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MISSOURI  
Public Service Commission

Schedule of Rates, Rules and Regulations  
Governing the Resale of Local Service  
Provided in the State of Missouri

OFFERED BY

Midwestern Services L.C.  
d/b/a Midwestern Tel  
3809 Castleman Avenue  
Suite 100  
St. Louis, Missouri 63110

Applying generally to its authorized territories within the State of Missouri.  
This tariff applies to Midwestern Services L.C. d/b/a Midwestern Tel's  
resale (only) of Southwestern Bell Telephone Company (SWBT) services  
to business and residential customers in specified exchanges within Midwestern Services L.C.  
d/b/a Midwestern Tel's certificated area in the State of Missouri.

MIDWESTERN TEL IS A  
COMPETITIVE TELECOMMUNICATIONS COMPANY  
UNDER THE REVISED STATUTES OF MISSOURI

Issued: December 18, 1997

John K. Egan  
Midwestern Services L.C.  
d/b/a Midwestern Tel  
St. Louis, Missouri

Effective: February 1, 1998

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LIST OF WAIVED STATUTES AND REGULATIONS

The Missouri Public Service Commission in its order in the case of *In the Matter of the Application of Midwestern Services L.C. d/b/a Midwestern Tel, for a Certificate of Service Authority to Provide Basic Local Telecommunications Services and Local Exchange Telecommunications Services in the State of Missouri*, Case No. TA-97-469, waived the following statutes and regulations:

STATUTES

|                                 |    |   |
|---------------------------------|----|---|
| Section 392.210.2               | -- | Uniform System of Accounts              |
| Section 392.270                 | -- | valuation of property (ratemaking)      |
| Section 392.280                 | -- | depreciation accounts                   |
| Section 392.290.1               | -- | issuance of securities                  |
| Section 392.300.2               | -- | acquisition of stock                    |
| Section 392.310                 | -- | stock and debt issuance                 |
| Section 392.320                 | -- | stock dividend payment                  |
| Section 392.330, RSMo Supp.1996 | -- | issuance of securities, debts and notes |
| Section 392.340                 | -- | reorganization(s)                       |

COMMISSION RULES

|                  |    |  |
|------------------|----|--|
| 4 CSR 240-10.020 | -- | depreciation fund income                               |
| 4 CSR 240-30.040 | -- | Uniform System of Accounts                             |
| 4 CSR 240-35     | -- | reporting of bypass and customer specific arrangements |

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EXPLANATION OF SYMBOLS

|      |   |   |
|------|---|---|
| (DR) | - | Indicates discontinued rate                         |
| (AT) | - | Indicates addition to text                          |
| (RT) | - | Indicates removal of text                           |
| (CR) | - | Indicates change in rate                            |
| (CP) | - | Indicates change in practice                        |
| (CT) | - | Indicates change in text                            |
| (NR) | - | Indicates new rate                                  |
| (C)  | - | Indicates a correction                              |
| (MT) | - | Indicates moved text                                |
| (FC) | - | Indicates a change in format lettering or numbering |

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GENERAL REGULATIONS CONCURRENCE

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Tariff Reference\*  
SWBT PSC Mo. 35

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1. GENERAL REGULATIONS

Midwestern Services L.C., d/b/a Midwestern Tel (hereinafter sometimes referred to as the "Company" or the "Telephone Company") concurs in the rules, regulations, and USOC designations applying to and governing all Customers' Contracts, (including, but not limited to the paragraphs relating to the Application of Business and Residence Rates, Advance Payments and Deposits, Use of Service and Facilities, Payments for Service, Obligations of Customers and Rights of the Telephone Company, Liability of the Telephone Company, Transfer and Termination of Contracts, Special taxes, Fees and Charges, Special Service Arrangements and Promotional Rates) set forth in the Southwestern Bell Telephone Company General Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law, subject however to the additional obligations and regulations found in this tariff. These additional obligations and regulations are set out in subsequent sections of this concurrence.

The Company reserves the right to cancel and void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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GENERAL REGULATIONS CONCURRENCE

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Tariff Reference\*  
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1. GENERAL REGULATIONS (continued)

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*Applicability*

MISSOURI

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service, within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirksville          | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Qulin                |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

- \* The abbreviation "SWBT" used in the Tariff Reference section of each tariff page refers to Southwestern Bell Telephone Company

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d/b/a Midwestern Tel  
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1. GENERAL REGULATIONS (continued)

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1.1. Additional Obligations of the Company

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1.1.1 E-911

- A. The Telephone Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Telephone Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- B. At the time the Telephone Company provides basic local service to a customer by means of the Telephone Company's own cable pair, or over any other exclusively owned facility, the Telephone Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Telephone Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Telephone Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Telephone Company.
- C. The Telephone Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190.310.

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1. GENERAL REGULATIONS (continued)

1.2 Additional Rules and Regulations Applying to All Customers' Contracts

1.2.1 Interruption of Service

A. Residential service may not be discontinued for any of the following reasons.

1. Failure to pay charges not subject to the Missouri Public Service Commission's jurisdiction unless specifically authorized in the Telephone Company's tariffs approved by the Commission.
2. If the scheduled day for discontinuance falls upon a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day preceding such a day.
3. Written notice by first class mail has not been sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance.
4. The Telephone Company has not made reasonable efforts to contact the customer and advise them of the proposed discontinuance and what steps must be taken to avoid it at least 24 hours preceding said discontinuance.

B. Notices of Discontinuance shall contain the following information.

1. The name and address and the telephone number of the customer,
2. A statement of the reason for the proposed discontinuance and the cost to the customer for reconnection,
3. The date after which service will be discontinued unless appropriate action is taken,
4. How a customer may avoid a discontinuance,

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1. GENERAL REGULATIONS (continued)

1.2 Additional Rules and Regulations Applying to All Customers' Contracts (continued)

1.2.1 Interruption of Service (continued)

C. Notice of discontinuance shall contain the following information. (continued)

5. The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full,
6. The telephone number where the customer may make an inquiry,
7. A statement that this notice will not be effective if the charges involved are part of an unresolved dispute, and
8. A statement of the exception for medical emergency (as follows),
  - a. The Telephone Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

D. Settlement Agreement for Residential Customers

1. When a residential customer is unable to pay a charge in full when due, the Telephone Company shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both the Telephone Company and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer.
2. Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

1.2.2 Billing and payment procedures

- A. The Telephone Company issues residential bills on a monthly basis with bills received by the customer on or about the same day each month.

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1. GENERAL REGULATIONS (continued)

1.2 Additional Rules and Regulations Applying to All Customers' Contracts (continued)

1.2.2 Billing and payment procedures (continued)

- B. The Telephone Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
- C. The Telephone Company allows residential customers a minimum of 21 days from the rendition of a bill to pay the charges stated.
- D. The Telephone Company charges 1 and ½% percent for delinquent past due residential balances.
- E. The Telephone Company sets forth the following on residential bills:
  - 1. The number of access lines for which charges are stated,
  - 2. The beginning or ending dates of the billing period,
  - 3. The date the bill becomes delinquent if not paid on time,
  - 4. The unpaid balance (if any),
  - 5. The amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call,
  - 6. An itemization of the amount due for taxes, franchise fees, Federal End User and Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate, (1)
  - 7. The total amount due,

(1) The Telephone Company sets forth to include the same itemization on all business customer bills.

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1. GENERAL REGULATIONS (continued)

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1.2 Additional Rules and Regulations Applying to All Customers' Contracts (continued)

1.2.2 Billing and payment procedures (continued)

E. The Telephone Company sets forth the following on residential bills:

8. If applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated,
9. If a deposit is held by the company, and
10. A telephone number where inquiries may be made.

F. During the first billing period in which a residential customer receives service, the Telephone Company will provide each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

1.2.3 Advance Payments & Deposits

A. Business or Residence Service

On deposits held thirty (30) days or more, simple interest at the rate of nine (9) percent per annum shall be credited annually to the account of the customer or paid upon the return of the deposit, whichever occurs first.

1.2.4 Statement of Customer's Rights and Responsibilities

Pursuant to Missouri Public Service Commission Rule 240-33.060 (3), the Telephone Company will provide its Customers with the following information:

**Rights and Responsibilities of Missouri Residential Telephone Customers**

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

**Your Telephone Bill**

You will receive a telephone bill from us each month. The Telephone Company provides basic local telephone service (including access to 911, where available), and certain custom calling services. Payment in full is due within 21 days of the date of bill. If we do not receive your payment within 21 days, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

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1. GENERAL REGULATIONS (continued)

1.2 Additional Rules and Regulations Applying to All Customers' Contracts (continued)

1.2.4 Statement of Customer's Rights and Responsibilities (continued)

**Payment Arrangements**

Payment may be sent to Midwestern Tel or made at our office. Payment for service may be made by credit card or check, or may be paid in cash at our office. If you are temporarily having difficulty paying your telephone bill, please call Midwestern Tel immediately at 1-888-566-3426. By doing this, you may avoid having your phone service disconnected or terminated.

**Disconnection or Termination of Telephone Service**

Your telephone service is subject to disconnection or termination for any of the reasons listed below. If service is terminated, a new telephone number will be assigned and you will be required to pay installation charges again. If service is disconnected, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- A. Nonpayment of an undisputed delinquent charge;
- B. Failure to post a required deposit or guarantee;
- C. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- D. Failure to substantially comply with terms of settlement agreement;
- E. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment;
- F. Material misrepresentation of identity in obtaining telephone utility service; and
- G. As provided by state or federal law.

**Reconnection of Service**

After local telephone service has been suspended, the Telephone Company will restore your service when the reason for the suspension has been remedied. Before restoring your service, the following will be required:

- A. Payment for all undisputed amounts must be received by Midwestern Tel.
- B. Installation charges must be paid again if your service has been terminated. Installation charges will not be charged if your service has been disconnected.
- C. One month's advance payment and/or deposit has been made.

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1. GENERAL REGULATIONS (continued)

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1.2 Additional Rules and Regulations Applying to All Customers' Contracts (continued)

1.2.4 Statement of Customer's Rights and Responsibilities (continued)

**Procedures for Handling Inquiries and Complaints**

Telephone inquiries may be directed to Midwestern Tel at 1-888-566-3426. Written inquiries may be directed to Midwestern Tel at 3809 Castleman Avenue, Suite 100, St. Louis, Mo., 63110.

**Filing a Complaint with the Missouri Public Service Commission**

If Midwestern Tel cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5<sup>th</sup> floor, Jefferson City, Missouri 65101, toll free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint, in writing, with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2<sup>nd</sup> floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

1.2.5 Miscellaneous Rules and Regulations

- A. Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.
- B. The Telephone Company will offer basic local and local exchange telecommunications services as a separate and distinct service.
- C. All promotional offerings of the Telephone Company will be limited to a fixed amount of time and will be submitted to the Commission for approval.
- D. The Telephone Company's services are not allowed to be resold.
- E. The Telephone Company will allow all of its' customers a listing in the incumbent's telephone directory and will also allow a copy of the telephone directory to be delivered to the customer at no charge.

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2. PRODUCTS/SERVICES

2.1 General Exchange Vertical Services

The Company concurs in the rules, regulations, and USOC designations, including all footnotes, thereto, of Southwestern Bell Telephone Company General Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for General Exchange Vertical Services. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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2. PRODUCTS/SERVICES (continued)

2.1 General Exchange Vertical Services (continued)  
*Applicability*

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Public Service Commission

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service, within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Fiat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirksville          | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Quin                 |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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2. PRODUCTS/SERVICES (continued)

2.1 General Exchange Vertical Services (continued)

2.1.1 Residence Rates & Charges—EASYOPTIONS(sm)

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

B. Per Line-

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern's Bell's General Exchange Tariff.

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|                           | Monthly Rate |            | S&E Charge(1) |
|---------------------------|--------------|------------|---------------|
|                           | First        | Additional |               |
| Calling Number Delivery   | \$6.20       | \$ 6.20    | \$7.35        |
| Calling Name Delivery     | 6.20         | 6.20       | 7.35          |
| Call Return               | 3.35         | 3.35       | 7.35          |
| Call Waiting(2)           | 7.60         | 7.60       | 7.35          |
| Call Blocker              | 2.85         | 2.00       | 7.35          |
| Call Forwarding           | 2.85         | 2.00       | 7.35          |
| Remote Access to          |              |            |               |
| Call Forwarding           | .95          | .95        | 7.35          |
| Three Way Calling         | 2.85         | 2.00       | 7.35          |
| Auto Redial               | 2.85         | 2.00       | 7.35          |
| Priority Call             | 2.85         | 2.00       | 7.35          |
| Priority Calling 8        | 2.85         | 2.00       | 7.35          |
| Selective Call Forwarding | 2.85         | 2.00       | 7.35          |

C. Per Line-

The additional monthly rates specified above are not applicable when ordered with the following services.

|  | Monthly Rate              | S&E Charge(1)          |
|--|---------------------------|------------------------|
| Speed Calling 30(3)                        | \$6.25                    | \$7.35                 |
| Call Forwarding-Busy Line                  | .70                       | 7.35                   |
| Call Forwarding-Don't Answer               | .70                       | 7.35                   |
| Call Forwarding-Busy Line/<br>Don't Answer | .95                       | 7.35                   |
| ComCall(9)                                 | 1.90                      | 7.35                   |
| Personalized Ring(4)                       |                           |                        |
| One Dependent DN                           | 3.80                      | 7.35(5)                |
| Two Dependent DN's                         | ----                      | 7.35(5)                |
| 1 <sup>st</sup> Dependent DN               | 3.80                      | -----                  |
| 2 <sup>nd</sup> Dependent DN               | 1.90                      | -----                  |
| Simultaneous Call Forwarding               | 4.15                      | 13.80(6)(7)            |
|  | Per Activation            | Maximum Monthly Charge |
| Auto Redial(8)                             | \$.50                     | \$4.00                 |
| Call Return(8)                             | .50                       | 4.00                   |
|  | Per Successful Activation |                        |
| Call Trace(8)                              | \$5.80                    |                        |

(See Sheet 14 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.1 General Exchange Vertical Services (continued)

2.1.2 Business Rates & Charges—EASYOPTIONS(sm)

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

B. Per Line-

The additional monthly rate is applicable only when multiple services are ordered as specified in Paragraph 47.3.4 of Southwestern Bell's General Exchange Tariff.

|                           | Monthly Rate |            | S&E Charge(1) |
|---------------------------|--------------|------------|---------------|
|                           | First        | Additional |               |
| Calling Number Delivery   | \$8.10       | \$ 8.10    | \$13.80       |
| Calling Name Delivery     | 8.10         | 8.10       | 13.80         |
| Call Forwarding           | 5.70         | 5.70       | 13.80         |
| Call Waiting(2)           | 7.60         | 7.60       | 13.80         |
| Call Blocker              | 3.80         | 2.40       | 13.80         |
| Call Return               | 3.80         | 2.40       | 13.80         |
| Remote Access to          | 3.80         | 2.40       | 13.80         |
| Call Forwarding           | 2.60         | 2.60       | 13.80         |
| Three Way Calling         | 3.80         | 2.40       | 13.80         |
| Auto Redial               | 3.80         | 2.40       | 13.80         |
| Priority Call             | 3.80         | 2.40       | 13.80         |
| Speed Calling 8(3)        | 3.80         | 2.40       | 13.80         |
| Speed Calling 30          | 3.80         | 2.40       | 13.80         |
| Selective Call Forwarding | 3.80         | 2.40       | 13.80         |

C.. Per Line -

The additional monthly rates specified above are not applicable when ordered with the following services.

|  | Monthly Rate              | S&E Charge(1)          |
|--|---------------------------|------------------------|
| Call Forwarding-Busy Line                  | \$2.85                    | \$13.80                |
| Call Forwarding-Don't Answer               | 2.85                      | 13.80                  |
| Call Forwarding-Busy Line/<br>Don't Answer | 3.80                      | 13.80                  |
| ComCall(9)                                 |                           |                        |
| Personalized Ring(4)                       |                           |                        |
| One Dependent DN                           | 5.70                      | 13.80                  |
| Two Dependent DN's                         |                           |                        |
| 1 <sup>st</sup> Dependent DN               | 5.70                      | 13.80(5)               |
| 2 <sup>nd</sup> Dependent DN               | 1.90                      | 13.80(5)               |
| Simultaneous Call Forwarding               | 4.15                      | 13.80(6)(7)            |
|  | Per Activation            | Maximum Monthly Charge |
| Auto Redial(8)                             | \$.50                     | \$4.00                 |
| Call Return(8)                             | .50                       | 4.00                   |
|  | Per Successful Activation |                        |
| Call Trace(8)                              | \$5.80                    |                        |
| (See Sheet 14 for Footnotes.)              |                           |                        |

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2. PRODUCTS/SERVICES (continued)

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Public Service Commission

2.1 General Exchange Vertical Services (continued)

2.1.2 Business Rates & Charges (continued)

FOOTNOTES

- (1) The Maximum Service and Equipment Charge per line is \$7.35 and \$13.80 for residential and business, respectively, except when the Simultaneous Call Forwarding service is established.
- (2) This rate is inclusive of the Cancel Call Waiting option where available.
- (3) Speed Calling 8 (business) and Speed Calling 30 (residence) are available only to existing customers at existing locations.
- (4) If Personalized Ring is ordered at the same time as another EasyOptions(sm) service(s), the higher Service and Equipment Charge is applied.
- (5) Only one Service and Equipment Charge applies when more than one dependent DN is ordered or changed simultaneously.
- (6) Applies in addition to the Service and Equipment Charge for other EasyOptions(sm) services.
- (7) In addition, a Complex Installation/Move Charge of \$12.00 applies.
- (8) Upon request, this service can be removed from a customer's telephone line.
- (9) Obsolete to existing customers at existing locations.

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SWBT PSC Mo. 26 Section 1, Paragraphs 1.8, A. and 1.8, B.  
(See Sheet 94 for concurrence declaration)

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2. PRODUCTS/SERVICES (continued)

DEC 17 1997

2.1 General Exchange Vertical Services (continued)

2.1.3 Selective Class of Call Screening

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A. Service Description

Selective Class of Call Screening Service enables a customer by means of Telephone Company operator identification to restrict outgoing toll calls from service point users to only those services which are charged to the called telephone, a third number or a Telephone Company calling card account.  
The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|            | Monthly<br>Rate | Nonrecurring<br>Charge |
|------------|-----------------|------------------------|
| Per system | \$38.70         | \$351.50(1)            |

(1) In addition, apply the appropriate Service and Equipment Charges as specified in Sheet 42.

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2. PRODUCTS/SERVICES (continued)

2.1 General Exchange Vertical Services (continued)

2.1.4 Caller ID

A. Service Description

This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Telephone Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (#82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and or number to the called party by dialing an access code (#67 on their Touch Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Telephone Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily within the network features described herein.

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2. PRODUCTS/SERVICES (continued)

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2.1 General Exchange Vertical Services (continued)

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2.1.3 Caller ID (continued)

A. Service Description (continued)

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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Tariff Reference

DEC 17 1997 SWBT PSC Mo. 24

2. PRODUCTS/SERVICES (continued)

**MISSOURI**  
**Public Service Commission**

2.2 Exchange Access Lines

The Company concurs in the rules, regulations, and USOC designations including all footnotes, thereto, applying to and governing Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the Southwestern Bell Telephone Company Local Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with all Southwestern Bell Telephone Company local calling areas. The Company does not concur in the rates of Southwestern Bell Telephone Company for Exchange Access Line telephone services. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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SWBT PSC Mo. 24

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2. PRODUCTS/SERVICES (continued)

2.1 Exchange Access Lines (continued)  
Applicability

MISSOURI  
Public Service Commission

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service, within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | St. Genevieve   |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirksville          | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Qulin                |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

DEC 17 1997

2.2.1 Main Service(6)

A. Business Rates and Charges

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| Group          | Flat Rate         | Message Rate         | Flat Rate       | 1 <sup>st</sup> Message |
|----------------|-------------------|----------------------|-----------------|-------------------------|
|                | <u>1-Party(8)</u> | <u>1-Party(1)(7)</u> | <u>Trunk(8)</u> | <u>Trunk(1)</u>         |
| A              | \$16.00           | \$14.55(2)           | \$20.85         | \$19.80(4)              |
| B              | \$21.95           | \$17.95(2)           | \$28.55         | \$23.20(4)              |
| C-Principal    | \$24.40           | \$19.75(2)           | \$31.50         | \$25.00(4)              |
| C-Metropolitan | \$26.60           | \$24.10(2)           | \$34.65         | \$30.50(4)              |
| Calling Area-1 |                   |                      |                 |                         |
| D-Principal    | \$31.85           | \$23.70(3)           | \$41.40         | \$28.95(5)              |
| D-Metropolitan |                   |                      |                 |                         |
| Calling Area-1 | \$33.25           | \$24.50(3)           | \$43.25         | \$29.75(5)              |
| D-Metropolitan |                   |                      |                 |                         |
| Calling Area-2 | \$35.10           | \$25.55(3)           | \$45.60         | \$30.80(5)              |

  

| Group          | Add'l Msg       | Multiline(8) | Information        | Measured          |
|----------------|-----------------|--------------|--------------------|-------------------|
|                | <u>Trunk(1)</u> |              | <u>Terminal(8)</u> | <u>1-Party(7)</u> |
| A              | \$ 9.30         | \$21.95      | \$20.85            | \$ 9.30           |
| B              | \$12.70         | \$30.05      | \$28.55            | \$12.70           |
| C-Principal    | \$14.50         | \$33.15      | \$31.50            | \$14.50           |
| C-Metropolitan | \$15.40         | \$36.45      | \$34.60            | \$15.45           |
| Calling Area-1 |                 |              |                    |                   |
| D-Principal    | \$18.45         | \$43.60      | \$41.40            | \$18.45           |
| D-Metropolitan |                 |              |                    |                   |
| Calling Area-1 | \$18.45         | \$45.50      | \$43.20            | \$19.25           |
| D-Metropolitan |                 |              |                    |                   |
| Calling Area-2 | \$18.45         | \$48.00      | \$45.60            | \$20.30           |

(See Sheet 23 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

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2.2.1 Main Service(6) (continued)

A. Business Rates and Charges(continued)

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Public Service Commission

FOOTNOTES

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.07 each.
- (4) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.07 each.
- (6) The rates for main service do not include a telephone instrument.
- (7) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange System, or any other type of terminal equipment, except coin telephone service.
- (8) When this service is purchased in conjunction with the Missouri School Discount Program, refer to SWBT General Exchange Tariff, Section 7.3.2 for the appropriate rules and regulations.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service(1) (continued)

B. Residence Rates and Charges

| Group          | Flat Rate      | Message Rate         | Flat Rate    | Measured          |
|----------------|----------------|----------------------|--------------|-------------------|
|                | <u>1-Party</u> | <u>1-Party(2)(3)</u> | <u>Trunk</u> | <u>1-Party(3)</u> |
| A              | \$ 7.10        | \$5.65               | \$11.10      | \$4.15            |
| B              | \$ 8.65        | \$6.50               | \$13.40      | \$5.00            |
| C-Principal    | \$ 9.60        | -----                | \$14.75      | \$5.70            |
| C-Metropolitan |                |                      |              |                   |
| Calling Area-1 | \$ 10.80       | -----                | \$16.75      | \$6.25            |
| D-Principal    | \$ 10.80       | \$7.75               | \$16.70      | \$6.25            |
| D-Metropolitan |                |                      |              |                   |
| Calling Area-1 | \$ 11.25       | -----                | \$17.40      | \$6.50            |
| D-Metropolitan |                |                      |              |                   |
| Calling Area-2 | \$ 11.85       | -----                | \$18.40      | \$6.90            |

(See Sheet 25 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (1) (continued)

B. Residence Rates and Charges (continued)

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Public Service Commission

FOOTNOTES

- (1) The rate for main service does not include a telephone equipment.
- (2) Includes allowance of 20 local messages; additional local messages \$.10 each.

This service is offered only in the Caruthersville and Sedalia Exchanges as well as the Forest and Mission Central Office Districts of the Principal Zone of the St. Louis Metropolitan Exchange.

- (3) This service offering may not be used for the operation of Bulletin Board Systems by those customers qualifying for residential service offering as defined in SWBT's General Exchange Tariff, Section 17, Paragraph 17.3.1.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

DEC 17 1997

2.2.1 Main Service (continued)

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C. Optional Business Reserve Line Service

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1. Service Description

Business Reserve Line Service is an optional additional local access line service available to business customers who have a need for a low use line in addition to their primary service. Reserve Line Service is provided at a flat monthly rate with usage sensitive charges for both outgoing local calls and all incoming calls. The Telephone Company concurs with the service description of the referenced tariff.

2. Monthly Rate per Business Reserve Line by Rate Group

| <u>Rate Group</u>               | <u>Monthly Rate</u> |
|---------------------------------|---------------------|
| A                               | \$9.30              |
| B                               | 12.70               |
| C-Principal                     | 14.50               |
| C-Metropolitan Calling Area - 1 | 15.45               |
| D-Principal                     | 18.45               |
| D-Metropolitan Calling Area - 2 | 19.25               |
| D-Metropolitan Calling Area - 3 | 20.30               |

3. Usage Rate per Minute

Rate per Minute

For outgoing local usage and all incoming usage \$ .005

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

D. Lifeline Service

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1. Service Description

Lifeline Service is a unique class of telephone service provided to an applicant which is designed to meet basic residential communications needs for emergency calls and for the maintenance of necessary social contacts. The purpose of this offering is to maintain and preserve universal service. The Telephone Company concurs with the service description of the referenced tariff.

2. When Lifeline Service is requested, no Service and Equipment Charge will apply to install the main service access line.

3. Rates (1)

Lifeline Service Rates

Residence

| <u>Rate Group</u> | <u>One-Party Flat Rate</u> | <u>One-Party Measured Rate(2)</u> |
|-------------------|----------------------------|-----------------------------------|
| A                 | \$4.05                     | \$ .65                            |
| B                 | 5.60                       | 1.50                              |
| C-Principal       | 6.60                       | 2.20                              |
| C-Metropolitan    |                            |                                   |
| Calling Area-1    | 7.90                       | 2.75                              |
| D-Principal       | 7.85                       | 2.75                              |
| D-Metropolitan    |                            |                                   |
| Calling Area-2    | 8.35                       | 3.00                              |
| D-Metropolitan    |                            |                                   |
| Calling Area-3    | 9.00                       | 3.40                              |

(1) The rates for main service do not include a telephone instrument

(2) All rules and regulations for Measured Service as outlined in SWBT Local Exchange Tariff P.S.C. Mo.-No. 24 Paragraph 1.2.2, D., apply to one-party measured rate Lifeline Service.

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service (continued)

E. Link-Up Missouri Service Connection Program

1. Service Description

The Link-Up Missouri Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers and designed to promote subscribership to the telephone network among low income residential households.(1)  
The Telephone Company concurs with the service description of the referenced tariff.

2. Rates and Charges

- a. Service Connection Charges, as set forth in this tariff, (2) for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, not to exceed \$30.00. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principal place of residence.
- b. An interest free, four-month deferred payment schedule will be established for the charges of initiating local telephone service at the subscriber's option. The Telephone Company shall inform each eligible subscriber of the availability of this deferred payment schedule.

- (1) For eligibility requirements see SWBT Local Exchange Tariff, P.S.C. Mo-No. 24, Paragraphs 1.2.2, F.2. and 3.  
(2) These do not include other charges that may be required at the initiation of service, such as deposits.

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service (continued)

F. Measured Service

1. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

2. Rates

| <u>Distance in<br/>Miles</u> | <u>Initial Minute<br/>Rate</u> | <u>Each Additional<br/>Minute Rate</u> |
|------------------------------|--------------------------------|--|
| 0-14                         | \$.04                          | \$ .01                                 |
| 15-28                        | .05                            | .02                                    |
| Over 28                      | .06                            | .03                                    |

3. The method of applying usage charges:

-Initial period rates indicated in F.2., preceding, are for connections of one minute or any fraction thereof.

-All additional minute rates indicated in F.2., preceding, are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

-The timing of messages begins when connection is established between the calling telephone and the called telephone and ends when the connection is terminated at any point.

4. Optional Detail Billing

|                                      |        |
|--------------------------------------|--------|
| Monthly Preparation Charge           | \$1.00 |
| Printed Listing (per message charge) | .01    |

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

G. Optional Metropolitan Calling Area (MCA) Service

1. Service Description

The Telephone Company concurs with the service description of the referenced tariff(s).

2. Rates and Charges

|                                    | <u>Residence</u> | <u>Business</u> |
|------------------------------------|------------------|-----------------|
| a. Springfield MCA-2               |                  |                 |
| i). Flat Rate Option               | \$11.45          | \$21.75         |
| ii). Measured 1-Party<br>Option(1) | 6.30             | 11.95           |
| b. St. Louis/Kansas City MCA-3     |                  |                 |
| i). Flat Rate Option               | \$12.35          | \$24.80         |
| ii). Measured 1-Party<br>Option(1) | 6.80             | 13.65           |
| c. St. Louis/Kansas City MCA-4     |                  |                 |
| i). Flat Rate Option               | \$21.55          | \$46.75         |
| ii). Measured 1-Party<br>Option(1) | 11.85            | 25.70           |
| d. St. Louis/Kansas City MCA-5     |                  |                 |
| i). Flat Rate Option               | \$32.50          | \$70.70         |
| ii). Measured 1-Party<br>Option(1) | 17.90            | 38.90           |

(1) See Sheet 29 of this tariff for Measured Service Regulations and Additional Usage Charges that apply to MCA messages for customers who subscribe to this Measured Service Option.

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SWBT PSC Mo. 24 Section 1, Paragraphs 1.4.1 to 1.4.3

2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service (continued)

H. Extended Area Service

1. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

2. Rates

Extended Area Service is furnished at the additive rate established in the following exchanges:

| <u>Exchange</u>                             | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>        |
|---|------------------|-----------------|---|
|   | <u>Residence</u> | <u>Business</u> |   |
| Adrian                                      | \$ .65           | \$1.60          | Archie  |
| Advance                                     | .40              | 1.00            | Bell City   |
| Agency                                      | 3.55             | 9.05            | St. Joseph  |
| Altenburg-<br>Frohna                        | 1.05             | 2.75            | Pocahontas-New Wells  |
| Antonia-Local Only                          | 2.10             | 5.45            | Cedar Hill, Herculaneum-Pevely,<br>High Ridge, Hillsboro, Imperial,<br>and Maxville |
| Antonia-Metropolitan<br>Calling Area-4      | 2.10             | 5.45            | Cedar Hill-Local Only,<br>Hillsboro-Local Only                                      |
| Archie-<br>Local Only                       | 1.20             | 3.05            | Adrian  |
| Archie-<br>Metropolitan<br>Calling Area - 5 | 1.20             | 3.05            | Adrian  |
| Armstrong                                   | 3.55             | 9.05            | Fayette, Glasgow  |
| Bell City                                   | 1.15             | 2.95            | Advance, Oran   |

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service (continued)

H. Extended Area Service (continued)

2. Rates (continued)

| <u>Exchange</u>                              | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u> |
|--|------------------|-----------------|--|
|  | <u>Residence</u> | <u>Business</u> |  |
| Benton                                       | \$1.90           | \$4.80          | Chaffee, Oran, and Scott City  |
| Billings-Local<br>Only                       | .95              | 2.45            | Clever and Republic  |
| Billings<br>Metropolitan<br>Calling Area - 2 | .95              | 2.45            | Clever-Local Only  |
| Bismarck                                     | .65              | 1.75            | Flat River, Leadwood   |
| Bloomsdale                                   | .85              | 2.20            | Ste. Genevieve   |
| Bonne Terre                                  | .75              | 1.95            | Flat River, Leadwood   |
| Boonville                                    | .15              | .40             | New Franklin   |
| Camdenton                                    | 1.00             | 2.55            | Gravois Mills, Lake Ozark-<br>Osage Beach                                    |
| Cape Girardeau                               | .40              | 1.00            | Jackson, Scott City, McClure,<br>Illinois (1)                                |
| Cardwell                                     | 1.85             | 4.80            | Hornersville, Senath   |
| Carl Junction                                | 1.90             | 4.95            | Joplin, Webb City  |
| Caruthersville                               | 1.30             | 3.45            | Deering, Hayti   |
| Cedar Hill-Local Only                        | .95              | 2.45            | Antonia, High Ridge, Hillsboro<br>and Ware                                   |

(1) Ameritech of Illinois exchange

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

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2. Rates (continued)

| <u>Exchange</u>                             | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>                           |
|---|------------------|-----------------|--|
|   | <u>Residence</u> | <u>Business</u> |  |
| Cedar Hill-Metropolitan<br>Calling Area-5   | \$.95            | \$2.45          | Hillsboro-Local Only,<br>Ware-Local Only   |
| Chaffee                                     | 1.40             | 3.55            | Benton, Delta, Oran, Scott City  |
| Charleston                                  | .80              | 1.95            | East Prairie, Wyatt  |
| Chesterfield-Local Only                     | .95              | 2.45            | Manchester, Harvester and Pond,<br>plus the Creve Coeur zone of the<br>St. Louis Metropolitan Exchange |
| Chesterfield-Metropolitan<br>Calling Area-3 | .95              | 2.45            | Harvester-Local Only and<br>Pond-Local Only  |
| Clarksville                                 | 2.05             | 5.30            | Louisiana, Paynesville   |
| Clever-Local Only                           | 3.25             | 8.30            | Billings, Nixa and Republic  |
| Clever-<br>Metropolitan<br>Calling Area-2   | 3.25             | 8.30            | Billings-Local Only  |
| Deering                                     | 3.55             | 9.05            | Caruthersville, Hayti and Kennett  |
| DeKalb                                      | 3.30             | 8.45            | Rushville, St. Joseph  |
| Delta                                       | 2.10             | 5.45            | Chaffee, Oran  |
| DeSoto-<br>Local Only                       | .65              | 1.70            | Festus-Crystal City, Hillsboro,<br>and Ware  |

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

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2. Rates (continued)

| <u>Exchange</u>                       | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>   |
|---------------------------------------|------------------|-----------------|--|
|                                       | <u>Residence</u> | <u>Business</u> |  |
| Desoto-Metropolitan<br>Calling Area-5 | \$ .65           | 1.70            | Festus-Crystal City-Local Only,<br>Hillsboro-Local Only, Ware-Local<br>Only  |
| Dexter                                | .55              | 1.35            | Bloomfield, Essex  |
| East Prairie                          | .45              | 1.05            | Charleston   |
| Eldon                                 | .55              | 1.30            | Lake Ozark - Osage Beach, Tuscumbia  |
| Elsberry                              | .20              | .55             | Paynesville  |
| Essex                                 | 2.05             | 5.30            | Dexter, Bloomfield   |
| Eureka-Local<br>Only                  | 1.75             | 4.55            | High Ridge, Manchester, Pacific,<br>Pond and Valley Park   |
| Eureka-Metropolitan<br>Calling Area-4 | 1.75             | 4.55            | Pacific-Local Only   |
| Farmington                            | .35              | .90             | Flat River   |
| Fayette                               | .75              | 1.85            | Armstrong, Glasgow and New<br>Franklin   |
| Fenton-Local Only                     | .55              | 1.35            | Maxville, Valley Park and High<br>Ridge, plus the Kirkwood and Sappington<br>zones of the St. Louis Metropolitan<br>Exchange |
| Fenton-Metropolitan<br>Calling Area-3 | .55              | 1.35            | High Ridge-Local Only  |

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

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2. Rates (continued)

| <u>Exchange</u>  | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>  |
|--|------------------|-----------------|---|
|  | <u>Residence</u> | <u>Business</u> |   |
| Festus-Crystal City-<br>Local Only                     | .50              | 1.25            | DeSoto, Herculaneum-Pevely,<br>Hillsboro                                      |
| Festus-Crystal City-<br>Metropolitan Calling<br>Area-5 | .50              | 1.25            | DeSoto-Local Only, Hillsboro-Local Only                                       |
| Fisk   | 2.40             | 6.20            | Poplar Bluff  |
| Flat River   | 1.40             | 3.55            | Bismarck, Bonne Terre,<br>Farmington, Leadwood                                |
| Gideon   | 1.65             | 4.20            | Malden, Risco   |
| Glasgow  | .75              | 1.85            | Armstrong, Fayette  |
| Gravois Mill   | .95              | 2.45            | Camdenton, Lake Ozark- Osage<br>Beach, Versailles                             |
| Gray Summit-<br>Local Only                             | 1.05             | 2.70            | Pacific, Union  |
| Gray Summit-<br>Metropolitan<br>Calling Area-5         | 1.05             | 2.70            | Pacific-Local Only, Union   |
| Greenwood-<br>Local Only                               | .10              | .30             | The Belton and Lee's Summit zones<br>of the Kansas City Metropolitan Exchange |
| Harvester-Local Only                                   | .80              | 2.05            | Chesterfield, Pond, St.Charles<br>and St. Peters(1)                           |

(1) GTE Midwest, Incorporated Exchange

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

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2. Rates (continued)

| <u>Exchange</u>                                       | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>                                  |
|---|------------------|-----------------|---|
|   | <u>Residence</u> | <u>Business</u> |   |
| Hayti   | \$1.90           | \$4.80          | Caruthersville, Deering, Wardell  |
| Herculaneum-Pevely-<br>Local Only                     | .80              | 2.05            | Antonia, Festus-Crystal City and<br>Imperial  |
| Herculaneum-Pevely-<br>Metropolitan Calling<br>Area-4 | .80              | 2.05            | Festus-Crystal City-Local Only  |
| Higbee  | 2.40             | 6.20            | Moberly   |
| High Ridge- Local<br>Only                             | .95              | 2.45            | Antonia, Cedar Hill, Eureka,<br>Fenton, Maxville and Valley Park  |
| High Ridge-<br>Metropolitan Calling<br>Area-4         | .95              | 2.45            | Cedar Hill-Local Only   |
| Hillsboro-Local Only                                  | 1.35             | 3.55            | Antonia, Cedar Hill, Desoto,<br>Festus-Crystal City and Ware  |
| Hillsboro-Metropolitan<br>Calling Area-5              | 1.35             | 3.55            | Cedar Hill-Local Only, Desoto-<br>Local Only, Festus-Crystal City-<br>Local Only, Ware-Local Only             |
| Holcomb   | 2.60             | 6.70            | Kennett   |
| Hornersville  | 1.65             | 4.20            | Cardwell and Senath   |
| Imperial-Local Only                                   | 1.25             | 3.20            | Antonia, Herculaneum-Pevely<br>and Maxville, plus the Oakville zone<br>of the St. Louis Metropolitan Exchange |

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

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2. Rates (continued)

| <u>Exchange</u>                           | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>  |
|---|------------------|-----------------|---|
|   | <u>Residence</u> | <u>Business</u> |   |
| Imperial-Metropolitan<br>Calling Area-3   | 1.25             | 3.20            | Antonia-Local Only,<br>Herculaneum-Peverly-Local Only   |
| Jackson                                   | 1.15             | 3.05            | Cape Girardeau, Oak Ridge, Pocahontas-<br>New Wells, McClure, Illinois (1)  |
| Joplin                                    | .15              | .40             | Carl Junction, Webb City  |
| Kennett                                   | .75              | 1.85            | Deering, Holcomb, Senath  |
| Lake Ozark-Osage<br>Beach                 | 1.70             | 4.55            | Camdenton, Eldon, Gravois Mills,<br>Tuscumbia   |
| Leadwood                                  | .60              | 1.50            | Bismarck, Bonne Terre, Flat<br>River  |
| Libourn                                   | 1.70             | 4.30            | Marston, New Madrid   |
| Louisiana                                 | .25              | .65             | Clarksville   |
| Malden                                    | .50              | 1.25            | Gideon, Risco   |
| Manchester-Local Only                     | .60              | 1.50            | Chesterfield, Eureka, Pond and Valley<br>Park, plus the Creve Coeur and Kirkwood<br>zones of the St. Louis Metropolitan<br>Exchange |
| Manchester-Metropolitan<br>Calling Area-3 | .60              | 1.50            | Eureka-Local Only and Pond-Local Only   |
| Marston                                   | 3.55             | 9.05            | Lilbourn, New Madrid, Portageville  |

(1) Ameritech of Illinois exchange

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

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2. Rates (continued)

| <u>Exchange</u>                         | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>  |
|---|------------------|-----------------|---|
|   | <u>Residence</u> | <u>Business</u> |   |
| Maxville-Local Only                     | 1.50             | 3.80            | Antonia, Fenton, High Ridge and Imperial,<br>plus the Mehlville, Oakville and Sappington<br>zones of the St. Louis Metropolitan<br>Exchange |
| Maxville-Metropolitan<br>Calling Area-3 | 1.50             | 3.80            | Antonia-Local Only and High Ridge-Local<br>Only   |
| Moberly                                 | .20              | .55             | Higbee  |
| Monett                                  | .40              | 1.00            | Pierce City   |
| Montgomery City                         | .45              | 1.05            | Bellflower(1)   |
| Morehouse                               | 3.15             | 8.05            | Sikeston  |
| Nevada                                  | .25              | .65             | Milo(2)   |
| New Franklin                            | 1.20             | 3.05            | Boonville, Fayette  |
| New Madrid                              | 1.00             | 2.55            | Lilbourn, Marston   |
| Nixa Zone                               | 2.40             | 6.20            | Clever  |
| Oak Ridge                               | 3.55             | 9.05            | Jackson, Pocahtontas-New Wells  |
| Old Appleton                            | 3.30             | 8.45            | Perryville  |
| Oran                                    | 1.55             | 3.95            | Bell City, Benton, Chaffee, Delta   |

- (1) Eastern Missouri Telephone Company exchange  
(2) GTE Midwest, Incorporated exchange

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

H. Extended Area Service (continued)

MISSOURI  
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2. Rates (continued)

| <u>Exchange</u>                     | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u> |
|-------------------------------------|------------------|-----------------|--|
|                                     | <u>Residence</u> | <u>Business</u> |  |
| Pacific-Local Only                  | 1.75             | 4.45            | Gray Summit, Eureka, Pond  |
| Pacific-Metropolitan Calling Area-5 | 1.75             | 4.45            | Gray Summit-Local Only   |
| Paynesville                         | 3.55             | 9.05            | Clarksville, Elsberry  |
| Perryville                          | .25              | .65             | Old Appleton, St. Marys, Kaskaskia, Illinois(1)                              |
| Pierce City                         | 1.40             | 3.55            | Monett   |
| Pocahontas-New Wells                | 3.55             | 9.05            | Altenburg-Frohna, Jackson, Oak Ridge   |
| Pond-Local Only                     | 3.25             | 8.30            | Chesterfield, Eureka, Harvester, Manchester, Pacific                         |
| Pond-Metropolitan Calling Area-4    | 3.25             | 8.30            | Pacific-Local Only   |
| Poplar Bluff                        | .30              | .80             | Fisk, Qulin  |
| Portageville                        | .60              | 1.50            | Marston  |
| Qulin                               | 2.15             | 5.55            | Poplar Bluff   |
| Republic Zone                       | 1.30             | 3.45            | Billings, Clever   |
| Risco                               | 3.55             | 9.05            | Gideon, Malden   |
| Rushville                           | 3.20             | 8.20            | Dekalb, St. Joseph   |

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service (continued)

H. Extended Area Service (continued)

2. Rates (continued)

| <u>Exchange</u>                            | <u>Additive</u>  |                 | <u>Exchange Area Included<br/>in Extended<br/>Area Service Calling Scope</u>                     |
|--|------------------|-----------------|--|
|  | <u>Residence</u> | <u>Business</u> |  |
| St. Charles-Local<br>Only                  | \$.30            | \$.75           | Harvester  |
| St. Charles-Metropolitan<br>Calling Area-3 | .30              | .75             | Harvester-Local Only   |
| Ste. Genevieve                             | .45              | 1.05            | Bloomsdale, St. Marys, Kaskaskia,<br>Illinois(1)   |
| St. Joseph                                 | .25              | .65             | Agency, Dekalb, Rushville,<br>San Antonio  |
| St. Marys                                  | 3.55             | 9.05            | Perryville, Ste. Genevieve,<br>Kaskaskia, Illinois(1)  |
| San Antonio                                | 3.55             | 9.05            | St. Joseph   |
| Scott City                                 | .70              | 1.70            | Benton, Cape Girardeau, Chaffee,<br>McClure, Illinois(1)   |
| Senath                                     | 3.10             | 7.95            | Cardwell, Hornersville, Kennett  |
| Sikeston                                   | .20              | .55             | Morehouse  |
| Smithville-<br>Local Only                  | .80              | 1.95            | Ferrelview (2), plus the Liberty and<br>Nashua zones of the Kansas City<br>Metropolitan Exchange |
| Trenton                                    | .65              | 1.60            | Brimson(3), Galt(3), Laredo(3), Spickard(3)  |

(1) Ameritech of Illinois exchange

(2) United Telephone Company of Missouri exchange

(3) Grand River Mutual Corporation exchanges

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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

2.2.1 Main Service (continued)

H. Extended Area Service (continued)

2. Rates (continued)

| <u>Exchange</u>                         | <u>Additive</u>  |                 |   |
|---|------------------|-----------------|---|
|   | <u>Residence</u> | <u>Business</u> |   |
| Tuscumbia                               | \$2.15           | \$5.55          | Eldon, Lake Ozark-Osage Beach   |
| Union                                   | .40              | 1.00            | Gray Summit   |
| Valley Park-Local Only                  | .95              | 2.45            | Fenton, Eureka, High Ridge, Manchester, plus the Kirkwood zone of the St. Louis Metropolitan Exchange |
| Valley Park-Metropolitan Calling Area-5 | .95              | 2.45            | Eureka-Local Only, High Ridge-Local Only  |
| Versailles                              | .30              | .80             | Gravois Mills   |
| Wardell                                 | 1.60             | 4.20            | Hayti   |
| Ware-Local Only                         | 3.45             | 8.70            | DeSoto, Cedar Hill, Hillsboro   |
| Ware-Metropolitan Calling Area-5        | 3.45             | 8.70            | DeSoto-Local Only, Cedar Hill-Local Only, Hillsboro-Local Only  |
| Webb City                               | .70              | 1.75            | Carl Junction, Joplin   |

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Exchange Area Included  
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2. PRODUCTS/SERVICES (continued)

2.2 Exchange Access Lines (continued)

DEC 17 1997

2.2.1 Main Service (continued)

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I. Service and Equipment Charges

|  | <u>Residence</u> | <u>Business</u> |
|--|------------------|-----------------|
| 1. Charge to install main service access line, per access line (4)(5)  | \$36.50(2)       | \$52.25         |
| 2. Charge to change telephone number per access line   | 10.70            | 7.35            |
| 3. Charge to initiate or terminate detailed billing, per access line   | 3.80             | 4.75            |
| 4. Charge to change to or from flat, message, or measured service, per access line   | 10.50(3)         | 10.25           |
| 5. Charge to change to or from Optional Measured Metropolitan Calling Area Service, per access line(5)(6)  | 3.80             | 4.75            |
| 6. Charge to change class or service, per access line (1)<br>- Residence to Business<br>- Business to Residence  | 10.70            | 11.65           |
| 7. Charge to establish or rearrange hunting sequence, per access line  | 4.50             | 5.25            |
| 8. Charge to change type of signaling supervision (loop start to ground start or vice-versa), per access line  | 5.25             | 5.25            |
| 9. Change to convert existing trunks (per trunk):<br>-From Analog to Digital Loop Exchange Access PBX Service,<br>or<br>-From SmartTrunk(sm) Service to Digital Loop Service,<br>per access line | 5.25             | 5.25            |

(See Sheet 43 for Footnotes.)

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SWBT PSC Mo. 24 Section 1, Paragraphs 1.2.2, G.

2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.1 Main Service (continued)

I. Service and Equipment Charges (continued)

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FOOTNOTES

- (1) Class of service denotes the use of the service, i.e., business or residence service.
- (2) See Paragraph D.2., and Paragraph E.2., preceding for the exception to this charge as it applies to Lifeline Service and Link-Up Service, respectively.
- (3) See SWBT Local Exchange Tariff, P.S.C. Mo.-No. 24, Paragraph 1.2.2,E.6. for the exception to this charge as it applies to Lifeline Service.
- (4) Also applicable to the installation of Digital Loop Exchange Access PBX Service, per each non-additive local exchange usage component specified in SWBT's General Exchange Tariff, Section 38.
- (5) No Service and Equipment Charge applies when customers upgrade from Reserve Line Service to any of the following: Business Flat Rate 1-Party, Business Message Rate 1-Party, Business Measured 1-Party, Business Multiline, or Information Terminal Service.
- (6) This charge applies when customers upgrade from Reserve Line Service to any of the following: Business Flat Rate 1-Party, Business Message Rate 1-Party, Business Measured 1-Party, Business Multiline, or Information Terminal Service.

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.2 Hunting Line Services(3)

A. Service Description

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1. Rotary Hunt: The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group, completing the call to the first idle line encountered. Unless the first line is called, only a portion of the group is hunted.
2. Circle Hunt: This feature permits a complete hunt sequence over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until it reaches the line that was originally called.
3. Preferential Hunt: Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

The Telephone Company concurs in the service description of the referenced tariff.

B. Rates and Charges

|                    | Monthly<br>Rate | Installation<br>Charge(1) |
|--------------------|-----------------|---------------------------|
| 1. Rotary          | N/A             | N/A                       |
| 2. Circle          | \$ .80          | \$3.15                    |
| 3. Preferential(2) | 2.70            | 3.15                      |

- (1) Installation charges apply in addition to the Service and Equipment Charge as specified in Sheet 42 of this Tariff.
- (2) Rates apply per line equipped with a preferential list. A Preferential Hunt list may have a maximum of 18 terminals included.
- (3) These services are available to one-party customers where facilities exist.

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.3 Local Operator Assistance

MISSOURI

- A. The Company concurs in the rules, regulations, and USOC designations, including all footnotes, thereto, applying to and governing Local Exchange telephone service (referred to as Exchange Access Lines service in this tariff) as set forth in the Southwestern Bell Telephone Company Local Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company local operator assistance rules and regulations, including all footnotes, thereto, applying to and governing local operator assistance service. The Company does not concur in the rates of Southwestern Bell Telephone Company for local operator assistance services. Rates for these services are set out below.

B. Service Description

The Telephone Company furnishes local assistance by a Telephone Company provided operator or the automated Interactive Voice System (IVS) whereby customers may request assistance in: dialing a local number; requesting a local person-to-person call; billing a local call to a Telephone Company calling card, to a third number or collect. The Telephone Company concurs with the service description of the referenced tariff.

C. Rates

The following rates are in addition to applicable local message usage charges when originating at and billed to that telephone number; or, in addition to local telephone call rates.

| <u>DESCRIPTION</u>                | <u>RATES(2)</u> |
|-----------------------------------|-----------------|
| <u>Station-to-Station Service</u> |                 |
| <u>Calling Card</u>               |                 |
| Non-Automated                     | \$1.10          |
| Semi-Automated                    | .65             |
| Fully-Automated                   | .35             |
| <u>Collect</u>                    |                 |
| Non-Automated                     | \$1.10          |
| Semi-Automated                    | .90             |
| Fully-Automated                   | .70             |

(See Sheet 47 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

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2.2.3 Local Operator Assistance (continued)

C. Rates (continued)

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Public Service Commission

The following rates are in addition to applicable local message usage charges when originating at and billed to that telephone number; or, in addition to local telephone call rates.

| <u>DESCRIPTION</u> | <u>RATES(2)</u> |
|--------------------|-----------------|
|--------------------|-----------------|

|                                   |  |
|-----------------------------------|--|
| <u>Station-to-Station Service</u> |  |
|-----------------------------------|--|

|                                 |  |
|---------------------------------|--|
| <u>Billed to a Third Number</u> |  |
|---------------------------------|--|

|                 |        |
|-----------------|--------|
| Non-Automated   | \$1.10 |
| Semi-Automated  | .90    |
| Fully-Automated | .70    |

|                  |  |
|------------------|--|
| <u>Sent-Paid</u> |  |
|------------------|--|

|                |        |
|----------------|--------|
| Non-Automated  | \$1.10 |
| Semi-Automated | .90    |

|                                    |  |
|------------------------------------|--|
| <u>PERSON-TO-PERSON SERVICE(1)</u> |  |
|------------------------------------|--|

|                |        |
|----------------|--------|
| Non-Automated  | \$2.25 |
| Semi-Automated | 1.90   |

- (1) Person-to-Person service may be billed to a calling card, billed to a third number, or billed as collect at no additional charge.
- (2) This operator services offering will comply with the Commission's decision in Case No. TA-88-218.

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2. PRODUCTS/SERVICES (continued)

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2.2 Exchange Access Lines (continued)

DEC 17 1997

2.2.4 Line Status Verification and Busy Line Interrupt

A. Service Description

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Public Service Commission

The Telephone Company furnishes Line Status Verification and Busy Line Interrupt Service to customers upon request to provide line status or busy interrupt of a requested access line.

The provisioning of Line Status Verification involves a Telephone Company-provided operator determining the condition of an access line that a customer requests be checked. The status of the access line is verified to the requesting customer.

The provisioning of Busy Line Interrupt involves a Telephone Company-provided operator interrupting a conversation in progress to ascertain willingness to establish conversation with an alternate party

| B  | Rates                                 | <u>Rate</u> |
|----|---------------------------------------|-------------|
| 1. | Line Status Verification, per request | \$1.15      |
| 2. | Busy Line Interrupt, per request      | \$1.75      |

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2. PRODUCTS/SERVICES (continued)

2.3 Directory Services

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The Company concurs in the rules, regulations and USOC designations, including all footnotes, thereto, applying to and governing Directory Services as set forth in the Southwestern Bell Telephone Company General Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for Directory Services of Southwestern Bell Telephone Company. Rates for these services are set out in the following pages of this concurrence. This concurrence includes the following services and products: Directory Assistance and Directory Listings.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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SWBT PSC Mo. 35

2. PRODUCTS/SERVICES (continued)

DEC 17 1997

2.3 Directory services (continued)  
*Applicability*

**MISSOURI**  
**Public Service Commission**

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyant           |
| DeSoto            | Kirksville          | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Quin                 |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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SWBT PSC Mo. 35 Sections 6.1 to 6.13

2. PRODUCTS/SERVICES (continued)

DEC 17 1997

2.3 Directory Services

MISSOURI  
Public Service Commission

2.3.1 Directory Listing Services

A. Service Description

The Telephone Company distributes to its customers without charge a directory of customer listings which are generally necessary for the efficient use of the service.

The Telephone Company concurs with the service description of the referenced tariff(s).

B. Rates and Charges

|  | Monthly<br>Rate | Service and Equipment<br>Charge |
|--|-----------------|---------------------------------|
| 1. Access Service Business listing, each   | \$ 2.20         | \$9.00                          |
| Access Service Residence listing, each   | 1.40            | 5.70                            |
| 2. Business extra listings, each   | 2.35            | 9.00                            |
| Residence extra listings, each   | 1.50            | 5.70                            |
| 3. Business alternate listings, each   | 2.35            | 9.00                            |
| Residence alternate listings, each   | 1.50            | 5.70                            |
| 4. Secretarial listings  | 3.45            | 9.00                            |
| 5. Additional listings, each   | 3.35            | 9.40                            |
| 6. Residence Signature listing, each(1)  | 2.85            | 5.70                            |
| 7. Residence Family Space listings(1)  | 4.75            | 5.70                            |
| 8. Residence Personality Logo listing, each (1)  | 4.75            | N/A                             |
| Residence Personality Logo listing discount with either a<br>Signature listing or a Line of Distinction listing(1)         | (1.00)          | N/A                             |
| Residence Personality Logo listing discount combined with<br>both a Signature listing and a Line of Distinction listing(1) | (2.00)          | N/A                             |
| 9. Residence Line of Distinction listing, each (1)   | 2.40            | N/A                             |
| Residence Line of Distinction listing when combined<br>with a Signature listing(1)   | (1.00)          | N/A                             |
| 10. Nonpublished Exchange Service,<br>each nonpublished telephone number(2)  | 1.50            | 5.70(3)                         |
| 11. Nonlisted Service, each  |                 |                                 |
| Primary  | 1.15            | 5.70(3)                         |
| Additional   | 1.15            | 5.70(3)                         |

(1) These monthly rates apply in addition to the established rates for the listings with which this is associated.

(2) When a call is placed from a telephone number associated with a nonpublished listing, the number may be disclosed if the called party has equipment to display the Calling Party Number (CPN). Customers may prevent the display of their telephone number by activating CPN blocking. CPN blocking is available, at no charge in areas where disclosure of the CPN is available.

(3) The Service and Equipment Charge is applicable only when the request is subsequent to the initial installation of the exchange access line.

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2. PRODUCTS/SERVICES (continued)

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2.3 Directory Services

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2.3.2 Directory Assistance Service

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A. Service Description

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided. The Telephone Company concurs with the service description of the referenced tariff(s).

The three types of Directory Assistance Call Completion (DACC) offered are as follows:

Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

B. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any applicable allowance described in the Southwestern Bell General Exchange tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number, a special billing number, or a Telephone Company Calling Card, will be billed \$.85 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.43 for each listing request, subsequent to the initial request, on the same call.

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2. PRODUCTS/SERVICES (continued)

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2.3 Directory Services (continued)

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2.3.2 Directory Assistance Service (continued)

B. Rates (Continued)

3. Fully-Automated DACC

Rate

-Sent-Paid Public or Semi-Public Telephones

\$.25(1)

-Sent-Paid Non-Coin

\$.30(2)

-Telecommunications Company Calling Card

(3)

-Collect

(4)

-Bill to Third Number

(5)

4. Semi-Automated DACC

-Sent-Paid

(6)

-Telecommunications Company Calling Card

(3)

-Collect

(4)

-Bill to Third Number

(5)

5. Person-to-Person

(7)

6. Optional Monthly Rate Plan

(8)

Monthly Service

Rate

Establishment

7. DACC Monthly Rate Plan

\$1.20

No Charge

(See Sheet 55 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

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2.3 Directory Services (continued)

2.3.2 Directory Assistance Service (continued)

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B. Rates (Continued)

FOOTNOTES:

- (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Station-to-Station Calling Card Operator Assistance service charge. (See Sheet 46).
- (4) Apply the appropriate Station-to-Station Collect Operator Assistance service charge. ( See Sheet 46)
- (5) Apply the appropriate Station-to-Station Bill to Third Number Operator Assistance service charge. (See Sheet 47).
- (6) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge. ( See Sheet 47).
- (7) Apply the appropriate Semi-Automated Person-to-Person Operator Assistance service charge. ( See Sheet 47).
- (8) Obsolete-applicable to existing installations at existing locations for existing customers. This service will be discontinued to all customers effective May 2, 1998.

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2. PRODUCTS/SERVICES (continued)

MISSOURI  
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2.4 AIN Services

The Company concurs in the rules, regulations, and USOC designations including all footnotes, thereto, applying to and governing Advanced Intelligent Network (AIN) as set forth in the Southwestern Bell Telephone Company General Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for AIN Services. Rates for these services are set out in the following pages of this concurrence. This concurrence includes the following services and products: Positive ID, AreaWide Networking, , Disaster Routing Service(sm), Intelligent Redirect(sm), and IntelliNumber(sm).

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services  
Applicability

MISSOURI  
Public Service Commission

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service, within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirkville           | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Quilin               |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services

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2.4.1 IntelliNumber(sm)

MISSOURI  
Public Service Commission

A. Service Description

Intellinumber(sm) utilizes the Advanced Intelligent Network and provides a single telephone number for business customers with multiple locations. Customers may use this service to provide a single publicized telephone number for incoming calls to their business that is used regardless of the number and/or location of their satellite or branch locations. Incoming calls to this single telephone number are routed to the appropriate customer location based on the caller's ZIP code and/or routing option. The customer may select one or a combination of routing options; Time-of-Day/Day-of-Week Routing, Specific Date Routing, Allocation Routing, and Shared Trade Areas. Calls may also be routed using Trade Area Screening.

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|    |   | Monthly<br>Rate | Nonrecurring<br>Charges |
|----|---|-----------------|-------------------------|
| 1) | IntelliNumber(sm) , per Intellinumber(sm) telephone number              | \$23.75         | \$498.75                |
|    | (A) Per Trade Area  | \$4.75          | N/A                     |
|    | (B) IntelliNumber(sm) Number Change                                     | N/A             | \$90.25                 |
| 2) | Zip Code Mapping (1), per trade area                                    | N/A             | \$71.25                 |
| 3) | Zip Code Mapping Changes, per trade area                                |                 |                         |
|    | (A) -5 digit  | N/A             | \$19.00                 |
|    | (B) -6 to 10 digit  | N/A             | \$57.95                 |
| 4) | Zip Code Refresh, per trade area  | N/A             | \$40.85                 |
| 5) | Customer Zip Code Reload,(2), per reload                                | N/A             | \$23.75                 |
| 6) | Additional Routing Options, (3)<br>per telephone number, per occurrence |                 |                         |
|    | (A) Time-Of-Day/Day-Of-Week Routing, per telephone<br>number            | \$9.75          | \$11.50                 |
|    | (B) Specific Date Routing, per telephone number                         | \$7.75          | \$11.50                 |
|    | (C) Allocation Routing, per occurrence                                  | \$4.75          | \$11.50                 |
|    | (D) Shared Trade Area, per Shared Trade Area                            | \$9.75          | \$23.75                 |

(See Sheet 62 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

2.4.1 IntelliNumber(sm) (continued)

MISSOURI  
Public Service Commission

B. Rates and Charges (continued)

Monthly  
Rate

Nonrecurring  
Charges

- 7) Additional Routing Logic Change Charge,  
per telephone number, per occurrence,  
or shared trade area per option(4)

---

\$11.50

- 8) Customer Accuracy Report

(A) Weekly

\$28.50

\$9.50

(B) Monthly

\$9.50

\$9.50

- 9) Charge Per Completed Call Routed(5)

Month to Month

(A) 1 to 4,999 Completed Calls

\$.08

(B) 5,000 to 19,999 Completed Calls

\$.07

(C) 20,000 to 49,999 Completed Calls

\$.06

(D) 50,000 or more Completed Calls

\$.05

(See Sheet 62 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

2.4.1 IntelliNumber(sm) (continued)

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B. Rates and Charges (continued)

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Public Service Commission

FOOTNOTES:

- (1) The Zip Code Mapping rate applies to new customers except those that have a five-digit Zip Code in their routing information. This rate also applies to all customer locations/trade areas when an existing five-digit only customer changes their routing data to include any six-to-nine digit Zip Code.
- (2) This charge is applicable when there is a customer initiated change or addition to any existing customer's Basic Zip Code Routing data.
- (3) A monthly rate and nonrecurring charge applies to each additional routing option established initially per each IntelliNumber(sm) telephone number, each satellite/destination telephone number, default telephone number or Shared Trade Area to which the routing option is applied.
- (4) This charge applies for customer-initiated subsequent changes to the data for each existing IntelliNumber(sm) telephone number, each satellite/destination telephone number and/or default telephone number per each additional routing option that is changed.
- (5) All completed calls are billed at the same rate level based on the total number of calls billed during a billing month, excluding calls routed to the trade area screening and generic announcement.

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services(continued)

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2.4.2. Disaster Routing Service(sm)

A. Service Description

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Disaster Routing Service(sm) (DRS) enables customers to forward incoming telephone calls placed to multiple telephone numbers at one customer location, en masse, to alternative multiple telephone numbers at one or more alternate locations of the same customer, based on one of three predetermined destination options being activated. Calls may only be forwarded to direct-dial telephone numbers, excluding international numbers. The customer can establish up to three destination routing options; however, only one destination option can be active at any given time. The destination options will be designated as Option 1, 2 or 3. Option 1 will be activated when the service is initially established. The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|   | Monthly<br>Rates | Nonrecurring<br>Charge |
|---|------------------|------------------------|
| 1) Service Establishment, per account, per location(1)  | N/A              | \$185.75               |
| 2) Forwarded Telephone Numbers, per Telephone Number  |                  |                        |
| (A) Telephone Numbers to be Forwarded,<br>per Telephone Number-Choice 1:(2)(5)                              |                  |                        |
| 1-20  | \$6.20           | \$2.60                 |
| 21-100  | \$5.25           | \$2.60                 |
| 101-250   | \$4.30           | \$2.60                 |
| 251-500   | \$3.80           | \$2.60                 |
| 501-1000  | \$2.85           | \$2.60                 |
| 1001 - or more  | \$2.40           | \$2.60                 |
| OR  |                  |                        |
| (B) Telephone Numbers to be Forwarded,<br>per Telephone Number and per completed<br>call-Choice 2:(2)(3)(5) |                  |                        |
| 1-20  | \$3.35           | \$2.60                 |
| 21-100  | \$2.85           | \$2.60                 |
| 101-250   | \$2.40           | \$2.60                 |
| 251-500   | \$1.90           | \$2.60                 |
| 501-1000  | \$1.45           | \$2.60                 |
| 1001- or more   | \$ .95           | \$2.60                 |
| Per Call Completed  | \$ .15           | \$--                   |

(See Sheet 65 for Footnotes.)

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|    |  |         |         |
|----|--|---------|---------|
| 3) | Group of Telephone Numbers equipped, per group | \$33.25 | \$42.75 |
| 4) | Rearrangement Charges, per rearrangement(4)    | N/A     | \$90.25 |
| 5) | Password Reinitialization, per occasion        | N/A     | \$19.00 |

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## FOOTNOTES

- (1) This charge is applicable with the original DRS order. It applies per account per location. If DRS is ordered in conjunction with Intelligent Redirect(sm), only one Service Establishment Charge will apply.
- (2) Choice 1 and Choice 2 can be provided to the same customer. However, all of the telephone numbers in each group must be all Choice 1 or Choice 2 charges.
- (3) Applicable only when the customer has selected Choice 2 and has activated destination options 2 or 3. Customers who subscribe to DRS and Intelligent Redirect(sm), on the same telephone number(s), are not eligible for Choice 2.
- (4) If DRS and Intelligent Redirect(sm) exist on the same account, and rearrangements for both are ordered at the same time, these charges will apply only once.
- (5) Sliding scale rates applicable to telephone numbers under the same billing account.

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services(continued)

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2.4.3 Intelligent Redirect(sm)

A. Service Description

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Intelligent Redirect(sm) (IR) enables customers to forward incoming telephone calls placed to multiple telephone numbers at one customer location, en masse, to alternative multiple telephone numbers at one or more alternate locations of the same customer, based on predetermined options. Calls may be forwarded to direct-dial telephone numbers, excluding international telephone numbers. Intelligent Redirect(sm) groups may also include telephone numbers equipped with Disaster Routing Service(sm). IR offers Time-Of-Day/Day-Of-Week, Specific Date, Percentage Allocation, and Originating Location Routing. These four routing features can be ordered separately or in combination with any of the other features or in combination with Disaster Routing Service.

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|   | Monthly<br>Rates | Nonrecurring<br>Charge |
|---|------------------|------------------------|
| 1) Service Establishment, per Account, per location(1)      | N/A              | \$185.75               |
| 2) Forwarded Telephone Numbers, per Telephone Number(3)     |                  |                        |
| 1-20  | \$6.20           | \$2.60                 |
| 21-100  | \$5.25           | \$2.60                 |
| 101-250   | \$4.30           | \$2.60                 |
| 251-500   | \$3.80           | \$2.60                 |
| 501-1000  | \$2.85           | \$2.60                 |
| 1001+   | \$2.40           | \$2.60                 |
| 3) Service Features Charges                                 |                  |                        |
| (A) Time-Of-Day/Day-Of-Week Routing<br>- Per group equipped | \$33.25          | \$42.75                |
| (B) Specific Date Routing<br>- Per group equipped           | \$33.25          | \$42.75                |
| (C) Percentage Allocation Routing<br>- Per group equipped   | \$33.25          | \$42.75                |

(See Sheet 68 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services(continued)

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2.4.3 Intelligent Redirect(sm) (continued)

B. Rates and Charges (continued)

MISSOURI  
Public Service Commission

|   |         |         |
|---|---------|---------|
| (D) Originating Location Routing  | N/A     | \$42.75 |
| - Per group equipped  |         |         |
| - Per group per 100 telephone numbers or a fraction thereof, per screening list | \$33.25 | N/A     |
| 4) Rearrangement Charges, per rearrangement(2)                                  | N/A     | \$90.25 |

(See Sheet 68 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

2.4.3 Intelligent Redirect(sm) (continued)

B. Rates and Charges (continued)

FOOTNOTES:

- (1) This charge is applicable with the original order for Intelligent Redirect(sm). It applies per account and per location. If Intelligent Redirect(sm) is ordered in conjunction with Disaster Routing Service(sm) (DRS), only one Service Establishment charge will apply.
- (2) If Intelligent Redirect(sm) and Disaster Routing Service(sm) exist on the same account and rearrangements for both are ordered at the same time, these charges will only apply once.
- (3) Sliding scale rates applicable only to telephone numbers under the same billing account.

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

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2.4.4 AreaWide Networking

MISSOURI  
Public Service Commission

A. Service Description

AreaWide Networking (AWN) is a service that improves the interlocation networking capabilities of customers connected to SWBT central offices. AWN allows a customer having multiple locations and/or multiple telecommunications systems to establish a uniform dialing environment and/or remote access to network facilities

AWN provides capabilities and features typical of a virtual private network through the facilities of the public switched network. AWN has available two types of standard service: a Dialing Plan Service option and a Remote Access to Facilities option. These standard service options can be purchased where the Telephone Company's facilities and equipment are available.

AWN requires customers to subscribe to basic Telephone Company exchange services in addition to the AreaWide Networking service, in order to provide the networking capabilities described above. Optional expanded local calling scopes available to other Telephone Company business and end user customers are also available to AWN customers at the applicable rates and charges as specified in Section 2.2.1 of this tariff.

The Telephone Company concurs with the service description of the referenced tariff.

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

2.4.4 AreaWide Networking (continued)

B. Rates and Charges

1) Option 1-Dialing Plan Service

(a) Location Code Dialing Plan

|                        | Month-To<br>Month | 12<br>Months | 24<br>Months | 36<br>Months | 48<br>Months | 60<br>Months |
|------------------------|-------------------|--------------|--------------|--------------|--------------|--------------|
| i) Per Dialing<br>Plan | \$237.50          | \$171.00     | \$152.00     | \$133.00     | \$114.00     | \$95.00      |

Initial Installation (1)

Nonrecurring

Per Dialing Plan

\$700.00

Subsequent Changes to Dialing Plan

Per Dialing Plan

\$515.00

Initial and Subsequent Installation(1)

Per Central Office

\$125.00

|                 | Month-To<br>Month | 12<br>Months | 24<br>Months | 36<br>Months | 48<br>Months | 60<br>Months |
|-----------------|-------------------|--------------|--------------|--------------|--------------|--------------|
| ii) Per Station |                   |              |              |              |              |              |
| 10-400 Sta      | \$6.65            | \$5.70       | \$5.23       | \$4.75       | \$4.28       | \$3.56       |
| 401-1500 Sta    | \$6.10            | \$5.20       | \$4.75       | \$3.80       | \$3.40       | \$2.80       |
| 1501+ Sta       | \$5.70            | \$4.70       | \$3.90       | \$2.90       | \$2.60       | \$2.15       |

Initial and Subsequent Installation

Nonrecurring

Per Station

\$1.80

Subsequent Additions/Changes

Per Station

\$38.00

- (1) The sum total of installation charges (per dialing plan and per central office) cannot exceed \$710 per central office.

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

2.4.4 AreaWide Networking (continued)

B. Rates and Charges (continued)

1) Option 1-Dialing Plan Service (continued)

(b) Extension Number Portability Dialing Plan

|                        | Month-To<br>Month | 12<br>Months | 24<br>Months | 36<br>Months | 48<br>Months | 60<br>Months |
|------------------------|-------------------|--------------|--------------|--------------|--------------|--------------|
| i) Per Dialing<br>Plan | \$285.00          | \$218.50     | \$199.50     | \$180.50     | \$161.50     | \$142.50     |

Initial Installation(1)

Nonrecurring

Per Dialing Plan

\$700.00

Subsequent Changes to Dialing Plan

Per Dialing Plan

\$515.00

Initial and Subsequent Installation(1)

Per Central Office

\$125.00

|                 | Month-To<br>Month | 12<br>Months | 24<br>Months | 36<br>Months | 48<br>Months | 60<br>Months |
|-----------------|-------------------|--------------|--------------|--------------|--------------|--------------|
| ii) Per Station |                   |              |              |              |              |              |
| 10-400 Sta      | \$6.65            | \$5.70       | \$5.23       | \$4.75       | \$4.28       | \$3.56       |
| 401-1500 Sta    | \$6.10            | \$5.20       | \$4.75       | \$3.80       | \$3.40       | \$2.80       |
| 1501+ Sta       | \$5.50            | \$4.70       | \$3.90       | \$2.90       | \$2.60       | \$2.15       |

Initial and Subsequent Installation

Nonrecurring

Per Station

\$1.80

Subsequent Additions/Changes

Per Station

\$38.00

- (1) The sum total of installation charges (per dialing plan and per central office) cannot exceed \$710 per central office.

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services (continued)

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2.4.4 AreaWide Networking (continued)

B. Rates and Charges (continued)

MISSOURI  
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1) Option 1-Dialing Plan Service (continued)

(C) Optional Features

|   | <u>Monthly<br/>Rates</u> | <u>Nonrecurring<br/>Charge</u> |
|---|--------------------------|--------------------------------|
| i) <u>Automatic Selection of Facilities (1)</u>                             |                          |                                |
| Per Serving Central Office  |                          |                                |
| -On-Network Routing   | \$4.75                   | \$128.25                       |
| -Off -Network Routing   | \$4.75                   | \$128.95                       |
| -Subsequent Change Charge,<br>Per Change                                    | N/A                      | \$ 62.70                       |
| ii) <u>Additional Routing Table Options, Per<br/>Serving Central Office</u> |                          |                                |
| -NPA Based Routing(2)   | N/A                      | \$128.25                       |
| -Time of Day/Day of Week Routing  | N/A                      | \$128.25                       |
| -Specific Date/Day of Year Routing  | N/A                      | \$128.25                       |
| -Percentage Allocation Routing  | N/A                      | \$128.25                       |
| -Subsequent Change Charge,<br>Per Option Changed                            | N/A                      | \$ 62.70                       |
| iii) <u>Centralized Access to Private/Public Facilities</u>                 |                          |                                |
| Per Dial Access Arrangement(3)  | \$118.75                 | \$380.00                       |
| -Subsequent Change Charge, Per Charge                                       | N/A                      | \$ 62.70                       |

- (1) Traffic routing choices are provided by and are the responsibility of customer.  
(2) This rate is applicable to NPA increments of ten.  
(3) Additional facilities may be required to access the Centralized Access Arrangement.  
Appropriate rates and charges for these facilities also apply.

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2. PRODUCTS/SERVICES (continued)

2.4 AIN Services (continued)

2.4.4 AreaWide Networking (continued)

B. Rates and Charges (continued)

1) Option 1-Dialing Plan Service (continued)

(C) Optional features (continued)

|                                      | Monthly<br>Rates | Nonrecurring<br>Charges |
|--------------------------------------|------------------|-------------------------|
| iv) <u>Link Extension</u>            |                  |                         |
| Per Station                          | \$38.00          | \$299.25                |
| v) <u>Work at Home (1)</u>           |                  |                         |
| Per Line                             | \$14.25          | \$66.50                 |
| - Subsequent Change Charge, Per Line | N/A              | \$33.25                 |

(1) Additional facilities may be required to access the AWN Dialing Plan. Appropriate rates and charges for these facilities also apply.

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services (continued)

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2.4.4 AreaWide Networking (continued)

B. Rates and Charges (continued)

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2) Option II-Remote Access to Facilities

|  | <u>Month-To</u>     | <u>12</u>     | <u>24</u>     | <u>36</u>     | <u>48</u>     | <u>60</u>     |
|--|---------------------|---------------|---------------|---------------|---------------|---------------|
|  | <u>Month</u>        | <u>Months</u> | <u>Months</u> | <u>Months</u> | <u>Months</u> | <u>Months</u> |
| (A) Per Facility Group Arrangement(1)        | \$166.75            | \$118.75      | \$118.75      | \$118.75      | \$118.75      | \$118.75      |
| <u>Initial &amp; Subsequent Installation</u> | <u>Nonrecurring</u> |               |               |               |               |               |
| Per Facility Group Arrangement               | \$381.00            |               |               |               |               |               |
| <u>Subsequent Change Charge</u>              |                     |               |               |               |               |               |
| Per Change                                   | \$66.00             |               |               |               |               |               |
|  | <u>Month-To</u>     | <u>12</u>     | <u>24</u>     | <u>36</u>     | <u>48</u>     | <u>60</u>     |
|  | <u>Month</u>        | <u>Months</u> | <u>Months</u> | <u>Months</u> | <u>Months</u> | <u>Months</u> |
| (B) Per Trunk Access                         | \$39.90             | \$33.25       | \$29.95       | \$26.60       | \$23.30       | \$18.30       |
| <u>Initial Installation</u>                  | <u>Nonrecurring</u> |               |               |               |               |               |
| Per Trunk Access                             | \$5.50              |               |               |               |               |               |
| <u>Subsequent Installation &amp; Changes</u> |                     |               |               |               |               |               |
| Per Addition or Change                       | \$37.00             |               |               |               |               |               |

(1) Additional facilities may be required. Appropriate rates and charges for these facilities also apply.

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2. PRODUCTS/SERVICES (continued)

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2.4 AIN Services (continued)

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2.4.5 Positive ID

A. Service Description

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Positive ID enables business customers to restrict illegal or unauthorized entry into their computer systems or voice networks. The service allows business customers to electronically screen incoming calls to either the telephone network or the computer network by specifying on a screening list the telephone numbers from which calls will be accepted. The screening list has a maximum capacity of 500 telephone numbers per equipped line. Authorized callers also can access computer systems or telephone networks with customer-defined Access Codes or Personal Identification Numbers (PINs).

The Access Code allows a calling party calling from other than their usual authorized telephone number to override the call restriction logic contained on the customer's screening list and gain access to the telephone number equipped with Positive ID. A maximum of 100 Access Codes can be assigned per equipped line. An incoming call from a restricted telephone number will be routed to an announcement and disconnected unless a valid Access Code is used.

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|   | Monthly<br>Rates | Nonrecurring<br>Charge |
|---|------------------|------------------------|
| (1) Basic Service, per line, per location   | \$14.25          | \$47.50                |
| (2) Basic Service Discount for 4-7 equipped lines,<br>per line, per location (1)  | (\$ 2.00)        | N/A                    |
| (3) Basic Service Discount for 8 or more equipped lines,<br>per line, per location (1)  | (\$ 3.50)        | N/A                    |
| (4) Reset Customer Administrator Pin  | N/A              | \$19.00                |
| (5) Reports   |                  |                        |
| Successful Attempt Log-Weekly   | \$39.90          | N/A                    |
| Successful Attempt Log-Monthly  | \$ 8.10          | N/A                    |
| Unsuccessful Attempt Log-Weekly   | \$19.00          | N/A                    |
| Unsuccessful Attempt Log-Monthly  | \$ 3.80          | N/A                    |
| (1) The monthly discount is applicable to all of the customer's Positive ID-equipped lines, per location, per billing number, whenever the customer subscribes to the number of lines within the discount range (4-7 lines or 8 or more lines). |                  |                        |

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2. PRODUCTS/SERVICES (continued)

MISSOURI  
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2.5 DID

The Company concurs in the rules, regulations, and USOC designations including all footnotes, thereto, of Southwestern Bell Telephone Company General Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for DID Services. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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2. PRODUCTS/SERVICES (continued)

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2.5 DID (continued)

*Applicability*

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Public Service Commission

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service, within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | St. Genevieve   |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Stratford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirksville          | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Quilin               |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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2. PRODUCTS/SERVICES (continued)

2.5 DID

DEC 17 1997

2.5.1 DID/AIOD Service

MISSOURI  
Public Service Commission

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|   | Monthly<br>Rate | Installation<br>Charge | Services and<br>Equipment<br>Charge |
|---|-----------------|------------------------|-------------------------------------|
| Direct Inward Dialing Service to Customer Premises-Located<br>Switching Systems:                    |                 |                        |                                     |
| First 100 Direct Inward Dialing numbers assigned  | \$22.25         | \$156.75(1)            | \$5.25                              |
| Each additional 100 Direct Inward Dialing numbers<br>assigned over the initial block of 100 numbers | 22.35           | 156.75(1)              | 5.25                                |
| First 10 Direct Inward Dialing numbers assigned   | 4.75            | 156.75                 | 5.25                                |
| Each additional 10 Direct Inward Dialing numbers assigned<br>over the initial block of 10 numbers   | 4.75            | 9.50(1)                | 5.25                                |
| Direct Inward Dialing Trunk Termination: (2)  |                 |                        |                                     |
| - With Dial Pulse Signaling per trunk   | 44.75           | 14.95                  | 5.25                                |
| - With Multi-Frequency Signaling Per Trunk  | 44.75           | 14.95                  | 5.25                                |
| - With Dual tone Multi-Frequency Signaling<br>per trunk   | 44.75           | 131.10                 | 5.25                                |

(1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

(2) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk(sm) service.

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2. PRODUCTS/SERVICES (continued)

2.5 DID (continued)

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2.5.1 DID/AIOD Service (continued)

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B. Rates and Charges (continued)

|  | <u>Monthly<br/>Rate</u> | <u>Complex<br/>Installation/<br/>Move Charge</u> | <u>Services and<br/>Equipment<br/>Charge</u> |
|--|-------------------------|--|--|
| Automatic Identified Outward Dialing Service<br>From Customer Premises-Located Switching Systems:  |                         |  |  |
| Automatic Identified Outward Dialing Service for the<br>first 10 trunks or Network Access Lines in a group,<br>minimum charge  | \$328.45                | \$249.35   | \$5.25                                       |
| Automatic Identified Outward Dialing Service for<br>the 11 <sup>th</sup> through the 50 <sup>th</sup> trunk or Network Access Line<br>in a group, per trunk or Network Access Line                                   | 25.80                   | 24.95  | 5.25   |
| Automatic Identified Outward Dialing Service for<br>the 51 <sup>st</sup> trunk or Network Access Line in a group and<br>each subsequent trunk or Network Access Line in a group,<br>per trunk or Network Access line | 25.80                   | 24.95  | 5.25   |

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2. PRODUCTS/SERVICES (continued)

2.6 ISDN Services

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The Company concurs in the rules, regulations, and USOC designations including all footnotes, thereto, applying to and governing ISDN telephone services in the authorized territories within the state of Missouri as set forth in the Southwestern Bell Telephone Company tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for ISDN Services. Rates for these services are set out in the following pages of this concurrence. This concurrence includes the following services and products: SmartTrunk(sm) and DigiLine(sm).

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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2. PRODUCTS/SERVICES (continued)

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2.6 ISDN Services  
Applicability

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This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service, within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tusculumbia     |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirkville           | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Qulin                |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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2. PRODUCTS/SERVICES (continued)

2.6 ISDN Services (continued)

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2.6.1 SmartTrunk(sm)(7)

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A. Service Description

SmartTrunk Service(sm) provides access to and from the Public Switched Telephone Network (PSTN) for circuit-switched voice (CSV) and circuit-switched data (CSD) communications. SmartTrunk(sm) Service can also be configured to provide packet switched data (PSD) capability. This capability provides access to Southwestern Bell's Public Packet Switched Network (PPSN). SmartTrunk(sm) Service is provided using Integrated Services Digital network (ISDN) architecture. ISDN services available with SmartTrunk(sm) Service use Primary Rate Interface (PRI) technology. SmartTrunk Service employs a 1.544 Mbps facility typically divided into twenty-three B channels and one D channel. B channels are used for voice and data communications while the D channel provides out-of-band signaling. The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

| Description   | Monthly<br>Rate | Installation Charge |                |
|---|-----------------|---------------------|----------------|
|   |                 | Initial             | Additional (1) |
| SmartTrunk(sm) Interface                                    |                 |                     |                |
| 36 Month Service Term                                       | \$451.25        | \$1,250.00          | \$1,000.00     |
| 60 Month Service Term                                       | 356.25          | 500.00              | -0-            |
| Link Extension, per SI                                      | 250.00          | 360.00              | 235.00         |
| Integrated Services Digital<br>CSV/CSD Transport Options(2) |                 | -----               |                |
| Universal Termination                                       |                 |                     |                |
| Each FX   |                 |                     |                |
| FSO, and TIE service(5)                                     | 23.75           | 85.00               | 10.00(3)       |
| Dynamic Channel Allocation:                                 |                 |                     |                |
| Each SI equipped  | 356.25          | 10.00               | 10.00          |
|   | 47.50           |                     |                |
| Network Ring Again, each SI                                 | 23.75           | -0-                 | -0-            |
| Backup D-Channel, per SI                                    | 40.00           | 15.00               | 15.00          |
| Loop Protection(6)  |                 |                     |                |
| (per SmartTrunk Interface Facility)                         | 133.00          | 328.00              | 328.00         |
| Calling Line Identification, per SI                         | 95.00           | 100.00              | 100.00         |

(See Sheet 86 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

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2.6 ISDN Services (continued)

2.6.1 SmartTrunk(sm) (continued)

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B. Rates and Charges(continued)

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FOOTNOTES:

- (1) This charge applies only when an additional unit is ordered and installed with an initial unit per customer, per request, per due date, per location.
- (2) Integrated Services Digital CSV/CSD Transport Options are not applicable with tie line service
- (3) This charge applies only when an additional Universal Termination of the same call type is ordered and installed with the initial Universal Termination per customer, per request, per due date.
- (4) This charge applies only to modifications subsequent to the installation of the initial service.
- (5) FX/FSO requires an Integrated Services Digital CSV/CSD Transport Option.
- (6) Loop Protection Feature will be provided where fiber optic facilities are available. Special Construction Charges may apply when fiber optic facilities are not available or unusual expenditures are involved in making them available to provide this feature.
- (7) See Section 1 and Paragraphs 2.12.8, 2.12.9, and 2.6.7, of the referenced tariff for additional rules and regulations.

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2. PRODUCTS/SERVICES (continued)

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2.6 ISDN Services (continued)

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2.6.2 DigiLine(sm)(7)

A. Service Description

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DigiLine(sm) Service is a Basic Rate Interface (BRI) Integrated Services Digital Network (ISDN) based service which offers two 64 Kbps B channels and one 16 Kbps D channel. One or both B channels may be configured for circuit switching or packet switching. Calls over a B channel configured for circuit switching may be either voice or data. The D channel carries out of band signalling for the B channel(s) and may also be configured for packet switching. DigiLine(sm) Service, when configured for circuit switching, provides access to and from the Public Switched Telephone Network (PSTN). DigiLine(sm) Service, when configured for packet switching, provides access to Southwestern Bell's Public Packet Switched Network (PPSN)

B. Rates and Charges

| Service Components                      | Monthly<br>Rate | Installation<br>Charge(2) |
|---|-----------------|---------------------------|
| (1)Facility and Equipment Rate Elements |                 |                           |
| Basic Rate Interface, each              | \$44.20         | \$380.00(6)               |
| Link Extension Equipment, each          | 34.20           | -----                     |
| Link Extension Facility, each           | 8.35            | -----                     |
| (2)Network Rate Elements                |                 |                           |
| Integrated Services Digital Circuit     |                 |                           |
| Switched Voice/Circuit Switched Data    |                 |                           |
| Transport Option (CSV/CSD),             |                 |                           |
| Packet Switched Data (PSD),             |                 |                           |
| each Permanent PSD B Channel            | 42.75           | -----                     |
| each On Demand PSD B Channel(1)         | 23.75           | -----                     |
| each D Channel                          | 4.75            | -----                     |
| (3) CSV/CSD Network Options for         |                 |                           |
| each B Channel                          |                 |                           |
| Additional Call Offering                | 9.60            | -----                     |
| Automatic Callback                      | 3.80            | 10.45                     |
| Automatic Recall                        | 3.80            | 6.20                      |
| Basic Electronic Key Terminal Service   |                 |                           |
| Feature Package                         | 11.40           | -----                     |

(See Sheet 90 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.6 ISDN Services (continued)

2.6.2 DigiLine(sm) (continued)(7)

B. Rates and Charges(continued)

| Service Components   | Monthly<br>Rate | Installation<br>Charge |
|--|-----------------|------------------------|
| (3) CSV/CSD Network Options for each B channel (continued) |                 |                        |
| CACH Electronic Key Terminal Service                       |                 |                        |
| Feature Package  | \$14.25         | \$-----                |
| Call Forwarding Don't Answer                               | 2.85            | -----                  |
| Call Forwarding Interface Busy                             | 2.85            | -----                  |
| Call Forwarding Variable                                   | 4.15            | -----                  |
| Calling Number Delivery                                    | 8.10            | 6.20                   |
| Customer Originated Trace                                  | (4)             | 4.75                   |
| Delayed and Abbreviated Ring(3)                            | 5.70            | -----                  |
| Distinctive Ringing  | 5.70            | -----                  |
| Hunt Group for CSD   | 2.65            | -----                  |
| Hunt Group for CSV   | 2.65            | -----                  |
| Hunt Group Transfer for CSD                                | .95             | -----                  |
| Message Waiting Indicator                                  | -----           | -----                  |
| Remote Access to Call Forwarding                           | 2.60            | -----                  |
| Secondary Only Telephone Number                            | 9.60            | -----                  |
| Selective Call Forwarding                                  | 4.15            | 13.30                  |
| Selective Call Rejection                                   | 3.80            | 9.50                   |
| Six Way Conference Calling                                 | 6.60            | -----                  |
| Speed Call Long  | 8.25            | -----                  |
| Speed Call Short   | 4.15            | -----                  |
| Three Way Conference Calling                               | 4.15            | -----                  |
| (4) PSD network Options (X.25)                             |                 |                        |
| for each D or B Channel Assigned                           |                 |                        |
| Additional End Point/Telephone Number(5)                   | .50             | .50                    |
| Closed User Group  | 4.75            | -----                  |
| Hunt Group for PSD   | 2.65            | .50                    |
| Incoming Calls Barred                                      | .50             | .50                    |

(See Sheet 90 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.6 ISDN Services (continued)

2.6.2 DigiLine(sm) (continued)(7)

B. Rates and Charges(continued)

Service Components

| <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge</u> |
|-------------------------|--------------------------------|
|-------------------------|--------------------------------|

(4) PSD network Options (X.25)  
for each D or B Channel Assigned (continued)

|                           |        |      |
|---------------------------|--------|------|
| Local Charge Prevention   | \$ .50 | ---- |
| Outgoing Calls Barred     | .50    | .50  |
| Permanent Virtual Circuit | 1.90   | ---- |

(5) Changes/Moves

Nonrecurring  
Charge

|  |          |
|--|----------|
| Change a Network Option, each channel                              | \$ 13.80 |
| Change a Network Rate Element, each<br>Basic Rate Interface        | \$ 13.80 |
| Move DigiLine(sm) Service within same<br>DigiLine(sm) Service Area | \$380.00 |

(See Sheet 90 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

2.6 ISDN Services (continued)

2.6.2 DigiLine(sm) (continued)(7)

B. Rates and Charges(continued)

FOOTNOTES:

- (1) This feature is only available in combination with an Integrated Services Digital CSV/CSD Transport Option ( Section 1 of SWBT's Integrated Services Tariff ) for each B Channel configured for On Demand PSD B Channel.
- (2) In addition, an installation charge of \$14.50 per feature or Network Rate Element is applicable, with a maximum charge of \$14.50 per Basic Rate Interface, when one or more features or Network Rate Elements are ordered subsequent to the installation of the Basic Rate Interface.
- (3) This feature requires Call Appearance Call Handling Electronic Key Terminal Service Feature Package or Basic Call Handling Electronic Key Terminal Service Feature Package.
- (4) Customer Originated Trace is billed \$5.80 per successful activation.
- (5) This feature is only available with PSD-D or On-Demand PSD-B Network Rate Elements.
- (6) The installation charge for a 12 month service term is \$200.00 and the installation charge for a 24 month service term is \$0.00.
- (7) See Section 1 of SWBT's Integrated Services Tariff and Section 6 of SWBT's Digital Link Services Tariff for additional rules and regulations.

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2. PRODUCTS/SERVICES (continued)

2.7 Toll Services

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The Company concurs in the rules and regulations, including all footnotes, thereto, applying to and governing the following LDM telephone services as set forth in the Southwestern Bell Telephone Company tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company concurs with Southwestern Bell Telephone Company local calling areas. The Company does not concur in the rates of Southwestern Bell Telephone Company for Toll Services. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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2. PRODUCTS/SERVICES (continued)

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2.7 Toll Services (continued)

Applicability

MISSOURI  
Public Service Commission

This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altenburg-Frohna  | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Stratford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum         | Nixa                 | Tuscumbia       |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirkville           | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Quin                 |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services

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The Company concurs in the rules, regulations, and USOC designations including all footnotes, thereto, applying to and governing the following Miscellaneous Services as set forth in the Southwestern Bell Telephone Company General Exchange tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates of Southwestern Bell Telephone Company for the following Miscellaneous Service Offerings. This concurrence includes the following products and services: Hotline/Warmline, Customer Initiated Suspension and Restoral Service, Customer Alerting Enablement, Voice Dial, Telebranch(sm) Service, Service Charges, Toll Restriction, 900 Call Restriction, Second Line Control, Preferred Number Service, Bill Plus and Departmentalized Customer Billing Reports. Rates for these services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered and approved by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

*Applicability*

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This tariff applies to the Telephone Company's resale of telecommunications services, upon receiving a customer request for service within the following Southwestern Bell Telephone Company exchanges:

|                   |                     |                      |                 |
|-------------------|---------------------|----------------------|-----------------|
| Adrian            | Elsberry            | Lancaster            | Richwoods       |
| Advance           | Essex               | Leadwood             | Risco           |
| Agency            | Eureka              | Lee's Summit         | Riverview       |
| Altensburg-Frohna | Excelsior Springs   | Lilbourn             | Rogersville     |
| Antonia           | Fairgrove           | Linn                 | Rushville       |
| Archie            | Farley              | Lockwood             | Ste. Genevieve  |
| Argyle            | Farmington          | Louisiana            | St. Charles     |
| Armstrong         | Fayette             | Macks Creek          | St. Clair       |
| Ash Grove         | Fenton              | Malden               | St. Joseph      |
| Beaufort          | Ferguson            | Manchester           | St. Louis Metro |
| Bell City         | Festus-Crystal City | Marble Hill          | St. Marys       |
| Benton            | Fisk                | Marceline            | San Antonio     |
| Belton            | Flat River          | Marionville          | Sappington      |
| Billings          | Florissant          | Marshall             | Scott City      |
| Bismarck          | Frankford           | Marston              | Sedalia         |
| Bloomfield        | Fredericktown       | Maxville             | Senath          |
| Bloomsdale        | Freeburg            | Mehlville            | Sikeston        |
| Blue Springs      | Fulton              | Meta                 | Slater          |
| Bonne Terre       | Gideon              | Mexico               | Smithville      |
| Boonville         | Gladstone           | Moberly              | South Kansas    |
| Bowling Green     | Glasgow             | Monett               | City            |
| Brookfield        | Grain Valley        | Montgomery City      | Spanish Lake    |
| Camdenton         | Gravois Mills       | Morehouse            | Springfield     |
| Campbell          | Gray Summit         | Nashua               | Metro           |
| Cape Girardeau    | Greenwood           | Neosho               | Stanberry       |
| Cardwell          | Hannibal            | Nevada               | Strafford       |
| Carl Junction     | Harvester           | New Franklin         | Tiffany Springs |
| Carrollton        | Hayti               | New Madrid           | Trenton         |
| Carthage          | Herculaneum-        | Nixa                 | Tusculumbia     |
| Caruthersville    | Pevely              | Oakville             | Union           |
| Cedar Hill        | Higbee              | Oak Ridge            | Valley Park     |
| Center            | High Ridge          | Old Appleton         | Versailles      |
| Chaffee           | Hillsboro           | Oran                 | Vienna          |
| Charleston        | Holcomb             | Overland             | Walnut Grove    |
| Chesterfield      | Hornersville        | Pacific              | Wardell         |
| Chillicothe       | Imperial            | Parkville            | Ware            |
| Clarksville       | Independence        | Patton               | Washington      |
| Clever            | Jackson             | Paynesville          | Webb City       |
| Climax Springs    | Jasper              | Perryville           | Webster Groves  |
| Creve Coeur       | Joplin              | Pierce City          | Wellsville      |
| Deering           | Kansas City Metro   | Pocahontas-New Wells | Westphalia      |
| DeKalb            | Kennett             | Pond                 | Willard         |
| Delta             | Kirkwood            | Poplar Bluff         | Wyatt           |
| DeSoto            | Kirksville          | Portage Des Sioux    | Bridgeton       |
| Dexter            | Knob Noster         | Portageville         | Liberty         |
| Downing           | Lake Ozark-Osage    | Puxico               |                 |
| East Independence | Beach               | Quilin               |                 |
| East Prairie      | Ladue               | Raytown              |                 |
| Edina             | Lamar               | Republic             |                 |
| Eldon             | LaMonte             | Richmond             |                 |

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SWBT PSC Mo. 35 Section 13, Paragraph 13.26.1 and 13.26.2

2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

2.8.1 Hotline/Warmline (1)

A. Service Description (2)

The Hotline feature provides an access line with the capability to automatically originate a call to a preassigned number. The call is immediately and automatically triggered by an off-hook condition. Incoming calls will be received normally.

The Warmline feature provides an access line with the capability to automatically originate a call to a preassigned number. The call is triggered by an off-hook condition, but only after a five-second waiting period. During the five-second waiting period, the customer may manually dial an outgoing call. Incoming calls will be received normally.

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

The following rates and charges apply in addition to the established rates for the access line and any other associated services

|          | <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge</u> | <u>Service<br/>Equipment Charge(3)</u> |
|----------|-------------------------|--------------------------------|--|
| Hotline  | \$9.50                  | \$47.50                        | \$ 4.75                                |
| Warmline | 9.50                    | 47.50                          | 4.75                                   |

FOOTNOTES:

- (1) Coin, and multiline hunt lines are excluded from employing the Hotline and Warmline features.
- (2) These features are available only where facilities permit.
- (3) A Service and Equipment Charge of \$5.00 will be applied for any subsequent change to the called number.

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

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2.8.2 Customer Initiated Suspension and Restoral Service

A. Service Description

MISSOURI  
Public Service Commission

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|                            | <u>Residence</u> | <u>Business</u> |
|----------------------------|------------------|-----------------|
| Service & Equipment Charge | \$17.25          | \$20.50         |

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

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2.8.3 Customer Alerting Enablement

A. Service Description

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Public Service Commission

Customer Alerting Enablement allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.  
The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

The following rates and charges apply in addition to the established rates and charges with which this service is associated.

Customer Alerting Enablement

Service and Equipment Charge(1)

Residence  
Business

\$7.75  
\$14.50

- (1) Only one Service and Equipment Charge applies when ordered at the same time as Personalized Ring, ComCall, Call Control Options or a Custom Calling Service

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

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2.8.4 VOICE DIAL

A. Service Description

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The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges(1)(2)

The following rates and charges apply on a per line basis:

| <u>Residence</u>                      | <u>Monthly<br/>Rates</u> | <u>Nonrecurring<br/>Charges</u> |
|---------------------------------------|--------------------------|---------------------------------|
| Directory-30, (3)                     | \$3.80 (5)               | \$5.70                          |
| Directory-50, (3)                     | 5.70 (5)                 | 5.70                            |
| Directory-75, (3)                     | 7.60 (5)                 | 5.70                            |
| Shared Directory-30 per line (3)(4)   | .95                      | 3.35                            |
| Shared Directory-50 per line (3)(4)   | .95                      | 3.35                            |
| Shared Directory-75 per line (3)(4)   | .95                      | 3.35                            |
| <u>Business</u>                       |                          |                                 |
| Directory-30, per line(3)             | 3.80 (5)                 | 5.70                            |
| Directory-50, per line(3)             | 5.70 (5)                 | 5.70                            |
| Directory-75, per line(3)             | 7.60 (5)                 | 5.70                            |
| Shared Directory - 30, per line(3)(4) | .95                      | 3.35                            |
| Shared Directory - 50, per line(3)(4) | .95                      | 3.35                            |
| Shared Directory - 75, per line(3)(4) | .95                      | 3.35                            |

(See Sheet 108 for Footnotes.)

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

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2.8.4 VOICE DIAL (continued)

B. Rates and Charges(1)(2) (continued)

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Public Service Commission

FOOTNOTES

- (1) Nonrecurring charges are applicable when the customer's telephone number is changed (unless the change is due to Telephone Company reasons), the size of the directory is decreased (e.g., 75 to 50), the customer changes to/from a shared directory (e.g., shared to non-shared) or the customer requests changes in the language voice prompts (e.g., English to Spanish) by the Telephone Company.
- (2) If more than one subsequent change is requested at the same time (e.g., change to directory size and the directory type), only one nonrecurring charge will apply.
- (3) Directory -30, 50, and 75, per line rates and charges are applicable to and designate either the primary telephone number of a two-telephone number directory sharing arrangement or the main telephone number of a non-shared directory. A disconnection of the primary telephone number of a directory sharing arrangement will result in a change from a shared directory type service to a non-shared directory type service. A primary and secondary telephone number is required for a shared directory type service.
- (4) Shared Directory-30, 50 and 75, per line rates and charges are applicable to and designate the secondary telephone number of a shared directory and apply in addition to non-shared directory rates and charges.
- (5) The monthly rate will be discounted by \$1.00 when the customer subscribes to VOICE DIAL and the services outlined in Paragraph 48.2.6 of the referenced tariff. This discount is applicable to the primary (non-shared) line only.

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

2.8.5 TeleBranch(sm) Service

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

1. The following charges are for the **TeleBranch(sm)** feature only and are in addition to applicable charges for service and equipment with which it is used.

|  | Monthly<br>Rate | S&E<br>Charge(1)(2)(3)(4) |
|--|-----------------|---------------------------|
| <b>TeleBranch(sm)</b> service, first access path | \$16.65         | \$13.80                   |
| Additional access paths, each                    | \$16.65         | \$13.80                   |

2. The following charges are for the **TeleBranch(sm)** feature on local exchange calls only and are in addition to applicable local message unit charges specified in Sheet 29 of this Tariff.

|  | Monthly<br>Rate | S&E<br>Charge(1)(2)(3)(4) |
|--|-----------------|---------------------------|
| <b>TeleBranch(sm)</b> service, first access path | \$16.65         | \$13.80                   |
| Additional access paths, each                    | \$16.65         | \$13.80                   |

- (1) The Service and Equipment Charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3) above, at the same time, a nonrecurring charge of \$14.50 is applicable.

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

2.8.6 Service Charges(1)

2.8.6.1 Travel Charges

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff

B. Charges

Nonrecurring  
Charge

- Initial Travel Charge

-First 15 minutes or fraction  
thereof of billable premises  
work

\$39.50

- Additional Travel Charge

-Each additional 15 minutes or  
fraction thereof of billable  
premises work

\$14.25

(1) Not applicable with DigiLine(sm) Service.

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

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2.8.7 Toll Restriction

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

The following rates and charges apply to the established rates and charges for the services with which this feature is associated.

|   | <u>Monthly Rate</u> | <u>Installation Charge</u> | <u>Service and Equipment Charge</u> |
|---|---------------------|----------------------------|-------------------------------------|
| Toll Restriction, per Residence line equipped (1) | \$3.00              | \$2.75                     | \$4.75                              |
| Toll Restriction, per Business line equipped      | \$20.00             | \$2.75                     | \$5.50                              |

- (1) The Installation Charge and the Service Equipment Charge does not apply when associated with Second Line Control, as described in Section 2.8.9, following.

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

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2.8.8 900 Call Restriction

MISSOURI  
Public Service Commission

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff

B. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this service is associated.

Nonrecurring  
Charge

900 Call Restriction  
Single Payment Option  
Residence  
Business (1)

NO CHARGE  
\$18.25

- (1) Nonrecurring charges will be waived for business customers for a period of 60 days following the establishment of service with the Telephone Company

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

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2.8.9 Second Line Control

MISSOURI  
Public Service Commission

A. Service Description

Second Line Control allows a subscriber to interrupt and reinstate their residential local exchange service additional line, two times within a twelve month period for a total of sixty days, (thirty days per occurrence) without charge. Interruptions of service for a greater amount of time are beyond the scope of this service. During the time that their local exchange service is interrupted, the applicable monthly rates for the local exchange access line and any features associated with that line will not apply. However, the rate for Second Line Control will continue to apply.

Second Line Control also includes Toll Restriction as an optional component of the service. (See Sheet 111). The nonrecurring charges for Toll Restriction will be waived when associated with Second Line Control.

B. Rates and Charges

The following rate and charge apply to each residential additional line equipped with Second Line Control.

|                        | <u>Monthly<br/>Rate</u> | <u>Installation<br/>Charge</u> | <u>Service And<br/>Equipment Charge</u> |
|------------------------|-------------------------|--------------------------------|---|
| Second Line<br>Control | \$1.00                  | N/A                            | N/A                                     |

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

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2.8.10 Preferred Number Service

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff

B. Rates and Charges

The following rates are applicable to Preferred Number Service only:

|   | Monthly<br>Rate | Installation<br>Charge<br>(1)(2)(3)(4) |
|---|-----------------|--|
| Preferred Number Service<br>Without Unique Ring | \$3.95          | \$7.75                                 |
| With Unique Ring                                | \$4.95          | \$7.75                                 |

- (1) The installation charge will not apply on outside moves of a customer's other service if there is no telephone number change.
- (2) If the customer requests to change the PNS number, an installation charge applies.
- (3) If the customer requests to change the number to which calls are forwarded an installation charge applies.
- (4) The subsequent addition of Unique Ring will require an installation charge.

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

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2.8.11 Bill Plus

MISSOURI  
Public Service Commission

A. Service Description

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|  | Service<br>Establishment<br>Charge (2)(3) | Monthly<br>Rate |
|--|---|-----------------|
| 1. Bill Plus(1)<br>per master billing number                   | \$150.00                                  | \$8.00          |
|  | Nonrecurring<br>Charge (2)                |                 |
| 2. Duplicate Media<br>per master billing number<br>per request | \$8.00                                    |                 |

- (1) The Bill Plus media will only be available for the current or preceding month's bill
- (2) Service connection charges do not apply in addition to these charges
- (3) The Service Establishment Charge is not applicable when current Bill Plus subscribers change the type of media.

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2. PRODUCTS/SERVICES (continued)

2.8 Miscellaneous Services (continued)

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2.8.12 Departmentalized Customer Billing Reports

A. Service Description

MISSOURI  
Public Service Commission

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|   | Monthly<br>Rate | Nonrecurring<br>Rate |
|---|-----------------|----------------------|
| 1. Charge for Service   | \$20.00         |                      |
| 2. Charge for Reports   |                 |                      |
| a. D01  | \$50.00         |                      |
| b. D02  | \$10.00         |                      |
| c. D03  | \$10.00         |                      |
| d. D04  | \$10.00         |                      |
| e. D05  | \$25.00         |                      |
| f. D06  | \$10.00         |                      |
| g. D07  | \$25.00         |                      |
| 3. Charge for Table Maintenance (1)<br>per billing number (2) |                 | \$1.00               |

(1) Charge shown applies only when customers currently subscribing to Departmentalized Customer Billing Reports request updates to their Departmental-Identification table which does not require service order activity.

(2) A billing number may be a line number, a circuit number or a credit card number.

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2. PRODUCTS/SERVICES (continued)

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2.8 Miscellaneous Services (continued)

DEC 17 1997

2.8.13 Night Number Terminal Arrangement(1)

A. Service Description

MISSOURI  
Public Service Commission

The Telephone Company concurs with the service description of the referenced tariff.

B. Rates and Charges

|                   | Monthly<br>Rate  | Service and Equipment<br>Charge |
|-------------------|--|---------------------------------|
| Terminals, each   | \$ 3.55  | \$5.50                          |
| Directory Listing | Refer to Directory Listing Services, Sheet<br>52 of this tariff. |                                 |

(1) Also applicable to nonlead numbers assigned to terminals in Electronic Switching Systems multiline hunt groups.

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