TITLE SHEET

JUN 25 1993

MISSOURI TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by Hertz Technologies, Inc., with principal offices at 5601 Northwest Expressway, Oklahoma City, Oklahoma 73132. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission ("PSC" or "Commission"), and copies may be inspected, during normal business hours, at the Company's principal place of business.

Hertz Technologies, Inc. has been designated as a competitive telecommunications company pursuant to Section 392.361 of Missouri Revised Statutes. Hertz Technologies, Inc. has been exempted from the following statutory and regulatory requirements by order of the Commission:

Statutes

392.240(1) -- ratemaking 392.270 -- valuation of property (ratemaking) 392.280 -- depreciation accounts -- issuance of securities 392.290 392.310 392.320 -- stock and debt issuance -- stock dividend payment 392.330 -- issuance of securities, debt and notes -- reorganization(s) 392.340 DCT 0-2 2001

Commission Rules

mission 240-10.020 4 CSR 240-30.010(2)(C)

-- depreciation fund income -- rate schedules

4 CSR 240-30.060(5)(B)

through (0) 4 CSR 240.32.030(1)(B) -- records re: ratemaking -- exchange boundary maps

4 CSR 240.32.030(1)(C)

-- record keeping

Issued: June 21, 1993

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By:

MISSOURI PSC TARIFF NO. 1
ORIGINAL SHEET 2

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4 CSR 240.32.030(2) -- in-state record keeping -- local office record keeping -- local office record keeping -- telephone directories -- call intercept -- telephone number changes -- public coin telephone -- minimum charges rule

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Issued: September 3, 1993 Effective:

October 8, 1993 007 0 1993

By:

Scott Floyd, Director Hertz Technologies, Inc.

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5601 Northwest Expressway Public Service Commission Oklahoma City, Oklahoma 73132

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SYMBOLS

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The following are the only symbols used for the purposes indicated below:

D - Delete or Discontin	ue
-------------------------	----

- Change Resulting In An Increase to a Customer's Bill
- M Moved from Another Tariff Location
- N New
- R Change Resulting in a Reduction to a Customer's Bill
- T Change in Text or Regulation But No Change in Rate or Charge

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TARIFF FORMAT

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- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Missouri PSC. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS 1993

1.1. <u>Access Line</u>

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An arrangement which connects the calling customer's location to a Hertz Technologies, Inc. network switching center or a switching center of one of Hertz Technologies' underlying carriers.

1.2. <u>Authorization Code</u>

A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

1.3. <u>Called Station</u>

Denotes the terminating point of a call (i.e., the called telephone number).

1.4. <u>Carrier or Company</u>

Hertz Technologies, Inc.

1.5. <u>Customer</u>

The men

The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and for compliance with the Company's tariff regulations. The Company markets its services exclusively to business entities.

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1.6. End User

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A person initiating an intrastate telephone call using the services of the Company or the receiver of an 800 intrastate call.

1.7. LATA - (Local Access and Transport Area)

A geographic area established as required by the Modified Final Judgment entered in <u>United States</u>
v. Western Electric Co., Inc., 552 F. Supp. 131
(D.D.C. 1982), within which a local exchange telephone company provides communication services.

1.8. <u>LEC</u>

Local exchange telephone company.

1.9. <u>Underlying Carrier</u>

A provider of interexchange telecommunications services from whom the Company acquires service which it resells to its customers.

SECTION 2 - RULES AND REGULATIONS

2.1. <u>Undertaking of Hertz Technologies, Inc.</u>

Hertz Technologies, Inc. provides long distance

CANCELLED services.

Hertz Technologies, Inc. installs, operates and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may constitute the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to be a constant.

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allow connection of a customer's location to the Hertz Technologies, Inc. network. The customer of common shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2. <u>Limitations</u>

- 2.2.1. Directory assistance services are provided by the underlying carrier whose operator is identified as that of the underlying carrier. Hertz Technologies, Inc. acts as the billing agent for directory assistance services provided by the underlying carrier. Certain operator functions and calls (411, collect calls, conference calls, person-to-person calls) are referred to and billed by a local exchange operator. Emergency calls (911, 1911 and 0911) are referred to a local exchange operator.
- 2.2.2. Service is offered subject to the availability of facilities and the provisions of this tariff.

2.2.3.

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Hertz Technologies, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer or end user is using service in violation of the law or the provisions of this tariff.

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2.2.4. Hertz Technologies, Inc. may terminate service without liability upon Preceipt SERVICE COMM. by Hertz Technologies Inc. of notice that any tariff, contract, or other arrangement with Hertz's underlying carrier is declared to be unlawful by any federal or state court or other governmental entity or if Hertz is ordered to cease provision of such service by a federal or state court or other governmental entity.

Liabilities of the Company 2.3.

2.3.1. Hertz Technologies, Inc.'s liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities, and not caused by the negligence of the customers, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in the transmission occur. For the purposes of computing such amount, a month is considered to have

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2.3.2. In no event will carrier be responsible for consequential damages or lost profits suffered by a customer or end user as a result of interrupted or unsatisfactory service.

thirty (30) days.

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July 25, 1993 Effective:

By:

- Carrier is not liable for any act or omission of any other company. North SERVICE COMM 2.3.3. companies furnishing a portion of the service. No agents or employees of other carriers or companies shall be deemed to be agents or employees of carrier.
- Carrier shall be indemnified and held 2.3.4. harmless by the customer or end user against:
 - 2.3.4.A. Claims for libel, slander or infringement of copyright arising out of the material, data, information or other content transmitted over carrier's channels or facilities:
 - 2.3.4.B. Patent infringement claims arising from combining or connecting carrier-furnished channels with apparatus and systems of the customer; and
 - 2.3.4.C. All other claims arising out of any act or omission of the customer or end user in connection with any service provided by carrier.
- 2.3.5. Carrier is not liable for any act including, but not limited to, any LEC or underlying carrier, or omission of any other company or companies furnishing a portion of the service.

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2.3.6.

Carrier does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The customer indemnifies and holds carrier harmless from any and all loss, claims, liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.

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2.3.7. Carrier is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus and associated wiring furnished by carrier on such customer's premises or by the installation or removal thereof, when such defacement of damage is not the result of carrier negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of carrier without written

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By:

Scott Floyd, Director
Hertz Technologies, Inc.
5601 Northwest Expressway
Oklahoma City, Oklahoma 73132

authorization.

2.4. Responsibilities of the Customer MO. PUBLIC SERVICE COMM

- 2.4.1. The customer is responsible for taking all necessary legal steps for interconnecting the customer-provided terminal equipment or communications systems with carrier facilities or services. The customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnection.
- 2.4.2. The customer shall ensure that the equipment and/or system is properly interfaced with carrier facilities or services, that the signals emitted into the carrier network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, carrier will permit such equipment to be connected with its channels without the use of protective interface devices.
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2.4.3. If the customer fails to maintain the equipment and/or system properly, with resulting imminent harm to carrier equipment, personnel or the quality of service to other customers, carrier may a

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Effective: Julio 25111 25 TRVICE COLL

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upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety, carrier may, upon written notice, terminate the customer's service.

2.5. <u>Interruption of Service</u>

2.5.1. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4 herein. It shall be the obligation of the customer or end user to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer or end user shall ascertain that the trouble is not being caused by any action or omission by the customer within his/her control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's

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Public Service Comprission
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2.5.2. For purposes of credit computation, every month shall be considered to have 720 hours.

facilities.

2.5.3. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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2.5.4.

The customer shall be credited for an COMM interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

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Credit Formula:

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Credit = $A/720 \times B$

outage time in hours

#B# total monthly charge for effected facility

2.5.5. If written notice of a dispute as to charges is not received by the Company within thirty (30) days of the date a bill is issued, such charges shall be deemed to be correct and binding on the customer or end user.

2.6. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.7. <u>Deposits</u>

The Company does not require a deposit from the customer if the customer passes a credit check. If the customer does not pass the credit check, a deposit equal to two months and ten days of the average bill is required.

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Effective: July 25 91988 SERVICE COMM

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MISSOURI PSC TARIFF NO. 1 FIRST REVISED SHEET 15 CANCELS ORIGINAL SHEET 15

2.8. Taxes

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All federal, state and local taxes (i.e., gress) 1993 receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are nomissour included in the quoted rates.

2.9. <u>Use of Service</u>

Neither customers nor end users may use the services furnished by the carrier for any unlawful purpose.

2.10. <u>Customer Billing Inquiries</u>

Any customer who has a question regarding his/her telephone bill may contact Hertz Technologies, Inc. in writing at 5601 Northwest Expressway, Oklahoma City, Oklahoma 73132 or by calling (800) 552-5940.

2.11. <u>Discontinuance and Restoration of Service</u>

thirty (30) days.

Service will be provided until cancelled by the customer in writing, or until cancelled by the carrier as set forth below.

CANCELLED carrier as set forth below.

Cancellation on Thirty (30) days's notice:
Service may be terminated by Hertz Technologies
Inc. or Customer by delivery to the other of
written notice of termination of not less than

Cancellation by Customer Before Service: If a customer cancels an order for service before the service begins, a maximum \$2645 charge will be

levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred

JAN 19 1994

Issued: December 17, 1993

MISSOURI Effective: Janpabijc Scryice 3 mmission

By:

2.8. Taxes

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All federal, state and local taxes (i.e/f) PGTOSERVICE COMM receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9. <u>Use of Service</u>

Neither customers nor end users may use the services furnished by the carrier for any unlawful purpose.

2.10. <u>Customer Billing Inquiries</u>

Any customer who has a question regarding his/her telephone bill may contact Hertz Technologies, Inc. in writing at 5601 Northwest Expressway, Oklahoma City, Oklahoma 73132 or by calling (800) 522-5940.

2.11. <u>Discontinuance and Restoration of Service</u>

Service will be provided until cancelled by the customer in writing, or until cancelled by the carrier as set forth below.

Cancellation on Thirty (30) days's notice: Service may be terminated by Hertz Technologies Inc. or Customer by delivery to the other of written notice of termination of not less than thirty (30) days.

Cancellation by Customer Before Service: If a customer cancels an order for service before the service begins, a maximum \$2645 charge will be levied upon the customer for the nonrecoverable portions of expenditures or liabilities incurred

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Effective: July 25, PILLY SFRVICE COMM

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By:

Scott Floyd, Director Hertz Technologies, Inc. 5601 Northwest Expressway Oklahoma City, Oklahoma 73132

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expressly on behalf of the customer by Hertz
Technologies Inc. MO. PUBLIC SERVICE COMM

Cancellation for Cause by Hertz Technologies Inc.: Upon non-payment of any sum payable to Hertz Technologies Inc., or upon violation of the provisions governing the furnishing of service under this tariff, Hertz Technologies Inc. may, upon written notification, without incurring any liability, discontinue the service within five (5) days of receipt of notice by customer.

Restoration Procedure: The charges for the restoration of service once it has been disconnected are the same as the connection fees set forth in the Rates Section.

2.12.

Late Payment and Returned Check Charges

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The Company may assess interest charges of one and one-half percent per month on all unpaid balances more than thirty days old. In addition, the Company will assess a charge of twenty-five dollars (\$25.00) for each returned check.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1.

Billing Increments

The billing increments are different for each service and are described in the Rate Section.

3.2.

Incomplete Calls

The Company does not bill customers for calls which are not completed (busy numbers, no answer, etc.).

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By:

3.3. Credit and Refunds

MO. PUBLIC SERVICE COMM.

If a credit is requested on a call due to trouble on the line (such as bad connection, disconnection, wrong number dialed, etc.), and the credit is requested immediately through the operator, it is issued promptly. All other credit requests are handled through the Company's business office.

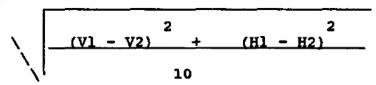
Calculation of Distance 3.4.

Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call. For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. Hertz Technologies, Inc. uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research, Inc. in its NPA-NXX V & H Coordinates Tape and the Exchange carrier Association's NECA Tariff F.C.C. No. 4.

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FORMULA:



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Effective: Júly

Issued: June 21, 1993

Scott Floyd, Director

By:

Hertz Technologies, Inc. 5601 Northwest Expressway Oklahoma City, Oklahoma 73132

3.5. Minimum Call Completion Rate

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A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 98% during peak use periods.

3.6. <u>Direct Dial Services</u>

Hertz Technologies, Inc. will provide direct dial (1+) services primarily to business customers.

Direct dial services are initiated by a caller dialing 1+ the area code and called telephone number from a telephone location that is presubscribed to the Company or by dialing the Company's 10XXX code + 1+ the area code and called telephone number from a telephone location not presubscribed to the Company.

Direct dial calls will be charged according to the rates set forth in Section 4.

3.6.1. HTNS Schedule A

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This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station or between two off-network stations in the state of Missouri.

3.6.2 <u>HTNS Schedule B</u>

This schedule applies to calls between an on-network station which uses a special access line and either an

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MISSOURI PSC TARIFF NO. 1 ORIGINAL SHEET 19

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on-network station that uses a local exchange service access line off. and the commoff-network station in Missouri.

3.6.3. HTNS Schedule C

This schedule applies to calls between two on-network stations which use special access lines.

This schedule applies to calls between

two on-network stations which use digital special access lines and for which the Customer has subscribed to the

switched digital network services optional feature specified in Section

3.7. <u>Switched Digital Network Services</u>

Switched digital network services is an optional feature offered to switched digital network services customers. Switched digital network services integrates voice and data capabilities by providing switched point to point private line-like service supporting data, video or fax applications.

3.7.1. HTNS Schedule E

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3.7.2. HTNS Schedule F

3.7.

This schedule applies to switched digital network services calls which originate from on-network locations within the state of Missouri using digital special access or digital switched access.

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Effective: July M.5. PUBLIC SERVICE COMM

By:

3.7.3. HTNS Schedule G

MO. PUBLIC SERVICE COMM.

This schedule applies to switched digital network services 384 kbps calls which originate from and terminate at on-network locations using digital special access.

3.8. HTNS 800 SWITCHED INBOUND

HTNS 800 SWITCHED INBOUND is a service which permits inward calling from stations in diverse service areas. Calls are dialed and completed without the assistance of a Company or Underlying Carrier operator and do not include collect calls, conference calls, calling card calls, person-to-person calls or any other classification of operator-handled calls. Service is provided on a monthly basis. HTNS rates and charges apply to completed calls from the service area selected by the customer to a telephone number associated with the customer's existing local exchange service or an access line provided by the Company or its Underlying Carrier. It is the customer's responsibility to obtain access for the completion of a call to HTMS 800 SWITCHED INBOUND from the Company or its Underlying Carrier.

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The applicable rate period is determined by the day and time at the HTNS 800 Service Station. ublic Service Commission the HTNS 800 Service station is established in one MISSOUPI rate period and ends in another missouping. rate in effect for each rate period applies to the portion of the call occurring within that rate period.

> The Minimum Average Time Requirement for HTNS 800 SWITCHED INBOUND is 30 seconds and applies per

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Effective:

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By:

HTNS 800 SWITCHED INBOUND telephone number of this commeans that if the average duration per call during each billing period is less than 30 seconds, billing will be based on the actual number of calls using an average duration of 30 seconds per call.

3.9. HTNS DEDICATED INBOUND 800

HTNS DEDICATED INBOUND 800 is a service which permits calling from stations in diverse service areas. Calls are dialed and completed without the assistance of a Company or Underlying Carrier operator and do not include collect calls, conference calls, calling card calls, person-to-person calls or any other classification of operator-handled calls. Service is provided on a monthly basis. HTNS rates and charges apply to completed calls from the service area assigned to a dedicated termination point on the customer's premises or an access line provided by the Company or its Underlying Carrier. It is the customer's responsibility to obtain access for the completion of a call to HTNS DEDICATED INBOUND 800 from the Company or its Underlying Carrier.

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The applicable rate period is determined by the day and time at the HTNS 800 Service Station. When a connection between a calling station and the HTNS 800 Service station is established in one rate period and ends in another rate period, the rate in effect for each rate period applies to the portion of the call occurring within that rate period.

The Minimum Average Time Requirement for HTNS DEDICATED INBOUND 800 is 30 seconds and applies per HTNS DEDICATED INBOUND 800 telephone number.

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Effective: July Mo. PROPE SERVICE COMM

By:

This means that if the average duration per 25aTP3 during each billing period is less than 30 seconds, billing will be based on the partual mumber of calls using an average duration of 30 seconds per call.

3.10. HTNS Schedule W

HTNS Schedule W is available either for outbound calling or for inbound calling (i.e., 800 service) and is designed for the Customer who does not require advanced service features. Whether used for outbound or for inbound service, HTNS Schedule W service is available in either of two optional configurations: Switched Access Option and Dedicated Access Option.

3.10.1. Switched Access Option

This option applies to calls initiated or terminated at the Customer's premises via a switched access connection between Customer's premises and the point of presence of the Underlying Carrier.

3.10.2. <u>Dedicated Access Option</u>

This option applies to calls initiated or terminated at the Customer's premises via a dedicated access connection between Customer's premises and the point of presence of the Underlying Carrier.

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Effective: July 25 1993 274

By:

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3.11. HTNS Schedule M

MISSOURI HTNS Schedule M is available for extensis Schedule M is available for extension outbound calling. Schedule M is also available utilizing Switched Access or Dedicated Access as described below.

3.11.1. Switched Access

This option applies to calls initiated or terminated at the Customer's location using a Switched Access Line between the Customer's location and the point of presence of the Underlying Carrier.

3.11.2. Dedicated Access

This option applies to calls initiated or terminated at the Customer's location using a Dedicated Access Line between the Customer's location and the point of presence of the Underlying Carrier.

3.12.

3.13.

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Issued: April 5, 1996

Effective: May 6, 1996

By:

Rebecca L. Reed, Tariff Analyst Hertz Technologies, Inc. 5601 Northwest Expressway Oklahoma City, Oklahoma 73132

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3.11. HTNS Schedule M

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HTNS Schedule M is available for either inboundpand 20 1933 outbound calling. Schedule M is also available utilizing Switched Access or Dedicated Access as MISSOURI described below.

3.11.1. <u>Switched Access</u>

This option applies to calls initiated or terminated at the Customer's location using a Switched Access Line between the Customer's location and the point of presence of the Underlying Carrier.

3.11.2. <u>Dedicated Access</u>

This option applies to calls initiated or terminated at the Customer's location using a Dedicated Access Line between the Customer's location and the point of presence the Underlying Carrier.

3.12. <u>HTNS Schedule H</u>

HTNS Schedule H is a Hertz Technologies, In that permits direct dials switched outbour bleath from multiple Customer locations. This schedule applies only to calls initiated at the Customer's location using Switched Access Lines.

3.13. HTNS Schedule S

Issued: December 17, 1993

HTNS Schedule S is a Hertz Technologies, Inc. service that permits outbound calling only. This service offers switched and dedicated outbound calling as described below.

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Effective: January 19, 1994

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Issued: April 5, 1996

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By:

Rebecca L. Reed, Tariff Analyst Hertz Technologies, Inc. 5601 Northwest Expressway Oklahoma City, Oklahoma 73132

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3.13.1 Switched Access

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This option applies to calls initiated at the Customer's location using a Switched Access 1993 Line. MISSOURI Public Service Commission

3.13.2. Dedicated Access

> This option applies to calls initiated at the Customer's location using a Dedicated Access Line.

3.13.3 Custom On-Net

> This option applies to calls initiated article Customer location using a Dedicated Access Line and terminating at another Customer location using a Dedicated Access Line.

HTNS Schedule I 3.14.

HTNS Schedule I is a Hertz Technologies, Inc. Brice Commission that permits inbound calling only. This service omissouri switched and dedicated outbound calling as described. below.

3.14.1 Switched Access

> This option applies to calls terminating at the Customer's location using Switched Access Lines.

3.14.2 Dedicated Access

> This option applies to calls terminating at the Customer's location using Dedicated Access Lines.

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Option O and FlexOne 3.15.

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3.15.1. Option O and FlexOne Switched Outbound

This schedule applies to Paiplic Service Commission on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station or between two off-network stations in the state of Missouri. This offering is on a month-tomonth, 12 month, 24 month or 36 month basis.

3.15.2. Option O and FlexOne Dedicated Outbound

> This schedule applies to calls between an onnetwork station which uses a special access line and either an on-network station that uses a local exchange service access line or an off-network station in Missouri. This offering is on a month-to-month, 12 month, 24 month or 36 month basis.

3.15.3. Option O and FlexOne Switched Inbound

> This option applies to calls terminated at the Customer's location using a Switched Access Line between the Customer's location and the point of presence of the Underlying Carrier. This offering is on a month-tomonth, 12 month, 24 month or 36 month basis.

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3.15.4. Option O and FlexOne Dedicated AMESSOURI

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This option applies to calls terminated at the Customer's location using a Dedicated Access Line between the Customer's location and the point of presence of the Underlying Carrier. This offering is on a month-tomonth, 12 month, 24 month or 36 month basis.

3.16. Option S47

3.16.1. Option S47 Switched Outbound

This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station or between two off-network stations in the state of Missouri. This offering is on a 12 month, 24 month or 36 month basis.

3.17. Option P

3.17.1. Option P Switched Outbound

This schedule applies to calls between two on-network stations which use local exchange service access lines or between an on-network station which uses a local exchange service access line and an off-network station or between two off-network stations in the state of Missouri. This offering is on a month-to-month, 12 month, 24 month or 36 month basis.

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3.17.2. Option P Dedicated Outbound APR 5 1998

This schedule applies to calls Massegram onnetwork station which use Publis Service Commession line and either an on-network station that uses a local exchange service access line or an off-network station in Missouri. This offering is on a month-to-month, 12 month, 24 month or 36 month basis.

3.17.3. Option P Switched Inbound

This option applies to calls terminated at the Customer's location using a Switched Access Line between the Customer's location and the point of presence of the Udnerlying Carrier. This offering is on a month-tomonth, 12 month, 24 month or 36 month basis.

3.17.4. Option P Dedicated Inbound

This option applies to calls terminated at the Customer's location using a Dedicated Access Line between the Customer's location and the point of presence of the Underlying Carrier. This offering is on a month-tomonth, 12 month, 24 month or 36 month basis.

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SECTION 4 - RATES

MO. PUBLIC SERVICE COMM.

4.1. <u>Direct Dial Service Rate Periods</u>

The rates apply for all days of the week including holidays. Rate period 1 is 8:00 AM to 5:00 PM Monday through Friday. Rate period 2 is 5:00 PM to 8:00 PM All Days, and 8:00 AM to 5:00 PM Saturday and Sunday. Rate period 3 is 8:00 PM to 8:00 AM All Days.

Rate Period	Times	<u>Available</u>	Days <u>Applicable</u>
l	From	To, but not including	
1	8:00 AM	5:00 PM	Monday-Friday
2	5:00 PM	8:00 PM	All Days
	8:00 AM	5:00 PM	Saturday-Sunday
3	8:00 PM	8:00 AM	All Days

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4.1.1. HTNS Schedule A

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							1
Rate Mileage	Initial 18 Seconds or Fraction			Each A Sec e n	Addition	SOUPIon Commi	ssion
	1	2	3	1	2	3	<i>301017</i>
0-292	\$.0720	\$.0612	\$.0612	\$.0240	\$.0204	\$.0204	17R
293-430	\$.0720	\$.0612	\$.0612	\$.0240	\$.0204	\$.0204	I/R
431+	\$.0720	\$.0612	\$.0612	\$.0240	\$.0204	\$.0204	I/R

D

4.1.2. HTNS Schedule B

Rate Mileage	1			ì	dditiona s or Fra	
	1	2	3	1	2	3
0-292	\$.0429	\$.0351	\$.0351	\$.0143	\$.0117	\$.0117
293-430	\$.0429	\$.0351	\$.0351	\$.0143	\$.0117	\$.0117
431+	\$.0429	\$.0351	\$.0351	\$.0143	\$.0117	\$.0117

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4.1.1. HTNS Schedule A

MO. PUBLIC SERVICE COMM.

Rate Mileage	Initial 18 Seconds or Fraction				ddition	
	1	2	3	1	2	3
0-292	\$.0693	(a) ^{5.54}	\$.0693	\$.0231	(a) 1.548	\$.0231
293-430	\$.0757	(á)	\$.0757	\$.0252	(a)	\$.0252
431+	\$.0841	(a) ² ₹	\$.0841	\$.0280	(a) ²²⁴	\$.0280

(a) A discount rate of 20% applies to this rate period. The discount applies to the charges for tritail usage during the discount period. If the charges include a fraction of a mill, the fraction is rounded MAY 6 1996 10+ R.S.# 1 down to the next whole mill.

4.1.2. HTNS Schedule B

Each Addition Seconds or Fraction Initial 18 Seconds Rate or Fraction Mileage 3 2 3 1 2 1 (b) 5 (b)°°° \$.0138 \$.0414 0-292 S.0414 \$.0138 (b) 373 293-430 \$.0472 (b) \$.0472 \$.0157 \$.0157 (b)5 (b) 5/2/-\$.0559 \$.0559 \$.0186 \$.0186 431+

(b) A discount rate of 25% applies to this rate period. The discount is applied to the charges for total usage during the discount rate period. If the

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4.1.3. HTNS Schedule C

APR 5 1996

Rate Mileage	Initial 18 Seconds or Fraction			Each P (Second	iblio Services is or Fi	SSOURI Red Comm raction	issior
	1	2	3	1	2	3	
0-292	\$.0222	\$.0156	\$.0156	\$.0074	\$.0052	\$.0052	I/R
293-430	\$.0222	\$.0156	\$.0156	\$.0074	\$.0052	\$.0052	I/R
430+	\$.0222	\$.0156	\$.0156	\$.0074	\$.0052	\$.0052	I/R

D

4.2. <u>Switched Digital Network Services Periods</u>

The rates apply for all days of the week including holidays. Rate period 1 is 8:00 AM to 5:00 PM Monday through Friday. Rate period 2 is 5:00 PM to 11:00 PM Sunday through Friday. Rate period 3 is 11:00 PM to 8:00 AM Sunday through Friday, all day Saturday, and 8:00 AM to 5:00 PM on Sunday.

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computed charges include a fraction of a mill, the fraction is rounded down to the next whole MAINTERNICE COMM:

4.1.3. HTNS Schedule C

Rate Mileage	Initial 18 Seconds or Fraction			Each A	nal 6 raction	
	1	2	3	1	2	3
0-292	\$.0220	(c) ^{//54}	\$.0220	\$.0073	· (C)	\$.0073
293-430	\$.0254	(c) ^{5,778}	\$.0254	\$.0085	.w595 (C)	\$.0085
430+	\$.0309	(c) ^{2,763}	\$.0309	\$.0103	(C)	\$.0103

(c) A discount rate of 30% applies to this rate period. The discount rate is applied to the charges for total usage during the discount period. If the computed charges include a fraction of a mill, the fraction is rounded down to the next whole mill.

4.2. <u>Switched Digital Network Services Periods</u>

The rates apply for all days of the week including holidays. Rate period 1 is 8:00 AM to 5:00 PM Monday through Friday. Rate period 2 is 5:00 PM to 11:00 PM Sunday through Friday. Rate period 3 is 11:00 PM to 8:00 AM Sunday through Friday, all day Saturday, and 8:00 AM to 5:00 PM on Sunday.

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Rate Period	Times	Available	MO. PUBLIC SERVICE CO Days Applicable
	From	To, but not including	
1	8:00 AM	5:00 PM	Monday-Friday
2	5:00 PM	11:00 PM	Sunday-Friday
3	MA 00:8	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday
	11:00 PM	8:00 AM	All Days

4.2.1. HTNS Schedule E

Rate Miles	Initial 18 Seconds or Fraction			Each Additiona 6 Seconds or Fraction		nds
	1	2	3	1	2	3
0-55	\$.0291	\$.0234	\$.0207	\$.0097	\$.0078	\$.0069
56-over	\$.0384	\$.0306	\$.0276	\$.0128	\$.0102	\$.0092

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4.2.2. HTNS Schedule F

		MO. PUBLIC SERVICE (BARBAR
Rate Period	Initial 30 Second or Fraction	Each Additional	Olatiat -
1 2 3	\$.1325 \$.1220 \$.1220	\$.0105 \$.0084 \$.0084	

4.2.3. HTNS Schedule G

Rate Period	Initial 18 Seconds or Fraction		6 Se	ditional conds action
1 2 3	\$.6759 \$.6759 \$.6759		\$.0653 \$.0653 \$.0653	

4.3. HTNS 800 SWITCHED INBOUND Service

4.3.1. Application Periods

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HTNS 800 SWITCHED INBOUND Service rates apply for all days of the week including holidays. Rate period 1 is 8:00 AM to 5:00 PM Monday through Friday. Rate period 2 is 5:00 PM to 11:00 PM Sunday through Friday. Rate period 3 is 11:00 PM to 8:00 AM Sunday through Friday, all day Saturday, and 8:00 AM to 5:00 PM on Sunday.

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Rate Period	Times App	olicable	APAYS5 1996 Applicable
	From	To, but not including	MISSOURI Public Service Commission
1	8:00 AM	5:00 PM	Monday-Friday
2	5:00 PM	11:00 PM	Sunday-Friday
3	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday
	11:00 PM	MA 00:8	All Days

4.3.2. Rate Per Hour of Use

Rate Per Hour of Use				
RatePeriod 1	RatePeriod 2	RatePeriod 3		
\$15.60	\$15.60	\$15.60	I	

4.4. HTNS DEDICATED INBOUND 800 Service

4.4.1. <u>Application Periods</u>

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HTNS DEDICATED INBOUND 800 Service rates apply for all days of the week including holidays. Rate period 1 is 8:00 AM to 5:00 PM Monday through Friday. Rate period 2 is 5:00 PM to 11:00 PM Sunday through Friday. Rate period 3 is 11:00 PM to 8:00 AM Sunday through Friday, all day Saturday, and 8:00 AM to 5:00 PM on Sunday.

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Rate Period	Times Ap	Times Applicable		COMM
	From	To, but not including		
1	MA 00:8	5:00 PM	Monday-Friday	
2	5:00 PM	11:00 PM	Sunday-Friday	
3	8:00 AM	11:00 PM	Saturday	
	8:00 AM	5:00 PM	Sunday	
	11:00 PM	8:00 AM	All Days	

4.3.2. Rate Per Hour of Use

Rate Per Hour of Use				
RatePeriod 1	RatePeriod 2	RatePeriph 3		
\$15.43	\$15.43	CA\$15.43		

HTNS DEDICATED INBOUND 800 Service 4.4.

4.4.1.

HTNS DEDICATED INBOUND 800 Service Commission apply for all days of the week included rates of the week included apply for all days of the week included apply for all PM Monday through Friday. Rate period 2 is 5:00 PM to 11:00 PM Sunday through Friday. Rate period 3 is 11:00 PM to 8:00 AM Sunday through Friday, all day Saturday, and 8:00 AM to 5:00 PM on Sunday. FILED

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Rate Period	Times Ap	plicable	MO. PUBLIC SERVICE DON Days Applicable
	From	To, but not including	
1	8:00 AM	5:00 PM	Monday-Friday
2	5:00 PM	11:00 PM	Sunday-Friday
3	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday
	11:00 PM	8:00 AM	All Days

4.4.2. Rate Per Hour of Use

Rate Per Hour of Use				
RatePeriod 1	RatePeriod 2	RatePeriod 3		
\$ 7.43	\$7.43	\$7.43		

4.5. HTNS Schedule W

4.5.1. Rates are applied on a per second basis, irrespective of mileage, time-of-day, or day-of week.

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4.5.2. HTNS Schedule W. Switched Option MO. PUBLIC SERVICE COMM.

Rate Period	Initial 18 Seconds or Fraction		Each Add'l 6 Seconds or Fraction
All	\$.0648		\$.0216

4.5.3. HTNS Schedule W. Dedicated Option

Rate Period	Initial 18 Seconds or Fraction		Each Add'l 6 Seconds or Fraction
All	\$.0390		\$.0130

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4.6. <u>Connection Fees</u> (Excluding HTNS Schedule W)

The Company charges a one-time fee for installation of service for customers in accordance with the MSSOURI schedule:

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Refer to rates in AT&T FCC Tariff No. 12 Option 25.

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Connection Fees (Excluding HTNS Schedule W) 4.6. MO. PUBLIC SERVICE COMM.

The Company charges a one-time fee for installation of service for customers using only intrastate service in accordance with the following schedule:

Switched Service (including 800):

\$200 per location.

Single dedicated outbound line* (can be assigned an 800 number)

\$880 per line.

Inbound 800**

\$200 per line.

(with dedicated LEC line):

Adding or Converting ports

(channels, lines) on existing T-1:

\$20 per port.

New T-1s:

\$1,968 or the areaspecific tariffed rate from standard tariffs, whichever is lower. (Applicable installation charge will be provided by Hertz).

* Rate Option 1 Measured Remote Port
** Rate Option 2 Measured Remote Port with Port Acces CANGEL Rumber (PATM)

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4.7. Monthly Fees (Excluding HTNS Schedule W) APR 5 1998

The Company charges monthly fees for continuing service in accordance with the schedule below for cost per minute) for the service.

Refer to rates in AT&T FCC Tariff No. 12 Option 25.

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Monthly Fees (Excluding HTNS Schedule W) 4.7.

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The Company charges monthly fees for continuing service in accordance with the schedule below for customers using only intrastate service. These charges are in addition to any usage charges (cost per minute) for the service.

Switched Service

\$20 per month, per location, regardless of the number of lines (telephone numbers). Additional lines added no charge.

Single dedicated outbound line: *

\$116 per month, plus an additional \$2.50 per month for each access mile between customer location, and point-of-presence (POP) within the LATA.

Special inbound 800 lines: **

\$35 per month per line.

Adding or Converting ports on existing T-1's

\$5 per month per line.

New T-1's

\$672 per month, plus \$37.20 monthly per access mile from customer to POP, or standard

Rate Option 2 Measured Remote Port with Port Access Telephone Number (PATM)

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4.8. HTNS Schedule W Connection Fees

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The Company charges the following fees for installation of Schedule W service for customers using only intrastate service:

- 4.8.1. There is no installation charge for switched access service. There are also no charges for additions, changes or deletions to switched access service.
- 4.8.2. For dedicated access service, there is an installation charge billed by the LEC.
- 4.8.3. T-1 links between the End User's location and the Underlying Carrier's point of presence are subject to a \$400 installation charge per circuit.
- 4.8.4. There is a one-time charge of \$50.00 for 800 vanity numbers (<u>i.e.</u>, any specific number a Customer may ask for).

4.9. HTNS Schedule W Monthly and Other Charges

The Company charges monthly fees for continuing Schedule W service in accordance with the schedule below for customers using only intrastate service. These charges are in addition to any usage charges for the service.

4.9.1. For 64k digital data services of circuit length 0-100 airline mileage, the monthly fee is \$83.48 plus \$1.26 per airline mileage per circuit.

4.9.2.

For 64k digital data services of circuit length 100+ airline mileage, the monthly fee is \$184.18 plus \$0.27 per airline mileage per circuit.

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- 4.9.3. For T-1 links, the monthly fee is \$2,650 pplus \$4.44 per airline mileage per circuit.
- 4.9.4. The Customer will be provided with pottor service Commission verified account codes at no cost. Validated Commission accounting codes will be provided at \$15.00 per billing telephone number. A Schedule of Codes will be provided to the Customer.
- 4.9.5. A local loop charge by the LEC will be billed each month.

4.10. HTNS Schedule M

Rates are applied on a per second basis, irrespective of mileage, with the day rate period being 8:00 am to, but not including 5:00 pm every day, and the non-day rate period being all other times.

4.10.1. HTNS Schedule M, Dedicated Access Outbound

Rate Period	Initial 30 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0675	.0135
Non-Day	.0675	.0135

4.10.2. HTNS Schedule M, Dedicated Access Inbound

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Rate Period	Initial 30 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0675	.0135
Non-Day	.0675	.0135

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- 4.9.3. For T-1 links, the monthly fee is 63,650CECEMM. \$4.44 per airline mileage per circuit.
- 4.9.4. The Customer will be provided with non-verified account codes at no cost. Validated accounting codes will be provided at \$15.00 per billing telephone number. A Schedule of Codes will be provided to the Customer.
- 4.9.5. A local loop charge by the LEC will be billed each month.

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4.10.3. HTNS Schedule M. Switched Access Outpound 1996

		ANSSOLIRI	_
Rate Period	Initial 30 Seconds or Fraction	Public Service Commo Seconds or Fraction	nission
Day	.0785	.0157	I
Non-Day	.0785	.0157	I

4.10.4. HTNS Schedule M, Switched Access Inbound

Rate Period	Initial 30 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0785	.0157
Non-Day	.0785	.0157

4.11. HTNS Schedule H, Switched Outbound Service

The day rate period is 8:00 am, to but not including 5:00 pm Monday through Friday. The evening rate period is 5:00 pm, to but not including 11:00 pm Sunday through Friday. The night rate period is 11:00 pm, to but not including 8:00 am on weekdays, all day Saturday, and 11:00 pm, to but not including 5:00 pm Sunday.

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Rate Period	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0714	.0238
Evening	.0642	.0214
Night	.0642	.0214

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4.10.3. HTNS Schedule M, Switched Access Outbound FIVED

		UEC 20 1	993
Rate Period	Initial 30 Seconds or Fraction	Addition MISSO U Sec olids Service C Fraction	Ri ommission
Day	.0785	.0135	
Non-Day	.0785	.0135	

4.10.4. HTNS Schedule M. Switched Access Inbound

Rate Period	Initial 30 Seconds or Fraction	Additional 6 Seconds or Fraction NCELLED
Day	.0785	.0135
Non-Day	.0785	.0135

4.11. HTNS Schedule H. Switched Outbound Service

The day rate period is 8:00 am, to but not including source commissions of the day rate period is 8:00 pm Monday through Friday. The evening rate period is 5:00 pm, to but not including 11:00 pm Sunday through Friday. The night rate period is 11:00 pm, to but not including 8:00 am on weekdays, all day Saturday, and 11:00 pm, to but not including 5:00 pm Sunday.

Rate Period	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0714	.0238
Evening	.0642	.0214
Night	.0642	.0214

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HTNS Schedule S
The day rate period is 8:00 am, to but not including 5:00 pm Monday through Friday. The evening rate period is 5:00 pm, to but not including 11:00 pm Sunday CC 20 1993 through Friday. 4.12. is 5:00 pm, to but not including in. or pm to through Friday. The night rate period is 11:00 pm to but not including 8:00 am on weekdays, all day of the Commission Saturday, and 11:00 pm, to but not including 5:00 pine Commission Sunday.

4.12.1. Switched

Rate Period Band 292	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0693	.0231
Evening	.0555	.0185
Night	.0555	.0185

Rate Period Band 430	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0757	.0252
Evening	.0606	.0202
Night	.0606	.0202

Rate Period Band 999	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0841	.0280
Evening	CANCELLED	.0224
Night	.0673	.0224

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4.12.2. <u>Dedicated</u>

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		MISSOURI
Rate Period Band 292	Initial 18 Seconds or Fraction	Additionation Seconds or Fraction
Day	.0414	.0138
Evening	.0311	.0104
Night	.0311	.0104

Rate Period Band 430	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0472	.0157
Evening	.0354	.0118
Night	.0354	.0118

Rate Period Band 999	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0559	.0186
Evening	.0419	.0140
Night	.0419	.0140

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4.12.3. Custom On-Net

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		MISSOURI	
Rate Period Band 292	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction	on
Day_	.0220	.0073	
Evening	.0154	.0051	
Night	.0154	.0051	

Rate Period Band 430	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0254	.0085
Evening	.0178	.0060
Night	.0178	.0060

Rate Period Band 999	Initial 18 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0309	.0103
Evening	.0216	.0072
Night	.0216	.0072

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4.13. HTNS Schedule I

The day rate period is 8:00 am, to but not including 5:00 pm Monday through Friday. The evening rate Missouri is 5:00 pm, to but not including 11:00 pm Sublita Service Commission through Friday. The night rate period is 11:00 pm, to but not including 8:00 am on weekdays, all day Saturday, and 11:00 pm, to but not including 5:00 pm Sunday.

4.13.1. <u>Dedicated 800</u>

Rate Period	Initial 30 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.0619	.0124
Evening	.0619	.0124
Night	.0619	.0124

4.13.2. <u>Switched 800</u>

Rate Period	Initial 30 Seconds or Fraction	Additional 6 Seconds or Fraction
Day	.1287	.0257
Evening	.1287	.0257
Night	.1287	.0257

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4.14. Option O and FlexOne

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Level I requires no monthly dollar commitment. Level I rates are 20% less than HTNS Schedule A, B, HTNS 800 Switched Inbound, and HTNS Dedicated 800 service.

Level II requires a \$50 monthly dollar commitment. Level II rates are 25% less than HTNS Schedule A, B, HTNS 800 Switched Inbound, and HTNS Dedicated 800 service.

4.15. Option S47

This is a switched outbound offering only.

Level I requires no monthly dollar commitment. Level I rates are 20% less than HTNS Schedule A.

Level II requires a \$50 monthly dollar commitment. Level II rates are 25% less than HTNS Schedule A.

4.16. Option P

Refer to rates under Schedule W.

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SECTION 5 - HERTZ TECHNOLOGIES TRAVEL CARD

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5.1. The Hertz Technologies Travel Card is a presubscribed MISSOURI service of the Hertz Technologies network available to all Commission customers subscribing to Hertz Technologies services. The Hertz Technologies Travel Card offers Long Distance Calling as specified in 5.1.1. following.

5.1.1. <u>Rates</u>

5.1.1.A. <u>Usage Rates</u>

The Usage Rates for the service obtained under the Hertz
Technologies Travel Card for domestic usage is \$.22 per minute for the first minute or fraction thereof and \$.022 for each additional 6 seconds or fraction thereof for each completed call originated from or terminated to the Message Center. The Customer is charged for each completed call terminating at the Message Center, whether or not the Customer's call originating at the Message Center is completed.

5.1.1.B. Surcharge

In addition to the rates listed in 5.1.1.A. preceding, there is a surcharge of \$.22 per completed call originating at the Message Center and terminating at any

location.

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SECTION 5 - HERTZ TECHNOLOGIES TRAVEL CARD

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5.1. The Hertz Technologies Travel Card is a presubscribilit Service Commission service of the Hertz Technologies network available to all customers subscribing to Hertz Technologies services. The Hertz Technologies Travel Card offers Long Distance Calling as specified in 5.1.1. following.

5.1.1. <u>Rates</u>

5.1.1.A. <u>Usage Rates</u>

The Usage Rates for the service obtained under the Hertz Technologies Travel Card for domestic usage is \$.29 per minute for the first minute or fraction thereof and \$.029 for each additional 6 seconds or fraction thereof for each completed call originated from or terminated to the Message Center. The Customer is charged for each completed call terminating at the Message Center, whether or not the Customer's call originating at the Message Center is completed.

5.1.1.B. Surcharge

In addition to the rates listed in 5.1.1.A. preceding, there is a surcharge of \$.29 per completed call originating at the Message Center and terminating at any location.

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5.1.1.C. Examples of Hertz Technologies
Travel Card Charges

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Complete Call:

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Customer dials the 800 number to access the Message Center. The Message Center answers. The Customer chooses to check voice mail and fax mail and spends 5 minutes and 32 seconds in the Message Center. The Customer then decides to make a call from their location (Location A) to another location (Location B). They dial Location B and talk for 5 minutes and 15 seconds before hanging up. The charge to the Customer is \$2.62.

 Call to Message Center
 1.23 - 5min 32sec

 Surcharge A to B
 0.22

 A to B
 1.17 - 5min 15sec

 Total
 2.62

Customer dials the 800 number to access the Message Center. Message Center answers. The Customer chooses to check voice mail and fax mail and spends 5 minutes and 32 seconds in the Message Center. The Customer then decides to make a call from their location (Location A) to another location (Location B). They dial Location B and talk for 5 minutes and 15 seconds. The Customer then decides to reoriginate back to the Message Center to make a call from Location A to a new location (Location C). They talk for 10 minutes and 19 seconds before JAN 1 9 1994

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5.1.1.C. Examples of Hertz Technologies Travel Card Charges MISSOURI Public Service Commission

Complete Call:

Customer dials the 800 number to access the Message Center. The Message Center answers. The Customer chooses to check voice mail and fax mail and spends 5 minutes and 32 seconds in the Message Center. The Customer then decides to make a call from their location (Location A) to another location (Location B). They dial Location B and talk for 5 minutes and 15 seconds before hanging up. The charge to the Customer is \$3.45.

Call to Message Center 1.62 - 5min 32sec Surcharge A to B 0.29 A to B 1.45 - 5min 15sec Total 3.45

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Customer dials the 800 number to access the Message Center. Message Center answers. Customer chooses to check voice mail and fax mail and spends 5 minutes and 32 seconds in the Message Center. The Customer then decides to make a call from their location (Location A) to another location (Location B). They dial Location B and talk for 5 minutes and 15 seconds. The Customer then decides to reoriginate back to the Message Center to make a call from Location A to a new location (Location C). They talk for 10 minutes and 19 seconds before hanging up. The charge to the Customer is \$6.76.

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hanging up. The charge to that 20 1993 Customer is \$5.13.

Call to Message Center 1.2 Public Service Commission 0.22

A to B 1.23 - 5min 15sec

 Surcharge A to C
 0.22

 A to C
 2.29 - 10min 19sec

Total 5.13

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HERTZ TECHNOLOGIES, INC.

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Call to Message Center 1.62 - 5min 32sec

Surcharge A to B 0.29

A to B 1.45 - 5min 15sec

Surcharge A to C 0.29 A to C 3.02 - 10min 1

3.02 - 10min 19sec
Total 6.76

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Incomplete Calls:

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Customer dials the 800 number MASSOURI access the Message Centerublic Bervice Commission Message Center answers. The Customer chooses to make a call from their location (Location A) to another location (Location B). They dial Location B but they receive a busy signal or no answer. The charge to the Customer is \$0.22.

Call to Message Center 0.22 - 1st minute No charge (incomp.) A to B

Customer dials the 800 number to access the Message Center. Message Center answers. The Customer chooses to check voice mail and fax mail and spends 5 minutes and 32 seconds in the Message Center. The Customer then decides to make a call from their location (Location A) to another location (Location B). They dial Location B but they receive a busy signal or no answer. The charge to the Customer is \$1.23.

Call to Message Center 1.23 - 5min 32sec A to B

No charge (incomp.) 1.23

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Incomplete Calls:

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Customer dials the 800 number to access the Message Center. The Message Center answers. The Customer chooses to make a call from their location (Location A) to another location (Location B). They dial Location B but they receive a busy signal or no answer. The charge to the Customer is \$0.29.

Call to Message Center 0.29 - 1st minute
A to B No charge (incomp.)
Total 0.29

Customer dials the 800 number to access the Message Center. The Message Center answers. The Customer chooses to check voice mail and fax mail and spends 5 minutes and 32 seconds in the Message Center. The Customer then decides to make a call from their location (Location A) to another location (Location B). They dial Location B but they receive a busy signal or no answer. The charge to the Customer is \$1.62.

Call to Message Center 1.62 - 5min 32sec
A to B No charge (incomp.)
Total 1.62

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