

Lathrop  
Telephone  
Company

P.O. Box 167, Princeton, Mo. 64673-0167 (660) 748-3281

April 22, 2013

Dear Lathrop Telephone Company Business Customer:

Thank you for being a loyal Lathrop Telephone Company customer. We've had the privilege of serving the Lathrop community for almost 30 years. As your local telecommunications provider, our mission is to provide excellent service at reasonable rates. Due to changes in the Federal Communications Commission's (FCC) requirements, we must raise rates for basic business telephone service to \$17.00 per line. At the same time we implement this change, we have elected to reduce the monthly fee for caller id and the voice mail primary package to \$3.95 each.

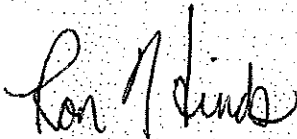
**Effective June 1, 2013 the monthly charge for a basic business line will be \$17.00. This will be our first basic service rate increase in 30 years.** Please refer to the chart below for a detail of the changes that you will see on your June statement.

	Current Monthly Charge	New Monthly Charge Effective 6/1/2013
Basic Business Line	\$10.15	\$17.00
Caller ID	\$5.95	\$3.95
Voice Mail Primary Package	\$4.95	\$3.95

If you have questions about how these changes will affect your monthly telephone statement, please contact our Lathrop Telephone Company office at 816-528-4211.

Thank you for your business! Lathrop Telephone Company is proud to be your local service provider.

Respectfully,



Ron Hinds  
General Manager

Attachment B

*"First telephone company in Missouri to provide all push-button telephones as standard service."*

*Lathrop*  
*Telephone*  
*Company*  
April 22, 2013

*P.O. Box 167, Princeton, Mo. 64673-0167 (660) 748-3231*

Dear Lathrop Telephone Company Customer:

Thank you for being a loyal Lathrop Telephone Company customer. We've had the privilege of serving the Lathrop community for almost 30 years. Due to changes in the Federal Communications Commission's (FCC) requirements, phone companies must increase basic residential phone service rates to the national urban benchmark of \$14.00 per line or give up a portion of federal Universal Service funding. The Universal Service Fund (USF) support allows rural phone companies to provide the same advanced communications services available in urban areas. We have elected to offset a portion of the FCC mandated increase by reducing the monthly fee for caller id and the voice mail primary package to \$3.95 each.

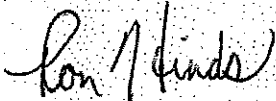
**Effective June 1, 2013 the monthly charge for a residential line will be \$14.00. This will be the first basic service rate increase in over 30 years.** Bundled service rates will also change. Please refer to the chart below for details of the changes that you will see on your June statement.

	<b>Current Monthly Charge</b>	<b>New Monthly Charge Effective 6/1/2013</b>
Residential Line	\$7.15	\$14.00
Home Run Bundle 120 min	\$32.95	\$33.95
Home Run Bundle 240 min	\$41.95	\$42.95
Home Run Bundle 360 min	\$50.95	\$51.95
Home Run Bundle 600 min	\$69.95	\$70.95
Home Run Bundle 1020 min	\$101.95	\$102.95
Grand Slam Bundle 120 min	\$70.77	\$73.95
Grand Slam Bundle 240 min	\$78.95	\$82.95
Grand Slam Bundle 360 min	\$87.95	\$91.95
Grand Slam Bundle 600 min	\$104.95	\$108.95
Grand Slam Bundle 1020 min	\$135.95	\$138.95
SuperNet 15 Bundle 120 min	\$85.00	\$87.95
Caller ID	\$5.95	\$3.95
Voice Mail Primary Package	\$4.95	\$3.95

By bundling your services, you will average a 16% monthly savings. For example, for \$73.95 you would receive GRM Broadband, SecureIT Plus virus protection, basic phone service, voice mail, caller id, enhanced call waiting, voice mail to email and 120 minutes of nationwide long distance. That equals a \$183.48 savings per year when compared to our stand alone service rates! Please note that the bundle package pricing does not include federal, state and local taxes and surcharges.

If you would like to sign up for a bundle package, please contact the Lathrop Telephone Company office at 816-528-4211. Thank you for your business. Lathrop Telephone Company is proud to be your local service provider.

Respectfully,



Ron Hinds  
General Manager

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