
RULES AND REGULATIONS

35. Conservation and Energy Efficiency Programs (continued)

K. Spire West Specific Programs (continued)

Home Comfort Efficiency Program

Purpose: - The Home Comfort Efficiency Program (indicated as "Program") is designed to encourage residential customers to implement whole house improvements by promoting home energy assessments, comprehensive retrofit services and high efficiency furnaces and water heating equipment.

Administrator: - ICF (indicated as "Program Administrator") will administer the program for Spire Missouri West (indicated as "Company") and Evergy Missouri Metro and Evergy Missouri West.

Availability: - The Program is available to single family property owners and individually-metered multifamily units in buildings with 4 or less units and also renters that receive written approval from the homeowner/landlord to participate. Participants must be Company natural gas customers with natural gas space-heating equipment and/or water heating equipment from the effective date of the tariff to run concurrent with the Evergy Missouri West and Evergy Missouri Metro. Qualifying customers will be eligible to receive the following:

Option 1 Insulation & Air Sealing: Customers that have completed a comprehensive energy audit by a Program authorized energy auditor are eligible to receive the installation of a free energy savings items and rebates.

Option 2 Energy Savings Kits or Kit Components: Energy Efficient direct install measures provided to residential customers by the Company to include discretionary energy assessments to targeted low income residents.

Option 3 High Efficiency Furnaces and Water Heating Equipment: Spire Missouri West will also offer incentives for qualifying high efficiency natural gas furnaces and water heating equipment measures. These measures will not be jointly delivered with Evergy (Missouri West & Missouri Metro).

Program Provisions: - The Company will co-deliver the Program with Evergy Missouri Metro and Evergy Missouri West so that eligible customers utilizing both services may receive energy savings and bill reductions from both energy sources. The Company will enter into a contract with Program Administrator to implement and maintain all services associated with the Program. This may include Contractor/Consultant recruiting, training and certification, management of the lead generation process, quality assurance, and other services contracted. The Program Administrator will also direct the necessary services to provide the installation of Program-specified measures noted and is responsible for oversight of the Contractor/Consultants and will also be responsible for resolving any reported customer complaints excluding Option 3 rebate incentives.

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