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CANCELLED

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Missouri Public Service Commission

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GENERAL EXCHANGE SERVICE TARIFF – (Cont'd)

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GENERAL EXCHANGE SERVICE TARIFF - (Cont'd)

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GENERAL EXCHANGE SERVICE TARIFF - (Cont'd)

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JRS
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Missouri Public
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James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: January 10, 1999

WAIVER OF STATUTES

Missouri Public
Service Commission

REGD DEC 11 1998

Statutes

- 392.210.2 Uniform System of Accounts
- 392.270 Valuation of Property
- 392.280 Depreciation Accounts
- 392.290.1 Issuance of Securities
- 392.300.2 Acquisition of Stock
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- 392.320 Stock Dividend Payment
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- 392.340 Reorganization (s)

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- 4 CSR 240-10.020 Depreciation Fund Income
- 4 CSR 240-30.040 Uniform System of Accounts
- 4 CSR 240-35 Reporting of Bypass and Customer Specific Arrangements

Missouri Public
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James A. Simon, General Manager
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Breckenridge, Missouri 64625

Missouri Public
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EXPLANATION OF SYMBOLS

REC'D DEC 11 1998

- (C) Change in Regulation
- (D) Discontinued Rate, Regulation or Text
- (I) Increase in Rate
- (N) New Rate, Regulation or Text
- (R) Reduction in Rate
- (T) Change in Text but no change in Rate or Regulation

Missouri Public
Service Commission
98-380
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JC-2013-0380

Issued: December 11, 1998
Issued By:

James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: January 10, 1999

APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities furnished by GREEN HILLS TELECOMMUNICATIONS SERVICES, hereinafter referred to as the Telephone Company, or Company.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

This tariff cancels and supersedes all other local tariffs of the Telephone Company issued and effective prior to the effective dates of this tariff.

Services contained in this tariff will be provided as facilities based.

Resale of services in this tariff will be subject to a separate agreement between parties.

Except as noted otherwise, this tariff applies to all exchanges of the Company.

The exchanges served by GREEN HILLS TELECOMMUNICATIONS SERVICES are as follows:

Norborne ¹	(T)
Chillicothe ²	(N)
Kingston ²	(N)

¹ Calling scopes include the Norborne exchange boundary and EAS to the Stet exchange.	(M)
² Rates and descriptions of the Company's services are available at the Company's website: www.greenhills.net	(N) (N)

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July 9, 2017
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Service Commission
JC-2017-0274

David Adams, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

FILED
Missouri Public
Service Commission
JC-2017-0152

APPLICATION

REC'D DEC 11 1998

The rules and regulations specified herein apply to the intrastate services and facilities furnished by GREEN HILLS TELECOMMUNICATIONS SERVICES, hereinafter referred to as the Telephone Company, or Company.

In the event of a conflict between any rate, rule, regulation or provision contained within this tariff and any rule or statutes of the Missouri Public Service Commission, the rule or statutes of the Missouri Public Service Commission shall prevail.

This Tariff cancels and supersedes all other local tariffs of the Telephone Company issued and effective prior to the effective dates of this tariff.

Services contained in this tariff will be provided as facilities based.

Resale of services in this tariff will be subject to a separate agreement between parties.

Except as noted otherwise, this tariff applies to all exchanges of the Company.

The exchanges served by GREEN HILLS TELECOMMUNICATIONS SERVICES are as follows:

Norborne

Calling scopes include the Norborne exchange boundary and EAS to the Stet exchange.

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Issued By:

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James A. Simon, General Manager
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Breckenridge, Missouri 64625

Missouri Public
Service Commission

OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

REC'D DEC 11 1998

A. Availability Of Facilities

The Telephone Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense subject to 4 CSR 240-32.

B. Interruptions Of Service

If service is interrupted for more than 48 hours after interruption is reported to the company, other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

C. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for each of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

D. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

CANCELLED

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Public Service Commission
MISSOURI

Missouri Public
Service Commission
98-380
FILED JAN 10 1999

OBLIGATIONS OF THE CUSTOMER (Cont'd)

REC'D DEC 11 1998

B. General Obligations (Cont'd)

- 10. Any breach of the terms and conditions contained in this Tariff or in the contract between the Customer and the Company governing service.

C. Payment of Rates and Charges

- 1. The Customer is responsible for payment of all rates and charges as specified in this Tariff and/or the contract with the Company, for services furnished by the Company to the Customer or User. The Company will submit invoices to the Customer by the fifteenth of each month, which are due and payable upon receipt at the Customer's general office or at such other places as may be designated by the Customer. Invoices not paid within thirty (30) days are subject to late charges and interest with interest compounded monthly at 1.5% per month, or such other amount otherwise allowed by law. In addition, failure to pay any past due amounts may result in termination of service as described in Section 15 or this Tariff. Any billing errors shall be adjusted to the known date of error or for a period of one year, whichever is shorter.
- 2. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has disputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months' service based on the average bill during the preceding twelve months or in the case of new applicants, two months' average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
- 3. At the time an application for service is made, an application may be required to pay an amount equal to at least one month's service and/or service connection charges, which will be applicable to the customer's account on the first bill rendered.
- 4. There shall be added to the Customer's bill a surcharge equal to the prorata share of any franchise, occupation, business, license, excise, privilege or other similar tax, fee or charge now or thereafter imposed upon the Company by any taxing body or authority, whether by statute, ordinance, law or otherwise in the provision of any service.

CANCELLED

MAR 19 1998
By IS/RB #2
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JAN 10 1999

ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)**D. Payment For Service**

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

1. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$.50 per each page copied.

The company shall itemize on the customer's bill any taxes and/or franchise fees.

Customer shall pay all sales, use, gross receipts, excise, access, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the company's net income) subject to the commission's approval. Such taxes shall be separately stated on the applicable invoice. Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

2. Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

3. Collections

The bill becomes delinquent on the twenty-fifth (25th) of each month, except when the customer has had service discontinued for non-payment of an undisputed delinquent charge within the past twelve (12) months. (T)

The Company may render a special toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to 400 percent of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges that remain unpaid for ten (10) days after such demand, or on the twenty-fifth (25th) of the month, whichever is less, such charges will be deemed delinquent. Service may be discontinued (disconnected) by the Company on all delinquent accounts. (T)

A "restoral of service" charge of \$14.50 is applicable to each reconnection of service which has been discontinued for non-payment of charges due (Section 26). No allowance will be made for loss of service during the period service is disconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may be at the option of the Telephone Company to re-establish only on the basis of a new application.

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Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: January 29, 2012

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Missouri Public
Service Commission
JC-2012-0313

ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

FEB 17 1999

D. Payment For Service

MO. PUBLIC SERVICE COMM.

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

1. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$.50 per each page copied.

The company shall itemize on the customer's bill any taxes and/or franchise fees.

Customer shall pay all sales, use, gross receipts, excise, access, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the company's net income) subject to the commission's approval. Such taxes shall be separately stated on the applicable invoice. Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

2. Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

3. Collections

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for non-payment of an undisputed delinquent charge within the past twelve (12) months.

The Company may render a special toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to 400 percent of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges that remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent. Service may be discontinued (disconnected) by the Company on all delinquent accounts.

A "restoral of service" charge of \$14.50 is applicable to each reconnection of service which has been discontinued for non-payment of charges due (Section 26). No allowance will be made for loss of service during the period service is disconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may be at the option of the Telephone Company to re-establishment of service of a new application.

(R)

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Missouri Public
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James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

March 19, 1999

ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

D. Payment For Service

REC'D DEC 11 1998

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

1. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$.50 per each page copied.

The company shall itemize on the customer's bill any taxes and/or franchise fees.

Customer shall pay all sales, use, gross receipts, excise, access, or other local, state and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on the company's net income) subject to the commission's approval. Such taxes shall be separately stated on the applicable invoice. Surcharges or billing line items other than taxes and jurisdictional franchise fees must be authorized in tariffs approved by the Commission.

2. Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

CANCELLED

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

MAR 19 1998

3. Collections

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for non-payment of an undisputed charge within the past twelve (12) months.

by *ISR*
Public Service Commission
MISSOURI

The Company may render a special toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to 400 percent of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges that remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent. Service may be discontinued (disconnected) by the Company on all delinquent accounts.

A "restoral of service" charge of \$15.00 is applicable to each reconnection of service which has been discontinued for non-payment of charges due (Section 26). No allowance will be made for loss of service during the period service is disconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may be at the option of the Telephone Company to re-establish only on the basis of a new application.

Missouri Public
Service Commission

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STATEMENT OF CUSTOMER'S RIGHTS AND RESPONSIBILITIES (Cont'd)

REC'D DEC 11 1998

E. Reconnection of Service

After local telephone service has been disconnected or terminated, GHTS will restore your service when the reason for the disconnection or termination has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by GHTS.
2. Installation charges must be paid again if your service has been terminated. Installation charges will not be charged if your service has been disconnected.
3. One month's advance payment and/or a deposit has been made.

F. Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to GHTS at 1-800-846-3426. Written inquiries may be directed to Green Hills Telecommunications Services, P. O. Box 227, Breckenridge, MO 64625.

G. Filing a Complaint with the Missouri Public Service Commission

If GHTS cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5th Floor, Jefferson City, MO 65101, toll free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint, in writing, with the Missouri Public Service Commission at their mailing address: P. O. Box 360, Jefferson City, MO 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, MO 65101. The Public Counsel's telephone number is 1-573-751-4857.

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JUL 28 2002

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Missouri Public Service Commission

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Effective: January 10, 1999

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James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

ESTABLISHMENT AND MAINTENANCE OF CREDIT

REC'D DEC 11 1998

A. Establishment Of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company.

B. Deposits

The Company may require an applicant or an established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions:

The applicant is unable to establish that he has had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

1. Has a valid major national charge card.
2. Has a valid major national oil company charge card.
3. Home ownership (excluding mobile homes).
4. Has a local charge card.
5. Has been employed two years or more with the same employer.
6. Has an existing loan from a financial institution not considered delinquent by the creditor.

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit, from a present customer with the telephone company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

The Telephone Company will not require a deposit or contract of guaranty because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence of a customer or potential customer.

The amount of deposit for a new applicant will be twice the average monthly bill for all subscribers within the customer class. If, within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

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BY RSI
Public Service Commissioner
MISSOURI

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ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

REC'D DEC 11 1998

B. Deposits - (Cont'd)

The amount of deposit for a present customer will be twice that customer's average monthly billing for exchange and long distance charges when GHTS performs the billing and collection function for the long distance provider. The average monthly billing will be based on the actual billing for GREEN HILLS TELECOMMUNICATIONS SERVICES. The amount of deposit will be based upon the immediate months preceding the request for the deposit, not to exceed twelve (12) months.

Upon discontinuance or termination of service, the deposit and accrued interest will be credited to the charges stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.

Upon satisfactory payment of all undisputed charges during the last twelve- (12) billing periods, the deposit and accrued interest will be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.

On deposits held thirty (30) days or more, simple interest at the rate of nine percent (9%) per annum shall be credited annually to the account of the customer or paid upon return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the applicant or the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

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ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

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C. Discontinuance Of Service For Failure To Establish Or Maintain Credit

Service may be disconnected for any of the following reasons:

Non-payment of an undisputed delinquent charge.

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five days written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of the service, or on a day immediately preceding such day.

Failure to substantially comply with the terms of a settlement agreement.

Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.

Material misrepresentation of identity in obtaining telephone service.

Non-payment of undisputed, delinquent state or interstate long distance service charges billed by the Company or non-payment of undisputed delinquent exchange service charges including any FCC- approved end user charge or both.

As provided by federal or state law.

The failure to pay charges not subject to Commission jurisdiction, except as noted above, will not constitute cause for discontinuance.

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day.

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

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BY 15th RS 3
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ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

C. Discontinuance Of Service For Failure To Establish Or Maintain Credit (Cont'd)

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone a discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this or other governing tariffs, service to a customer may be discontinued at any time after written notice has been sent by certified mail to the customer at his last known address and at the address where the service to be discontinued is provided if such customer:

1. Incurs charges not covered by a deposit or contract of guaranty and evidences an intent not to pay such charges.
2. Damages or evidences an intent to damage Telephone Company equipment.

This notice shall state how the customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

D. Restoral of Service Charges

Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

CANCELLED

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BY JS/RS 4
Public Service Commission
MISSOURI

Missouri Public
Service Commission
98-380

FILED JAN 10 1999

DISCONTINUANCE OF SERVICE

Missouri Public
Service Commission

Service may be discontinued for any of the following reasons:

REC'D DEC 11 1998

1. Non-payment of an undisputed delinquent charge.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
4. Failure to substantially comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of the telephone company's equipment.
6. Material misrepresentation of identity in obtaining telephone utility service.
7. As provided by state or federal law.
8. Non-payment of undisputed, delinquent state or interstate long distance service charges billed by the Company or undisputed delinquent exchange service charges including any FCC approved end-user charge or both.

The failure to pay charges not subject to Commission jurisdiction shall not constitute cause for discontinuance of service except as stated above.

A written disconnect shall be sent by first class mail five (5) days prior to discontinuance of service. A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administration expenses associated with these accounts.

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the telephone company are not open to facilitate reconnection of service, or on a day immediately preceding such day.

At least twenty-four (24) hours preceding a discontinuance of service the telephone company shall make an effort to contact the subscriber and advise them of the discontinuance and what action must be taken to avoid it.

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DISCONTINUANCE OF SERVICE (Cont'd)

REC'D DEC 11 1998

Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this tariff, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:

1. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
2. Damages or evidences an intent to damage telephone utility equipment, property or personnel.

The notice required by this section of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility equipment.

CANCELLED

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BY 1st R S 2
Public Service Commission
MISSOURI

Missouri Public
Service Commission
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DISPUTED BILLS

REGD DEC 11 1998

In case of a billing dispute between the Customer and the Company as to the correct amount of a bill, which cannot be adjusted with mutual satisfaction, the Customer can make the following arrangement:

- A. First, the Customer may make a request, and the Company will comply with the request, for an investigation and review of the disputed amount.
- B. The undisputed portion of the bill must be paid by the Due By Date shown on the bill or the service will be subject to disconnection if the Company has notified the Customer by written notice of such delinquency and impending termination.
- C. If there is still disagreement after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. To avoid disconnection of service, the Customer must submit the claim with the commission within seven (7) calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such claim must be made or service will be interrupted.
- D. The Company will not disconnect the Customer's service for nonpayment as long as the Customer complies with (A) and (B) above.
- E. The Company shall respond to the Commission's requests for information within ten (10) business days.
- F. Pursuant to the Commission's rules and policies, the Commission will review the claim of the disputed amount, communicate the result of its review to the Customer and Company.
- G. After the investigation and review are completed by the Company as noted in (A) above, if the Customer elects not to make a claim with the Commission, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted.

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MISSOURIMissouri Public
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P.O. Box 227
Breckenridge, Missouri 64625

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Cont'd)

REC'D DEC 11 1998

H. Special Construction and Facilities

The Telephone Company will provide an estimate of actual charges to the customer prior to the start of construction.

The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

Where no facilities are in place, the Company will build and extend facilities at prices to be determined on an individual case basis.

Ownership of all facilities constructed under this section up to the demarcation point will remain with the Telephone Company.

Special construction is that construction undertaken:

1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
2. of a type other than that which the Company would normally utilize in the furnishing of its services;
3. over a route other than that which the Company would normally utilize in the furnishing of its services;
4. in a quantity greater than that which the Company would normally construct;
5. on an expedited basis;
6. on a temporary basis until permanent facilities are available;
7. in advance of its normal construction;
8. involving abnormal costs.

Where the Company furnishes a facility on a special construction basis, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges for contract periods longer than one month; (3) termination liabilities; or (4) combinations thereof.

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VACATION RATE

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, equipment, optional services and directory listings.

Bills are rendered at a 50% rate reduction at regular billing dates during the period of suspension.

Vacation rate does not apply to any class of exchange service where that service is provided in conjunction with a bundle or package of services that includes DSL service. (N)
(N)

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Issued By:

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June 11, 2012
Missouri Public
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Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

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Missouri Public
Service Commission
JC-2009-0095

RECEIVED First Revised Sheet 1

Cancels Original Sheet 1

FEB 17 1999

VACATION RATE

MO. PUBLIC SERVICE COMM

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, equipment, optional services and directory listings.

Bills are rendered at a 50% rate reduction at regular billing dates during the period of suspension.

(T)
|
(T)

Missouri Public
Service Commission

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Issued: February 17, 1999
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James A. Simon, General Manager
P.O. Box 227
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March 19, 1999

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September 5, 2008
Missouri Public
Service Commission
JC-2009-0095

VACATION RATE

REGD DEC 11 1998

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations and directory listings.

Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

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MAR 19 1998

By *ISRS*
Public Service Commission
MISSOURI

Missouri Public Service Commission

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James A. Simon, General Manager
P.O. Box 227
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Extension Stations.

Detached extension stations are provided upon customer request on the customer's premises or at off-premises locations only if facilities are available. Customers may be required to reimburse the Company for a portion of the construction costs according to the rules and regulations as specified in Special Construction Charges section of this Tariff. In the case of off-premise extensions, primary exchange service must be established at the same location as the detached extension.

(N)

(D)

Extension service is not available in conjunction with Digital Subscriber Line (DSL) service.

(N)

Extension service is not available in exchanges that have been rebuilt with fiber to the home.

(N)

Extension service is not available where facilities must be bridged/joined in the Central Office.

(N)

Mileage charges apply for each extension station which is located in a different building on the same premise and over one hundred fifty feet (150') from the main station and for all off-premise extension outlets.

(N)

See "Mileage Charges" section of this Tariff for applicable rates. (Section 27)

EXTENSION STATIONS

REC'D DEC 11 1998

Detached extension stations are provided upon customer request on the customer's premises or at off-premises locations only if facilities are available. Customers may be required to reimburse the Company for a portion of the construction costs according to the rules and regulations as specified in Construction Charges section of this Tariff. In the case of off-premises extensions primary exchange service generally must be available at the same location as the detached extension.

Extension stations may be connected with all classes and grades of local service.

Mileage charges apply for each extension station which is located in a different building on the same premise and over one hundred fifty feet (150') from the main station.

See "Mileage Charges" section of this Tariff for applicable rates. (Section 27)

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October 1, 2009
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Service Commission
JC-2010-0126

Missouri Public
Service Commission
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Missouri Public
Service Commission

REC'D DEC 11 1998

DEFINITIONS (Cont'd)

LOCAL EXCHANGE SERVICE

Telecommunications within a local service area in accordance with the provisions of the Company's Tariffs.

LOCAL MESSAGES

A Local Message is a communication between subscribers located within the same Exchange Area.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, can call other subscribers without the payment of a toll charge.

NETWORK INTERFACE DEVICE (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

PRIVATE BRANCH EXCHANGE TRUNKS

(See Central Office Access Line)

PRIVATE LINE

A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

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98-380

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Issued By:

James A. Simon, General Manager

P.O. Box 227

Breckenridge, Missouri 64625

LOCAL EXCHANGE SERVICE

A. General

Local Exchange Service consists of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

- 1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Services as set forth in this tariff;
3. access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
4. access (at no additional charge) the Company's business office for service related assistance; access toll-free telecommunications services such as 800, 888 and 877 NPA.

Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

- 1. The following rates apply where the Company provides service either 1) using its own facilities or 2) reselling the local service of the Incumbent Local Exchange Carrier. All rates shown are for the period of one month.

Table with 3 columns: Access Lines, Monthly Rates, and a column with '(l)' indicators. Rows include Residence (\$20.00), Business Single Line (\$23.50), and Business Multi Line (\$26.50).

The Customer is provided an individual access line and unlimited calling within their local calling area.

- 2. The Company also provides services using unbundled local loops (2 wire) leased from another Local Exchange Carrier (LEC) with whom it has an interconnection agreement. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

All rates shown are for the period of one month.

Table with 2 columns: Access Lines and Monthly Rates. Rows include Residence (\$121.63) and Business (\$128.13).

LOCAL EXCHANGE SERVICE

A. General

Local Exchange Service consists of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Services as set forth in this tariff;
3. access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
4. access (at no additional charge) the Company's business office for service related assistance; access toll-free telecommunications services such as 800, 888 and 877 NPA.

Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

1. The following rates apply where the Company provides service either 1) using its own facilities or 2) reselling the local service of the Incumbent Local Exchange Carrier. All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rates</u>	
Residence	\$16.00	(l)
Business Single Line	\$21.50	(l)
Business Multi Line	\$24.50	(l)

The Customer is provided an individual access line and unlimited calling within their local calling area.

2. The Company also provides services using unbundled local loops (2 wire) leased from another Local Exchange Carrier (LEC) with whom it has an interconnection agreement. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rates</u>
Residence	\$121.63
Business	\$128.13

LOCAL EXCHANGE SERVICE

A. General

Local Exchange Service consists of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Services as set forth in this tariff;
3. access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
4. access (at no additional charge) the Company's business office for service related assistance; access toll-free telecommunications services such as 800, 888 and 877 NPA.

Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

1. The following rates apply where the Company provides service either 1) using its own facilities or 2) reselling the local service of the Incumbent Local Exchange Carrier. All rates shown are for the period of one month. (T)
(T)

<u>Local Service</u>	<u>Monthly Rates</u>	(T)
Residence	\$13.00	
Business Single Line	\$19.50	
Business Multi Line	\$22.20	

The Customer is provided an individual access line and unlimited calling within their local calling area.

2. The Company also provides services using unbundled local loops (2 wire) leased from another Local Exchange Carrier (LEC) with whom it has an interconnection agreement. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rates</u>
Residence	\$121.63
Business	\$128.13

LOCAL EXCHANGE SERVICE

A. General

Local Exchange Service consists of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Services as set forth in this tariff;
3. access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
4. access (at no additional charge) the Company's business office for service related assistance; access toll-free telecommunications services such as 800, 888 and 877 NPA.

Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g., NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

1. The following rates apply where the Company has installed its own facilities. All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rates</u>	
Residence	\$13.00	(I)
Business Single Line	\$19.50	(I)
Business Multi Line	\$22.20	(N)

The Customer is provided an individual access line and unlimited calling within their local calling area.

2. The Company also provides services using unbundled local loops (2 wire) leased from another Local Exchange Carrier (LEC) with whom it has an interconnection agreement. (T)
The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rates</u>
Residence	\$121.63
Business	\$128.13

LOCAL EXCHANGE SERVICE

A. General

Local Exchange Service consist of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Services as set forth in this tariff;
3. access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
4. access (at no additional charge) the Company's business office for service related assistance; access toll-free telecommunications services such as 800, 888 and 877 NPA.

Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

1. The following rates apply where the Company has installed its own facilities. All rates shown are for the period of one month. (T)

<u>Access Lines</u>	<u>Monthly Rate</u>
Residence	\$ 6.50
Business	\$13.00

The Customer is provided an individual access line and unlimited calling within their local calling area.

2. The Company also provides services using unbundled local loops (2 wire) leased from the Incumbent Local Exchange Carrier (ILEC). The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff. (D)
(D)
(N)

All rates shown are for the period of one month

<u>Access Lines</u>	<u>Monthly Rate</u>
Residence	\$ 121.63
Business	\$ 128.13

(D)
(D)
(N)

(N)

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January 1, 2010
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JC-2010-0395

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Effective: April 2, 2009

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Missouri Public
Service Commission
JC-2009-0632

Missouri Public
Service Commission

LOCAL EXCHANGE SERVICE

REC'D DEC 11 1998

A. General

Local Exchange Service consist of services furnishing switched communication in connection with one-way and/or two-way information transmission points within a Local Calling Area offered pursuant to this tariff. Local Exchange Services provide a Customer with a connection to the public switched network which enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access the Company's Local Services as set forth in this tariff;
3. access intraLATA, interLATA, intrastate, interstate and international calling services provided by other certified common carriers;
4. access (at no additional charge) the Company's business office for service related assistance; access toll-free telecommunications services such as 800, 888 and 877 NPA.

Local Exchange Services may be used to originate calls to other telephone companies' caller-paid information services (e.g. NPA 900, etc.). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch at the Customer's request. Customers that request Call Blocking will be charged as per this tariff.

Local Exchange Service provides an individual access line for the transmission of two way switched voice or data communication within a local calling area. The individual access line is the connecting facility between a Customer's premise and a serving central office that provides Customer access to the switched network for placing and receiving calls. The individual access line also enables the Customer to access the service of long distance carriers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>
Residence	\$ 6.50
Business	\$13.00

The Customer is provided an individual access line and unlimited calling within their local calling area.

Touch Tone service provides for the origination of calls by means of instrumentalities equipped for tone-type signaling. There is no charge associated with Touch Tone service.

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LOCAL EXCHANGE SERVICE TARIFFS
DISABLED AND/OR LOW INCOME CONNECTION
ASSISTANCE PROGRAM-LINK UP MISSOURI

A. GENERAL

- 1. The Link up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among disabled and/or low-income residential households. (T)
- 2. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
- 3. The premises at which the residence service is requested must be the applicant's principal place of residence.
- 4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- 5. Link Up will not be furnished on a Foreign Exchange service.

B. ELIGIBILITY REQUIREMENTS

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

- 1. The customer must participate in one of the following programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program
 - f. National School Lunch Program's Free Lunch (NSL) (N)
 - g. Temporary Assistance for Needy Families (TANF) (N)
- 2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in B.1 above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. (D)

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Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

LOCAL EXCHANGE SERVICE TARIFFS
LOW INCOME CONNECTION ASSISTANCE PROGRAM-LINK UP MISSOURI

Missouri Public Service Commission

REC'D JUN 20 2002

A. GENERAL

1. The Link up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscribership to the telephone network among low income residential households.
2. Link Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
5. Link Up will not be furnished on a Foreign Exchange service.

Service Commission

B. ELIGIBILITY REQUIREMENTS

The following requirements shall be used by the company to determine the eligibility of a subscriber for Link Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link Up.

1. The customer must participate in one of the following programs:
 - a. Medicaid
 - b. Food Stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in B.1 above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) names in 1. preceding.

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Steve Gann, General Manager
P.O. Box 227
Breckenridge, MO 64625

LOCAL EXCHANGE SERVICE TARIFFS
DISABLED AND/OR LOW INCOME CONNECTION
ASSISTANCE PROGRAM-LINK UP MISSOURI

B. ELIGIBILITY REQUIREMENTS (Cont.)

OR,

3. The customer's income as defined in 47 CFR Part 54.400(f), must be at or below 135% of the Federal Poverty Guidelines.
4. The customer must present documentation of their household income prior to enrollment in Link up. Acceptable documentation of income eligibility includes:
 - a. Prior year's state, federal, or tribal tax return,
 - b. Current income statement from an employer or paycheck stub,
 - c. A Social Security statement of benefits,
 - d. A Veterans Administration statement of benefits,
 - e. A retirement/pension statement of benefits,
 - f. An Unemployment/Workmen's Compensation statement of benefits,
 - g. A federal or tribal notice letter of participation in General Assistance
 - h. A divorce decree,
 - i. Child support,
 - j. Or other official documentation.
5. If documentation of income does not cover a full year, he/she must present three consecutive months worth of the same type of document within that calendar year.
6. That he/she will notify the Company if he/she ceases to participate in the program(s) or if his/her income exceeds 135% of the Federal Poverty Guidelines.

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Steve Gann, General Manager
P. O. Box 227
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LOCAL EXCHANGE SERVICE TARIFFS
DISABLED AND/OR LOW INCOME CONNECTION
ASSISTANCE PROGRAM-LINK UP MISSOURI

C. CHARGES AND DEFERRED PAYMENTS

1. Service Connection Charges, as set forth in this tariff*, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.

2. (D)

3. (D)

* The discount established herein does not apply to other charges that may be required at the initiation of service such as security deposits, contributions to aid of construction, customer advances, etc.

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Breckenridge, Missouri 64625

LOCAL EXCHANGE SERVICE TARIFFS **Missouri Public**
LOW INCOME CONNECTION ASSISTANCE PROGRAM-LINK UP MISSOURI

REC'D JUN 20 2002

C. CHARGES AND DEFERRED PAYMENTS

Service Commission

1. Service Connection Charges, as set forth in this tariff*, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
2. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve-month period. If any payments are delayed interest shall accrue from that date forward.
3. A qualifying low-income customer may choose either 1 or 2, or both 1 and 2 as described above

* The discount established herein does not apply to other charges that may be required at the initiation of service such as security deposits, contributions to aid of construction, customer advances, etc.

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Issued By:

Steve Gann, General Manager
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Breckenridge, MO 64625

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

- 1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
- 3. Disabled assistance is available to all residential customers who demonstrate by certifying with the Company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a. Federal Social Security Disability benefits.
 - b. Veterans Administration Disability benefits.
 - c. State blind person pursuant to Section 209.010 to 209.160, RSMo.
 - d. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2, RSMo 2000.
- 4. Lifeline will not be furnished on a Foreign Exchange service.
- 5. Lifeline service shall not be disconnected for non-payment of toll charges.

(D)
(D)
(D)
(T)
(T)
(T)

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Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: October 1, 2014

CANCELLED
December 2, 2016
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Service Commission
JC-2017-0105

FILED
Missouri Public
Service Commission
JC-2015-0110

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

- 1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.
 - a. (D)(N)
 - b. (N)
- 3. Eligible disabled customers will receive MoUSF Support of up to \$3.50 per month. Disabled assistance is available to all residential customers who demonstrate by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a. Federal Social Security Disability benefits.
 - b. Federal Supplemental Security income benefits.
 - c. Veterans Administration Benefits.
 - d. State blind Pension pursuant to Section 209.010 to 209.160, RSMo.
 - e. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- 4. Lifeline will not be furnished on a Foreign Exchange service.
- 5. Lifeline service shall not be disconnected for non-payment of toll charges.

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Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

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LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. Eligible Lifeline subscribers will receive:
 - a. Federal Lifeline support of \$9.25, (T)
 - b. Additional Missouri Universal Support amount up to \$3.50, as long as the total amount of items "a" and "b" do not exceed the sum of the Federal Subscriber Line Charge and the recurring charges for basic local telecommunications services. (T)
 - c. (D)
 - d. (D)
3. Eligible disabled customers will receive MoUSF Support of up to \$3.50 per month. Disabled assistance is available to all residential customers who demonstrate by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a. Federal Social Security Disability benefits.
 - b. Federal Supplemental Security income benefits.
 - c. Veterans Administration Benefits.
 - d. State blind Pension pursuant to Section 209.010 to 209.160, RSMo.
 - e. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
4. Lifeline will not be furnished on a Foreign Exchange service.
5. Lifeline service shall not be disconnected for non-payment of toll charges.

Issued : March 9, 2012

Effective: April 8, 2012

Issued By:

CANCELED
April 11, 2012
Missouri Public

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

April 2, 2012

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Missouri Public
Service Commission
CO-2012-0293; JC-2012-0432

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. Eligible Low-income subscribers will receive:
 - a. 100% of the Federal End User Subscriber Line Charge as specified in the Incumbent Company's Interstate Access Tariff, (N)
 - b. Additional federal (Tier 2) support in the amount of \$1.75,
 - c. Additional federal (Tier 3) support equal to one-half the amount of any state mandated Lifeline support, up to a maximum of \$1.75 per month,
 - d. Additional Missouri Universal Support amount up to \$3.50, as long as the total amount of items "a" through "d" do not exceed the sum of the Federal Subscriber Line Charge and the recurring charges for basic local telecommunications services.
3. Eligible disabled customers will receive Missouri Universal Service Fund Support of up to \$3.50 per month. Disabled assistance is available to all residential customers who demonstrate by certifying with the Company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following: (T)
 - a. Federal Social Security Disability benefits.
 - b. Federal Supplemental Security income benefits.
 - c. Veterans Administration Disability benefits. (T)
 - d. State blind person pursuant to Section 209.010 to 209.160, RSMo.
 - e. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2, RSMo 2000.
 - f. State Supplemental Disability Assistance Payments Administered by the Family Support Division (N)
(N)
4. Lifeline will not be furnished on a Foreign Exchange service.
5. Lifeline service shall not be disconnected for non-payment of toll charges.

 Issued : August 18, 2011

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Issued By:

Steve Gann, General Manager

CANCELLED

April 2, 2012

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Service Commission

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P. O. Box 227

Breckenridge, Missouri 64625

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Missouri Public
Service Commission
JC-2012-0068

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

- 1. Lifeline service is available to qualifying disabled and/or low-income subscribers for single party residence service. (T)
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying disabled and/or low-income consumers. Eligible Low-income subscribers will receive: (T)
 - (D)
 - a. 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff, (D) (N)
 - b. Additional federal (Tier 2) support in the amount of \$1.75,
 - c. Additional federal (Tier 3) support equal to one-half the amount of any state mandated Lifeline support, up to a maximum of \$1.75 per month,
 - d. Additional Missouri Universal Service Fund Support amount up to \$3.50, as long as the total amount of items "a" through "d" do not exceed the sum of the Federal Subscriber Line Charge and the recurring charges for basic local telecommunications services.
- 3. Eligible disabled customers will receive Missouri Universal Service Fund Support of up to \$3.50 per month. Disabled assistance is available to all residential customers who demonstrate by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
 - a. Federal Social Security Disability benefits.
 - b. Federal Supplemental Security income benefits.
 - c. Veterans Administration benefits.
 - d. State blind pension pursuant to Section 209.010 to 209.160, RSMo.
 - e. State aid to blind persons pursuant to Section 208.030, RSMo Section 660.100.2, RSMo 2000. (N)
- 4. Lifeline will not be furnished on a Foreign Exchange service.
- 5. Lifeline service shall not be disconnected for non-payment of toll charges.

Issued : March 11, 2005

Effective: May 1, 2005

Issued By: **CANCELED**
September 17, 2011
Missouri Public
Service Commission
JC-2012-0068

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

A. General Regulations

- 1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows;

State reduction in local rate:	\$1.75
--------------------------------	--------

Federal baseline Lifeline reduction:	*
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The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

- 3. Lifeline will not be furnished on a Foreign Exchange service.
- 4. Lifeline service shall not be disconnected for non-payment of toll charges.
- 5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

(C)

(C)

*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

(N)
(N)

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE

Missouri Public

REC'D JUN 20 2002

A. General Regulations

Service Commission

1. Lifeline service is available to qualifying low-income subscribers for single party residence service.
2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a total reduction of their basic local rate for residential one party service of \$7.75. The components of the reduction to basic residential one-party rates are as follows;

State reduction in local rate:	\$1.75
--------------------------------	--------

Federal baseline Lifeline reduction:	\$6.00
--------------------------------------	--------

The Federal baseline lifeline reduction shall be used to waive the consumers federal End-User Common Line charge.

3. Lifeline will not be furnished on a Foreign Exchange service.
4. Lifeline service shall not be disconnected for non-payment of toll charges.
5. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

CANCELLED

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L. SHRS
Public Service Commission
MISSOURI

Missouri Public

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Service Commission
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Issued By:

Steve Gann, General Manager
P.O. Box 227
Breckenridge, MO 64625

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

A. General Regulations (Cont'd)

- 6. Toll Blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of Lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
 - a. If the customer chooses "toll blocking" the company will not charge a service deposit.
 - b. Toll blocking is offered to Lifeline subscribers at no charge.

B. Eligibility Requirements

- 1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline or Missouri Universal Service Fund Low-income assistance the consumer must participate in one of the following programs.
 - (1) Medicaid
 - (2) Food stamps
 - (3) Supplemental Security Income (SSI)
 - (4) Federal public housing assistance
 - (5) Low Income Home Energy Assistance Program
 - (6) National School Lunch Program's Free Lunch (NSL)
 - (7) Temporary Assistance for Needy Families (TANF)
 - b. Or the customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. (effective June 1, 2012) (N)
- 2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in 1.a. above.
 - b. Name of the program(s) from which they are receiving benefits. (N)
- 3. The premises at which the residence service is requested must be the applicant's principal place of residence.
- 4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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Breckenridge, Missouri 64625

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December 2, 2016
Missouri Public
Service Commission
JC-2017-0105

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

A. General Regulations (Cont'd)

6. Toll Blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of Lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
- a. If the customer chooses "toll blocking" the company will not charge a service deposit.
- b. Toll blocking is offered to Lifeline subscribers at no charge.

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
- a. To qualify for Lifeline or Missouri Universal Service Fund Low-income assistance the consumer must participate in one of the following programs. (T)
|
(T)
- (1) Medicaid
(2) Food stamps
(3) Supplemental Security Income (SSI)
(4) Federal public housing assistance
(5) Low Income Home Energy Assistance Program
(6) National School Lunch Program's Free Lunch (NSL)
(7) Temporary Assistance for Needy Families (TANF)
- b. Or the customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. (N)
(N)
2. The customer must sign, under penalty of perjury a document certifying:
- a. He/she is receiving benefits from one of the programs in 1.a. above.
b. Name of the program(s) from which they are receiving benefits.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

A. General Regulations (Cont'd)

6. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purposes of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.

(M)

a. If the customer chooses "toll blocking" the company will not charge a service deposit.

b. Toll blocking is offered to Lifeline subscribers at no charge.

(M)

(D)
(D)

B. Eligibility Requirements

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:

a. To qualify for Lifeline the customer must participate in one of the following programs at (1)-(7). To qualify for Missouri Universal Service Fund low-income assistance, the customer must participate in one of the programs at (1)-(5).

- (1) Medicaid
- (2) Food stamps
- (3) Supplemental Security Income (SSI)
- (4) Federal public housing assistance
- (5) Low Income Home Energy Assistance Program
- (6) National School Lunch Program's Free Lunch (NSL)
- (7) Temporary Assistance for Needy Families (TANF)

(N)
(N)

2. The customer must sign, under penalty of perjury a document certifying:

- a. He/she is receiving benefits from one of the programs in 1.a. above.
- b. Name of the program(s) from which they are receiving benefits.
- c.

(D)

3. The premises at which the residence service is requested must be the applicant's principal place of residence.

4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

Issued : March 11, 2005

Effective: May 1, 2005

Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

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LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

Missouri Public

REC'D JUN 20 2002

B. Eligibility Requirements

Service Commission

1. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - a. To qualify for Lifeline the consumer must participate in one of the following programs:
 - (1) Medicaid
 - (2) Food stamps
 - (3) Supplemental Security Income (SSI)
 - (4) Federal public housing assistance
 - (5) Low Income Home Energy Assistance Program
2. The customer must sign, under penalty of perjury a document certifying:
 - a. He/she is receiving benefits from one of the programs in 1.a. above.
 - b. Name of the program(s) from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program(s) names in a. preceding.
3. The premises at which the residence service is requested must be the applicant's principal place of residence.
4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

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Steve Gann, General Manager
P.O. Box 227
Breckenridge, MO 64625

LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

C. Customer Annual Responsibility

All Lifeline customers as of June 1, 2012 must certify with the Company that they are still eligible for Lifeline support by December 31 each year. Customers may certify in person, over the phone or in writing. Customers will not be required to provide verifying documentation.

D. Access Recovery Charge (ARC)

Eligible Lifeline customers are exempt from ARC (effective July 1, 2012).

(N)

(N)

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Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

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April 2, 2012

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LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

B. Eligibility Requirements (Cont.)

(D)

(D)

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Steve Gann, General Manager

P. O. Box 227

Breckenridge, Missouri 64625

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LOCAL EXCHANGE SERVICE TARIFFS
LIFELINE SERVICE (Continued)

B. Eligibility Requirements (Cont.)

OR,

(N)

5. The customer's income as defined in 47 CFR Part 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. (N)

6. The customer must present documentation of their household income prior to enrollment in Lifeline service. Acceptable documentation of income eligibility includes:

- a. Prior year's state, federal, or tribal tax return,
- b. Current income statement from an employer or paycheck stub,
- c. A Social Security statement of benefits,
- d. A Veterans Administration statement of benefits,
- e. A retirement/pension statement of benefits,
- f. An Unemployment/Workmen's Compensation statement of benefits,
- g. A federal or tribal notice letter of participation in General Assistance
- h. A divorce decree,
- i. Child support,
- j. Or other official documentation.

5. If documentation of income does not cover a full year, he/she must present three consecutive months worth of the same type of document within that calendar year.

6. That he/she will notify the Company if he/she ceases to participate in the program(s) or if his/her income exceeds 135% of the Federal Poverty Guidelines.

7. Eligibility requirements B.3. and B.4. still apply.

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Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

LOCAL EXCHANGE SERVICE TARIFFS
MISSOURI UNIVERSAL SERVICE FUND for Lifeline Services (T)

MISSOURI UNIVERSAL SERVICE FUND for Lifeline Services (T)

- A. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued : March 9, 2012
Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: April 8, 2012
April 2, 2012

LOCAL EXCHANGE SERVICE TARIFFS
MISSOURI UNIVERSAL SERVICE FUND for Link up and Lifeline Services

MISSOURI UNIVERSAL SERVICE FUND for Link up and Lifeline Services

- A. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued : March 11, 2005

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Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

CANCELLED
April 2, 2012
Missouri Public
Service Commission
CO-2012-0293; JC-2012-0432

SERVICE CONNECTION CHARGES

REC'D DEC 11 1998

A. General

The term "Service Connection Charges" is used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, moves, or changes to that service.

Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.

Service Connection Charges are payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers or for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

B. Multi Element Charge Plan

Elements Covered:

1. SERVICE ORDER CHARGE

Covers all work associated with creation and processing of service order, including initial interview with subscriber, work done as to application for service and other permanent records, typing service orders, distribution of service order copies and completion of all other records originating from service orders.

2. CENTRAL OFFICE ACCESS CHARGE

Covers all work (i.e. central office wiring, programming, or outside wiring) involving the access line extending from the Company's Central Office to the protector and or demarcation point on the subscriber's premises. One charge will apply for each access line. This charge does not anticipate "construction" which is covered in other parts of these tariffs.

3. RESTORAL OF SERVICE CHARGE

Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, the following charges apply for reconnecting all services and facilities being provided a subscriber at one location.

4. PREMISE VISIT CHARGE

The charge applicable for each visit to a customer's premises in connection with completion of a service order when requested by the customer.

MAINTENANCE OF SERVICE CHARGE

The charge applicable for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer-provided terminal equipment connected to company facilities.

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JC-2010-0126

Missouri Public Service Commission
98-380
FILED JAN 10 1999

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Issued By:

James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

REC'D DEC 11 1998

SERVICE CONNECTION CHARGES - (Cont'd)

C. Rates

Service Order Charge	\$8.00
Central Office Access Charge	\$20.00
Restoral of Service Charge	\$14.50
Premise Visit Charge	\$12.00
Maintenance of Service Charge	\$20.00

D. Conditions

Service connection charges do not apply to:

1. Directory Listings
2. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A Change of name without a change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.
3. When a receivership for an existing subscriber is established or terminated.
4. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.
5. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

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James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

MILEAGE CHARGES

REC'D JUN 28 2002

Mileage rates apply for extending standard voice grade intra-exchange service between locations on the same premises, or between premises where adequate facilities exist. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Detached Extension Mileage

Below is the rate for a detached extension, airline mileage measurement via the central office if that route is necessary.

	<u>Monthly Rate</u>	
a. Between buildings on different premises -		
First 1/4 mile or fraction thereof	\$4.00	
Each additional 1/4 mile	2.00	(T)
b. Between buildings on the same premises -		
First 1/4 mile or fraction thereof	\$0.50	
Each additional 1/4 mile	0.50	(T)

Local Loop Rental

The following charges apply to Private Line Voice, Teletype (Not TWX), Data, Metering or Control Channels where necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.

The total mileage is the sum of the airline mileage from each point to its serving central office, with fractional 1/4 miles treated as full 1/4 miles, for each two point segment of distance.

Charges per cable pair:

	<u>Monthly Rate</u>	
First 1/4 mile or fraction thereof	\$4.00	
Each additional 1/4 Mile	\$2.00	(T)

(For each terminated segment where segments are permanently tied together, combined mileage applies.)

When facilities must be constructed to provide service to an applicant beyond the Base Rate Area, charges shall be determined on an individual case basis.

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Missouri Public
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JC-2010-0126

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Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: July 28, 2002

Missouri Public
Service Commission

FILED JUL 28 2002

MILEAGE CHARGES

REC'D DEC 11 1998

Mileage rates apply for extending standard voice grade intra-exchange service between locations on the same premises, or between premises where adequate facilities exist. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Detached Extension Mileage

Below is the rate for a detached extension, airline mileage measurement via the central office if that route is necessary.

	<u>Monthly Rate</u>
a. Between buildings on different premises -	
First 1/4 mile or fraction thereof	\$4.00
Each additional 1 and 1/4 mile	2.00
b. Between buildings on the same premises -	
First 1/4 mile or fraction thereof	\$0.50
Each additional 1 and 1/4 mile	0.50

Local Loop Rental

The following charges apply to Private Line Voice, Teletype (Not TWX), Data, Metering or Control Channels where necessary facilities are available. When facilities are not available, the customer may be required to pay an additional charge or to contract for service beyond the initial period, or both.

The total mileage is the sum of the airline mileage from each point to its serving central office, with fractional 1/4 miles treated as full 1/4 miles, for each two point segment of distance.

Charges per cable pair:

	<u>Monthly Rate</u>
First 1/4 mile or fraction thereof	\$4.00
Each additional 1 and 1/4 Mile	\$2.00

(For each terminated segment where segments are permanently tied together, combined mileage applies.)

When facilities must be constructed to provide service to an applicant beyond the Base Rate Area, charges shall be determined on an individual case basis.

CANCELLED

JUL 28 2002

Public Service Commission
MISSOURI

Missouri Public
Service Commission

98-380

FILED JAN 10 1999

OPTIONAL SERVICES

Missouri Public
Service Commission

Custom Calling Services

REGD DEC 11 1998

A. General

Custom Calling Services are optional telephone service arrangements which may be provided only from central offices so equipped to provide one or more custom calling features. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates

1. Individual Services	<u>Monthly Rate</u>
(a) Call Waiting	\$ 2.25
(b) Call Forwarding.	\$ 1.00
(c) Three Way Calling.	\$ 1.00
(d) Speed Calling - 8 Number.	\$ 1.00
(e) Speed Calling - 30 Number	\$ 2.25

CANCELLED

MAR 19 1998

By *[Signature]*
Public Service Commission
MISSOURI

C. Conditions

Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

Call Forwarding - Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which he wants all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the telephone to which the call was transferred.

Three Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8 Code capacity or 30 Code capacity on the same line.

Custom Calling Services will be provided in connection with residence and business service.

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Breckenridge, Missouri 64625

Effective: January 10, 1999

RECEIVED

FEB 17 1999

MO. PUBLIC SERVICE COMMISSION

OPTIONAL SERVICES - (Cont'd)

CLASS Service - (Cont'd)

B. Regulations and Limitation of Service

- 1. The following limitations apply:
 - a. Class Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within appropriately equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies and interexchange carriers. Also, feature screening lists can only contain telephone numbers of subscribers served out of appropriately equipped and technically capable offices.
 - b. Class Service cannot be provisioned on an originating basis with, Toll Terminals, Trunks, or some Remote Switching Locations.

C. Residence and Business Rates (1)

- 1. Rates for the following CLASS Services with the exception of Customer Originated Trace will be charged on a monthly basis.

	<u>Monthly Rate</u>
a. Automatic Callback	\$2.25
b. Automatic Recall	\$2.25
c. Caller ID Calling Number	\$4.00
d. Caller ID Calling Number with Call Waiting	\$5.00
e. Caller ID Name & Number	\$6.00
f. Caller ID Name & Number with Call Waiting	\$7.00
g. Distinctive Ringing \ Call Waiting	\$2.25
h. Selective Call Acceptance	\$2.25
i. Selective Call Forwarding	\$2.25
j. Selective Call Rejection	\$2.25

(T)
(N)
(T)
(N)

CANCELLED

DEC 05 2003
L. and R. S. J.
Public Service Commission
MISSOURI

Missouri Public
Service Commission

- (1) Only one Service Connection Charge applies when more than One CLASS Service is ordered or changed simultaneously.

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Issued By:

James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective:

March 19, 1999

OPTIONAL SERVICES - (Cont'd)

Missouri Public
 Service Commission

CLASS Service - (Cont'd)

REC'D DEC 11 1998

B. Regulations and Limitation of Service

1. The following limitations apply:
 - a. Class Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within appropriately equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies and interexchange carriers. Also, feature screening lists can only contain telephone numbers of subscribers served out of appropriately equipped and technically capable offices.
 - b. Class Service cannot be provisioned on an originating basis with, Toll Terminals, Trunks, or some Remote Switching Locations.

C. Residence and Business Rates (1)

1. Rates for the following CLASS Services with the exception of Customer Originated Trace will be charged on a monthly basis.

	<u>Monthly Rate</u>
a. Automatic Callback	\$2.25
b. Automatic Recall	\$2.25
c. Caller ID	\$4.00
d. Caller ID Name & Number	\$6.00
e. Distinctive Ringing \ Call Waiting	\$2.25
f. Selective Call Acceptance	\$2.25
g. Selective Call Forwarding	\$2.25
h. Selective Call Rejection	\$2.25

CANCELLED

MAR 19 1998
 By *LSRS*
 Public Service Commission
 MISSOURI

Missouri Public
 Service Commission

- (1) Only one Service Connection Charge applies when more than One CLASS Service is ordered or changed simultaneously.

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 98-380

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 Issued By:

Effective: January 10, 1999

James A. Simon, General Manager
 P.O. Box 227
 Breckenridge, Missouri 64625

OPTIONAL SERVICES - (Cont'd)

Missouri Public
Service Commission

Packaged Services

REC'D DEC 11 1998

A. General

Custom Calling Services, Distinctive Ring Service and CLASS Services as described in this Section, are available package configurations.

B. Rates

	<u>Monthly Rate</u>
1. <u>Package I.</u> Call Waiting, 3 Way Calling, Signal Ring and one of the following – Return Call, Selective Call Rejection, Repeat Dial or Selective Call Forward	7.50
2. <u>Package II.</u> Call ID, Selective Call Rejection plus one of the following Selective Call Ring, Repeat dialing or Selective Call Forward	7.00
3. <u>In Touch with Call Forwarding.</u> Includes Call Waiting, 3 Way Calling, Call Forwarding, Call Busy & Call Forwarding-No Answer	4.50
4. <u>In Touch with Signal Ring.</u> Same as 3 above plus Signal Ring	5.50
5. <u>In Touch with Call Return.</u> Same as 4 above plus Call Return	6.00
6. <u>Call Manager.</u> Same as 5 above plus Repeat Dialing	7.50
7. <u>Call Manager Plus.</u> Call Waiting, 3 Way Calling, Call Forwarding, Return Call, Repeat Dialing & Caller ID	8.50
8. <u>Green Hills Essentials.</u> Call Waiting, 3 Way Calling, Call Forwarding, Return Call, Repeat Dialing, Call Waiting ID, Caller ID With Name w/ACR, Call Forwarding-Busy & Call Forwarding-No Answer	10.00

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MAR 19 1998

by ISR 8#10

Public Service Commission
MISSOURI

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James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: January 10, 1999

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

	<u>Monthly Rate</u>	
9.		
10.		
	7.50	
11.		
	9.50	
12.		(T)
	2.00	
13.		(T)
	2.00	
14.		(N)
		(N)
		(N)
	0.00	(N)

Issued: August 5, 2008

Issued By:

CANCELED
 March 7, 2013
 Missouri Public
 Service Commission
 JC-2013-0381

Steve Gann, General Manager
 P.O. Box 227
 Breckenridge, Missouri 64625

Effective: August 6, 2008

FILED
 Missouri Public
 Service Commission

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

	<u>Monthly Rate</u>	
9.		
10.	7.50	
11.	9.50	
12.	2.00	(T) (T)
13.	2.00	(N) (N)

Issued: April 27, 2006
 Issued By:

Steven W. Gann, General Manager
 P.O. Box 227
 Breckenridge, Missouri 64625

Effective: June 1, 2006

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

	<u>Monthly Rate</u>	
9.		
10.		
	7.50	
11.		
	9.50	
12.		
	2.00	(N)
		(N)
		(N)

Issued: May 19, 2005
 Issued By:

Steven W. Gann, General Manager
 P.O. Box 227
 Breckenridge, Missouri 64625

Effective: June 18, 2005

Cancelled

June 1, 2006

Missouri Public
 Service Commission

Filed

Missouri Public
 Service Commission

RECEIVED

FEB 17 1999

MO. PUBLIC SERVICE COMMISSION

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

C. Rates (Cont'd)

Monthly Rate

9.			(D)
			(D)
10.	<u>Green Hills Advantage</u> . Call Waiting, Automatic Recall, Caller ID Calling Number, Call Forwarding-Busy & Call Forwarding-No Answer	7.50	(T)
			(T)
11.	<u>Green Hills Advantage w/name</u> . Call Waiting, Automatic Recall, Caller ID Name & Number with Call Waiting, Call Forwarding-Busy & Call Forwarding-No Answer	9.50	(T)
			(T)(C)

Missouri Public
Service Commission

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Issued: February 17, 1999
Issued By:

James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective:
March 19, 1999

OPTIONAL SERVICES (Cont'd)

Missouri Public
Service Commission

Packaged Services (Cont'd)

REGD DEC 11 1998

C. Rates (Cont'd)

	<u>Monthly Rate</u>
9. <u>Green Hills Elite</u> . Call Waiting, 3 Way Calling, Call Forwarding, Return Call, Repeat Dialing & Caller ID Name with ACR, Call Forwarding-No Answer and Call Waiting Options	14.50
10. <u>Green Hills Advantage</u> . Call Waiting, Return Call, Caller ID-Number, Call Forwarding-Busy & Call Forwarding-No Answer	7.50
11. <u>Green Hills Advantage w/name</u> . Call Waiting, Return Call, Call Waiting ID & Caller ID with Name With ACR	9.50

CANCELLED

MAR 19 1998
By *[Signature]*
Public Service Commission
MISSOURI

Missouri Public
Service Commission
98-380

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Issued: December 11, 1998

Effective: January 10, 1999

Issued By:

James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles Monthly Charge * (N)
(D)

a. Telephone and Video Bundle includes:

- (1) Local Residential Service
- (2) Caller ID Name/Number with Call Waiting
- (3) One initial non-PVR set top box

The following residential bundles include the choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line):

Monthly Charge * (N)
(D)

b. Telephone and Long Distance Bundle includes:

- (1) Local Residential Service
- (2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period.
- (3) Caller ID Name/Number with Call Waiting

Monthly Charges * (N)

c. Telephone, Long Distance, and Video Bundle includes: (D)

- (1) Local Residential Service
- (2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period.
- (3) Caller ID Name/Number with Call Waiting
- (4) One initial non-PVR set top box

* The charges for these bundles are available on the Company's website: www.greenhills.net (N)

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles

	<u>Monthly Charges</u>		
	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
a. Telephone and Video Bundle includes:	\$ 74.64	\$ 80.64	(I)
(1) Local Residential Service (2) Caller ID Name/Number with Call Waiting (3) One initial non-PVR set top box			

The following residential bundles include the choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line):

	<u>Monthly Charge</u>	
b. Telephone and Long Distance Bundle includes:	\$ 29.95	
(1) Local Residential Service (2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period. (3) Caller ID Name/Number with Call Waiting		

	<u>Monthly Charges</u>		
	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
c. Telephone, Long Distance, and Video Bundle includes:	\$ 91.59	\$ 97.59	(I)
(1) Local Residential Service (2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period. (3) Caller ID Name/Number with Call Waiting (4) One initial non-PVR set top box			

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles

	<u>Monthly Charges</u>		
	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
a. Telephone and Video Bundle includes:	\$ 68.99	\$ 74.99	
(1) Local Residential Service			(D)
(2) Caller ID Name/Number with Call Waiting			(T)
(3) One initial non-PVR set top box			(T)

The following residential bundles include the choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line):

	<u>Monthly Charge</u>	
b. Telephone and Long Distance Bundle includes:	\$ 29.95	
(1) Local Residential Service		(D)
(2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period.		(T)
(3) Caller ID Name/Number with Call Waiting		(T)

	<u>Monthly Charges</u>		
	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
c. Telephone, Long Distance, and Video Bundle includes:	\$ 85.94	\$ 91.94	(T)
(1) Local Residential Service			(D)
(2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period.			(T)
(3) Caller ID Name/Number with Call Waiting			(T)
(4) One initial non-PVR set top box			(T)

Issued: April 17, 2013

Effective: June 1, 2013

Issued By: **CANCELED**
 November 1, 2014
 Missouri Public
 Service Commission
 JC-2015-0148

Steven W. Gann, General Manager
 P.O. Box 227
 Breckenridge, Missouri 64625

Filed
 Missouri Public
 Service Commission
 JC-2013-0452

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles

Monthly Charges

	<u>Tier 1</u> <u>Channel Group</u>	<u>Tier 2</u> <u>Channel Group</u>
--	---------------------------------------	---------------------------------------

a. Telephone and Video Bundle includes:	\$ 68.99	\$ 74.99
---	----------	----------

- (1) Local Residential Service
- (2) Subscriber Line Charge (SLC)
- (3) Caller ID Name/Number with Call Waiting
- (4) One initial non-PVR set top box

The following residential bundles include the choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line):

Monthly Charge

b. Telephone and Unlimited Long Distance Bundle includes:	\$ 29.95
---	----------

- (1) Local Residential Service
- (2) Subscriber Line Charge (SLC)
- (3) Unlimited Long Distance within the continental 48 states
- (4) Caller ID Name/Number with Call Waiting

Monthly Charges

	<u>Tier 1</u> <u>Channel Group</u>	<u>Tier 2</u> <u>Channel Group</u>
--	---------------------------------------	---------------------------------------

c. Telephone, Unlimited Long Distance, and Video Bundle includes:	\$ 85.94	\$ 91.94
---	----------	----------

- (1) Local Residential Service
- (2) Subscriber Line Charge (SLC)
- (3) Unlimited Long Distance within the continental 48 states
- (4) Caller ID Name/Number with Call Waiting
- (5) One initial non-PVR set top box

Issued: March 6, 2013
Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: March 7, 2013

CANCELLED
June 1, 2013
Missouri Public
Service Commission
JC-2013-0452

FILED
Missouri Public
Service Commission
JC-2013-0381

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles (Cont'd) Monthly Charges * (N)
(D)

d. Telephone, Video, and Internet Bundle includes:

- (1) Local Residential Service
- (2) Caller ID Name/Number with Call Waiting
- (3) One initial non-PVR set top box
- (4) 5Mb down/1Mb up High-speed Internet (T)
- (5) Five e-mail accounts
- (6) E-mail filtering

Add HBO & Cinemax to Tier 2 package (D)

e. Telephone, Long Distance, Video, and Internet Bundle includes: (D)

- (1) Local Residential Service
- (2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or “burst” over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company’s office to get credited for the overage charges for the burst allowance period.
- (3) Caller ID Name/Number with Call Waiting
- (4) One initial non-PVR set top box
- (5) 5Mb down/1Mb up High-speed Internet (T)
- (6) Five e-mail accounts
- (7) E-mail filtering

Add HBO & Cinemax to Tier 2 package (D)

12. Business Bundles
(Local Business Service is required but billed separately.)

a. Video Bundle includes: (D)

- (1) Caller ID Name/Number with Call Waiting
- (2) One initial non-PVR set top box

* The charges for these bundles are available on the Company’s website: www.greenhills.net (N)

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles (Cont'd)

Monthly Charges

	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
d. Telephone, Video, and Internet Bundle includes:	\$ 95.34	\$ 101.34	(I)
(1) Local Residential Service			
(2) Caller ID Name/Number with Call Waiting			
(3) One initial non-PVR set top box			
(4) 1.5Mb down/512K up High-speed Internet			(N)
(5) Five e-mail accounts			
(6) E-mail filtering			
Add HBO & Cinemax to Tier 2 package		\$ 124.64	(D) (I)
e. Telephone, Long Distance, Video, and Internet Bundle includes:	\$ 112.29	\$ 118.29	(I)
(1) Local Residential Service			
(2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period.			
(3) Caller ID Name/Number with Call Waiting			
(4) One initial non-PVR set top box			
(5) 1.5Mb down/512K up High-speed Internet			(N)
(6) Five e-mail accounts			
(7) E-mail filtering			
Add HBO & Cinemax to Tier 2 package		\$ 141.59	(D) (I)
12. Business Bundles (Local Business Service is required but billed separately.)			
a. Video Bundle includes:	\$ 61.64	\$ 67.64	(I)
(1) Caller ID Name/Number with Call Waiting			
(2) One initial non-PVR set top box			

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles (Cont'd)

	<u>Monthly Charges</u>		
	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
d. Telephone, Video, and Internet Bundle includes:	\$ 89.69	\$ 95.69	
(1) Local Residential Service			(D)
(2) Caller ID Name/Number with Call Waiting			(T)
(3) One initial non-PVR set top box			
(4) 768K down/512K up High-speed Internet			
(5) Five e-mail accounts			
(6) E-mail filtering			(T)
Add Starz & Encore to Tier 2 package OR		\$ 104.69	
Add HBO & Cinemax to Tier 2 package		\$ 113.99	
e. Telephone, Long Distance, Video, and Internet Bundle includes:	\$ 106.64	\$ 112.64	(T)
(1) Local Residential Service			(D)
(2) 1500 Minutes of Long Distance within the continental 48 states. \$0.04 rate per minute for usage in excess of allowance. Customers are allowed to exceed or "burst" over the monthly allowance of 1500 minutes up to 1750 minutes during one month each calendar year without incurring any additional per minute rate. Customers must contact the company's office to get credited for the overage charges for the burst allowance period.			(T)
(3) Caller ID Name/Number with Call Waiting			
(4) One initial non-PVR set top box			
(5) 768K down/512K up High-speed Internet			
(6) Five e-mail accounts			
(7) E-mail filtering			(T)
Add Starz & Encore to Tier 2 package OR		\$ 121.64	
Add HBO & Cinemax to Tier 2 package		\$ 130.94	

12. Business Bundles

(Local Business Service is required but billed separately.)

a. Video Bundle includes:	\$ 55.99	\$ 61.99
(1) Caller ID Name/Number with Call Waiting		
(2) One initial non-PVR set top box		

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Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

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Missouri Public
Service Commission
JC-2013-0452

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

11. Residential Bundles (Cont'd)

Monthly Charges

	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>
d. Telephone, Video, and Internet Bundle includes:	\$ 89.69	\$ 95.69
(1) Local Residential Service		
(2) Subscriber Line Charge (SLC)		
(3) Caller ID Name/Number with Call Waiting		
(4) One initial non-PVR set top box		
(5) 768K down/512K up High-speed Internet		
(6) Five e-mail accounts		
(7) E-mail filtering		
Add Starz & Encore to Tier 2 package OR		\$ 104.69
Add HBO & Cinemax to Tier 2 package		\$ 113.99
e. Telephone, Unlimited Long Distance, Video, and Internet Bundle includes:	\$ 106.64	\$ 112.64
(1) Local Residential Service		
(2) Subscriber Line Charge (SLC)		
(3) Unlimited Long Distance within the continental 48 states		
(4) Caller ID Name/Number with Call Waiting		
(5) One initial non-PVR set top box		
(6) 768K down/512K up High-speed Internet		
(7) Five e-mail accounts		
(8) E-mail filtering		
Add Starz & Encore to Tier 2 package OR		\$ 121.64
Add HBO & Cinemax to Tier 2 package		\$ 130.94
12. Business Bundles (Local Business Service is required but billed separately.)		
a. Video Bundle includes:	\$ 55.99	\$ 61.99
(1) Caller ID Name/Number with Call Waiting		
(2) One initial non-PVR set top box		

Issued: March 6, 2013

Effective: March 7, 2013

Issued By:

**Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625**

**FILED
Missouri Public
Service Commission
JC-2013-0381**

**CANCELLED
June 1, 2013
Missouri Public
Service Commission
JC-2013-0452**

GREEN HILLS TELECOMMUNICATIONS SERVICES

**PSC MO. NO. 1
Section 28
Second Revised Sheet 14
Cancelling First Sheet 14**

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

12. Business Bundles (Cont'd) Monthly Charges * (N)

(D)

b. Video and Internet Bundle includes:

- (1) One initial non-PVR set top box
- (2) 5Mb down/1Mb up High-speed Internet (T)
- (3) Five e-mail accounts
- (4) E-mail filtering
- (5) Caller ID Name/Number with Call Waiting
- (6) The choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line)

Add HBO & Cinemax to Tier 2 package (D)

* The charges for these bundles are available on the Company's website: www.greenhills.net (N)

Issued: December 9, 2015
Issued by:

David Adams, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 2016

CANCELLED
February 09, 2017
Missouri Public
Service Commission
JC-2017-0152

FILED
Missouri Public
Service Commission
JC-2016-0147

GREEN HILLS TELECOMMUNICATIONS SERVICES

**PSC MO. NO. 1
Section 28
First Revised Sheet 14
Cancelling Original Sheet 14**

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

12. Business Bundles (Cont'd)

Monthly Charges

	<u>Tier 1 Channel Group</u>	<u>Tier 2 Channel Group</u>	
b. Video and Internet Bundle includes:	\$ 82.34	\$ 88.34	(I)
(1) One initial non-PVR set top box			
(2) 1.5Mb down/512K up High-speed Internet			(N)
(3) Five e-mail accounts			
(4) E-mail filtering			
(5) Caller ID Name/Number with Call Waiting			
(6) The choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line)			
Add HBO & Cinemax to Tier 2 package		\$ 111.64	(D) (I)

Issued: October 13, 2014

Effective: November 1, 2014

Issued by:

Steve W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

CANCELLED
January 1, 2016
Missouri Public
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FILED
Missouri Public
Service Commission
JC-2015-0148

OPTIONAL SERVICES (Cont'd)

Packaged Services (Cont'd)

A. Rates (Cont'd)

12. Business Bundles (Cont'd)

Monthly Charges

	<u>Tier 1</u> <u>Channel Group</u>	<u>Tier 2</u> <u>Channel Group</u>
b. Video and Internet Bundle includes:	\$ 76.69	\$ 82.69
(1) One initial non-PVR set top box		
(2) 768K down/512K up High-speed Internet		
(3) Five e-mail accounts		
(4) E-mail filtering		
(5) Caller ID Name/Number with Call Waiting		
(6) The choice of five of the following Optional Services and Features (Automatic callback, Automatic recall, Call forward busy, Call Forward no answer, Call forwarding, Call waiting, Short Speed 8, Long Speed 30, Selective call rejection, Selective call acceptance, Selective call forwarding, Selective distinctive ringing, Teen line/distinctive ring, Three-way calling, Toll access restriction, Voice mail, or Warm line)		
Add Starz & Encore to Tier 2 package OR		\$ 91.69
Add HBO & Cinemax to Tier 2 package		\$ 100.99

Issued: March 6, 2013

Issued By:

CANCELED
November 1, 2014
Missouri Public
Service Commission
JC-2015-0148

Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: March 7, 2013

FILED
Missouri Public
Service Commission
JC-2013-0381

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. Central office access charges (line connect) will be waived if the customer requests BOTH telephone and the video/high speed Internet bundled services at the same time, during the period of August 1, 2005 through August 31, 2005: Trip charge, service order charge, jack and wiring charges still apply.

(N)
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(N)

Issued: June 15, 2005
Issued By:

Effective: August 1, 2005

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Cancelled

April 1, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. These customer activation charges will be waived on requests for a new telephone line OR a second line installation for the period of August 12, 2004 through August 31, 2004: trip charge, line connect charge, and service order charge. Jack and wiring charges still apply.
- B. Customer activation charges will be waived on requests for Caller ID between August 12, 2004 and August 31, 2004. New requests for Caller ID may receive a free Caller ID box, and the recurring monthly charge for these services will be waived for the first thirty (30) days if requested between August 12, 2004 and August 31, 2004.
- C. Customer activation charges will be waived for customers requesting Caller ID between August 12, 2004 and August 31, 2004 that already have equipment with Caller ID capabilities. The recurring monthly charge for this service will be waived for the first three (3) months if requested between August 12, 2004 and August 31, 2004.

Issued: July 12, 2004
Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: August 12, 2004

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. These customer activation charges will be waived on requests for a new telephone line OR a second line installation for the period of August 8, 2003 through August 31, 2003: trip charge, line connect charge, and service order charge. Jack and wiring charges still apply.
- B. Customer activation charges will be waived on requests for any optional calling services or features, Caller ID, or Voice Mail between August 8, 2003 and August 31, 2003. The recurring monthly charge for these services will be waived for the first thirty (30) days if requested between August 8, 2003 and August 31, 2003.

(C)

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CANCELLED

AUG 12 2004

Public Service Commission
MISSOURI

Issued: July 23, 2003

Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: August 8, 2003

Missouri Public
Service Commission

FILED AUG 08 2003

REC'D JUL 24 2002

PROMOTIONS

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. Customer activation charges will be waived on requests for a new telephone line OR a second line installation for the period of August 9, 2002 through August 31, 2002.
- B. Customer activation charges will be waived on requests for any optional calling services or features, Caller ID, or Voice Mail between August 9, 2002 and August 31, 2002. The recurring monthly charge for these services will be waived for the first thirty (30) days if requested between August 9, 2002 and August 31, 2002.

CANCELLED

AUG 08 2003
8th RS 1
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 09 2002

Service Commission

Issued: July 24, 2002
Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: August 9, 2002

Missouri Public
REC'D MAR 13 2002

Service Commission

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- a. Between March 20, 2002 and April 30, 2002, customers, in any Green Hills Telecommunications Services exchange, signing up for one or more new optional calling features, as listed below, will receive a \$5.50 credit on their next statement and the activation charge will be waived.

- Repeat Dial
- Call Return
- Call Waiting
- Warm Line
- Call Forward Busy
- Speed Calling (8 Numbers)
- Speed Calling (30 Numbers)
- Call Forwarding
- Call Forward No Answer
- Three-Way Calling
- Tool Access Restriction PIN # Dialing

- b. Customers signing up for any of the following Caller ID services at the Annual Meeting, March 29, 2002 will receive a free Caller ID Box. Regular service order charge will apply.

- Caller ID - Calling Number
- Caller ID - Calling Number, with Call Waiting
- Caller ID - Name & Number
- Caller ID - Name & Number, with Call Waiting

CANCELLED
AUG 09 2002
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Public Service Commission
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Missouri Public
FILED MAR 20 2002
Service Commission

Issued: March 13, 2002

Issued By:

Effective: March 20, 2002

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

REC'D JUL 17 2001

PROMOTIONS

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. Customer activation charges will be waived on requests for a new telephone line OR a second line installation for the period of August 10, 2001 through August 31, 2001.
- B. Customer activation charges will be waived on requests for any optional calling services or features, Caller ID, or Voice Mail between August 10, 2001 and August 31, 2001. The recurring monthly charge for these services will be waived for the first thirty (30) days if requested between August 10, 2001 and August 31, 2001.

(N)
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(N)

CANCELLED

MAR 20 2002
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FILED AUG 10 2001

Service Commission

Issued: July 17, 2001
Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: August 10, 2001

REC'D APR 18 2001

PROMOTIONS

Service Commission

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. Customer activation charges will be waived on requests for telephone line installations for the period of April 30, 2001 through May 18, 2001.
- B. Customer activation charges will be waived on requests for any optional calling services or features, Caller ID, or Voice Mail between April 30, 2001 and May 18, 2001. The recurring monthly charge for these services will be waived for the first thirty (30) days if requested between April 30, 2001 and May 18, 2001.

(N)
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(N)

CANCELLED

AUG 10 2001
1. 5th RSI
Public Service Commission
MISSOURI

Missouri Public

FILED APR 30 2001

Service Commission

Issued: April 18, 2001

Issued By:

Effective: April 30, 2001

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Missouri Public Service Commission

REC'D MAR 01 2001

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- a. Between March 12, 2001 and April 30, 2001, customer activation charges will be waived for requests for the following optional calling features, for customers in any Green Hills Telephone Corporation exchange. Recurring monthly charges for the new service will be waived until May 1, 2001.

- Call Forward Busy
- Call Forward No Answer
- Voice Mail
- Toll Access Restriction PIN # Dialing

CANCELLED

APR 30 2001

By 44 RSI
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 12 2001

Issued: March 1, 2001
Issued By:

Effective: March 12, 2001

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

REC'D NOV 16 2000

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. Customer activation charges will be waived on requests for second line installations for the period of December 1, 2000 through December 29, 2000.
- B. Customers signing up for a minimum of 3 months of Caller ID – Name & Number or Caller ID – Number, with or without Call Waiting, between December 1, 2000 and December 29, 2000, will receive a free Caller ID box and activation charges will be waived.

CANCELLED

MAR 12 2001

By 3rd RSI
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 01 2000

Missouri Public Service Commission

REC'D JUL 28 2000

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

- A. Customer activation charges will be waived on requests for telephone line installations for the period of August 11, 2000 through August 31, 2000.
- B. Customer activation charges will be waived on requests for any optional calling services or features, Caller ID, or Voice Mail between August 11, 2000 and August 31, 2000. The recurring monthly charge for these services will be waived for the first thirty (30) days if requested between August 11, 2000 and August 31, 2000.

(N)
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(N)

CANCELLED

DEC 01 2000

BY 2nd RSJ
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED AUG 11 2000

Issued: July 28, 2000
Issued By:

Steven W. Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: August 11, 2000

Missouri Public
Service Commission

PROMOTIONS

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

GHTS will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

CANCELLED

AUG 11 2000

By *IST RS 1*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

98-380
FILED JAN 10 1999

Issued: December 11, 1998

Effective: January 10, 1999

Issued By:

James A. Simon, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

MISCELLANEOUS SERVICES (Cont'd)

Missouri Public
Service Commission

REC'D MAR 23 1999

B. Truck Hunting Service Arrangement

1. General:

Trunk Hunting Service Arrangement is equipment located in the telephone company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

2. Regulations:

The rate following is applicable to residence and business individual line service, excluding semi-public telephone service.

3. Rates:

Hunting Service Arrangement, per line or trunk in a group so arranged	Per Month \$1.50
---	------------------------

C. Fire Bar System

Rates for Fire Bar System service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Telephone Company's cost of providing the service and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Norborne

The telephone company may furnish to the Norborne City fire department a fire alarm system that will place a continuous ring on one (1) to twenty (20) telephone lines provided that they are located in the Norborne exchange. Any station may answer and all parties that answer will have a common two-way communications circuit.

Monthly Rate	(N)
\$50.00	(N)

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MISCELLANEOUS SERVICES (Cont'd)

B. Truck Hunting Service Arrangement

1. General:

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Trunk Hunting Service Arrangement is equipment located in the telephone company's central office arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

2. Regulations:

The rate following is applicable to residence and business individual line service, excluding semi-public telephone service.

3. Rates:

Hunting Service Arrangement, per line or trunk in a group so arranged

Per
Month
\$1.50

(N)

(N)

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TOLL ACCESS RESTRICTIONS

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A. General Regulations

1. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:
 - a. Restriction of 1+ calls only.
 - b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
 - c. Restriction of 1+, 0+, 0- and 8XX IN-WATS where facilities allow.
2. Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
3. Customers must apply in writing for the establishment of Toll Access Restriction.
4. The appropriate non-recurring charges will apply to establish service.

B. Rates

The rate for this service will be charged on a monthly basis.

	<u>Monthly Rate</u>
Toll Access Restriction (any option)	\$1.00

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98-380
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OPERATOR SERVICES

Directory Assistance Services

(S)

A. Directory Assistance Rate Structure

Charges for Directory Assistance (DA) and all other DA services are assessed on a flat rate per call, regardless of call duration.

B. Directory Assistance Call Processing

Where technically feasible and/or available, customer's presubscribed interexchange carrier (PIC) will provide the following DA Services when an end user served dials 411, 1-411, HNPA+555-1212, or 1+555-1212 regardless of whether Operator Services are also requested.

1. Local Directory Assistance. Consists of providing published name, address and telephone number to the dialing end user.
2. Directory Assistance Call Completion (DACC). A service in which a local or an intraLATA call to the requested number is completed on behalf of the DA end user, utilizing an automated voice system or with operator assistance.
3. National Directory Assistance (NDA). A service whereby callers may request Directory Assistance outside their LATA or local calling area for any listed telephone number in the United States.
4. Reverse Directory Assistance (RDA). A service consisting of providing listed local and national name and address information associated with a telephone number provided by the individual originating the call.
5. Business Category Search (BCS) (Where Available). A service in which the end user may request business telephone number listings for a specified category of business, when the name of the business is not know. Telephone numbers may be requested for local and national businesses.

C. Residence and Business Rates

1. All DA services are provided by customer's presubscribed interexchange carrier (PIC).
2. DA services rates are determined by the interexchange carrier.

(S)

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OPERATOR SERVICES

Local Directory Assistance Service

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A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri request the telephone numbers of other customers within the same LATA.

B. Conditions

1. All accounts are entitled to three free direct dialed calls per month to Directory Assistance service for each individual access line.
2. Call allowances are not transferable between accounts.
3. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
4. Rates specified in C.1. below are not applicable to:

-Calls placed from hotels and motels.

-Calls placed from hospitals.

-Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

-Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

1. Customer originated calls (maximum of two requests per call), each..... \$.40
2. Customer originated calls (maximum of two requests per call) billed to a calling card or third number, each..... \$1.45

(N)
(N)

Busy Verification and Interrupt Service

Missouri Public Service Commission

A. General

FILED MAR 4 1999

Upon request of a calling party, the Operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

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Breckenridge, Missouri 64625

OPERATOR SERVICES

Missouri Public
Service Commission

Local Directory Assistance Service

REC'D DEC 11 1998

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri request the telephone numbers of other customers within the same LATA.

B. Conditions

1. All accounts are entitled to three free direct dialed calls per month to Directory Assistance service for each individual access line.
2. Call allowances are not transferable between accounts.
3. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
4. Rates specified in C.1. below are not applicable to:

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-Calls placed from hotels and motels.

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-Calls placed from hospitals.

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-Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

-Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

1. Customer originated calls (maximum of two requests per call), each.....\$.40

Busy Verification and Interrupt Service

A. General

Upon request of a calling party, the Operator will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

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OPERATOR SERVICES – (Cont'd)

(D)

(D)

Local Operator Assisted Calls

- A. Operator Services Rate Structure. Subscriber will assess its Operator Services charges based upon whether the ILEC's end user is receiving (a) manual Operator Services (i.e., provided a live Operator), for which a per work second charge will apply, or (b) automated Operator Services (i.e., an OS switch equipment voice recognition feature, functioning without live Operators), where a flat rate per call charge will apply. (S)
- B. Operator Services Call Processing. Whether manual or automated, Operator will provide the following services on behalf of the end user when processing a 0-dialed call regardless of whether Directory Assistance is also requested.
 - 1. General Operator Assistance – The end user dialing 0 may ask the Operator to provide local and intraLATA dialing assistance for the purposes of completing calls or requesting information on how to place calls; handling emergency calls, handling credits and handling person-to-person calls. (S)

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OPERATOR SERVICES – (Cont'd)

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Busy Verification and Interrupt Service (Cont'd)

REC'D DEC 11 1998

B. Rates

1. A Verification Charge will apply when:
 - a. The operator verifies that the line is busy with a call in progress, or
 - b. The operator verifies that the line is available for incoming calls.
 - c. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
 - d. No charge will apply when the calling party advises that the call is from an official public emergency agency.

Rates

Verification Charge, each request	\$ 0.40
Interrupt Charge, each request	\$ 0.75

Person-to-Person Service

Person-to-Person service is not offered.

Local Operator Assisted Calls

1. Description

Credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

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OPERATOR SERVICES – (Cont'd)

Local Operator Assisted Calls – (Cont'd)

- 2. Calling Card – The end user dialing 0 may provide the Operator with a Calling Card number for billing purposes, and seek assistance in completing the call. (S)
- 3. Collect – The end user dialing 0 may ask the Operator to bill the charges associated with the call to the called number, provided such billing is accepted by the called number.
- 4. Third Number Billed – The end user dialing 0 may ask the Operator to bill the call to a different number than the calling or called number.
- 5. Busy Line Verification – A service in which the end user dialing 0 will ask the Operator to check the requested line for conversation in progress and advise the caller of the status.
- 6. Busy Line Interrupt – A service in which the end user dialing 0 asks the Operator to interrupt a conversation in progress, to determine if one of the parties is willing to speak to the caller requesting the interrupt.

C. Rates and Charges

- 1. Operator Assisted Call Processing – All Types (except Operator Assisted DA), per work second \$0.03 (N)
- 2. Fully Automated OS Call Processing, per call \$0.15 (S)

Rates shown on this tariff are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission. (N)
 (N)

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\$ 0.30
\$ 1.05
\$ 1.05

OPERATOR SERVICES - (Cont'd)

Local Operator Assisted Calls - (Cont'd)

- 2. Surcharges
 - Calling card, per request
 - Collect, per request
 - Third number, per request

Intrastate IntraLATA Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

- 1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls on a temporary basis until such time as the Company's Operator Service Provider can direct 0- toll calls to the customer's carrier of choice.
- 2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.
 - a. Rates set forth below, apply to 0- toll calls originating for all classes and grades of service.
- 3. Intrastate IntraLATA 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

B. Rates and Charges

1. Surcharges:		Non- Automated
a. Station Sent Paid		\$3.30
b. Station Calling Card		\$0.50
c. Station Collect		\$1.25
d. Station Billed to Third Party		\$1.25
e. Person to Person		\$5.50
2. Intrastate IntraLATA 0- Toll rates:		
a. Initial rate, per minute	\$0.50	
b. Additional Rate, per minute	\$0.50	

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OPERATOR SERVICES – (Cont'd)

Missouri Public
Service Commission

Local Operator Assisted Calls – (Cont'd)

REC'D DEC 11 1998

2. Rates

Calling card, per request	\$ 0.30
Collect, per request	\$ 1.05
Third number, per request	\$ 1.05

Intrastate IntraLATA Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls on a temporary basis until such time as the Company's Operator Service Provider can direct 0- toll calls to the customer's carrier of choice.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.
 - a. Rates set forth below, apply to 0- toll calls originating for all classes and grades of service.
3. Intrastate IntraLATA 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

B. Rates and Charges

1. Surcharges:		<u>Non- Automated</u>
a. Station Sent Paid		\$3.30
b. Station Calling Card		\$0.50
c. Station Collect		\$1.25
d. Station Billed to Third Party		\$1.25
e. Person to Person		\$5.50
2. Intrastate IntraLATA 0- Toll rates:		
a. Initial rate, per minute	\$0.50	
b. Additional Rate, per minute	\$0.50	

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P.O. Box 227
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GREEN HILLS TELECOMMUNICATIONS SERVICES

PSC MO. NO. 1
Section 34
First Revised Sheet 4
Canceling Original Sheet 4

OPERATOR SERVICES – (Cont'd)

(D)

(D)

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OPERATOR SERVICES – (Cont'd)

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Intercept Service

A. General

1. Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.
2. Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
3. Intercept Service will not be provided to customers disconnected for non-payment.
4. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
5. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

B. Rates and Charges

This service is offered free of charge to all eligible customers for a period of 30 days following the discontinuance of service. The following rate is in addition to any other applicable rates and charges shown in the tariff's of the Company.

	Monthly Rate
Intercept service	\$10.00

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LATE PAYMENT CHARGE

A. General

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

- 1. Late Payment Charge
 - a. Residence or Business \$ 5.00 (1)

C. Conditions

- 1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
- 2. See Discontinuance of Service section in this tariff.

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LATE PAYMENT CHARGE

REC'D DEC 11 1998

A. General

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

- 1. Late Payment Charge
 - a. Residence or Business \$ 1.50

C. Conditions

- 1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
- 2. See Discontinuance of Service section in this tariff.

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