

February 27, 2017

Missouri Public Service Commission Governor Office Building 200 Madison P.O. Box 360 Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to Access Service P.S.C. MO. - No. 2 for CenturyTel of Missouri, LLC d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a February 27, 2017 issue date and a proposed effective date of April 1, 2017.

This filing proposes to change late payment charge language and rates to \$0.000407 per day to gain Company-wide standardization within interstate and intrastate access tariffs, where possible. The deposit interest rate language was revised to reference the late payment penalty for the interest rate paid on deposits. Customers were notified of these changes.

The list of tariff sheets reflecting changes is as follows:

Section 2 2nd Revised Sheet 16 3rd Revised Sheet 17 Original Sheet 17.1

Should you have questions or need additional information regarding this filing, please contact me at the phone number or email address listed below or Richard Moore at (573) 634-0171.

Sincerely,

Jehra Leny

Debra Levy Manager, Regulatory Operations

Attachments

ec: Missouri Office of the Public Counsel (e-mail) Doug Galloway, CenturyLink Ted Hankins, CenturyLink

MO17-01A

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FACILITIES FOR INTRASTATE ACCESS

2. <u>GENERAL REGULATIONS</u> (Cont'd)

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Charges and Deposits

(A) The Telephone Company may, in order to safeguard its interests, require a customer, which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of the FIA to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company.

A deposit may not exceed the actual or estimated rates and charges for the FIA for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills.

At such time as the provision of the FIA to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded. After the customer has established a one year prompt payment record, such a deposit will be refunded or credited to the customer account at any time prior to the termination of the provision of the FIA to the customer.

In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (D)(1)(a) or (D)(2)(b), whichever is lower.

The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

(B) Where the provision of FIA requires facilities that meet any of the conditions specified in 10.1.1, Special Construction charges in Section 10 will apply.

(C)

FACILITIES FOR INTRASTATE ACCESS

2. <u>GENERAL REGULATIONS</u> (Cont'd)

2.4 <u>Payment Arrangements and Credit Allowances</u> (Cont'd)

- 2.4.1 Payment of Charges and Deposits (Cont'd)
 - (C) The Telephone Company shall bill FIA services on a current basis for (a) all charges incurred, (b) applicable taxes, and (c) credits due the customer.
 - Switched Access (except for the Entrance Facility, Direct-Trunked Transport and Multiplexing elements), Ancillary and Miscellaneous services shall be billed in arrears.
 - Special Access, Switched Access Entrance Facility, Direct-Trunked Transport and Multiplexing elements shall be billed in advance except for the charges and credits associated with the initial or final bills. The initial bill will also include charges for the actual period of service up to, but not including, the bill date. The unused portion of the FIA already billed will be credited on the final bill.

The customer will receive its bill in; 1) paper format, 2) electronic data transfer, or 3) on-line bill image. Such bills are due when rendered regardless of the media utilized. Adjustments for the quantities of FIA established or discontinued in any billing period beyond the minimum period in 2.4.2 will be prorated to the number of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.

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(M) Material previously found on this sheet moved to Original Sheet 17.1.

ISSUED: February 27, 2017 17-01A

Gary Kepley Director, Regulatory Operations New Century, Kansas EFFECTIVE: April 1, 2017

2. <u>GENERAL REGULATIONS</u> (Cont'd)

2.4 <u>Payment Arrangements and Credit Allowances</u> (Cont'd)

- 2.4.1 <u>Payment of Charges and Deposits</u> (Cont'd)
 - (D) All bills to the customer are due 31 days (payment date) after the bill date or by the (M) next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval. In the event the customer does not remit payment in immediately available funds by the payment date, the FIA may be discontinued as specified in 2.1.8.
 - (1) If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:
 - If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Holiday.
 - If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Holiday.

If any portion of the payment is received by the Company after the payment date or if any portion of the payment is received by the Company in funds which are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. The late factor shall be the lesser of:

- (a) The highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company, or
- (b) 0.000407 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Company.

(M) Material moved to this sheet was previously found on Sheet 17.

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Gary Kepley Director, Regulatory Operations New Century, Kansas EFFECTIVE: April 1, 2017

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