

On April 1, 2017, New Florence Telephone Company d/b/a MISSOURICOM assumed all long distance operations of its wholly-owned subsidiary Direct Communications Long Distance, Inc.

New Florence Telephone Company d/b/a MISSOURICOM hereby adopts, ratifies and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Direct Long Distance filed with and approved by the Missouri Public Service Commission.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's place of business.

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ISSUED: March 15, 2017

EFFECTIVE: ~~April 1, 2017~~

March 29, 2017

By: Garrin Bott, President

FILED  
Missouri Public  
Service Commission  
XN-2017-0237; YX-2017-0175

**NEW FLORENCE TELEPHONE COMPANY**

Missouri

First Revised Sheet 1

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TITLE SHEET

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

NEW FLORENCE TELEPHONE COMPANY

d/b/a MISSOURICOM

101 North Main Street

New Florence, Missouri 63363

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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REGULATIONS AND SCHEDULE OF CHARGES  
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE  
TELECOMMUNICATIONS SERVICE FURNISHED BY

DIRECT COMMUNICATIONS LONG DISTANCE, INC.

BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN  
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL  
OR SATELLITE FACILITIES OR ANY COMBINATION THEREOF,  
AS SPECIFIED HEREIN.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Direct Communications Long Distance, Inc., within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Direct Communications Long Distance, Inc., operates as a competitive telecommunications company providing interexchange telecommunication services in the state of Missouri.

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Effective: 15 October 2007

Issued by: Leonard May, President  
Direct Communications Long Distance, Inc.  
147 W. 4th Ave.  
P.O. Box 270  
Rockland, ID 83271

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Service Commission

**Intrastate Long Distance Message Telecommunications Service**

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2. WAIVER OF RULES AND REGULATIONS, CARRIER, SYMBOLS

Application of the following statutes and rules to the extent applicable have been waived for purposes of offering telecommunications services as set forth herein:

A. Statutes

- 392.210.2 Accounting requirements (system of accounts)
- 392.240.1 Reasonableness of rates
- 392.270 Accounting requirements (valuation of property)
- 392.280 Accounting requirements (depreciation/accounts)
- 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- 392.300 Transfer of Property
- 392.310 Approval of Issuance of Stocks, Bonds and Other Indebtedness
- 392.320 Certificate of Approval for Dividends
- 392.330 Accounting for Disposition of Proceeds
- 392.340 Reorganization

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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2. WAIVER OF RULES AND REGULATIONS, CARRIER, SYMBOLS

Application of the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.210.2	Uniform System of Accounts
Section 392.240(1)	Rates-Reasonable Average Return on Investment
Section 392.270	Property Valuation
Section 392.280	Depreciation Rates
Section 392.290	Issuance of Securities
Section 392.300.2	Acquisition of Stock
Section 392.310	Issuance of Stocks, Bonds and Indebtedness
Section 392.320	Stock Dividend Payment
Section 392.330	Securities, Debts and Notes
Section 392.340	Reorganization.

COMMISSION RULES

4 CSR 240-10.020	Income on Depreciation Fund Investments.
4 CSR 240-30.040	Uniform System of Accounts.

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P.O. Box 270  
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### Intrastate Long Distance Message Telecommunications Service

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#### B. Rules

4 CSR 240-3.520	Applications to sell or transfer assets
4 CSR 240-3.525	Applications to merge or consolidate
4 CSR 240-3.530	Applications to issue stocks, obtain loans
4 CSR 240-3.535	Applications to acquire stock
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff
4 CSR 240-3.550	Telco Records and Reports (except (5)(B), (D) and (E))
4 CSR 240-3.555	Residential Customer Inquiries
4 CSR 240-3.560	Procedure for Ceasing Operations
4 CSR 240-10.020	Depreciation Records
4 CSR 240-30.020	Residential Telephone Underground Systems
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.010	General Provisions
4 CSR 240-32.040	Metering, Inspections and Tests
4 CSR 240-32.050	Customer Services
4 CSR 240-32.060	Engineering and Maintenance
4 CSR 240-32.070	Quality of Service
4 CSR 240-32.080	Service objectives and surveillance levels
4 CSR 240-32.090	Connection of equipment and Inside Wiring
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))
4 CSR 240-32.180-190	Caller ID blocking requirements
4 CSR 240-33.010	Service and Billing Practice General Provisions
4 CSR 240-33.040	Billing and Payment standards
4 CSR 240-33.045	Clear identification and placement of charges on bills
4 CSR 240-33.050	Deposits
4 CSR 240-33.060	Residential Customer Inquiries
4 CSR 240-33.070	Discontinuance of service
4 CSR 240-33.080	Disputes by Residential Customers
4 CSR 240-33.090	Settlement agreements with residential customers
4 CSR 240-33.130	Operator service requirements
4 CSR 240-33.140	Payphone requirements (except (2))
4 CSR 240-33.150	"Anti-slamming" requirements
4 CSR 240-33.160	Customer Proprietary Network Information

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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2. WAIVER OF RULES AND REGULATIONS, CARRIER, SYMBOLS (Cont'd)

CONCURRING CARRIERS

No Other Concurring Carriers

CONNECTING CARRIERS

No Other Connecting Carriers

OTHER PARTICIPATING CARRIERS

No Other Participating Carriers

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - To signify changed regulation
- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a decrease to a customer's bill
- T - Change in text or regulation but no change in rate or charge

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**


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**4. TARIFF FORMAT**

- 4.1 Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 8 and 9 would be 8.1
- 4.2 Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Public Service Commission. For example, the 3<sup>rd</sup> revised Sheet 8 cancels the 2<sup>nd</sup> revised Sheet 8.
- 4.3 Paragraph Numbering Sequences - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level.

2.  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1.(a)  
2.1.1.A.1.(a).1  
2.1.1.A.1.(a).1.(i)  
2.1.1.A.1.(a).1.(i)(1)

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**Intrastate Long Distance Message Telecommunications Service**

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5. APPLICATION OF TARIFF

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by Direct Communications Long Distance, Inc. (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the Company's facilities in combination with resold services provided by other certified carriers. The Company's Service will be offered only to the local exchange service customers of New Florence Telephone Company, New London Telephone Company, Orchard Farm Telephone Company, and Stoutland Telephone Company, in the exchanges of New Florence, New London, Orchard Farm, and Stoutland.

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The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("MO PSC").

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. APPLICATION OF TARIFF

This tariff contains the intrastate regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service (ILDMTS) by Direct Communications Long Distance, Inc. (hereinafter referred to as the Company) within the State of Missouri, as specified herein.

The Company's Service is furnished subject to transmission, atmospheric and like conditions. Service is offered pursuant to rates, terms and conditions set forth in this tariff. Service is offered via the company's facilities in combination with resold services provided by other certified carriers. The Company's Service will initially be offered only to the local exchange service customers of New Florence Telephone Company in the exchanges of New Florence.

The rates, rules and regulations contained herein are subject to change pursuant to the rules and regulations of the Missouri Public Service Commission ("MO PSC").

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. DEFINITIONS, TERMS AND ABBREVIATIONS

Company - Whenever used in this Tariff, Company refers to Direct Communications Long Distance, Inc. unless otherwise specified or clearly indicated by the context.

Customer - The person, firm, corporation or governmental unit which orders Service either for its own use as a resale carrier or as a nonprofit manager of a sharing group and which is responsible for the payment of charges and for compliance with Company Tariff regulations. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) is removed from the Company's billing system, subsequently continues to use the Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

Toll Free Service - Toll free service includes 800 and 888 series numbers as well as any other future toll free series numbers.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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7. GENERAL RULES AND REGULATIONS

7.1 Undertaking of Direct Communications Long Distance, Inc.

Direct Communications Long Distance, Inc. services are furnished for intraLATA and interLATA communications originating and terminating at specified points within the state of Missouri. Any calls originating in Missouri and terminating outside of Missouri are not applicable to this Tariff's terms, conditions, and rates.

Direct Communications Long Distance, Inc. installs, operates and maintains the communications services provided here in accordance with the terms and conditions set forth in this Tariff.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

Services are offered to both business and residential customers.

7.2 Limitations

7.2.1 Services are offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this Tariff.

7.2.2 Direct Communications Long Distance, Inc. reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of the Tariff, or in violation of the law.

7.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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7. GENERAL RULES AND REGULATIONS (Cont'd)

7.2 Limitations (Cont'd)

- 7.2.4 All services and resold facilities provided under this Tariff are directly or indirectly controlled by Direct Communications Long Distance, Inc. The Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply when there is not interruption of the use or location of the service or facilities.
- 7.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all permitted assignees or transferees, as well as all conditions of service.
- 7.2.6 The included Tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

7.3 Use

Services provided under this Tariff may be used for any lawful purpose for which the service is technically suited.

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**7. GENERAL RULES AND REGULATIONS (Cont'd)****7.4 Payment for Service**

All charges due by the Customer are payable to Direct Communications Long Distance, Inc. or any agency duly authorized to receive such payments. Any objections to billed charges must be reported to the Company within thirty (30) days of the invoice date. Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Once service is activated, the Customer is liable for the payment of all usage charges for services to be provided by the Company to the Customer including any fraudulent use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public. This includes payment for calls or services that originate at the Customer's number(s), are accepted at the Customer's number(s) (e.g., collect calls), are billed to the Customer number(s) via third number billing, use of a calling or travel card, or use of an assigned special billing number or authorization code to the Customer.

**7.5 Taxes**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

**7.6 Regulatory Fees**

All State and Federal Commission ordered rates, fees, and surcharges may be listed as separate line items and are not included in the quoted rates.

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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7. GENERAL RULES AND REGULATIONS (Cont'd)

7.7 Cancellation

- 7.7.1 For any of the following reasons, the Company may discontinue service upon at least 10 days' written notice or cancel an application for all services without incurring any liability. Separate accounts for the same Customer are also subject to this provision.
- 7.7.1.1 In the event that a Customer's bill remains unpaid after more than thirty days following rendition of the bill.
- 7.7.1.2 In the event of a violation of any regulation governing the service under this Tariff, when necessitated by conditions beyond the Company's control, a violation of any law, rule, or regulation of any government authority having jurisdiction over the service.
- 7.7.1.3 Where the Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- 7.7.2 The Company, by written notice to the Customer, may, without incurring any liability, cancel or suspend the provision of service or equipment for the following reasons: non-payment of any sum due to the Company from the Customer, whether pursuant to service offered under this Tariff or otherwise; or as a result of actions of a government agency which forces discontinuance of the provision of service or equipment; or for violation or threatened violation of any of the terms or conditions of this Tariff by the Customer or authorized user; or if the Customer becomes insolvent or bankrupt, or makes a general assignment for the benefit of creditors or as otherwise permitted by this Tariff. Cancellation will be effective on the date specified on the written notice. A reasonable attempt will be made within twenty four (24) hours after the ten (10) day cancellation notice period to personally contact the Customer.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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7. GENERAL RULES AND REGULATIONS (Cont'd)

7.7 Cancellation (Cont'd)

7.7.3 Service may be canceled by the Customer only on not less than 30 days written notice to the Company. In the event the Company is unable to disconnect the Customer's access line by the requested cancellation date, the customer will be responsible for any usage over the line.

7.7.4 The Customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during normal business hours. A dispute must be registered with the Company prior to the delinquent date of the charge for a customer to avoid discontinuance of service.

7.8 Other Rules

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Missouri Public Service Commission.

7.9 Timing of Calls

7.9.1 Billable time for service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this Tariff.

7.9.2 The duration of a call is rated in intervals of the billing increments described for each service provided in this Tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

7.9.3 Computed usage charges or credits for each call are rounded to the nearest cent when possible.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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## 7. GENERAL RULES AND REGULATIONS (Cont'd)

## 7.9 Timing of Calls (Cont'd)

7.9.4 Applicable rate periods, unless noted otherwise, are indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday.

Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday.

Night rates apply from 11 p.m. to, but not including, 8 a.m. seven days a week.

Weekend rates apply from 8 a.m. to, but not including, 11 p.m. Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

Peak rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday.

Off Peak rates apply from 5 p.m. to, but not including, 8 a.m. Monday through Thursday, and between 5 p.m. Friday to, but not including, 8:00 a.m. Monday.

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8. DESCRIPTION OF SERVICES OFFERED

8.1 Peak/Off Peak Plan

8.1.1 Description - This plan is available to Customers in Missouri who are served by any LEC equal access office served by the Company. This plan is applicable to intrastate interLATA calls and intrastate intraLATA calls in service areas where the intraLATA toll markets are open to competition. This plan offers Customers a flat rated calling plan which is non-distance sensitive for all their direct dialed intrastate long distance calling. Charges are based on the time periods (Peak/Off Peak) in which the call is placed. Peak and Off-Peak time periods are defined in Section 7.9.4. The calls are billed in six (6) second increments after an initial thirty (30) second period.

8.1.2 Usage Charges

Refer to Section 10., Service Charges (10.1.1).

8.2 15 Cents-a-Minute Plan

8.2.1 Description - This plan is available to Customers in Missouri who are served by any LEC equal access office served by the Company. This plan is applicable to intrastate interLATA calls and intrastate intraLATA calls in service areas where the intraLATA toll markets are open to competition. This plan offers Customers a flat rated calling plan which is non-distance sensitive for all their direct dialed intrastate long distance calling. This calling plan is very simple; a single flat rate per minute regardless of time a day. Charges are not based on the time period (Peak/Off Peak) in which the call is placed. The calls are billed in six (6) second increments after an initial thirty (30) second period.

8.2.2 Usage Charges

Refer to Section 10., Service Charges (10.2.1).

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**8. DESCRIPTION OF SERVICES OFFERED (Cont'd)****8.3 MTS Calling Plan "TEN CENTS A MINUTE ANYTIME"**

8.3.1 Description - "TEN CENTS A MINUTE ANYTIME" plan is available to only residential Customers served by any LEC equal access office served by the Company. This plan is applicable to intrastate interLATA calls and intrastate intraLATA calls in service areas where the intraLATA toll markets are open to competition. This plan offers Customers one flat rated calling rate which is non-distance sensitive for all their direct dialed intrastate long distance calling. This service is very simple; a single flat rate per minute regardless of time a day. Charges are not based on the time periods (Peak/Off Peak) in which the call is placed. The calls are billed in one (1) minute increments and rounded up to the next full minute. A monthly service fee amount is charged to the Customer in this plan, this fee is charged by calendar month. The service fee is assessed per line.

**8.3.2 Usage Charges**

Refer to Section 10., Service Charges (10.3.1).

**8.4 MTS Calling Plan "STANDARD PLAN"**

Description - "STANDARD PLAN" is available to Customers served by any LEC's equal access office served by the Company. This plan is applicable to intrastate interLATA calls and intrastate intraLATA calls in service areas where the intraLATA toll markets are open to competition. This plan offers Customers a calling plan which is non-distance sensitive for all their direct dialed intrastate long distance calling. Charges are based on time-of-day discounts. The standard non-discounted rate would apply to daytime period calling. Applicable discounts of this standard rate would occur in the discounted periods. Discount time periods would be the evenings, nights, and weekends. Time periods are defined below in Section 8.4.1. Standard rate and discount percentages are listed in Section 10.4.1. The calls are billed in six (6) second increments after an initial thirty (30) second period.

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## 8. DESCRIPTION OF SERVICES OFFERED (Cont'd)

## 8.4 MTS Calling Plan "STANDARD PLAN" (Cont'd)

## 8.4.1 Rate Period

Day rates apply from 8 a.m. to 4:59 p.m. Monday through Friday.

Evening rates apply from 5 p.m. to 10:59 p.m. Sunday through Friday.

Night/Weekend rates apply from 11 p.m. to 7:59 a.m. seven days a week, also from 8 a.m. to 10:59 p.m. Saturday and from 8 a.m. to 4:59 p.m. on Sunday.

## 8.4.2 Usage Charges

Refer to Section 10., Service Charges (10.4.1).

## 8.5 Calling Card Service

8.5.1 Description - Calling Card Service is a one-way, dial in or out multipoint service. Calling Card Customers may originate calls from and terminate calls to every city within Missouri. Subscribers who originate calls can access the Company's Calling Card Platform by dialing a toll free access number (i.e., 800/888). The Company's Calling Card Service can be used for all direct dialed interstate and intrastate long distance calling. This calling service is very simple; it offers Customers a non-distance sensitive single flat rate per minute regardless of time a day. Charges are not based on the time period (Peak/Off Peak) in which the call is placed. Calls are billed in six (6) second increments after an initial thirty (30) second period. Any calls originating from a payphone will have an additional per call surcharge applied. See Usage Charges, Section 10.5.1.

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**8. DESCRIPTION OF SERVICES OFFERED (Cont'd)****8.5 Calling Card Service (Cont'd)**

8.5.2 A Customer may subscribe to Calling Card Service without subscribing to other Company services.

8.5.3 Usage Charges - Refer to Section 10., Service Charges (10.5.1).

**8.6 800 Service (Includes 888 Series Numbers)**

8.6.1 The Company 800 Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a regular residential, business line or a Special Access Line (SAL). This service enables the Customer to receive 800 service calls at their residence or place of business. 800 calls are billed in six (6) second increments after an initial thirty (30) second period. All 800 calls are billed at a single flat rate per minute regardless of time of day. 800 calls are rated by either originating interstate or originating intrastate jurisdiction calls. 800 calls can originate from every city within the U.S. Mainland, including Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands. Calling rates from Puerto Rico and Virgin Islands will be higher. Any calls originating from a payphone will have per call surcharge applied. See Usage Charges, Section 8.6.2.

8.6.2 Usage Charges - Refer to Section 10., Service Charges (10.6.1 and 10.6.2).

8.6.3 The Company reserves the right to require an applicant for the Company 800 Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

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## 8. DESCRIPTION OF SERVICES OFFERED (Cont'd)

## 8.6 800 Service (Includes 888 Series Numbers) (Cont'd)

- 8.6.4 The Company's 800 Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effect upon it or any service rendered by the Company. The Company may terminate or refuse to furnish 800 Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- 8.6.5 The Customer must obtain an adequate number of access lines for the Company 800 Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company 800 Service to any Customer that fails to comply with these conditions.
- 8.6.6 Each 800 Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any 800 telephone number associated with the Company 800 Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesigned as a spare number in the Company 800 database by the Company upon written notice to the Customer.

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**8. DESCRIPTION OF SERVICES OFFERED (Cont'd)****8.6 800 Service (Includes 888 Series Numbers) (Cont'd)**

- 8.6.7 If the Customer requests assignment of a specific 800 Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee.
- 8.6.8 Nothing in this section, or in any other provision of this tariff or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved an 800 telephone number hereunder or Customers who subscribe to and use the Company 800 Service or their transferee or assigns, any ownership interest or proprietary right in any particular 800 number; however, upon placing a number actually and substantially in use, as defined above, the Company 800 Service Customers do have a controlling interest in the 800 number(s). The Company's 800 Service Customer may retain the use of their 800 number assignments, even following changes in their 800 carrier and/or Responsible Organization (Resp. Org.).
- 8.6.9 If a Customer places an order for the Company to carry Customer's already existing 800 number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to the Company 800 Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its 800 number(s) to the Company Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or 800 service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.

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## 8. DESCRIPTION OF SERVICES OFFERED (Cont'd)

## 8.6 800 Service (Includes 888 Series Numbers) (Cont'd)

- 8.6.10 Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, unless the Customer requests another Resp. Org., the Company Resp. Org. functions include: 1) search for and reservation of 800 numbers in the SMS/800; 2) creating and maintaining the 800 number Customer record in the SMS/800; and 3) provision of a single point of contact for trouble reporting.
- 8.6.11 Where the Company serves as the Resp. Org. for an 800 Service Customer, the Company will, at the Customer's request, subscribe to 800 Directory Listing for the 800 number(s) assigned to the Customer. A charge for 800 Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its 800 service to another Resp. Org., the Company shall cease to subscribe to 800 Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that 800 Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding 800 Directory Listing charges, including any unexpired portion of any minimum period applicable to such service, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of 800 Directory Listing responsibility.
- 8.6.12 Where the Company serves as the Resp. Org. for an 800 Service Customer, it will, at the Customer's request, subscribe to Vertical Features (i.e., trunk hunting) obtained from Local Exchange Company tariffs. When an 800 Service Customer uses Vertical Features obtained by the Company from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

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## 8. DESCRIPTION OF SERVICES OFFERED (Cont'd)

## 8.6 800 Service (Includes 888 Series Numbers) (Cont'd)

- 8.6.13 In the event that a Customer cancels its 800 Service, the Customer may elect to retain the Company as its Resp. Org.
- 8.6.14 In the event that a Customer cancels its Company Resp. Org. or 800 Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by the Company.
- 8.6.15 It is the Customer's responsibility to provide answer supervision back to the Company point of connection even when the Company 800 Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
- 8.6.16 800 Feature Charges - Feature Charges are determined by the specific feature requested by an 800 Customer. These changes are in addition to 800 usage charges and are not subject to discounting unless specifically indicated in Section 10., Service Charges (10.6).
- 8.6.17 The Company Resp. Org. Charges - Where the Company serves as a Resp. Org. for a non-Company 800 Service Customer, the Company will pass on the tariffed Local Exchange Carrier charges for SMS/800 Database and related services. In addition, the Company charges in Section 10., Service Charges (10.6) will apply.

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8. DESCRIPTION OF SERVICES OFFERED (Cont'd)

8.7 Supplemental Services

8.7.1 Directory Assistance

8.7.1.1 Long Distance Directory Assistance is available to Customers of Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

8.7.1.2 A credit allowance for a Directory Assistance call will be provided if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

8.7.1.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section.

8.7.1.4 Usage Charges

Refer to Section 10., Service Charges (10.7.1).

8.8 Promotional Offerings

Certain promotional offerings may be provided from time to time via this Tariff. These promotional offerings may only apply to certain services, and may be limited to certain dates, times, and locations. Direct Communications Long Distance, Inc. will provide written notification to the Missouri Public Service Commission of any promotional offerings.

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9. RESERVED FOR FUTURE USE

10. SERVICE CHARGES

10.1 Peak/Off Peak Plan

10.1.1 Usage Charges

a. Per Minute Rate

	<u>Peak</u>	<u>Off Peak</u>
Intrastate	\$0.20	\$0.14

b. Billing Increments - Usage is billed in six (6) second increments after initial thirty (30) second period.

10.2 15 Cents a Minute Plan

10.2.1 Usage Charges

a. Per Minute Rate

	<u>Flat Rate</u>
Intrastate	\$0.15

b. Billing Increments - Usage is billed in six (6) second increments after an initial thirty (30) second period.

10.3 MTS Calling Plan "Ten Cents a Minute Anytime"

10.3.1 Usage Charges

a. Per Minute Rate

	<u>Flat Rate</u>
Intrastate	\$0.10

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10. SERVICE CHARGES (Cont'd)

10.3 MTS Calling Plan "TEN CENTS A MINUTE ANYTIME" (Cont'd)

10.3.1 Usage Charges (Cont'd)

- b. Billing Increments - Usage is billed in one (1) minute increments and rounded up to next full minute.
- c. Monthly Recurring Charges - Monthly Service Fee: \$4.95

10.4 MTS Calling Plan "STANDARD PLAN"

10.4.1 Usage Charges

a. Per Minute Rate

	<u>Standard Rate</u>
Intrastate	\$0.25

Discounts by Period

	<u>Discount Percentage</u>
Day	Full Rate
Evening	20%
Night/Weekend	40%

- b. Billing Increments - Usage is billed in six (6) second increments after an initial thirty (30) second period.

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10. SERVICE CHARGES (Cont'd)

10.5 Calling Card Service Charges

10.5.1 Calling Card Usage Charges

a. Per Minute Rate

	<u>Flat Rate</u>
Intrastate	\$0.15

b. Per Call Charges

Calling Card Station Customer Dialed Surcharges

Intrastate	\$0.30
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c. Payphone Calling Call Surcharge

Intrastate	\$0.35
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d. Billing Increments - Usage is billed in six (6) second increments after an initial thirty (30) second period.

10.6 800 Services

10.6.1 Usage Charges

a. Per Minute Rates

	<u>Flat Rate</u>
Intrastate	\$0.15

b. Payphone Calling Call Surcharge

Intrastate	\$0.35
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c. Billing Increments - Usage is billed in six (6) second increments after an initial thirty (30) second period.

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## 10. SERVICE CHARGES (Cont'd)

## 10.6 800 Services (Cont'd)

10.6.2 800 Feature Charges - Feature Charges are determined by the specific feature requested by a Company 800 Customer. These charges are in addition to 800 usage charges and are not subject to discounting unless specifically indicated.

<u>Feature</u>	<u>Set-up Charge</u>	<u>Monthly Recurring Charge</u>
800 Number Charge (per 800 number)	N/C	N/C
800 Number Directory Listing (per 800 number)	N/C	\$ 20.00
Reservation Charge (per 800 number) (max. 10 numbers per Customer)	\$ 35.00	N/C
Day of Week Routing (per 800 number)	100.00	50.00
Time of Day Routing (per 800 number)	100.00	50.00
Change 800 Destination Number (via service order)	15.00	N/C
Expedite 800 Service Order (per order)	100.00	N/C
Add/ Change Area of Service Screening	15.00	N/C

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10. SERVICE CHARGES (Cont'd)

10.7 Supplemental Services

10.7.1 Directory Assistance

10.7.1.1 Usage Charges

Per call charges for Directory Assistance will be \$0.90 per call.

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