



April 28, 2014

Missouri Public Service Commission  
Governor Office Building  
200 Madison  
P.O. Box 360  
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to the P.S.C. MO. No. 22 General Exchange Tariff for Embark Missouri, Inc. d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with an April 28, 2014 issue date and a proposed effective date of April 29, 2014. The following revisions are included with this filing:

Section 33	Seventh Revised Page 4.57	Section 39 (Cont'd)	Second Revised Page 35
	Original Page 4.58		First Revised Page 36
Section 39	Second Revised Page 32		Original Page 37
	First Revised Page 32.1		Original Page 38
	Second Revised Page 33		Original Page 39
	First Revised Page 34		

This filing introduces two new bundle options for business customers. Core Connect 2 and Core Connect 2 LITE will share the regulations previously tariffed for Core Connect and Core Connect LITE. Those bundles are being renamed "Core Connect 1" and "Core Connect 1 LITE" and the CORE CONNECT regulations will apply for the existing and the new bundles. Consequently, a number of regulations are moved to different pages and are being revised to accommodate multiple bundle options. These revisions do not impact current customers or the manner in which their services will continue to be provided.

The most notable revision is the removal of the discount table in conjunction with term plans. The rate table has been expanded to include the applicable discounts in the monthly rates. This simplified change in presentation does not result in any rate or discount changes for customers who are already subscribed to a Core Connect bundle under a term plan.

Also under this filing, an existing promotional offer is being revised and extended while another is being introduced for business customers who are not subscribed to the Company's High Speed Internet service, when they subscribe to Core Connect 2 or Core Connect 2 LITE.

If you have any questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)  
Richard Moore, CenturyLink

MO 14-02 (EQ)

**ROBYN CRICHTON**

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SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

115. Nonrecurring Add a Line Business Promotion

During the period **April 29, 2014** through **December 31, 2014**, business Core Connect **2** (C)  
**and Core Connect 2 LITE** customers may be eligible for a waiver of all nonrecurring (C)  
charges (excluding charges applicable for inside wiring, construction, or CPE installation)  
that are otherwise applicable when they order additional Core Connect packages.

To be eligible, customers who are contacted by the Company or who contact the Company (C)  
and request this promotion must subscribe to an additional Core Connect **2** or **Core** (C)  
**Connect 2 LITE** package under a term discount plan. The additional line(s), up to a  
maximum of nine, may be at the same or different locations but must be billed under the  
same account. This promotional offer may not be combined with other discounts unless  
otherwise specified.

116. Simple Choice Unlimited \$10 for 24 w/PRISM Promotion

During the period November 2, 2012 through December 31, 2014, residential customers  
may be eligible for a \$10 bill credit for 24 months. To be eligible, customers who are  
contacted by the Company or contact the Company and request this promotion must be a  
new subscriber or a current subscriber to the Company's Simple Choice Unlimited local  
package, and must be a new subscriber to the Company's non-regulated PRISM video  
service, and must agree to maintain both the Company's qualifying local package, and the  
Company's PRISM video service for a minimum of 12 months.

The initial bill credit will be reflected on the customer's first or second invoice following the  
customer's acceptance of this offer and will continue for 23 consecutive months thereafter.  
If a customer discontinues any of the qualifiers prior to the end of the 24 month period, no  
additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits  
to take the customer's billed amount below zero.

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SPECIAL EQUIPMENT AND ASSEMBLIES

III. SPECIAL PROMOTIONS (Cont'd)

A. From time to time, the Telephone Company may ... (Cont'd)

117. Core Connect 2 MRC Discount

From April 29, 2014 through December 31, 2014, business customers who are not currently subscribed to the Company's High Speed Internet (HSI) service may be eligible for a discount when they subscribe to HSI with Core Connect 2 or Core Connect 2 LITE bundles. To receive the discount, customers must subscribe to Core Connect 2 or Core Connect 2 LITE under a two or three-year term discount plan (TDP).

Eligible customers will receive a \$10 monthly discount on the Core Connect 2 initial bundle rate or a \$15 monthly discount on the Core Connect 2 LITE initial bundle rate, for the first twelve months of a two or three-year TDP. Eligible customers will also receive a \$5 monthly discount on the Core 2 or Core 2 LITE additional bundle rate for the first twelve months of a two or three-year TDP.

If a customer discontinues any of the required services during the first year of the TDP, the discounts applied under this promotion will be rescinded and charges will be reflected on the customer's next or final bill in addition to other applicable early termination liability charges.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions.

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SPECIAL PACKAGED OFFERINGS

X. CORE CONNECT

A. Description

1. CORE CONNECT **is an** optional enrollment **plan** that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate. (T)
2. **CORE CONNECT bundles are available under a** one-year, two-year or three-year term plans **and are available on a month-to-month basis as specified in E. following.** (T)  
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(M) Material previously found on this page now appears on Pages 36 and 37.

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P.S.C.MO.-No. 22 Section 39  
GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.  
d/b/a CenturyLink

First Revised Page 32.1  
Cancels Original Page 32.1

SPECIAL PACKAGED OFFERINGS

X. CORE CONNECT (Continued)

A. Description (Continued)

3. Reserved for future use

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(M) Material previously found on this page now appears on Page 37.

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SPECIAL PACKAGED OFFERINGS

X. CORE CONNECT (Continued)

B. Regulations

1. **CORE CONNECT** customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated **512 or 768 Kbps HSI**. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT. (M)  
(M)
2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location. (T)
3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service. **Early termination liability charges for customers who subscribe to CORE CONNECT under a Term Discount Plan are as specified in C. following.** (T)  
(T)
4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
9. This plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

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SPECIAL EXCHANGE SERVICES

X.. CORE CONNECT (Continued)

C. Term Discount Plan

1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.
2. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
3. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the tariffed **rates in** effect when those lines are added.
4. Upon expiration of a TDP, the TDP discounts specified in **E.** following will expire, and the customer will be charged at the then prevailing **month-to-month** rate. If the customer renews the TDP or signs up for a new TDP, the tariffed **rates then** in effect will apply for the new or renewed TDP.
5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

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SPECIAL PACKAGED OFFERINGS

X. CORE CONNECT (Continued)

D. **Application of Rates**

1. The monthly rates include the Local Exchange Service, EAS, and features only. These rates do not include the monthly charges for **HSI or for** the qualifying long distance plan, **if applicable**.
2. Service Connection Charges, as described in Section 30 apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Connection Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from CORE CONNECT back to Local Exchange Service.
4. Customers may subscribe to Metropolitan Calling Area (MCA), where available as specified in Section 48 of this Tariff, for a discounted rate of \$5.00 per month. **The designated MCA NPA/NXX is required.**

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SPECIAL EXCHANGE SERVICES

X. CORE CONNECT (Continued)

E. Rates and Charges

1. **Core Connect 1** <sup>[1]</sup>

Business Individual Line Service or Key Trunk Service

Rotary Hunt Service (optional)

Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy

Call Forward No Answer

Enhanced Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Return Call

SignalRing

Repeat Dial

Message Waiting

Voicemail <sup>[2]</sup>

Exchanges	Per Location, Per Month				
	Initial Bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle			
	All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
Buckner, Ferrelview, Jefferson City, Kearney, Lake Lotawana, Lebanon, Lone Jack, Oak Grove, Odessa, Platte City, Pleasant Hill, Rolla, Russellville, Warrensburg, Weston	\$60.00	\$30.00	\$25.00	\$22.50	\$20.00
Appleton City, Butler, California, Centertown, Clinton, Harrisonville, Henrietta, Holden, Lexington, Maryville, Newburg, Norborne, Salem, Waynesville, Wellington	70.00	40.00	35.00	32.50	30.00
All Other Exchanges	80.00	50.00	45.00	42.50	40.00

<sup>[1]</sup> Customers must **also** subscribe to the Embarq Communications, Inc. Business Assist Advantage - Business Unlimited (**Option 2**) long distance plan for each Core Connect 1 line or trunk subscribed.

<sup>[2]</sup> Deregulated service.

(M) Material now found on this page previously appeared on Pages 32, 33, and 35.

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SPECIAL EXCHANGE SERVICES

X. CORE CONNECT (Continued)

E. Rates and Charges (Continued)

2. **Core Connect 1 LITE**

Business Individual Line Service or Key Trunk Service

Rotary Hunt Service (optional)

Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy

Call Forward No Answer

Enhanced Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Return Call

SignalRing

Message Waiting

Voicemail <sup>[1]</sup>

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Exchanges	Per Location, Per Month				
	Initial Bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle			
		All Terms	Month-to-Month <sup>[2]</sup>	One Year Term	Two Year Term
Buckner, Ferrelview, Jefferson City, Kearney, Lake Lotawana, Lebanon, Lone Jack, Oak Grove, Odessa, Platte City, Pleasant Hill, Rolla, Russellville, Warrensburg, Weston	\$60.00	\$30.00	\$25.00	\$22.50	\$20.00
Appleton City, Butler, California, Centertown, Clinton, Harrisonville, Henrietta, Holden, Lexington, Maryville, Newburg, Norborne, Salem, Waynesville, Wellington	70.00	40.00	35.00	32.50	30.00
All Other Exchanges	80.00	50.00	45.00	42.50	40.00

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[1] Deregulated service.

[2] Core Connect 1 LITE customers must **initially** subscribe to a one-year, two-year or three-year term plan. **Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.**

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SPECIAL EXCHANGE SERVICES

X. CORE CONNECT (Continued)

E. Rates and Charges (Continued)

3. Core Connect 2 <sup>[1]</sup>

Business Individual Line Service or Key Trunk Service

Rotary Hunt Service (optional)

Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy

Call Forward No Answer

Enhanced Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Return Call

SignalRing

Repeat Dial

Selective Call Rejection

Message Waiting

Voicemail <sup>[2]</sup>

Exchange	Per Location, Per Month				
	Initial Bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle			
		All Terms	Month-to-Month	One Year Term	Two Year Term
All Exchanges	\$55.00	\$35.00	\$30.00	\$27.50	\$25.00

<sup>[1]</sup> Customers must also subscribe to the Embarq Communications, Inc. Business Assist Advantage - Business Unlimited (Option 3) long distance plan for each Core Connect 2 line or trunk subscribed.

<sup>[2]</sup> Deregulated service.

(N)

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SPECIAL EXCHANGE SERVICES

X. CORE CONNECT (Continued)

E. Rates and Charges (Continued)

4. Core Connect 2 LITE

Business Individual Line Service or Key Trunk Service  
 Rotary Hunt Service (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy
- Call Forward No Answer
- Enhanced Call Waiting
- Call Waiting ID
- Three-Way Calling
- Three-Way Calling with Transfer
- Return Call
- SignalRing
- Message Waiting
- Selective Call Rejection
- Voicemail <sup>[1]</sup>

(N)

Exchanges	Per Location, Per Month				
	Initial Bundle	2 <sup>nd</sup> through 10 <sup>th</sup> bundle			
	All Terms	Month-to-Month <sup>[3]</sup>	One Year Term	Two Year Term	Three Year Term
All Exchanges	\$60.00	\$35.00	\$30.00	\$27.50	\$25.00

[1] Deregulated service.

[2] Core Connect 2 LITE customers must initially subscribe to a one-year, two-year or three-year term plan. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.

(N)