JUL 1 2 1996

Missouri Public Service Commission

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

CINCINNATI BELL LONG DISTANCE, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by Cincinnati Bell Long Distance, Inc. within the state of Missouri.

Cincinnati Bell Long Distance, Inc. operates as a competitive carrier in the state of Missouri.

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#### SYMBOLS

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The following are the only symbols used for the purposes indicated below:

- C Changed regulation.
- D Delete or discontinue.
- I Change Resulting in an increase to a Customer's bill.
- M Moved from another tariff location.
- N New
- R Change resulting in a reduction to a Customer's bill.
- T Change in text or regulation.

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CINCINNATI BELL LONG DISTANCE, INC. JUL 1 2 1995 PSC Missouri No. 1 Original Sheet 4

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#### TARIFF FORMAT

- Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- Sheet Revision Numbers Revision numbers also appear in the в. upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.(a)

Check Sheets - When a tariff filing is made with the PSCM, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the PSCM.

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#### STATEMENT OF COMPETITIVE CARRIER STATUS

Cincinnati Bell Long Distance, Inc. operates as a competitive carrier in the state of Missouri. The following statutes and rules have been waived for Compath:

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#### STATUTES

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392.240(1) 392.270 392.280 392.290 392.310	<ul> <li>rate making</li> <li>valuation of property</li> <li>depreciation accounts</li> <li>issuance of securities</li> <li>stock and debt issuance</li> </ul>	Missouri Pricite Service Commission
392.320 392.330 392.340	<ul><li>stock dividend payment</li><li>issuance of securities,</li><li>reorganization(s)</li></ul>	debt and notes

#### COMMISSION RULES

4	CSR	240-10.020	- depreciation fund income
4	CSR	240-30.010(2)(C)	- posting of schedules
4	CSR	240-30.040(1)	<ul> <li>uniform system of accounts</li> </ul>
4	CSR	240-30.040(2)	- uniform system of accounts
4	CSR	240-30.040(3)	- uniform system of accounts
4	CSR	240-30.040(5)	<ul> <li>uniform system of accounts</li> </ul>
4	CSR	240-30.040(6)	- uniform system of accounts
		·	-
4	CSR	240-32.030(1)(B)	- exchange boundary maps
4	CSR	240-32.030(1)(C)	- record keeping
4	CSR	240-32.030(2)	- in-state record keeping
4	CSR	240-32.050(3)	- local office record keeping
4	CSR	240-32.050(4)	- telephone directories
4	CSR	240-32.050(5)	- call intercept
4	CSR	240-32.050(6)	- telephone number changes
4	CSR	240-32.070(4)	- public coin telephone
4	CSR	240-33.030	- minimum charge rule
4	CSR	240-33.040(5)	- financing fees

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#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company.

Authorization User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

CBLD - Refers to Cincinnati Bell Long Distance, Inc.

**Collect** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept responsibility for the charges.

Customer or End User - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Commission - refers to the Missouri Public Service Commission.

Company - Cincinnati Bell Long Distance, Inc., unless stated
otherwise.

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#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Customer Dialed Calling Card Call - A service whereby the End User dials all of the digits necessary to route and bill the call to a calling card.

**Dedicated Access** - A method of reaching the Company's services whereby the Customer is connected directly to the Company's Point of Presence without utilizing services of the local switched network.

Holidays - New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

LATA - Local Area of Transport and Access

LEC - Local Exchange Company.

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#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Operator Dialed Surcharge - This charge applies on operator assisted calls in addition to any other applicable service charge when the caller has the capability of dialing the destination telephone number, but chooses to have the operator dial the number instead.

Operator Station Call - A service whereby the originating Customer uses the assistance of an operator to place or bill the call. Calls may be billed collect or to a telephone company issued Calling Card, to an authorized commercial Credit Card, or to a Third Party are Operator Station Calls. This category does not include calls placed on a Person-to-Person basis.

Person-to-Person Call - A service whereby the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile station, a particular station, room number, department, or office to be reached through a PBX attendant.

PSCM - Public Service commission of Missouri.

**Switched Access** - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

**Terminal Equipment** - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Travel Card - A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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#### SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Cincinnati Bell Long Distance, Inc. MISSOURI

CBLD's services and facilities are furnished for

CBLD's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff.

CBLD installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. CBLD may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the CBLD network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

#### 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 CBLD reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.2 Limitations, (Cont'd.)

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- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by CBLD and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 CBLD reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

#### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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JUL 1 2 1998 BECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.4 Liabilities of the Company

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- 2.4.1 CBLD's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- The Company shall not be liable for, and shall be 2.4.3 fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, with competition, interference misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of Commission the material, data, information, or other content revealed to transmitted revealed to , transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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SECTION 2 - RULES AND REGULATIONS, (CONT.D.JUL 1 2 1995

2.4 Liabilities of Company, (Cont'd.)

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2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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#### 2.5 Deposits

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Deposits may be collected from Customers or potential Customers whose credit or payment history is unsatisfactory or unknown to the Company.

#### 2.6 Advance Payments

For Customers whom the Company feels an advance payment is necessary, Compath reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges.

#### 2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

#### 2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### Payment for Service

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The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. billing agency may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. If notice of disputed charges is not received within thirty days after an invoice is issued, the invoice shall be considered correct and binding on the customer.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in Athis tariff.

Payment is within thirty (30) days subsequent to the invoice date and are considered past after the thirty day period. A late payment charge of 1.5% applies to all overdue balances on accounts except for residential customers.

If payment is posted to the account in full on or before the 20th day subsequent to the invoice date, a 2% credit will be applied to the customer's account as of the next month's billing date.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

#### 2.10 Installation and Termination

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Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

#### 2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written notice to the Company.

#### 2.12 Interconnection

Service furnished by CBLD may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with CBLD's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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#### 2.13 Refusal or Discontinuance by Company

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- 2.13.1 CBLD may refuse or discontinue service with proper notice to the Customer for any of the following reasons:
  - For failure of the Customer to pay a bill for (a) service when it is due.
  - (b) For failure of the Customer to meet the Company's deposit and credit requirements.
  - (c) For failure of the Customer to make proper application for service.
  - For Customer's violation of any of the (D) Company's rules on file with the Commission.
  - For failure of the Customer to provide the (e) Company reasonable access to its equipment and property.
  - (f) For Customer's breach of the contract for service between the Company and the Customer.
  - For a failure of the Customer to furnish such (g) equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
  - When necessary for the Company to comply with (h) any order or request of any governmental authority having jurisdiction.

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2.13 Refusal or Discontinuance by Company, (Cont.) MISSOURI Fublic Service Commission

- 2.13.2 CBLD may refuse or discontinue service without notice to the Customer for any of the following reasons:
  - (a) In the event of tampering with the Company's equipment.
  - (b) In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
  - (c) In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
  - (d) In the event of fraudulent use of the service.

#### 2.14 Credit Allowances for Interruption of Service

Credit allowances for interruptions of service caused by service outages or deficiencies are limited to the initial minimum period call charges for re-establishing the interrupted call.

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#### SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

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#### 2.15 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

#### 2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Any such offerings must be approved by the Missouri Public Service Commission.

#### 2.17 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

#### 2.18 Toll-free "800/888" Numbers

The company will make every effort to reserve "800/888" vanity numbers on behalf of Customers, but makes no guarantee or warrantee that the requested "800/888" number(s) will be available or assigned to the Customer requesting the number.

If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800/888 service to another carrier (i.e. "porting" of the 800/888 number), including a request for a Responsible Organization (Resp Org) change, until such charges are paid in full.

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SECTION 2 - RULES AND REGULATIONS, (CONT.D.) JUL 1 2 1995

#### 2.19 PIC Change Credits

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Upon request by the Customer, the Company will credit Customers' accounts an amount equal to the charges incurred for the conversion of line(s) to the Company's service as imposed by the local exchange carrier for Primary Interexchange Carrier (PIC) changes. This credit will be applies for up to a maximum of ten (10) lines. This credit will be applied against future charges associated with use of the Company's service.

#### 2.20 Return Check Charge

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank.

#### 2.21 Agents of the Company

Agents of the Company must meet the company's standards to ensure quality of service and marketing representations. Agents may be required to meet training specifications or other standards imposed by the company.

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# SECTION 2 - RULES AND REGULATIONS, (CONT'D.) MISSOURI Public Service Commission 2.22 Company Obligations for the Provision of Operator Services

When providing operator services to end users, the Company will:

- a. Audibly and distinctly state the Company's identity at the beginning of each call to the end user and to the billed party (if different from the end user) before any charge is incurred.
- b. Permit end users to terminate a call at no charge before the call is connected.
- c. Immediately disclose, at no charge to the end user, the rates or charges for a call, how the charges will be billed or collected, and how complaints about charges or practices will be resolved.
- d. Refrain from billing charges for unanswered calls.
- e. Refrain from "splashing" a call unless: the end user requests to be transferred to another provider of operator services; the end user is informed prior to incurring any charges that the rate for the call may differ from the usual rate charged for a call from the same location; and the end user consents to be transferred.
- f. Refrain from blocking access to other carriers via any form of 10XXX access (other than 10XXX-1) and will withhold compensation to call aggregators on a location-by-location basis who fail to comply with this regulation.
- g. Provide end users, at no charge, information on how to access an alternative carrier, including "800" or "950" numbers or other access codes.
- h. Bill the end user within 90 days of the date service was provided. CANCLLED

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- 2.22 Company Obligations for the Provision of Operator Services, (cont'd.)
  - Not include as part of service any surcharge imposed by the call aggregator.
  - j. Immediately transfer or redirect, at no charge, all emergency calls initiated by dialing "0" and "911" to the Local Exchange Company or the appropriate emergency response agency.
  - k. Allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billing rendered by the Local Exchange Company (LEC) on behalf of the Company and will not collect location surcharges imposed by traffic aggregators.
  - Arrange for listing of its name on a LEC's billing of the Company's charges if the LEC has multi-carrier listing capability.
  - m. Employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES

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#### 3.1 General

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CBLD provides direct dialed (1+), inbound "800" and travel card service for communications originating and terminating within the State of Missouri under terms of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

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#### 3.2 Calculation of Distance

Usage charges for mileage sensitive services vary based on the type of service subscribed to by the Customer. For services utilizing switched access, mileage measurements for rate schedules are based on the distance in airline miles between rate centers associated with the originating and terminating stations. For services utilizing dedicated access, mileage measurements for rate schedules are based on the distance in airline miles between the CBLD network access point associated with the station utilizing Dedicated Access Origination/Termination and the rate center associated with the called/calling station.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1: Obtain the "V" and "H" coordinates for the serving wire center or network access point serving the Customer's location and the called/calling station.

Step 2: Obtain the difference between the "V" coordinates.
Obtain the difference between the "H" coordinates.

Step 3: Square the differences obtained in Step 2.

Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating locations of the call.

Formula:

 $\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2)}{10}}$ 

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT.D.)

#### 3.3 Timing of Calls

#### MISSOURI Public Service Commission

- 3.3.1 Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.
- 3.3.2 Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.
- 3.3.3 The minimum call duration and call increments for billing purposes are specified on a per-product basis.
- 3.3.4 The Company shall not bill for unanswered calls.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.) 1995

#### 3.4 Rate Periods

MISSOURI Public Service Commission

The following time-of-day and day-of-week rate periods are applicable to all calls. Evening rates shall apply to all calls placed on the Company's recognized Holidays except when a lower rate would normally apply.

PEAK:

Monday through Friday, 8:00 AM - 5:00 PM

OFF-PEAK:

All other hours

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

#### 3.5 Holidays

On the following holidays, the Off-Peak rate applies for the entire day: New Year's Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT.D.) 12 1995

#### 3.6 Business Outbound Standard Service

MISSOURI Public Service Commission

Switched 1+ Long Distance Service allows Business Customers to make direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.1500	\$0.1500

#### 3.7 Business In-Bound "Toll-Free" Service

Switched In-Bound 800 Service is a "toll-free calling" service offered to business customers. The CBLD Customer is billed for each 800/888 call, rather than the call originator. Calls terminate to the Customer over local exchange Company provided switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of thirty (30) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.1500	\$0.1500

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

#### 3.8 Residential Outbound Service

MISSOURI Public Service Commission

Residential Outbound Service allows residential Customers to make direct dialed long distance calls. Customers access the service via local exchange company-provided Feature Group D switched access circuits. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of sixty (60) seconds.

	PEAK	OFF-PEAK
Rate per minute:	\$0.2500	\$0.1300

#### 3.9 TravelMaster Select Service

TravelMaster Select Service enables customers to use CBLD's service while away from their home or office. Customers must dial an access code in addition to an authorization number and the destination telephone number. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds.

Rate per minute:	\$0.2500
Rate per call:	\$0.0000

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#### 3.10 Directory Assistance

MISSOURI Public Service Commission

Directory Assistance is available to Customers of CBLD. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per call to Directory Assistance: \$0.65

#### 3.11 Debit Card/Prepaid Card Service

The CBLD Debit Card/Prepaid Card allows customers to pay a fixed dollar amount in advance for long distance calling over CBLD's network. Customers use an "800/888" number for access from touch tone phones. Customers can place direct dial calls using the service. Cards are decremented for each minute or fractional minute of use as set forth below. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. Payment must be received by the Company or its authorized agent prior to activation of the account.

The following types of calls may not be completed using the Debit Card/Prepaid Card:

\* calls to 700, 800, and 900 numbers

\* calls to directory assistance

\* operator assisted calls

conference calls

\* calls requiring time and/or charges

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Rate per minute: \$0.33

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT. D. 4 2 1995

#### 3.12 Association Program

MISSOURI Public Service Commission

The following program is offered to qualified Association Groups for their association members. Association Groups include, but are not limited to, trade associations, professional or social associations, nonprofit groups, or other bona fide associations. Association Groups who will jointly market the company's service are required to qualify as an Agent of the Company. To qualify for this program, Association Groups must have sign a minimum of 10 members to CBLD's long distance service and bill a minimum of \$250 per month within six months of beginning service with CBLD. Service is provided to qualified Association Groups under contract. This program offers outbound direct dialing, inbound "toll-free" 800/888 service, and travel service. Calls are billed in six (6) second increments after a minimum call duration of thirty (30) seconds.

Per Minute Rate:

Product Type	PEAK	OFF-PEAK	
Outbound	\$0.1200	\$0.1200	
Inbound 800/888	\$0.1300	\$0.1300	
TravelMaster	\$0.2500	\$0.2500	

Directory assistance, per call: \$0.50

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT. 514 1 2 1995

#### 3.13 Operator Assisted Services

MISSOURI Public Service Commission

The Company provides the Customer operator services where technically available on a per call service charge basis. The Company's operator services are accessible on a twenty-four (24) hour a day, seven (7) days a week basis. In addition to the usage charges, at least one per-call service charge applies.

#### Rates:

When service is provided to casual users through aggregator locations or to presubscribed customers, the following applies:

Schedule 1: Customer Dialed Calling Card and Operator Dialed Calling Card

Mileage	Day		Evening		Night/Weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	0.1100	0.0900	0.0880	0.0720	0.0715	0.0585
11-14	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
15-18	0.1773	0.1600	0.1440	0.1280	0.1170	0.1040
19-23	0.2023	0.1700	0.1560	0.1360	0.1430	0.1105
24-28	0.2150	0.1700	0.1700	0.1455	0.1650	0.1260
29-33	0.2150	0.1750	0.1720	0.1560	0.1700	0.1390
34-40	0.2430	0.2100	0.1800	0.1630	0.1780	0.1520
41-50	0.2430	0.2120	0.1800	0.1645	0.1780	0.1520
51-60	0.2530	0.2220	0.1880	0.1705	0.1785	0.1560
61-80	0.2630	0.2320	0.1885	0.1780	0.1790	0.1580
81-100	0.2730	0.2375	0.2020	0.1805	0.1795	0.1590
101-125	0.3030	0.2525	0.2070	0.2025	0.1805	0.1660
126-150	0.3130	0.2725	0.2200	0.2180	0.1830	0.1785
151-190	0.3230	0.2825	0.2270	0.2255	0.1880	0.1835
191-300	0.3330	0.2925	0.2350	0.2330	0.1955	0.1910
301-430	0.3830	0.3425	0.2950	0.2630	0.2505	0.2235
431+	0.3830	0.3425	0.2950	0.2630	0.2505	0.2235

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT.D.) 12 1995

#### 3.13 Operator Assisted Services, (cont'd.)

MISSOURI Public Service Commission

When service is provided to casual users through aggregator locations or to presubscribed customers, the following applies:

Schedule 2: Operator Station and Person to Person

Mileage	Day		Evening		Night/Weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute_	Each Add'l Minute
1-10	0.1100	0.0900	0.0880	0.0720	0.0715	0.0585
11-14	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
15~18	0.1773	0.1600	0.1440	0.1280	0.1170	0.1040
19-23	0.2023	0.1700	0.1560	0.1360	0.1430	0.1105
24-28	0.2100	0.1700	0.1600	0.1400	0.1550	0.1250
29-33	0.2100	0.1750	0.1650	0.1475	0.1600	0.1300
34-40	0.2330	0.2010	0.1725	0.1570	0.1700	0.1375
41-50	0.2330	0.2010	0.1725	0.1570	0.1710	0.1425
51-60	0.2430	0.2110	0.1805	0.1630	0.1725	0.1450
61-80	0.2530	0.2210	0.1815	0.1710	0.1750	0.1500
81-100	0.2630	0.2310	0.1950	0.1725	0.1765	0.1525
101-125	0.2930	0.2410	0.1990	0.1950	0.1785	0.1650
126-150	0.3030	0.2610	0.2135	0.2125	0.1825	0.1775
151-190	0.3130	0.2710	0.2200	0.2190	0.1875	0.1825
191-300	0.3230	0.2810	0.2290	0.2275	0.1950	0.1850
301-430	0.3730	0.3310	0.2890	0.2575	0.2500	0.2200
431+	0.3730	0.3310	0.2890	0.2575	0.2500	0.2200

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#### SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

#### 3.13 Operator Assisted Services, (cont'd.)

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Customer Dialed Calling Card Operator Dialed Calling Card	\$0.80 MISSOURI \$2.10 Public Service Commission
Operator Station	
Collect	\$2.10
Billed to Third Party	\$2.17
Sent Paid Non-Coin	\$2.10
Person-to-Person	\$3.90
Operator Dialed Surcharge:	\$1.00

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## SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.) 1997

#### 3.14 Network Plus

MO. PUBLIC SERVICE COMM Network Plus Service is a switched service which "allows Customers to make direct dialed long distance calls and

receive toll free inbound service for the same per minute rate. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial

minimum period of six (6) seconds.

Calls are not time-of-day or mileage sensitive. Customers are billed based on actual monthly usage billing. All domestic interstate and intrastate usage contributes to and receives the volume discount.

In addition to the volume discount, Customers may receive an additional discount by signing a term commitment of 24 months or 36 months.

Rates

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Per Minute Rates:

\$0.3000

Volume Discount:

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Monthly Billi	ng	Percentage Discount
\$0.00 ~	\$49.99	0%
\$50.00 -	\$99.99	5%
\$100.00 - \$	499.99	15%
\$500.00 - \$	999.99	20%
\$1000.00 - \$2	499.99	25%
\$2500.00 +		30%

Term Discount:

24 month term commitment 5%

36 month term commitment 7%

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MISSOURI Public Service Commission: July 30, 1997 Effective:

Issued: June 30, 1997

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Barry L. Nelson, President

36 East Seventh Street, Suite 2200

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#### **SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)**

#### 3.15 Core Business Service

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Core Business Service is a switched bundled service including inbound and outbound calling, a travel card option and access to directory assistance. This service is targeted at business Customers with at least \$25.00 in monthly billing for all Customer locations. Customers choosing this service will be billed the difference between actual usage and the \$25.00 minimum should billing in any given month fall below the stated minimum.

Calls are not time-of-day nor mileage sensitive. Calls are billed in six (6) second increments with an initial increment for billing purposes of six (6) seconds. Travel Card calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

Customers receive a discount based upon actual billing per month on combined usage of all interstate, intrastate and international calling including calls to directory assistance and made through the use of a Company travel card. Customers who commit to a 12 or 24 month agreement receive an additional discount.

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Outbound service	\$0.20 per minute	1
Inbound service	\$0.20 per minute	OCT 2 2 2000
Travel Card service	\$0.23 per minute	~444
Directory Assistance	\$0.80 per call	-ublic Service Commissi
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#### Volume and Term Discount Schedule

	Month-to-Month	12 month	24 month
Billing Volume			
\$25.00-\$249.99	0.0%	10.0%	15.0%
\$250.00-749.99	5.0%	15.0%	20.0%
\$750.00+	7.5%	17.5%	22.5%

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#### SECTION 3 - DESCRIPTION OF SERVICE & RATES, (CONT'D.)

#### 3.16 **Enterprise Service**

Enterprise Service is a dedicated bundled service with switched access overflow. Service includes inbound and outbound calling, a travel card option and access to directory assistance. This service is targeted at business with at least \$3,000.00 in monthly billing. Customers choosing this service select a rate plan based on anticipated minimum monthly billing for all Customer locations. Customers choosing this service will be billed the difference between actual usage and the minimum should billing in any given month fall below the stated minimum.

Calls are not time-of-day nor mileage sensitive. Calls are billed in six (6) second increments with an initial increment for billing purposes of six (6) seconds. Travel Card calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

Customers must commit to a twelve (12) or twenty-four (24) month term. Customers receive a discount based upon actual billing per month on combined usage of all interstate, intrastate and international calling including calls to directory assistance and made through the use of a Company travel card.

#### Rates

<u>Dedicated</u>	Switched overflow
\$0.14 per minute	\$0.20 per minute
\$0.14 per minute	\$0.20 per minute
\$0.23 per minute	\$0.23 per minute
\$0.80 per call	\$0.80 per call
	\$0.14 per minute \$0.14 per minute \$0.23 per minute

#### Volume and Term Discount Schedule

	12 month	24 month
Billing Commitment		
\$3,000.00	5.0%	10.0%
\$6,000.00	10.0%	15.0%
\$9,000.00	12.5%	17.5%

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