

Original Sheet 1
Exchange SELIGMAN
County BARRY-MO
BENTON-AR

Legend

Base Rate Area — B — B — B —

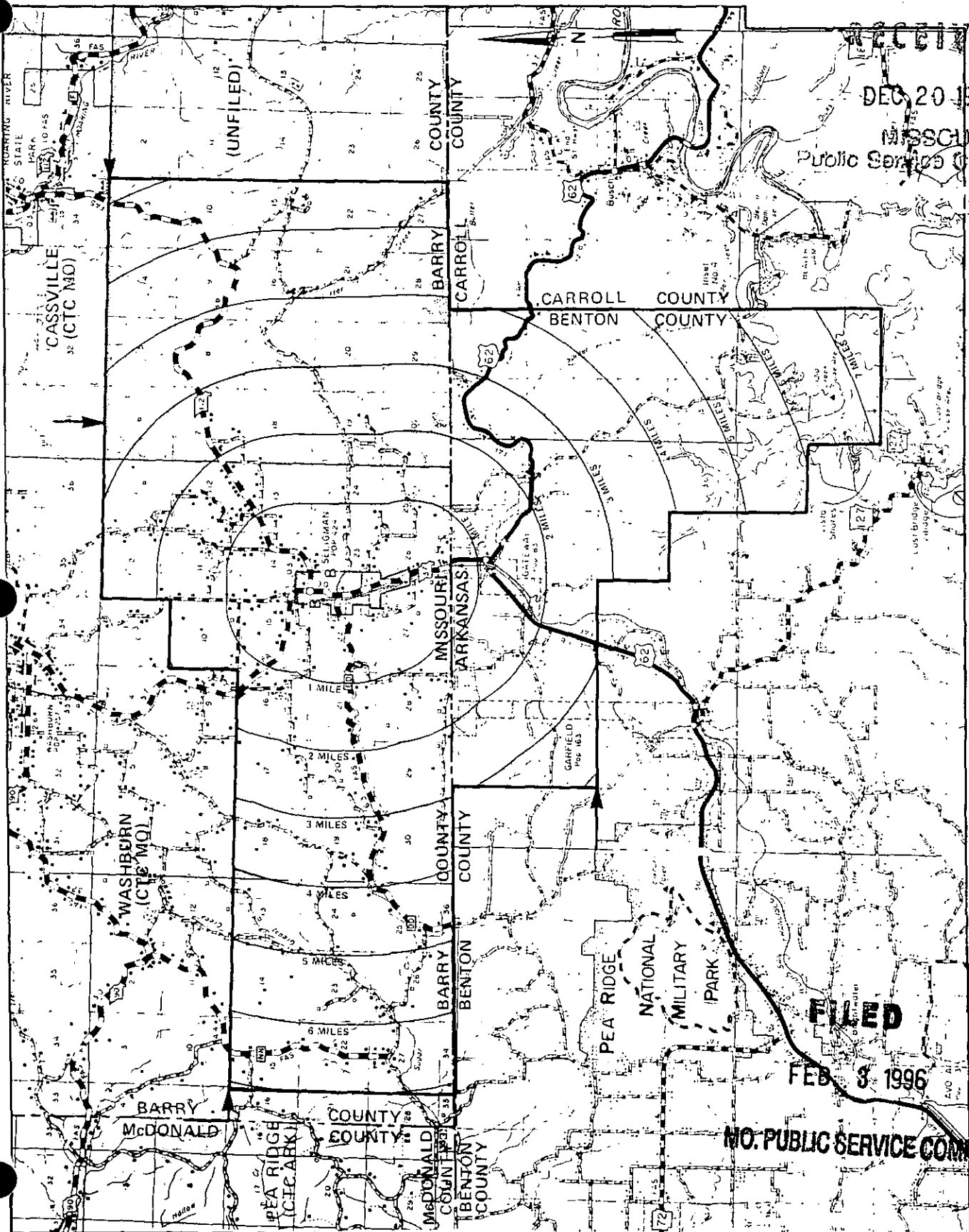
Exchange Boundary —————

EXCHANGE AREA MAP

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R27W
R28W

R28W
R29W

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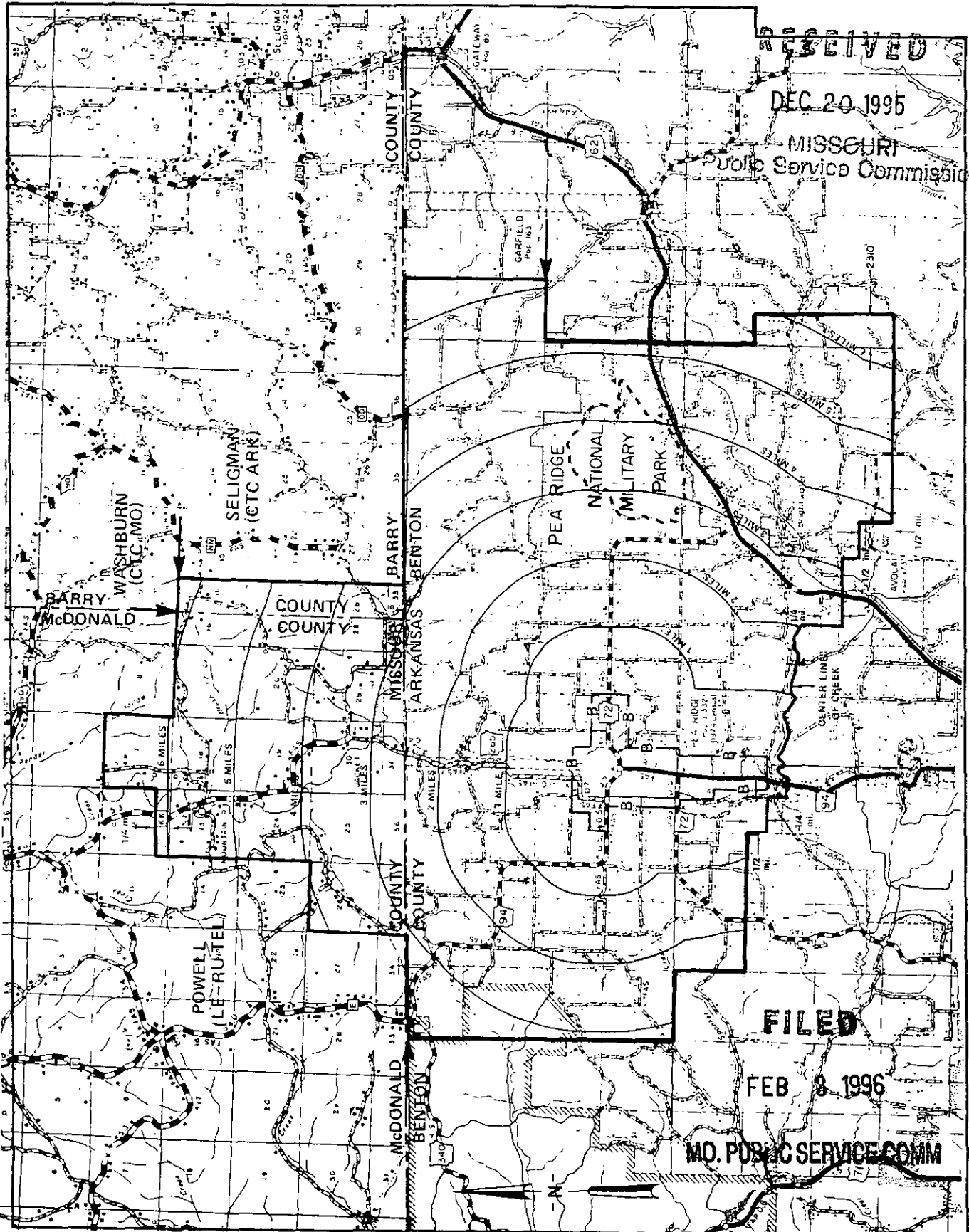
T20N
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Legend
 Base Rate Area — B — B — B —
 Exchange Boundary —————

Original Sheet 1-A
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 BARRY & McDONALD-MO
 BENTON-AR

EXCHANGE AREA MAP

County



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GENERAL AND LOCAL EXCHANGE TARIFF

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TITLE SHEET

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Schedule of

GENERAL RULES, REGULATIONS, RATES, CHARGES AND CONDITIONS

Applying to the Intrastate
Services and Facilities
in all listed Properties
(Seligman and Jacket -
Jacket, Mo. is served out
of the Pea Ridge, Ar. exchange)

of

GTE ARKANSAS INCORPORATED

in the State of

MISSOURI

The GTE ARKANSAS INCORPORATED (Missouri)
(former GTE Arkansas (MISSOURI)) PSC MO.
NO. 3 Tariff previously approved and
effective within the State of Missouri
is superseded and canceled in its
entirety by this Tariff.

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11	Network Services
49	Obsolete Services

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GENERAL AND LOCAL EXCHANGE TARIFF

TARIFF REVISION SYMBOLS

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Explanation of Symbols

The following symbols will be utilized to identify all changes within the General Exchange Tariff:

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- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment, or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

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UTILITY INFORMATION

Gerald D. Harris, State Director - External Affairs
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MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

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GENERAL REGULATIONS

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GTE Arkansas Incorporated (Missouri) concurs with the General Regulations of the GTE Midwest Incorporated - Missouri, PSC MO. NO. 1, together with any amendments or successive issues thereof, for service provided to customers within the State of Missouri.

GTE Arkansas Incorporated (Missouri) hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of GTE Arkansas Incorporated (Missouri), subject to the jurisdiction of the Missouri Public Service Commission.

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SPECIAL ASSEMBLIES FOR SPECULATIVE PROJECTS

MISSOURI

Public Service Commission

A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in this Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

- Maintenance expense
- Depreciation expense--including reusable and nonrecoverable items
- Administration expense
- Taxes--including federal income tax
- Any other specific items of expense that may be associated with the facility provided
- A reasonable return on investment

2. The estimated installation cost used in the derivation of the various expense items shall include the following:*

- Material
- Material overhead
- Installation labor
- Installation labor overhead

3. The Company will provide an estimate of actual rates and/or charges to the customer prior to installation.

B. In connection with marketing and sales studies and marketing and sales programs, the Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by the Company and approved by the Missouri Public Service Commission.

* Loaded labor includes costs which are direct in nature, and also includes indirect overhead costs which cannot be specifically assigned to projects. These indirect overhead costs include supervision, vehicle, house services, pension and payroll tax expenses. Other indirect costs such as vacation, sick time and meetings are also included. These costs are accumulated in a pool of costs and then are distributed as actual hours are worked.

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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MO. PUBLIC SERVICE COMM

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Effective: ~~January 1, 1996~~

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MO. PUBLIC SERVICE COMM

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DEFINITIONS

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ACCESSORIES - Denote devices which are mechanically attached to, or used with, the communicating devices furnished by the Company and which are independent of, and not electrically connected to the conductors in the communications path of the telecommunications system.

APPLICATION - A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE - A scheduled rate for any class of exchange service available within the base rate area.

BUILDING - The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures connected by an enclosed passage way in which the wires or cables of the Company may be placed without exposure to outside electrical circuits or the weather. In no case can a conduit be considered an enclosed passage way.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, PBX switchboard, or an intercommunicating system with a central office.

CHANNEL - An electrical path provided by the Company between two or more stations or central offices for the transmission of information or intelligence. A channel may be furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof.

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Effective: ~~January 22, 1996~~

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CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services. MISSOURI Public Service Commission

COIN TELEPHONE SERVICE - See "PUBLIC TELEPHONE."

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

COMPANY - GTE Arkansas Incorporated (Missouri).

CONNECTING ARRANGEMENT - Denotes the equipment used to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating a toll line or one or more central offices and with whom the Company interchanges traffic.

CONNECTION CHARGE - See "SERVICE CHARGES."

CONSTRUCTION CHARGE - A separate initial charge for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any building thereon, occupied by the customer which is not divided by public highways or separated by property occupied by others.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 28, 1996~~

FEB 3 1996

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CONTRACT - The agreement between a customer and the Company under which services and facilities are furnished in accordance with the applicable provisions of the tariffs.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - Devices, apparatus and/or their associated wiring provided by a customer, which are used with the network control signaling unit, data set or other station equipment furnished by the Company.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit; or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT - A unit of electromechanical or electronic switching used in a central office or in connection with a PBX/PABX system.

DIRECT CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic or inductive coupling.

DIRECTORY LISTING - A publication in the Company's alphabetical directory and/or directory assistance records, of information relative to a customer's number, by which telephone users are able to ascertain the call number of a desired station.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the point of demarcation on or at the building in which the station or switchboard is located.

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Issued: December 22, 1995

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EXCHANGE ACCESS LINE - The serving central office line equipment, and all outside plant facilities needed to connect the serving central office with the customer premises.

EXCHANGE LINE - Any circuit connecting an exchange station with a central office.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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EXCHANGE SERVICE - Telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing the facilities provided for local intercommunication together with the right to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

- (a) **Access Line:** A telephone facility which permits access to and from both the customer's premises and the telephone exchange or serving central office.
- (b) **Flat Rate Service:** A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- (c) **Foreign Central Office Service:** A classification of exchange service furnished to a customer in a multioffice exchange from a central office other than the one from which service would normally be furnished.
- (d) **Foreign Exchange Service:** A classification of exchange service furnished to a customer from an exchange other than the one from which he would normally be served.
- (e) **Individual Line Service:** A classification of exchange service which provides that only one main station shall be served by the line connecting such station with the central office or other switching unit.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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EXCHANGE SERVICE - (Continued)

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- (f) Message Rate Service: A classification of non-coin box exchange service which is charged for on the basis of amount of use.
- (g) Party Line Service: A classification of exchange service which provides that two or more customers may be served by the same central office circuit.
- (h) Semipublic Service: A classification of coin box exchange service furnished for use at locations, which in the opinion of the Company, are generally not suitable for the installation of public telephones.
- (i) Public Service: A classification of coin box service established for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

EXCHANGE STATION - A station connected by means of an individual line or party line with a central office.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at a flat rate between one or more exchange areas.

EXTENSION BELL - A bell on the same circuit and operating in connection with the signaling device at the station location.

EXTENSION LINE - A circuit connecting an additional telephone or extension bell with the telephone circuit to which the main telephone is connected or a Private Branch Exchange telephone with a Private Branch Exchange Switchboard.

FLAT-RATE SERVICE - See "EXCHANGE SERVICE."

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

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FOREIGN ATTACHMENT - Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

FOREIGN CENTRAL OFFICE - SEE "EXCHANGE SERVICE."

FOREIGN EXCHANGE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's point of demarcation, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - See "EXCHANGE SERVICE."

FOUR PARTY LINE - See "EXCHANGE SERVICE."

GRANDFATHERED EQUIPMENT - Equipment listed by the FCC which may be connected to access services of the Company.

HARM - Harm consists of hazards to personnel, damage to Company facilities, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

INDIVIDUAL LINE - See "EXCHANGE SERVICE."

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment (whether or not retained by the customer for such minimum length of time). MISSOURI PUBLIC SERVICE COMMISSION

INSIDE WIRE - All wire or cable located on the customer's side of the demarcation point that connects customer premises equipment (CPE) to the telephone network.

INSTALLATION CHARGE - A nonrecurring charge which may apply in place of or in addition to Service Charges and other applicable charges for the installation of service or equipment.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

KEY TELEPHONE SET - A telephone set equipped with keys or buttons in the mounting.

LIMITED SERVICES - Service and equipment grandfathered to existing customer at existing locations.

LOCAL CHANNEL - Denotes the element of a private line service required for connecting customer premises to its serving wire center.

LOCAL MESSAGE - See "MESSAGE."

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~December 22, 1995~~

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LOCAL SERVICE - A type of localized calling whereby a customer can complete calls from his station to other stations within a specified area without the payment of long-distance charges.

LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of rates without toll charges. A local service area may include one or more exchange areas under extended area service rates.

LONG DISTANCE MESSAGE - See "MESSAGE."

MAIN TERMINAL - The initial termination of a central office line on a customer's premises.

MESSAGE - Messages may be classified as follows:

- (a) Local Message: A communication between telephone instruments located within the same local service area.
- (b) Toll Message: A communication between two station instruments in different exchange areas for which a toll charge is applicable.

MILEAGE - The measurement upon which charges are computed for foreign exchange, foreign central office, extension, tie line and private line services.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment (whether or not retained by the customer for such minimum length of time).

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 23, 1996~~

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MOVE - A change in the location on the same premises of the customer's equipment, which does not involve a change in the class or grade of service, the rate charged for service furnished or a break in the continuity of the contract under which the service is furnished.

NETWORK CONTROL SIGNALING - The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect, and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE - A standard registration program jack or equivalent provided by the Company as a part of exchange access, WATS or Private Line Service. All premises services will connect to the telecommunications network through the Network Interface.

NONLISTED SERVICE - A telephone number associated with an exchange station which, at the request of the customer, has the listing omitted from the telephone directory but is on records available to the general public upon request.

NONPUBLISHED SERVICE - A telephone number which, at the customer's request is not listed in the telephone directory and the telephone number is not released by the directory assistance operator.

NONRECURRING CHARGE - A one-time charge associated with certain installations, charges or transfers of services either in lieu of or in addition to recurring monthly charges.

NOTICE - See "SUSPENSION NOTICE."

PARTY LINE - See "EXCHANGE SERVICE."

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Issued: December 22, 1995

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PORTABLE TELEPHONE - A telephone instrument equipped with plug-ended cord for use with a jack terminated circuit.

PREMISES - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)

- (a) A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other customers.
- (b) Any communications system or its component which has the capability to automatically select or direct a line from a group or groups of lines in a predetermined fashion shall be classified as a PBX/PABX System.
- (c) Lines (circuits) equipment and facilities ordinarily furnished in connection with PBX service include the following:
1. PBX Trunk: A circuit connecting a PBX system with a central office.
 2. PBX Main Station: Any station connected with a PBX switchboard or dial PBX switching equipment.
 3. PBX Extension Station: A station which is bridged to the same station line as the PBX main station.
 4. TIE Line: A circuit connecting two PBX systems.

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Issued: December 22, 1995

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PRIVATE BRANCH EXCHANGE TRUNKS - See "PRIVATE BRANCH EXCHANGE SERVICE"

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted as suitable by the Company.

REGISTERED TERMINAL EQUIPMENT - Terminal equipment registered in accordance with the FCC Rules and Regulations.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

RURAL SERVICE - Service furnished to customers outside the Base Rate Area but within the Exchange Area.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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SCHOOL-TO-HOME - An arrangement provided to permit education of handicapped students unable to attend classes. It may be furnished in other cases when the service will meet the requirements of the customer.

SERVICE CHARGES - Charges applicable for the establishment of customer service.

SPECIAL RATE AREA - A portion of an exchange area in which special base flat rates apply.

STATION - A unit of service, complete with a station instrument and line, so arranged as to permit sending and receiving messages through the exchange and long-distance network.

- (a) **Company Station:** A communication device for which the central office equipment, access line and station equipment are owned and maintained by the Company and provided as a part of the telecommunications service function, and which is connected for exchange toll service.
- (b) **Exchange Station:** A Company station instrument used for exchange service and is directly or indirectly connected with a central office.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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STATION - (Continued)

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- (c) Extension Station: An additional station instrument connected on the same circuit as the main station and subsidiary thereto.
- (d) Main Station: A station, directly connected by means of an individual line or party line circuit or by a toll circuit with a central office or toll operating units.
- (e) Private Branch Exchange Station: For purposes of accounting, each operator's set used in connection with a Private Branch Exchange switchboard is considered a Private Branch Exchange station instrument. There may be Private Branch Exchange main and extension station instruments connected to a Private Branch Exchange system, the relation being exactly the same as an extension station instrument from the main station instrument of an ordinary central office line. All station instruments connected to a Private Branch Exchange switchboard are accounted for as Private Branch Exchange station instruments, without separation as between operator's sets, main or extension station instruments.

SUBURBAN AREA - The territory outside of the Base Rate Area but within the exchange where Suburban and Rural Services are furnished at established rates.

SUBURBAN SERVICE - Service furnished to customers outside the Base Rate or Special Rate Area(s) but within the exchange area without mileage charges.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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SUSPENSION NOTICE - The written notice sent to a customer notifying that his service will be suspended.
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SUPPLEMENTAL SERVICES OR FACILITIES - Services or facilities other than primary telephone service.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TELEPHONE COMPANY - See "COMPANY."

TELETYPEWRITER - An electrically controlled form of typewriter upon which typewritten messages may be sent and received between similar typewriters when connected by a wire circuit.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period. MISSOURI PUBLIC SERVICE COMMISSION

TIE LINE - A circuit connecting two PBX systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customers' switchboards are based.

TOLL CENTER - A telephone switching center at which the operations function (message timing, switching and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable Toll Tariff.

- (a) **Person-to-Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- (b) **Station-to-Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- (c) **Collect Message:** A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- (d) **Third Number Message:** A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- (e) **Calling Card Message:** A toll message in which associated charges are billed to a credit card number issued to either the called or calling party.

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FEB 3 1996

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TOLL SERVICE - Toll service (long-distance service) is that part of the total Missouri telephone service rendered by the Company which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.

TWO-PARTY LINE - See "EXCHANGE SERVICE."

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE) - Inward or outward switched telephone communications service between a wide area service line and specified service areas or bands.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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LOCAL EXCHANGE SERVICE

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LOCAL RATE SCHEDULE

MO. PUBLIC SERVICE COMM

A. General

1. Local Exchange Service

The rates for Local Exchange Service, shown under B. Rates, are subject to the conditions set forth herein and the regulations which govern the provision of service. The regulations are set forth as stated in Section 2, GENERAL REGULATIONS, of this tariff and in the Commission's General Service Rules.

2. Local Exchange Rates

a. Schedule A Rate Group Classification is determined by the minimum (C) grade of service offered in each exchange. (See 2.b)

b. The Local Exchange Rate Schedule is included herein; see Sheet 8. (C)

1) Schedule "A" encompasses those exchanges in which the minimum class and grade of service offered are no less than the following:

(a) Within the Base Rate Area and Outside the Base Rate Area - Business Individual Line (B1) and Residence Individual Line (R1) Services.

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FILED DEC 1 1998

Issued: November 1, 1998

Effective: December 1, 1998

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Effective: December 1, 1998

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LOCAL RATE SCHEDULES (Continued)

MO. PUBLIC SERVICE COMM

A. General (Continued)

2. Local Exchange Rates (Continued)

- c. Rates within Schedule "A" have specific monthly rates for the (C) various classes and grades of service.
- d. The rate schedule into which each exchange has been classified by its minimum grade of service is shown in paragraph A.5.

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FILED DEC 1 1998

Issued: November 1, 1998

Effective: December 1, 1998

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LOCAL RATE SCHEDULES (Continued)

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A. General (Continued)

3. Service Upgrades

- a. At the option of the Company, multiparty services will be upgraded to Business Individual Line Service (B1) and Residence Individual Line Service (R1).
- b. As an exchange is upgraded, only Individual Line Service will be available.
- c. Upgrading of business and residence services may be accomplished by exchange or on a line-by-line basis, at the option of the Company.
- d. As an exchange becomes one party capable, it is considered an Improved Exchange and its customer will be charged from the appropriate rate schedule. Zone/Mileage Charges are no longer applicable.
- e. The Company shall notify the affected customers and the Missouri Public Service Commission when the service in an exchange is being upgraded as listed below:
 - 1) Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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A. General (Continued)

3. Service Upgrades (Continued)

e. (Continued)

2) Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.

f. The service upgrade of an exchange will become effective with the approval of the tariff filing by the Missouri Public Service Commission.

4. Taxes

State, County and Local taxes apply in addition to the rates set forth in this tariff. (See also GENERAL REGULATIONS - Section 2.)

a. General

Municipal and County taxes legally imposed through approved ordinances or otherwise, shall be billed to the customers receiving service within the territorial limits. Such billing shall allocate the occupation tax, license tax, permit fee, franchise fee, or other similar charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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LOCAL RATE SCHEDULES (Continued)

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A. General (Continued)

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4. Taxes (Continued)

a. General (Continued)

The tax rates shall be subject to an increase or decrease in proportion to the amount of new or revised excise, license, privilege or franchise taxes (except ad valorem and income taxes) which the Company may hereafter have to pay, which are levied or imposed, or increased, or decreased by laws or ordinances. Such adjustments shall be recovered only from those customers within jurisdiction boundaries of the taxing bodies and shall be referenced on the face of the bill. Tax adjustments shall be collected monthly as a percentage of the total applicable revenue applied to each customer's regular bill and the total amount shown as a separate line item on the bill.

b. Over or Under Collection

If the Company over or under collects the fees due each municipality or county, the Company shall carry the overage or shortage over into the next year's collections.

c. Exempt Industrial Customers

Revenues from industrial customers are sometimes excluded when determining the Company's annual assessment. If such is the language of an ordinance establishing an assessment, then such fees shall only be collected from those customer classes as referenced in the supporting ordinance.

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FEB 3 1996

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LOCAL RATE SCHEDULES (Continued)

A. General (Continued)

4. Taxes (Continued)

d. Calculation of the Tax

The Company shall determine the amount of the tax by calculating the amount of the tax for a specific period due each taxing authority in accordance with the language of the applicable ordinance or other enabling legislation instituting the tax. Once the total amount of the tax has been determined, the Company will convert that amount to a percentage of the total applicable revenue. The resulting factor will be applied to each customer's regular bill and the total amount shown as a separate line item on the bill. Applicable revenues for the Company shall be for basic local service excluding extension, terminal equipment, toll, yellow page and other miscellaneous equipment revenues.

e. The Company shall file with the Missouri Public Service Commission, a new list of municipal tax collected by city when the tax levied by the municipality, or the amount paid or due the municipality is changed.

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LOCAL RATE SCHEDULES (Continued)

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A. General (Continued)

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4. Taxes (Continued)

f. Municipal Tax Rate by Town (Continued)

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A. General (Continued)

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5. Exchange/Property Listing

<u>Exchange/ Property Name</u>	<u>Loc. Code</u>	<u>EAS Rate Sched.</u>	<u>Rate Group</u>	<u>EAS Points</u>
Seligman, MO	1261	A	1	Garfield, AR; Pea Ridge, AR (C) (Jacket, MO)
Jacket, MO (Jacket, MO is served out of the Pea Ridge, AR exchange)	1655	A	1	Garfield, AR; Gateway, AR; Seligman, MO

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FILED DEC 1 1998

Issued: November 1, 1998

Effective: December 1, 1998

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LOCAL RATE SCHEDULES (Continued)

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B. RATES

1. Local Exchange Rates - Schedule "A" - Improved Exchanges (1-Party)

<u>Class of Service</u>	<u>GSEC</u>	<u>RATES</u>
Business Service		
Individual Line/Centrex	B1/CEN MLNM	\$16.00
Business Trunk	TRK	16.00
Key Business Line	KBL	16.00
Residence Service		
Individual Line/Centrex	R1/RCM	8.00
Residence Lifeline Service Credit		
Individual Line	LLR1	(5.25) (I)
Semipublic Service	PCSPBR	24.00
Customer Owned Pay Telephone Service	COPT	16.00

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LOCAL RATE SCHEDULES (Continued)

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B. RATES (Continued)

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3. Extended Area Service Rates(1)

Rates listed below are in addition to the Local Exchange Rates for those exchanges having Extended Area Service. See Exchange Listing (A.5 preceding) for applicable Local Exchange Rate Schedules and Extended Area Service Rate Groups.

	Rate Groups		
	1 to 3,000 1	3,001 to 18,000 2	18,001+ 3
Extended Area Service	\$2.10	\$2.75	\$4.15

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(1) The EAS Rates specified are applicable to EAS Routes in place as of June 1, 1995. If any EAS Routes are added after June 1, 1995, new EAS Rates will be established.

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LOCAL RATE SCHEDULES (Continued)

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B. RATES (Continued)

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4. Telecommunications Relay Services

GTE Arkansas Incorporated (Missouri) concurs with procedures established within and by the state of Missouri for Telecommunications Relay Service.

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LIFELINE ASSISTANCE SERVICE

MO. PUBLIC SERVICE COMM (C)

A. General

1. Lifeline Assistance Service is a basic single line residential service that provides voice grade access to the public switched network and includes touch calling, a standard white page listing, access to emergency services (e.g., E911), access to operator services, access to interexchange services, access to directory assistance, and toll blocking services. Lifeline Assistance Service waives a federal charge and applies a credit to the basic local exchange service monthly recurring access line rate for qualifying residential customers.

B. Application

1. The customer eligible for Lifeline Assistance Service must be a participant in at least one of the following programs:
 - a) Medicaid;
 - b) Food Stamps;
 - c) Supplementary Security Income (SSI);
 - d) Federal Public Housing Assistance or Section 8;
 - e) Low Income Home Energy Assistance Program (LIHEAP); or
 - f) Is income qualified as found in Missouri Statute 660.105.
2. Lifeline Assistance Service applies a baseline credit amount of \$3.50 to offset the federal End User Subscribe Line Charge as specified in GTE's federal access tariff, GTOC Tariff FCC No. 1 or GSTC Tariff FCC No. 1.
3. A supplemental reduction in the amount of \$1.75 per month will be made to the basic single line residential rate of qualifying Lifeline Assistance Service customers.

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LIFELINE ASSISTANCE SERVICE (Continued)

MO. PUBLIC SERVICE COMM

(C)

B. Application (Continued)

4. The customer, who is requesting Lifeline Assistance Service, must provide to the Company a signed document, certifying under penalty of perjury, that he or she is receiving benefits from one of the programs specified in 1, preceding, identifying the program or programs from which he or she is receiving benefits, and agreeing to notify the Company when they no longer participate in the program or programs. The same document can be used for Link-Up eligibility.
5. Lifeline Assistance Service can only be associated with the primary residential connection.
6. Toll Blocking Service, as specified in Section 10 of GTE Midwest Incorporated PSC MO No. 1, is available to Lifeline Assistance Service customers at no charge.
7. Deposit requirements do not apply to a Lifeline Assistance Service customer if the customer voluntarily elects Toll Blocking Service.
8. Lifeline Assistance Service may not be disconnected for non-payment of toll charges.
9. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and (C) nondiscriminatory basis.

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FILED DEC 1 1998

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LIFELINE ASSISTANCE SERVICE (Continued)

MO. PUBLIC SERVICE COMM

C. Rates and Charges

1. A total credit amount applies to Lifeline Assistance Service customers monthly bill as follows:

	ISOC	Monthly Rate
Baseline Amount (waiver to offset EUSLC)	30040	\$ 3.50
Supplemental Amount (credit to basic service monthly rate)	30041	1.75
Total Credit Amount		\$ 5.25

2. With the exception of the initial installation charges, refer to Link-Up Service (Section 6), all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.
3. When a customer is no longer eligible for Lifeline Assistance Service, the Lifeline credit amount specified in 1. preceding, will be discontinued and regular tariffed rates and charges will apply.

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Effective: December 1, 1998

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COIN TELEPHONE SERVICE

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Public Telephone Service

MISSOURI
Public Service Commission

A. General

Public Telephone Service is furnished for the use of the general public at the option of the Company and is not a substitute for business service.

B. Rates

Each local message \$.10

Toll messages are charged to the public at established toll rates.

C. Conditions

1. Booths may be furnished at the option of the Company.
2. Directory listings will not be provided for Public Telephone Service.
3. The Company retains the option of furnishing and placing such signs as may be necessary. Permits or fees for such signs are the responsibility of the customer with whom arrangements are made for installation of the service.
4. The Company will continue to install and maintain inside wire for Company owned coin sets.

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COIN TELEPHONE SERVICE (Continued)

DEC 20 1995

Public Telephone Service (Continued)

MISSOURI
Public Service Commission

C. Conditions (Continued)

- 5. It is expected that the agent or responsible customer will exercise reasonable caution to prevent usage of fraudulent coins or malicious damage to the equipment. The coin telephone instrument may be removed or relocated when in the opinion of the Telephone Company, the telephone instrument, associated equipment or its contents may be subject to theft or damage or when slugs, mutilated, or foreign coins are deposited in the collection device or when the telephone does not meet the revenue objectives of the Telephone Company.

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COIN TELEPHONE SERVICE (Continued)

DEC 20 1995

Semipublic Telephone Service (1)

MISSOURI
Public Service Commission

A. General

Semipublic Telephone Service may be furnished where there is a shared use of the service by the customer and the general public.

B. Rates and Charges

1. Service Charges as specified in Section 6 of this tariff apply to Semipublic Telephone Service.
2. Monthly rate for local exchange service - See Section 4.
3. An installation charge shall apply for each Semipublic Telephone Service installed, in addition to the applicable service charges specified in Section 6.

Installation Charge per Semipublic Telephone	<u>RATE</u> \$70.00
--	------------------------

C. Conditions

1. Semipublic Telephone Service is furnished only on an individual line basis.
2. Only one semipublic telephone will be installed on a premises except when, in the judgement of the Company, additional semipublic telephones are warranted.
3. One directory listing per semipublic telephone may be provided without additional charge.
4. The customer may access the coin receptacle of the telephone. The customer may retain all local coin, as a concession to the Company for collection of the station, but will be responsible for all toll charges including taxes billed against the station number in addition to the rates for local exchange service.

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- (1) In those exchanges equipped with Touch Tone capability, coin service is limited to existing customers at existing locations. **MO. PUBLIC SERVICE COMM**

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COIN TELEPHONE SERVICE (Continued)

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Semipublic Telephone Service (1) (Continued)

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C. Conditions (Continued)

- 5. The Company will continue to install and maintain inside wire for Company owned semipublic telephone sets.
- 6. Bridged telephone sets without dials, for answering incoming calls only, may be provided if located within view of the semipublic telephone.

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(1) In those exchanges equipped with Touch Tone capability, rotary service is limited to existing customers at existing locations.

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COIN TELEPHONE SERVICE

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Customer Owned Pay Telephone Service

MISSOURI
Public Service Commission

A. General

Customer Owned Pay Telephone Service (COPTS) is an exchange line service provided at the request of a certified COPTS provider for telecommunication use.

Customer Owned Pay Service Telephone is provided for use with Individual Line Service.

The carriage and completion of local and intraLATA toll messages are provided by the Company.

Customer Owned Pay Telephone Service (COPTS) is provided subject to the condition that telephone messages (local and long-distance) placed from stations which are accessible to the public are completed over COPTS lines (or other Public or Semipublic lines). Where COPTS is provided, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.

Customer owned pay telephone instruments may not be attached to other types of access lines. A subscriber must use a separate COPTS line for each customer owned pay telephone installed except for inmate telephone service as specified on Sheet No. 3.4. Off-premises extensions to customer owned pay telephones are not permitted.

B. Responsibility of the Customer

The customer shall be responsible for the installation, operation, and maintenance of any customer owned pay telephone instruments used in connection with this service. In addition, the customer is responsible for meeting all federal, state, and local statutes with respect to the provision of customer owned telephone instruments in accordance with all hearing-impaired and handicapped person requirements.

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COIN TELEPHONE SERVICE (Continued)

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Customer Owned Pay Telephone Service (Continued)

MISSOURI
Public Service Commission

B. Responsibility of the Customer (Continued)

Customer owned pay telephone instruments must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics except as specified for Inmate Service on Sheet No. 3.4.

- 1) Must be capable of providing access to all locally available long-distance companies where provisions for interexchange calling is provided.
- 2) Must be able to access the "Operator" where 911 is not available at no charge to the calling party.
- 3) Must be able to access 911 Emergency Service, when available, at no charge to the calling party.
- 4) Must be able to access 1411 Directory Assistance at no charge to the calling party.
- 5) The appropriate emergency number (Operator, 911) must be clearly posted at each location of a customer owned pay telephone.
- 6) Must clearly indicate procedures for obtaining a refund from the customer and that the customer owned pay telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customer owned public pay telephones).
- 7) Must be equipped to return the coins to the caller in the case of an incomplete call.
- 8) The telephone number of the line must be displayed on each instrument.

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COIN TELEPHONE SERVICE

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Customer Owned Pay Telephone Service (Continued)

MISSOURI
Public Service Commission

C. Violations of Regulations

Where any customer owned pay telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

D. Optional Service Features

Where facilities permit, the customer may subscribe to Call Screening at the rates in this Section of the tariff.

Outgoing Call Screening provides customers with a choice of originating call screening options when an operator services system is involved in the processing of a call. Options include screening toll calls to be billed to a credit card, a third number or collect to prevent operator assisted sent-paid calls from being processed.

Incoming Call Screening prevents the billing of incoming collect and/or third number billed calls to the customer's telephone number.

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COIN TELEPHONE SERVICE (Continued)

Customer Owned Pay Telephone Service - Continued

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Public Service Commission

E. Rates and Charges

Customer Owned Pay Telephone Service will be offered for business individual line service at the rates shown in Section 4 of this tariff for Business Service, Individual Line. (See Note 1.)

Service charges as shown in Section 6 of this tariff are applicable.

Listings in connection with Customer Owned Pay Telephone Service are furnished under the same rates and regulations as other business service.

Directory Assistance charges are applicable as specified in Section 5 of this tariff.

F. COPTS Inmate Telephone Service

The customer has the option to connect customer provided line concentrator terminal equipment to this service. Customer Provided Line Concentrator Terminal equipment are interconnect devices which provide the customer with the capability to connect more than one customer owned pay telephone to a single Customer Owned Pay Telephone access line. This type of terminal equipment is to be connected to the Customer Owned Pay Telephone access line in accordance with the provisions of Section 2, Connection with Customer-Premises Equipment and Facilities found in this tariff.

Subject to other applicable provisions of this tariff, the following provisions also apply to COPTS Inmate Telephone Service:

- May be arranged by the administrator to restrict or block incoming calls, block access to certain telephone numbers, limit the telephone numbers inmates may call, and limit the duration of the calls.
- May be arranged to block Directory Assistance (1411) and 911 calls.
- Shall be programmed to allow only "0+" collect calls for local, and intraLATA and interLATA toll calls and to block all other calls.

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Note 1 - Billing GSEC - COPT

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GENERAL SERVICES

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CUSTOM CALLING SERVICES (Continued)

DEC 20 1995

A. General

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Custom Calling Services are optional telephone service arrangements which provide customer-controlled communications features on individual service lines. Custom Calling Services are available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

1. Call Forwarding - Variable

Permits a customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network where facilities permit. The Call Forwarding customer is responsible for the payment of charges for each call between his Call Forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

2. Call Forwarding Busy - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a normal busy line condition.

3. Call Forwarding No Answer - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter a no answer condition after a specific number of rings.

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Issued: December 22, 1995

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CUSTOM CALLING SERVICES (Continued)

DEC 20 1995

A. General (Continued)

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4. Call Forwarding Busy/No Answer - Fixed

This feature, permanently activated, provides customers the ability to redirect incoming calls to a preselected line number when such incoming calls encounter either a normal busy line condition or a no answer conditions.

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CUSTOM CALLING SERVICES (Continued)

DEC 20 1995

A. General (Continued)

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5. Call Forwarding Busy/No Answer - Variable

This feature allows calls to either a party who does not answer or a busy line to be routed to an alternate specified directory number. The alternate specified directory number may be in the same switching office or may be reached via local toll trunks.

6 Call Forwarding - Variable - Multipath

Allows a Call Forwarding - Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group, to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forwarded to" number must be in a hunt group.

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FEB 3 1996

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CUSTOM CALLING SERVICES (Continued)

DEC 20 1995

A. General (Continued)

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7. Call Screening

Enables the customer to restrict outgoing operator handled and direct dialed toll calls from the service point to only those calls which are charged to the called number, a third number or to a calling card account. Incoming screening prevents collect or third number calls from being billed to the line.

8. Call Waiting

When a customer is talking on the telephone, a short spurt of tone signals that a call is waiting. The tone is heard only by the Call Waiting customer, while the incoming caller hears a regular ringing signal. Flashing the hookswitch "holds" the first call while the second is answered. The customer can alternate between calls by flashing the hookswitch.

Cancel Call Waiting which provides the customer the ability to disable the Call Waiting feature for the duration of one call will also be provided as an adjunct feature where available. The feature is activated by dialing a special code prior to placing a call or during an established call. It is automatically deactivated when the customer disconnects from the call. When Cancel Call Waiting is activated, anyone calling the number will receive the normal busy treatment.

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Issued: December 22, 1995

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CUSTOM CALLING SERVICES (Continued)

DEC 20 1995

A. General (Continued)

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9. Remote Call Forwarding

Allows calls placed to a customer's telephone number in one central office to automatically be forwarded by Company central office equipment to another customer designated line located outside that central office's serving area.

10. Smart Ring

This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and "Smart Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in this tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Smart Ring" number, regardless of the class of service.

11. Speed Calling

Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8-Code capacity or 30-Code capacity on the same line.

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICESCUSTOM CALLING SERVICES (Continued)

A. General (Continued)

12. Three-Way Calling

Permits a customer to add a third party to an existing conversation. When a customer is on a call and wishes to call a third party, he depresses the hookswitch. This places his first call on hold and three short tones are heard signifying the Three-Way Calling mode has been accessed. The customer will receive dial tone and may dial the telephone number of the desired third party. When the third party answers, the second party remains on hold, permitting private conversation between the customer and the third party. The three-way connection can then be established by flashing the hookswitch once, permitting the customer, the second party and the third party to converse.

The transmission may vary depending on the distance and routing necessary, therefore, transmission may not meet normal standards.

13. Toll Control

Prevents unauthorized persons from making calls to toll points. The Toll control feature will not be able to access any "1+" numbers or operator assisted numbers ("0+" and "0-"). The Toll Control feature is offered with Tel-Teen Service only.

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GENERAL SERVICES

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CUSTOM CALLING SERVICES (Continued)

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B. Rates

1. Service Charges apply in addition to any listed nonrecurring charges, except that the Company may waive certain applicable service charges during promotions as follows:
 - a. Special promotions in all exchanges equipped with available facilities.
 - b. Introductory promotions in exchanges where Custom Calling Services become available because of technological changes.
 - c. Company will file notification with the Missouri Public Service Commission 30 days in advance of any introductory promotions.
2. Service Charges are not applicable when provided in conjunction with the original installation of another service.

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services		
a. Call Forwarding - Variable, per line		
Business	CFB	\$2.50
Residence	CFR	2.50
b. Call Forwarding - Variable - Multipath, per calling path		
Business	SCCFAB	2.50
Residence	SCCFAR	2.50

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Issued: December 22, 1995

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GENERAL SERVICES

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CUSTOM CALLING SERVICES (Continued)MISSOURI
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B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services (Continued)		
c. Call Screening, per line		
1) Incoming		
a) Third number		
Business	BR3	\$2.50
Residence	BR3	2.50
b) Collect Call		
Business	BRC	2.50
Residence	BRC	2.50
c) Third Number and Collect Call		
Business	BRC3	4.00
Residence	BRC3	4.00
2) Outgoing**		
Business	TRLF	7.50
Residence	TRLA	7.50

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** Calls to Company repair service and public emergency service will be permitted from an outgoing screening number.

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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CUSTOM CALLING SERVICES (Continued)

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B. Rates (Continued)

2. (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
d. Call Forwarding Busy - Fixed per line		
Business	FCF-BY	\$1.25
Residence	FCF-BY	1.25
e. Call Forwarding No Answer - Fixed, per line		
Business	FCF-NA	1.25
Residence	FCF-NA	1.25
f. Call Forwarding Busy/ No Answer - Fixed, per line		
Business	FCF-AC	1.50
Residence	FCF-AC	1.50

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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CUSTOM CALLING SERVICES (Continued)

B. Rates

2. (Continued)

<u>Individual Services</u> (Continued)	<u>GSEC</u>	<u>Monthly Rate</u>
g. Call Forwarding Busy/No Answer - Variable, per line		
Business	CFBNA B	\$3.50
Residence	CFBNA R	3.50
h. Call Waiting, per line		
Business	CWB	3.50
Residence	CWR	3.50
i. Remote Call Forwarding, per line(1)		
Business	RCF FAP	16.00
Residence	RCF FAP	16.00
j. Remote Call Forwarding, Additional path		
Business	RCF AAP	16.00
Residence	RCF AAP	16.00
k. Smart Ring, per line		
Business	SMART RING B	6.00
Residence	SMART RING R	6.00

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(1) A three (3) month minimum service period applies

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Issued: December 22, 1995

Effective: ~~MISSOURI PUBLIC SERVICE COMM~~

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CUSTOM CALLING SERVICES (Continued)

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B. Rates (Continued)

2. (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
Individual Services (Continued)		
1. Speed Calling		
1) 8-number capacity, per line		
Business	SC 8 B	\$2.50
Residence	SC 8 R	2.50
2) 30-number capacity, per line		
Business	SC 30 B	3.50
Residence	SC 30 R	3.50
m. Three-Way Calling, per line		
Business	TWCB	3.50
Residence	TWCR	3.50
n. Call Waiting, Call Forwarding, Three-Way Calling and Speed Call 30, per line (1)		
Business	SC130B	9.95
Residence	SC130R	9.95

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(1) Restricted to existing customers only.

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Issued: December 22, 1995

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CUSTOM CALLING SERVICES (Continued)

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B. Rates (Continued)

SmartCallSM Services

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Smarter Call [®] PAK (1)		
Call Waiting, Cancel Call Waiting, Call Forwarding, Speed Call 8, 3-Way Calling, per line		
Business, per line	SMARTER BUS	\$6.00
Residence, per line	SMARTER RES	5.00
2. Smart Ring with a PAK, per line (2)		
Business	SCSRPKB	3.00
Residence	SCSRPKR	3.00

(1) Includes the touch call feature.

(2) Applicable Smart Ring rate when the customer has a SmartCallSM Service. **FILED**

® Registered Trademark of GTE
SM Registered Servicemark of GTE

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Issued: December 22, 1995

Effective: ~~January 27, 1996~~ **NO PUBLIC SERVICE COMM**

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CUSTOM CALLING SERVICES (Continued)MISSOURI
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C. Conditions

1. Custom Calling Services may be provided on individual lines, Private Branch Exchange trunks and key business lines and may not be provided in conjunction with Coin Telephone Services.
2. The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls, therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.
3. When the Remote Call Forwarding customer requests a number change for the call forwarding location, the number to which calls are forwarded to or both, Service Order Charges as specified elsewhere in this tariff apply.
4. Remote Call Forwarding may not be terminated in a coin telephone.
5. Identification of the originating telephone number will not be provided to Remote Call Forwarding customers.
6. Transmission quality may vary depending on the routing required, thus Remote Call Forwarding is not represented as suitable for transmission of data or for being forwarded again at the distant location.
7. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls without interfering or impairing services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding facilities are needed to avoid interference with or impairment of services offered, the customer will be required to subscribe to such additional facilities.
8. The Remote Call Forwarding terminating telephone may not be equipped with the Call Forwarding Feature.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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CUSTOM CALLING SERVICES (Continued)

DEC 20 1995

C. Conditions (Continued)

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Public Service Commission

9. Call Charges

- a. The originating station is responsible for all charges on calls placed to the Remote Call Forwarding number as specified elsewhere in these tariffs.
- b. The calling party is responsible for toll charges associated with calls between the originating telephone and the call forwarding location. The Remote Call Forwarding customer is responsible for the applicable customer dialed station-to-station charges associated with messages between the call forwarding location and the terminating telephone. On local calls, the Remote Call Forwarding customer is responsible for the payment of applicable measured service usage charges, the local area calling message charge, or extended area service rates referred to in other sections of this tariff.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 27, 1996~~

FEB 3 1996

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June 25, 2005
Missouri Public
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CUSTOM CALLING SERVICES (Continued)

Tel-Teen Service

A. General

Tel-Teen Service is a flat rate second residential line which includes flat rate local usage, directory listing, and a choice of one of four custom feature packages.

The four custom feature packages include:

- A. Three-Way Calling, Speed Call 8, and Toll Control
- B. Call Waiting, Speed Call 8, and Toll Control
- C. Three-Way Calling, and Toll Control
- D. Call Waiting, and Speed Call 8

Tel-Teen Service will be offered where facilities and operating conditions permit.

In order to subscribe to Tel-Teen Service, there must be primary residential service at the same location and the Tel-Teen Service will be billed to the primary customer.

Tel-Teen Service may not be converted to a regular residential one party line for six months after establishment of the service.

Normal toll charges are applicable for Tel-Teen Service without Toll Control. The primary customer will be responsible for all third party and collect calls charged to the Tel-Teen Service which includes Toll Control.

All normal tariff restrictions on provision, availability of service, and liability of the Telephone Company will apply.

Substitutions of other than the offered custom calling features will not be permitted; however, other custom calling features are available for use with this service at the rates and charges specified in this tariff.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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CUSTOM CALLING SERVICES (Continued)

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Tel-Teen Service (Continued)

B. Rates

Tel-Teen Service is offered at the residential one party rate (plus the Extended Area Service rate if applicable) for the exchange in which the service is located. Tel-Teen Service includes one of the following custom feature packages.

<u>Tel-Teen Service Custom Feature Package</u>	<u>GSEC (1)</u>	<u>Monthly Rate</u>
Three-Way Calling, Speed Call 8, Toll Control (2)(3)	TEEN TC TWC SC8 TLC	\$3.50
Call Waiting, Speed Call 8, Toll Control (2)(3)	TEEN TC CW SC8 TLC	3.00
Three-Way Calling, Toll Control (2)(3)	TEEN TC TWC TLC	2.00
Call Waiting, Speed Call 8 (2)	TEEN TC CW SC8	3.00

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- (1) Service Orders must include the GSEC Code for the R1 and the Custom Feature Package.
- (2) Applicable Service Charges apply.
- (3) The Toll Control Code option is offered at no additional charge in offices where available.

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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DIRECT INWARD DIALING (DID) SERVICEMISSOURI
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A. General

1. Direct Inward Dialing Service to customer-premises located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and toll network directly to the demarcation point associated with switching equipment located at the customer's premises.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. The rates and charges for the service, as provided in B. following, are in addition to all applicable charges for PBX service with which this service is associated and the applicable network access line and connecting arrangement charges.
5. The operational characteristics of the interface signal between the Company provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. The Company shall not be responsible to the customer or authorized user if changes in protection criteria, facilities, or Company operating procedures render the customer's facilities obsolete or otherwise affect its use or performance.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~Gerald D. Harris
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DIRECT INWARD DIALING (DID) SERVICE (Continued)

DEC 20 1995

A. General (Continued)

MISSOURI
Public Service Commission

- 7. Directory listings will be provided in accordance with the regulations for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.
- 8. The customer-premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 9. The rates and charges for this service contemplate the use of standard Company equipment and serving arrangements. When equipment or service arrangement of a special type is requested and provided, rates and charges are based on the costs incurred to meet the individual requirements of the customer.
- 10. The minimum contract period for DID Service is one year. In the event of discontinuance of DID Service, a termination charge equal to the monthly rate for the remainder of the minimum contract period is due.
- 11. In addition to the rates and charges specified in B., appropriate service connection, move, change and installation charges are applicable to the establishment or rearrangement of trunks and stations in connection with providing DID Service.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 20, 1996~~

FEB 3 1996

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June 25, 2005
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DIRECT INWARD DIALING (DID) SERVICE (Continued)

B. Rates and Charges

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	<u>GSEC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
DID Trunk Terminations, per trunk	DIDTERM	\$25.00	\$150.00
DID Station Numbers			
Block of 20 numbers(1)	DIDNC20	8.00	
Block of 100 numbers(2)	DIDNC100	22.00	

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- (1) Blocks of 20 DID numbers are only available when served by a digital central office.
- (2) Blocks of 100 DID numbers are available when served by a nondigital central office.

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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FEB 3 1996

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June 25, 2005
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DIRECTORY ASSISTANCE SERVICE (DA)MISSOURI
Public Service Commission

A. General

The Company furnishes local Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

The rates set forth below apply when customers request assistance in determining the telephone numbers of customers located in the local calling area.

B. Application of Charges

1. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic Telephone Service, hospitals, customers who have been certified as unable to use a directory because of a visual or physical handicap or the group or agency having the authority to certify such handicaps.
2. A customer is allowed one Directory Assistance call per billing period for each basic local exchange main telephone, PBX trunk and main mobile telephone service. Call allowances are not transferable between separate accounts of the same customer.
3. A chargeable call is one which has been answered by the Directory Assistance Operator. The charge applies whether or not the Directory Assistance Operator provides the requested telephone number(s). Credit will not be given for requested telephone numbers that are not found in the directory.
4. A maximum of two requested telephone numbers will be processed per call to Directory Assistance Service.

C. Rates

1. Where the customer direct dials the Directory Assistance number 1 + 411 or 1 + 555 - 1212, the charge for each call (maximum of two requested telephone numbers per call) is \$.40.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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June 25, 2005
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DEC 20 1995

C. Rates (Continued)

MISSOURI
Public Service Commission

2. The following surcharges apply, in addition to the direct dial rate, when the customer places a call to Directory Assistance via an operator:

	<u>Per Call</u>
Customer Dialed Calling Card	\$.35
All others (including Operator Assisted sent-paid, third number and credit card)(1)	.90

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- (1) Customers identifying themselves as being disabled and unable to dial the call will not be required to pay the surcharge for sent-paid station-to-station calls to DA.

Issued: December 22 1995

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FEB 3 1996

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DIRECTORY LISTINGSMISSOURI
Public Service Commission

A. General

1. The rates and regulations specified herein for Directory Listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying customers' telephone numbers as an aid to the use of telephone service.
2. Listings are regularly provided in connection with all classes of exchange service, except public telephone service, unless the customer subscribes to nonpublished or nonlisted service.
3. The alphabetical listing of names does not contemplate special prominence or arrangement.
4. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service.
5. The length of a listing is limited to one line by the use of abbreviations, when in the opinion of the Telephone Company the clearness of the listing and the identification of the customer is not impaired thereby.
6. Directory Listings must conform to the Company's specifications.
7. The contract period for directory listings (where the listings actually appear in the telephone directory) is the directory period except in case the contract for main service is terminated, or in case the listed party moves to a new location or quits business, or in case of the death of the listed party. The contract period for listings not printed in the directory is one month.
8. Directory listing charges date from the time the listing is posted on the information records (except nonpublished service). The customer may subscribe to any of the listing offerings at directory issuance time or between issues of directories, at which time the listing appears on information records only.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~CANCELLED
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DIRECTORY LISTINGS (Continued)

MISSOURI
Public Service Commission

A. General (Continued)

- 9. The Company, in accepting listings from customers or prospective customers, will not be a party to controversy arising from the publication of such listings in its directories.
- 10. The customer assumes full responsibility for making sure that the listing conforms to all applicable laws and licensing requirements. The Company does not undertake to determine the legal, contractual or any other right to the use of a name or trade name. Nor does the Company undertake to determine whether a customer is required to have a valid occupational or business license, permit or registration from any licensing authority in order to engage in the business listed.
- 11. The customer agrees to indemnify and hold the Company harmless from any claims, losses, damages or liabilities which arise out of or results from the use of a listing containing a name, address, trade name or any other such similar designation.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
Missouri Public
Service Commission
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DIRECTORY LISTINGS (Continued)

MISSOURI
Public Service Commission

B. Primary Listings

1. One primary listing will be provided without charge, as follows:

- a. For each separate customer service. When two or more main station lines or PBX trunks are in a hunting arrangement, only the first number of the group is considered the primary listing. Where two or more main station lines or PBX trunks are not consecutively operated, a primary listing may be made for each line or trunk.
- b. For each customer that has Telecommunications for the Speech and/or Hearing Impaired (TDD) Service and request that their listing be identified by adding "TDD Only" or "TDD and Voice" next to the number.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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June 25, 2005
Missouri Public
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GENERAL SERVICESDIRECTORY LISTINGS (Continued)

B. Primary Listings (Continued)

1. (Continued)

c. For each Semipublic Telephone Service.

2. The primary listing must be the actual name of the customer to whom service is rendered or:

- a. In the case of residence service, the name of a member of the customer's family or household. Also, a dual primary listing may be provided for two persons who share the same surname and reside at the same address or for a person known by two first names. Each given name for purposes of this tariff, is defined as a surname and any combination, not to exceed, two of the following: first name, middle name, initial, nickname or maiden name.
- b. A customer with residence service may request that part or all of the address information which would otherwise be listed in the directory be omitted by the Telephone Company. Such omission will be continued in successive directories without further request by the customer until the customer requests publication of part or all of the omitted address information.
- c. In the case of a business enterprise, the name of the business or the name of a member, officer, employee, representative thereof, or the name of another business which the customer owns, controls or represents.
- d. When a business enterprise is represented in the community by a division, branch or department of the business, the primary listing may include the name of the division, branch or department.

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MISSOURI
Public Service CommissionDIRECTORY LISTINGS (Continued)

B. Primary Listings (Continued)

2. (Continued)

- e. Where the service is contracted by one party for the use of a second party, the listing may be in the name of the second party.
- f. When the Telephone Company publishes a separate section in its directory for telephone numbers of government offices, the primary listing of the government office will be placed in this section. Additional listings may be purchased by the government office for inclusion in the alphabetical section in which business listings regularly appear.
- g. At the request of the customer, the primary listing may be omitted from the directory (nonlisted service) or from both the directory and directory assistance records (nonpublished service). Nonlisted and nonpublished services are furnished subject to the regulations and rates specified herein. The omission of the primary listing does not entitle the customer to an additional listing without charge in connection with other services which he may subscribe.

C. Additional Listing

- 1. Business additional listings may be the names of partners or members of the firm; if the customer is a partnership or firm, the names of officers of the corporation; if the customer is a corporation, and; for any business establishment; the names of associates or employees of the customer. Business additional listings may be bonafide names of firms or corporations which the customer owns, controls or is duly authorized to represent.
- 2. Residence additional listings may be the names of members of the customer's family or other persons residing in the customer's household.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 1, 1996~~

FEB 3 1996

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DIRECTORY LISTINGS (Continued)MISSOURI
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C. Additional Listing (Continued)

3. Regular additional listings are allowed with Semipublic Telephone Service under certain conditions:
- Permanent guests or tenants at the location of a semipublic telephone may subscribe to residence additional listings at the residence additional listing rate.
 - Business additional listings are furnished under the regulations as specified in Paragraph C.1 above.
4. Permanent guests or tenants of hotels, motels, retirement complexes or boarding houses with Private Branch Exchange Service may subscribe to residence additional listing service at the business additional listing rate, provided approval is obtained from the hotel or motel involved. However, separate billing will not be issued for these instances.
5. Ordinarily, additional listings must show the same address and telephone number as the primary listing. When in the opinion of the Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing using the telephone number of the primary listing and the customer premises address at which the customer's extension or private branch exchange station is located may be permitted.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: January 22, 1996

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DIRECTORY LISTINGS (Continued)

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D. Special Types of Additional Listings

1. Alternate Listing

- a. An alternate listing refers a calling party to another telephone number during certain periods or under certain circumstances (e.g., after business hours, weekends and holidays, or if there is no answer on the primary listed number).
- b. The listing, when necessary, may include both the alternate call number and a phrase directing the method of calling.
- c. When the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

2. Cross Reference Listing

- a. Cross reference listings may be furnished to customers who change their names, absorb other businesses, or subdivided their business and have authority to continue the use of the old name and when, in the judgement of the Company, they are considered necessary and not intended for advertising purposes.

3. Duplicate Listing

- a. Duplicate listings (i.e., listing of nicknames, abbreviated names, names which are commonly spelled in more than one way and rearrangement of names) are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer.
- b. The intent of a duplicate listing is not to secure a preferential position in the directory or to advertise a service or commodity.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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DIRECTORY LISTINGS (Continued)MISSOURI
Public Service Commission

D. Special Types of Additional Listings (Continued)

4. Extra Line of Information

- a. Extra line of information may include supplementary address information, hours of operation, or call instructions such as, a phrase directing the method of calling when a PBX operator is not on duty.
- b. An extra line of information listing will only be provided when, in the opinion of the Telephone Company, it facilitates the use of telephone service. It must not be designed for advertising.

E. Nonpublished Service

1. Nonpublished service is the omission of a customer's primary listing from the directory and the Company's information records.

Customers who desire their telephone numbers to be omitted from the Company's directory and directory assistance records may subscribe to nonpublished service.

2. Incoming calls to a customer subscribing to nonpublished service will be completed only when the calling party places the call by the telephone number. The Company will not connect a call to a nonpublished customer on behalf of a caller when the caller does not furnish the telephone number to the Company's operator. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: January 22, 1996

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DIRECTORY LISTINGS (Continued)MISSOURI
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E. Nonpublished Service (Continued)

3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number in the directory or disclosing said number to any person shall attach to the Company. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number or disclosing of said number to any person.

Where such a listing is published in the telephone directory, the Company's liability shall be limited to the monthly rate for the charge period during which the error continues.

4. Nonpublished telephone numbers may be released to law enforcement authorities or other agencies in cases involving security, criminal investigations and public safety.
5. The rate for nonpublished service will not apply to the following:
- When the customer has another published number for the same class of service in the same exchange.
 - Public Telephone Service.
 - Foreign Exchange/Zone Service.
 - Temporary Service (service provided for a period of not more than 30 days).
 - Local Exchange Service for customers living in hotels, hospitals, retirement complexes, apartments, boarding houses or clubs provided the customer is listed under the telephone number of the establishment.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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DIRECTORY LISTINGS (Continued)

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F. Nonlisted Service

1. Nonlisted service is the omission a customer's listing from the Company's telephone directory. The listing is, however, maintained on directory assistance records and will be furnished upon request to the calling party.
2. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer requested be omitted from the telephone directory. Where such a listing is published in the directory, the Company's liability shall be limited to the monthly rate for the charge period during which the error continues.

FILED

FEB 3 1996

Issued: December 22, 1995

~~Effective: January 22, 1996~~

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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DIRECTORY LISTINGS (Continued)

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G. Foreign Listing

1. Listing appearing in the alphabetical list of a directory of an exchange other than the exchange in which the listed service is furnished.
2. Foreign listing includes a maximum of two lines; normally, the two lines contain the name, address and telephone number of the customer. If additional listings are required, the additional listing rate applies per line.
3. The minimum contract period for which charges will apply will be the life of the directory payable annually in advance. Foreign listing will be disconnected and a refund made based on the months remaining for the duration of the directory period after the primary service has been discontinued.
4. For the listing of GTE Arkansas Incorporated (Missouri) customers in directories of other telephone companies, the tariff of the other company shall apply.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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DIRECTORY LISTINGS (Continued)

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H. Rates

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Service Charges apply to listings altered after initial service begins.

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Primary Listing		
Business	-	No Charge
Residence	-	No Charge
2. Additional Listing (Regular and Special Types of Additional Listings)		
Business	ALB	\$1.50
Residence	ALR	1.10
3. Nonpublished Service	NP	1.60
4. Nonlisted Service	NL	1.60
5. Foreign Listing		
Business	FLB	1.50
Residence	FLR	1.10

FILED

FEB 3 1996

Issued: December 22, 1995

Missouri Public Service Commission

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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TELEPHONE CONCESSION SERVICE

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A. GENERAL

The Telephone Company, upon proper official approval, will grant concession service in connection with certain telephone service. This service may be classified as Official Service and Employee Concession Service.

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B. OFFICIAL SERVICE

Official Service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in offices of the Company, or in residences of employees or agents whose duties require that they be readily accessible to call at any time. Official Service is furnished at 100% concession rate on all exchange access service and on all associated service charges.

C. EMPLOYEE CONCESSION SERVICE

Employee Concession Service may be allowed in connection with residence service furnished at the residences of active employees of the Company and retired employees of the Company who reside in exchanges operated by the Company.

This service is classified in three (3) employee concession groups:

Regular Employees

Group A - Executive Employees: receive 100% concession on charges for local network access service for one primary line, touch call or custom calling service.

Group B - All Management and Non Union hourly Employees: receive 100% concession on charges for local network access service for one primary line, touch call service and one custom calling services.

Group C - Nonmanagement Employees: receive 50% concession rate on charges for local network access service for one primary line, touch call service and one custom calling service.

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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TELEPHONE CONCESSION SERVICE (Continued)MISSOURI
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C. EMPLOYEE CONCESSION SERVICE (Continued)

Retired Employees

Retired employees residing in exchanges operated by the Company shall receive the same Employee Telephone Service as they were receiving at the time of their retirement.

Excluded Services

The following services are excluded for concession service consideration for any Groups:

- additional primary stations
- nonrecurring charges
- vacation service
- toll calls
- extra directory listings
- foreign exchange service
- excess mileage
- additional network access mileage
- 911 surcharge
- charges to primary interexchange carrier
- automatic trunks
- manual trunks
- extended area service
- interstate subscriber line charge.

D. PROVISIONS OF EMPLOYEE CONCESSION

All concession services are subject to directory listing in the name of the employee or retiree. The only exception to this is additional lines installed for employee's children; in these cases, the line may be listed in the child's name only. Retirees who wish to pay for nonpublished service may still receive telephone concession.

Concession service is granted for residence service only at the employee's or retiree's principal place of residence.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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FOREIGN EXCHANGE SERVICE

DEC 20 1995

A. General

Missouri Public Service Commission

1. Foreign Exchange Service is exchange service furnished to a customer from a central office of an exchange other than the one that normally serves the area in which the customer is located.
2. For the purpose of this tariff, the term "Foreign Exchange" shall mean the exchange from which foreign exchange service is furnished. The term "Normal Exchange" shall mean the exchange normally serving the area in which the customer's premises is located. The term "Interexchange Channel" designates that portion of the Foreign Exchange Service circuit which is provided between the toll rate centers of the foreign and normal exchanges.
3. Foreign Exchange Service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally, but will do so at its option where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved.
4. Foreign Exchange Service may be provided only in connection with private branch exchange trunk lines and individual line business or residence service.
5. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a customer to business or residence service, private branch exchange service, or key systems service in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a Foreign Exchange Service customer discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange customer and foreign exchange business office that the Foreign Exchange Service may be discontinued ten (10) days thereafter.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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FOREIGN EXCHANGE SERVICE (Continued)

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Public Service Commission

A. General (Continued)

- 6. Where the foreign exchange is operated by another Company, Foreign Exchange Service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
- 7. Where the facilities and/or equipment are not available and extraordinary facility costs, equipment costs, special operating expenses and/or other special considerations are incurred in making such service available, the customer may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
- 8. Standard extension service may be furnished in accordance with General Exchange Tariffs and extension line mileage charge rates and regulations where applicable. No off-premises extensions will be furnished in connection with foreign exchange service.
- 9. The use of the service is limited to the customer and his employees for business purposes and in the case of residence service, to the members of his immediate household. If any customer to this service is found to be transferring or transmitting messages for parties (other than authorized above) in the normal exchange area, such customer and foreign exchange business office shall be notified that the practice must be discontinued or the Foreign Exchange Service may be terminated ten (10) days after the date of such notice.
- 10. Mileage Measurements:
 - a. Interexchange mileage is the V-H mileage (fractional miles being considered as full miles) between the rate centers of the service points or between the rate center of a service point and the point of connection with the facilities of another company.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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FOREIGN EXCHANGE SERVICE (Continued)

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B. Rates

1. The charge for Foreign Exchange Service is the established monthly service rate and applicable nonrecurring service connection charges of the foreign exchange for the grade of service (individual line business or residence, key system trunks, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
2. The Company concurs in the GTE Midwest Inc. - MO. NO. 5 Private Line Tariff currently filed with and approved by the Missouri Public Service Commission. Items covered by said tariff include mileage charges, channel terminal charges, point of termination charges, local channel charges, and additional point of termination charges.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995 Effective: _____

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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DEC 20 1995

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 24, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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LINE HUNTING SERVICE

A. General

1. Line Hunting Service provides a feature whereby a group of telephone numbers are linked together so that if any one number in the group is busy when called, subsequent numbers are searched in sequence until an idle telephone number is connected.

B. Rates

Service Charges apply as found in Section 6.

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Line Hunting, per line	HUNT LN CHG	\$3.00

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995 Effective: ~~December 22, 1995~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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MILEAGE - INTRAEXCHANGE

A. General

1. Mileage rates apply to intraexchange extension of station lines, tie lines, and to school-to-home lines.
2. Extensions are those services normally provided on the same premises as the associated primary service.
3. Tie lines are those services normally provided to connect two or more terminals at customer locations.
4. Interexchange mileage is covered by concurrence with the GTE Midwest Inc. - MO. NO. 5 Intrastate Private Line Tariff. See Section 8.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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MILEAGE - INTRAEXCHANGE (Continued)

B. Rates

1. Extension Lines

- a. Single pair off premises, per 1/4 mile or fraction
- b. Single pair on premises terminations beyond 150 feet, per 1/4 mile or fraction

GSEC

Monthly Rate

1/4 EXT MI

\$1.05

300 EXT MI

1.05

2. Tie Line

Tie Line, per 1/4 mile

TL1

1.05

3. School-to-Home

- a. First 1/4 mile or fraction
- b. Additional 1/4 mile or fraction

SHM1

1.30

SHM2

1.30

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

Gerald D. Harris
State Director-External Affairs
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MILEAGE - INTRAEXCHANGE (Continued)

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C. Conditions

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1. Mileage applicable to tie lines, off-premises extension(s), PBX or key lines located on premises other than those on which the main terminal or switchboard is located will be determined in the following manner:
 - a. When the terminals are located in the same central office area, the off-premises mileage measurement is the airline distance between the terminals.
 - b. If the line passes through a central office, the airline mileage must include the central office.
2. Construction required to furnish exchange circuits at locations outside of a Base Rate Area will be provided according to the LINE CONSTRUCTION SERVICE section of this tariff.
3. Mileage rates are in addition to the rates for the associated service and facilities. Service Charges apply.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 1, 1996~~

FEB 3 1996

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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900 CALL RESTRICTION

MISSOURI
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A. General

900 Call Restriction is a central office service which allows customers to restrict certain types of outgoing calls being placed over their exchange access lines. 900 Call Restriction is activated when a dialed number is preceded by a 900 prefix. Restricted calls are directed to a central office announcement.

900 Call Restriction will be provided in conjunction only with residence and business single party flat rate, message, and measured local exchange services. 900 Call Restriction will be furnished only from central offices equipped to provide this service and where facilities permit.

B. Rates

1. The following charges apply in addition to the established rates and charges for the services with which this service is associated.

	<u>GSEC</u>	<u>Nonrecurring Charge</u>
Business, per additional line equipped (1)	BLK2	\$8.00
Residence (2) I.D. Only	BLK 900	No Charge

C. Conditions

1. The minimum contract period for this service is one month.
2. Nonpayment of 900 call charges will not alone be the cause to disconnect Local Exchange Service.
3. A customer subscribing to this service may not access any 900 telephone numbers.

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- (1) In addition to the Subsequent Service Order charge from Section 6 of this tariff.
- (2) Includes residential customer, churches, schools, and charitable organizations.

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~December 22, 1995~~

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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OPERATOR ASSISTED LOCAL CALLS

A. General

1. Operator Assisted Local Calling Service is furnished to customers upon their request to complete local calls.
2. There are three classes of local service offered; Credit Card Calls, Operator Station Calls, and Person to Person.

a. Calling Card Calls

Customer dialed "0+" calls are completed by the caller and billed to the caller's calling card instead of the telephone originating the call.

b. Operator Station Calls

Customer dialed "0-" calls are completed by the operator who also arranges billing. Calls may be billed to the originating telephone number, calling card, collect or to a third number.

c. Person-to-Person Calls

Customer dialed "0-" calls are completed by the operator who also arranges billing. Calls may be billed to the originating telephone number, calling card, collect or to a third number.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
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OPERATOR ASSISTED LOCAL CALLS (Continued)

MISSOURI
Public Service Commission

A. General (Continued)

- 3. In addition to the service charge, all local coin calls utilizing operator handling services will be at the local coin rate.
- 4. The following operator assisted local calls are exempt from the service charges:

Calls to designated Company numbers for official telephone business.

Emergency calls to recognizable authorized civil agencies.

Those cases where a Company Operator provided assistance to:

Reach the called number where problems prevent subscriber dial completion.

Reestablish a call which has been interrupted after the called number has been reached.

Place a noncoin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

B. Rates

The following service charges for operator assisted local calls apply in addition to the applicable local dial rate.

<u>Per Call</u>	<u>Rate</u>
Customer Dialed Calling Card	\$.35
Operator Station (including operator assisted sent-paid, collect, third number and credit card calls)	.90
Person-to-Person	2.50

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~December 22, 1995~~

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGEMISSOURI
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A. General

1. Private lines are circuits furnished and maintained by the Company. They are for private use and are equipped at each terminal with telephone or telegraph instruments or other signaling devices, and not connected for exchange or toll service.
2. The minimum contract term is one month where facilities are available. Where facilities are not available or the provision of private line service necessitates unusual expenditure, or where other special considerations are involved, the customer may be required to contract for service beyond the initial period.
3. For construction and installation charges and rates and regulations for special equipment, see Section 2, GENERAL REGULATIONS.
4. Private lines are not furnished for use in connection with telephone equipment or circuits not furnished by the Company except when the applicant is the United States Government Department of Defense, and the head of the department or his authorized representative shall notify the Company in writing that such connection is necessary for reasons of military necessity or national welfare, or when the applicant is a party to the Agreements for Oil, Natural Gas, Pipe Line, Railway, and Power and Light Companies, and when such privileges are extended under these agreements.
5. All instruments and apparatus used in connection with private lines and not supplied by the Company must be of a type approved by the Company and the FCC.

B. Mileage Measurement

1. Local Channels or Networks

Mileage between point within the same exchange area will be the airline distance as measured on a standard scale map in the Company office.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

MISSOURI
Public Service Commission

B. Mileage Measurement (Continued)

1. Local Channels or Networks (Continued)

a. Local Channels Connecting Only Two Customer Locations

Where a private line is furnished to connect only two customer locations, the mileage charge will be the airline measurement between connected premises. A one mile minimum mileage applies for each local two point channel.

b. Local Channel Networks, Serving Three or More Customer Locations

Where three or more customer premises are to be interconnected with private lines, the facilities will be considered as being a network of component circuits with mileage computation as follows:

1) Wire Interconnecting Center

Wire interconnecting centers will be established for networks by the Company in consideration of the availability and routing of circuits.

2) Network Mileage

The network mileage will be the sum of the mileages for all component circuits measured airline between the network interconnecting centers and the location of each of the customer premises plus any applicable branch circuit or drop mileages. A one mile minimum mileage applies for each separate component circuit in the network.

3) Branch Circuit or Drop Mileage

In certain private line arrangements, a branch circuit or drop may be connected to a component circuit at an intermediate point between the network interconnecting center and the component circuit end.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

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B. Mileage Measurement (Continued)

1. Local Channels or Networks (Continued)

b. Local Channel Networks, Serving Three or More Customer Locations (Continued)

3) Branch Circuit or Drop Mileage (Continued)

(a) For each branch circuit or intermediate drop an additional mileage charge applies, measured airline from the point of interconnection with the component circuit to the customer location.

(b) A minimum mileage charge of one-fourth (1/4) mile applies for each branch circuit or intermediate drop.

c. On Premises Extension

Where the customer requires an extra station or additional private line to be connected on the same premises, each additional extension station or terminal location shall be defined as a branch circuit.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

MISSOURI
Public Service Commission

C. Rates

The following rates and charges apply to private lines wholly furnished within the Local Exchange.

1. Mileage Rates

a. Signal Grade

	<u>GSEC</u>	<u>Monthly Rate</u>
1) First 1/4 mile or fraction	LCS1	\$6.25
2) Additional 1/4 mile or fraction	LCS2	2.20

b. Voice Grade

1) First 1/4 mile or fraction	LCM1	6.25
2) Additional 1/4 mile or fraction	LCM2	2.20

2. Signaling or Special Equipment

- a. See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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PRIVATE LINES AND EQUIPMENT - INTRAEXCHANGE (Continued)

MISSOURI
Public Service Commission

C. Rates (Continued)

3. Service Connection and Installation Charges

a. Local Channels

For each termination of a local channel at the customer's premises including installation of standard dial or common battery telephone instrument where furnished by the Company, and including connection with interexchange channels and network wire center where required, but not including signaling equipment or special station apparatus.

Per termination (nonrecurring charge) See Section 6, SERVICE CHARGES.

b. Signaling or Special Station Apparatus and Equipment, See Special Assemblies of Equipment in Section 2, GENERAL REGULATIONS.

4. Rates of Other Companies

a. Where any portion of intrastate private lines are furnished by another company upon request by this Company, the rates and tariff of the other company will apply for the portion so furnished.

5. Special Private Line Channels

a. Rates specified herein are for standard voice grade channels or circuits normally used by the Company for transmission of voice messages.

b. When channels or circuits are required of a special design or capability in excess of normal, the rate will be based on the Special Assemblies of Equipment and Special Construction regulations in Section 2, GENERAL REGULATIONS.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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SERVICE PERFORMANCE GUARANTEE

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Public Service Commission

A. If a business customer requests installation or repair of Company-owned facilities used to provide exchange access, private line or enhanced services offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:

- 1. Exchange network services including CentraNet® Service, Custom Calling Services and Enhanced Services.
- 2. Directory services including additional listings.
- 3. Local private line services.

B. If a residence service customer requests installation or repair of Company-owned facilities used to provide service offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes within the following categories:

- 1. Exchange network access services, including Custom Calling Services and Enhanced Services.
- 2. Directory services including additional listings and nonpublished listings.

C. General Rules and Regulations

- 1. Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- 2. The Company's failure to install or repair service under this tariff shall be excused by customer negligence or willful destruction, labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control.
- 3. Credit will be provided in accordance with the above conditions.

FILED
FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

FEB 3 1996

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GENERAL SERVICES

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DEC 20 1995

MISSOURI
Public Service Commission

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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VERIFICATION AND EMERGENCY INTERRUPT SERVICEMISSOURI
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A. General

1. Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
2. Verification
 - a. The Company furnishes Verification Service for the purpose of verifying a busy line condition.
 - b. A customer originated request for verification of a local number, other than an emergency agency number, is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if no conversation is detected.
3. Emergency Interrupt Service
 - a. The Company furnishes Emergency Interrupt Service when a customer, who has originated a verification request to a number which has conversation, informs the operator that an urgent or emergency situation exists and requests that the operator have the conversation cleared.
 - b. A customer originated request for Emergency Interrupt to a local number, other than an emergency agency number, is a chargeable Emergency Interrupt request.
 - c. No charge will apply if the requesting customer identifies that the call is to or from an official emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state, or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire departments, licensed hospitals, etc.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

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Effective: ~~January 22, 1996~~Gerald D. Harris
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VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Continued)

B. Rates

1. A charge of \$1.50 is applicable for each chargeable verification request as defined above.
2. A charge of \$2.50 is applicable for each chargeable Emergency Interrupt request as defined above.
3. If, as a result of an interrupt the line is cleared, and at the calling party's request, the operator completes the call, the charges for operator assisted local calls apply in addition to the applicable Emergency Interrupt charge.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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A. General

1. The term "Service Charges" as specified and used herein and in other sections of this tariff is defined as the charge or charges applying to the ordering, connecting, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment, and other telephone facilities.
2. The total service charge applicable for work performed by the Company in response to a customer's request is the sum of the charges for each work function necessary to provide the requested service, except as provided hereinafter.
3. Payment of service charges may be required before the work is begun. See Advance Payments and Deposits in the GENERAL REGULATIONS section.
4. Service charges are not applicable for:
- Work functions which are not required to meet the customer's request.
 - Normal maintenance and repair of the Company's equipment and service.
 - Removal or discontinuance of equipment or service.
5. Residential customers may pay the service charges, for the establishment of local telephone service, in equal monthly installments over a period of six (6) months.
6. Low income residential customers may be eligible for reduced service charges as found in E.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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B. Description of Work Function

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1. Service Ordering

- a. The service ordering function is the work performed by the Company in connection with the receiving, recording, and processing of customer requests for service.
- b. Service ordering work associated with the connection of main station service and other services requiring central office line connection work is identified as primary service ordering work. Also, service ordering work associated with changing account responsibility on an existing service is identified as primary service ordering work.
- c. The service ordering work associated with connecting, moving, or changing supplemental items of service and equipment where there is no central office line connection work, is identified as secondary service ordering work.

2. Central Office Line Connection

- a. The central office line connection function is the work associated with the line extending from the serving central office to the customer's premises. This includes the work associated with testing and connecting the line within the central office and extending the line from the serving central office to the customer's premises.

3. Trip Charge

- a. The Trip function is the visit to the customer's location, when required, in connection with the establishment of service or rearrangement of service.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 27, 1996~~

FEB 3 1996

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C. Rate Application

1. Service Charges are in addition to all other applicable rates and charges associated with the service and equipment being provided.
2. One or more charges may be applicable, based on the services or equipment requested by the customer.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the customer, nor do they contemplate work interruptions by the customer.

If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specific charges will be made equal to the additional cost involved.

4. No service charges other than termination agreement charges apply for the disconnection, discontinuance or removal of equipment or service.
5. Changes in the locations of existing stations or terminations to points outside the customer's premises are considered new installations at the new location.
6. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchange.
7. The combination of charges applicable for a move or change of equipment or service will not exceed the charges applicable for a new installation of that equipment or service.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. Rate Application (Continued)

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- 8. Service charges do not apply for the reestablishment for the same customer of service at a location which has been destroyed or made untenable by fire, wind or water. Service charges do apply for establishment of service at a new and permanent location, or for reestablishment of service at the same location for other than the previous customer.
- 9. Service Order Charge
 - a. The Primary Service Order Charge is applicable for:
 - 1. Initial connection of service;
 - 2. Move from one premises to another;
 - 3. Telephone number change at customer's request;
 - 4. Upgrade or downgrade at customer's request;
 - 5. Change party line association at customer's request; and
 - 6. Connection of additional central office lines, trunks, line segments and other services involving central office connections.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. Rate Application (Continued)

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9. Service Order Charge

b. The Secondary Service Order Charge applies on all service orders not included under the Primary Service Order Charge. The charge, for example, is applicable for requests of the following connections, additions, moves or changes to established service:

1. Connection of on-premises extension stations or lines;
2. Connection or establishment of additional services, equipment, or lines other than central office lines, trunks or line segments;
3. Establishment of an additional, miscellaneous, nonpublished, nonlisted, no-address, or dual-name directory listing;
4. Inside move or change of equipment or service; and
5. Transfer of facilities from one building (mobile or otherwise) to another building of the same customer on the same premises or disconnection and connection of facilities involved in a move from one location to another location and re-establishment of service for the same customer on the same premises when there is no interruption of service other than that incident to the work involved.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. Rate Application (Continued)

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9. Service Order Charge (Continued)

c. Service Order Charges are not applicable for:

1. Company initiated orders, e.g., a number change required by a cutover or regrade, replacement at the Company's initiative of obsolete equipment or services, etc.
2. Orders issued for correction purposes, e.g., an order to correct an address for which the customer has no control, an order issued as a result of Company error, etc.
3. Removal of an additional listing.
4. Telephone number change due to threatening and/or harassing calls that were reported to and investigated by local law enforcement and/or the Division Manager.
5. Bill date change without a telephone number change.
6. Primary listing change caused by death, marriage or divorce of the listed customer.
7. Party line association change after contact by local management has not resolved the customer complaint.
8. Billing address change to ensure delivery of the telephone bill.
9. Service orders issued to remove telephone equipment and for noting company records that customer owned equipment is being utilized.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. Rate Application (Continued)

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9. Service Order Charge (Continued)

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c. Service Order Charges are not applicable for: (Continued)

10. Change in telephone number or change or correction of directory listings made at the Company's initiative or at the customer's request when the change is required for connection of satisfactory service or to better identify the customer's number.

10. Line Connection Charge

a. The Line Connection Charge is applicable:

1. Each time service is established or reconnected at a customer's location.
2. For each line restored or reconnected after denial for nonpayment.
3. For all telephone number changes due to customer request.
4. For each drop line moved, changed, or rearranged at customer request.
5. For each line changed from single line to rotary hunt group or from rotary hunt group to single line service.
6. For each line upgraded or downgraded (central office work required) at customer request.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. Rate Application (Continued)

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10. Line Connection Charge

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a. The Line Connection Charge is applicable:

7. The line connection charge applies as specified below for work required in the central office on local private lines, local tie lines, local off-premises extension lines, FCO and FX lines and trunks.

a. For the establishment of a local private line, local tie line or local off-premises extension line one line connection charge is applicable per line segment for each serving central office in which a connection of that segment is required.

b. For the connection of additional line segments to an existing line or trunk or to an existing local private line, local tie line or local OPX line, one line connection charge is applicable per line segment for work in each serving central office in which a connection of that segment is required.

c. For the connection of a Foreign Exchange or Foreign Central Office line or trunk, one line connection charge applies for each exchange or central office area (home and/or foreign) of the Company where central office work is required. For a number change on FX or FCO lines or trunks, a central office work charge applies only for the exchange or central office area from which the Foreign Exchange Service is furnished. Charges, if any, applicable to central office work in the exchange(s) of another company are those applicable for that company.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. Rate Application (Continued)

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10. Line Connection Charge (Continued)

b. Line Connection Charges do not apply for:

1. Regrades due to Company reasons.
2. Telephone number changes due to threatening and/or harassing calls that were reported to and investigated by local law enforcement and/or Division Manager.
3. Bill date changes negotiated between the Company and the customer.
4. Party line changes after contact by local Management with all party line users has not resolved customer complaint.
5. Service orders issued for Company reasons or due to Company error.
6. Connection of circuits that do not require central office work.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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C. Rate Application (Continued)

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11. Trip Charge

a. The Trip Charge is applicable:

1. When a Company employee goes either to the drop, protector, cross connect box and/or to the customer premises to perform requested work. Only one Trip Charge applies when the Company employee goes to more than one of the above mentioned locations when working an Order.
2. Two or more Trip Charges are applicable:
 - a) When the same customer's request involves more than one premises.
 - b) When a trip is required to two or more buildings in connection with PBX/PABX, Key System or Centrex Service. One Trip Charge applies for each building.
3. For each party line customer restored or reconnected after suspension of service for nonpayment.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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D. Charges

NRC

Primary Service Order Charge, each

Business	\$23.00
Residence	15.00

Secondary Service Order Charge, each

Business	14.80
Residence	8.65

Line Connection Charge, each

12.00

Trip Charge, each

7.00

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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E. Link Up Missouri

1. Application

a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

1) All tariffed charges(1) applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars, whichever is less.

a. The following GSECs are applicable:

	<u>GSEC</u>
1) Initial Service Ordering Charge	NSOI R LU
2) Line Connection Charge	NLC R LU
2) An interest free, 6-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The company shall inform each eligible customer of the availability of the 6-month deferred payment schedule.	

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(1) These do not include other charges that may be required at the time of service such as security deposit, contribution in aid of construction, customer advances, etc.

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Issued: December 22, 1995

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E. Link Up Missouri (Continued)

2. Eligibility Requirements

a. The following requirements shall be used by the company to determine the eligibility of a customer for Link Up Missouri assistance.

- 1) For federal income tax purposes, the applicant is not a dependent unless over sixty (60) years of age.
- 2) The applicant is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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A. DIGITAL CENTREX SERVICE

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1. General

Digital Centrex Service is a fully integrated digital communication central office service designed to serve customers with 2 to 200 lines.

2. Rates

The rates set forth below are for Company provided services & equipment; station equipment is located at the designated customer location(s).

Digital Centrex Service Access Rates:

In addition to rates as specified below, individual access line rates for LOCAL EXCHANGE SERVICE, Section 4, apply as appropriate.

The Federal Subscriber Line Charge (End User Charge) applies to both the local exchange individual access lines as well as Digital Centrex Intragroup Calling Lines and is in addition to the rates described below.

Installation and/or change charges are applicable as set forth in Section 6, SERVICE CHARGES of this tariff.

Intragroup Calling Services (lines not designated as access lines).

Intragroup Calling Service lines provide communication paths for intrabusiness system calling.

Intragroup Calling Service Monthly Rates Per Line:

	GSEC	Monthly Rate
1 - 200 lines		
0 - .5 miles	IG01	\$2.40
.6 - 1.0 miles	IG02	3.60
1.1 - 1.5 miles	IG03	4.80
1.6 - 2.0 miles	IG04	6.05

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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A. DIGITAL CENTREX SERVICE (Continued)

2. Rates (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
Basic Service (per line)*		
Customer with 2 lines, each	IBNA	\$3.50
Customer with 3 lines or more, but less than 7 lines, each	IBNB	3.00
Customer with 7 lines or more, each	IBNC	2.50

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* Descriptions and limitations of the services and features provided with these associated rates are located in the Company's business office.

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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A. DIGITAL CENTREX SERVICE (Continued)

2. Rates (Continued)

	<u>GSEC</u>	<u>Monthly Rate</u>
Enhanced Services & Features (per line)*		
Business Set Service** (excludes customer premise equipment)	IBNJ	\$ 2.45
Enhanced Business Service	IBNF	2.95
Station Message Detail Recorder	IBNG	2.95
Enhanced Station Message Detail Recorder	IBNH	4.15
Automatic Route Selection	IBNI	2.05
Datapath Basic	IBNK	4.50
Hospital Communications	IBNU	.50
Console Alerting	IBNN	.50
Electronic Switched Network	IBNO	5.10
Cut-Thru Dialing	IBNP	.50

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- * Descriptions and limitations of the services and features provided with these associated rates are located in the Company's business office.
- ** A Central Office Software feature. CPE may be provided by the customer.

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Effective: ~~January 22, 1996~~

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Public Service CommissionSPECIALIZED SERVICESA. DIGITAL CENTREX SERVICE (Continued)

3. Conditions

Customers subscribing to Digital Centrex Service will be required to have a minimum of two (2) access lines. The customer may not mix business with residential lines of service within the same Digital Centrex Service subscription.

If equipment is provided by the customer, it must be compatible with the services and equipment provided by the Company. This provision is applicable to Business Set Service.

Digital Centrex basic and enhances services and features are only offered in central offices equipped to provide such service.

Service area is limited to manufacturer's equipment specifications with respect to distance from the central office.

The minimum charge for service provided under this tariff shall be one month.

The Company will furnish one alphabetical and one classified directory listing without charge per system. Additional listings will be offered subject to the provisions outlined in GENERAL SERVICES, Section 5 of this tariff, or may be provided free if in the judgement of the Company such listings will improve service to the public, or reduce Company operating costs, or both.

Extended Area Service (EAS) is available with this Service in the event the customer's Central Office Exchange has EAS.

For service over 200 lines or greater than 2 miles from the central office, tariff rates as specified in 2., will apply in addition to an appropriate portion of applicable special construction costs or expenses as specified in Section 2, GENERAL REGULATIONS.

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Issued: December 22, 1995

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A. DIGITAL CENTREX SERVICE (Continued)

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3. Conditions (Continued)

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Any contracts relative to the provision of this service will be provided to the Commission at least one (1) day prior to the effective date of the service. Rates contained in the contracts are under the authority of the Commission and may be altered by the Commission at any time during the life of the contracts.

4. Explanation of Terms

Primary Service Location - The continuous property designated by the customer as the primary location and/or at which the attendant's console position may be located.

Secondary Service Location - Each different premises of the same customer, not within the primary location, served by one or more stations of the same system. Stations in secondary locations may be served by primary or satellite switching equipment and may be provided at secondary locations where it is more economical than extending lines from the primary switching equipment.

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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GENERAL AND LOCAL EXCHANGE TARIFF

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1. General

Mobile Telephone Service may be provided where facilities are available through a Mobile Telephone Service base station between a wire telephone or a mobile unit and/or a fixed station which is located within the normal range of the base station, and has been authorized by the Federal Communications Commission to communicate through that base station, or between two such fixed stations. In application of regulations and charges, fixed stations are considered as mobile units.

2. Definitions

Base Station - Control equipment required to provide mobile telephone communication.

Base Station of Registry - The controlling base station.

Foreign Base Station - Any base station other than the base station of registry.

Mobile Telephone Unit - The radiotelephone components installed in mobile vehicles.

Foreign Mobile Telephone Unit - A mobile telephone unit communicating through a base station other than that of registry.

Fixed Station - The radiotelephone components installed at stationary premises.

Channel - A radio frequency over which communications can occur.

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Issued: December 22, 1995

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B. MOBILE TELEPHONE SERVICE

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3. Rates

Service Charges apply as listed in Section 6.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Mobile Telephone Service		
Mobile Telephone Access Line	MTAL	\$40.00
Mobile Radio Paging Access	MBAT	7.40
b. Message Charges		

Local - Calls completed within the Service Area of the base station of registry by local mobile units - "NO CHARGE".

Local - Calls completed within the Service Area of the base station of registry by foreign mobile units - "NO CHARGE".

Foreign Units - Calls requiring an operator within the Service Area of the base station of registry for foreign mobile units - First minute at twenty cents (20¢) and twenty cents (20¢) for each additional minute or fraction thereof, plus any applicable toll rates.

Toll - Rates for messages between mobile units and points beyond the local service calling area are the regularly filed message toll rates of the Company or the connecting companies.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~December 22, 1995~~

FEB 3 1996

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June 25, 2005
Missouri Public
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ID-2005-0430

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B. MOBILE TELEPHONE SERVICE (Continued)

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4. Conditions

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a. Availability of Service

Within the Mobile Service Area which is defined as the entire area surrounding a land mobile base station within which satisfactory radio communications can be established and maintained between the base station and the mobile units.

Mobile Telephone Service is available 24 hours per day subject to transmission, atmosphere and like limitations, to land-mobile units equipped for this service when within range of land radio telephone stations through which such service is furnished.

When, in the opinion of the Company, it is impractical and economically unsound to provide wire telephone service and when the customer has received authorization from the Federal Communications Commission to erect, operate and otherwise maintain a radio station expressly for the purpose of fixed radiotelephone communication, fixed rural subscriber telephone service is available, subject to transmission, atmospheric and like limitations. The fixed stations equipped for this service must be within the range of the land radiotelephone base station through which such service is furnished.

The Company reserves the right to terminate the access line of any mobile unit which regularly places more calls through one particular foreign base station than through its base station of registry.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
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June 25, 2005
Missouri Public
Service Commission
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B. MOBILE TELEPHONE SERVICE (Continued)

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4. Conditions (Continued)

MISSOURI
Public Service Commission

b. Provision of Equipment

Mobile or fixed rural radio equipment shall be properly licensed by the Federal Communications Commission and shall meet the required specifications and standards of the Company.

c. Obligation of the Customer

Customer to Mobile Telephone Service agrees to the general rules and regulations of the Company and such other conditions as may be applicable to additional services which may be provided by the Company.

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the control of the operator at land radio telephone station of the Company.

The customer is required to furnish, install and maintain the storage battery, charging equipment and noise suppressors for the mobile or fixed unit required for the proper operation of the service.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
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June 25, 2005
Missouri Public
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B. MOBILE TELEPHONE SERVICE (Continued)

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4. Conditions (Continued)

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d. Obligation and Liability of the Company

The Company's obligation to furnish Mobile Telephone Service is dependent upon its ability to secure and retain rights and suitable equipment required in the provision of this service.

In the event of an interruption in excess of twenty four hours to the Mobile Telephone Service, a pro-rated adjustment of the monthly access charge rate will be made.

The Company is not liable for damages for any accident or injury occasioned by the mobile unit or by supplementary apparatus used in connection therewith when such accident or injury is not due to negligence of the Company.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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Wentzville, Missouri

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June 25, 2005
Missouri Public
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MISSOURI
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4. Conditions (Continued)

e. Equipment Limitations

The Company reserves the right to limit the length of conversation when necessary in time of emergency resulting in a shortage of facilities. In case of a shortage of equipment, applications for access will be filled in order of precedence as specified in Condition F.

f. Order of Precedence in Adding Mobile Service

When facilities in a given area are insufficient to furnish Mobile Telephone Service to all who desire such service, applications for access to new customers shall be filled in accordance with categories of precedence in the order listed below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

Category 1 - Public Safety and Health:

Official Federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protecting patrols and armored cars and similar agencies.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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B. MOBILE TELEPHONE SERVICE (Continued)

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4. Conditions (Continued)

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f. Order of Precedence in Adding Mobile Service (Continued)

Category 2 - Carriers and Utilities:

Contract carriers, common carriers and public utilities (exclusive of taxicabs and livery service), for communications other than correspondence of the general public.

Category 3 - Other Public Services:

Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

Category 4 - Physically Handicapped:

Persons who, because of physical handicaps, operate specially-equipped vehicles and are unable to leave such vehicles without assistance.

Category 5 - Industrial:

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing distribution and storage organizations; producers of substantial quantities of food; business concerns engaged in construction of housing and industrial or public works; taxicabs and livery service.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
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June 25, 2005
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C. 9-1-1 EMERGENCY TELEPHONE SERVICEMISSOURI
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1. General

9-1-1 is the three-digit telephone number designated (as the "Universal Emergency Number") for public use throughout the United States to obtain law enforcement, medical, fire, rescue, and other emergency services.

9-1-1 Service enables a caller, dialing 9-1-1 from a station with access to the local exchange telephone network, to be automatically connected to the appropriate Public Safety Answering Point (PSAP). A PSAP is the communications facility, designated for a specific territory, to which 9-1-1 calls are routed for response. Three 9-1-1 Service options are offered: B9-1-1, C9-1-1, and E9-1-1.

- B9-1-1 (Basic 9-1-1) Service automatically routes 9-1-1 calls to a PSAP, but provides no information about the location or telephone number of the caller.
- C9-1-1 (ANI-Only 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling number (through automatic number identification (ANI)) to the PSAP attendant who answers the call. C9-1-1 Service is comprised of B9-1-1 Service plus ANI spill.
- E9-1-1 (or Enhanced 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number and address. It may also provide the name of the telephone access line subscriber and the names of the Emergency Response Agencies with responsibility for the caller's location. E9-1-1 provides the PSAP with the location of the billing or lead telephone number in cases where a nonregulated telecommunication service provider (e.g., Private Branch Exchange (PBX), etc.) failed to provide the customer with its subscribers' names, addresses, and telephone numbers. E9-1-1 Service is comprised of C9-1-1 Service plus Automatic Location Identification (ALI) provisioning.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)MISSOURI
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1. General (Continued)

9-1-1 Service features include Forced Disconnect, Called Party Hold and Emergency Ringback when operating conditions permit. These features are available only when there is direct trunking from the originating central office to the PSAP and when the PSAP CPE has the appropriate signaling capability. These features are not available if the customer subscribes to Selective Router Service.

C9-1-1 and E9-1-1 Services include Automatic Number Identification (ANI) spill which forwards the telephone number of the caller to the designated PSAP. ANI Spill does not guarantee the capability of forwarding the number of a multiparty line end user.

Selective Routing Service is available, as an optional offering, when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 Services. This service routes the call to the correct PSAP or an announcement, as appropriate, based on the caller's telephone number.

When conditions warrant providing 9-1-1 Service via the public switched network, the Switched Access System (SAS) is available as an optional offering. SAS is limited to the following applications:

Disaster situations where the private line network is no longer available between the central office and the tandem/selective router or the tandem/selective router and the PSAP.

Overflow conditions when the primary private line network is busy due to unusual circumstances or high growth areas.

Situations where expensive interLATA circuits make implementation of E9-1-1 cost prohibitive in a particular exchange.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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1. General (Continued)

The customer must be a municipality, state or local governmental unit, or an authorized agent to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and has public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, or other emergency services within the telephone central office areas arranged for 9-1-1 calling.

Information provided by the Company, as part of the provisioning of C9-1-1 or E9-1-1, is to be used only for the purposes of answering calls and dispatching emergency services.

2. Definition of Terms

Agency - A person or entity, which may include the customer and public safety agencies, providing emergency or other services.

Alternate Routing - A feature designed to route a 9-1-1 call to a location other than the Primary PSAP, should some temporary condition prevent the Primary PSAP from answering.

Automatic Location Identification (ALI) - A feature designed to permit information regarding the location of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received. Calls from party line telephones will not automatically be displayed.

Automatic Location Identification (ALI) Database - A database of ALI records containing access line subscribers' names, addresses, telephone numbers and Emergency Service Numbers to be used for 9-1-1 purposes. This database, once provided to the customer, may include additional information about that location. Subscriber names may be omitted as a local option.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
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ID-2005-0430

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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2. Definition of Terms (Continued)

Automatic Number Identification (ANI) - A feature by which the calling party telephone number is forwarded to the PSAP for display.

ANI Spill - A central office generated data stream that forwards the telephone number of the calling party.

Call Answer Unit (CAU) - A unit that answers incoming calls to the PSAP from the Trunk Dial Unit (TDU). When it receives a 9-1-1 call from the TDU it alerts the PSAP's key system or the Automatic Call Distribution. When the call is answered, the CAU requests the ANI information stored in the TDU which is then displayed on the attendant's console. The CAU is able to perform self-diagnostics. It also operates in conjunction with the TDU to do external (call processing and transmission) diagnostics initiated from the TDU.

Called Party Hold - An established communication link between the calling party and the PSAP that cannot be broken by the calling party. The call remains connected until terminated by the PSAP.

Caller - An individual who places a 9-1-1 call in order to obtain emergency assistance. May also be referred to as an end user.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)**MISSOURI
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2. Definition of Terms (Continued)

Customer - Governmental unit or other entity authorized to provide 9-1-1 Service. The customer has public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone central office area arranged for 9-1-1 calling.

Data Management System (DMS) - A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Default Routing - A feature activated when an incoming 9-1-1 call cannot be selectively routed due to an automatic number identification failure, garbled digits or other causes. Such incoming calls are routed from the control office (location of the selective routing function) to a preselected PSAP.

Emergency Ringback - A feature which permits the attendant, by operating the flash key, to ring a 9-1-1 party who goes on-hook after the 9-1-1 call has been answered. This feature is available only for systems where 9-1-1 lines are provided via dedicated arrangements from the originating central offices.

Emergency Response Agency - For the purpose of this tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 9-1-1 call received at or transferred from a PSAP.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

2. Definition of Terms (Continued)

Emergency Service Number (ESN) - A number that is assigned by the customer to all telephone subscribers served by each combination of Emergency Response Agencies (i.e., police, fire, and ambulance service responsible for that subscriber's location). Thus, the Service Area of each PSAP and secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant of the ERA responsible for each 9-1-1 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in routing calls to the correct PSAP.

End Users - An individual who may place a 9-1-1 call in order to obtain emergency assistance. May also be referred to as a caller.

Forced Disconnect - A function of the 9-1-1 central office trunk circuit that prevents the jamming of the 9-1-1 Service Line. This feature allows the Public Safety Answering Point attendant to release a connection although the calling party has not hung up.

Hookswitch Status - A feature designed to provide the PSAP Attendant with an audible and/or visual indication of the End User's hookswitch status (whether the telephone from which an End User placed a 9-1-1 telephone call is on or off hook).

Host Provider - The telephone company that serves the exchange in which the customer's PSAP is located and provides 9-1-1 Service and, where applicable, acts as the coordinator of other regulated telephone companies that serve as secondary providers within the customer's serving area.

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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2. Definition of Terms (Continued)

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Idle Tone Application - A feature that allows the PSAP Attendant to distinguish between calls abandoned before they are answered and instances in which the calling party is unable to speak for some reason.

Master Street Address Guide (MSAG) - A perpetual database which defines the geographic area of a 9-1-1 Service. It is an alphabetical listing of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Numbers (ESNs).

Nonlisted - Subscriber information that is not listed in the published phone directory but is made available via Directory Assistance Service.

Nonpublished - Subscriber information that is neither listed in the published phone directory nor available via Directory Assistance Service.

Public Safety Answering Point (PSAP) - Primary - The initial answering point for 9-1-1 calls.

Public Safety Answering Point (PSAP) - Secondary - A PSAP which responds to 9-1-1 calls transferred from a Primary PSAP. It may become the initial respondent to a 9-1-1 call in an alternate routing configuration where the Primary PSAP is unable to answer the call.

PSAP Attendant - An individual located at the Primary or Secondary PSAP who answers 9-1-1 telephone calls.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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June 25, 2005
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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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2. Definition of Terms (Continued)

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PSAP Service Boundary - The exchanges and portions of exchanges served by a 9-1-1 Service which the customer shall assign a particular PSAP to answer, transfer, respond, and/or otherwise handle 9-1-1 telephone calls originating from such exchanges and portions of exchanges.

Secondary Provider - A regulated telephone company that participates in offering 9-1-1 Service under an agreement with the host provider.

Selective Routing (SR) - A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by political boundary and one of the political areas does not subscribe to 9-1-1 services.

Service Address - The address at which the telephone is physically located.

Trunk Dial Unit (TDU) - Installed on the outgoing side of the central office ANI trunk, the TDU receives the 9-1-1 call and stores the ANI. It then dials the programmed primary number and sends the call to the Call Answer Unit at the PSAP. Within the TDU are all of the tone generators and detectors needed to operate in the telephone network. The TDU is able to perform both self-test and external (call processing and transmission) diagnostics for use in maintaining the system.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~CANCELLED
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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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3. Conditions

9-1-1 Service is limited to the use of central office number 9-1-1 as the emergency telephone number, and only one 9-1-1 Service will be provided within a geographical area.

9-1-1 Service is provided solely for the benefit of the local governmental unit. The provision of 9-1-1 Service shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation towards or any right of action on behalf of any third person or legal entity.

Temporary suspension of service is not provided for any part of 9-1-1 Service.

9-1-1 Service will be provided by the Company only where facility and operating conditions permit.

The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity), unless Selective Routing Service is ordered by the customer.

9-1-1 Service is classified as Business Exchange Service and is restricted to one-way incoming emergency service. Outgoing calls can only be made on a transfer basis.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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June 25, 2005
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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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3. Conditions (Continued)

9-1-1 Service will be designed by the Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchange where 9-1-1 Service is offered.

The Company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls at the customer's designated premises.

The 9-1-1 calling party forfeits the privacy afforded by Nonpublished and Nonlisted Listing Services to the extent that the telephone number, address, and name associated with the originating station location may be furnished to the PSAP. However, this information is confidential and the customer agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls.

The Automatic Number Identification (ANI) Spill and Automatic Location Identification (ALI) features function correctly only if calls coming in to the PSAP originate from single party service. ANI and ALI will not be provided when calls are placed from multiparty lines.

The PSAP's premises equipment, used in conjunction with ANI Spill and ALI, must be reviewed by the Company to determine the compatibility of the unit with the C9-1-1 or E9-1-1 Service requested. If changes are necessary to make the unit compatible with the services offered herein, time and material charges will apply.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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3. Conditions (Continued)

The Company cannot guarantee the completion, the quality, or any features that may be provided with 9-1-1 Service on calls placed via interconnection with an interexchange carrier or operator service provider.

All nonregulated telecommunications service providers (e.g., Private Branch Exchange, etc.) in an E9-1-1 Service area should provide current lists of their subscribers' names, addresses, and telephone numbers in GTE standard format to the customer for inclusion in the E9-1-1 database.

9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the end user by the Company. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge.

The main telephone directory listing for the PSAP must be a seven-digit administrative telephone number. A listing for the PSAP will also be provided under 9-1-1 Service at no additional charge.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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3. Conditions (Continued)

Intercept Service for any seven-digit emergency number(s) replaced by 9-1-1 Service will be provided at no charge for a period of time to be negotiated between the Company and the customer; however, in no case shall intercept service be provided for more than one year or beyond the next directory issuance, whichever is longer.

Terminal equipment, used in connection with 9-1-1 Service, shall be configured to restrict the customer from removing and/or changing the data provided by the Company.

Time and material charges apply for customer-initiated changes and rearrangements affecting service addresses and ALI database records (e.g., street name and number changes, emergency services territorial or name change, jurisdictional boundary changes and rearrangements, etc.). In such cases, a valid comparative (direct and individual reference to existing designations) listing of changes must be supplied.

In Selective Routing configurations where the central office does not provide ANI due to ANI failure, garbled digits, multiparty lines, etc., Default Routing will be utilized at no additional charge.

The Company may enter into a contract or contracts with the customer or with other telephone companies to effectuate the Company's provisioning of 9-1-1 Service in accordance with the terms, conditions, and limitations of this tariff. Any such contract(s) shall incorporate by reference the terms, conditions, and limitations of this tariff.

Equipment, used in conjunction with 9-1-1 Emergency Telephone Service, located at the PSAP(s) may be provided by the Company or the customer subject to the approval by the Company for compatibility with the 9-1-1 system. Any additional costs associated with bringing incompatible equipment into compliance with the 9-1-1 system will be the responsibility of the customer.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE

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4. Customer Obligations

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Application for 9-1-1 Service must be executed in writing by each customer and must be accompanied by satisfactory proof of authorization to provide 9-1-1 Service in the exchanges where service is requested. If application for service is made by an agent, satisfactory proof of appointment must be provided in writing to the Company.

By contractual agreement, the 9-1-1 Service applicant must submit to the Company, in writing, that it concurs in the following terms and conditions:

- The customer has sole responsibility for determining which public safety agencies will participate in (jointly) subscribing to a 9-1-1 Service offering and for the control and staffing of the PSAP.
- The customer accepts responsibility for dispatching or having others dispatch police, fire, ambulance, or other emergency services as required and to the extent such services are reasonably available.
- The customer has responsibility for developing appropriate procedures for handling calls placed to the 9-1-1 PSAP for nonparticipating agencies.
- Each primary PSAP must subscribe to sufficient 9-1-1 Service lines to adequately handle incoming calls in each PSAP's average busy hour so that no more than one call out of 100 (P.01 transmission grade of service) encounters a busy signal. In other words, the 9-1-1 Service network from each central office to the central office serving the primary PSAP must provide a minimum of a P.01 transmission grade of service or the minimum number of trunks prescribed by the applicable regulatory authority, whichever is the higher standard.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)MISSOURI
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4. Customer Obligations (Continued)

In addition to the line requirements listed previously, each primary PSAP and each secondary PSAP must subscribe to at least three lines as follows:

- One seven-digit nonemergency local exchange line with at least one listed directory number for administrative calls.
- One nonlisted seven-digit local exchange line for forwarding or transferring 9-1-1 calls to locations other than those connected to the PSAP by dedicated lines.
- One nonlisted seven-digit number to be used by other PSAPs and Emergency Response Agencies to reach the PSAP.

If a Selective Router is not used, each primary PSAP should subscribe to at least two dedicated lines to each secondary PSAP for the purpose of forwarding or transferring calls. The number of lines should be no fewer than the number required to provide a P.01 transmission grade of service during the secondary PSAP's average busy hour.

The customer shall have the responsibility of constantly monitoring or inspecting facilities to discover errors, defects, and malfunctions in the service. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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4. Customer Obligations (Continued)

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Because the Company's serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all 9-1-1 calls that originate from telephones served by central offices within the 9-1-1 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction. Neither the customer nor the Company shall have any responsibility under this paragraph for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the customer's public safety jurisdiction, or for calls originating from mobile/cellular telephones.

9-1-1 Emergency Telephone Service information consisting of the name, address, and/or telephone number of telephone subscribers (regardless of whether or not this information is published in directories or listed in directory assistance offices) is Company proprietary and the customer agrees to use such information only for the purpose of responding to 9-1-1 calls at the time such calls are placed. Any connecting company purchasing GTE Arkansas Incorporated (Missouri) information, while acting as the host provider of 9-1-1 Service, must agree to abide by the terms and conditions which relate to the protection of said information. The customer shall take all reasonable efforts to safeguard the proprietary nature of Company-provided information, including but not limited to:

- The customer is responsible for preventing unauthorized retrieval or use of 9-1-1 information. Upon request, the Company has the right to review the customer's log of 9-1-1 calls to detect any unauthorized retrieval of information from the 9-1-1 system database.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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4. Customer Obligations (Continued)

- The customer must report to the Company any unauthorized retrieval and must implement corrective action to prevent any further unauthorized retrieval.
- The customer shall provide to the Company, upon request, a list of authorized personnel who will be provided with passwords or other safety or security mechanisms to guarantee that the system may not be accessed by unauthorized personnel.
- All 9-1-1 customer equipment, system software, and databases must be located in a secure area within a PSAP's office to prevent unauthorized personnel from accessing confidential information.
- The customer shall agree to the extent allowed by law to indemnify, save, and hold the Company harmless from any and all claims for injury or damage of any nature by any person arising out of or relating to the customer's unauthorized use of Company-provided subscriber information. This information is to be used solely for the purpose of providing 9-1-1 Service.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
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Wentzville, Missouri

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June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)MISSOURI
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4. Customer Obligations (Continued)

When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire, and ambulance or any other agencies responsible for providing emergency service within the 9-1-1 Service Area. An Emergency Service Number (ESN) will be provided by the Company for each unique combination of agencies. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 9-1-1 Service Area. These ESNs will be contained in the Data Management System (DMS) to permit routing of 9-1-1 Service calls to the appropriate primary and secondary PSAPs responsible for handling 9-1-1 calls from each telephone in the 9-1-1 Service Area.

The following terms define the customer's responsibility in providing this information.

- Initial and subsequent assignments by ESN street name, address range and area, or other mutually agreed upon routing criteria shall be furnished by the customer.
- After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the Master Street Address Guide (MSAG) and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that will affect the routing of 9-1-1 Service calls to the proper PSAP.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~Gerald D. Harris
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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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4. Customer Obligations (Continued)

- The customer has an obligation to verify police, fire, and ambulance PSAP routing designations. Upon request, the Company will provide a complete listing of the MSAG information to assist the customer in its verification.
- Changes, deletions, and additions to the MSAG database are the responsibility of the customer. Customer required revisions to the MSAG should be submitted as they occur. The Company will furnish a printed copy of all MSAG changes to the customer for verification.

The customer agrees to provide trained personnel for 24-hour coverage and receive all 9-1-1 calls routed to the PSAP. The customer recognizes that the addresses provided with Automatic Location Identification (ALI) may be the same addresses that the Company maintains for its normal business records and the Company cannot guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses must first be verified by the calling party.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

FEB 3 1996

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)MISSOURI
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5. Liability

The Company's entire liability to the customer or any person for interruption or failure of 9-1-1 Service shall be limited by the terms set forth in this section, the General Regulations section of this tariff, the sections of other tariffs which apply to the provisioning of 9-1-1 Service, and the contracts between the customer and the Company. This service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer.

The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance, or provision of 9-1-1 Service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
Missouri Public
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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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5. Liability (Continued)

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When the use of services or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the end user or the failure of the facilities provided by the end user, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section 2 of this tariff. Where allowances on monthly charges for service features of 9-1-1 Service are involved, only those service features affected by the interrupted service shall be considered; and further, only those access lines on the interrupted portion of a service shall be considered in determining the number of access lines affected.

To the extent allowed by law, the customer shall indemnify and hold harmless the Company from any damages or other injuries which may be asserted by any person, business, governmental agency, or other entity as a result of any act or omission of the Company or customer or any of their employees, directors, officers, or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system or for releasing subscriber information (i.e., nonpublished or nonlisted information) in connection with the provision of 9-1-1 Service.

The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 Service when a 9-1-1 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, the inability to provide subscriber information associated with multiparty lines, private telecommunications services (e.g., PBXs), or calls originating over central office based switching system lines.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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June 25, 2005
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Service Commission
ID-2005-0430

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)MISSOURI
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5. Liability (Continued)

The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to it by the customer in a Company-standard format for inclusion in a 9-1-1 database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a customer and shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of this data by the customer, which may be asserted by any person, business, government agency, or other entity against the Company.

The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 Service when there is a failure or interruption in 9-1-1 Service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, attach features, devices, or equipment of other vendors to the equipment of the network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments, if the Company determines that said attachments will degrade the 9-1-1 system ordered by the customer, Company facilities, or otherwise affect its telephone operations.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~Gerald D. Harris
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June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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5. Liability (Continued)

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The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information, to emergency service providers responding to calls placed to a 9-1-1 Service or host providers using such information to provide 9-1-1 Service.

The Company shall have no liability whatsoever to any person arising from its provision or failure to provide 9-1-1 Service to a subscriber of a nonregulated telephone service. It is the obligation of the customer to answer, respond to, transfer, terminate, dispatch or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the customer's service area. Neither the customer nor the Company shall have any responsibility for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the customer's service area, or for calls originating from mobile/cellular telephones.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

Gerald D. Harris
State Director-External Affairs
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June 25, 2005
Missouri Public
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ID-2005-0430

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

6. Rate Regulations

- a. The following rate elements apply to a typical B9-1-1, C9-1-1, and E9-1-1 arrangement:

9-1-1 Service Line

The 9-1-1 Service Line rate applies for the 9-1-1 loop extending from the host central office and terminating at the PSAP.

Trunking

The 9-1-1 Service Line Rate is applicable for the intraexchange circuit between the foreign central office and the central office serving the PSAP.

Interexchange circuits shall be provided at the rates found in the GTE Midwest Inc. - PSC MO. NO. 5 Private Line Service Tariff.

Central Office Trunk Termination

This rate is applicable for the trunk termination in the host central office when the host central office concentrates the incoming traffic to the PSAP. This rate is in addition to the 9-1-1 Service line rate.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
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Wentzville, Missouri

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June 25, 2005
Missouri Public
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ID-2005-0430

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6. Rate Regulations (Continued)

**MISSOURI
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- b. In addition to the elements listed in A. preceding, the Automatic Location Identification (ALI) Database rate element is applicable for E9-1-1 Service.

ALI Database Administration Charge

The ALI Database Administration Charge applies per system to create and maintain the MSAG and ALI databases. The rate applies for all enhanced systems whether GTE is the host or secondary provider.

ALI Database Record Charge

An ALI Database Record Charge applies for each GTE record maintained in the database. A non-GTE Record Charge applies for verifying another telephone company's records.

c. Optional Services

Selective Routing - This service is available with C9-1-1 and E9-1-1. The following rate elements apply to Selective Routing Service:

Selective Router Database Administration Charge

The Selective Router Database Administration Charge applies per database to create and maintain the Selective Routing MSAG and ALI database structure. This charge is in addition to the ALI Database Administration Charge.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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Service Commission
ID-2005-0430

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

6. Rate Regulations (Continued)

c. Optional Services (Continued)

Selective Routing (Continued)

Selective Router Database Record Charge

The Selective Router Database Record Charge is applicable for the development and maintenance of street ranges and addresses, the assignment of ESNs and PSAPs to each record, and the transmission of the ALI to the database management system when accessed by the caller's ANI.

Selective Router Interface Charge (TCI Selective Router Only)

The Selective Router Interface Charge applies per termination for each interface card utilized by a trunk to communicate with the Selective Router's computer. The quantity of cards required varies directly with the quantity of trunks terminating at the Selective Routing System.

Selective Router Hardware Charge (TCI Selective Router Only)

The Selective Router Hardware Charge applies per system to provide the selective routing hardware that is located in the central office.

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SPECIALIZED SERVICESC. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

6. Rates Regulations (Continued)

d. Quotation Preparation

The customer may request a quotation for all costs associated with 9-1-1 Service provisioning. A quotation so provided does not bind the Company to the rates set forth in the quotation. All rates for company provided services and facilities will be determined in accordance with the guidelines in this tariff. No charge will be incurred by the customer for such a request.

e. Special Service Arrangement Charges

If 9-1-1 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and database management. Special service arrangement rates and charges are subject to review and revision conditioned upon changing costs.

The proposed rates are subject to commission review.

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

6. Rates Regulations (Continued)

f. 9-1-1 Nonrecurring Payment Options

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Nonrecurring charges associated with 9-1-1 installations may be deferred for any annual term up to 10 years. The discount rate for this purpose is 9.5 percent. Only the rate elements associated with database development are eligible for deferral. Only one deferred period may be selected. The balance shall become due and payable if the customer disconnects the service elements prior to the final payment of the deferred charges.

Annuity factors utilized for this option are as follows:

<u>Installment Term (Years)</u>	<u>Factor</u>
1	.0875
2	.0457
3	.0318
4	.0249
5	.0208
6	.0181
7	.0164
8	.0147
9	.0136
10	.0127

To calculate monthly installment, multiply total nonrecurring charges by the appropriate factor.

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MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

6. Rates Regulations (Continued)

g. 9-1-1 Funding Surcharge

The Company, as directed by the customer, may impose a surcharge as provided by law, to each business and residential end user's local exchange telephone bill to establish funding for 9-1-1 Service within said end user's respective county or municipality. This surcharge is in addition to all other lawful rates and charges. This surcharge will be distributed to the respective customer less a billing and collection fee as provided by law.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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7. Rates and Charges

Missouri
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9-1-1 Network Services

	<u>GSEC</u>	<u>NRC</u>	<u>Monthly Rate</u>
9-1-1 Service Line, Each line or trunk	911CO-PSAP2WPL	\$0.00	\$29.18
Trunking, Each trunk			
Intraexchange	911CO-PSAP2WPL	0.00	29.18
Interexchange			See GTE Midwest Inc. - PSC MO. NO. 5 Private Line Service Tariff.
Central Office Trunk Termination	911COTERM NRC 911COTERM	202.85	38.24

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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7. Rates and Charges (Continued)

**MISSOURI
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	<u>GSEC</u>	<u>NRC</u>	<u>Monthly Rate</u>
Automatic Location Identification (ALI) Database			
ALI Database Administration Each system	911PSAPDBPSAP	\$0.00	\$199.46
ALI Database Record Charge Each GTE record processed	911PSAPDBRC NRC 911PSAPDBRC	0.83	0.05
Each NON-GTE record processed	911PSAPDBRCNGT NRC 911PSAPDBRCNGT	0.37	0.05

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 1, 1996~~

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C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

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7. Rates and Charges (Continued)

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PUBLIC SERVICE COMMISSION

9-1-1 Network Services

	<u>GSEC</u>	<u>NRC</u>	<u>Monthly Rate</u>
Selective Routing Service			
Selective Router Database Administration Charge	911SRDBASE NRC \$	330.36	
	911SRDBASE		\$ 191.28
Record Charge, Each	911SRDBLINE NRC	.0025	
	911SRDBLINE		0.0001
Selective Router Hardware (TCI Selective Router Only)			
Hardware Charge, Common Equipment			
Each system	911 CE 1CTY NRC	18,730.87	
	911 CE 1CTY		1,935.24
Selective Router Interface Charge,			
Each termination	911 TT 1CTY NRC	208.46	
	911 TT 1CTY	45.72	

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
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ID-2005-0430

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SPECIALIZED SERVICES

C. 9-1-1 EMERGENCY TELEPHONE SERVICE (Continued)

7. Rates and Charges (Continued)

9-1-1 Network Services

Existing Customers

Rates and charges for existing 9-1-1 customer service(s) shall be grandfathered at the following rates:

	<u>Monthly Rate</u>
Independence County	\$122.77
Mississippi County	518.26
Washington County	213.80
White County	329.78

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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D. E911 ALTERNATE NETWORK ROUTING

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1. General

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Alternate Network Routing (ANR) is offered as an optional service to Emergency Number Service (911) system customers. ANR provides other paths to route a 911 call from the caller to the Public Safety Answering Point (PSAP).

In cases of network overload (all trunks busy) or facility outage, such as failure of an intermediate central office or the loss of a 911 trunk, ANR Service will route the 911 call through the public switched network or cellular network. (NOTE: Any 911 calls in progress, at the time of a dedicated facility outage, will be lost when the facility fails.)

The components offered in this tariff include the terminating telephone network equipment and cellular radios.

Alternate Network Routing may also be utilized to allow the use of the public switched network in place of interexchange dedicated Telephone Company facilities. This application is restricted to 911 service crossing LATA boundaries only where LEC facilities are unavailable.

2. Description of Service

Alternate Network Routing is actuated upon a failure of the dedicated 911 access path to handle a 911 call.

In order to reroute the 911 call through the public switched telephone network (PSTN), Sender equipment is installed in the central office on the outgoing side of the 911 trunk and Receiver equipment is installed on the premises of the PSAP, or at an intermediate switching point.

Multiple telephone numbers may be programmed in the Sender in case the primary Receiver is not available.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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State Director-External Affairs
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FEB 3 1996

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June 25, 2005
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D. E911 ALTERNATE NETWORK ROUTING (Continued)MISSOURI
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2. Description of Service (Continued)

When a cellular path is used as an alternate route, a cellular transceiver is installed in the central office on the outgoing side and a second transceiver unit maybe installed at the receiving end (either at the intermediate switching point or at the PSAP).

Alternate Network Routing Service is offered with two categories of Sender/Receiver terminal equipment:

- 1) Without Monitoring - The Sender unit performs the functions of receiving the 911 call from the originating switch, storing the Automatic Number Identification (ANI), dialing the telephone number of the Receiver Unit to establish voice connection, and sending the ANI to the Receiver Unit. The Receiver Unit has an output connection, to either the network or the PSAP's E911 customer premises equipment, used to provide ANI to the answering attendant. ANI is used to record the call information and to retrieve the associated Automatic Location Information (ALI).
- 2) With Monitoring - Similar functions and terminal equipment as described in (1) above, with the addition of sensors which monitor the outgoing trunk to detect signaling problems. When a problem is detected, the Sender Unit seizes control of the 911 call and establishes the alternate route over the public switched network or the cellular network to complete delivery of the call and associated ANI.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

FEB 3 1996

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ID-2005-0430

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2. Description of Service (Continued)

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Alternate Network Routing via Cellular Transceivers may be selected with either of the ANR services listed above to add cellular path connectivity. This service requires a cellular transceiver to be installed at either or both ends of the cellular path; one at the originating central office connected to a Sender; the other at the terminating PSAP connected to a Receiver. If the PSAP or originating central office is outside the normal service area of a cellular radio cell, a directional antenna shall be installed to ensure adequate signal strength for radio communications.

3. Network Equipment Descriptions

Telton Switched Access SystemTrunk Dial Unit (TDU) - 1st Trunk

Seizes the 911 call, if the dedicated trunks are unavailable, and routes the call over the public telephone network to the Call Answer Unit or Call Transfer unit. During dialing, the TDU requests and stores the caller's ANI. Included are the TDU, relay rack, fuse panel and miscellaneous material needed to install the TDU in the Telephone Company central office.

Trunk Dial Unit (TDU) - Additional Trunk

Each additional TDU installed in available relay rack space with the first trunk. (Relay rack, fuse panel and miscellaneous material included with TDU-1st Trunk.)

Call Answer Unit (CAU) - 1st Trunk

Receiver installed at the Public Safety Answering Point. Included are the Call Answer Unit and miscellaneous material needed for installation at the Telephone Company central office or at the customer premises.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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3. Network Equipment Descriptions (Continued)

**MISSOURI
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Each additional Call Answer Unit installed at the same central office or same customer premises as the CAU-1st Trunk.

Call Transfer Unit (CTU) - 1st Trunk

Installed on the incoming trunk of a 911 selective router. The CTU answers the incoming call and after handshaking with the TDU, monitors the signaling of the router and requests ANI from the TDU when the selective router is ready.

Included are one 19 inch shelf (holds up to 12 circuit cards), one Call Transfer Unit (CTU) circuit card, relay rack, fuse panel and miscellaneous hardware needed for installation of the system in the Telephone Company central office.

Call Transfer Unit (CTU) - Additional Trunk

Each additional Call Transfer Unit (CTU) circuit card installed in an existing CTU shelf in the same central office.

PROCTOR INSTANT NETWORK BACKUP (INB) SYSTEMINB Mini-Pac - 1st Trunk without Monitoring

Compact rack mounted single trunk version of the INB System. Includes Mini-Pac unit without the monitoring option, relay rack, fuse panel and miscellaneous hardware needed to install the unit in the Telephone Company central office.

INB Mini-Pac - Additional Trunk without Monitoring

Each additional Mini-Pac unit without the monitoring option, installed in existing available relay rack space in the same Telephone Company central office.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~December 22, 1995~~
FEB 3 1996CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430Gerald D. Harris
State Director-External Affairs
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SPECIALIZED SERVICESD. E911 ALTERNATE NETWORK ROUTING (Continued)

3. Network Equipment Descriptions (Continued)

PROCTOR INSTANT NETWORK BACKUP (INB) SYSTEM (Continued)

INB Mini-Pac - 1st Trunk with Monitoring

Compact rack mounted single trunk version of the INB system. Includes Mini-PAC unit with the monitoring option, relay rack, fuse panel and miscellaneous hardware needed to install the unit in the Telephone Company central office.

INB Mini-Pac - Additional Trunk with Monitoring

Each additional Mini-Pac unit with the monitoring option, installed in the existing available relay rack space in the same central office.

INB Shelf System - 1st Trunk without Monitoring

Consists of a 19 inch shelf, common control card, one Trunk Diverter Circuit (TDC) card without the monitoring option, relay rack, fuse panel and miscellaneous hardware needed to install the system in the Telephone Company central office. Each shelf holds up to seven TDC cards, or three Line Switch and three TDC cards when the Line Switch option is used.

INB Shelf System - Additional Trunk without Monitoring

Each additional Trunk Diverter Circuit (TDC) card without the monitoring option, installed in existing available INB main shelf.

INB Shelf System - 1st Trunk with Monitoring

Consists of a 19 inch shelf, common control card, one Trunk Diverter Circuit (TDC) card with monitoring option, relay rack, fuse panel and miscellaneous hardware needed to install the system in the Telephone Company central office. Each shelf holds up to seven TDC cards or three Line Switch and three TDC cards when the Line Switch option is used.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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3. Network Equipment Descriptions (Continued)

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PROCTOR INSTANT NETWORK BACKUP (INB) SYSTEM (Continued)

INB Shelf System - Additional Trunk with Monitoring

Each additional Trunk Diverter Circuit (TDC) card with the monitoring option installed in the existing available INB shelf.

Line Switch & 4/2 Wire Converter Card

Optional circuit card installed in the INB Main or Expansion shelf. The Line Switch & 4/2 Wire Converter card is installed with the Trunk Diverter Circuit (TDC) card. An INB Main Shelf can hold a maximum of three (3) Line Switch & 4/2 Wire Converter cards and three (3) Trunk Diverter Circuit cards.

INB Expansion Shelf

Consists of the Trunk Expansion Circuit (TEC) card installed in the INB Main Shelf, the Expansion Shelf and miscellaneous material needed to install the shelf in the Telephone Company central office. Each Expansion Shelf holds up to ten (10) additional TDU or five pairs of TDU/Line Switch circuit cards.

The following items of equipment interface INB Sender equipment with 911 services at the PSAP or another alternate answering facility. When the 911 call is answered, the ANI is received at the PSAP.

PSAP Responder - 1st

Consists of a single unit, mounting shelf (holds up to five PSAP Responder unit cards) and miscellaneous hardware needed for installation at the Public Safety Answering Point (PSAP). Each unit interfaces with two (2) central office ground start line circuits.

PSAP Responder - Additional

Each additional PSAP Responder unit installed at the customer premises in an existing available mounting shelf slot.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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FEB 3 1996

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3. Network Equipment Descriptions (Continued)

**MISSOURI
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Installed on the incoming trunk of the 911 selective router in the Telephone Company central office. Consists of a 19 inch shelf, one CO Responder circuit card, relay rack, fuse panel and miscellaneous hardware needed to install the system. Each shelf holds up to ten (10) CO Responder circuit cards.

Central Office (CO) Responder - Additional

Each additional CO Responder circuit card installed in an existing available CO Responder shelf.

The following items of equipment allow the diverted 911 call to be forwarded via an alternate cellular path:

INB Cellular Transceiver

A rack mounted cellular transceiver used in conjunction with the INB Shelf system or the INB Mini-Pac unit used to interface the Public Switched Network with the Cellular Network. Each unit interfaces with one 911 trunk. Includes the Cellular Transceiver Unit and miscellaneous material needed to install the equipment in the Telephone Company central office.

Cellular 3 dB Antenna

Omni-directional 3 dB antenna used with the INB Cellular Transceiver.

Cellular 9 dB Antenna

Outdoor antenna used in place of the standard 3 dB gain antenna when additional antenna gain is needed for acceptable reception.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~
FEB 3 1996

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3. Network Equipment Descriptions (Continued)

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Telular PhoneCell Series Equipment

PhoneCell - 1M Cellular Transceiver

Wall mounted cabinet containing the power supply, telephone network interface, cellular transceiver and the miscellaneous material needed to interface one loop or ground start telephone line to a cellular network. The unit can be installed at either the Telephone Company central office or at the PSAP.

PhoneCell - 4M Cellular Transceiver

Wall mounted cabinet containing four power supplies, four telephone network interfaces, four cellular transceivers, one quad antenna connector and miscellaneous material required to interface four loop or ground start telephone lines to a cellular network. The unit can be installed at either the Telephone Company central office or at the PSAP.

Cellular 3 dB Antenna

Standard indoor antenna used with the PhoneCell 1M or 4M units.

Cellular 12 dB Antenna

Optional antenna used in place of standard 3 dB gain antenna when additional antenna gain is needed for acceptable reception.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
State Director-External Affairs
Wentzville, Missouri

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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D. E911 ALTERNATE NETWORK ROUTING (Continued)

3. Network Equipment Descriptions (Continued)

a. Rules and Regulations

Each sender unit and each receiver unit requires a separate business access line. The customer will be responsible for all subscriber access line charges and toll calls billed to those access lines.

911 customers subscribing to a cellular radio circuit as an alternate network will be responsible for obtaining the cellular service and paying all charges related to its use.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~December 22, 1995~~
FEB 3 1996

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June 25, 2005
Missouri Public
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4. Rates and Charges

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	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Teltoner				
Trunk Dial Unit				
Without Monitoring				
1st trunk	911TDUNRC	\$1,733.51	911TDU	\$ 133.71
Additional trunk	911TDUANRC	347.00	911TDUA	95.63
Call Answer Unit				
Without Monitoring				
1st trunk	911CAUNRC	443.99	911CAU	62.16
Additional trunk	911CAUANRC	286.00	911CAUA	51.73
Call Transfer Unit				
Without Monitoring				
1st trunk	911CTUNRC	545.00	911CTU	94.37
Additional trunk	911CTUANRC	268.00	911CTUA	45.46

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FEB 3 1996

MO. PUBLIC SERVICE COMM

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4. Rates and Charges (Continued)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Proctor				
Mini-Pac				
WithOut Monitoring				
1st trunk	911MINPNRC	\$469.00	911MINP	\$122.36
Additional trunk	911MINPANRC	347.00	911MINPA	106.42
Mini-Pac				
With Monitoring				
1st trunk	911MINPMNRC	469.00	911MINPM	136.62
Additional trunk	911MINPMANRC	347.00	911MINPMA	120.68
Shelf System				
WithOut Monitoring				
1st trunk	911CDUPSSNRC	545.00	911CDUPSS	172.64
Additional trunk	911CDUPSSANRC	268.00	911CDUPSSA	58.10
Shelf System				
With Monitoring				
1st trunk	911CDUMNRC	545.00	911CDUM	198.57
Additional trunk	911CDUMANRC	268.00	911CDUMA	62.63

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FEB 3 1996

MO. PUBLIC SERVICE COMM

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Effective: ~~December 22, 1995~~

FEB 3 1996

Gerald D. Harris
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June 25, 2005
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D. E911 ALTERNATE NETWORK ROUTING (Continued)

4. Rates and Charges (Continued)

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>
Expansion Shelf	911CDUSSXNRC	\$ 268.00	911CDUSSX	\$ 81.75
PSAP Responder				
1st	911CAUMNRC	431.00	911CAUM	138.10
Additional	911CAUMANRC	431.00	911CAUMA	134.70
Central Office Responder				
1st	911CTUONRC	431.00	911CTUCO	85.44
Additional	911CTUCOANRC	431.00	911CTUCOA	54.62
Optional 4/2 Wire Converter	911CONV2WNRC	10.00	911CONV2W	15.85
Cellular Transceiver	911CELLTRPNRC	347.00	911CELLTRP	70.26
Cellular Antenna				
3 dB	911CELLANTP3NRC	10.00	911CELLANTP3	2.04
9 dB	911CELLANTP9NRC	73.00	911CELLANTP9	11.06
Telular				
PhoneCell				
1M Transceiver	911CELLTR1NRC	640.00	911CELLTR1	43.26
4M Transceiver	911CELLTR4NRC	690.00	911CELLTR4	131.24
Cellular Antenna				
3 dB	911CELLANTT3NRC	10.00	911CELLANTT3	2.17
12 dB	911CELLANTT12NRC	73.00	911CELLANTT12	4.25

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FEB 3 1996

MO. PUBLIC SERVICE COMM

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FEB 3 1996

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June 25, 2005
Missouri Public
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GENERAL AND LOCAL EXCHANGE TARIFF

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E. PRIVATE SWITCH EMERGENCY SERVICE**MISSOURI
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1. General

Private Switch (PS) 911 Service allows a Public Safety Answering Point (PSAP) to receive either Automatic Number Identification (ANI) or a combination of ANI and Automatic Location Identification (ALI) information from 911 calls originating from Direct Inward Dial (DID) stations served by a private switch.

The Private Switch Providers (PSP) referred to in this tariff might include such organizations as: schools, nursing homes, hospitals, and planned communities.

2. Definitions

911 Customer - May be a municipality, a council of governments, a communication district, or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been given to operate Emergency Number Service (911).

Administrative Site - A customer designated location responsible for the administration of end user records associated with one or more private switches. The site has the capability of creating and conveying Private Switch End User (PSEU) information to the GTE ALI ENTRY GATEWAY. The PS 911 Administrator is responsible for the functioning of this location.

Automatic Location Identification (ALI) Database - A database of records, by Directory Number, of subscribers' addresses, names, telephone numbers and Emergency Service Numbers (ESNs) to be used for 911 Emergency Telephone Service.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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E. PRIVATE SWITCH EMERGENCY SERVICEMISSOURI
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2. Definitions (Continued)

C911 Service - Service which automatically routes 911 calls to a PSAP and provides only the calling telephone number, through Automatic Number Identification (ANI), to the PSAP attendant answering the call.

Data Management System (DMS) - The combination of manual procedures and computer programs used to create, store, manipulate and update the data required to provide selective routing and ALI.

Directory Number (DN) - A seven-digit number assigned within an area code to uniquely identify a telephone subscriber. The ANI generated with each 911 call forwards the DN digits to the appropriate Public Safety Answering Point (PSAP).

E911 Service (or Enhanced 911) - Service which automatically routes 911 calls to a PSAP and provides the calling telephone number and associated address to the PSAP attendant answering the call.

Emergency Service Number (ESN) - A number code used in the Database Management System (DMS) for the routing of 911 calls. The ESN designates the public safety agencies responsible for service to the location of each telephone in a 911 service area.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

Gerald D. Harris
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June 25, 2005
Missouri Public
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E. PRIVATE SWITCH EMERGENCY SERVICE

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2. Definitions (Continued)

GTE PS ALI ENTRY - A personal computer (PC) software program that automates the process of building ALI records of Private Switch End Users (PSEU) in the National Emergency Number Association (NENA) Standard Format. It provides limited accuracy checks to aid preparation of ALI records to be uploaded into the Telephone Company Mechanized Assignment Record Keeping (MARK) database.

GTE PS ALI GATEWAY - A Telephone Company computer facility that interfaces with the PS Provider Administrative Site to receive PS End User ALI updates from the Administrative Site and to return error reports for correction. Access to the gateway will be via a dial up modem using a common protocol.

Master Street Address Guide (MSAG) - A database of street names and address ranges within their associated postal communities defining emergency service zones for 911 purposes.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

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June 25, 2005
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E. PRIVATE SWITCH EMERGENCY SERVICE

2. Definitions (Continued)

Nonlisted Service - Subscriber name, address and telephone number information that is not listed in the published telephone directory but is available through directory assistance services.

Nonpublished Service - Subscriber name, address and telephone number information not listed in the published telephone directory nor available through directory assistance services.

P.O1 Transmission Grade of Service (GOS) - Trunk facility provisioning with the statistical probability of no more than one call in a hundred shall be blocked on initial attempt during the average busy hour.

Point of Concentration - A network switch that enables the quantity of incoming trunks to be reduced to a smaller quantity of outgoing trunks, without degrading the quality of transmission. 911 Selective Routers and tandems perform the Point of Concentration function among others.

Private Switch (PS) - A private telephone switch serving a particular organization or business usually located on a customer's premises. The PS is connected by a common group of trunks to one or more Telephone Company central offices to provide Public Switched Network services to a number of station lines. A Private Switch can be a PBX or PABX.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
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SPECIALIZED SERVICESE. PRIVATE SWITCH EMERGENCY SERVICE

2. Definitions (Continued)

Private Switch ALI Service Trunk - A Centralized Automatic Message Accounting (CAMA)-type trunk, dedicated to routing 911 calls from a PS to a Selective Router, to a Tandem, to a central office serving a PSAP or to a PSAP. The termination of this trunk is determined by the network configuration and PSAP terminating equipment. The Service Trunk is designed with the PS as an equivalent to an end office and transmits the voice and ANI of the 911 caller.

Private Switch End User (PSEU) - An individual authorized to use the telephone services of a private switch via a station line. Each station line is associated and identified with one individual.

Private Switch Provider (PSP) - A private entity that provides telephone service to end users via a private switch.

Private Switch 911 Site Administrator - A person assigned, by the PSP, the responsibility of establishing and maintaining PS 911 Service location information of each PSEU via the GTE PS ALI program.

Public Safety Answering Point (PSAP) - A municipal, county or state operated telecommunications center for answering 911 Emergency Service calls.

Selective Router (SR) - A central office that has the capability of routing incoming 911 calls and ANI to the PSAP serving the caller.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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3. Description

Private Switch ALI Service (PS ALI 911 Service) is an offering which enables either (1) Automatic Number Identification (ANI) or (2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 911 calls originating from Private Switch stations/lines assigned a directory number that is directly accessible from the public switched network.

The ANI-only option is available if the 911 Customer subscribes to C911 service and has established dedicated routing from the central office serving the PSAP to a Point of Concentration or to the serving PSAP. Also the 911 Customer is responsible for assuring that the Private Switch Provider (PSP):

- a. Orders a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
- b. Orders a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office and
- c. Has a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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3. Description (Continued)

The ANI/ALI Option is available if the 911 Customer subscribes to E911 Service and establishes dedicated routing from the central office serving the PSP to a Point of Concentration or to the serving PSAP. Also the 911 Customer is responsible for assuring that the PSP:

- a. Orders a block(s) of sequential Directory Numbers (DNs) from which each of the Private Switch End Users (PSEUs) is assigned an individual DN,
- b. Orders a minimum of two (2) PS 911 Service Trunks or the quantity necessary to maintain a P.01 Transmission Grade of Service to connect the PSP's switch to its serving central office,
- c. Has a switch capable of forwarding the ANI of each PSEU's directory number to the 911 Service Trunk when 9-1-1 or 9-9-1-1 is dialed,
- d. Uses the GTE PS ALI ENTRY to maintain and forward PS End Users DNs and location information, in the NENA Standard format, to the Company with necessary updates to keep records current.
- e. Responds to requests from the Company to make corrections to record errors by uploading corrected records within one working day.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

CANCELLED
June 25, 2005
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Service Commission
ID-2005-0430

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E. PRIVATE SWITCH EMERGENCY SERVICE

4. Availability of Service

Service availability is dependent upon the type and configuration of the 911 network in place in the service area.

Private Switch to serving Central Office: The basic requirement is for the Private Switch to be treated as if it is a central office, therefore, dedicated PS 911 Service trunks are required from the Private Switch to its serving central office. There must be a minimum of two PS 911 Service trunks or a quantity that will maintain a P.01 Transmission Grade of Service. The 911 Customer is responsible for ensuring that this standard is met.

Point of Concentration: When the projected addition of PSP 911 trunking to the PSAP reaches an expense that exceeds the cost of adding a selective router or a 911 tandeming feature in the 911 network, the 911 Customer and the Company should consider establishing a network Point of Concentration to reduce the number of dedicated trunks while maintaining a minimum of P.01 transmission grade of service. This can be done by routing the dedicated 911 trunks from the PSP to the Point of Concentration. From the Point of Concentration to the PSAP, only the quantity of 911 trunks that are required to maintain a P.01 transmission grade of service for the expected traffic from the total number of PSPs and central offices are provisioned.

The Point of Concentration may be added by ordering Selective Routing from Schedule A-12 or ordering 911 Tandeming in a central office from this tariff.

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

CANCELLED
June 25, 2005
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Service Commission
ID-2005-0430

Gerald D. Harris
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E. PRIVATE SWITCH EMERGENCY SERVICE

4. Availability of Service (Continued)

Termination at the PSAP: If additional lines, trunks or termination are required from the Point of Concentration to the PSAP to handle PS 911 Service and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 911 Customer.

5. Technical Specifications

Network interface requirements for the PS 911 Customer access are described in detail in the PS 911 Technical Interface Standards.

6. Application for Service

Application for this service must be provided to the Telephone Company in writing from the 911 Customer. Each application must include the following information:

- a. Business name and address of the Private Switch Provider (PSP),
- b. PSP service locations by street address and connectivity arrangements to the Company's network,
- c. Quantity of PS End User stations to be served and
- d. Name, address and telephone number of the PSP's 911 Site Administrator.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

CANCELLED
June 25, 2005
Missouri Public
Service Commission
ID-2005-0430

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E. PRIVATE SWITCH EMERGENCY SERVICE

7. Customer Obligations

The 911 Customer is responsible for coordinating with the PS Provider to ensure that the private switch is equipped with a minimum of two 911 Service Trunks or a quantity that will maintain a minimum of P.01 Transmission Grade of Service.

The 911 Customer is responsible for coordinating with the PSP to ensure that the Private Switch provides full seven-digit Automatic Number Identification (ANI) according to the technical specifications established by the Company. The Private Switch number information must be approved by the Company prior to implementation to ensure that the service will function properly.

PS 911 Service will function properly only if ANI is in the correct format, if sequential directory numbers are assigned for each station, if there is at least one pair of PS 911 service trunks from the private switch to the central office and if each station can be reached by dialing its DID number from the public switched network.

After the 911 Customer approves the PSP's application, the 911 Customer is responsible for enabling the PSP to establish and maintain a database of Private Switch End User (PSEU) records, and ensuring that those records are transmitted to the Company. This may be accomplished by ordering and installing the GTE PS ALI Entry software.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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State Director-External Affairs
Wentzville, Missouri

CANCELLED
June 25, 2005
Missouri Public
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E. PRIVATE SWITCH EMERGENCY SERVICE

7. Customer Obligations (Continued)

For each PSP location, a PS 911 Site Administrator must be assigned to perform the PSP's record management tasks. This Site Administrator need not be on the PSP's premises and may be an employee of a third party private switch database service.

The PS Site Administrator is responsible for either (1) installing the GTE PS ALI Entry software and computer at the location appropriate to the tasks and ensuring that an access line connection to the public switched network is available for modem connection, or (2) establishing a third party's private switch database service and transmission facilities, to provide the PSEU records to GTE. The Site Administrator will transmit the file to the Company in accordance with the "GTE PS ALI Entry User's Guide." The transmission requirements are the same regardless of whether the Site Administrator uses GTE's program or a third party's.

For each PSEU's building location, the 911 Customer is responsible for providing the PS 911 Site Administrator the appropriate street address and community name, as stated in the 911 Customer's Master Street Address Guide (MSAG).

The accuracy of the PSEU location information and the transmission of any record change information to the Company, within one working day, is the responsibility of the PSP Site Administrator. The 911 Customer is responsible for ensuring that the PS provider meets the 911 Customer's standard of timeliness in reporting PS End User ALI updates to the Company.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
Missouri Public
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7. Customer Obligations (Continued)

PS 911 Service information consisting of name, address and telephone number of the PS End Users is confidential. The 911 Customer agrees to use such information only for the purpose of responding to emergency calls.

The PS End User forfeits the privacy afforded by nonlisted and nonpublished services to the extent that the telephone number, the address and the name associated with the originating station location are furnished to the PSAP and to the Company.

The PS End User consents to the storage and retention of the PSEU's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.

The 911 Customer is responsible for coordinating with the PSP for developing and implementing procedures to prevent the unauthorized or illegal use of the End User's name, telephone and address in the database.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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E. PRIVATE SWITCH EMERGENCY SERVICE

7. Customer Obligations (Continued)

The rates charged for PS 911 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects nor malfunctions in the service.

The 911 Customer has the responsibility for reporting all errors, defects and malfunctions to the Telephone Company. The 911 Customer and the Company will jointly establish procedures to facilitate this process.

Cancellation of service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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8. Responsibilities of the Company

The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 911 Service shall be limited to the same extent as set forth elsewhere in Section 46 of this tariff regarding 911 Service and in other applicable sections of the Company's tariffs.

PS 911 Service is provided solely for the benefit of the PS Provider and the 911 Customer. The provision of PS 911 Service shall not be interpreted, construed or regarded as being either expressly or implied for the benefit of, or creating any obligation toward any person or legal entity other than the PS 911 Provider and the 911 Customer. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence, or willful misconduct.

Terminal equipment at the 911 Customer's site that is used in connection with PS 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that information cannot be extracted from the database except when related to 911 calls. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User's telephone number with his/her name or address shall be secured by the customer and disposed of in a manner that will retain its security.

FEB 8 1996

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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E. PRIVATE SWITCH EMERGENCY SERVICE

9. Rates and Charges

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
Enable 911 Tandeming in CO	ICB(1)		ICB(1)	
PS 911 Service Trunk (per trunk from the PS to end office) (2)			See E-9-1-1 Special Trunk Rates	
Directory Numbers			See DID Service Rates	
Blocks of 100 sequential numbers			Section 5	

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- (1) This fee will set up a Central Office to provide some level 911 tandeming, based on the 911 Network requirements. Because the cost is determined on the type switch, the technology used and the level of tandeming desired, rates must be established on an individual case basis (ICB). This is a provisioning function of the 911 Customer.
- (2) A minimum of two PS 911 Service Trunks are required from the Private Switch to the service central office.

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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E. PRIVATE SWITCH EMERGENCY SERVICE

9. Rates and Charges (Continued)

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
GTE PS ALI ENTRY ADMIN SITE PACKAGES				
<u>Option 1</u> - Full Service Package (Includes GTE PS ALI, communications software, personal computer, modem and training)	\$445.80	PSALI1NRC	\$145.96	PSALI1
<u>Option 2</u> (Includes GTE PS ALI software and training only)	258.21	PSALI2NRC	15.92	PSALI2
<u>Option 3</u> - PS ALI LQ Parallel Printer (Requires Option 1 or 2 Above)	206.10	PSALI3NRC	33.79	PSALI3

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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ID-2005-0430

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GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 3 1996

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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DIGITAL DATA TRANSMISSION SERVICE

1. GTE Arkansas Incorporated (Missouri) concurs in the Digital Data Transmission Service Tariff as filed by GTE Midwest Incorporated PSC MO. NO. 6 within the State of Missouri.
2. GTE Arkansas Incorporated (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated PSC MO. NO. 6.
3. GTE Arkansas Incorporated (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

FEB 3 1996

MISSOURI PUBLIC SERVICE COMMISSION

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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INTRASTATE ACCESS SERVICES

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1. Application of Tariff

Access services are those services which are described in the Access Service Tariff of GTE Arkansas Incorporated. These services are offered (C) by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Service Tariff of (C) GTE Arkansas Incorporated. The Company concurs with the rates reflected in the Access Service Tariff of GTE Arkansas Incorporated. (C)

2. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in GTE Arkansas (C) Incorporated Access Service Tariff pursuant to the terms, conditions, and rates specified therein. The Company's concurrence in GTE Arkansas Incorporated Access Service Tariff shall not be construed or deemed a (C) representation that all services and service components described therein are available from the Company.

3. Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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Issued: April 1, 1996

Effective: May 1, 1996

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June 25, 2005
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MESSAGE TOLL TELEPHONE SERVICES

1. GTE Arkansas Incorporated (Missouri) concurs in the Long Distance Message Telecommunications Service Tariff as filed by GTE Midwest Incorporated PSC MO. NO. 3 within the State of Missouri.
2. GTE Arkansas Incorporated (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated PSC MO. NO. 3.
3. GTE Arkansas Incorporated (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

FEB 3 1996

MISSOURI PUBLIC SERVICE COMMISSION

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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PRIVATE LINE SERVICES

1. GTE Arkansas Incorporated (Missouri) concurs in the Private Line Service Tariff as filed by GTE Midwest Incorporated - Missouri PSC MO. NO. 5 and 6 within the State of Missouri.
2. GTE Arkansas Incorporated (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated - Missouri PSC MO. NO. 5 and 6.
3. GTE Arkansas Incorporated (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

1996

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MISSOURI PUBLIC SERVICE COMMISSION

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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WIDE AREA TELECOMMUNICATIONS SERVICES

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1. GTE Arkansas Incorporated (Missouri) concurs in the Wide Area Telecommunications Service Tariff, as filed by GTE Midwest Incorporated - Missouri PSC MO. NO. 4 within the State of Missouri, with the following conditions. GTE Arkansas Incorporated (Missouri) concurs in GTE Midwest Incorporated - Missouri PSC MO. NO. 4 Telephone Company's Common Line 800 Service with the exception of the provision of call detail. GTE Arkansas Incorporated (Missouri) will offer this service as GTE Business Line 800 or GTE Residence Line 800 Service.
2. GTE Arkansas Incorporated (Missouri) extends this concurrence to any and all changes which may be made subsequent to the effective date of this tariff by the GTE Midwest Incorporated - Missouri PSC MO. NO. 4 Telephone Company.
3. GTE Arkansas Incorporated (Missouri) hereby expressly reserves the right to cancel and make void this statement of concurrence at any and such time as it appears to be in the best interest of the Company.
4. This concurrence supersedes and cancels all previous schedules of rates and charges or concurrences issued by the Company or its predecessors.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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SWITCHED DATA SERVICE

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SWITCHED DATA SERVICE

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A. GENERAL

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This section contains the application, definitions, description, regulations, and rates applicable to Switched Data service. This service is furnished by the Telephone Company where technological capabilities exist.

B. DESCRIPTION OF SERVICE

Switched Data service is a network service which provides the capability for switched digital end-to-end data transport.

Switched Data Individual Line Loop Extension

An extended loop capability which transports Switched Data usage between the customer's premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second, depending on technology.

Switched Data Channel Access (DS1)

A 1.544 Megabits per second high capacity digital facility which transports Switched Data usage between the customer's premises and the local serving central office on a channelized basis. Each Switched Data Channel Access provides 24 digital channels which support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.

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C. DEFINITIONS

Asynchronous

A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit

A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second

The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital Centrex Service

Allows intercom (IC) calling (abbreviated calling) between stations in the same customer group without incurring usage.

DS1

A digital transmission facility which transmits data at 1.544 Megabits per second (Mbps). The DS1 is divided into 24 voice grade channels capable of carrying a transmission speed of 56 Kilobits per second (Kbps).

Digital

Information which is expressed in discrete or noncontinuous form.

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SWITCHED DATA SERVICE

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C. DEFINITIONS (Cont'd)

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Full Duplex

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Type of communication that supports the transmission of signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

Half Duplex

Type of communication that supports transmission of signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting

A search through a group of numbers until an idle station is found or the last number of the group is reached.

Off-Peak

The Off-Peak period for usage rating is from 5:00 PM to 7:59 AM.

Peak

The Peak period for usage rating is from 8:00 AM to 4:59 PM.

Speed Calling

Permits faster calling of frequently used numbers by pressing a button or dialing one to three digits.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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C. DEFINITIONS (Cont'd)

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Synchronous

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A method of transmitting data in which the data characters (bits) are transmitted in a continuous stream with the beginning of one data character (bit) being contiguous with the end of the preceding one thus eliminating the need for individual start bits and stop bits.

D. STANDARD FEATURES

Data Line Security

This feature prevents a call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

Intercom Dialing

This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. Usage rates will not apply to intercom dialing. This feature is applicable to Digital Centrex groups only and is restricted to the serving wire center only.

Direct Dialing

This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

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E. OPTIONAL FEATURES

Data Direct Connect

This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

Data Closed User Group

This feature, restricted to Digital Centrex lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

F. OPTIONAL FEATURE PACKAGE

The following feature package is available for use with Switched Data service:

Data 1000 includes:

Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.

Data Sequential Hunt Group - This feature assigns a lead telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the lead telephone number and ending at the last line within the hunt group.

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G. REGULATIONS

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In addition to the following regulations, the appropriate regulations in other sections of this tariff will also apply.

Switched Data Service is comprised of the following rate elements:

- Switched Data Customer Line
- Service Connection Charges
- Optional Features
- Software Reconfiguration Charge
- Network Usage Charge

The minimum billing period for which service is provided is one month.

FCC Subscriber Line Charges as specified in Section 13 of the GTE Operating Companies Tariff, FCC No. 1, will apply to Switched Data service.

For Presubscription to an Interexchange Carrier, the rates and regulations as set forth in Section 6 of the General Telephone Operating Companies Tariff, FCC No. 1 will apply to Switched Data Service.

A directory listing for Switched Data service will be provided, upon request, in accordance with Section 5 of this tariff.

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G. REGULATIONS (Cont'd)

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Switched Data Individual Line Loop Extension can be provided where:

- A customer's local serving central office is capable of providing Switched Data.
- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff. (See Note) In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the customer will be utilized.

Switched Data Service Channel Access

- A customer's local serving central office is capable of providing Switched Data.
- A customer's local serving central office is not capable of providing Switched Data. The Telephone Company will determine the nearest central office capable of providing Switched Data Service. Interoffice digital high capacity mileage (1.544 Mbps) will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in the appropriate tariff. (See Note) In this situation, the dialing plan associated with the central office that will be providing the Switched Data Service to the customer will be utilized.

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Note: GTE Midwest, Inc. - MO. NO. 2 Access Service Tariff, (56 Kbps) (GSEC-SWDLEMI).

MO. PUBLIC SERVICE COMMISSION

Issued: December 22, 1995

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G. REGULATIONS (Cont'd)

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Dialing Method

Access to Switched Data service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.

Origination of calls for 800, 900, 976, 0- (intraLATA) and 0+ (intraLATA) is restricted.

H. APPLICATION OF RATES

Rates and charges specified in other sections of the tariff for services provided in conjunction with Switched Data service (i.e., Smart Call features, Digital Centrex features, etc.) are in addition to the monthly rates for Switched Data service.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective ~~January 22, 1996~~

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SWITCHED DATA SERVICE

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I. RATES

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Nonrecurring Charge (1) Monthly Rate

SWITCHED DATA INDIVIDUAL
LINE LOOP EXTENSION

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
Switched Data - Individual Line Loop Extension Access - Single Line	SWDALNLE-IC SWDALNLE SWDALNLEFX(4)	\$50.00	\$50.00(2)
Switched Data - Individual Line Loop Extension Access - Digital Centrex Service	SWDALNCNTLE-IC SWDALNCNTLE SWDALNCNTLEFX(4)	50.00	50.00(2)
Switched Data Individual Line Loop Extension Channel, per line Single Line	SWDLE-IC SWDLE	50.00	12.00
Digital Centrex Service	SWDCNTLE-IC SWDCNTLE	50.00	15.00
Switched Data - Interoffice Mileage	SWDLEMI		(3)

- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) This rate is in addition to the FCC Subscriber Line Charge from Section 13 of the GTE Operating Companies Tariff, FCC No. 1.
- (3) Digital Data Service (56 Kbps) mileage charges in the GTE Midwest, Inc. - PSC MO. NO. 2 Access Service Tariff.
- (4) Use this GSEC when interoffice mileage applies.

FEB 3 1996

Issued: December 22, 1995

Effective: ~~January 1, 1996~~ MISSOURI PUBLIC SERVICE COMMISSION

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SWITCHED DATA SERVICE

I. RATES (Cont'd)

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Nonrecurring Charge (1) Monthly Rate

GSEC

SWITCHED DATA CHANNEL ACCESS

Switched Data Channel Access (DS1), (24 channels)	SWDCACC-IC SWDCACC	(2)	(2)(3)
Switched Data Central Office Termination, per Access Arrangement	SWDCOT-IC SWDCOT	\$125.00	\$150.00
Switched Data Central Office Channelization - per channel activated	SWDCOC SWDCOCCNT SWDCOCDID	0.00	5.00
Switched Data - Interoffice Mileage	SWDCMI		(4)

- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) The DS1 Special Access Line Rate, as set forth in the GTE Midwest, Inc. - PSC MO. NO. 2 Access Service Tariff, will apply.
- (3) This rate is in addition to the FCC Subscriber Line Charge from Section 13 of the GTE Operating Companies Tariff, FCC No. 1.
- (4) DS1 mileage as set forth in the GTE Midwest, Inc. - PSC MO. NO. 2 Access Service Tariff.

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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SWITCHED DATA SERVICE

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I. RATES (Cont'd)

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	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
OPTIONAL FEATURES, PER LINE			
Data Direct Connect	SWDDDC		\$ 1.00
Data Closed User Group	SWDDCUG		1.00
Switched Data - Interoffice Mileage	SWDCMI		(2)

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- (1) In addition to the applicable Service Order Charge in Section 6 of this tariff.
- (2) DS1 mileage as set forth in the GTE Midwest Inc. - PSC MO. NO. 2 Access Service Tariff.

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 27, 1996~~

FEB 3 1996

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SWITCHED DATA SERVICE

I. RATES (Cont'd)

	<u>GSEC</u>	<u>Nonrecurring Charge (1)</u>	<u>Monthly Rate</u>
Software Reconfiguration Charge, Rate Per Occurrence	SWDRC	\$12.75	

This charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Call Lists, Data Direct Connect destination, etc.) of Feature Packages.

OPTIONAL FEATURE PACKAGES

Data 1000, per line	SWD1000(1) SWD1000TR	(2)	\$ 3.00
---------------------	-------------------------	-----	---------

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Nonrecurring Charge (1)

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- (1) This GSEC to be utilized when the customer selects not to utilize data toll restriction.
- (2) If ordered on subsequent activity, the appropriate Service Order Charge in Section 6 of this tariff will apply.

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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SWITCHED DATA SERVICE

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I. RATES (Cont'd)

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NETWORK USAGE

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Switched Data Network Usage will be billed to the originating end of the Switched Data call which terminates within the local calling area only. Intercom dialing will not be subject to the usage rate. The network usage charge does not apply to calls placed over the long distance telecommunications service (toll) network. For Switched Data calls terminating outside the local calling area the applicable toll charges will apply.

Switched Data Network Usage

Distance Bands	Airline Miles	Rate Period	
		Set-up	Each Minute
Local	---	\$0.02	\$0.01
A	1-10	\$0.03	\$0.03
B	11-16	\$0.04	\$0.05
C	17-22	\$0.05	\$0.08
D	23-30	\$0.06	\$0.09
E	31-40	\$0.07	\$0.11

DISCOUNTS

	From	Up to but not including	Discounts
Everyday	9 p.m.	8 a.m.	40%
Saturday, Sunday and certain holidays*	8 a.m.	9 p.m.	40%

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* Holiday discounts apply on New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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ID-2005-0430

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CHARGES RELATED TO CUSTOMER ACTIVITY

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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CHARGES RELATED TO CUSTOMER ACTIVITY

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A. DEPOSITS

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Refer to GTE Midwest Incorporated - Missouri PSC MO. NO. 1 - General Rules and Regulations.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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B. LATE PAYMENT CHARGE

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Refer to GTE Midwest Incorporated - Missouri PSC MO. NO. 1 - General Rules and Regulations.

C. RETURNED CHECK CHARGE

A charge of \$15.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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D. RESTORATION OF SERVICE

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1. Where service has been suspended appropriate service charges as shown in Section 6, Sheet 11 (secondary service order charge and line connection charge) will apply for the restoration of service.
2. Service will be restored within a reasonable length of time during regular working hours after payment of all past-due charges, including any required deposit and applicable service charges. Party line customers are also required to pay a trip charge as shown in Section 6, Sheet 11.

E. CUSTOMER ACCOUNT RECORD

Customer account records are provided at no charge.

F. FINANCE CHARGE ON DELAYED PAYMENT AGREEMENTS

There is no finance charge assessed on delayed payment agreements.

G. COLLECTION FEE

The Company does not charge a collection fee.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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GENERAL AND LOCAL EXCHANGE TARIFF

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NETWORK SERVICES

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A. GENERAL

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This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These network capabilities are provided by GTE Arkansas Incorporated (Missouri), hereinafter referred to as the Telephone Company.

Services in this section of the tariff:

- are furnished only in central office areas where facilities and equipment are available, as determined by the Telephone Company.
- cannot be utilized in conjunction with the provisioning of interexchange access.

B. DEFINITIONS AND SERVICE DESCRIPTIONS

Customer - The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

Call Transfer - This feature provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

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Data Link - The facility that connects the customer's location to the Telephone Company's central office. This facility provides the capability of delivering to the customer information such as the called number, the call forwarded number, and the condition of the call being forwarded by each central office serving area in which the customer wishes to offer these services. (Requires subscription to Forwarded Call Information - Intraoffice). Delivery of calling number identification shall be blocked as described below under definition and service description of Forwarded Call Information Intraoffice.

End User - The term "end user" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

MISSOURI

Public Service Commission

Forwarded Call Information - Intraoffice - A feature which provides to the customer the customer's end user line number, the customer's network service number to which redirected calls are forwarded, and the reason calls were forwarded or placed. This feature requires subscription to Data Link. The reasons for forwarding information may include when an end user line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly

The Telephone Company shall block the delivery of a calling party's telephone number and all calling number identification from any customer ordering Forwarded Call Information - Intraoffice and Data Link. Only calls which are not forwarded (i.e., calls to the customer from the customer's end user to retrieve messages) and calls within that end user's business group will be delivered to the customer ordering these network services.

Message Waiting Indication - Audible - A feature which provides the customer with the ability to send an alerting signal in the form of an audible stutter dial tone to its end user line. This alerting signal may be used by the customer to inform its end user that information is waiting. This feature requires subscription to Data Link.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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B. DEFINITIONS AND SERVICE DESCRIPTIONS (Continued)

MISSOURI
Public Service Commission

Queuing - A feature which provides customers subscribing to PBX Automatic Trunks or Digital Centrex lines arranged in a multiline hunt group the capability to place inbound calls in an idle condition until facilities to answer the call are available. Inbound calls made to a multiline hunt group equipped with this feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the inbound call is placed on hold and waits its turn to be served.

Three Feature Package - This is a package consisting of individual features of Call Forwarding Busy/No Answer-Fixed (CFBNAF), Message Waiting Indication-Audible (MWI), and Forwarded Call Information (FCI).

FILED

FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
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Service Commission
ID-2005-0430

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C. RATES AND CHARGES

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	<u>Nonrecurring Charges (1)</u>	<u>Monthly Rate</u>	
<u>Call Transfer</u> Per Line or Trunk Arranged		\$ 1.50	ESPTRANS
<u>Data Link</u> (Requires subscription to Forwarded Call Information) Per Data Link Arranged	\$500.00(2)	300.00	ESPLINK
<u>Forwarded Call Information Intraoffice</u> (Requires subscription to Data Link) Per End User Line Arranged		1.00	ESPFCI
<u>Message Waiting Indication-Audible</u> Per End User Line Arranged (Requires subscription to Data Link)		.50	ESPMWI
<u>Queuing</u> Per Line or Trunk Arranged		1.50	ESPQUE
<u>Three Feature Package</u> (Fixed Call Forwarding Busy/No Answer, Message Waiting Indication, Forwarded Call Information)(Requires subscription to Data Link) Per End User Line Arranged		2.00	ESPVMPKG

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1. Appropriate service charges from Section 6 of the General Exchange Tariff apply.
2. Billing GSEC - ESPLINKNRC.

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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The services contained in this section of the Tariff have been discontinued and are limited to existing customers at existing locations. Existing services can not be moved, changed or enhanced in any way. The services contained herein will not be offered to new customers.

The Telephone Company will maintain all existing services outlined herein only as long as economically feasible. Should it become economically unfeasible to maintain the service, the customer will be required to change to a like service, if available, at the rates specified in the applicable section of this Tariff.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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ENTERPRISE/ZENITH SERVICE(1)

Missouri Public Service Commission

A. General

This is an arrangement whereby a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
1. Special Reverse Toll Service Charge, per exchange	ETC	(2)

C. Conditions

1. The charges for each message will be billed to the called party at the applicable message rate.
2. This service may be furnished with individual or key business lines or PBX/PABX trunks.
3. This service includes the listing of a special number in both the published directory and Directory Assistance records of the exchange or exchanges from which calls are to be accepted.
 - a. At the option of the customer this number may be nonpublished, to limit the service to certain selected individuals, without additional charge.
4. The customer assumes the toll charges for all toll calls placed by parties who call the special number from the customer-selected exchanges.

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FEB 3 1996

(1) Limited to existing customers at existing locations.

(2) Message Toll Telephone Service Concurrence applies. See Section 100.01 PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

FEB 3 1996

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June 25, 2005
Missouri Public
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ID-2005-0430

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JOINT USER SERVICE (1)

A. General

Joint User service permits a person, firm or corporation to share the use of telephone service provided to a business customer.

B. Rates

Service Charges apply as listed in Section 6.

1. Schedules "A" and "B" Exchanges

	<u>GSEC</u>	<u>Monthly Rate</u>
Joint User Service	JUB	50% of applicable business rate

C. Conditions

1. Joint User Service will be furnished with the approval of the Company only with business individual line service in Schedules "A" and "B" Exchanges.(2)
2. Joint User Service will not be furnished to a customer who is in a business of a secretarial nature, or of renting or leasing space to transient or permanent tenants.

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FEB 3 1996

- (1) Limited to existing customers at existing locations.
- (2) See Section 4, Sheets 5, 6 and 7 for exchange listings. **MO. PUBLIC SERVICE COMM**

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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JOINT USER SERVICE (Continued)

C. Conditions (Continued)

3. The Joint User must be located on the premises, or in the same office, or in the same suite of offices as the customer, or in an office adjacent to and directly accessible from the customer's office.
4. A Joint User will be furnished one directory listing without charge.
5. Applications for Joint User Service shall be made by the customer.
6. The customer will be responsible for all charges incurred by the Joint User.
7. Additional listings and supplemental services may be furnished to the Joint User at the request of the customer and at regular rates.
8. After listing for the Joint User has been included in the directory, Joint User Service may not be discontinued during the life of the directory, except under the following conditions.
 - a. The customer's service is discontinued.
 - b. The Joint User moves from the premises where the customer's service is located.
 - c. The Joint User establishes his own primary service on the same premises.
9. Joint User Service is not available in conjunction with Usage Pricing Service.

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FEB 3 1996

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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SPECIAL BILLING NUMBER SERVICE(1)

MISSOURI
Public Service Commission

A. General

Special Billing Number Service provides a separate listing of toll telephone messages each month for each Special Billing Number used in placing calls.

B. Rates

	<u>GSEC</u>	<u>Monthly Rate</u>
Service Charges apply as found in Section 6.		
1. Special Billing Numbers which are issued as go-together numbers on the customer's main telephone number		
a. First number	SBN1	\$1.00
b. Each additional number	SBN2	.50
2. Special Billing Numbers which are billed separately and where the customer receives an individual bill for each		
a. Each number	SBN3	2.00

C. Conditions

1. Special Billing Number Service may be provided in conjunction with PBX or PABX Service.
2. The minimum period for which this service may be offered is six months.
3. Each Special Billing Number will be issued with the same billing name as the customer's main telephone number.
4. A telephone credit card may be issued on each Special Billing Number for the customer's convenience.

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(1) Limited to existing customers.

MO. PUBLIC SERVICE COMM

Issued: December 22, 1995

Effective: ~~January 1, 1996~~

CANCELLED
June 25, 2005
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ID-2005-0430

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Effective: ~~January 22, 1996~~

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ID-2005-0430

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Effective: ~~January 22, 1996~~

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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Issued: December 22, 1995

Effective: ~~January 22, 1996~~

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