#### **NOTICE OF PRICE INCREASE**

Attention EarthLink Business Customers - On your April 2014 invoice you will see a 5% increase in the monthly recurring charges for each of the following categories of service: data, internet, local and long distance voice service and analog POTS lines. As an example, if your current POTS line rate is \$68.25, the new rate will be \$71.66.

This increase is the result of increased underlying costs and is necessary to continue to provide you quality service. For more information go to https://oneconnect.earthlinkbusiness.com or call Earthlink Business Customer Care at 1-800-962-2488.

myLink is EarthLink Business' online account management portal. If you are not a current myLink subscriber, visit https://oneconnect.earthlinkbusiness.com and click on "Register Today" or call Customer Care at 1-800-962-2488 for assistance.





Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street - Suite 500 Jefferson City, MO 65102-0360

RE: CTC Communications Corp. d/b/a EarthLink Buisness
Tariff Revision for P.S.C. MO Tariff No. 2 (Interexchange Services)

Dear Mr. Woodruff:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of CTC Communications Corp. d/b/a EarthLink Business. The purpose of this filing is to increase the Monthly Membership Fee and 800 Number Service Charge for switched and/or dedicated services. Customers have been notified of this rate increase via bill message (copy enclosed). The Company respectfully requests an effective date for this filing of April 1, 2014.

The following tariff pages are included with this filing:

Second Revised Sheet No. 23

Third Revised Sheet No. 24

Third Revised Sheet No. 26

Increases Monthly Membership Fee
Increases CTC Switched Inbound Service 800 Number MRC
Increases CTC Dedicated Inbound Service 800 Number MRC

Please acknowledge receipt of this filing via return email confirmation.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte
Consultant to CTC Communications Corp.

cc: Mary Whiting (via Email) - EarthLink - CTC

Linda Manske (Via E-Mail) - EarthLink - CTC

Office of Public Counsel

file: EarthLink - CTC - Missouri - IXC

tms: MOi1401

Enclosure TF/mw

### INTEREXCHANGE TELECOMMUNICATIONS SERVICES

### **SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

## 3.4 Service Descriptions (cont'd)

## F. Directory Assistance

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

### 3.5 Rates

#### General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee:

\$5.51 per account

**(I)** 

Issued: February 28, 2014 Effective: April 1, 2014

By: Vice President, Tax

CTC Communications Corp. d/b/a EarthLink Business

1375 Peachtree Street, Level A

### INTEREXCHANGE TELECOMMUNICATIONS SERVICES

## **SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

# 3.5 Rates (cont'd)

### 3.5.1 CTC Switched Outbound Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1380 per minute

#### 3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

800 Number Service Charge

1-10 numbers, per number, per month \$4.41 (I) 11+ numbers, per number, per month \$1.10 (I)

Plan 1

All mileage bands

All times of day: \$0.1910 per minute

Plan 2

All mileage bands

All times of day: \$0.1400 per minute

Issued: February 28, 2014 Effective: April 1, 2014

By: Vice President, Tax

CTC Communications Corp. d/b/a EarthLink Business

1375 Peachtree Street, Level A

Atlanta, Georgia 30309 MOi1401

### INTEREXCHANGE TELECOMMUNICATIONS SERVICES

### **SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**

## 3.5 Rates (cont'd)

### 3.5.4 CTC Dedicated Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

800 Number Service Charge

1-10 numbers, per number, per month \$4.41 (I) 11+ numbers, per number, per month \$1.10 (I)

Plan 1

All mileage bands

All times of day: \$0.1280 per minute

Plan 2

All mileage bands

All times of day: \$0.091 per minute

### 3.5.5 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$0.1790

Issued: February 28, 2014 Effective: April 1, 2014

By: Vice President, Tax

CTC Communications Corp. d/b/a EarthLink Business

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Atlanta, Georgia 30309 MOi1401