

EXHIBIT VI

COMDATA TELECOMMUNICATIONS SERVICES, INC. Missouri Tariff No. 1  
Original Title Page

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RESALE COMMON CARRIER TELECOMMUNICATIONS TARIFF NOV 22 1995  
FOR MISSOURI  
Public Service Commission  
Comdata Telecommunications Services, Inc.

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Feb 5, 2005

By XD-2005-0195  
Public Service Commission  
MISSOURI

This tariff contains the rules, regulations, descriptions, and rates applicable to the furnishing of Intrastate Resale Common Carrier Communications offered by Comdata Telecommunications Services, Inc. between points within Missouri. Comdata Telecommunications Services, Inc. operates as a competitive telecommunications company within the state of Missouri.

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Issued: November 21, 1995

Effective: ~~JAN 27 1996~~

Issued by: Charles S. Isdell, VP, Telecommunications Services  
5301 Maryland Way  
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**RECEIVED****WAIVER OF STATUTORY AND REGULATORY REQUIREMENTS**

The following statutory and regulatory requirements have been waived for the Company.

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- |  |   |  |
|--|---|--|
| 392.240(1)                                 | - | Rates-reasonable average return on investment  |
| 392.270                                    | - | Property valuation   |
| 392.280                                    | - | Depreciation rates   |
| 392.290                                    | - | Issuance of securities   |
| 392.310                                    | - | Issuance of stocks and bonds   |
| 392.320                                    | - | Stock dividends  |
| 392.330 notes                              | - | Issuance of securities, debt, and  |
| 392.340                                    | - | Reorganization   |
| 4 CSR 240-10.020                           | - | Depreciation fund income   |
| 4 CSR 240-30.010(2)(C)                     | - | Posting of exchange rates at central operating office                                  |
| 4 CSR 240-30.040(1), (2), (3), (5) and (6) | - | Uniform system of accounts   |
| 4 CSR 240-32.030(1)(B) and (C)             | - | Exchange area maps and record of access lines  |
| 4 CSR 240-32.030(2)                        | - | In-state record keeping  |
| 4 CSR 240-32.050(3) through (6)            | - | Information concerning local service tariffs, maps, directories, and telephone numbers |
| 4 CSR 240-32.070(4)                        | - | Coin telephones  |
| 4 CSR 240-33.030                           | - | Minimum charge rules   |
| 4 CSR 240-33.040(5)                        | - | Finance fee  |

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**TARIFF FORMAT MISSOURI**

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**Page Numbering** - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

**Explanation of Symbols** - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rates.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify new rate, regulation, or text.
- (R) - To signify reduced rate.
- (S) - To signify reissued material.
- (T) - To signify a change in text, but no change in rate or regulation.

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**Application of Tariff**

This tariff contains the regulations and rates applicable to the furnishing of intrastate resale common carrier communications service by Comdata Telecommunications Services, Inc. within the State of Missouri.

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**Service Area Map**

Comdata Telecommunications Services, Inc. provides intrastate service throughout the State of Missouri.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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**Access Line** - An arrangement which connects the customer's location to a Comdata Telecommunications Services, Inc. switching center or point of presence.

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**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Carrier or Company** - Whenever used in this tariff, "Carrier," "Company," or "CTS" refers to Comdata Telecommunications Services, Inc. unless otherwise specified or clearly indicated by the context.

**Commission** - The Missouri Public Service Commission.

**CTS** - Used throughout this tariff to mean Comdata Telecommunications Services, Inc. unless clearly indicated otherwise by the text.

**Customer** - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Dedicated Access Origination** - Where originating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

**Holidays** - CTS recognizes holidays in conformance with the applicable recognized holidays of the underlying service provider to CTS. CTS may use AT&T, MCI, WORLDCOM, Sprint and Cable & Wireless as underlying providers of service.

**LEC** - Local Exchange Company.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT.

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**Off-Peak** - From 5:00 p.m. up to but not including 8:00 a.m. Monday through Friday and at all times Saturday, Sunday and holidays. MISSOURI  
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**Peak** - From 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday, excluding holidays.

**Switched Access Origination** - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits.

**V & H Coordinates** - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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SECTION 2 - RULES AND REGULATIONS

NOV 22 1995

2.1 Undertaking of Comdata Telecommunications Services, Inc.

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CTS's services and facilities are furnished for intralATA and interLATA communications originating at specified points within the State of Missouri under terms of this tariff.

CTS installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. CTS may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the CTS network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 CTS reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

NOV 22 1995

**2.2 Limitations, cont.**

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2.2.4 All facilities provided under this tariff are directly controlled by CTS and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

2.4.1 CTS's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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SECTION 2 - RULES AND REGULATIONS, CONT.

NOV 22 1995

2.4 Liabilities of Company, cont.

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2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

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SECTION 2 - RULES AND REGULATIONS, CONT.

NOV 22 1995

2.4 Liabilities of Company, cont.

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2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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2.5 Deposits

The Company does not require a deposit from the Customer.

2.6 Advance Payments

For Customers from whom the Company feels an advance payment is necessary, CTS reserves the right to collect an amount not to exceed two months' estimated charges as an advance payment for service. This will be applied against the next one or two months' charges and a new advance payment may be collected for the next one or two month period.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

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SECTION 2 - RULES AND REGULATIONS, CONT NOV 22 1995

2.9 Installation

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Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by CTS. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, interexchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri Public Service Commission. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Customers may contact the Company at 5301 Maryland Way, Brentwood, Tennessee 37027, whose telephone number is (800) 226-3915. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.11 Cancellation by Customer

Unless covered by a term agreement, Customer may cancel service by providing 30 days written notice to the Company.

2.12 Interconnection

Service furnished by CTS may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with CTS's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, NOV 22 1995

2.13 Refusal or Discontinuance by Company

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CTS may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- 2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.13.2 For use of telephone service for any other property or purpose than that described in the application.
- 2.13.3 For neglect or refusal to provide reasonable access to CTS or its agents for the purpose of inspection and maintenance of equipment owned by CTS or its agents.
- 2.13.4 For noncompliance with or violation of Commission regulation or CTS's rules and regulations on file with the Commission, provided five days written notice is given before termination.
- 2.13.5 For nonpayment of bills, provided that suspension or termination of service shall not be made without five days written notice to the Customer, except in extreme cases.
- 2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect CTS's equipment or service to others.
- 2.13.7 Without notice in the event of tampering with the equipment or services owned by CTS or its agents.

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SECTION 2 - RULES AND REGULATIONS, CONT NOV 22 1995

2.13 Refusal or Discontinuance by Company, cont. MISSOURI  
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2.13.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, CTS may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services. CANCELLED

2.13.10 For extended periods of inactivity. Feb 5, 2005  
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2.14 Interruption of Service MISSOURI

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

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**RECEIVED****SECTION 2 - RULES AND REGULATIONS, CONT. NOV 22 1995****2.15 Restoration of Service****MISSOURI  
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The use and restoration of service shall be in accordance with the rules and regulations of the Commission.

**2.16 Inspection, Testing, and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

**2.17 Tests, Pilots, Promotional Campaigns and Contests**

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time, the Company may waive all processing fees for a Customer. Such promotions are subject to the prior notification and approval of the Commission.

**2.18 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

**2.19 Late Fee**

A late fee of 1.5% monthly may be charged on any past due balances beginning 30 days from the mailing date of the bill.

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SECTION 2 - RULES AND REGULATIONS, CONT

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2.20 Returned Check Charges

A fee of \$20.00, or five percent of the amount of the check, whichever is greater, may be charged for each check returned for insufficient funds.

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2.21 Reconnection Charge

A reconnection fee of \$25.00 per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment.

2.22 Specific Regulations Governing CTS 800 Services

2.22.1 The Company reserves the right to require an applicant for CTS 800 Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

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2.22.1.A CTS 800 Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of this service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish CTS 800 Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.

2.22.1.B The Customer must obtain an adequate number of access lines for CTS 800 Services to handle the Customer's expected demand in order to prevent interference or impairment of this

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.22 Specific Regulations Governing CTS 800 Services, cont.**

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**2.22.1.B (continued)**

service or any other service provided by the Company considering: (a) total call volume; (b) average call duration; (c) time-of-day characteristics; and (d) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish CTS 800 Service to any customer that fails to comply with these conditions.

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**2.22.2** Use of number(s): Each CTS 800 Service telephone number must be placed in actual and substantial use by the customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least thirty (30) average monthly minutes of use or more. Any 800 telephone number associated with CTS 800 Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be re-designated as a spare number in the SMS 800 database by CTS upon written notice to the Customer.

**2.22.3** If the Customer requests assignment of a specific 800 Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than sixty (60) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after CTS 800 Service has been in actual and substantial use for a consecutive sixty (60) day period.

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SECTION 2 - RULES AND REGULATIONS, CONT.

NOV 22 1995

2.22 Specific Regulations Governing CTS 800 Services, cont.

2.23.3 (continued)

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Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who subscribe to and use CTS 800 Service or their transferee or assigns, any ownership interest or proprietary right in any particular 800 number; however, upon placing a number actually and substantially in use, as defined above, CTS 800 Service Customers do have a controlling interest in this 800 number(s). CTS 800 Service Customers may retain the use of their 800 number assignments, even following changes in their 800 carrier and/or Responsible Organization (Resp. Org.).

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2.22.4

If a Customer places an order for CTS to carry Customer's already existing 800 number service, the Customer shall provide to CTS the contract names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to CTS 800 Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its 800 number(s) to the CTS Resp. Org. If the Customer elects to retain a non-CTS Resp. Org., the Customer must notify CTS of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or 800 service carrier. CTS assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to CTS.

2.22.5

It is the Customer's responsibility to provide answer supervision back to the CTS point of connection even when the CTS 800 Service is

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SECTION 2 - RULES AND REGULATIONS, CONT. NOV 22 1995

2.22 Specific Regulations Governing CTS 800 Services, MISSOURI

2.22.5 (continued) Public Service Commission

connected to switching equipment or a Customer-provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon delivery of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.22.6 Subject to execution of a Resp. Org. Service Agreement between CTS and the Customer, the CTS Resp. Org. will perform the function of Resp. Org. for all CTS 800 Service orders unless the Customer requests another Resp. Org. CTS Resp. Org. functions include: (a) search for and reservation of 800 numbers in the SMS/800; (b) creating and maintaining the 800 number customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting.

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2.22.6.A Where CTS serves as the Resp. Org. for an CTS 800 Service Customer, CTS will, at the Customer's request, subscribe to 800 Directory Listing for the 800 number(s) assigned to the Customer. A charge for 800 Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a Customer transfers its 800 service to another Resp. Org., the Company shall cease to subscribe to 800 Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that 800 Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding 800 Directory Listing charges, including any unexpired portion of any minimum period applicable to such services, and CTS shall have no liability for any interruption or other delay, error, mistake, omission or

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**SECTION 2 - RULES AND REGULATIONS, CONT.**

**2.22 Specific Regulations Governing CTS 800 Services, cont.**

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2.22.6.A (continued)  
other defect occurring in connection with the  
transfer of 800 Directory Listing  
responsibility.

2.22.6.B Where CTS serves as the Resp. Org. for an CTS  
800 Service customer, it will, at the  
Customer's request, subscribe to Vertical  
Features obtained from the Local Exchange  
Company access tariffs. When an CTS 800  
Service customer uses Vertical Features  
obtained by CTS from Local Exchange Company  
tariffs, a charge will apply. This charge may  
not be counted towards the attainment of any  
volume or revenue commitment and will not be  
discounted.

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2.22.6.C In the event that a Customer cancels its CTS  
800 Service, the Customer may elect to retain  
CTS as its Resp. Org. Where CTS serves as  
Resp. Org. for a non-CTS 800 Service Customer,  
a charge for Resp. Org. service will apply as  
set forth in Section 4 of this tariff.

2.22.6.D In the event that a Customer cancels its CTS  
Resp. Org. or 800 Service, the Customer shall  
be responsible for all outstanding  
indebtedness to the Company and any  
outstanding charges applicable to any services  
obtained by or on behalf of the Customer by  
CTS.

2.22.6.E If a Customer accumulates more than \$500.00 of  
undisputed delinquent CTS 800 Service charges,  
the CTS Resp. Org. reserves the right not to  
honor that Customer's request for a Resp. Org.  
change until such undisputed charges are paid  
in full.

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## SECTION 3 - DESCRIPTION OF SERVICE

NOV 22 1995

## 3.1 Timing of Calls

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- 3.1.1 Long distance usage charges are based on the actual usage of CTS's network. The Company will determine that a call has been established by signal from the local telephone company.
- 3.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.
- 3.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.
- 3.1.4 There is no billing applied for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT. NOV 22 1995

3.2 Calculation of Distance

Where applicable, usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten. Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**RECEIVED****SECTION 3 - DESCRIPTION OF SERVICE, CONT. NOV 22 1995****3.3 CTS Direct Dialed Long Distance**MISSOURI  
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CTS Direct Dialed Long Distance is a switched outbound service offered to commercial and residential customers. Calls are billed in six second increments, with a six second minimum. Rates vary in accordance with time of day.

**3.4 CTS 800 Service**

CTS 800 Service is an inbound service originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL). This service enables Customers to receive 800 service calls at their residence or place of business.

**3.4.1 CTS 800 Service**

This service permits intrastate 800 calls to be delivered to business customers' locations in Missouri from stations located throughout the state. Access may be switched or dedicated. This service may also be billed under the product name Performance 800.

The applicable usage rate depends upon method of access, and the rate period(s) in which the call occurs. Calls are billed in six second increments, with a six second minimum.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT.**

NOV 22 1995

**3.4 CTS 800 Service, cont.**

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**3.4.2 Personal 800**

This switched service enables residential customers to receive "toll-free" 800 service calls at their residence or place of business. The residential customer will be assigned an 800 telephone number to receive calls that are paid for by the Customer rather than the Calling Party. Rates are time of day sensitive. Calls are billed in six second increments, with a six second minimum. Monthly recurring charges apply, but may be waived based on monthly call volume.

**3.4.3 CTS 800 Service Features**

CTS 800 service customers may subscribe to one or more of the following features with a specific CTS 800 service. Recurring and non-recurring charges may apply as provided in Section 4, Rates and Charges.

**3.4.3.A After-Hours 800 Message Referral**

This feature enables the 800 service customer to route 800 calls to the CTS Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

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**3.4.3.A.1 Option A (Message Announcement only)**

This option enables the 800 service customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a customer desires to provide to callers.

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3.4 CTS 800 Service, cont.

3.4.3 CTS 800 Service Features, cont.

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3.4.3.A.2 Option B (Announcement with Message Recording)

This option enables the 800 service customer to play customized voice announcements and if the caller desires, leave a message. The customer may call the CTS Message Centre to retrieve messages.

3.4.3.A.3 Option C (Announcement, Message Capability and Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the CTS 800 customer of messages.

3.4.3.B Area Coding Routing

This feature allows the 800 service customer to route calls to multiple answering locations using one 800 number.

The customer can define two or more originating routing groups and arrange for calls to a single 800 service number placed from different routing groups to terminate at different locations.

3.4.3.C Area Code Blocking

This feature allows the 800 service customer to block originating calls from one or more specific area codes. Customers can tailor their 800 service to their geographic service area and block unwanted calls from outside their area.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT.**

**3.3 CTS Service, cont.**

NOV 22 1995

**3.4.3 CTS 800 Service Features, cont.**

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**3.4.3.D Dialed Number Identification Service (DNIS)**

This feature allows a customer with multiple 800 service numbers terminating in the same location to identify the specific 800 service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated 800 service.

**3.4.3.E Time of Day Routing**

This feature allows the 800 service customer to arrange for calls to a single 800 service number to be routed to different locations based on the time of day.

**3.4.3.F Day of Week Routing**

This feature allows the 800 service customer to arrange for calls to a single 800 service number to be routed to different locations based on the particular day of the week.

**3.4.3.G Multi-Carrier 800 Service**

This feature permits the customer to split 800 traffic between two or more carriers. AT&T and Sprint have agreed to participate in this arrangement with LDDS.

**3.4.3.H Point of Call Coverage**

This service directs 800 calls to one of several optional terminating locations depending on the geographic location of the calling party. Originating areas may be specified by state or area code.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.3 CTS Service, cont.

NOV 22 1995

3.4.3 CTS 800 Service Features, cont.

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3.4.3.I 800 Security Codes

This feature requires the customer to enter a valid security code (PIN) after dialing the 800 number.

3.4.3.J AnswerCentre

Customers may utilize AnswerCentre to have calls answered by a live operator during peak periods when all lines to their primary location are busy, unanswered or even out of service. This feature may also be used as an alternative to a voicemail box.

3.4.3.K Extension Routing

To utilize this service, customers dial the 800 number, wait for tone or verbal prompt, and enter a 4-digit extension number. The extension is translated into either a destination telephone number for delivery to a business line or a trunk group designator for delivery to a dedicated line. The "extension" may be any location in the continental United States.

3.4.3.L Menu Routing

This service connects caller who dial an 800 number to an audio menu offering a choice of call completion options. Callers may route calls to different departments within the same company.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT. **RECEIVED**

3.4 CTS 800 Service, cont.

NOV 22 1995

3.4.3 CTS 800 Service Features, cont.

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3.4.3.M Real Time ANI

Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the 800 service customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the 800 service customer. Real Time ANI is available with or without DNIS (refer to 3.4.3.D preceding) and is available only with dedicated 800 service.

3.4.3.N Dedicated Termination Overflow

This feature enables the 800 service customer to control potential congestion of 800 calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming 800 calls.

3.4.3.O Switched Termination Overflow

This feature dynamically routes calls to an alternative switched access or dedicated access location if the primary location is busy, the call is unanswered or the location is out of service.

3.4.3.P Percent Allocation

This feature allows the customer to route various percentage of calls to two or more answering locations. The customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The customer must have at least two different locations for this routing feature to be available.

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## SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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## 3.5 Complementary Services

NOV 22 1995

## 3.5.1 CTS OnLine Card Service

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The CTS OnLine calling card is available to residential and commercial CTS customers. Non-CTS customers may also subscribe to the OnLine Card as a stand alone service. Customers may place domestic and international long distance calls using this service. OnLine customers may use the card to utilize certain CTS specialized services, such as voice mail messaging and retrieval.

OnLine access can be from either a tone generating or rotary-dial telephone and is gained by dialing the Company's 800 access number. Calls originating from rotary phones will be completed with the assistance of operators.

Rates are based on time of day and call duration. Calls are billed in six second increments, with a one minute minimum. Charges for voice mail messaging and retrieval are as specified at Section 4.5.1.B.

Discounted rates are offered based on number of units (cards) purchased and term of agreement.

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## SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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## 3.5 Complementary Services, cont.

NOV 22 1995

## 3.5.2 CTS Calling Card

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The CTS Calling Card is offered in the state of Missouri as a complement to the Company's interstate CTS OnLine Calling Card Service. It allows customers to originate calls from any point within the state through use of a CTS Calling Card via the Company's 800 Universal Access Number. Calls may be terminated to any point within the state via shared use facilities. No specialized services, such as CTS Voice Mail, are offered in conjunction with this travel card.

Callers may utilize the CTS calling card from either a tone generating or rotary-dial telephone, through use of the Company's 800 access number. Calls originating from rotary phones will be completed with the assistance of operators.

Rates are based on time of day and call duration. Calls are billed in six second increments, with a one minute minimum call duration.

Discounted rates are offered based on number of units (cards) purchased and term of agreement.

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NOV 22 1995

**3.5 Complementary Services, cont.**

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**3.5.3 Directory Assistance**

Directory Assistance is available to customers of any of CTS's services. A charge will apply to each Directory Assistance call. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call. Directory Assistance charges will not count towards any volume discounts.

**3.5.4 CTS Prepaid Card Service**

Prepaid Card Service is a switched service that enables an end-user to place calls charged to prepaid phone cards issued by CTS. The end-user accesses the network by dialing the appropriate CTS 800 number printed on the back of the card. The Prepaid Card is available in 10, 20, 50, 100 and 200 unit (minute) denominations.

Prepaid Card Service is available 24 hours a day, 7 days a week. Card availability is subject to technical limitations and shall be handled on a first come, first served basis. Prepaid Card Service can be accessed through touchtone telephones only. 900 calls cannot be made on the Prepaid Card.

CTS is not liable or responsible for theft, loss or unauthorized use of cards or card numbers. CTS will not refund or issue credit on unused unit (minutes) of the Prepaid Card. The Customer(s) of Prepaid Card Service is solely responsible for payment of all applicable federal, state or local use, excise, sales or privilege taxes, duties or any similar fees that may be assessed by any governmental body or regulatory authority in connection with the service.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.6 CTS Family of Services

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The CTS Family of Services offers a unified service for single or multi-location customers who subscribe to a combination of switched or dedicated inbound and outbound calling, and the CTS OnLine calling. Minimum call duration and billing increments vary by product. Term discounts apply to OnLine calling.

3.7 Optional Features

Various optional features are made available which may be limited to certain service arrangements. These optional features may be provided at no extra charge, or may be subject to monthly and non-recurring charges. A description of these features and their availability follows. Charges for these features can be found in Section 4.6.

3.7.1 Accounting Codes

Permits the Customer to allocate usage charges to separate cost centers by entering a two, three or four digit number at the end of the dialing sequence.

3.7.2 Customer Account Codes

Sub-accounting codes on a Customer's bill, determined by the Customer's input of three available number after dialing a telephone number, are available at no charge to the Customer.

3.7.3 Project Billing

After securing switching center dial tone, the caller dials in the standard manner. A subsequent toneburst signal alerts the caller to the need of dialing additional digits or a tone-code number to signify the specific sub-billing account or project. This feature is available to Customers with dedicated access facilities.

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**SECTION 3 - DESCRIPTION OF SERVICE, CONT.**

NOV 22 1995

**3.7 Optional Features, cont.**

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**3.7.4 CallTrak Records**

Upon request, CTS will provide detailed monthly billing call records on floppy disc, CD-ROM, ASCII diskette, or magnetic tape or diskette. Special Service Charges may apply on a case-by-case basis to set up various customer requested program changes.

**3.7.5 1 - Plus Screening**

Allows the Customer to dial 1 on all long distance numbers. Dial 1 action is not appropriate when utilizing a CTS switch. This feature will automatically remove the one from the dialed number so that the CTS switch may process the call. This feature is available to Customers with dedicated access facilities.

**3.7.6 Area of Service Screening**

Gives the Customer the ability to block access to certain Customer designated states, NPAs, exchanges and ANIs. This feature is available to Customers with dedicated access facilities.

**3.7.7 Verified Account Codes**

Allows the Customer to assign 2, 3 or 4 digit account codes that must be validated by the CTS switch before a call will be completed.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT

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3.7 Optional Features, cont.

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3.7.8 Longer Distance Autodialer Optional Measures  
(Dialers) Missouri Public Service Commission

The following optional features are available to Autodialer Customers.

- 3.7.8.A Speed Numbers - 2 digit access to frequently called numbers Up to 50 numbers can be programmed.
- 3.7.8.B Zero "+" Screening - Blocks operator assisted and international calls at the option of the Customer.
- 3.7.8.C NPA/NXX Blocking - Specific NPA's and/or NXX's can be blocked at the Customer's option. Not available if the Speed Number feature is utilized.

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SECTION 4 - RATES

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4.1 Computation of Charges

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Usage charges for service will be based on the total duration of the call, the time of day at which the service was used and applicable monthly charges.

4.2 Rate Periods

The rate for a call depends in part on the time of day rate period during which the call takes place. The Company uses the following definitions for time of day rate periods:

Peak - 8:00 AM to, but not including 5:00 PM MON - FRI.

Off-Peak - 5:00 PM to, but not including 8:00 AM MON - FRI and at all times Saturday, Sunday and holidays.

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SECTION 4 - RATES, CONT.

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4.3 CTS Direct Dial Long Distance

Each 6 Seconds NOV 22 1995

Peak  
Off-Peak

\$.015  
\$.015 MISSOURI  
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4.4 CTS 800 Services

4.4.1 CTS 800 Service

4.4.1.A Switched Service

Each  
6 Seconds

Peak  
Off Peak

\$.0150  
\$.0150

4.4.1.B Dedicated Service

Each  
6 Seconds

Peak  
Off Peak

\$.1050  
\$.1050

4.4.1.C Monthly Charges

Monthly Service Fee\* \$10.00

\*The monthly service fee will be waived for each month in which usage exceeds \$10.00.

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## SECTION 4 - RATES

## 4.4 CTS 800 Services

## 4.4.2 CTS Personal 800 Service

	Each <u>6 Seconds</u>
Peak	\$.0150
Off Peak	\$.0150

Monthly Service Fee*	\$2.50
----------------------	--------

\*The monthly service fee will be waived for each month in which usage exceeds \$10.00.

## 4.4.3 800 Directory Listing

	Set-Up/Change Charge	Monthly Recurring Charge
Nationwide 800 Directory Listing (per 800 number)	\$15.00	\$13.75

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SECTION 4 - RATES, CONT.

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4.5 Complementary Services

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4.5.1 CTS OnLine Card Service

4.5.1.A Per Minute Rates

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4.5.1.A.1 Unspecified term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.16 Per Call Surcharge: \$0.50	\$0.023 \$0.016
11-100	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
101-500	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018

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4.5.1.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
11-100	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
101-500	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021

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4.5 Complementary Services, cont.

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4.5.1 CTS OnLine Card Service, cont.

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4.5.1.A Per Minute Rates, cont.

Public Service Commission

4.5.1.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
11-100	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021
101-500	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020

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4.5.1.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020
101-500	Peak \$0.18 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.018 \$0.018

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4.5 Complementary Services, cont.

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4.5.1 CTS OnLine Card Service, cont.

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4.5.1.B Additional Charges (All terms) Public Service Commission

Voice Mail Charges

	<u>Per call</u>
Voice Mail Messaging	\$1.25
	<u>Each minute</u>
Message Retrieval	\$1.25

Operator Charges

	<u>Per call</u>
Operator Must Assist	\$0.50
Operator Station	\$1.50
Person-to-Person	\$3.00

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4.5 Complementary Services, cont.

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4.5.2 CTS Calling Card

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Public Service Commission

4.5.2.A Per Minute Rates

4.5.2.A.1 Unspecified term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.16 Per Call Surcharge: \$0.50	\$0.023 \$0.016
11-100	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
101-500	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018

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4.5.2.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
11-100	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
101-500	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021

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4.5 Complementary Services, cont.

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4.5.2 CTS Calling Card Service, cont.

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4.5.2.A Per Minute Rates, cont.

4.5.2.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
11-100	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021
101-500	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020

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4.5.2.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020
101-500	Peak \$0.18 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.018 \$0.018

4.5.2.B Additional Charges

Operator Must Assist \$0.50  
Operator Station \$1.50  
Person-to-Person \$3.00

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4.5 Complementary Services, cont.

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4.5.3 CTS Prepaid Card Service

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Basic Rate: Each Minute  
\$0.26

\*The 10 unit (minute) denomination cards are subject to a per card surcharge of \$0.20.

Volume Discounts

Customers qualify for volume discounts by purchasing the specified number of prepaid cards as a one-time purchase, with full payment due upon delivery. For purposes of volume discounts, the minimum purchase is 10,000 cards. CTS Prepaid Cards will be sold at prices rounded to the nearest cent. The rates and volume discounts are as follows:

<u>Total Cards Purchased</u>	<u>Rate Per Minute</u>
10,000 and under	\$.26
10,001 - 50,000	.24
50,001 - 100,000	.22
100,001 - 500,000	.20

4.5.4 Directory Assistance

Each call: \$ 0.64

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**SECTION 4 - RATES, CONT.**

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**4.6 CTS Family of Services**

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CTS Family of Services described at Section 3.6 are billed in six (6) second initial increments and are rounded to the next higher six (6) second increment (except International, which is billed in thirty (30) second initial increments and is rounded to the next higher six (6) second increment). CTS OnLine Calling Card Calls (direct dialed and operator default) are billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter.

The following rates are offered to customers who subscribe to the CTS Family of Services, a combination of switched or dedicated products and the OnLine Card.

**4.6.1 Switched Service**

	<u>Each 6 Seconds</u>	
	<u>Peak</u>	<u>Off-Peak</u>
Outbound	\$.015	\$.015
Inbound	\$.015	\$.015

**4.6.2 Dedicated Service**

	<u>Each 6 Seconds</u>	
	<u>Peak</u>	<u>Off-Peak</u>
Outbound	\$.0105	\$.0105
Inbound	\$.0105	\$.0105

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4.6 CTS Family of Services, cont.

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4.6.3 CTS OnLine Calling Card Service

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Public Service Commission

4.6.3.A Per Minute Rates

4.6.3.A.1 Unspecified term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.16 Per Call Surcharge: \$0.50	\$0.023 \$0.016
11-100	CANCELLED Feb 5, 2005 By XD-2005-0195 Public Service Commission MISSOURI Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
101-500	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018

4.6.3.A.2 One Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.25 Off-Peak \$0.25 Per Call Surcharge: \$0.00	\$0.025 \$0.025
11-100	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
101-500	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021

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SECTION 4 - RATES, CONT.

4.6 CTS Family of Services, cont.

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4.6.3 CTS OnLine Calling Card Service, cont.

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4.6.3.A Per Minute Rates, cont.

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Public Service Commission

4.6.3.A.3 Two Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Peak \$0.23 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.023 \$0.018
11-100	Peak \$0.21 Off-Peak \$0.21 Per Call Surcharge: \$0.00	\$0.021 \$0.021
101-500	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020

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4.6.3.A.4 Three Year Term

<u>Units Purchased</u>	<u>Initial Minute</u>	<u>Each add'l 6 seconds</u>
1-10	Not Offered	
11-100	Peak \$0.20 Off-Peak \$0.20 Per Call Surcharge: \$0.00	\$0.020 \$0.020
101-500	Peak \$0.18 Off-Peak \$0.18 Per Call Surcharge: \$0.00	\$0.018 \$0.018

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SECTION 4 - RATES, CONT.

4.6 CTS Family of Services, cont.

4.6.3 CTS OnLine Calling Card Service, cont.

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4.6.3.B Additional Charges (All terms)

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Voice Mail Charges

	<u>Per call</u>
Voice Mail Messaging	\$1.25

	<u>Each Minute</u>
Message Retrieval	\$1.25

Operator Charges

	<u>Per call</u>
Operator Must Assist	\$0.50
Operator Station	\$1.50
Person-to-Person	\$3.00

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**RECEIVED****SECTION 4 - RATES, CONT.****4.7 Optional Features**

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**4.7.1 Non-recurring Charges and Change Fees**MISSOURI  
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	Non-recurring Charge	Change Fee
Project Account Codes - Validated	\$ 15.00	
Project Account Codes - Customized	\$ 50.00	
Cost Center/Account Code Changes (per order)	\$ 15.00	
Dedicated Access Line (1st Line) Installation	\$200.00	
Each Add'l Special Access Line	\$ 50.00	
Channel Banks	\$500.00	
T-1 Installation (per T-1)	Per Contract	
CallTrak		
Floppy Diskette billing	\$ 75.00	
CD-Rom Billing (no warranty)	\$ 75.00	
ASCII Diskette (weekly or monthly)	\$ 75.00	
Magnetic tape or other diskette billing	\$ 75.00	
Dialers		\$130.00
T-1 Dedicated Expedite	\$680.00	
<b>800 Feature Charges</b>		
Area of Service Screening	\$ 25.00	\$ 25.00
Extended Call Coverage	\$ 25.00	
Multi-Carrier 800 Service		
First 5 800 nos. per account	\$250.00	\$250.00
Each additional 800 no. per account	\$ 5.00	
Dialed Number Identification Service (per trunk)	\$100.00	\$ 50.00
Percentage Allocation Routing	\$100.00	\$100.00
Point of Call Coverage	\$100.00	\$100.00
Real-Time ANI (per dedicated trunk group)	\$350.00	
Time of Day/Day of Week Routing	\$100.00	\$100.00
800 Security Codes	\$ 50.00	\$ 50.00

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## 4.7 Optional Features, cont.

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## 4.7.1 Non-recurring Charges and Change Fees, cont.

MISSOURI  
Public Service Commission

	Non-recurring Charge	Change Fee
After-Hours Voice Messaging		
Option A - Announcement only	\$ 25.00	\$ 25.00
Option B - Announcement and Message	\$ 25.00	\$ 25.00
Option C - Announcement with Message and Outdial	\$ 25.00	\$ 25.00
ANI Routing/Blocking (per 100 ANIs)	\$100.00	\$100.00
AnswerCentre (live operator answering service)	\$100.00	\$100.00
Customer Reconfiguration (cannot be combined with other features)	\$100.00	
Exchange Routing	\$100.00	\$100.00
Extension Routing	\$100.00	\$100.00
Menu Routing	\$100.00	\$100.00
Menu Routing access time (per minute)		
Termination overflow - Dedicated	\$100.00	\$100.00
Termination overflow - Switched	\$100.00	\$100.00
Customized 800 Service (Two or more combined enhanced 800 features which carry per minute surcharges) (maximum charge)	\$2500.00	\$2500.00
Menu Rolling Access Time		

\*Dedicated access shall be provided by the Local Exchange Carrier (LEC) and the use of such access shall conform with the regulations and terms and conditions under which the Local Exchange Carrier provides such access.

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**4.7 Optional Features, cont.**

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**4.7.2 Monthly and Per Minute Charges**

	Monthly Charge	Per Minute
Project Account Codes - Validated	\$ 10.00	
Project Account Codes - Customized	\$ 50.00	
Cost Center/Account Code Changes (per order)		
Dedicated Access Line (1st Line) Installation		
Each Add'l Special Access Line Channel Banks	\$400.00	
T-1 Installation (per T-1)		
CallTrak		
Floppy Diskette billing	\$ 40.00	
CD-Rom Billing (no warranty)	\$225.00	
ASCII Diskette (wkly or monthly)	\$ 25.00	
Magnetic tape or other diskette billing	\$ 25.00	
Dialers	\$ 20.00	
T-1 Dedicated Expedite		
<b>800 Feature Charges</b>		
Area of Service Screening		
Extended Call Coverage		
Multi-Carrier 800 Service		
First 5 800 nos. per account	\$ 50.00	
Each additional 800 no. per account		
Dialed Number Identification Service (per trunk)		
Percentage Allocation Routing	\$ 50.00	
Point of Call Coverage	\$ 50.00	
Real-Time ANI (per dedicated trunk group)	\$200.00	
Time of Day/Day of Week Routing	\$ 50.00	
800 Security Codes	\$ 25.00	

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**4.7 Optional Features, cont.**

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**4.7.2 Monthly and Per Minute Charges, cont.**

Public Service Commission

	<u>Monthly Charge</u>	<u>Per Minute</u>
After-Hours Voice Messaging		
Option A - Announcement only	\$ 30.00	
Option B - Announcement and Message	\$ 40.00	
Option C - Announcement with Message and Outdial	\$ 50.00	
ANI Routing/Blocking (per 100 ANIs)	\$ 50.00	\$ .03
AnswerCentre (live operator answering service)	\$ 50.00	\$ 1.00
Customer Reconfiguration (cannot be combined with other features)	\$ 15.00	
Exchange Routing	\$ 50.00	
Extension Routing	\$ 50.00	\$ .03
Menu Routing	\$ 50.00	\$ .03
Menu Routing access time (per minute)		\$ .03
Termination overflow - Dedicated	\$ 50.00	\$ .01
Termination overflow - Switched	\$ 50.00	\$ .03
Customized 800 Service (Two or more combined enhanced 800 features which carry per minute surcharges)	\$1000.00	\$ .05
Menu Rolling Access Time		\$ .05

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