

TELECOMMUNICATIONS SERVICES TARIFF
OF
CHARITON VALLEY TELECOM CORPORATION

This tariff contains the rules, regulations, and rates applicable to the furnishing of interLATA and intraLATA competitive telecommunications services by Chariton Valley Telecom Corporation, a competitive telecommunications company, within the state of Missouri.

Issued: October 30, 2015

James Simon
General Manager
P.O. Box 67
Macon, MO 63552

Effective: December 1, 2015

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2.9 Non-Payment

- 2.9.1 Customers shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. If the charges remain unpaid for twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
- 2.9.2 Payments not received by the due date are subject to a \$10.00 late payment charge. The late payment charge shall be due and payable upon notice to the customer.
- 2.9.3 Customers who have terminated service with the Company will not be able to move their 800 numbers to another carrier until their outstanding balance with the Company is paid in full.

2.10 Notice of Service Discontinuance

- 2.10.1 A Discontinuance Notice will be sent to the Customer if payment has not been received 30 days from the rendition of the bill. If payment is not received within 10 days of the Discontinuance Notice, service will be discontinued.

2.11 Charges for Installations and Connection

- 2.11.1 The Company will assess no charges for installations and connection except as provided in 4.5.

2.12 Advanced Payments and Security Deposits

- 2.12.1 The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
- 2.12.1.1 The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
- a. The customer has delinquent charges in two (2) out of the last twelve (12) billing period: or
 - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

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2.11.1.2 In lieu of a deposit, the Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.

2.11.1.3 No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

2.11.1.4 Terms of Deposits:

- a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon an account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges state on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfaction of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payments of charges will be considered satisfactory if received prior to the date of which the charge become delinquent provided the charge is not in dispute. The Company may withhold the

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 - d. Upon satisfaction of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payments of charges will be considered satisfactory if received prior to the date of which the charge become delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by deposit.

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- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

2.13 Credit Checks

2.13.1 The Company requires credit information for all customers.

2.14 Taxes

2.14.1 State, local and other taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are not included in the quoted rates.

2.15 “Missouri Universal Service Fund”

2.15.1 The Company will place on each retail end-user customer’s bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.

2.15.2 The surcharge will appear as a separate line item detailed “Missouri Universal Service Fund.”

2.15.3 The surcharge percentage will be applied to the total of each customer’s charges for interstate regulated telecommunications services that meet the definitions of net jurisdictional revenues at 4 CR 240-31.010(12).

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