

MEMORANDUM

Case No. WC-2013-0010

**Marcia Eason, Complainant v. Missouri-American Water
Company, Respondent**

TO: Missouri Public Service Commission Official Case File

FROM: Jerry Scheible, P.E., Utility Regulatory Engineer, Water & Sewer Unit
Lisa A. Kremer, Manager, Engineering & Management Services Unit

/s/ Jerry Scheible

Water & Sewer Unit

October 5, 2012

/s/ Lisa A. Kremer

Engineering & Management Services Unit

October 5, 2012

/s/ Tanya K. Alm

Staff Counsel's Office

October 5, 2012

SUBJECT: Staff Report of Investigation

DATE: October 5, 201

**THIS MEMORANDUM
IS DEEMED
HIGHLY
CONFIDENTIAL
IN ITS ENTIRETY**

NP

Attachment A
Is Deemed
Highly
Confidential

Attachment B
Is Deemed
Highly
Confidential

**Attachment C
Is Deemed
Highly
Confidential**

Attachment D
Is Deemed
Highly
Confidential

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Marcia Eason, Complainant vs. Missouri-
American Water Company, Respondent

)
) File No. WC-2013-0010

AFFIDAVIT OF LISA A. KREMER

STATE OF MISSOURI)
)
COUNTY OF COLE) ss.

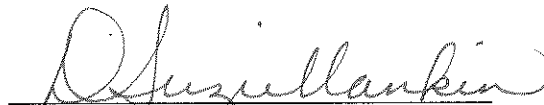
Lisa A. Kremer, of lawful age, on her oath states: that she has participated in the preparation of the foregoing Staff Memorandum, to be presented in the above case; that the information in the Staff Memorandum was developed by her; that she has knowledge of the matters set forth in such Staff Memorandum; and that such matters are true and correct to the best of her knowledge and belief.



Lisa A. Kremer

Subscribed and sworn to before me this 5th day of October, 2012.

D. SUZIE MANKIN Notary Public - Notary Seal State of Missouri Commissioned for Cole County My Commission Expires: December 08, 2012 Commission Number: 08412071
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Notary Public

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

AFFIDAVIT OF JERRY SCHEIBLE, P.E.

STATE OF MISSOURI)
) SS **CASE NO. WC-2013-0010**
COUNTY OF COLE)

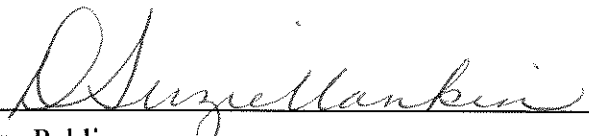
COMES NOW Jerry Scheible, P.E., being of lawful age, and on his oath states the following:

(1) that he is a Utility Regulatory Engineer in the Missouri Public Service Commission's Water & Sewer Unit; (2) that he participated in the preparation of the foregoing Staff Memorandum; (3) that he has knowledge of the information presented in the foregoing Staff Memorandum; and (4) that the information presented in the foregoing Staff Memorandum is true and correct to the best of his knowledge, information and belief.



Jerry Scheible, P.E.

Subscribed and sworn to before me this 5th day of October 2012.



Notary Public

My Commission Expires: 12-08-12

