

P.S.C.MO. No. 1

{ Original } SHEET No. 1

Revised

Cancelling P.S.C.MO. No.

(Original)

Revised

SHEET No.

Ozark Water & Wastewater Mgmt., Inc. For Christian County, MO

Name of Issuing Corporation

Community, Town or City

Sewer Service Schedule No. 1

RECEIVED

AUG 21 1991

Availability:

Available to any sewer customer located in the Company's service area in Christian County, Missouri, and on the Company's collecting mains suitable for supplying the service requested.

Rate:

Single Family Residences and Duplexes: \$10.90 per month per family unit;

Mobile Homes and Triplexes: \$9.10 per month per family unit;

Commercial User:

A sum based on water used per month, as follows:

(a) First 6,000 gallons used
per month - \$10.90,

(b) Over 6,000 gallons used per month - \$1.35 per 1,000 gallons or fraction thereof.

(c) Minimum charge per month - \$10.90.

This rate does not include any Municipal, State or Federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

*Indicates new rate or text

+Indicates change

FILED

SEP 23 1991

91-316

Public Service Commission

DATE OF ISSUE Aug. 23, 1991
month day year

DATE EFFECTIVE Sept. 23, 1991
month day year

ISSUED BY Jed A. Forrester, President 1949 E. Sunshine, 1-208

Springfield, MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original
Revised
Original
Revised }SHEET No. 1.1

Cancelling P.S.C.MO. No. _____

SHEET No. _____

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor Christian County, Missouri
Community, Town or City**RECEIVED**Sewer Service Schedule No. 1

(Continued)

AUG 21 1991

Billing:**MISSOURI
Public Service Commission**

Bills will be distributed monthly and considered due for payment for a period of ten (10) days following mailing to the customer. Any accounts remaining unpaid at the expiration of ten (10) days shall be considered delinquent and the Company may take such action as is specified in its rules and regulations.

Delayed Payment Clause:

Bills will be made out and distributed at monthly intervals. Bills will be rendered net, bearing last date on which payment is due; namely ten (10) days after date distributed. If not paid, 5% is added to the first \$15.00 of each bill and 1% on amounts in excess of \$15.00.

*Indicates new rate or text
+Indicates change

FILEDSEP 23 1991
91-316**Public Service Commission**DATE OF ISSUE Aug. 23, 1991
month day yearDATE EFFECTIVE Sept. 23, 1991
month day yearISSUED BY Jed A. Forrester, President 1949 E. Sunshine, 1-208
name of officer title addressSpringfield, MO 65804CANCELLED
June 23, 2006

SM-2004-0198

Missouri Public
Service Commission

FORM NO. 13

P.S.C. MO. No. 1

4th Original SHEET No. 1-A
Revised

Cancelling P.S.C. MO. No. 1

3rd Original SHEET No. 1-A
Revised

Ozark Water & Wastewater Management, Inc.
Name of Issuing Corporation

For Christian County, MO
Community, Town or City

**Missouri Public
Service Commission**

REC'D OCT 04 1998

This page previously contained the Company's EIARA loan payment surcharge and
is now held for possible future use.

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+

**Missouri Public
Service Commission**

FILED NOV 01 1998

* Indicates New Rate or Text

+ Indicates Change in Rate or Text

DATE OF ISSUE: September 24, 1998

DATE EFFECTIVE:
month day year

OCT 04 1998

ISSUED BY: Jed A. Forrester
Name of Officer

President
Title

Nixa, Missouri
Address

NOV 01 1998

FORM NO. 13

P.S.C. MO. No. 1

3rd Original
Revised SHEET No. 1-A

Cancelling P.S.C. MO. No. 1

2nd Original
Revised SHEET No. 1-AOzark Water & Wastewater Management, Inc.

For

Christian County, MO

Name of Issuing Corporation

Community, Town or City

SURCHARGE ON SEWER SERVICE SCHEDULE NO. 1

Missouri Public
Service Commission

REC'D AUG 10 1998

Availability:

Available to any sewer customer located in the Company's service area in Christian County, Missouri, and on the Company's collecting mains suitable for supplying the service requested.

CANCELLEDRate:

NOV 01 1998

Surcharge On All Billing Units: \$2.84 per unit per month **By 4th RS #1A**
Public Service Commission +
MISSOURI

EIERA Loan Payment Surcharge: A monthly surcharge of \$2.84 will be added to each customer's bill. The proceeds from this surcharge will be accounted for separately from other Company funds and will be used solely for making the regularly scheduled monthly principal and interest payments on the Company's EIERA loan. Any proceeds from this surcharge that are in excess of the regularly scheduled monthly EIERA loan payment will be used for prepayment of the principal balance of the EIERA loan. In the event the proceeds from this surcharge are not sufficient to make the regularly scheduled monthly EIERA loan payment, the balance of the payment will be made using other Company funds. This surcharge will be reviewed annually and is subject to change by the Commission based upon changes in the number of customers, billing and collection history or for other such good cause as the Commission may order. This surcharge will terminate when the EIERA loan approved in Case No. SF-94-105 is paid off or on January 1, 1999, whichever shall first occur.

Missouri Public
Service Commission

* Indicates New Rate or Text

+ Indicates Change in Rate or Text

FILED SEP 06 1998

DATE OF ISSUE: August 7, 1998
month day yearDATE EFFECTIVE: September 6, 1998
month day yearISSUED BY: Jed A. Forrester
Name of OfficerPresident
TitleNixa, Missouri
Address

Cancelling P.S.C.MO. No. 1

1st

~~Original~~

SHEET No. 1-A

Revised

Ozark Water & Wastewater Management Inc.

Christian County, MO

Name of Issuing Corporation

For

Community, Town or City

SURCHARGE ON SEWER SERVICE SCHEDULE NO. 1

RECEIVED

APR 1 1996

Availability:

Available to any sewer customer located in the Company's service area in Christian County, Missouri, and on the Company's collecting mains suitable for supplying the service requested.

MISSOURI
Public Service CommissionRate:

Surcharge on all billing units: \$ 3.02 per unit per month.

EIERA Loan Payment Surcharge: A monthly surcharge of \$3.02 will be added to each customer's bill. The proceeds from this surcharge will be accounted for separately from other Company funds and will be used solely for making the regularly scheduled monthly principal and interest payments on the Company's EIERA loan. Any proceeds from this surcharge that are in excess of the regularly scheduled monthly EIERA loan payment will be used for prepayment of the principal balance of the EIERA loan. In the event the proceeds from this surcharge are not sufficient to make the regularly scheduled monthly EIERA loan payment, the balance of the payment will be made using other Company funds. This surcharge will be reviewed annually and is subject to change by the Commission based upon changes in the number of customers, billing and collection history or for other such good cause as the Commission may order. This surcharge will terminate when the EIERA loan approved in Case No. SF-94-105 is paid off or on January 1, 1999, whichever shall first occur.

CANCELLED

SEP 06 1998

FILED

MAY 5 1996

By 3rd RS#1-A
Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM

*Indicates new rate or text
+Indicates change

DATE OF ISSUE April 5, 1996
month day year

DATE EFFECTIVE May 5, 1996
month day year

ISSUED BY Jed A. Forrester, President
name of officer

title

address

Cancelling P.S.C.MO. No. 1

Revised

Original

SHEET No. 1-A~~Original~~

Ozark Water & Wastewater Management Inc.

For Christian County, MO

Name of Issuing Corporation

Community, Town or City

RECEIVED

SURCHARGE ON SEWER SERVICE SCHEDULE No. 1

AUG 2 1995

Availability:MISSOURI
Public Service Commission

Available to any sewer customer located in the Company's service area in Christian County, Missouri, and on the Company's collecting mains suitable for supplying the service requested.

Rate:

Surcharge on all billing units: \$ 3.02 per unit per month.

This surcharge will be subject to change and possible refund if deemed necessary by the Missouri Public Service Commission after the current rate case is completed.

If it is not necessary to change this surcharge as a result of the current rate case, then it will be subject to change on an annual basis, depending on billing unit number changes.

The surcharge will terminate when \$65,000 of principle has been paid on the EIERA loan, or on January 1, 1999.

CANCELLED

MAY 5 1996
BY 2-2 R.S. # 1-A
Public Service Commission
MISSOURI

*Indicates new rate or text

+Indicates change

SEP 4 1995
94-180
MO. PUBLIC SERVICE COMM

DATE OF ISSUE August 3, 1995
month day yearDATE EFFECTIVE September 4, 1995
month day yearISSUED BY Jed A. Forrester, President
name of officer

[Signature]
title

address

FORM NO. 13

P.S.C.MO. No. 1{ Original
Revised }SHEET No. 1-A

Cancelling P.S.C.MO. No. _____

{ Original
Revised }

SHEET No. _____

Ozark Water & Wastewater Management, Inc.
Name of Issuing CorporationFor Christian County, MO
Community, Town or City

RECEIVED

Surcharge on Sewer Service Schedule No. 1

DEC 6 1993

Availability:

MO. PUBLIC SERVICE COMM.

Available to any sewer customer located in the Company's service area in Christian County, Missouri, and on the Company's collecting mains suitable for supplying the service requested.

Rate:

Surcharge on all billing units: \$ 3.04 per unit per month

This surcharge will be subject to change and possible refund if deemed necessary by the Missouri Public Service Commission after the current rate case is completed.

If it is not necessary to change this surcharge as a result of the current rate case, then it will be subject to change on an annual basis, depending on billing unit number changes.

The surcharge will terminate when \$65,000 of principle has been paid on the EIERA loan, or on January 1, 1999.

CANCELLED

SEP 04 1995
BY Let R.S. #1-A
Public Service Commission
MISSOURI

FILED

94 - 105

DEC 13 1993

94 - 1810

MO. PUBLIC SERVICE COMM.

*Indicates new rate or text
+Indicates change

DEC 13 1993

DATE OF ISSUE December 6, 1993
month day year

DATE EFFECTIVE

month day year

ISSUED BY Jed A. Forrester, President
name of officer1949 E. Sunshine, 1-202

title

address

FORM NO. 13

P.S.C.MO. No. 1{ Original
Revised }SHEET No. 2

Cancelling P.S.C.MO. No. _____

{ Original
Revised }

SHEET No. _____

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor Christian County, Missouri
Community, Town or City**RECEIVED**

Rules and Regulations Governing Rendering of Service		AUG 21 1991
Rule 1	<u>GENERAL</u>	MISSOURI Public Service Commission
(a)	Every customer, upon signing an application for service rendered by the Company shall be considered to have expressed consent to be bound by these rates, rules and regulations.	
(b)	The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate service or rate determination areas are set forth in rate schedules and constitute a part of these rules and regulations.	
(c)	The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary or proper.	
(d)	At the effective date of these rules and regulations, all new and existing facilities, construction contracts and written agreements shall conform to these rules and regulations in accordance with the Statutes of the State of Missouri and authority of the Public Service Commission of Missouri.	
(e)	The Company will extend collecting mains only to the property line of the customer's premises.	
*Indicates new rate or text +Indicates change		FILED SEP 23 1991 91-36 Public Service Commission

DATE OF ISSUE Aug. 23, 1991
month day yearDATE EFFECTIVE Sept. 23, 1991
month day yearISSUED BY Jed A. Forrester, President
name of officer1949 E. Sunshine, 1-208
title address
Springfield, MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 3
{ ~~Revised~~ }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }Ozark Water & Wastewater Mgmt, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or City**RECEIVED**Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 2

DEFINITIONS**MISSOURI**
Public Service Commission

- (a) The "COMPANY" is Ozark Water & Wastewater Management, Inc., a/k/a English Village Sewer Service, acting through its officers, managers or other duly authorized employees or agents, under management of Ozark Water & Wastewater Management, Inc.
- (b) The "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the Company for sewer service or is receiving sewer service from the Company, or whose facilities are connected for utilizing such service.
- (c) The word "UNIT" shall be used herein to define the standard user or property serviced and shall include any building, whether residential or commercial, owned or leased, and mobile homes or multi-family properties are considered as separate units for each single family or firm occupying same as a residence or place of business.
- (d) A "COLLECTING SEWER" is a pipeline which is owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste to a central point for disposal.
- (e) A "CUSTOMER'S SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct sewage from the customer's premises to the collecting sewer.
- (f) A "SERVICE CONNECTION" is the point at which the customer's service sewer is connected to the collecting sewer.

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*Indicates new rate or text

+Indicates change

SEP 23 1991

91-316

Public Service Commission

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month day yearDATE EFFECTIVE Sept. 23, 1991
month day yearISSUED BY Jed A. Forrester, President 1949 E. Sunshine, 1-208
name of officer title address

Springfield, MO 65804

FORM NO. 13 P.S.C.MO. No. 1 {Original} SHEET No. 3.1
~~{Revised}~~

Cancelling P.S.C.MO. No. _____ {Original} SHEET No. _____
~~{Revised}~~

Ozark Water & Wastewater Mgmt, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or City

RECEIVED

Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 2 DEFINITIONS (continued)

MISSOURI
Public Service Commission

- (g) The "DATE OF CONNECTION" shall be the date of the permit for installation and connection issued by the Company. In the event no permit is taken and a connection is made, the date of connection shall be the date of commencement of construction upon the property.
- (h) "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities.
- (i) "NON-DOMESTIC SEWAGE". All sewage other than domestic sewage, including but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper Waste and Excessive Use.)
- (j) "FOUNDATION DRAIN". A pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- (k) "pH". The relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. pH is indicated on a scale reading from 1 - 14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.
- (l) "B.O.D." (Denotes Biochemical Oxygen Demand). The quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.

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+Indicates change

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DATE OF ISSUE Aug. 23, 1991 DATE EFFECTIVE Sept. 23, 1991
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ISSUED BY Jed A. Forrester, President 1949 E. Sunshine, 1-208
name of officer title address
Springfield, MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original }
{ Revised }SHEET No. 3.2

Cancelling P.S.C.MO. No. _____

{ Original }
{ Revised }

SHEET No. _____

Ozark Water & Wastewater Mgmt, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or City**RECEIVED**Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 2 DEFINITIONS (continued)**MISSOURI**
Public Service Commission

- (m) "SUSPENDED SOLIDS". The concentration of insoluble materials suspended or dispersed in waste expressed in milligrams per liter on a dry weight basis as determined by standard procedures.

*Indicates new rate or text
+Indicates change

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91-316**Missouri Public Service Commission**DATE OF ISSUE Aug. 23, 1991
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name of officer title address

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 4

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor Christian County, Missouri
Community, Town or City**RECEIVED**Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 3 LIABILITY OF THE COMPANY**MISSOURI**
Public Service Commission

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules and regulations.

*Indicates new rate or text
+Indicates change

FILEDSEP 23 1991
91-316**Public Service Commission**DATE OF ISSUE Aug. 23, 1991 DATE EFFECTIVE Sept. 23, 1991
month day year month day yearISSUED BY Jed A. Forrester, President 1949 E. Sunshine, 1-208
name of officer title address
Springfield, MO 65804

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor-- Christian County, Missouri
Community, Town or City

Rules and Regulations Governing Rendering of Service		RECEIVED AUG 21 1991
Rule 4	APPLICATIONS FOR SERVICE	MISSOURI Public Service Commission
(a)	A written application for service, signed by the Customer, accompanied by the appropriate fees and other information requested by these rules and regulations, will be required from each Customer before service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial Customer, must also state the quantity and strength of effluent to be discharged from said premises into Company's sewer system. Every Customer, upon signing an application for service, shall be considered to have expressed consent to the Company's rates, rules and regulations. The Company shall have the right to reject any application for failure to comply with the rules and regulations herein. In any case, where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract for such reasonable period of time as is specified by the Company at the time of the making of such contract.	
(b)	A commercial or industrial Customer shall, upon request of the Company, present in writing to the Company a list of the devices which are to be attached to the Company's lines, giving the location of any buildings. The Company will then advise the form and the character of the water and waste collection facilities available.	
(c)	No substantial addition to the water using equipment or appliances connected to the sewer system of the Company shall be made except upon written notice to, and with the written consent of, the Company.	
*Indicates new rate or text +Indicates change		FILED SEP 23 1991 91-316 Public Service Commission

DATE OF ISSUE Aug. 23, 1991
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month day yearISSUED BY Jed A. Forrester, President
name of officer1949 E. Sunshine, 1-208
title address
Springfield, MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 5.1
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor Christian County, Missouri
Community, Town or CityRules and Regulations Governing
Rendering of Service**RECEIVED**

AUG 21 1991

Rule 4 APPLICATIONS FOR SERVICE: (continued)**MISSOURI**
Public Service Commission

- (d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (e) Customer service connections will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended as may be necessary.
- (f) When a service is to be connected, the plumber employed by the Customer shall obtain the connecting accessories from the Company. The plumber shall advise the Company when he expects to have service installed so a representative of the Company can inspect the installation.
- (g) When water usage determines sewer charges, the Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company, in order that there will be a basis for sewer charges.

*Indicates new rate or text
+Indicates change

FILEDSEP 23 1991
91-316**Public Service Commission**DATE OF ISSUE Aug. 23, 1991
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name of officer1949 E. Sunshine, 1-208
title address
Springfield, MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 5.2

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor Christian County, Missouri
Community, Town or City**RECEIVED**Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 4 APPLICATIONS FOR SERVICE: (continued)**MISSOURI**
Public Service Commission

- (h) All Commercial or Industrial Customers shall install a testing manhole at a point between the Customer's building and the connection to the Company's main, providing access of said manhole to the Company for testing purposes. All Commercial or Industrial Customers engaged in the production of food, of any kind, or the by-products thereof, shall also install a grease trap of sufficient size and design to collect all grease, oils and fats originating from the Customer's building. Said grease trap shall be installed at a point between the Customer's building and the testing manhole, all prior to the connection to the Company's main, and in that order.

*Indicates new rate or text
+Indicates change

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name of officer1949 E. Sunshine, 1-208
title address
Springfield MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 6

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing Corporation

For-

Christian County, Missouri
Community, Town or City**RECEIVED**Rules and Regulations GoverningRendering of Service

AUG 21 1991

Rule 5 INSIDE PIPING AND CUSTOMER SEWER SERVICE**MISSOURI
Public Service Commission**

- (a) The Customer will provide the Service Sewer at his expense and risk. As a condition of service, inside requirements of all governmental units having jurisdiction and the Company's Rules and Regulations, must be met at the time of connection to the system. The Company shall deny service or may discontinue service where footing drains, downspouts or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.
- (b) A separate and independent Customer Service Sewer shall be required for every building, except where one building stands at the rear of another on an interior lot and no private sewer is available or can be constructed to the rear building through an adjoining alley, court, yard or driveway, the Customer's service sewer from the front building may be extended to the rear building and the whole considered as one Customer's service sewer.
- (c) Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.
- (d) The Customer's service sewer shall be cast iron soil pipe, ASTM specification or equal; vitrified clay sewer pipe, ASTM specification or equal; or other suitable material approved by the Company. Joints shall be tight and waterproof. Any part of the Customer's service sewer that is located within ten (10) feet of a water service pipe shall be constructed of cast iron soil pipe with leaded joints. Cast iron pipes with leaded joints may be required where

*Indicates new rate or text

+Indicates change

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91-319**Public Service Commission**DATE OF ISSUE Aug. 23, 1991
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month day yearISSUED BY Jed A. Forrester, President
name of officer1949 E. Sunshine, 1-208
title address

Springfield, MO 65801

FORM NO. 13

P.S.C.MO. No. 1{Original}
{Revised}SHEET No. 6.1

Cancelling P.S.C.MO. No. _____

{Original}
{Revised}

SHEET No. _____

Ozark Water & Wastewater Mgmt, Inc.

Name of Issuing Corporation

For

Christian County, Missouri

Community, Town or City

RECEIVEDRules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 5 INSIDE PIPING AND CUSTOMER SEWER SERVICE (continued)**MISSOURI
Public Service Commission**

the Customer's service sewer is exposed to damage by tree roots. If installed in filled or unstable ground, the Customer's service sewer shall be of cast iron soil pipe, except if laid on a suitable bed or cradle as approved by the said Company.

- (e) The size and slope of the Customer's service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than on-eighth (1/8) inch per foot.
- (f) Whenever possible, the Customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to, or within three (3) feet of, any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.
- (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used.
- (h) All excavations required for the installation of a Customer's service sewer shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published Engineering Specifications of the Manufacturer of the materials used and all

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FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 6.2

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor- Christian County, Missouri
Community, Town or City**RECEIVED**Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 5 INSIDE PIPING AND CUSTOMER SEWER SERVICE (continued)**MISSOURI
Public Service Commission**

applicable local plumbing codes, except that no backfill shall be placed until the work has been inspected by the Company. Only those jointing materials and methods which are approved by the Company may be used.

- (i) The connection of the Customer's service sewer into the main shall be made at the "Y" branch, if such branch is available at a suitable location. If the Company's main is twelve (12) inches in diameter or less, and there is no properly located "Y" branch in the Company's main at the location specified by the Company, a "Y" branch must be installed. Where the Company's main is greater than twelve (12) inches in diameter, and no properly located "Y" branch is available, a neat hole may be cut in the Company's sewer to receive a saddle, to which the Customer's service will be connected. The invert of the Customer's service sewer at the point of connection shall be at the center line, or higher elevation than the invert of the Company's collecting sewer. A smooth, neat joint shall be made, and the connection made secure and watertight by encasement in concrete.
- (j) The Customer is obligated to construct, repair and maintain the sewer service from the collecting sewer to the building of the applicant and such construction and maintenance by the Customer shall be subject to the approval of an authorized inspector of the Company and shall be in accordance with these Rules and Regulations, as well as construction information of the Company in force at that time.

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FILEDSEP 23 1991
9-1-3-6**Public Service Commission**DATE OF ISSUE Aug. 23, 1991
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name of officer title address

FORM NO. 13

P.S.C.MO. No.

1

{ Original }
{ ~~Revised~~ }

SHEET No. 6.3

Cancelling P.S.C.MO. No.

{ Original }
{ Revised }

SHEET No.

Ozark Water & Wastewater Mgmt, Inc.

Name of Issuing Corporation

For- Christian County, Missouri

Community, Town or City

RECEIVED

Rules and Regulations Governing

Rendering of Service

AUG 21 1991

MISSOURIRule 5 INSIDE PIPING AND CUSTOMER SEWER SERVICE **Public Service Commission**

- (k) The Company will locate the point to which service sewer connection will be made. The outlet at the collecting sewer shall be located in the public right-of-way or Company easement. All taps are to be made by licensed plumbers, subject to inspection and approval by the Company. An application shall be accompanied by an inspection fee on new service of \$25.00, and must be filed in writing 24 hours in advance stating the street, the house number, name of applicant, name of property owner, and time at which tap is to be made. The Company will not be required to supply sewer service until each such tap has been inspected and approved by it. In the event the Customer or the Customer's agent shall damage a "Y" branch or go onto the public right-of-way or Company easement and cause damage to the main, then the Customer shall be responsible for the cost of repair or replacing any such damage.
- (l) The Company at its option may, during the construction of Customer-owned collection lines and related facilities, provide an inspection of the construction work while in progress. In cases where an inspector is furnished by the Company, a charge of \$10.00 per hour, or fraction thereof, shall be made.

*Indicates new rate or text
+Indicates change

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91-316**Public Service Commission**DATE OF ISSUE Aug. 23, 1991
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name of officer title address

Springfield, MO 65801

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 7
{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____
{ Revised }Ozark Water & Wastewater Mgmt, Inc.
Name of Issuing CorporationFor- Christian County, Missouri
Community, Town or City**RECEIVED**Rules and Regulations Governing
Rendering of Service

AUG 21 1991

Rule 6 IMPROPER OR EXCESSIVE USE**MISSOURI**
Public Service Commission

- (a) The following requirements for the use of sewer service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of service to the Customer or an additional charge for excess load, or the requirement that the Customer install facilities to prevent excessive loads and other adverse impact upon the Company's system.
- (b) No person shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool waste water, roof run-off, sub-surface drainage, cooling water or polluted industrial process waters into Company's collecting sewers.
- (c) No person shall discharge or cause to be discharged any of the following described waters or wastes into the Company's collection sewers:
- 1) Any liquid or vapor having a temperature higher than 150 degrees F.
 - 2) Any water or waste which may contain more than 100 parts per million, by weight, of fat, oil or grease.
 - 3) Any water or waste which may contain more than 25 parts per million, by weight, of soluble oils.
 - 4) Any gasoline, benzene, naptha, fuel oil or other flammable or explosive liquid, solid or gas.
 - 5) Any garbage that has not been properly shredded.

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FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 7.1

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or CityRules and Regulations Governing
Rendering of Service**RECEIVED**

AUG 21 1991

Rule 6 IMPROPER OR EXCESSIVE USE (continued)**MISSOURI**
Public Service Commission

- 6) Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewage works.
- 7) Any waters or wastes having a pH lower than 6.0 or higher than 8.5 or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works.
- 8) Any waters or wastes containing suspended solids of more than 250 parts per million.
- 9) Any waters or wastes containing a Biochemical Oxygen Demand (BOD-5) of more than 250 parts per million.

*Indicates new rate or text
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Springfield, MO 65804

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 8

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc.
Name of Issuing CorporationFor Christian County, Missouri
Community, Town or CityRules and Regulations Governing
Rendering of Service

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AUG 21 1991

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANYMISSOURI
Public Service Commission

- (a) The Company reserves the right to shut off services for any of the following reasons:
- 1) For failure to comply with these Rules and Regulations.
 - 2) For nonpayment of utility bill (see Rule 9).
 - 3) For resale of sewer service.
 - 4) For an unauthorized sewer connection to Company mains.
- (b) Discontinuance of service to a premise for violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer.
- (c) In case the Company discontinues its service for any violation of these Rules and Regulations, then any moneys due the Company shall become immediately due and payable.
- (d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse.

*Indicates new rate or text
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91-316

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Springfield, MO 65801

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 8.1

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original } SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc.

For Christian County, Missouri

Name of Issuing Corporation

Community, Town or City

RECEIVED

Rules and Regulations Governing

Rendering of Service

AUG 21 1991

Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued) **MISSOURI Public Service Commission**

- (e) At least thirty (30) days prior to physical discontinuance of service, the Company will mail a written notice to the Customer by registered or certified mail, return receipt requested, with a copy thereof forwarded to the Public Service Commission. Said notice shall state the violation and service may be discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where discharge of materials might be detrimental to the health and safety of the public or cause damage to the sewer system of the Company is discovered. In the event of discontinuance of service to protect health and safety as above provided, the Customer and the Commission shall be notified immediately thereof with a statement concerning the reasons for such discontinuance.

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+Indicates change

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name of officer

title

address

Springfield, Mo. 65801

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 9

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri
 Name of Issuing Corporation Community, Town or City

Rules and Regulations Governing
 Rendering of Service

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AUG 21 1991

Rule 8 INTERRUPTIONS IN SERVICE**MISSOURI
Public Service Commission**

- (a) The Company reserves the right to limit sewer service in its collecting sewers at any time for the purpose of making repairs to the sewer system.
- (b) Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.
- (c) No refunds of charges for water service will be made for limitations of service unless due to willful misconduct of the Company.
- (d) In order to avoid overloading capacities of the Company's collecting sewers and treatment facilities, the Company reserves the right, at all times, to determine the limit of, and regulate, in a reasonable and nondiscriminatory manner, the maximum amounts or strength of the wastes discharged into the Company's collecting sewers.

*Indicates new rate or text

+Indicates change

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91-3

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month day year

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FORM NO. 13 P.S.C.MO. No. 1 {Original} SHEET No. 10

{Revised}

Cancelling P.S.C.MO. No. _____ {Original} SHEET No. _____

{Revised}

Ozark Water & Wastewater Management, Inc. For _____ Christian County, Missouri
Name of Issuing Corporation Community, Town or City

Rules and Regulations Governing
Rendering of Service

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AUG 21 1991

Rule 9 BILLS FOR SERVICE

MISSOURI

Public Service Commission

- (a) The charges for sewer service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in Rule 10.
- (b) A Customer who has made application for service to a premise shall be held liable for all service furnished to such premise until the Customer notifies the Company in writing to discontinue service.
- (c) Customers are liable for payment for all monthly service charges for sewer service to the premises from the date of connection until the Company is given five (5) days' notice of the date, place and time of disconnection by registered mail and the Company has had an opportunity to observe the disconnect.
- (d) Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company, but failure to receive the bill will not relieve the Customer from the obligation to pay the same.
- (e) Payments shall be made at the office of the Company or at such other place as conveniently located as may be designated by the Company.
- (f) A separate bill shall be rendered for each Customer's sewer service.

*Indicates new rate or text
+Indicates change

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Springfield MO 65804

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{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri

Name of Issuing Corporation

Community, Town or City

RECEIVEDRules and Regulations GoverningRendering of Service

AUG 21 1991

Rule 9 BILLS FOR SERVICE (continued)**MISSOURI
Public Service Commission**

- (g) The Company shall have the right to render bills monthly in advance and such bills shall be due and payable on the due date indicated on the bill. However, the Company shall have the right to charge commercial customers on a monthly basis in arrears.
- (h) The Company or the Customer will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- (i) All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued after thirty (30) days' written notice by certified mail from the Company.
- (j) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.

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+Indicates change

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address

Springfield, MO 65801

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 11

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc.
Name of Issuing CorporationFor- Christian County, Missouri
Community, Town or CityRules and Regulations Governing
Rendering of Service

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AUG 21 1991

Rule 10 SERVICE CHARGESMISSOURI
Public Service Commission

- (a) An application for service connection, or a discontinuation of existing service, will be made during the Company's regular business hours without charge.
- (b) A connection of service to a specific Customer which was discontinued in accordance with Rule 7 will be at the expense of the Customer.
- (c) A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 7) shall require collection of the delinquent amount plus a two dollar (\$2.00) net service charge.
- (d) A service call at any time other than during the Company's regular business hours for connection, or any other reason except a malfunction of Company facilities, shall require a service charge of ten dollars (\$10.00) net. In instances where such a service call is for collection of a delinquent account, this service charge shall be collected in addition to any other amounts due.
- (e) Company personnel will not work upon piping or facilities not owned by the Company.

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Springfield, MO 65801

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 12

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

{ Revised }

SHEET No. _____

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or CityRules and Regulations Governing
Rendering of Service

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AUG 21 1991

Rule 11 SPECIAL CONTRACT FOR EXCESSIVE CAPACITYMISSOURI
Public Service Commission

In the event that the Customer to be served proposes to discharge into Company's system an abnormally high volume or strength of waste as to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such Customer under the terms and conditions of a mutually satisfactory contract, in form approved by the Public Service Commission of Missouri, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.

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{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri
 Name of Issuing Corporation Community, Town or City

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Legal Description of Service Area

AUG 21 1991

MISSOURI
Public Service Commission

A tract of land comprising all of the East Half (E ½) of the Southeast Quarter (SE ¼) of Section 35, Township 28 North, Range 22 lying West of New U.S. Highway No. 160, Christian County, Missouri. Also a tract of land lying in the East Half (E ½) of the Southeast Quarter (SE ¼) of said Section 35 and the West Half (W ½) of the Southwest Quarter (SW ¼) of Section 36, Township 28 North, Range 22 West, being more particularly described as beginning at the Southwest corner of Section 36; thence Easterly along the South line of said Section 36 to the Westerly Right-of-Way line of State Highway CC; thence Northwesterly along the Westerly Right-of-Way line of said Highway CC to a Right-of-Way marker at the intersection of said line with the Easterly Right-of-Way line of said U.S. Highway No. 160; thence West to the Westerly Right-of-Way line of said U.S. Highway No. 160; thence Southwesterly along said Westerly Right-of-Way line to the South line of said Section 35; thence Easterly along said South line to the point of beginning, all in Christian County, Missouri.

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 +Indicates change

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Springfield, MO 65801

FORM NO. 13

P.S.C.MO. No. 1{ Original } SHEET No. 14

{ Revised }

Cancelling P.S.C.MO. No. _____

{ Original }

SHEET No. _____

{ Revised }

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or City

MAP OF SERVICE AREA

RECEIVED
AUG 21 1991

NW corner
E $\frac{1}{2}$ SE $\frac{1}{4}$ Sec. 35,
T-28, R-22

English Village
Mobile Home Park

STATE
HIGHWAY 160

COMMERCIAL

COMMERCIAL

MEADOW VIEW
SUBDIVISION

Meadow View Drive

SW corner, E $\frac{1}{2}$ SE $\frac{1}{4}$,
Section 35, T-28, R-22

Section line

Scale 1" = 500'

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+Indicates change

**MISSOURI
Public Service Commission**

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Public Service Commission

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Springfield, MO 65804

{ Original } SHEET No. 15
 { Revised }
 { Original } SHEET No. _____
 { Revised }

Original SHEET No. _____
Revised

Ozark Water & Wastewater Management, Inc. For Christian County, Missouri
Name of Issuing Corporation Community, Town or City

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FORM OF MONTHLY STATEMENT

MISSOURI

Public Service Commission

Monthly statements will be printed on invoices as follows:



**CLARK WATER
& WASTEWATER
MANAGEMENT, INC.**
 1849 E. Sandstone, Suite E 200
 Springfield, MA 01103
 417-866-5107 • FAX 417-866-9312

INVOICE

TO: _____

SERVICE FROM _____

DUE DATE _____

TERMS _____

INVOICE NUMBER _____

INVOICE DATE _____

PAGE _____

AMOUNT REMITTED _____

RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT _____

CUSTOMER ID _____

TYPE OF SERVICE _____

SERVICE THROUGH _____

DESCRIPTION OF SERVICE	AMOUNT
<p style="text-align: center;">DUE UPON RECEIPT DELINQUENT AFTER 10 DAYS CUT OFF AFTER 30 DAYS</p> <p style="text-align: center;">AFTER 10TH A PENALTY OF 5% WILL BE ADDED TO THE FIRST \$15.00 OF EACH BILLING AND 1% ON AMOUNTS OVER \$15.00</p>	<p>SUBTOTAL: _____</p> <p>TAX: _____</p> <p>PAYMENT: _____</p> <p>TOTAL: _____</p>

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Public Service Commission

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