

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Third Revised Page 1 (T)
Cancels Second Revised Page 1 (T)

FOREIGN CENTRAL OFFICE SERVICE

I. GENERAL REGULATIONS

- A. Foreign central office service is exchange service furnished to a customer in a multi-office exchange from a central office other than the one which serves the area in which he is located.
- B. Such service is not in accord with the general plan of furnishing telephone service, and it will be furnished only under special conditions where the service is warranted by the circumstances involved. The Telephone Company does not obligate itself to furnish this service, particularly when it involves undue expenses or impairment of the service furnished the general public.
- C. This service is available only in connection with one-party line or trunk service.

II. RATES

- A. A charge of **\$5.00** (MARCG) for the first one-quarter mile or fraction thereof and **\$2.40** (MARCL) for each additional one-quarter mile or fraction thereof per month, air-line measurement, applies for the channel between the central office normally serving the area in which the customer is located and the foreign central office; plus, (T)
- B. The base rate applicable to the particular service in the foreign central office area.

ISSUED:
August 2, 2007

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
September 1, 2007

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Second Revised Page 1
Cancels First Revised Page 1

FOREIGN CENTRAL OFFICE SERVICE

I. GENERAL REGULATIONS

- A. Foreign central office service is exchange service furnished to a customer in a multi-office exchange from a central office other than the one which serves the area in which he is located.
- B. Such service is not in accord with the general plan of furnishing telephone service, and it will be furnished only under special conditions where the service is warranted by the circumstances involved. The Telephone Company does not obligate itself to furnish this service, particularly when it involves undue expenses or impairment of the service furnished the general public.
- C. This service is available only in connection with one-party line or trunk service.

II. RATES

- A. A charge of **\$5.00 (Non-Competitive Exchanges) and \$5.00 (Competitive Exchanges)** (MARCG) for the first one-quarter mile or fraction thereof and **\$2.40 (Non-Competitive Exchanges) and \$2.40 (Competitive Exchanges)** (MARCL) for each additional one-quarter mile or fraction thereof per month, air-line measurement, applies for the channel between the central office normally serving the area in which the customer is located and the foreign central office; plus, (1) (CT)
| |
(1) (CT)
- B. The base rate applicable to the particular service in the foreign central office area.

ISSUED:
December 3, 2004

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
January 18, 2005

CANCELLED
September 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

REC'D OCT 31 2003

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Service Commission
First Revised Page 1
Cancels Original Page 1

FOREIGN CENTRAL OFFICE SERVICE

I. GENERAL REGULATIONS

- A. Foreign central office service is exchange service furnished to a customer in a multi-office exchange from a central office other than the one which serves the area in which he is located.
- B. Such service is not in accord with the general plan of furnishing telephone service, and it will be furnished only under special conditions where the service is warranted by the circumstances involved. The Telephone Company does not obligate itself to furnish this service, particularly when it involves undue expenses or impairment of the service furnished the general public.
- C. This service is available only in connection with one-party line or trunk service.

II. RATES

- A. A charge of **\$4.64** (MARCG) for the first one-quarter mile or fraction thereof and **\$2.26** (MARCL) for each additional one-quarter mile or fraction thereof per month, air-line measurement, applies for the channel between the central office normally serving the area in which the customer is located and the foreign central office; plus, (1)
- B. The base rate applicable to the particular service in the foreign central office area.

CANCELLED

JAN 18 2005
By *DRS*
Public Service Commission
MISSOURI

ISSUED:
October 31, 2003

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:

JAN 17 2004

Missouri Public
Service Commission

17-2004-0025
FILED JAN 17 2004

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 1

FOREIGN CENTRAL OFFICE SERVICE

SEP 17 1992

I. GENERAL REGULATIONS

- A. Foreign central office service is exchange service furnished to a customer in a multi-office exchange from a central office other than the one which serves the area in which he is located.
- B. Such service is not in accord with the general plan of furnishing telephone service, and it will be furnished only under special conditions where the service is warranted by the circumstances involved. The Telephone Company does not obligate itself to furnish this service, particularly when it involves undue expenses or impairment of the service furnished the general public.
- C. This service is available only in connection with one-party line or trunk service.

II. RATES

- A. A charge of \$4.30 (MARCG) for the first one-quarter mile or fraction thereof and \$2.10 (MARCL) for each additional one-quarter mile or fraction thereof per month, air-line measurement, applies for the channel between the central office normally serving the area in which the customer is located and the foreign central office; plus,
- B. The base rate applicable to the particular service in the foreign central office area.

CANCELLED

JAN 17 2004

By ISRS 1
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 17, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 1
Cancels Original Page 1

FCC DESIGNATED N11 SERVICES

(CT)

I. GROUP ALERTING AND DISPATCHING SYSTEMS

A. GENERAL REGULATIONS

1. The quoted rates are based upon such limitations of liability as appear below and in other applicable tariffs of the Telephone Company, and would be higher if the liability were extended or unlimited. Group alerting and dispatching systems are furnished only subject to the following conditions and regulations:
 - a. The group alerting and dispatching system is supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of the group alerting and dispatching system by the Telephone Company. When the group alerting and dispatching system is furnished to a corporation, city, town, or municipality, no person other than the corporation, city, town, or municipality, as a legal entity or governmental body, shall be deemed to be a customer and service furnished to any legal entity or governmental body shall not be interpreted, construed, or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town, or municipality. Any benefit derived from the use of the group alerting and dispatching system by persons other than the customer is to be considered as incidental.
 - b. The rates charged for the group alerting and dispatching system do not contemplate constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgement of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

UNITED TELEPHONE COMPANY
OF MISSOURI

GENERAL EXCHANGE TARIFF

Original Page 1

EMERGENCY REPORTING TELEPHONE SERVICE

RECEIVED

SEP 17 1992

I. GROUP ALERTING AND DISPATCHING SYSTEMS

A. GENERAL REGULATIONS

1. The quoted rates are based upon such limitations of liability as appear below and in other applicable tariffs of the Telephone Company, and would be higher if the liability were extended or unlimited. Group alerting and dispatching systems are furnished only subject to the following conditions and regulations:
 - a. The group alerting and dispatching system is supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of the group alerting and dispatching system by the Telephone Company. When the group alerting and dispatching system is furnished to a corporation, city, town, or municipality, no person other than the corporation, city, town, or municipality, as a legal entity or governmental body, shall be deemed to be a customer and service furnished to any legal entity or governmental body shall not be interpreted, construed, or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town, or municipality. Any benefit derived from the use of the group alerting and dispatching system by persons other than the customer is to be considered as incidental.
 - b. The rates charged for the group alerting and dispatching system do not contemplate constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgement of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

CANCELLED

DEC 30 2002

Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 17, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 2
Cancels Original Page 2

FCC DESIGNATED N11 SERVICES

(CT)

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

1. (Cont'd)

- c. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure, or malfunctions of the group alerting and dispatching system which occur during the operations of the system until after it has been duly notified by the customer that the system is not functioning properly and the Telephone Company has had a reasonable time thereafter to correct such defect or malfunction. Damages arising out of interruptions, defects, failures, or malfunctions of the system after the Telephone Company has been so notified, and has had a reasonable time to correct the same, shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the group alerting and dispatching system before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.
2. Group alerting and dispatching system equipment is provided only after written authorization is obtained from the responsible municipal, civic or other managing official having jurisdiction over the company, service, city, municipality, group, etc., for which such equipment is proposed to be installed.
3. Customer owned equipment and facilities used in connection with group alerting and dispatching systems, i.e., fire siren relays, monitor recording devices, shall not be located on the premises of the Telephone Company's central office building.
4. Service features, other than those regularly available with the standard group alerting and dispatching systems described herein, are furnished wherever practicable, if not detrimental to the service, and additional monthly and/or non-recurring charges based on the costs incurred apply.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 2

EMERGENCY REPORTING TELEPHONE SERVICE

RECEIVED

SEP 17 1992

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

1. (Cont'd)

c. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure, or malfunctions of the group alerting and dispatching system which occur during the operations of the system until after it has been duly notified by the customer that the system is not functioning properly and the Telephone Company has had a reasonable time thereafter to correct such defect or malfunction. Damages arising out of interruptions, defects, failures, or malfunctions of the system after the Telephone Company has been so notified, and has had a reasonable time to correct the same, shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the group alerting and dispatching system before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

- 2. Group alerting and dispatching system equipment is provided only after written authorization is obtained from the responsible municipal, civic or other managing official having jurisdiction over the company, service, city, municipality, group, etc., for which such equipment is proposed to be installed.
- 3. Customer owned equipment and facilities used in connection with group alerting and dispatching systems, i.e., fire siren relays, monitor recording devices, shall not be located on the premises of the Telephone Company's central office building.
- 4. Service features, other than those regularly available with the standard group alerting and dispatching systems described herein, are furnished wherever practicable, if not detrimental to the service, and additional monthly and/or non-recurring charges based on the costs incurred apply.

CANCELLED

DEC 3 0 2002

Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 1, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Second Revised Page 3
Cancels First Revised Page 3

FCC DESIGNATED N11 SERVICES

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

- 5. Where unusual installation and/or construction work is involved to provide a requested group alerting and dispatching system or associated service, the regulations as specified in the "Construction and Installation Charges" section of this tariff will apply.
- 6. The customer shall furnish, install and maintain the commercial power and convenience outlets to properly operate any apparatus, equipment or customer owned device, to be used in connection with a group alerting and dispatching system provided by this Telephone Company.

B. RATES

1. Number 5 Fire Reporting System

	<u>Monthly Rate</u>	
a. Basic fire reporting common equipment (including bay, shelf, rack, and miscellaneous facilities to service a fire system with a capacity of six (6) interconnected firemen's lines), each (AFAESA6 G)	\$23.11	(1)
b. Fire reporting system equipment multiples (including necessary relay equipment to serve two (2) additional interconnected firemen's lines), each (AFAC2 G) NOTE: comes only in multiples of two (2)	3.83	(1)
c. Where the subscriber does not elect to provide his own circuit to interconnect the fire alarm reporting equipment and the fire siren (or fire siren relay) location, such circuit and/or circuits may be provided by the Telephone Company in accordance with the rates and regulations as specified in the "Private Lines and Equipment" Section of this tariff.		
d. Number 5 Fire Reporting System is not available to new customers.		

ISSUED:
October 31, 2003

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
~~December 18, 2003~~
January 17, 2004

REC'D NOV 27 2002

GENERAL EXCHANGE TARIFF

Service Commission

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 3
Cancels Original Page 3

FCC DESIGNATED N11 SERVICES

(CT)

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

- 5. Where unusual installation and/or construction work is involved to provide a requested group alerting and dispatching system or associated service, the regulations as specified in the "Construction and Installation Charges" section of this tariff will apply.
- 6. The customer shall furnish, install and maintain the commercial power and convenience outlets to properly operate any apparatus, equipment or customer owned device, to be used in connection with a group alerting and dispatching system provided by this Telephone Company.

B. RATES

1. Number 5 Fire Reporting System

	<u>Monthly Rate</u>
a. Basic fire reporting common equipment (including bay, shelf, rack, and miscellaneous facilities to service a fire system with a capacity of six (6) interconnected firemen's lines), each (AFAESA6 G)	\$21.40
b. Fire reporting system equipment multiples (including necessary relay equipment to serve two (2) additional interconnected firemen's lines), each (AFAC2 G) NOTE: comes only in multiples of two (2)	3.55
c. Where the subscriber does not elect to provide his own circuit to interconnect the fire alarm reporting equipment and the fire siren (or fire siren relay) location, such circuit and/or circuits may be provided by the Telephone Company in accordance with the rates and regulations as specified in the "Private Lines and Equipment" Section of this tariff.	
d. Number 5 Fire Reporting System is not available to new customers.	

CANCELLED
JAN 17 2004
By *2nd RS3*
Public Service Commission
MISSOURI

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

Missouri Public
Service Commission

FILED DEC 30 2002

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 3

EMERGENCY REPORTING TELEPHONE SERVICE

RECEIVED

SEP 17 1992

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

A. GENERAL REGULATIONS (Cont'd)

- 5. Where unusual installation and/or construction work is involved to provide a requested group alerting and dispatching system or associated service, the regulations as specified in the "Construction and Installation Charges" section of this tariff will apply.
- 6. The customer shall furnish, install and maintain the commercial power and convenience outlets to properly operate any apparatus, equipment or customer owned device, to be used in connection with a group alerting and dispatching system provided by this Telephone Company.

B. RATES

1. Number 5 Fire Reporting System

- | | <u>Monthly
Rate</u> |
|--|-------------------------|
| a. Basic fire reporting common equipment (including bay, shelf, rack, and miscellaneous facilities to service a fire system with a capacity of six (6) interconnected firemen's lines), each (AFAESA6 G) | \$21.40 |
| b. Fire reporting system equipment multiples (including necessary relay equipment to serve two (2) additional interconnected firemen's lines), each (AFAC2 G)
NOTE: comes only in multiples of two (2) | 3.55 |
| c. Where the subscriber does not elect to provide his own circuit to interconnect the fire alarm reporting equipment and the fire siren (or fire siren relay) location, such circuit and/or circuits may be provided by the Telephone Company in accordance with the rates and regulations as specified in the "Private Lines and Equipment" Section of this tariff. | |
| d. Number 5 Fire Reporting System is not available to new customers. | |

CANCELLED

FILED

DEC 9 0 2002

NOV 7 1992

Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 17, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 4
Cancels Original Page 4

FCC DESIGNATED N11 SERVICES

(CT)

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

B. RATES (Cont'd)

2. Tellabs Fire Reporting System: (rates are developed on each individual case basis)

	<u>Monthly Rate</u>	<u>NRC</u>
a. System wired for 20 volunteer lines, equipped for 10 - Kearney, Missouri AFAETB3	\$154.95	\$299.15
b. Additional volunteer lines each - Kearney, Missouri AFAETB6	\$4.50	\$10.00*
	<u>Tier A 1 Month</u>	<u>Tier B Monthly Rate</u>
c. System equipped for 6 volunteer lines - Harrisonville, Missouri AFAETB9 B	\$5,997.00	\$35.85

C. All future systems and all future additions to present systems are to be provided in accordance with the provisions in the "Special Equipment and Assemblies" section of this tariff.

* Applies only when expanding system.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 4

EMERGENCY REPORTING TELEPHONE SERVICE

RECEIVED

SEP 17 1992

I. GROUP ALERTING AND DISPATCHING SYSTEMS (Cont'd)

B. RATES (Cont'd)

2. Tellabs Fire Reporting System: (rates are developed on each individual case basis)

	<u>Monthly Rate</u>	<u>NRC</u>
a. System wired for 20 volunteer lines, equipped for 10 - Kearney, Missouri AFAETB3	\$154.95	\$299.15
b. Additional volunteer lines each - Kearney, Missouri AFAETB6	\$4.50	\$10.00*
	<u>Tier A 1 Month</u>	<u>Tier B Monthly Rate</u>
c. System equipped for 6 volunteer lines - Harrisonville, Missouri AFAETB9 B	\$5,997.00	\$35.85

C. All future systems and all future additions to present systems are to be provided in accordance with the provisions in the "Special Equipment and Assemblies" section of this tariff.

* Applies only when expanding system.

CANCELLED

DEC 9 0 2002
LRS4
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 1, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Second Revised Page 5
Cancels First Revised Page 5

FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911)

A. GENERAL

1. Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAPs), designated by the customer, receives and answers telephone calls dialed to the telephone number 911. Emergency Number Service also includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 911.
2. 911 Service is offered subject to availability of facilities.
3. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.
4. Four types of 911 Service are offered: B911, C911, D911, and E911.

B. RATES

The rates and charges for 911 Service will be determined on an individual case basis as provided for under the Special Equipment and Assemblies section of this tariff. Other charges outlined in this tariff may also apply.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 5
Cancels Original Page 5

Missouri Public

EMERGENCY REPORTING TELEPHONE SERVICE

REC'D AUG 17 2001

II. EMERGENCY NUMBER SERVICE (911)

Service Commission

A. GENERAL

1. Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAPs), designated by the customer, receives and answers telephone calls dialed to the telephone number 911. Emergency Number Service also includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 911.
2. 911 Service is offered subject to availability of facilities.
3. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.
4. Four types of 911 Service are offered: B911, C911, D911, and E911.

B. RATES

The rates and charges for 911 Service will be determined on an individual case basis as provided for under the Special Equipment and Assemblies section of this tariff. Other charges outlined *in this tariff may* also apply.

(CT)

CANCELLED

DEC 30 2002

2nd RSE
Public Service Commission
MISSOURI

Missouri Public

FILED SEP 17 2001

Service Commission

ISSUED:
August 17, 2001

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
September 17, 2001

UNITED TELEPHONE COMPANY
OF MISSOURI

GENERAL EXCHANGE TARIFF

Original Page 5

EMERGENCY REPORTING TELEPHONE SERVICE

EMERGENCY

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911)

A. GENERAL

1. Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAPs), designated by the customer, receives and answers telephone calls dialed to the telephone number 911. Emergency Number Service also includes the service provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 911.
2. 911 Service is offered subject to availability of facilities.
3. The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.
4. Four types of 911 Service are offered: B911, C911, D911, and E911.

B. RATES

The rates and charges for 911 Service will be determined on an individual case basis as provided for under the Special Equipment and Assemblies section of this tariff. Other charges outlined in the Local and General Exchange Tariffs may also apply.

CANCELLED

SEP 17 2001
By *ISRP#5*
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 17, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 6
Cancels Original Page 6

FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS

1. This service is limited to the use of central office telephone number 911 as the universal telephone number and only one 911 service will be provided within any government agency's locality.
2. 911 Service will be provided to only one PSAP for calling from any telephone number within a central office serving area if the Selective Routing feature is furnished. When E911 Service is furnished to a customer with the Selective Routing feature for a part of a central office serving area, and a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this tariff.
3. The 911 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number. The public safety agencies will subscribe to other telephone service.
4. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
5. 911 exchange lines are classified as Business Exchange Service and are arranged for one-way incoming service to the appropriate PSAP.
6. Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
7. In addition to all other terms and conditions, the following applies:
 - a. That all 911 calls will be answered on a 24-hour, seven-day -per-week basis.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 6

RECEIVED

EMERGENCY REPORTING TELEPHONE SERVICE

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

MISSOURI

PUBLIC SERVICE COMMISSION

C. RULES AND REGULATIONS

1. This service is limited to the use of central office telephone number 911 as the universal telephone number and only one 911 service will be provided within any government agency's locality.
2. 911 Service will be provided to only one PSAP for calling from any telephone number within a central office serving area if the Selective Routing feature is furnished. When E911 Service is furnished to a customer with the Selective Routing feature for a part of a central office serving area, and a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, service will be offered under the terms and at the rates specified in this tariff.
3. The 911 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number. The public safety agencies will subscribe to other telephone service.
4. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
5. 911 exchange lines are classified as Business Exchange Service and are arranged for one-way incoming service to the appropriate PSAP.
6. Application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Telephone company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
7. In addition to all other terms and conditions, the following applies:
 - a. That all 911 calls will be answered on a 24-hour, seven-day -per-week basis.

CANCELLED

DEC 3 0 2002
WLS/SL
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 17, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 7
Cancels Original Page 7

FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

- b. That the customer has the responsibility for dispatching public safety police, fire and ambulance emergency service within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such public safety emergency services, to the extent that such services are reasonably available.
 - c. That the customer will also develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
 - d. That the customer will subscribe to a sufficient number of interoffice facilities and 911 exchange lines, as determined by the Telephone Company, to adequately handle incoming calls. In all cases a minimum of two facilities or lines are required at any point in the 911 network including the 911 exchange lines terminating at the PSAP. For 911 exchange line groups from an E911 control office to a secondary answering location used for central office transfer purposes only, the line quantity may be determined by the customer and could result in only one line being provided.
 - e. That the customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Telephone Company operators.
 - f. That when the Selective Routing feature is furnished the customer subscribing to E911 Service will furnish designation of the primary and secondary PSAP for receipt of police, fire, and ambulance calls by street address as provided in Section II.C.18.
8. Compatible Customer provided equipment may be used with 911 Service in accordance with the provisions of Section 7 of this tariff.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

UNITED TELEPHONE COMPANY
OF MISSOURI

GENERAL EXCHANGE TARIFF

Original Page 7

EMERGENCY REPORTING TELEPHONE SERVICE

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

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 - c. That the customer will also develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
 - d. That the customer will subscribe to a sufficient number of interoffice facilities and 911 exchange lines, as determined by the Telephone Company, to adequately handle incoming calls. In all cases a minimum of two facilities or lines are required at any point in the 911 network including the 911 exchange lines terminating at the PSAP. For 911 exchange line groups from an E911 control office to a secondary answering location used for central office transfer purposes only, the line quantity may be determined by the customer and could result in only one line being provided.
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 - f. That when the Selective Routing feature is furnished the customer subscribing to E911 Service will furnish designation of the primary and secondary PSAP for receipt of police, fire, and ambulance calls by street address as provided in Section II.C.18.
8. Compatible Customer provided equipment may be used with 911 Service in accordance with the provisions of Section 7 of this tariff.

CANCELLED

DEC 3 0 2002
KRS 7
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
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GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 8
Cancels First Revised Page 8

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

9. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of 911 Service.
10. The Telephone Company's entire liability to any person for interruption or failure of any emergency numbers services shall be limited to the terms set forth in this section and other sections of this tariff.
11. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 911 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
12. 911 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. 911 Services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the Data **Base** Management System associated with the E911 Service arrangement. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Telephone Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that 911 is offered.
 - a. 911 Service is provided solely for the benefit of the municipal subscriber; and the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Telephone Company obligation toward or any right of action on behalf of, any third person or other legal entity.

(T)

ISSUED:
October 19, 2006

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
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EFFECTIVE:
November 18, 2006

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 8
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FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

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ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

Cancelled

November 18, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 8

EMERGENCY REPORTING TELEPHONE SERVICE

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SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

- 9. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to any part of 911 Service.
- 10. The Telephone Company's entire liability to any person for interruption or failure of any emergency numbers services shall be limited to the terms set forth in this section and other sections of this tariff.
- 11. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 911 service lines that originate from all telephones served by central offices to be answered by the customer, whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
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CANCELLED

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NOV 7 1992

Public Service Commission
MISSOURI

MO. PUBLIC SERVICE COMM.
EFFECTIVE:

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

~~October 7, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 9
Cancels Original Page 9

FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

- b. The Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel on the customer's premises.
 - c. The rates charged for 911 Service do not contemplate and the Telephone Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
 - d. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of 911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time for repair shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
13. E911 data information, respecting the name, address and telephone number of nonpublished telephone customers, is confidential and the customer agrees to use such information only for the purpose of responding to emergency calls.
14. The calling party dialing 911 forfeits the privacy afforded by nonpublished service to the extent that the calling party's number, address and name are furnished to the public safety answering point.
15. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for 911 Services. When the Selective Routing feature is provided, in such circumstances, Default Routing and central office identification will be provided in lieu of Selective Routing and/or ANI Display.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

UNITED TELEPHONE COMPANY
OF MISSOURI

GENERAL EXCHANGE TARIFF

Original Page 9

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EMERGENCY REPORTING TELEPHONE SERVICE

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

- b. The Telephone Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel on the customer's premises.
- c. The rates charged for 911 Service do not contemplate and the Telephone Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- d. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of 911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time for repair shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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MO. PUBLIC SERVICE COMM.

EFFECTIVE:

~~October 17, 1992~~

NOV 7 1992

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

CANCELLED

DEC 30 2002

Public Service Commission
MISSOURI

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Third Revised Page 10
Cancels Second Revised Page 10

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

- (D)
 - (D)
 - (T)
 - (T)
16. A minimum of two E911 Interoffice Facilities between the end office and the E911 Control Office and two E911 Exchange Lines to each primary PSAP must be provided. On B911, C911, and D911, a minimum of two 911 exchange lines to each PSAP is required.
17. When the Selective Routing feature is provided (E911), the customer is responsible for identifying the unique combinations of police, fire and ambulance, or any other appropriate agencies jurisdiction in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Telephone Company. The customer will associate these ESNs with street address ranges in the E911 serving area. These ESNs will be carried in the Data Base Management System (DBMS) to route E911 calls to the primary and secondary PSAPs with responsibility to handle the emergency telephone calls originating for each telephone in the E911 serving area.

The customer's responsibility for providing this information is as follows:

- a. The customer will provide street address and PSAP routing information for each central office area included in the E911 service area prior to establishment of service.
- b. Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria, shall be furnished by the customer to the Telephone Company on forms supplied by the Telephone Company for that purpose at a mutually agreed upon time prior to the effective date of the service.
- c. After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the master address file and to advise the Telephone Company of any changes that need to be made in the routing information by reason of changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities and any other matters that will affect the routing of E911 calls to the proper PSAP.

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(M) Material now appearing on this page previously appeared on First Revised Page 11.

ISSUED:
January 27, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 26, 2009

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 10
Cancels First Revised Page 10

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

16. ANI may not be displayed on calls placed from two or four party lines. Central office identification is provided in lieu of ANI.
17. A minimum of two E911 Interoffice Facilities between the end office and the E911 Control Office and two E911 Exchange Lines to each primary PSAP must be provided. On B911, C911, and D911, a minimum of two 911 exchange lines to each PSAP is required.
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(T)
(T)

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ISSUED:
October 19, 2006

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
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EFFECTIVE:
November 18, 2006

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 10
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FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

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ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

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November 18, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

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EMERGENCY REPORTING TELEPHONE SERVICE

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

- 16. ANI may not be displayed on calls placed from two or four party lines. Central office identification is provided in lieu of ANI.
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MO. PUBLIC SERVICE COMMISSION
~~October 17, 1992~~

NOV 7 1992

ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

CANCELLED

DEC 30 2002

Public Service Commission
MISSOURI

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 11 (C)
Cancels First Revised Page 11 (C)

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

17. When the Selective Routing feature is provided (E911)... (cont)

(M) (N)

c. After establishment of service, it is the customer's... (cont)

(N)

(M)

1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.

2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

d. The Telephone Company will provide at the request of the customer, a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations.

18. Cancellation of the service in whole or part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the tie of cancellation resulting from the customer's order for service.

(T)

19. Where not otherwise precluded by law, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

(T)

20. Where not otherwise precluded by law, each customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

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(M) Material previously found on this page now appears on Third Revised Page 10.

(M1) Material now appearing on this page previously appeared on First Revised Page 12.

ISSUED:
January 27, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
February 26, 2009

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 11
Cancels Original Page 11

FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities and any other matters that will affect the routing of E911 calls to the proper PSAP.

1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.
 2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.
- d. The Telephone Company will provide at the request of the customer, a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations.
19. Cancellation of the service in whole or part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the customer's order for service.
 20. Where not otherwise precluded by law, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
 21. Where not otherwise precluded by law, each customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance,

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

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EMERGENCY REPORTING TELEPHONE SERVICE

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

MO. PUBLIC SERVICE COMMISSION

C. RULES AND REGULATIONS (cont)

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CANCELLED

DEC 3-0 2002

Public Service Commission
MISSOURI

1. Changes, deletions and additions which the customer desires to have made in the master address file should be submitted on an "as occurred" basis.

2. The Telephone Company will furnish a written copy to the customer for verification showing each change, deletion and addition to the master address file.

d. The Telephone Company will provide at the request of the customer, a complete written copy of the master address file for the purpose of the customer verifying the accuracy of the police, fire and ambulance PSAP routing designations.

19. Cancellation of the service in whole or part by the customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the tie of cancellation resulting from the customer's order for service.

20. Where not otherwise precluded by law, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.

21. Where not otherwise precluded by law, each customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance,

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~~NOV 17 1992~~

NOV 7 1992

ISSUED:
September 17, 1992

BY: John L. Roe
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5454 West 110th Street
Overland Park, Kansas 66211

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 12 (C)
Cancels First Revised Page 12 (C)

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

(D)

(M)

(M)

D. EXPLANATION OF TERMS

Additional E911 Service Exchange Line:

An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing (AR):

This feature is provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service).

Automatic Number Identification (ANI):

This forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

B911:

A service that provides for routing all 911 calls originating from telephones with given central office prefix codes to a single PSAP.

C911:

A service that provides the B911 service as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Called Party Hold (CPH):

A feature of C911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection, even if the calling party hangs up.

(M) Material previously found on this page now appears on Second Revised Page 11.

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January 27, 2009

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5454 W. 110th Street
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Service Commission
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GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

removal presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

D. EXPLANATION OF TERMS

Additional E911 Service Exchange Line:

An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing (AR):

This feature is provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service).

Automatic Number Identification (ANI):

This forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

B911:

A service that provides for routing all 911 calls originating from telephones with given central office prefix codes to a single PSAP.

C911:

A service that provides the B911 service as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Called Party Hold (CPH):

A feature of C911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection, even if the calling party hangs up.

ISSUED:
November 27, 2002

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EFFECTIVE:
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GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

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EMERGENCY REPORTING TELEPHONE SERVICE

II. EMERGENCY NUMBER SERVICE (911) (cont)

C. RULES AND REGULATIONS (cont)

removal presence, condition, occasion or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including but not limited to, the identification of the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents of any one of them.

D. EXPLANATION OF TERMS

Additional E911 Service Exchange Line:

An additional line terminating at a PSAP that may be ordered by the customer as an optional feature.

Alternate Routing (AR):

This feature is provided to allow 911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service).

Automatic Number Identification (ANI):

This forwards the calling party's telephone number to the E911 Control Office and on to the PSAP for display on the ANI Display and Transfer Unit. This is an optional feature of E911 Service.

B911:

A service that provides for routing all 911 calls originating from telephones with given central office prefix codes to a single PSAP.

C911:

A service that provides the B911 service as well as Called Party Hold, Switchhook Status, Forced Disconnect, Idle Tone Application and Emergency Ringback.

Called Party Hold (CPH):

A feature of C911 Service that enables a PSAP attendant to retain control of an incoming 911 call connection, even if the calling party hangs up.

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Public Service Commission
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ISSUED:
September 17, 1992

BY: John L. Roe
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5454 West 110th Street
Overland Park, Kansas 66211

MO. PUBLIC SERVICE COMM.
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~~October 17, 1992~~
NOV 7 1992

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 13
Cancels First Revised Page 13

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

D. EXPLANATION OF TERMS (cont)

D911:

A service which provides the B911 service plus ANI and is primarily for use in single wire center exchanges.

Data Base Management System (DBMS):

The **DMBS** is a system of **manual** procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) **and/or Automatic Location Identification for E911 systems. DBMS also provides for the initial information load for the database stored in customer provided equipment, as well as the equipment of other 911 service providers and for periodic updates to this information.**

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(T)

Default Routing (DR):

This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

Display and Transfer Unit:

A selector console and associated common equipment that displays ANI numbers at the PSAP attendant position and is used by the attendant to activate Fixed and/or Selective Transfer functions.

E911:

An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911, C911 or D911.

End Office:

This is the Central Office(s) in the 911 System from where the 911 calls originate.

Expanded 911 (E911) Control Office:

The Control Office provides tandem switching capability for E911 calls. It controls switching of ANI and SR information to the PSAP.

ISSUED:
October 19, 2006

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GENERAL EXCHANGE TARIFF

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d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

D. EXPLANATION OF TERMS (cont)

D911:

A service which provides the B911 service plus ANI and is primarily for use in single wire center exchanges.

Data Management System (DMS):

The DMS is a system of procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) feature.

Default Routing (DR):

This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

Display and Transfer Unit:

A selector console and associated common equipment that displays ANI numbers at the PSAP attendant position and is used by the attendant to activate Fixed and/or Selective Transfer functions.

E911:

An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911, C911 or D911.

End Office:

This is the Central Office(s) in the 911 System from where the 911 calls originate.

Expanded 911 (E911) Control Office:

The Control Office provides tandem switching capability for E911 calls. It controls switching of ANI and SR information to the PSAP.

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UNITED TELEPHONE COMPANY
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EMERGENCY REPORTING TELEPHONE SERVICE

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II. EMERGENCY NUMBER SERVICE (911) (cont)

D. EXPLANATION OF TERMS (cont)

D911:

A service which provides the B911 service plus ANI and is primarily for use in single wire center exchanges.

Data Management System (DMS):

The DMS is a system of procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) feature.

Default Routing (DR):

This feature is activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes which may prevent selective routing. Such incoming calls to the E911 Control Office are routed to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP.

Display and Transfer Unit:

A selector console and associated common equipment that displays ANI numbers at the PSAP attendant position and is used by the attendant to activate Fixed and/or Selective Transfer functions.

E911:

An expanded service that provides features such as Selective Routing of 911 calls to a specific PSAP selected from among those within the 911 Service Area. E911 has other standard and optional features which may or may not be available with B911, C911 or D911.

End Office:

This is the Central Office(s) in the 911 System from where the 911 calls originate.

Expanded 911 (E911) Control Office:

The Control Office provides tandem switching capability for E911 calls. It controls switching of ANI and SR information to the PSAP.

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~~October 17, 1992~~

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ISSUED:
September 17, 1992

BY: John L. Roe
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GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
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First Revised Page 14
Cancels Original Page 14

FCC DESIGNATED N11 SERVICES

(CT)

II. EMERGENCY NUMBER SERVICE (911) (cont)

D. EXPLANATION OF TERMS (cont)

Fixed Transfer:

This feature enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the Display and Transfer Unit. The PSAP equipment automatically flashes and sends out the Speed Calling code associated with the desired agency. ANI will also be transferred with the call to a secondary PSAP that is equipped to receive and display ANI data. This is done by using the Central Office Call Transfer feature of the E911 Control Office. This feature is associated with the E911 trunk unit and may not be available from all central offices. This is an optional feature of E911 Service.

Forced Disconnect:

This feature, a function of the E911 Central Office trunk circuit enables the PSAP attendant to release a 911 connection even though the 911 calling party has not hung up. This feature prevents the jamming of the E911 exchange lines. This is a standard feature of the C911 and E911 Service.

Idle Tone Application:

This feature allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This feature is available with C911 and E911 Service.

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UNITED TELEPHONE COMPANY
OF MISSOURI

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EMERGENCY REPORTING TELEPHONE SERVICE

SEP 17 1992

II. EMERGENCY NUMBER SERVICE (911) (cont)

MISSOURI
Public Service Commission

D. EXPLANATION OF TERMS (cont)

Fixed Transfer:

This feature enables a PSAP attendant to transfer incoming 911 calls to secondary PSAPs by use of a single button on the Display and Transfer Unit. The PSAP equipment automatically flashes and sends out the Speed Calling code associated with the desired agency. ANI will also be transferred with the call to a secondary PSAP that is equipped to receive and display ANI data. This is done by using the Central Office Call Transfer feature of the E911 Control Office. This feature is associated with the E911 trunk unit and may not be available from all central offices. This is an optional feature of E911 Service.

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This feature, a function of the E911 Central Office trunk circuit enables the PSAP attendant to release a 911 connection even though the 911 calling party has not hung up. This feature prevents the jamming of the E911 exchange lines. This is a standard feature of the C911 and E911 Service.

Idle Tone Application:

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MISSOURI

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ISSUED:
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~~September 17, 1992~~

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GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 15
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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (cont)

D. EXPLANATION OF TERMS (cont)

Public Safety Answering Point (PSAP):

A PSAP is an answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

Selective Routing (SR):

This feature routes a 911 call from a central office to the designated PSAP. This is an optional feature of the E911 Service.

Selective Transfer:

This feature transfers an incoming call to another agency by depressing a single button (e.g., "Fire" on the Display and Transfer Unit). This type of transfer is only available when the SR feature is provided. This is an optional feature of the E911 Service and may not be available from all central offices.

Service Area:

The geographical area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Service Provider:

An entity providing one or more of the following 9-1-1 elements: network, CPE, or data base service.

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Serving Central Office:

This is the Central Office(s) in which a PSAP, either a primary or secondary, is located.

Switchhook Status:

A feature that provides the PSAP attendant with visual indication of the calling party's switchhook status (on or off hook).

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October 19, 2006

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GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

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II. EMERGENCY NUMBER SERVICE (911) (cont)

D. EXPLANATION OF TERMS (cont)

Public Safety Answering Point (PSAP):

A PSAP is an answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

Selective Routing (SR):

This feature routes a 911 call from a central office to the designated PSAP. This is an optional feature of the E911 Service.

Selective Transfer:

This feature transfers an incoming call to another agency by depressing a single button (e.g., "Fire" on the Display and Transfer Unit). This type of transfer is only available when the SR feature is provided. This is an optional feature of the E911 Service and may not be available from all central offices.

Service Area:

The geographical area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Serving Central Office:

This is the Central Office(s) in which a PSAP, either a primary or secondary, is located.

Switchhook Status:

A feature that provides the PSAP attendant with visual indication of the calling party's switchhook status (on or off hook).

ISSUED:
November 27, 2002

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EFFECTIVE:
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UNITED TELEPHONE COMPANY
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EMERGENCY REPORTING TELEPHONE SERVICE

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II. EMERGENCY NUMBER SERVICE (911) (cont)

MISSOURI
Public Service Commission

D. EXPLANATION OF TERMS (cont)

Public Safety Answering Point (PSAP):

A PSAP is an answering location for 911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, emergency medical, etc., or a common bureau serving a group of such entities.

Selective Routing (SR):

This feature routes a 911 call from a central office to the designated PSAP. This is an optional feature of the E911 Service.

Selective Transfer:

This feature transfers an incoming call to another agency by depressing a single button (e.g., "Fire" on the Display and Transfer Unit). This type of transfer is only available when the SR feature is provided. This is an optional feature of the E911 Service and may not be available from all central offices.

Service Area:

The geographical area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

Serving Central Office:

This is the Central Office(s) in which a PSAP, either a primary or secondary, is located.

Switchhook Status:

A feature that provides the PSAP attendant with visual indication of the calling party's switchhook status (on or off hook).

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~~October 29, 1992~~

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ISSUED:
September 17, 1992

BY: John L. Roe
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GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Third Revised Page 15.1
Cancels Second Revised Page 15.1

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2

1. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

2. General Regulations

a. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

b. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's Data Base Management System. In addition, the following requirements must be met for Phase 2 implementation:

- (1) PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI **Database for** Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in III.E.6. following.
- (2) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
- (3) WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

(T)

ISSUED:
October 12, 2007

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EFFECTIVE:
November 11, 2007

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

Second Revised Page 15.1
Cancels First Revised Page 15.1

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2

1. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

2. General Regulations

a. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

b. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's **Data Base** Management System. In addition, the following requirements must be met for Phase 2 implementation:

(T)

(1) PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in III.E.6. following.

(2) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.

(3) WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

ISSUED:
October 19, 2006

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November 11, 2007
Missouri Public
Service Commission

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GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

(Z)

E. WIRELESS E911 PHASE 2

1. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

2. General Regulations

a. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

b. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:

- (1) PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in III.E.6. following.
- (2) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
- (3) WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

ISSUED:
November 15, 2005

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Service Commission

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GENERAL EXCHANGE TARIFF

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FCC DESIGNATED N11 SERVICES

III. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2

1. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

2. General Regulations

a. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

b. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:

- (1) PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in III.E.6. following.
- (2) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
- (3) WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

(Z)

E. WIRELESS E911 PHASE 2 (Cont'd)

3. Definition of Terms

a. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

b. Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Telephone Company.

c. Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

d. Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

e. Mobile Position Center (MPC)

The interface between the wireless network and the Telephone Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Telephone Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Telephone Company.

f. Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Telephone Company.

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FCC DESIGNATED N11 SERVICES

III. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2 (Cont'd)

3. Definition of Terms

a. Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

b. Interface

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

(Z)

E. WIRELESS E911 PHASE 2 (Cont'd)

3. Definition of Terms (Cont'd)

g. Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

h. Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Telephone Company.

i. Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

j. WLS911

The Telephone Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

k. Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

l. Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Telephone Company E911 tandem and the PSAP receives eight or ten digits of ANI.

m. X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

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FCC DESIGNATED N11 SERVICES

III. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2 (Cont'd)

3. Definition of Terms (Cont'd)

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m. X,Y Coordinates

The latitude and longitude of the 911 wireless caller's location.

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2 (Cont'd)

4. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Telephone Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

5. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI **Database for** Wireless Phase 2. Both components are required for implementation of this service. (T)

a. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

b. ALI **Database for** Wireless Phase 2 (T)

The ALI **Database for** Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This **service** will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment. (T)

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

(Z)

E. WIRELESS E911 PHASE 2 (Cont'd)

4. Enhanced MF

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5. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

a. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

b. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

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FCC DESIGNATED N11 SERVICES

III. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2 (Cont'd)

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2 (Cont'd)

6. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>SAE Code</u>
a. Enhanced MF signaling, per PSAP	\$0.00	\$0.00	-
b. Extended ALI Display Format, per PSAP	\$3,500.00	\$0.00	-
c. ALI Database for Wireless Phase 2, per PSAP	\$0.00	\$250.00	AEMDATA (WLS)

(T)

F. PRIVATE SWITCH DATABASE SERVICE

1. Description of Service

- a. Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.
- b. Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a PSAP for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location.

2. General Regulations

- a. The customer is responsible for validating address information through Master Street Address Guide (MSAG) and for coordinating with the Telephone Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Telephone Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer's private switch, when technically feasible, or from a manually created list.

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

(Z)

E. WIRELESS E911 PHASE 2 (Cont'd)

6. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>SAE Code</u>
a. Enhanced MF signaling, per PSAP	\$0.00	\$0.00	-
b. Extended ALI Display Format, per PSAP	\$3,500.00	\$0.00	-
c. ALI Database Upgrade for Wireless Phase 2, per PSAP	\$0.00	\$250.00	AEMDATA (WLS)

F. PRIVATE SWITCH DATABASE SERVICE

(N)

1. Description of Service

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FCC DESIGNATED N11 SERVICES

III. EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. WIRELESS E911 PHASE 2 (Cont'd)

6. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>SAE Code</u>
a. Enhanced MF signaling, per PSAP	\$0.00	\$0.00	-
b. Extended ALI Display Format, per PSAP	\$3,500.00	\$0.00	-
c. ALI Database Upgrade for Wireless Phase 2, per PSAP	\$0.00	\$250.00	AEMDATA (WLS)

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

F. PRIVATE SWITCH DATABASE SERVICE (Cont'd)

2. General Regulations (Cont'd)

b. The Telephone Company will:

- (1) Be responsible for uploading a NENA formatted data file to its ALI database;
- (2) Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and
- (3) Use the information only in connection with providing emergency services to PSAPs.

c. The Telephone Company may immediately terminate a customer's use of Private Switch Database Service if, in the Telephone Company's sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.

d. The Telephone Company will only provide Private Switch Database Service where the Telephone Company is the primary 911 database provider for the PSAP serving the customer's location.

e. The Telephone Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Telephone Company's data center.

f. The Telephone Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)
F. PRIVATE SWITCH DATABASE SERVICE (Cont'd)

3. Limitations

- a. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Telephone Company relies on its customers for all private switch information placed in the Telephone Company's database management system.
- b. The Telephone Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Telephone Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Telephone Company's database management system.

4. Obligations of the Customer

- a. When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.
- b. The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Telephone Company.

5. Rates and Charges

	<u>Nonrecurring Charge</u>
a. Installation	
(1) Initial Installation	\$900.00
(2) Subsequent addition of Station Records	0.00
	<u>Monthly Recurring Charge</u>
b. Monthly Rate ¹	
(1) Up to 1000, per 1000 Station Records	\$100.00
(2) 1001 - 4000, per 1000 Station Records	90.00
(3) Over 4000, per 1000 Station Records	80.00

¹ The Monthly Rate is calculated based on the total number of station records submitted by the customer at installation or at the time of the annual audit. For example, 900 station records = \$100 MRC; 3900 station records = \$90 X 4 = \$360 MRC; 4500 station records = \$80 X 5 = \$400 MRC.

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

F. PRIVATE SWITCH DATABASE SERVICE (Cont'd)

5. Rates and Charges (Cont'd)

- b. Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Telephone Company's central office facilities.
- c. Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

G. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

1. Description of Service

- a. The Telephone Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

2. General Regulations

- a. Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Database Service must provide the Telephone Company with written certification of their authority to make public emergency notifications.
- b. PSAPs may not use Reverse Database Service information in connection with Universal Emergency Telephone Number Service (911).
- c. PSAPs subscribing to Reverse Database Service will receive CD-ROM downloads of information from the Telephone Company's Automatic Location Indicator (ALI) database. The Telephone Company will provide ten-digit telephone numbers **and** associated **addresses to** the extent that information is present in the Telephone Company's ALI database. (T)
(T)
- d. Reverse Database Service will include ALI information obtained by the Telephone Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.
- e. The Telephone Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

ISSUED:
October 19, 2006

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
November 18, 2006

P.S.C. MO.-No. 22 Section 13
GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Original Page 15.8

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

F. PRIVATE SWITCH DATABASE SERVICE (Cont'd)

5. Rates and Charges (Cont'd)

- b. Separate charges, not specified in this section of the tariff, are applicable for network connectivity from the customer's private switch to the Telephone Company's central office facilities.
- c. Each Private Switch Database Service customer's Installation Charge and Monthly Rate is calculated at the time Private Switch Database Service is established and is based on the number of station records in service for the customer. The total number of station records are audited annually by the Telephone Company and applied to the account.

G. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

1. Description of Service

- a. The Telephone Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

2. General Regulations

- a. Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Database Service must provide the Telephone Company with written certification of their authority to make public emergency notifications.
- b. PSAPs may not use Reverse Database Service information in connection with Universal Emergency Telephone Number Service (911).
- c. PSAPs subscribing to Reverse Database Service will receive CD-ROM downloads of information from the Telephone Company's Automatic Location Indicator (ALI) database. The Telephone Company will provide ten-digit telephone numbers, associated addresses, and names to the extent that information is present in the Telephone Company's ALI database.
- d. Reverse Database Service will include ALI information obtained by the Telephone Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.
- e. The Telephone Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions, and multiple listings through Reverse Database Service.

Cancelled

November 18, 2006

Missouri Public
Service Commission

ISSUED:
November 15, 2005

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 15, 2005

Filed
Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

First Revised Page 15.9
Cancels Original Page 15.9

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Cont'd)

2. General Regulations (Cont'd)

- f. The Telephone Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain **the addresses** and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must: (T)
- (1) Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
 - (2) Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;
 - (3) Use the information only when delivering broadcast notifications of emergencies; and
 - (4) Notify the Telephone Company immediately of any confirmed or suspected misuse of Reverse Database Service information.
- g. The PSAP represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.
- h. The Telephone Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Telephone Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.
- i. A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

ISSUED:
October 19, 2006

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
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EFFECTIVE:
November 18, 2006

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Original Page 15.9

FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Cont'd)

2. General Regulations (Cont'd)

- f. The Telephone Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the names, addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:
- (1) Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;
 - (2) Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;
 - (3) Use the information only when delivering broadcast notifications of emergencies; and
 - (4) Notify the Telephone Company immediately of any confirmed or suspected misuse of Reverse Database Service information.
- g. The PSAP represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.
- h. The Telephone Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Telephone Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.
- i. A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

ISSUED:
November 15, 2005

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 15, 2005

Cancelled

November 18, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Cont'd)

3. Limitations

- a. The Telephone Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Telephone Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.
- b. The Telephone Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.
- c. By offering Reverse Database Service, the Telephone Company makes no warranties or representations for the operation of customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Telephone Company's facilities, during a broadcast notification.

4. Liability of the Company

- a. By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Telephone Company, along with its employees, directors, officers, agents, and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.
- b. To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Telephone Company in connection with the PSAP's use of the Reverse Database Service.

ISSUED:
November 15, 2005

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
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EFFECTIVE:
December 15, 2005

CANCELLED
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Service Commission
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Missouri Public
Service Commission

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

II. EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Cont'd)

5. Rates and Charges

a. PSAPs can purchase Reverse Database Service in the following formats:

- (1) One-time update – The customer purchases one CD-ROM update and pays a nonrecurring charge.
- (2) Monthly update – The customer purchases monthly CD-ROM updates and pays a monthly recurring charge. The customer commits to purchasing the CD-ROM for a minimum of twelve consecutive months. Should the customer terminate service prior to the twelfth month, the customer will be billed for any remaining months to fulfill the twelve-month minimum.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
b. Reverse Database Service,		
(1) One-time update (CD-ROM)	\$500.00	\$ 0.00
(2) Monthly update (CD-ROM) 12 Month Term	0.00	125.00

ISSUED:
November 15, 2005

BY: Richard D. Lawson
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GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

First Revised Page 16
Cancels Original Page 16

FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS)

A. GENERAL

1. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all certified Telecommunications Relay Services entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commissions (FCC) in CC Docket 92-105, the FCC assigned 711 dialing code for nationwide access to Telecommunications Relay Services (TRS) entities, to be implemented not later than October 1, 2001.
2. 711 is available **from the Telephone Company** within the **Telephone Company's** service area only. To provide access to 711 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the TRS entity must make appropriate arrangements with the other company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711. (T)
3. This service is subject to the availability of the 711 dialing code.
4. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
5. Limitations and use of service are as stated in Section 2 of this Tariff.
6. Directory Listings may be provided for 711 at rates and regulations as specified in Section 9 of this Tariff.
7. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2AIn addition, operator assisted calls to 711 will not be completed.

ISSUED:
September 8, 2006

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
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EFFECTIVE:
~~October 8, 2006~~
October 13, 2006

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Original Page 16

FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS)

A. GENERAL

1. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all certified Telecommunications Relay Services entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commissions (FCC) in CC Docket 92-105, the FCC assigned 711 dialing code for nationwide access to Telecommunications Relay Services (TRS) entities, to be implemented not later than October 1, 2001.
2. 711 is available from Sprint Missouri, Inc. (the Telephone Company) within the Company's service area only. To provide access to 711 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the TRS entity must make appropriate arrangements with the other company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
3. This service is subject to the availability of the 711 dialing code.
4. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
5. Limitations and use of service are as stated in Section 2 of this Tariff.
6. Directory Listings may be provided for 711 at rates and regulations as specified in Section 9 of this Tariff.
7. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2AIn addition, operator assisted calls to 711 will not be completed.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

Cancelled

October 13, 2006
Missouri Public
Service Commission

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Service Commission

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS) (Cont'd)

B. OBLIGATIONS OF THE TRS ENTITY

1. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Telephone Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is affected, the Telephone Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telecommunications relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.
2. The TRS entity should work separately with wireless companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
3. The TRS entity should work separately with CLECs to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
4. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
 - a. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with the TRS entity. The term "control" (including the terms "controlling," "controlled by," and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
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EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS) (Cont'd)

B. OBLIGATIONS OF THE TRS ENTITY (Cont'd)

5. The 711 Dialing Code will be provided by the Telephone Company to the TRS entity under the following conditions:
 - a. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and the expected holding time for each call to the 711 dialing code.
 - b. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Telephone Company, to adequately handle calls to 711 without impairing the Telephone Company's general telephone service or telephone facilities.
 - c. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
6. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply:
 - a. The TRS entity will provide announcements. The Telephone Company will provide only the delivery of the call.
 - b. The provision of access to the 711 network by the Telephone Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
 - c. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.
 - d. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
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GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS) (Cont'd)

C. OBLIGATIONS OF THE TELEPHONE COMPANY

1. Once the 711 Dialing Code has been assigned and the subscriber has provided the Telephone Company the appropriate toll free number, implementation of the 711 Dialing Code will begin. The Telephone Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment.

2. When a 711 Service call is placed by the calling party via interconnection with an interexchange carrier, the Telephone Company cannot guarantee the completion of said 711 Service call, the quality of the call or any features that otherwise may be provided with 711 dialing service.

D. OBLIGATIONS OF THE COMPETITIVE LOCAL EXCHANGE CARRIER (CLEC)

1. In those instances where a CLEC provides the 711 dialing code to its end user within the local calling area, terms and conditions for 711 dialing code are as defined in the appropriate Interconnection Agreement.
 - a. For purposes of providing a CLEC end user access to the TRS entity within the local calling area, appropriate arrangements must be made by the CLEC with the TRS entity serving the local calling area.
 - b. A CLEC may negotiate the provision of directory listing as defined in the Interconnection Agreement.

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November 27, 2002

BY: Richard D. Lawson
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319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS) (Cont'd)

E. LIABILITY

1. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Telephone Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Telephone Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Telephone Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Telephone Company.
2. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 711 dialing code. If requested by the Telephone Company, the TRS entity shall assist the Telephone Company in responding to complaints made to the Telephone Company concerning the 711 dialing code.
3. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Telephone Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Telephone Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Telephone Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Telephone Company, the Telephone Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
4. The Telephone Company may take all legal and practical steps to disassociate itself from the TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Telephone Company's discretion generates unacceptable levels of complaints by end users.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

III. 711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS) (Cont'd)

E. LIABILITY (Cont'd)

5. In no event shall the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Telephone Company, or its employees, or agents, in connection with this Tariff. The Telephone Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Telephone Company facilities and equipment nor on equipment owned or leased by the TRS entity.

F. OTHER TERMS AND CONDITIONS

1. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
2. The 711 Dialing Code is provided where facilities permit.
3. The 711 Service will not provide calling number information in real time to the TRS entity. If this type of information is required, the TRS entity must subscribe to compatible Caller ID Service as described in Section 43 of this Tariff.
4. The 711 Service is provided solely for the benefit of the TRS entity. The provision of the 711 Service by the Telephone Company shall not be interpreted, constructed, or regarded, either expressly or implied, as being for the benefit of or creating any Telephone Company obligation toward any third person or legal entity other than the TRS entity.

G. RATES AND CHARGES

1. The 711 Service is ordered by the F.C.C. to be provided without charge. Therefore, there are no rates or charges for the 711 Service.

ISSUED:
November 27, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 30, 2002

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE

A. GENERAL REGULATIONS

1. The 211 Service for Information and Referral Service (211 Service) is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls must be local in nature and must not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of local measured service or home exchange service calling plans.
4. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 211 Service is otherwise available wherever local service is available.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges. There may be only one 211 Service Provider per exchange.

ISSUED:
March 2, 2004

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
March 31, 2004

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Original Page 23

FCC DESIGNATED N11 SERVICES

IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated, the Approved Information and Referral Service Provider must pay the Number Change Charge specified in IV.F.6.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local in nature and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 211 digits into the telephone number provided by the Approved Information and Referral Service provider
 - c. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange's local calling area, then the Approved Information and Referral Service Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls do not incur toll charges.

ISSUED:
March 2, 2004

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
March 31, 2004

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

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FCC DESIGNATED N11 SERVICES

IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

4. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
5. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the Approved Information and Referral Service Provider to receive calls to the 211 Service during normal business hours.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 211 Provider subscribes.
8. The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

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March 2, 2004

BY: Richard D. Lawson
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GENERAL EXCHANGE TARIFF

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IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The 211 Service is only available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 211 Service within ninety days after receipt of the Approved Information and Referral Service Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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FCC DESIGNATED N11 SERVICES

IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to the terms set forth in this section and other sections of this Tariff.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section 43 of this tariff. The Caller ID service will only provide calling number information as described in Section 43 of this tariff.
2. The 211 Service is provided for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

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FCC DESIGNATED N11 SERVICES

IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

E. OTHER TERMS AND CONDITIONS (Cont'd)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:
 - a. When a Company local exchange is served by more than one host central office a Central Office Charge is applicable for each host central office in the Company local exchange.
 - b. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by that host central office.

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IV. 211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

F. RATES AND CHARGES (Cont'd)

- 3. An Exclusion Charge Applies for the establishment of 211 Service as follows:
 - a. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.
 - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.
 - c. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office.
- 4. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
- 5. When translating the seven or ten digit number to the 211 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply as follows, in addition to the rates listed below.
 - 1. A business rate Record Order Charge per order, as found in Section 30 of this tariff.

6. Rates

	<u>Nonrecurring Charge</u>
a. Central Office Charge (per host Central Office)	\$ 275.00
b. Exclusion Charge (per Exchange)	300.00
c. Number Change Charge (per telephone number)	40.00

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE

A. GENERAL

1. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
2. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All NE311 Service calls must be local in nature and shall not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
4. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
5. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
6. NE311 Service is offered subject to the availability of facilities.

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE (Cont'd)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

1. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges. There may be only one NE311 Service Provider per exchange.
2. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:
 - a. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated in an exchange, then the NE311 Service Provider must pay the Number Change Charge specified in Section 13.V.F.7.c.(3) following.
 - b. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate local, Extended Area Service (EAS), Metropolitan Calling Area (MCA) Service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the NE311 Service Provider applies for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the dialed NE311 dialing code into the telephone number provided by the NE311 Service Provider.
 - c. When the NE311 Service Provider applies for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange's local calling area, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls do not incur toll charges.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

B. OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

4. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the NE 311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.
5. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)
6. The NE311 Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the NE 311 Service Provider to receive calls to the NE 311 Service during normal business hours.
7. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the NE 311 Service Provider subscribes.
8. The NE311 Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes, including any and all requirements to relinquish the 311 abbreviated dialing code in the event of a national assignment contrary to that made by the Missouri Public Service Commission.
9. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.
11. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

B. OBLIGATIONS OF NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

12. NE311 Service is only available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.
14. In the event that an end user mis-dials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching 311 calls.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the NE311 Service within ninety days after receipt of the NE311 Service Provider's completed application(s) for service or of the effective date of the tariff, whichever is later
2. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.
3. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.

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V. NON-EMERGENCY 311 SERVICE (Cont'd)

C. OBLIGATIONS OF THE COMPANY (Cont'd)

5. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.
6. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.
2. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
3. The Commission's local assignment and the NE311 Service Provider's use of the 311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the 311 abbreviated dialing code.
4. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.
5. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE (Cont'd)

E. OTHER TERMS AND CONDITIONS

1. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in Section 43 of this tariff. The Caller ID Service will only provide calling number information as described in Section 43 of this tariff.
2. The NE311 Service is provided solely for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.
3. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES

1. The nonrecurring charges associated with the initial NE311 Service establishment are specified in Section 13.V.F.7 following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.
2. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.
 - a. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE (Cont'd)

F. RATES (Cont'd)

2. (Cont'd)

- b. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.
3. An Exclusion Charge Applies in lieu of a Central Office Charge for the establishment of NE311 Service as follows:
 - a. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge per host central office if any local exchange(s) are excluded from the transaction.
 - b. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, than an Exclusion Charge applies per host central office when a local exchange continues to be excluded from the translation.
 - c. When the NE311 Service Provider requests a different telephone number be translated to the 311 abbreviated dialing code in a participating Company local exchange than the telephone number translated to the 311 abbreviated dialing code in the host central office, then an Exclusion Charge applies per host central office.
4. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis.
5. When translating the seven or ten digit number to the 311 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply in addition to the rates listed below.
 - a. A business rate Record Order Change per order, as found in Section 30 of this tariff.
6. The minimum service period for NE311 Service is one month.

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BY: Richard D. Lawson
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FCC DESIGNATED N11 SERVICES

V. NON-EMERGENCY 311 SERVICE (Cont'd)

F. RATES (Cont'd)

7. Rates

- a. When translating the seven or ten digit number to the 311 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply as follows, in addition to the rates listed below.
- b. The minimum service period for NE311 Service is one month.
- c. Rates

	<u>Nonrecurring Charge</u>
(1) Central Office Charge (per host Central Office)	\$ 275.00
(2) Exclusion Charge (per host Central Office)	300.00
(3). Number Change Charge (per telephone number)	40.00

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES

A. GENERAL

1. 511 Dialing Code ("511") is a three digit local dialing arrangement for telephone voice transmission access to all certified Travel Information Service entities as a toll free call. The Federal Communications Commission (FCC) assigned the 511 dialing code for nationwide access to Travel Information Services.
2. The three digit 511 abbreviated dialing code is assigned to the Approved Travel Information Service Provider ("511 Provider") for use in providing community Travel Information services to the public by way of voice grade facilities.
3. 511 is available from Sprint Missouri, Inc. d/b/a Sprint within the Company's service area only. To provide access to 511 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 511 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 511 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 511.
4. All 511 abbreviated dialing code calls must be local in nature and will not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 511 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or home exchange service calling plans.
5. The 511 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 511 Service is otherwise available wherever local service is accessible.
6. 511 Service is offered subject to the availability of facilities..

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

B. OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER

1. The 511 Provider must submit a written application to the Company for 511 Service at the local exchange level. The 511 Provider may establish 511 Service in all or part of the Company's local exchanges. There may be only one 511 Provider per exchange.
2. The 511 Provider's written application to establish 511 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 511 abbreviated code. If the 511 Provider desires to change the telephone number into which the 511 abbreviated dialing code is translated, the 511 Provider must pay a Number Change Charge as found in Section 13.VI.F.6. following.
 - b. A location description of the 511 Provider call center where 511 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 511 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 511 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 511 Provider, in cooperation with the Company, will assure that all 511 Service calls are local and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the 511 Provider applies for 511 Service in a Company local exchange, the 511 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 511 digits into the telephone number provided by the 511 Provider.
 - c. When the 511 Provider applies for 511 Service in a Company local exchange and a 511 Provider call center is not located within the local exchange's local calling area, the 511 Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 511 Service calls do not incur toll charges.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

B. OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER
(Cont'd)

4. The 511 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 511 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 511 Provider or others, arising out of or resulting directly or indirectly from the 511 Service.
5. The 511 Provider must develop an appropriate method for responding to 511 calls directed to it out of confusion or in error by Company subscribers.
6. The 511 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 511 Provider to receive calls to the 511 Service during normal business hours.
7. The 511 Service is provided on the condition that the 511 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 511 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 511 Provider subscribes.
8. The 511 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes, including any and all requirements to relinquish the 511 abbreviated dialing code in the event of a national assignment contrary to that made by the Missouri Public Service Commission.
9. The 511 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 511 Service. The 511 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The 511 Provider must respond promptly to all complaints lodged with any regulatory authority against the 511 Service. If requested by the Company, the 511 Provider must assist the Company in responding to complaints made to the Company concerning the 511 Service.
11. The 511 Provider shall not promote the 511 Service with the use of an autodialer or broadcasting of tones that dial the 511 abbreviated dialing code.

ISSUED:
June 18, 2004

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
~~July 18, 2004~~

September 15, 2004

GENERAL EXCHANGE TARIFF

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

B. OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER
(Cont'd)

12. The 511 Service is available only to end users located in Company local exchanges. To establish 511 calling to end users in non-Company local exchanges, the 511 Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The 511 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's local exchanges to ascertain whether 511 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 511 Service within ninety days after receipt of the 511 Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 511 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 511 Service call, the quality of the call or any features that may otherwise be provided with 511 Service.
3. The Company will route 511 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing 511 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 511 Service calls but furnishes the use of its facilities to enable the 511 Provider to respond to such calls at the 511 Provider established call centers.
5. The rates charged for 511 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 511 Provider must conduct such operational tests as, in the judgment of the 511 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 511 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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FCC DESIGNATED N11 SERVICES

VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 511 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 511 Provider for the 511 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 511 Provider.
3. The Company's entire liability to any person for interruption or failure of the 511 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 511 Service Provider's use of the 511 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 511 Service Provider for any damages the 511 Service Provider may incur that results from a national assignment of the 511 abbreviated dialing code.
5. The Company will make every effort to route 511 calls to the appropriate 511 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 511 Service will not provide calling number information in real time to the 511 Provider. If this type of information is required, the 511 Provider must subscribe to compatible Caller ID service as described in Section 13 of this tariff. The Caller ID service will only provide calling number information as described in Section 43 of this tariff.
2. The 511 Service is provided for the benefit of the 511 Provider. The provision of the 511 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 511 Provider.

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FCC DESIGNATED N11 SERVICES

VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

E. OTHER TERMS AND CONDITIONS (Cont'd)

3. A written notice will be sent to the 511 Provider following oral notification when its 511 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 511 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 511 Provider is unwilling to accept the modifications, or if the 511 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 511 Provider orders 511 Service, as follows:
 - a. When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.
 - b. If the 511 Provider establishes 511 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 511 Provider requests 511 Service in all the Company local exchanges served by that host central office.
2. An Exclusion Charge applies in the lieu of a Central Office Charge for the establishment of 511 Service as follows:
 - a. When the 511 Provider does not make simultaneous applications to establish 511 Service in every Company local exchange served by a host central office, the 511 Provider must pay an Exclusion Charge per host central office if any local exchange(s) are excluded from the translation.
 - b. When a Company local exchange is once excluded, but the 511 Provider later makes application to establish 511 Service in the Company local exchange, then an Exclusion Charge applies per host central office when a local exchange continues to be excluded from the translation.

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VI. 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

F. RATES AND CHARGES (Cont'd)

- 2. An Exclusion Charge applies in the lieu of a Central Office Charge for the establishment of 511 Service as follows: (Cont'd)
 - c. When the 511 Provider requests a different telephone number be translated to the 511 abbreviated dialing code in a participating Company local exchange than the telephone number translated to the 511 abbreviated dialing code in the host central office, than an Exclusion Charge applies per host central office.
- 3. A Number Change Charge applies when the 511 Provider established service or applies to change the telephone number into which the 511 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
- 4. When translating the seven or ten digit number to the 511 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this tariff will apply as follows, in addition to the rates listed in Section 13.VI.F.6 below.
 - 1. A business rate Record Order Charge per order, as found in Section 30 of this tariff.
- 5. The minimum service period for 511 Service is one month.
- 6. Rates:

	Non-Recurring Charge
Central Office Charge (per host Central Office)	\$ 275.00
Exclusion Charge (per host Central Office)	300.00
Number Change Charge (per telephone number)	40.00

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GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

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FCC DESIGNATED N11 SERVICES

VII. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from Embarq Missouri, Inc (the Company) within the Company's service area only. To provide access to 811 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

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February 12, 2007

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March 14, 2007

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Embarq Missouri, Inc.
d/b/a Embarq

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VII. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company will assure that all 811 Service calls are local and do not generate Local Extended Area Service (EAS), Metropolitan Calling Area Service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
2. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
3. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

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FCC DESIGNATED N11 SERVICES

VII. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

C. OBLIGATIONS OF THE COMPANY

1. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
2. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers
3. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from any changes, modifications or rulings made by the Federal Communications Commission.
5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

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GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a Embarq

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FCC DESIGNATED N11 SERVICES

VI. 811 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd)

E. RATES AND CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges served by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten-digit number to the 811 abbreviated dialing code, applicable Service Connection Charges as specified in Section 30 of this Tariff will apply, in addition to the rates listed in Section VI.F.4.

4. Rates:	Nonrecurring <u>Charge</u>
Central Office Charge ⁽¹⁾	\$275.00
Number Change Charge (per Telephone Number)	40.00

⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

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