

> 6.4.6 [RESERVED FOR FUTURE USE]

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6805 Route 202

New Hope, PA 18938



Service Commission

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Effective: April 16, 2006

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.6 Basic Local Plan

(N)

(N)

(A) Description and Limitations

The Basic Local Bundle Plan is a bundled calling plan available to residential Customers who reside in a Talk America off-net service area. To be eligible for this Plan, the Customer must select Talk America as its presubscribed long distance carrier for intraLATA and interLATA long distance calling.

This plan offers unlimited local voice calling for a flat monthly fee. Calling features are available at the rates set forth in Section 6.5.2(B). Long distance services are priced on a usage-sensitive basis, at rates set forth in the Company's Interexchange Services Tariff, Missouri Tariff No. 1 and in the interstate Rates, Terms, and Conditions. The usage restrictions set forth in Section 6.4.1 apply to this plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Monthly Recurring Charge, per line:

	<u>Per Month</u>
Zone 1	\$29.95
Zone 2	\$29.95
Zone 3	\$29.95
Zone 4	\$29.95

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New Hope, PA 18938



Cancelled

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.7 Simple Savings Plan\*\*

#### (A) Description and Limitations

The Simple Savings Plan is a flexible package-based bundled calling plan available only to residential customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

#### (B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

## (C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$34.95 (I)
Zone 2	\$34.95 (I)
Zone 3	\$34.95 (I)

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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Issued By: Aloysius T. Lawn, IV, Executive Vice President

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New Hope, PA 18938

**Cancelled**February 22, 2007
Missouri Public



<sup>\*\*</sup>Effective April 15, 2006, this service is grandfathered and available only to existing Customers at existing locations.

P.S.C. MO. Tariff No. 3 Section 6 Second Revised Page 13.6 Cancels First Revised Page 13.6

# SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.7 Simple Savings Plan\*\*

(T)

#### (A) Description and Limitations

The Simple Savings Plan is a flexible package-based bundled calling plan available only to residential customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$31.95
Zone 2	\$31.95
Zone 3	\$31.95

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

\*\*Effective April 15, 2006, this service is grandfathered and available only to existing Customers at existing locations.

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Issued: March 16, 2006 Effective: April 16, 2006

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6805 Route 202

New Hope, PA 18938

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Missouri Public

Service Commission

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#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.7 Simple Savings Plan

(A) Description and Limitations

The Simple Savings Plan is a flexible package-based bundled calling plan available only to residential customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$31.95 (I)
Zone 2	\$31.95 (I)
Zone 3	\$31.95 (I)

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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Effective: March 15, 2006

#### 6.4 Residential Bundled Local Service, (Cont'd.)

# Cancelled

#### 6.4.7 Simple Savings Plan

March 15, 2006

(N)

(N)

(A) Description and Limitations

Public Service Commission MISSOURI

The Simple Savings Plan is a flexible package-based bundled calling plan available only to residential customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$28.95
Zone 2	\$28.95
Zone 3	\$28.95

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202

New Hope, PA 18938

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.7 Simple Savings Plan, (Cont'd.)

(N)

#### (D) Feature Packages

Customers who subscribe to the Simple Savings Plan may select from two (2) optional calling feature pricing packages, as described below:

#### (1) Individual Feature Pricing

Customers who select this option may purchase each calling feature individually at the rates set forth in Section 6.6.2.C. Features are subject to availability in the Customer's calling area.

#### (2) Standard Feature Package

The Standard Feature Package provides seven (7) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately at the rates set forth in Section 6.6.2.C.

Features included in the Standard Feature package (subject to availability in the Customer's area) are listed below:

Caller ID	Call Waiting
Custom Toll Restriction*	3-Way Calling
Speed Dial 8	Repeat Dialing
Call Return	

\*Custom Toll Restriction will be provisioned on a Customer's line only if it is already provisioned on the line at the time the Customer subscribes to the Talk America Value Plan or when the Customer specifically requests this feature.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$5.00
Zone 2	\$5.00
Zone 3	\$5.00

(N)

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Service Commission

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New Hope, PA 18938

(N)

#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

## 6.4 Residential Bundled Local Service, (Cont'd.)

## 6.4.7 Simple Savings Plan, (Cont'd.)

(E) Domestic Toll Packages

Customers who subscribe to the Simple Savings Plan must select from among three alternative domestic toll pricing packages, as described below.

(1) Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all long distance usage. Intrastate long distance calls will be billed at the rates set forth in the Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

(2) Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

(3) Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff and in the Company's Interstate Rates, Terms and Conditions.

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#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.8 Talk America Customer Value Plan

A. Description and Limitations

The Talk America Customer Value Plan is a flexible package-based bundled calling retention plan available only to off-net residential customers served under a different Talk America bundled plan. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Talk America Customer Value Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan. The usage restrictions set forth in Section 6.6.1.A apply to this plan. Customers who subscribe to the Talk America Customer Value Plan are not eligible to purchase the Residential Bonus Line for Bundled Plans under Section 6.6.12 for any additional lines subscribed to Talk America.

B. Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

C. Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$26.95
Zone 2	\$26.95
Zone 3	\$26.95

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.8 Talk America Customer Value Plan, (cont'd.)

D. Feature Packages

> Customers who subscribe to the Talk America Customer Value Plan may select from two optional calling feature pricing packages, as described below:

(1) Individual Feature Pricing

> Customers who select this option may purchase each calling feature individually at the rates set forth in Section 6.6.2.C. Features are subject to availability in the Customer's calling area.

(2) Standard Feature Package

> The Standard Feature Package provides seven (7) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately at the rates set forth in Section 6.6.2.C.

> Features included in the Standard Feature package (subject to availability in the Customer's area) are listed below:

Caller ID Call Waiting Custom Toll Restriction\* 3-Way Calling Call Return Repeat Dialing Speed Dial 8

\*Custom Toll Restriction will be provisioned on a Customer's line only if it is already provisioned on the line at the time the Customer subscribes to the Talk America Value Plan or when the Customer specifically requests this feature.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$7.00
Zone 2	\$7.00
Zone 3	\$7.00

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## SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.4 Residential Bundled Local Service, (Cont'd.)

#### 6.4.8 Talk America Customer Value Plan, (cont'd.)

## E. Domestic Toll Packages

Customers who subscribe to the Talk America Customer Value Plan must select from among three alternative domestic toll pricing packages, as described below.

#### (1) Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all long distance usage. Intrastate long distance calls will be billed at the rates set forth in the Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

#### (2) Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

#### (3) Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff and in the Company's Interstate Rates, Terms and Conditions.

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(N)

Service Commission TN-2007-0276

#### 6.5 **Business Bundled Local Service**

(N)

(N)

#### 6.5.1 General

- (A) The Company also offers basic local exchange service as part of a bundle or package of telecommunications services to business Customers. Company's bundled business services are available only for business voice use, and may not be used for other purposes, including but not limited to, placing calls using automatic dialing devices, for data transmission, or in conjunction with the operation of a business.
- (B) End-User Common Line (EUCL) Recovery Charge

A monthly recurring charge applies to recovery of End User Common Line charges billed to the Company by the incumbent LEC, pursuant to the Company's federal rate schedules.

Additional Lines (C)

> Bundled Service Customers may purchase multiple lines or add lines to existing services. The bundle rates below apply to the primary line. Each additional line will be billed at the rate specified for additional lines in the Local Bundle package(s) below.

(D) Feature Installation Charge

> When the Local Bundle Customer adds Custom Calling or CLASS features to an existing service or to an additional line, a nonrecurring charge applies per order, per line. This charge applies in lieu of a service order charge charge when the only change is feature activation.

Nonrecurring Charge, Per Order, Per Line: \$25.00

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#### 6.5 Business Bundled Local Service, (Cont'd.)

#### 6.5.2 Business Simple Savings Plan \*\*

#### (A) Description and Limitations

The Business Simple Savings Plan is a flexible package-based bundled calling plan available only to business customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Business Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

#### (B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

#### (C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$35.95 (I)
Zone 2	\$35.95 (I)
Zone 3	\$35.95 (I)

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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<sup>\*\*</sup>Effective April 15, 2006, this service is grandfathered and available only to existing Customers at existing locations.

P.S.C. MO. Tariff No. 3 Section 6 Second Revised Page 13.10 Cancels First Revised Page 13.10

#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.5 Business Bundled Local Service, (Cont'd.)

#### 6.5.2 Business Simple Savings Plan \*\*

**(T)** 

(A) Description and Limitations

The Business Simple Savings Plan is a flexible package-based bundled calling plan available only to business customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Business Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$32.95)
Zone 2	\$32.95
Zone 3	\$32.95

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

\*\*Effective April 15, 2006, this service is grandfathered and available only to existing Customers at existing locations.

Effective: April 16, 2006

MOL0603

Issued: March 16, 2006

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(T)

(T)

#### 6.5 Business Bundled Local Service, (Cont'd.)

#### 6.5.2 Business Simple Savings Plan

(A) Description and Limitations

The Business Simple Savings Plan is a flexible package-based bundled calling plan available only to business customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Business Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	<u>Per Month</u>		
Zone 1	\$32.95 (I)		
Zone 2	\$32.95 (I)		
Zone 3	\$32.95 (I)		

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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Effective: March 15, 2006

Cancelled

#### 6.5 Business Bundled Local Service, (Cont'd.)

Cancelled

#### 6.5.2 Business Simple Savings Plan

March 15, 2006

(A) Description and Limitations

Public Service Commission MISSOURI

The Business Simple Savings Plan is a flexible package-based bundled calling plan available only to business customers. This plan offers unlimited local voice calling for a flat monthly fee as well as optional feature packages, domestic long distance packages, and Internet access packages\* from which the Customer may select. Separate monthly and/or usage rates apply to these packages, as set forth below and in the Company's Interexchange Services Tariff, and in the interstate Rates, Terms, and Conditions. Customers who subscribe to the Business Simple Savings Plan must purchase, at a minimum, the Local Service Package and one of the Domestic Toll Packages available under the plan.

(B) Non-Recurring Charges

Non-recurring service charges, as set forth in Section 4 of this tariff, apply.

(C) Local Service Package

The Local Service Package provides unlimited local voice calling within the Customer's local calling area.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$29.95
Zone 2	\$29.95
Zone 3	\$29.95

<sup>\*</sup> Internet access packages are not subject to regulation under this tariff.

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New Hope, PA 18938

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(N)

(N)

#### 6.5 Business Bundled Local Service, (Cont'd.)

#### (N)

## 6.5.2 Business Simple Savings Plan, (cont'd.)

#### (D) Feature Packages

Customers who subscribe to the Business Simple Savings Plan may select from two (2) optional calling feature pricing packages, as described below:

#### (1) Individual Feature Pricing

Customers who select this option may purchase each calling feature individually at the rates set forth in Section 6.6.2.C. Features are subject to availability in the Customer's calling area.

### (2) Standard Feature Package

The Standard Feature Package provides seven (7) specific calling features for a flat monthly recurring charge per line. The Customer may purchase additional calling features separately at the rates set forth in Section 6.6.2.C.

Features included in the Standard Feature package (subject to availability in the Customer's area) are listed below:

Caller ID	Call Waiting
Custom Toll Restriction*	3-Way Calling
Speed Dial 8	Repeat Dialing
Call Return	-

\*Custom Toll Restriction will be provisioned on a Customer's line only if it is already provisioned on the line at the time the Customer subscribes to the Talk America Value Plan or when the Customer specifically requests this feature.

Monthly Recurring Charge, per line:

	Per Month
Zone 1	\$7.00
Zone 2	\$7.00
Zone 3	\$7.00

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(N)

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#### 6.5 Business Bundled Local Service, (Cont'd.)

## (N)

#### 6.5.2 Business Simple Savings Plan, (cont'd.)

#### (E) Domestic Toll Packages

Customers who subscribe to the Business Simple Savings Plan must select from among three alternative domestic toll pricing packages, as described below.

#### (1) Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all long distance usage. Intrastate long distance calls will be billed at the rates set forth in the Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

#### (2) Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundle local service calling plan.

#### (3) Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance calling for a fixed monthly recurring charge per line, as set forth in Company's Interexchange Services Tariff and in the Company's Interstate Rates, Terms and Conditions.

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(N)

#### 6.6 Optional Calling Features

(T)

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### 6.6.1 Features Offered on a Usage Sensitive Basis

(T)

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Three-Way Calling	Business \$1.00	Residential \$1.00
Call Return	\$0.76	\$0.76
Repeat Dialing Call Trace	\$0.75 \$6.99	\$0.75 \$6.99
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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## 6.5 Optional Calling Features

(T)

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### 6.5.1 Features Offered on a Usage Sensitive Basis

**(T)** 

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Three-Way Calling	Business \$1.00	Residential \$1.00
Call Return	\$0.76	\$0.76
Repeat Dialing Call Trace	\$0.75 \$6.99	\$0.75 \$6.99
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

CANCELLED

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New Hope, PA 18938



#### 6.4 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### 6.4.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

	<u>Business</u>	<u>Residential</u>	
Three-Way Calling	\$1.00	\$1.00	(I)
Call Return	\$0.76	\$0.76	(I)
Repeat Dialing	\$0.75	\$0.75	
Call Trace	\$6.99	\$6.99	(N)
Calling Number Delivery Blocking, Per Call	No Charge	No Charge	•

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

CANCELLED

APR 0 8 2005

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New Hope, PA 18938



# SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued RECD JUL 11 2001

# 6.4 Optional Calling Features

Service Commission

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### 6.4.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

	<u>Business</u>	<u>Residential</u>
Three-Way Calling	\$0.58	\$0.58
Call Return	\$0.58	\$0.58
Repeat Dialing	\$0.75	\$0.75
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

CANCELLED

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MOL0106

#### 6.6 Optional Calling Features, (Cont'd.)

(T)

#### 6.6.2 Features Offered on Monthly Basis

(T)

#### A. A La Carte Optional Calling Features

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

	Monthly Re	Monthly Recurring Charge	
<u>Feature</u>	<b>Business</b>	Residential	
Caller ID with Number	\$7.88	\$6.50	
Caller ID DeLuxe	\$7.88	\$6.50	
Anonymous Call Rejection	\$1.80	\$1.75	
Call Waiting	\$7.20	\$8.00	
Call Waiting ID	\$4.50	\$1.00	
Call Waiting ID DeLuxe	\$1.80	\$1.00	
Call Return*	\$5.40	\$3.50	
Repeat Dialing*	\$3.87	\$3.00	
Three Way Calling*	\$3.87	\$6.55	
Call Block	\$3.87	\$3.00	
Call Screening	\$3.87	\$3.00	
Priority Call	\$3.87	\$3.00	
Call Forwarding	\$5.40	\$3.00	
Call Forwarding Busy Line	\$2.70	\$0.75	
Call Forwarding Don't Answer	\$2.70	\$0.75	
	Nonrecurring Charge		
	\$25.00	\$25.00	

<sup>\*</sup>Also available on a per call basis.

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MOL0510

CANCELLED

- 6.5 Optional Calling Features, continued
  - 6.5.2 Features Offered on Monthly Basis, continued
    - A. A La Carte Optional Calling Features

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The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

	Monthly Recurring Charge	
Feature	<u>Business</u>	Residential
Caller ID with Number	\$7.88	\$6.50
Caller ID DeLuxe	\$7.88	\$6.50
Anonymous Call Rejection	\$1.80	\$1.75
Call Waiting	\$7.20	\$8.00
Call Waiting ID	\$4.50	\$1.00
Call Waiting ID DeLuxe	\$1.80	\$1.00
Call Return*	\$5.40	\$3.50
Repeat Dialing*	\$3.87	\$3.00
Three Way Calling*	\$3.87	\$6.55
Call Block	\$3.87	\$3.00
Call Screening	\$3.87	\$3.00
Priority Call	\$3.87	\$3.00
Call Forwarding	\$5.40	\$3.00
Call Forwarding Busy Line	\$2.70	\$0.75
Call Forwarding Don't Answer	\$2.70	\$0.75

\*Also available on a per call basis.

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\$25.00 (I)

Nonrecurring Charge

\$25.00 (I)

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Aloysius T. Lawn, Executive Vice President 6508 Route 202 New Hope, PA 18938



# Missouri Public

6.5 Optional Calling Features, continued

**REC'D AUG 3 0 2002** 

6.5.2 Features Offered on Monthly Basis, continued

A. A La Carte Optional Calling Features

Service Commission

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

	Charge	
<u>Feature</u>	<b>Business</b>	<u>Residential</u>
Caller ID with Number	\$7.88	\$6.50
Caller ID DeLuxe	\$7.88	\$6.50
Anonymous Call Rejection	\$1.80	\$1.75
Call Waiting	\$7.20	\$8.00
Call Waiting ID	\$4.50	\$1.00
Call Waiting ID DeLuxe	\$1.80	\$1.00
Call Return*	\$5.40	\$3.50
Repeat Dialing*	\$3.87	\$3.00
Three Way Calling*	\$3.87	\$6.55
Call Block	\$3.87	\$3.00
Call Screening	\$3.87	\$3.00
Priority Call	\$3.87	\$3.00
Call Forwarding	\$5.40	\$3.00
Call Forwarding Busy Line	\$2.70	\$0.75
Call Forwarding Don't Answer	\$2.70	\$0.75

CANCELLED

Nonrecurring Charge \$14.09 \$7.75

Monthly Recurring

OCT 0 8-2004

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Public Service Commission

MISSOURI

Issued: August 30, 2002

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6805 Route 202

New Hope, PA 18938

Effective: September 29, 2002

FILED SEP 2 9/2010206

Service Commission

<sup>\*</sup>Also available on a per call basis.

# Missouri Public

## SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

REC'D JUL 11 2001

# 6.5 Optional Calling Features, continued

# 6.5.2 Features Offered on Monthly Basis

Service Commission

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Monthly Recurring	
Charge	

<u>Feature</u>	<u>Business</u>	<u>Residential</u>
Caller ID with Number	\$7.88	\$6.50
Caller ID DeLuxe	\$7.88	\$6.50
Anonymous Call Rejection	\$1.80	\$1.75
Call Waiting	\$7.20	\$8.00
Call Waiting ID	\$4.50	\$1.00
Call Waiting ID DeLuxe	\$1.80	\$1.00
Call Return*	\$5.40	\$3.50
Repeat Dialing*	\$3.87	\$3.00
Three Way Calling*	\$3.87	\$6.55
Call Block	\$3.87	\$3.00
Call Screening	\$3.87	\$3.00
Priority Call	\$3.87	\$3.00
Call Forwarding	\$5.40	\$3.00
Call Forwarding Busy Line	\$2.70	\$0.75
Call Forwarding Don't Answer	\$2.70	\$0.75

Nonrecurring Charge

\$14.09 \$7.75

\*Also available on a per call basis.

SEP 2 9 2002

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Public Service Commission

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Service Commission

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P.S.C. MO. Tariff No. 3 Section 6 Second Revised Page 16 Cancels First Revised Page 16

#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.6 Optional Calling Features, (Cont'd.)

**(T)** 

#### 6.6.2 Features Offered on Monthly Basis, (cont'd.)

**(T)** 

#### B. Bundled Service Optional Calling Features

The following Optional Calling Features are offered to Customers who subscribe to the Company's bundled services when the optional calling feature is not part of the bundled service. A nonrecurring Feature installation charge applies.

1. Nonrecurring Feature Installation Charge

A nonrecurring feature installation charge applies in addition to all other service order charges when optional calling features are added subsequent to installation of the associated line.

Nonrecurring Charge Per Line

**Business** \$25.00

Residence \$25.00

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**Cancelled** February 22, 2007

-

- 6.5 Optional Calling Features, continued
  - 6.5.2 Features Offered on Monthly Basis, continued
    - B. Bundled Service Optional Calling Features

The following Optional Calling Features are offered to Customers who subscribe to the Company's bundled services when the optional calling feature is not part of the bundled service. A nonrecurring Feature installation charge applies.

1. Nonrecurring Feature Installation Charge

A nonrecurring feature installation charge applies in addition to all other service order charges when optional calling features are added subsequent to installation of the associated line.

Nonrecurring Charge Per Line

**Business** \$25.00 (I)

Residence \$25.00 (I)

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Missouri Public

6.5 Optional Calling Features, continued

**REC'D AUG 3 0 2002** 

6.5.2 Features Offered on Monthly Basis, continued

Service Commission

B. Bundled Service Optional Calling Features

The following Optional Calling Features are offered to Customers who subscribe to the Company's bundled services when the optional calling feature is not part of the bundled service. A nonrecurring Feature installation charge applies.

1. Nonrecurring Feature Installation Charge

A nonrecurring feature installation charge applies in addition to all other service order charges when optional calling features are added subsequent to installation of the associated line.

Nonrecurring Charge Per Line

Business \$10.00 Residence \$10.00

(N)

CANCELLED

OCT 0 8 2004

By Service Commission
MISSOURI

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# 6.6 Optional Calling Features, (Cont'd.)

#### (T)

### 6.6.2 Features Offered on Monthly Basis, (cont'd.)

# (T)

# B. Bundled Service Optional Calling Features, (cont'd.)

## 2. Monthly Recurring Charge

Call Waiting	\$6.95
Caller ID	\$4.45
Caller ID with Name	\$5.95
Call Waiting with ID and Name	\$7.45
Internet Call Waiting	\$3.95
Call Forwarding	\$2.45
Ring no answer Call Forward	\$3.45
Busy Call Forward	\$3.45
Call Forward Remote Access	\$3.45
3-way Calling	\$2.45
3-way Calling with Call Transfer	\$4.45
Call Return	\$2.45
Call Return Block	\$4.95
Speed Dialing 30	\$3.45
Speed Dialing 8	\$2.45
Repeat Dialing	\$2.95
Anonymous Call Rejection	\$1.45
Call Trace	\$3.45
Call Block	\$2.95
900/976 Block	\$0.00
Privacy Director	\$3.45
Distinctive Ring I	\$3.45
Distinctive	\$4.95
Ringmaster I	\$3.45
Ringmaster II	\$5.45
Custom Toll Restriction	\$1.45
Voicemail	\$5.95

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TALK AMERICA INC.

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Service Commission

P.S.C. MO. Tariff No. 3 Section 6 Original Page 17

# Missouri Public

SECTION 6.0 - LOCAL SERVICES PRICE LIST, continued

REC'D AUG 3 0 2002

6.5 Optional Calling Features, continued

Service Commission

6.5.2 Features Offered on Monthly Basis, continued

B. Bundled Service Optional Calling Features, continued

2. Monthly Recurring Charge

Call Waiting	\$6.95	i
Caller ID	\$4.45	į
Caller ID with Name	\$5.95	
Call Waiting with ID and Name	\$7.45	i
Internet Call Waiting	\$3.95	i
Call Forwarding	\$2.45	i
Ring no answer Call Forward	\$3.45	i
Busy Call Forward	\$3.45	i
Call Forward Remote Access	\$3.45	ì
3-way Calling	\$2.45	
3-way Calling with Call Transfer	\$4.45	
Call Return	\$2.45	ĺ
Call Return Block	\$4.95	İ
Speed Dialing 30	\$3.45	Ì
Speed Dialing 8	\$2.45	Ï
Repeat Dialing	\$2.95	
Anonymous Call Rejection	\$1.45	
Call Trace	\$3.45	
Call Block	\$2.95	
900/976 Block	\$0.00	
Privacy Director	\$3.45	
Distinctive Ring I	\$3.45	
Distinctive	\$4.95	
Ringmaster I	\$3.45	j
Ringmaster II	\$5.45	Ï
Custom Toll Restriction	\$1.45	j
Voicemail	\$5.95	(N)

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#### SECTION 6.0 - LOCAL SERVICES PRICE LIST, (CONT'D.)

#### 6.6 Optional Calling Features, (Cont'd.)

#### Features Offered on Monthly Basis, (cont'd.)

#### C. Simple Savings Plan Optional Calling Features

The following Optional Calling Features are available to Customers who subscribe to the Simple Savings Plan or the Business Simple Savings Plan. Customers who select Individual Feature Pricing under the Simple Savings Plans may purchase individual features at the rates set forth in Column A below. Customers who select the Standard Feature Package may purchase additional features at the rates set forth in Column B below. Nonrecurring Feature installation charge set forth in Section 4 applies to calling feature changes or additions.

Monthly Recurring Charge, per line, per feature:

Feature	Individual Feature	Standard Feature
	Package (A)	Package (B)
Call Waiting	\$4.00	Included
Caller ID	\$4.00	Included
Caller ID with Name	\$5.00	\$1.00
Call Waiting with ID and Name	\$5.00	\$1.00
Internet Call Waiting	\$4.00	\$0.00
Remote Call Forward	\$4.00	\$0.00
Ring No Answer Call Forward	\$4.00	\$0.00
Busy Call Forward	\$4.00	\$0.00
Call Forward Remote Access	\$4.00	\$0.00
3-Way Calling	\$4.00	Included
3-Way Calling with Call Transfer	\$4.00	\$0.00
Hunting *	\$4.00	\$4.00
Call Return	\$4.00	Included
Call Return Block	\$4.00	\$0.00
Speed Dialing 30	\$5.00	\$0.00
Speed Dialing 8	\$4.00	Included

<sup>\*</sup> Available to Business Customers only.

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Missouri Public Service Commission

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MOL0510

### 6.6 Optional Calling Features, (Cont'd.)

# 5.6.2 Features Offered on Monthly Basis, (xont'd.)

(N)

# C. Simple Savings Plan Optional Calling Features, (cont'd.)

Monthly Recurring Charge, per line, per feature: (cont'd.)

Feature	Individual Feature Package (A)	Standard Feature Package (B)	 
Repeat Dialing	\$4.00	Included	i
Anonymous Call Rejection	\$4.00	\$0.00	i
Call Block	\$4.00	\$0.00	i
900/976 Block	\$0.00	\$0.00	
Privacy Director/Mgr	\$5.00	\$5.00	}
Distinctive Ringing I	\$4.00	\$0.00	i
Distinctive Ringing II	\$5.00	\$0.00	į
Ringmaster I	\$0.00	\$0.00	ĺ
Ringmaster II	\$0.00	\$0.00	1
Custom Toll Restriction	\$2.00	Included	(N)

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#### SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES

# 7.1 Directory Listings

#### 7.1.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

# 7.1.2 Free Listings

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service or auxiliary line.

#### 7.1.3 Rates for Additional Listings

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 7.1.4

Additional Listing	Residential	Business
	<u>Charge</u>	Charge
- First Line	\$2.45	\$1.60
- Each Additional Line	\$2.45	\$1.60

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6805 Route 202





# SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued

### 7.2 Non-Published Service

#### 7.2.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

### 7.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the number to the operator. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any Non-published monthly service charges the Customer paid and assign a new non-published number without any nonrecurring charges.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

#### 7.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-published service charge, per month:

\$2.14

Non-published service, nonrecurring charge:

Business

\$6.00

Residence

\$6.00

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Missouri Public Service Commission **TN-2007-0276** 

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# SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued

**REC'D JUL 11 2001** 

#### 7.2 Non-Published Service

#### 7.2.1 General

Service Commission

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

# 7.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the number to the operator. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any Non-published monthly service charges the Customer paid and assign a new non-published number without any nonrecurring charges.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

## 7.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-published service charge, per month:

\$1.72

Non-published service, nonrecurring charge:

\$6.00

Business Residence

\$6.00

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### SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued

#### 7.3 Non-Listed Service

#### 7.3.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

# 7.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any non-listed monthly service charges that the Customer paid and assign a new non-published number without any nonrecurring charges.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

#### 7.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-listed service charge, per month:

\$1.62

Non-listed service, nonrecurring charge:

Business

\$6.00

Residence

\$6.00

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Service Commission

February 22, 2007 Missouri Public Service Commission **TN-2007-0276** 

Missouri Public

# SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued RECD JUL 11 2001

#### 7.3 Non-Listed Service

#### 7.3.1 General

Service Commission

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

# 7.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any non-listed monthly service charges that the Customer paid and assign a new non-published number without any nonrecurring charges.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

#### 7.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-listed service charge, per month:

\$1.29

Non-listed service, nonrecurring charge:

\$6.00

Business Residence

\$6.00

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MOL0106

### SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued

#### 7.4 **Directory Assistance Services**

#### 7.4.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

Rates and charges for intraLATA and interLATA Directory Assistance service are provided in the Company's long distance services Tariff.

Each Local Directory Assistance Call

\$1.35 (I)

7.4.2 Directory Assistance Call Completion

Per Request

\$0.25

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6805 Route 202

New Hope, PA 18938

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# SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued Missouri Public

7.4 Directory Assistance Services

Service Commission

7.4.1 Directory Assistance

REC'D MAY 18 2004

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

Rates and charges for intraLATA and interLATA Directory Assistance service are provided in the Company's long distance services Tariff.

Each Local Directory Assistance Call

\$1.25

7.4.2 Directory Assistance Call Completion

Per Request

\$0.25

CANCELLED

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Public Service Commission
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P.S.C. MO. Tariff No. 3 Section 7 First Revised Page 4

Cancels Original Page 4

# SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued Public

# 7.4 Directory Assistance Services

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7.4.1 Directory Assistance

# Service Commission

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

(D) (D)

Rates and charges for intraLATA and interLATA Directory Assistance service are provided in the Company's long distance services Tariff.

Each Local Directory Assistance Call

\$0.63

(I)

7.4.2 Directory Assistance Call Completion

(N)

Per Request

\$0.25

(N)

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Commission

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# SECTION 7.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, continued

**REC'D JUL 11 2001** 

7.4 Directory Assistance Services

7.4.1 Directory Assistance

Service Commission

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first ten (10) calls per month to directory assistance per business line and thirty (30) calls per month per residential line. Rates and charges for intraLATA and interLATA Directory Assistance service are provided in the Company's long distance services Tariff.

Each Local Directory Assistance Call

\$0.51

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New Hope, PA 18938

MOL0106

# **SECTION 8.0 - OPERATOR SERVICES**

# 8.1 General

Customers may utilize operator services offered by the Company to assist with completion or billing of local calls. The applicable per call service charge is based on the extent of assistance and billing options as indicated below.

<u>Per Call</u>	
\$0.35	
\$0.70	
\$1.15	
\$0.75	
\$0.95	
\$1.15	
\$2.15	
\$2.55	
\$1.50	(I)
	(I)
	\$0.35 \$0.70 \$1.15 \$0.75 \$0.95 \$1.15

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Aloysius T. Lawn, IV, Executive Vice President

6805 Route 202





Missouri Public

# **SECTION 8.0 - OPERATOR SERVICES**

# 8.1 General

**REC'D JUL 11 2001** 

Customers may utilize operator services offered by the Company to assist with confidence of local calls. The applicable per call service charge is based on the extent of assistance and billing options as indicated below.

		Per Call
Customer Dialed Calling Car	rd	
Fully Automated		\$0.35
Semi-Automated		\$0.70
Non-Automated		\$1.15
Collect and/or Billed to Third	d Party	
Fully Automated		\$0.75
Semi-Automated		\$0.95
Non-Automated		\$1.15
Person-to-Person		
Semi-Automated		\$2.15
Non-Automated		\$2.55
Busy Line Verification		\$1.29
Busy Line Interrupt		\$1.99

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6805 Route 202

# Talk America Inc. PSC MO No. 3

The following pages are listed as PSC MO. Tariff No. 2 at the top of the tariff sheets, but should be part of PSC MO Tariff No. 3:

Section 9 Section 11
Original Page 1 Original Page 1

Section 9 Appendix 1 Original Page 2 Original Page 1

Section 9 Appendix 1 Original Page 3 Original Page 2

Section 10 Appendix 1 Original Page 1 Original Page 3

#### SECTION 9.0 -MISCELLANEOUS SERVICES

# 9.1 Carrier Presubscription

#### 9.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

9.1.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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#### SECTION 9.0 -MISCELLANEOUS SERVICES

#### 9.1 Carrier Presubscription

#### 9.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

- 9.1.2 Presubscription Options Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:
  - Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
  - Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
  - Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
  - Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
  - Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers primary intraLATA interexchange carrier. The other carrier to be the Customers primary interLATA interexchange carrier.
  - Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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## 9.1 Carrier Presubscription, *continued*

# 9.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in Section 6 of this tariff:

#### 9.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in Section 6 of this tariff. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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#### 9.1 Carrier Presubscription, *continued*

#### 9.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in Section 6 of this tariff:

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# 9.2 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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# SECTION 10.0 - SPECIAL ARRANGEMENTS

# 10.1 Individual Case Basis (ICB) Arrangements

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

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#### SECTION 11.0 - PROMOTIONAL OFFERINGS

## 11.1 Special Promotions

From time to time, the Company may elect to offer special promotions to its Customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per Customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business Customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

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#### APPENDIX 1 - CUSTOMER INFORMATION BULLETIN

1. At the time of sale when the residential customer signs up for service, the Company provides each customer a Customer Information Bulletin which contains an itemized account of the charges for the equipment and service for which the customer has contracted and other information. This shall be hand delivered to the customer, the form of which will be as follows:

#### IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

# Your Telephone Bill

You'll receive a telephone bill from us each month. Talk America Inc. provides basic local exchange services and basic local exchange service bundled with long distance and other nonregulated services. The Company does not require a deposit for service. Payment in full is due within 30 days of the date of the bill. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

#### **Payment Arrangements**

Payment must be sent to Talk America Inc. and may be made in the form of a Money Order, personal check or Certified Check. If you are temporarily having difficulty paying your telephone bill, please call Talk America Inc. at (888)-825-5265 24 hours a day, 7 days a week. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least ten days prior to the date of the proposed discontinuance.

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# Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$15.60 for business Customers and \$15.11 for residential Customers. If the reason for suspension has not been resolved within the 5 day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$51.76 for business Customers and \$36.16 for residential Customers. Failure to pay charges in dispute does not constitute grounds for discontinuance of service.

Your service may be suspended or disconnected for any of the following reasons:

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until Talk America Inc. has notified you in writing at least ten (10) days in advance of the suspension or discontinuance. Additionally, Talk America Inc. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

#### Reconnection of Service

After local telephone service has been suspended or disconnected, Talk America Inc. will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

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- 1. Payment for all undisputed amounts must be received by Talk America Inc. or its authorized Agent.
- 2. The Processing Fee of \$51.76 for business Customers or \$36.16 for residential Customers must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged however, a Reconnection fee of \$15.60 for business Customers or \$15.11 for residential Customers. Reconnection must be made during the five day suspension period.

# Procedures for Handling Billing Questions, other Inquiries and Complaints

Questions about your bill and other telephone inquiries may be made directly by calling Talk America Inc. twenty-four (24) hours a day, seven (7) days a week by dialing 1-888-825-5265. Written inquiries may be directed by fax to:

Talk America Inc. 6805 Route 202 New Hope, Pennsylvania 18938

Facsimile Number: (215) 862-7525

Filing a Complaint with the Missouri Public Service Commission

If Talk America Inc. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 200 Madison Street, Suite 100, Jefferson City, Missouri 65102, toll-free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: 200 Madison Street, Suite 100, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 200 Madison Street, Suite 600, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

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