

PSC Mo.No. 1
COMTEL TELCOM ASSETS LP d/b/a VarTec Telecom

Original Sheet No. Adoption Notice

Comtel Telcom Assets LP d/b/a VarTec Telecom, hereby adopts, ratifies, and makes its own, as if the same had been filed by it, the following tariff filed with the Public Service Commission of the State of Missouri, under the name VarTec Telecom, Inc. currently on file and approved by the Commission, representing the rates, terms and service of the telecommunications service of VarTec Telecom, Inc.:

VarTec Telecom, Inc., P.S.C. Mo. No. 1-Local, Local Exchange Services Tariff

Issued: December 23, 2005
Issued by:

Effective: February 6, 2006

Becky Gipson
Director, Regulatory Affairs
2400 Marsh Lane
Carrollton, Texas 75006
(972) 478-3000

FILED
MO PSC

TA-2006-0214

LOCAL EXCHANGE SERVICES TARIFF

TITLE PAGE

MISSOURI LOCAL EXCHANGE SERVICES TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for local exchange telecommunications services provided by Comtel Telecom Assets LP d/b/a VarTec Telecom within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, where copies may be inspected during normal business hours.

Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65102
(573) 751-3234

The name, address and telephone number for the person who is responsible for providing information with respect to the operating procedures of Comtel Telecom Assets LP d/b/a VarTec Telecom is listed below.

ISSUED: December 23, 2005

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CANCELLED
September 6, 2010
Missouri Public
Service Commission
LD-2011-0033

EFFECTIVE: February 6, 2006

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TA-2006-0214

LOCAL EXCHANGE SERVICES TARIFF

TITLE PAGE

MISSOURI LOCAL EXCHANGE SERVICES TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for local exchange telecommunications services provided by VarTec Telecom, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, where copies may be inspected during normal business hours.

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The name, address and telephone number for the person who is responsible for providing information with respect to the operating procedures of VarTec Telecom, Inc. is listed below.

CANCELLED

February 6, 2006

**MISSOURI PUBLIC
SERVICE COMMISSION**

ISSUED: March 3, 2005

EFFECTIVE: April 4, 2005

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LOCAL EXCHANGE SERVICES TARIFF

TITLE PAGE

MISSOURI LOCAL EXCHANGE SERVICES TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for local exchange telecommunications services provided by VarTec Telecom, Inc. within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, where copies may be inspected during normal business hours.

Missouri Public Service Commission
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Jefferson City, Missouri 65102
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The name, address and telephone number for the person who is responsible for providing information with respect to the operating procedures of VarTec Telecom, Inc. is listed below.

CANCELLED

APR 04 2005

Public Service Commission
MISSOURI

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

REC'D JUL 12 2001

WAIVER OF RULES AND REGULATIONS

Service Commission

Pursuant to the Commission's Order in Case No. TA-2001-363, the following Rules and Regulations have been waived for purposes of offering basic local exchange telecommunications services as set forth herein.

Statutory Provisions

Section 392.210.2	Uniform system of accounts
Section 392.240.1	Commission ratemaking
Section 392.270	Property valuation
Section 392.280	Depreciation accounts
Section 392.290	Issuance of securities
Section 392.300.2	Acquisition of stock
Section 392.310	Stock and debt issuance
Section 392.320	Stock dividend payment
Section 392.330	Issuance of securities, debts and notes
Section 392.340	Reorganization

Commission Rules

4 CSR 240-10.020	Depreciation fund income
4 CSR 240-30.010(2)(C)	Copies of rate schedules
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-32.030(4)(C)	Exchange boundary maps
4 CSR 240-33.030	Minimum charges
4 CSR 240-35	Reporting of bypass and customer-specific arrangements

Missouri Public

FILED AUG 26 2001

Service Commission

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EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

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Missouri Public

FILED AUG 26 2001

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ISSUED: December 30, 2003

EFFECTIVE: February 1, 2004

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LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED

FEB 01 2004

By *[Signature]*
**Public Service Commission
MISSOURI**

ISSUED: April 22, 2002

EFFECTIVE: June 1, 2002

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CANCELLED

JUN 01 2002

Public Service Commission
MISSOURI

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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ISSUED: May 27, 2004

EFFECTIVE: June 27, 2004

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CANCELLED
September 6, 2010
Missouri Public
Service Commission
LD-2011-0033

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CANCELLED

JUN 27 2004

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Public Service Commission
MISSOURI

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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LOCAL EXCHANGE SERVICES TARIFF

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ISSUED: February 28, 2003

EFFECTIVE: April 2, 2003

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MAR 18 2003

LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED
 APR 02 2003
 BY 514251
 Public Service Commission
 MISSOURI

ISSUED: November 20, 2002

EFFECTIVE: December 20, 2002

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LOCAL EXCHANGE SERVICES TARIFF

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DEC 20 2002

Public Service Commission
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ISSUED: September 13, 2002

EFFECTIVE: October 13, 2002

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MS. 1-1-2002

REC'D OCT 13 2002

Service Commission

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OCT 13 2002
3-0-03 4
Public Service Commission
MISSOURI

ISSUED: November 20, 2001

EFFECTIVE: December 20, 2001

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LOCAL EXCHANGE SERVICES TARIFF

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(N)

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DEC 20 2001
 2nd RP #4
 Public Service Commission
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ISSUED: September 21, 2001

EFFECTIVE: October 21, 2001

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LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED

OCT 21 2001

Public Service Commission
MISSOURI

Missouri Public

July 12, 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

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ISSUED: May 27, 2004

EFFECTIVE: June 27, 2004

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LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED

JUN 27 2004

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LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED
 MAY 04 2004
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ISSUED: February 23, 2004

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LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED

MAR 24 2004

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2003-02-28 2003

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CANCELLED
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LOCAL EXCHANGE SERVICES TARIFF

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CANCELLED

DEC 20 2002

ISSUED: September 13, 2002

EFFECTIVE: October 13, 2002

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NOV 13 2002
 FILED OCT 16 2002

Service Commission

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CANCELLED

OCT 19 2002
20235
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LOCAL EXCHANGE SERVICES TARIFF

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JUL 12 2001

CANCELLED

JUN 01 2002

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Public Service Commission
MISSOURI

Missouri Public

AUG 26 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

TARIFF FORMAT

Service Commission

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Page Nos. 3 and 4 would be numbered 3.1.

Explanation of Symbols - When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (C) - to signify changed regulation.
- (D) - to signify discontinued rate, regulation, or text.
- (I) - to signify increased rates.
- (M) - to signify material relocated from one page to another without change.
- (N) - to signify new rate, regulation, or text.
- (R) - to signify reduced rate.
- (S) - to signify reissued material.
- (T) - to signify a change in text, but no change in rate or regulation.
- (Z) - to signify a correction.

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line in the right hand margin of the leaf which clearly shows the exact number of lines being changed.

Missouri Public

FILED AUG 26 2001

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ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

APPLICATION OF TARIFF

Service Commission

This tariff applies to the furnishing of Local Exchange Services, as defined herein, by VTI. Local Exchange Services are furnished for the use of Customers in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of VTI to purchase service elements from appropriate tariffs for resale, are available.

The provision of Local Exchange Services is subject to existing regulations and terms and conditions specified in this tariff and VTI's other current tariffs, and may be revised, added to or supplemented by superceding issues. Local Exchange Services described herein may be offered in conjunction with other telecommunications services described in and regulated by Missouri P.S.C. "Telecommunications Services Tariff" currently on file with the Commission.

VTI reserves the right to offer its Customers a variety of competitive services as deemed appropriate by VTI. VTI was granted status as a competitively classified company pursuant to the Commission's Order in Case No. TA-2001-363.

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FILED AUG 26 2001

Service Commission

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EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF Missouri Public

1.0 Definitions

REC'D JUL 12 2001

1.1 Definitions of Terms

Service Commission

Account - A Customer record relating to service or equipment billed to a single telephone number. Service may be provided to one premises or may extend to another premises as long as it is part of the main telephone number.

Building - The term "same building" is to be interpreted to mean a structure under one roof, or two or more structures on the same premises which are connected by a covered passageway in which the wires or cables of the telephone company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as a covered passageway. The term "same building" does not include those buildings connected by a covered public mall.

Calling Card - A billing convenience whereby the End User may bill the charges for a call to an approved telephone company issued calling card. The terms and conditions of the local telephone company will apply to payment arrangements.

Carrier - VarTec Telecom, Inc. unless otherwise clearly indicated by the context.

Missouri Public

FILED AUG 26 2001

Service Commission

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EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

1.0 Definitions (Continued)

REC'D JUL 12 2001

1.1 Definitions of Terms (Continued)

Service Commission

Collect Call - Denotes a billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a Calling Card or third number. If the called service point is identified as a Pay Telephone, the charges must be billed to a Calling Card or third number.

Commission - Missouri Public Service Commission.

Construction Charge - A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted herein.

Customer - The person, firm, corporation or other entity which initiates a call on Carrier's network, or accepts billing for the call on Carrier's network, subject to the terms and conditions of Carrier's tariff regulations.

Day - From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

Demarcation Point - The point of demarcation and/or interconnection between a telecommunication provider's facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Telephone company installed facilities at/or constituting the demarcation point shall consist of wire and/or a jack conforming to Sub-part F of Part 68 of the Federal Communications Commission's rules.

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FILED AUG 26 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

1.0 Definitions (Continued)

Service Commission

1.1 Definitions of Terms (Continued)

Directory Listing - The publication in the white pages telephone directory of information relative to the Customer's assigned telephone number, by which telephone users are enabled to ascertain the telephone number of a desired individual or business.

Equipment Space - An area or areas, agreed upon by the parties, located on or within a structure that is specifically designated for the purpose of terminating regulated telephone services and housing facilities. The necessary security, lighting, commercial power and environmental controls are provided within this area.

Exchange - A telephone system which provides for service within a specified area known as the "Exchange Area."

Installation Charge - An initial and non-recurring charge made under certain conditions covering the cost or portion of the cost of the work of connecting and furnishing telephone service.

Interexchange Carrier (IXC) - A long distance company that carries calls between LATAs or telephone exchanges within LATAs, where permitted.

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FILED AUG 26 2001

Service Commission

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

1.0 Definitions (Continued)

REC'D JUL 12 2001

1.1 Definitions of Terms (Continued)

Service Commission

InterLATA - Calls or circuits between different Local Access and Transport Areas.

IntraLATA - Calls or circuits totally within the same Local Access and Transport Area.

Local Access and Transport Area (LATA) - LATAs represent the area within which local telephone companies may provide telephone service. IntraLATA calls can be either local or long distance.

Night/Weekend - From 11:00 p.m. up to, but not including, 8:00 a.m. local time Sunday through Friday, all day Saturday and Sunday from 8:00 a.m. up to, but not including, 5:00 p.m. local time.

Off-Hook - Occurs when telephone receiver is lifted from resting place, engaging, answering or otherwise activating circuit.

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FILED AUG 26 2001

Service Commission

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EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

1.0 Definitions (Continued)

REC'D JUL 12 2001

1.1 Definitions of Terms (Continued)

Service Commission

Pay Telephone - A telephone instrument equipped with a device that allows a charge to be made for each call.

Primary Interexchange Carrier (PIC) - The long distance company that a user, whose local exchange has converted to Equal Access, has selected to be his long distance carrier.

Private Branch Exchange (PBX) - A private telephone system (switch) used by medium and large companies. Connected to the public telephone network and performs a variety of in-house routing and switching. User usually dials "9" to get outside the system of the local lines.

Subscriber - The person, firm, partnership, corporation, or other entity who designates the Company as its primary carrier for telecommunications service. Thus, the Subscriber has a pre-existing business arrangement with the Company and is also a customer.

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FILED AUG 26 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

1.0 Definitions (Continued)

Service Commission

1.2 Glossary of Acronyms and Trade Names

CPE - Customer Provided Equipment

CPN - Calling Party Name and/or Number

IXC - Interexchange Company

LATA - Local Access and Transport Area

LEC - Local Exchange Carrier

PBX - Private Branch Exchange

PIC - Primary Interexchange Carrier

PIN - Personal Identification Number

PSC - Missouri Public Service Commission

VTI - VarTec Telecom, Inc.

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FILED AUG 26 2001

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ISSUED: July 12, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS

REC'D JUL 12 2001

2.1 Undertaking of VarTec Telecom, Inc.

Service Commission

2.1.1 General

VTI's services and facilities are furnished for communications originating at specified points within the State of Missouri under the terms of this tariff.

The furnishing of Local Exchange Services consists of one-way or two-way communication to or from a Demarcation Point on the Customer's premises and another Demarcation Point within a Local Service Area. The Company adopts the exchange maps and legal descriptions filed with the Commission by Southwestern Bell Telephone Company.

VTI installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. VTI may act as the Customer's Agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the network. The Customer shall be responsible for all charges due for such a service arrangement.

VTI is responsible under this tariff only for the services and facilities provided herein. Should Customers use such services and facilities to obtain access to services offered by other providers, VTI assumes no responsibility for such other service.

VTI's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four (24) hours per day, seven (7) days per week.

Some services listed in this tariff (e.g., interexchange services) are offered in conjunction or association with services made available in VTI's Missouri P.S.C. Telecommunications Services Tariff. For such services, the rules, regulations, terms and conditions detailed in VTI's interexchange tariff also apply.

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

Missouri Public

2.1 Undertaking of VarTec Telecom, Inc. (Continued)

REC'D JUL 12 2001

2.1.2 Limitations

Service Commission

- (A) Services, features and functions will be provided where facilities include, but are not limited to, billing capability and technical capability and such capabilities are available to VTI without unreasonable expense. VTI reserves the right to negotiate special terms and conditions (e.g., special promotions) with a particular Customer provided an agreement is reached and signed with the Customer.
- (B) VTI reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- (C) VTI does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- (D) All facilities provided under this tariff are directly controlled by VTI and the Customer may not transfer or assign the use of service or facilities without the express written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- (E) Prior written permission from Carrier is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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FILED AUG 26 2001

Service Commission

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.2 Use of Service

Service Commission

Service provided under this tariff may be used for any lawful purpose for which the service is technically suited. The furnishing of service under this tariff is subject to availability on a continuing basis of all necessary facilities from the ILECs or other providers to VTI. VTI reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Missouri Public Service Commission.

2.3 Carrier Liability

VTI shall not be liable for any act or omission of any entity furnishing to VTI or VTI's Customers facilities or equipment used for or with the services VTI offers or for the acts or omissions of other telecommunications companies or Local Exchange Carriers.

The entire liability of VTI for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to VTI by the Customer for the specific services giving rise to the claim. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive or special damages, or for any lost income or profits, even if advised of the possibility of the same.

With respect to any claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of this tariff, VTI's liability, if any, shall be limited as provided herein.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.3 Carrier Liability (Continued)

Service Commission

- (A) VTI's liability for any claim or loss, expenses or damage (including indirect, special or consequential damage) arising out of mistakes, for any interruption, delay, error, omissions, or defects in any service, facility, or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate monthly subscription fee charged to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs. Any adjustment shall apply only to the period the interruption, delay, error, omission, or defect continues beyond twenty-four (24) hours after notice of the interruption, delay, error, omission, or defect is received by Carrier. No other liability shall in any case attach to Carrier on account of interruptions, delay, error, omission, or defect of service. For the purpose of computing a credit, a month is considered to have thirty (30) days.

- (B) VTI shall not be liable for claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than Carrier, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond Carrier's direct control.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.3 Carrier Liability (Continued)

- (C) VTI shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special, or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, processed, handled, or used by Carrier under this tariff; for connecting, combining, or adapting Carrier's facilities with Customer's apparatus or systems; for any act or omission of the Customer; for any personal injury or death of any person or for any loss of or damage to Customer's premises or any other property, whether owned by the Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Carrier, if not directly caused by negligence of the Carrier; or for failure to provide service.
- (D) No Agent or Employee of any other carrier shall be deemed to be an Agent or Employee of Carrier, except independent sales agents who may from time to time be employed by another carrier.
- (E) VTI shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of Carrier's negligence.
- (F) The Company's liability for gross negligence or intentional misconduct is not limited by this tariff.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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CANCELLED
September 6, 2010
Missouri Public
Service Commission
LD-2011-0033

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.3 Carrier Liability (Continued)

Service Commission

VTI shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with VTI services.

In conjunction with a non-published telephone number, VTI will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by the number. VTI will try to prevent the disclosure of the number of such telephone but will not be liable should such number be divulged.

When a Customer with a non-published telephone number places a call to the Emergency 911 Service, VTI will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described herein.

VTI makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a peculiar use, except those expressly set forth herein.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 17 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.3 Carrier Liability (Continued)

With respect to Emergency 911 Service, the following applies:

1. This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. VTI is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or others, caused or claimed to have been caused by mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service or installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

2. Neither is VTI responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, occasion by the use of Emergency 911 service features and the equipment associated therewith, or by any services furnished by VTI, including but not limited to, the identification of the telephone number, address or name associated with the telephone number used by the party or parties accessing Emergency 911 service, and which arise out of the negligence or other wrongful act of VTI, the Customer, its Customers, agencies or municipalities, or the employees or agents of any one of these.

Missouri Public

FILED AUG 26 2001

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ISSUED: July 12, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.4 Notification of Service

VTI will provide the Customer reasonable notification, including the planned date, time and duration, of activities affecting service that may occur in normal operation of its business. Such activities may include but are not limited to, equipment or facilities additions, removals or rearrangements and routing and preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. VTI will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned conditions affecting service, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.5 Provision of Equipment and Facilities

VTI shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. VTI does not guarantee availability, except as stated or expressly provided for in this tariff.

VTI shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer, or anyone designated by the Customer (except the ILEC) may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by VTI, except upon written consent of VTI.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001**EFFECTIVE: August 26, 2001**

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

2.5 Provision of Equipment and Facilities (Continued)

Service Commission

VTI shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of VTI shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, VTI shall not be responsible for:

- (a) the transmission of signals by Customer-provided equipment or for the quality of or defects in such transmission;
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

VTI may substitute, change or rearrange any equipment or facility at any time and from time to time but shall not thereby degrade the technical parameters of the service provided to the Customer.

Equipment VTI provides or installs at the Customer premises for use in connection with services VTI offers, shall not be used for any purpose other than that for which VTI provides, installs or has installed on its behalf.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.6 Non-Routine Installation

Service Commission

At the Customer's request, installation and/or maintenance may be performed outside VTI's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material, or other costs incurred by or charged to VTI will apply. If installation is started during regular business hours into time periods, including but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.7 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains with VTI, its agents or contractors or the ILEC.

2.8 Prohibited Uses

The services VTI offers shall not be used for any unlawful purposes or for any use which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Services may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is a duly authorized regulated telecommunications companies.

VTI may require a Customer to discontinue its transmission of signals if said transmission is causing interference to others.

VTI may discontinue service if a Customer fails to comply with any of the rules herein. The Customer's service will only be suspended or discontinued as allowed under Commission Rules.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.9 Obligations of the Customer

Service Commission

2.9.1 General

Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment and/or communications systems provided by others are connected to the Company's facilities, the Customer assumes additional responsibilities. The Customer shall be responsible for the following:

- A. Placing orders for service. When placing an order for service, Customer must provide the following information:
 - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
 - 2. The name(s), telephone number(s), and address(es) of the Customer contact person(s).
- B. the payment of all applicable charges pursuant to this tariff.
- C. reimbursing the Company for damages to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.9 Obligations of the Customer (Continued)

2.9.1 General (Continued)

- D. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the operating environment on such premises;
- E. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.9.1 .D. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- F. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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FILED AUG 26 2001

Service Commission

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.9 Obligations of the Customer (Continued)

Service Commission

2.9.1 General (Continued)

- G. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under section 2.9.1.D above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- H. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- I. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

Missouri Public

FILED AUG 26 2001

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ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.9 Obligations of the Customer (Continued)

2.9.2 Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of any customer-provided facilities and equipment to any Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.10 Payment for Service and Service Dispute Resolution

Service Commission

2.10.1 Payment for Service

All charges due by the Customer are payable directly to VTI or to any agency duly authorized to receive such payments. The billing agency may be a credit card company, independent agent or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Commission. If an entity other than VTI imposes charges on VTI, in addition to its own internal costs, and in connection with a service for which a VTI charge is specified, those charges may be passed on to the Customer. Any objections to billed charges must be promptly reported to VTI.

Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.10.2 Customer Liability

The Customer is responsible for the payment of all charges for service furnished to the Customer. Whether or not authorized by the Customer, this includes payment for services: (1) originated at the Customer's number(s), (2) accepted at the Customer's number(s) (e.g., Collect Calls), (3) billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Carrier-assigned Special Billing Number, and (4) incurred at the specific request of the Customer.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.10 Payment for Service and Service Dispute Resolution (Continued)

2.10.3 Service Dispute Resolution

Any objection to billed charges should be reported to VTI within thirty (30) days from the day the bill is issued. Questions regarding the Carrier's services or charges assessed to a customer's bill may be directed to the Carrier's Customer Service Department toll-free at (800) 708-7395. Adjustments to Customer's bills shall be made when circumstances exist which reasonably indicate that such changes are appropriate. Customers have the right to appeal service disputes to the Commission at the following address and phone number:

Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65102
(800) 392-4211

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.10 Payment for Service and Service Dispute Resolution (Continued)

2.10.4 Billing and Payment Procedures

The Company issues residential bills on a monthly basis on or about the same day each month. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.

Payment will be due to the Company pursuant to applicable Commission regulations. The Company allows residential customers at least 21 days to pay bill charges.

Monthly rates for any service provided under this Tariff will apply for each month, or partial month, per account. When a Customer cancels service or when service is discontinued by the Company during a billing cycle, new charges will not be assessed for billing periods subsequent to the discontinuance of service. (N)

The Company sets forth the following on residential bills:

1. the number of access lines for which charges are stated
2. the beginning or ending dates of the billing period
3. the date the bill becomes delinquent if not paid on time
4. the unpaid balance, if any
5. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call
6. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate
7. the total amount due
8. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
9. a telephone number where inquiries may be made
10. if a deposit is held by the company

ISSUED: April 2, 2004

EFFECTIVE: May 4, 2004

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

Missouri Public

2.10 Payment for Service and Service Dispute Resolution (Continued)

ISSUED JUL 12 2001

2.10.4 Billing and Payment Procedures

Service Commission

The Company issues residential bills on a monthly basis on or about the same day each month. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.

Payment will be due to the Company pursuant to applicable Commission regulations. The Company allows residential customers at least 21 days to pay bill charges.

The Company sets forth the following on residential bills:

1. the number of access lines for which charges are stated
2. the beginning or ending dates of the billing period
3. the date the bill becomes delinquent if not paid on time
4. the unpaid balance, if any
5. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call
6. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate
7. the total amount due
8. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated
9. a telephone number where inquiries may be made
10. if a deposit is held by the company

Missouri Public

ISSUED AUG 26 2001

Service Commission

CANCELLED
MAY 04 2004
By: SA 535
Public Service Commission
MISSOURI

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.10 Payment for Service and Service Dispute Resolution (Continued)

2.10.4 Billing and Payment Procedures (Continued)

During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

If notice of dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. Any disputed charges that cannot be resolved between the Customer and the Company may be appealed to the Commission.

2.10.5 Late Payment Fee

If any portion of a Customer's payment is not received by the Company two business days prior to the next billing cycle or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment charge shall be due to the Company. The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment charge of \$5.00 shall apply.

(D)(N)

(D)

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. Any disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill.

(N)

ISSUED: April 2, 2004

EFFECTIVE: May 4, 2004

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CANCELLED
September 6, 2010
Missouri Public
Service Commission
LD-2011-0033

**FILED
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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

Missouri Public

2.10 Payment for Service and Service Dispute Resolution (Continued)

JUL 12 2001

2.10.4 Billing and Payment Procedures (Continued)

Service Commission

During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

If notice of dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. Any disputed charges that cannot be resolved between the Customer and the Company may be appealed to the Commission.

2.10.5 Late Payment Fee

Customers billed directly by VTI or its agents for usage charges incurred as the result of utilizing VTI's service will be assessed a late payment fee for any unpaid monthly balance if payment is not received by VTI by the due date specifically listed on the Customer's bill. The late payment factor shall be 1.5% per month.

CANCELLED
MAY 04 2004
15:25:31
Public Service Commission
MISSOURI

Missouri Public

AUG 23 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

Missouri Public^(N)

2.10 Payment for Service and Service Dispute Resolution (Continued)

REC'D APR 22 2002

2.10.6 Alternative Payment Processing

Service Commission

VTI allows Customers to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearing house ("ACH") transactions. Customers may make payment using alternative payment processing through VTI's Customer Care Center, the Company's internet website or other methods approved by VTI. When a payment for service is made by an alternative payment processing option, processing fees as described in Section 4.9 of this Tariff may apply. The acceptance of alternative payment processing options for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

2.10.7 Multi-brand and Affiliate Credit and Collections Practices

VarTec may collect on behalf of the Company and/or its affiliates or brands in one or more transactions as permitted by law.

VarTec reserves the right to apply credit balances from one VarTec affiliate or brand to another to satisfy outstanding account balances for billed regulated telecommunications services.

(N)

ISSUED: April 22, 2002

EFFECTIVE: June 1, 2002

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Missouri Public

FILED JUN 01 2002

Service Commission

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.11 Discontinuance of Service

Service Commission

The Company may discontinue service or cancel an application for service, pursuant to Commission rules, without incurring any liability for any of the following reasons:

- A. nonpayment of an undisputed, delinquent account
- B. unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment
- C. failure to substantially comply with terms of a settlement
- D. refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment
- E. material misrepresentation of identity in obtaining telephone utility service
- F. as approved by federal or state law, rules and regulations

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.11 Discontinuance of Service (Continued)

Service Commission

Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the customer at least 10 days prior to the date of the proposed discontinuance.

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it.

The Company Notices of Discontinuance shall contain the following information:

- a. the name and address and the telephone number of the customer
- b. a statement of the reason for the proposed discontinuance and the cost to the customer for reconnection
- c. the date after which service will be discontinued unless appropriate action is taken.
- d. how a customer may avoid the discontinuance
- e. the customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full
- f. the telephone number where the customer may make an inquiry
- g. a statement that this notice will not be effective if the charges involved are part of an unresolved dispute
- h. a statement of the exception for medical emergency

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.11 Discontinuance of Service (Continued)

Service Commission

2.11.1 Residential Medical Emergency

The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

2.11.2 Settlement Agreement for Residential Customers

When a residential customer is unable to pay a charge in full when due, the Company shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both the Company and the customer.

Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are carried out.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.11 Discontinuance of Service (Continued)

Service Commission

2.11.3 Restoration of Service

If service is disconnected for nonpayment, service will be re-established only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be re-established only upon a basis of an application for new service.

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be assigned to another Customer.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.12 Cancellation of Application for Service

Service Commission

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for these specified herein.

Where, prior to cancellation by the Customer, VTI incurs any expenses in installing the service that it otherwise would not have incurred, a charge equal to the costs VTI incurred, less net salvage, shall apply but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against VTI that would have been chargeable to the Customer had service begun.

Where VTI incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before VTI receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The charges described above will be calculated and applied on a case-by-case basis.

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FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.13 Cancellation of Service

Service Commission

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay VTI the following:

- (b) all nonrecurring charges reasonably expended by VTI to establish service to the Customer.
- (c) any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by VTI.
- (d) all recurring charges associated with the service being utilized for the balance of applicable term.
- (e) any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due as of the effective date of the cancellation or termination and be payable within the period, as set forth in this tariff.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.14 Allowances for Interruptions in Service

Service Commission

When the use of service or facilities furnished by VTI is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to or known to exist by VTI, except as otherwise specified in VTI's tariffs.

It shall be the obligation of the Customer to notify VTI immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to VTI's terminal. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

2.14.1 Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in, facilities or equipment owned, provided and billed for by VTI.

Credit allowances for failure of service or equipment starts when Customer notifies VTI of the failure or when VTI becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.14 Allowances for Interruptions in Service (Continued)

Service Commission

2.14.2 Credit Allowances (Continued)

For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the monthly charges specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for services outages that exceed 24 hours in duration will be rounded up to the next whole twenty-four (24) hours.

2.14.3 Limitations on Allowances

No credit will be made for interruptions due to the negligence of, or noncompliance with, the provisions of this tariff by, the Customer or for interruptions due to the negligence of any person using VTI's facilities with the Customer's permission. No credit will be given by VTI for interruptions due to the failure or malfunction of non-VTI equipment or interruptions of service during any period in which VTI is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions. No credit will be given to the Customer for interruptions of service during a period in which the Customer continues to use the service on an impaired basis, interruptions of service during any period when the Customer has released service to VTI for maintenance purposes or for implementation of a Customer order for a change in service arrangements, or interruption of service due to circumstances or causes beyond the control of VTI.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001**EFFECTIVE: August 26, 2001**

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.15 Customer Deposits

Service Commission

Applicants or Customers whose financial condition is not acceptable to VarTec, or is not a matter of general knowledge, may be required at any time to make a deposit in an amount not to exceed the estimated charges for two (2) month's tariffed services for a specified Customer. Where established by law, interest will be applied to any deposit made at the legal rate for the period in which the deposit is held. Such deposits and interest due, if any, will be refunded or credited to the Customer at any time after twelve (12) months of prompt payments upon request of the Customer. Upon termination of service, the deposit and interest due, if any, will be credited to the final bill and any credit balance will promptly be returned to the Customer.

2.16 Advanced Payments

VTI may require a Customer or applicant to make an advance payment as a condition of continued or new service. VTI reserves the right to require from an applicant advance payments of recurring and non-recurring charges, estimated usage charges and other charges and guarantees in such amount as may be deemed necessary by VTI for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001**EFFECTIVE: August 26, 2001**

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

Missouri Public

2.17 Notices

REC'D JUL 01 2002

2.17.1 Notice to the Customer

Service Commission

Notice from Carrier to a Customer normally will be given in writing, either delivered or mailed to the Customer's address of record.

In emergencies, where delay may result in impaired service or in hazards to the Customer, Public, or Carrier's facilities, Carrier may resort to verbal notices given by telephone, radio telephone, personal contact, or other means of communication.

2.17.2 Notices from the Customer

Notices from a Customer to Carrier may be given verbally by the Customer or the Customer's authorized Agent at Carrier's office, or by written communication mailed thereto. Written notice is required when specified in tariff schedules or in any written agreement.

2.18 Returned Check Charge

When a payment for service is made by check, draft, or similar negotiable instrument, a returned check charge of \$20.00 will be made by Carrier for each such item returned unpaid by a bank to Carrier for any reason. The acceptance of checks, drafts, or other negotiable instruments for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender. (N)

2.19 Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate specified in this tariff.

ISSUED: July 2, 2002

EFFECTIVE: August 1, 2002

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Missouri Public

FILED AUG 01 2002

Service Commission

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.17 Notices

Service Commission

2.17.1 Notice to the Customer

Notice from Carrier to a Customer normally will be given in writing, either delivered or mailed to the Customer's address of record.

In emergencies, where delay may result in impaired service or in hazards to the Customer, Public, or Carrier's facilities, Carrier may resort to verbal notices given by telephone, radio telephone, personal contact, or other means of communication.

2.17.2 Notices from the Customer

Notices from a Customer to Carrier may be given verbally by the Customer or the Customer's authorized Agent at Carrier's office, or by written communication mailed thereto. Written notice is required when specified in tariff schedules or in any written agreement.

2.18 Returned Check Charge

When a payment for service is made by check, draft, or similar negotiable instrument, a returned check charge will be made by Carrier for each such item returned unpaid by a bank to Carrier for any reason. The acceptance of checks, drafts, or other negotiable instruments for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

2.19 Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate specified in this tariff.

CANCELLED

AUG 01 2002

Public Service Commission
Missouri

Missouri Public

FILED AUG 23 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.20 Fraud

Service Commission

VTI shall have the right to refuse or discontinue service if the acts of the Customer, including furnishing false credit information or the conditions upon their premises, are such as to indicate intention to defraud Carrier.

2.21 Telephone Calls with Intent to Annoy

VTI may discontinue service of any Customer who, with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such other person any threat to inflict injury to the person or property of the person addressed or any family member.

VTI may discontinue service of any Customer who, with intent to annoy, repeatedly telephones another without disclosing his true identity to the person answering the telephones, whether or not conversation ensues during the telephone calls.

2.22 Intentional Abuse of Service

VTI has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against intentional abuse. Intentional abuse of service includes, without limiting the generality of the foregoing, the use of service or facilities of Carrier to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge of an exchange service charge.

Another form of such abuse is an intentional uninterrupted connection of one exchange station to another station, excluding those connections charged on an elapsed time basis, which permits the use of the facilities in a manner similar to private line service. It also includes intentional receiver off-hook conditions.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.23 Installation and Termination

Service is installed upon mutual agreement between the Customer and Carrier. Customers may be required to sign the VarTec Service Order Form for the various services offered by VarTec Telecom, Inc. The agreement will determine terms and conditions of installation, termination of service, any applicable sales commission structure, and sales commission payment schedule. The service agreement does not alter rates specified in the tables and schedules contained in this tariff.

All services offered are subject to the Rules and Regulations of the Missouri Public Service Commission as they apply.

2.24 Ownership of Equipment

Equipment furnished by VTI on the premises of a Customer are the property of Carrier.

2.25 Taxes and Fees Chargeable to Customers

All state and local taxes and similar governmental fees (e.g., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.25.1 Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the Customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee, or charge among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, fee, or charge.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.25 Taxes and Fees Chargeable to Customers (Continued)

2.25.2 Adjustments for County or Other Local Taxing Authority Payments

If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the pre-subscribed Customers receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee, or charge among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, fee, or charge.

2.25.3 Gross Receipts Tax

When utility or telecommunications excise, assessments, franchise fees, or privilege, license, occupational, or other similar taxes or fees, based on interstate or intrastate receipts are imposed by certain taxing jurisdictions upon the Company the amounts of such taxes or fees will be billed to Customers in such a taxing jurisdiction on a prorated bases.

The amount of charge that is prorated to each Customer's bill is determined by the interstate or intrastate telecommunications services provided to and billed to an end user/customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Company.

2.25.4 Missouri Universal Service Fund

- A. The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)
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(N)

ISSUED: April 21, 2005

EFFECTIVE: May 21, 2005

BY: Becky Gipson
Director, Regulatory Affairs
2440 Marsh Lane
Carrollton, Texas 75006
(972) 478-3000

FILED
MO PSC

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.25 Taxes and Fees Chargeable to Customers (Continued)

Service Commission

2.25.2 Adjustments for County or Other Local Taxing Authority Payments

If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the pre-subscribed Customers receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee, or charge among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, fee, or charge.

2.25.3 Gross Receipts Tax

When utility or telecommunications excise, assessments, franchise fees, or privilege, license, occupational, or other similar taxes or fees, based on interstate or intrastate receipts are imposed by certain taxing jurisdictions upon the Company the amounts of such taxes or fees will be billed to Customers in such a taxing jurisdiction on a prorated bases.

The amount of charge that is prorated to each Customer's bill is determined by the interstate or intrastate telecommunications services provided to and billed to an end user/customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Company.

CANCELLED
MAY 21 2005
L. S. J. SEC.
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 23 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.26 Customer Rights and Responsibilities Statement

Service Commission

Pursuant to the rules of the Commission, the Company will provide a statement containing all of the following provisions to customers at the time service is established:

Rights and Responsibilities of Missouri Residential Telephone Customer

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001.

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

Service Commission

2.26 Customer Rights and Responsibilities Statement (Continued)

Your Telephone Bill

You will receive a telephone bill from the Company each month. The Company provides basic local and/or long distance telephone service. The Company does not require a deposit, however, all services are paid for in advance. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow sufficient time for you payment to reach us by the due date.

Payment Arrangements

Payment must be sent to the Company. Payment for service may be made by credit card or check. If you are temporarily having difficulty paying your telephone bill, please call the Company immediately at 1-800-708-7395. By doing this, you may avoid having your phone service suspended or disconnected.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons stated below. If service is disconnected, a new telephone number will be assigned, and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 10 days, and you will not be charged installation charges again. Your service will not be suspended or discontinued until the Company has notified you in writing at least 10 days in advance of the suspension or discontinuance. Additionally, the Company will make reasonable efforts to contact you at least 24 hours in advance prior to suspending or disconnecting your telephone service. Service may be disconnected for the following reasons:

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

REC'D JUL 12 2001

2.0 RULES AND REGULATIONS (Continued)

2.26 Customer Rights and Responsibilities Statement (Continued)

Service Commission

- 1) Nonpayment of an undisputed delinquent account.
- 2) Unauthorized use of telephone utility equipment in manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3) Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4) Misrepresentation of the identity in obtaining telephone utility service.
- 5) Incurs charges and evidences an intent not to pay such charges when due.

Reconnection of Service

After local telephone service has been suspended or disconnected, the company will restore your service when the reason for the suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1) Payment for all undisputed amounts must be received by the Company or its authorized Agent.
- 2) Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be directed to the Company at 1-800-708-7395. Written inquiries may be directed to the Company at: **Missouri Public**

Customer Research
1600 Viceroy Drive
Dallas, Texas 75235

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.26 Customer Rights and Responsibilities Statement (Continued)

Filing a Complaint with the Missouri Public Service Commission

If the company cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 200 Madison Street, Room 530, Jefferson City, Missouri 65101, toll free at (800) 392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857.

2.27 Special Construction

If the provision of service to a Customer would require the construction of additional facilities, replacement facilities or special facilities designed to meet the Customer's particular needs, the Company, at its option, may seek to obtain the facilities from another carrier, or may construct the facilities. The Customer may be required to pay all of the Company's fees and expenses associated with obtaining or constructing the facilities, including but not limited to, any unusual maintenance costs or removal costs. Construction charges may be required, at the Company's option, prior to commencing work or when billing is rendered. The Customer may be required to enter into a written agreement to pay the construction charges if they are not paid prior to initiation of service.

(N)
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(N)

ISSUED: December 30, 2003

EFFECTIVE: February 1, 2004

BY: Melissa A. Drennan, Esq.
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FILED
MO PSC

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

2.0 RULES AND REGULATIONS (Continued)

REC'D JUL 12 2001

2.26 Customer Rights and Responsibilities Statement (Continued)

Service Commission

Filing a Complaint with the Missouri Public Service Commission

If the company cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 200 Madison Street, Room 530, Jefferson City, Missouri 65101, toll free at (800) 392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is (573) 751-4857.

CANCELLED

FEB 01 2004
By [Signature] 48
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 25 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

By: Melissa A. Smith, Esq.
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Dallas, Texas 75235
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LOCAL EXCHANGE SERVICES TARIFF

2.0 RULES AND REGULATIONS (Continued)

2.27 Special Construction (Continued)

(N)

Any facilities constructed by the Company by the use of construction charges, however financed, shall be and remain the property of the Company, unless otherwise agreed to by the Company pursuant to a written agreement. The Customer does not obtain any rights of ownership in facilities provided by the Company.

The charges and regulations applicable to special construction apply in connection with all classes of service, facilities or equipment furnished by the Company and are in addition to the installation charges, service connection and move charges and monthly service charges otherwise applicable to the provision of service to the Customer pursuant to other sections of this tariff.

Special Construction is that undertaken:

- (1) Where facilities are not presently available, and when there is no other requirement for the facilities so constructed.
- (2) Of a type other than that which the Company would normally utilize in the furnishing of its services.
- (3) Over a route other than that which the Company would normally utilize in the furnishing of its services.
- (4) In a quantity greater than that which the Company would normally construct.
- (5) On an expedited bases.
- (6) On a temporary basis until permanent facilities are available.
- (7) In advance of Company's normal construction.

(N)

ISSUED: December 30, 2003

EFFECTIVE: February 1, 2004

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS

3.1 General

VarTec's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area. VarTec concurs with the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers currently on file with the Commission. VarTec's service area is limited to the exchanges listed in Section 3.1.1 following.

VTI also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VTI's basic local services and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

3.1.1 Service Areas and Zones

Local exchange telecommunications services provided by VTI shall be limited to Customers within the following exchanges as defined by the exchange maps filed by the incumbent Local Exchange Carriers and currently on file with the Commission.

3.1.1.A	Zone A			
	Gladstone	Independence	Parkville	
	Raytown	South Kansas City	Belton	
	Blue Springs	East Independence	Lee's Summit	
	Liberty	Nashua	Farley	(N)
	Ferguson	Ladue	Mehlville	
	Overland	Riverview	Sappington	
	Webster Groves	Bridgeton	Creve Coeur	
	Florissant	Kirkwood	Tiffany Springs	
	Oakville	Spanish Lake	Grain Valley	(N)
	CREVECOEUR (STLSMO27DS0, STLSMO07DSA)			(N)
	*Greenwood	Hazelwood		(N)
	Manchester (NPA-636, NXX-891)			(N)

* Exchange reclassified from Zone C as of June 6, 2004.

ISSUED: May 6, 2004

EFFECTIVE: June 6, 2004

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(T)
 (T)

LOCAL EXCHANGE SERVICES TARIFF *Missouri Public*

3.0 SERVICE DESCRIPTIONS

REC'D NOV 23 2001

3.1 General

Service Commission

VarTec's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area. VarTec concurs with the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers currently on file with the Commission. VarTec's service area is limited to the exchanges listed in Section 3.1.1 following. (N)

VTI also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VTI's basic local services and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

3.1.1 Service Areas and Zones

(N)

Local exchange telecommunications services provided by VTI shall be limited to Customers within the following exchanges as defined by the exchange maps filed by the incumbent Local Exchange Carriers and currently on file with the Commission.

3.1.1.A Zone A

Kansas City Metropolitan Exchange

Gladstone	Independence	Parkville
Raytown	South Kansas City	Belton
Blue Springs	East Independence	Lee's Summit
Liberty	Nashua	

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St. Louis Metropolitan Exchange

Ferguson	Ladue	Mehlville
Overland	Riverview	Sappington
Webster Groves	Bridgeton	Creve Coeur
Florissant	Kirkwood	Tiffany Springs
Oakville	Spanish Lake	

JUN 06 2004
By: *MRS #9*
Public Service Commission
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(N)

ISSUED: November 20, 2001

EFFECTIVE: December 20, 2001

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FILED DEC 20 2001

Service Commission

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

3.0 SERVICE DESCRIPTIONS

REC'D JUL 12 2001

3.1 General

Service Commission

VarTec's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area. VarTec concurs with the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers currently on file with the Commission.

VTI also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VTI's basic local services and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

CANCELLED

DEC 20 2001

L/152P#49
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 25 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.1.1 Service Areas and Zones (Continued)

3.1.1.B. Zone B

		Camdenton	
Cape Girardeau	Carthage	Cedar Hill	(M)
Chesterfield	Chillicothe	DeSoto	
Dexter	Eldon		
Excelsior Springs	Farmington	Fenton	(M)
Festus-Crystal City	Flat River		
Fulton	Gravois Mills	House Spring***	(M)
Hannibal	Harvester	High Ridge	(M)
Imperial	Jackson	Joplin(JPLNMOADO)	
Kennett	Kirksville	Knob Noster	(N)
Lake Ozark-Osage Beach	Manchester	Marshall	
Maxville	Mexico	Monette	
Moberly	Neosho	Nevada	
**Pacific	Perryville	Pond	
Poplar Bluff	Richmond	St. Charles	
St. Clair	St. Joseph	Union	
Sedalia	Sikeston	Webb City	
Valley Park	Washington		

3.1.1.C. Zone C

Adrian	Advance	Agency	
Altenberg Frohna	Antonia	Archie	
Argyle	Armstrong	Ashgrove	
Beufort	Bell City	Benton	
Billings	Bismark	Bloomfield	
Bloomsdale	Bowling Green	Brookfield	
*Bonne Terre	*Boonville	*Eureka	(N)
*Knob Noster	*Pond	*Fredericktown	(N)
*Ste. Genevieve	Fairgrove	*Richmond	(N)
Crevecoeur (NPA-312, NXX-529		Kaskaskia	(N)

* Exchange reclassified from Zone B as of June 6, 2004
 ** Existing customers will be grandfathered on existing rate plans
 *** Exchange reclassified from Zone C as of June 6, 2004

ISSUED: May 6, 2004

EFFECTIVE: June 6, 2004

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CANCELLED
 September 6, 2010
 Missouri Public
 Service Commission
 LD-2011-0033

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.1.1 Service Areas and Zones (Continued)

APR 22 2002

3.1.1.B. Zone B Service Commission

Bonne Terre	Boonville	Camdenton
Cape Girardeau	Carthage	Cedar Hill
Chesterfield	Chillicothe	DeSoto
Dexter	Eldon	Eureka
Excelsior Springs	Farmington	Fenton
Festus-Crystal City	Flat River	Fredericktown
Fulton	Gravois Mills	Greenwood
Hannibal	Harvester	High Ridge
Imperial	Jackson	Joplin
Kennett	Kirksville	Knob Noster
Lake Ozark-Osage Beach	Manchester	Marshall
Maxville	Mexico	Monette
Moberly	Neosho	Nevada
Pacific	Perryville	Pond
Poplar Bluff	Richmond	St. Charles
St. Clair	Ste. Genevieve	St. Joseph
Sedalia	Sikeston	Union
Valley Park	Washington	Webb City

3.1.1.C. Zone C

Springfield Metropolitan Exchange

Fairgrove	Nixa	Republic
Rogersville	Strafford	Willard

3.1.1.D. Zone D

Cross Border Exchanges

- Missouri portion of the Atchison, Kansas Exchange
- Missouri portion of the Fort Scott, Kansas Exchange
- Missouri portion of the Pittsburg, Kansas Exchange

CANCELLED
JUN 06 2004
By *SIX RS 49.1*
Public Service Commission
MISSOURI

(N)

ISSUED: April 22, 2002

EFFECTIVE: June 1, 2001

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APR 22 2002

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

3.0 SERVICE DESCRIPTIONS (Continued)

REC'D NOV 20 2001

(N)

3.1.1 Service Areas and Zones (Continued)

3.1.1.B. Zone B

Service Commission

Bonne Terre	Boonville	Camdenton
Cape Girardeau	Carthage	Cedar Hill
Chesterfield	Chillicothe	DeSoto
Dexter	Eldon	Eureka
Excelsior Springs	Farmington	Fenton
Festus-Crystal City	Flat River	Fredericktown
Fulton	Gravois Mills	Greenwood
Hannibal	Harvester	High Ridge
Imperial	Jackson	Joplin
Kennett	Kirksville	Knob Noster
Lake Ozark-Osage Beach	Manchester	Marshall
Maxville	Mexico	Monette
Moberly	Neosho	Nevada
Pacific	Perryville	Pond
Poplar Bluff	Richmond	St. Charles
St. Clair	Ste. Genevieve	St. Joseph
Sedalia	Sikeston	Union
Valley Park	Washington	Webb City

3.1.1.C. Zone C

Springfield Metropolitan Exchange

Fairgrove	Nixa	Republic
Rogersville	Strafford	Willard

(N)

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JUN 01 2002
S.P.S. 49.1
Public Service Commission
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ISSUED: November 20, 2001

EFFECTIVE: December 20, 2001

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Missouri Public

FILED DEC 20 2001

Service Commission

LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.1.1 Service Areas and Zones (Continued)

3.1.1.D Zone D

Fair Grove
Nixa
Republic
Rogersville
Springfield
Stafford
Joplin (NPA-417, NXX-571 & 572

(D)
|
(D)

(N)

ISSUED: May 6, 2004

EFFECTIVE: June 6, 2004

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CANCELLED
September 6, 2010
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LD-2011-0033

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LOCAL EXCHANGE SERVICES TARIFF

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REC'D JUL 12 2001

3.0 SERVICE DESCRIPTIONS (Continued)

Service Commission

3.2 Basic Residential Local Service

Basic Residential Local Service allows residential Customers to place local calls according to the rates as set forth herein. The standard features of Basic Residential Local Service include an assigned telephone number, dial tone, Dual Tone Multi-Frequency (DTMF – i.e., Touch Tone) and rotary signaling, access to long distance services and unlimited local calling within the standard local calling area.

Customers of Basic Residential Local Service have the ability to utilize 911/E911 emergency services, 711, 611 and 411 services (where available), operator services and long distance services. Three (3) calls per month are allowed and included per line for Directory Assistance inquiries within the local calling area. In addition, the Customer will have a listing in the applicable 911/E911 database, white pages telephone directory and the Directory Assistance database. Information obtained from the Customer is required but may have a designation for non-publication.

Increments for provision of non-optional Extended Area Service will be added when applicable.

Rates and charges associated with Basic Residential Local Service are set forth in Section 4.2 following.

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FILED AUG 26 2001

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ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 Basic Residential Local Service (Continued)

3.2.1 One Choice® Additional Line Service

One Choice® Additional Line Service provides the same features and benefits of Basic Residential Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services. As of March 23, 2004, One Choice® Additional Line Service is only available to existing Customers of the One Choice® Additional Line Service. One Choice® Additional Line Service is only available to Customers who also subscribe to one of VTI's One Choice® Bundled Packages in Sections 3.2.2, 3.2.3 and 3.2.4, and this service may not be available in all areas. One Choice® Additional Line Service must be installed at the same service address as the Customer's primary line subscribed to one of the One Choice® Classic Bundled Packages. Any additional benefits of the Customer's selected One Choice® Classic Bundled Package, such as included long distance minutes or Call Management features, do not apply to One Choice® Additional Line Service. Optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's One Choice® Additional Line Service.

(N)
(N)
(N)
(T)
(T)

In order to subscribe to One Choice® Additional Line Service, Customers must select VTI as the primary service provider for interexchange services for the One Choice® Additional Line. Furthermore, Customers must select one of the following two long distance plans: FiveLine® Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff.

Rates and charges associated with One Choice® Additional Line Service are set forth in Section 4.2.1 following.

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EFFECTIVE: March 24, 2004

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LOCAL EXCHANGE SERVICES TARIFF Missouri Public

3.0 SERVICE DESCRIPTIONS (Continued)

REC'D JUL 12 2001

3.2 Basic Residential Local Service (Continued)

Service Commission

3.2.1 One ChoiceSM Additional Line Service

One ChoiceSM Additional Line Service provides the same features and benefits of Basic Residential Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services. One ChoiceSM Additional Line Service is only available to Customers who also subscribe to one of VTI's One ChoiceSM Bundled Packages in Sections 3.2.2, 3.2.3 and 3.2.4, and this service may not be available in all areas. One ChoiceSM Additional Line Service must be installed at the same service address as the Customer's primary line subscribed to one of the One ChoiceSM Bundled Packages. Any additional benefits of the Customer's selected One ChoiceSM Bundled Package, such as included long distance minutes or Call Management features, do not apply to One ChoiceSM Additional Line Service. Optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One ChoiceSM Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's One ChoiceSM Additional Line Service.

In order to subscribe to One ChoiceSM Additional Line Service, Customers must select VTI as the primary service provider for interexchange services for the One ChoiceSM Additional Line. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff.

Rates and charges associated with One ChoiceSM Additional Line Service are set forth in Section 4.2.1 following.

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MAR 24 2004

FILED AUG 26 2001

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MISSOURI

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ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF**3.0 SERVICE DESCRIPTIONS (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.2 One Choice® Premium Package**

One Choice® Premium Package provides residential Customers in Missouri with local calling and selected optional features for a flat rate. As of March 23, 2004, One Choice® Premium Package is only available to existing Customers of the One Choice® Premium Package. In order to subscribe to One Choice® Premium Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine® Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice® Long Distance Service (a.k.a VarTec Voice™ Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One Choice® Premium Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency. (N)
(N)
(N)

One Choice® Premium Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11 and Three-Way Calling as described in 3.4.13. One Choice® Premium Package does not include equipment associated with the Caller ID feature.

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

3.0 SERVICE DESCRIPTIONS (Continued)

REC'D JUL 12 2001

3.2 Basic Residential Local Service (Continued)

Service Commission

3.2.2 One ChoiceSM Premium Package

One ChoiceSM Premium Package provides residential Customers in Missouri with local calling and selected optional features for a flat rate. In order to subscribe to One ChoiceSM Premium Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One ChoiceSM Long Distance Service (a.k.a VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One ChoiceSM Premium Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One ChoiceSM Premium Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11 and Three-Way Calling as described in 3.4.13. One ChoiceSM Premium Package does not include equipment associated with the Caller ID feature.

CANCELLED

MAR 24 2004

Missouri Public

Public Service Commission
MISSOURI

FILED AUG 25 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF**3.0 SERVICE DESCRIPTIONS (Continued)****3.2 Basic Residential Local Service (Continued)****3.2.3 One Choice® Classic Select Package**

(T)

One Choice® Classic Select Package provides residential Customers in Missouri with local and long distance calling for a flat rate. As of March 23, 2004, One Choice® Classic Select Package is only available to existing Customers of the One Choice® Classic Select Package (formerly known as One Choice® Select Package). In order to subscribe to One ChoiceSM Classic Select Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine® Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice® Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One Choice® Classic Select Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

(T)

(N)

(N)

(N)

(N)/(T)

(T)

One Choice® Classic Select Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11, Three-Way Calling as described in 3.4.13, Call Return as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.15 and 200 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine® Service or the One Choice® Long Distance Service (a.k.a. VarTec VoiceSM Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One Choice® Classic Select Package does not include equipment associated with the Caller ID feature.

(T)

(T)

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

3.0 SERVICE DESCRIPTIONS (Continued)

REC'D JUL 12 2001

3.2 Basic Residential Local Service (Continued)

Service Commission

3.2.3 One ChoiceSM Select Package

One ChoiceSM Select Package provides residential Customers in Missouri with local and long distance calling for a flat rate. In order to subscribe to One ChoiceSM Select Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One ChoiceSM Select Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One ChoiceSM Select Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11, Three-Way Calling as described in 3.4.13, Call Return as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.15 and 200 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine[®] Service or the One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One ChoiceSM Select Package does not include equipment associated with the Caller ID feature.

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CANCELLED

FILED AUG 28 2001

MAR 24 2004

Service Commission

ISSUED: July 12, 2001

Public Service Commission
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EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 Basic Residential Local Service (Continued)

3.2.4 One Choice® Classic Elite Package

(T)

One Choice® Classic Elite Package provides residential Customers in Missouri with local and long distance calling for a flat rate. As of March 23, 2004, One ChoiceSM Elite Package is only available to existing Customers of the One Choice® Classic Elite Package (formerly known as One Choice® Elite Package). In order to subscribe to One Choice® Classic Elite Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine® Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice® Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One Choice® Classic Elite Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

(T)

(N)

(N)

(N)/(T)

(T)

One Choice® Classic Elite Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11, Three-Way Calling as described in 3.4.13, Call Return as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.15, Anonymous Call Rejection as described in Section 3.4.14, Auto Redial as described in Section 3.4.1 and 300 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine® Service or the One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One Choice® Classic Elite Package does not include equipment associated with the Caller ID feature.

(T)

(T)

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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CANCELLED
September 6, 2010
Missouri Public
Service Commission
LD-2011-0033

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LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

3.0 SERVICE DESCRIPTIONS (Continued)

REC'D JUL 12 2001

3.2 Basic Residential Local Service (Continued)

Service Commission

3.2.4 One ChoiceSM Elite Package

One ChoiceSM Elite Package provides residential Customers in Missouri with local and long distance calling for a flat rate. In order to subscribe to One ChoiceSM Elite Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One ChoiceSM Elite Package to Customers may be restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One ChoiceSM Elite Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11, Three-Way Calling as described in 3.4.13, Call Return as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.15, Anonymous Call Rejection as described in Section 3.4.14, Auto Redial as described in Section 3.4.1 and 300 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine[®] Service or the One ChoiceSM Long Distance Service (a.k.a. VarTec VoiceSM Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One ChoiceSM Elite Package does not include equipment associated with the Caller ID feature.

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FILED AUG 26 2001

MAR 24 2004

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ISSUED: July 12, 2001

Public Service Commission
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EFFECTIVE: August 26, 2001

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