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OCT 0 2 1997

MISSOURI Public Service Commission

Teleport Communications of St. Louis

Schedule of Rates, Charges, and Regulations Governing Regulated

LOCAL TELEPHONE EXCHANGE SERVICES

Applying to Intrastate Services within the State of Missouri

FILED

Public Service Commission

Issued: 007 02 1997 Rv

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group

One Teleport Drive Staten Island, NY 10311 Effective 10. 1997

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MO. PUBLIC SERVICE COMING

Effective: February 8, 1999

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CHECK SHEET

DEC 22 1998

The Title Sheet and Sheets 1 to 103 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

MO. PUBLIC SERVICE COMM

<u>Sheet</u>	Revision	<u>Sheet</u>	Revision	Sheet	Revision
Title Page	Original	40	Original	76.2	Original
i *	12th Revised	41	Original	76.3	Original
1.1	Original	42	Original	76.4	Original
2	2nd Revised	43	Original	76.5	Original
3*	7th Revised	44	Original	76.6	Original
4	Original	45	Original	76.7	Original
5	Original	46	Original	76.8	Original
6	Original	47	Original	76.9	Original
7	Original	48	Original	76.10	Original
8	Original	49	Original	76.11	Original
9	Original	50	Original	76.12	Original
10	Original	51	Original	76.13	Original
11	Original	52	Original	76.14	Original
12	Original	53	3rd Revised	76.15	Original
13	Original	54	Original	76.16	Original
14	Original	55	Original	76.17	Original
15	Original	56	Original	76.18	Original
16	Original	57	Original	76.19	Original
17	Original	58	1st Revised	76.20	Original
18	Original	59	Original	76.21	Original
19	Original	60	Original	76.22	Original
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27	Original	68		11117830	Original
28	Original	69	BHBITG SETVICEOUF	76.31	Original
29	Original	70	1st Revised	76.32	Original
30	Original	71	2nd Revised	76.33	Original
31	Original	72	Original	76.34	Original
32	Original	73	Original	76.35	Original
33	Original	74	Original	77	Original
34	Original	75	Original	78	Original
35	1st Revised	76	Original	79	Original
36	Original	76.1	Original	80	Original

Issued: December 22, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Effective: January 22, 1999
Missouri Public
Service Commission

FILED JAN 22 1999

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The Title Sheet and Sheets 1 to 101 are effective as of the date shown. Revised pages as named below contain AN 2 2 1999 all changes from the original tariff that are in effect on the date thereof.

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<u>Sheet</u>	Revision	<u>Sheet</u>	Revision	<u>Sheet</u>	Bolico Service Commissio
Title Page	Original	40	Original	76.2	Origina MISSOURI
1*	11th Revised	41	Original	76.3	Original
1.1	Original	42	Original	76.4	Original
2	2nd Revised	43	Original	76.5	Original
3	6th Revised	44	Original	76.6	Original
4	Original	45	Original	76.7	Original
5	Original	46	Original	76.8	Original
6	Original	47	Original	76.9	Original
7	Original	48	Original	76.10	Original
8	Original	49	Original	76.11	Original
9	Original	50	Original	76.12	Original
10	Original	51	Original	76.13	Original
11	Original	52	Original	76.14	Original
12	Original	53	3rd Revised	76.15	Original
13	Original	54	Original	76.16	Original
14	Original	55	Original	76.17	Original
15	Original	56	Original	76.18	Original
16	Original	57	Original	76.19	Original
17	Original	58	1st Revised	76.20	Original
18	Original	59	Original	76.21	Original
19	Original	60	Original	76.22	Original
20	Original	61	Original	76.23	Original
21	Original	62	Original	76.24	Original
22	Original	63	Original	76.25	Original
23	Original	64	Original	76.26*	2nd Revised
24	Original	65	Original	76.27	Original
25	Original	66	Original	76.28	Original
26	Original	67	Original	76.29	Original
27	Original	68	Original	76.30	Original
28	Original	69	Original	76.31	Original
29	Original	70	1st Revised	76.32	Original
30	Original	71	2nd Revised	76.33	Original
31	Original	72	Original	76.34	Original
32	Original	73	Original	76.35	Original
33	Original	74	Original	77	Original
34	Original	75	Original	78	Original
35	1st Revised	76	Original	79	Original
36	Original	76.1	Original	80	Original

Issued: December 14, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

WRITTEN NOTICE OF HATE DECREASE /
INCREASE AND ITS EFFECTIVE DATE
FILED ON _________

PURSUANT TO SECTION 392.500 (1)
AND (2) RSMO SUPP.

EFFECTIVE DATE OF RATE DECREASE/
INCREASE

(DATE)

CANCELLED

CHECK SHEET

The Title Sheet and Sheets 1 to 101 are effective as of the date shown. Revised pages as named below **DEC**: 2 1 1998 all changes from the original tariff that are in effect on the date thereof.

J	6			Ву	1114M KO 1
Sheet	Revision	<u>Sheet</u>	Revision	Sheet Public	Service Commission Revision Original
Title Page	Original	40	Original	76.2	Original
1*	10th Revised	41	Original	76,3	Original
1.1	Original	42	Original	76.4	Original
2	2nd Revised	43	Original	76.5	Original
3	6th Revised	44	Original	76.6	Original
4	Original	45	Original	76.7	Original
5	Original	46	Original	76.8	Original
6	Original	47	Original	76.9	Original
7	Original	48	Original	76.10	Original
8	Original	49	Original	76.11	Original
9	Original	50	Original	76.12	Original
10	Original	51	Original	76.13	Original
11	Original	52	Original	76.14	Original
12	Original	53	3rd Revised	76.15	Original
13	Original	54	Original	76.16	Original
14	Original	55	Original	76.17	Original
15	Original	56	Original	76.18	Original
16	Original	57	Original	76 19	Original
17	Original	58	1st Revised	76.20	Original
18	Original	59	Original	76.21	Original
19	Original	60	Original	76.22	Original
20	Original	61	Original	76.23	Original
21	Original (62	Original	76.24	Original
22	Original	63	Original	76.25	Original
23	Original	64	Original	76.26*	1st Revised
24	Original	65	Original	76.27	Original
25	Original	66	Original	76.28	Original
26	Original	67	Original	76.29	Original
27	Original	68	Original	76.30	Original
28	Original	69	Original	76.31	Original
29	Original	70	1st Revised	76.32	Original
30	Original	71	2nd Revised	76.33	Original
31	Original	72	Original	76.34	Original
32	Original	73	Original	76.35	Original
33	Original	74	Original	7 7	Original
34	Original	75	Original	78	Original
35	1st Revised	76	Original	7 9	Original
36	Original	76.1	Original	80	Original

Issued: October 19, 1998

By: Lori-Ann Mirenda, Tariff Analyst ALDITS EFFECTIVE DATE FILED ON Teleport Communications Group One Teleport Drive Staten Island, NY 10311

Effective November 18, IN 298 ASE

PURSUANT TO SECTION 392.500 (2) RSMO SUPP. _

EFFECTIVE DATE OF RATE INCREASE

The Title Sheet and Sheets 1 to 101 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

Sheet	Revision	<u>Sheet</u>	Revision	<u>Sheet</u>	Revision
Title Page	Original	40	Original	76 .2	Original
1*	9th Revised	41	Original	7 6 s	Original
1.1*	Original	42	Original	7 6 4	Original
2	2nd Revised	43	Original	76.5	Original
3*	6th Revised	44	Original	76.6	Original
4	Original	45	Original	76.7	Original
5	Original	46	Original	76.8	Original
6	Original	47	Original	76.9	Original
7	Original	48	Original	76.10	Original
8	Original	49	Original	76.11	Original
9	Original	50	Original	76 12	Original
10	Original	51	Original	76.13	Original Cancelled
11	Original	52	Original	76-14	Original
12	Original	53	3rd Revised	76.15	Original
13	Original	54	Original	76.16	Origina NOV 1 8 1998
14	Original	55	Original	76.17	Original 15 10 10
15	Original	56	Original	76 18	OByingle Commission Commission
16	Original	57	Original	76.19	Public Service Commiss
17	Original	58	1st Revised	76.20	Original MISSOURI
18	Original	59	Original	76.21	Original
19	Original	60	Original	76,22	Original
20	Original	61	Original	76,23	Original
21	Original	62	Original	76.04	Original
22	Original	63	Original	76.25	Original
23	Original	64	Original	76,26	Original
24	Original	65	Original	76.27	Original
25	Original	66	Original	76.28*	Original
26	Original	67	Original	76.29*	Original
27	Original	68	Original	76 30*	Original
28	Original	69	Original	76 31*	Original
29	Original	70	1st Revised	76.32*	Original
30	Original	71	2nd Revised	76 33*	Original
31	Original	72	Original	76,34*	Original
32	Original	73	Original	76 35*	Original
33	Original	74	Original	77	Original
34	Original	75	Original	78	Original
35	1st Revised	76	Original	79	Original
36	Original	76.1	Original	80	Original
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Issued: September 24, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Effective: October 26, 1998

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CHECK SHEET

The Title Sheet and Sheets 1 to 101 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date there. all changes from the original tariff that are in effect on the date thereof.

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Sheet_	Revision	Sheet	<u>Revision</u>	Sheet	Revision	
Title Page	Original	45	Original	76.11	Original	
1*	8th Revised	46	Original	76.12	Original	
2	2nd Revised	47	Original	76.13	Original	
3*	5th Revised	48	Original	76.14	Original	
4	Original	49	Original	76.15	Original	
5	Original	50	Original	76.16	Original	
6	Original	51	Original	76.17	Original	
7	Original	52	Original	76.18	Original	
8	Original	53	3rd Revised	76.19	Original	
9	Original	54	Original	76.20	Original	
10	Original	55	Original	76.21*	Original	
11	Original	56	Original	76.22*	Original	
12	Original	57	Original	76.23*	Original	
13	Original	58	1st Revised	76.24*	Original	
14	Original	59	Original	76.25*	Original	
15	Original	60	Original	76.26*	Original	
16	Original	61	Original	76.27*	Original	
17	Original	62	Original	77	Original	
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23	Original	68	Original	83	Original	
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25	Original	70	1st Revised	85	Original	
26	Original	71	2nd Revised	86	Original	
27	Original	72	Original	87	Original	
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35	1st Revised	76.4	Original	95 Sept 1	Original	
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42	Original	76.8	Original	99	Originar	
43	Original	76.9	Original	100	Original	
44	Original	76.10	Original	101	Original	

Issued: September 16, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

Effective: October 16, 1998

OCT 10 1998

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The Title Sheet and Sheets 1 to 101 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

Sheet	Revision	Sheet	Revision	Sheet	Revision
Title Page	Original	43	Original	76.7	Original
1*	7th Revised	44	Original	76.8	Original
2	2nd Revised	45	Original	76.9	Original
3*	4th Revised	46	Original	76.10	Original
4	Original	47	Original	76.11	Original
5	Original	48	Original	76.12	Original
6	Original	49	Original	76.13*	Original
7	Original	50	Original	76.14*	Original
8	Original	51	Original	76.15*	Original
9	Original	52	Original	76.16*	Original
10	Original	53*	3rd Revised	76.17*	Original
11	Original	54	Original	76.18*	Original
12	Original	55	Original	76.19*	Original
13	Original	56	Original	76.20*	Original
14	Original	57	Original	77	Original
15	Original	58	1st Revised	78	Original
16	Original	59	Original	79	Original
17	Original	60	Original	80	Original
18	Original	61	Original	81	Original
19	Original	62	Original	82	Original
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24	Original	67	Original	87	Original
25	Original	68	Original	88	Original
26	Original	69	Original	89	Original
27	Original	70	1st Revised	90	Original
28	Original	71	2nd Revised	91	Original
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^{*} Denotes New or Revised.

Issued: September 15, 1998

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Effective: October 15, 1998

Public Service Commission

By: Lori-Ann Mirenda, Regulatory Analyst

Teleport Communications Group
One Teleport Drive
Staten Island, NY 10311

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JUL 1 0 1998

The Title Sheet and Sheets 1 to 100 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date thereof. MO. PUBLIC SERVICE COMM

<u>Sheet</u>	Revision	Sheet	Revision	Sheet	Revision
Title Page	Original	36	Original	75	Original
1*	5th Revised	40	Original	76	Original
2	2nd Revised	41	Original	76.1	Original
3	2nd Revised	42	Original	76.2	Original
4	Original	43	Original	76.3	Original
5	Original	44	Original	76.4	Original
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7	Original	46	Original	76.6	Original
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9	Original	48	Original	76.8	Original
10	Original	49	Original	7 6.9	Original
11	Original	50	Original	77	Original
12	Original	51	Original	78	Original
13	Original	52	Original	7 9	Original
14	Original	53	1st Revised	80	Original
15	Original	54	Original	81	Original
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19	Original	58*	1st Revised	85	Original
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^{*} Denotes New or Revised.

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Issued: July 10, 1998

Public Service Commission

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By: Lori-Ann Mirenda, Tariff Rubia Service Commission **Teleport Communications Group** One Teleport Drive Staten Island, NY 10311

JUL 08 1998

The Title Sheet and Sheets 1 to 100 are effective as of the date shown. Revised pages as named below contain all changes from the original tariff that are in effect on the date thereof. all changes from the original tariff that are in effect on the date thereof.

<u>Sheet</u>	Revision	<u>Sheet</u>	Revision	Sheet	Revision
Title Page	Original	36	Original	75	Original
]*	4th Revised	40	Original	76	Original
2	2nd Revised	41	Original	76.1	Original
3	2nd Revised	42	Original	76.2	Original
4	Original	43	Original	76.3	Original
5	Original	44	Original	76.4	Original
6	Original	45	Original	76.5	Original
7	Original	46	Original	76.6	Original
8	Original	47	Original	76 .7	Original
9	Original	48	Original	76.8	Original
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11	Original	50	Original	77	Original
12	Original	51	Original	7 8	Original
13	Original	52	Original	7 9	Original
14	Original	53	1st Revised	80	Original
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^{*} Denotes New or Revised.

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AUG 24 1998

MISSOURI Public Service Commission Effective: August 24, 1998

Issued: July 8, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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The Title Sheet and Sheets 1 to 100 are effective as of the date shown. Revised pages as named being 2011 2018 all changes from the original tariff that are in effect on the date thereof.

<u>Sheet</u>	Revision	<u>Sheet</u>	Revision	<u>Sheet</u>	MO. PUBLIC SERVICE COMM
Title Page	Original	36	Original	75	Original
1*	3rd Revised	40	Original	76	Original
2*	2nd Revised	41	Original	76.1	Original
3	2nd Revised	42	Original	76.2	Original
4	Original	43	Original	76.3	Original
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8	Original	47	Original	76.7	Original
9	Original	48	Original	76.8	Original
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^{*} Denotes New or Revised.

Public Service Commission

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Issued: April 30, 1998

Effective: May 30, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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Public Service Commission

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The Title Sheet and Sheets 1 to 100 are effective as of the date shown. Revised pages as named below currain all changes from the original tariff that are in effect on the date thereof.

<u>Sheet</u>	Revision	<u>Sheet</u>	Revision	<u>Sheet</u>	MO. PUBLIC SERVICE COM
Title Page	Original	36	Original	74	Original
1*	2nd Revised	40	Original	75	Original
2	1st Revised	41	Original	7 6	Original
3*	2nd Revised	42	Original	76.1	Original
4	Original	43	Original	76.2	Original
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12	Original	51	Original	78	Original
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14	Original	53	1st Revised	80	Original
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^{*} Denotes New or Revised.

Public Service Commission

MAY 3 0 1998

Effective: May 22, 1998

Issued: April 22, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive / Staten Island, NY 10311

MAY 22 1998

MISSOURI Public Service Commission

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The Title Sheet and Sheets 1 to 99 are effective as of the date shown. Revised pages as nathanology 1960 in all changes from the original tariff that are in effect on the date thereof.

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Title Page	Original	35	Original	73	Original
1*	1st Revised	36	Original	74	Original
2*	1st Revised	40	Original	75	Original
3*	1st Revised	41	Original	76	Original
4	Original	42	Original	76.1*	Original
5	Original	43	Original	76.2*	Original
6	Original	44	Original	76.3*	Original
7	Original	45	Original	76.4*	Original
8	Original	46	Original	76.5*	Original
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14	Original	52	Original	7 9	Original
15	Original	53*	1st Revised	80	Original
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^{*} Denotes New or Revised.

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Issued: March 27, 1998

Effective: April 27, 1998

APR 27 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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Issued: September 16, 1997

Effective October 16, 1995

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By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Effective: February 8, 1999

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Issued: April 30, 1998

Effective: May 30, 1998 MAY 3 0 1998

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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FILED Effective: April 27, 1998

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By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 TABLE OF CONTENTS

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OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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^{*} Beginning February 25, 2005, TCG Business Local Service will be withdrawn. All customers were migrated to AT&T All In One Service on July 18, 2004.

Issued: September 18, 2008 Effective: September 29, 2008

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^{*} Beginning February 25, 2005, TCG Business Local Service will be withdrawn. All customers were migrated to AT&T All In One Service on July 18, 2004.

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Issued: January 26, 2005 Effective: February 25, 2005

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Effective: November 15, 2004



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Service Commission Effective: August 7, 2002

Issued: July 31, 2002

Issued By: Leslie O. Buford, Tariff Administrator 227 W. Monroe Street Chicago, IL 60606

 $\begin{array}{c} \text{Nineteenth Revised Sheet 3} \\ \text{Cancels Eighteenth Revised Sheet 3} \end{array}$

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FILED JUN 01 2002

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Issued: May 24, 2002

Effective: June 1, 2002

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Issued: August 25, 1999

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Public Service Commission Issued: March 25, 1999 MISSOURI	Effective: April 26, 1999
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By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

RECEIVED Ninth Revised Sheet 3
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Issued: February 12, 1999

Effective: March 18, 1999

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Issued: January 8, 1999

Effective: February 8, 1999

By: Lori-Ann Mirenda, Tariff Analyst **Teleport Communications Group** One Teleport Drive Staten Island, NY 10311



FILEDFEB 8 1999

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By The Service Commission

Missouri Publique

FILED OCT 26 1998

Issued: September 24, 1998

Effective: October 26, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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OCT 2 6 1998

By 644 RS#3
Public Service Commission
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FILED

UCT 10 1998

Public Service Commission

Effective: October 16, 1998

Issued: September 16, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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OCT 1 6 1998

Public Service Commission

OCT 15 1998

MISSOURI Public Service Commission

Issued: September 15, 1998

Effective: October 15, 1998

By: Lori-Ann Mirenda, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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JUN 26 1998

MISSOURI Public Service Commission

Issued: May 15, 1998

Effective

JUN 2 6 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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Public Service Commission

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Issued: April 22, 1998

By: Lori-Ann Mirenda, Tariff Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Effective: May 22, 1998 MAY 2 2 1998

MISSOURI Public Service Commission

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Issued: September 16, 1997

Effective Catcher 16-1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 FEB 13 1998

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Issued: January 26, 2005 Effective: February 25, 2005



By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago, IL 60606



Local Exchange Services P.S.C. Tariff No. 2

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FILED MAY 19 2004

Issued: May 12, 2004

Effective: May 19, 2004

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MAY 1 9 2004 DHN 2531 Public Bervise Commission

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FILED MAR 13 2004

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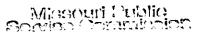
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MAR 1 3 2004 Public Service Commission MISSOURI

Issued: December 1, 2003

Effective: January 1, 2004

By: Leslie O. Buford, Tariff Administrator Micsouri Public 222 W. Adams Street Chicago, IL 60606



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FILED JAN 31 2003

8.33 - "Vendor Equipment Promotional Program"

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Missouri Public Service Commission

FILED DEC 27 2002

Issued: November 27, 2002

Effective: December 27, 2002

Local Exchange Services P.S.C. Tariff No. 2

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Service Commission

Effective: November 1, 2001

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OCT 26 2000

MISSOURI Public Service Commission

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Missouri Public Service Commission

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Public Service Commission
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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

OCT 02 1997

(C) To signify changed regulation.

(D) To signify discontinued rate or regulation.

MISSOURI Public Service Commission

(I) To signify increased rate.

(N) To signify new rate or regulation.

(R) To signify reduced rate.

FILED

FEB 13 1998 9 6 - 3 4 5 Public Service Commission

Issued: September 16, 1997

Effective Carobe = 10;= 199/

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 1 3 1998

First Revised Sheet 5 Cancels Original Sheet 5

WAIVER OF STATUTES

The following Statute	s and Rules have been waived by the Missouri Public Service Commission:	(C) (C)
	<u>Statutes</u>	(0)
392.210.2	Uniform System of Accounts	(NI)
392.240.1 392.270	Reasonableness of Rates valuation of property (ratemaking)	(N)
392.280	depreciation accounts	
392.290	issuance of securities	(C)
392.300	Transfer of Property and Ownership of Stock	(C)
392.310	stock and debt issuance	
392.320	stock dividend payment	
392.330	issuance of securities, debts and notes	
392.340	reorganization (s)	
	Commission Rules	

4 CSR 240-10.020	depreciation fund in
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-35	reporting of bypass and customer specific arrangements
4 CSR 240-2.060	45 day tariff filing pending interconnection- agreement(s)

Issued: November 13, 2008 Effective: December 13, 2008

Original Sheet 5

WAIVER OF STATUTES

RECEIVED

The following Statutes and Rules have been waived in accordance with the Missouri Public Service UCT U2 1997 Commission's Report and Order (Case No. TA-96-345), dated February 21, 1997:

Sta	nı	Ites

MISSOURI Public Service Commission

392.210.2	-	Uniform System of Accounts
392.270		valuation of property (ratemaking)
392.280	-	depreciation accounts
392.290.1	•	issuance of securities
392.300.2	-	acquisition of stock
392.310	-	stock and debt issuunce
392.320	-	stock dividend payment
392.330	-	issuance of securities, debts and notes
392.340	•	reorganization (s)

Commission Rules

4 CSR 240-10.020	•	depreciation fund income
4 CSR 240-30.040	-	Uniform System of Accounts
4 CSR 240-35	-	reporting of bypass and customer specific arrangements
4 CSR 240-2.060	-	45 day tariff filing pending interconnection agreement(s)

FILED

FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued September 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group

One Teleport Drive Staten Island, NY 10311 Effective Colorer 10, 1997

FEB 1 3 1998

CANCELLED December 13, 2008 Missouri Public Service Commission JC-2009-0357

WAIVER OF COMMISSION RULES

The following Rules have been waived:

Commission Rules

- 4 CSR 240-3.550(4)(5A)
- 4 CSR 240-32.060
- 4 CSR 240-32.070
- 4 CSR 240-32.080
- 4 CSR 240-33.040(1-3)(5-10)
- 4 CSR 240-33.045
- 4 CSR 240-33.080(1)
- 4 CSR 240-33.130(1)(4)(5)

Issued: August 28, 2008 Effective: September 27, 2008

SECTION 1 - APPLICATION OF TARIFF

This tariff applies to the furnishing of Local Exchange Services by TCG St. Louis ("TCG") within the State of Missouri. Local Exchange Services are furnished for the use of end-users in placing and receiving local telephone messages within a local calling area. Entities desiring access to the Company network for the purpose of originating or terminating other forms of communication may obtain such access pursuant to the Company's Access and Interconnection Tariff.

This tariff applies only for the use of the Company's services for communications within local and intraLATA calling areas. This includes the use of TCG St. Louis's network to complete an end-to-end local communication; and to obtain access to the intrastate services offered by other service providers.

The provision of local exchange telecommunications service is subject to existing regulations specified in the tariffs of TCG St. Louis, and may be revised, added to, or supplemented by superseding issues.

All offered service contained herein is subject to available facilities and authorization from the local municipalities in the jurisdiction where the service is offered.

Services under this Tariff may be offered and billed under the name of the Teleport Communications Group Operating Company serving the customer's location, or under the name of a subsidiary or affiliate, including but not limited to AT&T Corp., AT&T Communications, and any AT&T affiliates authorized to provide you with AT&T services prior to November 17, 2005. Services may be offered singly or in bundles with services offered by Teleport Communications Group Operating Companies or their affiliates.

Issued: April 14, 2006 Effective: May 15, 2006

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Local Exchange Services P.S.C. Tariff No. 2

Original Sheet-6

MISSOURI

SECTION 1 - APPLICATION OF TARIFF

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FILED

FEB 1 3 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: Sentember 6 6 1997

Effective Gerober 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 1 3 1998

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May 15, 2006 Missouri Public Service Commission

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SECTION 2 - DEFINITIONS

Certain terms used generally throughout the tariffs of TCG are defined below:

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MISSOURI Advance Payment: Part or all of a payment required before the start of service, Public Service Commission

Authorized User: A person, firm or corporation which is authorized by the Customer or joint user to be connected to the service of the Customer or joint user, respectively.

Bit: The smallest unit of information in the binary system of notation.

CCS: One hundred call seconds or one hundred seconds of telephone conversation. One hour of telephone traffic is equal to 36 CCS (60 x 60=3600 divided by 100=36) which is equal to one erlang.

Central Office: A switching unit providing telecommunication services to the general public, designed for terminating and interconnecting lines and trunks.

<u>Communications Services</u>: The Company's intrastate regulated telecommunications services.

Company, TCG St. Louis or TCG: TCG St. Louis, the issuer of this tariff.

<u>Customer</u>: The person, firm or corporation which purchases service and is responsible for the payment of charges and compliance with the Company's regulations.

<u>Dial Pulse or ("DP")</u>: The pulse type employed by rotary dial station sets.

Direct Inward Dial or ("DID"): A service attribute that allows individual stations users to be accessed by an outside caller without having to pass through an operator or attendant.

<u>Dual Tone Multi-Frequency or ("DTMF")</u>: The pulse type employed by tone dial station sets.

<u>Duplex Service</u>: Service which provides for simultaneous transmission in both directions.

End User: The final user of any service offered in this tariff.

Exchange Access Line: All of the Company's Central Office equipment and outside plant facilities that are needed to connect the serving Central Office up to and including the Company-provided Network Interface or equivalent.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Effective

Issued: September 76, 1997

By: Carolyn D. Heath, Regulatory Analyst OCT 0 2 1997 Teleport Communications Group One Teleport Drive

Staten Island, NY 10311

Public Service Commission

CANCELLED July 19, 2010 Missouri Public Service Commission JC-2010-0712

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SECTION 2 - DEFINITIONS

Ground Start: Describes one signaling method between a PBX or key system interface and the Company's switch.

<u>In-Only</u>: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

<u>Joint User</u>: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified in the Company's tariff.

Kbps: Kilobits per second, denotes thousands of bits per second.

<u>LATA</u>: A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

<u>Local Exchange Service</u>: The furnishing services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunications network for long distance calling.

<u>Loop Start</u>: Describes one signaling method between a PBX or key system interface and the Company's switch.

Mbps: Megabits, denotes millions of bits per second.

MPSC: The Missouri Public Service Commission.

<u>Multi-Frequency ("MF")</u>: An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

Network: Refers to the Company's facilities, equipment, and services provided under this Tariff.

Out-Only: A service attribute which restricts DID.

<u>P.nn</u>: The grade of service for a telephone system. The digits following the P, i.e., nn, indicate the number of calls per hundred that are blocked by the system. It is a goal or measure of an event. In the example "P.01", means one call in a hundred can be blocked, so the system is designed to meet this criterion.

FEB 1 3 1998

Effective Ceto

Issued: September 16, 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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Service Commission
JC-2010-0712

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SECTION 2 - DEFINITIONS

Point of Connection: Also abbreviated "POC." A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the tariffs of the Company.

<u>Port</u>: A connection to the Company's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

<u>Premises</u>: The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

<u>Private Branch Exchange (PBX) Service</u>: An arrangement which comprises manual and/or automatic common equipment, wiring and station apparatus, and which provides for interconnection of main station lines associated with an attendant position and/or common equipment located at the Customer's premises or extended to another Customer's premises of the same Customer. PBX service provides for centralized processing of exchange access by stations through groups of Central Office trunks, WATS lines, etc., or with other communication systems through voice D circuits connected to the common equipment. Intercommunications between stations through the common equipment is an inherent feature of the system.

<u>Primary Distribution Node</u>: A location on the Company's switching network, designated by the Company as an aggregation and interconnection point.

<u>Recurring Charges</u>: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or the tariffs of the Company, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of the Company, but the duration of the service is calculated from the Service Commencement Date.

FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 16, 1907

By: Carolyn D. Heath, Regulatory Analyst
Teleport Communications Group
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Staten Island, NY 10311

Effective FEB 1 3 1998

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SECTION 2 - DEFINITIONS

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Shared: A facility or equipment system or subsystem that can be used sithiultan construction. Customers.

<u>Terminal Interface</u>: The method of physical connection between a Company-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment. Depending upon the service ordered by the Customer, there may be a choice of terminal interfaces. The Customer is responsible for ordering a terminal interface that is compatible with the Customer's or User's terminal equipment. All terminal interfaces will be provided by industry-standard connectors as specified in or authorized by Subpart F of Part 68, Title 47, Code of Federal Regulations.

<u>Two Way</u>: A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for further processing.

<u>User</u>: A Customer, Joint User, or any other person authorized by a Customer to use service provided to the Customer under a TCG tariff.

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Public Service Commission

Issued: Section of 16, 1997

Effective above to the

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 13 1998

Third Revised Sheet 11 Cancels Second Revised Sheet 11

SECTION 3 - REGULATIONS

3.1 Undertaking of the Company

3.1.1 General

- A) The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
- B) Customers and Users may use services and facilities provided under the tariffs of the Company to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under its tariffs, and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C) The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.
- Services, features and functions will be provided where facilities are available. Such (T) facilities include, but are not limited to, billing capability, technical capability and the ability (T) of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNES") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs). In the (T) event that changes occur, including regulatory changes, that affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained, the (T) Company reserves the right to modify its terms and conditions, upon 30 days notice. The (T) foregoing is in addition to all other existing rights retained by the Company to modify or terminate any contract or tariffed service at any time. In the event that the Company makes a material modification of its term and conditions, customers shall have an opportunity to cancel contracts or tariffed services without penalty. (T)

Issued: June 6, 2008 Effective: July 7, 2008

3.1 Undertaking of the Company

3. 1. 1 General

- A) The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
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- The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.
- Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNES") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. The Company reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by the Company to modify or withdraw its services at any time.

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I ssued: February 28, 2005 Effective:

March 30, 2005

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SECTION 3 - REGULATIONS

3.1 <u>Undertaking of the Company</u>

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3.1.1 General

Service Commission

- The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
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- C) The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.
- D) Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the Company to purchase unbundled network elements ("UNES") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. The Company reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained. The ublic Service Commission foregoing is in addition to all other existing rights retained by the Company to modify or withdraw its services at any time.

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(M) Material previously displayed on this sheet now appears on

Issued: August 29, 2003

Effective: September 29, 2003

Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago, IL 60606



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3.1 Undertaking of the Company

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3.1.1 General

MISSOURI

- A) The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
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- C) The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

3.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control on a non-discriminatory basis.
- B) The furnishing of service under the tariffs of the Company is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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FEB 13 1998

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Issued: September 16: 1997

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FEB 13 1998

First Revised Sheet 11.1 Cancels Original Sheet 11.1

SECTION 3 - REGULATIONS

3.1 Undertaking of the Company (Cont'd.)

3.1.1 General

E) The Company reserves the right to increase charges for the services provided to the Customer, regardless of any term commitment, as a result of: (i) expenses incurred by the Company reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on the Company related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to the Company or increases in the amount the Company is required to pay to other carriers. In this event, customers shall have an opportunity to cancel tariffed services. Customers with tariffed based contracts will be held to the terms and conditions of their contract until such contract is expired.

(N) | | (N)

3.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control on a non-discriminatory basis.
- B) The furnishing of service under the tariffs of the Company is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

Issued: June 6, 2008 Effective: July 7, 2008

Issued By: Carol E. Paulsen, Director Regulatory 1010 N. Saint Mary's Street San Antonio, TX 78215 FILED
Missouri Public
Service Commission

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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company

3.1.1 General

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Issued: August 29, 2003 Effective: September 29, 2003

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CANCELLED July 7, 2008 Missouri Public

Service Commission

Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago, IL 60606

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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company (Cont'd.)

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3.1.3 Terms and Conditions

MISSOURI Public Service Commission

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in the tariffs of the Company. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and the tariffs of the Company prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D) In any action between the parties to enforce any provision of the tariffs of the Company, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E) The tariffs of the Company shall be interpreted and governed by the laws of the State of Missouri without regard to its conflict of laws provision.

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FEB 13 1998

Public Service Commission

Issued: Coptember 16, 1997

Effective =

FEB 13 1998

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By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

First Revised Sheet 13 Cancels Original Sheet 13

SECTION 3 - REGULATIONS

3.1 Undertaking of the Company (Cont'd.)

3.1.4 Liability of the Company

- A) The liability of the Company for damages arising out of the furnishing of its Services shall be limited to the extension of allowances for interruption as set forth in Section 3.7.1 following, whether caused by acts or omissions of the Company. This limitation of liability includes but is not limited to damages arising from mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or other damages arising out of the failure to furnish the service. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer or User as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C) The Company shall not be liable for any act or omission of any entity furnishing facilities or equipment used for or with the services the Company offers regardless of whether such facilities are furnished to the Company, the Customer or any Users. (T)
- D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or User or due to the failure or malfunction of Customer-provided or User-provided equipment or facilities. (T)

Issued: June 6, 2008 Effective: July 7, 2008

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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company (Cont'd.)

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3.1.4 Liability of the Company

MISSOURI Sewice Commission

- Public Service Commission

 A) The liability of the Company for damages' arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 3.7.1. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer or User as a result of any the Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers or Users facilities or equipment used for or with the services the Company offers.
- D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or User or due to the failure or malfunction of Customer or User-provided equipment or facilities.

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 16-1997

Effective October 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 1 3 1998

First Revised Sheet 14 Cancels Original Sheet 14

SECTION 3 - REGULATIONS

3.1 <u>Undertaking of the Company</u> (Cont'd.)

- 3.1.4 Liability of the Company (Cont'd.)
 - E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph as a condition precedent to such installations.
 - F) The Company is not liable for any defacement of or damage to Customer or User premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
 - G) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by Customer for the specific services giving rise to the claim except as stated herein. No action or proceeding against the Company shall be commenced more than two years after the service is rendered or as required by Missouri Law.
 - H) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
 - Pursuant to Commission Rules (4CSR 240.32.070), the Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but are not limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
 - J) The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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Issued: June 6, 2008 Effective: July 7, 2008

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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company (Cont'd.)

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3.1.4 Liability of the Company (Cont'd.)

MISSOURI
Public Service Commission

- E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph as a condition precedent to such installations.
- F) The Company is not liable for any defacement of or damage to Customer or User premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by Customer for the specific services giving rise to the claim except as stated herein. No action or proceeding against the Company shall be commenced more than two years after the service is rendered or as required by Missouri Law.
- H) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
- I) Pursuant to Commission Rules (4CSR 240.32.070), the Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- J) The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

FEB 13 1998

Issued: September 16, 1997

Effective

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 13 1998

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CANCELLED July 7, 2008 Missouri Public Service Commission Local Exchange Services P.S.C. Tariff No.2

First Revised Sheet 15 Cancels Original Sheet 15

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SECTION 3 - REGULATIONS

- 3.1 <u>Undertaking of the Company</u> (Cont'd.)
 - 3.1.4 Liability of the Company (Cont'd.)
 - K) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH IN ITS TARIFFS.
 - L) The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment that the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with TCG St. Louis.

Issued: June 6, 2008 Effective: July 7, 2008

Issued By: Carol E. Paulsen, Director Regulatory 1010 N. Saint Mary's Street San Antonio, TX 78215 FILED
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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company (Cont'd.)

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3.1.4 Liability of the Company - (Cont'd.)

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- K) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH IN ITS TARIFFS.
- L) The Company shall not be liable for and damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with TCG St. Louis.

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Issued: September 16, 1997

Effective: Carolina 16 199

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SECTION 3 - REGULATIONS

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3.1 Undertaking of the Company (Cont'd.)

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3.1.5 Notification of Service-Affecting Activities

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The Company will provide the Customer reasonable notification of sentice activities activities SSIOr that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

3.1.6 Reserved for future use

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Issued September 16: 1997

Effective: October 16, 1997

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SECTION 3 - REGULATIONS

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3.1 Undertaking of the Company (Cont'd.)

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3.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours and/or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

3.1.8 Ownership of Facilities

Title to all facilities provided in accordance with the tariffs of the Company remains with the Company, its agents or contractors. The Customer shall not have, nor shall it assert, any right, title or interest in all the fiber optic or other facilities and associated equipment provided by the Company.

3.1.9 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

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FEB 13 1998

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Issued: September 16, 1997

Effective: October 16, 1997

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3.2 Governmental Authorizations

The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such rules, regulations, orders, decisions, or directives.

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Issued: Capternoer To, 1997

Effective: October 16-1997-

FEB 13 1998

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

SECTION 3 - REGULATIONS

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3.3 Obligations of the Customer

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3.3.1 General

MISSOURI Public Service Commission

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to the tariffs of the Company;
- damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User; or by the noncompliance by the Customer or any User with these regulations; or by fire or theft or other casualty on the Customer's or any User's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate the Company facilities and equipment installed on the premises of the Customer or any User; and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D) any and all costs associated with obtaining and maintaining the rights-of-way from the point of entry at the Customer's location to the termination point where service is finally delivered to the Customer, including, but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities. The Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions and restrictions of such rights-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, the Customer agrees that it shall assist the Company in the procurement and maintenance of such right-of-way. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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Issued: September 16, 1997

Effective: Section 16: 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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SECTION 3 - REGULATIONS

3.3 Obligations of the Customer - (Cont'd.)

OCT 02 1997

3.3.1 General (Cont'd.)

MISSOURI Public Service Commission

- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer or User premises or the rights-of-way for which Customer is responsible under subsection 3.3.1(D); and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer or any User at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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Issued: September 16, 1997

Effective: Colober 16, 1997

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OCT 02 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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SECTION 3 - REGULATIONS

3.3 Obligations of the Customer (Cont'd.)

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3.3.2 Prohibited Uses

MISSOURI Public Service Commission

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer or User has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- The Company may require a Customer or User immediately to shut down its transmission of signals if said transmission is causing interference to others.
- C) A Customer or User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in the tariffs of the Company will apply.

3.3.3 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer or User or either of their employees, agents, representatives or invitees;
- b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer or User, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and the Company; or
- any claim of any nature whatsoever brought by a User with respect to any matter for c) which the Company would not be directly liable to the Customer under the terms of the applicable Company tariff. FEB 13 1998

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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Issued: September 16, 1997

CANCELLED July 19, 2010 Missouri Public Service Commission JC-2010-0712

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3.4 Customer Liability for Unauthorized Use of the Network

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3.4.1 Unauthorized Use of the Network

MISSOURI Service Commission

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 A) Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.
- B) The following activities constitute fraudulent use:
 - 1) Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service:
 - 2) Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;
 - 3) Toll Free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
 - 4) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.
- C) Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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Issued: Coptember 16, 1997

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3.4 Customer Liability for Unauthorized Use of the Network (Cont'd.)

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3.4.2 Liability for Unauthorized Use

MISSOURI Public Service Commission

- A) Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B) The Customer is responsible for payment of all outbound call charges arising from the calls placed to a Customer's Toll Free Service number, whether or not calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.
- C) The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.
- D) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

3.4.3 Liability for Calling Card Fraud

- A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- B) The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may offer as a result of loss, theft or other reasons.
- C) The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

FEB 1 3 1998

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Issued:

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group

One Teleport Drive Staten Island, NY 10311 FEB 13 1998 9 6 - 3 4 5 WISSOURI Public Service Commission

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3.4 Customer Liability for Unauthorized Use of the Network (Cont'd.)

OCT 0 2 1997

Liability for Credit Card Fraud

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A) The Customer is liable for the unauthorized use of the Network obtained through Germission fraudulent use of a Credit Card, provided: (1) the Credit Card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- The liability of the Customer for unauthorized use of the Network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- C) The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

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Issued: September 16, 1997

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Teleport Communications Group

Effective: October 10: 1997 FEB 1 3 1998

CANCELLED July 19, 2010 Missouri Public Service Commission

JC-2010-0712

By: Carolyn D. Heath, Regulatory Analyst One Teleport Drive Staten Island, NY 10311

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3.5 <u>Customer Equipment and Channels</u>

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A User may transmit or receive information or signals via the facilities of the Capain frammission Company's services are designed primarily for the transmission of telephonic signals, except as otherwise stated in the tariffs of the Company. A User may transmit any form of signal that is compatible with the Company's equipment, but except as otherwise specifically stated in its tariffs, the Company does not guarantee that its services will be suitable for purposes other than telephonic communication.

3.5.1 Station Equipment

- A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to the Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
- C) Customer provided station equipment may be attached to services provided under the tariffs of the Company subject to Part 68 of the FCC Rules and to any applicable provisions of the tariffs of the Company and is the sole responsibility of the Customer.
- D) The Company is not responsible for malfunctions of Customer-owned telephone sets or other Customer-provided equipment, or for misdirected calls, disconnects or other service problems caused by the use of Customer-owned equipment.

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 16, 1997

Effective: October 16-1997---

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 1 3 1998

SECTION 3 - REGULATIONS

3.5 Customer Equipment and Channels (Cont'd.)

OCT 02 1997

3.5.2 Interconnection of Facilities

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Public Service Commission

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C) Facilities furnished under the tariffs of the Company may be connected to Customer provided terminal equipment in accordance with the provisions of the tariffs of the Company. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

3.5.3 Tests and Adjustments

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

3.5.4 Inspections

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the User is complying with the requirements set forth in Section 3.5.1 for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- 3) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

FEB 1 3 1998

Issued: Contember 16, 1997

OCT 02 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Public Service Commission

CANCELLED
July 19, 2010
Missouri Public
Service Commission
JC-2010-0712

3.6 Payment Arrangements

3.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

- 3.6.2 Billing and Collection of Charges
 - A) Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
 - B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
 - C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
 - Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment on a per call basis and partial cents will be rounded to the next whole cent, on a per call basis.
 - When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
 - E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
 - When a customer reschedules the effective service date of an order less than thirty (30) days prior to the originally requested service date, the Customer may be charged a rescheduling charge equal to a maximum of one hundred percent (100%) of the non-recurring charges per arrangement, per reschedule. If a Customer reschedules more than thirty (30) days after the originally scheduled installation date, Monthly Recurring Charges may be charged beginning thirty-one (31) days after the original installation date.
 - F) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a late factor of 1.0 %.

Issued: June 6, 2008 Effective: July 7, 2008

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SECTION 3 - REGULATIONS

3.6 Payment Arrangements

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3.6.1 Payment for Service

Service Commission

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

3.6.2 Billing and Collection of Charges

- A) Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.

Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment and partial cents will be rounded to the next whole cent, when the billing capability is available.

- D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

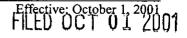
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Missouri Public

Issued: August 30, 2001

Issued By: Barbara Dietsch, Tariff Administrator Teleport Communications Group One Teleport Drive, Staten Island, NY 10311



Service Commission

CANCELLED July 7, 2008 Missouri Public Service Commission

First Revised Sheet 27 Cancels Original Sheet 27

SECTION 3 - REGULATIONS

3.6 Payment Arrangements

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3.6.1 Payment for Service

Service Commission

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

3.6.2 Billing and Collection of Charges

- Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
- D) When service does not begin on the first day of the month, or end on the last day of the month. the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

When a customer reschedules the effective service date of an order less than thirty (30) days prior to the originally requested service date, the Customer may be charged a rescheduling charge equal to a maximum of one hundred percent (100%) of the non-recurring charges per arrangement, per reschedule. If a Customer reschedules more than thirty (30) days after the originally scheduled installation date, Monthly Recurring Charges may be charged beginning thirty-one (31) days after the original installation date.

F) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a late factor of 1.0 %.

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Issued: April 20, 2001

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Effective: May 21, 2001

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3.6 Payment Arrangements

OCT 02 1997

3.6.1 Payment for Service

MISSOURI Public Service Commission

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

3.6.2 Billing and Collection of Charges

- Non-recurring charges are due and payable within 30 days after the date an invoice is A) mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
- D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net compounded, multiplied by a late factor of 1.0 %.

mmission Effective:

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group

> One Teleport Drive Staten Island, NY 10311

Issued:

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SECTION 3 - REGULATIONS

3.6 Payment for Service (Cont'd.)

OCT 02 1997

3.6.3 Advance Payments

MISSOURI Public Service Commission

To safeguard its interests, the Company may require Customers to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and the first month's recurring charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an mount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill and may be required in addition to a deposit.

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FEB 13 1998

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Issued: Coptember 16, T.

Effective: October 16, 1997-

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

FEB 1 3 1998

SECTION 3 - REGULATIONS

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3.6 Payment for Service (Cont'd.)

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3.6.4 Deposits

MISSOURI Public Service Commission

The Company may require an applicant or customer to make a suitable cash deposit to be held by the Company as a guarantee of the payment of charges for service. Such deposit shall not exceed an estimated bill for one billing period, plus two months estimated toll. After service has been established and experience demonstrates that the amount of the outstanding deposit is not suitable to safeguard the interests of the Company, the Company may require an adjustment of the deposit not exceeding the charges which it is estimated will accrue for a period of two months. When service is terminated, any balance of the deposit remaining after deduction of all sums due the Company will be returned to the customer, or the deposit may be returned at any time previous thereto, at the option of the Company.

A deposit does not relieve the customer from compliance with the Company's regulations as to advance payments and payment for service, nor constitutes a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any sums due the Company for the service rendered.

A Customer whose service has been discontinued by the Company for non-payment of bills, and who wishes to restore service with the Company, will be required to pay the unpaid balance due the Company and may be required to pay restoral charges and any applicable installation charges.

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FEB 13 1998

Public Service Commission

Issued: Copromoer 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Effective: October 16-1997

FEB 1 3 1998

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3.6 Payment for Service - (Cont'd.)

3.6.5 Discontinuance of Service

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Service may be discontinued for any of the following reasons:

MISSOURI Public Service Commission

- A) Upon nonpayment of any undisputed amounts owing to the Company for services found herein, the Company may, by giving ten days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B) Failure to post a required deposit or guarantee;
- C) Upon violation of any of the other material terms or failure to substantially comply with the terms of a settlement agreement, the Company (in accordance with 4 CSR 240-33.070) may discontinue service, without incurring any liability,
 - 1) by giving 30 days' prior written notice to the Customer,
 - 2) sending or delivering to customer written notice five (5) days prior to discontinuance or suspension of such service; and
 - 3) making reasonable efforts to contact the customer, at least 24 hours prior to the proposed discontinuance, to advise them of the proposed discontinuance or service and what steps must be taken to avoid a discontinuance.
- E) The Company may, under the following conditions, discontinue service to a Customer without notice:
 - 1) If a condition immediately hazardous to life, physical safety, or property exists;
 - 2) Material misrepresentation of identity in obtaining telephone utility service; and in obtaining telephone utility service, and
 - 3) Upon order by state or federal law or any other duly authorized public authority;
- F) Upon unauthorized use of Company's telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- G) Refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment.

Issued September 16, 1997

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By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 FEB 13 1998
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July 19, 2010
Missouri Public
Service Commission

JC-2010-0712

3.6 Payment for Service - (Cont'd.)

3.6.5 Discontinuance of Service (Cont'd.)

- Upon the Company's discontinuance of service to the Customer under paragraphs A or B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the tariffs of the Company, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- Telephone service shall not be suspended or terminated for nonpayment of bill rendered or a required deposit on weekends on or before a Federal or State holiday proclaimed by the President or Governor, including but not limited to New Year's Day, Lincoln's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veteran's Day, Thanksgiving Day, or Christmas or days on which the Company is not open for business.
- In the event that one or more Local Services are terminated prior to the completion of the Minimum Retention Period, a Service Termination Charge will apply. For Local Services that are terminated with less than twelve months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to three months recurring charges will apply. For Local services that are terminated with between twelve and twenty-three months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to six months recurring charge will apply. For Local Services that are terminated with twenty-four or more months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to nine moths recurring charges will apply.

Issued: August 29, 2003 Effective: September 29,

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3.6 Payment for Service - (Cont'd.)

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3.6.5 Discontinuance of Service (Cont'd.)

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Public Service Commission

- H) Upon the Company's discontinuance of service to the Customer under paragraphs A or B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the tariffs of the Company, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- Telephone service shall not be suspended or terminated for nonpayment of bill rendered or a required deposit on weekends on or before a Federal or State holiday proclaimed by the President or Governor, including but not limited to New Year's Day, Lincoln's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veteran's Day, Thanksgiving Day, or Christmas or days on which the Company is not open for business.

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Issued: Contember 16: 1997

OCT 0 2 1897 By: Carolyn D. Heath, Regulatory Analyst
Teleport Communications Group
One Teleport Drive

Staten Island, NY 10311

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3.6 Payment for Service (Cont'd.)

OCT 02 1997

3.6.6 Cancellation of Application for Service

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- A) Applications for service are noncancellable unless the company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).
- C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

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Issued: September-16,-1997-

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By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311 Public Service Commission

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July 19, 2010
Missouri Public
Service Commission
JC-2010-0712

3.6 Payment for Service - (Cont'd.)

3.67 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

3. 6. 8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates. All charges and fees subject to Commission jurisdiction except taxes and franchise fees, will be submitted to the Commission for prior approval.

3.6.9 Disputed Bills

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff.

The Customer must provide the Company with written notice of the dispute within one hundred and twenty (120) days from the bill date, otherwise, the charge will be considered correct and binding.

Any Customer who has a dispute shall be advised by the Company that the Customer may file a formal or informal complaint with the Missouri Public Service Commission.

Missouri Public Service Commission P.O. Box 360 301 West High Street Room 530 Jefferson City, MO 65102 (C)

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Issued: December 10, 2003

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3.6 Payment for Service - (Cont'd.)

3.67 Changes in Service Requested RFCT) OCT

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If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

3.6.8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates. All charges and fees subject to Commission jurisdiction except taxes and franchise fees, will be submitted to the Commission for prior approval.

3.6.9 Disputed Bills

The Customer may dispute a bill only by written notice to the carrier delivered within 90 days after the statement date. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute shall be advised by the Company that the Customer may file a formal or informal complaint with the Missouri Public Service Commission.

Missouri Public Service Commission P.O. Box 360 301 West High Street Room 530 Jefferson City, MO 65102

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By 2nd RS 32 Public Service Commission FILD KOV 12 1999

Issued: October 13, 1999

Effective: November 12, 1999

SECTION 3 - REGULATIONS

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3.6 Payment for Service - (Cont'd.)

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3.67 Changes in Service Requested

MISSOURI

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

3.6.8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates.

3.6.9 Disputed Bills

The Customer may dispute a bill only by written notice to the carrier delivered within 90 days after the statement date. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute shall be advised by the Company that the Customer may file a formal or informal complaint with the Missouri Public Service Commission.

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Issued: September 16-1997

Effective: 6,1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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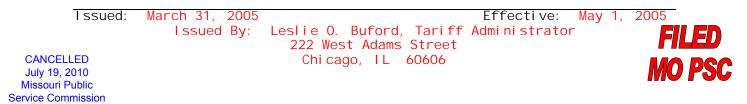
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SECTION 3 - REGULATIONS

3.6 Payment for Service - (Cont'd.)

3. 6. 10 Missouri Universal Service Fund

The Company will place on each retail end-user's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund." The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).



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3.6 Payment for Service - (Cont'd.)

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3.6.11 Duplicate Bill Charges

A. General

- Subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a customer may request a paper copy of their bill(s). A Duplicate Bill Charge may apply upon a customer's request for duplicate copies of their telephone bill(s) in accordance with the charges specified following, unless stipulated differently in the customer's contract. This service will be available where billing and technology exist.
- 2. The Duplicate Bill Charge, as defined in section 3.6.11.B, will not be applied in the following instances:
 - When a customer is currently subscribing to a service to receive additional copies of their bills;
 - When customers request a copy of the bill because of nonreceipt of an initial bill after new connect, transfer or change of address orders;
 - c. When customers have not received a bill due to Company error in the address of the bill;
 - d. When a customer requests a copy of the current month bill or final bill;
- B. Rates and Charges

Duplicate Bill Charge, mailed via standard US mail only:

Per bill copy charge:

\$5.00

C. Liability

With respect to any claim or suit, by a customer or any others, for damages arising from delays, errors or omissions, or the failure to provide bill copies, Company's liability, if any, shall not exceed the amount paid for the service.

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Issued: December 22, 2006 Effective: January 22, 2007

Leslie O. Buford, Tariff Administrator

227 West Monroe Street Chicago, IL 60606

Issued By:



3.7 Interruptions in Service

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3.7.1 Credits for Interruptions in Service

MISSOURI Public Service Commission

- Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of the tariffs of the Company by, the Customer or of an authorized or joint user, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects.
- B) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under its tariffs. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

FILED

FEB 13 1998

Public Service Commission

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Issued: September 16, 1997

Effective: 16:1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

3.7 Interruptions in Service (Cont'd.)

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- 3.7.1 Credits for Interruptions in Service (Cont'd.)
- MO. Pupilly Schribs CUMM
- C) For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- D) Credit allowances shall be calculated as follows:

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Interruptions of 24 Hours or Less

Length of Interruption	To Be Credited
Less than 4 hours	None
4 hours up to but not including 8 hours	1/3 Day
8 hours up to but not including 12 hours	1/2 Day
12 hours up to but not including 16 hours	2/3 Day
16 hours up to but not including 24 hours	One Day

Two or more service interruptions of the same type to the same line/equipment of 2 hours or more during any 24 hour period shall be considered as one interruption.

<u>Interruptions Over 24 Hours</u> <u>Interruptions</u> over 24 hours will be credited 4 hours for each 4 hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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Issued: July 8, 1998

Effective: August 24, 1998

By: Lori-Ann Mirenda, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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3.7 Interruptions in Service (Cont'd.)

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3.7.1 Credits for Interruptions in Service (Cont'd.)

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- For calculating credit allowances, every month is considered to have 30 days on credition C) allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- D) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

Length of Interruption Less than 30 minutes	Interruption Period <u>To Be Credited</u> None
30 minutes up to but not including 1 hour	1/24 Day
1 hour up to but not including 2 hours	2/24 Day
2 hours up to but not including 3 hours	3/24 Day
3 hours up to but not including 4 hours	4/24 Day
4 hours up to but not including 5 hours	5/24 Day
5 hours up to but not including 6 hours	6/24 Day
6 hours up to but not including 7 hours	7/24 Day
7 hours up to but not including 8 hours	8/24 Day
8 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Interruptions Over 24 Hours Interruptions over 24 hours will be credited 1/24 day for each 1-hour period or fraction thereof up to a maximum of 8 hours. Interruptions in excess of 8 hours will be credited as one day. No more than one full day's credit will be allowed for any period of 24 hours. CANCELLED FILED

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3.7 Interruptions in Service (Cont'd.)

3.7.2 Limitations on Allowances (Cont'd.)

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E) No credit allowance will be made for:

MISSOURI Public Service Commission

- 1) interruptions due to the negligence of, or noncompliance with the provisions of the tariffs of the Company by, the Customer, User, or other common carrier providing service connected to the service of the Company;
- interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- 3) interruptions of service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, joint user, or other common carrier providing service connected to the service offered by the Company;
- 4) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- 5) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- 6) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- 7) interruption of service due to circumstances or causes beyond the control of the Company.
- 8) interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

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FEB 13 1998

Public Service Commission

Issued: September 16, 1997

Effective 16, 1907.

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

SECTION 3 - REGULATIONS

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3.8 Classification of Customers and Users

OCT 02 1997

Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Business rates apply a business, professional nature and the service commission locations, among others:

- In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
- In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
- In the residence location where there is substantial business use of the service and the Customer has no service elsewhere at business rates.

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: 6:1997

Effective: 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

First Revised Sheet 38 Cancels Original Sheet 38

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SECTION 3 - REGULATIONS

3.9 Use of Customer's Service By Others

3.9.1 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer. Customer remains solely responsible (a) for all use of (T) services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, (b) for determining who is authorized to use its services, and (c) for notifying the Company of any unauthorized use. Business rates apply to all service that is resold or shared, regardless of whether the Users are residential or business in character. Customer shall obtain all necessary regulatory approvals prior to the resale of TCG's services.

3.9.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to be the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or (T) discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

3.9.3 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party and any appropriate authorizations, if necessary, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Effective: July 7, 2008 Issued: June 6, 2008

SECTION 3 - REGULATIONS

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3.9 <u>Use of Customer's Service By Others</u>

OCT 02 1997

3.9.1 Resale and Sharing

MISSOURI
Public Service Commission

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer, except as provided in 3.9.3, following. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. Customer shall obtain all necessary regulatory approvals prior to the resale of TCG's services.

3.9.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

3.9.3 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party and any appropriate authorizations, if necessary, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 10, 1997

Effective: Gerober 16, 1997

OCT 0 2 1997 By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group

One Teleport Drive Staten Island, NY 10311 FEB 13 1998

CANCELLED
July 7, 2008
Missouri Public
Service Commission

Local Exchange Services P.S.C. Tariff No. 2

First Revised Sheet 39
Cancels Original Sheet 39
REC'D AUG 13 2002

SECTION 3 - REGULATIONS

Service Commission

3.10 Cancellation of Service

The Customer will furnish the Company with forty-five (45) days prior written notice should it desire to terminate an application or contract, in whole or in part, for which the initial application or contract period is in excess of one month at the same location.

(N)

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If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 3.7, preceding), Customer agrees to pay to the Company all costs, fees and expenses reasonably incurred in connection with:

- 1) All Non-Recurring charges as specified in the Company's tariffs, plus
- 2) Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus
- 3) All Recurring Charges specified in the applicable Company Tariff for the balance of the then current term.

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FILED SEP 12 2002

Service Commission

Issued: August 13, 2002

Effective: September 12, 2002

CANCELLED
July 19, 2010
Missouri Public
Service Commission
JC-2010-0712

By: Leslie O. Buford, Tariff Administrator 227 W. Monroe Street Chicago, IL 60606

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SECTION 3 - REGULATIONS

3.10 Cancellation of Service

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If a Customer cancels a Service Order or terminates services before the completion of the terminates any reason whatsoever other than a service interruption (as defined in Section any preceding) in Customer agrees to pay to the Company all costs, fees and expenses reasonably incurred in connection with:

- 1) All Non-Recurring charges as specified in the Company's tariffs, plus
- 2) Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus
- 3) All Recurring Charges specified in the applicable Company Tariff for the balance of the then current term.

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SECTION 3 - REGULATIONS

3.11 **Notices and Communications**

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- The Customer shall designate on the Service Order an address to which the Sandary shall mail or deliver all notices and other communications, except that Custoint may also designates or a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- All notices or other communications required to be given pursuant to the tariffs of the Company will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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FEB 13 1998 Public Service Commission

Issued: 1007

Effective:

FEB 13 1998

OCT 0 2 1997 By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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SECTION 3 - REGULATIONS

3.12 Assignment and Changes of Phone Numbers

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The Customer has no property right in the telephone number nor any right to continuance of service through any particular Central Office, and the Company may change the telephone number of Central Office designation of a Customer whenever it considers it desirable in the conduct of its business. However, the Company will provide Interim Number Portability Service as defined in Section 6 of this tariff.

An applicant for telephone service may request a specific telephone number, and the requested telephone number will be assigned to the applicant only under the following terms and conditions:

- A) The telephone number is located in the Central Office serving the applicant's premises, or if not, the applicant agrees to pay mileage charges as in the Access Service Tariff.
- B) The telephone number has not been previously assigned to another Customer within the three-hundred and sixty-day period preceding the applicant's request for service of the life of the directory listing of the telephone number (whichever is greater); or if the number has been assigned to another Customer within the preceding three-hundred and sixty-day period, that Customer consents to the assignment of the number to the applicant.
- C) In a case where existing service is continued for a new Customer the telephone number may be retained by the new Customer subject to the rules mentioned above. In addition, it must be a different entity from and in no way connected with or related to the Customer to whom the number was assigned within the previous three-hundred and sixty-day period or life of the directory listing of the telephone number (whichever is greater).
- D) The above rules also apply to a request for a specific number by an existing Customer.

FILED

FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 16, 1997

Effective: October 16, 1997.

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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SECTION 3 - REGULATIONS

3.12 Assignment and Changes of Phone Numbers - (cont'd.)

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In the event large area transfers between serving Central Offices require telephone/jiunto thanges, the Company will determine based on circumstances, the extent of notification to his particular area with the following minimum requirements.

- Notification of pending number change will be made more than sixty days in advance of such change.
- Notification of the new telephone number will be mailed to each Customer.
- Calls will be transferred for a reasonable length of time, depending upon customer class, directory publishing deadlines and other factors that might apply.
- Local news media will be given information concerning the pending change.

The Company does not charge new Customers for telephone numbers.

The following nonrecurring charge applies to change a telephone number of a Central Office line or trunk at the Customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

Per Telephone Number Changed - Business

Non-Recurring Charge \$25.00

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: Contember 16: 1997

Effective October 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

OCT 0.2 1997

3.13 **Special Construction and Special Arrangements**

MISSOURI Subject to the agreement of the Company and to all of the regulations contained in the lariffs of the company Company, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any facility relating to a regulated telecommunications service not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- where facilities are not presently available, and there is no other requirement for the facilities A) so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services:
- C) over a route other than that which the Company would normally utilize in the furnishing of its services:
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- in advance of its normal construction. H)

3.13.1 **Basis for Charges**

Where the Company furnishes a facility on a special construction basis, or any facility for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

FILED

FEB 13 1938 4 5

MISSOURI Public Service Commission

Issued: September 16, 1997

OCT 0 2 1897

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group

FEB 1 3 1998

Effective: 6. 1997

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3.13 Special Construction and Special Arrangements - (Cont'd.)

OCT 02 1997

3.13.2 **Basis for Cost Computation**

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The costs referred to in Section 3.13.1 preceding may include one or more of the following items to the extent they are applicable:

- A) Installation cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Installation cost includes the cost of:
 - 1) equipment and materials provided or used,
 - 2) engineering, labor and supervision,
 - 3) transportation,
 - 4) rights of way, and
 - any other item chargeable to the capital account; 5)
- Annual charges including the following:
 - 1) cost of maintenance;
 - depreciation on the estimated cost installed of any facilities provided, based 2) on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
 - administration, taxes and uncollectible revenue on the basis of reasonable 3) average costs for these items;
 - 4) any other identifiable costs related to the facilities provided; and
 - 5) an amount for return and contingencies.

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FEB 13 1998

Effective:

Public Service Commission

Issued September 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

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SECTION 3 - REGULATIONS

3.13 Special Construction and Special Arrangements - (Cont'd.)

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3.13.3 Termination Liability

MISSOURI Public Service Commission

To the extent that there is no other requirement for use by the Company, the Customer may have a termination liability for facilities specially constructed at the request of the Customer if and only if such liability is clearly stated in written agreement between the Company and the Customer.

- A) The maximum termination liability is equal to the total cost of the special facility as determined under Section 3.13.1 preceding, adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided.
- B) The maximum termination liability as determined in paragraph (1) shall be divided by the original term of service contracted for by the Customer (rounded up to the next whole number of months) to determine the monthly liability. The Customer's termination liability shall be equal to this monthly mount multiplied by the remaining unexpired term of service (rounded up to the next whole number of months), discounted to present value at six (6) percent, plus applicable taxes.

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 16, 1997

Effective:

-1997 -

OCT 0 2 18

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

SECTION 3 - REGULATIONS

OCT 0 2 1997

3.14 Terms

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The minimum term for any TCG St. Louis service shall not be less than one (1) month, unless otherwise agreed by the Company. The Customer and Company may agree to longer minimum terms for particular services.

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FEB 13 1998 9 6 - 3 4 5 MISSOURI Public Service Commission

Issued: September 16, 1997

Effective 20 stobble 16, 1997

OCT 0 2 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive Staten Island, NY 10311

SECTION 3 - REGULATIONS

MISSOURI Public Service Commission

3.15 <u>Temporary Promotional Programs</u>

The Company may establish temporary promotional programs to introduce present or potential Customers to a service not previously received by Customers. During specific promotional periods, an offer may be made to reduce non-recurring charges on a non-discriminatory basis, up to the full amount, for optional products and services. Unless specifically approved elsewhere, this offer will not apply to single basic exchange access lines. Written notice of such offerings will be provided to the Public Service Commission for approval.

3.16 Privacy

All communications between customers are considered confidential in nature. The Company will take reasonable action to minimize the potential access of other entities to those communications. Operators or employees of the Company will not listen to any conversation between customers except when an operating necessity. Operators shall not repeat or divulge the nature of any local or long distance conversation, nor divulge any information inadvertently overheard.

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Issued: September 16: 1997 0CT 0 2 1997

Effective October 16-1997

Local Exchange Services P.S.C. Tariff No. 2

First Revised Sheet 48
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SECTION 3 - REGULATIONS

Service Commission

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3.17 Termination Liability

The Customer will furnish the Company with forty-five days prior written notice should it desire to terminate an application or contract, in whole or in part, for facilities or usage commitments. Customers who terminate any such application or contract will be subject to an early termination charge as follows:

Facilities

Upon the Customer's discontinuance of a term agreement for facilities prior to the expiration of the agreed upon term, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract - discounted for present value of 6%.

Usage

In the event that a customer has a term commitment for usage and disconnects service prior to the expiration of the usage term, the termination liability with respect to minutes of use charges shall be a monthly usage charge applied for the remaining months of the usage contract - discounted for present value of 6%. The monthly usage charge will be determined by calculating the average monthly usage of the first 6 months of the term. In the event that a customer disconnects within the first 6 months of their usage term, the liability usage charges will calculated by averaging total usage dollars divided by the number of months activated.

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Service Commission

Issued: August 13, 2002

Effective: September 12, 2002

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SECTION 3 - REGULATIONS

OCT 02 1997

3.17 Termination Liability

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The Customer will furnish the Company with thirty (30) days prior written notice should it desire to terminate an application or contract, in whole or in part, for facilities or usage commitments. Customers who terminate any such application or contract will be subject to an early termination charge as follows:

Facilities

Upon the Customer's discontinuance of a term agreement for facilities prior to the expiration of the agreed upon term, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract - discounted for present value of 6%.

<u>Usage</u>

In the event that a customer has a term commitment for usage and disconnects service prior to the expiration of the usage term, the termination liability with respect to minutes of use charges shall be a monthly usage charge applied for the remaining months of the usage contract - discounted for present value of 6%. The monthly usage charge will be determined by calculating the average monthly usage of the first 6 months of the term. In the event that a customer disconnects within the first 6 months of their usage term, the liability usage charges will calculated by averaging total usage dollars divided by the number of months activated.

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3.18 **Application of Rates**

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Public Service Commission Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated access line), the Company will apply the Rate Center of the Customer's main billing telephone number, or that of the rate center closest to the location at which the customer receives service from the Company.

The airline distance between any two Rate Centers is determined as follows:

- Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the A) above-referenced Bellcore document.
- Compute the difference between the "V" coordinates of the two rate centers; and the B) difference between the two "H" coordinates.
- C) Square each difference obtained in step (B) above.
- Add the square of the "V" difference and the square of the "H" difference obtained in step D) (C) above.
- E) Divide the sum of the squares by 10, round to the next higher whole number if any fraction is obtained.
- Obtain the square root of the whole number result obtained above. Round to the next higher F) whole number if any fraction is obtained. This is the airline mileage.
- G) Formula =

$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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FEB 13 1998 MISSOURI Public Service Commission

Issued: September 16: 1997

OCT 0 2 1997

Effective Cotober 16, 1997

By: Carolyn D. Heath, Regulatory Analyst Teleport Communications Group One Teleport Drive

Staten Island, NY 10311

Original Sheet 49.1

SECTION 3 - REGULATIONS

3.19 Customer Specific Pricing Plans

Customer Specific Pricing Plans are available for provision of: (1) Dedicated, non-switched, private line and special access services, (2) Central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services, and (3) Any business service offered in the exchange in which basic local telecommunications service offered by the incumbent local exchange telecommunications company has been declared competitive under Section 392.245 RSMo., and any retail business service offered to an end user in a non-competitive exchange.

Unless otherwise provided in the customer contract, the rules and regulations found in Section 3 of this tariff apply to all Customer Specific Pricing Plans. Customer Specific Pricing Plan arrangements will be provided to the Commission on a proprietary basis upon request.

Issued: August 28, 2008 Effective: September 27, 2008