

MCI WORLDCOM Communications, Inc.

MO PSC TARIFF NO. 2

ORIGINAL TITLE PAGE

Missouri Public Service Commission

INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

REC'D SEP 09 1999

This tariff contains the rules, regulations descriptions and rates applicable to the furnishing of interexchange telecommunications services for the Missouri Prison Payphone System offered by MCI WORLDCOM under a response to an invitation for bid calling for the provision of service for a contract period of one year from the date of award, subject to the state of Missouri's right, at its sole option, to renew the contract for four (4) additional one year periods.

Pursuant to applicable Missouri law, MCI WORLDCOM is a competitive telecommunications company and all services offered are competitive telecommunications services.

**CANCELLED**

September 5, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

Name Change to  
MCI  
Communication  
Services PSC Mo  
#2

NOTE: This tariff, when effective, will cancel and supersede all other tariff(s) listed below that were issued and effective prior to the effective date shown on the individual pages of this tariff.

1. MCI Telecommunications Corporation M.P.S.C. Tariff No. 2

Missouri Public Service Commission

99 - 588

FILED NOV 30 1999

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MCI WORLDCOM Communications, Inc.

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Missouri Public Service Commission

INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
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1. MCI Telecommunications Corporation M.P.S.C. Tariff No. 2

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MCI WORLDCOM Communications, Inc.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

Missouri Public  
Service Commission

REC'D SEP 09 1999

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

Missouri Public  
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EXPLANATION OF SYMBOLS

REC'D SEP 09 1999

- C - To signify changed regulation
- D - To signify discontinued rate or regulation
- I - To signify increased rate
- N - To signify new rate or regulation
- R - To signify reduced rate
- S - To signify reissued matter
- T - To signify a change in text but no change in rate or regulation
- M - To signify matter relocated without change
- Z - To signify a correction

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

Missouri Public  
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SECTION A - DEFINITION OF TERMS

REC'D SEP 09 1999

For the purpose of this tariff, the following definitions shall apply:

Collect Call

A billing arrangement which bills the charge for a long distance call to the called station's telephone number. The person agreeing to accept the call, whether they are an MCI WORLDCOM customer or not, is responsible for all charges related to the call. Regardless of whether the person is an MCI WORLDCOM customer or not, he or she is subject to the provisions of this tariff which are applicable to the call accepted.

Person-to-Person

A service for which the person originating the call specifies to the Company operator a particular person, mobile station, department, extension, or office to be reached. If the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

SECTION B- SERVICE DESCRIPTION AND RATES

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

.01 Scope of Service

Maximum Security Collect Service:

Maximum Security Collect Service are collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls. Service under the Maximum Security Collect Customer Account offering is offered pursuant to contracts with authorized confinement institutions.

If your telecommunications payment history is not acceptable to the Company or if your telecommunications payment history is unknown or indeterminable, you may be required, at any time, to provide (i) pre-invoice payment based on usage incurred; (ii) a valid major credit card account number from an issuer acceptable to the Company and authorization for the Company to charge usage to your credit card account; or (iii) agreement that your usage of the Company network and services will be subject to toll usage limits to be determined by the Company. Prior to your compliance with this request, the Company reserves the right to cease accepting and processing service orders. The Company may request subsequent additional pre-invoice payments for usage and may increase or decrease toll usage limits as it deems appropriate. The Company may refuse to furnish services if any charges owed by you to the Company or any Company affiliate are past due for service(s) to you.

Amounts not paid within 21 days of the invoice date will be considered past due. If the Company becomes concerned at any time about your ability to pay for services, the Company may require that you pay its charges within a specified number of days and/or that you make such payments in cash or the equivalent of cash.

A. Non-Billable Local Exchange Company Program

Maximum Security Collect service, which is provided subject to billing availability, is Operator Station Collect or Person-to-Person Collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls and have pre-established Company accounts for the service. Service under Maximum Security Collect Special Offerings will be provided whenever prior arrangements have been made with host authorities.

Maximum Security Collect Customer Accounts whose local provider does not have a billing and collection agreement with the Company. Beginning December 1, 2002, Customers who do not have established direct remit accounts with the Company, under which the Customer is billed directly by, and directly remits to, the Company or its agent, and/or for whom the serving Local Exchange Carrier will not bill and collect charges for the service on behalf of the Company must pre-establish Maximum Security Collect Customer accounts for the service under the following options:

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**FILED**  
**MO PSC**

INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

Missouri Public

SECTION B- SERVICE DESCRIPTION AND RATES

REC'D NOV 19 2002

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

Service Commission

.01 Scope of Service

Maximum Security Collect Service: Maximum Security Collect service, which is provided subject to billing availability, is Operator Station Collect or Person-to-Person Collect calls placed from certain authorized institutional telephones presubscribed to the Company and completed to Customers who have previously agreed to accept these calls and have pre-established Company accounts for the service. Service under Maximum Security Collect Special Offerings will be provided whenever prior arrangements have been made with host authorities.

Maximum Security Collect Customer Accounts: Beginning December 21, 2002, Customers who do not have established direct remit accounts with the Company, under which the Customer is billed directly by, and directly remits to, the Company or its agent, and/or for whom the serving Local Exchange Carrier will not bill and collect charges for the service on behalf of the Company must pre-establish Maximum Security Collect Customer accounts for the service under the following options:

Credit Card Account Option: The Customer must provide the Company the account number of a commercial credit card accepted by the Company to which charges for the service will be charged. Under this option, a Customer may receive up to six Maximum Security Collect calls per monthly billing period, except as otherwise set forth in this Section.

Non-Credit Card Account Option: Payment for Company invoices must be by money order or cashier's check. Under this option, a Customer may receive up to four Maximum Security Collect calls per monthly billing period, except as otherwise set forth in this Section.

The following provisions apply to all Maximum Security Collect Customer accounts:

The Customer must provide the Company with the Customer's telephone number and associated billing name and billing address. At the time of account establishment, the Customer must provide the Company prepayment for service in an amount which equals or exceeds \$50, which will be applied to charges for the service.

Upon Customer request to the Company following establishment of an account and credit-worthiness acceptable to the Company, the Customer may request that the Company increase the Customer's call threshold by 5 calls per month per request, up to 30 calls per month. The Company may terminate a Customer's account 30 days following the payment due date of an unpaid invoice.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM *Missouri Public Service Commission*

SECTION B - SERVICE DESCRIPTIONS AND RATES

REC'D SEP 22 2000

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

.01 Scope of Service

This service is restricted to the provision of operator assisted station-to-station and person-to-person collect calls originated from correctional institutions, pursuant to a contract with the State of Missouri.

.02 IntraLATA Usage Rates

For all 0+ IntraLATA calls from all correctional facility originating locations, the following per minute rate shall apply:

Collect	\$0.14
Debit <u>1/</u>	\$0.13

Additionally, for all Local calls from all correctional facility originating locations, the following rates shall apply:

Collect	\$1.30 per call rate (includes usage and surcharges)
Debit <u>1/</u>	\$0.10 per minute rate; \$0.00 per call surcharge

.03 InterLATA Usage Rates

For all 0+ interLATA calls from all correctional facility originating locations, the following per minute rate shall apply:

Collect	\$0.14
Debit <u>1/</u>	\$0.13

*Missouri Public Service Commission*  
07-213  
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1/ An inmate bank account that is controlled by the MO Department of Corrections.

CANCELLED

DEC 21 2002

*Sandy Chandler*  
Public Service Commission  
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR **Missouri Public Service Commission**  
THE MISSOURI PRISON PAYPHONE SYSTEM

SECTION B - SERVICE DESCRIPTIONS AND RATES

REC'D SEP 09 1999

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

.01 Scope of Service

This service is restricted to the provision of operator assisted station-to-station and person-to-person collect calls originated from correctional institutions, pursuant to a contract with the State of Missouri.

.02 IntraLATA Usage Rates

For all 0+ IntraLATA calls from all correctional facility originating locations, a \$0.20 per minute rate shall apply. Additionally, for all Local calls from all correctional facility originating locations, a \$1.30 per call rate (includes usage and surcharges) shall apply.

.03 InterLATA Usage Rates

For all 0+ interLATA calls from all correctional facility originating locations, a \$.30 per minute rate shall apply.

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Public Service Commission  
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**Missouri Public Service Commission**  
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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

SECTION B- SERVICE DESCRIPTION AND RATES

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

.01 Scope of Service

Maximum Security Collect Service (Cont'd)

Credit Card Account Option: The Customer must provide the Company the account number of a commercial credit card accepted by the Company to which charges for the service will be charged. Under this option, a Customer may receive up to six Maximum Security Collect calls per monthly billing period, except as otherwise set forth in this Section.

Non-Credit Card Account Option: Payment for Company invoices must be by money order or cashier's check. Under this option, a Customer may receive up to four Maximum Security Collect calls per monthly billing period, except as otherwise set forth in this Section.

The following provisions apply to all Maximum Security Collect Customer accounts:

The Customer must provide the Company with the Customer's telephone number and associated billing name and billing address. At the time of account establishment, the Customer must provide the Company prepayment for service in an amount which equals or exceeds \$50, which will be applied to charges for the service.

Upon Customer request to the Company following establishment of an account and credit-worthiness acceptable to the Company, the Customer may request that the Company increase the Customer's call threshold by 5 calls per month per request, up to 30 calls per month.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

SECTION B- SERVICE DESCRIPTION AND RATES

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

.01 Scope of Service

Maximum Security Collect Service (Cont'd)

B. BILLABLE LOCAL EXCHANGE COMPANY PROGRAM

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill less than a volume of \$100 a month may be billed via their local exchange carrier provided they are not a high risk customer.

Maximum Security Collect Service Customers whose local provider does have a billing and collection agreement with the Company and who bill in excess of a volume of \$100 in Maximum Security Collect Services in any month may be required to be direct billed with certain restrictions. Other customers who also may be deemed high risk may also be required to be direct billed by the Company with certain restrictions below.

Maximum Security Collect Customer Account Provisions - Direct Billing Arrangement:

- a) Once the Customer has been notified via a voice response unit that their billing option is changing to a Direct Billing Arrangement by the Company, the customer must call the Company, within 2 days of the notification, and provide a verifiable telephone number and associated billing name and billing address. Otherwise, their telephone number will be subject to blocking.
- b) At the time of account establishment, the Customer may be required to provide the Company a copy of his or her most recent telephone bill. The Company reserves the right to deny service if the associated telephone number and billing name and billing address on the telephone bill do not match the information provided by the customer, or if the bill reflects that the Customer has not paid in full for telephone services.
- c) At the time of account establishment, the Customer will be allowed to accept a predetermined volume of monthly collect calls. When the monthly volume is exceeded, the telephone number will be blocked. until full payment is made at which time the block will be removed.
- d) After account establishment, the Customer will receive a letter explaining the program in detail.
- e) Payments may be made multiple times within a month to reset the volume limit. This allows customers to receive unlimited calls in a month as long as full payment is made when the volume limit has been reached.
- f) A voice response unit will send a message to the Customer warning that their volume limit is about to be reached. A second voice response unit will send another message to the Customer explaining that volume limit has been reached and their telephone number is now blocked.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

SECTION B- SERVICE DESCRIPTION AND RATES

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

.01 Scope of Service

Maximum Security Collect Service (Cont'd)

B. BILLABLE LOCAL EXCHANGE COMPANY PROGRAM (CONT'D)

- G) Payments may be made via a credit card by calling the Company, or via a check/money order using a remittance slip that is furnished to the Customer upon request.
- H) Upon Customer request to the Company following three discreet consecutive months of direct billed proven good payment history, the Customer may request that the Company increase the Customer's volume limit by \$50 a month. Customer must be in good standing as well with any other MCI service.
- I) The Customer will receive monthly invoices for the service based upon the Company's monthly billing periods.

Establishment of Call Volume

The Company reserves the right to validate previous payment history of Customers through available verification procedures and to establish a maximum predetermined volume amount. Where a requested billing method cannot be validated, the Company may refuse to provide service.

Restrictions on the Use of Service

The Company may, without notice (consistent with governing laws or regulations), block traffic to or from specific countries, country codes, cities, city codes, local telephone exchanges (NXX exchanges), individual telephone stations, groups or ranges of individual telephone stations, or whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Agreement; or (4) network blockage or the degradation of service furnished to you or other customers.

The Company may discontinue the furnishing of any and/or all service(s) to a customer, without incurring any liability, immediately and without notice if the Company, in its sole discretion, that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this subsection if:

- a) The customer refuses to furnish information to the Company regarding the customer's payment history, its past or current use of services, or its planned use of service(s);
- b) The customer provided false information to the Company regarding the customer's identity or address. Or, did not validate the customer's identity or address as requested by the Company. Or, did not update customer's address or identity on a change that the customer incurred; or
- c) The customer states that he/she will not comply with a request of the Company for past due payments or prepayments.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR  
THE MISSOURI PRISON PAYPHONE SYSTEM

Missouri Public

SECTION B- SERVICE DESCRIPTION AND RATES

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1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES

Service Commission

.02 IntraLATA Usage Rates

For all 0+ IntraLATA calls from all correctional facility originating locations, the following per minute rate shall apply.

Collect        \$0.14  
Debit 1/       \$0.13

Additionally, for all local calls from all corrections facility originating locations, the following rates shall apply:

collect        \$1.30 (per call rate (includes usage and surcharges)  
Debit 1/       \$0.10 (per minute rate; \$0.00 per call surcharge)

.03 InterLATA Usage Rates

For all 0+ interLata calls from all Corrections facility originating location, a \$.30 per minute rate shall apply.

Collect        \$0.14  
Debit 1/       \$0.13

.04 Surcharges

For calls from all correctional facilities originating locations, the following operator assisted surcharges shall apply.

	<u>per call</u>
interLATA Collect	\$1.00
interLATA Debit <sup>1</sup>	\$0.00
intraLATA Collect	\$1.00
intraLATA Debit <sup>1</sup>	\$0.00

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<sup>1</sup>An inmate bank account that is controlled by the MO Department of Corrections

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR THE MISSOURI PRISON PAYPHONE SYSTEM  
Missouri Public Service Commission

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SECTION B - SERVICE DESCRIPTIONS AND RATES (Cont)

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES (Cont)

.04 Surcharges

For calls from all correctional facility originating locations, the following operator assisted surcharges shall apply:

	<u>per call</u>	
InterLATA Collect	\$1.00	R
InterLATA Debit <u>1/</u>	\$0.00	N
IntraLATA Collect	\$1.00	R
IntraLATA Debit <u>1/</u>	\$0.00	N

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**CANCELLED**

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MISSOURI

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Service Commission  
01-213  
FILED OCT 05 2000

1/ An inmate bank account that is controlled by the MO Department of Corrections.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR **Missouri Public Service Commission**  
THE MISSOURI PRISON PAYPHONE SYSTEM

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SECTION B - SERVICE DESCRIPTIONS AND RATES (Cont)

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES (Cont)

.04 Surcharges

For calls from all correctional facility originating locations, the following operator assisted surcharges shall apply:

	<u>per call</u>
InterLATA Collect	\$3.00
IntraLATA Collect	\$1.05
Person-to-Person Collect	\$2.95

**CANCELLED**

OCT 05 2000

By *1st R P G*  
Public Service Commission  
MISSOURI

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES FOR ~~Missouri Public~~  
THE MISSOURI PRISON PAYPHONE SYSTEM ~~Service Commission~~

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SECTION B - SERVICE DESCRIPTIONS AND RATES (Cont)

1. OPERATOR ASSISTANCE FOR MISSOURI PRISON PAYPHONES (Cont)

.05 Missouri PSC Requirements For Operator Assisted Collect Calls From Prison Payphones

MCI WORLDCOM will not bill for incomplete calls and will remove any charges for incomplete calls upon the billed party's notification or MCI WORLDCOM's knowledge.

The caller and the billed party will be advised at the time of the initial contact that MCI WORLDCOM is the operator service provider.

Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

Only tariffed rates approved by the Missouri Public Service Commission for MCI WORLDCOM shall appear on any local exchange company (LEC) billings for intrastate calls under this service.

MCI WORLDCOM shall be listed on LEC billings where the LEC has multicarrier billing capability.

Notice will be posted and displayed identifying: (1) MCI WORLDCOM as the operator services provider, and (2) detailed complaint procedures.

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