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LOCAL EXCHANGE SERVICE

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Public Service Commission SERVICE CHARGES  
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F. Low-Income Telephone Connection Assistance Program-Link Up Iowa Service Commission

1. General

The Low-Income Connection Assistance Program-Link Up Iowa is a plan to assist qualified low income applicants by providing a credit to the service connection charges applicable to the provisioning of a single telephone line per household at the applicant's principal place of residence. The rules and regulations contained herein are in addition to all other applicable rules and regulations located in other parts of this Company's Tariff.

2. Eligibility Requirements

To be eligible for assistance, an applicant must:

- a. Not be a dependent for federal income tax purposes unless the applicant is more than 60 years of age;
- b. Either be income eligible, for Iowa Low-Income Home Energy Assistance, or be eligible, though not necessarily participating, for public assistance under one of the following programs:
  - (1) Aid to families with dependent children;
  - (2) Food stamps;
  - (3) Supplemental Security income;
  - (4) Title XIX/Medical;
  - (5) Low-Income Energy Assistance program;
  - (6) State supplementary assistance;

3. Application for Program

An applicant for service shall request connection assistance through completion of a form provided by the Telephone Company.

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SERVICE CHARGES

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F. Low Income Connection Assistance Program-Link Up Iowa (Continued) Public Service Commission

4. Verification of Eligibility

- a. The applicant shall provide proof that he or she is participating or is eligible to participate, in a public assistance program or that the applicant's total household income from all sources qualifies him or her to participate in the State's Low-Income Energy Assistance program.
- b. The verification provided by the applicant may include, but is not limited to, any one of the following:
  - (1) A Title XIX medical card;
  - (2) A gas or electric bill showing participation in the Low-Income Assistance Program;
  - (3) A copy of a current AFDC, SSI, VA, or Iowa Department of Employment Services check;
  - (4) A state or federal income tax return; or
  - (5) Other appropriate documentation showing eligibility for, or participation in, a public assistance program or the Iowa Low-Income Home Energy Assistance program.

5. Charges and Deferred Payment

- a. All Tariffed charges applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars (\$30), whichever is less.
- b. All applicants may defer payment of the service connection charges or security deposit. Interest will not be charged on these deferred payments. The deferred payment schedule:
  - (1) Shall not be less than four months if the total deferred payment is \$20.00 or more.
  - (2) May be less than four months if the total deferred payment is less than \$20.00.
  - (3) Shall not be more than twelve months.
  - (4) May require a minimum payment of \$5.00 per month.

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