

MCI Communications Services, Inc.

P.S.C. Mo. No. 3
Original Adoption Page

ADOPTION NOTICE

Cancelled

MCI Communications Services, Inc.

January 23, 2006

Public Service Commission
MISSOURI

MCI Communications Services, Inc., a Delaware Corporation, hereby adopts, ratifies and makes it own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service commission, by MCI WorldCom Communications Services, Inc., Mo. PSC No. 3.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc. which MCI WorldCom Communications Services, Inc. has heretofore filed with said commission.

ISSUED: August 5, 2005

EFFECTIVE: September 5, 2005

Sandy Chandler
Six Concourse Parkway
Suite 3200
Atlanta, GA 30328

TN-2006-0014

MCI Communications Services, Inc.

P.S.C. Mo. No. 3
First Revised Title Page
Canceling Original Title Page

TITLE SHEET

Regulations and Schedule of Intrastate Charges **Public Service Commission**
MISSOURI

Cancelled

January 23, 2006

XN-2006-0275

For

MCI Communications Services, Inc.

This tariff contains the description, regulations and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by MCI Communications Services, Inc., with principal offices at 701 Brazos, Suite 600, Austin, TX 78701. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected during normal business hours at the company's principal place of business.

Pursuant to applicable Missouri Law, MCI Communications Services, Inc. operates as a competitive telecommunications company and all services offered are competitive telecommunications services.

All services will be provided in accordance with Commission rules and regulations.

ISSUED: August 5, 2005

EFFECTIVE: September 5, 2005

Sandy Chandler **TN-2006-0014**
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Missouri Public
Service Commission

REC'D SEP 09 1999

CANCELLED

September 5, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

Name Change to
MCI
Communication
Services PSC Mo
#3

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLICABLE TO

COMMUNICATIONS SERVICES WITHIN

THE STATE OF MISSOURI

NOTE: This tariff, when effective, will cancel and supersede all other tariffs listed below that were issued and effective prior to the effective date shown on the individual pages of this tariff. Those tariffs are:

1. WorldCom Technologies, Inc. Missouri P.S.C. Tariff No. 1

Missouri Public
Service Commission
99-588-1111
FILED NOV 30 1999

Issued: September 9, 1999

Effective: XXXXXXXXXX

NOV 30 1999

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WAIVER OF RULES AND REGULATIONS Missouri Public Service Commission

REC'D SEP 09 1999

MCI WORLDCOM Communications, Inc. is classified as a competitive telecommunications company pursuant to the Missouri Public Service Commission's "Report and Order" in Case No. TA-98-16. The following statutory and regulatory requirements have been waived pursuant to this Report and Order:

Statutory Provisions

- Section 392.240 (1) ratemaking
- Section 392.270 valuation of property (ratemaking)
- Section 392.280 depreciation accounts
- Section 392.290 issuance of securities
- Section 392.310 stock and debt issuance
- Section 392.320 stock dividend payment
- Section 392.330 issuance of securities, debt & notes
- Section 392.340 reorganization(s)

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January 23, 2006

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MISSOURI

Commission Rules

- 4 CSR 240-10.020 depreciation fund income
- 4 CSR 240-30.010 (2) (C) rate schedules
- 4 CSR 240-32.030 (1) (B) exchange boundary maps
- 4 CSR 240-32.030 (1) (C) record keeping
- 4 CSR 240-32.030 (2) in-state record keeping
- 4 CSR 240-32.050 (3) local office record keeping
- 4 CSR 240-32.050 (4) telephone directories
- 4 CSR 240-32.050 (5) call intercept
- 4 CSR 240-32.050 (6) telephone number changes
- 4 CSR 240-32.070 (4) public coin telephone
- 4 CSR 240-33.030 minimum charges rule

Missouri Public Service Commission
99-588

FILED NOV 30 1999

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EXPLANATION OF SYMBOLS

Missouri Public
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- (C) to signify change in regulation
- (D) to signify discontinued rate or regulation
- (I) to signify an increase
- (M) to signify material relocated without change
- (N) to signify new rate or condition
- (R) to signify reduction.
- (T) to signify change in text but no change in rate, rule, or regulation
- (Z) to signify a correction

Cancelled

January 23, 2006

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MISSOURI

CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

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REC'D MAR 27 2002

APPLICATION OF TARIFF

Service Commission

- 1.1 This tariff applies to intrastate communication services furnished by MCI WORLDCOM Communications, Inc., hereinafter known as the "Company", with its principal address at 515 East Amite Street, Jackson, Mississippi 39201-2702 within the State of Missouri. The local office is located at 1077 Sunset Office Drive, Suite 330, St. Louis, MO 63127. Service is furnished by wire, cable, radio and/or a combination thereof.
- 1.2 From time to time, the Company offers special promotional offerings allowing special discounts or modifications of its regular service offerings to its Customers. Such offerings may be limited to certain dates, times, and locations. These promotions will be subject to prior notifications and approval of the Missouri Public Service Commission.
- 1.3 The Company will give its customers ten days' advance written notice of any increase in its rates.
- 1.4 When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.
- 1.5 Effective August 1, 2001, pursuant to the direction of the Federal Communications Commission (FCC), MCI WorldCom cancelled its federal tariffs for services with certain exceptions, including those pertaining to exchange access, casual calling, and basic long distance service during a 45-day period for customers who sign up for MCI WorldCom service with a Local Exchange Carrier (LEC). Effective August 1, service descriptions, definitions, terms and conditions, and pricing for Business Markets services no longer federally tariffed may be found in WorldCom's "Service Publication and Price Guide" located on the Company's website at www.worldcom.com.

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January 23, 2006

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Missouri Public
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Service Commission

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1. APPLICATION OF TARIFF

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APR 25 2002

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2. **DEFINITIONS**

The following definitions apply for certain terms used generally throughout this tariff:

Accounting Code: A multi-digit code which enables a Customer to allocate long distance charges to internal accounts.

Access Line: A dedicated transmission path which connects a customer location to the carrier's terminal location or switching center.

Advance Payment: Part or all of a payment required before the start of service.

After-Hours Toll-Free Message Referral: This feature enables the toll-free service customer to route toll-free calls to the Company's Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

Option A (Message Announcement only)

This option enables the toll-free service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

Option B (Announcement with Message Recording)

This option enables the toll-free service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the Company's Message Centre to retrieve messages.

Option C (Announcement, Message Capability & Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the Company's toll-free customer of messages.

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2. DEFINITIONS (CONT.)

REC'D SEP 09 1999

Area Code Routing: This feature allows the toll-free service customer to route calls to multiple answering locations using one toll-free number. The customer can define two or more originating routing groups and to arrange that calls to a single toll-free service number placed from different routing groups will terminate at different locations.

Application of Service: A standard order form which includes pertinent billing, technical, and other descriptive information which will enable the carrier to provide communication service as required.

Area Code Blocking: This feature allows the toll-free service customer to block originating calls from one or more specific area codes. Customers can tailor their toll-free service to their geographic service area and block unwanted calls from out of their area.

Authorized User: A person, firm, corporation, or other legal entity which is authorized by the customer to be connected to the service of the customer. An authorized user(s) must be named in the application for service.

Cancelled

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RECD SEP 09 1999

2. DEFINITIONS (Cont'd)

Autodialer: A device which allows the Customer to dial pre-programmed telephone number, such as the Company's access number or authorization codes, by pushing one or two buttons. Dialers can be bought as a separate device and added to a phone. Cancelled

Bandwidth: The total frequency band, in hertz, allocated for a channel. January 23, 2006
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MISSOURI

Business Hours: The phrase "Business Hours" means the time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding Holidays, unless otherwise specified.

Business Service: The phrase "Business Service" means telecommunications services provided to a Customer for use primarily or substantially for a business, professional, institutional or other occupational nature.

Calling Cards: A call billed to a card number issued by a Local Exchange Company.

Cancellation of Order: A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each circuit-end or dedicated access line cancelled from an order prior to its completion by carrier under the following circumstances: (1) if the local telephone company has confirmed in writing to the Carrier that the circuit-end or dedicated access line will be installed; or (2) if the carrier has already submitted facilities orders to an interconnecting telephone company.

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2. DEFINITIONS (Cont.)

Command Routing: This feature allows the toll-free service customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the customer.

Commercial Credit Card Billing

A billing arrangement by which a call may be charged to an authorized credit card number, such as MasterCard, VISA, or American Express. The Company accepts commercial credit cards and charge cards (e.g., MasterCard, VISA, or American Express) for "0+" calls. However, to the extent necessary to control fraud, Company may decline to accept such cards from certain originating (e.g., pay telephone) locations.

Communications Services: The Company's intrastate telephone services offered pursuant to this tariff.

Company: The term "Company" means MCI WORLDCOM Communications, Inc.

Company Calling Card: A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

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REC'D SEP 09 1999

2. DEFINITIONS (Cont.)

Credit Card: A call billed to a major credit card or charge card such as Visa, MasterCard or American Express.

Custom Account Coding: Allows the customer to create tables of unique project and/or account numbers for their private use.

Customer-Provided Facilities: All facilities, including those obtained from other communications common carriers, provided by the customer and/or authorized user, other than those provided by the Company.

Customer: The customer is the person, firm, corporation or other legal entity which uses, caused the use of, or allows the use of the Company's communication network and/or services and is thereby responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Provided Equipment: Terminal Equipment, as defined herein, provided by a customer.

Day: The term "Day" means 8:00 a.m. to, but not including, 5:00 p.m. local time at the originating city on Monday through Friday, excluding Company-specified holidays, unless otherwise specified.

Day of Week Routing: This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

Dedicated Access Service: Pursuant to Dedicated Access Service, the customer accesses the terminal location of carrier via dedicated facilities between the customer's premises and the terminal location of carrier (or a Specialized Common Carrier from whom the carrier has acquired service).

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2. DEFINITIONS (Cont.)

REC'D SEP 09 1999

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's POP. This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's Point of Presence (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Termination Overflow: This feature enables the toll-free service customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

Dial Access Service: Pursuant to Dial Access Service carrier provides its customers access to the available network of cities via a local business telephone line provided by carrier (or a Specialized Common Carrier from whom a carrier has acquired service).

Dialed Number Identification Service (DNIS): This feature allows a customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

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2. DEFINITIONS (Cont.)

DISA - Direct Inward System Access - This feature of a PBX or telephone system allows an outside caller to dial directly into the telephone system and access the system's features. A Customer would typically use this feature for making long distance calls away from the office using their less expensive business long distance lines.

Disconnection: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

Expedite: A service order initiated at the request of the customer plus the accompanying installation or charge to related circuits that is process in a time period shorter than the Company's standard service interval.

Evening: The term "Evening" means 5:00 p.m. to, but not including 11:00 p.m. local time at the originating city on Sunday through Friday and anytime on Company-specified holidays except when a lower rate would normally apply, unless otherwise specified.

Exchange Area: A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.

Holidays: The term "Holiday" means all Company-specified holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Interexchange Service: Any of the Company's service offerings which provide switched communications between Local Exchange Carrier defined exchange service areas. Interexchange Services include, but are not limited to MTS, Toll Free and Other Service Arrangements.

Joint User: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company, and to whom a portion of the charges for service will be billed under a joint user arrangement as specified herein.

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2. DEFINITIONS (Cont'd)

Local Access Transport Area (LATA): The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communication services.

Local Exchange Carrier/Local Exchange: A company providing telecommunications service within a local exchange or LATA.

Local Service Management Systems (LSMs): An intermediate data base system which receives downloads of Customer records from the SMS/toll-free and further downloads them to the appropriate SCPs in its network.

Minimum Average Time Requirement (MATR): A generic term indicating a specified period of time, used in the determination of usage charges, which represents the minimum average duration of calls completed during a billing period.

Network: Refers to the Company's facilities, equipment, and services provided under this Tariff.

Night/Weekend: The words "Night/Weekend" mean 11:00 p.m. to, but not including, 8:00 a.m. local time in the originating city, anytime on Saturday, and all day Sunday except 5:00 p.m. to, but not including 11:00 p.m., unless otherwise specified.

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2. DEFINITIONS (Cont.)

Nonbusiness Hours: The phrase "Non-Business Hours" means anytime after 5:00 p.m. and before 8:00 a.m., Monday through Friday, all day Saturday, Sunday, and Holidays, unless otherwise specified.

Operator Services: Call intervention by either automated interface or live operators for the purpose of call completion or billing arrangements.

Physical Change: The modification of an existing circuit, dedicated access line, or port at the request of the customer requiring some physical change or re-termination.

Premises: The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place of business.

Real Time ANI: Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the toll-free service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free service customer. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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2. DEFINITIONS (Cont'd)

Regular Billing: The words "Regular Billing" means a standard bill sent in the normal Company billing cycle. This billing consists of one bill for each account assigned to a Subscriber.

Residential Service: The phrase "Residential Service" means telecommunication services provided for use primarily as nonbusiness service.

Responsible Organization (Resp. Org.): The carrier entity that has responsibility for the management of toll-free numbers in the Service Management System (SMS/toll-free) including maintaining Customer records in the SMS/toll-free system. Also, the entity which accesses the SMS/toll-free to: (a) search for and reserve toll-free numbers; (b) create and maintain toll-free number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/toll-free recognizes one Resp. Org. for each toll-free number.

Service Commencement Date: The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date.

Service Control Point (SCP): The real-time data base system in the toll-free Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

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2. DEFINITIONS (Cont.)

Service Group: A group of dedicated lines from a customer's premises to Company's terminal location. Usage per service group determined by average usage per line in a service group times the average number of lines in a service group in a month.

Service Management System (SMS/Toll-Free): The main administrative support system of Toll-Free Data Base Service. It is used to create and update Customer Toll-Free Service records that are then down loaded to Service Control Points (SCPs) for handling Customer's Toll-Free Service calls and to Local Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign toll-free numbers.

Service Order: The written request for communications services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service: Service means any or all service(s) provided pursuant to this Tariff.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

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2. DEFINITIONS (Cont.)

Shared Outbound Calls: Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customer's LATA may be placed by dialing "10 + XXX or 101XXXX + the 10-digit number".

Speed Number: A signaling arrangement by which a customer may elect to dial a pre-programmed four digit number in place of a designated ten digit number.

Special Access Line (SAL): A Dedicated Analog DAL or Digital T-1 Access Lines directly connecting customers telephone equipment to the Long Distance Provider without using the Local Exchange Carrier's switching equipment.

Subscriber: The term "Subscriber" means the firm, company, corporation or other entity which contracts for service under this tariff and is responsible for the payment of charges as well as compliance with Company's regulations pursuant to this tariff. The term "Customer" is also used to mean the Subscriber.

Station: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

Switch: The term "Switch" means an electronic device which is used to provide circuit routing and control.

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RECD SEP 09 1999

2. DEFINITIONS (Cont.)

Terminal Equipment: Devices, apparatus, and their associated wiring such as teleprinters, telephone hand sets, or data sets.

Time of Day Routing: This feature allows the toll-free service customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

User or End User: Any person or entity that obtains the Company's services provided under this Tariff, regardless of whether such person or entity is so authorized by the Customer.

Validated Account Codes: Account Codes that have restricted access.

Vertical Features: Services such as call validation, "Plain Old Telephone Service" (POTS) number translation, and provision of statistical information on the Customer's toll-free traffic, which may be obtained by the Company from Local Exchange Company access tariffs on behalf of a Company Toll-Free Service Customer for which the Company serves as Resp. Org.

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3. GENERAL REGULATIONS

Missouri Public
Service Commission

3.1 UNDERTAKING OF THE COMPANY

REC'D SEP 09 1999

3.1.1 General

3.1.1.1 The services furnished herein are for the transmission and reception of voice, data and other types of communications. Services provided pursuant to this tariff may be utilized only for the transmission of communications by Customers consistent with the terms of this tariff, the rules and regulations of the State of Missouri.

3.1.1.2 The Company's services and facilities are available 24 hours a day, 7 days a week.

3.1.2 Availability

3.1.2.1 Service is offered subject to the availability of the necessary facilities and /or equipment. The Company reserves the right to provide services to and from locations where the necessary facilities and/or equipment are available.

3.1.2.2 The Company reserves the right to suspend service or delay service installation until sufficient network facilities are available to meet the anticipated traffic demand or terminate a service request with a full refund of any charges billed to the Customer if satisfactory arrangements cannot be concluded within what the Company determines to be a reasonable amount of time.

Cancelled

January 23, 2006

Public Service Commission
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Missouri Public
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NOV 30 1999

3. GENERAL REGULATIONS

Missouri Public
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3.2 USE OF SERVICE

REC'D SEP 09 1999

3.2.1 Services furnished by the Company may not be used for any unlawful purpose, including business, governmental, residential or other use.

3.2.2 No restrictions apply on sharing or resale of services. The Customer remains liable for all obligations under this tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same.

3.2.3 Use of the services herein in a manner that could interfere with the services provided to other Customers, harm the facilities of the Company or others is prohibited.

3.2.4 In the event that the Company determines, based upon its sole judgement, that there is fraudulent use of either the services furnished by the Company or the Company's network, the Company will, without liability to the Customer, discontinue service and/or seek recourse to recover from the Customer all costs involved in enforcement of this provision.

3.2.4.1 Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to or from certain cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, such as calling card codes, when the Company deems, in its sole judgement, it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk.

3.2.4.2 Without incurring any liability, the Company may discontinue the furnishing of service(s) to a Customer immediately and without notice if the Company deems, in its sole judgement, that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, facilities or services.

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3. GENERAL REGULATIONS

Missouri Public
Service Commission

REC'D SEP 09 1999

3.2 USE OF SERVICE (Cont.)

3.2.5 The Company may, but is not required to, advise the Customer of abnormal calling patterns or other possible unauthorized use of facilities or calling cards assigned to the Customer. Additionally, the Company may, but is not required to, block calls on authorization codes which the Company believes to be unauthorized or fraudulent. Service will be restored in the event the Customer advises the Company that the traffic is normal and there is no material unauthorized usage and/or no request is made by the Customer to the Company to mitigate the abnormal calling patterns or other possible unauthorized use.

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

3.2.6 If a Customer utilizes a dedicated access line between the Customer's premises and the Company's service office for the origination or termination of calls, the Customer is responsible for payment of all charges for usage over that access line, including any usage which may be fraudulent or unauthorized.

3.2.7 The use and restoration of service shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules.

3.2.8 With the use of the Company authorization codes, the Customer agrees to pay the Company all charges incurred as a result of any delegation of authority whether authorized or unauthorized resulting in the use of its Company authorization code.

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3. GENERAL REGULATIONS

3.2 USE OF SERVICE (Cont.)

3.2.9 No Fault Found Dispatch Charge for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

-when requested by the Customer, maintenance personnel visit the Customer's premises, and

- as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches

- Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..

Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.

- To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.

- To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.

- In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours : \$265 per visit
Outside of Normal Working Hours : \$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

Any Dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the customers Premises on these holidays will also be considered 'Outside of Normal Working Hours':

- New Years Day
- Martin Luther King Jr. Day
- Presidents Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day

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3.2.10 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

<u>Monthly Recurring Charge</u>	
1-55 sheets of paper	\$5.00
56 or more sheets of paper	\$25.00

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

3. GENERAL REGULATIONS

Missouri Public
Service Commission

3.2 USE OF SERVICE (Cont.)

3.2.9 No Fault Found Dispatch Charge for Business Customers

REC'D FEB 28 2003

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches
- Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..
- Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring. To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.
- To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.
- In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours :	\$265 per visit
Outside of Normal Working Hours :	\$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

3.2.10 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

Monthly Recurring Charge	
1-55 sheets of paper	\$5.00
56 or more sheets of paper	\$25.00

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Missouri Public
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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.3 OBLIGATIONS OF THE COMPANY

REC'D SEP 09 1999

3.3.1 Liability

Except as provided in this Section, the Company's sole liability for any claim, loss, expense or damages of any kind, whether direct, indirect, special or consequential, arising from or in any way attributable to acts or omissions of the Company relating to the installation, provision, termination, maintenance, repair, restoration, or billing of any service, feature or option available under this tariff shall not exceed an amount equal to the monthly recurring charge to the Customer for one (1) month, if any, or as otherwise set forth in the outage credit provisions of this tariff provided, however, that:

3.3.1.1 The Company's liability for its willful misconduct is not limited by this tariff.

3.3.1.2 The Company is not liable for any failure of facilities or performance of services due to causes beyond its control, including, but not limited to, civil disorder, fire, flood, storm or other natural or man-made disasters or elements, labor problems or regulations issued by or action taken by any government agency having jurisdiction over the Company or its services or equipment.

3.3.1.3 The Company shall have no liability to any person or entity other than its Customer.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

3.3.1.4 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against the following:

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MISSOURI

- .1 Any claim, loss, expense or damage (including, but not limited to, attorney's fees and expenses) for engaging in a criminal enterprise, defamation, libel, slander, invasion of privacy, or infringement of copyright or patent, arising from or in connection with the material, data, information, or other content transmitted over the services or facilities furnished by the Company;
- .2 Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for any act or omission of the Customer or its agents and contractors, or due to the failure of Customer-provided equipment, facilities, systems or services;
- .3 Any claim, loss, expense or damage (including, but not limited to, reasonable attorney's fees and expenses) for personal injury or death of any person caused directly, or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not caused by negligence of the Company; and/or
- .4 Any use by the Customer of the Company's products or services which use has been restricted or limited by action of a government agency having jurisdiction over the Customer, the Company or its products or services;

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3. GENERAL REGULATIONS (Cont'd)

3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

3.3.1 Liability (Cont'd)

3.3.1.5 All or a portion of the service may be provided over facilities of third parties, and the Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by such third parties.

3.3.1.6 Where any claim arises out of the Company's acting as a Resp. Org. or where the Company's Toll-Free Service is not made available on the date committed to the Customer, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or Customer is provided with a number(s) other than the one(s) committed by the Company to the Customer, or the number(s) is not included in the Toll-Free Service Directory Assistance or is included in an incorrect form, or Vertical Features are not obtained or are obtained in error, and any such failure(s) is due solely to the negligence of the Company, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure(s), or (b) the sum of \$1,000.00.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
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3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

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Public Service Commission
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3.3.1.7 The Company shall not be liable for the use, misuse or abuse of a Customer's Toll-Free Service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's toll-free number by mistake. Compensation for any injury the Customer may suffer due to the fault of others must be sought from such other parties.

3.3.1.8 In the event that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

3.3.1.9 The Company reserves the right to immediately suspend or cancel without advance written notice and without any liability whatsoever, the provision of Toll-Free Service to any Toll-Free Service Customer if the Company determines in its sole discretion that: the Customer is using the Toll-Free Service to make or permit any telephone facility under such Customer's control to be used for any purpose or activity, including, but not limited to, any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended; or toll-free calls are being placed with the intent of gaining access to a Customer's outbound calling services without authorization from the Customer.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.3 OBLIGATIONS OF THE COMPANY (Cont'd)

REC'D SEP 09 1999

3.3.1 Liability (Cont'd)

3.3.1.10

The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer-provided equipment which are transmitted or carried on the Company's network. The Company's Corporate Security Department may work with Customers to recommend possible solutions to reduce unauthorized use of their facilities. However, the Company does not warrant or guarantees that its recommendations will prevent all unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.4 OBLIGATIONS OF THE CUSTOMER

- 3.4.1 The Customer shall be responsible for damages to the Company's facilities caused by the act or omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees.
- 3.4.2 The Customer shall provide access to the Customer's or authorized user's premises by the Company personnel for inspection, repair and/or removal of any facilities or equipment of the Company on an unrestricted basis.
- 3.4.3 The Customer will guarantee the performance by his authorized user(s) of all provisions of this tariff and contractual obligations between the Customer and the Company. The Customer will be liable for the acts or omissions of its authorized user(s) relative to the compliance with the provision of this tariff.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.4 OBLIGATIONS OF THE CUSTOMER Cont.)

3.4.4 The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the services provided under this tariff, provided however, that where there is not interruption of use or relocation of the services, such assignment or transfer may be made to the following:

(a) Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the delegating Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services if any, or

(b) A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including, but not limited to, all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any.

If the Customer wishes to assign or transfer the right to use services provided under this tariff, written consent of the Company is required prior to such assignment or transfer which consent may be granted or withheld in the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

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MISSOURI

3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.4 OBLIGATIONS OF THE CUSTOMER (Cont'd)

3.4.5 The Customer of the Company's 1+ and/or Toll-Free Service is responsible for payment for all calls placed:

- (a) via the Customer's local telephone service number(s);
- (b) via dedicated access lines to the Company facilities and/or network;
- (c) via the Customer's Toll-Free Service number(s) either intentionally or mistakenly placed;
- (d) originated at the Customer's number(s);
- (e) accepted at the Customer's number(s) (e.g. collect calls); and
- (f) billed to the Customers number via third number billing.

This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service, Customer provided systems, equipment, facilities, services interconnected to the Customer's local telephone service, dedicated lines or Toll-Free Service; which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public.

Customer's are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.4 OBLIGATIONS OF THE CUSTOMER (Cont'd)

REC'D SEP 09 1999

3.4.6 The Customer must obtain an adequate number of access lines for Toll-Free Service to handle its expected demand in order to prevent interference or impairment of the service or any other service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish Toll-Free Service to any Customer that fails to obtain an adequate number of lines. In the case of disconnections, the Customer will be notified in writing in advance of the termination of service.

3.4.7 Any mistakes, accidents, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others, through the use of Customer-provided facilities or equipment, or through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in the imposition of any liability upon the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any local exchange company labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to services provided pursuant to this agreement, including payment of the Company's reasonable attorney's fees.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
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3.5 PAYMENT REGULATIONS

REC'D SEP 09 1999

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January 23, 2006

Public Service Commission
MISSOURI

3.5.1 Service is provided and billed on a monthly basis. Service continues to be provided until 30 days after the Company's receipt of a written request from the Customer for the disconnection of service, unless other restrictions apply. Payment is to be made to the address designated on the invoice or such other location as the Company may direct in writing from time to time. In addition to the charges for the Company's services, the Customer shall pay any applicable federal, state or local use, excise, sales or privileges taxes resulting from the services furnished by the Company. Such taxes shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

3.5.2 The Customer is responsible for payment of all charges for service furnished by the Company. This includes payment for calls or services (a) originated at the Customer's number(s) whether authorized or not; (b) accepted at the Customer's number(s) (e.g. Toll-Free Service and collect calls); (c) billed to the Customer's number via third number billing, a calling card, a company-assigned authorization code, travel card number, or other special billing number; and/or (d) incurred at the specific request of the Customer.

The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.

5.4.1 A Customer of Toll-Free Service is responsible for payment for all calls placed to or via the Customer's Toll-Free Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customer provided systems, equipment, facilities or services interconnected to the Customer's Toll-Free Service, which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public who dial the Customer's toll-free number by mistake.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.5 PAYMENT REGULATIONS (Cont'd)

REC'D SEP 09 1999

- 3.5.4 If notice of a dispute with respect to charge is not received, in writing, within 30 days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the Customer. In instances of a dispute, the Customer is required to pay the undisputed portion of the bill in its entirety. Accounts not paid within 30 days from the invoice date will be considered delinquent. Delinquent payments may result in the imposition of a late fee on commercial or business accounts only at the rate of 1.5% of the unpaid balance per month or the maximum allowable rate under applicable state law.
- 3.5.5 If a Customer accumulates more than \$1,000 of undisputed delinquent Toll-Free Service charges, the Company's Resp Org reserves the right not to honor that Customer's request for a Resp Org change and the Company reserves the right not to honor that Customer's request for a carrier change until such undisputed charges are paid in full.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.5 PAYMENT REGULATIONS (Cont'd)

3.5.6 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for service.

3.5.6.1 Applicants or Customers whose credit worthiness is not acceptable to the Company or is not a matter of general knowledge, may be denied service or may be required to make, at any time, a deposit in an amount equaling up to two months, actual or estimated charges for the services provided.

3.5.6.2 In the case of a cash deposit, interest will be paid for the period during which the deposit is held by the Company. If the Company, in its sole discretion, determines that the Customer is not capable of satisfying its payment obligations, services may be cancelled by the Company upon five days written notice.

3.5.6.3 In accordance with the Missouri Public Service Rules, such deposit may be refunded or credited to the Customer at, or any time prior to, termination of service. The Customer may elect to apply the deposit to future invoices or receive a payment of the deposit amount. However, if any balance is outstanding on the Customer's account at the time of cancellation, the Company reserves the right to apply the Customer's deposit and accumulated interest against the Customer's unpaid balance.

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3. GENERAL REGULATIONS (Cont'd)

REC'D SEP 09 1999

3.5 PAYMENT REGULATIONS (Cont'd)

3.5.7 In the event the Company incurs fees or expenses, including attorney's fees, court costs, costs of investigation and related expenses in collecting, or attempting to collect, any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

3.5.8 In the event that a check or draft tendered by a Customer is returned, a fee of \$25.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is a bank error, in which case documentary evidence is required to waive the fee.

3.5.9 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees (including franchise and right-of-way fees), or similar liabilities (other than general income or property taxes) whether charged to or against the Company or its Customer. Such taxes, fees, etc. shall be paid by the Customer in addition to the charges stated in this tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice.

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3. GENERAL REGULATIONS (Cont'd)

Missouri Public
Service Commission

3.5 PAYMENT REGULATIONS (Cont'd)

RECD SEP 09 1999

3.5.10 The Company will bill previously unbilled charges for service to the Customer, provided the associated service was furnished not more than one hundred eighty (180) days preceding the date of the Customer's bill, including the following items:

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January 23, 2006

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MISSOURI

- collect calls
- credit card and calling card calls
- third party calls
- "error file" calls (calls which can not be billed due to the unavailability of complete billing information to the Company)

3.5.10.1 In cases involving toll fraud, the Company may backbill for one and one-half (1 1/2) years.

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3. GENERAL REGULATIONS(Cont'd)

Missouri Public
Service Commission

3.6 CREDIT ALLOWANCES

REC'D SEP 09 1999

3.6.1 Interruption of Service

Cancelled

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3.6.1.1 No credit will be allowed for relinquishing facilities in order to perform routine maintenance.

3.6.1.2 Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Company. As used in this tariff, all equipment, facilities and/or services for which the Company renders a bill for payment are considered provided by the Company whether or not the equipment, facilities and/or services are owned and operated by the Company.

3.6.1.3 No credit will be allowed for failures of service or equipment due to Customer user-provided facilities or any act or omission of the Customer or its authorized user(s).

3.6.1.4 Credit allowance time for failure of service or equipment starts when the Customer notifies the Company of the failure or when the Company has actual knowledge of the failure, and ceases when the service has been restored and an attempt has been made to notify the Customer.

3.6.1.5 The Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain whether the failure is caused by Customer-provided equipment.

3.6.1.6 Only those portions of the service or equipment operation materially interfered with will be credited.

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3. GENERAL REGULATIONS(Cont'd)

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3.6 CREDIT ALLOWANCES (cont.)

REC'D SEP 09 1999

3.6.2 Outage Credit

3.6.2.1 No credit shall be given for an interruption of less than 2 hours.

3.6.2.2 The Customer shall be credited for an interruption of 2 hours or more at the rate of 1/360th of the monthly charge for the facilities affected for each period of 2 hours or major fraction thereof that the interruption continues. (A billing period has 30 days and service is provided 24 hours a day, 7 days a week. Every month will have 720 hours.)

3.6.2.3 Where a minimum usage charge is applicable and the Customer fails to meet a usage minimum, credit for the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of 2 hours or major fraction thereof that the interruption continues.

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3. GENERAL REGULATIONS(Cont'd)

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3.7 INTERCONNECTION

REC'D SEP 09 1999

Cancelled

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Public Service Commission
MISSOURI

3.7.1 When the services or equipment of the Company are interconnected with and/or terminated in any service and/or equipment of another communications common carrier, the Customer shall comply with any applicable tariff regulations of and/or contractual obligations it has to the other communications common carrier.

3.7.2 The Company shall be appointed agent of the Customer to arrange interconnection from the Company's point of presence (POP) to the Customer's facilities unless otherwise specified. The Customer shall be responsible for payment of local access line charges for such interconnections secured on its behalf. The rates charged for local access service are determined by the local exchange company or other third parties utilized by the Company in arranging local access service. The Customer acknowledges that the Company may rely on these companies for installation and testing of local access lines. The Company is not liable for untimely installation, facilities not operating or equipment that is not provided by the Company.

3.7.3 Interconnection of the Company's services or equipment with the services of other communications common carriers is permitted as well as Customer provided communications facilities so long as the facilities and services provided by others do not interfere with the proper functioning of the facilities and services provided by the Company.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT

RECD SEP 09 1999

3.8.1 Customer Obligations

Cancelled

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MISSOURI

3.8.1.1 The Customer shall assume all responsibility for obtaining all necessary permits, authorization or consents for interconnecting Customer-provided equipment or facilities with the Company's services or facilities as well as ensuring that the Customer-provided equipment or facilities are properly interfaced with the Company's services or equipment.

3.8.1.2 Access to and release of Company provided facilities located on the Customer's premises for testing and repair will be required for failures of equipment or service and/or routing maintenance. The Company will notify the Customer in advance of such necessary access or release and will attempt to schedule the access or release at a mutually convenient time. For charges contemplated in the tariff, such testing and repair and/or routine maintenance will be performed during regular business hours. When, at the specific request of the Customer, such routine maintenance, testing and/or repair is performed outside of regular business hours, additional special service charges may apply.

3.8.1.3 The Customer shall operate its equipment and facilities in such a manner that its use of the Company's facilities shall not interfere with any other Customer's use of the Company's services or equipment.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont.)

REC'D SEP 09 1999

3.8.1 Customer Obligations (Cont.)

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

3.8.1.4 The Customer shall provide adequate space, electrical power, wiring, HVAC and electrical outlets necessary for the proper operation of the Company's equipment on the Customer's and/or authorized user's premises.

3.8.1.5 The Customer shall be responsible for all loss regardless of cause (other than directly resulting from an act or omission of the Company) to the Company's equipment on the Customer's or its authorized user's premises.

3.8.1.6 The Customer is responsible for ensuring that, except for Customer authorized and qualified personnel, no one attempts to adjust, modify, move or otherwise interfere in any way with the continuous operation of the Company's equipment located at the Customer's or authorized user premises.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.1 Customer Obligations (Cont'd)

3.8.1.7 The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company to protect the integrity of service or for safety reasons.

Cancelled

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MISSOURI

3.8.1.8 The Customer shall be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for the following:

- (a) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signalling where such signalling is performed by Customer-provided network control signalling equipment.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.2 Terminal Equipment

3.8.2.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff. The Customer is responsible for all costs at his premises, including Customer personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

3.8.2.2 When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other Customers. Additional protective equipment, if needed, shall be employed at the Customer's expense.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 When service using voice grade facilities is terminated in Customer-provided terminal equipment, channel derivation devices, or communications systems, the Customer shall comply with the following minimum protective criteria:

Cancelled

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Public Service Commission
MISSOURI

- .1 When the facilities furnished under this tariff are used in common with local exchange carrier services, it is necessary in order to prevent excessive noise and cross talk, that the power of the signal applied to the local lines be limited. A single valued limit for all application cannot be specified. Therefore, the power of the signal in the band over 300 hertz which may be applied by the Customer-provided equipment at the point of termination will be specified by the carrier for each application, to be consistent with the signal power allowed on the telecommunications network.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

REC'D SEP 09 1999

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont.)

Cancelled

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Public Service Commission
MISSOURI

.2 To protect the telecommunications services from interference at frequencies which are above the band of service provided, the carrier will specify the acceptable signal power in the following bands to be applied by the Customer provided equipment or communications system at the point of termination to insure that the input to the carrier's facilities does not exceed the limits indicated.

- a. The power in the band from 3,995 hertz to 4,000 hertz shall be at least 18 Db below the power of the signal as specified in Subsection .1 preceding.
- b. The power in the band from 4,000 hertz to 10,000 hertz shall not exceed 24 dB below one milliwatt.
- c. The power in the band from 10,000 hertz to 25,000 hertz shall not exceed 24dB below one milliwatt.
- d. The power in the band from 25,000 hertz to 40,000 hertz shall not exceed 36 dB below one milliwatt.
- e. The power in the band above 40,000 hertz shall not exceed 50 dB below one milliwatt.

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3. GENERAL REGULATIONS(Cont'd)

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3.8 EQUIPMENT (Cont'd)

RECD SEP 09 1999

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont'd)

Cancelled

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Public Service Commission
MISSOURI

.3 Where there is connection via Customer-provided terminal equipment or communications systems to a Message Telecommunications Service to prevent the interruption or disconnection of calls or interference with network control signaling, it is necessary that the signal applied by the Customer-provided equipment to the interface at no time has energy solely in the 2450 to 2740 hertz band. If signal power is in the 2450 to 2750 hertz band, it must not exceed the power present at the same time in the 800 to 2450 hertz band.

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3. GENERAL REGULATIONS(Cont'd)

3.8 EQUIPMENT (Cont'd)

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont'd)

Cancelled

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Public Service Commission
MISSOURI

.4 Where such Customer-provided equipment or communications system applies, signals having components in the frequency spectrum below 300 hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in a. through d. following:

- a. The maximum rms (root-mean-square) value, including dc and ac components of the current per conductor shall not exceed 0.35 ampere.
- b. The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.
- c. The conductor voltage shall be such that the conductor-to-ground voltage limit in .2 preceding is not exceeded. If the signal source is not grounded, the voltage limit in .2 preceding applies to the conductor-to-conductor voltage.
- d. The total weighted rms voltage within the band from 50 hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighing factors indicated.

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3. GENERAL REGULATIONS(Cont'd)

3.8 EQUIPMENT (Cont'd)

3.8.2 Terminal Equipment (Cont'd)

3.8.2.3 (Cont'd)

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

<u>For Frequencies Between</u>	<u>Weighing Factor</u>
50 Hertz and 100 Hertz	$f^2/10^4$
100 Hertz and 300 Hertz	$f^{3.3}/10^{6.6}$

Where f is the numerical value of the frequency, in hertz, of the frequency component being weighted.

3.8.2.4 If the Customer fails to maintain and operate its terminal equipment properly, resulting in the occurrence or possibility of harm to the Company's equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require repair, maintenance or the use of protective equipment at the Customer's expense. If such repair, maintenance or use of protective equipment fails to produce satisfactory results, the Company may, upon written notice terminate the Customer's service immediately.

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3. GENERAL REGULATIONS(Cont'd)

REC'D SEP 09 1999

3.9 CANCELLATION OF SERVICE

3.9.1 For any of the following reasons, the Company may discontinue service upon at least 10 days' notice or cancel an application for all services without incurring any liability. (Separate accounts for the same Customer are also subject to this provision.)

Cancelled

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3.9.1.1 In the event that a Customer's bill remains unpaid after more than thirty days following rendition of the bill;

3.9.1.2 In the event of a violation of any regulation governing the service under this tariff; when necessitated by conditions beyond the Company's control; or a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;

3.9.1.3 Where the Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

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3. GENERAL REGULATIONS(Cont'd)

REC'D SEP 09 1999

3.9 CANCELLATION OF SERVICE (Cont'd)

3.9.2 If a Customer of Toll-Free Service is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend service temporarily and/or deny requests for additional service. In case of disconnection, the Customer will be notified in writing in advance of the disconnect.

Cancelled

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3.9.3 Service may be canceled by the Customer only on not less than 30 days written notice to the Company. In the event the Company is unable to disconnect the Customer's access line by the requested cancellation date, the Customer will be responsible for any usage over the line.

3.9.4 The discontinuance of service by the Company pursuant to the Section does not relieve the Customer of any obligations to pay the Company for charges due and owed for service(s) furnished up to the time of discontinuance.

3.9.5 The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

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3. GENERAL REGULATIONS(Cont'd)

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3.9 CANCELLATION OF SERVICE (Cont'd)

REC'D SEP 09 1999

3.9.6 Except as otherwise provided in this tariff or as specified in writing by the party entitled to receive service, notices may be given orally or in writing to the person(s) whose name(s) and business address(es) appear on the executed service order.

Cancelled

January 23, 2006

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MISSOURI

3.9.7 Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to the Customer or applied against the balance remaining on the Customer's account.

3.9.8 The Customer shall pay a cancellation charge for services that require special facilities dedicated to its use when the Customer cancels the order before service begins or prior to the expiration of the service term or if service is cancelled for nonpayment or failure to make a requested deposit. The charge will be equal to the non-recoverable portion of expenditures or liabilities incurred expressly for the Customer and the sum of the monthly recurring or minimum usage amount remaining through the end of the term. The Customer is liable for any charges assessed by the interconnecting carrier providing the dedicated local access line.

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3. GENERAL REGULATIONS(Cont'd)

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3.10 SPECIAL SERVICES

REC'D SEP 09 1999

For the purpose of this tariff, a Special Service is deemed to be any service requested by the Customer for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and filed in this tariff.

Cancelled

January 23, 2006

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3.10.1 Special Service charges will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in providing such a service, the cost of installation including engineering, labor supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

3.10.1.1 If at the request of the Customer, the Company obtains facilities not normally used to provide service to its Customers, the cost incurred will be billed as a Special Service.

3.10.1.2 If at the request of the Customer, the Company provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.

3.10.1.3 Where special signaling, conditioning, equipment, or other features are required to make Customer-provided equipment compatible with the Company's service, the cost of providing these features will be billed as a Special Service.

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3. GENERAL REGULATIONS(Cont'd)

REC'D SEP 09 1999

3.11 FRACTIONAL CHARGES

3.11.1 Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished, and dividing that number by thirty days (billing period). The result is then multiplied by the applicable monthly service charge to arrive at the appropriate fractional monthly service charge.

Cancelled

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3.11.2 Unless otherwise specified, for each call the minimum charge shall be the applicable charge for the initial billing increment of use with use in excess of the initial billing increment during a call charged at the applicable rate per minute with the fractional billing increments, if any, of each call rounded up to the next highest whole billing increment.

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3.11.3 All per call charges of fractional cents shall be rounded to the next full cent unless otherwise stated in the specific product description (Section 5).

3.12 TELECOMMUNICATIONS RELAY SERVICE (TRS)

3.12.1 TRS is a service which permits hearing or speech impaired Customers who have been certified, in writing, by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency, as having a hearing or speech impairment which precludes oral communications and who use a Telecommunications Device for the Deaf (TDD), to complete calls to Customers who do not use TDD. Customers originating a call, either by voice or TDD, reach the TRS center for their respective state via a toll free telephone number.

3.12.2 The completed call is rated as a call from the originating telephone number to the terminating telephone number. This service will apply to intrastate calls that originate and terminate in Missouri. The usage rates for Dial USA listed in Section 5.1.2(c) will apply to all intrastate TRS calls, except that a discount of 50 percent will be credited to all intrastate TRS calls. Intrastate Operator Assisted TRS calls will be priced using the rates specified in Section 5.3.2.D. All TRS calls are confidential. All TRS calls are not eligible for any discounts associated with any other Calling Plans and may not be placed to 900 or 976 numbers.

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4. BILLING REGULATIONS

REC'D SEP 09 1999

4.1 DETERMINATION AND RENDERING OF CHARGES

4.1.1 For the purpose of billing, service will be deemed to be started on the day the service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, Customers will be billed for all usage commencing on the date usage begins.

Cancelled

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MISSOURI

4.1.2 Subject to the Company's right to cancel or suspend services as otherwise provided in this tariff, the minimum service period for services is 30 days. Termination by Customer is effective 30 days after receipt by the Company of a written notice of cancellation. Termination by the Company is effective 30 days after delivery of written notice or as otherwise set forth in this tariff.

4.1.3 All monthly recurring charges are billed one month in advance. Initial and final month's billing, when the service period is less than a month, will be prorated at 1/30th of the month's recurring charge for each day the service was rendered or equipment was provided.

4.1.4 Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at 1/30th of the monthly minimum amount for each day the service was rendered.

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4. BILLING REGULATIONS (Cont'd)

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4.1 DETERMINATION AND RENDERING OF CHARGES (Cont'd)

4.1.5 The applicable usage rates for the billing of a distance sensitive call will depend on the distance in airline mileage between the originating and terminating points of the call. For the purpose of determining the airline mileage of a call, the Company will utilize the vertical ("V") and horizontal ("H") coordinates of the rate centers of the originating and terminating points of the call. For purposes of billing, the Company references "V" and "H" coordinates provided by Bell Communications Research.

Cancelled

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Calls originated by dialing a local exchange number or a 950-type number using an authorization code, the originating point will be the rate center in which the switched access facilities are located. For calls originated via equal access connections, WATS access lines or dedicated access lines, the originating point will be the rate center in which the Customer is located. The terminating point will be determined by the rate center of the called number.

The formula is as follows:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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4. BILLING REGULATIONS (Cont'd)

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4.1 DETERMINATION AND RENDERING OF CHARGES (Cont'd)

REC'D SEP 09 1999

4.1.6 Rate periods apply, unless noted otherwise, as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

Cancelled

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Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday.

Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday.

Night rates apply from 11 p.m. to, but not including, 8 a.m. seven days a week.

Weekend rates apply from 8 a.m. to, but not including, 11 p.m. Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

4.2 TIMING OF CALLS

Billable time for service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES

Missouri Public
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REC'D SEP 09 1999

5.1. MTS Service

1. Description

This service arrangement, offered as an add-on to the Company's interstate service, allows a customer to originate calls in areas with equal access capabilities serviced by the Company by presubscribing to the service. This service is also available to customers in areas without equal access capabilities through use of a non-travel authorization code and Company-provided shared access facilities.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont.)

2. Product Types

(a) Option A- Basic MTS

Cancelled

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Basic MTS service is a mileage-sensitive product whose usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

(1) Usage Charges

(i) InterLATA Rate Per Minute

<u>Mileage</u>	<u>Business Day</u>		<u>Evening/Holiday</u>		<u>Night/Weekend</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
0- 10	\$0.0880	\$0.0720	\$0.0704	\$0.0576	\$0.0572	\$0.0468
11- 14	0.1200	0.1040	0.0960	0.0832	0.0780	0.0676
15- 18	0.1440	0.1280	0.1152	0.1024	0.0936	0.0832
19- 23	0.1720	0.1360	0.1408	0.1088	0.1144	0.0884
23- 28	0.2040	0.1408	0.1748	0.1280	0.1456	0.1040
29- 33	0.2200	0.1560	0.1876	0.1408	0.1560	0.1144
34- 40	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
41- 50	0.2440	0.1880	0.1940	0.1492	0.1612	0.1248
51- 60	0.2520	0.2040	0.2004	0.1620	0.1664	0.1352
61- 80	0.2600	0.2120	0.2068	0.1684	0.1716	0.1404
81-100	0.2760	0.2200	0.2196	0.1748	0.1820	0.1456
101-125	0.2760	0.2440	0.2196	0.1940	0.1820	0.1612
126-150	0.2840	0.2600	0.2260	0.2068	0.1872	0.1716
151-190	0.2920	0.2680	0.2324	0.2132	0.1924	0.1768
191-300	0.3000	0.2760	0.2388	0.2196	0.1976	0.1820
301-430	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028
431+	0.3240	0.2920	0.2548	0.2292	0.2236	0.2028

avg .19

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
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5.1. MTS Service (Cont'd)

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2. Product Types (Cont'd)

(a) Option A- Basic MTS (Cont'd)

Cancelled

(1) Usage Charges (Cont'd)

January 23, 2006

(ii) INTRALATA RATE PER MINUTE

Public Service Commission
MISSOURI

Mileage	Business Day		Evening/Holiday		Night/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0800	\$0.0720	\$0.0640	\$0.0560	\$0.0560	\$0.0480
11- 14	0.1120	0.0960	0.0880	0.0800	0.0720	0.0640
15- 18	0.1440	0.1280	0.1120	0.1040	0.0960	0.0800
19- 23	0.1920	0.1360	0.1520	0.1120	0.1280	0.0880
23- 28	0.3040	0.1600	0.2400	0.1280	0.2000	0.1040
29- 33	0.3200	0.1760	0.2560	0.1440	0.2080	0.1120
34- 40	0.3360	0.1920	0.2720	0.1520	0.2160	0.1280
41- 50	0.3520	0.2000	0.2800	0.1600	0.2320	0.1280
51- 60	0.3760	0.2240	0.3040	0.1760	0.2480	0.1440
61- 80	0.3920	0.2400	0.3120	0.1920	0.2560	0.1600
81-100	0.4000	0.2480	0.3200	0.2000	0.2640	0.1600
101-125	0.4000	0.2720	0.3200	0.2160	0.2640	0.1760
126-150	0.4080	0.2960	0.3280	0.2400	0.2640	0.1920
151-190	0.4480	0.3200	0.3600	0.2560	0.2880	0.2080
191-300	0.4640	0.3280	0.3680	0.2640	0.3040	0.2160
301-430	0.4720	0.3440	0.3760	0.2720	0.3040	0.2240
431+	0.4880	0.3520	0.3920	0.2800	0.3200	0.2320

avg. 23

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(a) Option A- Basic MTS (Cont'd)

(1) Usage Charges (Cont'd)

(iii) LEC Billed Measured Service Surcharge

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

LEC Billed Measured Service calling includes calls made by customers without an established account dialed:

- Using an accepted company access code (e.g., 10XXX) from a line not presubscribed to the company; or
- From a line presubscribed to the company (i.e., when the customer does not have an established account and billing relationship with Company or another carrier using the Company network).

Such LEC Billed Measured Service calls may be routed to the Company network when placed within the 48 contiguous United States. LEC Billed Measured Service calls accepted by the Company will be billed at the Basic MTS per minute rates listed above and a \$0.80 surcharge will apply to each call.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(b) Option B - Flat-Rate Residential

Flat Rate Residential service is a MTS type product designed for customers who prefer a flat-rated product. Usage is billed in one minute increments and rounded to the next higher one minute increment thereafter.

(1) Usage Charges

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Miles	.1800	.1300	.1200

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA

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(1) Description

A one-way direct dial service utilizing 1+ or dial-up access, making use of common shared access lines connecting the customer with Company facilities.

(2) Usage Charges

(i) INTERLATA RATE PER MINUTE

Mileage	Business Day		Evening/Holiday		Night/Weekend	
	1st Min	Addl Min	1st Min	Addl Min	1st Min	Addl Min
0- 10	\$0.0990	\$0.0890	\$0.0742	\$0.0712	\$0.0595	\$0.0568
11- 14	0.1386	0.1286	0.1059	0.1029	0.0836	0.0835
15- 18	0.1683	0.1583	0.1297	0.1266	0.1034	0.1025
19- 23	0.2079	0.1682	0.1615	0.1345	0.1300	0.1093
23- 28	0.2673	0.1979	0.2119	0.1583	0.1703	0.1286
29- 33	0.2871	0.2177	0.2249	0.1741	0.1799	0.1415
34- 40	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
41- 50	0.2970	0.2375	0.2326	0.1900	0.1853	0.1543
51- 60	0.3069	0.2573	0.2400	0.2058	0.1929	0.1672
61- 80	0.3168	0.2672	0.2488	0.2137	0.1997	0.1736
81-100	0.3366	0.2771	0.2643	0.2217	0.2109	0.1801
101-125	0.3366	0.3068	0.2643	0.2454	0.2114	0.1994
126-150	0.3465	0.3266	0.2722	0.2613	0.2183	0.2123
151-190	0.3564	0.3365	0.2802	0.2692	0.2245	0.2187
191-300	0.3663	0.3464	0.2911	0.2771	0.2304	0.2251
301-430	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509
431+	0.4158	0.3860	0.3278	0.3088	0.2623	0.2509

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avg. 82

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA (Cont'd)

Cancelled

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(2) Usage Charges (Cont'd)

(ii) INTRALATA RATE PER MINUTE

Public Service Commission
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Mileage	1st Min	Business Day		Evening/Holiday		Night/Weekend	
		Addl Min	1st Min	Addl Min	1st Min	Addl Min	
0- 10	\$0.1020	\$0.0850	\$0.0864	\$0.0720	\$0.0702	\$0.0585	
11- 14	0.1360	0.1190	0.1152	0.1008	0.0936	0.0819	
15- 18	0.1785	0.1530	0.1512	0.1296	0.1228	0.1053	
19- 23	0.2295	0.1700	0.1944	0.1440	0.1579	0.1170	
23- 28	0.3570	0.1955	0.3024	0.1656	0.2457	0.1345	
29- 33	0.3910	0.2125	0.3312	0.1800	0.2691	0.1462	
34- 40	0.4080	0.2295	0.3456	0.1944	0.2808	0.1579	
41- 50	0.4250	0.2465	0.3600	0.2088	0.2925	0.1696	
51- 60	0.4590	0.2720	0.3888	0.2304	0.3159	0.1872	
61- 80	0.4760	0.2975	0.4032	0.2520	0.3276	0.2047	
81-100	0.4845	0.3060	0.4104	0.2592	0.3334	0.2106	
101-125	0.4930	0.3315	0.4176	0.2808	0.3393	0.2281	
126-150	0.5185	0.3570	0.4392	0.3024	0.3568	0.2457	
151-190	0.5440	0.3740	0.4608	0.3168	0.3744	0.2574	
191-300	0.5695	0.3995	0.4824	0.3384	0.3919	0.2749	
301-430	0.5780	0.4165	0.4896	0.3528	0.3978	0.2866	
431+	0.5950	0.4335	0.5040	0.3672	0.4095	0.2983	

avg 27

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.1. MTS Service (Cont'd)

2. Product Types (Cont'd)

(c) Dial USA (Cont'd)

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Public Service Commission
MISSOURI

(3) Volume Discounts

A volume discount is applied to the total usage portion of the monthly statement from all time of day periods.

Total Monthly Usage	Day	Eve	Night/Wkend
\$ 100 & Over	2%	0%	0%

(4) Billing Increments

Usage is billed in one (1) minute increments and rounded to the next higher one (1) minute increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

REC'D SEP 09 1999

5.2 Toll-Free Service

1. Description

- A. Toll-Free Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables the Customer to receive toll-free service calls at their residence or place of business.
- B. The Company reserves the right to require an applicant for the Company's Toll-Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company also reserves the right to withdraw service without notice in the event the Customer is using the service to commit unlawful acts. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- C. Toll-Free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish Toll-Free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont.)

1. Description (cont.)

D. The Customer must obtain an adequate number of access lines for Toll-Free Services to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering: (1) total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish Toll-Free Service to any Customer that fails to comply with these conditions.

E. Use of numbers: Each Toll-Free Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least 30 average monthly minutes of use or more. Any toll-free telephone number associated with Toll-Free Service that has not been placed in actual and substantial use during the first 60 day period after service activation may be redesignated as a spare number in the SMS toll-free database by the Company upon written notice to the Customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

REC'D SEP 09 1999

1. Description (Cont'd)

F. If the Customer requests assignment of a specific Toll-Free Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than 10 numbers reserved. Any reservation shall be for no more than 60 days and shall be subject to a reservation fee which will be credited to Customer's unpaid balance after Toll-Free Service has been in actual and substantial use for a consecutive 60 day period.

Nothing in this Section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll-free telephone numbers hereunder or Customers who subscribe to and use Toll-Free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll-free number; however, upon placing a number actually and substantially in use, as defined above, Toll-Free Service Customers do have a controlling interest in this toll-free number(s). Toll-Free Service Customers may retain the use of their toll-free number assignments, even following changes in their toll-free carrier and/or Resp. Org.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
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5.2 Toll-Free Service (Cont'd)

REC'D SEP 09 1999

1. Description (Cont'd)

G. If a Customer places an order for the Company to carry Customer's already existing toll-free number service, the Customer shall provide to the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to Toll-Free Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its toll-free number(s) to the Company's Resp. Org. If the Customer elects to retain a non-Company Resp. Org., the Customer must notify the Company of any changes in the Customer's Resp. Org. in writing within 48 hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or toll-free service carrier. The Company assumes no responsibility or liability with respect to any obligations of Customer to such previous service providers existing at the time of transfer to the Company.

H. Subject to execution of a Resp. Org. Service Agreement between the Company and the Customer, the Company Resp. Org. will perform the function of Resp. Org. for all Company Toll-Free Service orders unless the Customer requests another Resp. Org. The Company's Resp. Org. functions include 1) search for and reservation of toll-free numbers in the SMS/toll-free; 2) creating and maintaining the toll-free number Customer record in the SMS/toll-free; and 3) provision of a single point of contact for trouble reporting.

Cancelled

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

REC'D SEP 09 1999

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

I. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, the Company will, at the Customer's request, subscribe to Toll-Free Directory Listing for the toll-free number(s) assigned to the Customer. A charge for Toll-Free Directory Listings will apply as set forth in this Tariff. In the event that a Customer transfers its toll-free service to another Resp. Org., the Company, upon such notice, shall immediately cease to subscribe to Toll-Free Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll-Free Directory Listing Service is maintained through the new Resp. Org. Customer is responsible for payment of any outstanding Toll-Free Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll-Free Directory Listing responsibility.

J. Where the Company serves as the Resp. Org. for a Company Toll-Free Service Customer, it will, at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company Toll-Free Service Customer uses Vertical Features obtained by a Customer from Local Exchange Company tariffs, a charge will apply. This charge may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

- K. In the event that a Customer cancels its Company Toll-Free Service, the Customer may elect to retain the Company as its Resp. Org. Where the Company serves as Resp. Org. for a non-Company Toll-Free Service Customer, a charge for Resp. Org. Service will apply as set forth in this Tariff.
- L. In the event that a Customer cancels its Company Resp. Org. or Toll-Free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any services obtained by or on behalf of the Customer by the Company.
- M. It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's Toll-Free Service is connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

REC'D SEP 09 1999

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges

Cancelled

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Feature Charges are determined by the specific feature requested by a Company Toll-Free Customer. These charges are in addition to toll-free usage charges and are not subject to discounting unless specifically indicated.

<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Toll-Free Number Charge</u> (per toll-free number)	N/C	\$ 10.00
<u>Reservation Charge</u> (per toll-free number/ max. 10 numbers per Customer)	\$ 35.00	N/C
<u>After Hours Voice Messaging (per toll-free number)</u>		
Option A - Announcement Only	\$ 25.00	\$ 30.00
Option B - Announcement w/Messag	\$ 25.00	\$ 40.00
Option C - Announcement w/Message and Outdial	\$ 25.00	\$ 50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

REC'D SEP 09 1999

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

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<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Real-Time ANI Delivery</u> (per Trunk group)	\$350.00	\$200.00
<u>Dedicated Termination Overflow</u> (per toll-free number)	N/C	\$ 50.00
<u>Point of Call Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Time of Day Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Command Routing</u> (per toll-free number)	\$100.00	\$ 50.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

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1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

Cancelled

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<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Percent Allocation Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Dialed Number Identification Service (DNIS)</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Day of Week Routing</u> (per toll-free number)	\$100.00	\$ 50.00
<u>Change Toll-Free Destination Number</u> (via service order)	\$ 15.00	N/C
<u>Expedite Toll-Free Service Order</u> (per order)	\$100.00	N/C

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

1. Description (Cont'd)

N. Toll-Free Feature Charges (Cont.)

Cancelled

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<u>Monthly Feature</u>	<u>Set-Up Charge</u>	<u>Recurring Charge</u>
<u>Add/Change Area of Service Screening</u>	\$ 25.00	N/C
<u>Add/Change Canadian Toll-Free Origination</u>	N/C	N/C
<u>Add/Change Caribbean (Puerto Rico and U.S. Virgin Islands)</u>	N/C	N/C
<u>Toll-Free Referral Recordings</u>	\$ 25.00	\$ 30.00
<u>Nationwide Toll-Free Directory Listing (pertoll-free number)</u>	\$ 15.00	\$ 12.50
<u>Expedite Directory Listing - Major</u>	\$ 25.00	N/C
<u>Expedite Directory Listing - Minor</u>	\$ 20.00	N/C

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

REC'D SEP 09 1999

1. Description (Cont'd)

O. Resp. Org. Charges

Cancelled

January 23, 2006

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MISSOURI

Where the Company serves as a Resp. Org. for a non-Company Toll-Free Service Customer, the Company will pass on the tariffed Local Exchange Carrier Charges for SMS Toll-Free Database and related services. In addition, the following Company charges will apply:

<u>Service</u>	<u>Monthly Recurring Charge</u>	<u>Set-Up Charge</u>
Set Up Toll-Free Number (per toll-free number)	\$ 50.00	\$ 1.00
Modify Toll-Free Record (Add/Change toll-free Number, Vertical or Enhanced Features)	\$ 25.00	N/C

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.2 Toll-Free Service (Cont'd)

REC'D SEP 09 1999

1. Description (Cont'd)

P. Takeback and Transfer (TBX)

Takeback and Transfer is a toll-free service which allows Call Centers to transfer a toll-free call in progress to another remote site using pre-defined keypad commands and transfer digits. The service will be billed at the usage rates for Intelenet Service as filed in Section 5.4.11 and the following additional charges will apply.

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

Service

One Time Installation Charge:	\$500.00
Monthly Recurring Charge (per 8XX No.):	\$ 80.00
Change Charge:	\$100.00
Per Call Surcharge:	\$0.04

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.2 Toll-Free Service (Cont'd)

REC'D SEP 09 1999

2. Product Types

A. Inward Calling Service

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This service permits intrastate calls to be delivered to a customer's location from stations throughout the state. The Toll-Free Service customer is billed for the calls rather than the calling party. Different service options are available depending on the type of access connection between the customer and the Company.

The applicable usage rate depends upon the customer's service option, the distance between originating and terminating points and the rate period(s) in which the call occurs. Calls are billed in increments of six seconds and subject to a minimum average requirement of 30 seconds per call during a billing period. Discounts are given based upon the customer's usage volume and the applicability of any optional billing plan discounts. A minimum usage requirement applies to Dedicated Termination arrangements. Service ordering charges and access and installation charges apply to this service, as well as a monthly charge for the Toll-Free Service number (s) provided.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

1. Service Options

Toll-Free Service calls may be delivered to the customer one of two ways depending upon the service option ordered.

Shared Termination - Exchange access line connection.

Dedicated Termination - Connection is made to Toll-Free Service via a dedicated analog or DS-1 access facility.

2. Service Availability

The service options are available as follows:

Shared Termination - Service is available at Local Exchange Carrier (LEC) offices having equal access capabilities which are served by the Company.

Dedicated Termination - Service is available in the cities of Kansas City and St. Louis.

Cancelled

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

3. Rate Periods

Rate periods apply as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

- DAY RATES apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday
- EVENING RATES apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday
- NIGHT RATES apply from 11 p.m. to, but not including, 8 a.m. seven days a week.
- WEEKEND RATES apply from 8 a.m. to, but not including, 11 p.m.
- Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.

On holidays, evening rates apply throughout the day on which the holiday is observed unless a lower rate would normally apply.

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Cancelled

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(1) Rate Per Minute

	<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
Shared Termination:	\$.2225	\$.2000	\$.1750
Dedicated Termination:	\$.1400	\$.1275	\$.1000

Cancelled

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

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4. Usage Charges

(2) Usage Volume Discounts

Shared Termination

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	<u>N/W</u>
\$0-\$249.99	0.0%	0.0%	0.0%
\$ 250- 499.99	3.5%	2.0%	2.0%
\$ 500- 999.99	8.5%	5.0%	5.0%
\$1000+	12.5%	9.0%	6.5%

Dedicated Termination

<u>Usage</u>	<u>Day</u>	<u>Evening</u>	<u>N/W</u>
\$0-\$ 999.99	0.0%	0.0%	0.0%
\$1000- 2499.99	5.0%	3.0%	3.0%
\$2500- 4999.99	6.5%	3.0%	3.0%
\$5000+ 9999.99	8.0%	5.0%	5.0%
\$10000+	12.0%	6.0%	6.0%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

A. Inward Calling Service (Cont'd)

4. Usage Charges

(2) Usage Volume Discounts

Minimum Usage Requirement - There is a minimum average usage requirement per activated voice grade equivalent line in a customer's dedicated access line group. If actual usage does not meet or exceed the minimum usage amount, this minimum amount will be billed in lieu of the actual usage charges.

Monthly Usage Requirement: \$125 per line

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

B. Homebound 800 ("Toll-Free")

Homebound 800 is an inbound service available to the Company's residential customers only. This service enables customers to receive "toll-free" service calls at their residence or place of business. The residential customer will be assigned an toll-free telephone number to receive calls that are paid for by the customer rather than the calling party.

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

1. Usage Charges

Usage charges are determined by the time of day, rate periods and minutes of use within each rate period.

(a) Rate Periods

Peak - All calls that occur between 8 a.m. and 4:59 p.m. Monday through Friday.

Off-Peak - All calls that occurs between 5 p.m. and 7:59 a.m. Monday through Thursday, and all calls between 5 p.m. Friday and 7:59 a.m. Monday.

(b) Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$0.2000	\$0.2000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.2 Toll-Free Service (Cont'd)

2. Product Types (Cont'd)

B. Homebound 800 ("Toll-Free") (Cont.)

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

2. Billing Increments

Usage is billed in one (1) minute increments.

3. Monthly Recurring Charges

Monthly Service fee \$ 2.50

NOTE: The monthly service fee will be waived for each month in which usage exceeds \$10.00. Also, the monthly service fee can be waived by Affinity groups and Alumni groups.

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REC'D JUL 12 2002

SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services

Service Commission

1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. One request may be made on each Directory Assistance call. C

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$1.40

Cancelled

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Effective: August 12, 2002

FILED AUG 12 2002

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Issued: July 12, 2002

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205 N. Michigan Ave
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services

1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$1.40 1

CANCELLED

AUG 12 2002
By 2nd RS 84
Public Service Commission
MISSOURI

WRITTEN NOTICE OF RATE INCREASE
AND ITS EFFECTIVE DATE FILED ON

11/18/99
(DATE)

PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE
12/2/99
(DATE)

Issued: November 18, 1999

Effective: December 2, 1999

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.3 Complementary Services

RECD SEP 09 1999

1. Directory Assistance

Long distance Directory Assistance is available to customers of any of the Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.

A credit allowance for a Directory Assistance call will be provided if the customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.

Rate per call \$0.72

CANCELLED

DEC 02 1999
By *ISRS#84*
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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
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5.3 Complementary Services (Cont'd)

REC'D SEP 09 1999

2. Operator Services

A. General

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

Operator Services will be offered to the Company subscribers served from equal access offices. Charges for Operator Services may be billed to a customer's commercial credit card account or local exchange company (LEC) calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations. The rates and service charges in Section 5.3.2.D apply to "0+", "0-" and "00" calls, including calls dialed using a 10XXX or other access number, routed to a Company operator or to an automated operator or calling card interface from the premises of: 1) residential and business subscribers; or 2) local exchange carrier customers not presubscribed to the Carrier. Operator Service rates will apply to the following types of calls.

- a. Customer Dialed Calling Card Station - Calls completed without the assistance of a company operator when the charges are billed to the LEC calling card account entered by the calling party.
- b. Operator Station - Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.
- c. Person-to-Person - Calls completed with the assistance of a company operator to a particular person, station, department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or LEC calling card account, or to the calling station, called station or a designated third party station.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.3 Complementary Services (Cont'd)

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2. Operator Services

B. Regulations

Cancelled

January 23, 2006

Public Service Commission
MISSOURI

- a. The Company will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) the Company's knowledge.
- b. The caller and billed party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.
- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- d. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange company (LEC) billings.
- e. The Company shall be listed on the LEC billing if the LEC has multicarrier billing ability.
- f. The Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.
- g. The Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- h. Upon request, the Company will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services

C. Regulations Applicable to Inmate Collect Only Service

a. Description

Inmate Collect Only Service permits inmates or residents to place collect calls over the Company's Network from authorized telephone numbers in a controlled environment. Telephones and associated equipment will be provided at the option of the Company for the exclusive use of inmates served within the confines of a penal, correctional, mental institution, or job corp center where potential usage by inmates or residents warrants establishing the service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations

(1) Subject to other applicable provisions of this Tariff, inmate collect only service:

(a) Will be arranged for outward calling only;

(b) At the request of the facility, may be arranged to terminate calls after a certain amount of conversation time. The Company will not provide credit or equivalent service to the called or calling parties for such calls;

(c) Shall be arranged to block Directory Assistance calls;

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations (Cont.)

(1) (Cont)

- (d) Shall arrange to allow only "0+" collect calls for local and long distance calls and to block all other calling including, but not limited to, local direct, credit card, third number, "1+" sent-paid, "0+" sent-paid, all "0-", 700, toll-free, 900, 976, 950, 911, and 10XXX;
- (e) At the request of the facility, may be arranged to limit individual inmate calls to approved telephone numbers;
- (f) At the request of facility, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders;
- (g) May be arranged to limit the number of calls or call attempts to any single telephone number.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

C. Regulations Applicable to Inmate Collect Only Service (Cont'd)

b. General Regulations (Cont'd)

- (2) At the request of the facility, the Carrier may provide inmates with the capability to make local calls to public defender telephone numbers at no charge.
- (3) At the request of the facility and where necessary to preserve the security and orderly management of the institution and to protect the public, monitoring equipment may be provided on the coinless telephones on the premises of the state and federal prisons subject to the following conditions:
 - (a) The equipment is to be used exclusively for the purpose of monitoring outgoing, operator-handled collect telephone calls made by inmates; and
 - (b) The monitoring shall comply with all applicable federal and state laws concerning privacy, electronic surveillance, and eavesdropping.

The Carrier's name will be announced at least once during each call. The Carrier will furnish posting materials for the use of the facility.

Rates for Inmate Collect Only Service are set forth in Section 5.3.2.D (following).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

Cancelled

2. Operator Services (Cont'd)

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D. Charges

a. IntraLATA/InterLATA Per Minute Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	1 ST	ADD'L	1 ST	ADD'L	1 ST	ADD'L
0- 10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11- 14	.1725	.1495	.1380	.1196	.1121	.0972
15- 18	.2039	.1840	.1656	.1472	.1346	.1196
19- 23	.2326	.1955	.1794	.1564	.1645	.1271
24- 28	.2473	.1955	.1955	.1673	.1898	.1449
29- 33	.2473	.2013	.1978	.1794	.1955	.1599
34- 40	.2795	.2415	.2070	.1875	.2047	.1748
41- 50	.2795	.2438	.2070	.1892	.2047	.1748
51- 60	.2910	.2553	.2165	.1961	.2053	.1794
61- 80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431+	.4405	.3939	.3393	.3025	.2881	.2570

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

2. Operator Services (Cont'd)

D. Charges

b. Per Call Surcharges

Customer Dialed Bong Calling Card	\$1.00
Customer Dialed Bong Credit Card	\$1.00
Operator Dialed Calling Card Station	\$2.25
Operator Station:	
Collect	\$2.25
Prison Collect	\$3.00
Billed to Third Party	\$2.35
Person-to-Person	\$4.90
Operator Dialed Surcharge <u>1/</u>	\$1.15

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1/ An additional surcharge applies to calls in which the customer has the capacity to dial the number, but has the operator dial instead.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. Operator Services for Traffic Aggregators

1. General

Operator Services will be offered to traffic aggregators (i.e., hotels, hospitals, payphones, etc.) for use by end users from customer provided stations. The same regulations and rates previously listed in the preceding Operator Services section will be applied to traffic aggregators and end users; however, the following additional regulations will be applied specifically to traffic aggregators.

- a. The Company will refuse operator services to traffic aggregators which block access to other carriers.
- b. Traffic aggregators will post and display information including (1) that the Company is the operator service provider, (2) detailed complaint procedures, and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

2. Charges

The applicable per minute rates and operator surcharges may be found in Section 5.3.2.D, Operator Services.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

5.3 Complementary Services (Cont'd)

REC'D SEP 09 1999

3. OnLine Calling Card

A. Description

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January 23, 2006

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OnLine calling card is available to residential and commercial customers. Travel Cards previously issued to Military Communications Center, Inc. ("MCC") will be provided service under the terms and rates of this section. Non-Company customers may also subscribe to OnLine as a stand alone service. Customers may place domestic and international long distance calls using this service. Enhanced services such as voice mailbox and message delivery are available as an option of this service.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number. Calls originating from rotary phones will be completed with the assistance of operators. Incremental usage rates apply. Total monthly usage contributes to volume discount. The volume discount is applied retroactively to peak usage only.

As an introductory offer, new customers of OnLine card service may redeem a coupon for credit off their first full month's invoice. Coupons have no cash value and cannot be rolled over to the next month. Coupons must be redeemed prior to its expiration date.

The time of day rate periods for OnLine Service will be Peak and Off-Peak. Peak rates apply to all calls that occur between 8AM and 5PM Monday through Friday, except on Company-recognized holidays. Off-Peak rates apply to all other calls.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

Missouri Public
Service Commission

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card

B. Service Arrangements and Usage Charges

1. Residential OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

(b) Billing Increments

All residential calls will be billed in sixty (60) second increments.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

2. Commercial OnLine Rate Schedule

This calling card schedule applies to all customers who subscribe to one of the Company's commercial long distance services.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.3400
Off-Peak	\$0.3400

(b) Commercial Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00 - \$249.99	8.70%
\$250.00 - \$2499.99	13.04%
\$2500.00 +	21.74%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

2. Commercial OnLine Rate Schedule (Cont.)

(c) Billing Increments

All commercial calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

3. Stand Alone OnLine Rate Schedule

This calling card schedule applies to commercial customers that do not have any other services with the Company.

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Rate Per Minute</u>
Peak	\$0.30
Off-Peak	\$0.30

(b) Stand Alone Volume Discount

<u>Usage Level</u>	<u>Percent Discount</u>
\$25.00 - \$249.99	8.70%
\$250.00 - \$2499.99	13.04%
\$2500.00 +	21.74%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

3. Stand Alone OnLine Rate Schedule

(c) Billing Increments

All Stand Alone calls will be billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(d) Per Call Charge

The following per call charge will apply to each call in addition to the per minute rates listed above.

Per Call Charge: \$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

4. Operator Assisted OnLine Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at Dial USA rates as specified in Section 5.1.2(c).

(a) Per Call Surcharge

The following surcharges are in addition to the per minute rates found in Section 5.1.2

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

5. SCHEDULE C OnLine Rate Schedule

(a) Per Minute Rates (\$)

<u>Usage Level</u>	<u>Time of Day</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$ 2,500-\$10,000.99	.180	.130
\$10,001-\$25,000.99	.170	.130
\$25,001 +	.165	.130

(b) Minimum Usage Per Month

There is a minimum usage per account of \$2,500 per month. New accounts will be given a 90-day ramp up period to reach this usage minimum.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

3. OnLine Calling Card (Cont'd)

B. Service Arrangements and Usage Charges (Cont'd)

5. SCHEDULE C OnLine Rate Schedule (Cont.)

(c) Billing Increments

All SCHEDULE C calls will be billed in eighteen (18) second initial increments and additional increments of six (6) seconds.

(d) Per Call Surcharge

The following surcharge is in addition to the per minute rates found above and will apply to all SCHEDULE C OnLine calls.

Per Call Surcharge \$0.65

(e) SCHEDULE C OnLine Service is not available as a resale product.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service

WorldCom Calling Card service is available to residential and commercial Company customers. Customers may place domestic and international long distance calls using this service. Calling card access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's toll-free access number, and/or 10XXX, 950-XXXX depending on availability. Several available features include Call Reorigination, Call Correction, Call Relay, Operator Time-Out, International Origination and Termination Service.

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A. WorldCom Calling Card

.1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.3400

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont.)

A. WorldCom Calling Card (Cont.)

.1 Direct Dial Rate Schedule (Cont.)

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of six (6) seconds.

(c) Per Call Surcharge:

(1) The Per Call Surcharge is in addition to the per minute rate found in (a) above.

Per Call Surcharge: \$0.4000

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.6500

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

A. WorldCom Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule

This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.5000

(b) Billing Increments:

WorldCom Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

The following surcharge will apply in addition to the per minute rate found in (a) above.

Per Call Surcharge:

Station-to-Station \$1.50
Person-to-Person \$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card

This calling card schedule applies to all customers who subscribe to one of the Company's residential long distance services.

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.1 Direct Dial Rate Schedule

(a) Per Minute Rate Schedule applying to all Time Periods:

Per Minute Rate: \$0.3000

(b) Billing Increments:

Domestic calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge:

(1) There is no Per Call Surcharge for direct dialed calls.

(2) The following Per Call Surcharge is in addition to the per minute rate found in (a) above and will apply to calls which default to a live operator only.

Per Call Surcharge: \$0.5000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule

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This calling card schedule applies to all customers who place a call with the assistance of an operator.

(a) Per Minute Rate Schedule

Mileage	<u>Business Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>	<u>1st Min</u>	<u>Addl Min</u>
0- 10	\$0.0995	\$0.0886	\$0.0776	\$0.0706	\$0.0612	\$0.0384
11- 14	0.0995	0.0886	0.0776	0.0706	0.0612	0.0384
15- 18	0.1393	0.1281	0.1095	0.1025	0.0871	0.0384
19- 23	0.1692	0.1572	0.1333	0.1261	0.1065	0.0659
24- 28	0.2040	0.1672	0.1652	0.1339	0.1323	0.1372
29- 33	0.2438	0.1731	0.2075	0.1572	0.1711	0.1482
34- 40	0.2637	0.1920	0.2234	0.1731	0.1841	0.1701
41- 50	0.2935	0.2315	0.2313	0.1837	0.1905	0.1866
51- 60	0.2935	0.2315	0.2313	0.1837	0.1905	0.1921
61- 80	0.3025	0.2507	0.2393	0.1990	0.1970	0.2031
81-100	0.3134	0.2607	0.2473	0.2070	0.2035	0.2140
101-125	0.3333	0.2706	0.2632	0.2149	0.2164	0.1791
126-150	0.3333	0.3005	0.2632	0.2388	0.2164	0.1980
151-190	0.3433	0.3202	0.2711	0.2546	0.2229	0.2109
191-300	0.3532	0.3300	0.2791	0.2625	0.2293	0.2177
301-430	0.3632	0.3399	0.2871	0.2704	0.2358	0.2239
431 +	0.3632	0.3399	0.2871	0.2704	0.2358	0.2239

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.2 Operator Assisted Rate Schedule (Cont.)

(b) Billing Increments

TalkAround Calling Card calls placed with the assistance of an operator will be billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(c) Per Call Surcharge

The following surcharge will apply in addition to the per minute rate found in (a) above.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association

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The TalkAround Calling Card Association program is a benefit package offered in conjunction with basic residential TalkAround Calling Card in Section 1 and 2 above, which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the TalkAround Association program will receive a discounted flat rate for this service as provided in (c)(1) following.

To qualify for this rate an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors or multiple representatives; (3) Non-profit organization, or (4) Buying group not organized merely to buy the Company's long distance for resale.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

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4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association (Cont.)

The qualifying organization must meet the following criteria to receive the special discounted rate.

- (a) Associations - Must have 5,000 or more professional members (e.g., Certified Public Accountants, American Medical Associations, State Bar Associations) and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Colleges/Universities - Must have 5,000 or more members and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (c) Companies - Must have a minimum of 1,000 employees and allow us to telemarket or direct mail their employees for promotional reasons.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

4. WorldCom Calling Card Service (Cont'd)

B. TalkAround Calling Card (Cont'd)

.3 TalkAround Calling Card Association (Cont'd)

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(1) Direct Dialed Rate for all Time Periods:

Per Minute Rate: \$0.2000

(2) Billing Increments:

Calls are billed in sixty (60) second initial increments and additional increments of sixty (60) seconds.

(3) Per Call Surcharge

There is no per call surcharge for Association direct dialed calls.

All other services for the TalkAround Calling Card Association will be the same services and rates as filed for the basic residential TalkAround Calling Card in Section 1 and 2 above.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

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5. PhonePass Service

PhonePass Service is a switched service that enables the end-user to place calls charged to prepaid phone cards issued by the Company. The end-user accesses the network by dialing the appropriate Company toll-free number printed on the back of the card. Each toll-free number accesses a custom greeting designated by the customer. Language menu selection is available if requested by the customer.

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The PhonePass Card is available in five (5) or more unit denominations at a flat rate per unit. Cards and/or Codes are issued with an expiration date of six (6), twelve (12) or eighteen (18) months from the date of the code or six (6) or twelve (12) months from first usage. First use is anytime the toll-free number and code are entered by the code holder. A terminating number is not necessary in starting the time period for reactivation on first use. The number of available Company PhonePass Cards is subject to technical limitations.

The Company is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. The Company will not refund or issue credit on unused units of the PhonePass Card. The customer(s) of PhonePass Service is solely responsible for the payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont.)

A. Availability

PhonePass Service is available twenty-four (24) hours a day, seven (7) days a week. Card availability is limited and shall be handled on a first come, first served basis. PhonePass Service can be accessed through touchtone telephones only. 900 calls cannot be made on the PhonePass Card.

PhonePass Service may be made available from time to time with certain promotional offerings.

B. Card Depletion/Renewal or Expiration

Each time the card is used, the end-user hears a message stating the amount of minutes remaining on the card. Sixty (60) seconds prior to the card being depleted, the user hears a warning announcing the time remaining on the card.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

C. Description of Terms applying to PhonePass Service

- .1 Unit - A unit is equal to one (1) minute of domestic long distance time. The U.S. includes all fifty (50) contiguous states. Additional units per minute are charged for all other destinations.
- .2 Retailer - Wholesale product customer.
- .3 End User - Wholesale customer's customer.

D. Usage Charges

The applicable usage rate depends upon the Service Option selected by the customer. Two options listed below in Sections 5.3.5.D.1 and 5.3.5.D.2 are available for the customer to choose. Calls are billed in one (1) minute increments and are debited against the PhonePass Service Card. Cards and/or Codes are valued based on a number of call Units. Rates for PhonePass Service may vary depending on the commitment term, total purchase commitment, card printing or packaging and collector purchase rights. All units purchased for the sole purpose of resale, must be purchased with a generic PhonePass Card. If a customer purchases units from the Company for promotion and not resale, the customer may be entitled to a custom PhonePass card printed by the Company. Cards being used for resale are available in 5, 10, 20, 30, 60 and 100 unit denominations. Cards purchased for promotional purposes can be set with the number units determined by the customer.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards

The customer may obtain Generic PhonePass Cards as a one-time purchase with full payment due upon delivery or with a one (1) or two (2) year commitment with payment due prior to delivery of each order. Upon acceptance by Company, the Term Commitment discount will be applied to each partial order of PhonePass Cards and/or Codes. Installment (Partial Order) payments must be made fifteen (15) days prior to issuance of the Cards and/or Codes. At the end of the one (1) year or two (2) year commitment period or upon request for cancellation by the customer, the customer must pay the difference between the Term Commitment amount purchased and the initial Term Commitment amount, if the commitment has not been met. The Company may terminate a purchase commitment plan in order to allow the customer to agree to a higher "number of Units" Term Commitment. PhonePass Cards will be sold at prices rounded to the nearest cent. The rate per unit and purchase volumes are as follows:

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.3 Complementary Services (Cont'd)

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5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

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.1 Option A - Generic Wholesale Cards

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(a) One-Time Purchase

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<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$250 - 2,499	\$0.2700
2,500 - 4,999	0.2550
5,000 - 9,999	0.2400
10,000 - 14,999	0.2250
15,000 - 24,999	0.2150
25,000 - 49,999	0.2000
50,000 - 99,999	0.1900
100,000 - 199,999	0.1750
200,000 - 299,999	0.1650
300,000 - +	0.1600

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards (Cont.)

(b) 1-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$2,500 - 4,999	\$0.2400
5,000 - 9,999	0.2250
10,000 - 14,999	0.2150
15,000 - 24,999	0.2000
25,000 - 49,999	0.1900
50,000 - 99,999	0.1750
100,000 - 199,999	0.1650
200,000 - 299,999	0.1600
300,000 - +	0.1550

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.1 Option A - Generic Wholesale Cards (Cont'd)

(c) 2-Year Term Monthly Commitment

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$2,500 - 4,999	\$0.2300
5,000 - 9,999	0.2150
10,000 - 14,999	0.2000
15,000 - 24,999	0.1900
25,000 - 49,999	0.1750
50,000 - 99,999	0.1650
100,000 - 199,999	0.1600
200,000 - 299,999	0.1550
300,000 - +	0.1500

(d) Retail Rate

<u>Purchase Volume</u>	<u>Rate per Unit</u>
\$1 - 250	\$0.4000

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.3 Complementary Services (Cont'd)

5. PhonePass Service (Cont'd)

D. Usage Charges (Cont'd)

.2 Retail Option - Generic Cards

The following rate schedules apply to the end-user. The retailer has the option of setting the retail rate at the following rates based on the level of purchase and/or commitment. If the retailer would prefer to sell at any of the retail rates above their specified purchase level of commitment, they may choose any of the preset rates listed below:

Option A - Generic Cards

<u>Purchase Volume</u>	<u>Retail Rate</u>
\$250 - 2,499	\$0.4000
2,500 - 4,999	0.4000
5,000 - 9,999	0.4000
10,000 - 14,999	0.3500
15,000 - 24,999	0.3300
25,000 - 49,999	0.3000
50,000 - 99,999	0.2700
100,000 - 199,999	0.2500
200,000 - 299,999	0.2200
300,000 - +	0.2000

.3 Cards will be decreased by 1 unit per minute for Intrastate calls and 2 units per minute for Directory Assistance.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements

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1. Military Phone Center

A. Service Description

Military Phone Center Service is an outbound Military Switched Network Communications service whereby transient users (i.e., soldiers on military bases) place one or more calls from designated phone centers owned and/or operated by the company on its agent. Phone centers consist of kiosks or similar facilities containing specialized public telephones. The phone centers are operated by the company or agent personnel under contract with a host facility (typically a military base). Calls are timed and users pay for services rendered before leaving the facility. Calls are billed in one minute increments with a one minute minimum applied. Payment may be made in cash, by credit card or by personal check. The company reserves the right to request reasonable assurance of creditworthiness before accepting credit cards or personal checks. However, customers need not presubscribe or contract for service, other than their agreement hereunder to pay for services rendered on a per call basis. No minimum commitment is required. The following per minute rates will apply.

B. Usage Charges

<u>Mileage</u>	<u>Day</u>	<u>Evening</u>	<u>Night</u>
All Bands	\$.2270	\$.2070	\$.1650

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements

2. Home Advantage Services

A. Description

Home Advantage Services offer outbound, direct dial long distance service for residential customers. Home Advantage is a flat-rated service offering peak and off-peak rates. Domestic, International and Calling Card Services are available with Home Advantage.

.1 Home Advantage Organizational Program

The Home Advantage program is a benefit package offered in conjunction with Home Advantage Service, which allows the individual users who are members or employees of the participating organizations to receive additional product discounts, if program parameters are met. Members who elect to participate in the Home Advantage Organizational Program will receive Home Advantage products and the TalkAround Calling Card.

Group members will receive a five percent (5%) discount off Home Advantage tariffed rates listed in Section 5.4.2.B.1 (following). The rates for the TalkAround Calling Card service can be found in Section 5.3.4.B of this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

A. Description (Cont'd)

.1 Home Advantage Organizational Program (Cont'd)

To qualify for the Home Advantage Organizational Program an organization generally must be a: (1) Trade Association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non-profit organization; or, (4) Corporations. The qualifying organization agrees to meet the following set of criteria:

- (a) Trade Associations must have 5,000 members or more and allow us to telemarket or direct mail their membership roster for promotional reasons.
- (b) Business with franchises, agents, distributors, or multiple representatives, Non-profit organizations and Corporations must have a minimum of 1,000 employees or members and allow us to direct mail their employees/members for promotional reasons.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

A. Description (Cont'd)

.2 Home Advantage Easy Plan

Home Advantage Easy Plan is a flat-rated service offering customers one simple rate for intrastate calls.

B. Usage Charges

1. Home Advantage Service

(a) Rate Periods

Peak - All calls that occur between 8 A.M. and 4:59 P.M. Monday through Friday.

Off Peak - All calls that occur between 5 P.M. and 7:59 A.M. Monday through Thursday, and all calls between 5 P.M. Friday and 7:59 A.M. Monday.

(b) Billing Increments

Home Advantage Service is billed in sixty (60) second increments.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

B. Usage Charges

1. Home Advantage Service (Cont'd)

(c) Per Minute Rate Schedule

<u>Peak</u>	<u>Off-Peak</u>
\$0.2500	\$0.1300

(d) Monthly Recurring Charges (MRC)

MRC: \$3.50

**Note: The MRC will be waived for each month in which Home Advantage Peak, Off-Peak, and International monthly usage exceeds \$9.00. Also, the MRC can be waived by Affinity Groups and Alumni programs.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

B. Usage Charges (Cont.)

1. Home Advantage Service (Cont'd)

(e) Per Minute Surcharge**

Surcharge: \$0.02

**Note: The Per minute surcharge applies only when Home Advantage monthly usage meets or exceeds \$500.00.

(f) Home Advantage Calling Card Service

OnLine Residential Calling Card Rates and Per Call Surcharge will apply as filed in Section 5.3.3.B.1 of this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

2. Home Advantage Services (Cont'd)

B. Usage Charges

1. Home Advantage Easy Plan

(a) Rate Periods

All calls are billed at the same rate regardless of which rate period the call is completed.

(b) Billing Increments

Home Advantage Easy Plan rates are billed in sixty (60) second initial increments and rounded to the next higher six (6) second increment. All fractional per call charges will be rounded to the nearest whole cent.

(c) Per Minute Rate*

\$0.1390 - All time periods

There is no monthly recurring charge.

(d) Calling Card Service

The TalkAround Calling Card rates will apply as filed in Section 5.3.4.B of this tariff.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services

A. Description

"The Answer" is a family of service offerings that offers a unified service for single or multi-location customers using switched, dedicated, and OnLINE card origination and switched or dedicated toll-free (in WATS) termination. "The Answer" package includes the availability of switched and dedicated access termination with peak and off peak rates, volume discounts, accounting codes, call detail, and a consolidated invoice for all locations. All fractional per call charges will be rounded to the nearest whole cent.

"The Answer" I is available as an outgoing switched product with origination via FGD, equal access lines. "The Answer" II is available as an outgoing dedicated product via customer-provided dedicated access line (DAL) or T-1 access. "The Answer" III is a toll-free product via regular business lines. "The Answer" IV is a toll-free product via customer-provided dedicated access line (DAL) or T-1 service. "The Answer" V OnLine World Calling Card is available as a calling card service.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont.)

B. Rate Periods

1. Peak - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.
2. Off Peak - All calls that occur between 7PM and 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.
3. "The Answer" products are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International which is billed in thirty (30) second initial increments and are rounded to the next higher six (6) second increment). "The Answer" V Online Calling Card usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

C. Rate Schedule - "The Answer" I, II, III & IV

Rates apply as shown below. In addition, a volume discount will apply to each month's total Peak usage as specified in Section 5.4.3.G.1 following.

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"The Answer" I

"The Answer" III

<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$.2048	\$.1638	\$.2155	\$.1724

"The Answer" II

"The Answer" IV

<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$.1508	\$.1207	\$.1617	\$.1294

D. "The Answer" Service for intrastate use are sold as an add-on service to the Company's interstate Answer Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

E. "The Answer" Extended Service Plan ("ESP")

"The Answer" services are available to customers through an Extended Service Plan ("ESP") option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24), or thirty-six (36) months and to generate a minimum monthly gross usage as outlined in Section 5.4.3.E.6. Customers who elect the Answer ESP option are subject to the following:

1. Customers must indicate what Answer service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.
2. Customers must reach the minimum usage requirement associated with each Answer ESP option by the fourth invoice period and monthly thereafter.
3. Customers who do not generate the monthly minimum required in a given month will be billed the monthly minimum in lieu of the actual usage for that month. No discounts will be applied if usage does not reach required ESP option monthly minimum.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

E. "The Answer" Extended Service Plan ("ESP") (Cont'd)

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4. Customers who terminate service prior to the end of the term of commitment will be billed the minimum usage requirement times the number of full or partial months remaining in the term in one lump sum. This charge will not apply to Company Answer customers who convert from an Answer service to another Company service with equal or greater term and minimum requirement commitments.

5. All customer requests to commence or terminate an Answer ESP must be made in writing to the Company and received no later than the last day of the month preceding the month in which the desired action is to take effect. The customer must provide written notification to cancel the ESP which must be received by the Company not less than 30 days prior to the expiration of the term commitment. If such notification is not received by the Company within this timeframe, the Answer ESP agreement will be automatically renewed for a new term of commitment.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

E. "The Answer" Extended Service Plan ("ESP") (Cont'd)

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- 6. Customers who elect ESP for "The Answer" I or III must meet the minimum usage requirement of \$250 per month per account for each service. Customers who elect ESP for "The Answer" II or IV must meet the minimum usage requirement of \$1,000 per month per account for each service. A minimum commitment does not apply to the "The Answer" V OnLine World calling card service.
- 7. Customers who subscribe to "The Answer" through an ESP option will receive the discounts listed in Section 5.4.3.G.2 in lieu of those described above.
- 8. This additional discount is applied to all usage and is given only to customers who have met the monthly minimum usage requirement.
- 9. Total intrastate, interstate and international usage contributes to discount level, including OnLine "Answer" card usage. Directory Assistance calls are not added to the total of monthly usage to determine the appropriate discount nor are they discounted.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

F. "The Answer" V - OnLine Calling Card Service

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1. Direct Dial Rate Schedule

(a) Per Minute Rates (\$)

<u>Time of Day</u>	<u>Initial Rate Per Minute</u>	<u>Add'l per 6 second</u>
Peak	\$0.3400	\$0.0300
Off-Peak	\$0.3400	\$0.0300

(b) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

F. "The Answer" V - OnLine Calling Card Service

1. Direct Dial Rate Schedule (Cont.)

(c) Per Call Surcharge

(1) The following surcharge will apply in addition to the per minute rates found in (a) above.

Per Call Surcharge \$0.50

(2) The following surcharge is in addition to the per minute rates found in (a) above and will apply to calls which default to a live operator.

Per call Surcharge \$0.50

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

3. "The Answer" Family of Services (Cont'd)

F. "The Answer" V - OnLine Calling Card Service

2. "The Answer" V - OnLine Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2(c).

(a) Billing Increments

All "The Answer" V OnLine World calling card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharges

The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

G. Volume Discount

A volume discount will apply to each month's total domestic (Peak) usage as specified below and is calculated on a retroactive amount basis. Total intrastate, interstate and international usage for all Answer products of the same term length may be combined to reach the appropriate discount level. "The Answer" V OnLine World Calling Card calls are added to the total of monthly usage to determine the appropriate discount. Off peak usage International contributes to volume discount but are not eligible for discount.

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1. Volume Discount

— % Discount —
Answer I, II, III or IV

and/or "The Answer" V Online World Calling Card Usage Level \$)

\$ 0 - \$249.99	0%
\$250 - \$999.99	5%
\$1000 - \$2499.99	7%
\$2500 - \$4999.99	9%
\$5000 - \$7499.99	11%
\$7500 - \$9999.99	13%
\$10000 - \$24999.99	15%
\$25000 - \$49999.99	17%
\$50000 plus	19%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

G. Volume Discount (Cont'd)

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2. ESP Volume Discounts

The method of calculation to determine the ESP discount is explained in Section 5.4.3.H following.

"The Answer" I, II, III, IV
or "The Answer" V OnLine Calling Card

----- % Discount -----

<u>Monthly Usage (\$)</u>	<u>12 Month ESP</u>		<u>24 Month ESP</u>		<u>36 Month ESP</u>	
	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>	<u>Peak</u>	<u>Off Peak</u>
\$ 0 - \$249.99	0%	0%	0%	0%	0%	0%
\$ 250 - \$999.99	12%	7%	15%	10%	12%	10%
\$1,000- \$2499.99	14%	7%	17%	10%	12%	10%
\$2,500- \$4999.99	16%	7%	19%	10%	12%	10%
\$5,000- \$7499.99	18%	7%	21%	10%	12%	10%
\$7,500- \$9999.99	20%	7%	23%	10%	12%	10%
\$10,000-\$24999.99	22%	7%	25%	10%	12%	10%
\$25,000-\$49999.99	24%	7%	27%	10%	12%	10%
\$50,000 plus	26%	7%	29%	10%	12%	10%

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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3. "The Answer" Family of Services (Cont'd)

H. Method of Calculation for ESP Discount

Determine the total monthly usage (all domestic, international and Answer OnLine usage combined). Refer to the appropriate term period. The discount percentage will apply to all domestic Peak usage, including "The Answer" V Online Calling Card usage.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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4. Performance 4000 Service

Performance 4000 Service offers a unified service for single or multi-location customers using both switched and dedicated inbound and outbound service, a calling card and international service. Performance 4000 has been designed especially for the larger customer billing over \$7,500 a month, with the availability of peak and off-peak rates, calling card services and offering a discount for customers willing to sign a term commitment of either twelve (12), twenty-four (24) or thirty-six (36) months and/or a willingness to commit to a specific dollar volume of monthly minimum usage. There are five (5) levels of Performance 4000 which are described as follows:

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Level I - Requires a monthly minimum billing commitment of \$7,500; if the minimum is not reached the customer is charged the difference.

Level II - Requires a monthly minimum billing commitment of \$15,000; if the minimum is not reached the customer is charged the difference.

Level III - Requires a monthly minimum billing commitment of \$25,000; if the minimum is not reached the customer is charged the difference.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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4. Performance 4000 Service (Cont.)

Level IV - Requires a monthly minimum billing commitment of \$50,000; if the minimum is not reached the customer is charged the difference.

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Level V - Requires a monthly minimum billing commitment of \$75,000; if the minimum is not reached the customer is charged the difference.

Multiple services and/or multiple locations using Performance 4000's services can contribute to the overall monthly minimum commitment. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. Operator Services usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected Performance 4000 Level by the fourth invoice period and monthly thereafter.

Peak and off peak rates, rate periods, and billing increments can be found in Section 5.4.4.B. Performance 4000 Services for intrastate use are sold as an add-on service to the Company's Performance 4000 Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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4. Performance 4000 Service (Cont'd)

A. Performance 4000 Term Plan - Performance 4000 Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12), twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan Option will receive a discount off their selected option's domestic rates. Customers who elect the Performance 4000 Term Plan option are subject to the following:

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- (1) Customers must indicate what Performance 4000 Level is to be included in the term plan. The rates provided under this option become effective with the first full month's usage.
- (2) Customers who fall below the monthly minimum usage requirement for the plan selected will be billed the difference between actual usage and the monthly minimum required.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

A. Performance 4000 Term Plan (Cont.)

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- (3) Customers who terminate service prior to the end of the term of commitment will be billed a termination liability consisting of the monthly minimum of the selected plan option multiplied by the number of months remaining in the commitment, due and payable upon termination in a lump sum. This charge will not apply to customers who convert from a Performance 4000 service to another Company service with equal or greater term and minimum usage requirement commitments.
- (4) All customer requests to commence or terminate a Performance 4000 Term Plan must be made in writing to the Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the Performance Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing of the customer's desire to cancel this agreement without further obligation.
- (5) Performance 4000 Term Plan is not available with Operator Services, Ultimate Call Manager, other Fixed Period Discount Plans or any promotions not associated with this plan.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

B. Usage Charges

(1) Rate Periods

Peak - All calls that occur between 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

(2) Billing Increments

Performance 4000 Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment. A minimum average time requirement (MATR) of thirty (30) seconds per call applies during a billing period for switched outbound and calling card. Performance 4000 Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

B. Usage Charges

(3) Per Minute Rate Schedules

Performance 4000 Level I and II Customers will receive the following rates:

(a) Switched Per Minute Rate

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$.1734	\$.1679	\$.1623
Inbound	\$.1846	\$.1679	\$.1623

(b) Dedicated Per Minute Rate

	Month to <u>Month</u>	12 Month <u>Term</u>	24/36 Month <u>Term</u>
Outbound	\$.1231	\$.1175	\$.1119
Inbound	\$.1343	\$.1175	\$.1119

Performance 4000 Levels III, IV, and V Customers will receive a 5% discount off of the rates listed in 5.4.4.B(3)(a) and 5.4.4.B.(3)(b).

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

4. Performance 4000 Service (Cont'd)

C. Performance 4000 Calling Card Service

(1) Direct Dial Rate Schedule

Per Minute Rates applying to all time periods and Levels:

Month to Month Rate:	\$.2800
12, 24 or 36 Months Term Plan Rate:	\$.2800

(2) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

(3) Per Call Charge

\$0.2500

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services

A. Description

The Basic EasyAnswer Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in Wats) termination. The Basic EasyAnswer package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are three (3) Options of Basic EasyAnswer available to customers, each of which are described below:

- Option 1 - Requires no monthly minimum billing commitment.
- Option 2 - Requires a monthly minimum billing commitment of \$1,000; if the minimum is not reached, the customer is charged for the difference.
- Option 3 - Requires a monthly minimum billing commitment of \$5,000; if the minimum is not reached, the customer is charged for the difference.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services

A. Description

Multiple services and/or multiple locations using Basic EasyAnswer's services can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. Easy OnLine Calling Card, Easy Online Calling Card Option A, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected EasyAnswer Option by the fourth invoice period and monthly thereafter.

B. Rate Periods

Peak - All calls that occur from 7AM to 7PM Monday through Friday, except on Company-recognized holidays.

Off Peak - All calls that occur between 7PM through 6:59 AM Monday through Thursday, and all calls between 7PM Friday and 6:59 AM Monday and Company-recognized holidays.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

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C. Billing Increments

Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Call Card Option A is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

D. Per Minute Rate Schedule - Basic EasyAnswer Services

(1) Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

(a) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1865
Inbound	\$.1985

(b) Dedicated Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1324
Inbound	\$.1443

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

C. Billing Increments

Basic EasyAnswer Services are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). Easy OnLine Calling Card is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. Easy Call Card Option A is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

D. Per Minute Rate Schedule - Basic EasyAnswer Services

(1) Per minute intrastate base rates for Basic EasyAnswer Services are the same for all Options (1, 2 & 3) and apply as shown below:

(a) Switched Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1778
Inbound	\$.1892

(b) Dedicated Per Minute Rates

	<u>Peak/Off-Peak</u>
Outbound	\$.1262
Inbound	\$.1376

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

E. Easy OnLine Calling Card Service

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(1) Direct Dial Rate Schedule

(a) Per Minute Rates applying to all time periods:

\$.3400

(b) Billing Increments - Usage is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

E. Easy OnLine Calling Card Service (Cont'd)

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(1) Direct Dial Rate Schedule (Cont'd)

(c) Per Call Surcharge

(1) There is a \$0.65 Per Call Surcharge on domestic direct dial calls.

(2) The following rates and surcharge will apply to calls which default to a live operator.

Rate Per Minute:

Peak \$0.23

Off-Peak \$0.16

Per call Surcharge \$0.65

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

E. Easy OnLine Calling Card Service (Cont'd)

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(2) Easy OnLine Calling Card Service - Online Operator Assisted Rate Schedule

If a customer chooses to access an Operator to place a call, the call will be billed at per minute rates (Dial USA) as provided in Section 5.1.2.C.

(a) Billing Increments - All Easy OnLine Calling Card calls placed with the assistance of an operator will be billed in one (1) minute increments.

(b) Per Call Surcharges - The following surcharge will apply in addition to per minute rates.

	<u>Per Call Charge</u>
Station-to-Station	\$1.50
Person-to-Person	\$3.00

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

F. Easy Calling Card Option A Service

(1) Per Minute Rates applying to all time periods:

\$.2500

(2) Billing Increments

Usage is billed at an initial sixty (60) second increment and rounded to the next higher sixty (60) second increment thereafter.

(3) The per call surcharges apply as in 5.4.5.E(1)(c).

G. Basic EasyAnswer Service for intrastate use are sold as an add-on service to the Company's interstate EasyAnswer Services. Accordingly, non-recurring and monthly recurring charges are found in the Company's interstate tariff, FCC No. 2, Section 6.3.1.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

H. Basic EasyAnswer Term Plan

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Basic EasyAnswer Services are available to customers through a Term Plan option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) or thirty-six (36) months. Customers who elect the Term Plan option will receive a discount off their selected Option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply to Basic EasyAnswer's peak interstate rates and all time periods for intrastate rates. Customers who elect the Basic EasyAnswer Service Term Plan option are subject to the following:

- (1) Customers must indicate what Basic EasyAnswer service or services are to be included in the term plan. The discounts provided under this option become effective with the first full month's usage.
- (2) Customers who terminate service prior to the end of the term of commitment in any manner other than stated in (3) following, will be liable for a cancellation penalty equal to the number of months remaining in the term then in effect multiplied by: (a) \$200 per month for switched services; or, (b) \$500 per month for dedicated services; (per service type). The foregoing cancellation penalty will apply unless the Customer immediately converts to another Company service with equal or greater term and minimum usage requirement commitments, and Customer continues to use such Company Service for a period of months equal to or greater than the number of months remaining in the term during which the conversion takes place.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

H. Basic EasyAnswer Term Plan (Cont'd)

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- (3) All customer requests to commence or terminate a Basic EasyAnswer Term Plan must be made in writing, either by certified or registered mail (return receipt requested), to Company and received no later than thirty (30) days prior to the then existing term expiration date. If such notification is not received by the Company within this timeframe, the EasyAnswer Term Plan agreement will be automatically renewed for a new term of commitment. The customer has ninety (90) days from the date service is made available in which to notify the Company in writing, either by certified or registered mail (return receipt requested), of the customer's desire to cancel this agreement without further obligation.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

H. Basic EasyAnswer Term Plan (Cont'd)

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(4) Easy OnLine Calling Card and Easy Calling Card Option A usage is excluded from the Basic EasyAnswer Term Plan discounts.

(5) Basic EasyAnswer Term Plan Discounts

<u>Term</u>	<u>Outbound Discount</u>	<u>Toll-Free Discount</u>
12 Months	\$.0050	\$.0150
24 & 36 Months	\$.0100	\$.0200

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

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5. EasyAnswer Services (Cont'd)

I. EasyAnswer Association

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The EasyAnswer Association program is a benefit package which allows the individual users who are members or employees of the participating organization to receive additional product discounts. Members who elect to participate in the EasyAnswer Association program will receive Basic EasyAnswer products and Easy OnLine Calling Card Service.

To qualify for EasyAnswer Association an organization generally must be a: (1) Trade association representing businesses or individuals in an industry, profession or business classification; (2) Business with franchises, agents, distributors, or multiple representatives; (3) Non profit organization, or; (4) Buying group not organized merely to buy the Company's long distance for resale. The qualifying organization agrees to meet the following set of criteria within (6) months of undertaking to qualify and thereafter maintain them, and enters into a written agreement with the Company for the marketing of the Company's services. The group's members who have subscribed to the Company's services throughout the group must have aggregate billings, net of taxes; promotional credits and surcharges of at least \$5,000 per month.

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5 SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

5. EasyAnswer Services (Cont'd)

I. EasyAnswer Association (Cont'd)

The Company will render monthly statements to the individual members and the statement received will show all appropriate discounts. All sums due from members are the sole property of the Company, and the Company shall have the sole right to collect, enforce collection and settle such sums. The EasyAnswer Association member group shall receive a monthly report from the Company listing members of the group who subscribe to the Company's service under this program.

Unless otherwise specified in this tariff, member's usage of the Company's service under this plan cannot be used to qualify for any other benefits under this tariff or under other arrangements between the Company and third parties who undertake to market the Company's services. Association discounts for Basic EasyAnswer are listed below.

J. EasyAnswer Association Discount Schedule

EasyAnswer Association members will receive a 5% discount on interstate and intrastate usage, peak and off-peak time periods for monthly and one (1) year term plan customers. Association members who sign up for a two (2) year term plan will receive the same discounts as non-Association customers.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

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5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service

A. Description

WorldOne Service offers a unified service for single or multi-location customers using switched, dedicated, and OnLine calling card origination and switched or dedicated toll-free (in Wats) termination. The WorldOne package includes the availability of outbound, inbound (toll-free) and calling card services, and offering a discount on outbound and toll-free service for customers willing to sign a term commitment and/or a willingness to commit to a specific dollar volume of monthly minimum usage.

There are seven (7) options of WorldOne available to customers, each of which has a unique set of rates for outbound and toll-free service: Option A - Requires no monthly minimum billing commitment for month-to-month customers; \$250 monthly minimum billing commitment for ESP customers; Option B - Requires a monthly minimum billing commitment of \$1,000; Option C - Requires a monthly minimum billing commitment of \$5,000; Option D - Requires a monthly minimum billing commitment of \$7,500; Option E - Requires a monthly minimum billing commitment of \$15,000; Option F - Requires a monthly minimum billing commitment of \$25,000; Option G - Requires a monthly minimum billing commitment of \$50,000.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont.)

A. Description (Cont.)

Customers who do sign a minimum monthly billing commitment will receive discounted rates on their interstate usage. If the minimum monthly billing commitment is not reached for Option A ESP and Options B through G, the customer will be charged for the difference.

Multiple services and/or multiple locations using WorldOne service can contribute to the overall monthly minimum commitment; however, the customer must allocate the minimum by service and location. Domestic toll-free, Domestic and International outbound calls contribute to determining monthly minimum usage. OnLine World Calling Card, Operator Services and Directory Assistance usage is not included in determining monthly minimum usage.

Customers must reach the minimum monthly usage requirement associated with their selected option by the fourth invoice period and monthly thereafter.

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5. SERVICE DESCRIPTIONS AND CHARGES (Cont'd)

5.4 Other Service Arrangements (Cont'd)

6. WorldOne Service (Cont'd)

B. WorldOne Extended Service Plan ("ESP")

WorldOne is available to customers through a ESP option if the customer agrees to commit to such service for a term of twelve (12) or twenty-four (24) months. Customers who elect the ESP will receive a discount off their selected option's domestic interstate, and intrastate outbound and toll-free rates. This discount will apply only to WorldOne's peak interstate rates and all time periods for intrastate rates. Customers who elect the ESP are subject to the following conditions:

- (1) Customers must indicate what WorldOne service or services are to be included in the ESP. The discounts provided under this option become effective with the first full month's usage.

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