

VIA ELECTRONIC FILING

December 19, 2019

Mr. Dale Hardy Roberts, Chief Judge
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, MO 65102-0360

Re: ***XO Communications Services, LLC Missouri Tariff No. 7 Revisions***

Dear Mr. Roberts:

Please find for filing XO Communications Services, LLC ("XO"). Missouri Tariff No. 7 revisions. These revisions introduce withdrawal language. Affected customers have been advised of these changes via customer letter (see Attached).

The following pages are included in this filing:

3rd Revised Title Page
2nd Revised Page 10
2nd Revised Page 19
4th Revised Page 54
2nd Revised Page 272
2nd Revised Page 289

This filing is being submitted with an issued date of December 20, 2019 and effective date of January 31, 2020.

Should you have any questions, please contact me by telephone at 703-694-5950 or by email at daniel.ostroff@verizon.com.

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff
Analyst, State Government Affairs

Enclosures

ATTACHMENT



Verizon
One Verizon Way
VC22W464
Basking Ridge, NJ 07920

Verizon Federal
22001 Loudon County Parkway
Ashburn, VA 20147

June 28, 2019

Name of primary point of contact

Business Name

Billing Address 1

Billing Address 2

Billing Address 3

City, State ZIP

Account number

Re: Discontinuance of Services Offered by XO Communications Services, LLC (One Verizon Way, Basking Ridge, NJ 07920) and XO Virginia, LLC (One Verizon Way, Basking Ridge, NJ 07920)

Dear Valued Customer,

This is a formal notification about important upcoming changes to some of the services offered by Verizon subsidiaries XO Communications Services, LLC and XO Virginia, LLC (collectively 'XO'). XO will no longer be offering the services listed in 'Attachment A', subject to applicable regulatory-agency approvals and contractual obligations.

Please note that the only XO services that are affected are those listed in this notice. If your XO services are not described in this notice, you do not need to take any action.

We are sending this notice to all XO customers to advise you of these changes and ask that you review Attachment A to see if your service is listed.

Verizon appreciates your business and would be pleased to work with you to transfer any of these services to alternative Verizon solutions, as available. Additional information about the changes is provided below.

Action required

We urge you to migrate applications that use the services listed in Attachment A to alternate Verizon services, as available.

New Customers, Moves, Additions, and Changes: On or after September 10, 2019, subject to applicable regulatory-agency approvals and contractual obligations, new customers will not be able to buy the services listed in Attachment A from XO, and moves, additions, and changes will no longer be permitted for existing customers.

Discontinuance: On or after January 31, 2020, subject to applicable regulatory-agency approvals and contractual obligations, XO will begin disconnecting the services listed in Attachment A and will waive any early termination charges associated with these services. Any of these services that are subject to automatic-renewal will not be automatically-renewed from the date of this letter; however, we will continue to provide service until the discontinuance date.



For existing Federal, state, and local Government agencies and educational institutions, modifications to service offerings will continue to be subject to the terms of their contract, the tariff, or the Product Guide.

Next Steps

Verizon would like to remain your preferred telecommunications service provider. To assist with the transition of your XO services, we are currently running an attractive range of promotions on a number of Verizon solutions to continue to support your needs (certain promotions may not be available to Federal, state, and local Government customers or educational institutions).

Your assigned sales representative will work with you to develop a solution that meets your needs. If you do not have an assigned sales representative, please call 800-296-7595 for more information about Verizon's services. Federal customers will be contacted by your Contracts Manager.

The address listed above is your Address of Record for the account number listed above. Any additional notices, including notices about changes to your account, will be sent to this address unless you indicate otherwise. If you need to provide us with a different Address of Record, please update your details on the MyXO portal at <https://portal.xo.com>, contact your Verizon sales representative, Customer Service Manager ('CSM') or Contracts Manager, or call 800-296-7595.

We value your business and look forward to helping you realize the benefits that our next-generation solutions and network transformation services can unlock for you. Please forward this letter to other members of your organization as necessary.

Best Regards,

Verizon Support Team

On behalf of XO Communications

The following notice applies to the services listed in Attachment B and is required by the Federal Communications Commission ("FCC" or "Commission") and is applicable to the following federally regulated XO Communications services: Voice over Internet Protocol (VoIP) Origination, XO Session Initiation Protocol (SIP) Trunking, XO Conferencing, MultiTransport Networking Service (MTNS), Contact Center on Demand (CCoD), and certain long-distance service offerings.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of XO Communications Services, LLC and XO Virginia, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



Attachment A

Below is a list of the XO Communications services, all of which are being discontinued on or after January 31, 2020.

Also, on or after September 10, 2019, new customers will not be able to buy the services listed below from XO and moves, additions, and changes will no longer be permitted for existing customers.

These changes are subject to applicable regulatory-agency approvals and contractual obligations.

A brief description of the service and other names by which you may recognize the service are also included below. Please review this list carefully and contact us if you have any questions or require additional information. Your service descriptions can be found in the Product Charges section of your invoice. You can also login to MyXO portal at <https://portal.xo.com> to view your XO services, invoices and billing information using the menus on the left side.

Please note that the only XO services that are affected are those listed in this notice. If your XO services are not described in this notice, you do not need to take any action.

XO service	Other names of service	Description
1. Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI)	Inbound PRI; Local ISDN-PRI	<p>ISDN is a standard, all digital technology that allows simultaneous, integrated voice and data capability over two wire digital loops and four wire digital trunks. PRI is the digital trunking interface using ISDN technology that provides high-capacity digital access between the XO central office and ISDN compatible CPE located at the customer premises. The connection is provided through standard T-1 point to point private line facilities.</p> <p>Includes Emergency Redundant Routing (ERR), which automatically reroutes your incoming calls away from overloaded trunks and outage locations, and Private Switch/Automatic Location Identification (PS/ALI), which allows a customer with a PBX to provide the specific location of each extension or station to the PS/ALI database manager. The PS/ALI database manager will then update the appropriate 911 database, thereby helping to improve emergency response time.</p>
2. Remote Call Forwarding (RCF)	RCF	A local service offering that allows incoming calls to be forwarded to a telephone number in another location.
3. Contact Center on Demand (CCoD)	None	CCoD is a hosted contact center service providing call center personnel with automated call distribution, intelligent call routing, and desktop ACD and SIP phone software.

XO service	Other names of service	Description
<p>4. XO Basic Business Lines</p>	<p>Advanced Business Line; Basic Line; Enhanced Business Line; Full Service Business Line; Foreign Exchange Line; Remote Call Forward; Small Business Basic Business Local Line Service I & II; Small Business Basic Business Multi-Line Service I & II; Business Service Basic Business Line I & II; Business Services Basic Business Local Line Service; Business Services Basic Business Multi-Line Service</p>	<p>XO Basic Business Lines, often called Plain Old Telephone Service (POTS) lines, provide basic access service and supply a single voice-grade communication channel for single-line telephones, key telephone systems, modems and other devices that need to access the Public Switched Telephone Network (PSTN).</p>
<p>5. Voice over Internet Protocol (VoIP) Origination</p> <p>Note: Only XO VoIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</p>	<p>None</p>	<p>With VoIP Origination services, customers receive local telephone calls from multiple markets without having to maintain a physical presence in those markets.</p>
<p>6. XO Session Initiation Protocol (SIP) Trunking</p> <p>Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</p>	<p>None</p>	<p>SIP trunks combine voice, data, and Internet traffic over a single IP connection to a single location using the customer IP-PBX.</p>
<p>7. TDM bundled products</p>	<p>XOptions; Digital PBX Bundled Package; Integrated Access; PRI Bundled Package 1 & 2; True Business Total Communications (TBTC); Total Communications (TC); True Business (TB)</p>	<p>XOptions combines local, long distance, Internet, and Web hosting services, through one provider, through various XOptions packages. XOptions Flex is not included in this decommission.</p> <p>PRI Bundle is an ISDN–PRI Service that includes Local Loop, PRI Interface and 24 channels.</p> <p>XO Integrated Access combines voice (local and long distance) and Internet access on a single facility.</p> <p>Digital PBX Package includes the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges.</p> <p>TBTC combines voice (local and long distance) and Internet access on a single facility. The base package includes 6 voice lines, 512 kb high-speed Internet access, up to 6 custom calling features, customer premise equipment (CPE), plus a choice of Long Distance minute buckets.</p> <p>Total Communications (TC) combines voice lines and Internet access on a single facility. The Speeds Capacity = 6 - 20 lines, 256k, 384k, 512k, 768k, 1024M internet access.</p> <p>True Business (TB) combines voice lines and local and intra LATA usage into one flat rate.</p>

XO service	Other names of service	Description
8. XO Business Trunks	Analog Trunk; Digital Trunk; Combination Trunk; Inbound Trunk; Two Way Trunk; Dedicated LD, Direct Access Line; Full Switched; Fractional Switched; Digital T-1; Full Digital Switched T-1; Local Analog PBX Trunk Service; Local Digital PBX Trunk Service; Local Trunk - Basic PBX Analog Trunk; Private Branch Exchange (PBX) Trunks	XO Business Trunks connect a customer's PBX or key system to the XO central office to deliver PSTN access. Trunks offer a "shared access" meaning that a number of phone lines can be consolidated on each trunk. Trunks can be analog or digital and carry inbound or outbound traffic or two-way.
9. XO Conferencing	Conference Calling – Audio; Webex	XO Conferencing product provides the means for customers to conduct calls with two or more parties. Customers may opt for standard or toll-free dial-in, both available as operator attended or unattended.
10. Hosted Security	SRA; DMZ; WCF; Fault Tolerant	Provides customers with dedicated MPLS and/or Internet services with a managed network-based firewall.
11. XO Centrex	None	XO Centrex is a business telephone system offered from the local XO central office on a subscription basis. It delivers a set of PBX-like features to individual desks with internal and PSTN access for the features, functions and applications that a business customer needs.
12. Digital Subscriber Line (DSL)	ADSL; IDSL; SDSL	DSL provides an asymmetrical and symmetrical connection over a standard telephone line at speeds up to 140 times faster than 56k dial-up.
13. Site Security	ASA; FWL; VPN; Managed Security	Provides customers with dedicated MPLS and/or Internet services with a Managed premises-based firewall.
14. Broadband Internet	Broadband	Broadband Internet connectivity. Includes third-party resold Internet access.
15. ISDN Basic Rate Interface (BRI)	None	ISDN BRI provides both voice and data capabilities via two 64 Kbps B channels, and one D channel used for signaling. The B channels can be used for voice but are more commonly used for data purposes such as video conferencing, voice/data transmission from remote offices to headquarters, or connection to an Internet Service Provider (ISP).
16. DDoS Mitigation	None	Helps protect critical network operations and infrastructure against costly downtime from DDoS and Volumetric attacks.

XO service	Other names of service	Description
17. Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking	None	<p>The following plans provide inter-state voice and VoIP communications, either inbound or outbound, and allow customers to make national and international long distance calls¹: 9.9 LD/TFS (Across America 1+ Plan), Across America 1+ Plans, Business Saver 5.9 LD/TFS (Across America 1+ Plan), Business Value 6.9 LD/TFS (Across America 1+ Plan), National Local Private Line Service Calling Plan, Small Business 7.9 LD/TFS (Across America 1+ Plan), Switched Long Distance Product, True Savings Long Distance Rate Plan, Uni-Rate InterLATA Long Distance Service, Unity LD Plan, XO Corporate Long Distance Plan, XO Dedicated Long Distance Calling Plan, XO Gold and Platinum Services, XO Long Distance Business Plan, XO Unlimited Business Plan, XOption Service Offering (inbound and outbound long distance for XOptions), Toll-Free Service and standalone XO Employee Long Distance Service, CLDT (Carrier Long Distance Termination), VoIP Termination; Legacy Allegiance International Long Distance Plan; XO Global International Long Distance Plan (including International Toll-Free Service/Universal International Freephone Number).</p>
18. MultiTransport Networking Service (MTNS)	None	<p>XO's MTNS is a data networking service that supports traditional private data networking services, such as Frame Relay and Ethernet, over an IP backbone.</p>
19. Managed Modems Services	Managed Modems; PMN Services; Modem Terminations	<p>The hosting, monitoring, and management of modem termination facilities, enabling client's end user devices to communicate with client hosts over the PSTN.</p>

¹Customers may also have entered into individually negotiated arrangements for long distance service outside of the named plans.

Attachment B – Federally Regulated Services

The following subset of services from Attachment A is subject to FCC regulations:

Service	Description	States in which Service is Offered
<p>XO Session Initiation Protocol (SIP) Trunking</p> <p>Note: This does not apply to XO Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</p>	<p>SIP trunks combine voice, data and Internet traffic over a single IP connection to a single location using the customer IP-PBX.</p>	<p>All 50 states and the District of Columbia.</p>
<p>XO Conferencing</p>	<p>XO Conferencing product provides means for customers to conduct calls with two or more parties. Customers may opt for standard or toll-free dial-in, both available as operator attended or unattended.</p>	<p>Contiguous United States, Hawaii, and the District of Columbia.</p>
<p>Voice over Internet Protocol (VoIP) Origination</p> <p>Note: Only XO VoIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX, or IP Flex.</p>	<p>With VoIP Origination services, customers receive local telephone calls from multiple markets without having to maintain a physical presence in those markets.</p>	<p>Arizona, California, Colorado, Delaware, the District of Columbia, Florida, Georgia, Idaho, Illinois, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nevada, New Jersey, North Carolina, Ohio, Oregon, Pennsylvania, Tennessee, Texas, Utah, Virginia, and Washington.</p>
<p>Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking</p>	<p>The following plans provide inter-state voice and VoIP communications, either inbound or outbound, and allow customers to make national and international long distance calls¹: 9.9 LD/TFS (Across America 1+ Plan); Across America 1+ Plans; Business Saver 5.9 LD/TFS (Across America 1+ Plan); Business Value 6.9 LD/TFS (Across America 1+ Plan); National Local Private Line Service Calling Plan; Small Business 7.9 LD/TFS (Across America 1+ Plan); Switched Long Distance Product; True Savings Long Distance Rate Plan; Uni-Rate InterLATA Long Distance Service; Unity LD Plan; XO Corporate Long Distance Plan; XO Dedicated Long Distance Calling Plan; XO Gold and Platinum Services; XO Long Distance Business Plan; XO Unlimited Business Plan; XOption Service Offering (inbound and outbound long distance for XOptions); Toll-Free Service and standalone XO Employee Long Distance Service; CLDT (Carrier Long Distance Termination), VoIP Termination; Legacy Allegiance International Long Distance Plan; XO Global International Long Distance Plan (including International Toll-Free Service/Universal International Freephone Number).</p>	<p>Contiguous United States and the District of Columbia.</p>

¹Customers may also have entered into individually negotiated arrangements for long distance service outside of the named plans.



Service	Description	States in which Service is Offered
MultiTransport Networking Service (MTNS)	XO's MultiTransport Networking Service (MTNS) is a data networking service that supports traditional private data networking services, such as Frame Relay and Ethernet, over an IP backbone.	Arizona, California, Colorado, Delaware, the District of Columbia, Florida, Georgia, Idaho, Illinois, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Nevada, New Jersey, North Carolina, Ohio, Oregon, Pennsylvania, Tennessee, Texas, Utah, Virginia, and Washington.
Contact Center on Demand (CCoD)	CCoD is a hosted contact center service providing call center personnel with automated call distribution, intelligent call routing, desktop ACD, and SIP phone software.	Contiguous United States, Hawaii, and the District of Columbia.

REVISED TARIFF PAGES

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LLC, cancels and replaces Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2., submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

Schedule of Rates, Rules and Regulations
Governing of Local Service
Provided in the State of Missouri

OFFERED BY

XO Communications Services, LLC

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: December 20, 2019

Effective: January 31, 2020

Kelly Faul – Senior Manager
22001 Loudoun County Pkwy
Ashburn, VA 20147

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

SECTION 1 - DEFINITIONS

Advance Payment - Payment of all or part of a charge required before the start of service.

Anonymous Call Rejection - This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

Assume Dial "9" - A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Auto Answer Back - The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands free Meridian Business Set.

Automatic Callback - Allows a Customer to request notification from the central office when the number that is being dialed is no longer busy. When the called number is becomes free, the central office will ring the Customer and connect the Customer to the original called number.

Automatic Line (Hotline) - Directs the line to automatically call a preassigned number when a line user lifts the handset.

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Application of Tariff-General

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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 (N)

SECTION 3 - SERVICE DESCRIPTIONS

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.
Category One - Sections 3.0 thru 3.29

3.0 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

Primary Service Order Charge
 Adding lines, moving services, convert product types \$50.00 per order

Record Order Charge
 Adding or changing directory listings, changing billing account information \$15.00 per order

Subsequent Order Charge
 Adding new features, changing existing features \$50.00 per order

PIC Change Charge
 Changing interLATA or intraLATA carrier \$5.00 per line

Line Restoral Charge
 Re-establishing service after suspension for non-payment \$20.00 per line

Technician Visit Charge
 Requests requiring a technician to be dispatched for work to be completed \$150.00 per occurrence

3.1 Local Calling Areas

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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(N)

SECTION 4 - PROMOTIONAL OFFERINGS

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made, and shall be subject to prior notification and approval by the Commission.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and condition of this tariff.

LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)
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 (N)

SECTION 5 - CONTRACT TARIFFS

5.1 Contract Tariff Option 101

5.1.1 Description: This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
ISDN-PRI Service	3.2.5
Small Business Basic Business Line I	3.2.6
Business Services Basic Business Line I	3.2.13
Small Business Basic Business Line II	3.2.14
Business Services Basic Business Line II	3.2.15

5.1.2 Eligibility: The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A. The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B. The customer must order new installations of at least one of the following services listed above in Section 5.1.1.
- C. The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D. The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

5.1.3 Service Period: The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

5.1.4 Terms and Conditions

- A. Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 5.1.1 will apply for the Subscribed Service.

Issued: December 20, 2019

Effective: January 31, 2020

Kelly Faul – Senior Manager
 22001 Loudoun County Pkwy
 Ashburn, VA 20147