

Verizon  
22001 Loudoun County Parkway  
Room G2-2-556  
Ashburn, VA 20147 USA



May 29, 2014

RE: **IMPORTANT NOTICE**  
**VSSI Private Line – Service Discontinuation Effective 06/30/2014**  
**Account Number:**

Last year Verizon notified you that as of November 21, 2012, our Verizon Select Services Inc. (VSSI) Private Line Service would no longer be offered to the public. In December 2013, and in March 2014 we provided a six-month notification and a 90-day notification, respectively, that we will be discontinuing VSSI Private Line services on June 30, 2014. With this letter, we are providing a 30 day notification of service discontinuance.

**Unless your service is under a term agreement that has not yet expired, your VSSI Private Line service is subject to immediate termination following the June 30, 2014 discontinuance date. To avoid a service disruption, you must take action now.**

If your agreement has not expired (and will not expire by June 30, 2014), the terms of that agreement will control the expiration date and the date when your service will be terminated. Thus, customers should reference their VSSI Private Line contract to determine the applicable expiration date of the agreement.

This notice applies to the following VSSI Private Line Services, which will be discontinued on June 30, 2014:

- Direct Line Service
- Digital Private Line
- Digital Private Line II
- Data Communication Private Line Service
- Long Distance Private Line Services
- Long Distance Private Line Services II
- Dedicated Service Offering (Wholesale Service Arrangements)
- Regional SONET Service
- Global Private Line
- Advanced Optical Solutions (AOS)

Verizon strongly encourages you to **immediately** take action to replace these services with other product options, such as Verizon's Private IP or Ethernet services. Verizon is committed to working with you to help ensure that the transition of your business to an alternate service is as seamless as possible. Verizon offers a variety of premium solutions that provide reliable voice and data transmission capability, which allow for faster collaboration, enhanced business processes, and integration of new applications.

If you have not yet done so, please speak with your Verizon account executive as soon as possible to discuss which solution can provide the most improved capabilities for your company.

We value your loyalty to Verizon and look forward to our continued partnership to realize the benefits and opportunities our advanced technology solutions can offer your business.

Sincerely,

Verizon Enterprise Solutions