

Name of Utility: Emerald Pointe Utility Company

Service Area: All Missouri Service Areas

Rules and Regulations Governing Rendering of Water Service	
<p><u>RULE 11 continued</u></p> <p>H. Approved meter installation locations in dry basements, sufficiently heated to keep the meter from freezing, may remain provided the meter is readily accessible, at the Company's and Customer's convenience as determined by the Company, for servicing and reading and the meter space provided is located where the service line enters the building. The Company may, at its discretion, require the Customer to install a remote reading device at an approved location, for the purpose of reading the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Manager of the Water and Sewer Unit of the Missouri Public Service Commission before ultimately refusing service or proceeding to discontinue service.</p> <p>I. The Customer shall promptly notify the Company of any defect in, or damage to, the Company-owned meter setting.</p> <p>J. Any change in the location of any existing meter or meter setting at the request of the Customer shall be made at the expense of the Customer, and with the approval of the Company.</p> <p>* Indicates new rate or text + Indicates change</p>	

DATE OF ISSUE July 24, 2013
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ISSUED BY Gary W. Snadon President 118 State Dr. Hollister, MO 65672
name of officer title address

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Service Area: All Missouri Service Areas

Rules and Regulations Governing Rendering of Water Service	
<u>RULE 14 continued</u>	
2. For single-family residential applicant(s) applying for service in areas that are unplatted in subdivision lots, an applicant(s) cost shall be equal to the total cost of the main extension divided by the total length of the main extension in feet times one hundred feet (100').	
3. For industrial, commercial, or multifamily residential applicants, the cost will be equal to the amount calculated for a single-family residence in paragraphs 14 D. 1. or 14 D. 2., above, multiplied by the flow factors of the applicants' meter. The flow factors of the various sizes of meters are as follows:	
<u>Meter Size</u>	<u>Flow Factor</u>
5/8"	1
1"	2.5
1 1/2"	5
2"	8
3"	15
4"	25
E. Refunds of contributions shall be made to applicant(s) as follows:	
1. Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference to the applicant(s) as soon as the actual cost has been ascertained.	
2. During the first ten (10) years after the main extension is completed, the Company will refund to the applicant(s) who paid for the extension the money collected from applicant(s) in accordance with Paragraph D., above. The refund shall be paid within a reasonable time after the money is collected.	
3. The sum of all refunds to any applicant shall not exceed the total contribution which the applicant(s) has paid.	
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