



November 1, 2011
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FILED
November 1, 2011
Data Center
Missouri Public
Service Commission

Mr. Steven Reed, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

RE: Withdrawal of Verizon Long Distance LLC Missouri PSC Tariff No. 2 - Pursuant to House Bill No. 338, Enacted on July 8, 2011.

Dear Mr. Reed:

Pursuant to House Bill No. 338, Enacted on July 8, 2011, enclosed for filing please find this request to withdraw Missouri PSC Tariff No. 4 submitted on behalf of Verizon Long Distance LLC. As a result of recent changes in state law governing the regulation of telecommunications services in Missouri, Verizon Long Distance LLC (the "Company") is hereby giving the Commission notice of its intent to withdraw its tariffs for telecommunications services provided by the Company in the state of Missouri.

The Company respectfully requests an effective date for this filing of December 1, 2011.

The Company will make available its rates, charges, terms and conditions for its interexchange services on its website at <http://www.verizonldregulatory.com>.

Questions regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

Connie Wightman

cc: Office of Public Counsel
file: VLD - Missouri
tms: MOo1103

CW/lw

This tariff, Verizon Long Distance LLC, MO P.S.C. No. 2, replaces in its entirety Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance MO P.S.C. No. 1, currently on file with the Commission.

TITLE SHEET
MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF
OF
VERIZON LONG DISTANCE LLC

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate, interexchange service and facilities for telecommunications services provided by Verizon Long Distance LLC ("VLD") within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected, during normal business hours, at the company's principal place of business.

Verizon Long Distance LLC operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

Issued: March 10, 2009

Effective: April 9, 2009

Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-XX-XXX, the following statutes and rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

4 CSR 240-10.020	Depreciation of Fund Income
4 CSR 240-30.010(2)(C)	Posting of Exchange Rates at Central Operating Offices
4 CSR 240-32.030(1)(B)(C)	Exchange Boundary maps and record of access lines
4 CSR 240-32.030(2)	In State Record Keeping
4 CSR 240-32.050(3)	Local Office Record Keeping
4 CSR 240-32.050(4)	Telephone Directories
4 CSR 240-32.050(5)	Call Intercept
4 CSR 240-32.050(6)	Telephone Number Changes
4 CSR 240-32.070(4)	Coin Telephones
4 CSR 240-33.030	Information regarding lowest price available
4 CSR 240-33.040 (1) ,(5)	Financing Fee

COMMISSION RULES

Section 392.240(1)	Rates - reasonable average return on investment
Section 392.270	Property Valuation
Section 392.280	Depreciation Rates
Section 392.290	Issuance of Securities
Section 392.310	Issuance of Stock and Bonds
Section 392.320	Stock Dividends
Section 392.330	Issuance of Securities, Debt and Notes
Section 392.340	Reorganization

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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TABLE OF CONTENTS

Waivers Granted	1
Table of Contents	2
Tariff Format	3
Explanation of Symbols	4
Marketing Name Index	5
Section 1 - Definitions	6
Section 2 - Rules and Regulations	9
Section 3 - Description of Service and Rates	23
Section 4 - Miscellaneous Services	74
Section 5 - Promotions	94
Section 6 - Obsolete Service Offerings	114

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TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).

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Arlington, Virginia 22201

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EXPLANATION OF SYMBOLS AND ABBREVIATIONS

SYMBOLS

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule, or condition.
- (I) To signify an increase.
- (M) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (S) To signify reissued material.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

ABBREVIATIONS

- VLD - Verizon Long Distance LLC
- LEC - Local Exchange Company
- MTS - Measured Toll Service
- PBX - Private Branch Exchange

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Marketing Name Index

Marketing Name	Tariff Name	Page No.
Basic Plan	Long Distance Telecommunications Service (LDMTS)	27
Best Times sm Plan	Plan B Service	28
Business Unlimited Long Distance Service	Business Unlimited Long Distance Service	67
e-Values sm Plan	Plan D Service	30
FirmRate Advantage Plan	FirmRate Advantage Plan	60
FirmRate Plus Plan	FirmRate Plus Plan	71
FlexDistance Plan	FlexDistance Plan	63
SimpleOptions sm Calling Plan	SimpleOptions	150
State Saver Plan	Plan G Service	29
TalkTime	Plan F Service	35
Unlimited Plan	Plan K Service	38
Worldwide Saver Domestic	Plan H Service	37
Verizon Five Cents Plan sm	Plan L Service	43
Verizon Freedom Unlimited sm	Plan N Service - Unlimited	45
Verizon Freedom Essentials; Verizon Freedom Value	Plan O Service - Unlimited	51
Verizon Single Rate LD Plan	Plan P Service	50

(D)

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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Basic Plan	Long Distance Telecommunications Service (LDMTS)	27
Best Times sm Plan	Plan B Service	28
Business Unlimited Long Distance Service	Business Unlimited Long Distance Service	67
e-Values sm Plan	Plan D Service	30
FirmRate Advantage Plan	FirmRate Advantage Plan	60
FirmRate Plus Plan	FirmRate Plus Plan	71
FlexDistance Plan	FlexDistance Plan	63
SimpleOptions sm Calling Plan	SimpleOptions	150
SmartTouch sm	Plan E Service	31
State Saver Plan	Plan G Service	29
TalkTime	Plan F Service	35
Unlimited Plan	Plan K Service	38
Worldwide Saver Domestic	Plan H Service	37
Verizon Five Cents Plan sm	Plan L Service	43
Verizon Freedom Unlimited sm	Plan N Service - Unlimited	45
Verizon Freedom Essentials; Verizon Freedom Value	Plan O Service - Unlimited	51
Verizon Single Rate LD Plan	Plan P Service	50

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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Marketing Name	Tariff Name	Page No.
Basic Plan	Long Distance Telecommunications Service (LDMTS)	27
Best Times sm Plan	Plan B Service	28
Business Unlimited Long Distance Service	Business Unlimited Long Distance Service	67
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FirmRate Plus Plan	FirmRate Plus Plan	71
FlexDistance Plan	FlexDistance Plan	63
SimpleOptions sm Calling Plan	SimpleOptions	55
SmartTouch sm	Plan E Service	31
State Saver Plan	Plan G Service	29
TalkTime	Plan F Service	35
Unlimited Plan	Plan K Service	38
Worldwide Saver Domestic	Plan H Service	37
Verizon Five Cents Plan sm	Plan L Service	43
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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 1 - DEFINITIONS

The following definitions are applicable to this tariff:

Access Line - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier.

Account - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service billed to the same Customer address. An Account may include multiple locations for the same Customer.

Account Code - A series of digits entered by Customer to associate a call with a particular department, cost center, or client. An unvalidated Accounting Code shall be accepted if it contains the proper number of digits. A validated Accounting Code shall only be accepted if it can be matched with a number on the list of valid Accounting Codes provided by Customer.

Aggregator - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. An example of an Authorization Code is a calling card account number and personal identification number. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

VLD - Used throughout this rate sheet to mean Verizon Long Distance LLC unless clearly indicated otherwise by the text.

Business Customer - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

Calling Card Call - A Calling Card Call is an operator assisted or automated call placed by a Customer where the call charges are billed to a local telephone company issued authorization code rather than to the originating or terminating telephone number.

Casual Calling - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX +1 + area code + destination number.

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Verizon Long Distance LLC
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SECTION 1 - DEFINITIONS, (Cont'd.)

Collect Call - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Commission - The Missouri Public Service Commission.

Company - Verizon Long Distance LLC, unless stated otherwise.

Company's Point of Presence - Location of the serving central office associated with access to the Company's or its underlying carrier's network.

Consumer - A person who is not a Customer who initiates any telephone calls using operator services.

Customer - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

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LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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Initial And Additional Period - The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

Joint Offer Card - A Travel Card service that is available to Customers who are also customers of another carrier which has a pre-existing arrangement with the Company for completion of some or all calls billed to that carrier's calling card.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

LEC - Local Exchange Company

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 1 - DEFINITIONS, (Cont'd.)

Long Distance Message Telecommunications Service (LDMTS) - Long Distance telecommunications service offered pursuant to this tariff.

Operator Station Call - A service whereby the Customer places a non-Person to Person call with the assistance of an operator (live or automated.)

Person to Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling unit. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Sub-Minute Rating - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard business or residential local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 1 - DEFINITIONS, (Cont'd.)

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Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Travel Card - A proprietary calling card offered by Verizon Long Distance LLC which is accessed by dialing a Company-provided access number or via a line presubscribed to VLD services. See also Joint Offer Card.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of VLD and Locations of Service

The Company's service is furnished to Customers for communications originating and terminating within the State of Missouri under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week.

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Where network facilities and billing systems permit, the Company will block casual dialing.

2.2 Use of Service

- 2.2.1 Service may be used for any lawful purpose for which it is technically suited.
- 2.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, as appropriate.
- 2.2.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of VLD and Locations of Service

The Company's service is furnished to Customers for communications originating and terminating within the State of Missouri under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week.

Travel Card services will be provided within other states, between this state and other states, and between other states only where the Company has all necessary authorizations from the Federal Communications Commission and the applicable state commission. Interstate Travel Card services will be provided under tariffs filed with the FCC. Travel Card services furnished within other states will be provided under tariffs filed with such other states or prevailing terms where tariffs are not required by applicable law.

Where network facilities and billing systems permit, the Company will block casual dialing.

2.2 Use of Service

2.2.1 Service may be used for any lawful purpose for which it is technically suited.

2.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest to such items remain, at all times, solely with the Company or its underlying carrier, as appropriate.

2.2.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.3 Limitations of Service

- 2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 2.3.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4 The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating location.
- 2.3.5 The Company reserves the right to refuse to process calling card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service. (T)
- 2.3.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 2.3.7 Service is offered subject to restrictions imposed upon the Company by any authority having authority over the Company's provision of service.

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 Verizon Long Distance LLC
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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.3 Limitations of Service**

- 2.3.1** Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.
- 2.3.3** The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.3.4** The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating location.
- 2.3.5** The Company reserves the right to refuse to process Travel Card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service.
- 2.3.6** The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 2.3.7** Service is offered subject to restrictions imposed upon the Company by any authority having authority over the Company's provision of service.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.4 Assignment or Transfer**

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

2.5 Liabilities of Company

2.5.1 Except in cases of gross neglect or willful misconduct, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.

2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

2.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.

2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.

2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by facilities or equipment provided by the Customer.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.6 Liability of the Customer**

The Customer shall indemnify, defend and hold harmless the Company (including the costs of litigation and reasonable attorney's fees) against:

- 2.6.1** Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and
- 2.6.2** Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Customer; and
- 2.6.3** All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.

2.7 Taxes and Fees

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7.1 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services, unless otherwise specified in this tariff. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.7 Taxes and Fees, (Cont'd.)****2.7.1 Pay Telephone Surcharge, (Cont'd.)**

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Per Call Charge: \$0.24

2.7.2 Missouri Universal Service Fund

The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.

The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."

The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

2.9 Installation

No installation at the Customer's Premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.10 Payment for Service**

- 2.10.1** Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company, if applicable, will be the late payment fee applied by the affiliated local exchange company, if applicable, to overdue charges. Customers that are not billed by an affiliated local exchange company, if applicable, may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 25th day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.
- 2.10.2** The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- 2.10.3** The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via their Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- 2.10.4** The Company reserves the right to assess a charge of \$20.00, or the maximum amount allowed by law, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.
- 2.10.5** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.11 Deposits**

2.11.1 The Company reserves the right to examine the credit record of the Customer, using any lawful sources for determining credit standing. If the Customer's financial condition is unknown or unacceptable to the Company, the Customer may be required to provide the Company with a security deposit which the Company may apply against overdue charges. The amount of the security deposit shall be equal to two months' estimated usage but may vary with the Customer's credit history and projected usage. The Customer shall be apprised that after one year of service the Account shall be reviewed, and in the event that all amounts due have been paid within the terms and conditions of this tariff, the deposit shall be refunded in full. If subsequent payment or usage patterns change, the Company may request an increase in or resubmission of the security deposit as appropriate. The Company may also require a security deposit before service is restored (along with the payment of overdue charges) from the Customer whose service has been discontinued for nonpayment of overdue charges. Such security deposit may be based on a new credit history (taking into account the discontinuance of service) and estimates of usage. Interest will be paid on deposits held at the rate of 9% per year.

2.11.2 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.12 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment shall be in an amount equal to or less than estimated installation charges plus one months' estimated billing.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.13 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

2.14 Cancellation and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges when the Company deems it necessary to take such action to prevent unlawful use of its service. VLD will restore services as soon as it can be provided without undue risk. (D)

2.14.2 Cancellation by the Customer

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. (D)

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.13 Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access. For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

2.14 Cancellation and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the termination of service for charges incurred before termination. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer Travel Cards when the Company deems it necessary to take such action to prevent unlawful use of its service. VLD will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new Travel Card codes to replace ones that have been deactivated.

2.14.2 Cancellation by the Customer

The Customer may have service discontinued upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.14 Cancellation and Restoration of Service, (Cont'd.)****2.14.3 Refusal, Suspension or Cancellation by the Company**

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- B. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- C. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- D. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
- E. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- F. For unauthorized or unlawful use of Authorization Codes: Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without notice. (D)

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.14 Cancellation and Restoration of Service, (Cont'd.)****2.14.3 Refusal, Suspension or Cancellation by the Company**

- A. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- B. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- C. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- D. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Company may refuse, suspend or cancel service, without notice, for any violation of terms of this tariff, for any violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.
- E. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Company may refuse, suspend or cancel service, without notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- F. For unauthorized or unlawful use of Travel Card numbers and Authorization Codes: Travel Card Numbers and Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such numbers or Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without notice.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.14 Cancellation and Restoration of Service, (Cont'd.)****2.14.4 Notice of Discontinuance**

VLD may refuse or discontinue service under the following conditions provided that, unless otherwise stated in this tariff, the Customer shall be given 15 days notice to comply with any rule or remedy any deficiency:

- A. For use of telephone service for any purpose other than that described in the application.
- B. For neglect or refusal to provide reasonable access to VLD or its agents for the purpose of inspection and maintenance of equipment owned by VLD or its agents.
- C. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect VLD's equipment or service to others.
- D. Without notice in the event of tampering with the equipment or services owned by VLD or its agents.
- F. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, VLD may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.14.5 Restoration of Service

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.15 Application for Service**

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

2.16 Interconnection

- 2.16.1** Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.
- 2.16.2** Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.
- 2.16.3** The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the facilities or equipment of the Company. If the Customer maintains or operates the interconnected facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.17 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.18 Minimum Service Period

The minimum service period is one month (30 days), unless otherwise specified by tariff or contract.

2.19 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to charges by local exchange companies, including but not limited to, message unit charges or to wireless air time charges to access the Company's network or to terminate calls. The Company shall not be responsible for any such charges incurred by the Customer in gaining access to the Company's network.

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.20 Other Rules

- 2.20.1** VLD reserves the right to validate the credit worthiness of Customers through available verification procedures. Where a calling card code cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (T)
- 2.20.2** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.20.3** For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 2.20.4** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.20.5** Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
- 2.20.6** From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 2 - RULES AND REGULATIONS, (Cont'd.)**2.20 Other Rules**

- 2.20.1** VLD reserves the right to validate the credit worthiness of Customers through available verification procedures. Where a Travel Card code cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
- 2.20.2** The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.20.3** For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 2.20.4** Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.20.5** Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

3.1.1 The Company provides telecommunications services between locations within the State of Missouri. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.

3.1.2 Presubscribed service is offered from locations served with equal access end offices.

3.1.3 PIC Change Waiver

New and existing business and residential Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels are eligible to receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier (PIC change).

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The PIC change credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

3.1.4 The Company's service is available twenty-four hours per day, seven days a week.

3.1.5 Unless otherwise specified in the product description in this tariff, services offered include interLATA and intraLATA long distance service where presubscription is available.

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

- 3.1.1 The Company provides telecommunications services between locations within the State of Missouri. The Company's service charges are based upon call duration, time of day rate period, mileage, and/or call type.
- 3.1.2, Presubscribed service is offered from locations served with equal access end offices.
- 3.1.3 [Reserved for Future Use]
- 3.1.4 The Company's service is available twenty-four hours per day, seven days a week.
- 3.1.5 Unless otherwise specified in the product description in this tariff, services offered include interLATA and intraLATA long distance service where presubscription is available.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between the rate center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the applicable rate centers as defined by Telecordia (formerly Bellcore) and on file with the FCC in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the call.

Formula:
$$\sqrt{\frac{(v_1 - v_1)^2 + (h_1 - h_2)^2}{10}}$$

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.3 Timing of Calls**

Billing for calls placed over the network is based in part on the duration of the call.

3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.3.2 Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.

3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.

3.3.4 Calls are measured and billed in one minute increments unless otherwise indicated in this tariff. Any partial minute is rounded up to a full minute.

3.3.5 No charges apply to incomplete calls.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.4 Time-Of-Day Rate Periods

A. Optional Calling Plans

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

* to, but not including.

Unless otherwise specified in the product description in this tariff, calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs; calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

Other Rate Periods

Peak:	Daytime Rate Period, per above.
Off Peak:	All other days and hours which are not included in Daytime Rate Period above.
Flat:	Twenty-four hours per day, seven days a week.

B. Long Distance Message Telecommunications Service and Operator Services

The following time of day periods apply to LDMTS and Operator Services calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM weekends

* to, but not including.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential and business Customer for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

3.5.2 Rates and Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

		<u>Peak</u>	<u>Off-Peak</u>
Residential	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000
Business	IntraLATA	\$0.4000	\$0.4000
	InterLATA	\$0.4000	\$0.4000

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.1 Plan B Service

A. General Description

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge applies, as described below. When service is used for both interstate and intrastate calling, only one MRC applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Rate Per Minute

Peak	\$0.170
Off-Peak	\$0.170

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	\$6.95
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** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.2 Plan G Service

A. General Description

Plan G Service is an optional calling plan offered to Residential Customers for outbound direct dial calling. Plan G Customers pay a Monthly Recurring Charge (MRC), as described below, and receive a single flat rate per minute. This flat rate plan is available 24 hours a day, seven days a week for all intrastate direct dialed calling. Plan G Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Rate Per Minute	\$0.12
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C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan G Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Monthly Recurring Charge	\$7.95
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** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.3 Plan D Service

A. General Description

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Plan D Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

Rate Per Minute

Monday - Friday	\$0.220
Saturday & Sunday	\$0.070

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge: \$6.50 (I)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.3 Plan D Service

A. General Description

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Plan D Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate and international rate plans.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

Rate Per Minute

Monday - Friday	\$0.220
Saturday & Sunday	\$0.070

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge: \$5.50

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use)

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.4 Plan E Service****A. General Description**

Plan E is an optional calling plan offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling. Plan E utilizes Residential Customer-provided switched access lines that are presubscribed to the Company.

This service can not be selected for IntraLATA calling only.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of \$10.00. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Residential Customer's prepaid account. The Company must receive verification of payments made via credit card or check cards (issued by Visa or MasterCard) from the authorized agent or financial institution prior to crediting an account. Account details, including calling activity and other charges, may be viewed by the Residential Customer at a Web site designated by the Company via the Internet at no extra charge. Residential Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Residential Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Residential Customer's prepaid account balance.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use)

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.4 Plan E Service, (Cont'd.)****A. General Description, (Cont'd.)**

For the Residential Customer who elects pre-paid service, the available balance that may be applied to prepaid presubscribed switched equal access direct dialed intrastate interexchange outbound calling service is the net amount after the Company has deducted Residential Customer-elected charges, e.g., charges for statements of account. The Residential Customer who elects pre-paid service will be notified of the account balance available for calling and the time available for a call by a network recording at the beginning of each call. At the Residential Customer's option, the Residential Customer will also be notified of the available balance for calling at the end of each call. The Residential Customer will receive warning messages as the account balance is nearing depletion. Once the Residential Customer's available balance for calling has been depleted, the Residential Customer will be unable to place a new call, or continue a current call, using the Company's Plan E until the available balance for calling is replenished. The routine depletion and replenishment of the available balance for calling does not constitute suspension of service under this tariff.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use)

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.4 Plan E Service, (Cont'd.)****A. General Description, (Cont'd.)**

The Plan E Customer may elect to have the account automatically replenished through a pre-authorized credit card arrangement. The automatic replenishment can either be a monthly automatic deposit or a replenishment that is triggered when the balance in the account reaches a threshold specified by the Customer, as described below. The Customer may arrange for monthly automatic replenishment pursuant to Company-presubscribed procedures. A date of the month, 1 through 30, may be selected. In February, when day 29 or 30 is the selection, the automatic replenishment will take place on the 28th, except in a Leap Year when, if the 29th or 30th is selected, the automatic replenishment will take place on the 29th. The monthly automatic replenishment amount will be determined by the Customer. The monthly automatic replenishment shall be a whole dollar amount between \$10.00 and a maximum of \$999.00. The Customer may also arrange for automatic replenishment when the account balance falls below a Customer designated dollar threshold with a minimum threshold of \$5.00 and a maximum threshold of \$999.00. The threshold must be a whole dollar amount. When the threshold is reached, the recharge amount specified by the Customer will be automatically added to the account balance. The replenishment amount must be between \$10.00 and \$999.00 and must be a whole dollar amount. If for any reason the credit card company does not authorize any given automatic replenishment selected by the Customer, the automatic replenishment feature will be suspended until the Customer contacts the Company and reestablishes the service.

The Residential Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a refund within 90 days of cancellation. All refunds will be provided to the Residential Customer of record by check, regardless of the method of payment.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 (Reserved For Future Use)

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.4 Plan E Service, (Cont'd.)

B. Rates and Charges

Rates and charges for prepaid calling services consist of a per minute rate for prepaid calling services. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Rates include all applicable federal, state, and local sales and other taxes, fees and surcharges. All rates and charges applicable to Plan E are listed below.

A one-time activation credit applies per account when a Customer first subscribes to Plan E or switches from another plan to Plan E. If the Customer cancels Plan E before utilizing the entire activation credit, then the Company will not refund to the Customer any unused activation credit.

Prepaid Service Rate per Minute:	\$0.11
Travel Card Rate per Minute:	\$0.25
Directory Assistance per Call:	\$0.50
Account Statement:	\$1.95 per account statement
Activation Credit:	\$5.00

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 Plan F Service

A. General Description

Plan F Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as described below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.50	30	\$0.12 per minute
\$9.00	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 Plan F Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interLATA and/or intraLATA, interexchange domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Product Guide. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

(D)

** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.5 Plan F Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account*, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interLATA and/or intraLATA, interexchange domestic calling minutes (excluding minutes used for Travel Card, Residential Personal Toll Free Number, Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Product Guide. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

** The Existing Customer who wishes to retain usage and monthly fees on a per line basis may do so by establishing a separate billing account per line.*

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.6 Plan H Service

Plan H Service is an optional calling plan that offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service.

(D)

Directory assistance and operator assisted calls are offered at rates specified in Sections 4.3 and 4.4 of this tariff.

If the Customer discontinues International Option 1 Service, Plan H will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

	<u>Per Minute</u>
Direct Dial	\$0.10

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.6 Plan H Service

Plan H Service is an optional calling plan that offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Default travel card and toll free rates are also offered with this plan. Directory assistance and operator assisted calls are offered at rates specified in Sections 4.3 and 4.4 of this tariff.

If the Customer discontinues International Option 1 Service, Plan H will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

	<u>Per Minute</u>
Direct Dial	\$0.10

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited

A. General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

(D)

B. Qualifying Local Services

The qualifying local services are optional residential service packages or billing arrangements offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited

A. General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded. All calls are recorded in one minute increments.

B. Qualifying Local Services

The qualifying local services are optional residential service packages or billing arrangements offered by a Verizon local exchange company (in Verizon local exchange company serving areas) or a non-affiliated local exchange company (outside of Verizon local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited, (Cont'd.)****B. Qualifying Local Services, (Cont'd.)****1. Type 1 Package**

The Type 1 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following at a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service,
- d. Unlimited direct dialed local directory assistance *, and
- e. A choice of calling features from the list provided below.
Anonymous Call Block, Anonymous Call Rejection, Automatic Busy Redial (*66), Automatic Call Return (*69), Call Block, Call Forwarding, Call Forwarding Busy Line, Don't Answer, Call Forwarding Busy Line/Don't Answer, Caller ID, Caller ID with ACB, Caller ID Name and Number (Call Waiting ID), Call Waiting, Call Waiting ID with Name, Caller ID-Number Only, Call Waiting ID Deluxe, Call Intercept, Call Waiting/Cancel Call Waiting, Call Forwarding-Variable, Distinctive Ring, Internet Call Manager, Intercom Extra, Special Call Acceptance, Special Call Forwarding, Speed Dialing 8 and/or 30, Talking Call Waiting, Three Way Calling, Ultra Forward, VIP Alert, Voice Dialing, Home Voice Mail-Standard, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

* This qualifier is not applicable where restrictions on directory assistance apply.

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited, (Cont'd.)****B. Qualifying Local Services, (Cont'd.)****2. Type 2 Package**

The Type 2 Package is an optional residential service package that provides the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge. The qualifying residential service package or billing arrangement must offer at least the following for a single package price:

- a. Individual flat or basic message rate local service with touchtone,
- b. Applicable service connection charges,
- c. Unlimited direct dialed intraLATA toll calling service, and
- d. A choice of calling features from the list provided below.

Caller ID, Caller ID with ACB, Call Waiting, Speed Dialing 8 and/or 30, Three-Way Calling, Standard Home Voice Mail with Call Forward Busy Line/Don't Answer, Basic Voice Mail, Standard Voice Mail, Deluxe Voice Mail, Deluxe Voice Mail with Pager Notification.

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.7 Plan K Service - Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.8 of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates, described in the Current Rates section of this tariff, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls).

(D)

2. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Monthly Recurring Charge \$17.04

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.7 Plan K Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of first and last month partial billing cycles the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Monthly Recurring Charge	\$17.04
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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.8 Plan L Service****A. General Description**

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.8 Plan L Service, (Cont'd.)

B. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge:

Per Account	\$6.00
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2. Usage Rates

Per Minute	\$0.05
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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan N Service - Unlimited

A. General Description

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

(D)

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan N Service - Unlimited

A. General Description

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan N Service - Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

- a. individual flat or basic message rate local service with touch tone,
- b. unlimited intraLATA toll calling,
- c. applicable service connection charges, and
- d. a choice of up to three calling features, subject to availability, from the list provided below:
 - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
 - call waiting;
 - call forwarding;
 - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
 - distinctive ring
 - busy redial
 - call return
 - speed dialing 8 or 30 codes
 - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.9 Plan N Service - Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.8 of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates, described in the Current Rates section of this tariff, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan N Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls). (D)

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$16.99
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.9 Plan N Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge \$16.99

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Verizon Long Distance LLC
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.10 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

E. Rates and Charges

Each call is billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

Rate Per Minute	\$0.18
Monthly Recurring Charge	\$0.00

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XN-2009-0329; YX-2009-0641

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Verizon Single Rate Plan

(T)

A. General Description

Verizon Single Rate Plan is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Verizon Single Rate Plan Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

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Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

1. Application of Charges

(N)

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Verizon Single Rate Plan. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

(N)

Monthly Recurring Charge	\$1.99
Per Minute Rate:	\$0.12

(N)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.11 Plan P Service

A. General Description

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

Per Minute Rate: \$0.12

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in “Qualifying Local Service” below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

(D)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

Plan O Service – Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling, Travel Card, Toll Free Service and Directory Assistance are excluded.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan O Service – Unlimited, (Cont'd.)****B. Qualifying Local Service**

The qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. The Customer must subscribe to one of the following qualifying package types:

1. Type 1 Package
 - a. individual flat or basic message rate local service with touch tone,
 - b. unlimited intraLATA toll calling,
 - c. waiver of applicable service connection charges, and
 - d. a choice of up to three calling features, subject to availability, from the list provided below:
 - caller ID
 - call waiting
 - home voice mail with fixed call forwarding

2. Type 2 Package
 - a. individual flat or basic message rate local service with touch tone,
 - b. unlimited intraLATA toll calling, and
 - c. waiver of applicable service connection charges

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.6 Optional Residential Services, (Cont'd.)****3.6.12 Plan O Service – Unlimited, (Cont'd.)****C. Limitations of Service**

The Customer who discontinues or cancels the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 3.6.8 of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates, described in the Current Rates section of this tariff, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

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2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge \$12.95

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.6 Optional Residential Services, (Cont'd.)

3.6.12 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Travel Card, Toll Free Service, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge	\$12.95
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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services

3.7.1 [Reserved For Future Use]

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services

3.7.1 SimpleOptions

A. General Description

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

C. Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved For Future Use]

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.1 SimpleOptions, (Cont'd.)****D. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
7. When the Customer replaces a one or three year term on SimpleOptions to the FlexDistance Plan Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved For Future Use]

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 SimpleOptions, (Cont'd.)

E. Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

1. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.1500	\$0.1430	\$0.1280	*
\$100	\$0.1500	\$0.1430	\$0.1280	*
\$250	\$0.1500	\$0.1430	\$0.1280	*
\$500	\$0.1500	\$0.1430	\$0.1280	*
\$1,000	\$0.1500	\$0.1430	\$0.1280	*
\$3,000	\$0.1500	\$0.1430	\$0.1280	
\$5,000	\$0.1500	\$0.1430	\$0.1280	
\$7,500	\$0.1400	\$0.1330	\$0.1190	*
\$10,000	\$0.1400	\$0.1330	\$0.1190	*
\$15,000	\$0.1400	\$0.1330	\$0.1190	*
\$20,000	\$0.1400	\$0.1330	\$0.1190	*
\$30,000	\$0.1400	\$0.1330	\$0.1190	*

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved For Future Use]

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 SimpleOptions, (Cont'd.)

E. Usage Rates, (Cont'd.)

2. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term	
\$50	\$0.1500	\$0.1430	\$0.1280	*
\$100	\$0.1500	\$0.1430	\$0.1280	*
\$250	\$0.1500	\$0.1430	\$0.1280	*
\$500	\$0.1500	\$0.1430	\$0.1280	*
\$1,000	\$0.1500	\$0.1430	\$0.1280	*
\$3,000	\$0.1500	\$0.1430	\$0.1280	
\$5,000	\$0.1500	\$0.1430	\$0.1280	
\$7,500	\$0.1400	\$0.1330	\$0.1190	*
\$10,000	\$0.1400	\$0.1330	\$0.1190	*
\$15,000	\$0.1400	\$0.1330	\$0.1190	*
\$20,000	\$0.1400	\$0.1330	\$0.1190	*
\$30,000	\$0.1400	\$0.1330	\$0.1190	*

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 [Reserved For Future Use]

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.1 SimpleOptions, (Cont'd.)

E. Usage Rates, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee. Existing Customers who agree to modify their service by accepting a new contract term of one or three years, at the \$3,000 or \$5,000 Monthly Usage Guarantee level will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

(D)

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(D)

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates. (T)

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/12/09, only available to existing Customers. (T)

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan

A. General Description

The FirmRate Advantage Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FirmRate Advantage plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the FirmRate Plus calling plan rates as specified in this tariff.

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan, (Cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- 1. When the Customer disconnects its entire account; or
- 2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

- 1. When the Customer's physical location changes, but the term plan is continued at the new location;
- 2. When the Customer negotiates the term plan for a longer term;
- 3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- 4. When the Customer changes plan prior to 60 days of service;
- 5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
- 6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan or FlexDistance Plan.

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At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan, (Cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Advantage Plan to either a one or three year term on FirmRate Plus Plan, FlexDistance Plan or SimpleOptions Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.2 FirmRate Advantage Plan, (cont'd)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

a. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

b. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

(D)

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.

B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

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 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

(T)

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.

B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

* Effective 11/12/09, only available to existing Customers.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan

A. General Description

The FlexDistance Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The FlexDistance Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan at plan rates. Customers may select a one or three year term commitment in order to obtain lower rates.

This plan is an add-on service to the interstate FlexDistance Plan. See www.verizonldregulatory.com.

B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

(D)

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card* calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG. (T)

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

* Effective 11/12/09, only available to existing Customers.

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 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, Travel Card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

B. Rates and Charges, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.3 FlexDistance Plan, (Cont'd.)****C. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.3 FlexDistance Plan, (Cont'd.)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Flex Plan is terminated by the Customer, including:

- When the Customer disconnects its entire account;
- When the Customer selects a shorter term; or
- When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

- When the Customer's physical location changes, but the term plan is continued at the new location;
- When the Customer negotiates the term plan for a longer term;
- When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- When the Customer changes plan prior to 60 days of service;
- When the Customer returns to the Company as a result of a Winback program;
- When the Customer reduces their term monthly spend level one level during a billing cycle; or
- When the Customer moves from a one or three year term on Flex Distance Service to Unlimited Long Distance Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

(D)

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card* voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

(T)

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

** Effective 11/12/09, only available to existing Customers.*

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service****A. General Description**

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free and Travel Card voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

B. Qualifying Local Services

The Customer must have all qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service**

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to FirmRate Plus depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, Firm Rate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service**

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: FlexGrow type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, flexpath services, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services.

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company.

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to either FirmRate or SimpleOptions depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to FirmRate Plus Plan, Firm Rate Advantage Plan or FlexDistance Plan unless the Customer selects another Optional Business Service.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and incidental non-broadcast facsimile usage, and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale, autodialing, predictive dialers, or facsimile broadcasting, blasting, or spamming. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan, as a result of the Customer's use of the service for non-eligible uses as set forth herein. (T)
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This calling plan is only offered where billing and system capabilities exist.

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Edward L. Googe, President
Verizon Long Distance LLC
22001 Loudoun County Parkway
Ashburn, Virginia 20147

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.4 Business Unlimited Long Distance Service, (Cont'd.)****C. Limitations of Service, (Cont'd.)**

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to FirmRate Plus Plan, FirmRate Advantage Plan or FlexDistance Plan, described in Section 6.24.1, as a result of the Customer's use of the service for non-eligible uses as set forth herein.

This calling plan is only offered where billing and system capabilities exist.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment. (D)

2. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.4 Business Unlimited Long Distance Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Travel Card and Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free and Travel Card calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06
Domestic Travel Card, per minute	\$0.36

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. (D)

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

(D)

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling is also available under this plan. (T)

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Travel Card	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

* Effective 11/12/09, only available to existing Customers. (T)

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 FirmRate Plus Plan

The FirmRate Plus Plan is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling is also available under this plan.

This plan is an add-on service to the interstate FirmRate Plus plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

A. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 Seconds	6 seconds
Travel Card	18 Seconds	6 seconds
Operator Assisted	1 minute	1 minute

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)**3.7 Optional Business Services, (Cont'd.)****3.7.5 FirmRate Plus Plan, (Cont'd.)****B. Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; or
6. When the Customer moves from a one or three year term on FirmRate Plus Plan to either a one or three year term on FirmRate Advantage Plan, FlexDistance Plan or Simple Options Plan.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.7 Optional Business Services, (Cont'd.)

3.7.5 FirmRate Plus Plan

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.190	\$0.070	\$0.060

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.190	\$0.070	\$0.060

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 [Reserved for Future Use]

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Edward L. Googe, President
Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Travel Card Services

Effective March 20, 2010, Travel Card Services will be grandfathered and will no longer be available to new residential Customers. (T)

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4.1.1 General Description

Travel Card Services are available for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES**4.1 Travel Card Services****4.1.1 General Description**

Travel Card Services are available for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company. (T)

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Travel Card Services

4.1.1 General Description

Travel Card Services are available to Residential and Business Customers for originating telephone calls. Service is accessed by dialing the Company-designated access numbers or via the Company's Operator services. In those instances in which the Customer places a jurisdictionally local call using this service by dialing the long distance access method described above, the call will be carried by the Company and charged at the rates listed herein and according to the terms and conditions of this tariff. Travel Card Service is offered to Customers with lines presubscribed to Company services and to Customers of a Company affiliated local exchange carrier who are not presubscribed to the Company's services. The applicable rates, including usage and per call charges, vary based on whether the Customer is presubscribed to the Company and which Company rate plan is selected by the Customer. In addition, a per call service charge as specified below applies when operator assistance is provided by the Company.

Travel Card Service is offered in three versions. 1) A version that offers calling anywhere, including to international locations and country-to-country calling, except to and from blocked countries; 2) a version that allows only domestic calling within the 50 United States and the District of Columbia, American Samoa, Guam, Puerto Rico, U.S. Virgin Islands and the Northern Mariana Islands; 3) a version that allows calls to a designated telephone number only. International termination and country-to-country calling are not available with Options 2 and 3.

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits. Service charges apply to each completed call, in addition to the usage charges specified above. See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4 of this tariff.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (Cont'd.)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.2 Residential Travel Card Service

Effective March 20, 2010, Residential Travel Card Service will be grandfathered and will no longer be available to new residential Customers.

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Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

A. Usage Charges

1. Type 1 Travel Card

Rate Per Minute	<u>InterLATA</u>	<u>IntraLATA</u>
All times of day	\$0.75	\$0.75

2. Type 2 Travel Card

Rate Per Minute	<u>InterLATA</u>	<u>IntraLATA</u>
All times of day	\$0.50	\$0.50

B. Per Call Charges (InterLATA and IntraLATA)

1. Type 1 Travel Card	\$0.75
2. Type 2 Travel Card	\$0.00

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.2 Residential Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

A. Usage Charges

1. Type 1 Travel Card

Rate Per Minute	<u>InterLATA</u>	<u>IntraLATA</u>
All times of day	\$0.75	\$0.75

2. Type 2 Travel Card

Rate Per Minute	<u>InterLATA</u>	<u>IntraLATA</u>
All times of day	\$0.50	\$0.50

B. Per Call Charges (InterLATA and IntraLATA)

- | | |
|-----------------------|--------|
| 1. Type 1 Travel Card | \$0.75 |
| 2. Type 2 Travel Card | \$0.00 |

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.3 [Reserved For Future Use]

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.3 Business Travel Card Service

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute. Type 1 rates apply to Customers using a Travel Card not associated with a presubscribed line. Type 1 rates also apply to Travel Card Customers who purchase local services from a local exchange affiliate of the Company, but who are not presubscribed to the Company for long distance services. Type 2 rates apply to Customers whose Travel Card is associated with a line presubscribed to the Company's long distance service.

A. Usage Charges

1.	Type 1 Travel Card	Rate Per Minute
		\$0.75
2.	Type 2 Travel Card	Per Minute
	Month to Month	\$0.3600
	1 Year Term	\$0.3400
	2 Year Term	\$0.3200
	3 Year Term	\$0.3100

B. Per Call Charges

1.	Type 1 Travel Card	\$0.75
2.	Type 2 Travel Card	\$0.00

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (Cont'd.)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.4 Away from Home

Effective March 20, 2010, Away from Home will be grandfathered and will no longer be available to new residential Customers.

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A. General Description

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, American Samoa, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Mariana Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.4 Away from Home

A. General Description

The Away from Home Service Travel Card plan is offered to Residential Customers. The Away from Home plan offers a choice of domestic Travel Card packages designed to meet varying Customer requirements. For the packages that include monthly recurring charges, the Travel Card and Residential Personal Toll Free Number rates are lower than the rates available if those services were purchased outside of an Away from Home package. This plan allows Customers to originate long distance travel card calls via a Company provided toll free number. Customers will be billed a flat per minute rate for each call that originates and terminates within the 50 United States and the District of Columbia, American Samoa, Puerto Rico, Guam, the U.S. Virgin Islands and the Northern Mariana Islands. Away from Home is available 24 hours a day, seven days per week, where facilities exist. All calls are rated in full minute increments. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. A pay telephone surcharge will be assessed, where applicable, on all calls made from a public payphone. Any other applicable surcharges will apply. The Customer must presubscribe to the Company and remain presubscribed to receive this service. In the event Customer requests another carrier, this service will remain active for no more than 60 days

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.4 Away from Home, (Cont'd.)

B. Rates and Charges

1.	Plan 1 - Basic Package	
	Travel Card:	\$0.50 per minute
	Per Call Charge:	\$0.00
	Toll Free	
	(Including Residential Personal	
	Toll Free Number)	\$0.25 per minute
2.	Plan 2 - Standard Package *	
	Travel Card	\$0.25 per minute
	Toll Free	
	(Including Residential Personal	
	Toll Free Number)	\$0.20 per minute
	Monthly Recurring Charge	\$1.00
3.	Plan 3 - Deluxe Package *	
	Travel Card	\$0.10 per minute
	Toll Free	
	(Including Residential Personal	
	Toll Free Number)	\$0.10 per minute
	Monthly Recurring Charge	\$4.95
	Plus Package	
4.	Plan 4 - Travel Card:	\$0.10 per minute
	Per Call Charge:	\$0.00
	Toll Free	
	(Including Residential Personal	
	Toll Free Number):	\$0.10 per minute
	Monthly Recurring Charge	\$3.00

* Plans 2 and 3 are not available to new Customers.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 [Reserved for Future Use], (Cont'd.)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.5 Travel Card Options

Effective March 20, 2010, Travel Card Options will be grandfathered and will no longer be available to new residential Customers.

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A. Conference Calling

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Per Leg Charge \$0.00

Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this tariff

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.1 Travel Card Services, (Cont'd.)

4.1.5 Travel Card Options

A. Conference Calling

Customers may use the Company's Travel Card services to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal travel card surcharges. Operator services charges will apply if an operator is used in setting up the call. Per minute rates apply on a per leg basis.

Per Leg Charge \$0.00

Per minute charges apply in accordance with LDMTS rates in Section 3.5 of this tariff

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Joint Offer Card Service

Effective March 20, 2010, Joint Offer Card Service will be grandfathered and will no longer be available to new residential Customers.

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4.2.1 General Description

Joint Offer Card Service is available to Residential Customers who are not presubscribed to the Company's services, but who are customers of an affiliated local exchange carrier. Customers may originate telephone calls by dialing the Company-designated access numbers or via the Company's operator services. An additional per call service charge as specified in Section 4.2.3 applies when operator assistance is provided by the Company.

4.2.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

A. Usage Charges

Rate Per Minute

All Times of Day

InterLATA

\$0.750

B. Per Call Charge

Rate per call

\$0.75

4.2.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.2 Joint Offer Card Service

4.2.1 General Description

Joint Offer Card Service is available to Residential Customers who are not presubscribed to the Company's services, but who are customers of an affiliated local exchange carrier. Customers may originate telephone calls by dialing the Company-designated access numbers or via the Company's operator services. An additional per call service charge as specified in Section 4.2.3 applies when operator assistance is provided by the Company.

4.2.2 Joint Offer Card Service Rates

Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

A.	Usage Charges	
	Rate Per Minute	
	All Times of Day	InterLATA \$0.750
B.	Per Call Charge	
	Rate per call	\$0.75

4.2.3 Operator Assistance

When operator assistance is provided by the Company operator to complete the call, a per call service charge applies as specified below. Service charges do not apply when the caller places the call from a rotary dial telephone and must use the operator to input the required digits.

Service charges apply to each completed call, in addition to the usage charges specified above.

See per call Service Charge rates applicable to Operator Assisted Station to Station or Person to Person in Section 4.4.

SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Directory Assistance

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

4.3.1 Directory Assistance Rates

Directory Assistance, Per Call \$0.95

4.3.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below, unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

Per Completed Call \$0.50

Rate Per Minute \$0.18

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

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Verizon Long Distance LLC
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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services**

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 4.4.1 Operator services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
- 4.4.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.
- 4.4.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 4.4.18 below.
- 4.4.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Section 4.4.17.
- 4.4.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.
- 4.4.6 Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or Company's knowledge.
- 4.4.7 The caller and billed party, if difference from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
- 4.4.8 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services, (Cont'd.)**

- 4.4.9** Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
- 4.4.10** Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 4.4.11** Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 4.4.12** Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 4.4.13** Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 4.4.14** Company will refuse operator services to traffic aggregators which block access to other Companies.
- 4.4.15** Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.
- 4.4.16** Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Customer Authorization Codes or Calling Cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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Verizon Long Distance LLC
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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Operator Services, (Cont'd.)

4.4.17 Per Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.4.8 Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

Customer Dialed Calling Card Station	\$0.00
Operator Assisted Calling Card Station	\$3.45
Operator Assisted Station to Station:	\$3.45
Billed Collect:	\$3.45
Billed to Third Party	\$3.45
Operator Assisted Person to Person	\$6.50

4.4.18 Per Minute Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Partial minutes are rounded up to the next minute.

A. IntraLATA Usage Rates

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.4000	\$0.4000	\$0.4000	\$0.4000

B. InterLATA Usage Rates

Peak		Off-Peak	
Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
\$0.5000	\$0.5000	\$0.5000	\$0.5000

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services, (Cont'd.)****4.4.19 Operator Services Safeguards**

The following terms and conditions apply to services provided from Aggregator locations.

A. Unanswered Calls

The Company will not bill for unanswered calls in areas where equal access is available. Furthermore, the Company will not knowingly bill for unanswered calls where equal access is not available.

B. Call Splashing

The Company will not engage in call splashing, unless the consumer requests to be transferred to another provider of operator services, the consumer is informed that the rates for the call may not reflect the rates from the actual originating location of the call, and the consumer then consents to be transferred. Furthermore, the Company will not bill for a call that does not reflect the location of the origination of the call, unless the aforementioned conditions have been met.

C. Call Branding

The Company will; (A) identify itself, audibly and distinctly, to the consumer at the beginning and end of each telephone call and before the consumer incurs any charge for the call; (B) permit the customer to terminate the telephone call at no charge before the call is connected; and (C) disclose immediately to the consumer, upon request and at no charge to the consumer, a quote of its rates and charges for the call, methods by which such rates or charges will be collected, and the methods by which complaints concerning such charges, or collection practices will be resolved.

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.4 Operator Services, (Cont'd.)****4.4.19 Operator Services Safeguards, (Cont'd.)****D. Subscriber/Aggregator Compliance**

The Company will ensure that each subscriber location for which the Company provides operator services is in compliance with the requirements of this tariff. The Company will withhold payment of any compensation, including commissions, if the Company believes the subscriber is in violation of the requirements of this tariff.

E. Posting

Each location owner or Aggregator utilizing Company's services shall post on or near the telephone instrument information pertaining to Company's operator services as provided by Company.

F. Access to Carrier of Choice

The Company does not block access to other carriers. Access to the End Users preferred carrier is available through the use of the carriers' access codes and/or calling sequences provided to their customers.

G. Emergency Service

Each location owner or Aggregator shall post instructions on how to reach the nearest emergency service provider and Company will pass all emergency calls to the appropriate emergency service at no charge.

H. Location Surcharges

The Company will not collect location surcharges on behalf of Aggregators.

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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.5 Toll Free Services****4.5.1 Business Toll Free Service****A. General Description**

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. Calls to the Customer's Business Toll Free Service number can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange, subject to the Area of Service options specified by the Customer pursuant to paragraph C on page 49 of this tariff. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

B. Business Toll Free Service Number Assignment

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.1 Business Toll Free Service, (Cont'd.)

C. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

D. Rates and Charges

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.21	\$0.21	\$0.21	\$0.21
InterLATA	\$0.21	\$0.21	\$0.21	\$0.21

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 [Reserved for Future Use]

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 Residential Personal Toll Free Number

Effective March 20, 2010, Residential Personal Toll Free Number will be grandfathered and will no longer be available to new residential Customers.

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A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), 500, 700, 900, 976, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

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Verizon Long Distance LLC
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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 Residential Personal Toll Free Number

A. General Description

Residential Personal Toll Free Number is a toll free service that provides a telephone number for Residential Customers to receive calls. Residential Personal Toll Free Number is available to Customers with lines presubscribed to the Company's service. This service allows presubscribed Customers to pay for incoming calls made to a personal toll free number. Incoming calls to that toll free number terminate at a telephone number designated by the Customer, subject to limitations indicated below.

Residential Personal Toll Free Number calls can originate from all intrastate locations, including locations that are jurisdictionally local to the originating exchange. Residential Personal Toll Free Number call termination is available to all domestic locations served by the Company. The Customer-designated termination number may be any valid telephone number except numbers designated by the North American Numbering Plan as toll free (800, 888, 877, etc.), 500, 700, 900, 976, public or semi-public pay telephone numbers and directory assistance (411 and NPA-555-1212) numbers.

Residential Personal Toll Free Number is free to the calling party. All charges are billed to the Residential Personal Toll Free Number Customer, based on the per minute usage rate indicated below. A Monthly Recurring Charge applies to each account subscribed to Residential Personal Toll Free Number, in addition to the applicable usage charges and per call charges specified below.

The Residential Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company in accordance with the provisions in this tariff, will also discontinue, or have discontinued by the Company, their Residential Personal Toll Free Number option.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 [Reserved for Future Use], (Cont'd.)

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Verizon Long Distance LLC
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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 Residential Personal Toll Free Number, (Cont'd.)

B. Basic Option

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at no additional charge.

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Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

C. Plus Option *

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

* The Plus Option is not available to new Customers.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.5 Toll Free Services, (Cont'd.)****4.5.4 Residential Personal Toll Free Number, (Cont'd.)****B. Basic Option**

To call the Customer's designated terminating number, the Customer must dial the Company-designated toll free (800, 888, 877, etc.) terminating number and 4-digit Personal Identification Number (PIN) that has been assigned to the Customer's presubscribed residential telephone number. Subsequent to the initial establishment of the account, the Customer may change the termination number to an alternate telephone number. Because Residential Personal Toll Free Number Customers share access on the same toll free access number based on PIN, use of the toll free number may be lost if service is terminated. Customers may have multiple toll free numbers per account. Call detail is available on the Customer's monthly statement at not additional charge.

Calls will be billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute will be rounded up to the next full minute. Residential Personal Toll Free Number may not be assigned or transferred for use with service provided by another carrier.

Distinctive Ring and Area Code Selection are not available with Residential Personal Toll Free Number. Customers must have touch-tone dialing to complete the toll free call. Minimum Service period for Residential Personal Toll Free Number is one month.

C. Plus Option *

Plus Option allows Customers to have calls routed to up to ten (10) different terminating numbers, using a single toll free number. The first terminating location defaults to the Customer's presubscribed telephone number. The Customer can specify the terminating numbers associated with each of the Residential Personal Toll Free Number Plus 4-digit PINs.

* The Plus Option is not available to new Customers.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 [Reserved for Future Use], (Cont'd.)

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(D)

(D)

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Edward L. Googe, President
Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.5 Toll Free Services, (Cont'd.)

4.5.4 Residential Personal Toll Free Number, (Cont'd.)

D. Rates and Charges

1. Usage Charges

	<u>Basic</u>	<u>Plus *</u>
Per minute rate:	\$0.25	\$0.05

2. Monthly Recurring Charges

The Monthly Recurring Charge applies to each Residential Personal Toll Free Number Account. When the billing date does not coincide with the date that this Option was started, changed, or discontinued, the Monthly Recurring Charge will be adjusted to reflect the fractional part of the month during which service is provided. Participating multiline Customers will be billed one recurring charge for each line that has Residential Personal Toll Free Number billed to the main account. The Monthly Recurring Charge applies whether or not the Customer receives any calls.

	<u>Basic</u>	<u>Plus *</u>
Monthly Recurring Charge:	\$0.00	\$3.95

* The Plus Option is not available to new Customers.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)**4.6 Residential Account Code Service****4.6.1 General Description**

Residential Account Code Service offers different levels of security and cost management. Account codes can be associated to a Customer's switched access line. The Customer will be required to input appropriate codes before the domestic or international long distance call is processed.

Unvalidated Account Codes - managed by the Customer to categorize and secure telecommunications expenditures and access. The Customer must notify the Company with the number of digits that will be used. The Company's network will authorize calls only if an account code with the correct number of digits (2 to 6) is dialed. The Customer controls the assignment of actual numbers dialed.

Validated Account Codes - managed by the Customer to categorize and secure telecommunications expenditures and access. The Customer must provide the Company with a list of account codes that will be used. The Company's network will authorize calls only if an account code with the correct number of digits (2 to 6) and sequencing of digits is dialed. All account code assignments (adds/deletions/changes) must be placed through the Company. The Customer may request up to 50 codes per account. If the Customer has more than one line in an account, the Validated Account Code functionality will only be placed on the line(s) designated by the Customer.

This service is available where network and billing system capabilities permit.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.6 Residential Account Code Service

4.6.2 Rates and Charges

<u>Residential Account Codes</u>	<u>Monthly Recurring Charge, per account</u>
Unvalidated Account Codes:	\$2.50
Validated Account Codes:	
- with a Domestic Calling Plan	\$5.00
- with both a Domestic and International Calling Plan	\$1.00
- for presubscribed residential Customers who are certified as disabled by their LEC.	\$1.00
- for residential Customers who subscribe to Plan K - Unlimited	\$1.00

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS**5.1 Promotions - General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring, recurring or usage charges for the Customer (if eligible) of target services for a limited duration. Promotions may also be offered to attract or retain Customers who indicate that they would otherwise intend to accept a legitimate competitive offer made by a tariffed carrier. Such promotions shall be made available to all similarly situated Customers. These promotions will be subject to prior notification to and approval by the Commission.

5.2 Complementary Promotions

From time to time, the Company may offer promotions in its interstate and/or international tariffs which may also apply to intrastate services ("Complementary Promotions"). Such Complementary Promotions are subject to the terms and conditions set forth in Verizon Long Distance LLC federal rate schedules. Discounts, charge or other term waivers, certificates, credits or other value offered in identical Complementary Promotions are not cumulative.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.3 Acquisition Free Minutes Promotion

This promotion is available to new and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. This promotion provides invoice credits on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at tariffed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This promotion may not be combined with any other Percent Discount or Free Minutes Discount promotion.

This offer is valid until February 16, 2003.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.4 Acquisition Percent Discount Promotion

This promotion is available to returning Residential Customers presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to six (6) consecutive full month invoices, plus first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customers reported spending levels qualify the Residential Customer for one of the following levels of Free Minutes Credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0.00 - \$9.99	0	0
\$10.00 - \$24.99	1	50%
\$25.00 - \$49.99	3	33%
\$50.00 +	6	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion.

This offer is valid until February 16, 2003.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.5 Reserved Free Minutes Promotion

This promotion is available for retention of Residential Customers in good standing who have presubscribed to the Company's intrastate service and who have notified the Company of the Residential Customer's intent to leave the Company for another service provider before the actual discontinuation of the Company's service by the Customer. This promotion provides invoice credits to established Residential Customers on three consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer enrolls in the promotion.

Existing Customers in good standing become eligible for the Reserved Free Minutes Promotion by notifying a Company service representative of their intent to select another primary exchange carrier, prior to discontinuing the Company's service.

The eligible Residential Customer's most recent three months' actual total interexchange charges, less any applicable discounts and/or credits qualify the Customer for one of three levels of Reserved Free Minutes credits. All call types utilizing the Company's service contribute toward calculation of Reserved Free Minutes credits. All interexchange usage for the Residential Customer's most recent three months of service, except Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Reserved Free Minutes credits which are calculated at tariffed rates, after the application of any other credits. The Reserved Free Minutes credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's presubscribed service or whose service is discontinued by the Company, prior to exercising earned Reserved Free Minutes forfeits remaining eligibility. Unused Reserved Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Forecast or Self-Reported Monthly Long Distance Spending	Applicable Free Minutes For Three Complete Invoice Cycles
\$0.00 - \$9.99	0
\$10.00 - \$24.99	30
\$25.00 - \$49.99	60
\$50.00 +	90

This offer is valid until February 16, 2003.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.6 Acquisition Percent Discount Promotion #3

This promotion is available to new, existing and returning Residential Customers who presubscribe to the Company's intrastate service through Company-designated sales channels for Company-designated marketing campaigns. Eligibility for this Promotion is contingent on the Customer's proactive response to the Company's designated marketing campaign. The promotion provides invoice credits on up to twelve (12) consecutive invoices, beginning with the first full invoice plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted spending levels for the Residential Customer or the Residential Customer's reported spending levels qualify the Residential Customer for one of the following levels of Percent Discount credits.

All interexchange usage - up to the limits detailed below - contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Percent Discount
\$0 - \$9.99	0	0%
\$10.00 - \$24.99	3	50%
\$25.00 - \$49.99	6	33%
\$50.00 +	12	10%

This promotion may not be combined with any other Free Minutes or Percent Discount promotion. Identical interstate, intrastate or international promotions are not cumulative.

This offer is valid until February 16, 2003.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.7 Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Service, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

This offer is no longer offered to new Customers.

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.7 Percent Discount International Promotion

This promotion is available to existing, new and returning Residential Customers who presubscribe to the Company's International Option 1 Service, along with any domestic interexchange service, except for Plan E Service, through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides a Percent Discount credit of 20% on six consecutive full month invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

All interexchange usage contributes toward calculation of Percent Discount credits. Percent Discount credits are calculated based on 20% of the tariffed usage rates, prior to the application of any other credits. The Percent Discount credits will appear on the same invoice as contributing usage.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

This promotion may not be combined with any other promotion.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.8 Toll Free**

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan 1. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until March 28, 2002.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.9 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative.

This offer is no longer offered to new Customers.

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 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.9 Returning Percent Discount Promotion

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic intrastate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on up to twelve consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Customer initiates service.

Company-forecasted calling spending levels for the Residential Customer or the Residential Customer's reported calling spending levels qualify the Residential Customer for the following Retention Percent Discount credits.

All interexchange usage, except Directory Assistance and Directory Assistance with Call Completion - up to the limits detailed below - contributes toward calculation of Retention Percent Discount credits. Retention Percent Discount credits are calculated based on the tariffed rates, prior to the application of any other credits. The Retention Percent Discount credits will appear on the same invoice as contributing usage for a fixed number of complete billing cycles, per the schedule below.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Percent Discount credits forfeits remaining eligibility. Unused Retention Percent Discount credits from one billing cycle will not carry over to subsequent billing cycle(s).

Forecasted or Reported Monthly Long Distance Spending	Promotion Duration(# of Complete Bill Cycles)	Applicable Retention Percent Discount
\$50.00 +	12	10%

This promotion may not be combined with any Acquisition Free Minutes Promotion or Percent Discount Promotion. Identical intrastate or international promotions are not cumulative. This offer is valid until canceled by the Company.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.10 Toll Free RespOrg Campaign**

The Company offers business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan 1. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan 1. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion.

This offer is valid until March 28, 2002.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.11 Special Event Marketing**

This promotion is available to new Residential Customers who presubscribe to the Company's Plan C intrastate service through the following designated sales channel for the following Company-designated marketing campaign. Eligibility for this Promotion is contingent on the Customer's proactive response either on site or to a Company-designated toll free number on marketing materials distributed to the Customer at the Special Event location. The promotion provides invoice credits for 30 complimentary minutes on three (3) consecutive invoices, plus the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Complimentary minutes will be awarded to the Customer in the form of a credit on the same invoice as contributing minutes. Minutes may consist of any interstate, intrastate or international direct dialed calls, Toll Free calls or operator assisted calls.

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned complimentary minutes credits forfeits remaining eligibility. Unused complimentary minutes credits from one billing cycle will not carry over to subsequent billing cycle(s), except for the first partial month.

This promotion is intended only for residential Customers who have attended the Special Event and signed up for the Company's Plan C either on site, or via the designated toll free number. The Customer cannot enroll in any other promotion.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.12 Merchandise Promotion**

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

5.13 Demonstration of Service Promotion

From time to time, the Company shall demonstrate its services by providing free calls to the Customer or potential Customer of up to ten minutes duration over its network. These promotional/demonstration calls will originate only from distinct temporary demonstration booths.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.14 IntraLATA Carrier Sign Up Promotion**

The IntraLATA Carrier Sign Up Promotion is offered to new and existing business Customers who presubscribe to the Company's intraLATA service through Company-designated sales channels for Company-designated marketing campaigns. The eligible Customer will receive a one-time credit to offset the costs associated with changing a presubscribed intraLATA carrier.

The charge for changing a Customer's presubscribed carrier is assessed by the local exchange carrier serving that Customer. Where appropriate arrangements are in place between the Company and the eligible Customer's local exchange carrier, the Company will incur the change charge directly on the Customer's behalf. Where such an arrangement does not exist, or at the Company's discretion, a credit not to exceed five dollars (\$5.00) will be issued to the Customer's account or a check will be mailed to the Customer.

The Company issued credit will be applied within ninety (90) days of the eligible Customer's intraLATA presubscribed carrier change. If the Customer's service is discontinued prior to receiving the credit, either at the request of the Customer or by the Company, then the credit will be forfeited.

The IntraLATA Carrier Sign Up Promotion may be combined with other promotional offers for which the Customer is eligible.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
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SECTION 5 - PROMOTIONS, (Cont'd.)**5.15 Customer Appreciation Day**

This promotion is available to an existing Residential Customer who presubscribes to the Company's International Option 1 Service, along with any qualifying domestic interexchange calling plan, through Company-designated sales channels for Company-designated marketing campaigns. On Company pre-selected "Customer Appreciation Days", a 20% discount on all interexchange usage on the selected day will be available to all qualifying customers.

An existing Customer will qualify for the promotion based on the Customer's actual spending level that will be an average of \$25 per month or more over the three (3) month period prior to each Customer Appreciation Day.

All interexchange usage contributes toward calculation of the discount. Monthly recurring charges do not contribute toward this discount. The percent discount will be calculated off the usage rates. The percent discount will appear on the same invoice as contributing usage and will be awarded to the eligible Customer in the form of a bill discount. The percent discount will be forfeited if not used on the qualifying Customer Appreciation Day.

This promotion cannot be combined with any other promotion.

This offer is valid until April 8, 2003.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.16 Additional Line Promotion**

This promotion is offered to an existing, new or returning Residential Customer who subscribes to one of the following outbound, switched, domestic intrastate, interexchange calling plans offered by the Company: Plan B Service, Plan C Service, Plan D Service, Plan F Service or Plan G Service, as described elsewhere in this tariff ("Eligible Plan(s)") on either an additional dial tone line (for existing customers only) or on at least two lines (for new or returning Customers). The Residential Customer will receive an \$11.88 credit each month on his or her bill if the Customer meets all of the following requirements:

- a. presubscription to the Company for intrastate interLATA service and to the Company or the Customer's local exchange carrier for intrastate intraLATA service on either: (1) one additional line (for existing Company customers); or (2) at least two lines (for new or returning customers), and
- b. an existing Company Customer must have either the Company or the Customer's local exchange carrier for intrastate intraLATA service on his or her existing line, and
- c. an unlimited local exchange calling plan, offered by the Customer's local exchange carrier, on at least one line

Dial tone line(s) and unlimited local exchange calling may be provided by affiliates of the Company or any other certified local exchange carrier that provides service to eligible Residential Customers in areas served by the Company and that interchanges traffic with the Company using switched access services which accept carrier identification codes designated by the Company. To be eligible for this promotion, the Residential Customer:

- a. must subscribe to one of the Company's Eligible Plans between May 26, 2002 and February 25, 2003 via sales channels designated by the Company; and
- b. must demonstrate to the satisfaction of the Company at the time of subscription to a Company Eligible Plan that the Residential Customer also subscribes to local dial tone service with the qualifying number of unlimited local exchange calling plans, and has the requisite number of lines presubscribed to the Company.

This promotion is no longer available to new Customers.

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.17 Business High Value Loyalty Award # 2

The Company offers to existing Business Customers a one-time bill credit based on the average monthly spending for the first two (2) months. A total of interstate, international, intrastate, travel card, toll free, and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The bill credit will be posted on the third month's bill. The credit must be used in the month granted and will not carry over to the next month. Any credit not used will be forfeited.

The Business customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned bill credits forfeits remaining eligibility.

Average Spending Level	Applicable Bill Credit
\$ 0.00 - \$49.99	No award
\$50.00 - \$100.99	\$25.00
\$101.00 +	\$50.00

This offer is no longer offered to new Customers.

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 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.17 Business High Value Loyalty Award # 2

The Company offers to existing Business Customers a one-time bill credit based on the average monthly spending for the first two (2) months. A total of interstate, international, intrastate, travel card, toll free, and operator service calls will be counted toward the total dollars billed to determine the average spending level.

The bill credit will be posted on the third month's bill. The credit must be used in the month granted and will not carry over to the next month. Any credit not used will be forfeited.

The Business customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned bill credits forfeits remaining eligibility.

Average Spending Level	Applicable Bill Credit
\$ 0.00 - \$49.99	No award
\$50.00 - \$100.99	\$25.00
\$101.00 +	\$50.00

This promotion is valid until canceled by the Company.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.18 Winback Promotion # 2**

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance, Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is valid until August 1, 2003.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.19 Acquisition Free Minutes Promotion #3

This promotion is available to returning Residential Customers who presubscribe to the Company's domestic interstate, interexchange service through Company-designated sales channels for Company-designated marketing campaigns. The promotion provides invoice credits on three consecutive invoices, including the first partial month if enrollment begins prior to the first full billing cycle after the Residential Customer initiates service.

Company-forecasted Long Distance spending levels of \$10 or greater for the Residential Customer or the Residential Customer's previous monthly average Long Distance spending levels of \$10 or greater qualify the Residential Customer for one of the following levels of Free Minutes credits.

All interexchange usage contributes toward calculation of Free Minutes credits. Free Minutes credits are calculated at RTC listed rates, prior to the application of any other credits. The Free Minutes credits will appear on the same invoice as contributing usage. Free Minutes can be used for domestic and/or international direct dialed calls, Travel Card, Toll Free, or operator assisted calls (excluding Directory Assistance),

The Residential Customer who discontinues the Company's service, or whose service is discontinued by the Company, prior to exercising earned Free Minutes forfeits remaining eligibility. Unused Free Minutes from one billing cycle will not carry over to subsequent billing cycle(s).

Contact Dates	Applicable Free Minutes For Three Complete Invoice Cycles
Customer returns within 90 days of disconnection from Company	30
Customer returns more than 90 days after disconnection from Company	60

This promotion is available to Customers with Plan B, Plan C and Plan G Service. This promotion may not be combined with any other free minute or percent discount promotion. Identical intrastate or international promotions are not cumulative.

This offer is valid until August 31, 2003.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)

5.20 Loyalty Promotion #2

The Loyalty Promotion #2 is offered to new Residential Customers who presubscribe to the Company's service through Company-designated sales channels for Company-designated marketing campaigns. This promotion offers eligible Residential Customers free minutes of usage, based on Customer's actual billing at qualifying spending levels as described below. Customers must meet the Spend Level in at least two of their first three consecutive months to receive the specified Reward Amount.

Spend Level	Reward Amount
\$0.00 - \$9.99	0
\$10.00 - \$19.99	60 free domestic minutes credited in 6 th month
\$20.00 - \$39.99	60 free domestic minutes credited in 6 th month
\$40.00+	60 free minutes of domestic calling on the following four holidays for twenty four consecutive months after the Customer qualifies for the promotion: New Year's Day, Mother's Day, July 4 th and Thanksgiving Day

Qualifying Spend Level will be determined after all other discounts and credits resulting from any other promotion are applied. The following usage will be included in determining the Customer's Spend Level: domestic and/or international direct dialed calls, Travel Card, Toll Free, operator assisted calls and Directory Assistance. The free minutes will be applied to domestic interexchange direct dialed outbound calling. Unused free minutes will not carry over and will be forfeited if not used in the month granted. If, because of systems constraints, it is not possible to provide the free minute credits, Company may provide Customer with a substitute reward that is equal to or greater in value than the free minute credit.

The qualified Customer who discontinues the Company's service or whose service is discontinued by the Company will forfeit all eligibility and any unused minutes that had been previously awarded.

This promotion may be combined with any other promotion for which the Residential Customer is eligible.

This promotion is valid until August 31, 2003.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 5 - PROMOTIONS, (Cont'd.)**5.21 2008 Fast Start Long Distance Promotion**

The 2008 Fast Start Long Distance Promotion is offered to new Business Customers that presubscribe to either the Business FlexDistance or SimpleOptions Long Distance calling plans with either a one or three term plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 25% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on June 30, 2008.

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Verizon Long Distance LLC
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SECTION 5 - PROMOTIONS, (Cont'd.)**5.22 15% Long Distance Usage Discount Promotion**

The 15% Long Distance Usage Discount Promotion is offered to new Business Customers that presubscribe to either the FlexDistance Long Distance Plan with a Minimum Spend Level of \$24, \$40 or \$65; the FirmRate Advantage Plan or the FirmRate Plus Plan.

The qualified Customer who satisfies the promotion eligibility requirements set forth above shall receive a 15% discount on all long distance usage for 12 consecutive months. The discount will appear on each month's bill.

The Customer who discontinues the Company's service as described above, or whose service is discontinued by the Company, prior to receiving all monthly discounts forfeits remaining eligibility, including future discounts.

This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not available in conjunction with any other promotion.

This offer expires on July 1, 2008.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS

Services in this section are available only to existing Customers at existing locations, except as otherwise indicated in the service descriptions in this Section. Customers who are disconnected from an obsolete/grandfathered plan as a result of non-payment may lose their eligibility to be restored to the obsolete/grandfathered plan.

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.1 Business/Residence Line Toll Free Service**

Business/Residence Line Toll Free Service provides for the termination of inbound toll-free calls to one-party exchange access lines. The minimum service period for Business/Residence Line Toll Free Service is one day.

6.1.1 Toll Free Number Assignment

Toll Free Number Assignment provides for the assignment of a single ten digit toll free number (i.e. 800-XXX-XXXX). Toll Free Number Service allows for but does not require the Toll Free Service Customer to use one toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service, as described in (B) following. The assigned toll free number will terminate to an exchange access line.

6.1.2 Area of Service

Area of Service defines the geographic location from which the Toll Free Number Service customer desires to accept calls for a given Toll Free number. An exchange access line is required for termination of Toll Free Number Service traffic. The desired Area of Service must be specified by Customer at the time Business/Residence Line Toll Free Service is ordered.

6.1.3 Variable Call Destination

The Variable Call Destination feature provides for multiple terminations of Business/Residence Line Toll Free Service when Customer specifies an Area of Service. This allows for the assignment of one toll free number with termination to an exchange access line.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.1 Business/Residence Line Toll Free Service, (Cont'd.)****6.1.4 Determining Usage Charges**

Monthly usage charges are calculated separately for each exchange access line termination. There is a minimum usage charge based on the average completed call of 30 seconds per completed call for each billing period for each rate period. Therefore, if the average duration of all such calls is less than 30 seconds, the total use equals the number of calls multiplied by 30 seconds. Usage charges apply as follows:

- A. For each exchange access line termination of a given toll free number, the total chargeable hours for each rate period for each termination is the greater of (1) or (2) following, rounded up to the nearest tenth.
 1. Determine the total actual Business/Residence Line Toll Free Service hours associated with a given toll free number and exchange access line for each rate period (chargeable time for each call) or;
 2. Determine the total equivalent hours associated with a given toll free number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call X 30 seconds).
- B. Using the total chargeable hours per rate period determined in 1. preceding and the table of hourly rates, multiply the hourly rates(s) in the appropriate usage tier by the number of hours used in each usage tier. The total charge is the sum of all the usage.
- C. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days service is provided, plus the usage charges applicable for that month. Every month is considered to have 30 days.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.5 Rates and Charges

A.

Per Hour of Use	<u>Rate Per Hour</u>
Usage Rates	
<u>ALL TIMES OF DAY</u>	
Month-by-Month (No Service Agreement)	
Usage per Hour	
Up to and including ten hours	\$12.00
Greater than ten hours	\$11.00
One Year Service Agreement	
Usage per Hour	
Up to and including ten hours	\$11.40
Greater than ten hours	\$10.45
Two Year Service Agreement	
Usage per Hour	
Up to and including ten hours	\$10.83
Greater than ten hours	\$ 9.72
Three Year Service Agreement	
Usage per Hour	
Up to and including ten hours	\$10.07
Greater than ten hours	\$ 9.23

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.1 Business/Residence Line Toll Free Service, (Cont'd.)

6.1.5 Rates and Charges, (cont'd)

B. Toll Free Service Termination per Exchange Access Line:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Per Toll Free Number - Initial	\$10.00	\$10.00
Per Toll Free Number - Additional	\$10.00	\$10.00

C. Variable Call Destination - Multiple terminations for an Area of Service:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Per toll free number record established	\$10.00	\$ 2.00
Per toll free number record changed	\$10.00	N/A

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.2 Easy Savings Plan**

Easy Savings Plan is a discount to standard plan rates available to residence Customers.

6.2.1 Description

- A. The discount applies to Customers who have subscribed to this plan and who have met the required plan usage dollar amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan.
- C. The plan is applicable to all Peak and Off-Peak Rate Periods Messages as set forth below for the following direct dialed calls.

- 1. The application of usage rates and timing of messages is as specified in Section 3.3 of this tariff.
- 2. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.
- 3. Easy Savings Plan Options

Option 1

Customers have the option to choose their preferred peak time calling hours. The choices are:

- 5:00 am to, but not including 5:00 pm
- 6:00 am to, but not including 6:00 pm
- 7:00 am to, but not including 7:00 pm
- 8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

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Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Easy Savings Plan, (Cont'd.)

6.2.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Easy Savings Plan discount percentage applies to the plan usage and to any applicable service charges, surcharges, and directory assistance charges.

6.2.3 Amount of Discount

Residential Customers who subscribe to the Easy Savings Plan whose monthly plan usage meets the amounts below will receive the following discount percentage on all plan usage billed for the month.

Total Usage Billed	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.2 Easy Savings Plan, (Cont'd.)

6.2.4 Rates

A. Customer Dialed Direct Station-to-Station

	<u>Initial</u>	<u>Peak</u>	<u>Initial</u>	<u>Off-Peak</u>
	<u>Minute</u>	<u>Each</u>	<u>Minute</u>	<u>Each</u>
		<u>Add'l Minute</u>		<u>Add'l Minute</u>
InterLATA	\$.25	\$.25	\$.15	\$.15
IntraLATA	\$.18	\$.18	\$.13	\$.13

B. Customer Dialed Calling Card Station-to-Station

	<u>Initial</u>	<u>Peak</u>	<u>Initial</u>	<u>Off-Peak</u>
	<u>Minute</u>	<u>Each</u>	<u>Minute</u>	<u>Each</u>
		<u>Add'l Minute</u>		<u>Add'l Minute</u>
InterLATA	\$.29	\$.29	\$.17	\$.17
IntraLATA	\$.28	\$.28	\$.16	\$.16

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	<u>Initial</u>	<u>Peak</u>	<u>Initial</u>	<u>Off-Peak</u>
	<u>Minute</u>	<u>Each</u>	<u>Minute</u>	<u>Each</u>
		<u>Add'l Minute</u>		<u>Add'l Minute</u>
InterLATA	\$.29	\$.29	\$.17	\$.17
IntraLATA	\$.28	\$.28	\$.16	\$.16

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.3 Easy Savings Plan for Business**

Easy Savings Plan for Business is a discount to standard plan rates available only to business Customers.

6.3.1 Description

- A. The discounts apply to business Customers who subscribe to this plan and who have met the required plan usage dollar amount.
- B. The plan is applicable to all Peak and Off-Peak Rate Period messages
- C. The minimum service period for Easy Savings Plan for Business is one month.
- D. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available and where technically feasible.

6.3.2 Application of Discount

- A. Easy Savings Plan discount percentage applies to the plan usage and to the service charges, if applicable.
- B. Sub-minute rating will be utilized for the timing and rating of Easy Savings Plan for Business messages. Sub-minute rating consists of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments thereafter rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Easy Savings Plan for Business, (Cont'd.)

6.3.3 Volume Discounts for Month to Month Billing

Business Customers who subscribe to Easy Savings Plan for Business will receive the following discounts on all plan usage billed for the month when their monthly plan usage exceeds the amounts specified below:

<u>Applicable Monthly Charge</u>	<u>Discount</u>
\$ 0 - 24.99	0%
\$ 25.00 - 99.99	10%
\$100.00 - 199.99	15%
\$200.00 and Over	20%

6.3.4 One, Two or Three Year Term Periods

- A. Customer may select a term period for Easy Savings Plan for Business. The term periods allow Customer to take advantage of higher discount percentages on their plan usage volumes for a specific term period.
- B. Customer must specify the term period at the time the plan is ordered.
- C. During a term period, Customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the new term period is greater than the remainder of the original term period.
- D. The effective date of the term period begins with the effective date of Customer order.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Easy Savings Plan for Business, (Cont'd.)

6.3.4 Term Periods, (Cont'd.)

A. Early Termination Charges

In the event the Savings Plan for Business or Business Toll Free Service is terminated by the business Customer prior to completion of the first year of the term period, Customer shall be liable for the Early Termination Charge of \$100.00.

If Customer has a combined Easy Savings Plan for Business (inbound/outbound service) or an Easy Savings Plan for Business (outbound) and Business Toll Free Service (inbound), and the customer discontinues one service, but not both, an Early Termination Charge will not be applied to the discontinued service.

Should Customer then discontinue the remaining service, before the end of the first year of the term, an Early Termination Charge of \$100.00 will apply.

B. Term Discounts

Monthly Plan Usage Volume	1 Year Discount	2 Year Discount	3 Year Discount
\$ 0 - 24.99	10%	15%	20%
\$ 25.00- 99.99	15%	20%	25%
\$100.00- 199.99	20%	25%	30%
\$200.00 and Over	25%	30%	35%

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.3 Easy Savings Plan for Business, (Cont'd.)

6.3.5 Rates

A. Customer Dialed Direct Station-to-Station

	<u>Initial</u>	<u>Peak</u>	<u>Initial</u>	<u>Off-Peak</u>
	<u>Minute</u>	<u>Each</u>	<u>Minute</u>	<u>Each</u>
		<u>Add'l Minute</u>		<u>Add'l Minute</u>
InterLATA	\$.25	\$.25	\$.15	\$.15
IntraLATA	\$.24	\$.24	\$.14	\$.14

B. Customer Dialed Calling Card Station-to-Station

	<u>Initial</u>	<u>Peak</u>	<u>Initial</u>	<u>Off-Peak</u>
	<u>Minute</u>	<u>Each</u>	<u>Minute</u>	<u>Each</u>
		<u>Add'l Minute</u>		<u>Add'l Minute</u>
InterLATA	\$.29	\$.29	\$.17	\$.17
IntraLATA	\$.28	\$.28	\$.16	\$.16

C. Operator Assisted: Station-to-Station/Calling Card/Person-to-Person

	<u>Initial</u>	<u>Peak</u>	<u>Initial</u>	<u>Off-Peak</u>
	<u>Minute</u>	<u>Each</u>	<u>Minute</u>	<u>Each</u>
		<u>Add'l Minute</u>		<u>Add'l Minute</u>
InterLATA	\$.29	\$.29	\$.17	\$.17
IntraLATA	\$.28	\$.28	\$.16	\$.16

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.3 Easy Savings Plan for Business, (Cont'd.)****6.3.5 Rates, (Cont'd.)****D. Minimum Spend Level**

When the Customer's billing falls below a \$9.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$9.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL. When service is used for both interstate and intrastate calling, only one Minimum Spend Level applies.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.4 Easy Savings Flat Rate Plan for Business

Easy Savings Flat Rate Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a Month-to-Month or a one, two, or three year contract. Calls will be billed in 60 second increments. There is a monthly recurring charge for the Flat Rate Plan for Business. There is no nonrecurring charge with this billing option.

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plan is terminated by Customer prior to completion of the first year of the term period.

Intrastate - Per Minute of Use	
	Per Minute
Month-to-Month	\$0.17
1 Year Term	\$0.16
2 Year Term	\$0.15
3 Year Term	\$0.14
Monthly Recurring Charge	\$9.50
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 Easy Savings Flat Rate Plus Plan for Business

Easy Savings Flat Rate Plus Plan for Business offers a flat rate pricing, available 24 hours a day, seven days a week to business customers. The billing options available are a one year or three year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

Volume discounts apply if certain usage thresholds are met.

<u>Usage</u>	<u>% Discount</u>
\$0 - \$24.99	0%
\$25.00 - 99.99	6%
\$100.00 - 249.99	9%
\$250.00 - 499.99	12%
\$500.00 - 999.99	18%
\$ 1,000.00 +	30%

Customer must specify the term period at the time the Plan is ordered. During a term period, Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Easy Savings Flat Rate Plus Plan is terminated by Customer prior to completion of the first year of the term period.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.5 Easy Savings Flat Rate Plus Plan for Business, (Cont'd.)

Intrastate - Per Minute of Use	Per Minute
1 Year Term	\$0.19
3 Year Term	\$0.17
Early Termination Charge	\$100.00 if terminated prior to the first 12 months of the term period.

Monthly Minimum Charge

A Monthly Minimum Charge will be assessed per line or per account when the Customer's actual monthly usage charges do not meet or exceed the specified amount. The Monthly Minimum Charge applies to Business Customers presubscribed to this plan, unless otherwise specified in the service description for the calling plan. When the Customer's billing does not meet or exceed the monthly minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the monthly minimum level and the actual contributory billing for that billing period. For multi-line business customers, the Monthly Minimum Charge is billed per account, regardless of the number of lines presubscribed to the service. When service is used for both interstate and intrastate calling, only one Monthly Minimum Charge applies.

All intrastate, interstate, and international usage, monthly recurring charges, non-recurring charges, Operator Services, Directory Assistance, Toll Free Service, and Travel Card calls will contribute toward meeting the Monthly Minimum Charge. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges, and other similar fees are not contributory.

If a Customer disconnects service prior to the completion of the current billing cycle and the Monthly Minimum Charge was not met, the charge will be assessed to the account.

Monthly Minimum Charge	\$9.50
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.6 Easy Savings Plan Plus**

Easy Savings Plan Plus is a discount to standard plan rates available to residence Customers.

6.6.1 Description

- A. The discount is available to Customers who have subscribed to this plan and who have met the required plan usage billing amount.
- B. There is no monthly rate or nonrecurring charge associated with Easy Savings Plan Plus.
- C. The plan is applicable to all Peak and Off-Peak Rate Period messages for the following direct dialed calls.
- D. Application of usage rates and timing of messages is as specified in Section 3.3 of this tariff. Plan rates are the same as used for Easy Savings Plan and are found in Section 6.2 of this tariff.
- E. IntraLATA usage is included in calculating applicable discount if applicable LEC billing and collection agreement is available.
- F. Easy Savings Plan Plus Options

Customers have the option to choose their preferred peak time calling hours. The choices are:

5:00 am to, but not including 5:00 pm
6:00 am to, but not including 6:00 pm
7:00 am to, but not including 7:00 pm
8:00 am to, but not including 8:00 pm

This option is available to new and existing residential Customers and may be changed up to three times per year.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.6 Easy Savings Plan Plus, (Cont'd.)

6.6.2 Application of Discount

- A. The discount is provided to Customer only and shall not be used for any purpose for which a payment or other compensation shall be received by Customer from any other person, firm or corporation for such use.
- B. Easy Savings Plan Plus discount applies to the plan usage and to the operator assisted services charges, if applicable but does not apply to any other charges.

6.6.3 Amount of Discount

Residential Customers who subscribe to the Easy Savings Plan Plus whose monthly applicable charges meet the amounts below will receive the following discount percentage on all plan usage billed for the month.

Applicable Monthly Charge	Discount
\$10.00 - \$24.99	10%
\$25.00 and Over	25%

6.6.4 12 Month Bonus Rebate

Upon subscription to the Easy Savings Plan Plus, Customer will immediately begin accruing credit in the amount of 10% of monthly usage charges. This credit will be applied against charges incurred with the Company in the twelfth month after date accrued. Credits will not be carried over from month to month, and unused credit will be lost. Customer will lose any remaining credit if the Company is deselected as PIC. Delinquent account charges will not be included in rebate calculation.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.7 One Easy Price****6.7.1 General**

This plan offers residential Customers a flat rate for all direct dial calls. This plan is available to all existing and new Customers.

6.7.2 Restrictions/Conditions

Directory assistance, operator handled, calling card and 800/888 calls are excluded from this offer. Customer cannot enroll in any other calling plan in conjunction with this plan.

Per Minute Rate \$0.14

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.8 Solid Cents Plan

This plan offers flat per minute rates to the Company's residential Customers for domestic calling. Plan carries a monthly recurring charge, after which the per minute rate remains fixed. Customer must remain PIC'd to the Company to retain this plan. This plan is for residential usage only.

Domestic direct dial calling:

Monthly Recurring Charge: \$2.95

IntraLATA Toll: \$.12 per minute

Calling Card calling:

\$0.35/minute

\$0.40 surcharge per call

Toll Free calling:

\$0.25/minute domestic origination

\$0.35/minute Canada origination

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.9 Volume/Term Pricing Plan

This plan offers flexible per minute rates on domestic direct dial calls to the Company's residential Customers based on monthly total usage. Toll free and calling card usage will be counted toward monthly total usage. Customer is also rewarded for continuity of service by long-term rate decreases on domestic direct dial calls. Rates become lower for higher volume Customers who remain PIC d to the Company service. This plan is for residential usage only.

Domestic direct dial calling:

	Total Monthly Usage		
	<u>\$0 - 24.99</u>	<u>\$25 - 49.99</u>	<u>\$50+</u>
0-6 months	.14	.13	.12
7-18 months	.14	.12	.11
19+ months	.14	.11	.10

Calling Card calling:

\$0.35/minute
\$0.40 surcharge per call

Toll Free calling:

\$0.25/minute domestic origination
\$0.35/minute Canada origination

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.10 Value Block Plan

The Value Block Plan enables business Customers to purchase blocks of minutes that can be used towards long distance, domestic toll free, calling card and operator assisted calls. Per minute rates decrease for larger blocks of time. Additional minutes over and above the original bulk packaged minutes will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Packaged minutes are not usable on collect and directory assistance calls. Unused minutes will not be carried over from one month to the next. There is no Monthly Recurring Charge (MRC) for this option. Customer must be presubscribed to the Company to take advantage of this offer. Customer may enroll in this plan during an outbound telemarketing contact from the Company. Customer must also designate the Company as their Primary Interexchange Carrier (PIC) for both intraLATA and interLATA service in order to sign up for this plan.

<u>Block of Minutes</u>	<u>Price</u>	<u>Rate/Minute</u>
100	\$12.00	\$.12
300	\$30.00	\$.10
500	\$45.00	\$.09
700	\$60.00	\$.086

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Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.11 Nationwide Saver

The Company introduces a per minute flat rate plan for all domestic residential direct dial calls. This flat rate plan is available 24 hours a day, seven days a week. The flat rate does not apply to international calls, directory assistance or operator assisted calls. Customers may only subscribe to one calling plan per billing account at a time and must designate the Company as their Primary Interexchange Carrier (PIC). Customers will continue to receive the PIC Fee Voucher. The Nationwide Saver plan features a monthly recurring charge and is available to new and existing Customers. This plan is intended for residential usage only.

This plan is an add-on to the interstate filing of Nationwide Saver in the Company's federal rate schedule which offers lower per minute interstate rates when certain usage thresholds are met. Per minute rates decrease for longer calls. All interstate direct dial calls that exceed 19 minutes in duration will be re-rated at \$.05 per minute back to the first minute of origination.

	<u>Per Minute</u>
Direct Dial	\$.14
Calling Card	\$.35
Toll Free	\$.25
Monthly Recurring Charge	\$4.95
Calling Card Surcharge, per call	.80

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.12 Flextime Saver

The Company introduces new lower per minute rates for off-peak periods when defined usage thresholds are met. Volume threshold calculation includes domestic and international direct dial, calling card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations. This plan is available 24 hours a day, seven days a week, where facilities exist. The duration of a call, which involves a partial minute, will be rounded up to the next full minute. This plan is an add-on to the Company's interstate filing in the Company's federal rate schedule. Customers must have selected the Company as their PIC.

Customer has the option to choose their preferred off-peak time calling hours. The choices are:

- 5:00 pm to, but not including 5:00 am
- 6:00 pm to, but not including 6:00 am
- 7:00 pm to, but not including 7:00 am
- 8:00 pm to, but not including 8:00 am

The off-peak calling period option is available to new and existing residential Customers and may be changed up to three times per year.

Monthly Volume Thresholds

	<u>\$0 - \$9.99</u>	<u>\$10 - \$24.99</u>	<u>\$25 - \$49.99</u>	<u>\$50 +</u>
Direct Dial per minute				
Peak	\$.20	\$.20	\$.15	\$.15
Off-Peak	\$.12	\$.12	\$.10	\$.10

Miscellaneous Rates

Calling Card	\$.35 per minute
Toll Free	.25 per minute
Calling Card Surcharge	.80 per call

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.13 Platinum Value Plan

6.13.1 General Description

Platinum Value Plan offers flat rate pricing, available 24 hours a day, seven days a week to business Customers. This plan is available only under a three year term agreement. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of 6 second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum.

During the term period, the Customer may elect to convert to a new term period of the same or different length, or to another Company term plan. Conversion to a new term plan or another Company term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

6.13.2 Usage Rates, per minute

	<u>Monthly Billing</u>			
	<u>\$0 - \$24.99</u>	<u>\$25 - \$99.99</u>	<u>\$100 - \$249.99</u>	<u>\$250 +</u>
Year 1	\$0.17	\$0.14	\$0.12	\$0.11
Year 2	\$0.16	\$0.13	\$0.11	\$0.105
Year 3	\$0.15	\$0.12	\$0.10	\$0.10

Early Termination Charge \$100.00 if terminated prior to completion of the first 12 months of the term.

6.13.3 Early Termination

Early Termination Charges will apply in the event the Platinum Value Plan is terminated by Customer prior to completion of the term period. Customer will be liable for the remainder of the months selected in the Plan.

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Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.13 Platinum Value Plan, (Cont'd.)****6.13.4 Minimum Spend Level**

When the Customer's billing falls below a \$9.50 minimum level in any full billing period, a shortfall charge will be applied which is equal to the difference between the \$9.50 minimum level and the actual contributory billing for that billing period.

Direct dialed calls, operator assisted calls, travel card calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions, percentage discount promotions and Toll Free MRC waivers will contribute toward meeting the Minimum Spend Level (MSL). Only charges of the Company will contribute to the MSL. Taxes, surcharges and charges billed by other carriers on the Customer's bill will not contribute to the MSL. When service is used for both interstate and intrastate calling, only one Minimum Spend Level applies.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.14 Business Value Plan

6.14.1 General Description

The Business Value Plan offers discount pricing 24 hours a day, seven days a week. This plan has no minimum usage commitment, but carries a nominal monthly recurring charge, and a term commitment of one year. The Customer is rewarded with lower per minute rates when a \$250 threshold is met. All usage and surcharges may be applied toward meeting the threshold. Calls will be sub-minute rated, consisting of an initial period of 18 seconds rated at 3/10 of the initial minute rate and additional periods of six second increments, rated at 1/10 of the additional minute rate. Each call will be billed an initial 18 second minimum. Rates apply to domestic direct-dial, toll-free, travel card, and operator assisted calls, in addition to any applicable surcharges.

6.14.2 Rates and Charges

	Total Monthly Usage	
	<u>\$0 - 249.99</u>	<u>\$250.00+</u>
Rate, per minute	\$0.17	\$0.16
Monthly Recurring Charge	\$9.50	
Travel Card Per Call Charge	\$0.80	
Early Termination Charge -	\$100.00 if terminated prior to completion of the first 12 months.	

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.15 Anytime Saver

6.15.1 General Description

This plan offers residential Customers a flat rate for all direct dial calls. Flat rated travel card and toll free rates are also available and may be included in the Anytime Saver package. These flat rates are available 24 hours a day, seven days a week. Calls will be rated in full minute increments. Customers may only subscribe to one Company discount calling plan per main billing account at any given time and must designate that the Company is Customer's Primary Interexchange Carrier (PIC). This offer does not apply to international calling.

Intrastate is an add-on to the Company's interstate filing and offers lower per minute interstate rates when certain usage thresholds are met. Volume threshold calculation includes domestic and international direct dial calls, travel card, toll free, Personal 800 Number, operator services, directory assistance usage and surcharges. Monthly recurring charges are not included in the calculations.

6.15.2 Monthly Volume Thresholds

	<u>Monthly Billing Volume</u>			
	<u>\$0 - \$9.99</u>	<u>\$10 - \$24.99</u>	<u>\$25 - \$49.99</u>	<u>\$50 +</u>
Rate, per minute	\$0.14	\$0.14	\$0.12	\$0.12

6.15.3 Miscellaneous Rates

Travel Card	\$0.35 per minute
Toll Free	\$0.25 per minute
Travel Card Surcharge	\$0.80 per call

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.16 Business In Touch Service

6.16.1 General Description

Business In Touch Service provides a telephone number for a business to receive toll free calls from any point within the state. The Company will provide a toll free number and a Personal Identification Number (PIN), which is a four digit security code, to the Customer. Customers share access on the same toll free access number based on PIN and, thus, may not retain use of the toll free number if service is terminated. The Company must be the Primary Interexchange Carrier on the Customer's account to subscribe to this service. The Customer may have up to 10 toll free numbers with PINs per account. The Company's PIN-Based toll free service for intrastate use is sold as an add-on to interstate PIN-Based toll free service. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

6.16.2 Rates and Charges

	Peak		Off-Peak	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
IntraLATA	\$0.26	\$0.26	\$0.26	\$0.26
InterLATA	\$0.26	\$0.26	\$0.26	\$0.26

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 FirmRate (formerly tariffed as Business Plan 1)

6.17.1 General Description

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

(D)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

6.17.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(D)

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 Verizon Long Distance LLC
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 Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 FirmRate (formerly tariffed as Business Plan 1)

6.17.1 General Description

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

(T)

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

6.17.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

* Effective 11/12/09, only available to existing Customers.

(T)

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 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 FirmRate (formerly tariffed as Business Plan 1)

6.17.1 General Description

FirmRate is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card calling are also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. This service is no longer available to new Customers.

This plan is an add-on service to the interstate FirmRate plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Product Guide. See www.verizonldregulatory.com.

6.17.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 FirmRate, (Cont'd.)

(T)

6.17.3 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects their entire Account; or (T)
- B. When the Customer selects a shorter term. (T)

The early termination charge will not apply under the following circumstances:

- C. When the Customer's physical location changes, but the term plan is continued at the new location; (T)
- D. When the Customer moves to a jurisdiction where the Company is prohibited from offering service; (T)
- E. When the Customer renegotiates the term plan for a longer term; (T)
- F. When the Customer returns to the Company and the same term length agreement as a result of a Winback program; (T)
- G. When the Customer moves from any grandfathered calling plan to FirmRate Plus, or any calling plan with the same term length. (T)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)**6.17 Optional Business Services, (Cont'd.)****6.17.1 FirmRate, (Cont'd.)****6.17.3 Termination Liability**

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is \$100.00.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects their entire Account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
3. When the Customer renegotiates the term plan for a longer term;
4. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
5. When the Customer moves from any grandfathered calling plan to FirmRate Plus, or any calling plan with the same term length.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment or to a different Plan.

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 FirmRate, (Cont'd.)

(T)

6.17.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	Month to Month	Month to Month	Month to Month
\$0.190	\$0.180	\$0.170	\$0.170

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 Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.17 Optional Business Services, (Cont'd.)

6.17.1 FirmRate, (Cont'd.)

6.17.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.190	\$0.180	\$0.170	\$0.170

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	Month to Month	Month to Month	Month to Month
\$0.190	\$0.180	\$0.170	\$0.170

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 [Reserved for Future Use]

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

Plan E Service is no longer available to new Customers.

6.18 Plan E Service

(M)

6.18.1 General Description

Plan E is an optional calling plan offered at the rates and charges specified below to Residential Customers for prepaid switched equal access direct-dialed intrastate interexchange outbound calling service. Plan E Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all intrastate direct-dialed calling. Plan E utilizes Residential Customer-provided switched access lines that are presubscribed to the Company.

This service can not be selected for IntraLATA calling only.

Initial prepayments for service and replenishments may be made in any whole dollar increment at or above the minimum amount of \$10.00. Prepayments must be received by the Company or its authorized agent prior to the establishment or replenishment of the Residential Customer's prepaid account. The Company must receive verification of payments made via credit card or check cards (issued by Visa or MasterCard) from the authorized agent or financial institution prior to crediting an account. Account details, including calling activity and other charges, may be viewed by the Residential Customer at a Web site designated by the Company via the Internet at no extra charge. Residential Customers who elect prepaid service will not receive printed monthly statements, but may request a printed statement of account activity for the previous 30 days. Residential Customers requesting account statements will be charged per account statement as specified below. The charge will be deducted from the Residential Customer's prepaid account balance.

(M)

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Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 [Reserved for Future Use], (Cont'd.)

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Verizon Long Distance LLC
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Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 Plan E Service, (Cont'd.)

(M)

6.18.1 General Description, (Cont'd.)

For the Residential Customer who elects pre-paid service, the available balance that may be applied to prepaid presubscribed switched equal access direct dialed intrastate interexchange outbound calling service is the net amount after the Company has deducted Residential Customer-elected charges, e.g., charges for statements of account. The Residential Customer who elects pre-paid service will be notified of the account balance available for calling and the time available for a call by a network recording at the beginning of each call. At the Residential Customer's option, the Residential Customer will also be notified of the available balance for calling at the end of each call. The Residential Customer will receive warning messages as the account balance is nearing depletion. Once the Residential Customer's available balance for calling has been depleted, the Residential Customer will be unable to place a new call, or continue a current call, using the Company's Plan E until the available balance for calling is replenished. The routine depletion and replenishment of the available balance for calling does not constitute suspension of service under this tariff.

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Vincent J. Woodbury, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 [Reserved for Future Use], (Cont'd.)

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 Plan E Service, (Cont'd.)

(M)

6.18.1 General Description, (Cont'd.)

The Plan E Customer may elect to have the account automatically replenished through a pre-authorized credit card arrangement. The automatic replenishment can either be a monthly automatic deposit or a replenishment that is triggered when the balance in the account reaches a threshold specified by the Customer, as described below. The Customer may arrange for monthly automatic replenishment pursuant to Company-presubscribed procedures. A date of the month, 1 through 30, may be selected. In February, when day 29 or 30 is the selection, the automatic replenishment will take place on the 28th, except in a Leap Year when, if the 29th or 30th is selected, the automatic replenishment will take place on the 29th. The monthly automatic replenishment amount will be determined by the Customer. The monthly automatic replenishment shall be a whole dollar amount between \$10.00 and a maximum of \$999.00. The Customer may also arrange for automatic replenishment when the account balance falls below a Customer designated dollar threshold with a minimum threshold of \$5.00 and a maximum threshold of \$999.00. The threshold must be a whole dollar amount. When the threshold is reached, the recharge amount specified by the Customer will be automatically added to the account balance. The replenishment amount must be between \$10.00 and \$999.00 and must be a whole dollar amount. If for any reason the credit card company does not authorize any given automatic replenishment selected by the Customer, the automatic replenishment feature will be suspended until the Customer contacts the Company and reestablishes the service.

The Residential Customer with a remaining available balance who discontinues the Company's prepaid service, or whose service is discontinued by the Company, shall be issued a refund within 90 days of cancellation. All refunds will be provided to the Residential Customer of record by check or credit card refund, depending on the method of payment.

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 [Reserved for Future Use], (Cont'd.)

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(D)

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.18 Plan E Service, (Cont'd.)

(M)

6.18.2 Rates and Charges

Rates and charges for prepaid calling services consist of a per minute rate for prepaid calling services. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Rates include all applicable federal, state, and local sales and other taxes, fees and surcharges. All rates and charges applicable to Plan E are listed below.

A one-time activation credit applies per account when a Customer first subscribes to Plan E or switches from another plan to Plan E. If the Customer cancels Plan E before utilizing the entire activation credit, then the Company will not refund to the Customer any unused activation credit.

Prepaid Service Rate per Minute:	\$0.11
Travel Card Rate per Minute:	\$0.25
Directory Assistance per Call:	\$0.50
Account Statement:	\$1.95 per account statement
Activation Credit:	\$5.00

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Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions

6.19.1 General Description

Effective November 12, 2009, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Operator assisted calling is also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

(D,T)

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

6.19.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(D)

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Edward L. Googe, President
 Verizon Long Distance LLC
 1320 N. Court House Road, 6th Floor
 Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions

(M)

6.19.1 General Description

(M)

Effective November 12, 2009, SimpleOptions calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

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(T/M)

(M)

SimpleOptions is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched access lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched Access Lines. Travel Card* and operator assisted calling are also available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates.

(M)

(M/T)

(M)

This plan is an add-on service to the interstate SimpleOptions Plan. See www.verizonldregulatory.com.

6.19.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Travel Card	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

(M)

** Effective 11/12/09, only available to existing Customers.*

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions, (Cont'd.)

(M)

6.19.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

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Verizon Long Distance LLC
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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions, (Cont'd.)

(M)

6.19.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer reduces their term monthly spend level one level during a billing cycle; or
- G. When the Customer replaces a one or three year term on SimpleOptions to the FlexDistance Plan Service.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions, (Cont'd.)

(M)

6.19.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions, (Cont'd.)

6.19.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee	Month to Month	One Year Term	Three Year Term
\$50	\$0.1500	\$0.1430	\$0.1280
\$100	\$0.1500	\$0.1430	\$0.1280
\$250	\$0.1500	\$0.1430	\$0.1280
\$500	\$0.1500	\$0.1430	\$0.1280
\$1,000	\$0.1500	\$0.1430	\$0.1280
\$3,000	\$0.1500	\$0.1430	\$0.1280
\$5,000	\$0.1500	\$0.1430	\$0.1280
\$7,500	\$0.1400	\$0.1330	\$0.1190
\$10,000	\$0.1400	\$0.1330	\$0.1190
\$15,000	\$0.1400	\$0.1330	\$0.1190
\$20,000	\$0.1400	\$0.1330	\$0.1190
\$30,000	\$0.1400	\$0.1330	\$0.1190

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.19 SimpleOptions, (Cont'd.)

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6.19.5 Usage Rates, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to existing Customers with a one or three year term and a \$3,000 or \$5,000 Monthly Usage Guarantee.

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The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 [Reserved for Future Use]

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Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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SECTION 6 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

6.20 Business Travel Card Service (This service is no longer available to new Customers)

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Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. Partial minutes are rounded up to the next minute.

6.20.1 Usage Charges

Per Minute	
Month to Month	\$0.3600
1 Year Term	\$0.3400
2 Year Term	\$0.3200
3 Year Term	\$0.3100

6.20.2 Per Call Charges

Per Call	\$0.00
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Edward L. Googe, President
Verizon Long Distance LLC
1320 N. Court House Road, 6th Floor
Arlington, Virginia 22201

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