

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

**RECEIVED**

5.4 Service Rates (continued)

5.4.6 Birch Basic Business Line and Trunk (continued)

OCT 05 2000

(D)

Footnotes

**MISSOURI  
Public Service Commission**

(D)

(D)

(D)

(T)

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service. (T)
- (2) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii. (T)
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000. (T)

**CANCELLED**

SEP 23 2002  
By 3rd RS 30  
Public Service Commission  
MISSOURI

**FILED**

NOV 06 2000

**MISSOURI  
Public Service Commission**

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public  
Service Commission

5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.6 Birch Basic Business Line and Trunk (1) (continued)

Footnotes

- (1) Business Customers subscribing to the Company's local exchange business packages as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (N) (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

**CANCELLED**

NOV 06 2000  
BY AndRS#30  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED MAR 24 2000

Issued: February 23, 2000

Effective: March 24, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D MAR 31 1999

5.4.6 Birch Basic Business Line and Trunk (1) (continued)

Footnotes

- (1) Business Customers subscribing to the Company's local exchange business packages as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

**CANCELLED**

MAR 24 2000

By 1st RS 30  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED APR 30 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service (5)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	
Business (2)(4)	.07	30 seconds	6 seconds	(C)
Business	.049	30seconds	6 seconds	(C)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	30 seconds	6 seconds	(C)
Business-1 Year Term(2)	.09	30 seconds	6 seconds	(C)
Business (4)	.09	30 seconds	6 seconds	(C)
Business	.059	30 seconds	6 seconds	(C)

Payphone origination charge - \$.30 per completed call

C. Calling Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business	\$.20	30 seconds	6 seconds	(C)

Calling Card Operator Services - \$.52 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (5) Effective October 20, 2004, this service is not longer available to subscribers.

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
 Birch Communications  
 2300 Main St. Suite 600  
 Kansas City, Missouri 64108

September 18, 2008

Cancelled  
 February 05, 2009  
 Missouri Public  
 Service Commission  
 JX-2009-0545

FILED  
 Missouri Public  
 Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service (5)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(4)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.52 per completed call

(I)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (5) Effective October 20, 2004, this service is not longer available to subscribers.

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service (5) (N)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)(4)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business (4)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.50 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (5) Effective October 20, 2004, this service is not available to new subscribers. (N)

Issued: September 20, 2004

Effective: October 20, 2004

G. Michael Cassity, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, Missouri 64108

**CANCELLED**  
 October 29, 2007  
 Missouri Public  
 Service Commission

**FILED**  
 Missouri Public  
 Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.7 Birch Voice T1 Service

Service Commission

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$.10	1 minute	1 minute	
Business (2)(4)	.07	6 seconds	6 seconds	(T)
Business	.049	6 seconds	6 seconds	(N)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$.10	6 seconds	6 seconds	
Business-1 Year Term(2)	.09	6 seconds	6 seconds	
Business (4)	.09	6 seconds	6 seconds	(T)
Business	.059	6 seconds	6 seconds	(N)

Payphone origination charge - \$.30 per completed call (T)

C. Calling Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business	\$.20	6 seconds	6 seconds	

Calling Card Operator Services - \$.50 per completed call (T)

Payphone origination charge - \$.30 per completed call (T)

Surcharge - \$.25 per completed call (N)

**CANCELLED**  
OCT 20 2004  
By *lanRS 31*  
Public Service Commission  
MISSOURI

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

Issued: July 24, 2002

Effective: September 23, 2002 Missouri Public

David E. Scott, President  
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Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.4 Service Rates (continued)

DEC 07 2000

5.4.7 Birch Voice T1 Service

A. Toll Service

MISSOURI  
 Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (1)	\$.10	1 minute	1 minute
Business (2)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)(3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(2)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

1. Travel Card Operator Services

	<u>Rate Per Inquiry</u>
a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

FILED

JAN 15 2001

2. Payphone origination charge

\$.30 per call

MISSOURI  
 Public Service Commission

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.



5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.4 Service Rates (continued)

5.4.7 Birch Voice T1 Service

OCT 05 2000 (D)

A. Toll Service

MISSOURI Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (1)	\$ .10	1 minute	1 minute	(T)
Business (2)	.07	6 seconds	6 seconds	(T)

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)(3)	\$ .10	6 seconds	6 seconds	(T)
Business-1 Year Term(2)	.09	6 seconds	6 seconds	(T)
Business	.09	6 seconds	6 seconds	

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$ .20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

FILED

JAN 15 2001  
By 44 RS 31  
Public Service Commission  
MISSOURI

NOV 06 2000 (D)

MISSOURI Public Service Commission (D)

- (1) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service. (T)
- (2) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii. (T)
- (3) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000. (T)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.7 Birch Voice T1 Service (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Business (2)	\$.10	1 minute	1 minute
(R)	Business (3)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business (3)(4)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

- (1) Business Customers subscribing to the Company's local exchange business service as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will received a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

CANCELLED

NOV 06 2000  
 BY *3rd RS#31*  
 Public Service Commission  
 MISSOURI

(N)  
(N)

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

Missouri Public  
Service Commission

REC'D JUN 15 1999

5.4.7 Birch Voice T1 Service (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I) Business (2)	\$.15	1 minute	1 minute
Business (3)	\$.08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

**CANCELLED**

MAR 24 2000

By *2nd R5 31*  
Public Service Commission  
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business service as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will received a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Customers subscribing to Birch Long Distance Service IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

Missouri Public  
Service Commission

FILED JUL 15 1999

Issued: June 15, 1999

Effective: July 15, 1999

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D MAR 31 1999

5.4.7 Birch Voice T1 Service (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.15	6 seconds	6 seconds
Business (3)	\$.08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge - \$.30 per call

C. Travel Card

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 1999  
By *LSRS* #31  
Public Service Commission  
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business service as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will received a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

Missouri Public Service Commission

FIL ED APR 30 1999

## 5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

## 5.4.8 Birch Integrator Business Package (1)(6)(7) (T)

## A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)	\$.10	1 minute	1 minute	
Business (3)(5)	.07	30 seconds	6 seconds	(C)
Business	.049	30 seconds	6 seconds	(C)

## B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (3)(4)	\$.10	30 seconds	6 seconds	(C)
Business-1 Year Term(3)	.09	30 seconds	6 seconds	(C)
Business (5)	.09	30 seconds	6 seconds	(C)
Business	.059	30 seconds	6 seconds	(C)

Payphone origination charge - \$.30 per completed call

## C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business	\$.20	30 seconds	6 seconds	(C)

Calling Card Operator Services - \$.52 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (6) Effective October 20, 2004, this service is not longer available to subscribers.
- (7) Effective September 8, 2008, this is no longer available for new service. (T)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, Missouri 64108

September 18, 2008

Cancelled  
February 05, 2009  
Missouri Public  
Service Commission  
JX-2009-0545

FILED  
Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.8 Birch Integrator Business Package (1)(6)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.10	1 minute	1 minute
Business (3)(5)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)(4)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds
Business (5)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.52 per completed call

(I)

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (6) Effective October 20, 2004, this service is not longer available to subscribers.

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President Legal, and General Counsel  
 2300 Main St. Suite 600  
 Kansas City, MO 64108

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.8 Birch Integrator Business Package (1)(6) (N)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.10	1 minute	1 minute
Business (3)(5)	.07	6 seconds	6 seconds
Business	.049	6 seconds	6 seconds

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)(4)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds
Business (5)	.09	6 seconds	6 seconds
Business	.059	6 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

Calling Card Operator Services - \$.50 per completed call

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.
- (6) Effective October 20, 2004, this service is not available to new subscribers. (N)

Issued: September 20, 2004

Effective: October 20, 2004

G. Michael Cassity, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, Missouri 64108

CANCELLED  
 October 29, 2007  
 Missouri Public  
 Service Commission

FILED  
 Missouri Public  
 Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.8 Birch Integrator Business Package (1)

Service Commission

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (2)	\$.10	1 minute	1 minute	(T)
Business (3)(5)	.07	6 seconds	6 seconds	(N)
Business	.049	6 seconds	6 seconds	(N)

B. Toll Free Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business (3)(4)	\$.10	6 seconds	6 seconds	(T)
Business-1 Year Term(3)	.09	6 seconds	6 seconds	(N)
Business (5)	.09	6 seconds	6 seconds	(T)
Business	.059	6 seconds	6 seconds	(N)

Payphone origination charge - \$.30 per completed call

C. Calling Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Business	\$.20	6 seconds	6 seconds	(T)

Calling Card Operator Services - \$.50 per completed call (T)

Payphone origination charge - \$.30 per completed call (T)

Surcharge - \$.25 per completed call (N)

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (5) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001. (N)

CANCELLED

OCT 20 2004 (T)

By *ELHRS 32* (T)  
 Public Service Commission  
 MISSOURI

Issued: July 24, 2002

Effective: September 23, 2002 Missouri Public

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, Missouri 64108

FILED SEP 23 2002

Service Commission



5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

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5.4 Service Rates (continued)

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5.4.8 Birch Integrator Business Package (1)

A. Toll Service

MISSOURI  
Public Service Commission

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$.10	1 minute	1 minute
Business (3)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)(4)	\$.10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds
Business	.09	6 seconds	6 seconds

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Payphone origination charge \$.30 per call

C. Travel Card Service

SEP 23 2002

From any point in Missouri to points in Missouri:

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MISSOURI  
Public Service Commission

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.20	6 seconds	6 seconds

1. Travel Card Operator Services

Rate Per Inquiry

a. Non-Automated	\$1.15
b. Semi-Automated	.70
c. Fully Automated	.50

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JAN 15 2001

2. Payphone origination charge

\$.30 per call

MISSOURI  
Public Service Commission

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D FEB 23 2000

5.4.8 Birch Integrator Business Package (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Business (2)	\$.10	1 minute	1 minute
(R)	Business (3)	.07	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(T)	Business (3)(4)	\$.10	6 seconds	6 seconds
	Business-1 Year Term(3)	.09	6 seconds	6 seconds
(N)	Business	.09	6 seconds	6 seconds

Payphone origination charge \$.30 per call

**CANCELLED**

C. Travel Card Service

From any point in Missouri to points in Missouri:

JAN 15 2001  
By 312 R5 92  
Public Service Commission  
MISSOURI

		<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	Business	\$.20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.
- (N) (4) This service is available to current Business Subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Birch Telecom of Missouri, Inc.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

Missouri Public  
Service Commission

REC'D JUN 15 1999

5.4.8 Birch Integrator Business Package (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(I) Business (2)	\$ .15	1 minute	1 minute
Business (3)	\$ .08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$ .10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$ .20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

**CANCELLED**

MAR 24 2000

By *Jnd RS 32*  
**Public Service Commission  
MISSOURI**

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

Missouri Public  
Service Commission

FILED JUL 15 1999

Issued: June 15, 1999

Effective: July 15, 1999

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D MAR 31 1999

5.4.8 Birch Integrator Business Package (1)

A. Toll Service

From Customer's Premises in Missouri to any point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$ .15	6 seconds	6 seconds
Business (3)	\$ .08	6 seconds	6 seconds

B. 800 Service

From points in Missouri to Customer's Premises in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (3)	\$ .10	6 seconds	6 seconds
Business-1 Year Term(3)	.09	6 seconds	6 seconds

Payphone origination charge \$.30 per call

C. Travel Card Service

From any point in Missouri to points in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$ .20	6 seconds	6 seconds

Travel Card Operator Services - \$.50 per call

Payphone origination charge - \$.30 per call

CANCELLED

JUL 15 1999  
By [Signature] #30  
Public Service Commission  
MISSOURI

- (1) Business Customers subscribing to the Company's local exchange business package as defined in the Company's Local Exchange Service Tariff PSC Mo. No. 3 will receive a discounted rate on their long distance service.
- (2) Applies to Birch Business Packages Customers not subscribing to Birch Long Distance Service.
- (3) Applies to Birch Business Packages Customers subscribing to Birch Long Distance Service for IntraLATA, Intrastate and Interstate except Alaska and Hawaii.

BIRCH TELECOM OF MISSOURI, INC.

## 5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

## 5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage.

## 1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
	(1)			
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$.069	6 seconds	6 seconds	
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.059	6 seconds	6 seconds	(N)
<u>Total Usage – \$250.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.054	6 seconds	6 seconds	(N)
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.049	6 seconds	6 seconds	(N)
<u>Total Usage – \$1000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (2)	\$.044	6 seconds	6 seconds	(N)

(1) See Section 5.4 preceding for rate per minute.

(2) Effective April 24, 2004, these rates are no longer available to new subscribers.

(N)

Issued: March 25, 2004

Effective: April 24, 2004

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

CANCELLED  
September 18, 2008  
Missouri Public  
Service Commission

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public  
 Service Commission

5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage.

1. Toll Service

<u>Total Usage –</u> <u>No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
	(1)	—		
<u>Total Usage –</u> <u>\$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$ .069	6 seconds	6 seconds	(D)
<u>Total Usage –</u> <u>\$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$ .059	6 seconds	6 seconds	(D)
<u>Total Usage –</u> <u>\$250.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$ .054	6 seconds	6 seconds	(D)
<u>Total Usage –</u> <u>\$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$ .049	6 seconds	6 seconds	(D)
<u>Total Usage –</u> <u>\$1000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$ .044	6 seconds	6 seconds	(D)

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 APR 24 2004  
 L. H. H. S. 33  
 Public Service Commission  
 MISSOURI

(1) See Section 5.4 preceding for rate per minute.

**Missouri Public  
Service Commission**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

**REGD APR 11 2003**

5.4 Service Rates (continued)

5.4.9. Birch Business Volume Commitment Plans -- Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage. (T)

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JUN 27 2003  
By *WMS 33*  
Public Service Commission  
MISSOURI

1. Toll Service

<u>Total Usage</u> <u>No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
---	------------------------	----------------	--------------------------

(1)

<u>Total Usage</u> <u>- \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.069	6 seconds	6 seconds
Interstate	.069	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

<u>Total Usage</u> <u>- \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.059	6 seconds	6 seconds
Interstate	.059	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

<u>Total Usage</u> <u>- \$250.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(N)
Intrastate	\$.054	6 seconds	6 seconds	
Interstate	.054	6 seconds	6 seconds	
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds	

<u>Total Usage</u> <u>- \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.049	6 seconds	6 seconds
Interstate	.049	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

<u>Total Usage</u> <u>- \$1000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(N)
Intrastate	\$.044	6 seconds	6 seconds	
Interstate	.044	6 seconds	6 seconds	
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds	

(1) See Section 5.4 preceding for rate per minute.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

**Missouri Public**

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, Toll Free and Calling Card Services usage.

**Service Commission** (1)

1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	(1)		
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.069	6 seconds	6 seconds
Interstate	.069	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.059	6 seconds	6 seconds
Interstate	.059	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.049	6 seconds	6 seconds
Interstate	.049	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

**CANCELLED**

MAY 1 8 2003  
 by 54233  
 Public Service Commission  
 MISSOURI

(1) See Section 5.4 preceding for rate per minute.

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Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D OCT 10 2001

5.4 Service Rates (continued)

Service Commission

5.4.9. Birch Business Volume Commitment Plans – Rates

The volume commitment level can be met by a combination of Toll, 800 and Calling Card Services usage.

1. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
	(1)			
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(R)
Intrastate	\$.069	6 seconds	6 seconds	
Interstate	.069	6 seconds	6 seconds	
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds	(R)
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(R)
Intrastate	\$.059	6 seconds	6 seconds	
Interstate	.059	6 seconds	6 seconds	(R)
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds	
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(R)
Intrastate	\$.049	6 seconds	6 seconds	
Interstate	.049	6 seconds	6 seconds	(R)
Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds	(D)

**CANCELLED**  
 SEP 23 2002  
 4:45 PM  
 Public Service Commission  
 MISSOURI

(1) See Section 5.4 preceding for rate per minute.

Missouri Public

FILED NOV 09 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.4 Service Rates (continued)

REC'D FEB 23 2000

(T) 5.4.9. Birch Business Volume Commitment Plans – Rates

**CANCELLED**

The volume commitment level can be met by a combination of Toll, 800 and Calling Card Services usage.

NOV 09 2001  
By 3rd RS 33  
Public Service Commission  
MISSOURI

1. Toll Service

	<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
		(1)		
	<u>Total Usage – \$25.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.08	6 seconds	6 seconds
(R)	Interstate	.08	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.07	6 seconds	6 seconds
(R)	Interstate	.07	6 seconds	6 seconds
	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.065	6 seconds	6 seconds
(R)	Interstate	.065	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$1,000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(R)	Intrastate	\$.06	6 seconds	6 seconds
(R)	Interstate	.06	6 seconds	6 seconds
(R)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds
	<u>Total Usage – \$2,500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
(N)	Intrastate	\$.055	6 seconds	6 seconds
(N)	Interstate	.055	6 seconds	6 seconds
(N)	Alaska, Hawaii, Virgin Islands and Puerto Rico	.11	6 seconds	6 seconds

(1) See Section 5.4 preceding for rate per minute.

Birch Telecom of Missouri, Inc.

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MAY 14 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

MO. PUBLIC SERVICE COMM

MAR 24 2000

By 2nd RS 33

Public Service Commission  
MISSOURI

5.4 Service Rates (continued)

5.4.9. Business Volume Commitment Plans - Rates

The volume commitment level can be met by a combination of Toll, 800 and Calling Card Services usage.

1. Toll Service

<u>Total Usage - No Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
	(1)		
<u>Total Usage - \$25.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.09	6 seconds	6 seconds
Interstate	.09	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds
<u>Total Usage - \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.085	6 seconds	6 seconds
Interstate	.085	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds
<u>Total Usage - \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.08	6 seconds	6 seconds
Interstate	.08	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds
<u>Total Usage - \$1,000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Intrastate	\$.075	6 seconds	6 seconds
Interstate	.075	6 seconds	6 seconds
Alaska, Hawaii, Virgin Islands and Puerto Rico	.13	6 seconds	6 seconds

(1) See Section 5.4 preceding for rate per minute.

Issued: May 14, 1999

Effective: June 14, 1999

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Missouri Public  
Service Commission

FILED JUN 14 1999

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

REC'D MAR 31 1999

(M) (M)

5.5 Promotions

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

CANCELLED  
JUN 14 1999  
By *ISRS#33*  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED APR 30 1999

BIRCH TELECOM OF MISSOURI, INC.

## 5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

## 5.4.9 Business Volume Commitment Plans – Rates (continued)

## 2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$.10	
No Volume Commitment	.089	
\$10.00 Volume Commitment (2)	.089	
\$10.00 Volume Commitment	.069	
\$100.00 Volume Commitment (3)	.069	(N)
\$250.00 Volume Commitment (3)	.064	(N)
\$500.00 Volume Commitment (3)	.059	(N)
\$1000.00 Volume Commitment (3)	.054	(N)

## 3. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$250.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20
\$1000.00 Volume Commitment	.20

Additional charges apply as set out in Section 5.4.3

- (1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (2) Effective March 1, 2004, these rates are only available to existing Toll Free customers.
- (3) Effective April 24, 2004, these rates are no longer available to new subscribers. (N)

Issued: March 25, 2004

Effective: April 24, 2004

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

CANCELLED  
September 18, 2008  
Missouri Public  
Service Commission

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5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.9 Business Volume Commitment Plans – Rates (continued)

Service Commission

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$.10	
No Volume Commitment	.089	
\$10.00 Volume Commitment (2)	.089	(N)
\$10.00 Volume Commitment	.069	(N)
\$100.00 Volume Commitment	.069	
\$250.00 Volume Commitment	.064	
\$500.00 Volume Commitment	.059	
\$1000.00 Volume Commitment	.054	

3. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$250.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20
\$1000.00 Volume Commitment	.20

Additional charges apply as set out in Section 5.4.3

**CANCELLED**

APR 24 2004  
By *WTH/RS34*  
Public Service Commission  
MISSOURI

- (1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (2) Effective March 1, 2004, these rates are only available to existing Toll Free customers. (N)

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D APR 11 2003

5.4 Service Rates (continued)

5.4.9 Business Volume Commitment Plans – Rates (continued)

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$.10	
No Volume Commitment	.089	
\$10.00 Volume Commitment	.089	
\$100.00 Volume Commitment	.069	
\$250.00 Volume Commitment	.064	(N)
\$500.00 Volume Commitment	.059	
\$1000.00 Volume Commitment	.054	(N)

3. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment	\$.20	
\$25.00 Volume Commitment	.20	
\$100.00 Volume Commitment	.20	
\$250.00 Volume Commitment	.20	(N)
\$500.00 Volume Commitment	.20	
\$1000.00 Volume Commitment	.20	(N)

Additional charges apply as set out in Section 5.4.3

**CANCELLED**  
MAR 01 2004  
By *SHRS 34*  
Public Service Commission  
MISSOURI

(1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Issued: April 10, 2003

Effective: May 12, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Missouri Public  
Service Commission

FILED MAY 12 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JUL 24 2002

5.4.9. Business Volume Commitment Plans – Rates (continued)

Service Commission (T)

2. Toll Free Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment(1)	\$ .10
No Volume Commitment	.089
\$10.00 Volume Commitment	.089
\$100.00 Volume Commitment	.069
\$500.00 Volume Commitment	.059

3. Calling Card

(T)

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$ .20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20

Additional charges apply as set out in Section 5.4.3

(T)

**CANCELLED**

MAY 12 2003  
by 4hRS34  
Public Service Commission  
MISSOURI

(1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Missouri Public

FILED SEP 23 2002

Service Commission



Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D OCT 10 2001

5.4 Service Rates (continued)

Service Commission

5.4.9. Business Volume Commitment Plans – Rates (continued)

2. 800 Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment(1)	\$ .10	
No Volume Commitment	.089	(R)
\$10.00 Volume Commitment	.089	(R)
\$100.00 Volume Commitment	.069	(R)
\$500.00 Volume Commitment	.059	(R)
		(D)
		(D)

3. Travel Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>	
No Volume Commitment	\$ .20	
\$25.00 Volume Commitment	.20	
\$100.00 Volume Commitment	.20	
\$500.00 Volume Commitment	.20	
		(D)
		(D)

**CANCELLED**

SEP 29 2002  
By 3rd RS 34  
Public Service Commission  
MISSOURI

(1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.

Missouri Public

FILED NOV 09 2001

Service Commission

Birch Telecom of Missouri, Inc.

Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D FEB 23 2000

5.4 Service Rates (continued)

5.4.9. Business Volume Commitment Plans – Rates (continued)

2. 800 Service

	<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
(T)	No Volume Commitment(1)	\$ .10
(N)	No Volume Commitment	.09
(R)	\$25.00 Volume Commitment	.09
(R)	\$100.00 Volume Commitment	.085
(R)	\$500.00 Volume Commitment	.08
(R)	\$1,000.00 Volume Commitment	.075
(N)	\$2,500.00 Volume Commitment	.07

3. Travel Card

	<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
	No Volume Commitment	\$ .20
	\$25.00 Volume Commitment	.20
	\$100.00 Volume Commitment	.20
	\$500.00 Volume Commitment	.20
	\$1,000.00 Volume Commitment	.20
(N)	\$2,500.00 Volume Commitment	.20

CANCELLED

NOV 09 2001  
By 2nd RS #34  
Public Service Commission  
MISSOURI

- (N) (1) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers after March 24, 2000.
- (N)

Issued: February 23, 2000

Effective: March 24, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Missouri Public  
Service Commission

FILED MAR 24 2000

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

RECEIVED

5.4 Service Rates (continued)

MAY 14 1999

5.4.9. Business Volume Commitment Plans – Rates (continued)

MO. PUBLIC SERVICE COMM

2. 800 Service

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.10
\$25.00 Volume Commitment	.10
\$100.00 Volume Commitment	.095
\$500.00 Volume Commitment	.09
\$1,000.00 Volume Commitment	.09

3. Travel Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate per minute</u>
No Volume Commitment	\$.20
\$25.00 Volume Commitment	.20
\$100.00 Volume Commitment	.20
\$500.00 Volume Commitment	.20
\$1,000.00 Volume Commitment	.20

CANCELLED

MAR 24 2000

By *157 RS 34*  
Public Service Commission  
MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

(N)

5.4 Service Rates (continued)

REC'D OCT 10 2001

5.4.10. Birch Price Protection Plan

Service Commission

- A. Birch offers optional discounts for Customers that agree to a term commitment of 12 or 24 months. Customer is eligible for Price Protection Plan ("PPP") term pricing only where Customer has a minimum of three Birch Basic Business Lines and/or Trunks, as defined in Birch's P.S.C. MO No. 1 Tariff, within an account. The 24-month commitment also qualifies Customers for a Local Exchange Service discount as provided in Birch's P.S.C. MO No. 1 Tariff.
- B. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Birch, which shall include, without limitation, Customer's term selection.
- C. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
- D. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Birch Basic Business Line and Trunk services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
- E. If monthly term rates as specified in this Section decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
- F. For Customers who establish a term service agreement, monthly Birch Basic Business and Trunks rates will not change as a result of a Birch-initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.
- G. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Birch to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
  - 1. \$50.00 per terminated line, or
  - 2. \$10.00 per terminated line multiplied by the number of months remaining in the current term.
- H. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.
- I. The following Service Level Objectives apply to the PPP only, and are subject to all other provisions of this Tariff, including specifically but without limitation, any and all limitations of liability. Birch will use commercially reasonable efforts to provide Services in accordance with the following Service Level Objectives:

(N)

Missouri Public

Issued: October 10, 2001

Effective: November 9, 2001  
FILED NOV 09 2001

CANCELLED  
September 18, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

REC'D NOV 01 2001

5.4.10 Birch Price Protection Plan (continued)

Service Commission

1. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance ("BNM").
  2. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
  3. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
- J. As Customer's sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Birch within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
- K. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer's premises, if necessary, and assisting Birch with problem identification and resolution.
- L. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
- M. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void.
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

(E)  
(E)

Issued: November 1, 2001

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Effective: December 1, 2001

Missouri Public

FILED DEC 01 2001

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

REC'D OCT 10 2001

5.4.10 Birch Price Protection Plan (continued)

Service Commission

1. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance ("BNM").
  2. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
  3. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
- J. As Customer's sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability by providing written notice to Birch within thirty (30) days of the failure to meet the applicable Service Level Objective. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
- K. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer's premises, if necessary, and assisting Birch with problem identification and resolution.
- L. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
- M. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- N. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer with Birch's prior written approval shall be void.
- O. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

CANCELLED

DEC 01 2001

By BRS # 34.2

Public Service Commission MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.10 Birch Price Protection Plan (continued)

P. Birch Price Protection Plan Rates (3) (T)

1. Toll Service for calls from Customer’s Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$.059	6 seconds	6 seconds
\$10.00 Volume Commitment	.055	6 seconds	6 seconds
\$50.00 Volume Commitment	.050	6 seconds	6 seconds
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds
\$100.00 Volume Commitment	.045	6 seconds	6 seconds
\$250.00 Volume Commitment (1)	.044	6 seconds	6 seconds
\$250.00 Volume Commitment	.040	6 seconds	6 seconds
\$500.00 Volume Commitment	.035	6 seconds	6 seconds
\$1000.00 Volume Commitment (2)	.039	6 seconds	6 seconds

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$.059	6 seconds	6 seconds
\$10.00 Volume Commitment	.055	6 seconds	6 seconds
\$50.00 Volume Commitment	.050	6 seconds	6 seconds
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds
\$100.00 Volume Commitment	.045	6 seconds	6 seconds
\$250.00 Volume Commitment (1)	.044	6 seconds	6 seconds
\$250.00 Volume Commitment	.040	6 seconds	6 seconds
\$500.00 Volume Commitment	.035	6 seconds	6 seconds
\$1000.00 Volume Commitment (2)	.039	6 seconds	6 seconds

(1) Effective March 1, 2004, these rates are only available to existing customers.

(2) Effective April 24, 2004, these rates are only available to existing customers.

(3) Effective September 8, 2008, this is no longer available for new service. (T)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, Missouri 64108

September 18, 2008

Cancelled  
March 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0582

FILED  
Missouri Public  
Service Commission

## 5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

## 5.4.10 Birch Price Protection Plan (continued)

## A. Birch Price Protection Plan Rates

## 1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250.00 Volume Commitment (1)	.044	6 seconds	6 seconds	(T)
\$250.00 Volume Commitment	.040	6 seconds	6 seconds	(T)
\$500.00 Volume Commitment	.035	6 seconds	6 seconds	(T)
\$1000.00 Volume Commitment (2)	.039	6 seconds	6 seconds	(N)

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250.00 Volume Commitment (1)	.044	6 seconds	6 seconds	(T)
\$250.00 Volume Commitment	.040	6 seconds	6 seconds	(T)
\$500.00 Volume Commitment	.035	6 seconds	6 seconds	(T)
\$1000.00 Volume Commitment (2)	.039	6 seconds	6 seconds	(N)

(1) Effective March 1, 2004, these rates are only available to existing customers.

(2) Effective April 24, 2004, these rates are only available to existing customers.

Issued: March 25, 2004

Effective: April 24, 2004



5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.10 Birch Price Protection Plan (continued)

Service Commission

A. Birch Price Protection Plan Rates

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment (1)	.044	6 seconds	6 seconds	(E)
\$250.00 Per Month Commitment	.040	6 seconds	6 seconds	(N)
\$500.00 Per Month Commitment	.035	6 seconds	6 seconds	(N)
\$1000.00 Per Month Commitment	.039	6 seconds	6 seconds	(E)

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
No Volume Commitment	\$.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (1)	.049	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment (1)	.044	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment	.040	6 seconds	6 seconds	(N)
\$500.00 Per Month Commitment	.035	6 seconds	6 seconds	(N)
\$1000.00 Per Month Commitment	.039	6 seconds	6 seconds	(N)

(M)

**CANCELLED**  
APR 24 2004  
By: 2nd PS 34.3  
Public Service Commission  
MISSOURI

(1) Effective March 1, 2004, these rates are only available to existing customers.

(N)

(E) Toll Service for 12 Month \$250 and \$1000 Volume Commitment were accidentally omitted on 4th Revised Sheet No. 34.4 effective June 27, 2003. In order to correct, the two commitments are be corrected in this filing to this sheet.

(M) 800 Service moved to Original Sheet no. 34.4

Issued: January 30, 2004

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Effective: March 1, 2004  
Missouri Public  
Service Commission

FILED MAR 01 2004

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D OCT 10 2001<sup>(N)</sup>

5.4.10 Birch Price Protection Plan (continued)

Service Commission

P. Birch Price Protection Plan Rates

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.059	6 seconds	6 seconds
\$100 Per Month Commitment	\$0.049	6 seconds	6 seconds

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.059	6 seconds	6 seconds
\$100 Per Month Commitment	\$0.049	6 seconds	6 seconds

2. 800 Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$.069	6 seconds	6 seconds
\$100.00 Volume Commitment	.059	6 seconds	6 seconds

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$.069	6 seconds	6 seconds
\$100.00 Volume Commitment	.059	6 seconds	6 seconds

**CANCELLED**

MAR 01 2004  
 BY ISRS 34.3  
 Public Service Commission  
 MISSOURI

Missouri Public

FILED NOV 09 2001<sup>(N)</sup>

Service Commission

Effective: November 9, 2001

Issued: October 10, 2001

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, Missouri 64108

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.10 Birch Price Protection Plan (continued)

Q. Birch Price Protection Plan Rates (4) (T)

2. Toll Free Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

1. Rates

	Per Minute	Minimum	Billing Increment
12-Month Term Commitment			
No Volume Commitment (2)	\$.069	6 seconds	6 seconds
No Volume Commitment	.059	6 seconds	6 seconds
\$10.00 Volume Commitment	.055	6 seconds	6 seconds
\$50.00 Volume Commitment	.050	6 seconds	6 seconds
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds
\$100.00 Volume Commitment	.045	6 seconds	6 seconds
\$250 Volume Commitment (2)	.054	6 seconds	6 seconds
\$250 Volume Commitment	.045	6 seconds	6 seconds
\$500 Volume Commitment	.045	6 seconds	6 seconds
\$1000 Volume Commitment (3)	.044	6 seconds	6 seconds

	Per Minute	Minimum	Billing Increment
24-Month Term Commitment			
No Volume Commitment (2)	\$.069	6 seconds	6 seconds
No Volume Commitment	.059	6 seconds	6 seconds
\$10.00 Volume Commitment	.055	6 seconds	6 seconds
\$50.00 Volume Commitment	.050	6 seconds	6 seconds
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds
\$100.00 Volume Commitment	.045	6 seconds	6 seconds
\$250.00 Volume Commitment (2)	.054	6 seconds	6 seconds
\$250.00 Volume Commitment	.045	6 seconds	6 seconds
\$500.00 Volume Commitment	.045	6 seconds	6 seconds
\$1000.00 Volume Commitment (3)	.044	6 seconds	6 seconds

2. Monthly Recurring Charge (1) Per Account \$5.00

(1) Monthly Recurring Charge is only applies to customers, subscribing to Birch PPP, who sign up for Toll Free Service after March 1, 2004.

(2) Effective March 1, 2004, these rates are only available to existing customers.

(3) Effective April 24, 2004, these rates are only available to existing customers.

(4) Effective September 8, 2008 this is no longer available for new services. (T)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, Missouri 64108

September 18, 2008

Cancelled  
March 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0582

FILED  
Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.10 Birch Price Protection Plan (continued)

A. Birch Price Protection Plan Rates

2. Toll Free Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

1. Rates

	Per Minute	Minimum	Billing Increment	
12-Month Term Commitment				
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	
No Volume Commitment	.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250 Volume Commitment (2)	.054	6 seconds	6 seconds	(T)
\$250 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$500 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$1000 Volume Commitment (3)	.044	6 seconds	6 seconds	(N)

	Per Minute	Minimum	Billing Increment	
24-Month Term Commitment				
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	
No Volume Commitment	.059	6 seconds	6 seconds	
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	
\$250.00 Volume Commitment (2)	.054	6 seconds	6 seconds	(T)
\$250.00 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$500.00 Volume Commitment	.045	6 seconds	6 seconds	(T)
\$1000.00 Volume Commitment (3)	.044	6 seconds	6 seconds	(N)

2. Monthly Recurring Charge (1) Per Account  
\$5.00

(1) Monthly Recurring Charge is only applies to customers, subscribing to Birch PPP, who sign up for Toll Free Service after March 1, 2004.

(2) Effective March 1, 2004, these rates are only available to existing customers.

(3) Effective April 24, 2004, these rates are only available to existing customers.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D JAN 30 2004

5.4.11 Birch Price Protection Plan (continued)

Service Commission

B. Birch Price Protection Plan Rates

2. Toll Free Service for calls terminating to Customer's Premises in Missouri (T)(M)  
from any other point in Missouri: (M)

1. Rates (T)

	Per Minute	Minimum	Billing Increment	(M)
12-Month Term Commitment				
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	(N)(M)
No Volume Commitment	.059	6 seconds	6 seconds	(N)
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	(N)(M)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250 Per Month Commitment (2)	.054	6 seconds	6 seconds	(N)(M)
\$250 Per Month Commitment	.045	6 seconds	6 seconds	(N)
\$500 Per Month Commitment	.045	6 seconds	6 seconds	(N)(M)
\$1000 Per Month Commitment	.044	6 seconds	6 seconds	

	Per Minute	Minimum	Billing Increment	(M)
24-Month Term Commitment				
No Volume Commitment (2)	\$.069	6 seconds	6 seconds	(N)(M)
No Volume Commitment	.059	6 seconds	6 seconds	(N)
\$10.00 Volume Commitment	.055	6 seconds	6 seconds	(N)
\$50.00 Volume Commitment	.050	6 seconds	6 seconds	(N)
\$100.00 Volume Commitment (2)	.059	6 seconds	6 seconds	(N)(M)
\$100.00 Volume Commitment	.045	6 seconds	6 seconds	(N)
\$250.00 Per Month Commitment (2)	.054	6 seconds	6 seconds	(N)(E)
\$250.00 Per Month Commitment	.045	6 seconds	6 seconds	(N)
\$500.00 Per Month Commitment	.045	6 seconds	6 seconds	(N)(M)
\$1000.00 Per Month Commitment	.044	6 seconds	6 seconds	(E)

2. Monthly Recurring Charge (1) Per Account (N)  
\$5.00 (N)

(1) Monthly Recurring Charge is only applies to customers, subscribing to Birch PPP, who sign up for Toll Free Service after March 1, 2004. (N)

(2) Effective March 1, 2004, these rates are only available to existing customers. (N)

(M) Birch PPP 800 (Toll Free) rates previously located on 2nd Revised Sheet No. 23.2.

(E) Toll Service for 12 Month \$250 and \$1000 Volume Commitment were accidentally omitted on 4th Revised Sheet No. 34.4 effective June 27, 2003. In order to correct, the two commitments are be corrected in this filing to this sheet.

Issued: January 29, 2004

Effective: March 1, 2004

Birch Telecom of the South, Inc.  
David E. Scott, President  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Missouri Public  
Service Commission

FILED MAR 01 2004

CANCELLED

APR 24 2004  
By SA 343.1  
Public Service Commission  
MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.11 Birch On-Net Rate Plans

A. Birch Toll Service Rates (1) (T)

- 1. Toll Service for calls terminating to Customer's premises in Missouri from any other point in Missouri.

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.040	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.037	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.035	6 seconds	6 seconds

  

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.040	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.037	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.035	6 seconds	6 seconds

(1) Effective September 8, 2008, this service is no longer available for new service. (T)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, Missouri 64108

September 18, 2008

Cancelled  
March 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0582

FILED  
Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

(N)

5.4.11 Birch On-Net Rate Plans

A. Birch Toll Service Rates

1. Toll Service for calls terminating to Customer's premises in Missouri from any other point in Missouri.

<u>12-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.040	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.037	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.035	6 seconds	6 seconds
<u>24-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.040	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.037	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.035	6 seconds	6 seconds

(N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.11 Birch On-Net Rate Plans (continued)

B. Birch Toll Free Service Rates (1) (T)

1. Toll Free Service for calls terminating to Customer's premises in Texas from any other point in Texas.

a. Rates

<u>12-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.045	6 seconds	6 seconds

  

<u>24-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.045	6 seconds	6 seconds

b. Charges

1. Monthly Recurring Charge	Per Account \$5.00
-----------------------------	-----------------------

(1) Effective September 8, 2008 this is no longer available for new service. (T)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
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2300 Main St. Suite 600  
Kansas City, Missouri 64108

September 18, 2008

Cancelled  
March 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0582

FILED  
Missouri Public  
Service Commission



5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

(N)

5.4.11 Birch On-Net Rate Plans (continued)

B. Birch Toll Free Service Rates

1. Toll Free Service for calls terminating to Customer's premises in Missouri from any other point in Missouri.

a. Rates

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.045	6 seconds	6 seconds

  

<u>24-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
No Volume Commitment	\$0.049	6 seconds	6 seconds
\$50.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$100.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$250.00 Per Month Commitment	\$0.045	6 seconds	6 seconds
\$500.00 Per Month Commitment	\$0.045	6 seconds	6 seconds

b. Charges

1. Monthly Recurring Charge	Per Account \$5.00
-----------------------------	-----------------------

(N)

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.12 Birch Business Long Distance Only (1)

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
\$100 Per Month Commitment	\$0.069	30 seconds	6 seconds	(1)
\$500 Per Month Commitment	\$0.065	30 seconds	6 seconds	(1)

B. Toll Free Service

1. Rates

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
\$100 Per Month Commitment	\$0.089	30 seconds	6 seconds	(1)
\$500 Per Month Commitment	\$0.089	30 seconds	6 seconds	(1)

2. Monthly Recurring Charge (1)	Per Line \$5.00			(C)
---------------------------------	--------------------	--	--	-----

(1) Effective September 8, 2008 this service is no longer available for new service.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.12 Birch Business Long Distance Only (1) (T)

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. Toll Free Service

1. Rates

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

2. Monthly Recurring Charge (1) Per Account  
\$5.00

(1) Effective September 8, 2008 this service is no longer available for new service. (T)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
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September 18, 2008

Cancelled  
March 16, 2009  
Missouri Public  
Service Commission  
JX-2009-0582

FILED  
Missouri Public  
Service Commission

## 5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

## 5.4.12 Birch Business Long Distance Only (T)

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

## A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

## B. Toll Free Service

## 1. Rates

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	(T)
\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds	
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds	

2. Monthly Recurring Charge (1)	Per Account \$5.00
---------------------------------	-----------------------

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JAN 30 2004

5.4 Service Rates (continued)

Service Commission

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. Toll Free Service

1. Rates

(T)

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

2. Monthly Recurring Charge (1)

Per Account  
\$5.00

(N)  
(N)

**CANCELLED**

OCT 20 2004  
by *blw/RS* 34.4  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED MAR 01 2004

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public  
Service Commission

5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

(M)

B. Toll Free Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

(M)

**CANCELLED**  
MAR 01 2004  
By *SMRS* 34.4  
Public Service Commission  
MISSOURI

(M) Service Charges moved to 1st Revised Sheet No. 35.1

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

**Missouri Public  
 Service Commission**

5.4 Service Rates (continued)

**REC'D APR 11 2003** (N)

5.4.10 Birch Price Protection Plan (continued)

A. Birch Price Protection Plan Rates (continued)

1. Toll Service for calls from Customer's Premises in Missouri to any point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$250.00 Volume Commitment	\$.044	6 seconds	6 seconds
\$1000.00 Volume Commitment	.039	6 seconds	6 seconds

2. Toll Free Service for calls terminating to Customer's Premises in Missouri from any other point in Missouri:

<u>12-Month Term Commitment</u>	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$250.00 Volume Commitment	\$.054	6 seconds	6 seconds
\$1000.00 Volume Commitment	.044	6 seconds	6 seconds

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

Service Charges -- Business

Add validated account codes, per account, per request	\$10.00
Replace all/change all digit length account codes, per account	50.00

B. Toll Free Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

Service charges -- Business

Add toll free number to account, per number	\$10.00
Move toll free number from one account to another, per number	5.00
Change number, restriction, terminating number, per number	5.00

Issued: April 10, 2003

Effective: May 12, 2003

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, Missouri 64108

**Missouri Public  
 Service Commission**

**FILED MAY 12 2003**

**CANCELLED**  
 JUN 27 2003  
 By *4/11/03*  
 Public Service Commission  
 MISSOURI

BIRCH TELECOM OF MISSOURI, INC.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public  
 Service Commission

REG'D JAN 03 2003

5.4 Service Rates (continued)

5.4.11 Birch Business Long Distance Only

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds	
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds	
Service Charges – Business				(N)
Add validated account codes, per account, per request			\$10.00	
Replace all/change all digit length account codes, per account			50.00	(N)

B. Toll Free Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds	
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds	
Service charges – Business				(N)
Add toll free number to account, per number			\$10.00	
Move toll free number from one account to another, per number			5.00	
Change number, restriction, terminating number, per number			5.00	(N)

**CANCELLED**

MAY 12 2003  
 3rd RS 34.4  
 Missouri Public Service Commission  
 MISSOURI



**Missouri Public**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D JUL 24 2002

5.4 Service Rates (continued)

5.4.11 Birch Business Long Distance Only

**Service Commission**

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. Toll Free Service

(T)

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

**CANCELLED**  
 FEB 02 2003  
 2nd RS 34.4  
 Public Service Commission  
 MISSOURI

**Missouri Public**

FILED SEP 23 2002

**Service Commission**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public

5.4 Service Rates (continued)

REC'D OCT 10 2001

5.4.11 Birch Business Long Distance Only

Service Commission

This service applies to Business customers that do not subscribe to the Birch Basic Business Line and Trunk local exchange service.

A. Toll Service

For calls originating from Customer's premises in Missouri and terminating at any other point in Missouri:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$100 Per Month Commitment	\$0.069	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.065	6 seconds	6 seconds

B. 800 Service

For calls terminating to Customer's Premises in Missouri from any other point in Missouri:

\$100 Per Month Commitment	\$0.089	6 seconds	6 seconds
\$500 Per Month Commitment	\$0.089	6 seconds	6 seconds

CANCELLED

SEP 29 2002  
By LARS 34.4  
Public Service Commission  
MISSOURI

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

Reserved for Future Use

(D)

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Issued: September 20, 2004

Effective: October 20, 2004

CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JX-2009-0791

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

**FILED**  
**MO PSC**

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

REC'D MAY 28 2003

5.4.12 Reserved for Future Use

(T)(M)

**CANCELLED**

OCT 20 2004  
By *2nd RS 34.5*  
Public Service Commission  
MISSOURI

(M) International Block moved to Original Sheet No. 35.1

(M) Default Rate moved to 1st Revised Sheet No. 35.

Issued: May 27, 2003

Effective: June 27, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Missouri Public  
Service Commission

FILED JUN 27 2003

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D APR 30 2003

5.4 Service Rates (continued)

5.4.12 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$ .59

5.4.13 International Block

(N)

International Block will allow both IntraLATA and InterLATA calls to complete for any number on the North American Dialing Plan (NADP) but block any international call attempted. The NADP include all of the mainland U.S, off shore U.S, Canada, and all 809 NPA's. This feature will be provided on a demand basis and is available to business and residential customers. Business or Residential customers who request this feature, after the customer has converted their local service to Birch, will be billed the non-recurring charge. The non-recurring charge will be waived if the customer request this feature at the time of conversion

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Non recurring Charge</u>
International Block	\$0.00	\$10.00

(N)

**CANCELLED**

JUN 27 2003  
By (SAS) 34.5  
Public Service Commission  
MISSOURI

Issued: April 29, 2003

Effective: May 30, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Missouri Public  
Service Commission

FILED MAY 30 2003

BIRCH TELECOM OF MISSOURI, INC.

Missouri Public Service Commission  
Original Sheet No. 345

REC'D FEB 04 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.4 Service Rates (continued)

5.4.12 Default Rate

(N)

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$ .59

(N)

**CANCELLED**

MAY 9 0 2003

15725345  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED MAR 06 2003

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Miscellaneous Services

5.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$0.099 (I)

5.5.2 Directory Assistance

A. Local

- Sent-Paid Rate Per Inquiry \$ 1.48 (I)

(C)

B. Long Distance

- Sent-Paid Per Request \$1.48 (I)

(C)

C. National

- Sent-Paid Per Request \$1.48 (I)

(C)

Issued: August 29, 2008

Effective: ~~September 8, 2008~~  
September 18, 2008

CANCELLED  
July 30, 2010  
Missouri Public  
Service Commission  
JX-2010-0768

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, Missouri 64108

FILED  
Missouri Public  
Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Miscellaneous Services

5.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$. 59

5.5.2 Directory Assistance

A. Local

	Rate Per Inquiry	
- Sent-Paid	\$. 68	(I)
- Bill to Third Number	1.20	
- Special Billing	1.20	

B. Long Distance

	Per Request
- Sent-Paid	\$1.18
- Bill to Third Number	1.10
- Special Billing	1.10

C. National

	Per Request
- Sent-Paid	\$1.18
- Bill to Third Number	1.10
- Special Billing	1.10



BIRCH TELECOM OF MISSOURI, INC.

**Missouri Public**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D FEB 20 2004

5.5 Miscellaneous Services

Service Commission

5.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$.59

5.5.2 Directory Assistance

A. Local

	Rate Per Inquiry	
- Sent-Paid	\$.63	(I)
- Bill to Third Number	1.20	
- Special Billing	1.20	

B. Long Distance

	Per Request	
- Sent-Paid	\$1.18	(I)
- Bill to Third Number	1.10	
- Special Billing	1.10	

C. National

	Per Request	
- Sent-Paid	\$1.18	(I)
- Bill to Third Number	1.10	
- Special Billing	1.10	

**CANCELLED**

FEB 04 2005  
by 3caRS35  
Public Service Commission  
MISSOURI

Issued: February 20, 2004

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

Effective: March 1, 2004

**Missouri Public  
Service Commission**

FILED MAR 01 2004

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003  
(N)

5.5 Miscellaneous Services

5.5.1 Default Rate

(T)(M)

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier.

This charge does not apply to any former residential or business customers who qualify for Birch Long Distance Only Plans.

Rate: \$.59

(M)

5.5.2 Directory Assistance

(T)(M)

A. Local

	Rate Per Inquiry
- Sent-Paid	\$.59
- Bill to Third Number	1.20
- Special Billing	1.20

B. Long Distance

	Per Request
- Sent-Paid	\$.95
- Bill to Third Number	1.10
- Special Billing	1.10

C. National

	Per Request
- Sent-Paid	\$1.10
- Bill to Third Number	1.10
- Special Billing	1.10

(M)

**CANCELLED**

MAR 01 2004  
By *2ndRS* 35  
Public Service Commission  
MISSOURI

(M) Promotions moved to Original Sheet No. 36

(M) Default Rate previously located on Original Sheet No. Original Sheet No. 34.5

(M) Directly Assistance previously located on 7th Revised Sheet No. 28.

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued) **MAY 14 1999**

(M)

5.5 Promotions

**MO. PUBLIC SERVICE COMM**

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(M)

**CANCELLED**

JUN 27 2003  
By *LSR 35*  
Public Service Commission  
MISSOURI

Issued: May 14, 1999

Effective: June 14, 1999

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, Missouri 64108

**Missouri Public  
Service Commission**

**FILED JUN 14 1999**

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

REC'D MAY 28 2003

5.5 Miscellaneous Services (N)

5.5.3 Non-recurring charges: (T)

Non-recurring service charges apply to all Birch business and residential products, (N)  
 except for Birch Voice T1 Service and Birch Integrator Business Package. (N)

Toll Service non-recurring charge (T)(M)

Add validated account codes, per account, per request	\$10.00	
Replace all/change all digit length account codes, per account	50.00	(M)

Toll Free non-recurring charges (T)(M)

Add toll free number to account, per number	\$10.00	
Move toll free number from one account to another, per number	5.00	
Change number, restriction, terminating number, per number	5.00	(M)

5.5.4 International Block (M)

International Block will allow both IntraLATA and InterLATA calls to complete for any number on the North American Dialing Plan (NADP) but block any international call attempted. The NADP include all of the mainland U.S, off shore U.S, Canada, and all 809 NPA's. This feature will be provided on a demand basis and is available to business and residential customers. Business or Residential customers who request this feature, after the customer has converted their local service to Birch, will be billed the non-recurring charge. The non-recurring charge will be waived if the customer request this feature at the time of conversion

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>Monthly Rates</u>	<u>Non recurring Charge</u>	
International Block	\$0.00	\$10.00	(M)

(D)

(M) Service charges previously located on 8th Revised Sheet No. 27, Original Sheet No. 27.1, 8th Revised Sheet No. 29, and 2nd Revised Sheet No. 34.4.

(M) International Block previously located on Original Sheet 34.5

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

Missouri Public Service Commission

5.5 Promotions

REC'D JAN 13 2003

Birch Telecom Long Distance Credit Promotion

(N)

Birch Telecom will offer a Long Distance Credit to business customers a value equivalent to 1,000 or 2,000 minutes of intra/inter-state direct dialed long distance calling. This value is delivered in the form of account level non-recurring credits. Two credit levels are available:

- \$69.00 represents the value of 1,000 long distance minutes at \$.069 per-minute
- \$118.00 represents the value of 2,000 long distance minutes at \$.059 per minute

Customer qualification is based upon their term designation. Term customers who commit to a Birch "Price Protection Plan" of 12 or 24-months will receive the one-time credit of \$118.00.

Month-to-month customers who subscribe to a \$10.00, \$100.00 or \$500.00 long distance revenue commitment receive a one-time credit of \$69.00.

Customer requirements for the Birch Telecom Long Distance Credit Promotion are as follows:

- Customer must have 2 or more lines at the account level at the time of conversion. Customer must have all lines PIC to Birch long distance;
- Month-to-month customers must subscribe to a \$10.00, \$100.00 or \$500.00 revenue commitment plan;
- Not applicable with the Buddy's Buyout to New Business Customers Promotion; and
- Multi-location accounts will receive the credit one time regardless of the number of locations.

This promotion will end on March 31, 2003.

(N)

**CANCELLED**

JUN 27 2003  
by *KRS 35.1*  
Public Service Commission  
MISSOURI

Missouri Public

FILED JAN 21 2003

Service Commission

5. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

5.5 Promotions

4. Long Distance Minutes Promotion

(N)

Birch Telecom will offer the Long Distance Minutes Promotion to Birch Telecom Term Customers who have additionally subscribed to one of the five local promotions listed below. The Long Distance Minutes promotional offer is free voice minutes per line for domestic Outbound interstate and intrastate calls based on the local promotion the Customer has chosen. Outbound domestic calling is defined as Domestic US 50 states plus Puerto Rico, US Virgin Islands, Guan and North Marianas (a.k.a. Saipan). International calls, calling card and inbound toll free calls are not eligible for the free minutes. The default rate for overage minutes is the Customer current tariffed rate plan.

To qualify for this promotion, the Customer must have subscribed to one of the promotions listed below at the same time:

<u>Promotion</u>	<u>Number of minutes</u>
Integrator Credit Promotion	250
PRI Connect Service Promotion Credit	250
PBX Connect Service Promotion Credit	6000

The number of minutes for the Integrator Credit Promotion and PRI Connect Service Promotion Credit will be allocated at the service location level based on the minutes multiplied by the number of voice lines on the service location. The 250 minutes will be allocated at the service location level based on 250 minutes times the number of voice lines on the account/service location.

The number of minutes for the PRI Connect Service Promotion Credit will be applied at the circuit level (leg) and only usage on the PRI will be applied to the free minutes. Other long distance usage on the account will be rated at the customer selected long distance rate plan.

This promotion will begin on July 2, 2004 and run until September 30, 2004 unless sooner canceled by Birch Telecom.

(N)

**CANCELLED**

April 11, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**