

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (cont'd)

Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc. MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone: 1	\$42.99	
Zone: 2	\$47.99	
Zone: 3	\$44.99	
Zone: 4	\$42.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (cont'd)

Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc. MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone: 1	\$39.99	
Zone: 2	\$44.99	
Zone: 3	\$41.99	
Zone: 4	\$39.99+	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (Cont'd)

Residential RLD-4 Service:

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Inc., MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone: 1 \$37.99 I
Zone: 2 \$42.99 I
Zone: 3 \$39.99 I
Zone: 4 \$37.99 I

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLI Service (cont'd)

Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications Inc., MO PSC Tariff No. 1.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$27.99
Zone 2	\$32.99
Zone 3	\$29.99
Zone 4	\$27.99

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: February 24, 2005

Effective: March 29, 2005

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago IL, 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$63.99
Zone 2	\$65.99
Zone 3	\$63.99
Zone 4	\$67.99

RLJ Savings Plan ^{1/}

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

^{1/} Effective January 1, 2010, this plan will no longer be available to new customers.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$63.99
Zone 2	\$65.99
Zone 3	\$63.99
Zone 4	\$67.99

RLJ Savings Plan

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: A \$10.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

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CANCELLED
January 1, 2010
Missouri Public
Service Commission
JL-2010-0362

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FILED
Missouri Public
Service Commission
JL-2009-0775

N
N

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$63.99 I
Zone 2	\$65.99 I
Zone 3	\$63.99 I
Zone 4	\$67.99 I

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Effective: June 1, 2008

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago, IL 60601

CANCELLED
June 1, 2009
Missouri Public
Service Commission
JL-2009-0775

FILED
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$53.99
Zone 2	\$55.99
Zone 3	\$53.99
Zone 4	\$57.99

ALL MATERIAL ON THIS PAGE IS NEW.

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Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Ave.
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service (Cont'd)

RLJ Savings Plan II 1/

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

Residential RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ Service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

1/ Effective June 9, 2010, this plan will no longer be available to new customers.

Issued: May 10, 2010

Effective: June 9, 2010

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service (Cont'd)

RLJ Savings Plan II

The Company will offer the following plan to new customers of Residential RLJ Service.

Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, b) intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services MO PSC Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service (Cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW

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Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JL-2010-0362

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLJ Service (Cont'd)

Termination: (Cont'd)

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$62.99 (l)
Zone 2	\$68.99 (l)
Zone 3	\$62.99 (l)
Zone 4	\$62.99 (l)

¹ Effective March 1, 2015, this service will no longer be available to new subscribers.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service¹

(N)

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$57.99
Zone 2	\$63.99
Zone 3	\$57.99
Zone 4	\$57.99

¹ Effective March 1, 2015, this service will no longer be available to new subscribers.

(N)

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$57.99	
Zone 2	\$63.99	
Zone 3	\$57.99	
Zone 4	\$57.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge

Zone 1	\$54.99	
Zone 2	\$60.99	
Zone 3	\$54.99	
Zone 4	\$54.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$52.99
Zone 2	\$58.99
Zone 3	\$52.99
Zone 4	\$52.99

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intralATA toll provider for intralATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intralATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection. D/N

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$42.99
Zone 2	\$48.99
Zone 3	\$42.99
Zone 4	\$42.99

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$42.99
Zone 2	\$48.99
Zone 3	\$42.99
Zone 4	\$42.99

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service (Cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLK Service (Cont'd)

Termination: (Cont'd)

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$42.99	
Zone 2	\$47.99	
Zone 3	\$42.99	
Zone 4	\$42.99	

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$39.99	
Zone 2	\$44.99	
Zone 3	\$39.99	
Zone 4	\$39.99	

Issued: September 21, 2010

Effective: October 1, 2010

Griselda Antu
Tariff Author- E02F69
600 Hidden Ridge
Irving, TX 75038

CANCELLED
July 1, 2011
Missouri Public
Service Commission
JL-2011-0612

FILED
Missouri Public
Service Commission
JL-2011-0171

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$37.99 I
Zone 2	\$42.99
Zone 3	\$37.99 {
Zone 4	\$37.99 I

Issued: January 18, 2008

Effective: February 1, 2008

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available:
Call Waiting, Caller ID, Anonymous Call Rejection. D/N

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$27.99
Zone 2	\$32.99
Zone 3	\$27.99
Zone 4	\$27.99

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, 3-Way Calling, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1	\$27.99
Zone 2	\$32.99
Zone 3	\$27.99
Zone 4	\$27.99

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service (Cont'd)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.1 Service Offerings (Cont'd)

Residential RLL Service (Cont'd)

Termination: (Cont'd)

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan ii under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, b) intraLATA service under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan ii under MCI WorldCom Communications Inc., Mo. P.S.C Tariff No. 1 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

ALL MATERIAL ON THIS PAGE IS NEW.

Issued: March 30, 2005

Effective May 1, 2005

Carmen L. Feliciano
Tariff Administrator
Chicago, IL 60601

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One Request may be made on each directory assistance call. The Directory Assistance charge applies to each regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services¹

(N)

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification	\$2.00
Busy Line Interrupt	\$2.75
Person to Person	\$3.50
Third Number Billing Call	\$1.35
Collect	\$1.35
Operator Assisted Sent Paid	\$1.35
3rd Number Billing- Mechanized	\$0.90
Collect Mechanized	\$0.90

¹ Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC, will no longer offer Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, or Collect call operator services to customers whom MCI serves as a local exchange service carrier who reside in areas in which local exchange service is provided by any affiliate or subsidiary of AT&T not subject to MCI's applicable tariffs, online catalog schedules, General Service Agreement, and/or other communication from MCI regarding rates, terms and conditions of MCI service.

(N)
|
(N)

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One Request may be made on each directory assistance call. The Directory Assistance charge applies to each regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification	\$2.00
Busy Line Interrupt	\$2.75
Person to Person	\$3.50
Third Number Billing Call	\$1.35
Collect	\$1.35
Operator Assisted Sent Paid	\$1.35
3rd Number Billing- Mechanized	\$0.90
Collect Mechanized	\$0.90

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Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

3.9.2 Directory Assistance/Directory Assistance Call Completion Service Commission

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One Request may be made on each directory assistance call. The Directory Assistance charge applies to each regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification	\$2.00	
Busy Line Interrupt	\$2.75	
Person to Person	\$3.50	(R)
Station to Station Operator Assisted	\$1.35	
Third Number Billing Call	\$1.35	(R)
Collect	\$1.35	(R)
Operator Assisted Sent Paid	\$1.35	(N)
3rd Number Billing- Mechanized	\$0.90	(N)
Collect Mechanized	\$0.90	(N)

Missouri Public

FILED AUG 24 2002

Service Commission

CANCELLED

MAR 19 2004

By *RS 63.11*
Public Service Commission
MISSOURI

Local Exchange Service

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of two listings per call.

Directory Assistance Per Call Charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.9.3 Operator Services

Busy Line Verification: Operator verifies that a line is currently busy.

Busy Line Interrupt: Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call: A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call: A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect: Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station: Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

Busy Line Verification:	\$2.00
Busy Line Interrupt:	\$2.75
Person-to-Person Call:	\$9.00*-
3rd Number Billing Call:	\$5.00*
Collect:	\$3.00*
Station-to-Station:	\$5.00*

CANCELLED

Missouri Public

AUG 24 2002

FILED APR 30 2002

ALL MATERIAL ON THIS PAGE IS NEW.

* These charges will apply as billing becomes effective.

Missouri Public Service Commission
Public Service Commission
MISSOURI

Local Exchange Service

Missouri Public

REC'D JUL 24 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.4 Directory Listings Options and Types

Service Commission

Listed: The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

3.9.5 Directory Listing Options and Types - Charges

3.9.5.1 Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Listed	\$0.00
Non-Listed	\$1.50
Non-Published	\$2.50
Main	\$0.00
Additional Main	\$0.00
Residential Additional	\$1.50
Multi-Ring Listing	\$0.00 (N)

Missouri Public

FILED AUG 24 2002

Service Commission

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

3.9.4 Directory Listings Options and Types

Service Commission

Listed: The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed: The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing: The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing: Applied as the first listing for the customer's primary line.

Additional Main Listing: Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing: This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

3.9.5 Directory Listing Options and Types - Charges

3.9.5.1 Monthly Recurring Charges

<u>Option</u>	<u>Monthly Recurring Charge</u>
Listed	\$0.00
Non-Listed	\$1.50
Non-Published	\$2.50
Main	\$0.00
Additional Main	\$0.00
Residential Additional	\$1.50

CANCELLED

AUG 24 2002
by SARSG.12
Public Service Commission
MISSOURI

Missouri Public

FILED APR 30 2002

Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1	<u>Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>	
	Line Connection Fee*	\$80.00	
	Installation Dispatch	\$50.00	
	Service Restoral Charge	\$30.00	
	Telephone Number Change Charge	\$20.00	
	Returned Check Charge	\$10.00	
	InterLATA/IntraLATA PIC Change Charge	\$1.25	
	Service Order Charge*	\$00.00	
	Directory Listing Change Charge (Record Order Charge)	\$6.00	
	Duplicate Invoices	\$10.00 per invoice copy	
	Voice Mail Set-up fee	\$5.00	
	Facilities Move Charge**	\$250.00	N

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

*Existing customers of Residential Service under this tariff will receive a waiver of this charge.

**This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

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N

MATERIAL ON THIS PAGE WAS MOVED TO PAGE 63.13.1

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Effective: June 1, 2007

Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago IL, 60601

CANCELLED
November 15, 2016
Missouri Public
Service Commission
LN-2017-0142; YL-2017-0071

Filed
Missouri Public
Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>3.9.6.1 Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>	
Line Connection Fee*	\$80.00	N
Installation Dispatch	\$50.00	
Service Restoral Charge	\$30.00	
Telephone Number Change Charge	\$20.00	
Returned Check Charge	\$10.00	
InterLATA/IntralATA PIC Change Charge	\$1.25	
Service Order Charge*	\$00.00	N
Directory Listing Change Charge (Record Order Charge)	\$6.00	
Duplicate Invoices	\$10.00 per invoice copy	
Voice Mail Set-up fee	\$5.00	

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

*Existing customers of Residential Service under this tariff will receive a waiver of this charge. N

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976, 1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Block Completion (DACC)	\$0.00

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 Non-Recurring Charges

	<u>Non-Recurring Charge</u>	
Line Connection Fee	\$80.00	
Installation Dispatch	\$50.00	
Service Restoral Charge	\$30.00	
Telephone Number Change Charge	\$20.00	
Returned Check Charge	\$10.00	
InterLATA/IntraLATA PIC Change Charge	\$1.25	R
Service Order Charge	\$00.00	
Directory Listing Change Charge (Record Order Charge)	\$6.00	
Duplicate Invoices	\$10.00	per invoice copy
Voice Mail Set-up fee	\$5.00	

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Block Completion (DACC)	\$0.00

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 <u>Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$36.21
Installation Dispatch	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$00.00
Directory Listing Change Charge (Record Order Charge)	\$6.00
Duplicate Invoices	\$10.00 per invoice copy
Voice Mail Set-up fee	\$5.00

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Blocking Directory Assistance	\$0.00
Block Completion (DACC)	\$0.00

Local Exchange Service

REC'D APR 14 2003

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 Non-Recurring Charges

Non-Recurring Charge

Line Connection Fee	\$80.00
Installation Dispatch	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$00.00
Directory Listing Change Charge (Record Order Charge)	\$6.00
Duplicate Invoices	\$10.00 per invoice copy
Voice Mail Set-up fee	\$5.00

These changes will only be available for new customers subscribing to any residential service after August 24, 2002.

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976, 1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls

N
N

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Blocking Directory Assistance	
Block Completion (DACC)	\$0.00

N

CANCELLED

JAN 05 2004
By 3rd RS 63.13
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAY 15 2003

Local Exchange Service

Missouri Public

3. Service Descriptions (Cont'd)

REC'D JUL 24 2002

3.9 Residential Service (Cont'd)

Service Commission

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>3.9.6.1 Non-Recurring Charges</u>	<u>Non-Recurring Charge</u>
Line Connection Fee	\$80.00
Installation Dispatch	\$50.00 (N)
Service Restoral Charge	\$30.00 (R)
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$00.00 (R)
Directory Listing Change Charge (Record Order Charge)	\$6.00 (N)
Duplicate Invoices	\$10.00 per invoice copy
Voice Mail Set-up fee	\$5.00 (N)

These changes will only be available for new customers subscribing to any residential service after August 24, 2002. N
N

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00

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Missouri Public

Local Exchange Service

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

3.9.6.1 Non-Recurring Charges

Non-Recurring Charge

Line Connection Fee	\$50.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Service Order Charge	\$15.00
Call Detail Display	\$10.00
Duplicate Invoices	\$10.00 per invoice copy

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00

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ALL MATERIAL ON THIS PAGE IS NEW.

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.6 Other Residential Non-Recurring Charges

3.9.7 Blocking Features

Block 900 & 976

Blocks the following outgoing calls from a customer's line.
Blocks: 976, 1+976,1+900

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls

Block 3rd Party

Prohibits the operator from charging 3rd party calls to the subscriber's line.

Blocking Directory Assistance Block Completion (DACC)

Prohibits the customer from completing Directory Assistance calls.

Blocking Features - Charges

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Information Provider Service	\$0.00
Block Third Party	\$0.00
Block Completion (DACC)	\$0.00

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Local Exchange Service

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REC'D JUL 24 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options

Service Commission

The following features are provided where facilities are available:

Anonymous Call Rejection (ACR):

Rejects incoming call that have been marked anonymous or blocked.

Call Forwarding: Automatically routes all incoming local or long distance calls to any number customer specifies (maximum 24 digits). The customer will hear a short ring on the forwarded line each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the base station where the feature is provisioned. Applied on a per line basis. Cannot be selected with Remote Access Call Forwarding

Call Forwarding Busy: Automatically forwards calls to a pre-selected telephone number on a different premise when the called telephone number is busy. Applied on a per line basis. Cannot be selected with Voicemail.

Call Forwarding Busy with Customer Control: Includes the Call Forwarding Busy feature and in addition provides the capability to Activate or Deactivate Call Forwarding Busy from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding Busy, Multi-ring 2, Multi-Ring 3, or Voicemail.

Call Forwarding No Answer: Automatically forwards unanswered incoming calls to an alternate TN after a pre-selected number of rings (customer may select between 2 and 7 rings). Cannot be selected with Voicemail. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered. Applied on a per line basis.

Call Forwarding No Answer with Customer Control: Includes the Call Forwarding No Answer feature and provides the capability to activate or deactivate Call Forwarding No Answer from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer, Call Forwarding No Answer w/ Ring Control, Multi-ring 2, Multi-ring 3, or Voicemail. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered.

Call Forwarding No Answer with Ring Control:

Allows subscribers real-time control over the number of seconds, or ring cycles that occur prior to forwarding an unanswered call to voice mail or another telephone number. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer, Call Forwarding No Answer w/ Customer Control, or Voicemail. The customer must specify the number to which calls are forwarded.

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Local Exchange Service

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3. Service Descriptions (Cont'd)

AUG 24 2002

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

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Public Service Commission
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3.9.8 Features and Options

Service Commission

The following features are provided where facilities are available:

Anonymous Call Rejection (ACR):

Rejects incoming call that have been marked anonymous or blocked.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Caller ID-Number Only: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID - Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID - Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID- Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

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Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Service Commission

Call Return: Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return. N
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N

Call Screening Provides blocking of six numbers created on a screening list by the customer. Applied on a per line basis. N
N

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Call Waiting ID with Forwarding Allows Call Forwarding No Answer subscribers to forward calls to another number. Applied on a per line basis. Must be selected with either Caller ID Number Only or Caller ID Name and Number, and must be selected with Call Forwarding- No Answer. Cannot be selected with Call Waiting. N
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N

Caller ID-Number Only: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID - Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID - Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID- Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID - Name and Number: This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

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Local Exchange Service

Missouri Public

REC'D JUL 24 2002

Service Commission

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Call Waiting ID - Name and Number: When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller.

Multi-Ring: Enables two telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Applied on a per line basis. One additional ANI must be reserved and specified on the order for Multi-Ring 2. Cannot be selected with Multi-Ring 3, Priority Call Ringing. Customers who subscribe to Multi-Ring 2 are entitled to a listing for each number in the arrangement at no additional monthly charge.

N

Multi-Ring 3: Enables three telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Applied on a per line basis. Two additional ANIs must be reserved and specified on the order for Multi-Ring 3. Cannot be selected with Multi-Ring 2, Priority Call Ringing. Customers who subscribe to Multi-Ring 3 are entitled to a listing for each number in the arrangement at no additional monthly charge.

Remote Access to Call Forwarding: Includes Call Forwarding and enables the user to activate and deactivate the feature either from the provisioned line or remotely from a location equipped with Touchtone signaling. Cannot be selected with Call Forwarding.

N

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Speed Dial 30: Allows the customer to designate one code for up to 30 telephone numbers. When the designated code is entered, the telephone number will automatically dialed. Applied on a per line basis Cannot be selected with Speed Dial 8.

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205 N. Michigan Ave.
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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$4.24	I
Call Forwarding Busy	\$1.75	
Call Forwarding No Answer	\$1.75	
Call Forwarding Busy/No Answer	\$2.00	
Call Return	\$5.08	
Call Screening	\$4.24	
Repeat Dialing	\$4.24	
Call Waiting	\$9.00	
Call Waiting ID-Name and Number	\$2.08	
Caller ID Number Only	\$8.00*	
Caller ID with Name	\$8.00*	
Caller ID with Name and Number	\$9.50*	
Multi-ring 2	\$5.00	
Multi-ring 3	\$7.00	
Speed Dial 8	\$4.24	
Speed Dial 30	\$6.55	
Three Way Calling	\$4.24	I

* Where facilities are available, for customers of Residential RLI, Residential RLJ, Residential RLK, Residential RLL and Residential RLD-4 Service as described in this tariff who subscribe to a caller ID feature, a single monthly recurring charge of \$2.00 will apply in lieu of the charges described above.

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Carmen L. Feliciano
Tariff Administrator
205 N. Michigan Avenue
Chicago IL, 60601

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November 15, 2016
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Service Commission

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$3.24
Call Forwarding Busy	\$0.75
Call Forwarding No Answer	\$0.75
Call Forwarding Busy/No Answer	\$1.00
Call Return	\$4.08
Call Screening	\$3.24
Repeat Dialing	\$3.24
Call Waiting	\$8.00
Call Waiting ID-Name and Number	\$1.08
Caller ID Number Only	\$7.00*
Caller ID with Name	\$7.00*
Caller ID with Name and Number	\$8.50*
Multi-ring 2	\$4.00
Multi-ring 3	\$6.00
Speed Dial 8	\$3.24
Speed Dial 30	\$6.55
Three Way Calling	\$3.24
Voicemail	\$6.00

* Where facilities are available, for customers of Residential RLI, Residential RLJ, Residential RLK, Residential RLL and Residential RLD-4 Service as described in this tariff who subscribe to a caller ID feature, a single monthly recurring charge of \$2.00 will apply in lieu of the charges described above.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$3.24
Call Forwarding Busy	\$0.75
Call Forwarding No Answer	\$0.75
Call Forwarding Busy/No Answer	\$1.00
Call Return	\$4.08
Call Screening	\$3.24
Repeat Dialing	\$3.24
Call Waiting	\$8.00
Call Waiting ID-Name and Number	\$1.08
Caller ID Number Only	\$7.00*
Caller ID with Name	\$7.00*
Caller ID with Name and Number	\$8.50*
Multi-ring 2	\$4.00
Multi-ring 3	\$6.00
Speed Dial 8	\$3.24
Speed Dial 30	\$6.55
Three Way Calling	\$3.24
Voicemail	\$6.00

* Where facilities are available, customers of Residential RLI Service and Residential RLD-4 Service as described in this tariff who subscribe to Caller ID feature for a single monthly recurring charge of \$2.00 will apply, in lieu of the charge described above.

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Local Exchange Service

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Service Commission

Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.8 Features and Options (Cont'd)

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Priority Call Ringing: Provides a distinctive ringing pattern (short, long and short), for up to six specific numbers on a screening list. Applies on a per line basis Cannot be selected with Multi-Ring 2 or Multi-Ring 3.

Priority Call Forwarding Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

3.9.8.1 Monthly Recurring Charges

Call Forwarding	\$3.24
Call Forwarding Busy	\$0.75
Call Forwarding No Answer	\$0.75
Call Forwarding Busy/No Answer	\$1.00
Call Return	\$4.08
Call Screening	\$3.24
Repeat Dialing	\$3.24
Call Waiting	\$8.00
Call Waiting ID-Name and Number	\$1.08
Caller ID Number Only	\$7.00
Caller ID with Name	\$7.00
Caller ID with Name and Number	\$8.50
Multi-ring 2	\$4.00
Multi-ring 3	\$6.00
Speed Dial 8	\$3.24
Speed Dial 30	\$6.55
Three Way Calling	\$3.24
Voicemail	\$6.00

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CERTAIN MATERIAL ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE 63.14.

Local Exchange Service

3. Service Descriptions(Cont'd)

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

Three-Way Calling (71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature</u>	<u>Per-Use Charge</u>
*Repeat Dialing (66)	\$0.75
*Call Return (69)	\$0.75
*Call Trace	\$6.48
*Three Way calling	\$0.75

*A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

For new customers enrolling in Local Residential on or after August 24, 2002, this spending cap shall not apply.

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REC'D DEC 18 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

Three-Way Calling (71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature</u>	<u>Per-Use Charge</u>
*Repeat Dialing (66)	\$0.75
*Call Return (69)	\$0.75
Call Trace	\$6.48
*Three Way calling	\$0.75 (R)

*A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

For new customers enrolling in Local Residential on or after August 24, 2002, this spending cap shall not apply.

3.9.10 Local Number Portability

Monthly Recurring Charge Per Line:
\$0.33

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Repeat Dialing (66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

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Three-Way Calling (71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (66)	\$0.75
Call Return (69)	\$0.75
Call Trace	\$6.48 (N)
Three Way calling	\$0.87 (N)

A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

For new customers enrolling in Local Residential on or after August 24, 2002, this spending cap shall not apply.

3.9.10 Local Number Portability

Monthly Recurring Charge Per Line:
\$0.33

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3. Service Descriptions(Cont'd)

REC'D MAR 15 2002

3.9 Residential Service (Cont'd)

3.9.9 Pay Per Use Features

Service Commission

Repeat Dialing (*66): Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

Call Return (*69): This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (*66)	\$0.75*
Call Return (*69)	\$0.75*

* A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

3.9.10 Local Number Portability

Monthly Recurring Charge Per Line: \$0.33

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By *BR/SL* 63.15
Public Service Commission
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Local Exchange Service

3. Service Descriptions (Cont'd)

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3. Service Descriptions(Cont'd)

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3.9.10 A Local Plus Program

Eligibility: To be eligible for this program, customers: must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, or 8 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; Must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in section 3.1 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- all Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in Sections 3.1.3.1, 3.1.3.2, 3.1.3.3, 3.1.5.3. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.3.2.1, 3.1.3.2.3.2.

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified section 3.1.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$35.00
Local Trunks (Basic, DID and 2 Way Direct)	\$40.00
(Per trunk)	
Local Trunks (Basic, DID and 2 Way Direct)	\$672.00
(Per T-1)	
Local ISDN-PRI (Per T-1)	\$672.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

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Missouri Public Service Commission

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Local Exchange Service

3. Service Descriptions(Cont'd)

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Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

3.9.10 A Local Plus Program (cont'd)

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Discounts:

Customer with a one-year contract who subscribes to service under SCA Guide Type 1, 2, 3, 4, 5, 6, 7, 8, and 9 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who subscribes to service under SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

The following disclaimers apply to Stand Alone Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges."

3.9.11 A Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan	\$280.60
Flat Plan	\$635.60

Local ISDN-PRI

Metered Plan	\$241.00
Flat Plan	\$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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Local Exchange Service

Missouri Public
Service Commission

3. Service Descriptions (Cont'd)

REC'D MAR 28 2003

3.9.10 A Local Plus Program (cont'd)

Discounts:

Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who subscribes to service under SCA Type 2, 3, 4, 5, 6, 7, or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

3.9.11 A Local Nationwide One Program

the Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan	\$280.60
Flat Plan	\$635.60

Local ISDN-PRI

Metered Plan	\$241.00
Flat Plan	\$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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Local Exchange Service

REC'D MAR 03 2003

3. Service Descriptions(Cont'd)

3.9.10 A Local Plus Program (cont'd)

Discounts:

Customer with a one-year contract who subscribes to service under SCA Type 1, 2, 3, 4, 5, 6, 7 or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

In lieu of the 5 percent discount above a customer with a one-year contract who subscribes to service under SCA Type 2, 3, 4, 5, 6, 7, or 8 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 10 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. This discount is in response to competitive marketplace conditions and to be eligible for this discount the existing or prospective Customer must demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service. The 10 percent discount will remain in place for each subsequent year that the customer renews service.

3.9.11 A Local Nationwide One Program

the Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way

Metered Plan \$280.60
Flat Plan \$635.60

Local ISDN-PRI

Metered Plan \$241.00
Flat Plan \$596.00

Customers selecting the Metered Plan will receive the following program monthly usage rates:

1st Minute Each Additional Minute
\$0.0158 \$0.0095

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: A customer is not eligible to receive the Program Charge for new Program Service added to a location where the customer already has existing local service. Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

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Missouri Public Service Commission

Issued: March 3, 2003

Carmen L. Ferrante
Tariff Administrator Suite 1100
Chicago, IL 60601

Effective: April 2, 2003

Missouri Public Service Commission

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Local Exchange Service

3. Service Descriptions (Cont'd)

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Local Exchange Service

Missouri Public Service Commission

Service Descriptions (Cont'd)

3.9.12 A Local and Long Distance-Line Solutions

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Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralATA toll calling;

must subscribe to the Local and Long Distance-Line Solutions as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance-Line Solutions offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 3.1 in this tariff.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (Unlimited)
Unlimited	\$60

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified sections 3.1.2.3.1 and 3.1.2.3.2, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A Customer with a one-year contract who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

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Local Exchange Service

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3. Service Descriptions (Cont'd)

3.9.12 A Business Unlimited Program

REC'D APR 01 2003

Eligibility: To be eligible for this plan, the customer;

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralATA toll calling;

must subscribe to the Business Unlimited Program as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Business Unlimited Program offered in the MCI WorldCom Communications, Inc. MO PSC Tariff No. 3.

must subscribe to service under Special Customer Arrangement SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in section 3.1 in this tariff.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

Offering	Monthly Recurring Charge (Unlimited)
Unlimited	\$60

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified sections 3.1.2.3.1 and 3.1.2.3.2, except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
- Feature Package 2
- Call Waiting/Cancel Call Waiting
- Caller ID with name and Number
- Remote Call Forwarding
- Vanity Number

Monthly Recurring Charge

Feature Package 1	\$3.50
Feature Package 2	\$6.50

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

A Customer with a one-year contract who subscribes to service under SCA Guide Types 6, 7, 8, 9, or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to monthly recurring plan charges, monthly recurring feature and feature package charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

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Local Exchange Service

REC'D APR 14 2003

3. Service Descriptions (Cont'd)

3.9.12 A Local and Long Distance-Line Solutions Cont'd

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C. Tariff No. 3., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3. will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance-Line Solution Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions (Cont'd)

3.9.12 A Business Unlimited Program Cont'd

REC'D APR 01 2003

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C. Tariff No. 3., will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3. will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. MO P.S.C Tariff No. 3., Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Business Unlimited Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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Local Exchange Service

Missouri Public Service Commission

3. Service Descriptions(Cont'd)

3.9.13 A Business Advantage Program

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Eligibility:

To be eligible for this program, customers:

must subscribe to service under Special Customer Arrangement (SCA) Guide Types 6, 7, 8, 9, or 10 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.worldcom.com; must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line, and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in sections 3.1.1.2.3.1 3.1.2.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

- Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified section 3.1 in this tariff.

Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Table with 2 columns: Feature Name, Price. Local Line (Per line) \$40.00, Feature Package 1 \$3.50, Feature Package 2 \$6.50

Discounts:

Customer with a one-year contract who subscribes to service under SCA Type 6, 7, 8, 9 or 10 and who, at the expiration of the initial term, renew their contract for a second one-year period will receive a 5 percent discount applied to Eligible Charges incurred during the second year, in lieu of all other discounts. The 5 percent discount will remain in place for each subsequent year that the customer renews service.

Other Conditions:

The following disclaimers apply to Business Advantage Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.11 Promotions

3.9.11.1 Airline Affinity Promotion I

Effective April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, (including feature charges) interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

3.9.11.2 Airline Affinity Promotion 2

Effective April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, (including feature charges) interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

3.9.11.3 Retail Affinity Promotion

Beginning April 30, 2002, and ending December 31, 2002, MCImetro will offer the following promotion to customers who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

3.9.11.4 Residential Service Order Charge Promotion

Beginning September 6, 2002 and ending March 31, 2003, the Company will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 3-3.9.6.1 between the month of enrollment and December 31, 2002. C

Local Exchange Service

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.11 Promotions

3.9.11.1 Airline Affinity Promotion 1

Effective April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, (including feature charges) interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

3.9.11.2 Airline Affinity Promotion 2

Effective April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, (including feature charges) interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

3.9.11.3 Retail Affinity Promotion

Beginning April 30, 2002, and ending December 31, 2002
MCImetro will offer the following promotion to customers who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

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3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.11 Promotions (Cont'd)

3.9.11.4 Residential Free Feature Promotion

REC'D OCT 01 2003

Service Commission

Beginning November 1, 2003, and ending December 31, 2003, the Company will offer the following promotion. New customers of Residential RZA, Residential RLC, Residential RLC-1, Residential RLG, and Residential RLH will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return. Customers may combine this promotion with the Integrated Service Discount Promotion.

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Service Commission

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Missouri Public
Service Commission

Local Exchange Service

REC'D MAR 15 2002

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

Service Commission

3.9.12 Service Availabilty:

Service is Available In Missouri Zones 1 and 4 as adopted by Missouri Public Service Commission.

3.9.13 Local Calling Areas

The Local Calling Areas will mirror the local calling areas of the Company's Underlying Carrier, exclusive of the two way Extended Area Service exchanges offered by the Underlying Carrier.

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APR 30 2002

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.2 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ, RZA, RLI, RLK, RLL, RLC, RLH, RLG and RZB Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

N/T
N/T

.3 \$20 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RZB, RLC, RLH, RLI, RLK, RLL and RLG Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on their 1st, 3rd, and 6th invoices after enrollment in this plan.

N

.4 \$25 Credit Plan for 3 Invoices II

The Company will offer the following plan to existing customers of Residential RZA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their 1st, 3rd, and 6th invoices after enrollment in this plan.

N

ISSUED: March 9, 2010

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JL-2010-0551

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

.2 \$10 Credit Plan for 6 Full Invoices

The Company will offer the following plan to existing customers of Residential RLJ Service and Residential RZA Service who contact a Company representative and request cancellation of their Service. Customers will receive a \$10 credit on each of their six full invoices after enrollment in this plan. This plan is not combinable with any other promotional offering.

N
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N

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JL-2009-0850

Local Exchange Service

3. Service Descriptions(Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

T/D

T/D

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

.1 New Residential Two Month Free Plan

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI and RLJ Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI and RLJ Service to be applied to the customer's first and sixth full invoice. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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JL-2009-0637

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

5. New Residential Free Month Plan ^{1/}

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RZB, RLB, RLI, RLJ, and RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RZB, RLB, RLI, RLJ, and RLK Service.

Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

6. Anniversary Lifetime Plan

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

T/N/M

T/M

ALL MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 63.21.11.

N

^{1/} Effective May 19, 2010, this plan will no longer be available to new customers.

N

Issued: April 19, 2010

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

7. RLL Certificate Plan 2

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

8. \$20 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG, and RZB Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

9. \$25 Credit Plan 1/

The Company will offer the following plan to existing customers of Residential RZA and RLJ Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

10. \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZB, RLC, RLH, RLI, RLK, RLL, and RLG, Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

11. \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RZA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

ALL MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 63.21.12.

1/ Effective April 8, 2010, this plan will no longer be available to new customers.

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

12. Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

13. Residential 50% Discount for 2 Invoices

New customers of Residential RLB service who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service.

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T/D

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Effective February 6, 2012, in lieu of receiving discounts under this offering by mailing in a certificate as described above, new customers of Residential RLB service who contact a Company representative will receive a credit in the amount of 50% of the monthly service charge for Residential RLB Service in each of their first two full months of service. Customer will receive the credit on their first and second full invoices after enrollment.

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D

14. Reserved for Future Use

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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

12. Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

13. Residential 50% Discount for 2 Invoices

New customers of Residential RZB, RLI, RLJ and RLK services who contact a Company representative will be mailed a certificate in the amount of 50% of the monthly service charge for Residential RZB, RLI, RLJ and RLK Services in each of their first two full months of service.

Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 2nd month of service. Customer will receive the credit on their next full invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

14. Basic Calling Plan BB Certificate Plan

New customers of Basic Calling Plan BB who are contacted by a Company service representative are eligible to receive a certificate providing a credit not to exceed \$12.99 against customer's monthly recurring charge for Basic Calling BB service, as described below.

Customers will be mailed a certificate offering a credit not to exceed \$12.99 against customer's monthly recurring charge for Basic Calling BB service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$12.99 off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

SOME MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 63.21.13.

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JL-2010-0612

Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

15. Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

16. \$5.00 EasyPay for Local Plan

The Company will offer the following plan to i) existing customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company local exchange service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a credit, not to exceed \$5.00, against each of their first two Company invoiced charges for local exchange service.

17. RLI \$12 Discount for 12 Invoices

New customers of RLI service who contact a Company representative will receive a credit, not to exceed \$12.00, against the monthly service charge for Integrated Calling Plan RLI service in each of their first twelve (12) full months of service.

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Service Commission
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Local Exchange Service

3. Service Descriptions (Cont'd)

3.9 Residential Service (Cont'd)

3.9.14 Calling Plans

15. Residential \$3.50 EasyPay Plan

The Company will offer the following plan to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan after contacting a Company service representative and being offered this plan, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this plan either after being contacted by a Company service representative and being offered this plan, or by contacting a Company service representative and being offered this plan. Customers enrolling in this plan will receive a one-time credit, not to exceed \$3.50, against their Company invoiced charges for residential service.

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N

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JL-2011-0506

Local Exchange Service

REC'D MAY 03 2002

3. Service Descriptions (Cont'd)

3.10 Small Business Service

Service Commission

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Southwestern Bell Telephone or with MCImetro or another carrier who provisions service either via resale of Southwestern Bell Telephone services or via UNE-Platform service provided by Southwestern Bell Telephone.

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Local Exchange Service

3. Service Descriptions(Cont'd)

3.10 Small Business Service (Cont'd)

3.10.1 Business B1¹

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., PSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., P.S.C Tariff No. 1.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Monthly Recurring Charges:

Offering A: \$47.99
Offering B: \$58.99
Offering C: \$72.99
Offering D: \$97.99

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and <http://www.mci.com/service/>.

Offering B: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and <http://www.mci.com/service/>.

¹Effective January 5, 2003, Business B1 will no longer be available to new customers. N

Missouri Public

Local Exchange Service

REC'D MAY 03 2002

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.1 Business B1

Service Commission

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in http://www.mci.com/service and must subscribe to this service as offered in MCI WorldCom Communications, Inc., PSC Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in http://www.mci.com/service and MCI WorldCom Communications, Inc., P.S.C Tariff No. 1.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Monthly Recurring Charges:

- Offering A: \$47.99
- Offering B: \$58.99
- Offering C: \$72.99
- Offering D: \$97.99

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and http://www.mci.com/service/.

Offering B: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and http://www.mci.com/service/.

CANCELLED

Missouri Public

JAN 05 2003

FILED JUN 07 2002

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Public Service Commission
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Service Commission

ALL MATERIAL ON THIS PAGE IS NEW.

Missouri Public

Local Exchange Service

REC'D MAY 03 2002

Service Commission

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont'd)

3.10.1 Business B1 (Cont'd)

Offering C: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering C of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and <http://www.mci.com/service/>.

Offering D: For a monthly recurring charge as specified above, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering D of Business B1 service as described in MCI WorldCom Communications, Inc., P.S.C Tariff No. 1 and <http://www.mci.com/service/>.

Termination:

For customers who disconnect from Business B1 service under this tariff, the companion small business service offering under MCI WorldCom Communications, Inc., OCC Tariff No. 1 and <http://www.mci.com/service/>, as well as Business B1 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Business B1-A Long Distance service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1 and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, the companion small business service offering under <http://www.mci.com/service/>, Business B1 Integrated Plan under MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1, and Business B1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service A under this tariff.

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JUN 07 2002

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.10 Small Business Service (Cont.)

3.10.2 Business B1 Multiline Service¹

Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this tariff and who have an additional line or lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B1 service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

Customers will receive the following service in addition to the service described for Business B1 service as set forth in this tariff. Customers will receive unlimited local usage. Customers will also receive long distance service as described in Business B1 service as described in MCI WorldCom Communications, Inc., OCC Tariff No. 1 and <http://www.mci.com/service/>.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

Monthly Recurring Charge: \$27.99

Termination: For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., OCC Tariff No. 1, or Business B1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

¹Effective January 5, 2003, Business B1 Multiline Service will no longer be available to new customers.

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Missouri Public

LOCAL EXCHANGE SERVICE

Service Descriptions(Cont'd)

REC'D MAY 03 2002

3.10 Small Business Service (Cont.)

3.10.2 Business B1 Multiline Service

Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this tariff and who have an additional line or lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B1 service as offered in MCI WorldCom Communications, Inc., P.S.C. Tariff No. 1.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

Customers will receive the following service in addition to the service described for Business B1 service as set forth in this tariff. Customers will receive unlimited local usage. Customers will also receive long distance service as described in Business B1 service as described in MCI WorldCom Communications, Inc., OCC Tariff No. 1 and <http://www.mci.com/service/>.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

Monthly Recurring Charge: \$27.99

Termination: For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., OCC Tariff No. 1, or Business B1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

CANCELLED

JAN 05 2003

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ALL MATERIAL ON THIS PAGE IS NEW.