



Mr. Morris Woodruff, Executive Secretary Missouri Public Service Commission 200 Madison Street Suite 500 Jefferson City, MO 65102-0360

RE: ACN Communication Services, LLC Revision for P.S.C. MO Tariff No. 2 (Local)

Dear Mr. Woodruff:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC ("Company"). This filing revises the monthly rates for ACN Advantage Home, ACN Advantage Home – Standard and Value Options, ACN Advantage Unlimited II, ACN Advantage Home – Standard and Value Options VI, ACN Advantage Unlimited VI, and the 2007 ACN Advantage Unlimited II Promotion. All Customers are being notified of these rate increases via a bill message, a copy of which is enclosed with this filing. The Company respectfully requests an effective date of October 22, 2016.

The following tariff pages are included:

Section 7, 6 <sup>th</sup> Revised Page 6	Increases ACN Advantage Home MRC
Section 7, 4 <sup>th</sup> Revised Page 7.1	Increases ACN Advantage Home – Standard & Value Options MRC
Section 7, 3 <sup>rd</sup> Revised Page 7.3	Increases ACN Advantage Unlimited II MRC
Section 7, 2 <sup>nd</sup> Revised Page 7.4	Increases ACN Advantage Home – Standard & Value Options VI MRC
Section 7, 3 <sup>rd</sup> Revised Page 7.6	Reduces ACN Advantage Unlimited VI MRC
Section 11, 1 <sup>st</sup> Revised Page 4	Increases 2007 ACN Advantage Unlimited II Promotion MRC

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

#### /s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

cc: Office of Public Counsel (via Efile) file: ACN Comm Serv - Missouri - Local

tms: MOl1604

Enclosures ST/sp

# ACN Communication Services, LLC Customer Notice Missouri

Notice of Price Increase: Effective on your next month's invoice, the monthly charge for your ACN Local and Long Distance calling plan will increase up to \$4.50. This price adjustment reflects increased business costs associated with our plan offerings. For questions or concerns, visit myacn.com to chat with one of our live agents today!

# 7.2 Local Exchange Services, (Cont'd.)

#### 7.2.2 Residential Bundled Services

#### A. AT&T Service Area

## .1 ACN Advantage Home\*\*

Monthly Recurring Charge

Local Exchange Access Line: \$35.99 (I) Data/Fax Line: \$13.99

# .2 ACN Advantage Plus\*\*

Monthly Recurring Charge

Local Exchange Access Line: \$38.99 Data/Fax Line: \$13.99

\*\* Effective January 5, 2006 this service is grandfathered and available to existing Customers only.

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- 7.2 Local Exchange Services, (Cont'd.)
  - 7.2.2 Residential Bundled Services, (Cont'd.)
    - A. AT&T Service Area, (Cont'd.)
      - .3 ACN Advantage Home Standard and Value Options\*\*
        - a. Non-Recurring Charges

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. <u>Monthly and Usage Rates</u>

Local Service, per month

Local Exchange Access Line: \$30.95 (I)
Data/Fax Line: \$13.99

\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

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- 7.2 Local Exchange Services, (Cont'd.)
  - 7.2.2 Residential Bundled Services, (Cont'd.)
    - A. AT&T Service Area, (Cont'd.)
      - .5 ACN Advantage Unlimited II\*\*
        - a. <u>Non-Recurring Charges</u>

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. <u>Monthly and Usage Rates</u>

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$47.99 (I) Data/Fax line: \$13.99

\*\* Effective November 19, 2009, this service is grandfathered and available to existing Customers only.

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- 7.2 Local Exchange Services, (Cont'd.)
  - 7.2.2 Residential Bundled Services, (Cont'd.)
    - A. AT&T Service Area, (Cont'd.)
      - .6 ACN Advantage Home Standard and Value Options VI\*\*
        - a. <u>Non-Recurring Charges</u>

Service connection charges may apply, see Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. <u>Monthly and Usage Rates</u>

Local Service, per month

Local Exchange Access Line: \$26.00 (I) Data/Fax Line: \$13.99

\*\*Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

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# 7.2 Local Exchange Services, (Cont'd.)

#### 7.2.2 Residential Bundled Services, (Cont'd.)

- A. AT&T Service Area, (Cont'd.)
  - .8 ACN Advantage Unlimited VI\*\*
    - a. <u>Non-Recurring Charges</u>

Service connection charges may apply. See Section 7.1.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

b. <u>Monthly and Usage Rates</u>

Monthly Recurring Charge:

ACN Advantage Unlimited Access Line: \$42.99 (**R**) Data/Fax line: \$13.99

## B. Sprint Service Area

Service not yet available

## C. CenturyTel Service Area

Service not yet available

\*\*Effective February 13, 2012, this service is grandfathered and available to existing Customers only.

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# **SECTION 11 – PROMOTIONS, (CONT'D.)**

# 11.6 2007 ACN Advantage Unlimited II Promotion

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Unlimited II, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Unlimited II voice lines provide Customers with unlimited local calling, selected calling features at no additional charge and unlimited direct dial intrastate/interstate toll calling. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$42.99 (I)

#### 11.7 2007 ACN Advantage Plus – Standard and Value Options Promotion

Beginning March 1, 2007 and continuing through February 28, 2008, new residential Customers are eligible to subscribe to ACN Advantage Plus – Standard and Value Options, a bundled local exchange service, at a discounted promotional rate. ACN Advantage Plus – Standard and Value Options voice lines provide Customers with unlimited local calling and selected calling features at no additional charge. All other terms and conditions of the service apply as tariffed.

Local Exchange Line, per month: \$28.99

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