CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 2nd Revised Sheet 17

 Cancels 1st Revised Sheet 17

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS2. GENERAL REGULATIONS (Cont'd)2.4 Payment Arrangements and Credit Allowances (Cont'd)2.4.1 Payment of Charges and Deposits (Cont'd)(C) The Telephone Company shall bill FIA services on a current basis for (a) all charges incurred, (b) applicable taxes, and (c) credits due the customer.- Switched Access (except for the Entrance Facility, Direct-Trunked Transport and Multiplexing elements), Ancillary and Miscellaneous services shall be billed in arrears.- Special Access, Switched Access Entrance Facility, Direct-Trunked Transport and Multiplexing elements shall be billed in advance except for the charges and credits associated with the initial or final bills. The initial bill will also include charges for the actual period of service up to, but not including, the bill date. The unused portion of the FIA already billed will be credited on the final bill.The customer will receive its bill in; 1)paper format, 2) electronic data transfer, or 3) on-line bill image. Such bills are due when rendered regardless of the media utilized. Adjustments for the quantities of FIA established or discontinued in any billing period beyond the minimum period in 2.4.2 will be prorated to the number of days based on a 30 day month. The Telephone Company will, upon request and if available, furnish such detailed information as may reasonably be required for verification of any bill.(D) All bills to the customer are due 31 days (payment date) after the bill date or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval. In the event the customer does not remit payment in immediately available funds by the payment date, the FIA may be discontinued as specified in 2.1.8.(1) If the entire amount billed is not received by the Telephone Company in immediately available funds by the payment date, an additional charge (late payment charge) equal to 1/12th of the percentage rate for deposit interest as that in 2.4.1(A) of the unpaid balance will be applied for each month or portion thereof that an outstanding balance remains.If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for such bills will be due from the customer as follows:- If such payment date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non‑Holiday day preceding such Saturday or Holiday.- If such payment date falls on a Sunday or on a Holiday which is observed on a Monday, the payment date shall be the first non‑Holiday day following such Sunday or Holiday.  | (T)(T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC PSC MO. NO. 2

d/b/a CenturyLink 2nd Revised Sheet 53

 Cancels 1st Revised Sheet 53

|  |  |
| --- | --- |
| 3. ORDERING OPTIONS FOR FIA (Cont'd)3.2 Access Service Request (Cont'd)3.2.2 ASR ModificationsThe customer may request a modification of its ASR prior to the service date. The Telephone Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an ASR within normal business hours. If the modification cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the ASR modification, the Telephone Company will schedule a new service date. All charges for ASR modifications will apply on a per occurrence basis. Where a new ASR may be required the appropriate charges in other sections of this tariff will be applicable.Any increase in the number of Switched Access lines for FGA or BSA-A; trunks or BHMCs for FGB, FGC, FGD, BSA-B, BSA-C, BSA-D and SAC Access Service and Special Access circuits will require the issuance of a new ASR for the incremental capacity.(A) Service Date Change ChargeASR service dates may be changed, however a Service Date Change Charge will apply for each service date change after the Plant Test Date on the ASR.For Switched Access, the new service date may not exceed the original service date by more than 30 calendar days. If the requested service date is more than 30 calendar days after the original service date, the ASR will be canceled by the Telephone Company and cancellation charges in 3.2.6 will apply. The ASR will be reissued with the new service date.For Special Access, except as specified below, the new service date may not exceed the original service date by more than 30 calendar days. If the requested service date is more than 30 calendar days after the original service date, the ASR will be canceled by the Telephone Company. Cancellation charges in 3.2.6 will apply and the ASR will be reissued with the new service date unless the customer indicates that billing for the service is to commence as in 3.2.6(A).With the agreement of the Telephone Company, a new service date may be established that is prior to the original service date and the provisions in (E) will apply in addition to the Service Date Change Charge. The applicable charge is:Switched Access Special AccessCharge \* ChargeService Date Change ChargeCenturyTel of Missouri $13.11 (R) $26.21CenturyTel of Central Missouri $18.76 (N) $37.51 (N)\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. | (T)(T)(C)(N)(N)(N) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 3rd Revised Sheet 129.3

 Cancels 2nd Revised Sheet 129.3

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd)4.5 Rate and Charge Regulations (Cont'd)4.5.2 Rate Regulations (Cont'd)(A) Types of Rates and Charges (Cont'd)(3) Nonrecurring Charges (Cont'd)(f) Switched Access Ordering ChargesSwitched Access Ordering Charges are associated with the work performed by the Telephone Company in connection with the receiving, recording and processing of customer service requests. There are two types of service ordering charges.(1) Initial Ordering Charge ‑ Switched Access \*This charge, applied on a per ASR basis, is associated with the work performed by the Telephone Company in connection with the receiving, recording and processing of service requests. The Switched Access Ordering Charge applies to all requests to establish Entrance Facilities, Direct-Trunked Transport Facilities, and Tandem-Switched Transport Facilities. Where Entrance Facilities and Direct-Trunked and/or Tandem-Switched Transport are ordered on a single ASR, only one Switched Access Ordering Charge applies. This charge is in addition to any Service Installation Charge for Entrance Facility installations.CenturyTel. of Missouri $15.07 (R)CenturyTel of Central Missouri 48.75 (R)\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. | (T)(C)(C)(N)(N) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 4th Revised Sheet 130

 Cancels 3rd Revised Sheet 130

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd)4.5 Rate and Charge Regulations (Cont'd)4.5.2 Rate Regulations (Cont'd)(A) Types of Rates and Charges (Cont'd)(3) Nonrecurring Charges (Cont'd)(f) Switched Access Ordering Charges (Cont'd)(2) Subsequent Ordering Charge ‑ Switched Access \*This charge applies on a per ASR basis for modifications to an existing service. This would include activities such as:‑ Changes and/or additions to end office services optional arrangements (changes in hunt group or screening arrangements).‑ The combination or splitting of FGA or BSA-A hunt groups.‑ A move to a new point of termination within the same CDL.‑ A change for rating purposes from one type of Transport to another (i.e., Special to Switched).‑ The activation or deactivation of 900 SAC NXX codes on a per tandem level basis.- The addition of Calling Party Number (CPN) Parameter, Carrier Selection Parameter (CSP), and Charge Number (CN) Parameter when ordered subsequent to the provision of SS7 Out of Band Signaling. - Changes in FGD or BSA-D switched access and TFC SAC Access signaling from multifrequency address signaling to SS7 Out of Band Signaling except as specified in 4.5.2(G)(1).CenturyTel of Missouri $ 15.07 (R)CenturyTel of Central Missouri 48.75 (R)\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. | (T)(C)(C)(N)(N) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 4th Revised Sheet 132

 Cancels 3rd Revised Sheet 132

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd)4.5 Rate and Charge Regulations (Cont'd)4.5.2 Rate Regulations (Cont'd)(A) Types of Rates and Charges (Cont'd)(3) Nonrecurring Charges (Cont'd)(h) Design Change Charge \*A design change is any change to a pending ASR or a change to an existing service which requires engineering review or change. Design changes may include the addition or deletion of End Office Services Optional Arrangements or changes in the signaling arrangements associated with the Interface Arrangements as described in 4.2.3(B). Design changes do not include a change of Switched Access Interface Arrangement or facility type, IC CDL, end user premises, end office switch, Feature Group or Basic Serving Arrangement type. Changes of this nature will require the issuance of a new ASR and the cancellation of the original ASR with the appropriate cancellation charges applied.The Telephone Company will review the requested change, notify the customer whether the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply.The Design Change Charge for Switched Access Service in Section 4.6.1(C) will apply on a per ASR per occurrence basis for each request requiring a design change.The Design Change Charge is in addition to any Switched Ordering charges associated with the change requested. When the design change is on a pending ASR, the Initial Ordering Charge ‑ Switched Access will apply. If the design change is to an existing service, the Subsequent Ordering Charge ‑ Switched Access will apply.If a change of service date is required, the Service Date Change Charge in 3.2.2(A) will also apply.CenturyTel of Missouri $13.11 (R)CenturyTel of Central Missouri 16.20 (R)\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. | (T)(C)(C)(N)(N) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 141.1

 Cancels Original Sheet 141.1

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd)4.5 Rate and Charge Regulations (Cont'd)4.5.2 Rate Regulations (Cont'd)(N) Description and Application of Rates (Cont'd)(6) Tandem Switch Signaling (TSS)TSS will be provided via FGD or BSA-D Switched Access, 500 SAC Access, or 900 SAC Access services with either multifrequency (MF) address signaling or SS7 Out of Band Signaling. TSS is available with originating calling only, terminating calling only, or, where available, two-way calling trunks. TSS two-way calling trunks are only available from end offices where the switch technology is capable of measuring the terminating usage on two-way TSS equipped trunks. Where the end office switch technology is not capable of measuring terminating usage on two-way calling TSS equipped trunks, the customer must order originating calling only or terminating calling only trunks for use with TSS.Switched Access connections to the customer's access tandem location(s) shall be via Direct-Trunked Transport and/or Entrance Facility. The Switched Access Entrance Facility provides the facility, including interface arrangement, between the point of termination at the customer designated location and the Telephone Company's serving wire center. Direct-Trunked Transport provides the interoffice facilities dedicated to a single customer between the serving wire center and end offices. TSS is not available via a Telephone Company access tandem. The facilities ordered by the customer for connectivity from the customer's access tandem to an IC's CDL is provided via Special Access facilities as described in Section 5.- For originating usage the owner of the carrier identification code will be billed for all usage.- For terminating usage all associated Switched Access usage charges are the responsibility of the TSS customer. At the TSS customer's request, the Telephone Company will bill each of the TSS customer's users directly for their respective usage, if the TSS customer agrees to furnish the Telephone Company, free of charge, the call detail information necessary to bill its users. This call detail information must be provided daily for the previous day's usage in industry standard format (i.e., 1101-20 Expanded Message Record format with end office level detail). The information must be provided by electronic transmission as specified by the Telephone Company. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC PSC MO. NO. 2

d/b/a CenturyLink 11th Revised Sheet 152

 Cancels 10th Revised Sheet 152

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd)4.6 Rates and Charges (Cont'd)4.6.3 End Office Services CenturyTel of CenturyTel of  Central Mo. Missouri(A) Basic TFC Data Base  Query Charge – Per Query $0.00992551 $0.00992551(B) End Office Switching - Bundled  Per Access MinuteEOS1 & EOS2  Originating 0.02542121 0.02542121  Terminating **0.00070000 0.00070000** (R) (C) Alternate Traffic Routing – BSE (T) (M)Nonrecurring Charge Per Trunk Group Equipped **\*** **$33.55 (R)** **$33.55 (R)**\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.  | (R)(T)(N)(N) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC PSC MO. NO. 2

d/b/a CenturyLink 8th Revised Sheet 152.1

 Cancels 7th Revised Sheet 152.1

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd) 4.6 Rates and Charges (Cont'd) 4.6.3 End Office Services (Cont'd) (D) Automatic Number Identification (ANI) – BSE Rate Per ANI Attempt **\*** **$.00007 (R)** CenturyTel of CenturyTel of  Central Mo. Missouri (E) User Transfer – BSE \* Monthly Rate Per Line Arranged **$0.75 (R)** **$0.56 (R)**   (F) Hunt Group Arrangement-BSE \* Premium Monthly Rate Per Line Equipped **1.50 (R)** **0.04 (R)**   (G) Queuing – BSE \* Premium Monthly Rate Per Group Equipped **7.50 (R)** **2.33 (R)**  (H) Uniform Call Distribution – BSE \* Premium Monthly Rate Per Line Equipped **2.50 (R)** **2.50 (R)** (I) Network Blocking Charge \* Applies to FGB, FGC, FGD, BSA-B, BSA-C, BSA-D SAC Access Service - Per Call **0.0090 (R)** **0.0050 (R)**\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.  | (T)(T)(T)(T)(T)(T)(N)(N) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 10th Revised Sheet 152.2

 Cancels 9th Revised Sheet 152.2

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS4. SWITCHED ACCESS (Cont'd)4.6 Rates and Charges (Cont'd)4.6.3 End Office Services (Cont'd) CenturyTel of CenturyTel of (T) Central Mo. Missouri(J) Remote Call Forwarding – BSE \*Premium Monthly Rate Per DID Term **$8.00 (R)** **$ 0.82 (R)**(K) Direct Inward Dialing (DID) – BSE \*Monthly Rate Per DID Term **17.50 (R)** **5.95 (R)**Per Block of 20 Numbers **9.00 (R)** **1.31 (R)** (L) Billed Number Screening (BNS) – BSE \*Monthly RatePer Lines Screened **2.05 (R)** **0.17 (R)** (M) Shared Trunk PortPer Access Minute Originating 0.0027245 0.0004466 Terminating **0.0000000 (R) 0.0000000 (R)** (N) Dedicated Trunk Port \*\* Per PortVoice **13.65 (R)** **11.24 (R)**DS1 **5.07 (R) 4.20 (R)**\* This flat rated charge was calculated based upon a 50/50 split between originating and terminating.  The FCC in their FCC 11-161 ICC Transformation Order in Section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.\*\* The End Office Dedicated Trunk Port rate was calculated based upon a 50/50 split between originating and terminating traffic using this flat-rated port.  The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. The Originating portion of the charge is $13.65 for Voice and $5.07 for DS1 for CenturyTel of Central Missouri and $11.24 for Voice and $4.20 for DS1 for CenturyTel of Missouri. | (T)(T)(T)(C)(C)(C)(N)(N)(T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 234

 Cancels Original Sheet 234

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS6. MISCELLANEOUS SERVICES (Cont'd)6.5 Balloting and Allocation Process For Equal Access (Cont'd)(B) Allocation ProcessAn IC or LEC must notify the Telephone Company of its intent to participate in the allocation process 52 days prior to the end office conversion to equal access. The IC or LEC must also identify whether it will participate in the allocation of business lines, residence lines, or Pay Telephones or any combination.The Telephone Company will tabulate the initial ballots received from the end users and agents described in 6.5(A) and the IC and LEC Customer lists described in 6.5(C). The percentage of end users and agents who have selected a participating IC or LEC will be determined from these ballots and lists. These percentages will be used for the allocation of end users and agents who did not respond to the initial ballot or appear on an IC or LEC list. The percentages used for allocation will be determined approximately five days after end office conversion. A second ballot, indicated in 6.5(A), will be sent to end users and agents who have been allocated to an IC or LEC.Separate allocation processes will be used for residence, business and Pay Telephone lines. The number of end users and agents designating an IC or LEC by returning the initial ballot or appearing on an IC or LEC end user and/or agent list will be totaled. This total will be utilized to compute the percentages used for allocation of residence and business Customers and Pay Telephone Customers.If an IC or LEC participating in the ballot process notifies the Telephone Company that it does not wish to participate in the allocation process, the percentage of Customers allocable to that nonparticipating IC or LEC will be allocated to the remaining ICs and LECs.(C) Interexchange Carrier Customer ListsThe Telephone Company will accept IC and LEC customer lists identifying end users and agents who have made individual arrangements with the IC or LEC to designate the IC or LEC as their primary long distance carrier. The list should be in the form of a data file or paper printout. IC and LEC lists may continue to be received after the initial ballot deadline. All lists must be submitted to the Telephone Company up to no later than 20 days prior to the end office conversion to be included in the allocation process. If end user and agent ballots are received by the IC or LEC, the end user and agent will be included in the IC or LEC customer list. The IC or LEC must retain the actual ballots for inspection by the Telephone Company for a period of one year after end office conversion. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

 New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 249

 Cancels Original Sheet 249

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS6. MISCELLANEOUS SERVICES (Cont'd)6.8 End User/Agent Lists(A) Presubscription List(1) InterLATA Equal AccessPrior to conversion to equal access (i.e., introduction of FGD or BSA-D in an end office switch) an IC may request a list of the Telephone Company's end users of record served from that end office switch. The Presubscription List will be provided as follows:(a) The Telephone Company will provide a list from its customer data base. The list may be provided by electronic transmission or paper printout, at the option of the IC, at rates provided in 6.8.1(A). Foreign listings, PBX stations, CU Centrex stations and numbers not in service will not be provided.(1) The initial list will be provided to the IC no later than 30 days after receipt of the order and payment by the IC of charges as in 6.8.1(A). The nonrecurring charge for the initial list applies per order. A single order may contain all end offices within a state having the same equal access conversion date. The telephone number will not be provided if an end user has a nonpublished number.(2) The Account Activity List, which includes a listing of all changes to the customer data base, since the initial list was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC (including end users with nonpublished numbers) for the sole purpose of updating the IC's customer account information. There is no charge for this list.(b) The IC agrees to use the Initial and Account Activity Lists for the sole purpose of either contacting potential customers, or existing customers, regarding interexchange telecommunications services available through equal access to be obtained from the Telephone Company or for the purpose of updating IC customer account information. The IC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.(c) The IC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.(d) The Telephone Company and the IC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC is the same as, a part of, or associated with the Telephone Company.(e) This service may be terminated by either the Telephone Company or the IC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, KansasCenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 249.1

 Cancels Original Sheet 249.1

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS6. MISCELLANEOUS SERVICES (Cont'd)6.8 End User/Agent Lists (Cont'd)(A) Presubscription List (Cont'd)(2) IntraLATA Equal AccessPrior to conversion to intraLATA equal access an IC or LEC may request a list of the Telephone Company's end users and agents of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:(a) The Telephone Company will provide a list from its Customer data base. The list may be provided on electronic transmission or paper printout, at the option of the IC or LEC, at rates provided in 6.8.1(A). Foreign listings, PBX stations, CU centrex stations, public coin station and numbers not in service will not be provided.(1) The Initial List will be provided to the IC or LEC no later than 30 days after receipt of the order and payment by the IC or LEC of charges in 6.8.1(A). The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.(2) The Account Activity List, which includes a listing of all changes to the Customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC or LEC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's or LEC's Customer account information. There is no charge for this list.(b) The IC or LEC agrees to use the Initial List for the sole purpose of contacting potential Customers/agents, or existing Customers/agents, regarding intraLATA telecommunications services available through equal access to be obtained from the Telephone Company. The IC or LEC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.(c) The IC or LEC shall indemnify, protect and save harmless the Telephone Company from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Telephone Company's supplying of listing information, services or records.(d) The Telephone Company and the IC or LEC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Telephone Company nor the IC or LEC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC or LEC is the same as, a part of, or associated with the Telephone Company.(e) This service may be terminated by either the Telephone Company or the IC or LEC upon thirty (30) days' written notice. The Telephone Company reserves the right to terminate this service immediately upon written notice if the IC or LEC misuses the list information. Performance by the Telephone Company shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Telephone Company. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 252

 Cancels Original Sheet 252

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS6. MISCELLANEOUS SERVICES (Cont'd)6.9 Billing Name and Address ServicesThe Telephone Company will, upon request, provide Billing Name and Address Services (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. Telecommunications Service Providers include interexchange carriers, operator service providers, enhanced service providers, and any other provider of intrastate telecommunications services. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS), and End User Validation List.(A) Per Call/Periodic BNA and Data Gathering ServicePer Call/Periodic BNA is the billing name and address information and Data Gathering is the billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions set forth in the following:(1) A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Telephone Company. Charges for each Per Call/Periodic BNA searched for and found or searched for and not found will be billed at rates in 6.9.1(A). Charges for each record accessed for DGS are set forth under 6.9.1(B). Per Call/Periodic BNA and DGS will be provided via electronic transmission or paper format, at the option of the customer, at rates in 6.9.1. The processing fee will be applied on a per state basis, once per calendar year for BNAS processing done within that calendar year.(2) The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order. (3) The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Telephone Company and the customer. The customer provided end user telephone numbers will be programmed by the Telephone Company with the proper end user's billing name and address contained in the Telephone Company's file at that time. (4) Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides notice of nonconsent to the Telephone Company of nonconsent to the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Telephone Company will discontinue disclosure of the nonlisted/nonpublished BNA/DGS data.(5) For other than electronic transmission, the output records will be sent to the customer via first class U. S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon. Availability may be delayed in case of input errors in the customer provided order. (6) The customer may request data be transmitted. Data transmission charges will be determined on an ICB. Data transmission hardware and software specifications will be mutually agreed upon by the Telephone Company and the customer.(7) Per Call/Periodic BNA and DGS detail will not be retained by the Telephone Company longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first was made. (8) Any customer, provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users.(9) In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 2nd Revised Sheet 253

 Cancels 1st Revised Sheet 253

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS6. MISCELLANEOUS SERVICES (Cont'd)6.9 Billing Name and Address Services (BNAS) (Cont'd)6.9.1 Rates and Charges(A) Per Call/Periodic BNA Processing Fee\* Paper Report, Electronic Billing Name and Billing Name and Transmission Address Found/Each Address Not Found/Each Each State $0.25 $0.25 $50.00 (B) Data Gathering Service Processing Fee \*\* Paper Report, Electronic Transmission Per Record Accessed Each State $0.18 $75.00(C) End User Validation List Administrative Fee Paper Report, Electronic Standard Sort, Per Transmission Special Sort, Per Record Provided Per Request Record Provided  $.034 $78.00 $.054\* Applies once per calendar year for BNA processing done within that calendar year.\*\* Applies once per calendar year for DGS processing done within that calendar year. | (T)(T)(T)(T)(T)(T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 258

 Cancels Original Sheet 258

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS8. ANCILLARY SERVICES (Cont'd)8.1 GENERAL (Cont'd)8.1.2 Regulations (Cont'd)(A) Undertaking of the Telephone Company (Cont'd)(1) Provision of Ancillary Services (Cont'd)(b) (Cont'd)When the Telephone Company is notified that, due to error or omission, incomplete data has been provided to a customer, the Telephone Company will make every reasonable effort to locate and/or recover the data and provide new data files to the customer at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the customer. If the data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in the preceding paragraph.(c) The Telephone Company shall be responsible for contacts and arrangements with the end user concerning the billing, collecting, crediting and adjusting of the customer's service charges, when the Telephone Company provides Inquiry Service as set forth in 8.1.3(K).(d) Message Bill Processing, Bill Rendering, Expanded Billing Service and Inquiry Services will only be offered by the Telephone Company with the purchase of receivables. The Telephone Company will purchase the customer's receivables at a discount from face value. The exact contents of the discount factor and specific settlement procedures will be contained in individual contractual arrangements signed by each customer.(2) Discontinuance and Refusal of Ancillary Services(a) If the customer fails to comply with the provisions herein, including any payments to be made by it on the dates or at the times herein specified, and fails within thirty (30) days after written notice via certified mail from the Telephone Company to an officer of the customer requesting payment for such noncompliance, the Telephone Company may discontinue the provision of the Ancillary Services. In case of such discontinuance, all applicable charges shall immediately become due.(b) If the customer repeatedly fails to comply with the provisions of this section in connection with the provision of Ancillary Services and fails to correct such course of action after notice as set forth in (a) preceding, the Telephone Company may refuse applications for additional Ancillary Services. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 264

 Cancels Original Sheet 264

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS8. ANCILLARY SERVICES (Cont'd)8.1 GENERAL (Cont'd)8.1.2 Regulations (Cont'd)(C) Payment Arrangements (Cont'd)(5) Payment of ChargesWhen the Telephone Company purchases Call Recording from another telephone company and/or Message Processing Services from another telephone company or entity for a customer, the rates and charges for such services identified herein are applicable.(6) End User DepositsWhen Bill Rendering and Expanded Billing Services are ordered, the Telephone Company will determine and collect a deposit from the end user in accordance with the Telephone Company deposit regulations. The Telephone Company will provide the customer with a copy of its deposit regulations upon request.8.1.3 Description of Ancillary ServicesAncillary Services shall be furnished to subscribers to the Telephone Company's access services, and in addition other telecommunications service providers, including providers of telephone answering services or voice messaging services.All subscribers of Ancillary Services are subject to the terms and conditions contained within this tariff. Should the customer choose to perform his/her own ancillary functions and require sufficient information to do so, listed customer information may be purchased consistent with state regulations governing any rights to privacy. Charges for such lists will be calculated on an individual basis. Ancillary Services are as follows:(A) Call Recording ServiceThe Telephone Company will provide Call Recording in Telephone Company suitably equipped end offices or tandems. Call recording is available with FGC, FGD or similar Feature Group offerings when used in the provision of MTS/WATS services. Call Recording is the entering on an acceptable media the details of customer messages originated through Switched Access Service or Switched Access-like service for which answer and disconnect supervision has been received. The Telephone Company will provide the customer, upon request, the recorded message detail, as agreed to by both parties, for each completed intrastate message generated by end users gaining access to the customer from the Access Area. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 266

 Cancels Original Sheet 266

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS8. ANCILLARY SERVICES (Cont'd)8.1 GENERAL (Cont'd)8.1.3 Description of Ancillary Services (Cont'd)(B) Message Processing Service (Cont'd)(2) Editing of Message DetailThis function consists of examining individual message detail and identifying the messages with errors or the messages which require further examination.(3) Rating of MessagesThis function consists of calculating the charges for messages based on the customer's schedule of charges and the message detail.The Telephone Company will provide Message Processing Service only for customer messages originated within the Access Area.For the purpose of performing Message Processing Service, the Telephone Company may purchase Message Processing Service from another Telephone Company or entity as set forth in 8.1.2(C)(5). Another telephone company or entity may purchase Message Processing Service from the Telephone Company.Where the customer provides its own message details, it must be in the standard format established by the Telephone Company. The Telephone Company will provide to the customer the precise details of the required format. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will provide notification to the customer six months in advance of the change.Where the Telephone Company has rated customer messages which are to be billed to an end user by another telephone company or entity, the Telephone Company will enter the customer messages on a data file and transmit the rated messages as set forth in 8.1.3(D). | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 268

 Cancels Original Sheet 268

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS8. ANCILLARY SERVICES (Cont'd)8.1 GENERAL (Cont'd)8.1.3 Description of Ancillary Services (Cont'd)(D) Call Record Provision ServiceCall Record Provision Service is the transmission and receipt of rated and unrated message data. It also includes the transmission of end user data as a result of customer generated activity (i.e., transmitting end user data during conversion activities, etc.).The billing information and/or end user data may be transmitted or received on an acceptable media via either of two principal methods:‑ Hand carried recording media.‑ Direct interface (data link) to the Telephone Company billing center.The Telephone Company will determine the number of data files required to transmit message/record data to the customer, another telephone company or billing entity. | (T)(T)(T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC P.S.C. MO. No. 2

d/b/a CenturyLink 1st Revised Sheet 270.5

 Cancels Original Sheet 270.5

|  |  |
| --- | --- |
| FACILITIES FOR INTRASTATE ACCESS8. ANCILLARY SERVICES (Cont'd)8.1 GENERAL (Cont'd)8.1.4 Rate Regulations (A) Call Recording Service for MTS/WATS services includes the functions listed in 8.1.3(A). The rate, as set forth in 8.1.5, applies per message recorded.(B) Message Processing Service for MTS/WATS services includes the functions listed in 8.1.3(B). The rate, as specified in 8.1.5, applies per message processed. In those locations where WATS services are metered, or the billing record is summarized by another telephone company, the Message Processing rate, as set forth in 8.1.5, will apply per billing record processed. For rating purposes, a billing record is defined as any record which is required to be processed to accomplish billing of a customer's WATS usage.(C) Assembly and Editing Service for MTS/WATS services consists of the functions listed in 8.1.3(C). The rate, as specified in 8.1.5, applies per message assembled and edited.(D) When message detail is transmitted to or received from the customer, another telephone company or billing entity, a Call Record Provision charge will apply. For this purpose, a record is a logical grouping of information as described in the program that processes the information and loads the data file. The rate, as specified in 8.1.5, applies per record transmitted or received. The Telephone Company will determine the Call Record Provision charge based on its count of the records transmitted or received.(E) The Message Bill Processing Service charge applies whenever the Telephone Company performs the functions listed in 8.1.3(E). The rate, as specified in 8.1.5 applies per message processed. The bulk-billed Message Bill Processing Service charge applies per WATS/800 message processed. | (T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

**CenturyTel of Missouri, LLC PSC MO. NO. 2**

d/b/a CenturyLink 2nd Revised Sheet 270.8

 Cancels 1st Revised Sheet 270.8

 **FACILITIES FOR INTRASTATE ACCESS**

8. ANCILLARY SERVICES (Cont'd)

8.1 GENERAL (Cont'd)

8.1.5 Rates and Charges

(A) Billing and Collection Services

(1) Program Development Charge:

 per Hour ICB

(2) (Reserved for Future Use)

(3) (Reserved for Future Use)

(4) MTS/WATS/800 Services

 Call Recording Service:

 per Message ICB

(5) MTS/WATS/800 Services

 Message Processing Service:

 per Message ICB

 Assembly and Editing Service:

 per Message ICB

(6) Call Record Provision Service

 Via Data File, Per Message (T)

 Record Transmitted or Received and Rejected ICB

 Via Direct Interface, Per Message

 Record Transmitted or Received and Rejected ICB

(7) Message Bill Processing Service

 Message-Billed without inquiry,

 per Message ICB

(8) Message Bill Processing Service

 Bulk-Billed without inquiry,

 per Message ICB

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC PSC MO. NO. 2

d/b/a CenturyLink 3rd Revised Sheet 322

 Cancels 2nd Revised Sheet 322

FACILITIES FOR INTERSTATE ACCESS

|  |  |
| --- | --- |
| 15. VoIP-PSTN Rates and Charges – **CenturyTel of Central Missouri** (Cont'd)15.1 Switched Access Service (Cont'd)15.1.2 End Office Services(A) End Office SwitchingRatePer Access MinuteOriginating TerminatingEOS1 and EOS2 $0.0030963 **$0.0007000** (R)(B) Shared Trunk Port 0.00272450  **0.0000000** (R)  (C) Dedicated Trunk PortPer Port Monthly Rate\*Voice **13.65** (R)DS1 **5.07** (R)\* The End Office Dedicated Trunk Port rate was calculated based upon a 50/50 split between originating and terminating traffic using this flat-rated port.  The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. The Originating portion of the charge is $13.65 for Voice and $5.07 for DS1. | (C)(C)(C)(C)(T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas

CenturyTel of Missouri, LLC PSC MO. NO. 2

d/b/a CenturyLink 3rd Revised Sheet 328

 Cancels 2nd Revised Sheet 328

FACILITIES FOR INTERSTATE ACCESS

|  |  |
| --- | --- |
| 16. VoIP-PSTN Rates and Charges **– CenturyTel of Missouri; CenturyTel of Belle-Hermann; CenturyTel of Southern Missouri, CenturyTel of Southwest Missouri** (Cont'd)16.1 Switched Access Service (Cont'd)16.1.2 End Office Services(A) End Office SwitchingRatePer Access MinuteOriginating TerminatingEOS1 and EOS2 $0.0019952 **$0.0007000** (R)(B) Shared Trunk Port 0.0004466  **0.0000000** (R)  (C) Dedicated Trunk PortPer Port Monthly Rate\*Voice **11.24** (R)DS1  **4.20** (R)\* The End Office Dedicated Trunk Port rate was calculated based upon a 50/50 split between originating and terminating traffic using this flat-rated port.  The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes. The Originating portion of the charge is $11.24 for Voice and $4.20 for DS1. | (C)(C)(C)(C)(T) |

ISSUED: April 28, 2016 EFFECTIVE: July 1, 2016

 Gary Kepley

 Director - Regulatory Operations

16-01A New Century, Kansas