

**HOLWAY LONG DISTANCE COMPANY
d/b/a AMERICAN BROADBAND**

PSC Mo. No. 1
Original Sheet – Adoption Notice

ADOPTION NOTICE

GENERAL AND LOCAL EXCHANGE TARIFF

Holway Long Distance Company d/b/a American Broadband hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Holway Long Distance Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

Issued: January 29, 2013

Effective: March 1, 2013

Issued by: Jane Sutherland
P.O. Box 112, 208 Ash Street
Maitland, MO 64466-0112

CANCELLED
September 1, 2022
Missouri Public
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XN-2013-0372; YX-2013-0340

**HOLWAY LONG DISTANCE COMPANY
d/b/a AMERICAN BROADBAND**

PSC Mo. No. 1
1st Revised Sheet 1
Cancels Original Sheet 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICES

**REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY**

**HOLWAY LONG DISTANCE COMPANY
d/b/a AMERICAN BROADBAND**

(N)

**BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR
SATELLITE FACILITIES OR ANY COMBINATION THEREOF,
AS SPECIFIED HEREIN.**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Holway Long Distance Company d/b/a American Broadband, within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Holway Long Distance Company d/b/a American Broadband operates as a competitive telecommunications company as defined by Case No. TA-00-786 within the State of Missouri.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

**Missouri Public
Service Commission**

REC'D MAY 26 2000

**REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY**

HOLWAY LONG DISTANCE COMPANY

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Holway Long Distance Company operates as a competitive telecommunications company as defined by Case No. TA-2000-786 within the State of Missouri.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Missouri Public
Service Commission

WAIVER OF RULES AND REGULATIONS

REC'D MAY 26 2000

Pursuant to Case No. TA-2000-786, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.210.2	System of Accounts
Section 392.240(1)	Rates-reasonable average return on investment.
Section 392.270	Property valuation.
Section 392.280	Depreciation rates.
Section 392.290	Issuance of stocks and bond
Section 392.300.2	Transfer of capital stock
Section 392.310	Issuance of stocks and bonds.
Section 392.320	Issuance of stocks and bonds.
Section 392.330	Issuance of stocks and bonds.
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on depreciation fund investments.
4 CSR 240-30.010(2)(C)	Posting exchange rates at central offices.
4 CSR 240-30.040	Uniform System of Accounts.
4 CSR 240-33.030	Inform customers of lowest priced service.
4 CSR 240-35	Reporting of Bypass and Customer Specific Arrangements

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

**Missouri Public
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1. APPLICATION OF TARIFF

REC'D MAY 26 2000

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by Holway Long Distance Company (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the company's facilities in combination with resold services provided by other certified carriers.

The Company's service will initially be offered only to the local exchange customers of its affiliate, Holway Telephone Company, in the exchanges of Maitland and Skidmore.

The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("Mo PSC").

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

expense associated with these accounts.

3.6.5. The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

3.6.5.A. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.

3.6.5.B. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.

3.6.6. In the event that a check or draft tendered by a customer is returned, a fee of \$20.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

4.3 Inbound (800/888/877) Toll Free Service (continued)

4.3.1.A. The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

4.3.1.B. The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.4 Calling Card Service

4.4.1. The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.

4.4.2. The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its

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HOLWAY LONG DISTANCE COMPANY

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

4.4 Calling Card Service (continued)

personnel, agents or Service.

4.4.3. All International usage on the Calling Card will be blocked.

4.4.4. The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card.

4.4.5. The Company will deactivate the Calling Card within twenty-four (24) hours after notification from the Customer. The notification can be in writing to the Company, or by contacting the Company's Customer Service representative in writing, telephone or other accepted communications media.

4.5 Operator Services

4.5.1. Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0- the number desired. Calls will be billed at Company MTS service rates as set forth in Section 5 plus the appropriate service charges.

4.5.2. In providing operator services, Company agrees that:

4.5.2.A. Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

4.5 Operator Services (continued)

incomplete calls.

- 4.5.2.B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- 4.5.2.C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 4.5.2.D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- 4.5.2.E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- 4.5.2.F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
- 4.5.2.G. Company will direct all "00-" emergency calls to the local exchange carrier (LEC) at no charge.

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HOLWAY LONG DISTANCE COMPANY

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES

5.1. Rate Periods

5.1.1. Rates are applicable based on time of the day (standard or daylight savings), of the week, and are associated with Service offered on Dial Station-to-Station and Person-to-Person basis for Domestic Direct Dialed Calls, Inbound Toll Free (800/888/877) Calls, and Company issued Calling Card Calls. Peak and Off-Peak rates apply to the types of Services offered by the Company, unless otherwise specifically designated in this tariff. The rate charged is determined by the day and time (standard or daylight savings) at the originating service point. When a connection is established in one rate period and ends in another rate period, the rate for each rate period applies to the portion of the connection occurring within that rate period.

5.1.2. The rate periods are:

5.1.2.A. Peak Period - the time period from 8:00 AM to, but not including, 8:00 PM Monday through Friday.

5.1.2.B. Off-Peak Period - all other time periods other than Peak Period.

5.1.2.C. Holiday Rate Period - for the following Federal observed holidays, the Off-Peak rates will apply:

New Years Day (January 1st)

Memorial Day

Independence Day (July 4th)

Labor Day

Thanksgiving

Christmas Day (December 25th)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 Direct Dialed Domestic Service

5.2.1 The Company offers Direct Dialed termination in the United states, as defined in Section 4.1 of this tariff. Service is furnished subject to availability of both the telecommunications facilities and the required billing capabilities. Unless specific written authorization from the Company is provided, the Service may not be used to aggregate the long distance communications of multiple end users for resale, or to provision communications services for others.

5.2.2. The Company provides the following Domestic Direct Dialed programs:

5.2.2.A. Option 1.

5.2.2.A.1. Option 1 is a flat rate pricing plan, with the rate per minute applicable to all minutes of use when the customer subscribes to Intrastate IntraLATA and InterLATA Services.

5.2.2.A.2. Option 1 pricing is for customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunications Service, unless otherwise specified in this tariff.

5.2.2.A.3. Option 1 rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

5.2.2.A.4. Option 1 requires a recurring fee of \$4.95 per month.

5.2.2.A.5. The rate per Minute is \$.15.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1.4. RATES (continued)

5.2 Direct Dialed Domestic Service (continued)

5.2.3. Option 2.

5.2.3.A. Option 2 provides mileage sensitive and discounted rates when the Customer subscribes to IntraLATA Services.

5.2.3.B. Option 2 pricing is for customer dialed station to station, sent paid, non-coin Long Distance Message Telecommunications Service, unless otherwise specified in this tariff.

5.2.3.C. Option 2 pricing is as follows:

<u>Mileage</u>	<u>First Minute</u>	<u>Each Additional Minute</u>
1-10	\$.09	\$.09
11-14	.13	.12
15-18	.17	.16
19-23	.22	.17
24-28	.34	.20
29-33	.38	.22
34-40	.40	.24
41-50	.42	.25
51-60	.45	.28
61-80	.48	.30
81-100	.49	.34
101-125	.49	.34
126-150	.50	.37
151-190	.55	.40
191-300	.57	.41
301-430	.58	.43
Over	.58	.44

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.2 Direct Dialed Domestic Service (continued)

5.2.3.D. Option 2 provides the following discount periods:

- Monday through Friday, 8:00 AM up to but not including 5:00 PM - Day Period - Full Rate
- Monday through Friday, 5:00 PM up to but not including 11:00 PM - Evening Period - 20% Discount
- Monday through Friday, 11:00 PM up to but not including 8:00 AM - Night/Weekend - 35% Discount
- Saturday - Night/Weekend Rate Period - 35% Discount
- Sunday - 8:00 AM up to but not including 5:00 PM and 11:00 PM up to but not including 8:00 AM - Night/weekend - 35%
- Sunday - 5:00 PM up to but not including 11:00 PM - Evening Period - 20% Discount

5.3 Inbound (800/888/877) Toll Free Service

5.3.1. Domestic Inbound (800/888/877) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this tariff.

- 5.3.1.A. Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- 5.3.1.B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- 5.3.1.C. A non-recurring set up fee of \$7.00 per 800/888/877 number will apply.
- 5.3.1.D. Rate per Minute:
 - Peak Period: \$.20 per minute
 - Off-Peak Period: \$.20 per minute

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

5.3 Inbound (800/888/877) Toll Free Service (continued)

5.3.2. Personal 800 Domestic Inbound (800/888/877) Toll Free Service, using a residential line termination, is provided subject to the terms of this tariff.

5.3.2.A. Personal 800 Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.

5.3.2.B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

5.3.2.C. Rate per Minute:

Peak Period:	\$.20 per minute
Off-Peak Period:	\$.20 per minute

5.4 Calling Card Rates

5.4.1. Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff.

5.4.1.A. Calling Cards usage is billed at an initial one (1) minute minimum usage charge, and in one (1) minute additional increments after the first full minute of usage.

5.4.1.B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.

5.4.1.C. A per call surcharge of \$.50 will be applied.

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5. RATES (continued)

5.4 Calling Card Rates (continued)

5.4.1.D. Rate per Minute:

Peak Period: \$.25 per minute
Off-Peak Period: \$.25 per minute

5.5 Operator Service Rates

	<u>0+ Rate</u>	<u>0-Rate</u>
Directory Assistance	\$1.20	\$2.20
Automated Collect	\$2.35	\$3.35
Automated Card	\$1.00	\$2.00
Operator-Assisted:		
Collect	\$2.35	\$3.35
Billed to Third Party	\$2.35	\$3.35
Person-to-Person	\$4.50	\$5.50
Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility - Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ ICB

5.6.2 DS1/1.544 Mbps Facility - Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

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