

CUSTOMER NOTICE

Due to recent changes mandated by the Federal Communications Commission (FCC), the Company must raise its local service rates for Residential service to a minimum of \$16.00 per line, per month. Accordingly, effective December 1, 2014, Citizens Telephone Company's local rates for Residential service will increase from \$14.00 to \$16.00 per month. Local rates for Business service will also increase from \$18.00 to \$20.00 per month.

If you have any questions regarding this increase, please contact our Customer Service Office at (660) 584-2111.