

LOCAL MARKET TRIAL

A. Purpose

A market trial is intended to enable the Company to test it's ability to provide local exchange services to the general public. During the trial, the Company will test its network infrastructure, including both switching and distribution facility components. The Company will also test support systems which are required to establish, provision, operate and maintain services, whether such systems are provided solely by the Company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public. The market trial will conclude on June 30, 2007.

(T)

B. Eligibility

A maximum of 100 targeted participants may be provided services offered as part of the local market trial.

C. Availability

Services subject to the local market trial are available in the Lebanon, St. Robert and Waynesville exchanges.

(T)

D. Services

Exchange services, both Residence and Business, offered as part of the local market trial may include basic local exchange service, optional services, operator services, E911 service and other services planned for offering to the general public.

LOCAL MARKET TRIAL

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A market trial is intended to enable the Company to test its ability to provide local exchange services to the general public. During the trial, the Company will test its network infrastructure, including both switching and distribution facility components. The Company will also test support systems which are required to establish, provision, operate and maintain services, whether such systems are provided solely by the Company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public. The market trial will conclude on December 31, 2006. (T)

B. Eligibility

A maximum of 100 targeted participants may be provided services offered as part of the local market trial.

C. Availability

Services subject to the local market trial are available in the St. Robert and Waynesville exchanges. (T)

D. Services

Exchange services, both Residence and Business, offered as part of the local market trial may include basic local exchange service, optional services, operator services, E911 service and other services planned for offering to the general public.

Issued: April 10, 2006

Effective: May 10, 2006

Issued By:

Dave Beier, VP-Regulatory
Fidelity Communications Service I, Inc.
64 N. Clark
Sullivan, MO 63080

Cancelled

October 29, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

LOCAL MARKET TRIAL

Missouri Public
Service Commission

A. Purpose

REC'D NOV 01 2000

A market trial is intended to enable the Company to test it's ability to provide local exchange services to the general public. During the trial, the Company will test its network infrastructure, including both switching and distribution facility components. The Company will also test support systems which are required to establish, provision, operate and maintain services, whether such systems are provided solely by the Company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public. The market trial, which will be geographically dispersed as the build out of Company facilities progresses, will conclude on December 31, 2001.

(T)

B. Eligibility

A maximum of 100 targeted participants may be provided services offered as part of the local market trial.

C. Availability

Services subject to the local market trial are available in the Rolla exchange.

D. Services

Exchange services, both Residence and Business, offered as part of the local market trial may include basic local exchange service, optional services, operator services, E911 service and other services planned for offering to the general public.

Issued: December 1, 2000

Effective: December 31, 2000

Issued BY:

Dave Beier, Director-Regulatory
Fidelity Communications Service I, Inc.
64 N. Clark
Sullivan, MO 63080

Missouri Public
Service Commission

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Cancelled

May 10, 2006

LOCAL MARKET TRIAL

REC'D APR 03 2000

A. Purpose

A market trial is intended to enable the Company to test its ability to provide local exchange services to the general public. During the trial, the Company will test its Network infrastructure, including both switching and distribution facility components. The Company will also test support systems which are required to establish, provision, operate and maintain services, whether such systems are provided solely by the Company or in combination with systems provided by other carriers or vendors. A market trial is not an offer to provide service to the general public. The market trial, which will be geographically dispersed as the build out of company facilities progresses, will conclude on December 31, 2000.

B. Eligibility

A maximum of 100 targeted participants may be provided services offered as part of the local market trial.

C. Availability

Services subject to the local market trial are available initially in only the Rolla exchange.

D. Services

Exchange services, both Residence and Business, offered as part of the local market trial may include basic local exchange service, optional services, operator services, E911 service and other services planned for offering to the general public.

CANCELLED

DEC 31 2000

By *157RS1A*
Public Service Commission
MISSOURI

Missouri Public Service Commission
00-618
FILED APR 27 2000

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc
64 N. Clark
Sullivan, MO 63080

Effective: May 30, 2000

APR 27 2000

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Dave Beier
 64 North Clark
 Sullivan, MO 63080

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 JC-2017-0116

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 JC-2012-0450

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April 13, 2012
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Dave Beier, VP-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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Dave Beier
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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April 8, 2007

Missouri Public
Service Commission

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Missouri Public

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Service Commission

Issued: August 27, 2001
Issued By:

Effective: September 26, 2001

Dave Beier
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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Public Service Commission
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JUN 01 2000

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000
Issued: By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

WAIVER OF STATUTES

MO. PUBLIC SERVICE COMM

Statutes

- 392.210.2 Uniform System of Accounts
- 392.270 Valuation of Property
- 392.280 Depreciation Accounts
- 392.290.1 Issuance of Securities
- 392.300.2 Acquisition of Stock
- 392.310 Stock and Debt Issuance
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- 392.340 Reorganization(s)

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- 4 CSR 240-10.020 Depreciation Fund Income
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-35 Reporting of Bypass and Customer Specific Arrangements

FILED

**JUN 01 2000
00 - 191**

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
January 16, 2009
Missouri Public
Service Commission
JC-2009-0454

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc., or its authorized agents, hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

Services contained in this tariff will be provided as a combination of facilities based, resale of services only, and leasing of unbundled local loops from the Incumbent Local Exchange Carrier (ILEC).

Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

- Rolla
- Newburg
- Lebanon
- St. Roberts
- Salem
- Waynesville
- Richland
- Ft. Leonard Wood
- Dixon
- Republic
- Clever

(N)
(N)
(N)

The Company concurs in the exchange boundary maps for the exchanges listed above as filed by the incumbent local exchange company in tariffs approved by the Commission.

Pursuant to Statute section 392.200.8(3), customer-specific individual case basis pricing may be offered on all business services in all sections of this tariff where the business customer is located in an exchange where the incumbent local exchange telecommunications company has been declared competitive under Statute section 392.245.

should be Effective October 09, 2008

Issued: August 29, 2008

~~Effective: September 28, 2008~~

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FILED
Missouri Public
Service Commission

CANCELLED - Missouri Public Service Commission - 03/13/2024 - JC-2024-0125

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc., or its authorized agents, hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

Services contained in this tariff will be provided as a combination of facilities based, resale of services only, and leasing of unbundled local loops from the Incumbent Local Exchange Carrier (ILEC).

Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

- Rolla
- Newburg
- Lebanon
- St. Roberts
- Salem
- Waynesville
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Pursuant to Statute section 392.200.8(3), customer-specific individual case basis pricing may be offered on all business services in all sections of this tariff where the business customer is located in an exchange where the incumbent local exchange telecommunications company has been declared competitive under Statute section 392.245.

(N)
|
(N)

Issued: March 13, 2008
Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: April 12, 2008

CANCELLED
October 9, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc., or its authorized agents, hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service. (T)

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

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Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

- Rolla
- Newburg
- Lebanon
- St. Roberts
- Salem
- Waynesville
- Richland
- Ft. Leonard Wood

The Company concurs in the exchange boundary maps for the exchanges listed above as filed by the incumbent local exchange company in tariffs approved by the Commission.

Issued: May 8, 2007
Issued By:

Effective: June 7, 2007
Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
April 12, 2008
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

REC'D MAR 29 2001

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc. hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

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Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

Rolla	
Newburg	
Lebanon	
St. Roberts	(N)
Salem	
Waynesville	
Richland	
Ft. Leonard Wood	(N)

The Company concurs in the exchange boundary maps for the exchanges listed above as filed by the incumbent local exchange company in tariffs approved by the Commission.

Missouri Public
Service Commission

FILED APR 28 2001

Issued: March 29, 2001

Effective: April 28, 2001

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

REC'D FEB 20 2001

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc. hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

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Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

- Rolla
- Newburg
- Lebanon

(N)

The Company concurs in the exchange boundary maps for the exchanges listed above as filed by the incumbent local exchange company in tariffs approved by the Commission.

CANCELLED

APR 28 2001

312 RSI

Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 22 2001

Issued: February 20, 2001

Effective: March 22, 2001

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

APPLICATION **REC'D JUL 20 2000**

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc. hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

Services contained in this tariff will be provided as a combination of facilities based, resale of services only, and leasing of unbundled local loops from the Incumbent Local Exchange Carrier (ILEC).

Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

Rolla		(N)
Newburg		(N)

The Company concurs in the exchange boundary maps for the exchanges listed above as filed by the incumbent local exchange company in tariffs approved by the Commission.	(N)
	(N)
	(N)

CANCELLED

MAR 22 2001
2ND R51
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED AUG 21 2000

Issued: July 20, 2000
Issued By:

Effective: August 21, 2000

John T. Davis, President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FIDELITY COMMUNICATIONS SERVICES I, Inc.

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PSC MO. No. 1
Section 5
Original Sheet 1

APR 09 2000

APPLICATION

MO. PUBLIC SERVICE COMM

The rules and regulations specified herein apply to the intrastate services and facilities furnished by Fidelity Communications Services I, Inc. hereinafter referred to as the Telephone Company, or Company, or FCSI. The Company operates as a competitive telecommunications company. Failure on the part of the subscribers to observe the rules and statutes of the Missouri Public Service Commission, after due notice of such failure, gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

Services contained in this tariff will be provided as a combination of facilities based, resale of services only, and leasing of unbundled local loops from the Incumbent Local Exchange Carrier (ILEC).

Except as noted otherwise, this tariff applies to all exchanges of the Company, and it applies to both residential and business services.

The exchanges served by Fidelity Communications Services I, Inc. are as follows:

Rolla

CANCELLED

AUG 21 2000

By *1st RS 1*
Public Service Commission
MISSOURI

FILED

JUN 01 2000

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

OBLIGATIONS OF THE CUSTOMER – Continued

REC'D FEB 20 2001

B. General Obligations – Continued

- 7. Obtaining permission for the Company's agents or employees to enter the Premises of the Customer or User at any reasonable hour for the purpose of installing, inspecting, repairing or, upon termination of the service, removing the Facilities.
- 8. Making the Company's service components and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, and providing for reasonable access to those facilities and equipment.
- 9. All actions or omissions of a person, firm or corporation appointed by the Customer as its agent. Any limitations of a agent's authority shall not be binding on the Company.
- 10. Any breach of the terms and conditions contained in this Tariff or in the contract between the Customer and the Company governing service.

C. Payment of Rates and Charges

- 1. The Customer is responsible for payment of all rates and charges as specified in this Tariff and/or the contract with the Company, for services furnished by the Company to the Customer or User. The Company will submit invoices to the Customer each month, which are due and payable upon receipt at the Customer's general office or at such other places as may be designated by the Customer. Invoices not paid within twenty-one (21) days are subject to late charges. In addition, failure to pay any past due amounts may result in discontinuance of service as described in Section 16 of this Tariff.
- 2. The Company may require a deposit if the applicant is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months' service based on the average bill during the preceding twelve months or in the case of new applicants, two months' average monthly bill for all subscribers within a customer class. (T)
See Section 12.B. for a further explanation of deposit regulations. (T)
- 3. At the time an application for service is made, an application may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

Issued: February 20, 2001

Effective: March 22, 2001

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Missouri Public Service Commission

CANCELLED
September 16, 2015
Missouri Public Service Commission
JC-2016-0053

FILED MAR 22 2001

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APR 03 2000

OBLIGATIONS OF THE CUSTOMER

MO. PUBLIC SERVICE COMM

A. Conditions for Use

Service may be used for the transmission of information to/from the Customer provided that:

- 1. The Customer has entered into an agreement with the Company;
- 2. The Customer shall not use service for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking; and
- 3. The Customer, upon request, shall furnish such information and access to its location(s) and/or User's location(s) as may be required to permit the Company to design and maintain the Facilities to provide service and to assure that the service arrangement is in accordance with the provisions of the Tariff and the contract entered into between the Customer and the Company.

B. General Obligations

The Customer shall be responsible for:

- 1. Ensuring compatibility, installation, and maintenance of equipment and systems provided by the Customer or User with the interface equipment provided and/or sanctioned by the Company.
- 2. Damage to, or destruction of, Facilities caused by the negligence or willful act of the Customer or User or their agents.
- 3. Reimbursing the Company for any loss caused by the theft of facilities installed on the Customer's or User's premises.

The provision of the power, wiring, and outlets required to operate the Facilities installed on the Customer's or User's Premises.

Providing, maintaining and installing all terminal equipment on the Customer premises side of the network interface. The Customer shall assure that the equipment does not cause electrical hazards to Company equipment, personnel or damage the Company-provided facilities or network terminating equipment. The Customer-provided equipment shall meet applicable Federal Communications Commission's Rules and Regulations and will allow for the testing of Company Facilities.

- 6. Providing necessary easements or rights of way on its property to allow the Company to install its facilities to the customers location.

CANCELLED

MAR 22 2001

By /s/ RSI

Public Service Commission
MISSOURI

Issued: April 3, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

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00 - 191

MO. PUBLIC SERVICE COMM

OBLIGATIONS OF THE CUSTOMER - Continued

APR 03 2000

B. General Obligations - Continued

MO. PUBLIC SERVICE COMM

7. Obtaining permission for the Company's agents or employees to enter the Premises of the Customer or User at any reasonable hour for the purpose of installing, inspecting, repairing or, upon termination of the service, removing the Facilities.
8. Making the Company's service components and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer, and providing for reasonable access to those facilities and equipment.
9. All actions or omissions of a person, firm or corporation appointed by the Customer as its agent. Any limitations of a agent's authority shall not be binding on the Company.
10. Any breach of the terms and conditions contained in this Tariff or in the contract between the Customer and the Company governing service.

C. Payment of Rates and Charges

1. The Customer is responsible for payment of all rates and charges as specified in this Tariff and/or the contract with the Company, for services furnished by the Company to the Customer or User. The Company will submit invoices to the Customer each month, which are due and payable upon receipt at the Customer's general office or at such other places as may be designated by the Customer. Invoices not paid within twenty-one (21) days are subject to late charges. In addition, failure to pay any past due amounts may result in discontinuance of service as described in Section 16 of this Tariff.
2. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months' service based on the average bill during the preceding twelve months or in the case of new applicants, two months' average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9 % simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service. The Telephone Company may withhold the refunding of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
3. At the time an application for service is made, an application may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

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Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President

CANCELLED
September 16, 2015
Missouri Public
Service Commission
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Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FILED

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00 - 191

MO. PUBLIC SERVICE COMM

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APR 03 2000

ESTABLISHMENT AND FURNISHING OF SERVICE

MO. PUBLIC SERVICE COMMISSION

A. Application For Service

Applications for service must be made on the Company's standard form, which becomes a contract when accepted by the Company, or upon the establishment of service. The Company reserves the rights to require applicants for service to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to all provisions of this and other applicable tariffs. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

B. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide reasonable notice of the effective date and reason for the change.

If available, telephone numbers may be reserved for future use as requested by the customer. The telephone company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation. A monthly charge of \$2.50 applies for each reserved number.

The applicable service connection charges apply on all telephone number changes made at the subscriber's request.

C. Alterations

The subscriber agrees to notify the Company promptly whenever any alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

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MO. PUBLIC SERVICE COMMISSION

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

Cancelled

October 28, 2006

Missouri Public
Service Commission

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APR 03 2000

ESTABLISHMENT AND FURNISHING OF SERVICE – Continued

MO. PUBLIC SERVICE COMMISSION

D. Payment For Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

1. Billing

The Company issues bills on a monthly basis with bills received by the customer on or about the same day each month. The bills are payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies of bills no more than three years old may be provided at a charge of \$5.00 per bill copied. Failure to receive a bill does not relieve a customer of the responsibility for payment for telephone service.

The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.

The Company charges \$2.00 for delinquent past due balances.

The Company sets forth the following on bills:

- a. the number of access lines for which charges are stated.
- b. the beginning or ending dates of the billing period
- c. the date the bill becomes delinquent if not paid on time
- d. the unpaid balance (if any)
- e. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call
- f. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate.

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ESTABLISHMENT AND FURNISHING OF SERVICE – Continued

D. Payment for Service (Cont'd)

MO. PUBLIC SERVICE COMM

- g. the total amount due
- h. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
- i. a telephone number where inquiries may be made
- j. if a deposit is held by the company

During the first billing period in which a residential customer receives service, the Company provides each customer an itemized account of the charges for the equipment and service for which the customer has contracted.

Customer shall pay all sales, use, gross receipts, excise, access, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the services (excluding taxes on the company's net income) subject to the commission's approval. Such taxes shall be separately stated on the applicable bill. Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

2. Collections

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for non-payment of an undisputed delinquent charge within the past twelve (12) months, or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent. Service may be discontinued by the Company on all delinquent accounts.

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ESTABLISHMENT AND FURNISHING OF SERVICE- Continued

D. Payment for Services - Continued

MO. PUBLIC SERVICE COMM

2. Collections - Continued

A "reconnection" charge of \$20.00 is applicable to each reconnection of service which has been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may be at the option of the Telephone Company to re-establish only on the basis of a new application.

3. Subscriber about to Vacate Premise

The Company will hold a subscriber about to vacate a premise responsible for all services rendered up to and including the date specified by the subscriber for the discontinuance of service.

E. Unusual Installation Costs

Where special conditions or special requirements of the subscribers involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

F. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Special Construction section of this tariff.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way.

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

PSC MO. No. 1

Section 11

MO. PUBLIC SERVICE COM. Original Sheet 2

STATEMENT OF CUSTOMER'S RIGHTS AND RESPONSIBILITIES (Cont'd)

D. Disconnection or Termination of Telephone Service (Cont'd)

- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due.

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Public Service Commission MISSOURI

E. Reconnection of Service

After local telephone service has been disconnected or terminated, FCSI will restore your service when the reason for the disconnection or termination has been remedied. Before restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by FCSI.
- 2. Installation charges must be paid again if your service has been terminated. Installation charges will not be charged if your service has been disconnected, but the reconnection charge will apply.
- 3. One month's advance payment and/or a deposit has been made.

F. Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to FCS I at 1-800-392-8070. Written inquiries may be directed to 64 N. Clark, Sullivan, Missouri 63080.

G. Filing a Complaint with the Missouri Public Service Commission

If FCS I cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5th Floor, Jefferson City, MO 65101, toll free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint, in writing, with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Mo. 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, MO. 65101. The Public Counsel's telephone number is 1-573-751-4857.

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ESTABLISHMENT AND MAINTENANCE OF CREDIT 2000

B. Deposits – Continued

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Public Service Commission

The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

The Telephone Company will not require a deposit or contract of guaranty because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence of a customer or potential customer.

The amount of deposit for a present customer will be twice that customer's average monthly billing. The average monthly billing will be based on the actual billing for Fidelity Communications Services I, Inc. The amount of deposit will be based upon the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

Upon discontinuance or termination of service, the deposit and accrued interest will be credited to the charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.

Upon satisfactory payment of all undisputed charges during the last twelve-(12) billing periods, the deposit and accrued interest will be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.

A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the applicant or the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. The rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. (C)

The Company will maintain records of all pertinent information with regard to each deposit held. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to the deposit. (C)

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Dave Beier

Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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Public Service Commission

CANCELLED - Missouri Public Service Commission - 05/10/2024 - JC-2024-0145

ESTABLISHMENT AND MAINTENANCE OF CREDIT

B. Deposits – Continued

MO. PUBLIC SERVICE COMM

The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

The Telephone Company will not require a deposit or contract of guaranty because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence of a customer or potential customer.

The amount of deposit for a new applicant will be twice the average monthly bill for all subscribers within the customer class. If, within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges. The average monthly billing will be based on the actual billing for Fidelity Communications Services I, Inc. The amount of deposit will be based upon the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

Upon discontinuance or termination of service, the deposit and accrued interest will be credited to the charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.

Upon satisfactory payment of all undisputed charges during the last twelve-(12) billing periods, the deposit and accrued interest will be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.

On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the customer or paid upon return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the applicant or the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

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BY: **137 RS 2**

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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PSC MO. No. 1

Section 12

OCT 17 2000

1st Revised Sheet 3

Cancels Original Sheet 3

MISSOURI

ESTABLISHED AND MAINTENANCE OF CREDIT ~~Public Service Commission~~

C. Discontinuance Of Service For Failure To Establish Or Maintain Credit

Service may be disconnected for any of the following reasons:

- (1) Non-payment of an undisputed delinquent charge for basic local tele-communications service. (C)
- (2) Failure to post a required deposit or guarantee. (C)
- (3) Failure to substantially comply with the terms of a settlement agreement.
- (3) Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.
- (5) Material misrepresentation of identity in obtaining telephone service.
- (6) Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (7) As provided by federal or state law.

The failure to pay charges not subject to Commission jurisdiction, except as noted above, will not constitute cause of discontinuance.

Subject to the requirements of governing tariffs, basic local telecommunications service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately proceeding such a day. Service will not be discontinued for nonpayment of delinquent charges within ten (10) days after a charge has become delinquent except as provided below. (C)

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer ten (10) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based. (C)

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Effective: November 16, 2000

Issued By:

Dave Beier

Fidelity Communications Services I, Inc.

64 N. Clark
Sullivan, MO 63080

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ESTABLISHED AND MAINTENANCE OF CREDIT-Continued

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C. Discontinuance Of Service For Failure To Establish Or Maintain Credit

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Service may be disconnected for any of the following reasons:

MO. PUBLIC SERVICE COMMISSION

- (1) Non-payment of an undisputed delinquent charge.
- (2) Service may be discontinued for failure to post a required deposit or guarantee after the Telephone Company has furnished five days written notice to the customer requiring the customer to furnish such deposit or guarantee. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of the service, or on a day immediately proceeding such day. If, in the judgement of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight hours' written notice has been furnished to the customer.
- (3) Failure to substantially comply with the terms of a settlement agreement.
- (4) Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.
- (5) Material misrepresentation of identity in obtaining telephone service.
- (6) Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (7) As provided by federal or state law.

The failure to pay charges not subject to Commission jurisdiction, except as noted above, will not constitute cause of discontinuance.

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately proceeding such a day.

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer ten (10) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

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BY LS/RS

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Public Service Commission
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MO. PUBLIC SERVICE COMMISSION

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

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PSC MO. No. 1
Section 12
Original Sheet 4

ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued

MO. PUBLIC SERVICE COMM

C. Discontinuance Of Service For Failure to Establish Or Maintain Credit-Continued

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this or other governing tariffs, service to a customer may be discontinued at any time after written notice has been sent by certified mail to the customer at his last known address and at the address where the service to be discontinued is provided if such customer:

1. Incurs charges not covered by a deposit or contract of guarantee and evidences an intent not to pay such charges.
2. Damages or evidences an intent to damage Telephone Company equipment.

This notice shall state how the customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

D. Restoral of Service Charges

Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

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Section 16

1st Revised Sheet 1

Cancels Original Sheet 1

MISSOURI
Public Service Commission

DISCONTINUANCE OF SERVICE

Service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge for basic local Telecommunications service. (C)
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.

The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as stated above.

Customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

A written disconnect shall be sent by first class mail ten (10) days prior to discontinuance of service. A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administration expenses associated with these accounts.

Basic local telecommunications service may be discontinued during normal (C) business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until ten (10) days after a charge has become delinquent.

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Sullivan, MO 63080

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APR 03 2000

PSC MO. No. 1
Section 16
Original Sheet 1

DISCONTINUANCE OF SERVICE

MO. PUBLIC SERVICE COMM

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Service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.

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BY 1st RSI
Public Service Commission
MISSOURI

The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as stated above.

Customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

A written disconnect shall be sent by first class mail ten (10) days prior to discontinuance of service. A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administration expenses associated with these accounts.

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until ten (10) days after a charge has become delinquent.

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Section 16

1st Revised Sheet 2

Cancels Original Sheet 2

MISSOURI

DISCONTINUANCE OF SERVICE – Public Service Commission

At least twenty-four (24) hours preceding a discontinuance of service the telephone company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.

Discontinuance of service shall be postponed for a time at least twenty-one (21) (C) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.

Basic local telecommunications service may not be discontinued for customer (C) nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service

Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

Upon the customer's request, Company shall restore service consistent with all other provisions of this tariff when the cause of discontinuance has been eliminated. (C)

Notices of Discontinuance shall contain the following information:

1. The name and address and the telephone number of the customer.
2. A statement of the reason for the proposed discontinuance and the cost (to the customer) for reconnection.
3. The date after which service will be discontinued unless appropriate action is taken.
4. How a customer may avoid the discontinuance.
5. The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full.
6. The telephone number where the customer may make an inquiry.

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DISCONTINUANCE OF SERVICE - Continued

MO. PUBLIC SERVICE COMM

At least twenty-four (24) hours preceding a discontinuance of service the telephone company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.

Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer.

1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
2. Damages or evidences an intent to damage telephone utility equipment, property or personnel.

The notice required by this section of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

Notices of Discontinuance shall contain the following information:

1. The name and address and the telephone number of the customer.
2. A statement of the reason for the proposed discontinuance and the cost (to the customer) for reconnection.
3. The date after which service will be discontinued unless appropriate action is taken.
4. How a customer may avoid the discontinuance.
5. The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full.
6. The telephone number where the customer may make an inquiry.

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Public Service Commission
MISSOURI

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John Colbert, Senior Vice President
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64 N. Clark
Sullivan, MO 63080

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MO. PUBLIC SERVICE COMM.

FIDELITY COMMUNICATIONS SERVICES I, Inc.

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Section 16
APR 03 2000 Original Sheet 3

DISCONTINUANCE OF SERVICE - Continued

MO. PUBLIC SERVICE COMM

- 7. A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.

When a residential customer is unable to pay a charge in full when due, the company shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed upon by both the company and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

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APR 03 2000

PSC MO. No. 1
Section 17
Original Sheet 1

MO. PUBLIC SERVICE COMM

DISPUTED BILLS

In case of a billing dispute between the Customer and the Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, the Customer can make the following arrangement:

- A. First, the Customer may make a request, and the Company will comply with the request, for an investigation and review of the disputed amount.
- B. The undisputed portion of the bill must be paid by the Due By Date shown on the bill or the service will be subject to disconnection if the Company has notified the Customer by written notice of such delinquency and impending termination.
- C. If there is still disagreement after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. To avoid disconnection of service, the Customer must submit the claim with the Commission within seven (7) calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted.
- D. The Company will not disconnect the Customer's service for non-payment as long as the Customer complies with (A) and (B) above.
- E. The Company shall respond to the Commission's requests for information within ten (10) business days.
- F. Pursuant to the Commission's rules and policies, the Commission will review the claim of the disputed amount, communicate the result of its review to the Customer and Company.
- G. After the investigation and review are completed by the Company as noted in (A) above, if the Customer elects not to make a claim with the Commission, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the day the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted.

CANCELLED

NOV 16 2000
BY 1st RSI
Public Service Commission
MISSOURI

FILED

JUN 01 2000
00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

FIDELITY COMMUNICATIONS SERVICES I, Inc.

RECEIVED

APR 03 2000

PSC MO. No. 1
Section 20
Original Sheet 1

VACATION RATE

MO. PUBLIC SERVICE COMM

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 per cent of all charges under this Tariff.

Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

FILED

JUN 01 2000
00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
April 1, 2014
Missouri Public
Service Commission
JC-2014-0342

FIDELITY COMMUNICATIONS SERVICES I, Inc.

RECEIVED

PSC MO. No. 1
Section 22
Original Sheet 1

APR 09 2000

EMERGENCY NUMBER SERVICE (E911)

MO. PUBLIC SERVICE COMM

Fidelity Communications Services I Inc. (FCSI) is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with accurate information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.

At the time FCS I provides basic local service to a customer by means of FCSI's own cable, coaxial line pair, or over any other exclusively owned facility, FCSI will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.

FCSI will be obligated to provide facilities to route calls from end users to the proper Public Safety Answering Point (PSAP). FCSI recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by FCSI.

FCSI will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190.310.

FILED

JUN 01 2000

00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone services, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges*</u>	(D) (D)
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Residence	\$19.95	(D) (D)
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All other local rates for Residential and Business services are available at Fidelity's Website:

www.fidelitycommunications.com

(T)
|
(T)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

(D)

(D) Delete text
 (T) Change in text

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>
Residence	\$20.00
Business	\$30.00
Business	\$25.00 (Two Year Contract)

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *</u>
Residence	\$19.95
Business	\$30.00
Business	\$26.00 (Three Year Contract)

(N)

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>
Residence	\$20.00 ***
Business	\$27.00 (Month to Month) ****
Business	\$24.00 (Two Year Contract) **/****

(D)
(D)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: April 3, 2012

Effective: May 3, 2012

Issued By:

Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 April 1, 2016
 Missouri Public
 Service Commission
 JC-2016-0239

Filed
 Missouri Public
 Service Commission
 JC-2012-0573

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>	
Residence	\$20.00	(I)
Business	\$30.00	(I)
Business	\$25.00 (Two Year Contract)	(I)
<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *</u>	
Residence	\$19.95	
Business	\$30.00	(I)
<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>	
Residence	\$20.00 ***	(I)
Business	\$27.00 (Month to Month) ****	(I)
Business	\$24.00 (Two Year Contract) **/****	(I)
Business	\$16.00 (Three Year Contract) **/****	
Business	\$20.00 (20 or more lines per customer) **/****	

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.
 ** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.
 *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
 **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: March 8, 2012 Effective: March 18, 2012

Issued By: Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission
 JC-2012-0423

CANCELLED
 May 3, 2012
 Missouri Public
 Service Commission
 JC-2012-0573

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>	
Residence	\$18.00	(I)
Business	\$26.00	
Business	\$22.00 (Two Year Contract)	

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *</u>	
Residence	\$19.95	
Business	\$26.00	

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>	
Residence	\$18.00 ***	(I)
Business	\$24.00 (Month to Month) ****	
Business	\$21.00 (Two Year Contract) **/****	
Business	\$16.00 (Three Year Contract) **/****	
Business	\$20.00 (20 or more lines per customer) **/****	

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.
 ** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.
 *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
 **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: May 26, 2011
 Issued By:

Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: July 1, 2011

CANCELED
 March 18, 2012
 Missouri Public
 Service Commission
 JC-2012-0423

Filed
 Missouri Public
 Service Commission
 JC-2011-0595

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company either 1) using the Company's local loop and switching facilities, including touch tone service, or 2) reselling the Incumbent Local Exchange Company's local service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

(T)
(T)

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>
Residence	\$16.50
Business	\$26.00
Business	\$22.00 (Two Year Contract)

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *</u>
Residence	\$19.95
Business	\$26.00

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****
Business	\$20.00 (20 or more lines per customer) **/****

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.

**** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: September 22, 2010

Effective: October 22, 2010

Issued By:

Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission
 JC-2011-0143

CANCELLED
 July 1, 2011
 Missouri Public
 Service Commission
 JC-2011-0595

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>
Residence	\$16.50
Business	\$26.00
Business	\$22.00 (Two Year Contract)

(N)

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *</u>
Residence	\$19.95
Business	\$26.00

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****
Business	\$20.00 (20 or more lines per customer) **/****

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

- * St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.
- ** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract.
- *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
- **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack.

Issued: July 9, 2010
 Issued By:

Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: August 8, 2010

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>
Residence	\$16.50
Business	\$26.00

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *</u>
Residence	\$19.95
Business	\$26.00

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****
Business	\$20.00 (20 or more lines per customer) **/****

(N)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

- * St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.
- ** Subject to early termination fee (per customer account) of \$265 if termination occurs in the first year of a contract and \$135 if termination occurs in the second year of a contract. (N)
- *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42. (N)
- **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42. For Lebanon and Salem exchanges, limited to existing customers in existing locations as of June 6, 2010. Others will receive a Business Essentials Pack. (T)

Issued: May 7, 2010

Effective: June 6, 2010

Issued By:

Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 August 8, 2010
 Missouri Public
 Service Commission
 JC-2011-0020

FILED
 Missouri Public
 Service Commission
 JC-2010-0635

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company’s local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines Monthly Rate – Applies to the Rolla exchange

Residence \$16.50
 Business \$26.00

Access Lines Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg, Richland, Dixon, Republic and Clever exchanges *

Residence \$19.95
 Business \$26.00

(N)
 (N)

Access Lines Monthly Rate – Applies to the Lebanon and Salem exchanges

Residence \$16.00 ***
 Business \$24.00 (Month to Month) ****
 Business \$21.00 (Two Year Contract) **/****
 Business \$16.00 (Three Year Contract) **/****

B.2 All rates shown are for the period of one month.

Access Lines Monthly Rate (ILEC) – All exchanges

Residence \$44.00
 Business \$54.00

* St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section.
 ** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.
 *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
 **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

should be Effective October 09, 2008

Issued: August 29, 2008
 Issued By:

~~Effective: September 28, 2008~~

CANCELLED
 June 6, 2010
 Missouri Public
 Service Commission
 JC-2010-0635

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla exchange</u>	(T)
Residence	\$16.50	
Business	\$26.00	
<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood, Waynesville, Newburg and Richland exchanges *</u>	(T)
Residence	\$19.95	
Business	\$26.00	
<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>	
Residence	\$16.00 ***	
Business	\$24.00 (Month to Month) ****	
Business	\$21.00 (Two Year Contract) **/****	
Business	\$16.00 (Three Year Contract) **/****	

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

- * St. Robert, Fort Leonard Wood and Waynesville exchanges include Extended Area Service (EAS) as described in part C of this section. (T)
- ** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.
- *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
- **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: September 5, 2007
 Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: October 5, 2007

CANCELLED
 October 9, 2008
 Missouri Public
 Service Commission

FILED
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg and Richland exchanges</u>	(T)
---------------------	--	-----

Residence	\$16.50
Business	\$26.00

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>
---------------------	--

Residence	\$19.95
Business	\$26.00

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon and Salem exchanges</u>	(T)
---------------------	--	-----

Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
---------------------	--

Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.
 ** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.
 *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
 **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: June 29, 2007

Effective: August 1, 2007

Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges</u>
Residence	\$16.50
Business	\$26.00
<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>
Residence	\$19.95
Business	\$26.00
<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon exchange</u>
Residence	\$16.00 ***
Business	\$24.00 (Month to Month) ****
Business	\$21.00 (Two Year Contract) **/****
Business	\$16.00 (Three Year Contract) **/****

(N)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.
 ** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.
 *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
 **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: May 16, 2007

Effective: June 15, 2007

Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges</u>	
Residence	\$16.50	
Business	\$26.00	
<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>	
Residence	\$19.95	
Business	\$26.00	
<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon exchange</u>	
Residence	\$16.00 ***	
Business	\$24.00 (Month to Month) ****	(T)
Business	\$21.00 (Two Year Contract) **/****	(T)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.
 ** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.
 *** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42.
 **** Includes an Enhanced Digital Voice Business Feature Pack as described in section 42.

Issued: April 2, 2007

Effective: May 2, 2007

Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

Access Lines Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges

Residence \$16.50
 Business \$26.00

Access Lines Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *

Residence \$19.95 (I)
 Business \$26.00

Access Lines Monthly Rate – Applies to the Lebanon exchange

Residence \$16.00 *** (I) (T)
 Business \$24.00 (Month to Month)
 Business \$21.00 (Two Year Contract) **

B.2 All rates shown are for the period of one month.

Access Lines Monthly Rate (ILEC) – All exchanges

Residence \$44.00
 Business \$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

*** Includes an Enhanced Digital Voice Residential Feature Pack as described in section 42. (N)

Issued: February 22, 2007

Effective: March 24, 2007

Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg, Salem and Richland exchanges</u>	(T)
Residence	\$16.50	
Business	\$26.00	
<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>	
Residence	\$16.00	
Business	\$26.00	
<u>Access Lines</u>	<u>Monthly Rate – Applies to the Lebanon exchange</u>	(N)
Residence	\$15.00	(N)
Business	\$24.00 (Month to Month)	
Business	\$21.00 (Two Year Contract) **	(N)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

** Subject to early termination fee of \$200 and porting administration fee of \$50, if porting services to an alternate service provider.

Issued: June 22, 2006

Effective: July 22, 2006

Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company’s local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg, Lebanon, Salem and Richland exchanges</u>
Residence	\$16.50 (I)
Business	\$26.00 (I)

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>
Residence	\$16.00
Business	\$26.00

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

Issued: June 21, 2005
 Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: July 1, 2005

Cancelled

July 22, 2006
 Missouri Public
 Service Commission

Filed

Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access Lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate – Applies to the Rolla, Newburg, Lebanon, Salem and Richland exchanges</u>
Residence	\$15.00 (I)
Business	\$24.50 (I)

<u>Access Lines</u>	<u>Monthly Rate – Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>
Residence	\$16.00
Business	\$26.00

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) – All exchanges</u>
Residence	\$44.00
Business	\$54.00

* Includes Extended Area Service (EAS) as described in part C of this section.

Issued: June 1, 2004

Effective: July 1, 2004

Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO. 63080

CANCELLED

LOCAL EXCHANGE SERVICE

JUL 01 2004

A. General

By 3rd RS 1
Public Service Commission
MISSOURI

RECD JAN 22 2003

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate - Applies to the Rolla, Newburg, Lebanon, Salem and Richland exchanges</u>	(N)
---------------------	--	-----

Residence	\$14.00	
Business	\$23.00	

<u>Access Lines</u>	<u>Monthly Rate - Applies to the St. Robert, Fort Leonard Wood and Waynesville exchanges *</u>	(N)
---------------------	--	-----

Residence	\$16.00	
Business	\$26.00	(N)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC) - All exchanges</u>	(N)
---------------------	--	-----

Residence	\$44.00	
Business	\$54.00	

* Includes Extended Area Service (EAS) as described in part C of this section. (N)

Issued: January 22, 2003
Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: February 21, 2003

Missouri Public Service Commission

FILED FEB 21 2003

Missouri Public

LOCAL EXCHANGE SERVICE

REC'D MAY 23 2002

A. General

Service Commission

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>	
Residence	\$14.00	(1)
Business	\$23.00	(1)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC)</u>
Residence	\$44.00
Business	\$54.00

CANCELLED

FEB 21 2003

3rd RS 1
Public Service Commission
MISSOURI

Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 23, 2002

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: July 1, 2002

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

REC'D JUN 01 2001

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>	
Residence	\$12.50	(I)
Business	\$22.00	(I)

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate (ILEC)</u>
Residence	\$44.00
Business	\$54.00

CANCELLED

JUL 01 2002
By 2nd RS /
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUL 01 2001

Issued: June 1, 2001
Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: July 1, 2001

APR 03 2000

LOCAL EXCHANGE SERVICE

MO. PUBLIC SERVICE COMM

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop or electronics on a leased loop and switching facilities, including touch tone service. The rates for Access lines shown in paragraph B.2 below apply to services provided by the Telephone Company using resale or unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth below.

Rates

B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>
Residence	\$11.00
Business	\$20.00

B.2 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>
-resale or lease of unbundled local loops from the ILEC	
Residence	\$44.00
Business	\$54.00

CANCELLED

JUL 01 2001
By ISRS#1
Public Service Commission
MISSOURI

FILED

JUN 01 2000
00 - 191
MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Services (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.
 EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. New Bundled Packages

After April 1, 2016, the Company may offer new bundles. Rates and descriptions of Fidelity's new bundled service offerings are available at Fidelity's website:

www.fidelitycommunications.com.

E. Grandfathered Bundles (available in the Rolla exchange only)

The packages below are only available to existing customers at existing locations. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>
1. Rolla Power Pack Package** (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV	\$98.99
2. Rolla Power Pack Lifeline Package** (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV	\$85.20

**Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016
 Issued By:

Jason Ross
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: April 1, 2016

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Services (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.
 EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the packet, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

1.	Rolla Power Pack Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)	<u>Rates</u> \$98.99	(I)
			(R)
2.	Rolla Just Perfect Package* (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)(I)
	With Digital Ultimate Tier	\$129.99	(I)
	With Starz / Encore	\$129.98	(I)
	With Cinemax	\$129.98	(I)
	With Showtime / Movie Channel	\$129.98	(I)
	With HBO	\$132.98	(I)
3.	Rolla Power Pack Lifeline Package (includes Residential Lifeline Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)	\$85.20	(D)

- (I) Increase
- (D) Decrease
- (R) Removed
- (T) Text

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015

Effective: March 1, 2015

Issued By:

Jason L. Ross, Vice President - Legal
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 April 1, 2016
 Missouri Public
 Service Commission
 JC-2016-0239

FILED
 Missouri Public
 Service Commission
 JC-2015-0269

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Power Pack Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV)	\$97.99	(T)(I)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	(T)
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAView) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
With Digital Ultimate Tier	\$126.99	(I)
With Starz / Encore	\$126.99	(I)
With Cinemax	\$126.99	(I)
With Showtime / Movie Channel	\$126.99	(I)
With HBO	\$129.99	(I)
4. Rolla Power Pack Lifeline Package (includes Residential Lifeline Access Line, 3 meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAView) Extended Basic Cable TV)	\$87.20	(T)(I)

(T) Change in text

(I) Rate increase

Issued: February 28, 2014

Effective: April 1, 2014

Issued By:

Jason L. Ross, Vice President - Legal
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.
 EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Power Pack Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$92.95	(I)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
With Digital Ultimate Tier	\$121.95	(I)
With Starz / Encore	\$121.95	(I)
With Cinemax	\$121.95	(I)
With Showtime / Movie Channel	\$121.95	(I)
With HBO	\$124.95	(I)
4. Rolla Power Pack Lifeline Package (includes Residential Lifeline Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$82.20	(I)

Issued: April 15, 2013

Effective: June 1, 2013

Issued By:

Jason L. Ross, Vice President - Legal
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 April 1, 2014
 Missouri Public
 Service Commission
 JC-2014-0343

FILED
 Missouri Public
 Service Commission
 JC-2013-0449

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.
 EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>
1. Rolla Power Pack Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$89.95 (T)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 12 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)	
With Digital Ultimate Tier	\$118.95
With Starz / Encore	\$118.95
With Cinemax	\$118.95
With Showtime / Movie Channel	\$119.95
With HBO	\$121.95
4. Rolla Power Pack Lifeline Package (includes Residential Lifeline Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$79.20 (N)

Issued: August 28, 2012

Effective: September 27, 2012

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.

64 N. Clark
 Sullivan, MO 63080

CANCELLED
 June 1, 2013
 Missouri Public
 Service Commission
 JC-2013-0449

FILED
 Missouri Public
 Service Commission
 JC-2013-0098

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 3 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$89.95	(I) (T)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 12 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
With Digital Ultimate Tier	\$118.95	(I)
With Starz / Encore	\$118.95	(I)
With Cinemax	\$118.95	(I)
With Showtime / Movie Channel	\$119.95	(I)
With HBO	\$121.95	(I)

Issued: May 8, 2012

Effective: June 1, 2012

Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.

CANCELED
 September 27, 2012
 Missouri Public
 Service Commission
 JC-2013-0098

64 N. Clark
 Sullivan, MO 63080

Filed
 Missouri Public
 Service Commission
 JC-2012-0706

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore, telephone installation charges will be waived on all packages. (D)

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 1.5 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$87.95	(I)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
With Digital Ultimate Tier	\$115.95	(N)
With Starz / Encore	\$115.95	(I)
With Cinemax	\$115.95	(I)
With Showtime / Movie Channel	\$116.95	(I)
With HBO	\$118.95	(I)

Issued: May 26, 2011

Effective: July 1, 2011

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 1.5 meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$86.95	(T)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
	With Starz / Encore	\$112.95
	With Cinemax	\$112.95
	With Showtime / Movie Channel	\$113.95
	With HBO	\$115.95

Issued: November 8, 2010

Effective: December 8, 2010

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 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$86.95	
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$112.95 (I)
	With Cinemax	\$112.95 (I)
	With Showtime / Movie Channel	\$113.95 (I)
	With HBO	\$115.95 (I)

Issued: June 21, 2010

Effective: July 1, 2010

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission
 JC-2010-0732

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$86.95	(I)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
With Starz / Encore	\$109.95	(I)
With Cinemax	\$109.95	(I)
With Showtime / Movie Channel	\$110.95	(I)
With HBO	\$112.95	(I)

Issued: May 28, 2009

Effective: June 7, 2009

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.

64 N. Clark
 Sullivan, MO 63080

CANCELLED
 July 1, 2010
 Missouri Public
 Service Commission
 JC-2010-0732

Filed
 Missouri Public
 Service Commission
 JC-2009-0838

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$83.95	(I)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
With Starz / Encore	\$106.95	(I)
With Cinemax	\$107.95	(I)
With Showtime / Movie Channel	\$108.95	(I)
With HBO	\$109.95	(I)

Issued: June 5, 2008

Effective: June 15, 2008

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1. Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$81.95	(I)
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95	
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
With Starz / Encore	\$104.95	(I)
With Cinemax	\$105.95	(I)
With Showtime / Movie Channel	\$106.95	(I)
With HBO	\$107.95	(I)

Issued: June 29, 2007

Effective: August 1, 2007

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore, telephone installation charges will be waived on all packages. (T)

	<u>Rates</u>
1. Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$79.95
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)	
With Starz / Encore	\$102.95
With Cinemax	\$103.95
With Showtime / Movie Channel	\$104.95
With HBO	\$105.95

Issued: July 18, 2006

Effective: August 17, 2006

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

D. Bundled Packages (available in the Rolla exchange only)

(N)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages (except the Rolla Nearly Perfect Package) is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line.

	<u>Rates</u>
1. Rolla Advantage Package (includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$79.95
2. Rolla Nearly Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, Unlimited Dial-up Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and Starz / Encore Premium movie channel)	\$89.95
3. Rolla Just Perfect Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)	
With Starz / Encore	\$102.95
With Cinemax	\$103.95
With Showtime / Movie Channel	\$104.95
With HBO	\$105.95

(N)

Issued: March 14, 2006

Effective: April 13, 2006

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.

64 N. Clark
 Sullivan, MO 63080

Cancelled
 August 17, 2006
 Missouri Public
 Service Commission

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

C. Extended Area Service (EAS)

An arrangement whereby customers in one exchange can call customers in another exchange at the Local Exchange Service rate.

EAS is available from and to the St. Robert, Fort Leonard Wood and Waynesville exchanges.

(N)

(N)

Issued: January 22, 2003
Issued By:

Effective: February 21, 2003
Dave Beier, Vice President - Regulatory
Fidelity Communications Services ?, Inc.
64 N. Clark
Sullivan, MO 63080

Cancelled

April 13, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

E. Grandfathered Bundles (available in the Rolla exchange only) (Cont'd)

- 3. Rolla Just Perfect Package*
 (includes Residential Access Line, Smart Deluxe
 SmartFeatures Package, Residential Voicemail,
 16 Meg. Cable Modem Internet service, (MUSTView
 Basic Cable TV, (MEGAVIEW) Extended Basic
 Cable TV, Digital Cable TV and one Premium
 movie channel)
- | | |
|-------------------------------|----------|
| With Digital Ultimate Tier | \$129.99 |
| With Starz / Encore | \$129.98 |
| With Cinemax | \$129.98 |
| With Showtime / Movie Channel | \$129.98 |
| With HBO | \$132.98 |

(M)

(M)

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016
 Issued By:

Jason Ross
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: April 1, 2016

CANCELLED
 January 1, 2017
 Missouri Public
 Service Commission
 JC-2017-0132

FILED
 Missouri Public
 Service Commission
 JC-2016-0239

LOCAL EXCHANGE SERVICE (Cont'd)

E. Grandfathered Bundles (available in the Rolla exchange only) (Cont'd) (T)

- | | | |
|----|--|----------|
| 4. | Rolla Just Perfect Movie Lovers Package*
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$162.99 |
|----|--|----------|

F. Grandfathered Bundles (available in the Lebanon and Salem exchanges only) (T)

The packages below are only available to existing customers at existing locations. All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

- | | | |
|----|--|----------|
| 1. | Lebanon Just Perfect Package*
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | |
| | With Digital Ultimate Tier | \$121.99 |
| | With Starz / Encore | \$121.98 |
| | With Cinemax | \$121.98 |
| | With Showtime / Movie Channel | \$121.98 |
| | With HBO | \$124.98 |
| 2. | Lebanon Just Perfect Movie Lovers Package*
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$154.99 |

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

4.	Rolla Just Perfect Movie Lovers Package* (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$162.99	(T)(I)
----	--	----------	--------

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

1.	Lebanon Power Pack Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)	\$96.99	(I)
2.	Lebanon Just Perfect Package* (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
	With Digital Ultimate Tier	\$121.99	(I)
	With Starz / Encore	\$121.98	(I)
	With Cinemax	\$121.98	(I)
	With Showtime / Movie Channel	\$121.98	(I)
	With HBO	\$124.98	(I)
3.	Lebanon Just Perfect Movie Lovers Package* (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$154.99	(T)(I)
4.	Lebanon PowerPack Lifeline Package (includes Residential Lifeline Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV)	\$82.20	(D)

(I) Increase
 (D) Decrease
 (T) Text

* Effective March 1, 2015, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: February 27, 2015
 Issued By:

Jason L. Ross, Vice President - Legal
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: March 1, 2015

CANCELLED
 April 1, 2016
 Missouri Public
 Service Commission
 JC-2016-0239

FILED
 Missouri Public
 Service Commission
 JC-2015-0269

LOCAL EXCHANGE SERVICE (Cont'd)

- D.** Bundled Packages (available in the Rolla exchange only) (Cont'd)
 - 5. Just Perfect Movie Lovers Package \$153.99 (I)(T)
 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 16 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)
- E.** Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> |
|--|-----------------|
| 1. Lebanon Power Pack Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV) | \$95.99 (I)(T) |
| 2. Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | (T) |
| With Digital Ultimate Tier | \$118.99 (I) |
| With Starz / Encore | \$118.99 (I) |
| With Cinemax | \$118.99 (I) |
| With Showtime / Movie Channel | \$118.99 (I) |
| With HBO | \$121.99 (I) |
| 3. Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV, Digital Cable TV and these Premium movie channels Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$145.99 (I)(T) |
| 4. Lebanon PowerPack Lifeline Package
(includes Residential Lifeline Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, (MUSTView) Basic Cable TV and (MEGAVIEW) Extended Basic Cable TV) | \$84.20 (I)(T) |

(T) Change in text
 (I) Rate increase

Issued: February 28, 2014

Effective: April 1, 2014

Issued By: Jason L. Ross, Vice President - Legal
 Fidelity Communications Services I, Inc.

64 N. Clark
 Sullivan, MO 63080

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- 5. Just Perfect Movie Lovers Package \$148.95 (I)
 (includes Residential Access Line, Smart Deluxe
 SmartFeatures Package, Residential Voicemail, 16 Meg. (T)
 Cable Modem Internet Service, Basic Cable TV,
 Extended Basic Cable TV, Digital Cable TV and these
 Premium movie channels – Starz / Encore, Cinemax,
 Showtime, The Movie Channel and HBO)

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> | |
|--|--------------|------------|
| 1. Lebanon Power Pack Package
(includes Residential Access Line, Enhanced Digital
Voice Residential Feature Pack, 3 Meg Cable Modem
Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$90.95 | (I) |
| 2. Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice
Residential Feature Pack, Residential Voicemail, 8 Meg. Cable
Modem Internet service, Basic Cable TV, Extended Basic Cable
TV, Digital Cable TV and one Premium movie channel) | | |
| With Digital Ultimate Tier | \$113.95 | (I) |
| With Starz / Encore | \$113.95 | (I) |
| With Cinemax | \$113.95 | (I) |
| With Showtime / Movie Channel | \$113.95 | (I) |
| With HBO | \$116.95 | (I) |
| 3. Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice
Residential Feature Pack, Residential Voicemail, 8 Meg. Cable
Modem Internet Service, Basic Cable TV, Extended Basic Cable
TV, Digital Cable TV and these Premium movie channels
Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$140.95 | (I)
(T) |
| 4. Lebanon PowerPack Lifeline Package
(includes Residential Lifeline Access Line, Enhanced Digital
Voice Residential Feature Pack, 3 Meg Cable Modem
Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$79.20 | (I) |

Issued: May 1, 2013

Effective: June 1, 2013

Issued By: Jason L. Ross, Vice President - Legal
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 April 1, 2014
 Missouri Public
 Service Commission
 JC-2014-0344

FILED
 Missouri Public
 Service Commission
 JC-2013-0449

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- 5. Just Perfect Movie Lovers Package \$145.95
 (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 12 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> |
|---|--------------|
| 1. Lebanon Power Pack Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$87.95(T) |
| 2. Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | |
| With Digital Ultimate Tier | \$110.95 |
| With Starz / Encore | \$110.95 |
| With Cinemax | \$110.95 |
| With Showtime / Movie Channel | \$111.95 |
| With HBO | \$113.95 |
| 3. Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 12 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$137.95 |
| 4. Lebanon PowerPack Lifeline Package
(includes Residential Lifeline Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$76.20 (N) |

Issued: August 28, 2012

Effective: September 27, 2012

Issued By: Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.

64 N. Clark
 Sullivan, MO 63080

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 Missouri Public
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 JC-2013-0098

CANCELLED
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 Missouri Public
 Service Commission
 JC-2013-0449

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

4.	Just Perfect Movie Lovers Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 12 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$145.95	(I) (T)
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E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages.

		<u>Rates</u>	
1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 3 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$87.95	(I) (T)
2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 8 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		(T)
	With Digital Ultimate Tier	\$110.95	(I)
	With Starz / Encore	\$110.95	(I)
	With Cinemax	\$110.95	(I)
	With Showtime / Movie Channel	\$111.95	(I)
	With HBO	\$113.95	(I)
3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 12 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$137.95	(I) (T)

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- | | | | |
|----|--|----------|-----|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$142.95 | (I) |
|----|--|----------|-----|

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Furthermore telephone installation charges will be waived on all packages. (D)

- | | <u>Rates</u> | |
|----|---|--------------|
| 1. | Lebanon Advantage Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 1.5 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$82.95 (I) |
| 2. | Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | |
| | With Digital Ultimate Tier | \$105.95 (N) |
| | With Starz / Encore | \$105.95 (I) |
| | With Cinemax | \$105.95 (I) |
| | With Showtime / Movie Channel | \$106.95 (I) |
| | With HBO | \$108.95 (I) |
| 3. | Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 6 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$132.95 (I) |

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Effective: July 1, 2011

Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Filed
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 JC-2011-0595

CANCELLED
 June 1, 2012
 Missouri Public
 Service Commission
 JC-2012-0706

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- | | | |
|----|--|----------|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$139.95 |
|----|--|----------|

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> | |
|----|---|--------------|
| 1. | Lebanon Advantage Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 1.5 Meg Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$79.95 (T) |
| 2. | Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 6 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | (T) |
| | With Starz / Encore | \$102.95 |
| | With Cinemax | \$102.95 |
| | With Showtime / Movie Channel | \$103.95 |
| | With HBO | \$105.95 |
| 3. | Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 6 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$129.95 (T) |

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Issued By: **CANCELLED**
 July 1, 2011
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 JC-2011-0595

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission
 JC-2011-0234

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- | | | | |
|----|--|----------|-----|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$139.95 | (I) |
|----|--|----------|-----|

E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> | | |
|----|---|----------|-----|
| 1. | Lebanon Advantage Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$79.95 | (I) |
| 2. | Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | | |
| | With Starz / Encore | \$102.95 | (I) |
| | With Cinemax | \$102.95 | (I) |
| | With Showtime / Movie Channel | \$103.95 | (I) |
| | With HBO | \$105.95 | (I) |
| 3. | Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$129.95 | (I) |

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 JC-2011-0234

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

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 Missouri Public
 Service Commission
 JC-2010-0732

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

4.	Just Perfect Movie Lovers Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$137.95	(I)
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E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

	<u>Rates</u>	
1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$75.95 (I)
2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)	
	With Starz / Encore	\$99.95 (I)
	With Cinemax	\$99.95 (I)
	With Showtime / Movie Channel	\$100.95 (I)
	With HBO	\$102.95 (I)
3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$126.95 (I)

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

4.	Just Perfect Movie Lovers Package (includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$133.95	(I)
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E. Bundled Packages (available in the Lebanon and Salem exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

	<u>Rates</u>		
1.	Lebanon Advantage Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)	\$71.95	(I)
2.	Lebanon Just Perfect Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel)		
	With Starz / Encore	\$94.95	(I)
	With Cinemax	\$95.95	(I)
	With Showtime / Movie Channel	\$96.95	(I)
	With HBO	\$97.95	(I)
3.	Lebanon Just Perfect Movie Lovers Package (includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO)	\$121.95	(I)

Issued: June 5, 2008

Effective: June 15, 2008

Issued By:
 Cancelled
 June 07, 2009
 Missouri Public
 Service Commission
 JC-2009-0838

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

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|----|--|----------|-----|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$131.95 | (I) |
|----|--|----------|-----|

E. Bundled Packages (available in the Lebanon and Salem exchanges only) (T)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> |
|----|--|
| 1. | Lebanon Advantage Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV)

<div style="margin-left: 100px;"> With Starz / Encore \$92.95
 With Cinemax \$93.95
 With Showtime / Movie Channel \$94.95
 With HBO \$95.95 </div> |
| 2. | Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) |
| 3. | Lebanon Just Perfect Movie Lovers Package \$119.95
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) |

Issued: June 29, 2007

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Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 June 15, 2008
 Missouri Public
 Service Commission

FILED
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- | | | |
|----|--|----------|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$129.95 |
|----|--|----------|

E. Bundled Packages (available in the Lebanon exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> | |
|----|---|------------------------|
| 1. | Lebanon Advantage Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$69.95
(T)
(T) |
| 2. | Lebanon Just Perfect Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | (T)
(T) |
| | With Starz / Encore | \$92.95 |
| | With Cinemax | \$93.95 |
| | With Showtime / Movie Channel | \$94.95 |
| | With HBO | \$95.95 |
| 3. | Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Enhanced Digital Voice Residential Feature Pack, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$119.95
(T)
(T) |

Issued: February 22, 2007

Effective: March 24, 2007

Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 August 1, 2007
 Missouri Public
 Service Commission

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- | | | |
|----|--|----------|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$129.95 |
|----|--|----------|

E. Bundled Packages (available in the Lebanon exchange only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their package, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate. Any customer subscribing to one of these packages is also eligible for an unlimited, direct dialed, domestic long distance plan for \$20.00 per month per access line. Furthermore telephone installation charges will be waived on all packages.

- | | <u>Rates</u> | |
|----|--|----------|
| 1. | Lebanon Advantage Package
(includes Residential Access Line, 512k Cable Modem Internet Service, Basic Cable TV and Extended Basic Cable TV) | \$69.95 |
| 2. | Lebanon Just Perfect Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and one Premium movie channel) | |
| | With Starz / Encore | \$92.95 |
| | With Cinemax | \$93.95 |
| | With Showtime / Movie Channel | \$94.95 |
| | With HBO | \$95.95 |
| 3. | Lebanon Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart Deluxe SmartFeatures Package, Residential Voicemail, 3 Meg. Cable Modem Internet Service, Basic Cable TV, Extended Basic Cable TV, Digital Cable TV and these Premium movie channels – Starz / Encore, Cinemax, Showtime, The Movie Channel and HBO) | \$119.95 |

(N)

(N)

Issued: December 4, 2006

Effective: January 3, 2007

Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Cancelled
 March 24, 2007
 Missouri Public
 Service Commission

Filed
 Missouri Public
 Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

D. Bundled Packages (available in the Rolla exchange only) (Cont'd)

- | | | |
|----|---|----------|
| 4. | Just Perfect Movie Lovers Package
(includes Residential Access Line, Smart
Deluxe SmartFeatures Package, Residential
Voicemail, 3 Meg. Cable Modem Internet
Service, Basic Cable TV, Extended Basic
Cable TV, Digital Cable TV and these
Premium movie channels – Starz / Encore,
Cinemax, Showtime, The Movie Channel
and HBO) | \$129.95 |
|----|---|----------|

Issued: March 14, 2006

Effective: April 13, 2006

Issued By: Dave Beier, Vice President – Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Cancelled

January 3, 2007

Missouri Public
Service Commission

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Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE (Cont'd)

F. Grandfathered Bundles (available in the Lebanon and Salem exchanges only) (Cont'd)

3.	Lebanon Power Pack Package** (includes Residential Access Line, 3 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV	\$96.99	(M)
4.	Lebanon Power Pack Lifeline Package** (includes Residential Access Line, 3 Meg. Cable Modem Internet Service, (MUSTView) Basic Cable TV, (MEGAVIEW) Extended Basic Cable TV	\$82.20	(M)

**Effective April 1, 2016, this package is no longer available to new customers and will be available to existing customers only at existing locations.

Issued: March 23, 2016
 Issued By:

Jason Ross
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: April 1, 2016

CANCELLED
 January 1, 2017
 Missouri Public
 Service Commission
 JC-2017-0132

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 Missouri Public
 Service Commission
 JC-2016-0239

LOCAL EXCHANGE SERVICE (Cont'd)

F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>	
1. Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	\$39.95	
2. Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95	
3. Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$29.95	
4. Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$34.95	
 G. Bundled Packages – Rolla Business		
1. Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$30.00	(I)
2. Includes a Business access line with a two year contract, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$25.00	(I)

Issued: March 8, 2012

Effective: March 18, 2012

Issued By:

Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

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 JC-2012-0423

CANCELLED
 April 1, 2016
 Missouri Public
 Service Commission
 JC-2016-0239

LOCAL EXCHANGE SERVICE (Cont'd)

- F.** Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>	
1. Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	\$39.95	
2. Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95	
3. Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$29.95	(I)
4. Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$34.95	(I)

G. Bundled Packages – Rolla Business

1. Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$26.00
2. Includes a Business access line with a two year contract, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing	\$22.00

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 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

FILED
 Missouri Public
 Service Commission
 JC-2012-0398

LOCAL EXCHANGE SERVICE (Cont'd)

- F.** Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only).

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>
1. Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	\$39.95
2. Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3. Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4. Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

- G.** Bundled Packages – Rolla Business (N)
- | | | |
|---|---------|-----|
| 1. Includes a Business access line, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing | \$26.00 | |
| 2. Includes a Business access line with a two year contract, Caller ID/Caller Name Presentation, Conferencing and Speed Dialing | \$22.00 | (N) |

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Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

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 Missouri Public
 Service Commission
 JC-2011-0020

LOCAL EXCHANGE SERVICE (Cont'd)

- F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg, Richland, Dixon, Republic and Clever exchanges only). (N)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>
1. Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	\$39.95
2. Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3. Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4. Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

should be Effective October 09, 2008

Issued: August 29, 2008
 Issued By:

Dave Beier, Vice President - Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

~~Effective: September 28, 2008~~

LOCAL EXCHANGE SERVICE (Cont'd)

- F. Bundled Packages (available in the St. Robert, Waynesville, Fort Leonard Wood, Newberg and Richland exchanges only). (T)
(T)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>
1. Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	\$39.95
2. Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3. Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4. Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

Issued: September 5, 2007

Effective: October 5, 2007

Issued By:

Dave Beier, Vice President – Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
October 9, 2008
Missouri Public
Service Commission

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Missouri Public
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LOCAL EXCHANGE SERVICE (Cont'd)

F. Bundled Packages (available in the St. Robert, Waynesville and Fort Leonard Wood exchanges only)

All packages include a regulated access line and certain regulated calling features and/or certain nonregulated services. They are available to any new or existing residential customer. Customers who cancel their packages, or any part of the package, shall forfeit eligibility for rates under these packages. All customers must presubscribe their intralata and interlata long distance service to a Fidelity affiliate.

	<u>Rates</u>
1. Telephone Package 1 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, Domestic calls only))	\$39.95
2. Telephone Package 2 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack)	\$44.95
3. Telephone Package 3 (includes Residential Access Line and Unlimited Long Distance Plan (direct-dialed, domestic calls only), when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$26.95
4. Telephone Package 4 (includes Residential Access Line, Unlimited Long Distance Plan (direct-dialed, domestic calls only) and Enhanced Digital Voice Residential Feature Pack, when purchased in conjunction with any Cable TV and/or Broadband Internet Service)	\$31.95

Issued: February 22, 2007
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Dave Beier, Vice President – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: March 24, 2007

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LOCAL EXCHANGE SERVICE (Cont'd)

- H.** Bundled Packages – Business (up to four lines) in the exchanges of St. Robert, Waynesville, Ft. Leonard Wood, Dixon, Richland and Newburg.

	<u>Rates</u>
Includes a Business access line and an Unlimited Long Distance Plan (direct-dialed, domestic calls only)	\$53.99
- Additional lines up to four total	\$48.99
- First line when purchased in conjunction with any Cable TV and/or Broadband Internet Service	\$48.99

Issued: March 5, 2013

Issued By:

CANCELLED
April 1, 2016
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JC-2016-0239

Jason L. Ross – Vice President - Legal
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: April 4, 2013

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JC-2013-0377

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

APR 03 2000

PSC MO. No. 1
Section 26
Original Sheet 1

SERVICE CONNECTION CHARGES

MO. PUBLIC SERVICE COMM

A. General

The term "Service Connection Charges" is used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, moves, or changes to that service.

Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, or Construction Charges made because of unusual costs in establishing service.

Service Connection Charges are payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers or for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

Incumbent Local Exchange Carrier (ILEC) charges apply only when services requested by or provided to the subscriber require the Telephone Company to order or purchase facilities or services from the ILEC.

B. Services Covered

1. INSTALLATION CHARGE

Covers initial establishment of telephone service - all work (i.e. central office wiring, programming, or outside wiring) involving the access line extending from the Company's Central Office to the protector and/or demarcation point on the subscriber's premises. One charge will apply for each access line. This charge does not anticipate "construction" which is covered in other parts of this tariff.

2. MOVE AND CHANGE CHARGES

Covers a move or a change requiring only central office work.

3. CENTRAL OFFICE ACCESS CHARGE

Applies only when services requested by or provided to the subscriber require the Company to order or purchase facilities or services from the ILEC.

4. RECONNECTION CHARGE

Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, a reconnection charge applies for reconnecting all services and facilities being provided a subscriber at one location.

5. CUSTOMER REQUESTED SERVICE VISIT CHARGE

Covers the cost of travel to the customer's premise. Applies only when services requested by or provided to the subscriber require the Company to order or purchase facilities or services from the ILEC.

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

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00-191
MO. PUBLIC SERVICE COMM

SERVICE CONNECTION CHARGES-Continued

C. Non Recurring Charges (Residence and Business)

	<u>FCSI</u>	<u>ILEC</u>	
Installation Charges-new service with Fidelity number	\$25.00 (I)	n/a	(T)
Installation Charges-new service keeping existing number through local number portability	\$0.00	\$40.00	(N) (N)
Move and Change Charges-First Line	\$20.00	\$40.00	
Move and Change Charges-Secondary Work, each additional line	\$5.00	\$20.00	
Central Office Access Charge	\$40.00		
Reconnection Charge	\$20.00	\$25.00	
Customer Requested Service Visit Charge	\$15.00		

D. Conditions

Service connection charges do not apply to:

1. Directory Listings
2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
3. When a receivership for an existing subscriber is established or terminated.
4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

Issued: July 18, 2006
 Issued By:

Effective: August 17, 2006

Dave Beier, VP-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 May 8, 2017
 Missouri Public
 Service Commission
 JC-2017-0225

Filed
 Missouri Public
 Service Commission

SERVICE CONNECTION CHARGES – Continued

C. Non Recurring Charges (Residence and Business)

	<u>FCSI</u>	<u>ILEC</u>	
Installation Charges	\$20.00	\$40.00	
Move and Change Charges – First Line	\$20.00	\$40.00	(T)
Move and Change Charges – Secondary Work, each additional line	\$5.00	\$20.00	(N)
Central Office Access Charge		\$40.00	
Reconnection Charge	\$20.00	\$25.00	
Customer Requested Service Visit Charge		\$15.00	

D. Conditions

Service connection charges do not apply to:

1. Directory Listings
2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
3. When a receivership for an existing subscriber is established or terminated.
4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
5. Service re-established after the destruction or partial destruction of the subscriber’s premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

Issued: February 7, 2005

Effective March 9, 2005

Issued By:

Dave Beier, VP – Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Cancelled
 August 17, 2006
 Missouri Public
 Service Commission

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 Missouri Public
 Service Commission

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FIDELITY COMMUNICATIONS SERVICES I, Inc. APR 03 2000

PSC MO. No. 1
Section 26
Original Sheet 2

SERVICE CONNECTION CHARGES-Continued MO. PUBLIC SERVICE COMM

C. Non Recurring Charges (Residence and Business)

	<u>FCSI</u>	<u>ILEC</u>
Installation Charges	\$20.00	\$40.00
Move and Change Charges	\$20.00	\$40.00
Central Office Access Charge		\$40.00
Reconnection Charge	\$20.00	\$25.00
Customer Requested Service Visit Charge		\$15.00

D. Conditions

Service connection charges do not apply to:

1. Directory Listings
2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
3. When a receivership for an existing subscriber is established or terminated.
4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

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APR 03 2000

SMARTFEATURES SERVICES

MO. PUBLIC SERVICE COMM

B. Service Descriptions (Cont'd)

- 4. Call Forwarding/Don't Answer - Allows incoming calls which are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or to Voice Mail service. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 5. Call Forwarding/Busy Line/Don't Answer - Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange, the Long Distance Telecommunications Network or Voice Mail service. The Call Forwarding customer is responsible for all charges (e.g., toll charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.
- 6. Remote Call Forwarding – Automatically redirects, all incoming calls placed to a designated telephone number, to a predesignated number within the exchange or on the Long Distance Telecommunications Networks. The Remote Call Forwarding customer is responsible for the payment of all charges (e.g., toll charges) for each call between his Remote Call Forwarding number and the telephone to which the call is being forwarded.
- 7. Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Telephone company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list. Selective Call Forwarding customers are responsible for the payment of charges (e.g., toll charges) for each call between their line and the telephone numbers to which the call is being forwarded.
- 8. Call Waiting – Alerts a customer using his telephone that another caller is trying to reach him. Call Waiting customers may deactivate Call Waiting for the duration of one call by dialing a code. Call Waiting is automatically reactivated for the next originating or terminating call.

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MO. PUBLIC SERVICE COMM

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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FIDELITY COMMUNICATIONS SERVICES I, Inc.

APR 03 2000

PSC MO. No. 1
Section 27
Original Sheet 4

MO. PUBLIC SERVICE COMM

SMARTFEATURES SERVICES

B. Service Descriptions (Cont'd)

- 10. Three-Way Calling – Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
- 11. Speed Calling – Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The 8-code capacity and/or the 30-code capacity may be provided on the same line; however, duplicate code capacities may not be provided. The combination of code capacities is not available on multi-line hunting lines.
- 12. Automatic Callback – Enables the customer to automatically redial the telephone number of the last incoming call whether the call was answered or not. If that telephone number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Callback subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 13. Automatic Redial – Enables the customer to automatically redial the telephone number of the last outgoing telephone number. If the redialed number is busy, the Telephone Company's equipment begins a queuing process, where it will keep trying to call the number being redialed for up to thirty minutes. When the line becomes available the Automatic Redial subscriber is notified by a distinctive ring. When the subscriber picks up the telephone, the call is automatically placed.
- 14. Basic Home Intercom Service – Allows customers with an individual residence or business line to provide an intercom system between their telephones. This is accomplished by the customer dialing his/her own number and hanging up the receiver. All telephone numbers at that number will then ring and when one of the other telephone numbers goes off-hook, the initiator of the call can go off-hook and engage in conversation.

Enhanced Home Intercom Service – Enables single line customers to set up internal (intercom) communications between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call.

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MO. PUBLIC SERVICE COMA

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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SMARTFEATURES SERVICES

MO. PUBLIC SERVICE COMM

B. Service Descriptions (Cont'd)

- 14. Basic Home Intercom Service (Cont'd)
 - a. If Home Intercom Service and Call Waiting are on the same line, the Call Waiting feature is deactivated for the duration of the intercom connection. During this time, any incoming call will receive a busy signal.
 - b. Some customer-provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

- 15. Hot Line – Automatically routes the customer's telephone to a predetermined trunk or telephone number when the handset is removed. The Hot Line is routed immediately after picking up the handset.

- 16. Caller ID Service – Caller ID Service is the general category of the following services which assist customers in the management of incoming calls:
 - a. Calling Number Delivery – allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. During the time the incoming call is placed, the calling number is forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.
 - b. Calling Name Delivery – allows the subscriber, with the use of a display phone or adjunct display device, to view the name and number of the calling party. During the time the incoming call is placed, the calling name and number are forwarded from the Telephone Company, to a compatible Customer Premises Equipment (CPE) Display Unit associated with the customer's local exchange service. The caller name and number are then delivered to the display device during the first silent interval of ringing.

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64 N. Clark
Sullivan, MO 63080

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SMARTFEATURES SERVICE

MO. PUBLIC SERVICE COMM

B. Service Descriptions (Cont'd)

16. Caller ID Service (Cont'd)

- c. Caller ID Blocking – Any subscriber may prevent the delivery of their telephone number and/or calling name to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.

If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and/or telephone number.

Per line blocking for the delivery of the calling name and/or number is available upon request, at no charge, only to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Telephone Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies.

Line blocking customers can unblock their calling name and/or number information on a call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone).

- d. Caller ID Service is not available with distinctive ringing services having a silent interval length insufficient for calling name and/or number transmission. Caller ID Service is not capable of identifying specific stations or extensions served by CPE. The main directory number will be displayed.

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John Colbert, Senior Vice President
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64 N. Clark
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SMARTFEATURE SERVICES

MO. PUBLIC SERVICE COMMISSION

B. Service Descriptions (Cont'd)

- 19. Selective Distinctive Alert – Provides the customer with a distinctive ring and Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.
- 20. Customer Originated Trace – Enables the customer to initiate an automatic trace of the last incoming call received, regardless of the time lapse since that call, providing there have been no intervening outgoing calls. This service is activated by the customer dialing an access code. If a trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer should follow the instructions received after a successful trace activation.
- 21. Unidentified Call Rejection – Enables the customer the ability to automatically reject calls if the calling number has been marked private. The customer will only receive calls for which the identity of the calling party is available. If facilities are unavailable to provide incoming call screening, standard call completion will occur. For calls that are marked unavailable, or are not marked private, standard call completion will occur. Caller whose numbers have been marked private will be directed to Telephone Company equipment which announces that the called party is not accepting calls from parties with private numbers. The called party is not alerted when calls are directed to the Telephone Company announcement.

C. Rates

Service charges may apply. Additional service charges do not apply when establishing basic local exchange service. The charges below are per line.

	<u>Monthly Rate</u>		<u>Installation Charge</u>
	<u>Res.</u>	<u>Bus.</u>	
1. Call Forwarding	\$2.00	\$5.25	\$5.00
2. Call Forwarding with Remote Activation	\$3.00	\$6.25	\$5.00
3. Call Forwarding/Busy Line	\$1.00	\$1.00	\$5.00
4. Call Forwarding/Don't Answer	\$1.50	\$1.50	\$5.00
5. Call Forwarding/Busy Line Don't Answer	\$1.50	\$1.50	\$5.00
6. Remote Call Forwarding	\$10.00	\$10.00	\$5.00

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

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MO. PUBLIC SERVICE COMMISSION

C. Rates

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Service charges may apply. Additional service charges do not apply when establishing basic local exchange service. The charges below are per line.

		<u>Monthly Rate</u>		<u>Installation Charge</u>
		<u>Res.</u>	<u>Bus.</u>	
1.	Call Forwarding	\$2.00	\$5.25	\$5.00
2.	Call Forwarding with Remote Activation	\$3.00	\$6.25	\$5.00
3.	Call Forwarding/Busy Line	\$1.00	\$1.00	\$5.00
4.	Call Forwarding/Don't Answer	\$1.50	\$1.50	\$5.00
5.	Call Forwarding/Busy Line Don't Answer	\$1.50	\$1.50	\$5.00
6.	Remote Call Forwarding	\$10.00	\$10.00	\$5.00

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Public Service Commission
MISSOURI

Missouri Public
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Effective: March 22, 2001

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

SMART FEATURES SERVICES – Cont’d

A. **Rates(Cont’d)**

	<u>Monthly Rate</u>		<u>Installation Charge</u>		
	<u>Res</u>	<u>Bus</u>			
7.	Selecting Call Forwarding	\$3.25	\$4.50	\$5.00	
8.	Call Waiting	\$3.50	\$3.50	\$5.00	
9.	Multi-Distinctive Ring				
	One DRN	\$3.00	\$3.00	\$5.00	
	Two DRN	\$5.00	\$5.00	\$5.00	
	Three DRN	\$7.00	\$7.00	\$5.00	
10.	Three-Way Call	\$2.00	\$2.00	\$5.00	
10.a.	Six-Way Call	\$5.00	\$7.00	\$5.00	
11.	Speed Calling				
	8 Number	\$1.50	\$2.10	\$5.00	
	30 Number	\$5.70	\$7.90	\$5.00	
12.	Automatic Call Back	\$3.25	\$3.75	\$5.00	
13.	Automatic Redial	\$3.50	\$4.50	\$5.00	
14.	Home Intercom				
	Basic	\$1.00	\$1.00	\$5.00	
	Enhanced	\$2.00	\$2.00	\$5.00	
15.	Hot Line	\$3.25	\$4.60	\$5.00	
16.	Caller ID				
	Number Delivery	\$6.50	\$7.95	\$5.00	
	Name Delivery	\$8.00	\$9.95	\$5.00	
17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00	
18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00	
19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00	
20.	Customer Originating Trace	\$8.00*	\$8.00*		
21.	Unidentified Call Rejection	\$2.00	\$4.00	\$5.00	
22.	Call Forwarding Variable				
	Feature Button	\$8.25	\$9.25	\$5.00	
23.	SmartBasic Package	\$5.00	\$5.50	\$5.00	(T)
	(Call Waiting, Call Forwarding Three-Way Calling, Call Forwarding/ Busy and Call Forwarding/Don't Answer)				
24.	SmartDeluxe Package	\$10.00	\$12.95	\$5.00	(T)
	(Call Waiting, Caller ID, Call Forwarding, Three-Way Calling and Speed Call-8, Automatic Callback and Automatic Redial)				

*Per Successful Activation

Issued: March 17, 2006

Effective: ~~March 24, 2006~~

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.

April 16, 2006

64 N. Clark

Sullivan, MO 63080

Filed

Missouri Public
Service Commission

SMART FEATURES SERVICES – Cont'd

A. Rates (Cont'd)

	<u>Monthly Rate</u>		<u>Installation Charge</u>		
	<u>Res</u>	<u>Bus</u>			
7.	Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00	
8.	Call Waiting	\$ 3.50	\$ 3.50	\$ 5.00	
9.	Multi-Distinctive Ring				
	One DRN	\$ 3.00	\$3.00	\$5.00	
	Two DRN	\$ 5.00	\$5.00	\$5.00	
	Three DRN	\$7.00	\$7.00	\$5.00	
10.	Three-Way Call	\$2.00	\$2.00	\$5.00	
10.a.	Six-Way Call	\$5.00	\$7.00	\$5.00	(N)
11.	Speed Calling				
	8 Number	\$1.50	\$2.10	\$5.00	
	30 Number	\$5.70	\$7.90	\$5.00	
12.	Automatic Call Back	\$3.25	\$3.75	\$5.00	
13.	Automatic Redial	\$3.50	\$4.50	\$5.00	
14.	Home Intercom				
	Basic	\$1.00	\$1.00	\$5.00	
	Enhanced	\$2.00	\$2.00	\$5.00	
15.	Hot Line	\$3.25	\$4.60	\$5.00	
16.	Caller ID				
	Number Delivery	\$6.50	\$7.95	\$5.00	
	Name Delivery	\$8.00	\$9.95	\$5.00	
17.	Selective Call Acceptance	\$3.25	\$4.50	\$5.00	
18.	Selective Call Rejection	\$3.25	\$4.50	\$5.00	
19.	Selective Distinctive Alert	\$3.25	\$4.50	\$5.00	
20.	Customer Originating Trace	\$8.00*	\$8.00*		
21.	Unidentified Call Rejection	\$2.00	\$4.00	\$5.00	
22.	Call Forwarding Variable				
	Feature Button	\$8.25	\$9.25	\$5.00	
23.	Fidelity Value Pack (Call Waiting, Call Forwarding Three-Way Calling, Call Forwarding/ Busy and Call Forwarding/Don't Answer)	\$5.00	\$5.50	\$5.00	
24.	Fidelity Fast Track Pack (Call Waiting, Caller ID, Call Forwarding, Three-Way Calling and Speed Call-8, Automatic Callback and Automatic Redial)	\$10.00	\$12.95	\$5.00	

*Per Successful Activation

Issued: February 4, 2003

Effective: March 6, 2003

Issued By:

Dave Beier, Vice President-Regulatory
 Fidelity Communications Services I, Inc.

64 N. Clark
 Sullivan, MO 63080

Cancelled

April 16, 2006

Missouri Public
 Service Commission

Filed

Missouri Public
 Service Commission

SMART FEATURES SERVICES - Cont'd **REC'D JUN 01 2001**

A. Rates (Cont'd)

	<u>Monthly Rate</u>		<u>Installation Charge</u>
	<u>Res</u>	<u>Bus</u>	
7. Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00
8. Call Waiting	\$ 3.50	\$ 3.50	\$ 5.00 (I)
9. Multi-Distinctive Ring			
One DRN	\$ 3.00	\$3.00	\$5.00
Two DRN	\$ 5.00	\$5.00	\$5.00
Three DRN	\$7.00	\$7.00	\$5.00
10. Three-Way Call	\$2.00	\$2.00	\$5.00
11. Speed Calling			
8 Number	\$1.50	\$2.10	\$5.00
30 Number	\$5.70	\$7.90	\$5.00
12. Automatic Call Back	\$3.25	\$3.75	\$5.00
13. Automatic Redial	\$3.50	\$4.50	\$5.00
14. Home Intercom			
Basic	\$1.00	\$1.00	\$5.00
Enhanced	\$2.00	\$2.00	\$5.00
15. Hot Line	\$3.25	\$4.60	\$5.00
16. Caller ID			
Number Delivery	\$6.50	\$7.95	\$5.00 (I)
Name Delivery	\$8.00	\$9.95	\$5.00 (I)
17. Selective Call Acceptance	\$3.25	\$4.50	\$5.00
18. Selective Call Rejection	\$3.25	\$4.50	\$5.00
19. Selective Distinctive Alert	\$3.25	\$4.50	\$5.00
20. Customer Originating Trace	\$8.00*	\$8.00*	
21. Unidentified Call Rejection	\$2.00	\$4.00	\$5.00
19. Call Forwarding Variable			
Feature Button	\$8.25	\$9.25	\$5.00
23. Fidelity Value Pack	\$5.00	\$5.50	\$5.00
(Call Waiting, Call Forwarding Three-Way Calling, Call Forwarding/ Busy and Call Forwarding/Don't Answer)			
24. Fidelity Fast Track Pack	\$10.00	\$12.95	\$5.00
(Call Waiting, Caller ID, Call Forwarding, Three-Way Calling and Speed Call-8, Automatic Callback and Automatic Redial)			

CANCELLED

Missouri Public Service Commission

MAR 06 2003

FILED JUL 01 2001

3rd RS 9
Public Service Commission
MISSOURI

*Per Successful Activation

Issued: June 1, 2001

Effective: July 1, 2001

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Missouri Public Service Commission

SMART FEATURES SERVICES - Cont'd

REC'D FEB 20 2001

C. Rates (Cont'd)

	Monthly Rate		Installation Charge
	Res	Bus	
7. Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00
8. Call Waiting	\$ 3.25	\$ 3.25	\$ 5.00
9. Multi-Distinctive Ring			
One DRN	\$ 3.00	\$3.00	\$5.00
Two DRN	\$ 5.00	\$5.00	\$5.00
Three DRN	\$7.00	\$7.00	\$5.00
10. Three-Way Call	\$2.00	\$2.00	\$5.00
11. Speed Calling			
8 Number	\$1.50	\$2.10	\$5.00
30 Number	\$5.70	\$7.90	\$5.00
12. Automatic Call Back	\$3.25	\$3.75	\$5.00
13. Automatic Redial	\$3.50	\$4.50	\$5.00
14. Home Intercom			
Basic	\$1.00	\$1.00	\$5.00
Enhanced	\$2.00	\$2.00	\$5.00
15. Hot Line	\$3.25	\$4.60	\$5.00
16. Caller ID			
Number Delivery	\$5.75	\$7.95	\$5.00
Name Delivery	\$7.25	\$9.95	\$5.00
17. Selective Call Acceptance	\$3.25	\$4.50	\$5.00
18. Selective Call Rejection	\$3.25	\$4.50	\$5.00
19. Selective Distinctive Alert	\$3.25	\$4.50	\$5.00
20. Customer Originating Trace	\$8.00*	\$8.00*	
21. Unidentified Call Rejection	\$2.00	\$4.00	\$5.00
22. Call Forwarding Variable			
Feature Button	\$8.25	\$9.25	\$5.00 (N)
23. Fidelity Value Pack	\$5.00	\$5.50	\$5.00
(Call Waiting, Call Forwarding Three-Way Calling, Call Forwarding/ Busy and Call Forwarding/ Don't Answer)			
24. Fidelity Fast Track Pack	\$10.00	\$12.95	\$5.00
(Call Waiting, Caller ID, Call Forwarding, Three-Way Calling and Speed Call-8, Automatic Callback and Automatic Redial)			

CANCELLED

JUL 01 2001

Missouri Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 22 2001

*Per Successful Activation

Issued: February 20, 2001

Effective: March 22, 2001

Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

RECEIVED

APR 03 2000

SMART FEATURES SERVICES – Cont'd

MO. PUBLIC SERVICE COMMISSION

C. Rates (Cont'd)

	<u>Monthly Rate</u>		<u>Installation Charge</u>
	<u>Res</u>	<u>Bus</u>	
7. Selecting Call Forwarding	\$ 3.25	\$ 4.50	\$ 5.00
8. Call Waiting	\$ 3.25	\$ 3.25	\$ 5.00
9. Multi-Distinctive Ring			
One DRN	\$ 3.00	\$3.00	\$5.00
Two DRN	\$ 5.00	\$5.00	\$5.00
Three DRN	\$7.00	\$7.00	\$5.00
10. Three-Way Call	\$2.00	\$2.00	\$5.00
11. Speed Calling			
8 Number	\$1.50	\$2.10	\$5.00
30 Number	\$5.70	\$7.90	\$5.00
12. Automatic Call Back	\$3.25	\$3.75	\$5.00
13. Automatic Redial	\$3.50	\$4.50	\$5.00
14. Home Intercom			
Basic	\$1.00	\$1.00	\$5.00
Enhanced	\$2.00	\$2.00	\$5.00
15. Hot Line	\$3.25	\$4.60	\$5.00
16. Caller ID			
Number Delivery	\$5.75	\$7.95	\$5.00
Name Delivery	\$7.25	\$9.95	\$5.00
17. Selective Call Acceptance	\$3.25	\$4.50	\$5.00
18. Selective Call Rejection	\$3.25	\$4.50	\$5.00
19. Selective Distinctive Alert	\$3.25	\$4.50	\$5.00
20. Customer Originating Trace	\$8.00*	\$8.00*	
21. Unidentified Call Rejection	\$2.00	\$4.00	\$5.00
22. Fidelity Value Pack	\$5.00	\$5.50	\$5.00
(Call Waiting, Call Forwarding Three-Way Calling, Call Forwarding/ Busy and Call Forwarding/ Don't Answer)			
23. Fidelity Fast Track Pack	\$10.00	\$12.95	\$5.00
(Call Waiting, Caller ID, Call Forwarding, Three-Way Calling and Speed Call-8, Automatic Callback and Automatic Redial)			

CANCELLED

MAR 22 2001

1st R59

Public Service Commission
MISSOURI

FILED

JUN 01 2000

00 - 191

MO. PUBLIC SERVICE COMMISSION

*Per Successful Activation

Issued: April 3, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

SMARTFEATURES SERVICES

D. Conditions (Cont'd)

- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

F. Special Promotions

- 1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the period starting January 20, 2003 and ending April 19, 2003.
 - a. One free month of Caller ID-Name Delivery-Residential, Caller ID-Name Delivery-Business, Call Waiting – Residential, and Call Waiting-Business.
 - b. Waiver of the \$5.00 nonrecurring installation charges for the above.

(N)
|
(N)

SMARTFEATURES SERVICES

REC'D SEP 13 2002

D. Conditions (Cont'd)

Service Commission

- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

F. Special Promotions

- 1. The Company will offer the following promotions to new subscribers of certain specific SmartFeatures as noted below for the period starting October 1, 2002 and ending October 31, 2002.
 - a. A discounted monthly rate of \$0.00 for Caller ID-Name Delivery-Residential and Caller ID-Name Delivery-Business.
 - b. Waiver of the \$5.00 nonrecurring installation charges for the above. Also, waiver of the \$5.00 nonrecurring installation charges for Call Waiting.

(N)

(N)

CANCELLED

JAN 19 2003

3rd RS 11
Missouri Public Service Commission
MISSOURI

Missouri Public

FILED SEP 30 2002

Service Commission

Issued: September 13, 2002

Effective: September 30, 2002

Dave Beier
Vice President-Regulatory
64 N. Clark
Sullivan, MO 63080

SMARTFEATURES SERVICES – Cont'd

REC'D DEC 13 2001

D. Conditions (Cont'd)

Service Commission

- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

F. Special Promotions

(N)

- 1. The Company will offer the following promotions in the Rolla exchange to new and existing subscribers of certain specific SmartFeatures as noted below for the period starting January 8, 2002 and ending March 7, 2002.
 - a. A discounted monthly rate of \$6.50 for Caller ID-Name Delivery-Residential and a discounted monthly rate of \$7.95 for Caller ID-NameDelivery-Business.
 - b. Waiver of the \$5.00 nonrecurring installation charges for the above.

(N)

CANCELLED

SEP 30 2002

2nd RS N
Public Service Commission
MISSOURI

Issued: December 13, 2001

Effective: December 26, 2001

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.

Missouri Public
Service Commission

64 N. Clark
Sullivan, MO 63080

FILED DEC 26 2001

RECEIVED

APR 03 2000

SMARTFEATURES SERVICES - Cont'd

MO. PUBLIC SERVICE COMM

D. Conditions (Cont'd)

- 4. In addition to other provisions of this tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of SmartFeatures Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- 5. When multiple services are activated on the same line, certain services may take precedence over others.

E. Special Promotions

The Company may, upon Commission approval, offer Customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least ten (10) days prior to commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

CANCELLED

DEC 26 2001
By ISRS II
Public Service Commission
MISSOURI

FILED

JUN 01 2000
00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

APR 03 2000

DIRECTORY LISTINGS

MO. PUBLIC SERVICE COMM

B. PRIMARY LISTINGS

1. One listing without charge, termed the primary listing, is provided as follows:
 - a. For each separate customer service; when two or more main station lines or PBX trunk lines are consecutively operated, generally only the first number of the group is listed.
 - b. For each Payphone Line Service.
 - c. For each joint user.
2. The primary listing is ordinarily the name and address of the person or firm which contracts for the service or which is the joint user (business only), or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the listing may be in the name of the second party.

A primary listing may contain two (2) residential customers with the same surname and living at the same address where the same service is for no more than two (2) individual's given names. Each given name, for purposes of this tariff, is defined as any combination, not to exceed two, of the following: first name, middle name, initial, nickname, or maiden name.

A primary listing may contain a given name, or initials, and the married name of an individual whose spouse is deceased, or another name or initial for a person known by more than one name (provided the surname is the same). These listings identify one person who may be referred to by either name.

An additional listing reversing the order of the individual's given name may be obtained at the rates for regular additional listings as specified in the rates following. The restriction of no more than two given names applies only to listings involving two individuals' names.

FILED

JUN 01 2000
00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

DIRCTORY LISTINGS

MO. PUBLIC SERVICE COMM

B. PRIMARY LISTINGS (Cont'd)

- 3. Private telephone numbers (non-published): some customers request their telephone numbers to be omitted from the directory and the Company's information records. Such requests, when presented may be fulfilled through the assignment of a private telephone number (non-published) subject to the regulations outlined below.
 - a. Incoming calls to private telephone numbers (non-published) will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to furnish a private telephone number (non-published) does not create any relationship or obligation, direct or indirect, to any person other than the customer.
 - b. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number (non-published) in the directory or disclosing said number to any person shall attach to the Company. The customer indemnifies and saves the Company harmless against any and all claims from damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number (non-published) or the disclosing of said number to any person.
 - c. Rates for private telephone numbers (non-published) are found on sheet 7 of this section. Rates are not applicable when the service involves data terminals where there is no voice use contemplated.
 - d. Semi-Private Telephone Numbers or Non-Listed Numbers, a service which is not listed in the alphabetical list of the telephone directory but the telephone number may be obtained from the information Operator, is not furnished by this Company.

FILED

JUN 01 2000
00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

DIRECTORY LISTINGS

E. Rates

<u>Type of Listing</u>	<u>Monthly Rates</u>	
Non-published Telephone Number	\$3.50	(I)
Non-Listed Telephone Number	\$3.50	
Additional (Extra) Listing – Business	\$3.50	
Additional (Extra) Listing – Residence	\$3.50	
Alternate Listing – Business	\$3.50	
Alternate Listing – Residence	\$3.50	
Duplicate Listing – Business	\$3.50	
Duplicate Listing – Residence	\$3.50	
Foreign Listing – Business	\$3.50	
Foreign Listing – Residence	\$3.50	
Office Hours – Business (per line)	\$3.50	
Office Hours – Residence (per line)	\$3.50	(I)

Issued: February 23, 2009

Effective: March 5, 2009

Issued By: Dave Beier, Vice President Regulatory
 Fidelity Communications Services I, Inc
 64 N. Clark
 Sullivan, MO 63080

CANCELLED
 July 1, 2011
 Missouri Public
 Service Commission
 JC-2011-0595

FILED
 Missouri Public
 Service Commission
 JC-2009-0615

DIRECTORY LISTINGS

E. Rates

<u>Type of Listing</u>	<u>Monthly Rates</u>	
Non-published Telephone Number	\$2.05	(T)
Non-Listed Telephone Number	\$2.05	(T) (N)
Additional (Extra) Listing – Business	\$2.70	
Additional (Extra) Listing – Residence	\$2.00	
Alternate Listing – Business	\$2.70	
Alternate Listing – Residence	\$2.00	
Duplicate Listing – Business	\$2.70	
Duplicate Listing – Residence	\$2.00	
Foreign Listing – Business	\$2.05	
Foreign Listing – Residence	\$2.00	
Office Hours – Business (per line)	\$2.70	
Office Hours – Residence (per line)	\$2.00	

 Issued: April 25, 2005

Issued By:

 Dave Beier, Vice President Regulatory
 Fidelity Communications Services I, Inc
 64 N. Clark
 Sullivan, MO 63080

Effective: May 25, 2005

DIRECTORY LISTINGS

E. Rates

<u>Type of Listing</u>	<u>Monthly Rates</u>		
Private Telephone Number (Non-published)	\$2.05	(I)	
Semi-Private Telephone Number or Non-Listed Number	NOT OFFERED		
Additional (Extra) Listing – Business	\$2.70	(I)	
Additional (Extra) Listing – Residence	\$2.00		
Alternate Listing – Business	\$2.70		
Alternate Listing – Residence	\$2.00		
Duplicate Listing – Business	\$2.70		
Duplicate Listing – Residence	\$2.00		
Foreign Listing – Business	\$2.05		
Foreign Listing – Residence	\$2.00		
Office Hours – Business (per line)	\$2.70		
Office Hours – Residence (per line)	\$2.00		(I)

Issued: June 1, 2004

Issued By:

Dave Beier, Vice President Regulatory
 Fidelity Communications Services I, Inc
 64 N. Clark
 Sullivan, MO 63080

Effective: July 1, 2004

RECEIVED

APR 03 2000

DIRECTORY LISTINGS

MO. PUBLIC SERVICE COMMISSION

E. RATES

<u>Type of Listing</u>	<u>Monthly Rates</u>
Private Telephone Number (Nonpublished)	\$ 1.45
Semi-Private Telephone Number or Non-Listed Number	NOT OFFERED
Additional (Extra) Listing – Business	\$ 2.10
Additional (Extra) Listing – Residence	\$ 1.50
Alternate Listing – Business	\$ 2.10
Alternate Listing – Residence	\$ 1.60
Duplicate Listing – Business	\$ 2.10
Duplicate Listing – Residence	\$ 1.50
Foreign Listing – Business	\$ 1.45
Foreign Listing – Residence	\$ 1.45
Office Hours – Business (per line)	\$ 2.10
Office Hours – Residence (per line)	\$ 1.60

CANCELLED

JUL 01 2004

By *IS+RS7*
Public Service Commission
MISSOURI

FILED

JUN 01 2000

00 - 191

MO. PUBLIC SERVICE COMMISSION

Issued: April 3, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

(D)

(D) Delete

Issued: February 28, 2014
Issued By:

Effective: April 1, 2014

CANCELLED
April 1, 2016
Missouri Public
Service Commission
JC-2016-0239

Jason Ross, Vice President-Legal
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Filed
Missouri Public
Service Commission
JC-2014-0345

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of November 14, 2011 through April 30, 2012, all new business customers in the Lebanon and Salem exchanges who commit to a two year service contract will receive a bill credit for one month of service on all access lines at the tariffed rate. The credit will be posted after the first month of service is both billed and paid.

(N)
|
(N)

Issued: November 4, 2011
Issued By:

Effective: November 14, 2011

CANCELLED
April 1, 2014
Missouri Public
Service Commission
JC-2014-0345

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FILED
Missouri Public
Service Commission
JC-2012-0206

PROMOTIONS

Should be 18th Revised Sheet 1
Cancels 17th Revised Sheet 1

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of February 7 through March 31, 2011, all new business customers in the Rolla, Lebanon and Salem exchanges will receive a \$25 VISA gift card when signing a 2-year contract for telephone service and internet service. The customer must not have been a subscriber to the requested service within the past 60 days. (N)

2. During the promotional period of February 7 through March 31, 2011, all new residential phone customers in the Rolla, Lebanon and Salem exchanges will receive the first month of service at no charge. The customer must not have been a subscriber to the requested service within the past 30 days. The amount will be credited on the first month's bill. Customers choosing the Advantage, Just Perfect or Just Perfect Movie Lovers package will receive all services in the package at no charge for the first month. Also, all applicable installation charges will be waived. (N)

3. During the promotional period of February 7 through June 30, 2011, existing business customers in the Rolla exchange who are contacted by the Company or who contact the Company and request this promotion are eligible to receive a \$10.00 invoice credit for any phone line (new or existing) for which they commit to a two year service contract. The credit(s) will appear on the customer's bill within two billing cycles after signing the contract. (N)

Issued: January 28, 2011

Effective: February 7, 2011

Issued By:

CANCELED
November 14, 2011
Missouri Public
Service Commission
JC-2012-0206

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FILED
Missouri Public
Service Commission
JC-2011-0390

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of November 18 through December 31, 2010, all new residential phone customers in the Rolla, Lebanon and Salem exchanges will receive the first month of service at no charge. The customer must not have been a subscriber to the requested service within the past 30 days. The amount will be credited on the first month's bill. Customers choosing the Advantage, Just Perfect or Just Perfect Movie Lovers package will receive all services in the package at no charge for the first month. Also, all applicable installation charges will be waived.

(N)
|
(N)

Issued: November 8, 2010

Effective: November 18, 2010

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
February 7, 2011
Missouri Public
Service Commission
JC-2011-0390

FILED
Missouri Public
Service Commission
JC-2011-0235

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of March 20 through June 30, 2009, all new business phone customers in the Lebanon and Salem exchanges will receive the first month of service for all their lines, at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. The amount will be credited on the first month's bill. Also, all applicable installation charges will be waived.

2. During the promotional period of September 15 through October 15, 2010, all new residential phone customers in the Rolla exchange will receive the first month of service at no charge. The customer must not have been a subscriber to the requested service within the past 30 days. The amount will be credited on the first month's bill. Customers choosing the Advantage, Just Perfect or Just Perfect Movie Lovers package will receive all services in the package at no charge for the first month. Also, all applicable installation charges will be waived.

(N)
|
(N)

Issued: September 3, 2010

Effective: September 13, 2010

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FILED
Missouri Public
Service Commission
JC-2011-0117

CANCELLED
November 18, 2010
Missouri Public
Service Commission
JC-2011-0235

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of March 20 through June 30, 2009, all new business phone customers in the Lebanon and Salem exchanges will receive the first month of service for all their lines, at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. The amount will be credited on the first month's bill. Also, all applicable installation charges will be waived.

(N)

(N)

Issued: March 10, 2009

Effective: March 20, 2009

Issued By:

CANCELLED
September 13, 2010
Missouri Public
Service Commission
JC-2011-0117

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

FILED
Missouri Public
Service Commission
JC-2009-0642

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of August 4 through December 31, 2008, all new residential phone or bundled package (Advantage, Just Perfect, Just Perfect Movie Lovers) customers in the Lebanon, Rolla and Salem exchanges will receive the first month of service at no charge. To receive the first month of service at no charge, the customer must not have disconnected the requested Fidelity services within 60 days of signing up. Customer must be current on all Fidelity accounts to be eligible, and customer must bring in or mention the ad. Also, all applicable installation charges will be waived.

(N)
|
(N)

Issued: July 24, 2008

Effective: August 3, 2008

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. During the promotional period of November 19 through December 31, 2007, all new residential phone or bundled package (Advantage, Just Perfect, Just Perfect Movie Lovers) customers in the Lebanon, Rolla and Salem exchanges will receive a \$25 Wal-Mart gift card. To receive the \$25 Wal-Mart gift card, the customer must not have disconnected Fidelity services within 60 days of signing up. Customer must be current on all Fidelity accounts to be eligible for the gift card. Limit of one \$25 Wal-Mart gift card per household.

(N)
|
(N)

Issued: November 9, 2007

Effective: November 19, 2007

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
August 3, 2008
Missouri Public
Service Commission

FILED
Missouri Public
Service Commission

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

1. Fidelity Communications Services I, Inc. will be offering a waiver of installation charges to new business subscribers in the Lebanon exchange from the effective date of this tariff through December 31, 2006.

(N)
|
(N)

Issued: July 18, 2006

Effective: July 28, 2006

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
November 19, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2006. (T)

1. Waiver of installation charges

Issued: December 22, 2005

Effective: January 1, 2006

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Cancelled

July 28, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

PROMOTIONS**A. General**

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2005. (T)

1. Waiver of installation charges.

PROMOTIONS

A. GENERAL

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers from the effective date of this tariff through June 30, 2005. (T)

1. Waiver of installation charges.

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers from the effective date of this tariff through December 31, 2004.

(T)
(T)

1. Waiver of installation charges

Issued: June 1, 2004

Effective: July 1, 2004

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Missouri Public

REC'D DEC 22 2003

PROMOTIONS

A. General

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2004.

(T)

1. Waiver of installation charges.

CANCELLED

JUL 0 1 2004
 By *8th RSI*
 Public Service Commission
 MISSOURI

Issued: December 22, 2003

Issued By:

Deve Beier, Vice President-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Effective: January 1, 2004

Missouri Public Service Commission

FILED JAN 01 2004

PROMOTIONS

REC'D JUN 24 2003

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in all exchanges from the effective date of this tariff through December 31, 2003. (T)

1. Waiver of installation charges.

CANCELLED

JAN 01 2004
By 7th RS 1
Public Service Commission
MISSOURI

Issued: June 24, 2003
Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: July 4, 2003

Missouri Public Service Commission

FILED JUL 04 2003

Missouri Public

REC'D DEC 05 2002

Service Commission

PROMOTIONS

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services ?, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services ?, Inc. will be offering the following promotion to new subscribers from the effective date of this tariff through June 30, 2003. (T)

1. Waiver of installation charges.

CANCELLED

JUL 04 2003
By *WRSI*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 15 2002

Issued: December 5, 2002
Issued By:

Deve Beier, Vice President-Regulatory
Fidelity Communications Services ?, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: December 15, 2002

Missouri Public

PROMOTIONS

REC'D MAY 23 2002

A. General

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2002. (T)

- 1. Waiver of installation charges.

CANCELLED

DEC 1 2002

By 540251
Public Service Commission
MISSOURI

Missouri Public

FILED JUL 01 2002

Service Commission

Issued: May 23, 2002
Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: July 1, 2002

PROMOTIONS

REC'D NOV 21 2001

A. General

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communication Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communication Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2002. (T)

1. Waiver of installation charges.

CANCELLED

JUL 01 2002

4th RS 1

**Public Service Commission
MISSOURI**

Issued: November 21, 2001

Effective: December 31, 2001

Issued By:

Dave Beier, Director-Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Missouri Public

FILED DEC 31 2001

Service Commission

Missouri Public Service Commission

PROMOTIONS

REC'D JUN 01 2001

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2001. (T)

- 1. Waiver of installation charges.

CANCELLED

DEC 31 2001

By Brad R S I
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JUL 01 2001

Issued: June 1, 2001

Issued By:

Dave Beier, Vice President-Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: July 1, 2001

PROMOTIONS

REC'D NOV 01 2000

A. General

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through June 30, 2001. (T)

- 1. Waiver of installation charges.

CANCELLED

JUL 01 2001

By *Andriani*
Public Service Commission
MISSOURI

Issued: December 1, 2000

Effective: December 31, 2000

Issued BY:

Dave Beier, Director-Regulatory
Fidelity Communications Service I, Inc.
64 N. Clark
Sullivan, MO 63080

Missouri Public
Service Commission

01-343
FILED DEC 31 2000

RECEIVED Section 29

Original Sheet 1

APR 03 2000

PROMOTIONS

A. General

MO. PUBLIC SERVICE COMMISSION

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Fidelity Communications Services I, Inc. will provide written notice to the Commission no less than ten (10) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion

Fidelity Communications Services I, Inc. will be offering the following promotion to new subscribers in the Rolla exchange from the effective date of this tariff through December 31, 2000.

1. Waiver of FCSI installation charges.

CANCELLED

DEC 31 2000

By 1st RSI

Public Service Commission
MISSOURI

FILED

JUN 01 2000

00 - 191

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

MISCELLANEOUS SERVICE ARRANGEMENT

RECD DEC 21 2001

B. Trunk Hunting Service Arrangement

1. General:

Trunk Hunting Service Arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

2. Regulations:

The rate following is applicable to residence and business individual line service, excluding semi-public telephone service.

3. Rates:

Hunting Service Arrangement, per line or trunk in a group so arranged

Per Month \$2.00

C. Fire Bar System

Rates for Fire Bar System service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Telephone Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

D. Selective Class of Call Screening

(N)

1. General

Selective Class of Call Screening enables a customer, by means of Telephone Company operator identification, to restrict outgoing toll calls from station users to only those calls which are charged to the called telephone, a third number or a calling card account.

All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance service, and public emergency service numbers, such as 911, will be permitted.

This service may be provided to hospitals, hotel/motel, college and university dormitories and other businesses and institutions where facilities permit. Selective Class of Call Screening may also be provided on access lines in connection with Payphone Line Service, where facilities permit.

2. Rates

These rates and charges are in addition to the established monthly and non-recurring charges applicable to services or equipment associated with Selective Class of Call Screening.

	<u>Monthly Rate</u>
Selective Class of Call Screening Per Access Line	\$2.00

(N)

Issued: December 21, 2001
Issued By:

Dave Beier, Vice President - Regulatory
Fidelity Communication Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: January 21, 2002

Missouri Public

CANCELLED
June 6, 2010
Missouri Public
Service Commission
JC-2010-0635

FILED JAN 21 2002

Service Commission

MISCELLANEOUS SERVICE ARRANGEMENT

APR 03 2000

B. Truck Hunting Service Arrangement

MO. PUBLIC SERVICE COMMISSION

1. General:

Trunk Hunting Service Arrangement is equipment located in the Telephone Company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

2. Regulations:

The rate following is applicable to residence and business individual line service, excluding semi-public telephone service.

3. Rates:

Hunting Service Arrangement, per line or trunk in a group so arranged Per
Month
\$2.00

C. Fire Bar System

Rates for Fire Bar System service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Telephone Company's cost of providing the service and will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

CANCELLED

JAN 21 2002
by *LSRS 2*
Public Service Commission
MISSOURI

FILED

JUN 01 2000
00-191

MO. PUBLIC SERVICE COM.

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

APR 03 2000

TOLL ACCESS RESTRICTIONS

A. General Regulations

MO. PUBLIC SERVICE COMMISSION

1. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:
 - a. Restriction of 1+ calls only.
 - b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
 - c. Restriction of 1+, 0+ and 0- and 8XX IN-WATS where facilities allow.
2. Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
3. Customers must apply in writing for the establishment of Toll Access Restriction.
4. The appropriate non-recurring charges will apply to establish service.

B. Rates

The rate for this service will be charged on a monthly basis.

	<u>Monthly Rate</u>
Customer Requested Toll Access Restriction (any option)	\$ 5.00
Company Mandated Toll Access Restriction	No Charge

CANCELLED

MAR 22 2001

155 RS 1

Public Service Commission
MISSOURI

FILED

JUN 01 2000
00 - 118000

MO. PUBLIC SERVICE COMMISSION

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

RECEIVED PSC MO. No. 1
Section 33
Original Sheet 1
APR 03 2000

LOCAL OPERATOR SERVICES

Local Directory Assistance Service

MO. PUBLIC SERVICE COMM

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri requests the telephone numbers of other customers within the same LATA. Directory assistance call completion charges apply when the directory assistance operator automatically completes the call to the requested number.

B. Conditions

1. All accounts are entitled to one free direct dialed call per month to Directory Assistance service for each individual access line.
2. Call allowances are not transferable between accounts.
3. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
4. Rates specified in C.1. below are not applicable to:
 - Calls placed from hotels and motels.
 - Calls placed from hospitals.
 - Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

1. Customer originated calls (maximum of two requests per call), each.....\$.55
2. Customer originated calls (maximum of two requests per call) billed to a calling card or third number, each\$1.00.
3. Directory assistance call completion charge, each.....\$.75

FILED

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

JUN 01 2000

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MO. PUBLIC SERVICE COMM

CANCELLED
March 5, 2009
Missouri Public
Service Commission
JC-2009-0615

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

1. Late Payment Charge	
Residence or Business.....	\$ 6.00
2. Returned Check Charge, Residence or Business... ..	\$25.00

C. Conditions

1. The Late Payment Charge applies to all bills paid after the due date specified on the bill.
2. The Returned Check Charge applies for each returned check.

PAY BY PHONE CONVENIENCE FEE

Credit card payments collected over the phone will be assessed a “Pay by Phone Convenience Fee” of \$4.50 per account paid during the call.

(I)(N)

(N) New text
(T) Change in text
(R) Rate reduction

Issued: August 29, 2014

Effective: October 1, 2014

Issued By:

Jason Ross, Vice President – Legal
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
May 8, 2017
Missouri Public
Service Commission
JC-2017-0225

FILED
Missouri Public
Service Commission
JC-2015-0086

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

Bills are due as specified on the bill and may be paid at the Business Offices of the Company or at any agency authorized to receive such payments. All bills paid after the due date specified on the bill shall have a service charge of \$6.00 added. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein. (N)

A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts. (T)

B. Charges

	<u>Nonrecurring Charges</u>	
1. Late Payment Charge		
Residence or Business.....	\$ 6.00	
2. Returned Check Charge, Residence or Business... ..	\$25.00	(R)

C. Conditions

1. The Late Payment Charge applies to all bills paid after the due date specified on the bill. (T)
2. The Returned Check Charge applies for each returned check.

(N) New text
(T) Change in text
(R) Rate reduction

Issued: February 28, 2014

Effective: April 1, 2014

Issued By: **CANCELED**
October 1, 2014
Missouri Public
Service Commission
JC-2015-0086
Jason Ross, Vice President – Legal
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Filed
Missouri Public
Service Commission
JC-2014-0346

LATE PAYMENT AND RETURNED CHECK CHARGE

A. General

A Late Payment Charge will be applied to each customer’s account receiving a disconnect notice. A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

	<u>Nonrecurring Charges</u>	
1. Late Payment Charge		
Residence or Business.....	\$ 2.00	
2. Returned Check Charge, Residence or Business... ..	\$30.00	(I)

C. Conditions

1. The Late Payment Charge applies each time a customer’s account is mailed a disconnect notice.
2. The Returned Check Charge applies for each returned check.
3. See Discontinuance of Service section in this tariff.

Issued: January 19, 2009

Effective: February 18, 2009

Issued By:

Dave Beier, VP – Regulatory
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

CANCELLED
January 01, 2011
Missouri Public
Service Commission
JC-2011-0315

FILED
Missouri Public
Service Commission
JC-2009-0523

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LATE PAYMENT AND RETURNED CHECK CHARGE MO. PUBLIC SERVICE COMMISSION

A. General

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. A Returned Check Charge will be applied for each customer check returned by the bank for insufficient funds, unable to locate account, account closed, balance held, drawn against uncollected funds, two signatures required, account garnished, endorsement incorrect or payment stopped. These charges are to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

1. Late Payment Charge	
Residence or Business.....	\$ 2.00
2. Returned Check Charge, Residence or Business.....	\$20.00

C. Conditions

1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
2. The Returned Check Charge applies for each returned check.
3. See Discontinuance of Service section in this tariff.

FILED

JUN 01 2000
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MO. PUBLIC SERVICE COMMISSION

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President

Fidelity Communications Services I, Inc.

64 N. Clark

Sullivan, MO 63080

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FOREIGN EXCHANGE SERVICE

MO. PUBLIC SERVICE COMM

A. General Regulations

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
1. For the purpose of this tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term, "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.
2. Foreign exchange service does not come within the Telephone Company's general undertaking, nor does the Telephone Company obligate itself to furnish such service generally; but will do so, at its option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
3. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
4. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence services. The service will be furnished only at one location or premises for each channel or circuit.
5. Where the normal exchange is operated by this Telephone Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.
6. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
7. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
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Sullivan, MO 63080

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INTEGRATED SERVICES DIGITAL NETWORKS

MO. PUBLIC SERVICE COMMISSION

E. STANDARD FEATURES AND FUNCTIONS (Cont'd)

1. Voice Features (Cont'd)

- o. Primary Directory Number (PDN)-Each ISDN line is assigned one PDN.
- p. Ringin Options-allows ISDN customers to establish flexible call handling arrangements for answering incoming calls that terminate on the shared Call Appearances of a Directory Number. The ringin options available on a per-device basis for a shared Directory Number are as follows:
 - 1) Abbreviated Ringin-assigned for a user who wants the device to begin ringin immediately for an incoming call and to stop ringin after "N" seconds.
 - 2) Delayed Ringin-assigned for an incoming call to be delayed for "N" seconds, however, the Call Appearance indicator or "status" lamp begins flashing immediately.
 - 3) No Ringin-assigned for a user who desires no ringin for an incoming call that terminates on a Call Appearance of the Directory Number.
 - 4) Normal Ringin-Ringin begins immediately for an incoming call and continues until the call is forwarded, answered, or abandoned.
- q. Secondary Directory Number (SDN) - is any directory number other than the Primary Directory Number assigned to an ISDN device. If more than one SDN is assigned to a device, additional charges will apply.
- r. Shared Call Appearance - allows several devices to share one or more call appearance for a particular directory number. Origination of and termination of calls on one terminal will affect all terminals sharing the call appearance. This service is only available with multi-line ISDN service.
- s. Speed Calling - permits a user to dial pre-programmed numbers using fewer digits than normally required. A speed call list allows for up to thirty preprogrammed numbers per terminal.
- t. Standard Configuration Group - the standard arrangement which associates a button of an ISDN station set to a feature.
- u. Visual Message Waiting Indicator - is available on PDNs and notifies the user of a message waiting by lighting a lamp on the customer's phone. Messages may be retrieved by calling the message service center or by accessing a voice mail system. The feature is dependent on the serving ISDN equipped central office and the customer's equipment.

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Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

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MO. PUBLIC SERVICE COMMISSION

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INTEGRATED SERVICES DIGITAL NETWORK

MO. PUBLIC SERVICE COMM

F. RATES AND CHARGES

- 1. The standard package includes a total of six call appearances per terminal. The four call appearances will include one Primary Directory Number and three call appearances made up of the following:

Maximum of one Secondary Directory Number

Maximum of three call appearances of the Primary Directory Number (same number)

Maximum of four call appearances of the Secondary Directory Number (same number)

Maximum of one Analog Call Appearance

Maximum of two Shared Directory Numbers

- 2. Additional call appearances are available at rates and charges specified in Optional Features and Functions.

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by *RS 12*
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MO. PUBLIC SERVICE COMM

INTEGRATED SERVICES DIGITAL NETWORKS

A. RATES AND CHARGES (Cont'd)

1. Rates and Charges for ISDN Service are as follows:

a. BRI-Base Rate Interface including standard features and functions, each

<u>All Exchanges</u>	<u>All Exchanges</u>	(T)
		(T)

	<u>NRC</u>	<u>Monthly</u>
Residence	\$110.00	\$ 35.00
Business	\$110.00	\$ 45.00

b. PRI-Primary Rate Interface, one-way, including standard features and functions, each

	<u>All Exchanges</u>	<u>All Exchanges Except Rolla</u>	<u>Rolla Exchange</u>	(T)
				(T)
	<u>NRC</u>	<u>Monthly</u>	<u>Monthly</u>	(T)
Month to Month	\$300.00	\$600.00	\$500.00 (R)	(T)
1 Year Contract	\$250.00	\$550.00	\$450.00 (R)	(T)
3-5 Year Contract	\$200.00	\$500.00	\$400.00 (R)	(T)

c. Change Charges

	<u>NRC</u>	(T)
1.) Changes made to a DSL, per order	\$ 20.00	(T)
2.) Feature changes, per order	\$ 15.00	(T)

d. PRI-Primary Rate Interface, two-way, including standard features and functions, each

	<u>All Exchanges</u>	<u>All Exchanges Except Rolla</u>	<u>Rolla Exchange</u>	(T)
				(T)
	<u>NRC</u>	<u>Monthly</u>	<u>Monthly</u>	(T)
Month to Month	\$300.00	\$600.00	\$550.00 (R)	(T)
1 Year Contract	\$250.00	\$550.00	\$500.00 (R)	(T)
3-5 Year Contract	\$200.00	\$500.00	\$450.00 (R)	(T)

* Customers who cancel service prior to the expiration of their contact term will be liable for the number of months remaining on the contract times the monthly charge.

Issued: March 28, 2005

Effective: April 27, 2005

Issued By: Dave Beier, Vice President-Regulatory
 Fidelity Communications Services I, Inc.
 64 N. Clark
 Sullivan, MO 63080

Cancelled

December 1, 2006
 Missouri Public
 Service Commission

Filed

Missouri Public
 Service Commission

INTEGRATED SERVICES DIGITAL NETWORKS

A. RATES AND CHARGES (Cont'd)

1. Rates and Charges for ISDN Service are as follows:

a. BRI-Base Rate Interface including standard features and functions, each

	<u>NRC</u>	<u>Monthly</u>
Residence	\$110.00	\$ 35.00
Business	\$110.00	\$ 45.00

b. PRI-Primary Rate Interface, one-way, including standard features and functions, each

	<u>NRC</u>	<u>Monthly</u>
6 Month Contract	\$300.00	\$600.00
3 Year Contract	\$250.00	\$550.00
5 Year Contract	\$200.00	\$500.00

c. Change Charges

1.) Changes made to a DSL, per order	\$ 20.00	N/A
2.) Feature changes, per order	\$ 15.00	N/A

d. PRI-Primary Rate Interface, two-way, including standard features and functions, each

	<u>NRC</u>	<u>Monthly</u>	
6 Month Contract	\$300.00	\$600.00	
3 Year Contract	\$250.00	\$550.00	(N)
5 Year Contract	\$200.00	\$500.00	(N)

* Customers who cancel service prior to the expiration of their contact term will be liable for the number of months remaining on the contract times the monthly charge.

INTEGRATED SERVICES DIGITAL NETWORKS

REC'D MAY 23 2002

A. RATES AND CHARGES (Cont'd)

3. Rates and Charges for ISDN Service are as follows: Service Commission

a. BRI-Base Rate Interface including standard features and functions, each

	<u>NRC</u>	<u>Monthly</u>
Residence	\$110.00	\$ 35.00
Business	\$110.00	\$ 45.00

b. PRI-Primary Rate Interface, one-way, including standard features and functions, each (T)

	<u>NRC</u>	<u>Monthly</u>
6 Month Contract	\$300.00	\$600.00
3 Year Contract	\$250.00	\$550.00
5 Year Contract	\$200.00	\$500.00

c. Change Charges

1.) Changes made to a DSL, per order	\$ 20.00	N/A
2.) Feature changes, per order	\$ 15.00	N/A

d. PRI-Primary Rate Interface, two-way, including standard features and functions, each (N)

	<u>NRC</u>	<u>CANCELLED</u>
6 Month Contract	\$300.00	\$600.00

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 and RS 13
 Missouri Public Service Commission
 MISSOURI

* Customers who cancel service prior to the expiration of their contract term will be liable for the number of months remaining on the contract times the monthly charge.

Missouri Public

FILED JUL 01 2002

Issued: May 23, 2002
 Issued By:

Service Commission Effective: July 1, 2002
 Dave Beier, Vice President - Regulatory
 Fidelity Communication Services I, Inc.
 64 N. Clark
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INTEGRATED SERVICES DIGITAL NETWORKS

MO. PUBLIC SERVICE COMM

F. RATES AND CHARGES (Cont'd)

3. Rates and Charges for ISDN Service are as follows:

a. BRI-Base Rate Interface including standard features and functions, each

	<u>NRC</u>	<u>Monthly</u>
Residence	\$110.00	\$ 35.00
Business	\$110.00	\$ 45.00

b. PRI-Primary Rate Interface including standard features and functions, each

	<u>NRC</u>	<u>Monthly</u>
6 Month Contract	\$300.00	\$600.00
3 Year Contract	\$250.00	\$550.00
5 Year Contract	\$200.00	\$500.00

c. Change Charges

1.) Changes made to a DSL, per order	\$ 20.00	N/A
2.) Feature changes, per order	\$ 15.00	N/A

- Customers who cancel service prior to the expiration of their contact term will be liable for the number of months remaining on the contract times the monthly charge.

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JUN 01 2000

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Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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INTEGRATED SERVICES DIGITAL NETWORK

MO. PUBLIC SERVICE COMM

F. RATES AND CHARGES (Cont'd)

	<u>NRC</u>	<u>Monthly</u>
d. Optional Features and Functions (Cont'd)		
Call Pick-Up, per number	\$ 12.00	N/A
Non-Standard Configuration Group, per button	\$ 13.00	N/A
Six-Way Conference, per terminal	\$ 18.00	\$ 1.00
Speed Calling 8, per terminal	\$ 15.00	\$ 1.00
X.25 Fast Select Acceptance per number	\$ 10.00	N/A
X.25 Reverse Charge, per number	\$ 10.00	N/A
X.25 Reverse Charge Acceptance, per number	\$ 10.00	N/A

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JUL 01 2002
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Public Service Commission
MISSOURI

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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

PAYPHONE SERVICE

F. Rates and Charges

1. Exchange Access Line

Instrument Implemented Payphone Service, 2-way Service	\$24.50 (I)	
---	-------------	--

2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$2.00	
Special Number Assignment		\$5.00
Selective Class of Call Screening	\$2.00	

3. A local message from Customer Provided Payphone Service served by a given exchange is a completed local call originating at such service and terminating at any service, which may be called without a toll charge.

4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for Instrument Implemented Payphone Service.

5. Where Custom Calling Service is desired, the charges as specified in the Appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.

6. Rates and Charges contemplate a normal business exchange access line Service installation.

Issued: June 1, 2004

Effective: July 1, 2004

Issued By:

Dave Beier, Vice President Regulatory
 Fidelity Communications Services I, Inc
 64 N. Clark
 Sullivan, MO 63080

PAYPHONE SERVICE

APR 03 2000

F. Rates and Charges

MO. PUBLIC SERVICE COMM

- 1. Exchange Access Line
 - Instrument Implemented Payphone Service, 2-Way Service \$ 20.00
- 2. Features and Functions

	<u>Monthly Rate</u>	<u>NRC</u>
Answer Supervision	\$ 2.00	
Special Number Assignment		\$ 5.00
Selective Class of Call Screening	\$ 2.00	
- 3. A local message from Customer Provided Payphone Service served by a given exchange is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
- 4. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for Instrument Implemented Payphone Service.
- 5. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.
- 6. Rates and Charges contemplate a normal business exchange access line service installation.

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Public Service Commission
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MO. PUBLIC SERVICE COMM

Issued: April 3, 2000

Effective: June 1, 2000

Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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Section 39
Original Sheet 1
APR 03 2000

ENHANCED BUSINESS SERVICES

MO. PUBLIC SERVICE COMM

A. GENERAL

Enhanced Business Services (EBS) is a service offering enhanced features on Business One Party Touch Tone Local Exchange Service. The service is limited to customers with a minimum of two access lines.

B. CONDITIONS

1. Enhanced Business Services is offered in two different versions:
 - a. EBS I - offered to customers with 2 – 6 lines.
 - b. EBS II - offered to customers with 2 – 500 lines.
2. Customer premise equipment must be compatible with the services and equipment provided by the Company.
3. The minimum charge for Enhanced Business Services shall be one month.
4. Any combination of Enhanced Business Services features listed in paragraph C. may be added to access lines with an EBS group with the following exceptions:
 - a. Call Waiting and Busy Call Forward are mutually exclusive. Both services can not be available on the same line.
 - b. Enhanced Business Services features can only be added in accordance with the availability identified for each feature for the particular EBS service subscribed to (i.e. EBS-I or EBS-II).
 - c. Abbreviated Dialing Features have the following limitations:
 1. Long Speed Calling and Short Speed Calling are mutually exclusive for a given EBS line. Only one of the two services can be subscribed to.
 2. Long Speed Calling and Group Speed Calling or Convenience Calling are mutually exclusive for a given EBS line. Only one of these services can be subscribed to. However, Group Speed Calling or Convenience Calling and Short Speed Calling can be subscribed to simultaneously.

FILED

Issued: April 3, 2000
Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

Effective: June 1, 2000

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ENHANCED BUSINESS SERVICES (Cont'd)

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C. DESCRIPTION OF SERVICE FEATURES

APR 03 2000

1. Basic Features

MO. PUBLIC SERVICE COMM

- a. Direct Inward Dialing (EBS-I / EBS-II) – Calls to individual EBS lines maybe dialed directly to the line from an outside line.
- b. Direct Outward Dialing:
 - 1. EBS-I - Calls to outside lines may be dialed using the standard calling sequence.
 - 2. EBS-II - Calls to outside lines may be dialed by dialing 9 and the standard calling sequence.
- c. Station to Station Dialing (EBS-II) – This feature allows an EBS subscriber to complete a call to other lines within the same EBS group by dialing the last one to four digits of the line number. The EBS customer selects the number of digits to be dialed.

2. Add-on Features

- a. Busy Transfer (EBS-I / EBS-II) - Allows calls routed to a busy station to be rerouted automatically to another station within the group.
- b. Call Forwarding (EBS-I / EBS-II) – When activated, all incoming calls to the line are forwarded to another preselected line.
- c. Call Hold (EBS-I / EBS-II) – This feature allows an EBS subscriber to place an established call on hold freeing the subscriber's line to originate another call, use call pickup, retrieve a waiting call, or return to a previously held call.
- d. Call Pickup (EBS-I) – Allows the EBS-I subscriber to answer any ringing phone within the group by dialing a code.
- e. Call Pickup Group (EBS -II) – This feature allows the EBS-II subscriber to answer a call to an unattended station in the same call pickup group. With EBS-II a customer can establish up to 50 call pickup groups within the subscriber's total call group. Each EBS line can belong to only one call pickup group and can only answer calls to other lines within that pickup group.

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Issued: April 3, 2000

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Issued By:

John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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MO. PUBLIC SERVICE COMM

ENHANCED BUSINESS SERVICES AND CENTREX SERVICES – (Cont'd)

(T)

C. DESCRIPTION OF SERVICE FEATURES (Cont'd)

2. Add-on Features (Cont'd)

- f. Call Transfer (EBS-I / EBS-II / Centrex) – Allows a subscriber to transfer a call to another line either within or outside the customer group. (T)
- g. Call Waiting (EBS-I / EBS-II / Centrex) – Alerts a subscriber who is using his line that another call is waiting his line that another call is waiting. Audible ringback is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel Call Waiting for the duration of that call. Once the call has been terminated the Call Waiting feature is automatically reactivated. (T)
- h. Directory Number Hunt (EBS-I / EBS-II / Centrex) – Permits incoming calls to be switched to an idle line based upon a predesignated hunting sequence. (T)
- i. Distinctive Ringing (EBS-I / EBS-II / Centrex) – Provides the subscriber with different ringing patterns for calls originating inside or outside the customer group. In addition a different signal is provided on Call Waiting, if the customer subscribes, for calls originating inside or outside the customer group. (T)
- j. Don't Answer Transfer (EBS-I / EBS-II / Centrex) – Automatically transfers terminating calls encountering no answer (within a preselected number of ring cycles) to a predesignated line within the group. (T)
- k. Intercom (EBS-I / Centrex) – Allows the subscriber to dial other lines in the group by dialing the pound sign (#) and a single digit. (T)
- l. Restricted Station Options (EBS-I / EBS-II / Centrex) – Allows the subscriber to predesignate limitations on incoming and outgoing calls to/from a line. Incoming calls may e restricted to calls from the group. Each line may have two different levels of outgoing restrictions. Outgoing restrictions might include group only, local calling only, intraLATA calling only, or interLATA calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the Telephone Company. Each requested restriction is counted as a separate basic feature. (T)
- m. Three Way Conference Calling (EBS-I / EBS-II / Centrex) – This feature allows a subscriber to form a three-way conference call with two other parties, located either within or outside the group. (T)
- n. Multiple Directory Number – Allows a single Centrex line to have up to three (3) telephone numbers associated to the primary directory number while allowing only one call path. (N)

ENHANCED BUSINESS SERVICES – (Cont'd)

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C. DESCRIPTION OF SERVICE FEATURES (Cont'd)

APR 03 2000

2. Add-on Features (Cont'd)

MO. PUBLIC SERVICE COMM

- f. Call Transfer (EBS-I / EBS-II) – Allows a subscriber to transfer a call to another line either within or outside the EBS customer group.
- g. Call Waiting (EBS-I / EBS-II) – Alerts a subscriber who is using his EBS line that another call is waiting. Audible ringback is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel Call Waiting for the duration of that call. Once the call has been terminated the Call Waiting feature is automatically reactivated.
- h. Directory Number Hunt (EBS-I/ EBS-II) – Permits incoming calls to be switched to an idle line based upon a predesignated hunting sequence.
- i. Distinctive Ringing (EBS-I / EBS-II) – Provides the subscriber with different ringing patterns for calls originating inside or outside the EBS customer group. In addition a different signal is provided on Call Waiting, if the customer subscribes, for calls originating inside or outside the EBS customer group.
- j. Don't Answer Transfer (EBS-I / EBS-II) – Automatically transfers terminating calls encountering no answer (within a preselected number of ring cycles) to a predesignated line within the group.
- k. Intercom (EBS-I) – Allows the subscriber to EBS-I to dial other lines in the EBS group by dialing the pound sign (#) and a single digit.
- l. Restricted Station Options (EBS-I / EBS-II) – Allows the EBS subscriber to predesignate limitations on incoming and outgoing calls to/from an EBS line. Incoming calls maybe restricted to calls from the EBS group. Each EBS line may have two different levels of outgoing restrictions. Outgoing restrictions might include EBS group only, local calling only, intraLATA calling only, or interLATA calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the Telephone Company. Each requested restriction is counted as a separate basic feature.
- m. Three Way Conference Calling (EBS-I / EBS-II) – This feature allows an EBS subscriber to form a three-way conference call with two other parties, located either within or outside the EBS group.

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John Colbert, Senior Vice President
Fidelity Communications Services I, Inc.
64 N. Clark
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ENHANCED BUSINESS SERVICES (Cont'd)

APR 03 2000

C. DESCRIPTION OF SERVICE FEATURES (Cont'd)

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3. Abbreviated Dialing Features

- a. Convenience Dialing (EBS-I) – This feature allows an EBS-I group to use a Convenience Dialing List which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. These numbers can be dialed by dialing an asterisk (*) and the two digit code.
- b. Group Speed Calling (EBS-II) - This feature allows the EBS-II customer to assign the access lines in his total group to up to 20 speed calling groups. Each user within a group can then use the Group Speed Calling List for that group which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. The frequently called numbers can be dialed by dialing an asterisk (*) and the two digit code.
- c. Short Speed Calling (EBS-I / EBS-II) – This feature allows any individual line of an EBS customer to establish a speed calling list of eight frequently used numbers (up to 15 digits each) with a single digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- d. Long Speed Calling (EBS-I / EBS-II) – This feature allows any individual line of an EBS customer to establish a speed calling list of thirty frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- e. See paragraph B(4)c above for restrictions related to Abbreviated Dialing Features.

D. Rates

- 1. In addition to the EBS line rates as specified in this section, rates for Business Local Exchange Service apply.
- 2. Installation and move and change charges are applicable as set forth in this tariff.

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ENHANCED BUSINESS SERVICES AND CENTREX SERVICES – (Cont'd)

D. Rates – (Cont'd)

3. All rates listed below are per individual EBS line.

	Monthly Rate <u>EBS-I</u>	Monthly Rate <u>EBS-II</u>	
a. Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above	13.00	15.00	
b. Basic features and a Package of 12 of the Add-on Features as listed in paragraph C above	18.00	18.00	
c. Convenience Dialing	6.00	N/A	
d. Group Speed Calling	N/A	6.00	
e. Short Speed Calling	3.75	3.75	
f. Long Speed Calling	6.40	6.40	
g. Basic Features and Call Transfer	8.00	8.00	
4. Basic Centrex Line with all Basic Features, plus the following Add-On Features: Caller ID with Number only, Call Transfer, Call Waiting, Call Forwarding (all types), Call Hold, Call Pickup, Call Pickup Group, Short Speed Call, Directory Number Hunt, Multiple Directory Number, Intercom and Three Way Conference Calling; 2-500 lines, each *			
Month to Month		\$24.00	
One Year Commitment		\$22.00	
Three Year Commitment		\$20.00	
5. Universal Caller ID with Name and number for up to 200 lines		\$200.00	
		per month	
6. Secondary Directory Number (per directory number)		\$3.00	(N)

*Includes Extended Area Service (EAS) as described in Section 25 of this tariff.

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ENHANCED BUSINESS SERVICES AND CENTREX SERVICES – (Cont'd)

(T)

D. Rates – (Cont'd)

3. All rates listed below are per individual EBS line.

Monthly	Rate <u>EBS-I</u>	Monthly Rate <u>EBS-II</u>
a. Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above	13.00	15.00
b. Basic features and a Package of 12 of the Add-on Features as listed in paragraph C above	18.00	18.00
c. Convenience Dialing	6.00	N/A
d. Group Speed Calling	N/A	6.00
e. Short Speed Calling	3.75	3.75
f. Long Speed Calling	6.40	6.40
g. Basic Features and Call Transfer	8.00	8.00

4. Basic Centrex Line with all Basic Features, plus the following Add-On Features: Caller ID with Number only, Call Transfer, Call Waiting, Call Forwarding (all types), Call Hold, Call Pickup, Call Pickup Group, Short Speed Calling, Directory Number Hunt, Multiple Directory Number, Intercom and Three Way Conference Calling; 2-500 lines, each *

(N)

Month to Month	\$ 24.00
One Year Commitment	\$ 22.00
Three Year Commitment	\$ 20.00

(N)

5. Universal Caller ID with Name and Number for up to 200 lines \$200.00 per month

(N)

(N)

*Includes Extended Area Service (EAS) as described in Section 25 of this tariff.

(N)

ENHANCED BUSINESS SERVICES – (Cont'd)

Missouri Public

D. Rates – (Cont'd)

REC'D FEB 06 2002

3. All rates listed below are per individual EBS line.

		Service Commission		
		Monthly Rate <u>EBS-I</u>	Monthly Rate <u>EBS-II</u>	
a.	Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above	13.00	15.00	
b.	Basic features and a Package of 12 of the Add-on Features as listed in paragraph C above	18.00	18.00	
c.	Convenience Dialing	6.00	N/A	
d.	Group Speed Calling	N/A	6.00	
e.	Short Speed Calling	3.75	3.75	
f.	Long Speed Calling	6.40	6.40	
g.	Basic Features and Call Transfer	8.00	8.00	(N)

Missouri Public

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Service Commission

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ENHANCED BUSINESS SERVICES - (Cont'd)

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D. Rates - (Cont'd)

APR 03 2000

3. All rates listed below are per individual EBS line.

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	Monthly Rate <u>EBS-I</u>	Monthly Rate <u>EBS-II</u>
a. Basic features and a Package of 6 of the Add-on Features as listed in paragraph C above	13.00	15.00
b. Basic features and a Package of 12 of the Add-on Features as listed in paragraph C above	18.00	18.00
c. Convenience Dialing	6.00	N/A
d. Group Speed Calling	N/A	6.00
e. Short Speed Calling	3.75	3.75
f. Long Speed Calling	6.40	6.40

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Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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ENHANCED BUSINESS SERVICES AND CENTREX SERVICES – (Cont'd)

D. Rates – (Cont'd)

4.	Basic Centrex Line Rates (Cont'd)	
	b. <u>Rates for the Lebanon exchange, 2-99 lines, each</u>	Monthly <u>Rate</u>
	Month to Month	\$24.00
	One Year Commitment	\$22.00
	Three Year Commitment	\$20.00
	c. <u>Rates for the Lebanon exchange, 100-500 lines, each</u>	Monthly <u>Rate</u>
	Month to Month	\$22.00
	One Year Commitment	\$20.00
	Three Year Commitment	\$18.00
5.	Universal Caller ID with Name and number for up to 200 lines	\$200.00 per month
6.	Secondary Directory Number (per directory number)	\$3.00

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HOLD FOR FUTURE USE

(N)

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(D)

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64 North Clark
Sullivan, MO 63080

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December 2, 2016
Missouri Public
Service Commission
JC-2017-0116

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Missouri Public
Service Commission
JC-2012-0450

A. Applicability of Link Up Missouri Service Connection Program

1. The Link up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.
 - a. Service Connection Charges, as set forth in this tariff¹, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduce charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
 - b. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.
 - c. A qualifying low-income customer may choose with a or b, or both a and b as described above.
 - d. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
 - e. The premises at which the residence service is requested must be the applicant's principal place of residence.
 - f. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
2. Link Up will not be furnished on a Foreign Exchange service.

¹These do not include other charges that may be required at the initiation of service such as security deposit, contributions in and of construction, customer advances, etc.

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LINK UP MISSOURI (Continued)

A. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

1. The customer must participate in one of the following programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program
 - f. Temporary Assistance to Needy Families (TANF) (T)
 - g. National free lunch program (T)

2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs named above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named above.

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Sullivan, MO 63080

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Missouri Public
Service Commission

LINK UP MISSOURI (Continued)

A. Eligibility Requirements

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

1. The customer must participate in one of the following programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program
 - f. Persons with Income at or below 135% of Federal Poverty Level (N)
 - g. Temporary Assistance to Needy Families (TANF) |
 - h. National free lunch program (N)

2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs named above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named above.

LINK UP MISSOURI (Continued)

REC'D AUG 27 2001

B. Eligibility Requirements

Service Commission

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

- 1. The customer must participate in one of the following programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program

- 2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs named above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named above.

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Fidelity Communications Services I, Inc.

64 N. Clark

Sullivan, MO 63080

LIFELINE SERVICE

A. General Regulations

- 1. Lifeline service is available to qualifying low-income subscribers for single-party residence service.
- 2. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges.
- 5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

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*Indicates new rate or text
+Indicates change

Issued: March 15, 2012

Dave Beier
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Sullivan, MO 63080

Effective: April 14, 2012

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Service Commission
JC-2017-0116

LIFELINE SERVICE

REC'D JUN 13 2002

A. General Regulations Service Commission

- 1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	*

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- 1. Lifeline will not be furnished on a Foreign Exchange service.
- 2. Lifeline service shall not be disconnected for non-payment of toll charges.
- 3. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls. There is no charge for this service.

*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff. Missouri Public

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Fidelity Communications Services I, Inc.
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Service Commission
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LIFELINE SERVICE

REC'D NOV 30 2001

A. General Regulations

Service Commission

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$6.75. The components of the reduction to basic residential one-party rates are follows: (N)

State reduction in local rate:	\$1.75	
Federal baseline Lifeline reduction:	\$5.00	(N)

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

1. Lifeline will not be furnished on a Foreign Exchange service.
2. Lifeline service shall not be disconnected for non-payment of toll charges.
3. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls. There is no charge for this service.

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MISSOURI

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Fidelity Communications Services I, Inc.
64 N. Clark
Sullivan, MO 63080

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Service Commission

LIFELINE SERVICE

REC'D AUG 27 2001

A. General Regulations

Service Commission

- 1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$5.25. The components of the reduction to basic residential one-party rates are follows:

State reduction in local rate: \$1.75

Federal baseline Lifeline reduction: \$3.50

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges
- 5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls. There is no charge for this service.

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 MISSOURI

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Dave Beier
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LIFELINE SERVICE (Continued)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service.

a. To qualify for Lifeline the consumer must participate in one of the following programs:

- 1) Mo HealthNet (f/k/a Medicaid) (T)
- 2) Food stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal Public Housing Assistance or Section 8
- 5) Low Income Home Energy Assistance Program
- 6) National School Free Lunch Program (T)
- 7) Temporary Assistance for Needy Families, or (T)
- 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)
(N)

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
- c. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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LIFELINE SERVICE (Continued)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline service.
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
 - 6) Temporary Assistance to Needy Families (TANF) (T)
 - 7) National free lunch program (T)
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs named above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participants in the program(s) named above.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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Missouri Public
Service Commission

LIFELINE SERVICE (Continued)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline service.
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
 - 6) Persons with Income at or below 135% of Federal Poverty Level
 - 7) Temporary Assistance to Needy Families (TANF)
 - 8) National free lunch program
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs named above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named above.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

(N)
|
(N)

LIFELINE SERVICE (Continued)

REC'D AUG 27 2001

B. Eligibility Requirements

Service Commission

1. An applicant must meet all of the following criteria in order to qualify for Lifeline service.
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal public housing assistance
 - 5) Low Income Home Energy Assistance Program
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs named above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) named above.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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Sullivan, MO 63080

MISSOURI UNIVERSAL SERVICE FUND

A. Missouri Universal Service Fund Low-Income Assistance

- 1. General-A low-income customer is any customer who requests or received residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- 2. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - 1) Mo HealthNet (f/k/a Medicaid) (T)
 - 2) Food Stamps
 - 3) Supplemental Security Income (SSI)
 - 4) Federal Public Housing Assistance or Section 8
 - 5) Low Income Home Energy Assistance Program
 - 6) National School Free Lunch Program (T)
 - 7) Temporary Assistance for Needy Families, or (T)
 - 8) The customer's income, as defined in 47 CFR §54.400(f), is at or below 135% of the Federal Poverty Guideline (effective June 1, 2012). (N)
- 3. Eligible Services – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges: (T)
 - 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
 - 2) Access to local emergency service, including, but not limited to, 911 service established by local authorities
 - 3) Access to basic local operator services
 - 4) Access to basic local directory assistance
 - 5) Standard intercept service
 - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - 7) One (1) standard white pages directory listing
 - 8) Toll blocking or toll control for qualifying low-income customers

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MISSOURI UNIVERSAL SERVICE FUND

A. Missouri Universal Service Fund Low-Income Assistance

1. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. Regulations-Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplementary Security Income (SSI)
 - 4) Federal Public Housing Assistance or section 8
 - 5) Low Income Home Energy Assistance Program (LIHEAP)
 - 6) Temporary Assistance to Needy Families (TANF) (N)
 - 7) National free lunch program (N)
3. Eligible Services-Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
 - b) Access to local emergency service, including, but not limited to, 911 service established by local authorities.
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

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JC-2012-0450

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Filed
Missouri Public
Service Commission

MISSOURI UNIVERSAL SERVICE FUND

A. Missouri Universal Service Fund Low-Income Assistance

1. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. Regulations- Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
 - 1) Medicaid
 - 2) Food Stamps
 - 3) Supplementary Security Income (SSI)
 - 4) Federal Public Housing Assistance or section 8
 - 5) Low Income Home Energy Assistance Program (LIHEAP)
 - 6) Temporary Assistance to Needy Families (TANF) (N)
 - 7) National free lunch program (N)
3. Eligible Services- Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
 - b) Access to local emergency service, including, but not limited to, 911 service established by local authorities.
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
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 - 1) Medicaid
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 - a) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
 - b) Access to local emergency service, including, but not limited to, 911 service established by local authorities.
 - c) Access to basic local operator services
 - d) Access to basic local directory assistance
 - e) Standard intercept service
 - f) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 - g) One (1) standard white pages directory listing
 - h) Toll blocking or toll control for qualifying low-income customers

MISSOURI UNIVERSAL SERVICE FUND

A. Missouri Universal Service Fund Low-Income Assistance (Cont'd)

4. Support Amount-Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communication Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential total telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

B. Missouri Universal Service Fund Disabled Assistance

1. General- A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 41.A.3 of this tariff, and meets the eligibility requirements set forth in this tariff.
2. Regulations-Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a) Federal Social Security Disability benefits
 - b) Federal Supplemental Security income benefits
 - c) Veterans Administration benefits
 - d) State blind pension pursuant to Section 209.010 to 209.160, RSMo
 - e) State aid to blind persons pursuant to Section 209.240 RSMo
 - f) State Supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
3. Support Amount-Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

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MISSOURI UNIVERSAL SERVICE FUND

C. “Missouri Universal Service Fund” surcharge

1. Company will place on each retail end-user customer’s bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
2. The surcharge will appear as a separate line item detailed as “Missouri Universal Service Fund.”
3. The surcharge percentage will be applied to the total of each customer’s charges for Intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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ENHANCED DIGITAL VOICE SERVICES

A. GENERAL

Enhanced Digital Voice Services are optional communications services, as described below. The services are provided by a feature server using Internet Protocols (IP). Accordingly, a broadband connection, but not internet service, is required. Services are subject to availability of facilities and compatibility with customer premise equipment. These services will be offered in Packs, or groups, due to licensing requirements of the feature server. There is a Residential Feature Pack and a Business Feature Pack, as described in Section C. Also, these communications services will be offered in conjunction with various other deregulated information services.

B. SERVICE DESCRIPTIONS

1. Annoyance/Malicious Call Trace (Customer Originated Trace) – Allows customers to initiate a trace after he/she has received an annoying or malicious phone call.
2. Call Forwarding if Busy – Allows customers to automatically forward all calls to another number if the user is talking on their phone. This feature can be enabled / disabled from the phone using a feature code (*) or from the consumer web portal.
3. Call Forward Fixed to Voicemail – Allows customers to automatically forward all calls to a voice mail box.
4. Call Forwarding if No Answer – Allows customers to forward calls to another number if the user does not answer the phone. This feature can be enabled / disabled from the phone using a feature code or from the consumer web portal.
5. Call Forwarding Physical Phone – This feature allows calls to be forwarded to a specific phone, not the user of the phone.
6. Call Forwarding Variable (unconditional) – Allows a customer to automatically forward all calls to another phone number. If the household administrator has also enabled the audible call forward feature, a user from user's phone plays a tone.
7. Call Hold – Lets a customer place an active call on hold using the phone. When a user puts a call on hold, the other party will hear music.
8. Call Waiting – This feature plays an audible tone to indicate that an incoming call is waiting. A user with a multi line phone can put the existing call on hold and accept the other call or they can alternate between the two calls.

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Service Commission

9. Caller ID – This feature presents the number of the calling party to the user. This applies to IP, digital and analog phones with appropriate caller ID display of equipment. When an inbound call is received the phone number of the caller is displayed.
10. Caller ID block/unblock – Allows a user to enable or disable sending their caller ID information from outgoing calls.
11. Caller Name Presentation – Allows the name of an incoming call to be displayed on customer's phone. The caller's name can come from the PSTN network or from a contact entry in the user's phone book.
12. Conferencing (Ad-Hoc, 3-way, 4-way) – This feature allows the user to add one or two other parties to an existing call, creating a three-way or four-way conference.
13. Last Call Return (Automatic Callback) – Allows user to automatically redial the last dialed number by pressing a single button on the telephone.
14. Last Number Redial (Automatic Redial) – Allows user to automatically redial the number of the last incoming call by pressing *69.
15. Speed Dialing - Lets you program up to 20 entries from your web portal, or using *74 from your phone.
16. Anonymous Call Rejection (Unidentified Call Rejection) - Lets you block calls from callers who have caller ID blocked. Anonymous callers hear an intercept announcement or a busy tone.
17. Audible Call Forwarding - Plays an audible tone from your phone as a reminder that call forwarding unconditional is enabled.
18. Authorization Codes – Lets you make calls from phones other than your own, where your calling privileges are applied.
19. Billing (Account) Codes - Lets you enter a specific code each time you dial the phone so some or all of your calls can be associated with specific customers or groups.
20. Bridged Line Appearance/Shared Line Appearance - Lets you have a phone that shows other people's numbers and lets you answer their line.
21. Bridged (Multi) Line Appearances/Call Group – A bridged line appearance can serve as a shared answering group where extensions are common among all group members.

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22. Bridged Line Appearances/Virtual Line – Allows a user to have a phone that shows other users numbers and allows you to answer their line.
23. Call Groups – Provides a number of features that can be enabled for a group of people. The intercom, group call pickup, directed call pickup features can work on a group-basis. Call groups are created by administrators.
24. Call Park - Lets you place an active call on hold, where it can be retrieved (picked-up) by another user.
25. Call Pickup - Lets you retrieve a call that has been parked at any extension.
26. Call Pickup Directed - Lets you retrieve a call that is ringing at another extension by dialing a code and the extension that is ringing.
27. Group Call Pickup - Lets you retrieve a call that is ringing at another extension by dialing a code. The last call ringing at your tenant is the call that is picked up.
28. Call Reason Display - Lets you know if an internal call is being transferred or forwarded to your phone.
29. Call Restrictions – Prevents the user from making certain types of calls. Allows the administrator to enable call restrictions for users.
30. Call Transfer (Blind and Consultative) – Lets you transfer active calls to other extensions using fixed buttons or the softkeys and the phone display. Consultative transfer allows the user to converse with a third party before transferring the call. When using blind call transfer, the user does not converse with the third party before transferring the call.
31. Distinctive Ringing - Lets you hear different types of rings depending on whether the calling party is internal or external.
32. Do Not Disturb - Lets you send all calls to voicemail by pressing a button on your phone, or from the web portal.
33. Hunt Groups – Lets you direct incoming calls to a group of users in series. The first number in the hunt group rings when a call comes into the hunt group telephone number. If there is no answer at the first extension, the next extension rings.
34. Intercept Treatments - Lets you know the reason for call failures and informs you if a feature code you entered succeeded or failed.

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35. Intercom Calling – The hosted phone can be used as an intercom to talk to users in a call group, or the tenant. The intercom feature allows users to place an internal call to another user in the tenant where the user’s phone beeps and the phone’s microphone and speaker auto.
36. Music on Hold - Provides incoming callers with a music selection while on hold for any reason, such as conference, or call hold.
37. Music on Hold Suspension –Allows users to suspend music when they are on call hold. Callers to subscribers can suspend music on hold by pressing any key while on hold.
38. Outgoing Call Barring – Allows users to block outgoing calls from the user’s extension.
39. Programmed Button Access – The web portal lets a business user assign speed dials and special features to programmable buttons on the telephone. This feature is also known as one button dialing. The number and position of the programmable buttons varies depending on the phone type. When the administrator assigns one or more extensions to a user’s phone, the buttons associated with the extensions are locked and cannot be programmed by the business user. Unassigned buttons can be programmed to dial a phone number or to invoke a feature. After the user assigns a speed dial to a button, he can call the person by pressing a single button on the phone. If the users assign a feature to a button, the feature is invoked by pressing the button on his phone.
40. Call Forking – Allows a user to register multiple devices to the same extension number.
41. Sequential Ringing - Forwarded calls ring your forwarding locations one at a time.
42. Station to Station Dialing – This feature allows users to make internal calls to other users in their company or home by pressing their extension numbers. Users can make an internal call using on-hook or by pressing their extension numbers.
43. Ring Timers - Lets you specify the length of time you want to have a particular forwarding number ring, which speeds up the call forwarding process.

C. PACKS and RATES

	Monthly Rate		Exchange Offered
	Res.	Bus.	
1. Residential Feature Pack (includes – Annoyance/Malicious Call Trace (Customer Originated Trace)*, Call Forwarding if Busy, Call Forward Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Physical Phone, Call Forwarding Variable (unconditional), Call Hold, Call Waiting, Caller ID, Caller ID Block/Unblock, Caller Name Presentation, Conferencing (Ad-Hoc, 3-Way, 4-Way), Last Call Return-(Automatic Callback) Last Number Redial-(Automatic Redial), Speed Dialing)	\$5.00	n/a	Lebanon, St. Robert, Waynesville, Fort Leonard Wood, Salem, Newburg, Richland, Dixon, Republic, Clever (N) (N)
2. Business Feature Pack (includes – Anonymous Call Rejection (Unidentified Call Rejection), Audible Call Forwarding, Authorization Codes, Billing (Account) Codes, Bridged Line Appearance/Shared Line Appearance, Bridged (Multi) Line Appearances-Call Group Bridged Line Appearances-Virtual Line, Call Forwarding if Busy, Call Forwarding Fixed to Voice Mail, Call Forwarding if No answer, Call Forwarding Unconditional, Call Groups, Call Hold, Call Park, Call	n/a	\$10.00	Lebanon, St. Robert, Waynesville, Fort Leonard Wood, Salem, Newburg, Richland, Dixon, Republic, Clever (N) (N)

* there is an \$8.00 additional charge per successful activation

C. PACKS and RATES

	Monthly Rate		Exchange Offered	
	Res.	Bus.		
1. Residential Feature Pack (includes – Annoyance/Malicious Call Trace (Customer Originated Trace)*, Call Forwarding if Busy, Call Forward Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Physical Phone, Call Forwarding Variable (unconditional), Call Hold, Call Waiting, Caller ID, Caller ID Block/Unblock, Caller Name Presentation, Conferencing (Ad-Hoc, 3-Way, 4-Way), Last Call Return-(Automatic Callback) Last Number Redial-(Automatic Redial), Speed Dialing)	\$5.00	n/a	Lebanon, St. Robert, Waynesville, Fort Leonard Wood, Salem, Newburg, Richland	(T) (T)
2. Business Feature Pack (includes – Anonymous Call Rejection (Unidentified Call Rejection), Audible Call Forwarding, Authorization Codes, Billing (Account) Codes, Bridged Line Appearance/Shared Line Appearance, Bridged (Multi) Line Appearances-Call Group Bridged Line Appearances-Virtual Line, Call Forwarding if Busy, Call Forwarding Fixed to Voice Mail, Call Forwarding if No answer, Call Forwarding Unconditional, Call Groups, Call Hold, Call Park, Call	n/a	\$10.00	Lebanon, St. Robert, Waynesville, Fort Leonard Wood, Salem, Newburg, Richland	(T) (T)

* there is an \$8.00 additional charge per successful activation

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 Service Commission

C. PACKS and RATES

	Monthly Rate		Exchange Offered
	<u>Res.</u>	<u>Bus.</u>	
1. Residential Feature Pack (includes – Annoyance/Malicious Call Trace (Customer Originated Trace)*, Call Forwarding if Busy, Call Forward Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Physical Phone, Call Forwarding Variable (unconditional), Call Hold, Call Waiting, Caller ID, Caller ID Block/Unblock, Caller Name Presentation, Conferencing (Ad-Hoc, 3-Way, 4-Way), Last Call Return-(Automatic Callback) Last Number Redial-(Automatic Redial), Speed Dialing)	\$5.00	n/a	Lebanon, St. Robert, Waynesville, Fort Leonard Wood, Salem (T)
2. Business Feature Pack (includes – Anonymous Call Rejection (Unidentified Call Rejection), Audible Call Forwarding, Authorization Codes, Billing (Account) Codes, Bridged Line Appearance/Shared Line Appearance, Bridged (Multi) Line Appearances-Call Group Bridged Line Appearances-Virtual Line, Call Forwarding if Busy, Call Forwarding Fixed to Voice Mail, Call Forwarding if No answer, Call Forwarding Unconditional, Call Groups, Call Hold, Call Park, Call	n/a	\$10.00	Lebanon, St. Robert, Waynesville, Fort Leonard Wood, Salem (T)

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C. PACKS and RATES

	Monthly Rate		Exchange Offered
	Res.	Bus.	
1. Residential Feature Pack (includes - Annoyance/Malicious Call Trace (Customer Originated Trace)*, Call Forwarding if Busy, Call Forward Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Physical Phone, Call Forwarding Variable (unconditional), Call Hold, Call Waiting, Caller ID, Caller ID Block/Unblock, Caller Name Presentation, Conferencing (Ad-Hoc, 3-Way, 4-Way), Last Call Return-(Automatic Callback) Last Number Redial-(Automatic Redial), Speed Dialing)	\$5.00	n/a	Lebanon, St. Robert, Waynesville, Fort Leonard Wood
2. Business Feature Pack (includes - Anonymous Call Rejection (Unidentified Call Rejection), Audible Call Forwarding, Authorization Codes, Billing (Account) Codes, Bridged Line Appearance/Shared Line Appearance, Bridged (Multi) Line Appearances-Call Group, Bridged Line Appearances-Virtual Line, Call Forwarding if Busy, Call Forwarding Fixed to Voice Mail, Call Forwarding if No Answer, Call Forwarding Unconditional, Call Groups, Call Hold, Call Park, Call	n/a	\$10.00	Lebanon, St. Robert, Waynesville, Fort Leonard Wood

* there is an \$8.00 additional charge per successful activation

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Pick-Up, Call Pick-Up-Directed, Call Pickup
by Group, Call Reason Display, Call
Restrictions, Call Transfer
(Blind and Consultative), Call Waiting,
Caller ID, Caller ID Block/Unblock,
Caller ID Presentation for Contacts,
Caller Name Presentation,
Conferencing (3-way, 4-way), Distinctive Ringing,
Do Not Disturb, Hunt Groups, Intercept Treatments,
Intercom Calling, Last Call Return
(Automatic Callback), Last Number Redial
(Automatic Redial), Annoyance/Malicious
Call Trace (Customer Originated Trace)*, Music on Hold, Music on Hold
Suspension, Outgoing Call Barring,
Programmed Button Access, Call Forking,
Sequential Ringing, Station to Station Dialing,
Ring Timers)

* there is an \$8.00 additional charge per successful activation

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