Edward B. Krachmer Senior Regulatory Counsel Windstream Services, LLC 4001 Rodney Parham Road MS: 1170-B1F03-53A Little Rock, AR 72212

(501) 748-5777 edward.krachmer@windstream.com

# RECEIVED

### AUG 17 2015

Records

Public Service Commission



August 10, 2015

Mr. Morris Woodruff Secretary Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102

RE: Windstream's Notice to Detariff its Telecommunications Services Pursuant to VAMS 392.461

Dear Mr. Woodruff:

In response to the Commission's letter requesting Windstream to specify which tariffs it is requesting to be detariffed. Below please find the tariff titles for each entity.

### Windstream Iowa Communications, Inc.

General and Local Exchange Tariff No. 1

### Windstream Communications, Inc.

Intrastate Long Distance Message Telecommunications Service No. 1

### Windstream KDL, Inc.

Basic Local Exchange Service and Dedicated and Private Line Service Tariff No. 1

### Windstream Missouri, Inc.

Local Exchange Tariff No 2.

### Windstream Norlight, Inc.

Competitive Interexchange Telecommunications Tariff No. 1 Competitive Telecommunications Services No. 2

### Windstream NTI, Inc.

Competitive Local Exchange Carrier Tariff No. 1

### Windstream NuVox Missouri, Inc.

Competitive General Exchange Carrier Services No. 1

Morris Woodruff August 10, 2015 Page 2

In light of the timing of this clarification, Windstream is hereby revising the date on which it requests its election to be effective from August 13, 2015 to August 20, 2015. After August 20, 2015, Windstream will post its Terms of Service on its corporate website. The Terms of Service can be found at <a href="https://www.windstream.com/terms.aspx">www.windstream.com/terms.aspx</a>.

Windstream has no intention of making any changes to its access tariffs allowing it to continue its interconnection and wholesale obligations unchanged.

Please contact Nicole Winters (501) 748-6313 or nicole.winters@windstream.com.

Sincerely,

Edward B. Krachmer

Senior Regulatory Counsel

Edward B. Krachmer Senior Regulatory Counsel Windstream Services, LLC 4001 Rodney Parham Road MS: 1170-B1F03-53A Little Rock, AR 72212

(501) 748-5777 edward.krachmer@windstream.com



July 30, 2015

RECEIVED2

Mr. Morris Woodruff Secretary Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102

AUG 5 2015

Records Public Service Commission

RE: Windstream NuVox Missouri, Inc. Notice to Detariff its Telecommunications Services Pursuant to VAMS 392.461

Dear Mr. Woodruff:

Windstream NuVox Missouri, Inc. ("Windstream") hereby provides notice to the Public Service Commission ("Commission") of its election to be exempt from any requirement to file or maintain with the Commission any tariff or schedule of rates pursuant to VAMS 392.461(2).

Windstream's election is effective August 13, 2015, and after that date Windstream will post its Terms of Service on its corporate website. The Terms of Service can be found at <a href="https://www.windstream.com/terms.aspx">www.windstream.com/terms.aspx</a>.

Please return a stamp copy in the self-addressed envelope. If you have any questions regarding this notice, please contact Nicole Winters (501) 748-6313 or nicole.winters@windstream.com.

Sincerely,

Edward B. Krachmer

Senior Regulatory Counsel

### ADOPTION NOTICE

(CT)

Effective April 20, 2010, NuVox Communications of Missouri, Inc. registered its intent to use the name Windstream NuVox Missouri, Inc. with the Missouri Secretary of State. Effective February 26, 2001, Gabriel Communications of Missouri, Inc. registered its intent to use the name NuVox Communications of Missouri, Inc. with the Missouri Secretary of State.

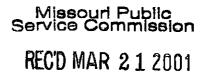
Windstream NuVox Missouri, Inc. hereby adopts, ratifies, and makes its own, in every respect as the same has been filed by NuVox Communications of Missouri, Inc. and Gabriel Communications of Missouri, Inc., all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities and/or other instruments whatsoever, filed and in effect with the Public Service Commission of the State of Missouri, by NuVox Communications of Missouri, Inc. and Gabriel Communications of Missouri, Inc., prior to the effective date of this tariff.

By this notice, Windstream Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which NuVox Communications of Missouri, Inc. and Gabriel Communications of Missouri, Inc. has heretofore filed with said Commission.

(CT)

ISSUED: April 27, 2010

EFFECTIVE: May 27, 2010



### **ADOPTION NOTICE**

Effective February 26, 2001, Gabriel Communications of Missouri, Inc. registered its intent to use the name NuVox Communications of Missouri, Inc. with the Missouri Secretary of State.

NuVox Communications of Missouri, Inc. hereby adopts, ratifies, and makes its own, in every respect as if it the same had been originally filed by NuVox Communications of Missouri, Inc., all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities and/or other instruments whatsoever, filed with the Public Service Commission of the State of Missouri, by Gabriel Communications of Missouri, Inc., prior to the effective date of this tariff.

By this notice, NuVox Communications of Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Gabriel Communications of Missouri, Inc. has heretofore filed with said Commission.

Missouri Public Service Commission FILED APR 2 0 2601

ISSUED: March 21, 2001

EFFECTIVE: April 20, 2001

## **COMPETITIVE**

## GENERAL EXCHANGE CARRIER

### **SERVICES**

OF

WINDSTREAM NUVOX MISSOURI, INC.

(CT)

ISSUED: April 27, 2010

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061 EFFECTIVE: May 27, 2010

P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 1 REPLACING ORIGINAL PAGE 1

Missouri Public Service Commission REC'D MAR 21 2001

## **COMPETITIVE**

## GENERAL EXCHANGE CARRIER

### **SERVICES**

**OF** 

NUVOX COMMUNICATIONS OF MISSOURI, INC.

Missouri Public Service Commission FILED APR 20 2001

ISSUED: March 21, 2001

EFFECTIVE: April 20, 2001

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### **COMPETITIVE**

## **GENERAL EXCHANGE CARRIER**

### **SERVICES**

**OF** 

GABRIEL COMMUNICATIONS OF MISSOURI, INC.

CANCELLED

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rublic Service Commission

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By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

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By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

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CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061 By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

### 3rd REVISED SHEET 3.01 REPLACING 2nd REVISED SHEET 3.01 MISSOURI PUBLIC

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Public Service Commission

MISSOURI

JAN 22 2001

Public Service Commission

ISSUED: December 22, 2000

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ISSUED: June 28, 2010 EFFECTIVE: July 28, 2010

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061 By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212

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ISSUED: August 25, 2009 EFFECTIVE: September 25, 2009

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ISSUED: May 23, 2005

EFFECTIVE: June 23, 2005



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ISSUED: June 1, 2004 EFFECTIVE: July 1, 2004

**BROADBAND BUNDLE** 

18.

P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 3.02

REPLACING ORIGINAL PAGE 3.02

Missouri Public

Service Commission

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# CANCELLED

JUL 0 1 2004

ISSUED: April 14, 2003

EFFECTIVE: May 14, 2003

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Service Commission

## EXPLANATION OF SYMBOLS, REFERENCES MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

(AT) - means addition to text.

(C) - means a correction.

(CP) - means to change in practice.

(CR) - means a change in rate.

(CT) - means change in text.

(DR) - means discontinued rate.

(FC) - means a change in format lettering or numbering.

(MT) - means moved text.

(NR) - means new rate.

(RT) - means removal of text.

### **CONTACT INFORMATION**

Mailing Address:

Windstream. 4001 Rodney Parham Road Little Rock, AR 72212

Customer Care: 1-800-600-5050 or 1-800-843-9214

Website: www.windstream.com

(CT)

(CT)

ISSUED: December 15, 2010

EFFECTIVE: January 14, 2011

# EXPLANATION OF SYMBOLS, REFERENCES MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

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(FC) - means a change in format lettering or numbering.

(MT) - means moved text.

(NR) - means new rate.

(RT) - means removal of text.

### CONTACT INFORMATION

Mailing Address:

NuVox Communications, Inc. Two North Main Street Greenville, SC 29601 1-864-672-5000

Customer Care: 800-800-9681 or customerresponsecente@nuvox.com

Website: www.nuyox.com

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

CANCELLED
January 14, 2011
Missouri Public
Service Commission
TE-2011-0118; JC-2011-0298

By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



(AT)

(AT)

RECD MAR 22 1999

# EXPLANATION OF SYMBOLS, REFERENCES MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

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(C) - means a correction.

(CP) - means to change in practice.

(CR) - means a change in rate.

(CT) - means change in text.

(DR) - means discontinued rate.

(FC) - means a change in format lettering or numbering.

(MT) - means moved text.

(NR) - means new rate.

(RT) - means removal of text.

FILED WAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

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APPLICATION OF TARIFF

RECT MAR 2 2 1999

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Gabriel Communications of Missouri, Inc., hereinafter referred to as the "Company", to Customers within the local exchange service area defined herein. The Company is a competitive telecommunications company pursuant to criteria established by the Missouri Public Service Commission through its decision in Case No. TA-96-438. Rates, terms and conditions applicable to the Company's intrastate dedicated services and intrastate switched access services are contained in the Company's PSC Missouri Tariff No. 2.

Wigger Public Commission LEN 1919 - 01671999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017 Section 392.320

Section 392.330

Section 392.340

(CT)

(CT)

### WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TE-2011-0118, the following Rules and Regulations have been waived for purposes of

offering l	ocal services as set forth herein:	, T	
	Statutory Provisions	Commission Rules	
	Section 392.210.2	4 CSR 240-3.550 (4) and (5)(A)	
	Section 392.240.1	4 CSR 240-10.020	1
	Section 392.270	4 CSR 240-30.040	
	Section 392.280	4 CSR 240-32.050(4)(B)	
	Section 392.290	4 CSR 240-32.060	
	Section 392.300.1	4 CSR 240-32.070	
	Section 392.310	4 CSR 240-32.080	

4 CSR 240-33.045

4 CSR 240-33.080 (1)

4 CSR 240-33.130 (1), (4) and (5)

4 CSR 240-33.040(1) through (3) and (5) through (10)

EFFECTIVE: January 14, 2011 ISSUED: December 15, 2010

> By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

**FILED** Missouri Public Service Commission TE-2011-0118; JC-2011-0298



# WAIVER OF RULES AND REGULATIONS PEGD MAR 22 1999

Pursuant to Case No. TA-96-438 the following Rules and Regulations have been waived for purposes of offering local services as set forth herein:

Statutory Provisions	Commission Rules
Section 392.210.2	4 CSR 240-10.020
Section 392.270	4 CSR 240-30.040
Section 392.280	4 CSR 240-35
Section 392.290.1	
Section 392.300.2	
Section 392.310	
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Missouri Public 9 9 - 173 1150 MAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

Service Commission

I.1 Terms used generally throughout this tariff are defined below:

**REC'D FEB 17 2000** 

Advance Payment: Payment of all or part of a charge required before the start of service.

<u>Authorized User</u>: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Auto Redial: A customer can activate this feature when a busy signal is encountered at the called end. The Company's equipment will dial the called party for up to 30 minutes in an attempt to establish the call. When the called number is free, the caller will be signaled via distinctive ring to pick up the handset for completion. This feature is offered on both a monthly subscription and per use basis.

Bit: The smallest unit of information in the binary system of notation.

<u>Call Forward Busy</u>: Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

<u>Call Forward Don't Answer</u>: Automatically routes incoming calls to a pre-designated answering point when the called line in not answered after a preset number of rings.

<u>Call Forward Variable</u>: Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone keypad.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes On Hook.

<u>Call Park</u>: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

<u>Call Return</u>: When the customer activates this feature, the Company's equipment will automatically redial the customer's last incoming call for up to 30 minutes. The customer will be signaled via a distinctive ring to pick up the handset if the call can be completed. This feature is offered on both a monthly subscription and per use basis.

Call Transfer Disconnect: Enables the subscriber to transfer a call to a third party and then hang up, leaving the other two parties connected. The subscriber's line is then free to make and receive calls. (AT)



FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

RECTO MAR 22 1999

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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

RECT MAR 22 1999

<u>Call Waiting</u>: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

<u>Caller ID Name and Number Delivery</u>: Displays the name (where technically available) and 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID Blocking: Blocks the delivery of the number to the called party on a per call basis.

<u>Calling Number Delivery:</u> Allows customers subscribing to Digital Business Trunks to receive the originating caller's working telephone number (where technically available).

<u>Cancel Call Waiting</u>: Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Company: Gabriel Communications of Missouri, Inc., which is the issuer of this tariff.

<u>Completed Call</u>: A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number, which is answered, by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

<u>Customer</u>: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Deny Terminating: Allows blocking of all incoming calls to a basic line or multi-line group.

<u>Direct Inward Dialing (DID)</u>: A service attribute that routes incoming calls directly to Station, by-passing a central answering point.

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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061 By: Jerry Howe, President and Chief Operating Officer I6090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

### Miccourt Public Service Commission

## REC'D FEB 17 2000

(RT)

<u>Dual Tone Multi-Frequency (DTMF)</u>: The pulse type employed by tone dial Station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

<u>Fiber Optic Cable</u>: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

<u>Foreign Exchange</u>: Permits a customer, at his option, to obtain exchange service from a point within the serving area but distant from the customer's service point. There is no charge for this configuration

### **Hunting:**

Rotary/Linear Hunting: The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group. Unless the first line is called, only a portion of the group is hunted. Circular Hunting: This feature permits a complete hunt sequence over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until it reaches the line that was originally called. Preferential Hunting: Some of all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

<u>In-Only</u>: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

<u>Individual Case Basis</u>: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation

<u>Joint User</u>: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

KBPS: Kilobits, denotes thousands of bits per second.

<u>LATA</u>: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

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FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

## P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 9 MISSOUPI PUBLIC SOMICO COMMISSION

#### **DEFINITIONS**

RECT) MAR 22 1999

<u>Distinctive Ring</u>: Differentiates incoming calls by signaling the customer (called party) with a distinctive ringing pattern(s).

<u>Dual Tone Multi-Frequency (DTMF)</u>: The pulse type employed by tone dial Station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

<u>Fiber Optic Cable</u>: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

<u>Foreign Exchange</u>: Permits a customer, at his option, to obtain exchange service from a point within the serving area but distant from the customer's service point. There is no charge for this configuration

#### Hunting:

Rotary Hunting: The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group. Unless the first line is called, only a portion of the group is hunted.

Circular Hunting: This feature permits a complete hunt sequence over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until it reaches the line that was originally called.

Preferential Hunting: Some of all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

<u>In-Only</u>: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

<u>Individual Case Basis</u>: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation

<u>Joint User</u>: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

KBPS: Kilobits, denotes thousands of bits per second.

<u>LATA</u>: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

CANCELLED

MAR 1 8 2000

Public Service Commission

Missouri Public Commission LEN WAY 1076 1999

ISSUED: March 22, 1999

MBPS: Megabits, denotes millions of bits per second.

RFC'D FEB 17 2000

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**DEFINITIONS** 

Non-Recurring Charges: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription: An arrangement whereby a Customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA and/or interLATA toll Calls. The selected Interexchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC).

Priority Call: Differentiates incoming calls by signaling the customer (called party) with a distinctive ringing pattern(s).

(CT) (MT)

Records Change: Any non-service affecting change to the Customer's billing information.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 a.m. through 5:00 p.m., Monday through Friday, excluding defined Holidays.

Remote Access to Call Forwarding: Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Supersedure: A change in the customer's billing name or address which does not involve a change in service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

#### DEFINITIONS

RECT) MAR 22 1999

<u>Local Calling</u>: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company, which furnishes exchange telephone service.

MBPS: Megabits, denotes millions of bits per second.

<u>Multi-Frequency ("MF")</u>: An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

<u>Non-Recurring Charges</u>: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

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MAR 1 8 2000 151 RP10

ISSUED: March 22, 1999 Public Service Commission

#### DEFINITIONS

service Commission

Services: The Company's telecommunications services.

REC'D FEB 17 2000

Shared Facilities: A facility or equipment system or subsystem, which can be used simultaneously by several Customers.

Speed Dialing: Allows a subscriber to establish a speed calling list of up to 30 telephone numbers. The list associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. Code lists may include local and/or toll telephone numbers.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: Allows the customer to prohibit long distance calling and operator services access on a line or trunk. Toll restriction is activated when the dialed number is prefaced with "1" or "0". WATS access is not affected.

Three-Way Calling: Allow two parties to add a third party to the call. This feature may be used on both incoming and outgoing calls.

<u>Trunk</u>: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

<u>User</u>: A customer or any other person authorized by the Customer to use service provided under this tariff.

<u>Voice Data Protection</u>: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

900 Blocking: Prevents access from the customers lines/trunks to any 900 telephone number. (AT)

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

## **DEFINITIONS**

Missouri Public Servico Commicnien

Services: The Company's telecommunications services.

RECT MAR 22 1999

<u>Shared Facilities</u>: A facility or equipment system or subsystem, which can be used simultaneously by several Customers.

Speed Dialing: Allows a subscriber to establish a speed calling list of up to 30 telephone numbers. The list associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. Code lists may include local and/or toll telephone numbers.

Station: Telephone equipment from or to which calls are placed.

<u>Toll Restriction</u>: Allows the customer to prohibit long distance calling and operator services access on a line or trunk. Toll restriction is activated when the dialed number is prefaced with "1" or "0". WATS access is not affected.

Three-Way Calling: Allow two parties to add a third party to the call. This feature may be used on both incoming and outgoing calls.

<u>Trunk</u>: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

<u>User</u>: A customer or any other person authorized by the Customer to use service provided under this tariff.

<u>Voice Data Protection</u>: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

## **CANCELLED**

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ISSUED: March 22, 1999

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## 2.1 <u>Undertaking of the Company:</u>

## RECTO MAR 22 1999 2.1.1 Scope 2.1.1.1 The Company undertakes to furnish communications service to business customers in connection with one-way and/or two-way information transmission in the state of Missouri under the terms of this tariff. 2.1.1.2 The Company provides service on both a facilities based and resale basis. 2.1.1.3 Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein. It assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

# 2.1.1.4 Applications for initial or additional service made verbally or in writing become a contract upon establishment of the service or facility.

## 2.1.2 Shortage of Equipment Facilities

- 2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, to furnish service as reasonably required.

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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

Missouri Public

## 2.1 <u>Undertaking of the Company (Continued)</u>

**RECD OCT 05 2001** 

#### 2.1.3 <u>Terms and Conditions</u>

Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days notice, or as otherwise specified in the Customer/Company sales contract. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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ISSUED: October 8, 2001

EFFECTIVE: November 8, 2001

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

Missouri Public

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## 2.1 Undertaking of the Company (Continued)

RECTO MAR 22 1999

#### 2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
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- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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ISSUED: March 22, 1999

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## 2.1 <u>Undertaking of the Company (Continued)</u>

## 2.1.3 Terms and Conditions (Continued)

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- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Missouri.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, consistent with applicable commission rules, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.
- 2.1.3.9 By mutual agreement between the Customer and the Company, contract terms of more than three years can be executed. Three year contract rates will be used for contracts with terms of greater than three years. Payment plan regulations specified in paragraph 5.4 of this tariff apply.

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EFFECTIVE: October 7, 1999

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## 2.1 Undertaking of the Company (Continued)

#### 2.1.3 Terms and Conditions (Continued)

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- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Missouri.
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- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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ISSUED: March 22, 1999

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2.1 <u>Undertaking of the Company (Continued)</u>

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## 2.1.4 Liability of the Company

- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.



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## 2.1 <u>Undertaking of the Company (Continued)</u>

# RECTO MAR 22 1999

## 2.1.4 Liability of the Company (Continued)

- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to

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ISSUED: March 22, 1999

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- 2.1 <u>Undertaking of the Company (Continued)</u>
  - 2.1.4 <u>Liability of the Company (Continued)</u>

- RECTO MAR 22 1999
- 2.1.4.6 (continued)
  operate, maintenance, removal, condition, location or use of any installation
  provided by the Company. The Company reserves the right to require each
  Customer to sign an agreement acknowledging acceptance of the provisions of
  this section as a condition precedent to such installations.
- 2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff including:
  -claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
  -patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others; and
  -all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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## 2.1 Undertaking of the Company (Continued)

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### 2.1.4 <u>Liability of the Company (Continued)</u>

- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

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ISSUED: March 22, 1999

2.1 Undertaking of the Company (Continued)

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## 2.1.4 Liability of the Company (Continued)

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- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.
- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6. following, and that the signals do not damage Company equipment, injure its personnel or degrade service to

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## 2.1 <u>Undertaking of the Company (Continued)</u>

## 2.1.4 Liability of the Company (Continued)

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#### 2.1.4.13 (continued)

other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

## 2.1.4.14 With respect to Emergency Number 911 Service:

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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2.1 <u>Undertaking of the Company (Continued)</u>

2.I.4 Liability of the Company (Continued)

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### 2.1.4.14 (Continued)

- (b) Neither is the company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.
- 2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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## 2.I Undertaking of the Company (Continued)

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## 2.1.4 Liability of the Company (Continued)

- 2.1.4.16 In conjunction with a nonpublished telephone number, as described in Paragraph 7.2.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will make reasonable efforts to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In Conjunction with the Busy Line Verification and Interrupt Service as described in Section 9.2.8, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

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2.1 <u>Undertaking of the Company (Continued)</u>

2.1.5 Notification of Service-Affecting Activities

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The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements consistent with applicable commission rules. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

## 2.1.6 Provision of Equipment and Facilities

- 2.1.6.1 Consistent with applicable commission rules, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2.1.6.2 Consistent with applicable commission rules, the Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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## 2.1 Undertaking of the Company (Continued)

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### 2.1.6 Provision of Equipment and Facilities (Continued)

- 2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
- 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
  - (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (b) the reception of signals by Customer-provided equipment; or
  - (c) network control signaling where such signaling is performed by Customerprovided network control signaling equipment.

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## 2.1 Undertaking of the Company (Continued)

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#### 2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

#### 2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

### 2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.3 Where the Company provides service to its end-users through resale of an SWBT service, such service shall be available only to the same class of customers to which the corresponding SWBT service is available under SWBT's tariffs.
- 2.2.4 Where the Company offers local exchange service through resale of SWBT's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.

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## 2.3 Obligations of the Customer (Continued)

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#### 2.3.1 General

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The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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## 2.3 Obligations of the Customer (Continued)

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## 2.3.1 General (Continued)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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# RULES AND REGULATIONS MIDDOUR PUBLIC

## 2.3 Obligations of the Customer (Continued)

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## 2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third-party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting in whole or in part from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third-party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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## 2.4 Customer Equipment and Channels

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2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

## 2.4.2 Station Equipment

2.4.2.1

The Customer is responsible for providing and maintaining any customer equipment on their premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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#### **RULES AND REGULATIONS**

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## 2.4 Customer Equipment and Channels (Continued)

## 2.4.2 Station Equipment (Continued)

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

## 2.4.3 Interconnection of Facilities

- 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- 2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

Miccourt Public Gentaliseior 99-173 HET WAY 06 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

Missouri Public Sarvice Commission

## 2.4 Customer Equipment and Channels (Continued)

RE(1) MAR 22 1999

#### 2.4.4 <u>Inspections</u>

- 2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- 2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Miceguri Public Service Commission 9 9 - 1 7 3 FILFO NAY 0 6 1999

ISSUED: March 22, 1999

Michael Public Scrass Commission

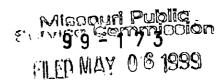
#### 2.5 Payment Arrangements

RFC11 MAR 22 1999

## 2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. The Company must receive objections within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If any entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

- 2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, franchise, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.
- 2.5.1.2 The Company shall obtain prior Commission approval for all surcharges for services or items that are within the Commission's jurisdiction.



ISSUED: March 22, 1999

## 2.5 Payment Arrangements (Continued)

## 2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 25 days of invoice date.
- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month in which service is provided. Usage charges will be billed in arrears. Customers can receive monthly invoices and associated billing detail by either of the following methods:

<u>Paper Remittance Statement/Web Bill Detail</u>: A monthly Paper Remittance Statement will be sent via the US Postal Service. The Statement will contain a summary of charges due, regulatory notices, remittance information, and instructions for retrieving detailed billing online. Customers can remit payment online or via US Postal Service.

Customers can retrieve and download their detailed usage and charges electronically on NuVox's secure website. The electronic charges will contain all call detail, billing, and regulatory information required by Commission rules.

Paper Remittance Statement/Web Bill Detail is the preferred method for delivering billing information to customers.

Paper Remittance Statement/Web Bill Detail	No Charge
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<u>Paper Bill</u>: Customers electing not to retrieve their call detail on line will receive a paper copy of their entire bill, including call detail, via the US Postal Service. Customers will be charged a monthly Account Detail Charge to help recover costs associated with providing a paper invoice.

Customers who wish to discontinue paper bills in favor of a Paper Remittance Statement and Web Bill Detail can call the Company or opt for the electronic invoice on the website.

Account Detail Charge	\$5.95 per month per invoice
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- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 27 days after the date of invoice are considered past due. A monthly late payment charge of 1.5% and a late payment collection fee of \$12.00 will be applied to past due amounts.

(NR)

ISSUED: December 15, 2010

By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212 EFFECTIVE: December 25, 2010

## 2.5 Payment Arrangements (Continued)

## 2.5.2 Billing and Collection of Charges

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- 2.5.2.4 Amounts not paid within 27 days after the date of invoice are considered past due. A monthly late payment charge of 1.5% will be applied to past due amounts.

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ISSUED: September 7, 2010

EFFECTIVE: October 7, 2010

## 2.5 <u>Payment Arrangements (Continued)</u>

#### 2.5.2 <u>Billing and Collection of Charges</u>

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ISSUED: April 10, 2008 EFFECTIVE: May 10, 2008

#### 2.5 Payment Arrangements (Continued)

### 2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 30 days of invoice date.
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- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. A monthly late payment charge of 1.5% will be applied to past due amounts.
- 2.5.2.5 A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

ISSUED: August 11, 2006 EFFECTIVE: September 20, 2006

Filed

Missouri Public
Service Commission

(AT)(NR)

(AT)

CANCELLED May 10, 2008 Missouri Public Service Commission By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017

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#### RULES AND REGULATIONS

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- 2.5 Payment Arrangements (Continued)
  - 2.5.2 Billing and Collection of Charges

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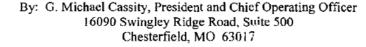
Bills will be rendered monthly to Customer.

Service Commission

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 30 days of invoice date.
- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month in which service is provided. Usage charges will be billed in arrears.
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Service Commission

ISSUED: April 24, 2001



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## 2.5 <u>Payment Arrangements (Continued)</u>

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#### 2.5.2 Billing and Collection of Charges

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## 2.5 Payment Arrangements (Continued)

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#### 2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due within 30 days of invoice date.
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ISSUED: March 22, 1999

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#### RULES AND REGULATIONS

#### 2.5 Payment Arrangements (Continued)

#### 2.5.2 <u>Billing and Collection of Charges (Continued)</u>

- 2.5.2.5 A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts.
- 2.5.2.6 A \$10.00 Payment Convenience Charge will apply each time a Customer authorizes payment of outstanding charges over the telephone, and when the method of payment (credit card or check) allows the payment to be immediately credited to the Customer's account. The Customer will be informed of the Payment Convenience Charge prior to completing the request. This charge does not apply to payments that are mailed in, automatic funds transfer, payments made through the Company's website (<a href="www.windstream.com">www.windstream.com</a>), or payment by any other electronic means offered by the Company that does not require an agent's interaction.

## 2.5.3 <u>Disputed Bills</u>

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure.

- 2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- 2.5.3.2 The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

#### 2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

ISSUED: September 8, 2011 EFFECTIVE: September 18, 2011

### 2.5 Payment Arrangements (Continued)

### 2.5.2 <u>Billing and Collection of Charges (Continued)</u>

- 2.5.2.5 A \$25.00 charge will be assessed for checks with insufficient funds or non-existing accounts.
- 2.5.2.6 A \$7.50 Payment Convenience Charge will apply each time a Customer authorizes payment of outstanding charges over the telephone, and when the method of payment (credit card or check) allows the payment to be immediately credited to the Customer's account. The Customer will be informed of the Payment Convenience Charge prior to completing the request. This charge does not apply to payments that are mailed in, automatic funds transfer, payments made through the Company's website (<a href="www.nuvox.com">www.nuvox.com</a>), or payment by any other electronic means offered by the Company that does not require an agent's interaction.

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ISSUED: April 10, 2008 EFFECTIVE: May 10, 2008

By: Edward J. Cadieux, Senior Regulatory Counsel 12400 Olive Blvd., Suite 430 Chesterfield, MO 63141 (MT)

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Missouri Public Service Commission

### 2.5 Payment Arrangements (Continued)

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### 2.5.3 <u>Disputed Bills</u>

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure.

- 2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- 2.5.3.2 The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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ISSUED: March 22, 1999

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2.5 Payment Arrangements (Continued)

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### 2.5.5 Deposits

- 2.5.5.1 Subject to the applicable regulations of the Missouri Public Service Commission, applicants for service or existing Customer's who cannot establish a satisfactory credit standing with the Company may be required to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Except as otherwise specifically limited by applicable regulations of the Missouri Public Service Commission, the deposit will not exceed an amount equal to:
  - (a) two month's charges for a service or facility which has a minimum payment period of one month; or
  - (b) The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. Such deposit may be refunded to the Customer's account at any time, but in any event shall be refunded as required by applicable regulations of the Missouri Public Service Commission. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

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ISSUED: March 22, 1999

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### 2.5 Payment Arrangements (Continued)

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### 2.5.5 Deposits (Continued)

- 2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at the Customer's option, return the deposit or credit it to the Customer's account. The Company shall refund deposits and accrued interest in a manner consistent with the applicable regulations of the Missouri Public Service Commission.
- 2.5.5.4 Deposits held will accrue interest at one percent (1%) above the prime lending rate as published in the Wall Street Journal for the last business day of September, to be adjusted annually on October 1. Interest is credited to the customer annually, or upon termination of the service, or upon return of the deposit by the Company.

### 2.5.6 Discontinuance of Service

- 2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, and by otherwise complying with applicable regulations of the Missouri Public Service Commission, discontinue or suspend service without incurring any liability.
- 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, and by otherwise complying with applicable regulations of the Missouri Public Service Commission, discontinue or suspend service without incurring any liability if such violation continues during that period.

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### 2.5 Payment Arrangements (Continued)

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### 2.5.6 <u>Discontinuance of Service (Continued)</u>

- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company may re-establish service by whatever means may be reasonable under the circumstances (including by replacement of the affected facilities or resale of another carrier's services or facilities). The company may seek to modify its service area to reflect the loss of facilities.
- 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability, except to the extent such action is restricted by applicable regulations of the Missouri Public Service Commission.
- 2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.
- 2.5.6.6 The Company may, to the extent permitted by applicable regulations of the Missouri Public Service Commission, discontinue the furnishing of any and/or all service(s) to a Customer without incurring any liability:
  - A. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section A. (1-6) if:

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ISSUED: March 22, 1999

Missouri Public Suried Commission

### 2.5 Payment Arrangements (Continued)

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### 2.5.6 <u>Discontinuance of Service (Continued)</u>

### 2.5.6.6 A. (Continued)

- (1) The Customer refuses to furnish information to the Company regarding the Customer's creditworthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (2) The Customer provides false information to the Company regarding the Customer's identity, address, creditworthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (3) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (4) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - (a) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
  - (b) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
  - (c) Any other fraudulent means or devices; or

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FILED MAY 0'6 1999

ISSUED: March 22, 1999

### 2.5 Payment Arrangements (Continued)

### 2.5.6 Discontinuance of Service (Continued)

- (5) Use of service in such a manner as to interfere with the service of other users; or
- (6) Use of service for unlawful purposes.
- B. Upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;
- C. Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or
- D. Thirteen (13) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that thirteen (13) day period; or
- E. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- F. Upon the Company's discontinuance of service to the Customer under Section 2.5.6, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

ISSUED: September 20, 2003

Filed

Missouri Public
Service Commission

EFFECTIVE: October 20, 2003

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2.5 Payment Arrangements (Continued)

### 2.5.6 <u>Discontinuance of Service (Continued)</u>

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- (6) Use of service for unlawful purposes.
- B. Upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;
- C. Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or
- D. Thirteen (13) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that thirteen (13) day period; or
- E. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- F. Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

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ISSUED: March 22, 1999



### 2.6 Allowances for Interruptions of Service

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2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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### 2.6 Allowances for Interruptions of Service

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### 2.6.2 <u>Limitations on Allowances</u>

No credit allowance will be made for:

- A. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint User, or other common carrier providing service connected to the service of Company;
- B. Interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. Interruptions due to the failure or malfunction of non-Company equipment;
- D. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. Interruption of service due to circumstances or causes beyond the control of the Company.
- 2.6.3 <u>Use of Alternative Service Provided by the Company</u>: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

Miccouri Public Service Commission

### 2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

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- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees.

  Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

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### RULES AND REGULATIONS

### 2.7 <u>Cancellation of Service (Continued)</u>

### 2.7.2 Cancellation of Service by the Customer

If a customer is disconnected under Section 2.5.6, or cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- A. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- C. all Recurring Charges specified in the applicable Service Order for the balance of the then current term.

### 2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

ISSUED: September 20, 2003

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

August 20, 2015 Missouri Public Service Commission JC-2016-0061

**CANCELED** 



EFFECTIVE: October 20, 2003

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### 2.7 Cancellation of Service (Continued)

HECH MAR 22 1999

### 2.7.2 Cancellation of Service by the Customer

If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- A. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- C. all Recurring Charges specified in the applicable Service Order for the balance of the then current term.

### 2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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Public Service Commission

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ISSUED: March 22, 1999

### P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 44

### **RULES AND REGULATIONS**

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### 2.9 Notices and Communications

RECTO MAR 22 1999

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

### 2.10 Resale Restrictions

2.10.1 If, and to the extent, The Company provides services under this tariff by reselling the retail services of Southwestern Bell Telephone Company, the Company hereby concurs in the conditions, limitations and restrictions applying to and governing the retail services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs on file with and approved by the Commission, and any amendments or revisions thereto as authorized by the law. This concurrence is subject to such rules or decisions as may be issued by the Commission regarding resale restrictions.

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ISSUED: March 22, 1999

# MISSOURI PUBLIC SERVICE CONNECTION CHARGES

### 3.1 <u>Description</u>

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Service Connection Charges are one-time charges associated with a service or item of equipment. They necessarily apply on a per-item basis each time the service or an item of equipment is provided and include, but are not limited to, the following:

- Service Connection Charge: A Service Connection Charge is a one-time charge for Company work
  associated with activities to set up/change accounts. This includes service order issuance, programming,
  billing, etc., for installations, moves, changes, or rearrangements of services and/or equipment.
- 2) Labor Charge: Labor Charges are one-time charges related to work performed by the Company or a Company representative associated with customer premises visits. Charges are broken down as follows:

Regulated - Charges for work done on the Company's side of the protector/Standard Network Interface (SNI) and Demarcation Point (NI). This may include, but is not limited to, the move of a Demarcation Point or move the (SNI), at the customer's request.

Maintenance - When a dispatch is necessary on repair to isolate trouble on the Customer's side of the Demarcation Point. Charges apply when a technician is dispatched; and the network is verified OK; and trouble is isolated to the customer's side of the Demarcation Point.

Inside Wire Installation/Jacks - Includes all wire and jacks (excluding customer premise equipment) on the customer's side of the Company's Demarcation Point. Charges apply at the customer's request and expense.

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ISSUED: March 22, 1999

# SERVICE CONNECTION CHARGES ട്ലാംഗിറ്റെ പ്രതന്നിലാല്ത

3.2 General Regulations

HECT) MAR 22 1999

- 3.2.1 The Service Connection Charges contemplate work being performed by the Company, or on behalf of the Company, during normal working hours.
- 3.2.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.
- 3.3 Service Connection Charges Do Not Apply To:
  - 3.3.1 Moves or changes required for the proper maintenance of service.
  - 3.3.2 Changes of telephone numbers for Company initiated reasons or service reasons, e.g., change to Touch-tone service.
  - 3.3.3 Service Connection Charges do not apply to moves and changes on lines or trunks. The non-recurring charges listed in the appropriate sections apply.

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ISSUED: March 22, 1999

### 3.4 Service Connection Charge Applications - Obsolete - See Section 3.5

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- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	<u>Business Service Connection</u>
Line Restoral	
(per line/per trunk)	\$89.25(1)
PIC Change (per line)	\$10.00
Suspension of Service	
Restoral Charge	\$89.25 <sup>(2)</sup>
(per line/per trunk)	
Number Change (per	
access line)	\$50.00
Records	
Change/Supersedure	\$25.00
Establish, Change from one	
type of hunting to another,	
or rearrange hunting	\$25.00
sequence, per hunt group	
Move Outside of Service	\$50.00 <sup>(3)</sup>
Area (per line)	
Delete Charge (per line)	\$50.00 <sup>(4)</sup>
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<sup>(1)</sup> Applies for line/trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, nonrecurring charges for new service apply.

(2) Applies for line/trunk restoral after customer-initiated suspension.

ISSUED: December 8, 2006 CANCELED

August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

<sup>(3)</sup> Applies in lieu of contract early termination charges when customer moves outside of NuVox's tariffed service area. This rate is obsolete and applies only to existing customers at existing locations for the duration of their current contracts.

<sup>&</sup>lt;sup>(4)</sup> Applies in lieu of early contract termination charges, provided the customer's cancelled lines do not exceed 25% of the total voice/data lines; the customer does not fall below minimum service terms; the customer does not have full-1 or ISDN products; and the customer's account payments are current. Deletion of lines may make the customer eligible for quantity, promotional or other special pricing. This rate is obsolete and applies only to existing customers at existing locations for the duration of their current contracts.

### 3.4 Service Connection Charge Applications

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	Business Service Connection
Line Restoral (per line/per trunk)	\$89.25 <sup>(1)</sup>
PIC Change (per line)	\$10.00
Suspension of Service Restoral Charge (per line/per trunk)	\$89.25 <sup>(2)</sup>
Number Change (per access line)	\$50.00
Records Change/Supersedure	\$25.00
Establish, Change from one type of hunting to another,	
or rearrange hunting	\$25.00
sequence, per hunt group Move Outside of Service Area (per line)	\$50.00 <sup>(3)</sup>
Delete Charge (per line)	\$50.00 <sup>(4)</sup>

<sup>(1)</sup> Applies for line/trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, nonrecurring charges for new service apply.

EFFECTIVE: October 26, 2005



ISSUED: September 26, 2005



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<sup>(2)</sup> Applies for line/trunk restoral after customer-initiated suspension.

<sup>(3)</sup> Applies in lieu of contract early termination charges when customer moves outside of NuVox's tariffed service area. This rate is obsolete and applies only to existing customers at existing locations for the duration of their current contracts.

<sup>(4)</sup> Applies in lieu of early contract termination charges, provided the customer's cancelled lines do not exceed 25% of the total voice/data lines; the customer does not fall below minimum service terms; the customer does not have full-1 or ISDN products; and the customer's account payments are current. Deletion of lines may make the customer eligible for quantity, promotional or other special pricing. This rate is obsolete and applies only to existing customers at existing locations for the duration of their current contracts.

### 3.4 Service Connection Charge Applications

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

Business

	Service Connection	
Line Restoral (per line/per trunk)	\$89.25 <sup>(1)</sup>	
PIC Change (per line)	\$10.00	
Suspension of Service Restoral Charge (per line/per trunk)	\$89.25 <sup>(2)</sup>	
Number Change (per access line)	\$50.00	
Records Change/Supersedure	\$25.00	
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per hunt group	\$25.00	
Move Outside of Service Area (per line)	\$50.00 <sup>(3)</sup>	(NR)
Delete Charge (per line)	\$50.00 <sup>(4)</sup>	(NR)

<sup>(1)</sup> Applies for line/trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, nonrecurring charges for new service apply.

<sup>(2)</sup> Applies for line/trunk restoral after customer-initiated suspension.

<sup>(3)</sup> Applies in lieu of contract early termination charges when customer moves outside of NuVox's tariffed service area.

<sup>(4)</sup> Applies in lieu of early contract termination charges, provided the customer's cancelled lines do not exceed 25% of the total voice/data lines; the customer does not fall below minimum service terms; the customer does not have full T-1 or ISDN products; and the customer's account payments are current. Deletion of lines may make the customer ineligible for quantity, promotional or other special pricing.

### 3.4 Service Connection Charge Applications

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	Business Service Connection	Missouri Public Service Commission
Line Restoral (per line/per trunk)	\$89.25 <sup>(1)</sup>	REC'D MAR 16 2001
PIC Change (per line)	\$10.00	
Suspension of Service Restoral Charge (per line/per trunk)	\$89.25 <sup>(2)</sup>	
Number Change (per access line)	\$50.00	
Records Change/Supersedure	\$25.00	
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per hunt group	\$25.00	(CT)

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Missouri Public Service Commission FILED APR 1 6 2001

(2) Applies for line/trunk restoral after customer-initiated suspension.

<sup>(1)</sup> Applies for line/trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, nonrecurring charges for new service apply.

SERVICE CONNECTION CHARGES MIDSOMI PUBLIC SOLVION CHARGES

- 3.4 Service Connection Charge Applications
  - 18th MAH 2 2 1999 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
  - 3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	Service Connection	
Line Restoral (per line/per trunk)	\$89.25 <sup>(1)</sup>	
PIC Change (per line)	\$10.00	
Suspension of Service Restoral Charge (per line/per trunk)	\$89.25 <sup>(2)</sup>	
Number Change (per access line)	\$50.00	
Records Change/Supersedure	\$25.00	
Establish, Change from one type of hunting to another, or rearrange hunting sequence, per access line	\$25.00	CAN

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APR 16 2001 15+ RP47 Public Service Commission

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(2) Applies for line/trunk restoral after customer-initiated suspension.

ISSUED: March 22, 1999

<sup>(1)</sup> Applies for line/trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, nonrecurring charges for new service apply.

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3.4 Service Connection Charge Applications (Continued)

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3.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required, at the customer's request for regulated service, as specified under 3.1: (1) (2) (3)

Per Hour

\$84.00



<sup>(1)</sup> Applies for installing, rearranging, changing, re-terminating, moving or removing Standard Network Interface or additional terminations of existing access lines.

ISSUED: March 22, 1999

<sup>(2)</sup> Work performed on the customer's side of the Demarcation Point is billed at the customer's request and expense. (3) Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable.

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### SERVICE CONNECTION CHARGES

### 3.5 Service Connection Charges for all Services

Non-recurring charges apply to cover the Company's cost of processing Service Orders for new services and additions/changes to existing services as follows. These charges may apply in addition to Service Installation charges for specific services as noted in applicable sections of this tariff.

	Non-Recurring	
Service Connection Charge	Charge	Applies to:
Channel Charges		
Facility Channel or NetPlus		
Line	\$75.00	Additions or changes - first Channel.
Additional Channel(s) or NetPlus lines	\$50.00	Maximum order charge of \$125.00 or 2+ channels/lines
Disconnect Channel(s)/or	420100	Applies per service order at the time of
NetPlus Line	\$25.00	disconnection.
DID Block	\$25.00	Add, change or disconnect up to 60 DID number in blocks of 20
DID Block	\$75.00	Add, change or disconnect 61+ Numbers
Ported DID Block	\$50.00	Add up to 60 Numbers
Ported DID Block	\$150.00	Add 61+ Numbers
Channel Reconfiguration - Voice/Data, TI/PRI, Directionality Convert Voice/Data	\$100.00	Additions or changes per order
Channel	\$50.00	Change per order
PRI Back Up D Channel	\$25.00	Additions or changes per order
Voice Channel Features Calling Features, Hunting, Remote Call Forwarding, Signaling, Extended AreaPlus or other secondary order changes	\$25.00	Per service order for additions/changes. Limit of 3 features per order.
Customer Account Charges		
Change Customer/ Company Name	\$50.00	Per order
Change of Billing Address	N/C	
Change of Ownership	\$100.00	Per order
PIC Change	\$5.00	Per change of presubscribed interexchange carrier
Change Telephone Number	\$25.00	Per line
Change Parent/Child Billing	\$150.00	Per order

(AT)

ISSUED: December 8, 2006

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

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### SERVICE CONNECTION CHARGES

### 3.5 Service Connection Charges for all Services (Continued)

Service Connection Charge	Non-Recurring <u>Charge</u>	Applies to:
Directory Listings Charges		
Primary, Non-Published,		25 - 34-40
Non-Listed and Other		
Listings	\$15.00	Per addition or change
Additional Phonebooks	\$5.00	Per book
800/Long Distance Service		
800 #	\$50.00	Add/Change, per order
Ported 800 #	\$75.00	Add/Change, per order
Disconnect 800 Number	\$25.00	Per order, at the time the order is placed
800 Directory Assistance		
Listing	\$25.00	Per request
Vanity 800 number	\$100.00	Add/Change, per number
Payphone /Non-Payphone		
Call Blocking	\$25.00	Add/Change, per order
Features – Time of Day or Holiday Routing; Ring-to Number Geo Routing	\$25.00 \$50.00	Add/Change, per order
Phone Card Set Up; Additional Phone Card	\$25.00	Per card
Account Codes	\$25.00	Add/Change up to 25 Numbers
Account Codes	\$50.00	Add/Change 26+ Numbers
LD Buckets	\$5.00	Per Add/Change or per order
Restoration of Service	\$50.00	Applies per order for restoration of service and facilities after payment received for suspended service
Reconnection Charge-		
Reconnect - Full	\$250.00	Applies when customer rescinds disconnect order and Company must reorder facility
Reconnect - Partial	\$100.00	Applies when customer rescinds disconnect order but facility still available

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EFFECTIVE: January 8, 2007

ISSUED: December 8, 2006

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



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### 3.6 Expedited Service Connection Charges

Customers may request an expedited due date for pending service orders pertaining to initial service installation, or moves, additions, or changes to existing service.

The Company will provide to the Customer an estimate of expedite charges when the Customer requests an expedited due date. The Customer can elect standard installation rather than incurring the estimated charges for expedited service.

Expedited service is offered subject to availability of facilities and resources as well as service order and systems readiness. If the Company accepts, at its option, a request to expedite an order, the Company does not guarantee the requested due date in advance of the normal service order interval. The Company will use its best effort to meet the requested due date. The Company is not liable for vendor or other third-party charges incurred by the Customer if the Company is unable to meet the expedited due date.

A Customer will not be charged an expedite charge in the event the Company is unable to expedite the order. If a Customer requests an expedited date and the Company complies, but the Customer subsequently postpones the due date, expedite charges will still apply.

Non-Recurring Expedite Charges apply in addition to other applicable non-recurring installation and/or Service Connection Charges. The charges apply per order.

Lines/Feature Expedite Charges	Non-Recurring Charge
Remote Call Forwarding	\$175.00
Signaling Changes (ground / loop start)	\$175.00
T1 Line Type Conversion (Combo, 2WDID, DID, PRI)	\$175.00
Toll Free Directory Assistance, Feature, Number, Ring-To Changes	\$75.00
Toll Free Number - New Number	\$75.00
Voice Channels - Added to existing T1 voice facilities	\$75.00
Voice Line - New UNE-L with new numbers only	\$175.00
Long Distance - Rate Plan Change	\$75.00
Porting Numbers	1 – 50 lines \$75.00 51+ lines \$175.00
Toll Free Numbers - Ported	1 – 50 lines \$75.00 51+ lines \$175.00
Voice Service added (for first time) to existing T1	\$175.00

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ISSUED: December 17, 2008 EFFECTIVE: January 16, 2009

### LOCAL EXCHANGE SERVICES

### 4.1 Description

Local Telephone Service offers business customers the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

### 4.2 General Regulations

4.2.1 Service Area: The Company offers service in these three metropolitan areas:

> Metropolitan St. Louis Exchanges: St. Louis City; Ferguson; Ladue; Mehlville; Overland; Sappington; Riverview; Webster Groves; Bridgeton; Creve Coeur; Florissant; Kirkwood; Oakville; Spanish Lake; Portage Des Sioux; St. Charles; Wentzville; St. Peters; O'Fallon; (AT) Dardenne; Chesterfield; Manchester; Valley Park; Fenton; Maxville; Imperial; Harvester; (AT) Pond; Eureka; High Ridge; Antonia; and Herculaneum/Pevely. Metropolitan Kansas City Exchanges: Kansas City; Gladstone; Independence; Parkville; Raytown; South Kansas City; Belton; Blue Springs; East Independence; Lee's Summit; Liberty; Nashua; Tiffany Springs; Farley; Smithville; Grain Valley; and Greenwood. Metropolitan Springfield Exchanges: Springfield City; Rogersville; Strafford; Fair Grove; Willard; Republic; Nixa; Walnut Grove; Ash Grove; Billings; Marionville; and Clever. (AT) Branson Exchanges: (AT) Branson: Branson West

(AT) These areas are defined in Southwestern Bell d/b/a/ AT&T and Century Telephone's Local Exchange

4.2.2 Local Calling Areas: Local calling is available between all exchanges within each of the three metropolitan service areas. The Company's local calling areas are: (1)

> Metropolitan St. Louis: The local calling area includes the geographic area encompassed within the St. Louis Metropolitan Exchanges (Principle Zone; MCA-1; MCA-2; MCA-3; (AT) MCA-4; MCA-5; and MCA-6) as defined in the Southwestern Bell Telephone Company Local Exchange tariff. It also includes the East St. Louis and Granite City exchanges in (AT) Illinois.(2)

Metropolitan Kansas City: The local calling area includes the geographic area encompasseu within the Kansas City Metropolitan Exchanges (Principle Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

Metropolitan Springfield: The local calling area includes the geographic area encompassed within the Springfield Metropolitan Exchanges (Principle Zone, MCA-1 and MCA-2).

Branson: (AT) Branson; Branson West (AT)

These areas are defined in Southwestern Bell d/b/a AT&T and Century Telephone's Local Exchange (AT) tariffs.

4.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

ISSUED: December 7, 2007 CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 12400 Olive Blvd., Suite 430 St. Louis, MO 63141

FILED Missouri Public Service Commission

EFFECTIVE: January 7, 2008

<sup>(1)</sup>Local calling areas apply to service provisioned via Gabriel switching. Incumbent LEC calling areas apply to service provided through incumbent LEC switching.

<sup>(2)</sup> Local calling for customers in the Wentzville, St. Peters, O'Fallon, and Dardenne does not include the Illinois exchanges.

P.S.C. MO TARIFF NO. 1
3rd REVISED PAGE 49
REPLACING PAGE 49
Service Commission

### LOCAL EXCHANGE SERVICES

### 4.1 Description

**REC'D OCT 27 2000** 

Local Telephone Service offers business customers the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies callerpaid information services (e.g., 900, 976). Calls to those numbers and other numbers used for callerpaid information services will be blocked by the Company's switch.

### 4.2 General Regulations

4.2.1 Service Area: The Company offers service in these three metropolitan areas:

Metropolitan St. Louis Exchanges: St. Louis City; Ferguson; Ladue; Mehlville; Overland; Sappington; Riverview; Webster Groves; Bridgeton; Creve Coeur; Florissant; Kirkwood; Oakville; Spanish Lake; Portage Des Sioux; St. Charles; Chesterfield; Manchester; Valley Park; Fenton; Maxville; Imperial; Harvester; Pond; Eureka; High Ridge; Antonia; and Herculaneum/Pevely.

Metropolitan Kansas City Exchanges: Kansas City; Gladstone; Independence; Parkville; Raytown; South Kansas City; Belton; Blue Springs; East Independence; Lee's Summit; Liberty; Nashua; Tiffany Springs; Farley; Smithville; Grain Valley; and Greenwood.

Metropolitan Springfield Exchanges: Springfield City; Rogersville; Strafford; Fair Grove; Willard; Republic; Nixa; Walnut Grove; Ash Grove; Billings; Marionville; and Clever.

These areas are defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.2 <u>Local Calling Areas:</u> Local calling is available between all exchanges within each of the three metropolitan service areas. The Company's local calling areas are:<sup>(1)</sup> (AT)

Metropolitan St. Louis: The local calling area includes the geographic area encompassed within the St. Louis Metropolitan Exchanges (Principle Zone; MCA-1; MCA-2; MCA-3; MCA-4; and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

(CT) (CT) (CT)

Metropolitan Kansas City: The local calling area includes the geographic area encompassed within the Kansas City Metropolitan Exchanges (Principle Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

<u>Metropolitan Springfield:</u> The local calling area includes the geographic area encompassed within the Springfield Metropolitan Exchanges (Principle Zone, MCA-1 and MCA-2).

These areas are defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.3 <u>Availability</u>: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

(1)Local calling areas apply to service provisioned via Gabriel switching. Incumbent LEC calling areas apply to service provided through incumbent LEC switching.

ISSUED: October 27, 2000 EFFECTIVE: November 27, 2000

By: Jerry Howe, President and Chief Operating Officervice Commission
16090 Swingley Ridge Road, Suite 500
Chesterfield, MO 63017

Missouri Public
Commission
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FILED NOV 27 2000

CANCELLED
January 7, 2008
Missouri Public
Service Commission

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### LOCAL EXCHANGE SERVICES

### 4.1 Description

Local Telephone Service offers business customers the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies callerpaid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

### 4.2 General Regulations

4.2.1 Service Area: The Company offers service in these three metropolitan areas:

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NOV 27 2000 シャンやくや49 Public Service Commission Metropolitan St. Louis Exchanges: St. Louis City; Ferguson; Ladue; Mehlville; Overland; Sappington; Riverview; Webster Groves; Bridgeton; Creve Coeur; Florissant; Kirkwood; Oakville; Spanish Lake; Portage Des Sioux; St. Charles; Chesterfield; Manchester; Valley Park; Fenton; Maxville; Imperial; Harvester; Pond; Eureka; High Ridge; Antonia; and Herculaneum/Pevely.

Metropolitan Kansas City Exchanges: Kansas City; Gladstone; Independence; Parkville; Raytown; South Kansas City; Belton; Blue Springs; East Independence; Lee's Summit; Liberty; Nashua; Tiffany Springs; Farley; Smithville; Grain Valley; and Greenwood.

(RT) (RT)

Metropolitan Springfield Exchanges: Springfield City; Rogersville; Strafford; Fair Grove; Willard; Republic; Nixa; Walnut Grove; Ash Grove; Billings; Marionville; and Clever.

These areas are defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.2 <u>Local Calling Areas:</u> Local calling is available between all exchanges within each of the three metropolitan service areas. The Company's local calling areas are:

Metropolitan St. Louis: The local calling area includes the geographic area encompassed within the St. Louis Metropolitan Exchanges (Principle Zone; MCA-1; MCA-2; MCA-3; MCA-4 including GTE's exchanges of St. Peters, O'Fallon and Dardenne; and MCA-5 including GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

### Missouri Public Service Commissies

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Metropolitan Kansas City: The local calling area includes the geographic area encompassed within the Kansas City Metropolitan Exchanges (Principle Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

Metropolitan Springfield: The local calling area includes the geographic area encompassed within the Springfield Metropolitan Exchanges (Principle Zone, MCA-1 and MCA-2.

These areas are defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.3 <u>Availability</u>: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

### LOCAL EXCHANGE SERVICES

#### 4.1 Description

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Local Telephone Service offers business customers the ability to connect, to the Company,'s switching network. The Company's service can not be used to originate calls to other telephone companies with caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

#### 4.2 General Regulations

4.2.1 <u>Service Area:</u> The Company offers service in these three metropolitan areas:

> Metropolitan St. Louis Exchanges: St. Louis City; Ferguson; Ladue; Mehlville; Overland; Sappington; Riverview; Webster Groves; Bridgeton; Creve Coeur; Florissant; Kirkwood; Oakville; Spanish Lake; Portage Des Sioux; St. Charles; Chesterfield; Manchester; Valley Park; Fenton; Maxville; Imperial; Harvester; Pond; Eureka; High Ridge; Antonia; and Herculaneum/Pevely.

Metropolitan Kansas City Exchanges: Kansas City; Gladstone; Independence; Parkville; Raytown; South Kansas City; Bethel (Kansas); Melrose (Kansas); Belton; Blue Springs; East Independence; Lee's Summit; Liberty; Nashua; Tiffany Springs; Bonner Springs (Kansas); Olathe (Kansas); Stanley (Kansas); Farley; Smithville; Grain Valley; and Greenwood.

Metropolitan Springfield Exchanges: Springfield City; Rogersville; Strafford; Fair Grove; Willard; Republic; Nixa; Walnut Grove; Ash Grove; Billings; Marionville; and Clever.

These areas are defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.2 Local Calling Areas: Local calling is available between all exchanges within each of the three metropolitan service areas. The Company's local calling areas are:

(CT)

Metropolitan St. Louis: The local calling area includes the geographic area encompassed within the St. Louis Metropolitan Exchanges (Principle Zone; MCA-1; MCA-2; MCA-3; MCA-4 including GTE's exchanges of St. Peters, O'Fallon and Dardenne; and MCA-5 including GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta) as defined in the Southwestern Bell

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Telephone Company Local Exchange tariff. Metropolitan Kansas City: The local calling area includes the geographic area

encompassed within the Kansas City Metropolitan Exchanges (Principle Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

Metropolitan Springfield: The local calling area includes the geographic area encompassed within the Springfield Metropolitan Exchanges (Principle Zone, MCA-1 and MCA-2).

4.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in Missour Public Sorvice Communication all areas.

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ISSUED: September 7, 1999

EFFECTIVE: October 7, 1999

BY: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

P.S.C. MO TARIFF NO. 1 **ORIGINAL PAGE 49** Miceouri Public Sorvico Commiceion

### LOCAL EXCHANGE SERVICES

4.1 Description RECT MAR 22 1999

Local Telephone Service offers business customers the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies callerpaid information services (e.g., 900, 976). Calls to those numbers and other numbers used for callerpaid information services will be blocked by the Company's switch.

#### 4.2 General Regulations

4.2.1 Service Area: The Company offers service in these three metropolitan areas:

> Metropolitan St. Louis Exchanges: St. Louis City; Ferguson; Ladue; Mehlville; Overland; Sappington; Riverview; Webster Groves; Bridgeton; Creve Coeur; Florissant; Kirkwood; Oakville; Spanish Lake; Portage Des Sioux; St. Charles; Chesterfield; Manchester; Valley Park; Fenton; Maxville; Imperial; Harvester; Pond; Eureka; High Ridge; Antonia; and Herculaneum/Pevely.

Metropolitan Kansas City Exchanges: Kansas City; Gladstone; Independence; Parkville; Raytown; South Kansas City, Bethel (Kansas); Melrose (Kansas); Belton: Blue Springs; East Independence; Lee's Summit; Liberty; Nashua; Tiffany Springs; Bonner Springs (Kansas); Olathe (Kansas); Stanley (Kansas); Farley; Smithville; Grain Valley; and Greenwood.

Metropolitan Springfield Exchanges: Springfield City; Rogersville; Strafford; Fair Grove; Willard; Republic; Nixa; Walnut Grove; Ash Grove; Billings; Marionville; and Clever.

These areas are defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.2 Local Calling Areas: Local calling is available between all Southwestern Bell exchanges within each of the three metropolitan service areas. The Company's local calling areas are:

> Metropolitan St. Louis: The local calling area includes the geographic area encompassed within the St. Louis Metropolitan Exchanges (Principle Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

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Metropolitan Kansas City: The local calling area includes the geographic area encompassed within the Kansas City Metropolitan Exchanges (Principle Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5) as defined in the Southwestern Bell Telephone Company Local Exchange tariff.

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Metropolitan Springfield: The local calling area includes the geographic area encompassed within the Springfield Metropolitan Exchanges (Principle Zone, MCA-1 and MCA-2).

Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

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FLED WAY 0 6 1999 EFFECTIVE: May 6, 1999

ISSUED: March 22, 1999

4.2.3

### LOCAL EXCHANGE SERVICES

### 4.3 Local Calling Service

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area. Free local calling within the three local calling areas above is included in monthly recurring line and trunk rates in Section 5. Customers can call anywhere within the St. Louis, Kansas City and Springfield local calling areas. Calls terminating outside the customer's local calling area are subject to toll charges.

### 4.4 Emergency Services (Enhanced 911)

- 4.4.1 Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- 4.4.2 The Company is obligated to supply the E911 service provider in the Company's service area with accurate information necessary to update the E911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 4.4.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 4.4.4 The Company will be obligated to provide facilities to route calls from end-users to the proper PSAP. The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 4.4.5 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity pursuant to RSMo 190.310.

### 4.5 Telecommunications Relay Service (TRS)

Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

### 4.6 Missouri Universal Service Fund (USF)

The Company will bill each Customer a surcharge equal to the Missouri Universal Service Fund percentage ordered by the Commission. The surcharge will appear on the invoice as a separate "Missouri Universal Service Fund" line item. The surcharge percentage will be applied to each customer's total charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues as specified in 4 CSR 240-31.010(12).

EFFECTIVE: April 24, 2005

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

ISSUED: March 24, 2005

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



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### LOCAL EXCHANGE SERVICES

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### 4.3 <u>Local Calling Service</u>

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area. Free local calling within the three local calling areas above is included in monthly recurring line and trunk rates in Section 5. Customers can call anywhere within the St. Louis, Kansas City and Springfield local calling areas. Calls terminating outside the customer's local calling area are subject to toll charges.

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- 4.4.2 The Company is obligated to supply the E911 service provider in the Company's service area with accurate information necessary to update the E911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 4.4.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 4.4.4 The Company will be obligated to provide facilities to route calls from end-users to the proper PSAP. The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 4.4.5 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity pursuant to RSMo 190.310.

### 4.5 Telecommunications Relay Service (TRS)

Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

Missouri Public sorvice Commission

FILED OCT 0 7 1999

ISSUED: September 7, 1999 EFFECTIVE: October 7, 1999



### LOCAL EXCHANGE SERVICES

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### 4.3 Local Calling Service

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area. Free local calling within the three local calling areas above is included in monthly recurring line and trunk rates in Section 5. Customers can call anywhere within the St. Louis, Kansas City and Springfield serving areas. Calls terminating outside the customer's serving area are subject to toll charges.

### 4.4 Emergency Services (Enhanced 911)

- 4.4.1 Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- 4.4.2 The Company is obligated to supply the E911 service provider in the Company's service area with accurate information necessary to update the E911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 4.4.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
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- 4.4.5 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity pursuant to RSMo 190.310.

### 4.5 Telecommunications Relay Service (TRS)

Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

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By 1 RS #50 Public Service Commission MISSOURI Microud Public 99-173 FILED WAY () 6 1999

ISSUED: March 22, 1999

# LOCAL EXCHANGE SERVICES MISSOURI Public

### 4.6 <u>Caller ID Regulations</u>

**REC'D FEB 17 2000** 

The following regulations apply to the Caller ID feature:

- 4.6.1 This feature enables the customer to view on a display unit the name (where available) and number, information on incoming calls. When Caller ID is activated on a customer's line, the calling name and number is displayed at the first, long silent interval of the ringing cycle.
- 4.6.2 Per line blocking for the delivery of name and number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. Name and number information will not be transmitted from a line equipped with this capability.
- 4.6.3 Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their calling name and number information on a per call basis, at no charge, by dialing an access code (\*82 for Touch-tone or 1182 for rotary) immediately before placing a call.
- 4.6.4 Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their Touch-tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- 4.6.5 If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of name and number will not be provided on calls originating from Customer Owned Pay Telephones.
- 4.6.6 Caller ID customers will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- 4.6.7 Caller ID information is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. Name and number information will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. Name and number information will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

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### Missouri Public Service Commission

4.6 Caller ID Regulations (Continued)

**REC'D FEB 17 2000** 

4.6.8 Caller ID information may not be sold or given to another party without the caller's written permission. Information may only be used for (a) routing or completing of calls; (b) billing of calls; (c) account management purposes; (d) services directly related to the call or transaction; (e) verification of calling party identity; and (f) marketing products or services that are directly related to those previously acquired by the customers from the Caller ID subscriber. This applies if the Caller ID subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

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FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

### GABRIEL<sup>sm</sup> INTEGRALL BUSINESS SERVICES - Obsolete<sup>(1)</sup>

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### 5.1 Value Business Lines

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### 5.1.1 Description

Value Business Lines provide customers with a single voice-grade telephonic communications thannel, which can be used to place or receive one call at a time. Business Lines are provided for the connection of customer provided wiring, station sets, facsimile machines, or key systems.

### 5.1.2 Standard Features

Touch-tone Caller ID Number and Name Delivery (where available) Call Forwarding Variable Hunting

### 5.2 <u>Digital Business Trunks</u>

### 5.2.1 Description

Digital Business Trunks provide customers with connection to the Company's switch via a fractional or full DS-1 digital transmission facility operating at 1.544 MBPS and time division multiplexed into voice-grade telephonic communications channels. Customers may order individual channels up to 24 channels per DS-1. Customers may employ Digital Business Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

### 5.2.2 Standard Features

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Multi-Frequency (MF)

Hunting

Directionality: DID/DOD or two way, as specified by the Customer

### 5.2.3 Optional Features:

DID Telephone Numbers – Group of 10 Numbers DID Telephone Numbers – Group of 20 Numbers DID Telephone Numbers – Group of 100 Numbers Calling Number Delivery

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(1) The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

### MICCOURT PUBLIC GABRIELS INTEGRALL BUSINESS SERVICES COMMO COMMISSION

### 5.1 Value Business Lines

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#### 5.1.1 Description

Value Business Lines provide customers with a single voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Business Lines are provided for the connection of customer provided wiring, station sets, facsimile machines, or key systems.

### 5.1.2 Standard Features

Touch-tone
Caller ID Number and Name Delivery (where available)
Call Forwarding Variable
Hunting

### 5.2 Digital Business Trunks

### 5.2.1 Description

Digital Business Trunks provide customers with connection to the Company's switch via a fractional or full DS-1 digital transmission facility operating at 1.544 MBPS and time division multiplexed into voice-grade telephonic communications channels. Customers may order individual channels up to 24 channels per DS-1. Customers may employ Digital Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

### 5.2.2 Standard Features

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Multi-Frequency (MF)

Hunting

Directionality: DID/DOD or two way, as specified by the Customer

### 5.2.3 Optional Features:

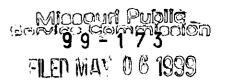
DID Telephone Numbers – Group of 10 Numbers DID Telephone Numbers – Group of 20 Numbers DID Telephone Numbers – Group of 100 Numbers Calling Number Delivery

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MAR 1 8 2000

By 155 RP51

Public Service Commission
MISSOURI



ISSUED: March 22, 1999

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### 5.3 Caller ID Regulations

The following regulations apply to the Caller ID feature offered on lines and trunks: RECD FEB 17 2000

- 5.3.1 This feature enables the customer to view on a display unit the name (where available) and number, information on incoming calls. When Caller ID is activated on a customer's line, the calling name and number is displayed at the first, long silent interval of the ringing cycle.
- 5.3.2 Per line blocking for the delivery of name and number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. Name and number information will not be transmitted from a line equipped with this capability.
- 5.3.3 Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their calling name and number information on a per call basis, at no charge, by dialing an access code (\*82 for Touch-tone or 1182 for rotary) immediately before placing a call.
- 5.3.4 Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their Touch-tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- 5.3.5 If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of name and number will not be provided on calls originating from Customer Owned Pay Telephones.
- 5.3.6 Caller ID customers will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- 5.3.7 Caller ID information is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. Name and number information will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. Name and number information will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

ISSUED: February 17, 2000 EFFECTIVE: March 18, 2000

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

<sup>(1)</sup> The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

### MIOOOUM Public Gabriel integrall business services order commission

### 5.3 Caller ID Regulations

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The following regulations apply to the Caller ID feature offered on lines and trunks:

- 5.3.1 This feature enables the customer to view on a display unit the name (where available) and number, information on incoming calls. When Caller ID is activated on a customer's line, the calling name and number is displayed at the first, long silent interval of the ringing cycle.
- Per line blocking for the delivery of name and number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers, where an executive officer of the agency registers with the Company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. Name and number information will not be transmitted from a line equipped with this capability.
- 5.3.3 Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their calling name and number information on a per call basis, at no charge, by dialing an access code (\*82 for Touch-tone or 1182 for rotary) immediately before placing a call.
- Any calling party may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their Touch-tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge.
- 5.3.5 If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of name and number will not be provided on calls originating from Customer Owned Pay Telephones.
  - Caller ID customers will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.
- 5.3.7 Caller 1D information is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. Name and number information will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. Name and number information will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

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CANCELLE MAR 1 8 200 By フケイトラス Bic Service Commission

ISSUED: March 22, 1999

5.3.6

P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 53 REPLACING ORIGINAL PAGE 53

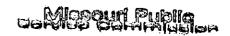
### GABRIEL INTEGRALL BUSINESS SERVICES - Obsolete (1)

ete "Moscuri Public <sup>(AT)</sup>

### 5.3 Caller ID Regulations (Continued)

**RECD FEB 17 2000** 

- 5.3.8 The Company shall not be liable for any claims for damages caused or claimed to have been caused by the transmission of Caller ID information.
- Caller ID information may not be sold or given to another party without the caller's written permission. Information may only be used for (a) routing or completing of calls; (b) billing of calls; (c) account management purposes; (d) services directly related to the call or transaction; (e) verification of calling party identity; and (f) marketing products or services that are directly related to those previously acquired by the customers from the Caller ID subscriber. This applies if the Caller ID subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.



FILED MAR 1 8 2000

(1) The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

(AT)

(AT)

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061 By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

### GABRIEL INTEGRALL BUSINESS SERVICES

5.3 <u>Caller ID Regulations (Continued)</u>

NECTO MAR 22 1999

- 5.3.8 The Company shall not be liable for any claims for damages caused or claimed to have been caused by the transmission of Caller ID information.
- 5.3.9 Caller ID information may not be sold or given to another party without the caller's written permission. Information may only be used for (a) routing or completing of calls; (b) billing of calls; (c) account management purposes; (d) services directly related to the call or transaction; (e) verification of calling party identity; and (f) marketing products or services that are directly related to those previously acquired by the customers from the Caller ID subscriber. This applies if the Caller ID subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

**CANCELLED** 

MAR 1 8 2000

By 15t RP53
Public Service Commission

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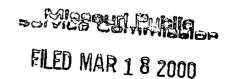
ISSUED: March 22, 1999

# GABRIEL INTEGRALL BUSINESS SERVICES - Obsolete (1) MIRROUTI Public Carried Commission

### 5.4 Payment Plan

REC'D FEB 17 2000

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.



(1) The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

(AT)

(AT)

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 54

# GABRIEL INTEGRALL BUSINESS SERVICES

5.4 Payment Plan

MECT! MAR 22 1999

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

# CANCELLED

MAR 1 8 2000

By 15t Rp 54

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ISSUED: March 22, 1999

### 5.5 Rates

### 5. 5.1 St. Louis/Kansas City Rates

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Value Business Lines <sup>(2)</sup> Per Line, Flat Rate	\$57.75	\$64.73	\$61.65	\$58.57	(
Digital Business Trunks(2)	Ψ,,,,	Ψ04.75	Ψ01.03	\$30.37	
Per Arrangement	\$735.00	\$272.29	\$215.78	\$205.50	
Per Trunk, Flat Rate	\$78.75	\$64.73	\$61.65	\$58.57	
Optional Features					
DID - 10 Numbers	\$165.00	\$5.14	\$5.14	\$5.14	
DID - 20 Numbers	\$165.00	\$10.28	\$10.28	\$10.28	
DID – 100 Numbers Calling Number Delivery,	\$165.00	\$23.63	\$23.63	\$23.63	
Per Arrangement	\$100.00	\$102.75	\$102.75	\$102.75	(

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

<sup>(2)</sup> Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.2.
(3) The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

### 5.5 Rates

### 5. 5.1 St. Louis/Kansas City Rates

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Value Business Lines <sup>(2)</sup>		<del></del>			
Per Line, Flat Rate	<b>\$57.75</b>	\$63.00	\$60.00	\$57.00	
Digital Business Trunks <sup>(2)</sup>					
Per Arrangement	\$735.00	\$265.00	\$210.00	\$200.00	
Per Trunk, Flat Rate	\$78.75	\$63.00	\$60.00	\$57.00	
Optional Features					
DID - 10 Numbers	\$165.00	\$5.00	\$5.00	\$5.00	
DID - 20 Numbers	\$165.00	\$10.00	\$10.00	\$10.00	
DID – 100 Numbers	\$165.00	\$23.00	\$23.00	\$23.00	
Calling Number Delivery,					
Per Arrangement	\$100.00	\$100.00	\$100.00	\$100.00	

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

<sup>(2)</sup> Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.2.
(3) The services in this section are obsolete and available only to existing Integral customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

(AT)

5.5 Rates

Missouri Public Sorvice Commission

5. 5.1 St. Louis/Kansas City Rates

REC'D FEB 17 2000

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract
Value Business Lines <sup>(2)</sup>				
Per Line, Flat Rate	\$55.00	\$63.00	\$60.00	\$57.00
Digital Business Trunks <sup>(2)</sup>				
Per Arrangement	\$700.00	\$265.00	\$210.00	\$200.00
Per Trunk, Flat Rate	\$75.00	\$63.00	\$60.00	\$57.00
Optional Features				
DID - 10 Numbers	\$165.00	\$5.00	\$5.00	\$5.00
DID - 20 Numbers	\$165.00	\$10.00	\$10.00	\$10.00
DID - 100 Numbers	\$165.00	\$23.00	\$23.00	\$23.00
Calling Number Delivery,				
Per Arrangement	\$100.00	\$100.00	\$100.00	\$100.00

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FILED MAR 1 8 2000

(AT) (AT)

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

(2) Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.2.

<sup>(3)</sup> The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

P.S.C. MO TARIFF NO. 1
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# GABRIEL INTEGRALL BUSINESS SERVICES

5.5 Rates

16CP MAR 22 1999

### 5. 5.1 St. Louis/Kansas City Rates

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract
Value Business Lines (2)				<del></del>
Per Line, Flat Rate	\$55.00	\$63.00	\$60.00	\$57.00
Digital Business Trunks <sup>(2)</sup>				
Per Arrangement	\$700.00	\$265.00	\$210.00	\$200.00
Per Trunk, Flat Rate	\$75.00	\$63.00	\$60.00	\$57.00
Optional Features				
DID - 10 Numbers	\$165.00	\$5.00	\$5.00	\$5.00
DID - 20 Numbers	\$165.00	\$10.00	\$10.00	\$10.00
DID - 100 Numbers	\$165.00	\$23.00	\$23.00	\$23.00
Calling Number Delivery,				
Per Arrangement	\$100.00	\$100.00	\$100.00	\$100.00

# CANCELLED

MAR 1 8 2000 By 15t RP55

Public Service Commission MISSOURI

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<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

<sup>(2)</sup> Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.1.

### 5.5 Rates (Continued)

### 5.5.2 Springfield Rates

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Value Business Lines(2)					
Per Line, Flat Rate	\$57.65	\$54.46	\$51.38	\$48.28	
Digital Business'Trunks <sup>(2)</sup>					
Per Arrangement	\$735.00	\$272.29	\$215.78	\$205.50	
Per Trunk, Flat Rate	\$78.75	\$54.46	\$51.38	\$48.28	
Optional Features					
DID - 10 Numbers	\$165.00	\$5.14	\$5.14	\$5.14	
DID - 20 Numbers	\$165.00	\$10.28	\$10.28	\$10.28	
DID - 100 Numbers	\$165.00	\$23.63	\$23.63	\$23.63	
Calling Number Delivery,					
Per Arrangement	\$100.00	\$102.75	\$102.75	\$102.75	

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

<sup>(2)</sup> Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.2.
(3) The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

### 5.5 Rates (Continued)

### 5.5.2 Springfield Rates

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Value Business Lines(2)					(C
Per Line, Flat Rate	\$57.65	\$53.00	\$50.00	\$47.00	
Digital BusinessTrunks <sup>(2)</sup>					(C
Per Arrangement	\$735.00	\$265.00	\$210.00	\$200.00	(C
Per Trunk, Flat Rate	\$78.75	\$53.00	\$50.00	\$47.00	
Optional Features					
DID - 10 Numbers	\$165.00	\$5.00	\$5.00	\$5.00	
DID - 20 Numbers	\$165.00	\$10.00	\$10.00	\$10.00	
DID - 100 Numbers	\$165.00	\$23.00	\$23.00	\$23.00	
Calling Number Delivery,					
Per Arrangement	\$100.00	\$100.00	\$100.00	\$100.00	

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

<sup>(2)</sup> Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.2.

<sup>(3)</sup> The services in this section are obsolete and available only to existing Integrall customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

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### Missouri Public Service Commission

### 5.5 Rates (Continued)

REC'D FEB 17 2000

5.5.2 Springfield Rates

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract
Value Business Liues <sup>(2)</sup>				
Per Line, Flat Rate	\$55.00	\$53.00	\$50.00	\$47.00
Digital BusinessTrunks <sup>(2)</sup>				
Per Arrangement	\$700.00	\$265.00	\$210.00	\$200.00
Per Trunk, Flat Rate	\$75.00	\$53.00	\$50.00	\$47.00
Optional Features				
DID - 10 Numbers	\$165.00	\$5.00	\$5.00	\$5.00
DID - 20 Numbers	\$165.00	\$10.00	\$10.00	\$10.00
DID – 100 Numbers	\$165.00	\$23.00	\$23.00	\$23.00
Calling Number Delivery,				
Per Arrangement	\$100.00	\$100.00	\$100.00	\$100.00

FLED MAR 1 8 2000

(AT) (AT)

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

<sup>(2)</sup> Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.2.
(3) The services in this section are obsolete and available only to existing Integral customers for the duration of their

only to existing integral customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

### GABRIEL INTEGRALL BUSINESS SERVICES

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### 5.5 Rates (Continued)

5.5.2 Springfield Rates

RFCT) MAR 2 2 1999

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract
Value Business Lines(1)		<del></del>		
Per Line, Flat Rate	\$55.00	\$53.00	\$50.00	\$47.00
Digital BusinessTrunks(2)				
Per Arrangement	\$700.00	\$265.00	\$210.00	\$200.00
Per Trunk, Flat Rate	\$75.00	\$53.00	\$50.00	\$47.00
Optional Features				
DID - 10 Numbers	\$165.00	\$5.00	\$5.00	\$5.00
DID - 20 Numbers	\$165.00	\$10.00	\$10.00	\$10.00
DID - 100 Numbers	\$165.00	\$23.00	\$23.00	\$23.00
Calling Number Delivery,				
Per Arrangement	\$100.00	\$100.00	\$100.00	\$100.00

# CANCELLED

MAR 1 8 2000

By St Rp56

Public Service Commission

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Missouri Public Somies Cammission 9 9 - 1 7 3 FLED WAY 0 6 1999

(2) Line/trunk rates include the standard features listed in 5.1.2 and 5.2.2 and free local calling as specified in 4.2.1.

ISSUED: March 22, 1999

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 5.4.

### P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 57

### **BUSINESS TELEPHONE FEATURES**



### 6.1 General Regulations

RF(T) WAR 22 1999

- 6.1.1 Business Telephone Features are optional services that when added to customer telephone lines provide additional call management functionality.
- 6.1.2 Business Telephone Features are subject to availability of Company facilities and compatibility with central office equipment. The features are provided subject to compatibility with customer lines and premises equipment.
- 6.1.3 When multiple features are activated on the same line, some features will take precedence over others.
- 6.1.4 Some features are available on a monthly subscription basis. Others are available on a per use (per activation) basis.
- 6.1.5 These features are available with Gabriel<sup>sm</sup> Digital Business Lines and Trunks only.

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ISSUED: March 22, 1999

6.2 Rates

Feature	Non-Recurring Charge <sup>(1)</sup>	Monthly Recurring Charge/Per Line	Charge Per Use(2)(3)/ Monthly Maximum
Auto Redial	\$14.50	\$2.81	\$.52/\$4.20
Call Forward - Busy	\$14.50	\$3.37	
Call Forward - Don't Answer	\$14.50	\$3.37	
Call Forward – Busy Don't/Answer	\$14.50	\$4.49	
Call Forward Variable	\$14.50	\$5.05	
Call Return	\$14.50	\$2.81	\$.52/\$4.20
Call Transfer Disconnect(4)	\$14.50	\$4.49	
Call Waiting	\$14.50	\$8.97	
Caller ID	\$14.50	\$8.40	
Priority Call	\$14.50	\$3.37	
Remote Access to Call Forwarding	\$14.50	\$3.09	
Speed Dialing 30	\$14.50	\$2.81	
Three-Way Calling	\$14.50	\$2.81	\$.79/\$6.30
Toll Restriction	\$8.25	\$22.44	
900 Blocking	\$14.50	\$0	

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Only one non-recurring charge applies when multiple Business Telephone Features are ordered at the same time.

<sup>(2)</sup> A non-recurring charge does not apply for per use features. Customers are charged for each use of the service. The maximum monthly charges are shown above.

<sup>(3)</sup> Blocking of these services is available upon request.

<sup>(4)</sup> Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

6.2 Rates

Feature	Non-Recurring Charge <sup>(1)</sup>	Monthly Recurring Charge/Per Line	Charge Per Use(2)(3)/ Monthly Maximum	
Auto Redial	\$14.50	\$2.70	\$.52/\$4.20	(CR)
Call Forward - Busy	\$14.50	\$3.24		
Call Forward – Don't Answer	\$14.50	\$324		1
Call Forward - Busy Don't/Answer	\$14.50	\$4.32		
Call Forward - Variable	\$14.50	\$4.86		
Call Return	\$14.50	\$2.70	\$.52/\$4.20	
Call Transfer Disconnect(4)	\$14.50	\$4.32		
Call Waiting	\$14.50	\$8.63		
Caller ID	\$14.50	\$8.08		]
Priority Call	\$14.50	\$3.24		
Remote Access to Call Forwarding	\$14.50	\$2.97		
Speed Dialing 30	\$14.50	\$2.70		
Three-Way Calling	\$14.50	\$2.70	\$.79/\$6.30	1
Toll Restriction	\$8.25	\$21.58		(CR)
900 Blocking	\$14.50	\$0		

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



<sup>(1)</sup> Only one non-recurring charge applies when multiple Business Telephone Features are ordered at the same time.

<sup>(2)</sup> A non-recurring charge does not apply for per use features. Customers are charged for each use of the service. The maximum monthly charges are shown above.

<sup>(3)</sup> Blocking of these services is available upon request.

<sup>(4)</sup> Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

#### 6.2 Rates

Feature	Non-Recurring Charge <sup>(1)</sup>	Monthly Recurring Charge/Per Line	Charge Per Use(2)(3)/ Monthly Maximum	
Auto Redial	\$14.50	\$2.63	\$.52/\$4.20	(CR)
Call Forward - Busy	\$14.50	\$3.15		
Call Forward – Don't Answer	\$14.50	\$3.15		•
Call Forward – Busy Don't/Answer	\$14.50	\$4.20		
Call Forward – Variable	\$14.50	\$4.73		
Call Return	\$14.50	\$2.63	\$.52/\$4.20	Į
Call Transfer Disconnect (4)	\$14.50	\$4.20		İ
Call Waiting	\$14.50	\$8.40		
Caller ID	\$14.50	\$7.86		
Priority Call	\$14.50	\$3.15		
Remote Access to Call Forwarding	\$14.50	\$2.89		
Speed Dialing 30	\$14.50	\$2.63		Ì
Three-Way Calling	\$14.50	\$2.63	\$.79/\$6.30	ſ
Toll Restriction	\$8.25	\$21.00		(CR)
900 Blocking	\$14.50	\$0		

<sup>(1)</sup> Only one non-recurring charge applies when multiple Business Telephone Features are ordered at the same time.

<sup>(2)</sup> A non-recurring charge does not apply for per use features. Customers are charged for each use of the service. The maximum monthly charges are shown above.

<sup>(3)</sup> Blocking of these services is available upon request.

(4) Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

P.S.C. MO TARIFF NO. 1 2<sup>nd</sup> REVISED PAGE 58

REPLACING 1<sup>st</sup> REVISED PAGE 58

# Missouri Public Service Commission

### BUSINESS TELEPHONE FEATURES

6.2 Rates **REC'D NOV 02 2000** 

Feature	Non-Recurring Charge <sup>(1)</sup>	Monthly Recurring Charge/Per Line	Charge Per Use(2)(3)/ Monthly Maximum	
Auto Redial	\$14.50	\$2.50	\$.50/\$4.00	
Call Forward - Busy	\$14.50	\$3.00		
Call Forward – Don't Answer	\$14.50	\$3.00		
Call Forward - Busy Don't/Answer	\$14.50	\$4.00		
Call Forward – Variable	\$14.50	\$4.50		
Call Return	\$14.50	\$2.50	\$.50/\$4.00	
Call Transfer Disconnect <sup>(4)</sup>	\$14.50	\$4.00		(NR
Call Waiting	\$14.50	\$8.00		
Caller ID	\$14.50	\$7.50		
Priority Call	\$14.50	\$3.00		
Remote Access to Call Forwarding	\$14.50	\$2.75		
Speed Dialing 30	\$14.50	\$2.50		
Three-Way Calling	\$14.50	\$2.50	\$.75/\$6.00	
Toll Restriction	\$8.25	\$20.00		
900 Blocking	\$14.50	\$0		

Missouri Public Service Commission FILED DEC 02 2000

<sup>(</sup>I) Only one non-recurring charge applies when multiple Business Telephone Features are ordered at the same time.

<sup>(2)</sup> A non-recurring charge does not apply for per use features. Customers are charged for each use of the service. The maximum monthly charges are shown above.

<sup>(3)</sup> Blocking of these services is available upon request.

(4) Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

### Missouri Public service Commission

6.2	Rates

900 Blocking

Feature	Non-Recurring Charge <sup>(1)</sup>	Monthly Recurring Charge/Per Line	REC'D FEB 1 7  Charge Per Use(2)(3)/  Monthly Maximum	' 2000
Auto Redial	\$14.50	\$2.50	\$.50/\$4.00	o
Call Forward - Busy	\$14.50	\$3.00		•
Call Forward – Don't Answer	\$14.50	\$3.00		
Call Forward – Busy Don't/Answer	\$14.50	\$4.00		
Call Forward – Variable	\$14.50	\$4.50		(NI
Call Return	\$14.50	\$2.50	\$.50/\$4.00	
Call Transfer Disconnect <sup>(4)</sup>	\$14.50	\$8.00		(NI
Call Waiting	\$14.50	\$8.00		
Caller ID	\$14.50	\$7.50		(NI
Priority Call	\$14.50	\$3.00		(C)
Remote Access to Call Forwarding	\$14.50	\$2.75		
Speed Dialing 30	\$14.50	\$2.50		
Three-Way Calling	\$14.50	\$2.50	\$.75/\$6.00	
Toll Restriction	\$8.25	\$20.00		

\$14.50

# CANCELLED

\$0

DEC 02 2000 BY 2NY RP58 Public Service Commission WISSOURI

FILED MAR 1 8 2000

(NR)

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(AT)

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

<sup>(1)</sup> Only one non-recurring charge applies when multiple Business Telephone Features are ordered at the same time.

<sup>(2)</sup> A non-recurring charge does not apply for per use features. Customers are charged for each use of the service. The maximum monthly charges are shown above.

<sup>(3)</sup> Blocking of these services is available upon request.

<sup>(4)</sup> Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

# Miccourt Public Sories Germinaion

### **BUSINESS TELEPHONE FEATURES**

6.2 <u>Rates</u>			RECT! WAR 2 2 1999
Feature	Non-Recurring Charge <sup>(1)</sup>	Monthly Recurring Charge/Per Line	Charge Per Use <sup>(2)(3)</sup> / Monthly Maximum
Auto Redial	\$14.50	\$2.50	\$.50/\$4.00
Call Forward - Busy	\$14.50	\$3.00	
Call Forward – Don't Answer	\$14.50	\$3.00	
Call Forward – Busy Don't/Answer	\$14.50	\$4.00	
Call Return	\$14.50	\$2.50	\$.50/\$4.00
Call Waiting	\$14.50	\$8.00	
Distinctive Ringing	\$14.50	\$3.00	
Remote Access to Call Forwarding	\$14.50	\$2.75	
Speed Dialing 30	\$14.50	\$2.50	
Three-Way Calling	\$14.50	\$2.50	\$.75/\$6.00
Toll Restriction	\$8.25	20.00	

# CANCELLED

MAR 1 8 2000 By 15t Rp 58
Public Service Commission MISSOURI

9 9 - 1 7 3 FILED WAY 0 6 1999

<sup>(1)</sup> Only one non-recurring charge applies when multiple Business Telephone Features are ordered at the same time.

<sup>(2)</sup> A non-recurring charge does not apply for per use features. Customers are charged for each use of the service. The maximum monthly charges are shown above.

<sup>(3)</sup> Blocking of these services is available upon request.

### **DIRECTORY LISTINGS**



### 7.1 General Regulations

RECTI MAR 22 1999 primary listing, in the telephone

- 7.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- 7.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 7.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of it s rules with respect thereto.
- 7.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 7.1.6 When a customer receives a new telephone number, The Company will offer the Customer intercept and referral service without charge for a period of 30 days. If the customer desires this service, the Company will intercept all calls to the Customer's former telephone number and refer callers to the new telephone number.

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ISSUED: March 22, 1999

### P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 60 MIDDONNI PUBLIC SORVICO COMMIDDION

#### DIRECTORY LISTINGS

7.2 Descriptions

RECT) MAR 22 1999

Directory listings are provided in connection with each Customer service as specified herein.

- 7.2.1 <u>Primary Listing:</u> A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.
- 7.2.2 <u>Additional Listings</u>: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.
- 7.2.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2, Rules and Regulations, 2.1.4.15, 2.1.4.16, 2.1.4.17. Charges for Nonpublished Listings are specified under 7.3, following.

- 7.2.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 7.3, following.
- 7.2.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- 7.2.6 <u>Alternate Listings:</u> Where available, a listing which references a telephone number that is not the primary listing for the Customer. The Customer must provide written verification that the Alternate telephone number is authorized to accept calls. Charges for alternate call listings are specified under 7.3, following.

Missouri Public Sorian Camminnian 99 - 173 FLED WAY 061999

EFFECTIVE: May 6, 1999

ISSUED: March 22, 1999

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

### **DIRECTORY LISTINGS**

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7.3 Rates

RECT) WAR 22 1999

The following charges apply for directory listings specified in 7.2, proceeding: (1)(2)

	Montihy Recurring Charge	Non-Recurring Charge
Primary Listing	No Charge	
Additional Listing	\$2.45	\$9.50
Alternate Listing	\$2.45	\$9.50
Non-Published Number <sup>(3)</sup>	\$1.60	\$6.00
Non-Listed Number	\$1.20	\$6.00



<sup>(1)</sup> Service Connection Charges under Section 3, apply for additions/changes to directory listings.

ISSUED: March 22, 1999

<sup>(2)</sup> Charges apply per listing or per number.

<sup>(3)</sup> This charge shall not apply to customers serviced by Telecommunications Devices for the Deaf (TDD).

#### MESSAGE TOLL SERVICE

SEP - 7 1999

### 8.1 Description

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Directory Assistance and Operator Services surcharges apply to toll calls as appropriate. Services include outbound (switched and dedicated access), inbound (switched and dedicated access), and travel card services. Dedicated toll is provided to customers who receive local and long distance service from the Company. Switched toll is provided to customers who receive long distance service only from the company. Toll service is an optional service available to customers obtaining dial-tone from the company.

Outbound toll service offers customers an outbound, "1+" dialed long distance service for calls originating and terminating in the State of Missouri, and is available using either switched access or dedicated origination.

Inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Missouri, and is available using either switched access or dedicated access termination. This service enables the caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are placed by dialing a toll free "800 or 888 number."

Travel Card service allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touchtone Telephone in the U.S. by dialing a toll free "800 or 888 number" and entering a personal identification code, followed by the desired telephone number. Travel Card calls are billed at the Company's rates and appear on the customer's monthly long distance bill.

### 8.2 Timing of Messages

- 8.2.1 Dedicated outbound and inbound toll service calls are timed in 6 second increments with a 60 second minimum. Switched outbound and inbound toll service calls are timed in 6 second increments with a 60 second minimum. Travel Card service calls are timed in 1 minute increments.
- 8.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 8.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an alternate. (1)
- 8.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 8.2.5 Calls originating in one time period as defined under 8.3 and terminating in another will be billed the rates in effect at the beginning of six-second increments.

Missouri Public Sorvice Commission

FILED OUT 3 7 1999

(1) The rates specified under Section 9, Operator Services, may apply.

EFFECTIVE: October 7, 1999

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

ISSUED: September 7, 1999

BY: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017 (CP)

(AT)

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# P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 62 MIDSONH PUBLIC SOMIO GOMMIDDION

#### MESSAGE TOLL SERVICE

### 8.1 Description

HECT WAR 22 1999

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Services include outbound (switched and dedicated access), inbound (switched and dedicated access), and travel card services. Dedicated toll is provided to customers who receive local and long distance service from the Company. Switched toll is provided to customers who receive long distance service only from the company. Toll service is an optional service available to customers obtaining dial-tone from the company.

Outbound toll service offers customers an outbound, "1+" dialed long distance service for calls originating and terminating in the State of Missouri, and is available using either switched access or dedicated origination.

Inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Missouri, and is available using either switched access or dedicated access termination. This service enables the caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are placed by dialing a toll free "800 or 888 number."

Travel Card service allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch-tone Telephone in the U.S. by dialing a toll free "800 or 888 number" and entering a personal identification code, followed by the desired telephone number. Travel Card calls are billed at the Company's rates and appear on the customer's monthly long distance bill.

### 8.2 Timing of Messages

- 8.2.1 Dedicated outbound and inbound toll service calls are timed in 6 second increments with a 6 second minimum. Switched outbound and inbound toll service calls are timed in 6 second increments with a 30 second minimum. Travel Card service calls are timed in 1 minute increments.
- 8.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 8.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an alternate. (1)

Chesterfield, MO 63017

CANCELLED.82.4

8.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

OCT 07 1999

MISSOURI

ISSUED: March 22, 1999

By \ RS #62.5 Calls originating in one time period as defined under 8.3 and terminating in another will be billed the Public Service Commission.

(1) The rates specified under Section 9, Operator Services, may apply.

9 9 = 1 7 3 FILED MAY 0 6 1999

### MESSAGE TOLL SERVICE

### 8. MessageToll Service - (Continued)

### 8.3 Rates

Dedicated Intrastate Toll - Obsolete: (2)

Per <u>Minute</u>	Additional Six Seconds	Monthly Recurring Charge	
\$ .126	\$ .0126	N/A	(CR)
\$ .1575	\$ .0158	\$5.00 per 800 Number	(CR)
Initial Minute \$ .3675	Additional <u>Minute</u> \$ .3675	Per <u>Use</u> \$.3675	(CR)
Per <u>Minute</u>	Additional Six Seconds	Monthly Recurring Charge	
\$ .105	\$ .0105	N/A	(CR)
\$ .105	\$ .0105	\$5.00 per 800 Number	(CR)
Initial Minute \$ .2625	Additional Minute \$ .2625	Per <u>Use</u> \$.2625	(CR)
	Minute \$ .126 \$ .1575  Initial Minute \$ .3675  Per Minute \$ .105 \$ .105  Initial Minute	Minute         Six Seconds           \$ .126         \$ .0126           \$ .1575         \$ .0158           Initial         Additional           Minute         Minute           \$ .3675         \$ .3675           Per         Additional           Minute         Six Seconds           \$ .105         \$ .0105           \$ .105         \$ .0105           Initial         Additional           Minute         Minute	Minute         Six Seconds         Recurring Charge           \$ .126         \$ .0126         N/A           \$ .1575         \$ .0158         \$5.00 per 800 Number           Initial         Additional         Per           Minute         Minute         Use           \$ .3675         \$ .3675           Per         Additional         Monthly           Minute         Six Seconds         Recurring Charge           \$ .105         \$ .0105         N/A           \$ .105         \$ .0105         \$5.00 per 800 Number           Initial         Additional         Per           Minute         Minute         Use

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff.

<sup>(2)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

Missouri Public

#### MESSAGE TOLL SERVICE

8. MessageToll Service - (Continued)

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8.3 Rates

REC'D JUN 2 7 2001

Service Commission

Dedicated Intrastate Toll - Obsolete: (2)

	Per <u>Minute</u>	Additional Six Seconds	Monthly <u>Recurring Charge</u>	
Outbound Toll <sup>(1)</sup>	\$ .12	\$ .012	N/A	
Inbound Toll	\$ .15	\$ .015	\$5.00 per 800 Number	
Travel Card Service	Initial Minute \$ .35	Additional Minute \$ .35	Per <u>Use</u> \$.35	
Switched Intrastate Toll:				
	Per <u>Minute</u>	Additional Six Seconds	Monthly Recurring Charge	
Outbound Toll	\$ .10	\$ .010	N/A	(CR)
Inbound Toll	\$ .10	\$ .010	\$5.00 per 800 Number	(CR)
Travel Card Service	Initial <u>Minute</u> \$ .25	Additional <u>Minute</u> \$ .25	Per <u>Use</u> \$.25	

Missouri Public

FILED JUL 3 0 2001

Service Commission

ISSUED: June 29, 2001

EFFECTIVE: July 30, 2001

<sup>(</sup>t) Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff.

<sup>(2)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

### MESSAGE TOLL SERVICE

### Missouri Public Sarvies Commission

8. MessageToll Service - (Continued)

REC'D FEB 17 2000

8.3 Rates

Dedicated Intrastate Toll - Obso	lete: <sup>(2)</sup>			(AT) (RT)
	Per <u>Minute</u>	Additional Six Seconds	Monthly Recurring Charge	
Outbound Toll <sup>(1)</sup>	\$ .12	\$ .012	N/A	
Inbound Toll	\$ .15	\$ .015	\$5.00 per 800 Number	
Travel Card Service  Switched Intrastate Toll:	Initial Minute \$ .35	Additional Minute \$ .35	Per <u>Use</u> \$.35	
Outbound Toll	Per <u>Minute</u> \$ .115	Additional Six Seconds \$ .115	Monthly Recurring Charge N/A	(CR)
Inbound Toll	\$ .115	\$ .115	\$5.00 per 800 Number	(CR)
Travel Card Service	Initial <u>Minute</u> \$ .25	Additional Minute \$ .25	Per <u>Use</u> \$.25	(CR)

# **CANCELLED**

JUL 3 0 2001

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Public Service Commission
MISSOURI

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FILED MAR 1 8 2000

<sup>(1)</sup> Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff.
(AT) These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of told contracts. New customers will receive the toll rates specified in Section 13.

P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 63 REPLACING ORIGINAL PAGE 63

### MESSAGE TOLL SERVICE

Missouri Public Sorvigo Commicción

### 8. MessageToll Service - (Continued)

RECO MAY 26 1999

### 8.3 Rates

Dedicated Intrastate Toll:	_	A 1 11.1 1	Note the second Note and the
	Per <u>Minute</u>	Additional Six Seconds	Minimum Monthly <u>Call</u> Recurring Charge
Outbound Toll(1)	\$ .12	\$ .012	6 seconds N/A (AT)
Inbound Toll	\$ .15	\$ .015	6 seconds \$5.00 per 800 Number
Travel Card Service	Initial <u>Minute</u> \$ .35	Additional Minute \$ .35	Minimum Per Call Use 60 seconds \$.35
Switched Intrastate Toll:			
	Per <u>Minute</u>	Additional Six Seconds	Minimum Monthly <u>Call</u> Recurring Charge
Outbound Toll	\$ .15	\$ .015	30 seconds N/A
Inbound Toll	\$ .20	\$ .020	30 second \$5.00 per 800 Number
	Initial <u>Minute</u>	Additional <u>Minute</u>	Minimum Per Call Use
Travel Card Service	\$ .35	\$ .35	60 seconds \$.50

# **CANCELLED**

ISSUED: May 26, 1999

EFFECTIVE: June 25, 1999

Missouri Public Sorvico Commiscios

<sup>(1)</sup> Customers whose measured Gabriel dedicated outbound toll usage exceeds \$100.00 per month will receive (AT) a 5% discount on flat monthly recurring charges for services ordered from sections 5 and 6 of this tariff. (AT)

### MESSAGE TOLL SERVICE

Missouri Public Sorvice Commission

### 8. MessageToll Service - (Continued)

8.3 Rates

RECT) WAR 2 2 1999

Dedicated Intrastate Toll:	Per <u>Minute</u>	Additional Six Seconds	Minimum <u>Call</u>	Monthly Recurring Charge
Outbound Toll	\$ .12	\$ .012	6 seconds	N/A
Inbound Toll	\$ .15	\$ .015	6 seconds	\$5.00 per 800 Number
Travel Card Service	Initial <u>Minute</u> \$ .35	Additional  Minute  \$ .35	Minimum <u>Call</u> 60 seconds	Per <u>Use</u> \$.35
Switched Intrastate Toll:	D	A 1100 1	3.61	NG. 41
	Per <u>Minute</u>	Additional Six Seconds	Minimum <u>Call</u>	Monthly Recurring Charge
Outbound Toll	\$ .15	\$ .015	30 seconds	N/A
Inbound Toll	\$ .20	\$ .020	30 second	\$5.00 per 800 Number
Travel Card Service	Initial <u>Minute</u> \$ .35	Additional Minute \$ .35	Minimum <u>Call</u> 60 seconds	Рег <u>Use</u> \$.50

CANCELLED

Public Service Commission
MISSOURI

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### 8. MessageToll Service - (Continued)

### 8.3 Rates - (Continued)

Volume and Term Pricing - Obsolete(3)

### **Dedicated Outbound Special Pricing**

### Monthly Usage

### Rates Per Minute by Contract Term

	1 Year	2 Year (1)	3 Year (2)
\$100 - \$1,000	\$.126	\$.0945	\$.0840
\$1,000 - \$2,000	\$.1155	\$.0840	\$.0735
\$2,000 +	\$.1103	\$.0788	\$.0683

### Dedicated Inbound Special Pricing

Monthly Usage	Rates P	er Minute by Contrac	t Term
	1 Year	2 Year (1)	3 Year (2)
\$100 - \$1,000	\$.1575	\$.1155	\$.105
\$1,000 - \$2,000	\$.1470	\$.105	\$.0945
\$2,000 +	\$.1418	\$.0998	\$.0893

ISSUED: March 2, 2005

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EFFECTIVE: April 1, 2005

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



(CR)

(CR)

<sup>(1)</sup> Gabriel dedicated toll customers subscribing to another Gabriel service (local, internet, data, or enhanced) are eligible for the 2 year contract per minute toll rates.

<sup>(2)</sup> Gabriel dedicated toll customers subscribing to two additional Gabriel services (local, internet, data, or enhanced) are eligible for the 3 year contract per minute toll rates.

<sup>(3)</sup> These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

### 8. MessageToll Service - (Continued)

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### 8.2 Rates - (Continued)

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Dedicated Outbound Special Pricing

Volume and Term Pricing - Obsolete(3)

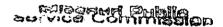
	.1 1	T T
Mon	ithly	Usage

### Rates Per Minute by Contract Term

	1 Year	2 Year (1)	3 Year (2)
\$100 - \$1,000	\$.12	\$.09	\$.08
\$1,000 - \$2,000	\$.11	\$.08	\$.07
\$2,000 +	\$.105	\$.075	\$.065

### **Dedicated Inbound Special Pricing**

Monthly Usage	Rates Per Minute by Contract Term		
	1 Year	2 Year (1)	3 Year (2)
\$100 - \$1,000	\$.15	\$.11	\$.10
\$1,000 - \$2,000	\$.14	\$.10	\$.09
\$2,000 ±	\$.135	\$.095	\$.085



FILED MAR 1 8 2000

(2) Gabriel dedicated toll customers subscribing to two additional Gabriel services (local, internet, data, or enhanced) are eligible for the 3 year contract per minute toll rates.

<sup>(1)</sup> Gabriel dedicated toll customers subscribing to another Gabriel service (local, internet, data, or enhanced) are eligible for the 2 year contract per minute toll rates.

<sup>(</sup>AT) These dedicated intrastate toll rates are obsolete and available only to existing customers for the duration of their contracts. New customers will receive the toll rates specified in Section 13.

### 8. MessageToll Service - (Continued)

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8.3 Rates - (Continued)

SEP - 7 1999

### Volume and Term Pricing

### **Dedicated Outbound Special Pricing**

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Monthly Usage	Rates Per Minute by Contract Term		
	1 Year	2 Year (1)	3 Year (2)
\$100 ~ \$1,000	\$.12	\$.09	\$.08
\$1,000 - \$2,000	\$.11	\$.08	\$.07
\$2,000 +	\$.105	\$.075	\$.065

### **Dedicated Inbound Special Pricing**

Monthly Usage	Rates Per Minute by Contract Term		
	1 Year	2 Year (1)	3 Year (2)
\$100 - \$1,000	\$.15	\$.11	\$.10
\$1,000 - \$2,000	\$.14	\$.10	\$.09
\$2,000 +	\$.135	\$.095	\$.085

# CANCELLED

MAR 1 8 2000

By 15th RP 63.61

Public Service Commission
MISSOURI

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FILED OCT 37 1999

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<sup>(1)</sup> Gabriel dedicated toll customers subscribing to another Gabriel service (local, internet, data, or enhanced) are eligible for the 2 year contract per minute toll rates.

<sup>(2)</sup> Gabriel dedicated toll customers subscribing to two additional Gabriel services (local, internet, data, or enhanced) are eligible for the 3 year contract per minute toll rates.

#### MESSAGE TOLL SERVICE

### 8. Message Toll Service - (Continued)

### 8.3 Rates - (Continued)

### Volume and Term Pricing (Continued)

Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

Monthly Billing	Dedicated Toll Rate	(CR)
\$100-\$1000	\$.0823	1
\$1001-\$2000	\$.0718	1
\$2001-\$3000	\$.0655	
\$3001-\$4000	\$.0613	
\$4001-\$5000	\$.055	3
\$5001+	\$.0539	(CR)

### High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.0535/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

<u>Special Option 1</u>: New customers who order \$24.95 in ancillary services <u>and</u> who do not have their nonrecurring installation charges waived under a promotion will receive both:

- A special rate on NuVox Internet service; and
- The High Volume/Short Call toll plan, without the \$5000 minimum.
   Special Option 2: New customers who order \$24.95 in ancillary services or who do not have their nonrecurring installation charges waived under a separate promotion can have their choice of either:
- A special rate on NuVox Internet service; or
- The High Volume/Short Call toll plan, without the \$5000 minimum. Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox nonregulated products. Customers must order a minimum of eight lines to qualify for either special option.

ISSUED: December 8, 2006 EFFECTIVE: January 8, 2007

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



(CR)

#### 8. Message Toll Service - (Continued)

#### 8.3 Rates - (Continued)

#### Volume and Term Pricing (Continued)

Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

Monthly Billing	Dedicated Toll Rate	(CR)
\$100-\$1000	\$.0788	į
\$1001-\$2000	\$.0683	
\$2001-\$3000	\$.0620	
\$3001-\$4000	\$.0578	
\$4001-\$5000	\$.0515	j
\$5001+	\$.0504	(CR)

## High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

<u>Special Option 1</u>: New customers who order \$24.95 in ancillary services <u>and</u> who do not have their nonrecurring installation charges waived under a promotion will receive both:

- A special rate on NuVox Internet service; and
- The High Volume/Short Call toll plan, without the \$5000 minimum.

  Special Option 2: New customers who order \$24.95 in ancillary services or who do not have their nonrecurring installation charges waived under a separate promotion can have their choice of either:
- A special rate on NuVox Internet service; or
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox nonregulated products. Customers must order a minimum of eight lines to qualify for either special option.

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005





Missouri Public

8. Message Toll Service – (Continued)

**REC'D JUN 21 2002** 

8.3 Rates – (Continued)

#### Volume and Term Pricing (Continued)

Service Commission

Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

Monthly Billing	Dedicated Toll Rate
\$100-\$1000	\$.075
\$1001-\$2000	\$.065
\$2001-\$3000	\$.059
\$3001-\$4000	\$.055
\$4001-\$5000	\$.049
\$5001+	\$.048

#### High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

<u>Special Option 1</u>: New customers who order \$24.95 in ancillary services <u>and</u> who do not have their nonrecurring installation charges waived under a promotion will receive both:

- A special rate on NuVox Internet service; and
- The High Volume/Short Call toll plan, without the \$5000 minimum.

<u>Special Option 2</u>: New customers who order \$24.95 in ancillary services <u>or</u> who do not have their nonrecurring installation charges waived under a separate promotion can have their choice of either:

- A special rate on NuVox Internet service; or
- The High Volume/Short Call toll plan, without the \$5000 minimum.

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox nonregulated products. Customers must order a minimum of eight lines to qualify for either special option.

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ISSUED: June 24, 2002

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By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 FLED JUL 24 2002 Chesterfield, MO 63017

Missouri Public

8. Message Toll Service - (Continued)

REC'D JUL 0 5 2001

8.3 Rates – (Continued)

Service Commission

Volume and Term Pricing (Continued)

Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

CANOCELLED	<b>Dedicated Toll Rate</b>	Monthly Billing
0,1,10	\$.075	\$100-\$1000
	\$.065	\$1001-\$2000
, JUL % 4 2002	\$.059	\$2001-\$3000
20085 63.02	\$.055	\$3001-\$4000
in India	\$.049	\$4001-\$5000
sono Sarvica Comprission	\$.048	\$5001+
MASSCUM		

#### High Volume/Short Call Plan

Customers with domestic intraLATA/interLATA monthly toll bills of \$5000 or more (excluding taxes and surcharges) qualify for the High Volume/Short Call Plan. Qualifying customers will receive a dedicated domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Qualifying customers must subscribe to NuVox local voice service under a 1, 2, or 3-year contract. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

Missouri Public

FILED AUG 0 6 2001

Service Commission

ISSUED: July 6, 2001

EFFECTIVE: August 6, 2001

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

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8. Message Toll Service - (Continued)

8.3 Rates - (Continued)

SEP 19 2000

Volume and Term Pricing (Continued)

MISSOURI Public Service Commission

Long Distance Volume Plan

The Long Distance Volume Plan is an optional dedicated toll plan. To qualify, new customers must have a minimum of \$100 in outbound and inbound toll and calling card billing per account per month. Customers who do not meet the \$100 monthly minimum will be invoiced the difference between the actual long distance billed and the \$100 minimum.

Rates apply based on the customer's total Gabriel monthly billing, including local, long distance, calling card, and Gabriel enhanced/non-regulated services. Taxes, surcharges, and non-recurring charges are not included in the monthly billing amount.

Monthly Billing	Dedicated Toll Rate
\$100-\$1000	\$.075
\$1001-\$2000	\$.065
\$2001-\$3000	\$.059
\$3001-\$4000	\$.055
\$4001-\$5000	\$.049
\$5001+	\$.048

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CANCELLED

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OCT 19 2000

Public Service Commission

ISSUED: September 19, 2000

EFFECTIVE: October 19, 2000

#### Message Toll Service – (Continued)

#### 8.3 Rates - (Continued)

# Volume and Term Pricing (Continued)

#### All Voice T-1 Volume Plan

Customers who order the Full Voice T-1 Value Plan and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.056/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

#### Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.056/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

ISSUED: December 8, 2006

ory Counsel

EFFECTIVE: January 8, 2007

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



(CR)

- 9. Message Toll Service (Continued)
  - 8.3 Rates (Continued)

#### Volume and Term Pricing (Continued)

#### All Voice T-1 Volume Plan

Customers who order the Full Voice T-1Value Plan and NuVox long distance on all 24 channels (CR) will receive a dedicated inbound and outbound domestic toll rate of \$.0525/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

#### Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.0525/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

EFFECTIVE: April 1, 2005



Service Commission

By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



(CR)

ISSUED: March 2, 2005

#### 8. Message Toll Service – (Continued)

8.3 Rates – (Continued)

Volume and Term Pricing (Continued)

#### All Voice T-1 Volume Plan

Customers who order the Full Voice T-1Value Plan and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

#### Existing Customer Long Distance Plan

Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

ISSUED: July 28, 2003 EFFECTIVE: August 28, 2003

Missouri Public Service Commission

9. Message Toll Service – (Continued)

RFCD JUN 11 2003

8.3 Rates - (Continued)

**Volume and Term Pricing (Continued)** 

All Voice T-1 Volume Plan

Customers who order a full T-1 of voice and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

#### **Existing Customer Long Distance Plan**

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Existing customers who renew their service agreement and add NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

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Public Service Commission

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ISSUED: June 13, 2003

EFFECTIVE: July 12, 2003

# Missouri Public

8. Message Toll Service - (Continued)

REC'D JUL 1 9 2002

8.3 Rates – (Continued)

Service Commission

Volume and Term Pricing (Continued)

#### All Voice T-1 Volume Plan

Customers who order a full T-1 of voice and NuVox long distance on all 24 channels will receive a dedicated inbound and outbound domestic toll rate of \$.05/minute. This rate does not apply to calling card or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter.

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FILED AUG 1 9 2002

Service Commission

ISSUED: July 19, 2002

EFFECTIVE: August 19, 2002

#### 9.1 Directory Assistance

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator.

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9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance (411) at (AT) no charge. Each call to Directory Assistance thereafter will be charged as follows:

Per Call \$1.35 (CR)

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:
  - a) The Customer experiences poor transmission or is cut-off during the Call; or
  - b) The Customer is given an incorrect telephone number.
- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.
- 9.1.5 <u>Directory Assistance Call Completion</u> is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call \$.35

9.1.6 <u>National Directory Assistance</u> (area code + 555-1212) provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting.

(AT)

Per Listing \$1.20

(CR)

- 9.1.6.1 Directory Assistance Call Completion is not offered with this service.
- 9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.6.3 National Directory Assistance is not provided to customers who have Toll Restriction.
- 9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

## 9.1 <u>Directory Assistance</u>

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

Per Call \$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:
  - a) The Customer experiences poor transmission or is cut-off during the Call; or
  - b) The Customer is given an incorrect telephone number.
- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.
- 9.1.5 <u>Directory Assistance Call Completion</u> is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call \$.35

9.1.6 <u>National Directory Assistance</u> provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting.

Per Listing \$1.10

- 9.1.6.1 Directory Assistance Call Completion is not offered with this service.
- 9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.6.3 National Directory Assistance is not provided to customers who have Toll Restriction.
- 9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

ISSUED: April 7, 2003

EFFECTIVE: April 16, 2003

Missouri Public Surviee Commission

#### 9.1 Directory Assistance

**REC'D JUN 3 0 2000** 

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

Per Call \$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:
  - a) The Customer experiences poor transmission or is cut-off during the Call; or
  - b) The Customer is given an incorrect telephone number.
- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.
- 9.1.5 <u>Directory Assistance Call Completion</u> is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call \$.35

9.1.6 <u>National Directory Assistance</u> provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting.

Per Listing \$.95

- 9.1.6.1 Directory Assistance Call Completion is not offered with this service.
- CANCELLED
- 9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

National Directory Assistance is not provided to customers who have Toll Restriction.

1 6.4 Credits for National Directory Assistance

9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

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ISSUED: June 30, 2000

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EFFECTIVE: July 30, 2000

FILED JUL 3 0 2000

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

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9.1 <u>Directory Assistance</u>

REC'D FEB 17 2000

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

(CT)

Per Call \$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:
  - a) The Customer experiences poor transmission or is cut-off during the Call; or
  - b) The Customer is given an incorrect telephone number.
- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.
- 9.1.5 <u>Directory Assistance Call Completion</u> is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call \$.35

CANCELLED

JUL 3 0 2000 By みりょうしゅ Public Service Commission MISSOURI

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FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

Missouri Public Sorvico Commission

9.1 <u>Directory Assistance</u>

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A customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

9.1.1 The Customer will be allowed to make up to 2 calls per month to Directory Assistance at no charge. Each call to Directory Assistance thereafter will be charged as follows:

Per Call \$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.
- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:
  - a) The Customer experiences poor transmission or is cut-off during the Call; or
  - b) The Customer is given an incorrect telephone number.
- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.
- 9.1.5 <u>Directory Assistance Call Completion</u> is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call \$.35

CANCELLED

MAR 1 8 2000

Public Service Commission MISSOURI

Missouri Public Bomiso 9 - 1 7 3 FILE) WAY () 6 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 65



#### **OPERATOR SERVICES**

RECT) MAR 22 1999

#### 9.2 Operator Assistance

A customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

- 9.2.1 <u>Third Number Billing</u>: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- 9.2.2 <u>Collect Calls</u>: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 9.2.3 <u>Calling Cards:</u> Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- 9.2.4 <u>Person to Person</u>: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- 9.2.5 <u>Station to Station:</u> Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.
- 9.2.6 General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

#### 9.2.7 Operator Assisted Surcharges

The following surcharges will be applied:

	Semi-Automated or	
	Fully Automated, Per Call	Operator Handled, Per Call
Third Number Billing	\$.35	\$.65
Collect Calls	\$.35	\$.65
Calling Card	\$.35	\$.65
Person to Person	\$2.00	\$2.40
Station to Station	\$.70	\$1.10
General Assistance	N/C	N/C

Missouri Public Somiso Commission 9 9 = 1 7 3 FILED WAY 0 6 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED
August 20, 2015
'Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer I6090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

# P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 66 MISSOUIT PUBLIC SOMISO COMMISSION

#### **OPERATOR SERVICES**

#### 9.2 Operator Assistance - (Continued)

RF(T) MAR 2 2 1999

- 9.2.8 <u>Busy Line Verification:</u> Upon request of the calling party, the Company will determine if the line is clear of "in use" and report to the calling party.
- 9.2.9 <u>Busy Line Verification with Interrupt:</u> The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- 9.2.10 <u>Busy Line Verification Rates</u>: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
  - a) The operator verifies that the line is busy with a call in progress.
  - b) The operator verifies that the line is available for incoming calls.
  - c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption:

	Per Request
Busy Line Verification	\$1.20
Busy Line Interrupt	\$1.85

#### 9.3 Additional Operator Services Regulations

Pursuant to the requirements of the Missouri Public Service Commission, the following additional regulations will apply to the Company's provision of intrastate operator services in the State of Missouri:

- 9.3.1 The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.
- 9.3.2 The Company will advise the caller and the billed party (if different from the caller) that Gabriel Communications of Missouri, Inc. is the operator services provider at the time of the initial contact.
- 9.3.3 The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 9.3.4 The Company will allow only tariff charges approved by the Missouri Public Service Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of the Company, and will not collect location surcharges imposed by traffic aggregators.

Missouri Public Sorigo Commiccion 9 9 - 1 7 3 FILED WAY 0 6 1999

ISSUED: March 22, 1999 EFFECTIVE: May 6, 1999

# GABRIEL COMMUNICATIONS OF MISSOURI, INC.

#### **OPERATOR SERVICES**



9.3 Additional Operator Services Regulations - (Continued)

RFCT) MAR 2 2 1999

- 9.3.5 The Company will arrange for listing of its name on a LEC's billing of the Company's charges, if the LEC has multi-carrier bill listing capability.
- 9.3.5 The Company will employ reasonable calling card verification procedures, which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards, which it determines to be invalid or cards, which it is unable to verify.
- 9.3.6 The Company will direct all "0" or "00" emergency calls in the quickest manner to the local emergency service provider at no charge.
- 9.3.7 Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual point of origin.
- 9.3.8 The Company's contracts with traffic aggregators will contain provisions which:
  - a) Prohibit the blocking of access to an end-user's interexchange carrier of choice.
  - b) Provide for the prominent posting or display, on or near the telephones to be utilized by endusers, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

Missouri Public Sorvice Commission 9 9 - 1 7 3 FII FI) MAY 0 6 1999

1SSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

(CT)

(CT)

#### MISCELLANEOUS SERVICES

#### 10.1 Presubscription

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

Non-Recurring

PIC Change, per line

\$10.00

#### 10.2 Individual Case Basis/Customer Specific Proposals

- 10.2.1 Pursuant to Section 392.200.8 RSMO. Customer-specific ICB pricing is authorized only for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and (3) any retail business service. Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis.
- 10.2.2 CSPs are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. NuVox will make CSPs available for T-1, ISDN-PRI, toll/long distance, calling features, and bundled services (FLEXlinx and VoxIP) in exchanges where business services have been declared competitive.

EFFECTIVE: July 28, 2010

ISSUED: June 28, 2010

#### 10.1 Presubscription

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

Non-Recurring

PIC Change, per line

\$10.00

#### 10.2 Individual Case Basis/Customer Specific Proposals

- 10.2.1 Charges may be determined on an Individual Case Basis (ICB)/Customer Specific Proposal (CSP) basis where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services.
- 10.2.2 CSPs are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. NuVox will make CSPs available for T-1, ISDN-PRI, toll/long distance, calling features, and bundled services (FLEXlinx and VoxIP) in exchanges where business services have been declared competitive.
- 10.2.3 Terms of ICB/CSP arrangements will be provided to the Commission on a proprietary basis upon request.

ISSUED: March 10, 2006

Filed

Missouri Public
Service Commission

EFFECTIVE: April 10, 2006

(AT)

(AT)

(AT)

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017

JC-2010-0750

P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 68 REPLACING ORIGINAL PAGE 68

#### MISCELLANEOUS SERVICES

#### 10.1 Presubscription

ISSUED: October 6, 2005

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

CANCELLED

April 10, 2006

PIC Change, per line

Non-Recurring \$10.00

MISSOURI PUBLIC SERVICE COMMISSION

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(AT)

- 10.2 Individual Case Basis/Customer Specific Proposals
  - 10.2.1 Charges may be determined on an Individual Case Basis (ICB)/Customer Specific Proposal (CSP) basis where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services.
  - 10.2.2 CSPs are also for any business service offered in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive.
  - 10.2.3 Terms of ICB/CSP arrangements will be provided to the Commission on a proprietary basis upon request.

EFFECTIVE: November 6, 2005



#### P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 68 MISSOUM Public SOIVIGO COMMICCION

#### MISCELLANEOUS SERVICES

#### 10.1 Presubscription

RECT) MAR 2 2 1999

Presubscription allows Customers to presubscribe to their carrier of choice for toll calls, without dialing the Access Code. The following charge applies, per line, to change the customer's primary interexchange carrier (PIC):

Non-Recurring

PIC Change, per line

\$10.00

#### 10.2 Individual Case Basis

- 10.2.1 Charges may be determined on an Individual Case Basis ("ICB") where the Company furnishes dedicated, nonswitched private line or special access services, or central office-based switching systems which substitute for customer premise, Private Branch Exchange (PBX) services, pursuant to the terms of Section 392.200.8 RSMo.
- 10.2.2 Specialized rates or charges will be made available to all similarly situated customers on a nondiscriminatory basis.
- 10.2.3 Terms of ICB arrangements will be provided to the Commission on a proprietary basis upon request.

# **CANCELLED**

November 6, 2005

MISSOURI PUBLIC SERVICE COMMISSION

> Missouri Public Sorvice Commicsion 9 9 - 1 7 3 FILED WAY 0-6 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

RECEIVED

#### 10.3 Special Construction

SEP - 7 1999

Special construction is construction undertaken:

(AT)

- where facilities are not presently available, and there is no other requirement for facilities so constructed;
- 2) where facilities are of type other than that which the Company would normally utilize in the furnishing of its services;
- 3) over a route other than that which the Company would normally utilize in the furnishing of its services;
- 4) in a quantity greater than that which the Company would normally construct;
- 5) on an expedited basis;
- 6) on a temporary basis until permanent facilities are available;
- 7) in advance of normal construction.

(AT)

#### 10.3.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

#### 10.3.2 Basis for Cost Computation

The costs referred to in 10.3.1, above, may include one or more of the following items to the extent they are applicable:

- 1) Cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - a) equipment and materials provided or used,
  - b) engineering, labor and supervision,
  - c) transportation, and
  - d) rights of way;
- 2) cost of maintenance;
- 3) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage:
- 4) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- 5) license preparation, processing and related fees;
- 6) tariff preparation, processing and related fees;
- 7) any other identifiable costs related to the facilities provided; or
- 8) an amount for return and contingencies.

Missouri Public Sorvice Commission

FILED OCT 37 1999

ISSUED: September 7, 1999

EFFECTIVE: October 7, 1999

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

BY: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017



#### 10.3 Special Construction

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#### 10.3.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

#### 10.3.2 Basis for Cost Computation

The costs referred to in 10.3.1, above, may include one or more of the following items to the extent they are applicable:

- 1) Cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
  - a) equipment and materials provided or used,
  - b) engineering, labor and supervision,
  - c) transportation, and
  - d) rights of way;
- 2) cost of maintenance;
- 3) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage:
- 4) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items:
- 5) license preparation, processing and related fees;
- 6) tariff preparation, processing and related fees;
- 6) any other identifiable costs related to the facilities provided; or
- 8) an amount for return and contingencies.

CANCELLED

OCT 07 1999

By \ RS は@の Public Service Commission MISSOURI Missouri Public Gorigo 9 - 1 7 3 FILED WAY 0-6 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

Missouri Public Somico Commission

10.3 Special Construction - (Continued)

#### 10.3.3 Termination Liability

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To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

The termination period is the estimated service life of the facilities provided.

The maximum termination liability amount is equal to the estimated amounts for:

- Cost installed of the facilities provided including estimated costs for arrangements of
  existing facilities and/or construction of new facilities as appropriate, less net salvage.
  Cost installed includes the cost of:
  - a) equipment and materials provided or used,
  - b) engineering, labor and supervision,
  - c) transportation, and
  - d) rights of way;
- 2. license preparation, processing, and related fees;
- 3. tariff preparation, processing, and related fees;
- 4. cost of removal and restoration, where appropriate; and
- 5. any other identifiable costs related to the specially constructed or rearranged facilities.

The applicable liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth above by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined pursuant to the above paragraphs shall be adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

Missouri Public Sorieo Commicción 99-1-73 FLED WAY 0-6 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061 By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

#### 10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

Number retention, per telephone number

\$5.00

#### 10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 ISDN-PRI Promotion for Kansas City and St. Louis Customers

Customers who sign new two or three year contracts for ISDN-PRI will receive a monthly recurring charge of \$480 per PRI. Applicable taxes and surcharges apply to this rate. The nonrecurring installation charges will be waived. Customers must order NuVox long distance and be served by an active collocation central office to qualify. Existing customers who order new PRI service are also eligible. This promotion is effective from April 15, 2004 until May 31, 2004.

(CT)

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ISSUED: April 7, 2004

EFFECTIVE: April 15, 2004

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017



10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone nimitsouri Public

Non-Recurring Charge

Number retention, per telephone number

\$5.00

**RECT DEC 23 2003** 

10.5 <u>Temporary Promotional Programs</u>

Service Commission

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 ISDN-PRI/All Voice T-1 Value Plan Promotion for Kansas City and St. Louis Customers

Customers who sign new two or three year contracts for ISDN-PRI will receive a monthly recurring charge of \$480 per PRI. Customers who sign new two or three year contracts for the All Voice T-1 Value Plan will receive a monthly recurring charge of \$451 per T-1. Applicable taxes and surcharges apply to these rates. The nonrecurring installation charges will be waived. Customers must order NuVox long distance, be served by an active collocation central office, and order an entire T-1 to qualify. Existing customers who order new PRI or T1 service are also eligible. This promotion is effective from December 31, 2003 until February 29, 2004

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CANCELLED

APR 1 5 2004

Public Service Commission

ISSUED: December 24, 2003

EFFECTIVE: December 31, 2003

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

<sup>cer</sup> Missouri P**ublic** Service Comm**ission** 

#### NUVOX COMMUNICATIONS OF MISSOURI, INC.

P.S.C. MO TARIFF NO. 1 14<sup>th</sup> REVISED PAGE 71 REPLACING 13<sup>th</sup> REVISED PAGE 71

#### MISCELLANEOUS SERVICES

Missouri Public Service Cemmission

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number. RFGD JUL 3 1 2003

Non-Recurring Charge

Number retention, per telephone number

\$5.00

10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

10.5.1 ISDN-PRI Promotion

Customers who sign new contracts for ISDN-PRI will receive a monthly recurring charge of \$600 per PRI. The nonrecurring installation charges for PRI will also be waived. This promotion is effective from August 6, 2003 until September 6, 2003.

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(CT)

CANCELLED

DEC 3 1 2003 By 15th PS 71

Public Service Commission

ISSUED: July 31, 2003

EFFECTIVE: August 6, 2003

By: G. Michael Cassity, President and Chief Operating Officer Missouri Public
16090 Swingley Ridge Road, Suite 500 Service Commission
Chesterfield, MO 63017

FILFN AUG 06 2003

#### 10.4 Number Retention

Missouri Public

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge \$5.00

REC'D OCT 2 8 2002

Number retention, per telephone number

Service Commission

#### 10.5 **Temporary Promotional Programs**

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### Installation Promotion

New customers and qualifying existing customers who place orders for 24 or more channels (Voice T-1 Value Plan; All Voice T-1 Value Plan; any combination of twenty-four lines/trunks; ISDN-PRI) between November 11, 2002 and December 31, 2002 will have nonrecurring installation charges waived for all voice services on the order.

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CANCELLED

AUG 0.6 2003

ISSUED: November 4, 2002

EFFECTIVE: November 11, 2002

By: G. Michael Cassity, President and Chief Operating Officer Service Commission
16090 Swingley Ridge Road, Swing 500 Chesterfield, MO 63017

FILED NOV 11 2002

#### 10.4 Number Retention

Missouri Public

The following charge applies whenever a customer requests to retain a telephone number RECD MAY 3 0 2002

Non-Recurring Charge \$5.00

Number retention, per telephone number

Service Commission

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#### 10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 Installation Promotions

New customers and qualifying existing customers who place orders between June 5, 2002 and August 31, 2002 will have nonrecurring installation charges waived for all voice services when they order one of the following qualifying services:

- NuVox long distance service
- \$24.95 in total monthly recurring charges for new ancillary services
- NuVox Internet service
- 24 or more channels (Voice T-1 Value Plan; any combination of twenty-four lines/trunks; ISDN-PRI).

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox non-regulated products.

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Public Services Commission

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FILED JUN 05 2002

Service Commission

ISSUED: May 30, 2002

EFFECTIVE: June 5, 2002

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

10.4 Number Retention

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The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

REC'D MAY 02 2002

Number retention, per telephone number

\$5.00

Service Commission

#### 10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 <u>Installation Promotions</u>

and

New customers and qualifying existing customers who place orders between May 9, 2002 and August 31, 2002 will have nonrecurring installation charges waived for all voice services when:

- They order NuVox long distance service and \$24.95 in total monthly recurring charges for new ancillary services.
- They order NuVox Internet service and \$24.95 in total monthly recurring charges for new ancillary services.
- They order 24 or more channels (Voice T-1 Value Plan; any combination of twenty-four lines/trunks; ISDN-PRI).

Eligible ancillary services include all Business Telephone Features, Hunting, Direct Inward Dialing, and Remote Listing Service and certain NuVox non-regulated products.

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CANCELLED

Public Service Commission MISSOURI

Missouri Public

FILED MAY 09 2002

Service Commission

ISSUED: May 2, 2001

EFFECTIVE: May 9, 2002

Missouri Public

10.4 Number Retention

REC'D SEP 2 0 2001

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge \$5.00 Service Commission

Number retention, per telephone number

### 10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 Long Distance and Non-Recurring Charge Promotions

(AT)

New Broadband Bundle customers who order the Broadband Bundle between October 1, 2001 and November 21, 2001 will receive a special long distance rate of \$.059/minute for inbound and outbound domestic long distance. This rate is available for the duration of the customer's contract. Customers must also order qualifying NuVox Internet service.

All non-recurring charges associated with ISDN-PRI and Voice T-1 Value Plan will be waived between October 1, 2001 and December 17, 2001. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new ISDN-PRI and Voice T-1 Value Plan service or adding additional ISDN-PRI and Voice T-1 Value Plan to their existing service.

These special offers can be combined with other promotions as appropriate.

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Missourl Public

ISSUED: September 24, 2001

FILED OCT 01 2001

10.4 Number Retention

Missouri Public

The following charge applies whenever a customer requests to retain a telephone number.

RECD JUN 1 9 2001

Number retention, per telephone number

Non-Recurring Charge \$5.00

Service Commission

10.5 Temporary Promotional Programs

> The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 ISDN-PRI Promotion

All Customers ordering ISDN PRI service between June 25, 2001 and September 14, 2001 will receive a waiver of the nonrecurring charges. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new ISDN PRI service or adding ISDN PRIs to their existing service. This promotion can be combined with other promotions.

10.5.2 Voice Promotion

(AT)

All Customers ordering lines, trunks, or calling features between June 27, 2001 and September 14, 2001 will receive a waiver of the nonrecurring charges. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new voice services or adding services to their existing account. This promotion can be combined with other promotions.

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CANCELLED

OCT 01 2001

Missouri Public

FILED JUN 2 7 2001

Service Commission

ISSUED: June 20, 2001

EFFECTIVE: June 27, 2001

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

Missouri Public Service Commission

Non-Recurring Charge

Number retention, per telephone number

\$5.00

**REC'D JUN 15 2001** 

10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 ISDN-PRI Promotion

All Customers ordering ISDN PRI service between June 25, 2001 and September 14, 2001 will receive a waiver of the nonrecurring charges. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new ISDN PRI service or adding ISDN PRIs to their existing service. This promotion can be combined with other promotions.

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**CANCELIFD** 

JUN 27 2001 942 RP71

Public Sarvice Commission

Missouri Public Service Commission

FILED JUN 25 2001

ISSUED: June 18, 2001

EFFECTIVE: June 25, 2001

P.S.C. MO TARIFF NO. 1 7<sup>th</sup> REVISED PAGE 71 REPLACING 6<sup>th</sup> REVISED PAGE 71

#### MISCELLANEOUS SERVICES

Missouri Public Service Commission

10.4 Number Retention

REC'D APR 06 ZUU1

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

Number retention, per telephone number

\$5.00

#### 10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 Millennium/ISDN-PRI Promotion

All Customers ordering new services between April 6, 2001 and June 15, 2001 will receive a waiver of nonrecurring charges associated with Single Business Lines, Key System Lines, PBX Trunks, AdvantEdge T-1, ISDN, and calling features. The waiver does not impact monthly recurring charges. The waiver applies to customers ordering new local service or adding additional products to their existing service.

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CANCELLED

JUN 2 5 2001

Public Service Commission
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Missouri Public Service Commission

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FILED APR 13 2001

ISSUED: April 6, 2001

EFFECTIVE: April 13, 2001

#### 10.4 Number Retention

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The following charge applies whenever a customer requests to retain a telephone number. JAN 23 2001

Number retention, per telephone number

Non-Recurring Charge \$5.00

#### 10.5 **Temporary Promotional Programs**

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 Millennium/ISDN-PRI Promotion

All Customers signing contracts for new service between February 1 and February 28, 2001 will receive decreased recurring monthly rates as specified below. All nonrecurring charges associated with these services, and with optional calling features, will be waived between February 1 and March 31, 2001. In addition, all nonrecurring charges associated with ISDN-PRI services as described in Section 14 will be waived between February 1 and March 31, 2001. Recurring ISDN-PRI rates are not included in this promotion.

This offer cannot be combined with other existing promotions. Services ordered during the promotional period are provided at the discounted promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates. Moves/changes will be at current tariffed rates. Existing customers ordering incremental (new) services will receive these decreased rates only on the incremental (new) services.

Kansas City, St. Louis and Springfield: T-1 AdvantEdge Interface - \$200.00; T-1 Analog Channels - \$20.00; Analog DID - \$100.00.

Kansas City: Single Business Lines - \$25.00 in principal zone and MCA1/2 and \$31.00 in MCA3; Key System Service - \$27.00 in principal zone and MCA1/2 and \$33.00 in MCA3; PBX Trunk Service - \$37.00 in principal zone and MCA1/2 and \$43.00 in MCA3; Analog DID per trunk - \$10.

St. Louis: Single Business Lines - \$27.00 in principal zone and MCA 1/2 and \$33.00 in MCA 3/4; Key System Service and PBX Trunk Service - \$35.00 in principal zone and MCA 1/2 and \$41.00 in MCA 3/4; Analog DID per trunk - \$10.

Springfield: Single Business Lines - \$23.00 in principal zone and MCA 1 and \$29.00 in MCA 2; Key System Service and PBX Trunk Service - \$27.00 in principal some and MCA 1 and \$33.00 in MCA 2. Analog DID per trunk - \$10 MCA 2; Analog DID per trunk - \$10.

CANCELLED

FEB **01** 2001

APR 1 3 2001

Public Service Commission

ISSUED: January 23, 200blic Service Commission MISSOURI

EFFECTIVE: February 1, 2001

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

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(CT)

#### 10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

service Commissio

Number retention, per telephone number

\$5.00

REC'D JUL 07 2000

#### 10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 Millennium/ISDN-PRI Promotion

All Customers signing contracts for new service between July 5, 2000 and January 31, 2001will receive decreased recurring monthly rates as specified below. All nonrecurring charges associated with these services, and with optional calling features, will be waived. In addition, all nonrecurring charges associated with ISDN-PRI services as described in Section 14 will be waived during the promotional period. Recurring ISDN-PRI rates are not included in this promotion.

(CT)

This offer cannot be combined with other existing promotions. Services ordered during the promotional period are provided at the discounted promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates. Moves/changes will be at current tariffed rates. Existing customers ordering incremental (new) services will receive these decreased rates only on the incremental (new) services.

Kansas City, St. Louis and Springfield: T-1 AdvantEdge Interface - \$200.00; T-1 Analog Channels - \$20.00; Analog DID - \$100.00.

Kansas City: Single Business Lines - \$25.00 in principal zone and MCA1/2 and \$31.00 in MCA3; Key System Service - \$27.00 in principal zone and MCA1/2 and \$33.00 in MCA3; PBX Trunk Service - \$37.00 in principal zone and MCA1/2 and \$43.00 in MCA3; Analog DID per trunk - \$10.

St. Louis: Single Business Lines - \$27.00 in principal zone and MCA 1/2 and \$33.00 in MCA 3/4; Key System Service and PBX Trunk Service - \$35.00 in principal zone and MCA 1/2 and \$41.00 in MCA 3/4; Analog DID per trunk - \$10.

Springfield: Single Business Lines - \$23.00 in principal zone and MCA 1 and \$29.00 in MCA 2; Key System Service and PBX Trunk Service - \$27.00 in principal zone and MCA 1 and \$33.00 in MCA 2; Analog DID per trunk - \$10.

CANCELLED

Missouri Public Service Commission

FEB 0 1 2001

Public Service Commission

MISSOURI

FILED JUL 1 4 2000

ISSUED: July 7, 2000

EFFECTIVE: July 14, 2000

#### 10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

Service Commission

Number retention, per telephone number

Non-Recurring Charge \$5.00

**REC'D JUN 3 0 2000** 

#### 10.5 **Temporary Promotional Programs**

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

#### 10.5.1 Millennium/ISDN-PRI Promotion

(CT)

All Customers signing contracts for new service between July 5, 2000 and January 31, 2001 will receive decreased recurring monthly rates as specified below. All nonrecurring charges associated with these services will be waived. In addition, all nonrecurring charges associated with ISDN-PRI services as described in Section 14 will be waived during the promotional period, Recurring ISDN-PRI rates are not included in this promotion.

This offer cannot be combined with other existing promotions. Services ordered during the promotional period are provided at the discounted promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates. Moves/changes will be at current tariffed rates. Existing customers ordering incremental (new) services will receive these decreased rates only on the incremental (new) services.

Kansas City, St. Louis and Springfield: T-1 AdvantEdge Interface - \$200.00; T-1 Analog Channels - \$20.00; Analog DID - \$100.00.

Kansas City: Single Business Lines - \$25.00 in principal zone and MCA1/2 and \$31.00 in MCA3; Key System Service - \$27.00 in principal zone and MCA1/2 and \$33.00 in MCA3; PBX Trunk Service - \$37.00 in principal zone and MCA1/2 and \$43.00 in MCA3; Analog DID per trunk - \$10.

St. Louis: Single Business Lines - \$27.00 in principal zone and MCA 1/2 and \$33.00 in MCA 3/4; Key System Service and PBX Trunk Service - \$35.00 in principal zone and MCA 1/2 and \$41.00 in MCA 3/4; Analog DID per trunk - \$10.

Springfield: Single Business Lines - \$23.00 in principal zone and MCA 1 and \$29.00 in MCA 2; Key System Service and PBX Trunk Service - \$27.00 in principal zone and MCA 1 and \$33.00 in MCA 2; Analog DID per trunk - \$10.

(CT)

**CANCELLED** 

JUL 1 4 2000

MISSOURI

FILED JUL 0 5 2000 By5th (S# 1)
Public Service Commission

ISSUED: June 27, 2000

EFFECTIVE: July 5, 2000

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# 10.4 Number Retention

REC'D APR 0 5 2000

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

Number retention, per telephone number

\$5.00

# 10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

# 10.5.1 New Customer Promotion

Customers ordering Business Telephone Features in Section 6, Millennium services in Section 12 or ISDN-PRI services in Section 14 of this tariff on or before June 30, 2000 will have all associated non-recurring charges waived.

In addition, customers ordering Key System Service or PBX Trunk Service from Section 12 will receive a 5% monthly recurring charge discount on lines or trunks with a 2-year contract. Customers ordering Key System Service or PBX Trunk Service will receive a 10% monthly recurring charge discount on lines or trunks with a 3-year contract.

This offer cannot be combined with other promotions. Services ordered during the promotional period are provided at the promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates.

### 10.5.2 Existing Customer Promotion

Existing Gabriel local service customers ordering additional Single Business Lines, Key System Service, PBX Trunk Service, or T-1 AdvantEdge Millennium services listed in Section 12 of this tariff on or before June 30, 2000 will receive a 25% discount on line/trunk monthly recurring charges.

This offer cannot be combined with other promotions. Services added during the promotional period are provided at the promotional rates for the life of the customer's contract. Additional services added after the promotional period will be provided at regular tariffed rates.

CANCELLED

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FILED APR 1 2 2000

Public Service Commission

JUL 0 5 2000

ISSUED: April 5, 2000

EFFECTIVE: April 12, 2000

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017 (C)

(C)

P.S.C. MO TARIFF NO. 1 2<sup>ND</sup> REVISED PAGE 71 REPLACING 1<sup>ST</sup> REVISED PAGE 71

### MISCELLANEOUS SERVICES

Missouri Public Sowiec Commission

10.4 <u>Number Retention</u>

HPM SEF 2 1999

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

Number retention, per telephone number

\$5.00

### 10.5 Temporary Promotional Programs

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

# 10.5.1 Special Promotion

A special promotion will be offered to customers in Kansas City, St. Louis, and Springfield for service ordered between September 6, 1999 through October 31, 1999. The rates described below apply for the duration of the contract.

Business customers who order any lines or trunks from Section 5 of this tariff will receive the special promotional rate of \$40 per month per line/trunk. Standard line/trunk features, as specified in Section 5, are included in the rate.

Associated nonrecurring charges are waived. Customers will receive a special toll rate of \$.055 for outbound toll and \$.075 for inbound toll. The monthly recurring charge for 800 numbers is waived. Monthly recurring and nonrecurring charges are waived for other vertical features, as listed in Section 6. DID is available for \$.20 per number, with no installation charge.

To qualify for the promotion, customers must have at least \$250 in monthly recurring charges (local service and long distance) and have at least 6 lines/trunks. This offer cannot be combined with any other promotional rates currently in effect. Current customers of Gabriel are not eligible.

10.5.2 Travel Card Promotion

(AT)

Customers ordering service under the Special Promotion described above in 10.5.1 are eligible for special travel card rates over the life of their service contract. Special Promotion customers will pay \$.25 per minute for travel card calls. The per use charge is \$.25.

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APR 1 % ZOUU

Public Service Commission

ISSUED: September 24, 1999

EFFECTIVE: October 1, 1999"

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017 Missouri Public Sowies Commission

HED UCT 3 1 1999

Missoud Public Commingion

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

Non-Recurring Charge

Number retention, per telephone number

\$5.00

# 10.5 <u>Temporary Promotional Programs</u>

The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

### 10.5.1 Special Promotion

A special promotion will be offered to customers in Kansas City, St. Louis, and Springfield for service ordered between September 6, 1999 through October 31, 1999. The rates described below apply for the duration of the contract.

Business customers who order any lines or trunks from Section 5 of this tariff will receive the special promotional rate of \$40 per month per line/trunk. Standard line/trunk features, as specified in Section 5, are included in the rate.

Associated nonrecurring charges are waived. Customers will receive a special toll rate of \$.055 for outbound toll and \$.075 for inbound toll. The monthly recurring charge for 800 numbers is waived. Monthly recurring and nonrecurring charges are waived for other vertical features, as listed in Section 6. DID is available for \$.20 per number, with no installation charge.

To qualify for the promotion, customers must have at least \$250 in monthly recurring charges (local service and long distance) and have at least 6 lines/trunks. This offer cannot be combined with any other promotional rates currently in effect. Current customers of Gabriel are not eligible.

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CANCELIED

OCT 0 1 1999

Michael Public Commical Commical

FILED SEP 06 1999

ISSUED: August 30, 1999

EFFECTIVE: September 6, 1999

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

# GABRIEL COMMUNICATIONS OF MISSOURI, INC.

P.S.C. MO TARIFF NO. 1 **ORIGINAL PAGE 71** 

### MISCELLANEOUS SERVICES

Missouri Public Sowies Commission

10.4 Number Retention

The following charge applies whenever a customer requests to retain a telephone number.

Number retention, per telephone number

Non-Recurring Charge \$5.00

10.5 Temporary Promotional Programs

> The Company, may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and end dates of the promotional period.

> > CANCELLED

SEP 0 6 1999

By S# 71 Public Service Commission

Missouri Public Sorvico Commissión

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

# 10.5 Temporary Promotional Programs (Cont'd)

# 10.5.2 FLEXlinx Introductory Promotion

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Customers who order FLEXlinx between July 1, 2004 and August 31, 2004 will receive their 13<sup>th</sup> month of service free. The 13<sup>th</sup> month free will be given via a service credit on the invoice equal to the applicable monthly recurring charges on the original contract. Taxes and surcharges are excluded. Extra long distance minutes are not included. This promotion is void if the customer breaches any terms of the original contract during the first thirteen months. The free month is not redeemable for cash.

(AT)

### 10.5.3 Reserved for future use

(RT)

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ISSUED: June 7, 2004

EFFECTIVE: July 1, 2004

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux, Chief Regulatory Counsel 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017



Missouri Public Servico Commission

10.5 Temporary Promotional Programs (Cont'd)

10.5.2 Reserved for future use.

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By O.H. N.S. T. D. I

Public Service Commission
MISSOURI

# 10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders between March 5, 2003 and April 30, 2003. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible.

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Missouri Public Service Commission

FILED MAR 12 2003

ISSUED: March 5, 2003

EFFECTIVE: March 12, 2003

# Missouri Public

10.5 Temporary Promotional Programs (Cont'd) REC'D OCT 2 8 2002

10.5.2 Select Feature Package Promotion

Customers will receive a free Select Feature Package for each Select Feature Package ordered during the promotional period. Both the nonrecurring installation charge and the monthly recurring charges will be waived on the free Select Feature Package(s). This promotion runs between November 11, 2002 and December 31, 2002 and can be combined with other promotions. New customers and existing customers ordering new Select Feature Package(s) on lines or Voice T-1 Value Plans are eligible.

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### Existing Customer Buy 1, Get 1 Free Line Promotion

Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders between November 11, 2002 and December 31, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible.

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ISSUED: November 4, 2002

EFFECTIVE: November 11, 2002

By: G. Michael Cassity, President and Chief Operating Officer

Service Commission 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

FILED NOV 11 2002

Minnouri Public

10.5 Temporary Promotional Programs (Cont'd)

REC'D SEP 0 5 2002

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10.5.2

Service Commission

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# 10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

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Existing T-1 customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, or Broadband Bundle Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, long distance usage, taxes and surcharges on the free line(s). To be eligible, customers must place their orders between September 16, 2002 and November 30, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible.

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NOV 1 1 2002 by JUNRS JIDI Public Service Commission MSSOURI

CANCELLED

Micseyri Public

FILED SEP 1 6 2002

Service Commission

ISSUED: September 9, 2002

EFFECTIVE: September 16, 2002

Missouri Public

10.5 <u>Temporary Promotional Programs</u> (Cont'd)

RECD DEC 03 2001

10.5.2 Volume and Term Installation Charge Waivers

Service Commission

New customers who order ISDN-PRI or Voice T-1 Value Plan, or a minimum of twenty-four Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will receive a waiver of the non-recurring installation charges. Existing customers who order incremental lines, so that their total lines number 24 or more, will receive the waiver on the new lines. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

Any new customer signing a three-year contract for ISDN-PRI, Voice T-1 Value Plan, Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will have the non-recurring installation charges waived. In addition, existing three-year contract customers who add qualifying services for a three-year term will have the installation charges waived for the new services. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

# 10.5.3 Existing Customer Buy 1, Get 1 Free Line Promotion

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Existing customers who order a Single Business Line, Key System Service Line, PBX Trunk, T-1 AdvantEdge PBX Trunk, Broadband Bundle Line, or Central Office Line will receive an additional free line or trunk. In addition to having the monthly recurring charges waived on the free line, the non-recurring installation charges will also be waived on both the new line(s) added and the free line(s). There is no limit on the number of free lines/trunks. The monthly recurring charge waiver on the free line(s) is good for the life of the customer's contract. Customers are responsible for calling feature charges, End User Common Line charges, taxes and surcharges on the free line(s).

To be eligible, customers must place their orders between December 10, 2001 and February 15, 2002. Customers must have channels available on their existing T-1s, and cannot exceed 23 channels with the addition of the new lines. This promotion can be combined with other promotions. New customers are not eligible

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CANCELLED

SEP 16 2002 JUNES 71.01 Public Services Commission

Missouri Public

FILED DEC 1 0 2001

Service Commission

ISSUED: December 4, 2001

EFFECTIVE: December 10, 2001

P.S.C. MO TARIFF NO. 1 4<sup>th</sup> REVISED PAGE 71.01 REPLACING 3<sup>rd</sup> REVISED PAGE 71.01

**MISCELLANEOUS SERVICES** 

Missouri Public

10.5 Temporary Promotional Programs (Cont'd)

**REC'D NOV 15 2001** 

10.5.2 <u>Volume and Term Installation Charge Waivers</u>

Service Commission

New customers who order ISDN-PRI or Voice T-1 Value Plan, or a minimum of twenty-four Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will receive a waiver of the non-recurring installation charges. Existing customers who order incremental lines, so that their total lines number 24 or more, will receive the waiver on the new lines. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

Any new customer signing a three-year contract for ISDN-PRI, Voice T-1 Value Plan, Single Business Lines, Key System Service Lines, PBX Trunks, T-1 AdvantEdge PBX Trunks, Non-Standard Access Lines, and associated calling features will have the non-recurring installation charges waived. In addition, existing three-year contract customers who add qualifying services for a three-year term will have the installation charges waived for the new services. To be eligible, customers must place their orders between November 23, 2001 and February 15, 2002.

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Public Service Commission

Missouri Public

FILED NOV 23 2001

Service Commission

ISSUED: November 16, 2001

EFFECTIVE: November 23, 2001

P.S.C. MO TARIFF NO. 1 3<sup>rd</sup> REVISED PAGE 71.01 REPLACING 2<sup>nd</sup> REVISED PAGE 71.01

MISCELLANEOUS SERVICES

Missouri Public

REC'D JUL 13 2001

10.5 Temporary Promotional Programs (Cont'd)

10.5.3 "Free Month" Promotion

Service Commission

Customers signing new service contracts between July 23 and September 14, 2001 will receive a "free month" of service credit for each year of the applicable contract term. Customers will receive their free month after they have fulfilled their initial contract term, in the following manner:

- Customers signing a one-year contract receive the 13<sup>th</sup> month free.
- Customers signing a two-year contract receive the 13<sup>th</sup> and 25<sup>th</sup> months free.
- Customers signing a three-year contract receive the 13<sup>th</sup>, 25<sup>th</sup>, and 37<sup>th</sup> months free.

To qualify, the contract must include NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services for the entire contract term to receive the free month.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before September 14. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1 AdvantEdge PBX Service, and ISDN-PRI.) and Internet. Ancillary services (long distance, calling card, calling features), taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more that 30 days) at the time it is otherwise eligible to obtain its free month's service. Current customers, including those adding incremental products, are not eligible for this promotion.

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CANCELLED

Missouri Public

FILED JUL 23 2001

Service Commission

ISSUED: July 16, 2001

EFFECTIVE: July 23, 2001

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

Missouri Public Service Commission

# 10.5 <u>Temporary Promotional Programs</u> (Cont'd)

**REC'D MAY 17 2001** 

10.5.2 "Free Select Feature Package" Promotion

Existing NuVox customers who order two new Single Business Lines or Key System Lines through July 13, 2001 can order a Select Feature Package at no additional cost. The nonrecurring charge associated with Select Feature Package will be waived and the monthly recurring charge will be waived for the life of the contract. Customers can receive more than one free Select Feature Package, depending on the number of lines ordered. This offer can be combined with other existing promotions.

### 10.5.3 Service Rebate Voucher Promotion:

New customers and existing customers signing new term contracts between May 24, 2001 and July 13, 2001 will receive credit vouchers which can be redeemed in designated months. Customers signing 2 year contracts will receive two vouchers, each valued at \$300.00, and redeemable in the 6<sup>th</sup> and 18<sup>th</sup> month of the contract. Customers signing 3-year contracts will receive three vouchers, each valued at \$500, and redeemable in the 6<sup>th</sup>, 18<sup>th</sup>, and 30<sup>th</sup> months of the contract. Vouchers will be mailed to customers approximately 60 to 90 days after the contract is signed. The vouchers will be applied to the customer's monthly recurring charges. To be eligible, customers must order a minimum of 10 lines or trunks and Nuvox Internet service. Customer must remit the original voucher received from NuVox. This offer is not transferrable. This offer can be combined with other NuVox promotions noted below only through May 29, 2001.

### 10.5.4 Free Line Promotion:

New customers who order 7 flat-rated Single Business Lines or Key System Service Lines and NuVox Internet service (per location) between May 24, 2001 and July 13, 2001 will receive one additional line free. Nonrecurring charges will be waived and the monthly recurring charges will be waived for the life of the contract for the free line. Customers are responsible for calling feature charges, End User Common Line charges, taxes and other surcharges or services on the free line(s). Customers can receive more than one free line by ordering additional lines in 7 line increments. This offer can be combined with other noted NuVox promotions only through May 29, 2001.

# 10.5.5 DID Promotion:

New T-1 AdvantEdge PBX Service customers who order service between May 24, 2001 and July 13, 2001 can receive special DID service rates for the life of their contracts, as follows: 1 year contract - \$75.00 per month per T-1; 2 year contract - \$50.00 per month per T-1; 3 year contract - \$20.00 per month per T-1. Nonrecurring and DID number charges are not included. This offer can be combined with other NuVox promotions above only through May 29, 2001.

CANCELLED

Missouri Public Service Commission

FILED MAY 24 2001

rublic Service Commission
MISSOURI

ISSUED: May 17, 2001

EFFECTIVE: May 24, 2001

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017 (**A**T)

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MISCELLANEOUS SERVICES

Missouri Public

10.5 Temporary Promotional Programs (Cont'd)

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REC'D MAY 0 7 2001

10.5.2 "Free Select Feature Package" Promotion

Existing NuVox customers who order two new Single Business Lines or Key System Lines (fire Commission) July 13, 2001 can order a Select Feature Package at no additional cost. The nonrecurring charge associated with Select Feature Package will be waived and the monthly recurring charge will be waived for the life of the contract. Customers can receive more than one free Select Feature Package, depending on the number of lines ordered. This offer can be combined with other existing

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CANCELLED

MAY, 2 4 2001 219 RP71.01 **Public Service Commission** 

Missouri Public

FILED MAY 1 4 2001

Service Commission

ISSUED: May 7, 2001

EFFECTIVE: May 14, 2001

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10.5 <u>Temporary Promotional Programs (Cont'd)</u>

TER 0 2 2001

10.5.2 "Free Month" Promotion

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Public Service Commission

New customers who sign service contracts on or before April 5, 2001 will receive a "free month" of service credit in the month subsequent to each year of the applicable contract term.

Customers will receive their free month's service credit as follows:

- Customers signing a one-year contract receive the 13th month free.
- Customers signing a two-year contract receive the 13th and 25th months free.
- Customers signing a three-year contract receive the 13<sup>th</sup>, 25<sup>th</sup> and 37<sup>th</sup> months free.

To qualify, the service contract must include local and Internet service and be facilities-based. The dollar amount of the free month service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before April 5, 2001. Eligible services include various regulated services and Internet and other non-regulated services. Regulated services covered by the promotion are: Single Business Lines, Key System Service, Select Feature Package, calling features, PBX Trunk Service, T-1 AdvantEdge PBX Service, DID, DNIS, and ISDN-PRI.

Long distance, calling card, resold voice/data services, taxes, and surcharges are not subject to the promotion.

Only one "Free Month" promotion can apply per account. This promotion may be combined with other promotions. Customers will remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the customer's account must be in good standing (i.e., no past due balances of more than 30 days) at the time it is otherwise eligible to obtain its free month's service. The applicable free month's service credit will not exceed the customer's bill for service in 13th, 25th and 37th month, respectively. Current customers, including those adding incremental products, are not eligible for this promotion.

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**CANCELLED** 

MAY 1 4 2001 |St R P 71.01 Public Service Commussion

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FILED

MAR 09 2001

Public Service Commission

ISSUED: March 2, 2001

EFFECTIVE: March 9, 2001

## 10.5 <u>Temporary Promotional Programs (Continued)</u>

# 10.5.4 "Free Month" Promotion for New Customers

Customers who place new service orders between November 11, 2002 and December 31, 2002 for Bundled services will receive a "free month" of service credit in the first full month following the end of each year of service.

To qualify, customers must order Bundled services with 8 or more lines, long distance service on all lines, and qualifying Internet service. The dollar amount of the free service credit is the fixed monthly recurring charges for the Bundled service. The amount will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer at the time of original order. Customers must keep all services initially installed to receive the free month.

Other ancillary services, long distance usage in excess of the Broadband Bundle Plus 100 minutes per line, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more that 30 days) at the time it is otherwise eligible to obtain its free month's service.

# 10.5.5 Long Distance Promotion for Existing Customers

Existing customers who renew their service agreement and subscribe to NuVox long distance service on the new service agreement or who add NuVox long distance to their current service agreements will receive a special rate of \$.05/minute on inbound and outbound domestic long distance. This rate does not apply to calling card, audioconferencing, or international minutes of use. Calls under this plan will be billed with an 18-second minimum duration and will be billed in 6-second increments thereafter. Customers must order between December 17, 2002 and March 31, 2003.

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ISSUED: December 10, 2002

EFFECTIVE: December 17, 2002

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017



P.S.C. MO TARIFF NO. 1 2<sup>nd</sup> REVISED PAGE 71.02 REPLACING 1st REVISED PAGE 71.02

### MISCELLANEOUS SERVICES

Missouri Public

10.5 Temporary Promotional Programs (Continued) REC'D OCT 2 8 2002

"Free Month" Promotion for New Customers

Service Commission

Customers who place new service orders between November 11, 2002 and December 31, 2002 for (CT) Bundled services will receive a "free month" of service credit in the first full month following the end of each year of service.

To qualify, customers must order Bundled services with 8 or more lines, long distance service on all lines, and qualifying Internet service. The dollar amount of the free service credit is the fixed monthly recurring charges for the Bundled service. The amount will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer at the time of original order. Customers must keep all services initially installed to receive the free month.

Other ancillary services, long distance usage in excess of the Broadband Bundle Plus 100 minutes per line, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more that 30 days) at the time it is otherwise eligible to obtain its free month's service.

(CT)

(RT)

(RT)

CANCELLED

ISSUED: November 4, 2002

EFFECTIVE: November 11, 2002

Missouri Public

### MISCELLANEOUS SERVICES

REC'D FEB 1 4 2002

10.5 <u>Temporary Promotional Programs</u> (Continued)

10.5.4 "Free Month" Promotion for New Customers

Sorvice Commission

New customers ordering service by March 1, 2002 will receive a "free month" of service credit at the end of their contract term. To qualify, customers must subscribe to NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package, Call Transfer Disconnect, and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services initially ordered to receive the free month. This offer applies only to contract terms of 1 year or less.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before March 1, 2002. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1 AdvantEdge PBX Service, and ISDN-PRI), Internet, and Dedicated Data Services. Ancillary services (long distance, calling card, calling features), other nonregulated services, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more that 30 days) at the time it is otherwise eligible to obtain the free month's service. Current customers, including those adding incremental products, are not eligible for this promotion

10.5.5 T-1 Value Package Promotion

New customers who order the Voice T-1 Value Plan between February 22, 2002 and June 14, 2002 will receive a waiver of the non-recurring installation charges and the monthly recurring charges associated with all Business Calling Features. Existing T-1 Value Package customers who renew their service agreements will also receive the waiver of nonrecurring and monthly recurring charges on Calling Features. This offer can be combined with other promotions.

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Public Series Commission

Missouri Public

FILED FEB 2 2 2002

Service Commission

ISSUED: February 15, 2002

EFFECTIVE: February 22, 2002

By: G. Michael Cassity, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

Missouri Public Service Commission (AT)

10.5 <u>Temporary Promotional Programs</u> (Continued)

**RECD DEC 21 2001** 

# 10.5.4 "Free Month" Promotion for New Customers

New customers ordering service by March 1, 2002 will receive a "free month" of service credit at the end of the term of their service agreement. To qualify, customers must subscribe to NuVox local service, long distance service on all lines, Internet service, and two other services. Customers can choose among Direct Inward Dialing, Select Feature Package, Call Transfer Disconnect, and a variety of nonregulated NuVox services for their two additional services. Customers must keep all services initially ordered to receive the free month. This offer applies only to service agreements with a term of no more than 1 year.

The dollar amount of the free service credit will be based on the monthly recurring charges associated with the quantities of eligible services ordered by the customer on or before March 1, 2002. Eligible services include regulated voice services (Single Business Lines, Key System Service, PBX Trunk Service, T-1 AdvantEdge PBX Service, and ISDN-PRI), Internet, and Dedicated Data Services. Ancillary services (long distance, calling card, calling features), other nonregulated services, taxes/surcharges, and equipment/installation are not subject to the promotion and are not included in the free month calculation. Only one "free month" promotion can apply per account. This promotion may be combined with other promotions. Customers must remit the original certificate provided by the Company to receive their free month's service. In order to receive the free month, the Customer's account must be in good standing (i.e., no past due balances of more that 30 days) at the time it is otherwise eligible to obtain the free month's service. Current customers, including those adding incremental products, are not eligible for this promotion

(AT)

CANCELLED

FEB 2 2 2002
Public Service Commission
MISSOURI

Missouri Public

FILED DEC 28 2001

Service Commission

ISSUED: December 21, 2001

EFFECTIVE: December 28, 2001

### 10.6 Non-Standard Access Line

# 10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

# 10.6.2 Standard Features:

Touch-tone

10.6.3 <u>Availability</u>: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

# 10.6.4 Rates:

St. Louis/Kansas City Rates - Obsolete(4)

	Recurring <sup>(1)</sup>	Rate(2)	
Non-Standard Access Line		_	
Flat Rate - Principle Zone; MCA-1; MCA-2	\$55.00	\$39.87	(CR)
Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>	\$55.00	\$24.93	(CR)

# Springfield Rates- Obsolete(4)

	Non- Recurring <sup>(1)</sup>	Rate	
Non-Standard Access Line		-	(an)
Flat Rate - Principle Zone; MCA-1	\$55.00	\$30.21	(CR)
Flat Rate - MCA-2	\$55.00	\$18.19	(CR)

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006

N. F. -- -- 43-1--



<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

<sup>(4)</sup> This rate is obsolete and available only for existing Non-Standard Access Line contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

P.S.C. MO TARIFF NO. 1 3<sup>rd</sup> REVISED PAGE 72 REPLACING 2<sup>nd</sup> REVISEDPAGE 72

### MISCELLANEOUS SERVICES

# **CANCELLED**

Febuary 1, 2006

# 10.6 Non-Standard Access Line

# MISSOURI PUBLIC SERVICE COMMISSION

### 10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

# 10.6.2 Standard Features:

Touch-tone

10.6.3 <u>Availability</u>: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

### 10.6.4 Rates:

St. Louis/Kansas City Rates - Obsolete(4)

	Non- Recurring <sup>(1)</sup>	Monthly Rate <sup>(2)</sup>	
Non-Standard Access Line			
Flat Rate - Principle Zone; MCA-1; MCA-2	\$55.00	\$38.80	(CR)
Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>	\$55.00	\$24.26	(CR)

Springfield Rates-Obsolete<sup>(4)</sup>

	Non- Recurring <sup>(1)</sup>	Monthly Rate	
Non-Standard Access Line			(
Flat Rate - Principle Zone; MCA-1	\$55.00	\$29.40	(CR)
Flat Rate - MCA-2	\$55.00	\$17.70	(CR)

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

<sup>(4)</sup> This rate is obsolete and available only for existing Non-Standard Access Line contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

**REC'D JUN 27 2001** 

(AT) (AT)

10.6 Non-Standard Access Line

Service Commission

# 10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

### 10.6.2 Standard Features:

Touch-tone

10.6.3 <u>Availability</u>: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

# 10.6.4 Rates:

St. Louis/Kansas City Rates - Obsolete<sup>(4)</sup>

(AT)

	Non- Recurring <sup>(1)</sup>	Monthly Rate <sup>(2)</sup>	
Non-Standard Access Line			•
Flat Rate - Principle Zone; MCA-1; MCA-2	\$55.00	\$36.95	
Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>	\$55.00	\$23.10	

# Springfield Rates-Obsolete(4)

(AT)

	Non- Recurring <sup>(1)</sup>	Monthly Rate	
Non-Standard Access Line		<del>"</del>	
Flat Rate - Principle Zone; MCA-1	\$55.00	\$28.00	
Flat Rate - MCA-2	\$55.00	\$16.85	
	N	∕liššouri	Public

FILED JUL 3 0 2001

Service Commission

(AT)

<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

<sup>(4)</sup> This rate is obsolete and available only for existing Non-Standard Access Line contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

DANGO COM FUNCTION

10.6 Non-Standard Access Line

AZOD SEP 67 1995

10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems. This service may be provided either via Company facilities or via resale arrangements.

(AT)

10.6.2 Standard Features:

Touch-tone

10.6.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

10.6.4 Rates:

St. Louis/Kansas City Rates:

	Non-	Monthly
	Recurring <sup>(1)</sup>	Rate <sup>(2)</sup>
Non-Standard Access Line	· -	
Flat Rate - Principle Zone; MCA-1; MCA-2	\$55.00	\$36.95
Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>	\$55.00	\$23.10

Springfield Rates:

	Non- Recurring <sup>(1)</sup>	Monthly Rate
Non-Standard Access Line		
Flat Rate - Principle Zone; MCA-1	\$55.00	\$28.00
Flat Rate - MCANCELLED	\$55.00	\$16.85

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Public Service Commission

MISSOURI

FILED OCT 07 1999

(1) Applies to initial installations and subsequent changes, per line.

(3) MCA-4 is available in St. Louis only.

ISSUED: September 7, 1999

EFFECTIVE: October 7, 1999

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

# P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 72

# Mesouri Public Sordeo Commission

### MISCELLANEOUS SERVICES

HECD MAR 2 2 1999

### 10.6 Non-Standard Access Line

# 10.6.1 Description:

The Non-Standard Access Line provides a Customer with a single voice-grade telephonic communications channel which can be used to place or receive one call at a time. Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or key systems.

### 10.6.2 Standard Features:

Touch-tone

10.6.3 <u>Availability</u>: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

### 10.6.4 Rates:

St. Louis/Kansas City Rates:

	Non- Recurring <sup>(1)</sup>	Monthly Rate <sup>(2)</sup>
Non-Standard Access Line		
Flat Rate - Principle Zone; MCA-1; MCA-2	\$55.00	\$36.95
Flat Rate - MCA-3; MCA-4 <sup>(3)</sup>	\$55.00	\$23.10

### Springfield Rates:

	Non- Recurring <sup>(1)</sup>	Monthly Rate
Non-Standard Access Line		
Flat Rate - Principle Zone; MCA-1	\$55.00	\$28.00
Flat Rate - MCA-2	\$55.00	\$16.85

# CANCELLED

OCT 07 1999

Public Service Commission
MISSOURI

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999



<sup>(1)</sup> Applies to initial installations and subsequent changes, per line.

<sup>(2)</sup> Serving areas, local calling, and MCA zones for Non-Standard Access Lines are defined in the Southwestern Bell Local Exchange Tariff, Section 1.5.

<sup>(3)</sup> MCA-4 is available in St. Louis only.

# 10.7 Remote Call Forwarding

# 10.7.1 Description

Remote Call Forwarding (RCF) provides the subscriber with a "local" 7- or 10-digit number telephone number, which can be used by callers outside of the subscriber's exchange. Calls appear to the calling party to be local in nature. Calls to the RCF number are automatically forwarded to another telephone number designated by the RCF subscriber. The RCF number can be in either a different exchange (remote) or another central office within the same exchange (local).

### 10.7.2 General Regulations

- A. RCF is subject to the availability of Company facilities and compatibility with customer facilities and configuration. Transmission quality is dependent upon distance and routing of the forwarded call and is not suitable for data.
- B. Terminating stations must have incoming call capability.
- C. Additional paths can be ordered to handle multiple calls to the RCF number, as long as there are adequate customer facilities to handle multiple calls at the terminating end.
- D. The RCF subscriber is responsible for all charges between the RCF number and the terminating number, including toll.
- E. The caller is responsible for charges between the originating number and the RCF number.
- F. One directory listing per access path ordered is provided without charge for the telephone directory associated with the RCF number. Additional listings may be ordered as specified in the Directory Listings section of this tariff.
- G. Account codes cannot be placed on the terminating number. Caller ID information may not be available on the terminating end. Distinctive ringing is not available on incoming calls.
- H. The terminating line cannot be a residential line.

# 10.7.3 Rates

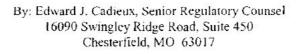
	Monthly Rate	Non-recurring Charge	
RCF, per Access Path	\$16.85	\$15.41	(CR)
Flat-rated Usage, per Access Path	\$7.85	N/A	(CR)

### 10.7.4 Application of Rates

- A. The non-recurring charge (NRC) will not apply on outside moves of service if there is no telephone number change.
- B. The NRC applies to change the RCF number or the change the number to which calls are forwarded, or to change both numbers at the same time.
- C. Only one NRC applies if more than one Access Path is ordered at the same time.
- D. The Unmeasured Usage charge applies for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local RCF number.
- E. The minimum contract period is one month.

ISSUED: December 8, 2006 EFFECTIVE: January 8, 2007

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061





### 10.7 Remote Call Forwarding

# 10.7.1 Description

Remote Call Forwarding (RCF) provides the subscriber with a "local" 7- or 10-digit number telephone number, which can be used by callers outside of the subscriber's exchange. Calls appear to the calling party to be local in nature. Calls to the RCF number are automatically forwarded to another telephone number designated by the RCF subscriber. The RCF number can be in either a different exchange (remote) or another central office within the same exchange (local).

### 10.7.2 General Regulations

- A. RCF is subject to the availability of Company facilities and compatibility with customer facilities and configuration. Transmission quality is dependent upon distance and routing of the forwarded call and is not suitable for data.
- B. Terminating stations must have incoming call capability.
- C. Additional paths can be ordered to handle multiple calls to the RCF number, as long as there are adequate customer facilities to handle multiple calls at the terminating end.
- D. The RCF subscriber is responsible for all charges between the RCF number and the terminating number, including toll.
- E. The caller is responsible for charges between the originating number and the RCF number.
- F. One directory listing per access path ordered is provided without charge for the telephone directory associated with the RCF number. Additional listings may be ordered as specified in the Directory Listings section of this tariff.
- G. Account codes cannot be placed on the terminating number. Caller ID information may not be available on the terminating end. Distinctive ringing is not available on incoming calls.
- H. The terminating line cannot be a residential line.

### 10.7.3 Rates

	Monthly Rate	Non-recurring Charge	
			(CR)
RCF, per Access Path	\$16.18	\$15.41	(CR)
Flat-rated Usage, per Access Path	\$7.55	N/A	

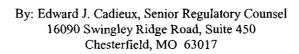
# 10.7.4 Application of Rates

- A. The non-recurring charge (NRC) will not apply on outside moves of service if there is no telephone number change.
- B. The NRC applies to change the RCF number or the change the number to which calls are forwarded, or to change both numbers at the same time.
- C. Only one NRC applies if more than one Access Path is ordered at the same time.
- D. The Unmeasured Usage charge applies for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local RCF number.
- E. The minimum contract period is one month.

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006







# CANCELLED

### 10.7 Remote Call Forwarding

Febuary 1, 2006

### 10.7.1 Description

MISSOURI PUBLIC SERVICE COMMISSION

Remote Call Forwarding (RCF) provides the subscriber with a "local" 7- or 10-digit number telephone number, which can be used by callers outside of the subscriber's exchange. Calls appear to the calling party to be local in nature. Calls to the RCF number are automatically forwarded to another telephone number designated by the RCF subscriber. The RCF number can be in either a different exchange (remote) or another central office within the same exchange (local).

# 10.7.2 General Regulations

- A. RCF is subject to the availability of Company facilities and compatibility with customer facilities and configuration. Transmission quality is dependent upon distance and routing of the forwarded call and is not suitable for data.
- B. Terminating stations must have incoming call capability.
- C. Additional paths can be ordered to handle multiple calls to the RCF number, as long as there are adequate customer facilities to handle multiple calls at the terminating end.
- D. The RCF subscriber is responsible for all charges between the RCF number and the terminating number, including toll.
- E. The caller is responsible for charges between the originating number and the RCF number.
- F. One directory listing per access path ordered is provided without charge for the telephone directory associated with the RCF number. Additional listings may be ordered as specified in the Directory Listings section of this tariff.
- G. Account codes cannot be placed on the terminating number. Caller ID information may not be available on the terminating end. Distinctive ringing is not available on incoming calls.
- H. The terminating line cannot be a residential line.

# 10.7.3 Rates

	Monthly Rate	Non-recurring Charge	
			(CR)
RCF, per Access Path	\$15.75	\$15.00	(CR)
Flat-rated Usage ner Access Path	\$7.35	N/A	

# 10.7.4 Application of Rates

- A. The non-recurring charge (NRC) will not apply on outside moves of service if there is no telephone number change.
- B. The NRC applies to change the RCF number or the change the number to which calls are forwarded, or to change both numbers at the same time.
- C. Only one NRC applies if more than one Access Path is ordered at the same time.
- D. The Unmeasured Usage charge applies for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local RCF number.
- E. The minimum contract period is one month.

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

# Missouri Public Service Commission

(AT)

# 10.7 Remote Call Forwarding

# 10.7.1 Description

**REC'D NOV 02 2000** 

Remote Call Forwarding (RCF) provides the subscriber with a "local" 7- or 10-digit number telephone number, which can be used by callers outside of the subscriber's exchange. Calls appear to the calling party to be local in nature. Calls to the RCF number are automatically forwarded to another telephone number designated by the RCF subscriber. The RCF number can be in either a different exchange (remote) or another central office within the same exchange (local).

# 10.7.2 General Regulations

- A. RCF is subject to the availability of Company facilities and compatibility with customer facilities and configuration. Transmission quality is dependent upon distance and routing of the forwarded call and is not suitable for data.
- B. Terminating stations must have incoming call capability.
- C. Additional paths can be ordered to handle multiple calls to the RCF number, as long as there are adequate customer facilities to handle multiple calls at the terminating end.
- D. The RCF subscriber is responsible for all charges between the RCF number and the terminating number, including toll.
- E. The caller is responsible for charges between the originating number and the RCF number.
- F. One directory listing per access path ordered is provided without charge for the telephone directory associated with the RCF number. Additional listings may be ordered as specified in the Directory Listings section of this tariff.
- G. Account codes cannot be placed on the terminating number. Caller ID information may not be available on the terminating end. Distinctive ringing is not available on incoming calls.
- H. The terminating line cannot be a residential line.

# 10.7.3 Rates

	Monthly Rate	Non-recurring Charge
RCF, per Access Path	\$15.00	\$15.00
Flat-rated Usage, per Access Path	\$7.00	N/A

# 10.7.4 Application of Rates

- A. The non-recurring charge (NRC) will not apply on outside moves of service if there is no telephone number change.
- B. The NRC applies to change the RCF number or the change the number to which calls are forwarded, or to change both numbers at the same time.
- C. Only one NRC applies if more than one Access Path is ordered at the same time.
- D. The Unmeasured Usage charge applies for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local RCF number.
- E. The minimum contract period is one month.

(AT)

ISSUED: November 2, 2000

EFFECTIVE: December 2, 2000

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

Missouri Public Service Commission

#### Association Package(1) 10.8

(AT)

### 10.8.1 Description

The Association Package is an optional pricing plan which makes available special pricing to qualifying associations and to bona fide members of qualifying associations. Associations and association members will receive special rates for local service and long distance. In order to qualify for the Association Package, associations and members must meet eligibility requirements as specified in this Tariff.

# 10.8.2 Member Regulations

- The Association Package is available only to business customers who qualify for Gabriel service as defined in this Tariff.
- Members must be located in Gabriel's service area.
- Members of participating associations must be able to provide proof of valid association membership.
- D. Each member will execute an individual Term Service Agreement with the Company and is considered to be a customer separate from the association.

# 10.8.3 Association Regulations

- An eligible association is defined as a for-profit or not-for-profit entity whose members promote a common trade, profession, service, or cause.
- B. Participating associations must be pre-qualified by Gabriel and complete a participation agreement to be eligible to participate in the program.
- C. Associations must make available to Gabriel on a quarterly basis membership lists with names, telephone numbers, and addresses to confirm membership of potential customers and support marketing efforts.
- D. Associations must agree to endorse Gabriel and inform members of the Association Package.
- E. Associations have no liability for individual members.
- F. Associations will receive quarterly lists from Gabriel regarding members who have ordered the Association Package.

#### 10.8.4 Rates

Local Voice Service	5% discount off monthly recurring charges for these voice services: Single	
	Business Lines; Key System Service; PBX Trunk Service; ISDN-PRI;	
	and T-1 AdvantEdgestri PBX Service channels/Interface	
Long Distance Service	\$.0683 per minute for both inbound and outbound dedicated domestic long	(CF
	distance in the 48 contiguous states.	<b>`</b>

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### 10.8.5 Application of Rates

- A. The 5% discount on voice services applies only to the services listed above.
- B. Rates apply to contract terms of one, two, and three years.
- C. Calling Card and international toll rates are not included in the Package.
- D. These rates can be combined with other pricing plans unless otherwise noted in this Tariff.

(AT)

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> This service is obsolete and available only to existing customers under existing contracts.

(AT

# Miscellaneous services Missouri Public

### 10.8 Association Package

# **REC'D NOV 02 2000**

# 10.8.1 Description

The Association Package is an optional pricing plan which makes available special pricing to qualifying associations and to bona fide members of qualifying associations. Associations and association members will receive special rates for local service and long distance. In order to qualify for the Association Package, associations and members must meet eligibility requirements as specified in this Tariff.

# 10.8.2 Member Regulations

- A. The Association Package is available only to business customers who qualify for Gabriel service as defined in this Tariff.
- B. Members must be located in Gabriel's service area.
- C. Members of participating associations must be able to provide proof of valid association membership.
- D. Each member will execute an individual Term Service Agreement with the Company and is considered to be a customer separate from the association.

### 10.8.3 Association Regulations

- A. An eligible association is defined as a for-profit or not-for-profit entity whose members promote a common trade, profession, service, or cause.
- B. Participating associations must be pre-qualified by Gabriel and complete a participation agreement to be eligible to participate in the program.
- C. Associations must make available to Gabriel on a quarterly basis membership lists with names, telephone numbers, and addresses to confirm membership of potential customers and support marketing efforts.
- D. Associations must agree to endorse Gabriel and inform members of the Association Package.
- E. Associations have no liability for individual members.
- F. Associations will receive quarterly lists from Gabriel regarding members who have ordered the Association Package.

### 10.8.4 Rates

Local Voice Service	5% discount off monthly recurring charges for these voice services: Single Business Lines; Key System Service; PBX Trunk Service; ISDN-PRI; and T-1 AdvantEdge <sup>sm</sup> PBX Service channels/Interface
Long Distance Service	\$.065 per minute for both inbound and outbound dedicated domestic long distance in the 48 contiguous states.

### 10.8.5 Application of Rates

- A. The 5% discount on voice services applies only to the services listed above.
- B. Rates apply to contract terms of one, two, and three years.
- C. Calling Card and international toll rates are not included in the Package.
- D. These rates can be combined with other pricing plans unless otherwise noted in this Tariff.

(AT)

ISSUED: November 2, 2000

EFFECTIVE: December 2, 2000

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017



# 10.9 Third Party Switched Service

Effective 10/20/06, standard access line service offered by NuVox under the terms of this tariff but provisioned via dial-tone obtained from a third party vendor will be increased by \$8.42 per line per month in light of increased costs to NuVox.

### 10.10 NuVox SoftPhone

NuVox SoftPhone provides the capability to make voice calls using software loaded on a computer located at the customer's premises where unchannelized VoxIP broadband service is provisioned to allow for full capacity data transmission. NuVox SoftPhone includes assignment of a local telephone number and 911 capability. For intrastate long-distance calls placed using NuVox SoftPhone, a rate of \$.0485 per minute (or other applicable rate plane) will apply. No additional charge applies to local calls made using NuVox SoftPhone. Important information pertaining to and instructions for obtaining the software for NuVox SoftPhone are available at the NuVox website

# (CR)

# 10.11 Major Account Plan

Existing major account customers with more than \$8000 in billed monthly recurring revenue will receive a discount off of the January, 2007 rate increase (which otherwise is 3.99%) in the form of a cap which limits the increase to 2.5% above the applicable pre-existing rate.

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(AT)

ISSUED: December 8, 2006

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

(AT)

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### MISCELLANEOUS SERVICES

# 10.9 Third Party Switched Service

Effective 10/20/06, standard access line service offered by NuVox under the terms of this tariff but provisioned via dial-tone obtained from a third party vendor will be increased by \$8.42 per line per month in light of increased costs to NuVox.

# 10.10 NuVox SoftPhone

NuVox SoftPhone provides the capability to make voice calls using software loaded on a computer located at the customer's premises where unchannelized VoxIP broadband service is provisioned to allow for full capacity data transmission. NuVox SoftPhone includes assignment of a local telephone number and 911 capability. For intrastate long-distance calls placed using NuVox SoftPhone, a rate of \$.045 per minute (or other applicable rate plane) will apply. No additional charge applies to local calls made using NuVox SoftPhone. Important information pertaining to and instructions for obtaining the software for NuVox SoftPhone are available at the NuVox website

EFFECTIVE: November 30, 2006

Cancelled
January 8, 2007
Missouri Public

Service Commission

ISSUED: October 30, 2006



**ORIGINAL PAGE 72.03** 

### MISCELLANEOUS SERVICES

# 10.8 Third Party Switched Service

Effective 10/20/06, standard access line service offered by NuVox under the terms of this tariff but provisioned via dial-tone obtained from a third party vendor will be increased by \$8.42 per line per month in light of increased costs to NuVox.

(AT) (AT)(NR) (AT)

ISSUED: September 20, 2006

EFFECTIVE: October 20, 2006



P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 73 REPLACING ORIGINAL PAGE 73

Gabriel<sup>sm</sup> AdvantEdge Service – Obsolete (1) Sorvice Commission (AT)

# 11.1 Description

REC'D FEB 17 2000

Gabriel AdvantEdge Service offers specialized pricing and/or service arrangements for business customers. Gabriel's MultiService Access Interface uses state-of-the art facilities to integrate voice, data and internet communications. Gabriel's Service Access Interface uses state-of-the-art facilities to provide voice communications. Special dedicated toll pricing is available only with AdvantEdge arrangements described in this section. Gabriel AdvantEdge Service is subject to the availability of Company facilities and compatibility with customer lines/trunks and premises equipment.

### 11.2 Payment Plan

The minimum contract period is one year. During the contract period, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. Interface nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

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FILED MAR 1 8 2000

(AT)

<sup>(1)</sup> The services in this section are obsolete and available only to existing Gabriel AdvantEdge Service customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

# P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 73

# Gabrielsm AdvantEdge Service

JUL 1 9 1999

# 11.1 Description

Gabriel AdvantEdge Service offers specialized pricing and/or service and any customers. Gabriel's MultiService Access Interface uses state-of-the art facilities to integrate voice, data and internet communications. Gabriel's Service Access Interface uses state-of-the-art facilities to provide voice communications. Special dedicated toll pricing is available only with AdvantEdge arrangements described in this section. Gabriel AdvantEdge Service is subject to the availability of Company facilities and compatibility with customer lines/trunks and premises equipment.

# 11.2 Payment Plan

The minimum contract period is one year. During the contract period, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. Interface nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

CANCELLED

MAR 1 8 2000

By 1<sup>55</sup> RP 73

Public Service Communication

Missouri Public Sordee Commissior

FILED AUG 1 8 1999

ISSUED: July 19, 1999

EFFECTIVE: August 18, 1999

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

# Gabrielsm AdvantEdge Service - Obsolete (4)

### 11.3 Rates

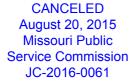
### 11.3.1 Interface and Line/Trunk Rates

A minimum of eight lines/trunks is required for AdvantEdge applications. Recurring pricing has two components: a monthly base charge for the interface and monthly charges for each line/trunk. Non-recurring charges apply only to the interface. Non-recurring interface charges vary depending on the contract term of 1, 2, or 3+ years.

	Monthly Recurring Charge	Non-Recurring <u>Charge</u>	
MultiService Access Interface <sup>(1)</sup> (Analog or Digital)	\$431.55/interface	\$925.00 (1 Year Contract) \$500.00 (2 Year Contract) \$250.00 (3 Year Contract)	(CR)
Service Access Interface <sup>(2)</sup> (Analog or Digital)	\$215.78/interface	\$925.00 (1 Year Contract) \$500.00 (2 Year Contract) \$250.00 (3 Year Contract)	(CR)
Digital Trunk	\$21.58 per trunk	N/A	(CR)
Analog Trunk/Analog Line	\$32.37 per trunk/line	N/A	(CR)
Direct Inward Dialing for Digital Trunks	\$.21 per number	N/A	(CR)
Optional Line Features <sup>(3)</sup>	\$0	\$5.00 per feature	

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup>Up to 60 voice lines/trunks maximum per interface.

<sup>(2)</sup> Up to 24 voice lines/trunks maximum per interface.

<sup>(3)</sup> Optional Line Features are described in Section 6. Call Transfer Disconnect is not included in this pricing. Monthly recurring and non-recurring charges as specified in Section 6 will be applied to Call Transfer Disconnect.

<sup>&</sup>lt;sup>(4)</sup>The services in this section are obsolete and available only to existing Gabriel AdvantEdge Service customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

#### Gabrielsm AdvantEdge Service - Obsolete (4)

#### 11.3 Rates

#### 11.3.1 Interface and Line/Trunk Rates

A minimum of eight lines/trunks is required for AdvantEdge applications. Recurring pricing has two components: a monthly base charge for the interface and monthly charges for each line/trunk. Non-recurring charges apply only to the interface. Non-recurring interface charges vary depending on the contract term of 1, 2, or 3+ years.

	Monthly	Non-Recurring	
	Recurring Charge	<u>Charge</u>	
MultiService Access Interface <sup>(1)</sup>	# 100 co/;	#005 00 (1 N	(CR)
(Analog or Digital)	\$420.00/interface	\$925.00 (1 Year Contract)	(010)
		\$500.00 (2 Year Contract)	
		\$250.00 (3 Year Contract)	
Service Access Interface <sup>(2)</sup>			(CR)
(Analog or Digital)	\$210.00/interface	\$925.00 (1 Year Contract)	(CIt)
		\$500.00 (2 Year Contract)	
		\$250.00 (3 Year Contract)	
Digital Trunk	\$21.00 per trunk	N/A	(CR)
Analog Trunk/Analog Line	\$31.50 per trunk/line	N/A	(CR)
Direct Inward Dialing for Digital Trunks	\$.20 per number	N/A	
Optional Line Features <sup>(3)</sup>	\$0	\$5.00 per feature	

### **CANCELLED**

Febuary 1, 2006

# MISSOURI PUBLIC SERVICE COMMISSION

ISSUED: March 2, 2005

<sup>(1)</sup>Up to 60 voice lines/trunks maximum per interface.

<sup>(2)</sup> Up to 24 voice lines/trunks maximum per interface.

<sup>(3)</sup> Optional Line Features are described in Section 6. Call Transfer Disconnect is not included in this pricing. Monthly recurring and non-recurring charges as specified in Section 6 will be applied to Call Transfer Disconnect.

<sup>(4)</sup> The services in this section are obsolete and available only to existing Gabriel AdvantEdge Service customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

Gabriel<sup>sm</sup> AdvantEdge Service - Obsolete (4)

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#### Misseyri Public Service Commission

11.3 Rates

11.3.1 Interface and Line/Trunk Rates

**REC'D FEB 17 2000** 

A minimum of eight lines/trunks is required for AdvantEdge applications. Recurring pricing has two components: a monthly base charge for the interface and monthly charges for each line/trunk. Non-recurring charges apply only to the interface. Non-recurring interface charges vary depending on the contract term of 1, 2, or 3+ years.

	Monthly Recurring Charge	Non-Recurring <u>Charge</u>
MultiService Access Interface <sup>(1)</sup> (Analog or Digital)	\$400.00/interface	\$925.00 (1 Year Contract) \$500.00 (2 Year Contract) \$250.00 (3 Year Contract)
Service Access Interface <sup>(2)</sup> (Analog or Digital)	\$200.00/interface	\$925.00 (1 Year Contract) \$500.00 (2 Year Contract) \$250.00 (3 Year Contract)
Digital Trunk	\$20.00 per trunk	N/A
Analog Trunk/Analog Line	\$30.00 per trunk/line	N/A
Direct Inward Dialing for Digital Trunks	\$.20 per number	N/A
Optional Line Features <sup>(3)</sup>	\$0	\$5.00 per feature

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FILED MAR 1 8 2000

EFFECTIVE: March 18, 2000

(AT)

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ISSUED: February 17, 2000

<sup>(1)</sup> Up to 60 voice lines/trunks maximum per interface.
(2) Up to 24 voice lines/trunks maximum per interface.

<sup>(3)</sup> Optional Line Features are described in Section 6. Call Transfer Disconnect is not included in this pricing.

Monthly recurring and non-recurring charges as specified in Section 6 will be applied to Call Transfer Disconnect.

<sup>(4)</sup> The services in this section are obsolete and available only to existing Gabriel AdvantEdge Service customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

#### Gabrielsm AdvantEdge Service

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#### 11.3 Rates

JUL 1 9 1999

#### 11.3.1 Interface and Line/Trunk Rates

A minimum of eight lines/trunks is required for AdvantEdge applications C alectivities Culture pricing has two components: a monthly base charge for the interface and monthly charges for each line/trunk. Non-recurring charges apply only to the interface. Nonrecurring interface charges vary depending on the contract term of one, two, or three years. Optional Line Features are described in Section 6.

	Monthly <u>Recurring Charge</u>	Non-Recurring <u>Charge</u>
MultiService Access Interface <sup>(1)</sup> (Analog or Digital)	\$400.00/interface	\$925.00 (1 Year Contract) \$500.00 (2 Year Contract) \$250.00 (3 Year Contract)
Service Access Interface <sup>(2)</sup> (Analog or Digital)	\$200.00/interface	\$925.00 (1 Year Contract) \$500.00 (2 Year Contract) \$250.00 (3 Year Contract)
Digital Trunk	\$20.00 per trunk	N/A
Analog Trunk/Analog Line	\$30.00 per trunk/line	N/A
Direct Inward Dialing for Digital Trunks	\$.20 per number	N/A
Optional Line Features <sup>(3)</sup>	\$0	\$5.00 per feature

### CANCELLED.

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<sup>(1)</sup>Up to 60 voice lines/trunks maximum per interface. (2) Up to 24 voice lines/trunks maximum per interface.

<sup>(3)</sup> Call Transfer Disconnect is not included in this pricing. Monthly recurring and non-recurring charges as specified in Section 6 will be applied to Call Transfer Disconnect.

### Gabrielsm AdvantEdge Service - Obsolete(1)

#### 11.3.2 Special Dedicated Toll Rates

This special toll pricing is available only to customers who subscribe to the AdvantEdge services in Section 11.3.1. Toll pricing for non-AdvantEdge services is contained in Section 8. Definitions and timing of messages for toll services specified below are contained in Section 8.

#### Toll Rates for MultiService Access Customers

	Per Minute	Other Charges	
Domestic Outbound Toll	\$.0578		(CR)
Domestic Inbound Toll	\$.0788	\$5.00 non-recurring set-up charge per Inbound Toll Number	(CR)
Travel Card Service	\$.20	\$.30 per use payphone surcharge	

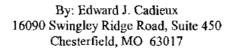
#### Toll Rates for Service Access Customers

	Per Minute	Other Charges	(CR)
Domestic Outbound Toll	\$.0683		(010)
Domestic Inbound Toll	\$.0893	\$5.00 non-recurring set-up charge per Inbound Toll Number	(CR)
Travel Card Service	\$.25	\$.25 per use \$.30 per use payphone surcharge	

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005







<sup>(1)</sup> The services in this section are obsolete and available only to existing Gabriel AdvantEdge Service customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.

# Gabriel<sup>sm</sup> AdvantEdge Service - Obsolete<sup>(1)</sup> Gordon Commission (AT)

#### 11.3.2 Special Dedicated Toll Rates

**REC'D FEB 17 2000** 

This special toll pricing is available only to customers who subscribe to the AdvantEdge services in Section 11.3.1. Toll pricing for non-AdvantEdge services is contained in Section 8. Definitions and timing of messages for toll services specified below are contained in Section 8.

#### Toll Rates for MultiService Access Customers

	Per Minute	Other Charges
Domestic Outbound Toll	\$.055	
Domestic Inbound Toll	\$.075	\$5.00 non-recurring set-up charge per Inbound Toll Number
Travel Card Service	\$.20	\$.30 per use payphone surcharge

#### **Toll Rates for Service Access Customers**

	Per Minute	Other Charges
Domestic Outbound Toll	\$.065	
Domestic Inbound Toll	\$.085	\$5.00 non-recurring set-up charge per Inbound Toll Number
Travel Card Service	\$.25	\$.25 per use \$.30 per use payphone surcharge

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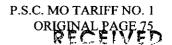
ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

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<sup>(1)</sup> The services in this section are obsolete and available only to existing Gabriel AdvantEdge Service customers for the duration of their contracts. Additions to service must be made from sections 12 and 13.



### Gabriel<sup>sm</sup> AdvantEdge Service

JUL 1 9 1999

#### 11.3.2 Special Dedicated Toll Rates

This special toll pricing is available only to customers who subscribe Advante departure services in Section 11.3.1. Toll pricing for non-Advantedge services is contained in Section 8. Definitions and timing of messages for toll services specified below are contained in Section 8.

#### Toll Rates for MultiService Access Customers

	Per Minute	Other Charges
Domestic Outbound Toll	\$.055	
Domestic Inbound Toll	\$.075	\$5.00 non-recurring set-up charge per Inbound Toll Number
Travel Card Service	\$.20	\$.30 per use payphone surcharge

#### **Toll Rates for Service Access Customers**

	Per Minute	Other Charges
Domestic Outbound Toll	\$.065	
Domestic Inbound Toll	\$.085	\$5.00 non-recurring set-up charge per Inbound Toll Number
Travel Card Service	\$.25	\$.25 per use \$.30 per use payphone surcharge

CANCELLED

MAR 1 8 2000

Public Service Communication
MISSOURI

Missouri Public Sorvice Commission

FILED AUG 1 8 1999

ISSUED: July 19, 1999

EFFECTIVE: August 18, 1999

#### GABRIEL<sup>sm</sup> MILLENNIUM BUSINESS SERVICES

## Missouri Public

#### 12.1 Single Business Lines

#### 12.1.1 Description

REC'D FEB 17 2000

The Single Business Line is an analog, loop-start line that can be connected to a single device, e.g., a single telephone line set (2500 set compatible), fax, or modem. Single Business Lines cannot be used to serve multi-line devices such as key systems or PBXs. Single Business Lines do not support hunting.

#### 12.1.2 Standard Features

- Touch-tone
- 900 Number Blocking

#### 12.1.3 Optional Features

- The Select Feature Package, described in 12.3 following, can be added to Lines, subject to CPE compatibility.
- Individual Business Telephone Features can be added to Single Business Lines, subject to the regulations and rates specified in section 6.

#### 12.2 Key System Service

#### 12.2.1 Description

Key System Service is an analog, loop start facility that is provided on a multi-line basis. Key System Service is intended for use with most key systems.

#### 12.2.2 Standard Features

- Touch-tone
- Hunting
- 900 Number Blocking

#### 12.2.3 Optional Features

- The Select Feature Package, described in 12.3 following, can be added to Key System Service on a per line basis, subject to CPE compatibility.
- Individual Business Telephone Features can be added to Key System Service on a per line basis, subject to the regulations and rates specified in section 6.

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Missouri Publica Vica Commission

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

# GABRIEL<sup>5m</sup> MILLENNIUM BUSINESS SERVICE MIGSOUPI Public

#### 12.3 Select Feature Package

#### 12.3.1 Description

REC'D FEB 17 2000

The Select Feature Package is an optional package of Business Telephone Features, individually described in Sections 1 and 6, which can be added to Single Business Lines and Key System Service.

#### 12.3.2 Features

- All Select Features Packages come with Caller ID and Call Forward Variable.
- Customers select three of the following additional features as part of their customized package: Auto Redial; Call Forward - Busy; Call Forward - Don't Answer; Call Forward - Busy/Don't Answer; Call Return; Call Waiting; Priority Call; Remote Access to Call Forwarding; Speed Dialing 30; Three-Way Calling; or Toll Restriction.
- Business Telephone Features are subject to availability of Company facilities and compatibility with central office equipment, customer line, and premises equipment. When multiple features are activated on the same line, some features will take precedence over others.

#### 12.4 PBX Trunk Service

#### 12.4.1 Description

PBX Trunk Service is an analog, analog DID, digital, or digital DID facility provided on a per DS-0 channel basis. PBX Trunk Service is intended for use with most PBXs and some key systems.

#### 12.4.2 Standard Features

- Signaling
- Hunting
- 900 Number Blocking
- Directionality: DID, DOD or two way, as specified by the Customer
- Automatic Number Identification

#### 12.4.3 Optional Features

- Analog Direct Inward Dialing
- Digital Direct Inward Dialing

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SOMES CONTRACTED FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

### GABRIEL<sup>5m</sup> MILLENNIUM BUSINESS SERVICES

#### 12.5 <u>T-1 AdvantEdge<sup>sm</sup> PBX Service</u>

#### Misseuri Public Sorvice Commission

#### 12.5.1 Description

**RECD FEB 17 2000** 

T-1 AdvantEdge PBX Service provides analog, analog DID, digital, or digital DID channels over a DS-1 facility. T-1 AdvantEdge PBX Service is intended for use with PBXs and larger key systems. This service can be voice only or carry both voice and data traffic on a per channel basis for up to 24 DS-0s of bandwidth. The customer is charged for the T-1 interface and up to 24 individual channels.

#### 12.5.2 Standard Features

- Signaling
- Directionality: DID, DOD or two way, as specified by the Customer
- Automatic Number Identification

#### 12.5.3 Optional Features

- Analog Direct Inward Dialing
- Digital Direct Inward Dialing
- Dialed Number Identification Service

Missouri Public Service Commission

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

# GABRIEL<sup>577</sup> MILLENNIUM BUSINESS SERVICES OF COMMISSION

12.6 Payment Plan

**RECD FEB 17 2000** 

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

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Service Commission

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

#### GABRIEL<sup>sm</sup> MILLENNIUM BUSINESS SERVICES

12.7 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines	No.				
Per Line, Flat Rate					
St. Louis/Kansas City	\$39.27	\$50.00	\$30.00	\$10.00	(CR
Springfield	\$33.66	\$50.00	\$30.00	\$10.00	(CR
Key System Service					
Per Multi-line, Flat Rate					
St. Louis	\$48.24	\$50.00	\$30.00	\$10.00	(CR
Kansas City	\$44.88	\$50.00	\$30.00	\$10.00	(CR
Springfield	\$37.02	\$50.00	\$30.00	\$10.00	(CR
Select Feature Package					
Per Package, Per Line	\$7.85	\$14.50	\$14.50	\$14.50	(CR
PBX Trunk Service					
Per DS-0, Flat Rate					
St. Louis/Kansas City	\$48.24	\$50.00	\$30.00	\$10.00	(CR
Springfield	\$37.02	\$50.00	\$30.00	\$10.00	(CR
Analog DID, Per Trunk Equipped	\$16.85	\$15.00	\$15.00	\$15.00	(CR
Digital DID, Per Trunk Equipped	\$11.22	\$10.00	\$10.00	\$10.00	(CR
Per DID Number	\$.22	N/A	N/A	N/A	
T-1 AdvantEdgesin PBX Service					
Per T-1 Interface	\$280.45	\$750.00	\$500.00	\$250.00	(CR
Per Analog Channel	\$28.05	N/A	N/A	N/A	(CR
Per Digital Channel	\$28.05	N/A	N/A	N/A	(CR
Analog DID, per T-1	\$168.29	\$150.00	\$150.00	\$150.00	(CR
Digital DID and/or DNIS, per T-1	\$112.19	\$100.00	\$100.00	\$100.00	(CR
Per DID Number	\$.22	N/A	N/A	N/A	(CR

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

#### GABRIEL<sup>SM</sup> MILLENNIUM BUSINESS SERVICES

#### 12.7 <u>Rates</u>

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines					
Per Line, Flat Rate					
St. Louis/Kansas City	\$37.76	\$50.00	\$30.00	\$10.00	
Springfield	\$32.37	\$50.00	\$30.00	\$10.00	
Key System Service					
Per Multi-line, Flat Rate					
St. Louis	\$46.39	\$50.00	\$30.00	\$10.00	
Kansas City	\$43.16	\$50.00	\$30.00	\$10.00	
Springfield	\$35.60	\$50.00	\$30.00	\$10.00	
Select Feature Package					
Per Package, Per Line	\$7.55	\$14.50	\$14.50	\$14.50	
PBX Trunk Service					
Per DS-0, Flat Rate					
St. Louis/Kansas City	\$46.39	\$50.00	\$30.00	\$10.00	
Springfield	\$35.60	\$50.00	\$30.00	\$10.00	
Analog DID, Per Trunk Equipped	\$16.18	\$15.00	\$15.00	\$15.00	
Digital DID, Per Trunk Equipped	\$10.79	\$10.00	\$10.00	\$10.00	
Per DID Number	\$.21	N/A	N/A	N/A	
Γ-1 AdvantEdge <sup>sm</sup> PBX Service					
Per T-1 Interface	\$269.72	\$750.00	\$500.00	\$250.00	
Per Analog Channel	\$26.97	N/A	N/A	N/A	
Per Digital Channel	\$26.97	N/A	N/A	N/A	
Analog DID, per T-1	\$161.83	\$150.00	\$150.00	\$150.00	
Digital DID and/or DNIS, per T-1	\$107.89	\$100.00	\$100.00	\$100.00	
Per DID Number	\$.21	N/A	N/A	N/A	

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

### GABRIEL<sup>sm</sup> MILLENNIUM BUSINESS SERVICES

#### 12.7 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines					
Per Line, Flat Rate					
St. Louis/Kansas City	\$36.75	\$50.00	\$30.00	\$10.00	(CF
Springfield	\$31.50	\$50.00	\$30.00	\$10.00	(CF
Key System Service					
Per Multi-line, Flat Rate					
St. Louis	\$45.15	\$50.00	\$30.00	\$10.00	(CF
Kansas City	\$42.00	\$50.00	\$30.00	\$10.00	(CF
Springfield	\$34.65	\$50.00	\$30.00	\$10.00	(CF
Select Feature Package					
Per Package, Per Line	\$7.35	\$14.50	\$14.50	\$14.50	(CF
PBX Trunk Service					
Per DS-0, Flat Rate					
St. Louis/Kansas City	\$45.15	\$50.00	\$30.00	\$10.00	(CF
Springfield	\$34.65	\$50.00	\$30.00	\$10.00	(CF
Analog DID, Per Trunk Equipped	\$15.75	\$15.00	\$15.00	\$15.00	(CF
Digital DID, Per Trunk Equipped	\$10.50	\$10.00	\$10.00	\$10.00	(CF
Per DID Number	\$.20	N/A	N/A	N/A	
T-1 AdvantEdge <sup>sm</sup> PBX Service					
Per T-1 Interface	\$262.50	\$750.00	\$500.00	\$250.00	(CF
Per Analog Channel	\$26.25	N/A	N/A	N/A	(CF
Per Digital Channel	\$26.25	N/A	N/A	N/A	(CF
Analog DID, per T-1	\$157.50	\$150.00	\$150.00	\$150.00	(CF
Digital DID and/or DNIS, per T-1	\$105.00	\$100.00	\$100.00	\$100.00	(CF
Per DID Number	\$.20	N/A	N/A	N/A	

### **CANCELLED**

Febuary 1, 2006

# MISSOURI PUBLIC SERVICE COMMISSION

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

# GABRIELS MILLENNIUM BUSINESS SERVICES MISSOUPI Public

12.7 Rates

REC'D FEB 17 2000

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
Single Business Lines				
Per Line, Flat Rate				
St. Louis/Kansas City	\$35.00	\$50.00	\$30.00	\$10.00
Springfield	\$30.00	\$50.00	\$30.00	\$10.00
Key System Service				
Per Multi-line, Flat Rate				
St. Louis	\$43.00	\$50.00	\$30.00	\$10.00
Kansas City	\$40.00	\$50.00	\$30.00	\$10.00
Springfield	\$33.00	\$50.00	\$30.00	\$10.00
Select Feature Package				
Per Package, Per Line	\$7.00	\$14.50	\$14.50	\$14.50
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis/Kansas City	\$43.00	\$50.00	\$30.00	\$10.00
Springfield	\$33.00	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$15.00	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$10.00	\$10.00	\$10.00	\$10.00
Per DID Number	\$.20	N/A	N/A	N/A
Γ-1 AdvantEdge <sup>sm</sup> PBX Service				
Per T-1 Interface	\$250.00	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$25.00	N/A	N/A	N/A
Per Digital Channel	\$20.00	N/A	N/A	N/A
Analog DID, per T-1	\$150.00	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

### GABRIEL<sup>5 m</sup> MILLENNIUM BUSINESS TOLL SERVICES

13.1 <u>Description</u>

MAY 15 2000

RECEIVED

Toll rates in this section are available only to customers who purchase Gabriel Millennium Business Services and ISDN-PRI as described in Sections 12 and 14.

MO. PUBLIC SERVICE COMM

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this Tariff. Toll charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Directory Assistance and Operator Services surcharges apply to toll calls as appropriate. Services include dedicated outbound, dedicated inbound, and calling card services. Dedicated toll is provided to customers who receive local and long distance service from the Company. Federal surcharges apply to toll calls as specified in the Company's FCC tariffs.

Dedicated outbound toll service offers customers outbound, "1+" dialed long distance calling from the their presubscribed location for calls originating and terminating in the State of Missouri.

Dedicated inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Missouri. This service enables a caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are usually placed by dialing a toll free "8XX" number.

Calling Card service allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch-tone telephone by dialing a toll free "8XX" number, entering a calling card number, personal identification code, and the called telephone number. Calling card charges appear on the customer's monthly bill.

#### 13.2 <u>Timing of Messages</u>

- 13.2.1 Dedicated outbound and inbound toll service calls are timed in 6-second increments with a 60-second minimum. Calling Card service calls are timed in 1minute increments.
- 13.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- I3.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified. (1)
- 13.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

FILED

JUN 14 2000

(1) The rates specified under Section 9, Operator Services, apply.

MISSOURI Public Service Commission

EFFECTIVE: June 14, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

ISSUED: May 15, 2000

## GABRIEL<sup>sm</sup> MILLENNIUM BUSINESS TOLL SERVICES

#### 13.1 Description

REC'D FEB 17 2000

Toll rates in this section are available only to customers who purchase Gabriel Millenn Business Services as described in Section 12.

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this Tariff. Toll charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Directory Assistance and Operator Services surcharges apply to toll calls as appropriate. Services include dedicated outbound, dedicated inbound, and calling card services. Dedicated toll is provided to customers who receive local and long distance service from the Company. Federal surcharges apply to toll calls as specified in the Company's FCC tariffs.

Dedicated outbound toll service offers customers outbound, "1+" dialed long distance calling from the their presubscribed location for calls originating and terminating in the State of Missouri.

Dedicated inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Missouri. This service enables a caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are usually placed by dialing a toll free "8XX" number.

Calling Card service allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch-tone telephone by dialing a toll free "8XX" number, entering a calling card number, personal identification code, and the called telephone number. Calling card charges appear on the customer's monthly bill.

#### 13.2 Timing of Messages

- 13.2.1 Dedicated outbound and inbound toll service calls are timed in 6-second increments with a 60-second minimum. Calling Card service calls are timed in Iminute increments.
- For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified. (1)
- 13.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

CANCELLED

JUN 1 4 2000

Public Service Commission

pervice Commission

FII FD MAR 1 8 2000

(1) The rates specified under Section 9, Operator Services, apply.

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

By: Jerry Howe, President and Chief Operating Officer 16090 Swingley Ridge Road, Suite 500 Chesterfield, MO 63017

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### GABRIEL<sup>SID</sup> MILLENNIUM BUSINESS TOLL SERVICES

#### 13.3 Rates

#### 13.3.1 Toll Rates for Gabriel Millennium Business Service and ISDN-PRI Customers

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX/ISDN-PRI Service	
Outbound "1+"					
Intrastate Toll Rate	\$.1035/minute	\$.0928/minute	\$.0928/minute	\$.0718/minute	
Inbound "Toll Free"					
Intrastate Rate	\$.1035/minute	\$.0928/minute	\$.0928/minute	\$.0928/minute	
Calling Card					
Intrastate Rate	\$.2135/minute	\$.2135/minute	\$.2135/minute	\$.2135/minute	

# 13.3.2 Toll Rates for Gabriel Millennium Business Service and ISDN-PRI Customers with Gabriel Internet or Data Services

Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX/ISDN-PRI Service
\$.0928/minute	\$.0823/minute	\$.0808/minute	\$.0613/minute
\$.0928/minute	\$.0823/minute	\$.0823/minute	\$.0823 /minute
\$.2135/minute	\$.2135/minute	\$.2135/minute	\$.2135/minute
	\$.0928/minute \$.0928/minute	\$.0928/minute \$.0823/minute \$.0928/minute	\$.0928/minute \$.0823/minute \$.0808/minute \$.0928/minute \$.0823/minute \$.0823/minute

ISSUED: December 8, 2006

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

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#### GABRIEL<sup>SIM</sup> MILLENNIUM BUSINESS TOLL SERVICES

#### 13.3 Rates

#### 13.3.1 Toll Rates for Gabriel Millennium Business Service and ISDN-PRI Customers

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX/ISDN-PRI Service
Outbound "1+" Intrastate Toll Rate	\$.100/minute	\$.0893/minute	\$.0893/minute	\$.0683/minute
Inbound "Toll Free" Intrastate Rate	\$.100/minute	\$.0893/minute	\$.0893/minute	\$.0893/minute
Calling Card Intrastate Rate	\$.21/minute	\$.21/minute	\$.21/minute	\$.21/minute

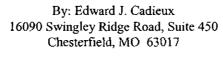
# 13.3.2 Toll Rates for Gabriel Millennium Business Service and ISDN-PRI Customers with Gabriel Internet or Data Services

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX/ISDN-PRI Service
Outbound "1+" Intrastate Toll Rate	\$.0893/minute	\$.0788/minute	\$.0788/minute	\$.0578/minute
Inbound "Toll Free" Intrastate Rate	\$.0893/minute	\$.0788/minute	\$.0788/minute	\$.0788/minute
Calling Card Intrastate Rate	\$.21/minute	\$.21/minute	\$.21/minute	\$.21/minute

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005







### RECEIVED

#### GABRIEL<sup>sm</sup> MILLENNIUM BUSINESS TOLL SERVICES

MAY 1 5 2000

13.3 Rates

MO. PUBLIC SERVICE CUMM.

13.3.1 Toll Rates for Gabriel Millennium Business Service and ISDN-PRI Customers

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX/ISDN-PRI Service	(C
Outbound "1+" Intrastate Toll Rate	\$.095/minute	\$.085/minute	\$.085/minute	\$.065/minute	
Inbound "Toll Free" Intrastate Rate	\$.095/minute	\$.085/minute	\$.085/minute	\$.085/minute	
Calling Card Intrastate Rate	\$.20/minute	\$.20/minute	\$.20/minute	\$.20/minute	

Toll Rates for Gabriel Millennium Business Service and ISDN-PRI Customers with Gabriel Internet (CT) 13.3.2 or Data Services

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX/ISDN-PRI Service	(CT)
Outbound "1+" Intrastate Toll Rate	\$.085/minute	\$.075/minute	\$.075/minute	\$.055/minute	
Inbound "Toll Free" Intrastate Rate	\$.085/minute	\$.075/minute	\$.075/minute	\$.075/minute	
Calling Card Intrastate Rate	\$.20/minute	\$.20/minute	\$.20/minute	\$.20/minute	

### FILED

JUN 14 2000

MISSOURI Public Service Commission

ISSUED: May 15, 2000

EFFECTIVE: June 14, 2000

#### GABRIEL<sup>sm</sup> MILLENNIUM BUSINESS TOLL SERVICES

13.3 Rates

Missouri Public Service Commission

13.3.1 Toll Rates for Gabriel Millennium Business Service Customers

**REC'D FEB 17 2000** 

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX Service
Outbound "1+" Intrastate Toll Rate	\$.095/minute	\$.085/minute	\$.085/minute	\$.065/minute
Inbound "Toll Free" Intrastate Rate	\$.095/minute	\$.085/minute	\$.085/minute	\$.085/minute
Calling Card Intrastate Rate	\$.20/minute	\$.20/minute	\$.20/minute	\$.20/minute

## 13.3.2 Toll Rates for Gabriel Millennium Business Service Customers with Gabriel Internet or Data Services

	Single Business Line	Key System Service	PBX Trunk Service	T-1 AdvantEdge PBX Service	
Outbound "1+"					
Intrastate Toll Rate	\$.085/minute	\$.075/minute	\$.075/minute	\$.055/minute	
Inbound "Toll Free"					
Intrastate Rate	\$.085/minute	\$.075/minute	\$.075/minute	\$.075/minute	
Calling Card					
Intrastate Rate	\$.20/minute	\$.20/minute	\$.20/minute	\$.20/minute	(N)

### **CANCELLED**

JUN 1 4 2000

By 15t RP 82

Public Service Commission
MISSOURI

Mice Commission

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

# GABRIEL'M INTEGRATED SERVICES DIGITAL NETWORK - MISSOUTI PUBLIC PRIMARY RATE INTERFACE (ISDN-PRI)

#### 14. 1 Description

**REC'D JUN 3 0 2000** 

ISDN-PRI provides access to and from the Public Switched Telephone Network for circuit-switched voice communications. ISDN-PRI uses ISDN architecture to provide an end-to-end digital DS-1circuit. It employs a I.544 mbps facility and typically provides the customer with twenty-three B channels and one D channel. B channels can be used for voice and data communications. The D channel provides out-of-band signaling and control of the B channels. Gabriel ISDN-PRI service is a two-way flat monthly service for business customers

The provision of ISDN-PRI is subject to availability of Company facilities and compatibility with customer facilities and equipment. The local calling area specified in paragraph 4.2.2 applies to ISDN-PRI. Applicable distance sensitive charges will apply as noted in this Tariff. Other ancillary features listed in the Company's tariffs which are compatible with ISDN-PRI can be provided under the rates and terms noted.

ISDN-PRI service includes the ISDN Interface; the ISDN Port; and trunks. Optional features are described below.

#### 14.2 Optional Features

Backup D Channel: Provides enhanced survivability of ISDN-PRI links by providing automatic takeover for a failed D channel.

<u>Calling Name and Number Delivery Interface</u>: Delivers calling party telephone number/and or listed name (where technically available) to the called party. Caller ID regulations and features, as defined in Section 5 of this tariff, apply to ISDN.

<u>Dynamic Channel Allocation</u> (DCA): Enables a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. This feature is also known as call-by-call service selection. The customer must specify the total number of channels assigned to the DCA arrangement and the maximum number of channels allocated per call type within the arrangement.

<u>Direct Inward Dialing (DID)</u>: This service routes incoming calls directly to a station, bypassing the central answering point.



FILED JUL 3 0 2000

ISSUED: June 30, 2000

EFFECTIVE: July 30, 2000

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

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# GABRIEL<sup>5m</sup> INTEGRATED SERVICES DIGITAL NETWORK PRIMARY RATE INTERFACE (ISDN- PRI) SOFICE CONTINUESION.

#### 14. 1 <u>Description</u>

**REC'D** FEB 1 7 2000

ISDN-PRI provides access to and from the Public Switched Telephone Network for circuit-switched voice communications. ISDN-PRI uses ISDN architecture to provide an end-to-end digital DS-1circuit. It employs a 1.544 mbps facility and typically provides the customer with twenty-three B channels and one D channel. B channels can be used for voice communications. The D channel provides out-of-band signaling and control of the B channels. Gabriel ISDN-PRI service is a two-way flat monthly service for business customers

The provision of ISDN-PRI is subject to availability of Company facilities and compatibility with customer facilities and equipment. The local calling area specified in paragraph 4.2.2 applies to ISDN-PRI. Applicable distance sensitive charges will apply as noted in this Tariff. Other ancillary features listed in the Company's tariffs which are compatible with ISDN-PRI can be provided under the rates and terms noted.

ISDN-PRI service includes the ISDN Interface; the ISDN Port; and trunks. Optional features are described below.

#### 14.2 Optional Features

Backup D Channel: Provides enhanced survivability of ISDN-PRI links by providing automatic takeover for a failed D channel.

<u>Calling Name and Number Delivery Interface</u>: Delivers calling party telephone number/and or listed name (where technically available) to the called party. Caller ID regulations and features, as defined in Section 5 of this tariff, apply to ISDN.

Dynamic Channel Allocation (DCA): Enables a customer to designate the quantity of call types to be allocated within previously provisioned criteria for either DID or DOD services. This feature is also known as call-by-call service selection. The customer must specify the total number of channels assigned to the DCA arrangement and the maximum number of channels allocated per call type within the arrangement.

<u>Direct Inward Dialing (DID)</u>: This service routes incoming calls directly to a station, by-passing the central answering point.

CANCELLED

JUL 3 0 2000

By JSF RP 83

Public Service Commonon

MISSOURI

FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

# GABRIEL<sup>SID</sup> INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)

### 14.3 Payment Plan

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

#### 14.4 Rates

	Monthly Rate	Non-Recurring 1 Year Contract <sup>(1)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>	
ISDN-PRI Per PRI, Flat Rate					
St. Louis/Kansas City	\$1009.73	\$1250.00	\$1000.00	\$750.00	(0
Springfield	\$1009.73	\$1250.00	\$1000.00	\$750.00	-
ISDN – PRI VALUE PLAN					
2 Year Contract, Per PRI Span,	0007.51	27/4	<b>#1000.00</b>	27/4	
Flat Rate	\$897.54	N/A	\$1000.00	N/A	
3 Year Contract, Per PRI Span, Flat Rate	\$785.34	N/A	N/A	\$750.00	
ISDN-PRI VALUE PLAN QUANTITY DISCOUNT FOR 3+ PRIs <sup>(2)</sup>					-0
1 Year Contract, Per PRI Span, Flat Rate	\$908.76	\$1250.00	N/A	N/A	
2 Year Contract, Per PRI Span, Flat Rate	\$807.78	N/A	\$1000.00	N/A	
3 Year Contract, Per PRI Span, Flat Rate	\$706.81	N/A	N/A	\$750.00	
Optional Features  Back-Up D Channel  Caller ID Name and Number	\$44.88	\$15.00	\$15.00	\$15.00	- (0
Delivery	N/C	N/C	N/C	N/C	
Dynamic Channel Allocation, Per Interface Digital DID and/or DNIS,	N/C	N/C	N/C	N/C	
Static per T-1	N/C	N/C	N/C	N/C	
Per DID Number	\$.22	N/C	N/C	N/C	((

See Section 13 for toll rates for ISD-PRI.

(1) Applies to initial installations, subsequent changes, and moves of service.

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(2)</sup> Eligible customer must have three or more PRI spans per account. PRIs can be installed at different locations but must be ordered on the same contract and billed to the same account.

# GABRIEL<sup>sm</sup> INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)

#### 14.3 Payment Plan

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

#### 14.4 Rates

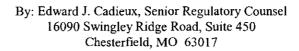
	Monthly Rate	Non-Recurring 1 Year Contract <sup>(1)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>	_
ISDN-PRI					-
Per PRI, Flat Rate					
St. Louis/Kansas City	\$970.99	\$1250.00	\$1000.00	\$750.00	(CR)
Springfield	\$970.99	\$1250.00	\$1000.00	\$750.00	_
ISDN – PRI VALUE PLAN  2 Year Contract, Per PRI Span,					1
Flat Rate	\$863.10	N/A	\$1000.00	N/A	1
3 Year Contract, Per PRI Span,	\$605.10	IV/A	\$1000.00	IV/A	
Flat Rate	\$755.21	N/A	N/A	\$750.00	
ISDN-PRI VALUE PLAN QUANTITY DISCOUNT FOR 3+ PRIs <sup>(2)</sup>					-
1 Year Contract, Per PRI Span,					
Flat Rate	\$873.89	\$1250.00	N/A	N/A	1
2 Year Contract, Per PRI Span,					
Flat Rate	\$776.79	N/A	\$1000.00	N/A	
3 Year Contract, Per PRI Span,					
Flat Rate	\$679.69	N/A	N/A	\$750.00	
Optional Features			·		-
Back-Up D Channel Caller ID Name and Number	\$43.16	\$15.00	\$15.00	\$15.00	(CR)
Delivery	N/C	N/C	N/C	N/C	
Dynamic Channel Allocation, Per Interface Digital DID and/or DNIS,	N/C	N/C	N/C	N/C	
Static per T-1	N/C	N/C	N/C	N/C	
Per DID Number	\$.21	N/C	N/C	N/C	(CR)

See Section 13 for toll rates for ISD-PRI.

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006







<sup>(1)</sup> Applies to initial installations, subsequent changes, and moves of service.

<sup>(2)</sup> Eligible customer must have three or more PRI spans per account. PRIs can be installed at different locations but must be ordered on the same contract and billed to the same account.

# GABRIEL<sup>sm</sup> INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)

#### 14.3 Payment Plan

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

#### 14.4 Rates

	Monthly Rate	Non-Recurring 1 Year Contract <sup>(1)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>	_
ISDN-PRI		<del>-</del>			_
Per PRI, Flat Rate					
St. Louis/Kansas City	\$945.00	\$1250.00	\$1000.00	\$750.00	(CR)
Springfield	\$945.00	\$1250.00	\$1000.00	\$750.00	_
ISDN – PRI VALUE PLAN					
2 Year Contract, Per PRI Span,					
Flat Rate	\$840.00	N/A	\$1000.00	N/A	
3 Year Contract, Per PRI Span,					1
Flat Rate	\$735.00	N/A	N/A	\$750.00	İ
ISDN-PRI VALUE PLAN QUANTITY DISCOUNT FOR 3+ PRIs <sup>(2)</sup>	<del> </del>				-
1 Year Contract, Per PRI Span,					l l
Flat Rate	\$850.50	\$1250.00	N/A	N/A	
2 Year Contract, Per PRI Span,					- 1
Flat Rate	\$756.00	N/A	\$1000.00	N/A	ì
3 Year Contract, Per PRI Span,					
Flat Rate	\$661.50	N/A	N/A	\$750.00	•
Optional Features					-
Back-Up D Channel	\$42.00	\$15.00	\$15.00	\$15.00	(CR)
Caller ID Name and Number					
Delivery	N/C	N/C	N/C	N/C	
Dynamic Channel Allocation, Per					
Interface	N/C	N/C	N/C	N/C	
Digital DID and/or DNIS,					
Static per T-1	N/C	N/C	N/C	N/C	
Per DID Number	\$.20	N/C	N/C	N/C	

See Section 13 for toll rates for ISD-PRI.

(1) Applies to initial installations, subsequent changes, and moves of service.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(2)</sup> Eligible customer must have three or more PRI spans per account. PRIs can be installed at different locations but must be ordered on the same contract and billed to the same account.

P.S.C. MO TARIFF NO. 1 3<sup>rd</sup> REVISED PAGE 84 REPLACING 2<sup>nd</sup> REVISED PAGE 84

# GABRIEL<sup>SIM</sup> INTEGRATED SERVICES DIGITAL NETWORK (1804) COmmission PRIMARY RATE INTERFACE (PRI) REC'D MAR 1 6 2001

14.2 Payment Plan

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

#### 14.3 Rates

	Monthly Rate	Non-Recurring 1 Year Contract <sup>(1)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>	
ISDN-PRI					-
Per PRI, Flat Rate					
St. Louis/Kansas City	\$900.00	\$1250.00	\$1000.00	\$750.00	
Springfield	\$900.00	\$1250.00	\$1000.00	\$750.00	
ISDN – PRI VALUE PLAN					(NR)
2 Year Contract, Per PRI Span,					Ì
Flat Rate	\$800.00	N/A	\$1000.00	N/A	ļ
3 Year Contract, Per PRI Span,					
Flat Rate	\$700.00	N/A	N/A	\$750.00	
ISDN-PRI VALUE PLAN QUANTITY DISCOUNT FOR 3+ PRIs <sup>(2)</sup>					_
1 Year Contract, Per PRI Span,					
Flat Rate	\$810.00	\$1250.00	N/A	N/A	
2 Year Contract, Per PRI Span,					1
Flat Rate	\$720.00	N/A	\$1000.00	N/A	
3 Year Contract, Per PRI Span,					
Flat Rate	\$630.00	N/A	N/A	\$750.00	(NR)
Optional Features	<u> </u>				_ (INK)
Back-Up D Channel	\$40.00	\$15.00	\$15.00	\$15.00	
Caller ID Name and Number					
Delivery	N/C	N/C	N/C	N/C	
Dynamic Channel Allocation, Per					
Interface	N/C	N/C	N/C	N/C	
Digital DID and/or DNIS,					
Static per T-1	N/C	N/C	N/C	N/C	
Per DID Number	\$.20	N/C	N/C	N/C	
See Section 13 for toll rates for ISD-PR	I.		Misso: Service (	uri Public Commission	

(1) Applies to initial installations, subsequent changes, and moves of service.

ISSUED: March 16, 2001

EFFECTIVE: April 16, 2001

FILED APR 162001

<sup>(2)</sup> Eligible customer must have three or more PRI spans per account. PRIs can be installed at different locations but must be ordered on the same contract and billed to the same account.

#### GABRIEL<sup>5m</sup> INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

#### PRIMARY RATE INTERFACE (PRI)

service Commission

14.3 Payment Plan

**RECD JUN 3 0 2000** 

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

#### 14.4 Rates

	Monthly Rate	Non-Recurring 1 Year Contract <sup>(1)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>	
ISDN-PRI					
Per PRI, Flat Rate					
St. Louis/Kansas City	\$900.00	\$1250.00	\$1000.00	\$750.00	(CR)
Springfield	\$900.00	\$1250.00	\$1000.00	\$750.00	, ,
Optional Features					
Back-Up D Channel	\$40.00	\$15.00	\$15.00	\$15.00	
Caller ID Name and Number					
Delivery	N/C	N/C	N/C	N/C	(DR)
Dynamic Channel Allocation, Per					, ,
Interface	N/C	N/C	N/C	N/C	(DR)
Digital DID and/or DNIS,					` ,
Static per T-1	N/C	N/C	N/C	N/C	(DR)
Per DID Number	\$.20	N/C	N/C	N/C	, ,

### CANCELLED

APR 1 6 2001

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Public Service Commission
MISSOURI

service Commission

FILED JUL 3 0 2000

ISSUED: June 30, 2000

EFFECTIVE: July 30, 2000

<sup>(1)</sup> Applies to initial installations, subsequent changes, and moves of service.

### GABRIEL<sup>sm</sup> INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)

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MAY 1 5 2000

Payment Plan 14.2

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

#### 14.3 Rates

	Monthly Rate	Non-Recurring 1 Year Contract <sup>(1)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>
ISDN-PRI				
Per PRI, Flat Rate				
St. Louis/Kansas City	\$1050.00	\$1250.00	\$1000.00	\$750.00
Springfield	\$900.00	\$1250.00	\$1000.00	\$750.00
Optional Features				
Back-Up D Channel	\$40.00	\$15.00	\$15.00	\$15.00
Caller ID Name and Number		•		
Delivery	\$100.00	\$100.00	\$100.00	\$100.00
Dynamic Channel Allocation, Per				
Interface	\$375.00	\$10.00	\$10.00	\$10.00
Digital DID and/or DNIS,				
Static per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A

See Section 13 for toll rates for ISDN-PRI.

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### CANCELLED

Public Service Commission **MISSOURI** 

FILED

JUN 14 2000

MISSOURI **Public Service Commission** 

ISSUED: May 15, 2000 EFFECTIVE: June 14, 2000

<sup>(1)</sup> Applies to initial installations, subsequent changes, and moves of service.

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# GABRIEL<sup>5m</sup> INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)

Missouri Public Service Commission

14.3 Payment Plan

REC'D FEB 17 2000

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

14.4 Rates

	Monthly Rate	Non-Recurring 1 Year Contract <sup>(i)</sup>	Non-Recurring 2 Year Contract <sup>(1)</sup>	Non-Recurring 3 Year Contract <sup>(1)</sup>
ISDN-PRI		10		
Per PRI, Flat Rate				
St. Louis/Kansas City	\$1050.00	\$1250.00	\$1000.00	\$750.00
Springfield	\$900.00	\$1250.00	\$1000.00	\$750.00
Optional Features				
Back-Up D Channel	\$40.00	\$15.00	\$15.00	\$15.00
Caller ID Name and Number				
Delivery	\$100.00	\$100.00	\$100.00	\$100.00
Dynamic Channel Allocation, Per				
Interface	\$375.00	\$10.00	\$10.00	\$10.00
Digital DID and/or DNIS,				
Static per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A

CANCELLED

JUN 1 4 2000

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Public Service Commission

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FILED MAR 1 8 2000

ISSUED: February 17, 2000

EFFECTIVE: March 18, 2000

<sup>(1)</sup> Applies to initial installations, subsequent changes, and moves of service.

RECEIVED P.S.C. MO TARIFF NO. 1 ORIGINAL PAGE 85

(AT)

# GABRIEL<sup>5m</sup> OFF-NET SERVICES 2 2000

#### 15.1 General

### MISSOURI **Public Service Commission**

The services in this tariff section are made available to customers exclusively under off-network resale or UNE-P arrangements. Customers who order Gabriel Off-Net Services will not draw dial tone from the Company's physical network. Customers ordering Gabriel Off-Net Services are bound by the rules and regulations specified in Section 2 of this Tariff.

The Company concurs with the product descriptions and associated regulations for exchange access lines, vertical features and services as set forth in Southwestern Bell Telephone Company's General Exchange and Local Exchange tariffs, and approved by the Missouri Public Service Commission or applicable law. This concurrence does not extend to any provisions of Southwestern Bell Telephone Company's tariffs that are specifically related to service descriptions, such as provisions included in Section 2 of this Tariff. Additionally, the Company does not concur with rates in Southwestern Bell's tariffs and does not make available all products and services in Southwestern Bell's tariffs.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears such cancellation is in the best interest of the Company and/or its customers.

#### 15.2 **Applicability**

This tariff applies to the provision of off-net resale telecommunications services specified herein to customers in Southwestern Bell Telephone Company exchanges, which are located in Southwestern Bell Telephone Company's authorized service area within the state. State-wide rate groups associated with Gabriel Off-Net Services are defined by Southwestern Bell. Tariff reference: SWBT Missouri Local Exchange No. 17, Local Exchange No. 24 and General Exchange No. 35.

(AT)



JAN 22 2001

Public Service Commission

ISSUED: December 22, 2000

EFFECTIVE: January 22, 2001

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

### 15.3 Gabriel Off-Net Exchange Access Lines

	Monthly Recurring Charge	Non-Recurring Charge	
Single Lines with Touch-tone			
Rate Group 2	\$23.68	\$49.65	(CR
Multi-lines with Touch-tone			
Rate Group 2	\$33.26	\$49.65	(CR
Hunting (1)			
Rotary Hunting	\$0	\$0	
Sequential Hunting	\$.87 per line	\$3.09	(CR)
Preferential Hunting	\$2.87 per line	\$3.09	(CR

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Customers ordering Off-Net Exchange Access Lines between January 22, 2001 and February 22, 2001 will receive a waiver of the recurring and non-recurring charges associated with hunting for the duration of their contracts.

#### 15.3 Gabriel Off-Net Exchange Access Lines

	Monthly Recurring Charge	Non-Recurring Charge	
Single Lines with Touch-tone			! -   
Rate Group 2	\$23.05	\$49.65	(CR)
Multi-lines with Touch-tone			1
Rate Group 2	\$32.37	\$49.65	(CR)
Hunting (1)			
Rotary Hunting	\$0	\$0	
Sequential Hunting	\$.85 per line	\$3.09	(CR)
Preferential Hunting	\$2.79 per line	\$3.09	(CR)

### **CANCELLED**

Febuary 1, 2006

MISSOURI PUBLIC SERVICE COMMISSION

<sup>(1)</sup> Customers ordering Off-Net Exchange Access Lines between January 22, 2001 and February 22, 2001 will receive a waiver of the recurring and non-recurring charges associated with hunting for the duration of their contracts.

#### 15.3 Gabriel Off-Net Exchange Access Lines

	Monthly Recurring Charge	Non-Recurring Charge
Single Lines with Touch-tone		
Rate Group 2	\$21.95	\$49.65
Multi-lines with Touch-tone		
Rate Group 2	\$30.83	\$49.65
Hunting (1)		
Rotary Hunting	\$0	\$0
Sequential Hunting	\$.81 per line	\$3.09
Preferential Hunting	\$2.66 per line	\$3.09

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DEC 22 2000

MISSOURI Public Service Commission

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FILED

JAN 22 2001

MISSOURI Public Service Commission

ISSUED: December 22, 2000

EFFECTIVE: January 22, 2001

<sup>(1)</sup> Customers ordering Off-Net Exchange Access Lines between January 22, 2001 and February 22, 2001 will receive a waiver of the recurring and non-recurring charges associated with hunting for the duration of their contracts.

#### 15.4 Gabriel Off-Net Features

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	Monthly Recurring Charge	Non-Recurring Charge
900 Number Blocking	N/C	\$17.33 <sup>(1)</sup>

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DEC 22 2000

MISSOURI Public Service Commission

FILED

JAN 22 2001

Public Service Commission

ISSUED: December 22, 2000

EFFECTIVE: January 22, 2001

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

<sup>(1)</sup> Customers ordering Off-Net Exchange Access Lines between January 22, 2001 and February 22, 2001 will receive a waiver of the non-recurring charges associated with 900 Number Blocking.

#### GABRIEL<sup>sm</sup> ALA CARTE BUSINESS SERVICES - Obsolete<sup>(3)</sup>

#### 16.1 <u>Description</u>

Gabriel Ala Carte Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, and T-1 AdvantEdge<sup>sm</sup> PBX Service. These local exchange services are described individually in Section 12 of this Tariff.

#### 16.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
ingle Business Lines				
Per Line, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$29.13	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$35.60			
Kansas City - Principle Zone, MCA-1 and MCA-2	\$26.97			
Kansas City- MCA-3	\$33.45			
Springfield - Principle Zone and MCA-1	\$24.81	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$31.29			
ey System Service				
Per Multi-line, Flat Rate				
St. Louis - Principle Zone, MCA-1 and MCA-2	\$37.76	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$44.23			
Kansas City - Principle Zone, MCA-1 and MCA-2	\$29.13			
Kansas City- MCA-3	\$35.60	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$29.13			
Springfield - MCA-2	\$35.60	\$50.00	\$30.00	\$10.00
elect Feature Package				
Per Package, Per Line	\$7.55	\$14.50	\$14.50	\$14.50

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006

CANCELED August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>&</sup>lt;sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

<sup>(3)</sup> This offering is obsolete and available only for existing Ala Carte Business Services contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

### CANCELLED

Febuary 1, 2006

### **MISSOURI PUBLIC SERVICE COMMISSION**

#### GABRIEL<sup>sm</sup> ALA CARTE BUSINESS SERVICES - Obsolete<sup>(3)</sup>

#### 16.1 Description

Gabriel Ala Carte Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, and T-1 AdvantEdge<sup>sm</sup> PBX Service. These local exchange services are described individually in Section 12 of this Tariff.

#### 16.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines					
Per Line, Flat Rate					
St. Louis – Principle Zone, MCA-1 and MCA-2	\$28.35	\$50.00	\$30.00	\$10.00	
St. Louis – MCA-3 and MC- 4	\$34.65				
Kansas City - Principle Zone, MCA-1 and MCA-2	\$26.25				
Kansas City- MCA-3	\$32.55				
Springfield - Principle Zone and MCA-1	\$24.15	\$50.00	\$30.00	\$10.00	
Springfield - MCA-2	\$30.45				
Key System Service					
Per Multi-line, Flat Rate					
St. Louis – Principle Zone, MCA-1 and MCA-2	\$36.75	\$50.00	\$30.00	\$10.00	
St. Louis - MCA-3 and MC-4	\$43.05				
Kansas City - Principle Zone, MCA-1 and MCA-2	\$28.35				
Kansas City-MCA-3	\$34.65	\$50.00	\$30.00	\$10.00	
Springfield - Principle Zone and MCA-1	\$28.35				
Springfield - MCA-2	\$34.65	\$50.00	\$30.00	\$10.00	
Select Feature Package					
Per Package, Per Line	\$7.35	\$14.50	\$14.50	\$14.50	

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.
(3) This offering is obsolete and available only for existing Ala Carte Business Services contracts for the duration of the

contract. Additions to existing contracts must be ordered from Section 17.

(AT)

# GABRIEL™ ALA CARTE BUSINESS SERVICES – OHREGOTO JUN 2 7 2001

#### 16.1 Description

#### Service Commission

Gabriel Ala Carte Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, and T-1 AdvantEdge<sup>sm</sup> PBX Service. These local exchange services are described individually in Section 12 of this Tariff.

#### 16.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
Single Business Lines				
Per Line, Flat Rate			•	
St. Louis – Principle Zone, MCA-1 and MCA-2	\$27.00	\$50.00	\$30.00	\$10.00
St. Louis – MCA-3 and MC-4	\$33.00			
Kansas City - Principle Zone, MCA-1 and MCA-2	\$25.00			
Kansas City- MCA-3	\$31.00			
Springfield - Principle Zone and MCA-1	\$23.00	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$29.00			
Key System Service .				
Per Multi-line, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$35.00	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$41.00			
Kansas City - Principle Zone, MCA-1 and MCA-2	\$27.00			
Kansas City- MCA-3	\$33.00	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$27.00			<b>4</b>
Springfield - MCA-2	\$33.00	\$50.00	\$30.00	\$10.00
Select Feature Package			_	
Per Package, Per Line	\$7.00	\$14.50	<sub>\$14.50</sub> Mis	sousi4801blic

FILED JUL 3 0 2001

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ISSUED: June 29, 2001

Line/trunk rates include the standard features listed in the individual service descriptions in Communication Comm local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

(3) This offering is obsolete and available only for existing Ala Carte Business Services contracts for the duration of the

contract. Additions to existing contracts must be ordered from Section 17.

MISSOURI

Public Service Commission

# GABRIEL<sup>5111</sup> ALA CARTE BUSINESS SERVICES

JUL 3 0 2001 in 15t RP88

15.1 Description

Gabriel Ala Carte Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, and T-1 AdvantEdge<sup>sm</sup> PBX Service. These local exchange services are described individually in Section 12 of this Tariff.

#### 15.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
Single Business Lines				
Per Line, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$27.00	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$33.00			
Kansas City - Principle Zone, MCA-1 and MCA-2	\$25.00			
Kansas City- MCA-3	\$31.00			
Springfield - Principle Zone and MCA-1	\$23.00	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$29.00			
Key System Service				
Per Multi-line, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$35.00	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$41.00			
Kansas City - Principle Zone, MCA-1 and MCA-2	\$27.00			
Kansas City- MCA-3	\$33.00	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$27.00			
Springfield - MCA-2	\$33.00	\$50.00	\$30.00	\$10.00
Select Feature Package				
Per Package, Per Line	\$7.00	\$14.50	\$14.50	\$14.50

FILED

ISSUED: January 23, 2001

EFFECTIVE: February 22, 2001

FEB 22 2001

(AT)

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

#### GABRIEL SIM ALA CARTE BUSINESS SERVICES - Obsolete(3)

#### 16.2 Rates (Continued)

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
PBX Trunk Service					
Per DS-0, Flat Rate					
St. Louis – Principle Zone, MCA-1 and MCA-2	\$37.76	\$50.00	\$30.00	\$10.00	
St. Louis - MCA-3 and MC-4	\$44.23	\$50.00	\$30.00	\$10.00	
Kansas City - Principle Zone, MCA-1 and MCA-2	\$39.92	\$50.00	\$30.00	\$10.00	
Kansas City- MCA-3	\$46.39	\$50.00	\$30.00	\$10.00	
Springfield - Principle Zone and MCA-1	\$29.13	\$50.00	\$30.00	\$10.00	
Springfield - MCA-2	\$35.60	\$50.00	\$30.00	\$10.00	
Analog DID, Per Trunk Equipped	\$10.79	\$15.00	\$15.00	\$15.00	
Digital DID, Per Trunk Equipped	\$10.79	\$10.00	\$10.00	\$10.00	
Per DID Number	\$.21	N/A	N/A	N/A	
Γ-1 AdvantEdge <sup>sm</sup> PBX Service					
Per T-1 Interface	\$215.78	\$750.00	\$500.00	\$250.00	
Per Analog Channel	\$21.58	N/A	N/A	N/A	
Per Digital Channel	\$21.58	N/A	N/A	N/A	
Analog DID, per T-1	\$107.89	\$150.00	\$150.00	\$150.00	
Digital DID and/or DNIS, per T-1	\$107.89	\$100.00	\$100.00	\$100.00	
Per DID Number	\$.21	N/A	N/A	N/A	

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

<sup>(3)</sup> This offering is obsolete and available only for existing Ala Carte Business Services contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

#### GABRIEL<sup>sm</sup> ALA CARTE BUSINESS SERVICES – Obsolete<sup>(3)</sup>

#### 16.2 Rates (Continued)

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	_
PBX Trunk Service					
Per DS-0, Flat Rate					(C
St. Louis – Principle Zone, MCA-1 and MCA-2	\$36.75	\$50.00	\$30.00	\$10.00	
St. Louis - MCA-3 and MC-4	\$43.05	\$50.00	\$30.00	\$10.00	
Kansas City - Principle Zone, MCA-1 and MCA-2	\$38.85	\$50.00	\$30.00	\$10.00	
Kansas City-MCA-3	\$45.15	\$50.00	\$30.00	\$10.00	
Springfield - Principle Zone and MCA-1	\$28.35	\$50.00	\$30.00	\$10.00	
Springfield - MCA-2	\$34.65	\$50.00	\$30.00	\$10.00	
Analog DID, Per Trunk Equipped	\$10.50	\$15.00	\$15.00	\$15.00	
Digital DID, Per Trunk Equipped	\$10.50	\$10.00	\$10.00	\$10.00	(C
Per DID Number	\$.20	N/A	N/A	N/A	,
Г-1 AdvantEdge <sup>sm</sup> PBX Service					(C
Per T-1 Interface	\$210.00	\$750.00	\$500.00	\$250.00	-
Per Analog Channel	\$21.00	N/A	N/A	N/A	
Per Digital Channel	\$21.00	N/A	N/A	N/A	
Analog DID, per T-1	\$105.00	\$150.00	\$150.00	\$150.00	
Digital DID and/or DNIS, per T-1	\$105.00	\$100.00	\$100.00	\$100.00	(C
Per DID Number	\$.20	N/A	N/A	N/A	

# CANCELLED

Febuary 1, 2006

# **MISSOURI PUBLIC SERVICE COMMISSION**

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be

spread over the contract term as specified in 12.6.

(3) This offering is obsolete and available only for existing Ala Carte Business Services contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

# GABRIEL<sup>sm</sup> ALA CARTE BUSINESS SERVICES – Obsolete<sup>(3)</sup> REC'D JUN 2 7 2001 (AT)

#### 16.2 Rates (Continued)

# Service Commission

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$35.00	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$41.00	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone, MCA-1 and MCA-2	\$37.00	\$50.00	\$30.00	\$10.00
Kansas City- MCA-3	\$43.00	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$27.00	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$33.00	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$10.00	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$10.00	\$10.00	\$10.00	\$10.00
Per DID Number	\$.20	N/A	N/A	N/A
T-1 AdvantEdgesm PBX Service				
Per T-1 Interface	\$200.00	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$20.00	N/A	N/A	N/A
Per Digital Channel	\$20.00	N/A	N/A	N/A
Analog DID, per T-1	\$100.00	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A

Missouri Public

FILED JUL 3 0 2001

Service Commission

(AT)

ISSUED: June 29, 2001

EFFECTIVE: July 30, 2001

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

This offering is obsolete and available only for existing Ala Carte Business Services contracts for the duration of the contract. Additions to existing contracts must be ordered from Section 17.

(AT)

# GABRIEL<sup>sm</sup> ALA CARTE BUSINESS SERVICES

#### 15.2 Rates (Continued)

# MISSOURI Public Service Commission

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis – Principle Zone,	\$35.00	\$50.00	\$30.00	\$10.00
MCA-1 and MCA-2				
St. Louis - MCA-3 and MC-4	\$41.00	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone,	\$37.00	\$50.00	\$30.00	\$10.00
MCA-1 and MCA-2				
Kansas City- MCA-3	\$43.00	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and	\$27.00	\$50.00	\$30.00	\$10.00
MCA-1				
Springfield - MCA-2	\$33.00	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$10.00	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$10.00	\$10.00	\$10.00	\$10.00
Per DID Number	\$.20	N/A	N/A	N/A
T-1 AdvantEdge <sup>sm</sup> PBX Service				
Per T-1 Interface	\$200.00	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$20.00	N/A	N/A	N/A
Per Digital Channel	\$20.00	N/A	N/A	N/A
Analog DID, per T-1	\$100.00	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A

# CANCELLED

JUL 3 0 2001

STORES OF STORES

Public Service Commission

MISSOURI

FILED

FEB 22 2001

Public Service Commission

ISSUED: January 23, 2001

EFFECTIVE: February 22, 2001

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 12.6.

#### 17.1 <u>Description</u>

Nuvox Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, T-1 AdvantEdge<sup>sm</sup> PBX Service, and Non-Standard Access Lines. These local exchange services are described individually in Sections 10 and 12 of this Tariff.

#### 17.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines		- 154 - 155			
Per Line, Flat Rate					
St. Louis - Principle Zone,	\$31.36	\$50.00	\$30.00	\$10.00	(CR)
MCA-1 and MCA-2					1
St. Louis - MCA-3 and MC-4	\$38.09	\$50.00	\$30.00	\$10.00	
Kansas City - Principle Zone,	\$29.12	\$50.00	\$30.00	\$10.00	†
MCA-1 and MCA-2					
Kansas City- MCA-3	\$35.85	\$50.00	\$30.00	\$10.00	1
Springfield – Principle Zone and MCA-1	\$26.87	\$50.00	\$30.00	\$10.00	
Springfield – MCA-2	\$33.60	\$50.00	\$30.00	\$10.00	ı
Key System Service					- }
Per Multi-line, Flat Rate					1
St. Louis - Principle Zone, MCA-1 and MCA-2	\$40.34	\$50.00	\$30.00	\$10.00	
St. Louis - MCA-3 and MC-4	\$47.07	\$50.00	\$30.00	\$10.00	1
Kansas City - Principle Zone,	\$31.37	\$50.00	\$30.00	\$10.00	1
MCA-1 and MCA-2					- 1
Kansas City- MCA-3	\$38.09	\$50.00	\$30.00	\$10.00	
Springfield – Principle Zone and MCA-1	\$31,37	\$50.00	\$30.00	\$10.00	1
Springfield – MCA-2	\$38.09	\$50.00	\$30.00	\$10.00	
Select Feature Package					Ì
Per Package, Per Line	\$7.85	\$14.50	\$14.50	\$14.50	(CR)

(2) Applies to initial installations and subsequent moves and changes, per line/trunk.

ISSUED: December 8, 2006

CANCELED

August 20, 2015

Missouri Public

Service Commission JC-2016-0061 By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

#### 17.1 <u>Description</u>

Nuvox Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, T-1 AdvantEdge<sup>sm</sup> PBX Service, and Non-Standard Access Lines. These local exchange services are described individually in Sections 10 and 12 of this Tariff.

#### 17.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines					
Per Line, Flat Rate					
St. Louis - Principle Zone,	\$30.16	\$50.00	\$30.00	\$10.00	(CR)
MCA-1 and MCA-2					
St. Louis - MCA-3 and MC-4	\$36.63	\$50.00	\$30.00	\$10.00	ı
Kansas City – Principle Zone,	\$28.00	\$50.00	\$30.00	\$10.00	
MCA-1 and MCA-2					
Kansas City- MCA-3	\$34.47	\$50.00	\$30.00	\$10.00	
Springfield – Principle Zone and MCA-1	\$25.84	\$50.00	\$30.00	\$10.00	
Springfield – MCA-2	\$32.31	\$50.00	\$30.00	\$10.00	
Key System Service					
Per Multi-line, Flat Rate					
St. Louis – Principle Zone, MCA-1 and MCA-2	\$38.79	\$50.00	\$30.00	\$10.00	
St. Louis – MCA-3 and MC-4	\$45.26	\$50.00	\$30.00	\$10.00	
Kansas City - Principle Zone,	\$30.17	\$50.00	\$30.00	\$10.00	
MCA-1 and MCA-2					
Kansas City- MCA-3	\$36.63	\$50.00	\$30.00	\$10.00	
Springfield – Principle Zone and	\$30.17	\$50.00	\$30.00	\$10.00	}
MCA-1					
Springfield – MCA-2	\$36.63	\$50.00	\$30.00	\$10.00	
Select Feature Package					
Per Package, Per Line	\$7.55	\$14.50	\$14.50	\$14.50	(CR)

ISSUED: December 30, 2005 EFFECTIVE: February 1, 2006





<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.

#### 17.1 Description

Nuvox Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, T-1 AdvantEdge<sup>sm</sup> PBX Service, and Non-Standard Access Lines. These local exchange services are described individually in Sections 10 and 12 of this Tariff.

#### 17.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract	
Single Business Lines					
Per Line, Flat Rate					
St. Louis – Principle Zone,	\$29.35	\$50.00	\$30.00	\$10.00	(CR)
MCA-1 and MCA-2					- 1
St. Louis – MCA-3 and MC-4	\$35.65	\$50.00	\$30.00	\$10.00	
Kansas City - Principle Zone,	\$27.25	\$50.00	\$30.00	\$10.00	
MCA-1 and MCA-2					
Kansas City- MCA-3	\$33.55	\$50.00	\$30.00	\$10.00	
Springfield - Principle Zone and	\$25.15	\$50.00	\$30.00	\$10.00	Ì
MCA-1					
Springfield – MCA-2	\$31.45	\$50.00	\$30.00	\$10.00	
Key System Service					
Per Multi-line, Flat Rate					
St. Louis – Principle Zone,	\$37.75	\$50.00	\$30.00	\$10.00	
MCA-1 and MCA-2					
St. Louis – MCA-3 and MC- 4	\$44.05	\$50.00	\$30.00	\$10.00	
Kansas City - Principle Zone,	\$29.35	\$50.00	\$30.00	\$10.00	
MCA-1 and MCA-2					
Kansas City- MCA-3	\$35.65	\$50.00	\$30.00	\$10.00	
Springfield - Principle Zone and	\$29.35	\$50.00	\$30.00	\$10.00	
MCA-1					1
Springfield – MCA-2	\$35.65	\$50.00	\$30.00	\$10.00	
Select Feature Package					
Per Package, Per Line	\$7.35	\$14.50	\$14.50	\$14.50	(CR)

# **CANCELLED**

Febuary 1, 2006

# MISSOURI PUBLIC SERVICE COMMISSION

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

<sup>&</sup>lt;sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.

### Missouri Public

#### **NUVOX BUSINESS SERVICES**

REC'D JUN 2 7 2001

#### 17.1 <u>Description</u>

Service Commission

Nuvox Business Services include Single Business Lines, Key System Service, Select Feature Package, PBX Trunk Service, T-1 AdvantEdge<sup>sm</sup> PBX Service, and Non-Standard Access Lines. These local exchange services are described individually in Sections 10 and 12 of this Tariff.

#### 17.2 Rates

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
Single Business Lines	······································		<del></del> ·	
Per Line, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$27.95	\$50.00	\$30.00	\$10.00
St. Louis – MCA-3 and MC-4	\$33.95	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone, MCA-1 and MCA-2	\$25.95	\$50.00	\$30.00	\$10.00
Kansas City- MCA-3	\$31.95	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$23.95	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$29.95	\$50.00	\$30.00	\$10.00
Key System Service				
Per Multi-line, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$35.95	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$41.95	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone, MCA-1 and MCA-2	\$27.95	\$50.00	\$30.00	\$10.00
Kansas City– MCA-3	\$33.95	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$27.95	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$33.95	\$50.00	\$30.00	\$10.00
Select Feature Package				
Per Package, Per Line	\$7.00	\$14.50	\$14.50	\$14.50

Missouri Public

FILED JUL 3 0 2001

Service Commission

ISSUED: June 29, 2001

EFFECTIVE: July 30, 2001

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.

#### 17.2 Rates (Continued)

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
	7			
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$40.34	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$47.07	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone,	\$42.58	\$50.00	\$30.00	\$10.00
MCA-1 and MCA-2				
Kansas City-MCA-3	\$49.31	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$31.37	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$38.09	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$11.22	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$11.22	\$10.00	\$10.00	\$10.00
Per DID Number	\$.22	N/A	N/A	N/A
-1 AdvantEdge <sup>sm</sup> PBX Service				
Per T-1 Interface	\$224.39	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$22.44	N/A	N/A	N/A
Per Digital Channel	\$22.44	N/A	N/A	N/A
Analog DID, per T-1	\$112.19	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$112.19	\$100.00	\$100.00	\$100.00
Per DID Number	\$.22	N/A	N/A	N/A
Non-Standard Access Line				
Per Line, Flat Rate				
St. Louis/Kansas City				
Principle Zone; MCA-1; MCA-2	\$42.52	\$55.00	\$55.00	\$55.00
MCA-3; MCA-4 <sup>(3)</sup>	\$26.98			
Springfield				
Principle Zone; MCA-1	\$32.49	\$55.00	\$55.00	\$55.00
MCA-2	\$19.97	\$55.00	\$55.00	\$55.00

ISSUED: December 8, 2006

**CANCELED** August 20, 2015

Missouri Public **Service Commission** JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.
(3) MCA-4 is available in St. Louis only.

#### 17.2 Rates (Continued)

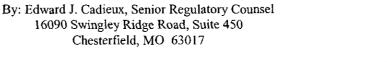
	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
	(1)			(2)
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$38.79	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC- 4	\$45.26	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone, MCA-1 and MCA-2	\$40.95	\$50.00	\$30.00	\$10.00
Kansas City- MCA-3	\$47.42	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$30.17	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$36.63	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$10.79	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$10.79	\$10.00	\$10.00	\$10.00
Per DID Number	\$.21	N/A	N/A	N/A
-1 AdvantEdge <sup>sm</sup> PBX Service				
Per T-1 Interface	\$215.78	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$21.58	N/A	N/A	N/A
Per Digital Channel	\$21.58	N/A	N/A	N/A
Analog DID, per T-1	\$107.89	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$107.89	\$100.00	\$100.00	\$100.00
Per DID Number	\$.21	N/A	N/A	N/A
Non-Standard Access Line				
Per Line, Flat Rate				
St. Louis/Kansas City				
Principle Zone; MCA-1; MCA-2	\$40.89	\$55.00	\$55.00	\$55.00
MCA-3; MCA-4 <sup>(3)</sup>	\$25.94			
Springfield	02124	<b>0</b> 5 5 5 5 5	<b>\$55.00</b>	<b>ወ</b> ደደ ለለ
Principle Zone; MCA-1	\$31.24	\$55.00	\$55.00	\$55.00
MCA-2	\$19.20	\$55.00	\$55.00	\$55.00

Chesterfield, MO 63017

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006





<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.
(3) MCA-4 is available in St. Louis only.

#### 17.2 Rates (Continued)

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Recurring 2 Year Contract	Non-Recurring 3 Year Contract
		<del></del>		
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$37.75	\$50.00	\$30.00	\$10.00
St. Louis – MCA-3 and MC- 4	\$44.05	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone, MCA-1 and MCA-2	\$39.85	\$50.00	\$30.00	\$10.00
Kansas City- MCA-3	\$46.15	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$29.35	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$35.65	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$10.50	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$10.50	\$10.00	\$10.00	\$10.00
Per DID Number	\$.20	N/A	N/A	N/A
Γ-1 AdvantEdge <sup>sm</sup> PBX Service				
Per T-1 Interface	\$210.00	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$21.00	N/A	N/A	N/A
Per Digital Channel	\$21.00	N/A	N/A	N/A
Analog DID, per T-1	\$105.00	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$105.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A
Non-Standard Access Line Per Line, Flat Rate				
St. Louis/Kansas City				
Principle Zone; MCA-1; MCA-2	\$39.80	\$55.00	\$55.00	\$55.00
MCA-3, MCA-4 <sup>(3)</sup>	\$25.25		•	
Springfield				
Principle Zone; MCA-1	\$30.40	\$55.00	\$55.00	\$55.00
MCA-2	\$18.69	\$55.00	\$55.00	\$55.00

#### CANCELLED

Febuary 1, 2006

#### **MISSOURI PUBLIC SERVICE COMMISSION**

(3) MCA-4 is available in St. Louis only.

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.
<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.

#### ORIGINAL PAGE 91 Missouri Public

(AT)

#### **NUVOX BUSINESS SERVICES**

REC'D JUN 2 7 2001

17.2 Rates (Continued)

	Monthly Rate	Non-Recurring 1 Year Contract	Non-Reculfing 2 Year Contract	Connectivities on 3 Year Contract
PBX Trunk Service				
Per DS-0, Flat Rate				
St. Louis – Principle Zone, MCA-1 and MCA-2	\$35.95	\$50.00	\$30.00	\$10.00
St. Louis - MCA-3 and MC-4	\$41.95	\$50.00	\$30.00	\$10.00
Kansas City - Principle Zone, MCA-1 and MCA-2	\$37.95	\$50.00	\$30.00	\$10.00
Kansas City- MCA-3	\$43.95	\$50.00	\$30.00	\$10.00
Springfield - Principle Zone and MCA-1	\$27.95	\$50.00	\$30.00	\$10.00
Springfield - MCA-2	\$33.95	\$50.00	\$30.00	\$10.00
Analog DID, Per Trunk Equipped	\$10.00	\$15.00	\$15.00	\$15.00
Digital DID, Per Trunk Equipped	\$10.00	\$10.00	\$10.00	\$10.00
Per DID Number	\$.20	N/A	N/A	N/A
T-1 AdvantEdgesm PBX Service				
Per T-1 Interface	\$200.00	\$750.00	\$500.00	\$250.00
Per Analog Channel	\$20.00	N/A	N/A	N/A
Per Digital Channel	\$20.00	N/A	N/A	N/A
Analog DID, per T-1	\$100.00	\$150.00	\$150.00	\$150.00
Digital DID and/or DNIS, per T-1	\$100.00	\$100.00	\$100.00	\$100.00
Per DID Number	\$.20	N/A	N/A	N/A
Non-Standard Access Line				
Per Line, Flat Rate				
St. Louis/Kansas City				
Principle Zone; MCA-1; MCA-2	\$37.90	\$55.00	\$55.00	\$55.00
MCA-3; MCA-4 <sup>(3)</sup>	\$24.05			
Springfield				
Principle Zone; MCA-1	\$28.95	\$55.00	\$55.00	\$55.00
MCA-2	\$17.80	\$55.00	\$55.00	\$55.00

Missouri Public

FILED JUL 3 0 2001

Service Commission

(3) MCA-4 is available in St. Louis only.

(AT)

ISSUED: June 29, 2001

EFFECTIVE: July 30, 2001

<sup>(1)</sup> Line/trunk rates include the standard features listed in the individual service descriptions in Section 12 and free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Applies to initial installations and subsequent moves and changes, per line/trunk.

#### 17.3 Full Voice T-1 Value Plan

#### 17.3.1 Description

The Full Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

Standard features include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

Optional features include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS). Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

The Full Voice T-1 Value Plan includes a special toll rate for inbound and outbound long distance. See Section 8 of this tariff for regulations regarding toll service.

#### 17.3.2 Rates

These rates are offered on a per customer account basis.

	Monthly Recurring Charge <sup>(1)</sup>			Non-Recurring Charge	
	1 Year Term	2 Year Term	3 Year Term		
1 - 2 Voice T-1s Per T-1	\$762.91 /month	\$677.64month	\$593.50/month	N/A	(CR)
3 + Voice T-1s Per T-1	\$686.61/month	\$610.33/month	\$534.03/month	N/A	(CR)
DID and/or DNIS Per T-1	\$112.19/month	\$112.19/month	\$112,19/month	\$100.00	(CR)
Per DID Number	\$.22	\$.22	\$.22	N/A	(CR)
Full Voice T-1 Value	e Plan Toll Rate	\$.0718/minute		N/A	(CR)

ISSUED: December 8, 2006 CANCELED

August 20, 2015 Missouri Public Service Commission JC-2016-0061 By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

<sup>(1)</sup> Rates include free local calling as specified in paragraph 4.2.2.

#### 17.3 Full Voice T-1 Value Plan

#### 17.3.1 <u>Description</u>

The Full Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

Standard features include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

Optional features include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS). Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

The Full Voice T-1 Value Plan includes a special toll rate for inbound and outbound long distance. See Section 8 of this tariff for regulations regarding toll service.

#### 17.3.2 Rates

These rates are offered on a per customer account basis.

	Mont	hly Recurring Cha	Non-Recurring Charge		
	1 Year Term	2 Year Term	3 Year Term		
1 - 2 Voice T-1s Per T-1	\$733.64 /month	\$651.64/month	\$570.72/month	N/A	(CR)
3 + Voice T-1s Per T-1	\$660.27/month	\$586.91/month	\$513.54/month	N/A	(CR)
DID and/or DNIS Per T-1	\$107.89/month	\$107.89/month	\$107.89/month	\$100.00	(CR)
Per DID Number	\$.21	\$.21	\$.21	N/A	(CR)
Full Voice T-1 Value	e Plan Toll Rate	\$.0683/minute		N/A	

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006





<sup>(1)</sup> Rates include free local calling as specified in paragraph 4.2.2.

# NUVOX BUSINESS SERVICES Febuary 1, 2006

#### 17.3 Full Voice T-1 Value Plan

# MISSOURI PUBLIC SERVICE COMMISSION

#### 17.3.1 Description

The Full Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

Standard features include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

Optional features include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS). Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

The Full Voice T-1 Value Plan includes a special toll rate for inbound and outbound long distance. See Section 8 of this tariff for regulations regarding toll service.

#### 17.3.2 Rates

These rates are offered on a per customer account basis.

		Monthly Recurring Charge (1)			Non-Recurring Charge	
		1 Year Term	2 Year Term	3 Year Term		
1 - 2	Voice T-1s Per T-1	\$714.00 /month	\$634.20/month	\$555.45/month	N/A	(CR)
3 +	Voice T-1s Per T-1	\$642.60/month	\$571.20/month	\$499.80/month	N/A	(CR)
DID	and/or DNIS Per T-1	\$105.00/month	\$105.00/month	\$105.00/month	\$100.00	(CR)
Per l	OID Number		\$.20		N/A	(CD)
Full	Voice T-1 Value	e Plan Toll Rate	\$.0683/minute		N/A	(CR)

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

<sup>(1)</sup> Rates include free local calling as specified in paragraph 4.2.2.

#### 17.3 Full Voice T-1 Value Plan

(C)

#### 17.3.1 Description

The Full Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

Standard features include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

Optional features include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS). Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

The Full Voice T-1 Value Plan includes a special toll rate for inbound and outbound long distance. (C) See Section 8 of this tariff for regulations regarding toll service.

#### 17.3.2 Rates

These rates are offered on a per customer account basis.

		Monthly Recurring Charge <sup>(1)</sup>			Non-Recurring Charge
		1 Year Term	2 Year Term	3 Year Term	
1 - 2	Voice T-1s Per T-1	\$680.00 /month	\$604.00/month	\$529.00/month	N/A
3 +	Voice T-1s Per T-1	\$612.00/month	\$544.00/month	\$476.00/month	N/A
DID	and/or DNIS Per T-1	\$100.00/month	\$100.00/month	\$100.00/month	\$100.00
Per I	OID Number		\$.20		N/A
Full	Voice T-1 Value	e Plan Toll Rate	\$.065/minute		N/A

**ISSUED: July 28, 2003** 

EFFECTIVE: August 28, 2003

<sup>(</sup>i) Rates include free local calling as specified in paragraph 4.2.2.

# Missouri Public

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#### **NUVOX BUSINESS SERVICES**

**REC'D AUG 0 8 2001** 

#### 17.3 <u>Description</u>

Service Commission

#### 17.3.1 Description

The Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

Standard features include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

Optional features include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS). Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

Voice T-1 Value Plan includes a special toll rate for inbound and outbound long distance. See Section 8 of this tariff for regulations regarding toll service.

#### 17.3.2 Rates

These rates are offered on a per customer account basis.

Monthly Recurring Charge(1)			Non-Recurring Charge			
		1 Year Term	2 Year Term	3 Year Term		
1 - 2	Voice T-1s Per T-1	\$680.00 /month	\$604.00/month	\$529.00/month	N/A	
3 +	Voice T-1s Per T-1	\$612.00/month	\$544.00/month	\$476.00/month	N/A	ļ
DID	and/or DNIS Per T-1	\$100.00/month	\$100.00/month	\$100.00/month	\$100.00	
Per I	OID Number		\$.20		N/A	ı
Voic	e T-1 Value Plan	n Toll Rate	\$.065/minute		N/A	(AT)

# CANCELLED

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FILED SEP 09 2001

Service Commission

ISSUED: August 9, 2001 EFFECTIVE: September 9, 2001

<sup>(1)</sup> Rates include free local calling as specified in paragraph 4.2.2.

#### 18.1 Description

The Broadband Bundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various nonregulated services. Broadband Bundle customers must order a minimum of four Single Business Lines, Key System Service lines, or PBX Trunks. Customers must order all services contained in the bundle. Lines and trunks are individually described in Section 12.

#### 18.2 Standard Features

The following standard features are provided on lines and trunks associated with Broadband Bundle:

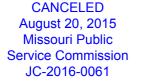
- Touch-tone
- Hunting
- · Call Waiting
- Call Forward Variable
- Call Forward Busy/Don't Answer
- Caller ID
- Three-Way Calling
- 900 Number Blocking

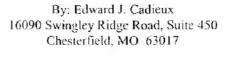
Other services/features not listed above can be added to the Bundle subject to the rates and conditions specified in the appropriate tariff sections.

#### 18.3 Long Distance Service

- Broadband Bundle customers receive a flat inbound and outbound long distance rate of \$.077/minute. Timing of calls is in 6-second increments with a 60-second minimum call length. (CR)
- Alternatively, qualifying customers may subscribe to special toll plans described in Section 8 of this tariff.
- In order to qualify for the Broadband Bundle, all customer lines must have NuVox long distance.
- See Section 8 of this tariff for regulations regarding long distance service.
- The Broadband Bundle Plus plan adds 100 minutes of inbound/outbound domestic long distance per line. The minutes apply per account. Minutes must be used in the current month. Additional minutes will be rated at \$.077/minute or per the subscriber's applicable toll plan. The Broadband Bundle description and standard features apply to the Broadband Bundle Plus.

ISSUED: December 8, 2006 EFFECTIVE: January 8, 2007







#### 18.1 <u>Description</u>

The Broadband Bundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various nonregulated services. Broadband Bundle customers must order a minimum of four Single Business Lines, Key System Service lines, or PBX Trunks. Customers must order all services contained in the bundle. Lines and trunks are individually described in Section 12.

#### 18.2 Standard Features

The following standard features are provided on lines and trunks associated with Broadband Bundle:

- Touch-tone
- Hunting
- Call Waiting
- Call Forward Variable
- Call Forward Busy/Don't Answer
- Caller ID
- Three-Way Calling
- 900 Number Blocking

Other services/features not listed above can be added to the Bundle subject to the rates and conditions specified in the appropriate tariff sections.

#### 18.3 Long Distance Service

- Broadband Bundle customers receive a flat inbound and outbound long distance rate of
   \$.0735/minute. Timing of calls is in 6-second increments with a 60-second minimum call length. (CR)
- Alternatively, qualifying customers may subscribe to special toll plans described in Section 8 of this tariff.
- In order to qualify for the Broadband Bundle, all customer lines must have NuVox long distance.
- See Section 8 of this tariff for regulations regarding long distance service.
- The Broadband Bundle Plus plan adds 100 minutes of inbound/outbound domestic long distance per line. The minutes apply per account. Minutes must be used in the current month. Additional minutes will be rated at \$.0735/minute or per the subscriber's applicable toll plan. The Broadband Bundle description and standard features apply to the Broadband Bundle Plus.

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005







**REC'D JUL 172002** 

#### 18.1 Description

#### Service Commission

The Broadband Bundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various nonregulated services. Broadband Bundle customers must order a minimum of four Single Business Lines, Key System Service lines, or PBX Trunks. Customers must order all services contained in the bundle. Lines and trunks are individually described in Section 12.

#### 18.2 Standard Features

The following standard features are provided on lines and trunks associated with Broadband Bundle:

- Touch-tone
- Hunting
- Call Waiting
- Call Forward Variable
- Call Forward Busy/Don't Answer
- Caller ID
- Three-Way Calling
- 900 Number Blocking

Other services/features not listed above can be added to the Bundle subject to the rates and conditions specified in the appropriate tariff sections.

#### 18.3 Long Distance Service

- Broadband Bundle customers receive a flat inbound and outbound long distance rate of \$.07/minute. Timing of calls is in 6-second increments with a 60-second minimum call length.
- Alternatively, qualifying customers may subscribe to special toll plans described in Section 8 of this tariff.
- In order to qualify for the Broadband Bundle, all customer lines must have NuVox long distance.
- See Section 8 of this tariff for regulations regarding long distance service.
- The Broadband Bundle Plus plan adds 100 minutes of inbound/outbound domestic long distance per line. The minutes apply per account. Minutes must be used in the current month. Additional minutes will be rated at \$.07/minute or per the subscriber's applicable toll plan. The Broadband Bundle description and standard features apply to the Broadband Bundle Plus.



Missouri Public

FILED AUG 1 9 2002

Service Commission

ISSUED: July 19, 2002

EFFECTIVE: August 19, 2002

REC'D JUL 2 6 2001

(AT)

#### 18.1

Description

Service Commission
The Broadband Bundle offers business customers a full service package consisting of voice lines and

trunks, calling features, long distance and various nonregulated services. Broadband Bundle customers must order a minimum of four Single Business Lines, Key System Service lines, or PBX Trunks. Customers must order all services contained in the bundle. Lines and trunks are individually described in Section 12.

#### 18.2 Standard Features

The following standard features are provided on lines and trunks associated with Broadband Bundle:

- Touch-tone
- Hunting
- Call Waiting
- Call Forward Variable
- Call Forward Busy/Don't Answer
- Caller ID
- Three-Way Calling
- 900 Number Blocking

Other services/features not listed above can be added to the Bundle subject to the rates and conditions specified in the appropriate tariff sections.

#### 18.3 Long Distance Service

- Broadband Bundle customers receive a flat inbound and outbound long distance rate of \$.07/minute. Timing of calls is in 6-second increments with a 60-second minimum call length.
- Alternatively, qualifying customers may subscribe to special toll plans described in Section 8 of this tariff.
- In order to qualify for the Broadband Bundle, all customer lines must have NuVox long distance.
- See Section 8 of this tariff for regulations regarding long distance service.

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Missouri Public

FILED AUG 3 0 2001

Service Commission

ISSUED: July 31, 2001

EFFECTIVE: August 30, 2001

#### 18.4 Rates

Rates apply per customer location.

	Monthly Rate	Non-Recurring Charges	
Broadband Bundle Single Business Lines or			
Key System Service			
Flat Rate, Per Line			
St. Louis	\$38.14	N/A	(CR)
Kansas City	\$31.42	N/A	Ĩ
Springfield	\$30.29	N/A	
Broadband Bundle Plus Single Business			
Lines or Key System Service			
Flat Rate, Per Line			
St. Louis	\$44.88	N/A	
Kansas City	\$38.14	N/A	1
Springfield	\$37.02	N/A	
Broadband Bundle PBX Trunk Service			
Flat Rate, Per DS-O			
St. Louis	\$38.14	N/A	Ĩ
Kansas City	\$31.42	N/A	ì
Springfield	\$30.29	N/A	
Broadband Bundle Plus PBX Trunk Service			
Flat Rate, Per DS-O			
St. Louis	\$44.88	N/A	
Kansas City	\$38.14	N/A	J
Springfield	\$37.02	N/A	(CR)

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

#### 18.4 <u>Rates</u>

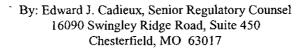
Rates apply per customer location.

	Monthly Rate	Non-Recurring Charges	
	(1)	, and the second	
Broadband Bundle Single Business Lines or			
Key System Service			
Flat Rate, Per Line			
St. Louis	\$36.68	N/A	(CR)
Kansas City	\$30.21	N/A	
Springfield	\$29.13	N/A	
Broadband Bundle Plus Single Business			
Lines or Key System Service			
Flat Rate, Per Line			1
St. Louis	\$43.16	N/A	
Kansas City	\$36.68	N/A	
Springfield	\$35.60	N/A	
Broadband Bundle PBX Trunk Service			
Flat Rate, Per DS-O			Ţ
St. Louis	\$36.68	N/A	
Kansas City	\$30.21	N/A	
Springfield	\$29.13	N/A	
Broadband Bundle Plus PBX Trunk Service			
Flat Rate, Per DS-O			j
St. Louis	\$43.16	N/A	J
Kansas City	\$36.68	N/A	Ţ
Springfield	\$35.60	N/A	(CF

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006







<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

#### 18.4 <u>Rates</u>

Rates apply per customer location.

•	Monthly Rate	Non-Recurring Charges	
Broadband Bundle Single Business Lines or			
Key System Service Flat Rate, Per Line			
St. Louis	\$35.70	N/A	(CR)
Kansas City	\$29.40	N/A	()
Springfield	\$28.35	N/A	
Broadband Bundle Plus Single Business Lines or Key System Service			İ
Flat Rate, Per Line			
St. Louis	\$42.00	N/A	}
Kansas City	\$35.70	N/A	
Springfield	\$34.65	N/A	
Broadband Bundle PBX Trunk Service			
Flat Rate, Per DS-O			
St. Louis	\$35.70	N/A	
Kansas City	\$29.40	N/A	•
Springfield	\$28.35	N/A	
Broadband Bundle Plus PBX Trunk Service			
Flat Rate, Per DS-O			İ
St. Louis	\$42.00	N/A	j
Kansas City	\$35.70	N/A	
Springfield	\$34.65	N/A	(CR)

# **CANCELLED**

Febuary 1, 2006

# MISSOURI PUBLIC SERVICE COMMISSION

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

### Missouri Public

#### **BROADBAND BUNDLE**

18.4 <u>Rates</u>

REC'D JUL 1 7 2002

Rates apply per customer location.

Service Commission

	Monthly Rate	Non-Recurring Charges	
Broadband Bundle Single Business Lines or			-
Key System Service			
Flat Rate, Per Line			
St. Louis	\$34.00	N/A	
Kansas City	\$28.00	N/A	
Springfield	\$27.00	N/A	
Broadband Bundle Plus Single Business Lines or Key System Service Flat Rate, Per Line			(AT)
St. Louis	\$40.00	N/A	(NR)
Kansas City	\$34.00	N/A	(NR)
Springfield	\$33.00	N/A	(NR)
Broadband Bundle PBX Trunk Service Flat Rate, Per DS-O			
St. Louis	\$34.00	N/A	
Kansas City	\$28.00	N/A	
Springfield	\$27.00	N/A	
Broadband Bundle Plus PBX Trunk Service Flat Rate, Per DS-O			(AT)
St. Louis	\$40.00	N/A	(NR)
Kansas City	\$34.00	N/A	(NR)
Springfield	\$33.00	N/A	(NR)

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FILED AUG 1 9 2002

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

Service Commission

ISSUED: July 19, 2002

EFFECTIVE: August 19, 2002

Missouri Public

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#### **BROADBAND BUNDLE**

18.4 Rates

REC'D JUL 2 6 2001

Rates apply per customer location.

Service Commission

	Monthly Rate (1) (2)	Non-Recurring Charges	100000
Broadband Bundle Single Business			
Lines or Key System Service			
Flat Rate, Per Line			<b>\</b>
St. Louis	\$34.00	N/A	
Kansas City	\$28.00	N/A	}
Springfield	\$27.00	N/A	į
Broadband Bundle PBX Trunk Service			
Flat Rate, Per DS-O			}
St. Louis	\$34.00	N/A	
Kansas City	\$28.00	N/A	]
Springfield	\$27.00	N/A	(AT)

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Missouri Public

FILED AUG 3 0 2001

Service Commission

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

<sup>(2)</sup> Customers who sign contracts for the Broadband Bundle are eligible for the "Free Month" promotion through September 14, 2001.

#### 19.1 Description

NuBundle offers business customers a full service package consisting of voice lines, trunks, or ISDN-PRI, calling features, long distance and various non-regulated services. Customers must order a minimum of two Single Business Lines, Key System Service Lines, or PBX Trunks and NuVox Internet to qualify for NuBundle. Lines and trunks are individually described in Section 12

(AT)

#### 19.2 NuBundle Calling Features

The following standard features are provided at no additional charge on all NuBundle lines:

900 Number Blocking Call Blocking Three-Way Calling Call Return Caller ID Auto Redial

The following optional features are provided at no additional charge on NuBundle lines if the customer requests them:

Priority Call
Remote Access to Call Forwarding
Speed Dialing 30
Call Forward-Variable
Call Holding
Anonymous Call Rejection
Call Forward-Busy
Call Forward-Don't Answer
Call Forward-Busy/Don't Answer
Cancel Call Waiting
Preferred Call Forwarding
Selective Call Screening
Call Transfer Disconnect
Toll Restriction
Call Waiting

Other services/features not listed above can be added to NuBundle subject to the rates and conditions specified in the appropriate tariff sections.

EFFECTIVE: August 28, 2003

(AT)

#### Missouri Public Service Commission

#### NUBUNDLE

#### 19.1 Description

**REC'D MAR 04 2003** 

NuBundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various non-regulated services. Customers must order a minimum of two Single Business Lines, Key System Service Lines, or PBX Trunks and NuVox Internet to qualify for NuBundle. Lines and trunks are individually described in Section 12.

#### 19.2 NuBundle Calling Features

The following standard features are provided at no additional charge on all NuBundle lines:

900 Number Blocking Call Blocking Three-Way Calling Call Return Caller ID Auto Redial

The following optional features are provided at no additional charge on NuBundle lines if the customer requests them:

Priority Call
Remote Access to Call Forwarding
Speed Dialing 30
Call Forward-Variable
Call Holding
Anonymous Call Rejection
Call Forward-Busy
Call Forward-Don't Answer
Call Forward-Busy/Don't Answer
Cancel Call Waiting
Preferred Call Forwarding
Selective Call Screening
Call Transfer Disconnect
Toll Restriction
Call Waiting

CANCELLED

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Public Service Commission
MISSDUP!

Other services/features not listed above can be added to NuBundle subject to the rates and conditions specified in the appropriate tariff sections.

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Missouri Public Service Commission

FILED APR 05 2003

ISSUED: March 5, 2003

EFFECTIVE: April 5, 2003

#### 19.3 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The minutes
  apply per account. Minutes must be used in the current month. The 200 minutes per line cannot be
  used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.0655/minute for intrastate calls and \$.055/minute for interstate calls. Timing of calls is in 6-second increments with an 18-second minimum call length,
- See Section 8 of this tariff for regulations regarding long distance service.

#### 19.4 NuBundle Rates

Rates apply per customer location.

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	2.00
Per Line/Trunk, Flat Rate <sup>(1)</sup>					
Kansas City	N/A	\$53.86	\$49.36	\$47.12	(CR)
St. Louis	N/A	\$53.86	\$49.36	\$47.12	(CR)
Springfield	N/A	\$42.64	\$38.14	\$35.90	(CR)

#### 19.5 NuBundle CompleteVoice Plus Option

- NuBundle CompleteVoice Plus offers customers the option of ordering only the voice components of NuBundle. Customers receive lines or trunks; the calling features specified in 19.2; and the 200 LD minutes per line and additional minute pricing as specified in 19.3.
- The minimum order for this bundled option is six lines or trunks. Additional lines are priced individually. Special pricing for this option is as follows:

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Six (6) Lines/Trunks, Flat Rate <sup>(1)</sup>					
Kansas City	N/A	\$306.28	\$288.33	\$270.37	(CR)
St. Louis	N/A	\$379.21	\$356.77	\$334.35	E
Springfield	N/A	\$335.45	\$315.26	\$296.18	
Per Each Additional Line/Trunk <sup>(1)</sup>					
Kansas City	N/A	\$51.61	\$47.12	\$44.88	1
St. Louis	N/A	\$45.99	\$43.76	\$41.51	
Springfield	N/A	\$45.99	\$44.88	\$42.64	(CR)

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

ISSUED: December 8, 2006 CANCELED

August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017

Filed

Missouri Public
Service Commission

EFFECTIVE: January 8, 2007

(CR)

(CR)

#### 19.3 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The minutes
  apply per account. Minutes must be used in the current month. The 200 minutes per line cannot be
  used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.062/minute for intrastate calls and \$.0515/minute for interstate calls. Timing of calls is in 6-second increments with an 18-second minimum call length.
- See Section 8 of this tariff for regulations regarding long distance service.

#### 19.4 NuBundle Rates

Rates apply per customer location.

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Per Line/Trunk, Flat Rate(1)					
Kansas City	N/A	\$51.79	\$47.47	\$45.31	(CR)
St. Louis	N/A	\$51.79	\$47.47	\$45.31	(CR)
Springfield	N/A	\$41.00	\$36.68	\$34.52	(CR)

#### 19.5 NuBundle CompleteVoice Plus Option

- NuBundle CompleteVoice Plus offers customers the option of ordering only the voice components of NuBundle. Customers receive lines or trunks; the calling features specified in 19.2; and the 200 LD minutes per line and additional minute pricing as specified in 19.3.
- The minimum order for this bundled option is six lines or trunks. Additional lines are priced individually. Special pricing for this option is as follows:

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Six (6) Lines/Trunks, Flat Rate <sup>(1)</sup>					
Kansas City	N/A	\$294.53	\$277.27	\$260.00	(CR)
St. Louis	N/A	\$364.66	\$343.08	\$321.50	Ì
Springfield	N/A	\$322.58	\$303.16	\$284.82	
Per Each Additional Line/Trunk <sup>(t)</sup>					
Kansas City	N/A	\$49.63	\$45.31	\$43.16	
St. Louis	N/A	\$44.23	\$42.08	\$39.92	
Springfield	N/A	\$44.23	\$43.16	\$41.00	(CR)

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

ISSUED: December 30, 2005 EFFECTIVE: February 1, 2006





#### 19.3 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The minutes
  apply per account. Minutes must be used in the current month. The 200 minutes per line cannot be
  used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.062/minute for intrastate calls and \$.0515/minute for interstate calls. Timing of calls is in 6-second increments with an 18-second minimum call length.
- See Section 8 of this tariff for regulations regarding long distance service.

#### CANCELLED

Febuary 1, 2006

(CR)

(CR)

#### 19.4 NuBundle Rates

Rates apply per customer location.

### MISSOURI PUBLIC SERVICE COMMISSION

	Non- Recurring	Monthly Rate/ I Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Per Line/Trunk, Flat Rate <sup>(1)</sup>					
Kansas City	N/A	\$50.40	\$46.20	\$44.10	(CR)
St. Louis	N/A	\$50.40	\$46.20	\$44.10	(CR)
Springfield	N/A	\$39.90	\$35.70	\$33.60	(CR)

#### 19.5 NuBundle Complete Voice Plus Option

- NuBundle CompleteVoice Plus offers customers the option of ordering only the voice components of NuBundle. Customers receive lines or trunks; the calling features specified in 19.2; and the 200 LD minutes per line and additional minute pricing as specified in 19.3.
- The minimum order for this bundled option is six lines or trunks. Additional lines are priced individually. Special pricing for this option is as follows:

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	
Six (6) Lines/Trunks, Flat Rate <sup>(1)</sup>					
Kansas City	N/A	\$286.65	\$269.85	\$253.05	(CR)
St. Louis	N/A	\$354.90	\$333.90	\$312.90	l
Springfield	N/A	\$313.95	\$295.05	\$277.20	- 1
Per Each Additional		¥	*	-	
Line/Trunk(1)					
Kansas City	N/A	\$48.30	\$44.10	\$42.00	
St. Louis	N/A	\$43.05	\$40.95	\$38.85	
Springfield	N/A	\$43.05	\$42.00	\$39.90	(CR)

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

(CP)

#### NUBUNDLE

#### 19.3 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The
  minutes apply per account. Minutes must be used in the current month. The 200 minutes per
  line cannot be used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.059/minute for intrastate calls and \$.049/minute for interstate calls. Timing of calls is in 6-second increments with an 18second minimum call length.
- See Section 8 of this tariff for regulations regarding long distance service.

#### 19.4 NuBundle Rates

Rates apply per customer location.

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	(AT) (AT)
Per Line/Trunk, Flat Rate <sup>(1)</sup>					
Kansas City	N/A	\$48.00	\$44.00	\$42.00	(NR)
St. Louis	N/A	\$48.00	\$44.00	\$42.00	(NR)
Springfield	N/A	\$38.00	\$34.00	\$32.00	(NR)

#### 19.5 NuBundle Complete Voice Plus Option

- NuBundle CompleteVoice Plus offers customers the option of ordering only the voice components of NuBundle. Customers receive lines or trunks; the calling features specified in 19.2; and the 200 LD minutes per line and additional minute pricing as specified in 19.3.
- The minimum order for this bundled option is six lines or trunks. Additional lines are priced individually. Special pricing for this option is as follows:

	Non- Recurring	Monthly Rate/ 1 Year Contract	Monthly Rate/ 2 Year Contract	Monthly Rate/ 3 Year Contract	(AT) (AT)
Six (6) Lines/Trunks,					
Flat Rate(1)					
Kansas City	N/A	\$273.00	\$257.00	\$241.00	(NR)
St. Louis	N/A	\$338.00	\$318.00	\$298.00	(NR)
Springfield	N/A	\$299.00	\$281.00	\$264.00	(NR)
Per Each Additional					
Line/Trunk <sup>(1)</sup>					
Kansas City	N/A	\$46.00	\$42.00	\$40.00	(NR)
St. Louis	N/A	\$41.00	\$39.00	\$37.00	(NR)
Springfield	N/A	\$42.00	\$40.00	\$38.00	(NR)

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

ISSUED: July 28, 2003 EFFECTIVE: August 28, 2003

#### P.S.C. MO TARIFF NO. 1 1st REVISED PAGE 95 REPLACING ORIGINAL RAGE 95 MISSOUR FUDILE Service Commission

#### NUBUNDLE

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#### 19.3 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The
  minutes apply per account. Minutes must be used in the current month. The 200 minutes per
  line cannot be used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.059/minute for intrastate calls and \$.049/minute for interstate calls. Timing of calls is in 6-second increments with a 30second minimum call length.
- See Section 8 of this tariff for regulations regarding long distance service.

#### 19.4 NuBundle Rates

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Rates apply per customer location.

	Non- Recurring	Monthly Rate/ 1 Year Contract	AUG 2 8 2003  Lyand RS95  Public Service Commission
Per Line/Trunk, Flat Rate <sup>(1)</sup>			MISEOUR]
Kansas City	N/A	\$48.00	
St. Louis	N/A	\$48.00	
Springfield	N/A	\$38.00	

#### 19.5 NuBundle Complete Voice Plus Option

(AT)

- NuBundle CompleteVoice Plus offers customers the option of ordering only the voice components of NuBundle. Customers receive lines or trunks; the calling features specified in 19.2; and the 200 LD minutes per line and additional minute pricing as specified in 19.3.
- The minimum order for this bundled option is six lines or trunks. Additional lines are priced individually. Special pricing for this option is as follows:

	Non- Recurring	Monthly Rate/ 1 Year Contract	
Six (6) Lines/Trunks, Flat	Rate <sup>(1)</sup>		
Kansas City	N/A	\$273.00	
St. Louis	N/A	\$338.00	
Springfield	N/A	\$299.00	
Per Each Additional Line/Trunk <sup>(1)</sup>			
Kansas City	N/A	\$46.00	
St. Louis	N/A	\$41.00	'
Springfield	N/A	\$42.00	(AT)

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

ISSUED: April 14, 2003

EFFECTIVE: May 14, 2003

(AT)

#### NUBUNDLE

**RECD MAR 04 2003** 

#### 19.3 NuBundle Long Distance

- Each NuBundle line includes 200 minutes of inbound/outbound domestic long distance. The
  minutes apply per account. Minutes must be used in the current month. The 200 minutes per
  line cannot be used for calling card calls.
- The rate for additional minutes after the initial 200 minutes is \$.059/minute for intrastate calls and \$.049/minute for interstate calls. Timing of calls is in 6-second increments with a 30-second minimum call length.
- See Section 8 of this tariff for regulations regarding long distance service.

#### 19.4 NuBundle Rates

Rates apply per customer location.

	Non- Recurring	Monthly Rate/ 1 Year Contract	
Per Line/Trunk, Flat Rate <sup>(1)</sup>			
Kansas City	N/A	\$48.00	
St. Louis	N/A	\$48.00	
Springfield	N/A	\$38.00	

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FILED APR 05 2003

ISSUED: March 5, 2003

EFFECTIVE: April 5, 2003

<sup>(1)</sup>Includes free local calling as specified in paragraph 4.2.2.

## 20.1 FLEXlinx Description:

This service may also be marketed as "Windstream T1 Bundle".

(AT)

FLEXlinx offers business customers a full service package consisting of voice and data channels, calling features, long distance and various non-regulated services. Customers must order and maintain a minimum of six channels.

Non-regulated services and associated terms and conditions are described NuVox sales/marketing materials.

FLEXlinx is offered subject to the availability of facilities and technology and compatibility with customer equipment.

## 20.2 FLEXlinx Optional Standard Features:

The following features are available upon request at no additional charge: Hunting, Call Forward Universal, Call Forward Busy, Caller ID, Call Forward Don't Answer, Call Forward Remote Access, Three-Way Calling, Call Waiting, Call Forward Busy/Don't Answer, Auto Redial, Call Holding, Call Transfer Disconnect, Speed Dialing 30, Toll Restriction, Direct Inward Dialing numbers (twenty numbers per package), Extended Area calling, Directory Primary Listing (one per package), and Account Codes.

Other services/features not listed above can be added to FLEXlinx subject to the rates and conditions specified in appropriate tariff sections, customer compatibility, and technological compatibility.

### 20.3 FLEXlinx Pricing:

Monthly Recurring Charges

	1 Year	2 Year Term	3 Year Term	4 Year Term	5 Year Term
	<u>Term</u>				
St. Louis -	\$476.81	\$459.98	\$454.37	\$448.77	\$443.16
6 Channels					
Springfield	\$370.23	\$353.41	\$347.79	\$342.19	\$336.57
6 Channels					
Kansas City –	\$403.90	\$387.06	\$381.46	\$375.84	\$370.23
6 Channels					
All Cities - Each					
Additional Channel					
7-10 Channels	\$ 50.49	\$ 44.88	\$ 38.64	\$ 38.64	\$ 38.64
11-15 Channels	\$ 44.88	\$ 38.64	\$ 33.66	\$ 33.66	\$ 33.66
16-20 Channels	\$ 39.27	\$ 33.66	\$ 28.05	\$ 28.05	\$ 28.05
21-240 Channels	\$ 28.05	\$ 22.44	\$ 22.44	\$ 22.44	\$ 22.44

Should customer reduce channels to less than six, the 6 channel minimum will still be billed. Early termination charges apply as described in customer's contract.

#### 20 T FLEXlinx Description:

FLEXlinx offers business customers a full service package consisting of voice and data channels, calling features, long distance and various non-regulated services. Customers must order and maintain a minimum of six channels.

Non-regulated services and associated terms and conditions are described NuVox sales/marketing materials.

FLEXlinx is offered subject to the availability of facilities and technology and compatibility with customer equipment.

#### 20.2 FLEXlinx Optional Standard Features:

The following features are available upon request at no additional charge: Hunting, Call Forward Universal, Call Forward Busy, Caller ID, Call Forward Don't Answer, Call Forward Remote Access, Three-Way Calling, Call Waiting, Call Forward Busy/Don't Answer, Auto Redial, Call Holding, Call Transfer Disconnect, Speed Dialing 30, Toll Restriction, Direct Inward Dialing numbers (twenty numbers per package), Extended Area calling, Directory Primary Listing (one per package), and Account Codes.

Other services/features not listed above can be added to FLEXlinx subject to the rates and conditions specified in appropriate tariff sections, customer compatibility, and technological compatibility.

#### 20.3 FLEXIinx Pricing:

Monthly Recurring Charges

	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term
St. Louis – 6 Channels	\$476.81	\$459.98	\$454.37	\$448.77	\$443.16
Springfield – 6 Channels	\$370.23	\$353.41	\$347.79	\$342.19	\$336.57
Kansas City – 6 Channels	\$403.90	\$387.06	\$381.46	\$375.84	\$370.23
All Cities - Each Additional Channel					
7-10 Channels	\$ 50.49	\$ 44.88	\$ 38.64	\$ 38.64	\$ 38.64
11-15 Channels	\$ 44.88	\$ 38.64	\$ 33.66	\$ 33.66	\$ 33.66
16-20 Channels	\$ 39.27	\$ 33.66	\$ 28.05	\$ 28.05	\$ 28.05
21-240 Channels	\$ 28.05	\$ 22.44	\$ 22.44	\$ 22.44	\$ 22.44

Should customer reduce channels to less than six, the 6 channel minimum will still be billed. Early termination charges apply as described in customer's contract.

ISSUED: December 8, 2006

**CANCELLED** 

Service Commission

JC-2010-0750

July 28, 2010 Missouri Public

Chestertield, MO 63017

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450



EFFECTIVE: January 8, 2007

(CR)

(CR)

## 20.1 FLEXlinx Description:

FLEXlinx offers business customers a full service package consisting of voice and data channels, calling features, long distance and various non-regulated services. Customers must order and maintain a minimum of six channels.

Non-regulated services and associated terms and conditions are described NuVox sales/marketing materials.

FLEXlinx is offered subject to the availability of facilities and technology and compatibility with customer equipment.

## 20.2 FLEXlinx Optional Standard Features:

The following features are available upon request at no additional charge: Hunting, Call Forward Universal, Call Forward Busy, Caller ID, Call Forward Don't Answer, Call Forward Remote Access, Three-Way Calling, Call Waiting, Call Forward Busy/Don't Answer, Auto Redial, Call Holding, Call Transfer Disconnect, Speed Dialing 30, Toll Restriction, Direct Inward Dialing numbers (twenty numbers per package), Extended Area calling, Directory Primary Listing (one per package), and Account Codes.

Other services/features not listed above can be added to FLEXlinx subject to the rates and conditions specified in appropriate tariff sections, customer compatibility, and technological compatibility.

### 20.3 FLEXlinx Pricing:

Monthly Recurring Charges

	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term
St. Louis – 6 Channels	\$458.52	\$442.33	\$436.94	\$431.55	\$426.16
Springfield – 6 Channels	\$356.02	\$339.85	\$334.45	\$329.06	\$323.66
Kansas City – 6 Channels	\$388.40	\$372.21	\$366.82	\$361.42	\$356.02
All Cities - Each Additional Channel					
7-10 Channels	\$ 48.55	\$ 43.16	\$ 37.16	\$ 37.16	\$ 37.16
11-15 Channels	\$ 43.16	\$ 37.16	\$ 32.37	\$ 32.37	\$ 32.37
16-20 Channels	\$ 37.76	\$ 32.37	\$ 26.97	\$ 26.97	\$ 26.97
21-240 Channels	\$ 26.97	\$ 21.58	\$ 21.58	\$ 21.58	\$ 21.58

Should customer reduce channels to less than six, the 6 channel minimum will still be billed. Early termination charges apply as described in customer's contract.

ISSUED: December 30, 2005 FFECTIVE: February 1, 2006



January 8, 2007 Missouri Public Service Commission By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



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(CR)

## **CANCELLED**

## **FLEXLINX**

Febuary 1, 2006

MISSOURI PUBLIC

SERVICE COMMISSION

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## 20.1 FLEXlinx Description:

FLEXlinx offers business customers a full service package consisting of voice and data channels, calling features, long distance and various non-regulated services. Customers must order and maintain a minimum of six channels.

Non-regulated services and associated terms and conditions are described NuVox sales/marketing materials.

FLEXlinx is offered subject to the availability of facilities and technology and compatibility with customer equipment.

# 20.2 FLEXlinx Optional Standard Features:

The following features are available upon request at no additional charge: Hunting, Call Forward Universal, Call Forward Busy, Caller ID, Call Forward Don't Answer, Call Forward Remote Access, Three-Way Calling, Call Waiting, Call Forward Busy/Don't Answer, Auto Redial, Call Holding, Call Transfer Disconnect, Speed Dialing 30, Toll Restriction, Direct Inward Dialing numbers (twenty numbers per package), Extended Area calling, Directory Primary Listing (one per package), and Account Codes.

Other services/features not listed above can be added to FLEXlinx subject to the rates and conditions specified in appropriate tariff sections, customer compatibility, and technological compatibility.

# 20.3 FLEXlinx Pricing:

Monthly Recurring Charges

	monthly reculting charges				
	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term
St. Louis – 6 Channels	\$446.25	\$430.50	\$425.25	\$420.00	\$414.75
Springfield – 6 Channels	\$346.50	\$330.75	\$325.50	\$320.25	\$315.00
Kansas City – 6 Channels	\$378.00	\$362.25	\$357.00	\$351.75	\$346.50
All Cities - Each Additional Channel					
7-10 Channels	\$ 47.25	\$ 42.00	\$ 36.75	\$ 36.75	\$ 36.75
11-15 Channels	\$ 42.00	\$ 36.75	\$ 31.50	\$ 31.50	\$ 31.50
16-20 Channels	\$ 36.75	\$ 31.50	\$ 26.25	\$ 26.25	\$ 26.25
21-240 Channels	\$ 26.25	\$ 21.00	\$ 21.00	\$ 21.00	\$ 21.00

Should customer reduce channels to less than six, the 6 channel minimum will still be billed. Early termination charges apply as described in customer's contract.

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

## 20.1 FLEXlinx Description:

FLEXlinx offers business customers a full service package consisting of voice and data channels, calling features, long distance and various non-regulated services. Customers must order and maintain a minimum of six channels.

Non-regulated services and associated terms and conditions are described NuVox sales/marketing materials.

FLEXlinx is offered subject to the availability of facilities and technology and compatibility with customer equipment.

## 20.2 FLEXlinx Optional Standard Features:

The following features are available upon request at no additional charge: Hunting, Call Forward Universal, Call Forward Busy, Caller ID, Call Forward Don't Answer, Call Forward Remote Access, Three-Way Calling, Call Waiting, Call Forward Busy/Don't Answer, Auto Redial, Call Holding, Call Transfer Disconnect, Speed Dialing 30, Toll Restriction, Direct Inward Dialing numbers (twenty numbers per package), Extended Area calling, Directory Primary Listing (one per package), and Account Codes.

Other services/features not listed above can be added to FLEXlinx subject to the rates and conditions specified in appropriate tariff sections, customer compatibility, and technological compatibility.

## 20.3 FLEXlinx Pricing:

Monthly Recurring Charges

•	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term
St. Louis – 6 Channels	\$425.00	\$410.00	\$405.00	\$400.00	\$395.00
Springfield – 6 Channels	\$330.00	\$315.00	\$310.00	\$305.00	\$300.00
Kansas City – 6 Channels	\$360.00	\$345.00	\$340.00	\$335.00	\$330.00
All Cities - Each Additional Channel					
7-10 Channels	\$ 45.00	\$ 40.00	\$ 35.00	\$ 35.00	\$ 35.00
11-15 Channels	\$ 40.00	\$ 35.00	\$ 30.00	\$ 30.00	\$ 30.00
16-20 Channels	\$ 35.00	\$ 30.00	\$ 25.00	\$ 25.00	\$ 25.00
21-240 Channels	\$ 25.00	\$ 20.00	\$ 20.00	\$ 20.00	\$ 20.00

Should customer reduce channels to less than six, the 6 channel minimum will still be billed. Early termination charges apply as described in customer's contract.

ISSUED: June 1, 2004 EFFECTIVE: July 1, 2004

## 20.4 FLEXlinx Long Distance Service:

FLEXlinx includes 1,000 minutes of inbound/outbound domestic long distance. Minutes apply on a per account basis. PhoneCard minutes and international minutes are not eligible. See below for PhoneCard rates; see appropriate price list for international rates.

Unused minutes will rollover to the next month until the 4<sup>th</sup> month where any rollover balances will be reset to zero. Unused minutes will not be credited or refunded.

Calls will be billed in 6-second increments with an 18-second minimum call length.

Minutes over the 1,000 package allotment will be billed at a rate of \$.053per minute.

Additional long distance minutes may be purchased as follows:

<u>Term</u>	Monthly Rate per 1000 Minutes			
1 Year	\$42.00			
2 Year	\$36.75			
3 Year	\$31.50			
4 Year	\$26.25			
5 Year	\$21.00	(AT)		
Note: This long distance plan is grandfathered and available only to existing customers for the				
duration of the	ir current contracts.	(AT)		

## **PhoneCards**

\$0.2235 per minute

\$0.35 per call surcharge

PhoneCards are billed in 60-second increments.

### Toll Free Numbers:

\$1.04 per month per line

## Toll Free Features:

Holiday Routing (routes incoming calls to different terminating locations on specified holidays) Time of Day Routing (routes incoming calls to different terminating locations based on customer specified times)

Geographic Routing (routes incoming calls to different terminating locations based on geographic call orgination)

\$78.00 per month per feature

Pay Phone Call Blocking (blocks payphone calls to 8XX numbers) \$78.00 per month per FLEXlinx package

Non-Pay Phone Call Blocking (blocks incoming calls to 8XX numbers by state, NPA/NXX, area code, or specific ANI) \$15.60 per month per FLEXlinx package

JC-2016-0061

## 20.4 FLEXlinx Long Distance Service:

FLEXlinx includes 1,000 minutes of inbound/outbound domestic long distance. Minutes apply on a per account basis. PhoneCard minutes and international minutes are not eligible. See below for PhoneCard rates; see appropriate price list for international rates.

Unused minutes will rollover to the next month until the 4<sup>th</sup> month where any rollover balances will be reset to zero. Unused minutes will not be credited or refunded.

Calls will be billed in 6-second increments with an 18-second minimum call length.

Minutes over the 1,000 package allotment will be billed at a rate of \$.053per minute.

(CR)

(CP)

Additional long distance minutes may be purchased as follows:

<u>Term</u>	Monthly Rate per 1000 Minutes
1 Year	\$42.00
2 Year	\$36.75
3 Year	\$31.50
4 Year	\$26.25
5 Year	\$21.00

## PhoneCards

\$0.2235 per minute

(CR)

\$0.35 per call surcharge

PhoneCards are billed in 60-second increments.

## Toll Free Numbers:

\$1.04 per month per line

(CR)

## Toll Free Features:

Holiday Routing (routes incoming calls to different terminating locations on specified holidays) Time of Day Routing (routes incoming calls to different terminating locations based on customer specified times)

Geographic Routing (routes incoming calls to different terminating locations based on geographic call orgination) \$78.00 per month per feature

(CR)

Pay Phone Call Blocking (blocks payphone calls to 8XX numbers) \$78.00 per month per FLEXlinx package

(CR)

Non-Pay Phone Call Blocking (blocks incoming calls to 8XX numbers by state,

NPA/NXX, area code, or specific ANI) \$15.60 per month per FLEXlinx package

(CR)

EFFECTIVE: January 8, 2007

ISSUED: December 8, 2006

CANCELLED July 28, 2010

Missouri Public

Service Commission JC-2010-0750 By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



## 20.4 FLEXlinx Long Distance Service:

FLEXlinx includes 1,000 minutes of inbound/outbound domestic long distance. Minutes apply on a per account basis. PhoneCard minutes and international minutes are not eligible. See below for PhoneCard rates; see appropriate price list for international rates.

Unused minutes will rollover to the next month until the 13<sup>th</sup> month where any rollover balances will be reset to zero. Unused minutes will not be credited or refunded.

Calls will be billed in 6-second increments with an 18-second minimum call length.

Minutes over the 1,000 package allotment will be billed at a rate of \$.0473 per minute.

(CR)

Additional long distance minutes may be purchased as follows:

<u>Term</u>	Monthly Rate per 1000 Minutes	
1 Year	\$42.00	(CR)
2 Year	\$36.75	(CR)
3 Year	\$31.50	(CR)
4 Year	\$26.25	(CR)
5 Year	\$21.00	(CR)

### PhoneCards

\$0.22 per minute

(CR)

\$0.35 per call surcharge

PhoneCards are billed in 60-second increments.

### Toll Free Numbers:

\$1.00 per month per line

## **Toll Free Features:**

Holiday Routing (routes incoming calls to different terminating locations on specified holidays) Time of Day Routing (routes incoming calls to different terminating locations based on customer specified times)

Geographic Routing (routes incoming calls to different terminating locations based on geographic call orgination)

\$75.00 per month per feature

Pay Phone Call Blocking (blocks payphone calls to 8XX numbers) \$75.00 per month per FLEXIinx package

Non-Pay Phone Call Blocking (blocks incoming calls to 8XX numbers by state, NPA/NXX, area code, or specific ANI) \$15.00 per month per FLEXlinx package

ISSUED: March 2, 2005

EFFECTIVE: April 1, 2005



Filed

Missouri Public

Service Commission

## 20.4 FLEXlinx Long Distance Service:

FLEXlinx includes 1,000 minutes of inbound/outbound domestic long distance. Minutes apply on a per account basis. PhoneCard minutes and international minutes are not eligible. See below for PhoneCard rates; see appropriate price list for international rates.

Unused minutes will rollover to the next month until the 13<sup>th</sup> month where any rollover balances will be reset to zero. Unused minutes will not be credited or refunded.

Calls will be billed in 6-second increments with an 18-second minimum call length.

Minutes over the 1,000 package allotment will be billed at a rate of \$.045 per minute.

Additional long distance minutes may be purchased as follows:

<u>Term</u>	Monthly Rate per 1000 Minutes
1 Year	\$40.00
2 Year	\$35.00
3 Year	\$30.00
4 Year	\$25.00
5 Year	\$20.00

### **PhoneCards**

\$0.20 per minute

\$0.35 per call surcharge

PhoneCards are billed in 60-second increments.

## Toll Free Numbers:

\$1.00 per month per line

## **Toll Free Features:**

Holiday Routing (routes incoming calls to different terminating locations on specified holidays) Time of Day Routing (routes incoming calls to different terminating locations based on customer specified times)

Geographic Routing (routes incoming calls to different terminating locations based on geographic call orgination)

\$75.00 per month per feature

Pay Phone Call Blocking (blocks payphone calls to 8XX numbers) \$75.00 per month per FLEXlinx package

Non-Pay Phone Call Blocking (blocks incoming calls to 8XX numbers by state, NPA/NXX, area code, or specific ANI) \$15.00 per month per FLEXlinx package

## 20.5 FLEXlinx Miscellanous Charges:

Additional Directory Listings: \$2.00 per Listing (all types)

Toll Restriction:

\$1.04 per month per number

Remote Call Forwarding:

\$28.05 per month for 5 paths (5 path minimum)

\$11.22 per month per additional path

Extended AreaPlus:

\$11.22 per month per line

Additional DID Numbers:

\$.22 per DID number per month

Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance): \$45.00 per Listing per month

#### 20.6 NetPlus:

This service may also be marketed as "Business Line".

(AT)

NetPlus is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. NetPlus channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements. NetPlus is provided in conjunction with FLEXlinx.

Kansas City -

\$31.76 per channel per month

Springfield -

\$31.42 per channel per month

St. Louis -

\$42.52 per channel per month

JC-2016-0061

## 20.5 FLEXlinx Miscellanous Charges:

Additional Directory Listings: \$2.00 per Listing (all types)

Toll Restriction:

\$1.04 per month per number

(CR)

Remote Call Forwarding:

\$28.05 per month for 5 paths (5 path minimum)
\$11.22 per month per additional path

(CR)

(CR)

Extended AreaPlus: (CR) \$11.22 per month per line

Additional DID Numbers: \$.22 per DID number per month (CR)

Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance): \$45.00 per Listing per month

## 20.6 NetPlus:

NetPlus is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. NetPlus channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements. NetPlus is provided in conjunction with FLEXlinx.

Kansas City -	\$31.76 per channel per month	(CD)
Springfield -	\$31.42 per channel per month	(CR)
St. Louis -	\$42.52 per channel per month	(CR)
	F	(CR)

ISSUED: December 8, 2006

CANCELLED
July 28, 2010
Missouri Public
Service Commission
JC-2010-0750

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

## 20.5 FLEXlinx Miscellanous Charges:

Additional Directory Listings: \$2.00 per Listing (all types)

Toll Restriction:

\$1.00 per month per number

Remote Call Forwarding:

\$26.97 per month for 5 paths (5 path minimum) (CR) \$10.79 per month per additional path (CR)

Extended AreaPlus:

\$10.79 per month per line

Additional DID Numbers:

\$.21 per DID number per month

Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance): \$45.00 per Listing per month

## 20.6 NetPlus:

NetPlus is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. NetPlus channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements. NetPlus is provided in conjunction with FLEXlinx.

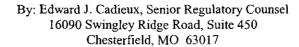
Kansas City -	\$30.54 per channel per month	(CR)
Springfield -	\$30.21 per channel per month	(CR)
St. Louis -	\$40.89 per channel per month	(CR)

ISSUED: December 30, 2005

EFFECTIVE: February 1, 2006



Service Commission





(CR)

P.S.C. MO TARIFF NO. 1 1<sup>st</sup> REVISED PAGE 98 REPLACING ORIGINAL PAGE 98

# **CANCELLED**

**FLEXLINX** 

Febuary 1, 2006

## 20.5 FLEXlinx Miscellanous Charges:

MISSOURI PUBLIC SERVICE COMMISSION

Additional Directory Listings: \$2.00 per Listing (all types)

Toll Restriction:

\$1.00 per month per number

Remote Call Forwarding:

\$26.25 per month for 5 paths (5 path minimum) (CR) \$10.50 per month per additional path (CR)

Extended AreaPlus:

\$10.50 per month per line (CR)

Additional DID Numbers:

\$.20 per DID number per month

Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance): \$45.00 per Listing per month

## 20.6 NetPlus:

NetPlus is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. NetPlus channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements. NetPlus is provided in conjunction with FLEXlinx.

Kansas City -	\$29.72 per channel per month	(CR)
Springfield -	\$29.40 per channel per month	(CR)
St Louis -	\$39.80 per channel per month	(CR)

ISSUED: March 2, 2005 EFFECTIVE: April 1, 2005

## 20.5 FLEXlinx Miscellanous Charges:

Additional Directory Listings: \$2.00 per Listing (all types)

Toll Restriction: \$1.00 per month per number

Remote Call Forwarding: \$25.00 per month for 5 paths (5 path minimum) \$10.00 per month per additional path

Extended AreaPlus: \$10.00 per month per line

Additional DID Numbers: \$.20 per DID number per month

Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance): \$45.00 per Listing per month

## 20.6 NetPlus:

NetPlus is an analog, loop-start channel that can be connected to a single device, e.g., a single line telephone set, fax, or modem. NetPlus channels cannot be used to serve multi-line devices such as key systems or PBXs. This facility may be provided via either central office unbundled loop or resale arrangements. NetPlus is provided in conjunction with FLEXlinx.

Kansas City - \$28.30 per channel per month Springfield - \$28.00 per channel per month St. Louis - \$37.90 per channel per month

ISSUED: June 1, 2004

### 21.1 VoxIP Description

(AT)

This service may also be marketed as "Windstream VoIP and Data Bundle".

VoxIP is a family of NuVox services utilizing Voice over Internet Protocol technology. VoxIP is available with T1, ISDN-PRI, or other transport mechanism. VoxIP services and features are offered subject to the availability of facilities and technology and compatibility with customer equipment, wiring, and software.

VoxIP is available to new customers, and to existing customers upon expiration of their existing contracts for other NuVox service. Existing customers who convert to VoxIP are not entitled to accumulated long distance minutes associated with their pre-existing contract. Multi-location customers can, but are not required, to have VoxIP at all locations. NetPlus lines are available with VoxIP.

Pricing in this section does not include handsets, wiring, installation, LAN assessment, or any other special installation or services unless specified herein. Customer is responsible for subscribing to appropriate levels of bandwidth, based on the number of users, to accommodate local, long distance and 911 calling. Customer is responsible for complying with any guidelines or terms regarding this service and for having necessary facilities in place for its operation. NuVox is not responsible for outages or performance issues that might occur if Customer does not to conform to these guidelines.

VoxIP customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Customers may decrease their services without penalty provided they do not fall below their minimum monthly commitment.

## 21.2 **VoxIP VoxVoice**

This service may also be marketed as "Voice".

(AT)

Customers can choose between 1 and 24 voice lines per T-1.

### Pricing:

Number of	Monthly Recurring Charge
<u>Lines</u>	
1-4	\$104.00
5-8	\$207.99
9-12	\$291.17
13-16	\$384.76
17-20	\$462.76
21-24	\$509.55
24+	\$509.55 for the first 24 lines, plus the corresponding charge above
	for the remaining number of lines.

3<sup>rd</sup> REVISED PAGE 99 REPLACING 2<sup>nd</sup> REVISED PAGE 99

### VoxIP

## 21.1 **VoxIP Description**

VoxIP is a family of NuVox services utilizing Voice over Internet Protocol technology. VoxIP is available with T1, ISDN-PRI, or other transport mechanism. VoxIP services and features are offered subject to the availability of facilities and technology and compatibility with customer equipment, wiring, and software.

(AT)

(AT)

VoxIP is available to new customers, and to existing customers upon expiration of their existing contracts for other NuVox service. Existing customers who convert to VoxIP are not entitled to accumulated long distance minutes associated with their pre-existing contract. Multi-location customers can, but are not required, to have VoxIP at all locations. NetPlus lines are available with VoxIP.

(AT)

Pricing in this section does not include handsets, wiring, installation, LAN assessment, or any other special installation or services unless specified herein. Customer is responsible for subscribing to appropriate levels of bandwidth, based on the number of users, to accommodate local, long distance and 911 calling. Customer is responsible for complying with any guidelines or terms regarding this service and for having necessary facilities in place for its operation. NuVox is not responsible for outages or performance issues that might occur if Customer does not to conform to these guidelines.

VoxIP customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Customers may decrease their services without penalty provided they do not fall below their minimum monthly commitment.

## 21.2 **VoxIP VoxVoice**

Customers can choose between 1 and 24 voice lines per T-1.

## Pricing:

Number of	Monthly Recurring Charge
<u>Lines</u>	
1-4	\$104.00
5-8	\$207.99
9-12	\$291.17
13-16	\$384.76
17-20	\$462.76
21-24	\$509.55
24+	\$509.55 for the first 24 lines, plus the corresponding charge above
	for the remaining number of lines.

ISSUED: August 25, 2009 EFFECTIVE: September 25, 2009

# 21.1 <u>VoxIP Description</u>

VoxIP is a family of NuVox services utilizing Voice over Internet Protocol technology. VoxIP is available with T1 and ISDN-PRI service. VoxIP is offered subject to the availability of facilities and technology and compatibility with customer equipment.

VoxIP is available to new customers, and to existing customers upon expiration of their existing contracts for other NuVox service. Existing customers who convert to VoxIP are not entitled to accumulated long distance minutes associated with their pre-existing contract. Multi-location customers can, but are not required, to have VoxIP at all locations. NetPlus lines are available with VoxIP.

VoxIP customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Customers may decrease their services without penalty provided they do not fall below their minimum monthly commitment.

# 21.2 <u>VoxIP VoxVoice</u>

Customers can choose between 1 and 24 voice lines per T-1.

## Pricing:

Number of	Monthly Recurring Charge	
<u>Lines</u>		
1-4	\$104.00	(CR)
5-8	\$207.99	1
9-12	\$291.17	
13-16	\$384.76	
17-20	\$462.76	
21-24	\$509.55	
24+	\$509.55 for the first 24 lines, plus the corresponding charge above	(CR)
	for the remaining number of lines.	
		(RT)

ISSUED: December 8, 2006

CANCELLED
September 25, 2009
Missouri Public
Service Commission
JC-2010-0112

By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



EFFECTIVE: January 8, 2007

## 21.1 VoxIP Description

VoxIP is a family of NuVox services utilizing Voice over Internet Protocol technology. VoxIP is available with T1 and ISDN-PRI service. VoxIP is offered subject to the availability of facilities and technology and compatibility with customer equipment.

VoxIP is available to new customers, and to existing customers upon expiration of their existing contracts for other NuVox service. Existing customers who convert to VoxIP are not entitled to accumulated long distance minutes associated with their pre-existing contract. Multi-location customers can, but are not required, to have VoxIP at all locations. NetPlus lines are available with VoxIP.

VoxIP customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Customers may decrease their services without penalty provided they do not fall below their minimum monthly commitment.

## 21.2 **VoxIP VoxVoice**

Customers can choose between 1 and 24 voice lines per T-1.

## Pricing:

ISSUED: June 23, 2005

Number of Lines	Monthly Recurring Charge	
1-4	\$100	
5-8	\$200	
9-12	\$280	
13-16	\$370	(C)
17-20	\$445	(C)
21-24	\$490	(C)
24+	\$490 for the first 24 lines, plus the corresponding charge above for the remaining number of lines.	(C)
ISDN-PRI	\$200 per T1 in addition to the applicable line charges	

EFFECTIVE: July 22, 2005





## 21.1 VoxIP Description

VoxIP is a family of NuVox services utilizing Voice over Internet Protocol technology. VoxIP is available with T1 and ISDN-PRI service. VoxIP is offered subject to the availability of facilities and technology and compatibility with customer equipment.

VoxIP is available to new customers, and to existing customers upon expiration of their existing contracts for other NuVox service. Existing customers who convert to VoxIP are not entitled to accumulated long distance minutes associated with their pre-existing contract. Multi-location customers can, but are not required, to have VoxIP at all locations. NetPlus lines are available with VoxIP.

VoxIP customers must maintain a minimum monthly commitment, defined as 85% of their monthly recurring charges at initial installation. Customers may decrease their services without penalty provided they do not fall below their minimum monthly commitment.

## 21.2 **VoxIP VoxVoice**

Customers can choose between 1 and 24 voice lines per T-1.

## Pricing:

Number of Lines	Monthly Recurring Charge
1-4	\$100
5-8	\$200
9-12	\$280
13-16	\$350
17-20	\$400
21-24	\$450
24+	\$450 for the first 24 lines, plus the corresponding charge above for the remaining number of lines.
ISDN-PRI	\$200 per T1 in addition to the applicable line charges

ISSUED: May 23, 2005 EFFECTIVE: June 23, 2005

## 21.3 VoxIP NuPack

(AT)

This service may also be marketed as "Basic Feature Bundle".

The NuPack bundle of features can be added to VoxIP service.

## Standard NuPack Features:

Call Forward Busy and/or Don't Answer

Call Forward Universal

Call Holding

Call Transfer Disconnect

20 DID numbers

10 Free Directory Assistance calls (411 and NPA-555-1212)

1 Primary Directory Listing

Hunting

Last Number Redial

Speed Dial 30

**Toll Restriction** 

Unlimited Account Codes

100 NuVox Calling Card minutes<sup>1</sup>

1,000 Long Distance minutes per location

Rollover long distance minutes (3 months)

2 Toll Free Numbers per location

Extended Area Calling

Various non-regulated services

### Pricing:

\$40.00 per month, per account

(CR)

## 21.4 **VoxIP NuPack+**

The NuPack+ bundle of features can be added to VoxIP service.

## Standard NuPack+ Features:

All of Standard NuPack Features above, plus:

20 additional DID numbers

10 additional DA calls

100 additional Call Card minutes<sup>2</sup>

2000 additional Long Distance minutes

2 additional Toll Free Numbers

Various non-regulated services

Pricing:

\$156.00 per month, per account

Note: NuPack+ grandfathered and available only to existing customers for the duration of their current contracts.

(AT)

This feature is obsolete and available only to existing customers at their current location for the duration of their contracts.

ISSUED: June 28, 2010 CANCELED

August 20, 2015

Missouri Public Service Commission JC-2016-0061 By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212 EFFECTIVE: July 28, 2010

FILED
Missouri Public
Service Commission
JC-2010-0750

<sup>&</sup>lt;sup>2</sup> This feature is obsolete and available only to existing customers at their current location for the duration of their contracts.

## 21.3 **VoxIP NuPack**

The NuPack bundle of features can be added to VoxIP service.

## Standard NuPack Features:

Call Forward Busy and/or Don't Answer

Call Forward Universal

Call Holding

Call Transfer Disconnect

20 DID numbers

10 Free Directory Assistance calls (411 and NPA-555-1212)

1 Primary Directory Listing

Hunting

Last Number Redial

Speed Dial 30

**Toll Restriction** 

Unlimited Account Codes

100 NuVox Calling Card minutes<sup>1</sup>

1,000 Long Distance minutes per location

Rollover long distance minutes (3 months)

2 Toll Free Numbers per location

**Extended Area Calling** 

Various non-regulated services

## Pricing:

\$52.00 per month, per account

## 21.4 VoxIP NuPack+

The NuPack+ bundle of features can be added to VoxIP service.

## Standard NuPack+ Features:

All of Standard NuPack Features above, plus:

20 additional DID numbers

10 additional DA calls

100 additional Call Card minutes<sup>2</sup>

2000 additional Long Distance minutes

2 additional Toll Free Numbers

Various non-regulated services

## Pricing:

\$156.00 per month, per account

<sup>1</sup> This feature is obsolete and available only to existing customers at their current location for the duration of their contracts.

(AT)

This feature is obsolete and available only to existing customers at their current location for the duration of their contracts.

(AT)

(AT)

ISSUED: June 8, 2007 EFFECTIVE: July 8, 2007

CANCELLED
July 28, 2010
Missouri Public
Service Commission
JC-2010-0750

By: Edward J. Cadieux, Senior Regulatory Counsel 12400 Olive Blvd., Suite 430 Chesterfield, MO 63141 FILED
Missouri Public
Service Commission

(CP)

(CP)

# 21.3 VoxIP NuPack

The NuPack bundle of features can be added to VoxIP service.

## Standard NuPack Features:

Call Forward Busy and/or Don't Answer

Call Forward Universal

Call Holding

Call Transfer Disconnect

20 DID numbers

10 Free Directory Assistance calls (411 and NPA-555-1212)

1 Primary Directory Listing

Hunting

Last Number Redial

Speed Dial 30

Toll Restriction

Unlimited Account Codes

100 NuVox Calling Card minutes

1,000 Long Distance minutes per location

Rollover long distance minutes (3 months)

2 Toll Free Numbers per location

Extended Area Calling

Various non-regulated services

### Pricing:

\$52.00 per month, per account

## 21.4 VoxIP NuPack+

The NuPack+ bundle of features can be added to VoxIP service.

## Standard NuPack+ Features:

All of Standard NuPack Features above, plus:

20 additional DID numbers

10 additional DA calls

100 additional Call Card minutes

2000 additional Long Distance minutes

2 additional Toll Free Numbers

Various non-regulated services

## Pricing:

\$156.00 per month, per account

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007



By: Edward J. Cadieux, Senior Regulatory Counsel 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



(CP)

(CR)

(CR)

#### 21.3 VoxIP NuPack

The NuPack bundle of features can be added to VoxIP service.

## Standard NuPack Features:

Call Forward Busy and/or Don't Answer

Call Forward Universal

Call Holding

Call Transfer Disconnect

20 DID numbers

10 Free Directory Assistance calls (411 and NPA-555-1212)

1 Primary Directory Listing

Hunting

Last Number Redial

Speed Dial 30

**Toll Restriction** 

Unlimited Account Codes

100 NuVox Calling Card minutes

1,000 Long Distance minutes per location

Rollover long distance minutes (12 months)

2 Toll Free Numbers per location

**Extended Area Calling** 

Various non-regulated services

### Pricing:

\$50.00 per month, per account

#### 21.4 **VoxIP NuPack+**

The NuPack+ bundle of features can be added to VoxIP service.

## Standard NuPack+ Features:

All of Standard NuPack Features above, plus: 20 additional DID numbers 10 additional DA calls

100 additional Call Card minutes

2000 additional Long Distance minutes

2 additional Toll Free Numbers

Various non-regulated services

### Pricing:

\$150.00 per month, per account

EFFECTIVE: June 23, 2005



By: Edward J. Cadieux 16090 Swingley Ridge Road, Suite 450 Chesterfield, MO 63017



## 21.5 VoxIP NuFeatures

This service may also be marketed as "Features".

(AT)

Customers can elect to add these individual features for an additional charge:

<u>Feature</u>	Monthly Recurring Charge Per DID or Line
Caller ID	No charge
Call Forward Busy/Don't Answer	\$2.50
Call Forward Universal	\$4.00
Call Holding	\$2.50
Call Transfer Disconnect	\$4.50
DID numbers	\$.21 per number
Additional Directory Listings	\$2.00 per listing
Hunting	\$9.00
Last Number Redial	\$2.50
Toll Restriction	No charge
Extended Area Plus	\$10.39

## 21.6 **VoxIP Long Distance**

Long distance minutes are rated at \$.0485 per minute. Long distance minutes in excess of the free minutes are rated at \$.053/minute.

Long distance rates apply for inbound and outbound intralata, intrastate, and interstate domestic calls. All LD minutes are billed in 6-second increments with an 18-second minimum call length. International dialing and access to "900" telephone numbers are blocked unless otherwise specified by the customer.

VoxIP customers are not required to use NuVox long distance service. However, customers using alternative LD providers will not receive credit or discounts for un-used NuVox minutes included in VoxIP packages.

The calling card surcharge of \$.35 per call applies in conjunction with NuPack and NuPack + free minutes. Calling card minutes in excess of the free NuPack/NuPack+ calling card minutes are billed are at \$.2235 per minute.

VoxIP Unlimited Internet customers get 15,000 free minutes of domestic long distance. Additional minutes are billed at \$.2235 per minute.

ISSUED: June 28, 2010

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212 FILED
Missouri Public
Service Commission
JC-2010-0750

EFFECTIVE: July 28, 2010

## 21.3 **VoxIP NuFeatures**

Customers can elect to add these individual features for an additional charge:

<b>Feature</b>	Monthly Recurring Charge Per DID or Line
Caller ID	No charge
Call Forward Busy/Don't Answer	\$2.50
Call Forward Universal	\$4.00
Call Holding	\$2.50
Call Transfer Disconnect	\$4.50
DID numbers	\$.21 per number
Additional Directory Listings	\$2.00 per listing
Hunting	\$9.00
Last Number Redial	\$2.50
Toll Restriction	No charge
Extended Area Plus	\$10.39

### 21.4 **VoxIP Long Distance**

Long distance minutes are rated at \$.0485 per minute. Long distance minutes in excess of the free minutes are rated at \$.053/minute. (C)

Long distance rates apply for inbound and outbound intralata, intrastate, and interstate domestic calls. All LD minutes are billed in 6-second increments with an 18-second minimum call length. International dialing and access to "900" telephone numbers are blocked unless otherwise specified by the customer.

VoxIP customers are not required to use NuVox long distance service. However, customers using alternative LD providers will not receive credit or discounts for un-used NuVox minutes included in VoxIP packages.

The calling card surcharge of \$.35 per call applies in conjunction with NuPack and NuPack + free minutes. Calling card minutes in excess of the free NuPack/NuPack+ calling card minutes are billed are at \$.2235 per minute.

VoxIP Unlimited Internet customers get 15,000 free minutes of domestic long distance. Additional minutes are billed at \$.2235 per minute.

ISSUED: August 25, 2009 EFFECTIVE: September 25, 2009

## 21.5 <u>VoxIP NuFeatures</u>

Customers can elect to add these individual features for an additional charge:

<u>Feature</u>	Monthly Recurring Charge Per DID or Line
Caller ID	No charge
Call Forward Busy/Don't Answer	\$2.50
Call Forward Universal	\$4.00
Call Holding	\$2.50
Call Transfer Disconnect	\$4.50
DID numbers	\$.21 per number
Additional Directory Listings	\$2.00 per listing
Hunting	\$9.00
Last Number Redial	\$2.50
Toll Restriction	No charge
Extended Area Plus	\$10.39

## 21.6 **VoxIP Long Distance**

Long distance minutes are rated at \$.0485 per minute. Long distance minutes in excess of the NuPack/NuPack+ free minutes are rated at \$.053/minute.

Long distance rates apply for inbound and outbound intralata, intrastate, and interstate domestic calls. All LD minutes are billed in 6-second increments with an 18-second minimum call length. International dialing and access to "900" telephone numbers are blocked unless otherwise specified by the customer.

VoxIP customers are not required to use NuVox long distance service. However, customers using alternative LD providers will not receive credit or discounts for un-used NuVox minutes included in VoxIP packages.

The calling card surcharge of \$.35 per call applies in conjunction with NuPack and NuPack + free minutes. Calling card minutes in excess of the free NuPack/NuPack+ calling card minutes are billed are at \$.2235 per minute.

VoxIP Unlimited Internet customers get 15,000 free minutes of domestic long distance. Additional minutes are billed at \$.2235 per minute.

(C)

ISSUED: June 8, 2007

CANCELLED
September 25, 2009
Missouri Public
Service Commission
JC-2010-0112

By: Edward J. Cadieux, Senior Regulatory Counsel 12400 Olive Blvd., Suite 430 Chesterfield, MO 63141

EFFECTIVE: July 8, 2007

#### 21.5 **VoxIP** NuFeatures

Customers can elect to add these individual features for an additional charge:

<u>Feature</u>	Monthly Recurring Charge Per DID or Line	
Caller ID	No charge	
Call Forward Busy/Don't Answer	\$2.50	
Call Forward Universal	\$4.00	
Call Holding	\$2.50	
Call Transfer Disconnect	\$4.50	
DID numbers	\$.21 per number	(CR)
Additional Directory Listings	\$2.00 per listing	
Hunting	\$9.00	
Last Number Redial	\$2.50	
Toll Restriction	No charge	
Extended Area Plus	\$10.39	(CR)

#### 21.6 **VoxIP Long Distance**

(CR) Long distance minutes are rated at \$.0485 per minute. Long distance minutes in excess of the (CR) NuPack/NuPack+ free minutes are rated at \$.053/minute.

Long distance rates apply for inbound and outbound intralata, intrastate, and interstate domestic calls. All LD minutes are billed in 6-second increments with an 18-second minimum call length. International dialing and access to "900" telephone numbers are blocked unless otherwise specified by the customer.

VoxIP customers are not required to use NuVox long distance service. However, customers using alternative LD providers will not receive credit or discounts for un-used NuVox minutes included in VoxIP packages.

The calling card surcharge of \$.35 per call applies in conjunction with NuPack and NuPack + free minutes. Calling card minutes in excess of the free NuPack/NuPack+ calling card minutes are billed are at \$.2235 per minute.

VoxIP Unlimited Internet customers get 15,000 free minutes of domestic long distance.

Additional minutes are billed at \$.053 per minute. (CR)

EFFECTIVE: January 8, 2007 ISSUED: December 8, 2006



(CR)

## 21.5 VoxIP NuFeatures

Customers can elect to add these individual features for an additional charge:

<u>Feature</u>	Monthly Recurring Charge Per DID or Line
Caller ID	No charge
Call Forward Busy and/or Don't Answer	\$2.50
Call Forward Universal	\$4.00
Call Holding	\$2.50
Call Transfer Disconnect	\$4.50
DID numbers	\$.20 per number
Additional Directory Listings	\$2.00 per listing
Hunting	\$9.00
Last Number Redial	\$2.50
Toll Restriction	No charge
Extended Area Plus	\$10.00

## 21.6 **VoxIP Long Distance**

Long distance minutes are rated at \$.045 per minute. Long distance minutes in excess of the NuPack/NuPack+ free minutes are also rated at \$.045/minute.

Long distance rates apply for inbound and outbound intralata, intrastate, and interstate domestic calls. All LD minutes are billed in 6-second increments with an 18-second minimum call length. International dialing and access to "900" telephone numbers are blocked unless otherwise specified by the customer.

VoxIP customers are not required to use NuVox long distance service. However, customers using alternative LD providers will not receive credit or discounts for un-used NuVox minutes included in VoxIP packages.

The calling card surcharge of \$.35 per call applies in conjunction with NuPack and NuPack + free minutes. Calling card minutes in excess of the free NuPack/NuPack+ calling card minutes are billed are at \$.22 per minute.

VoxIP Unlimited Internet customers get 15,000 free minutes of domestic long distance. Additional minutes are billed at \$.035 per minute.

ISSUED: May 23, 2005

Filed

Missouri Public
Service Commission

## 21.6 **VoxIP Long Distance** (continued)

### Long Distance Buckets

Additional LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes. Long Distance Buckets can also be used with other NuVox bundles described in this tariff. Pricing:

<u>Term</u>	Monthly Recurring Charge
1-Year	\$36.00 per 1,000 minutes
2-Year	\$31.00 per 1,000 minutes
3-Year	\$26.00 per 1.000 minutes

Note: Long Distance Buckets are grandfathered and available only to existing customers for the duration of their current contracts.

(AT) (AT)

# 21.7 VoxIP Non-Recurring Charges (NRC)

A NRC of \$1,000 is applied to all VoxIP new installations.

NRC do not apply when NuPack, NuPack +, or NuFeatures are subsequently added to an account.

## 21.8 VoxIP Session Initiation Protocol (SIP) Trunking

This service may also be marketed as "Windstream VoIP and Data Bundle".

(AT)

VoxIP SIP Trunking uses Session Initiation Protocol technology to establish a single physical connection to the NuVox VoIP Network. This connection can be used for inbound/outbound local and long distance voice communications, as well as for data and Internet access. SIP Trunking is designed for termination on a customer-owned IPPBX system and is offered subject to technology availability and CPE compatibility. Other VoxIP services may be bundled with SIP Trunking contingent upon availability and compatibility and subject to the monthly recurring and nonrecurring pricing as described elsewhere in this section.

## 21.6 **<u>VoxIP Long Distance</u>** (continued)

## **Long Distance Buckets**

Additional LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes. Long Distance Buckets can also be used with other NuVox bundles described in this tariff.

## **Pricing:**

<u>Term</u>	Monthly Recurring Charge
1-Year	\$36.00 per 1,000 minutes
2-Year	\$31.00 per 1,000 minutes
3-Year	\$26.00 per 1,000 minutes

## 21.7 **VoxIP Non-Recurring Charges (NRC)**

A NRC of \$1,000 is applied to all VoxIP new installations.

NRC do not apply when NuPack, NuPack +, or NuFeatures are subsequently added to an account.

## 21.8 <u>VoxIP Session Initiation Protocol (SIP) Trunking</u>

VoxIP SIP Trunking uses Session Initiation Protocol technology to establish a single physical connection to the NuVox VoIP Network. This connection can be used for inbound/outbound local and long distance voice communications, as well as for data and Internet access. SIP Trunking is designed for termination on a customer-owned IPPBX system and is offered subject to technology availability and CPE compatibility. Other VoxIP services may be bundled with SIP Trunking contingent upon availability and compatibility and subject to the monthly recurring and nonrecurring pricing as described elsewhere in this section.

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ISSUED: June 30, 2008 EFFECTIVE: July 30, 2008

## 21.6 <u>VoxIP Long Distance</u> (continued)

## Long Distance Buckets

Additional LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes.

Long Distance Buckets can also be used with other NuVox bundles described in this tariff.

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# Pricing:

<u>Term</u>	Monthly Recurring Charge	
1-Year	\$36.00 per 1,000 minutes	(CR)
2-Year	\$31.00 per 1,000 minutes	(CR)
3-Year	\$26.00 per 1,000 minutes	(CR)

## 21.7 <u>VoxIP Non-Recurring Charges (NRC)</u>

A NRC of \$1,000 is applied to all VoxIP new installations.

NRC do not apply when NuPack, NuPack +, or NuFeatures are subsequently added to an account.

ISSUED: December 8, 2006

EFFECTIVE: January 8, 2007



# 21.6 **<u>VoxIP Long Distance</u>** (continued)

# Long Distance Buckets

Additional LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes.

### Pricing:

<u>Term</u>	Monthly Recurring Charge
1-Year	\$35.00 per 1,000 minutes
2-Year	\$30.00 per 1,000 minutes
3-Year	\$25.00 per 1,000 minutes

# 21.7 <u>VoxIP Non-Recurring Charges (NRC)</u>

A NRC of \$1,000 is applied to all VoxIP new installations.

NRC do not apply when NuPack, NuPack +, or NuFeatures are subsequently added to an account.

ISSUED: May 23, 2005

**Filed**Missouri Public

Service Commission

EFFECTIVE: June 23, 2005

## 21.8 **VoxIP Session Initiation Protocol (SIP) Trunking (continued)**

## **VoxIP SIP Features**

## Direct Inward Dialing (DID):

DID service is available to host and remote locations that are in the NuVox footprint. Remote site DID service requires that a physical address be associated with each DID for the provision of local calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies to SIP Trunking.

### Call Paths:

Customers can choose between 1 and 96 Call Paths. Pricing will be calculated based on the number of simultaneous call paths that are specified on a per customer basis.

Monthly Recurring Charge \$25.00 Per Call Path

### SIP Compression:

This optional feature increases simultaneous calls and call path capacity by condensing message size prior to sending messages across the network. SIP Compression MRC applies in addition to the Call Path MRC.

Monthly Recurring Charge \$150.00 per 1.5 Mbps of Transport (CR)

### **Long Distance:**

Pricing in VoxIP LD and LD Bucket sections applies to SIP Trunking.

ISSUED: August 25, 2009 EFFECTIVE: September 25, 2009

By: Edward J. Cadieux, Senior Regulatory Counsel 12400 Olive Blvd., Suite 430 St. Louis, MO 63141

## 21.8 **VoxIP Session Initiation Protocol (SIP) Trunking (continued)**

## **VoxIP SIP Features**

## **Direct Inward Dialing (DID):**

DID service is available to host and remote locations that are in the NuVox footprint. Remote site DID service requires that a physical address be associated with each DID for the provision of local calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies to SIP Trunking.

## Call Paths:

Customers can choose between 1 and 96 Call Paths. Pricing will be calculated based on the number of simultaneous call paths that are specified on a per customer basis.

Monthly Recurring Charge \$25.00 Per Call Path

## SIP Compression:

This optional feature increases simultaneous calls and call path capacity by condensing message size prior to sending messages across the network. SIP Compression MRC applies in addition to the Call Path MRC.

Monthly Recurring Charge
SIP Compression MRC is 40% of the total Call
Path monthly recurring charges.

### Long Distance:

Pricing in VoxIP LD and LD Bucket sections applies to SIP Trunking.

ISSUED: June 30, 2008 EFFECTIVE: July 30, 2008

## 21.9 VoxIP Hosted PBX

This service may also be marketed as "Windstream Hosted VoIP and Data Bundle" or "Virtual PBX". (AT)

Hosted PBX is a user-based service that provides shared inbound/outbound local service, long distance and features that can be administered at the user, administrator, or service provider level. Hosted PBX services can be delivered over VoxIP transport service or another service provider's transport. Each user has an assigned telephone and basic features, and the option of subscribing to additional features. Other NuVox services may be bundled with Hosted PBX services subject to availability and compatibility and applicable recurring and nonrecurring pricing.

<u>Direct Inward Dialing (DID)</u>: DID service is available to host and remote locations in the NuVox's footprint. DID service requires that a physical address be associated with each DID for the provision of local and long distance calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies.

<u>Long Distance:</u> VoxIP customers may call other NuVox VoxIP customers at no additional charge. VoxIP LD and LD Bucket pricing applies to Hosted PBX offerings. Additionally, Hosted PBX customers may qualify for ICB pricing.

Note: Free long distance calling between VoxIP customers is grandfathered and available only to existing customers for the duration of their current contracts.

### **VoxIP Hosted PBX PowerPack Basic Seat**

VoxIP Hosted PBX PowerPack Basic Seat includes inbound and outbound local and long distance service. Extension dialing is available within a customer's user group and across customer's sites that are subscribed to this service. These features are included:

Hosted PBX PowerPack Basic Seat User Features

Caller ID/Name

Call Forward Always/Busy/No Answer

Call Fwd. Universal

Call Hold

Last Number Redial

Call Log

3 Way Call

Call Return

Call Transfer Consultation

Call Transfer 3 Way

Caller Id Block

Call Transfer Disconnect (Blind)

Call Waiting

Call Waiting Cancel

Attended Call Transfer

Hosted PBX PowerPack Basic Seat Group Features

Hunting

### **Monthly Recurring Charge**

PowerPack Basic Seat

\$25.00 per User

Note: PowerPack Basic Seat is grandfathered and available only to existing customers for the duration of their current contracts.

ISSUED: September 11, 2012 EFFECTIVE: September 12, 2012

CANCELED
August 20, 2015
Missouri Public
Service Commission
JC-2016-0061

By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212 Filed
Missouri Public
Service Commission
JC-2013-0119

## 21.9 VoxIP Hosted PBX

This service may also be marketed as "Windstream Hosted VoIP and Data Bundle".

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Hosted PBX is a user-based service that provides shared inbound/outbound local service, long distance and features that can be administered at the user, administrator, or service provider level. Hosted PBX services can be delivered over VoxIP transport service or another service provider's transport. Each user has an assigned telephone and basic features, and the option of subscribing to additional features. Other NuVox services may be bundled with Hosted PBX services subject to availability and compatibility and applicable recurring and nonrecurring pricing.

<u>Direct Inward Dialing (DID)</u>: DID service is available to host and remote locations in the NuVox's footprint. DID service requires that a physical address be associated with each DID for the provision of local and long distance calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies.

<u>Long Distance:</u> VoxIP customers may call other NuVox VoxIP customers at no additional charge. VoxIP LD and LD Bucket pricing applies to Hosted PBX offerings. Additionally, Hosted PBX customers may qualify for ICB pricing.

Note: Free long distance calling between VoxIP customers is grandfathered and available only to existing customers for the duration of their current contracts.

## VoxIP Hosted PBX PowerPack Basic Seat

VoxIP Hosted PBX PowerPack Basic Seat includes inbound and outbound local and long distance service. Extension dialing is available within a customer's user group and across customer's sites that are subscribed to this service. These features are included:

Hosted PBX PowerPack Basic Seat User Features

Caller ID/Name

Call Forward Always/Busy/No Answer

Call Fwd. Universal

Call Hold

Last Number Redial

Call Log

3 Way Call

Call Return

Call Transfer Consultation

Call Transfer 3 Way

Caller Id Block

Call Transfer Disconnect (Blind)

Call Waiting

Call Waiting Cancel

Attended Call Transfer

Hosted PBX PowerPack Basic Seat Group Features

Hunting

### Monthly Recurring Charge

PowerPack Basic Seat

\$25.00 per User

Note: PowerPack Basic Seat is grandfathered and available only to existing customers for the duration of their current contracts.

ISSUED: June 28, 2010

By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212 FILED
Missouri Public
Service Commission
JC-2010-0750

EFFECTIVE: July 28, 2010

(AT)

### VoxIP

## 21.9 **VoxIP Hosted PBX**

Hosted PBX is a user-based service that provides shared inbound/outbound local service, long distance and features that can be administered at the user, administrator, or service provider level. Hosted PBX services can be delivered over VoxIP transport service or another service provider's transport. Each user has an assigned telephone and basic features, and the option of subscribing to additional features. Other NuVox services may be bundled with Hosted PBX services subject to availability and compatibility and applicable recurring and nonrecurring pricing.

<u>Direct Inward Dialing (DID)</u>: DID service is available to host and remote locations in the NuVox's footprint. DID service requires that a physical address be associated with each DID for the provision of local and long distance calling and 911 emergency routing service. VoxIP NuFeatures DID pricing applies.

<u>Long Distance:</u> VoxIP customers may call other NuVox VoxIP customers at no additional charge. VoxIP LD and LD Bucket pricing applies to Hosted PBX offerings. Additionally, Hosted PBX customers may qualify for ICB pricing.

## **VoxIP Hosted PBX PowerPack Basic Seat**

VoxIP Hosted PBX PowerPack Basic Seat includes inbound and outbound local and long distance service. Extension dialing is available within a customer's user group and across customer's sites that are subscribed to this service. These features are included:

## Hosted PBX PowerPack Basic Seat User Features

Caller ID/Name

Call Forward Always/Busy/No Answer

Call Fwd. Universal

Call Hold

Last Number Redial

Call Log

3 Way Call

Call Return

Call Transfer Consultation

Call Transfer 3 Way

Caller Id Block

Call Transfer Disconnect (Blind)

Call Waiting

Call Waiting Cancel

Attended Call Transfer

## Hosted PBX PowerPack Basic Seat Group Features

Hunting

# **Monthly Recurring Charge**

PowerPack Basic Seat

\$25.00 per User

(AT)

ISSUED: August 25, 2009 EFFECTIVE: September 25, 2009

By: Edward J. Cadieux, Senior Regulatory Counsel 12400 Olive Blvd., Suite 430 St. Louis, MO 63141

CANCELLED
July 28, 2010
Missouri Public
Service Commission
JC-2010-0750

FILED Missouri Public Service Commission JC-2010-0112

#### 21.9 **VoxIP Hosted PBX (continued)**

### Hosted PBX PowerPack Feature Packages:

Users who subscribe to Hosted PBX PowerPack Basic Seat may add Hosted PBX PowerPack 2 Feature Package or PowerPack 3 Feature Package for additional features. The monthly recurring charge for PowerPack 2 Feature Package or for PowerPack 3 Feature Package applies in addition to the monthly recurring charge for Hosted PBX PowerPack Basic Seat. PowerPack 3 includes the PowerPack 2 features. These Feature Packages may be available with other services, subject to compatibility and availability.

## Hosted PBX PowerPack 2 User Features

Speed Dialing Anonymous Call Rejection Do Not Disturb Automatic Call Back Transfer Takeback Flash Call Hold

## Hosted PBX PowerPack 2 Group Features

Call Park Call Pickup

# Monthly Recurring Charge

\$10.00 Per User

## Hosted PBX PowerPack 3 User Features

Call Forwarding Select (with Time of Day scheduling) Automatic Call Hold

PowerPack 2

Busy Lamp Field 4 or more Way Calling Customer Ring Back

Directed Call Pickup (with Barge In)

Call Notify

Priorty Alert/ Distinctive Ring Selective Call Acceptance Selective Call Rejection

Sequential Ring/FMFM SIM Ring Alternate Numbers Automatic Hold Retrieve Barge-in Exempt Voice Portal Calling Push to Talk/Auto Answer Shared Appearance 10+ NuVox Anywhere Remote Office

## Hosted PBX PowerPack 3 Group Features

Music On Hold Customer Ringback Instant Group Call

## **Monthly Recurring Charge**

PowerPack 3

\$20.00 Per User

Voice Portal

Note: PowerPack 2 and PowerPack 3 are grandfathered and available only to existing customers for the duration of their current contracts.

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ISSUED: June 28, 2010

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212

**FILED** Missouri Public Service Commission JC-2010-0750

EFFECTIVE: July 28, 2010

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### VoxIP

# **VoxIP Hosted PBX (continued)**

## 21.10 Enhanced Feature Bundle

All PowerPack Basic Seat, PowerPack 2, and PowerPack 3 User/Group Features, as described in previous sections, are available to new customers as Enhanced Feature Bundle.

Monthly Recurring Charge \$80.00 per location

## 21.11 **VoxIP Advanced Features:**

The advanced features listed below are available for an additional price.

Monthly Recurring Charge

Auto Attendant \$35.00 Per Number

ISSUED: June 28, 2010

EFFECTIVE: July 28, 2010

#### 22.1 Description

Plans in this section are available to new customers and customers who renew their contracts after the effective date of this tariff page. All plans are offered subject to the availability of facilities and technology and compatibility with customer equipment, wiring, and software. Plans may be dependent on service bundle and contract terms.

If the Company determines that a Customer's total long distance usage for any plan in this document is excessive, the Company may impose an additional per minute rate to the excessive usage. Excessive usage is defined as total usage per account or location that either: 1) exceeds the average usage for other customers utilizing the same long distance plan; or 2) is greater than 15% more for the account or location than the previous month's usage. Additionally, at the Company's discretion, the Customer can be required to change to a different long distance plan and/or provide a deposit or an additional deposit and/or make a partial payment on Customer's account(s). The Company reserves the right to disconnect the Customer's long distance service or other service if Customer does not provide a deposit or partial payment immediately on notice from the Company that usage is excessive or if the Company suspects the excessive usage is fraudulent.

#### 22.2 Long Distance Blocks \*

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LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes. LD Blocks can be purchased with any bundle described in this tariff.

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<u>Term</u>	Monthly Recurring Charge
1-Year	\$36.00 per 1,000 minutes
2/3-Year	\$32.00 per 1,000 minutes
4/5-Year	\$26.00 per 1,000 minutes

Overage Rate (T)

Minutes in used in excess of LD Block minutes, "free" bundle minutes, or "included" bundle minutes will be rated at \$.04/minute.

#### 22.3 Windstream Business Block of Time Plans II

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Windstream Business Long Distance Blocks can be purchased in 1,000 minute increments, up to a 25,000 minutes block. Larger blocks are also available for 50,000, 75,000, and 100,000 minute block increments. Minutes can be used for direct dialed one plus voice calling only. Minutes can be used for both intrastate and interstate usage. Customers must also subscribe to an eligible Windstream business access line or bundle. Customers pay one flat Monthly Recurring Charge based on which 1,000 minutes block chosen. If actual monthly usage exceeds the block of time chosen, the Overage Rate Per Minute will apply. Block of Time plans shown below include multiple lines on the same plan, with only one plan per account. Customers must agree to a minimum one-year commitment.

\$26.00 per 1,000 minutes

Pricing:		
<u>Term</u>	Monthly Recurring Charge	Overage Rate Per Minute
1-Year	\$36.00 per 1,000 minutes	\$.04
2/3-Year	\$32.00 per 1,000 minutes	\$.035
4/5-Year	\$26.00 per 1.000 minutes	\$.03

<sup>\*</sup> This plan is grandfathered and is only available to existing customers at existing locations.

(N)

ISSUED: September 14, 2011 EFFECTIVE: September 24, 2011

**CANCELED** August 20, 2015 Missouri Public Service Commission JC-2016-0061

By: Vice President - Regulatory Strategy 4001 Rodney Parham Road Little Rock, AR 72212

Filed Missouri Public Service Commission JX-2012-0117

## 22.1 **Description**

Plans in this section are available to new customers and customers who renew their contracts after the effective date of this tariff page. All plans are offered subject to the availability of facilities and technology and compatibility with customer equipment, wiring, and software. Plans may be dependent on service bundle and contract terms.

If the Company determines that a Customer's total long distance usage for any plan in this document is excessive, the Company may impose an additional per minute rate to the excessive usage. Excessive usage is defined as total usage per account or location that either: 1) exceeds the average usage for other customers utilizing the same long distance plan; or 2) is greater than 15% more for the account or location than the previous month's usage. Additionally, at the Company's discretion, the Customer can be required to change to a different long distance plan and/or provide a deposit or an additional deposit and/or make a partial payment on Customer's account(s). The Company reserves the right to disconnect the Customer's long distance service or other service if Customer does not provide a deposit or partial payment immediately on notice from the Company that usage is excessive or if the Company suspects the excessive usage is fraudulent.

## 22.2 Long Distance Blocks

LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes. LD Blocks can be purchased with any bundle described in this tariff.

## Pricing:

<u>Term</u>	Monthly Recurring Charge
1-Year	\$36.00 per 1,000 minutes
2/3-Year	\$32.00 per 1,000 minutes
4/5-Year	\$26.00 per 1,000 minutes

## 22.3 Overage Rate

Minutes in used in excess of LD Block minutes, "free" bundle minutes, or "included" bundle minutes will be rated at \$.04/minute.

ISSUED: September 7, 2010 EFFECTIVE: October 7, 2010

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## 22.1 **Description**

Plans in this section are available to new customers and customers who renew their contracts after the effective date of this tariff page. All plans are offered subject to the availability of facilities and technology and compatibility with customer equipment, wiring, and software. Plans may be dependent on service bundle and contract terms.

## 22.2 Long Distance Blocks

LD can be purchased in 1,000 minute increments, up to a maximum of 30,000 minutes. LD Blocks can be purchased with any bundle described in this tariff.

## Pricing:

Term	Monthly Recurring Charge
1-Year	\$36.00 per 1,000 minutes
2/3-Year	\$32.00 per 1,000 minutes
4/5-Year	\$26.00 per 1.000 minutes

## 22.3 Overage Rate

Minutes in used in excess of LD Block minutes, "free" bundle minutes, or "included" bundle minutes will be rated at \$.04/minute.

ISSUED: June 28, 2010

EFFECTIVE: July 28, 2010

## 22.4 **Business Windstream 7 Plan (Flat 7)**

Business Windstream 7 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service to qualifying customers at the per minute rate listed below, where technically available. The customer must agree to a minimum one year commitment. Calls are billed in 6-second increments with an 18-second minimum.

Per minute rate:

\$0.07

Calling Card

per minute rate

\$0.20

## 22.5 **Business Windstream 6 Plan (Flat 6)**

Business Windstream 6 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service to qualifying customers at the per minute rate listed below, where technically available. The customer must agree to a minimum one year commitment. Calls are billed in 6-second increments with an 18-second minimum.

Per minute rate:

\$0.06

Calling Card

per minute rate

\$0.20

## 22.6 <u>Business Windstream 5 Plan (Flat 5)</u>

Business Windstream 5 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service to qualifying customers at the per minute rate listed below, where technically available. The customer must agree to a minimum one year commitment. Calls are billed in 6-second increments with an 18-second minimum.

Per minute rate:

\$0.05

Calling Card per minute rate

\$0.20

ISSUED: June 28, 2010

EFFECTIVE: July 28, 2010

## 22.7 Windstream Flex 100

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Recurring Charge, per 100 minute block

\$5.00\*

Calling Card Calls, per minute rate (No Surcharge)

\$0.20

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

\*This charge is the same as the Monthly Rate identified in the Company's Interstate Terms and Conditions/Price List. Only one MRC will be applied for both interstate and intrastate service provided to the customer.

## 22.8 Business Unlimited Long Distance Plan

This unlimited plan is designed for small business customers with ten or less business lines. This plan is available for various contract terms. Customers are required to subscribe to a Windstream unlimited interstate plan, at the applicable rates, in order to be eligible for this plan.

This plan is for direct dialed one-plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as is stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the Customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan. The Company reserves the right to cancel or discontinue this plan at any time.

Monthly Recurring Charge, per line

\$10.00

Calling Card Calls, per minute rate (No Surcharge)

\$0.20

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By: Vice President - Regulatory Strategy

4001 Rodney Parham Road Little Rock, AR 72212 FILED
Missouri Public
Service Commission
JC-2010-0750

EFFECTIVE: July 28, 2010

ISSUED: June 28, 2010