

Windstream Communications, Inc.  
600 WillowBrook Office Park  
Fairport, NY 14450

Katie Hoagland  
Tariff & Pricing Analyst II  
Corporate Legal  
585.340.2709  
Katherine.Hoagland@Windstream.com



October 28, 2013

**ELECTRONICALLY FILED**

Mr. Dale Hardy Roberts  
Executive Secretary -- Chief Regulatory Law Judge  
Missouri Public Service Commission  
Governor's Office Building  
200 Madison St.  
Jefferson City, MO 65101

Re: Windstream Missouri, Inc.  
P.S.C. Missouri No. 2 Local Exchange Tariff

Dear Mr. Roberts:

Submitted for electronic filing is a PDF copy of revisions to the Windstream Missouri, Inc., P.S.C. Missouri No. 2 Local Exchange Tariff.

This filing seeks to add language related to Advance Payments which has been inserted into Section 6. This will only apply to new customers going forward.

This tariff revision has an issue date of November 4, 2013 and an effective date of December 4, 2013. Thank you for your assistance in processing this filing. If you have any questions, please feel free to contact me at (585) 340-2709 or by email at Katherine.Hoagland@Windstream.com.

Sincerely,

/s/ Katherine Hoagland

Katherine Hoagland  
Regulatory Analyst

Attachments

<u>SUBJECT</u>	<u>SECTION</u>	<u>SHEET</u>	
Abbreviated Dialing Service	35	1	
Adjustment of Charges	2	2	
Advance Payment	6	5	N
ALLTEL Digital Centrex	23	1	
ALLST*R Service	30	3	
Anonymous Call Rejection	30	7.1	
Application of Tariff	1	1	
Applications for Service	4	1	
Bundled Service Offerings	44	1	
Business Calling Packages	30	16	
Business Service	7	1	
Caller ID Deluxe	30	7	
Caller ID on Call Waiting	30	7.1	
Construction Charges	11	1	
Credit, Establishment and Maintenance	6	1	
Custom Calling Local Area Signaling	30	12	
Custom Calling Service	30	1	
Customer-Owned Coin Telephone Service	19	1	
Customer Provided Equipment	3	1	
Customer Specific Arrangements	4	4	
Customized Number Service	40	3	
Definitions	24	1	
Deposits	6	1	
Detached Extension Mileage	28	2	
Digital Link Tariff	38	2	
Direct Inward Dialing Service	31	1	
Directories	5	1	
Drop Relocation	11	9	

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT

6.1 Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

The Telephone Company may require a deposit or contract of guaranty as a condition of service if:

- A. The applicant is unable to establish that he has had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,
- B. The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:
  - 1) Has a valid major national charge card.
  - 2) Has a valid major national oil company charge card.
  - 3) Home ownership (excluding mobile homes).
  - 4) Has a local charge card.
  - 5) Has been employed two years or more with the same employer.
  - 6) Has an existing loan from a financial institution not considered delinquent by the creditor.
  - 7) Checking account.
  - 8) Savings account.

A present customer may be required to post a deposit as a condition of continued service if undisputed charges in two (2) of the last twelve (12) billing periods have become delinquent or the customer has had service discontinued at any time during the preceding twelve (12) billing periods.

An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not to exceed the requested deposit, from a present customer with the telephone company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Telephone Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments, or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

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6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.7 Restoration of Service

When the cause for discontinuance has been eliminated, including the credit requirements in 6.1 and 6.2 preceding, the Telephone Company will reestablish service consistent with the regulations of this and other governing tariffs.

Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused by the Telephone Company if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored for any reason except bank error.

6.8 Restoral of Service

When service to any customer has been discontinued pursuant to these rules, upon reconnection, the Company shall be authorized to charge a restoral of service charge as specified in Section 4.3.C of this Tariff.

6.9 Advanced Payment

An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation, or other non-recurring charges plus charges for one month of service. The amount of any advance payment collected is credited to the customer's account after service is established. Where construction charges are applicable, the payment thereof may be required before construction begins.

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