

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.1 Two-Point Service (1) (continued)

(N)

## B. Discounts

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					Eve. Rate 20%	
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

The time of day at the location of the calling service point governs.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132**FILED**  
**MO PSC**

(D)  
(D)

## 4. SERVICES (continued)

(T)

4.6 Toll Services (continued)

(T)

## 4.6.1 Two-Point Service (continued)

## B. Discounts

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					Eve. Rate 20%	
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

The time of day at the location of the calling service point governs.

**CANCELLED**

DEC 09 2004

By *2nd RSL65*  
Public Service Commission  
MISSOURI**FILED**

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105**SEP 14 1998****MISSOURI**  
Public Service Commission

Tariff Reference  
SWB PSC Mo. No. 3 § 1.4  
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## 4. SERVICES (continued)

## 4.4 Toll Services (continued)

JAN 21 1998

## 4.4.1 Two-Point Service (continued)

## B. Discounts

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	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					Eve. Rate 20%	
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

The time of day at the location of the calling service point governs.

**CANCELLED**

SEP 14 1998  
By *SPS#65*  
Public Service Commission  
**MISSOURI**

**FILED**

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97-372  
**MISSOURI**  
Public Service Commission

4. SERVICES (continued)

4.6 Toll Services (continued)

4.61 Two-Point Service (continued)

C. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Collect</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.21	(I)
Fully Automated	.90	
<u>Billed to a Third Number</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.21	(I)
Fully Automated	.90	
<u>Sent-Paid</u>		
Non-Automated	\$1.86	(I)
Semi-Automated	1.48	
<u>Person-to-Person Service</u>		
Non-Automated	\$4.10	(I)
Semi-Automated	3.48	(I)
<u>Other Services</u>		
Line Status Verification	\$1.50	
Busy Interrupt	2.31	

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

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Missouri Public  
Service Commission  
JC-2009-0794



## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.61 Two-Point Service (continued)

## C. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Collect</u>		
Non-Automated	\$1.78	(I)
Semi-Automated	1.16	(I)
Fully Automated	.90	
<u>Billed to a Third Number</u>		
Non-Automated	\$1.78	(I)
Semi-Automated	1.16	(I)
Fully Automated	.90	
<u>Sent-Paid</u>		
Non-Automated	\$1.78	(I)
Semi-Automated	1.48	(I)
<u>Person-to-Person Service</u>		
Non-Automated	\$3.91	(I)
Semi-Automated	3.32	(I)
<u>Other Services</u>		
Line Status Verification	\$1.50	
Busy Interrupt	2.31	

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.61 Two-Point Service (continued)

## C. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		(D)
<u>Collect</u>		
Non-Automated	\$1.35	
Semi-Automated	1.15	
Fully Automated	.90	
<u>Billed to a Third Number</u>		
Non-Automated	\$1.35	
Semi-Automated	1.15	
Fully Automated	.90	
<u>Sent-Paid</u>		
Non-Automated	\$1.35	
Semi-Automated	1.15	
<u>Person-to-Person Service</u>		
Non-Automated	\$3.00	
Semi-Automated	2.55	
<u>Other Services</u>		
Line Status Verification	\$1.50	
Busy Interrupt	2.31	

Issued: February 27, 2003

Effective: March 31, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105CANCELLED  
October 29, 2007  
Missouri Public  
Service CommissionFILED  
Missouri Public  
Service Commission

## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.61 Two-Point Service (continued)

## C. Operator Service Charges

<u>Description</u>	<u>Rate</u>	
<u>Station-to-Station Service</u>		
<u>Travel Card</u>		
Non-Automated	\$1.15	
Semi-Automated	.70	
Fully Automated	.50	
<u>Collect</u>		
Non-Automated	\$1.35	(I)
Semi-Automated	1.15	(I)
Fully Automated	.90	(I)
<u>Billed to a Third Number</u>		
Non-Automated	\$1.35	(I)
Semi-Automated	1.15	(I)
Fully Automated	.90	(I)
<u>Sent-Paid</u>		
Non-Automated	\$1.35	(I)
Semi-Automated	1.15	(I)
<u>Person-to-Person Service</u>		
Non-Automated	\$3.00	(I)
Semi-Automated	2.55	(I)
<u>Other Services</u>		
Line Status Verification	\$1.50	(I)
Busy Interrupt	2.31	(I)

Missouri Public  
Service Commission

REC'D FEB 04 2003

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MAR 31 2003  
4442364  
Public Service Commission  
MISSOURI

Issued: February 3, 2003

Effective: February 15, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105Missouri Public  
Service Commission

FILED FEB 15 2003

## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.61 Two-Point Service (continued)

## C. Operator Service Charges

DescriptionRateStation-to-Station ServiceTravel Card

Non-Automated	\$1.15
Semi-Automated	.70
Fully Automated	.50

(N)

(N)

Collect

Non-Automated	\$1.15
Semi-Automated	.95
Fully Automated	.75

(I)

Billed to a Third Number

Non-Automated	\$1.15
Semi-Automated	.95
Fully Automated	.75

Sent-Paid

Non-Automated	\$1.15
Semi-Automated	.95

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FEB 15 2003

 Ely 3rd RS 66  
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Person-to-Person Service

Non-Automated	\$2.55
Semi-Automated	2.15

Other Services

Line Status Verification	\$1.29
Busy Interrupt	1.99

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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.61 Two-Point Service (continued)

## C. Operator Service Charges

<u>Description</u>	<u>Rate</u>
<u>Station-to-Station Service</u>	
<u>Collect</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Billed to a Third Number</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Sent-Paid</u>	
Non-Automated	\$1.10
Semi-Automated	.90
<u>Person-to-Person Service</u>	
Non-Automated	\$2.40
Semi-Automated	2.00
<u>Other Services</u>	
Line Status Verification	\$1.20
Busy Interrupt	1.85

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JAN 15 2001  
By *2nd RS 66*  
Public Service Commission  
MISSOURI

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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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Public Service Commission

## 4. SERVICES (continued)

4.4 Toll Services (continued)

## 4.4.1 Two-Point Service (continued)

## C. Operator Service Charges

<u>Description</u>	<u>Rate</u>
<u>Station-to-Station Service</u>	
<u>Collect</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Billed to a Third Number</u>	
Non-Automated	\$1.10
Semi-Automated	.90
Fully Automated	.70
<u>Sent-Paid</u>	
Non-Automated	\$1.10
Semi-Automated	.90
<u>Person-to-Person Service</u>	
Non-Automated	\$2.40
Semi-Automated	2.00
<u>Other Services</u>	
Line Status Verification	\$1.20
Busy Interrupt	1.85

Tariff Reference  
SWBT-PSC Mo.-No.-26 \$1.4  
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SEP 14 1998  
By *1st RS #66*  
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Issued: January 21, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
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97-372  
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**Public Service Commission**

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.2 Conference Service (1) (N)

## A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Charge Per Minute</u>
0 – 18	\$.05
19 – 60	.10
61 – 150	.15
Over 150	.20

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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May 10, 2018  
Missouri Public  
Service Commission  
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## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.2 Conference Service

## A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Charge Per Minute</u>
0 - 18	\$.05
19 - 60	.10
61 - 150	.15
Over 150	.20

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By *2nd RSB*  
Public Service Commission  
MISSOURI

Issued: August 14, 1998

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## 4. SERVICES (continued)

4.4 Toll Services (continued)

## 4.4.2 Conference Service

## A. Rates and Charges

Tariff Reference  
SWBT PSC Mo.-No. 26 §1.5

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The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.60 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Charge Per Minute</u>
0 - 18	\$.05
19 - 60	.10
61 - 150	.15
Over 150	.20

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SEP 14 1998  
By *LS/RS#67*  
Public Service Commission  
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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.6.2 Conference Service (1) (continued)

## A. Rates and Charges (continued)

## 4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

## 5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods.

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						Eve. Rate 20%
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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Service Commission  
TN-2018-0284; YC-2018-0132

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By *2nd* *RS68*  
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## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.2 Conference Service (continued)

## A. Rates and Charges (continued)

## 4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

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The following percentages will apply to local conference calls made during the discount periods.

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate						Eve. Rate 20%
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

**FILED**

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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Tariff Reference  
SWBT PSC Mo.-No. 26 §1.5

## 4. SERVICES (continued)

4.4 Toll Services (continued)

## 4.4.2 Conference Service (continued)

## A. Rates and Charges (continued)

## 4. Timing of Messages

- (a) The chargeable duration of the message is the elapsed time between the start of conversation, with all points on the conference connection and the time at which the disconnect signal is received from the originating exchange access arrangement, except as follows:

When the originating customer requests that one or more exchange access arrangements be added to or disconnected from a conference call on which conversation is in progress, that call is considered terminated and a new call is considered initiated to the revised group of Exchange Access Arrangements.

- (b) Chargeable time does not include time lost because of faults or defects in the service.

## 5. Discount Periods

The following percentages will apply to local conference calls made during the discount periods.

	Mon.	Tues.	Wed.	Thu.	Fri.	Sat.	Sun.
8:00 a.m. to 5:00 p.m.	Day Rate Period Full Rate					Eve. Rate 20%	
5:00 p.m. to 11:00 p.m.	Evening Rate Period 20% Discount						
11:00 p.m. to 8:00 a.m.	Night Rate & Weekend Rate Period 35% Discount						

- Discounts are applied by discount period to the total number of initial minutes and additional minutes accumulated during the call.
- When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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FEB 20 1998  
97-372  
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SEP 14 1998  
By *SR* #68  
Public Service Commission  
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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.3 Special Reversed Charge Long Distance Message Telecommunications Service (2) (N)

This service provides an arrangement in connection with intraLATA Long Distance Message Telecommunications Service whereby a customer offers patrons the privilege of calling him without the payment of an intraLATA long distance message charge and without having to request specific reversal of this charge.

## Rates

The following monthly service charge applies for Special Reversed Charge Long Distance Message Telecommunications Service:

	Monthly Service <u>Charge</u>
Service furnished in Metropolitan exchanges (including all zones within Metropolitan Exchange Area) (1)	\$9.45
Service furnished in all other exchanges per exchange	5.55

(1) The Metropolitan Exchanges are Kansas City, St. Louis and Springfield.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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May 10, 2018  
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Service Commission  
TN-2018-0284; YC-2018-0132

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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

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## 4.6.3 Special Reversed Charge Long Distance Message Telecommunications Service

This service provides an arrangement in connection with intraLATA Long Distance Message Telecommunications Service whereby a customer offers patrons the privilege of calling him without the payment of an intraLATA long distance message charge and without having to request specific reversal of this charge.

## Rates

The following monthly service charge applies for Special Reversed Charge Long Distance Message Telecommunications Service:

	(D)	Monthly Service Charge
Service furnished in Metropolitan exchanges (including all zones within Metropolitan Exchange Area) (1)		\$9.45
Service furnished in all other exchanges per exchange		5.55

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By *2nd RSL69*  
Public Service Commission  
MISSOURI

(1) The Metropolitan Exchanges are Kansas City, St. Louis and Springfield.

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Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

MISSOURI  
Public Service Commission

Tariff Reference  
SWBT PSC Mo. No. 26 \$1.6

## 4. SERVICES (continued)

4.4 Toll Services (continued)

JAN 21 1998

## 4.4.3 Special Reversed Charge Long Distance Message Telecommunications Service

## A. Rates

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The following monthly service charge applies for Special Reversed Charge Long Distance Message Telecommunications Service:

	<u>USOC</u>	<u>Monthly Service Charge</u>
Service furnished in Metropolitan exchanges (including all zones within Metropolitan Exchange Area) (1)	EEJ	\$9.45
Service furnished in all other exchanges per exchange	ENT	5.55

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SEP 14 1998  
By *SR#69*  
Public Service Commission  
MISSOURI

(1) The Metropolitan Exchanges are Kansas City and St. Louis.

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Issued: January 21, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.4 Selective Class of Call Screening (1) (N)

Selective Class of Call Screening enables a customer by means of Company operator identification to restrict outgoing toll calls from service point users to only those services which are charged to the called telephone or a third number.

## A. Rates and Charges

	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Per system	\$40.75	\$370.00

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.6.4 Selective Class of Call Screening

Selective Class of Call Screening enables a customer by means of Company operator identification to restrict outgoing toll calls from service point users to only those services which are charged to the called telephone or a third number.

## A. Rates and Charges

	(D)	Monthly Rate	Nonrecurring Charge
Per system		\$40.75	\$370.00

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By *2nd RS70*  
Public Service Commission  
MISSOURI

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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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Tariff Reference  
SWBT PSC Mo. No. 26 \$1.8

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## 4. SERVICES (continued)

## 4.4 Toll Services (continued)

JAN 21 1998

## 4.4.4 Selective Class of Call Screening

## A. Rates and Charges

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	<u>USOC</u>	Monthly <u>Rate</u>	Nonrecurring <u>Charge</u>
Per system	SRG	\$40.75	\$370.00

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SEP 14 1998  
By *SPS#70*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
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## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan (1)

(N)

Customers can choose to subscribe to one of the Toll Saver Optional Calling Plans. The following rates and discounts are in addition to the established charges for the service with which the Optional Calling Plan is associated. For business customers, the Plan rates and discounts apply to usage for all periods. For residence customers, Discount Option A applies to the evening/night/weekend rate periods and all other options apply to usage for all periods.

Business Discount Options A, B, C and D and Residence Discount Options A, B, C, D and E give the customer a specified percent discount on qualified usage for a flat monthly rate, except in the case of Business Option D and Residence Option E which are provided free of charge when residence customers also subscribe to either the Calling Features package or the Calling Features – Basic package or, when business customers subscribe to either the Calling Features package, the Calling Features – Basic package or to a Business Saver package.

Business Block of Time Options E, F and G and Residence Block of Time Options F, G and H allow customers a specified amount of qualified usage per month at a flat rate. Customers are charged the full monthly rate even if the specified block of time is not used. An additional hourly rate applies to usage exceeding the initial specified block of time, prorated for fractional hours of usage. Time of day and holiday discounts are not applicable to the monthly rate or the hourly rate for additional usage.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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## 4. SERVICES (continued)

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## 4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan

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Customers can choose to subscribe to one of the Toll Saver Optional Calling Plans. The following rates and discounts are in addition to the established charges for the service with which the Optional Calling Plan is associated. For business customers, the Plan rates and discounts apply to usage for all periods. For residence customers, Discount Option A applies to the evening/night/weekend rate periods and all other options apply to usage for all periods.

Business Discount Options A, B, C and D and Residence Discount Options A, B, C, D and E give the customer a specified percent discount on qualified usage for a flat monthly rate, except in the case of Business Option D and Residence Option E which are provided free of charge when residence customers also subscribe to either the Calling Features package or the Calling Features – Basic package or, when business customers subscribe to either the Calling Features package, the Calling Features – Basic package or to a Business Saver package.

Business Block of Time Options E, F and G and Residence Block of Time Options F, G and H allow customers a specified amount of qualified usage per month at a flat rate. Customers are charged the full monthly rate even if the specified block of time is not used. An additional hourly rate applies to usage exceeding the initial specified block of time, prorated for fractional hours of usage. Time of day and holiday discounts are not applicable to the monthly rate or the hourly rate for additional usage.

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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan (3) (N)

## A. Recurring and Usage Charges, and Discounts

	Discount or Block <u>Option</u>	Monthly Recurring <u>Rate</u>	Initial Block of <u>Minutes</u>	Percent <u>Discount</u>	Additional Usage <u>Rate</u>	Qualified Rate <u>Periods</u>
1. Business Options						
(A) Discount		\$ 3.00	N/A	10%	N/A	All
(B) Discount		8.00	N/A	15%	N/A	All
(C) Discount		20.00	N/A	20%	N/A	All
(D) Discount (1)		No Charge	N/A	10%	N/A	All
(E) Block-of-Time		8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time		36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time		60.00	600	N/A	\$6.00/hour	All
2. Residence Options						
(A) Discount		\$ 1.85	N/A	15%	N/A	Evening and Night/Weekend
(B) Discount		3.00	N/A	20%	N/A	All
(C) Discount		2.00	N/A	20%	N/A	All
(D) Discount (2)		No Charge	N/A	10%	N/A	All
(E) Block-of-Time		8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time		36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time		60.00	600	N/A	\$6.00/hour	All

- (1) Available only to customers subscribing to either the Calling Features package, Business Saver or the Calling Features - Basic package as set forth in Section 4.5.7 of this Tariff.
- (2) Available only to customers subscribing to either the Calling Features package or the Calling Features – Basic packages as set forth in Section 4.5.7 of this Tariff.
- (3) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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Replacing 1st Revised Sheet No. 71

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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan

## A. Recurring and Usage Charges, and Discounts

	Discount or Block Option	Monthly Recurring Rate	Initial Block of Minutes	Percent Discount	Additional Usage Rate	Qualified Rate Periods
1. Business Options						
(A) Discount		\$ 3.00	N/A	10%	N/A	All
(B) Discount		8.00	N/A	15%	N/A	All
(C) Discount		20.00	N/A	20%	N/A	All
(D) Discount (1)		No Charge	N/A	10%	N/A	All
(E) Block-of-Time		8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time		36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time		60.00	600	N/A	\$6.00/hour	All
2. Residence Options						
(A) Discount		\$ 1.85	N/A	15%	N/A	Evening and Night/Weekend
(R) (B) Discount		3.00	N/A	20%	N/A	All
(R) (C) Discount		2.00	N/A	20%	N/A	All
(D) (D) Discount (2)		No Charge	N/A	10%	N/A	All
(T) (E) Block-of-Time		8.35	60	N/A	\$7.80/hour	All
(T) (F) Block-of-Time		36.00	300	N/A	\$7.20/hour	All
(T) (G) Block-of-Time		60.00	600	N/A	\$6.00/hour	All

(1) Available only to customers subscribing to either the Calling Features package, Business Saver or the Calling Features - Basic package as set forth in Section 4.5.7 of this Tariff.

(D)  
(D)

(2) Available only to customers subscribing to either the Calling Features package or the Calling Features - Basic packages as set forth in Section 4.5.7 of this Tariff.

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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan

## A. Recurring and Usage Charges, and Discounts

<u>Discount or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
1. Business Options					
(A) Discount	\$ 3.00	N/A	10%	N/A	All
(B) Discount	8.00	N/A	15%	N/A	All
(C) Discount	20.00	N/A	20%	N/A	All
(D) Discount (1)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All
2. Residence Options					
(A) Discount	\$ 1.85	N/A	15%	N/A	Evening and Night/Weekend
(B) Discount	3.00	N/A	15%	N/A	All
(C) Discount	12.00	N/A	20%	N/A	All
(D) Discount (2)	4.00	N/A	20%	N/A	All
(E) Discount (3)	No Charge	N/A	10%	N/A	All
(F) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(G) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(H) Block-of-Time	60.00	600	N/A	\$6.00/hour	All

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- (T) (1) Available only to customers subscribing to either the Calling Features package, Business Saver or the  
(T) Calling Features - Basic package as set forth in Section 4.5.7 of this Tariff.  
(T) (2) Available only to customers subscribing to the Calling Features package offered in Section 4.5.6 of  
this Tariff.  
(T) (3) Available only to customers subscribing to either the Calling Features package or the Calling Features  
(T) - Basic packages as set forth in Section 4.5.7 of this Tariff.

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## 4. SERVICES (continued)

## 4.4 Toll Services (continued)

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## 4.4.5 1+ Saver Optional Calling Plan

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## A. Recurring and Usage Charges, and Discounts

Discount Block Option	Monthly Recurring Rate	Initial Block of Minutes	Percent Discount	Additional Usage Rate	Qualified Rate Periods
<b>Business Options</b>					
(A) Discount	\$ 3.00	N/A	10%	N/A	All
(B) Discount	8.00	N/A	15%	N/A	All
(C) Discount	20.00	N/A	20%	N/A	All
(D) Discount (1)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All
<b>2. Residence Options</b>					
(A) Discount	\$ 1.85	N/A	15%	N/A	Evening and Night/Weekend
(B) Discount	3.00	N/A	15%	N/A	All
(C) Discount	12.00	N/A	20%	N/A	All
(D) Discount (2)	4.00	N/A	20%	N/A	All
(E) Discount (3)	No Charge	N/A	10%	N/A	All
(E) Block-of-Time	8.35	60	N/A	\$7.80/hour	All
(F) Block-of-Time	36.00	300	N/A	\$7.20/hour	All
(G) Block-of-Time	60.00	600	N/A	\$6.00/hour	All

- (1) Available only to customers subscribing to either The WORKS, BizSaver or the BASICS packages as set forth in Section 4.3 of this Tariff.
- (2) Available only to customers subscribing to The WORKS Plus package offered in Section 4.3.7 of this Tariff.
- (3) Available only to customers subscribing to either The WORKS or the BASICS packages as set forth in Section 4.3 of this Tariff.

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## 4. SERVICES (continued)

4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan (2) (continued) (N)

## A. Recurring and Usage Charges, and Discounts (continued)

<u>Discount or Block Option</u>	<u>Monthly Recurring Rate</u>	<u>Initial Block of Minutes</u>	<u>Percent Discount</u>	<u>Additional Usage Rate</u>	<u>Qualified Rate Periods</u>
2. Residence Options (continued)					
(H) Single Rate	\$4.95	N/A	N/A	\$.10/minute	All
(I) Single Rate (1)	1.95	N/A	N/A	.10/minute	All

## 4.6.6 Designated Number Optional Calling Plan – Recurring Charges

Designated Number Optional Calling Plan is available to residence and business customers for one-way calling to a designated telephone number within the LATA. Customers subscribing to this calling plan receive unlimited calling to the designated number at a fixed monthly rate. Calling to additional designated telephone numbers within the LATA may be purchased at an additional, fixed monthly rate for each such designated number selected.

	<u>Monthly Recurring Rate</u>
A. Residence and Business, per access line	
1. First Designated Number	\$15.00
2. Each Additional Designated Number	10.00

(1) Available only to customers subscribing to either the Calling Features package or the Calling Features-Basic packages as set forth in Section 4.5.7 of this Tariff.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.6.5 Toll Saver Optional Calling Plan (continued)

## A. Recurring and Usage Charges, and Discounts (continued)

Discount or Block Option	Monthly Recurring Rate	Initial Block of Minutes	Percent Discount	Additional Usage Rate	Qualified Rate Periods
2. Residence Options (continued)					
(H) Single Rate	\$4.95	N/A	N/A	\$.10/minute	All
(I) Single Rate (1)	1.95	N/A	N/A	.10/minute	All

## 4.6.6 Designated Number Optional Calling Plan – Recurring Charges

Designated Number Optional Calling Plan is available to residence and business customers for one-way calling to a designated telephone number within the LATA. Customers subscribing to this calling plan receive unlimited calling to the designated number at a fixed monthly rate. Calling to additional designated telephone numbers within the LATA may be purchased at an additional, fixed monthly rate for each such designated number selected.

	Monthly Recurring Rate
A. Residence and Business, per access line	
1. First Designated Number	\$15.00
2. Each Additional Designated Number	10.00

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- (1) Available only to customers subscribing to either the Calling Features package or the Calling Features-Basic packages as set forth in Section 4.5.7 of this Tariff.

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David E. Scott, President  
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## 4. SERVICES (continued)

## 4.6 Toll Services (continued)

## 4.6.6 Designated Number Optional Calling Plan – Recurring Charges

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Designated Number Optional Calling Plan is available to residence and business customers for one-way calling to a designated telephone number within the LATA. Customers subscribing to this calling plan receive unlimited calling to the designated number at a fixed monthly rate. Calling to additional designated telephone numbers within the LATA may be purchased at an additional, fixed monthly rate for each such designated number selected.

Monthly Recurring  
Rate

A. Residence and Business,  
per access line

1. First Designated Number	\$15.00
2. Each Additional Designated Number	10.00

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 SWBT PSC Mo. No. 26-§1.12

## 4. SERVICES (continued)

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4.4 Toll Services (continued)

## 4.4.6 Designated Number Optional Calling Plan – Recurring Charges

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**Public Service Commission**  
 Monthly Recurring  
Rate

	<u>USOC</u>	
A. Residence and Business, per access line		
1. First Designated Number	OANXX	\$15.00
2. Each Additional Designated Number	OANAX	10.00

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 97-272  
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4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.6 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Birch for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Birch for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$4.95 (I)

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	<Based on Product>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

4.6.7 Birch Long Distance

	<u>Rates Per Minute</u>		
	<u>Current Rates Per Product</u>		
<u>Products</u>	<u>Intra-Lata</u>	<u>Intra-State</u>	<u>Inter-State</u>
BirchNet Value Line	\$0.069	\$0.069	\$0.069
BirchNet Basic Line	Unlimited	\$0.049	\$0.049
BirchNet Essentials	Unlimited	\$0.049	\$0.049
Home Connection	\$0.060	\$0.060	\$0.060
Home Essentials	Unlimited	\$0.060	\$0.060

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While there are plans that offer free long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

4. SERVICES (continued)

4.6 Toll Services (continued)

4.6.6 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using Birch for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using Birch for long distance service only.

Monthly Recurring Charge for Long Distance Only Customers: \$1.95

	<u>Per Minute</u>	<u>Minimum Increment</u>	<u>Billing Increment</u>
With Local Service	<Based on Product>	30 seconds	6 seconds
Without Local Service	\$0.099	30 seconds	6 seconds

4.6.7 Birch Long Distance

<u>Products</u>	<u>Rates Per Minute</u>		
	<u>Current Rates Per Product</u>		
	<u>Intra-Lata</u>	<u>Intra-State</u>	<u>Inter-State</u>
BirchNet Value Line	\$0.069	\$0.069	\$0.069
BirchNet Basic Line	Unlimited	\$0.049	\$0.049
BirchNet Essentials	Unlimited	\$0.049	\$0.049
Home Connection	\$0.060	\$0.060	\$0.060
Home Essentials	Unlimited	\$0.060	\$0.060

Long Distance Rates apply to all domestic 1+ direct dialed minutes of use. While there are plans that offer free long distance, the customer may choose to use another carrier for their long distance purposes; however, declining the Birch long distance will not reduce the package monthly rate.

Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

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November 11, 2009  
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JC-2010-0260

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Tariff Reference

SWBT PSC Mo.-No. 27

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## 4. SERVICES (continued)

4.5 Wide Area Telecommunications Services

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing the following Wide Area Telecommunications Services as set forth in the Southwestern Bell Telephone Company Wide Area Telecommunications Services Tariff, PSC. Mo.-No. 27 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable by law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Wide Area Telecommunications Services to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**CANCELLED**

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MISSOURI

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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1)

(N)

This section applies to Wide Area Telecommunications Service (WATS) furnished or made available by the Company over service components wholly within, or partly within, the State of Missouri and between points within the State of Missouri.

## 4.7.1 Rate Periods

Rates applicable are based on the time of day, day of week as follows:

## A. Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

## B. Evening Period

5 p.m. to 11 p.m. Sunday through Friday.

## C. Night/Weekend Period

11 p.m. to 8 a.m. all days  
8 a.m. to 11 p.m. Saturday  
8 a.m. to 5 p.m. Sunday

## 4.7.2 Minimum Average Time Requirement (MATR)

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services

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This section applies to Wide Area Telecommunications Service (WATS) furnished or made available by the Company over service components wholly within, or partly within, the State of Missouri and between points within the State of Missouri.

## 4.7.1 Rate Periods

Rates applicable are based on the time of day, day of week as follows:

## A. Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

## B. Evening Period

5 p.m. to 11 p.m. Sunday through Friday.

## C. Night/Weekend Period

11 p.m. to 8 a.m. all days  
8 a.m. to 11 p.m. Saturday  
8 a.m. to 5 p.m. Sunday

## 4.7.2 Minimum Average Time Requirement (MATR)

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

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By *Jnd RS 74*  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

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Public Service Commission

Birch Telecom of Missouri, Inc.

Original Sheet No. 74

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Tariff Reference

SWBT PSC Mo.-No. 27 §5

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## 4. SERVICES (continued)

4.5 Wide Area Telecommunications Services (continued)

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This Tariff applies to WATS furnished or made available by the Company over service components wholly within, or partly within, the State of Missouri and between points within the State of Missouri.

## 4.5.1 Rate Periods

Rates applicable are based on the time of day, day of week as follows:

## A. Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

## B. Evening Period

5 p.m. to 11 p.m. Sunday through Friday.

## C. Night/Weekend Period

11 p.m. to 8 a.m. all days  
8 a.m. to 11 p.m. Saturday  
8 a.m. to 5 p.m. Sunday

## 4.5.2 Minimum Average Time Requirement (MATR)

Usage is subject to an average of one minute per completed call in each rate period for each billing period. This means that if the average duration per call in any rate period during each billing cycle is less than one minute, billing will be based on an average duration of one minute per call.

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Public Service Commission  
MISSOURI

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (1) (N)

## A. 800 Service

	<u>Monthly Rate</u>		
1. IntraLATA Access Line, each	\$43.00		
	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
2. Service Rates			
First 9 hours, each hour	\$18.00	\$14.40	\$11.70
Next 9 hours, each hour	15.30	12.24	9.95
Next 17 hours, each hour	13.01	10.41	8.46
Over 35 hours, each hour	11.06	8.85	7.19
	<u>Nonrecurring Charge</u>		
3. Installation			
Each 800 Service Line	\$121.00		

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108CANCELLED  
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Missouri Public  
Service Commission  
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## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS

## A. 800 Service

	(D)	<u>Monthly Rate</u>	
1. IntraLATA Access Line, each	(D)	\$43.00	
	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
2. Service Rates			
First 9 hours, each hour	\$18.00	\$14.40	\$11.70
Next 9 hours, each hour	15.30	12.24	9.95
Next 17 hours, each hour	13.01	10.41	8.46
Over 35 hours, each hour	11.06	8.85	7.19
	Nonrecurring		
	<u>Charge</u>		
3. Installation			
Each 800 Service Line	\$121.00		

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Public Service Commission  
MISSOURI

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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SWBT PSC Mo. No. 27, 85  
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## 4. SERVICES (continued)

4.5 Wide Area Telecommunications Services (continued)

JAN 21 1998

## 4.5.3 Rates – Inward WATS (800 Service) or Outward WATS

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**Public Service Commission**

## A. 800 Service

	<u>USOC</u>	<u>Monthly Rate</u>
1. IntraLATA Access Line, each	8L9	\$43.00
2. Service Rates	<u>Business Day</u>	<u>Evening</u> <u>Night/Weekend</u>
First 9 hours, each hour	\$18.00	\$14.40      \$11.70
Next 9 hours, each hour	15.30	12.24      9.95
Next 17 hours, each hour	13.01	10.41      8.46
Over 35 hours, each hour	11.06	8.85      7.19
3. Installation	<u>Nonrecurring Charge</u>	
Each 800 Service Line	\$121.00	

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By *LS#75*  
Public Service Commission  
**MISSOURI**

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97 - 372  
**MISSOURI**  
**Public Service Commission**

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

## B. Outward WATS

	<u>Monthly Rate</u>		
1. IntraLATA Access Line, each	\$43.00		
2. Service Rates	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
First 9 hours, each hour	\$13.50	\$10.80	\$8.78
Next 9 hours, each hour	11.48	9.18	7.46
Next 17 hours, each hour	9.76	7.81	6.34
Over 35 hours, each hour	8.30	6.64	5.40

Nonrecurring  
Charge

## 3. Installation

Each Outward WATS line \$106.00

## C. Provision of Call Detail

Nonrecurring  
ChargeEstablish or discontinue this service on  
existing Outward WATS accounts \$5.00Establish or discontinue this service on  
existing 800 Service accounts \$12.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

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G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108CANCELLED  
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Missouri Public  
Service Commission  
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## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

## 4.7.3 Rates -- Inward WATS (800 Service) or Outward WATS (continued)

## B. Outward WATS

1. IntraLATA Access Line, each	(D)	<u>Monthly Rate</u>	
	(D)	\$43.00	
2. Service Rates	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
First 9 hours, each hour	\$13.50	\$10.80	\$8.78
Next 9 hours, each hour	11.48	9.18	7.46
Next 17 hours, each hour	9.76	7.81	6.34
Over 35 hours, each hour	8.30	6.64	5.40

Nonrecurring  
Charge

## 3. Installation

Each Outward WATS line \$106.00

## C. Provision of Call Detail

Establish or discontinue this service on existing Outward WATS accounts	(D)	<u>Nonrecurring Charge</u>
		\$5.00
Establish or discontinue this service on existing 800 Service accounts		\$12.50

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Public Service Commission  
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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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SWBT PSC Mo.-No. 27 §5

## 4. SERVICES (continued)

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4.5 Wide Area Telecommunications Services (continued)

## 4.5.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

JAN 21 1998

## B. Outward WATS

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		<u>USOC</u>	<u>Monthly Rate</u>
1. IntraLATA Access Line, each		WAX	\$43.00
	<u>Business Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
2. Service Rates			
First 9 hours, each hour	\$13.50	\$10.80	\$8.78
Next 9 hours, each hour	11.48	9.18	7.46
Next 17 hours, each hour	9.76	7.81	6.34
Over 35 hours, each hour	8.30	6.64	5.40

Nonrecurring  
Charge

## 3. Installation

Each Outward WATS line \$106.00

## C. Provision of Call Detail

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Establish or discontinue this service on existing Outward WATS accounts	B14	\$5.00
Establish or discontinue this service on existing 800 Service accounts	B15	\$12.50

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1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

## D. Common Line 800 Service – Business

	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	\$ 5.00

## IntraLATA Usage Rates

	<u>Charge Per Minute</u>
1. Per Minute Plan	
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)	\$.20
b. Off-Peak Time (all other times)	.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$21.60	\$.17
3. 5 Hour Block Plan	45.00	.14

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	<u>Nonrecurring Charge</u>
Call Detail Information per account	\$12.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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May 10, 2018  
Missouri Public  
Service Commission  
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## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued) MO. PUBLIC SERVICE COMM

## D. Common Line 800 Service – Business

	(D)	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number		\$ 5.00

## IntraLATA Usage Rates

		<u>Charge Per Minute</u>
1. Per Minute Plan		
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)		\$ .20
b. Off-Peak Time (all other times)		.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$21.60	\$ .17
3. 5 Hour Block Plan	45.00	.14

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	(D)	<u>Nonrecurring Charge</u>
Call Detail Information per account	(D)	\$12.50

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MISSOURI

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## 4. SERVICES (continued)

4.5 Wide Area Telecommunications Services (continued)

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## 4.5.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

## D. Common Line 800 Service – Business

MISSOURI  
Public Service Commission  
Monthly Charge

Common Line 800 Service (in addition to  
the rate for the exchange telephone  
service) per 800 number

USOC

WFA

\$ 5.00

## IntraLATA Usage Rates

## 1. Per Minute Plan

Charge Per Minute

- a. Peak Time (Monday through  
Friday, 8:00 a.m. to 5:00 p.m.)
- b. Off-Peak Time (all other times)

\$ .20

.18

Initial PeriodAdditional Period  
Per Minute

## 2. 2 Hour Block Plan

\$21.60

\$ .17

## 3. 5 Hour Block Plan

45.00

.14

Nonrecurring  
Charge

## Change Charges

Number of Terminations Changed per  
800 Number

- 1. 1 or 2 Terminations
- 2. 3 to 10 Terminations
- 3. over 10 Terminations
- Charge to Change Usage Plans

\$ 20.00

90.00

225.00

5.00

USOC

Nonrecurring  
Charge

Call Detail Information per account

B15

\$12.50

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Issued: January 21, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (1) (continued) (N)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

## E. Common Line 800 Service – Residence

	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	\$ 3.95

## IntraLATA Usage Rates

	<u>Charge Per Minute</u>
1. Per Minute Plan	
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)	\$.20
b. Off-Peak Time (all other times)	.18
	<u>Additional Period</u>
	<u>Per Minute</u>
2. 2 Hour Block Plan	\$ 9.00      \$.14
3. 5 Hour Block Plan	15.00      .12

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	<u>Nonrecurring Charge</u>
Call Detail Information per account	\$12.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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May 10, 2018  
Missouri Public  
Service Commission  
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## 4. SERVICES (continued)

4.7 Wide Area Telecommunications Services (continued)

## 4.7.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

## E. Common Line 800 Service – Residence

Common Line 800 Service (in addition to  
the rate for the exchange telephone  
service) per 800 number

(D)

Monthly Charge

\$ 3.95

## IntraLATA Usage Rates

Charge Per Minute

## 1. Per Minute Plan

- a. Peak Time (Monday through  
Friday, 8:00 a.m. to 5:00 p.m.)
- b. Off-Peak Time (all other times)

\$.20

.18

Initial PeriodAdditional Period  
Per Minute

## 2. 2 Hour Block Plan

\$ 9.00

\$.14

## 3. 5 Hour Block Plan

15.00

.12

Nonrecurring  
Charge

## Change Charges

Number of Terminations Changed per  
800 Number

- 1. 1 or 2 Terminations
- 2. 3 to 10 Terminations
- 3. over 10 Terminations

\$ 20.00

90.00

225.00

Charge to Change Usage Plans

5.00

(D)

Nonrecurring  
Charge

Call Detail Information per account

(D)

\$12.50

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By *2nd RS 78*  
Public Service Commission  
MISSOURI

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Issued: August 14, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## 4. SERVICES (continued)

4.5 Wide Area Telecommunications Services (continued)

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## 4.5.3 Rates – Inward WATS (800 Service) or Outward WATS (continued)

## E. Common Line 800 Service – Residence

MISSOURI  
Public Service Commission

	<u>USOC</u>	<u>Monthly Charge</u>
Common Line 800 Service (in addition to the rate for the exchange telephone service) per 800 number	WFA	\$ 3.95

## IntraLATA Usage Rates

	<u>Charge Per Minute</u>
1. Per Minute Plan	
a. Peak Time (Monday through Friday, 8:00 a.m. to 5:00 p.m.)	\$ .20
b. Off-Peak Time (all other times)	.18

	<u>Initial Period</u>	<u>Additional Period Per Minute</u>
2. 2 Hour Block Plan	\$ 9.00	\$ .14
3. 5 Hour Block Plan	15.00	.12

	<u>Nonrecurring Charge</u>
Change Charges	
Number of Terminations Changed per 800 Number	
1. 1 or 2 Terminations	\$ 20.00
2. 3 to 10 Terminations	90.00
3. over 10 Terminations	225.00
Charge to Change Usage Plans	5.00

	<u>USOC</u>	<u>Nonrecurring Charge</u>
Call Detail Information per account	B15	\$12.50

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By *ISR* #78  
Public Service Commission  
MISSOURI

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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 Tariff Reference  
 SWBT PSC Mo.-No. 35 §6  
 JAN 21 1998

## 4. SERVICES (continued)

4.6 Directory Services

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing Directory Services as set forth in the Southwestern Bell Telephone Company Tariff, PSC. Mo. No. 35 §6 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Directory Services to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**CANCELLED**

SEP 14 1998  
 By *LS#RS#79*  
 Public Service Commission  
 MISSOURI

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 1000 Walnut Street, Suite 1220  
 Kansas City, MO 64106

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 97-372  
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 Public Service Commission

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$6.50 (I)	\$19.00
Residential	\$3.50 (I)	\$11.25

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business alternate listings, each	\$6.50 (I)	\$9.50
Residence alternate listings, each	\$3.50 (I)	\$6.00

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$19.00	(I)

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$19.00	(I)

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$19.00	(I)
Residential	\$2.83	\$11.25	(I)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$5.00	\$9.50	(I)
Residence alternate listings, each	\$2.83	\$6.00	(I)

Issued: January 24, 2011

Effective: February 23, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

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May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212

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Service Commission  
JC-2011-0381

4. SERVICES (continued)

4.8 Directory Services

4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$4.11	\$19.00	(I)

2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$4.11	\$19.00	(I)

3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$4.11	\$19.00	(I)
Residential	\$2.57	\$11.25	(I)

4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$4.11	\$9.50	(I)
Residence alternate listings, each	\$2.57	\$6.00	(I)

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
February 23, 2011  
Missouri Public  
Service Commission  
JC-2011-0381

FILED  
Missouri Public  
Service Commission  
JC-2009-0794

## 4. SERVICES (continued)

4.8 Directory Services4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

## 1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.92	\$19.00	(I)

## 2. Additional Listing – Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.45	\$19.00	

## 3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.92	\$19.00	(I)
Residential	\$2.45	\$11.25	(I)

## 4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$3.64	\$9.50	(I)
Residence alternate listings, each	\$2.27	\$6.00	(R)

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JC-2009-0794

FILED  
Missouri Public  
Service Commission

## 4. SERVICES (continued)

4.8 Directory Services

## 4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

## 1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$19.00	(I)

## 2. Additional Listing -- Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.45	\$19.00	

## 3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$19.00	(I)
Residential	\$2.34	\$11.25	(I)

## 4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business alternate listings, each	\$3.47	\$9.50	(I)
Residence alternate listings, each	\$2.34	\$6.00	(I)

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
October 29, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services

## 4.8.1 Directory Listings

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Non-published or Non-listed Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published or non-listed telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listing or non-published listing.

(N)

## 1. Additional Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00

## 2. Additional Listing -- Hunt Number Group

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$3.45	\$19.00

## 3. Additional Main Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

(N)

## 4. Alternate Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	(D)(M)
Business alternate listings, each	\$2.85	\$9.50	(D)(M)
Residence alternate listings, each	1.78	6.00	(I)(M)

(M)

(D)

(M) Alternate Listing previously located on 2nd Revised Sheet 81

(M) Dual Name Listing moved to 3rd Revised Sheet 81.

(M) Regular Extra Listing moved to 3rd Revised Sheet No. 83.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

**Cancelled**  
May 20, 2007  
Missouri Public  
Service Commission

**Filed**  
**MO PSC**

**CANCELLED**

## 4. SERVICES (continued)

**Missouri Public**4.8 Directory Services**REC'D SEP 10 2002**4.8.1 Directory ListingsAUG 01 2003  
By Jrd RS 80  
Public Service Commission  
MISSOURI**Service Commission**

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

1. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Dual Name Listing – Business	--	\$9.50
Dual Name Listing – Residence	--	--

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Access Service Business Listing, each	\$2.30	\$2.07	\$9.50
Access Service Residence Listing, each	1.50	1.35	6.00

B. Regular Extra Listings

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Business extra listings, each	\$2.85	\$2.85	\$9.50	(1)
Residence extra listings, each	1.78	1.78	6.00	(1)

**Missouri Public****FILED NOV 01 2002****Service Commission**

Issued: September 10, 2002

Effective: November 1, 2002

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105



Birch Telecom of Missouri, Inc.

**CANCELLED****RECEIVED****AUG 14 1998****MO. PUBLIC SERVICE COMM**(D)  
(D)

## 4. SERVICES (continued)

(T)

4.8 Directory Services

(T)

4.8.1 Directory Listings

(N)

Listings are regularly provided in connection with all classes of Exchange Service, unless the customer subscribes to Nonpublished or Nonlisted Service. The contract period for directory listings where the listing is printed in the directory is the directory period. Where the listing has not been printed in the directory, the period is one month.

(T)

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

(T)

1. Dual Name Listings

(D)	Monthly Rate	Service and Equipment Charge
Dual Name Listing – Business	--	\$9.50
Dual Name Listing – Residence	--	--

(T)

2. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

(N)

Access Service Business Listing,  
each  
Access Service Residence  
Listing, each

(D)

	Monthly Rate		Service and Equipment Charge
	Rate Segment I	Rate Segment II	
Access Service Business Listing, each	\$2.30	\$2.07	\$9.50
Access Service Residence Listing, each	1.50	1.35	6.00

(T)

B. Regular Extra Listings

(N)

Business extra listings, each  
Residence extra listings, each

(D)

	Monthly Rate		Service and Equipment Charge
	Rate Segment I	Rate Segment II	
Business extra listings, each	\$2.45	\$2.21	\$9.50
Residence extra listings, each	1.60	1.44	6.00

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

**FILED****SEP 14 1998****MISSOURI  
Public Service Commission**

RECEIVED  
 Tariff Reference  
 SWBT PSC Mo.-No. 35 §6

JAN 21 1998

MISSOURI  
 Public Service Commission

## 4. SERVICES (continued)

4.6 Directory Services (continued)

## 4.6.1 Primary Listings

One listing, termed the Primary Listing, is provided without charge. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

## A. Dual Name Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Dual Name Listing – Business	DNL	--	\$9.50
Dual Name Listing – Residence	DNL	--	--

B. Access Service customers who order primary directory listings will be charged the business or residence regular extra listing rate as appropriate. Other types of directory listings will be provided upon request at the rates specified.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Access Service Business Listing, each	DNB	\$2.07	\$9.50
Access Service Residence Listing, each	DNR	1.35	6.00

## 4.6.2 Regular Extra Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Business Extra Listing, each	CLT	\$2.21	\$9.50
Residence Extra Listing, each	RLT	1.44	6.00

CANCELLED

SEP 14 1998

By *ISFRS #80*  
 Public Service Commission  
 MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 1000 Walnut Street, Suite 1220  
 Kansas City, MO 64106

FEB 20 1998  
 97-372  
 MISSOURI  
 Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$10.00
Dual Name Listing – Residence	No Charge	No Charge

7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$5.00	\$10.00
Residence	\$2.83	\$10.00

8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business Foreign Listing, each	\$6.50 (I)	\$10.00
Residential	\$2.83	\$10.00

9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

## 6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Dual Name Listing – Business	No Charge	\$10.00	(I)
Dual Name Listing – Residence	No Charge	No Charge	

## 7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$5.00	\$10.00	(I)
Residence	\$2.83	\$10.00	(I)

## 8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.92	\$10.00	(I)
Residential	\$2.83	\$10.00	(I)

## 9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: January 24, 2011

Effective: February 23, 2011

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212

FILED  
Missouri Public  
Service Commission  
JC-2011-0381

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

## 6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$9.50
Dual Name Listing – Residence	No Charge	No Charge

## 7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.92	\$9.50	(I)
Residence	\$2.45	\$6.00	(I)

## 8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.92	\$9.50	(I)
Residential	\$2.45	\$6.00	(I)

## 9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: October 19, 2007

Effective: October 29, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
February 23, 2011  
Missouri Public  
Service Commission  
JC-2011-0381

FILED  
Missouri Public  
Service Commission

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

## 6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$9.50
Dual Name Listing – Residence	No Charge	No Charge

## 7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$9.50	(I)
Residence	\$2.34	\$6.00	(I)

## 8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.74	\$9.50	(I)
Residential	\$2.34	\$6.00	(I)

## 9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
October 29, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

## 6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Dual Name Listing – Business	No Charge	\$9.50
Dual Name Listing – Residence	No Charge	No Charge

## 7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.07	\$9.50	(1)
Residence	\$1.92	\$6.00	(1)

## 8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$3.07	\$9.50	(1)
Residential	\$1.92	\$6.00	(1)

## 9. Free Additional Listing – (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$19.00
Residential	No Charge	\$11.25

Issued: February 20, 2004

Effective: March 1, 2004

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

**Cancelled**  
May 20, 2007  
Missouri Public  
Service Commission

**Filed**  
**MO PSC**

Birch Telecom of Missouri, Inc.

3rd Revised Sheet No. 81  
Replacing 2nd Revised Sheet No. 81**CANCELLED****Missouri Public  
Service Commission**

## 4. SERVICES (continued)

4.8 Directory Services (continued)4.8.1 Directory Listings (continued)

## 5. Caption Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	(N)
Business	No Charge	\$19.00	
Residential	No Charge	\$11.25	(N)

## 6. Dual Name Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	(D)
Dual Name Listing -- Business	No Charge	\$9.50	(D)
Dual Name Listing -- Residence	No Charge	No Charge	(M)
			(M)

## 7. Extra Lines

	<u>Monthly Rate</u>	<u>Service Charge</u>	(D)
Business	\$2.85	\$9.50	(N)
Residence	\$1.78	\$6.00	(N)

## 8. Foreign Listings

Where the Foreign Listing appears in a state of other than Missouri, the applicable rate will be that tariffed by the Company in that state, or where the Company does not provide service, the applicable rate will be that tariffed by the incumbent local exchange carrier in the exchange in which the listing appears.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$2.85	\$9.50	
Residential	\$1.78	\$6.00	(N)

## 9. Free Additional Listing -- (Non Profit Government and School Listing)

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	No Charge	\$19.00	
Residential	No Charge	\$11.25	(N)

(M) Dual Name Listing previously located on 2nd Revised Sheet No. 80.

(M) Alternate Listings moved to 3rd Revised Sheet No. 80.

Issued: July 1, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Effective: August 1, 2003

**Missouri Public  
Service Commission**

FILED AUG 01 2003



## 4. SERVICES (continued)

Missouri Public

4.8 Directory Services (continued)

REC'D SEP 10 2002

4.8.1 Directory Listings (continued)

Service Commission

C. Special Types of Extra Listings1. Alternate Listings

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Business alternate listings, each	\$2.45	\$2.21	\$9.50
Residence alternate listings, each	1.60	1.44	6.00

2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

3. Foreign Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business Foreign Listing, each	\$2.85	\$9.50	(D) (D) (F) (F),(I)

CANCELLED

AUG 01 2003  
3rd RS 81  
Public Service Commission  
MISSOURI

Missouri Public

FILED NOV 01 2002

Service Commission

Issued: September 10, 2002

Effective: November 1, 2002

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Birch Telecom of Missouri, Inc.

(D)  
(D)

## 4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(N)

## 4.8.1 Directory Listings (continued)

(T)

## C. Special Types of Extra Listings

(T)

## 1. Alternate Listings

(N)

(D)

Business alternate listings,  
each  
Residence alternate listings,  
each

Rate Segment I	Monthly Rate	
	Rate Segment I	Rate Segment II
\$2.45	\$2.21	
1.60	1.44	

Service and  
Equipment  
Charge

\$9.50  
6.00

## 2. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing.

## 3. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing.

CANCELLED

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by [Signature] RS 81  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

MISSOURI  
Public Service Commission

Tariff Reference

SWBT PSC Mo. No. 3586

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## 4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

## 4.6.3 Special Types of Extra Listings

## A. Alternate Listings

MISSOURI  
Public Service Commission

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Business Alternate Listing, each	FNA, NSH	\$2.21	\$9.50
Residence Alternate Listing, each	FNA	1.44	6.00

## B. Extra Lines

The regular extra listing rate applicable in the exchange in which the listing appears applies to each extra line listing (XLL).

## C. Foreign Listings

The regular extra listing rate applicable in the exchange in which the listing appears applies to each Foreign Listing (FLM).

CANCELLED

SEP 14 1998

By *[Signature]* #81  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

SEP 20 1998  
97-372  
MISSOURI  
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>
Business	\$2.37	\$0.00
Residence Nonlisted Service, each		
Primary	\$2.37	\$10.00
Additional	\$2.37	\$10.00

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>
Business Non-published Listing	\$6.00 (I)	\$10.00
Residence Non-published Exchange Service, each non- published telephone number	\$6.00 (I)	\$10.00

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: April 26, 2017

Effective: May 6, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

FILED  
Missouri Public  
Service Commission  
JC-2017-0212

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>
Business	\$2.37	\$0.00
Residence Nonlisted Service, each		
Primary	\$2.37	\$10.00
Additional	\$2.37	\$10.00

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$4.25	\$10.00	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$4.25	\$10.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: May 1, 2014

Effective: June 1, 2014

Christopher J. Bunce, Vice President Legal and General Counsel  
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2323 Grand Blvd. Suite 925  
Kansas City, MO 64108

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May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212

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Service Commission  
JC-2014-0440

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business	\$2.37	\$0.00	(I)
Residence Nonlisted Service, each			
Primary	\$2.37	\$10.00	(I)
Additional	\$2.37	\$10.00	(I)

## 11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$3.16	\$10.00	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$3.16	\$10.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: January 24, 2011

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Christopher J. Bunce, Vice President Legal and General Counsel  
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2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
June 1, 2014  
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Service Commission  
JC-2014-0440

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Service Commission  
JC-2011-0381

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business	\$2.15	\$0.00	(I)
Residence Nonlisted Service, each			
Primary	\$2.12	\$9.50	(I)
Additional	\$2.12	\$6.00	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$2.87	\$9.50	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$2.87	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: May 6, 2009

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Christopher J. Bunce, Vice President Legal and General Counsel  
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2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
February 23, 2011  
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Service Commission  
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Missouri Public  
Service Commission  
JC-2009-0794

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business Residence Nonlisted Service, each	\$2.05	\$0.00	(I)
Primary	\$2.05	\$9.50	(I)
Additional	\$2.05	\$6.00	(I)

## 11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge (1)</u>	
Business Non-published Listing	\$2.74	\$9.50	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$2.74	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves date terminals where there is not voice use contemplated.
4. Personalized ring.

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Christopher J. Bunce, Vice President, Legal, and General Counsel  
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Service Commission  
JC-2009-0794

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## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Business	\$1.96	\$0.00	(N)
Residence Nonlisted Service, each			
Primary	\$1.50	\$9.50	
Additional	\$1.62	\$6.00	(I)

## 11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	\$2.61	\$9.50	(I)
Residence Non-published Exchange Service, each non- published telephone number	\$2.15	\$6.00	

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: April 20, 2007

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Kansas City, MO 64108

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## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Residence Nonlisted Service, each			
Primary	\$1.50	\$9.50	
Additional	1.62	6.00	(I)

## 11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge(1)</u>	
Business Non-published Listing	No Charge	\$9.50	
Residence Non-published Exchange Service, each non- published telephone number	\$2.15	\$6.00	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

Issued: February 20, 2004

Effective: March 1, 2004

**Cancelled**  
May 20, 2007  
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Service Commission

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 10. Non-listed Service

	<u>Monthly Rate</u>	<u>Service Charge (2)</u>	
Residence Nonlisted Service, each			(D)
Primary	\$1.50	\$9.50	(D) (I)
Additional	1.50	6.00	(D)(M)

## 11. Non-published Exchange Service

	<u>Monthly Rate</u>	<u>Service Charge (1)</u>	
Business Non-published Listing	No Charge	\$9.50	(D) (R)
Residence Non-published Exchange Service, each non- published telephone number	\$1.99	\$6.00	(D)(M)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer who has a service which involves data terminals where there is not voice use contemplated.
4. Personalized ring.

**CANCELLED**MAR 01 2004  
by 3rd RS 82  
Public Service Commission  
MISSOURI

(M) Non-published and Non-listed previously located on 2nd Revised Sheet No.82.

(M) Residence Bold or Script Listings, Residence Family Space Listings and Secretarial Listing moved to 3rd Revised Sheet No. 82.

Issued: July 1, 2003

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David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105Missouri Public  
Service Commission

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Birch Telecom of Missouri, Inc.

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(D)

## 4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(N)

4.8.1 Directory Listings (continued)

(T)

C. Special Types of Extra Listings (continued)

(T)

4. Secretarial Listings

(N)

(N)

Secretarial Listings

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$3.65	\$3.29

Service and Equipment Charge
\$9.50

(T)

5. Additional Listings – Rotary Number Group

(N)

(N)

Additional Listings, each

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$3.45	\$3.11

Service and Equipment Charge
\$9.50

D. Residence Bold or Script Listings

(N)

(N)

Residence Bold or Script  
Listing, each

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$3.00	\$2.70

Service and Equipment Charge
\$6.00

E. Residence Family Space Listings

(N)

(N)

Residence Family Space  
Listing, each

(D)

(D)

Monthly Rate	
Rate Segment I	Rate Segment II
\$5.00	\$4.50

Service and Equipment Charge
\$6.00

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AUG 01 2003

2nd RS82  
Public Service Commission  
MISSOURI

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## 4. SERVICES (continued)

4.6 Directory Services (continued)

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## 4.6.3 Special Types of Extra Listings (continued)

## D. Secretarial Listings

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Secretarial Listing	9FK	\$3.29	\$9.50

## E. Additional Listings - Rotary Number Group (1) (2)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Additional listings, each	ALR	\$3.11	\$9.50

## 4.6.4 Residence Signature Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Residence Signature Listing, each	SPFT	\$2.70	\$6.00

## 4.6.5 Residence Family Space Listings

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Residence Family Space Listing, each	LAI02	\$4.50	\$6.00

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SEP 14 1998  
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Public Service Commission  
MISSOURI

Issued: January 21, 1998

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97-372  
MISSOURI  
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business extra listings, each	\$6.50 (I)	\$10.00
Residence extra listings, each	\$3.50 (I)	\$10.00

13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$5.00	\$10.00
Customer Extra Line Listing	\$5.00	\$10.00
Family Space Listing	\$5.00	\$10.00
Line of Distinction	\$5.00	\$10.00
Personality Logo	\$5.00	\$10.00
Signature Listing	\$5.00	\$10.00
Three Print Product Discount	(\$2.00)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$10.00
Residential	No Charge	\$10.00

15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$5.00	\$10.00

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$5.00	\$10.00	(I)
Residence extra listings, each	\$2.83	\$10.00	(I)

## 13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Bold or Script Listing	\$5.00	\$10.00	(I)
Customer Extra Line Listing	\$5.00	\$10.00	(I)
Family Space Listing	\$5.00	\$10.00	(I)
Line of Distinction	\$5.00	\$10.00	(I)
Personality Logo	\$5.00	\$10.00	(I)
Signature Listing	\$5.00	\$10.00	(I)
Three Print Product Discount	(\$2.00)	No Charge	
Two Print Product Discount	(\$1.00)	No Charge	

## 14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	No Charge	\$10.00	(I)
Residential	No Charge	\$10.00	(I)

## 15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Secretarial Listings	\$5.00	\$10.00	(I)

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Christopher J. Bunce, Vice President Legal and General Counsel  
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 2300 Main Street, Suite 600  
 Kansas City, MO 64108

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 Service Commission  
 JC-2011-0381

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$4.11	\$9.50	(I)
Residence extra listings, each	\$2.57	\$6.00	(I)

## 13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Bold or Script Listing	\$3.00	\$6.00	
Customer Extra Line Listing	\$1.78	\$6.00	
Family Space Listing	\$4.50	\$6.00	
Line of Distinction	\$2.25	\$6.00	
Personality Logo	\$4.50	\$6.00	
Signature Listing	\$3.00	\$6.00	
Three Print Product Discount	(\$2.00)	No Charge	
Two Print Product Discount	(\$1.00)	No Charge	

## 14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	No Charge	\$9.00	
Residential	No Charge	\$6.00	

## 15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Secretarial Listings	\$3.65	\$9.50	

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Christopher J. Bunce, Vice President Legal and General Counsel  
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 2300 Main Street, Suite 600  
 Kansas City, MO 64108

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 Missouri Public  
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 JC-2011-0381

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 Service Commission  
 JC-2009-0794



## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$3.74	\$9.50	(I)
Residence extra listings, each	\$2.34	\$6.00	(I)

## 13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Bold or Script Listing	\$3.00	\$6.00
Customer Extra Line Listing	\$1.78	\$6.00
Family Space Listing	\$4.50	\$6.00
Line of Distinction	\$2.25	\$6.00
Personality Logo	\$4.50	\$6.00
Signature Listing	\$3.00	\$6.00
Three Print Product Discount	(\$2.00)	No Charge
Two Print Product Discount	(\$1.00)	No Charge

## 14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

## 15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>
Secretarial Listings	\$3.65	\$9.50

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Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108

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Service Commission  
JC-2009-0794

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Service Commission

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 12. Regular Extra Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business extra listings, each	\$3.07	\$9.50	(1)
Residence extra listings, each	1.92	6.00	(1)

## 13. Residential Listings:

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Bold or Script Listing	\$3.00	6.00	
Customer Extra Line Listing	\$1.78	6.00	
Family Space Listing	\$4.50	6.00	
Line of Distinction	\$2.25	6.00	
Personality Logo	\$4.50	6.00	
Signature Listing	\$3.00	\$6.00	
Three Print Product Discount	(\$2.00)	No Charge	
Two Print Product Discount	(\$1.00)	No Charge	

## 14. Secondary Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	No Charge	\$9.00	
Residential	No Charge	\$6.00	

## 15. Secretarial Listings

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Secretarial Listings	\$3.65	\$9.50	

Issued: February 20, 2004

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May 20, 2007  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

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Service Commission4.8 Directory Services (continued)

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## 4.8.1 Directory Listings (continued)

(D)

## 12. Regular Extra Listings

	Monthly Rate	Service Charge	(D)(M)
Business extra listings, each	\$2.85	\$9.50	(D)
Residence extra listings, each	1.78	6.00	(M)

## 13. Residential Listings:

(N)

	Monthly Rate	Service Charge	(N)
Bold or Script Listing	\$3.00	6.00	(D)
Customer Extra Line Listing	\$1.78	6.00	(N)
Family Space Listing	\$4.50	6.00	(M)
Line of Distinction	\$2.25	6.00	(N)
Personality Logo	\$4.50	6.00	(N)
Signature Listing	\$3.00	\$6.00	(N)
Three Print Product Discount	(\$2.0.0)	No Charge	(N)
Two Print Product Discount	(\$1.00)	No Charge	(N)

## 14. Secondary Listing

(N)

	Monthly Rate	Service Charge	(N)
Business	No Charge	\$9.00	(N)
Residential	No Charge	\$6.00	(N)

## 15. Secretarial Listings

(M)

	Monthly Rate	Service Charge	(D)
Secretarial Listings	\$3.65	\$9.50	(D)(M)

(M)

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MAR 01 2004  
By 444 RS 83  
Public Service Commission  
MISSOURI

- (M) Residence Bold or Script Listings and Residence Family Space Listings previously located on 1st Revised Sheet No. 82.  
 (M) Regular Extra Listing previously located on 2nd Revised Sheet 80.  
 (M) Secretarial Listing previously located on 1st Revised Sheet No. 82.  
 (M) Non-published and Non-Listing moved to 2nd Revised Sheet No. 82.

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David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 1004 Baltimore Ave., Suite 900  
 Kansas City, MO 64105

Missouri Public  
Service Commission

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## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## F. Residence Logo

	<u>Monthly Rate</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Logo Listing, each	\$5.00	\$4.50
Residence Logo listing discount when combined with either a Bold or Script Listing or a Line of Distinction Listing	(1.00)	(.90)
Residence Logo listing discount when combined with both a Bold or Script Listing and a Custom Extra Line Listing	(2.00)	(1.80)

## G. Residence Custom Extra Line

	<u>Monthly Rate</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Custom Extra Line Listing, each	\$2.50	\$2.25
Residence Custom Extra Line Listing when combined with a Bold or Script Listing	(1.00)	(.90)

## H. Nonpublished Exchange Service

	<u>Monthly Rate</u>		<u>Service and Equipment Charge (1)</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Business Nonpublished Listing	No Charge	No Charge	\$10.00	(N)
Residence Nonpublished Exchange Service, each unpublished telephone number	\$1.99	\$1.99	\$6.00	(I)

## I. Nonlisted Service

	<u>Monthly Rate</u>		<u>Service and Equipment Charge (2)</u>	
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Residence Nonlisted Service, each				
Primary	\$1.50	\$1.50	\$6.00	(I)
Additional	1.50	1.50	6.00	(I)

See Sheet No. 84 for footnotes.

**Missouri Public**

REC'D SEP 10 2002

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3rd RS 83  
Public Service Commission  
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Service Commission

Issued: September 10, 2002

Effective: November 1, 2002

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Birch Telecom of Missouri, Inc.

(D)

(D)

## 4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(T)

4.8.1 Directory Listings (continued)

## F. Residence Logo

(N)

	(D)	<u>Monthly Rate</u>	
		<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Logo Listing, each	(D)	\$5.00	\$4.50
Residence Logo listing discount when combined with either a Bold or Script Listing or a Line of Distinction Listing	(D)	(1.00)	(.90)
Residence Logo listing discount when combined with both a Bold or Script Listing and a Custom Extra Line Listing	(D)	(2.00)	(1.80)

## G. Residence Custom Extra Line

(N)

	(D)	<u>Monthly Rate</u>	
		<u>Rate Segment I</u>	<u>Rate Segment II</u>
Residence Custom Extra Line Listing, each	(D)	\$2.50	\$2.25
Residence Custom Extra Line Listing when combined with a Bold or Script Listing	(D)	(1.00)	(.90)

## H. Nonpublished Exchange Service

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and Equipment Charge (1)</u>
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Nonpublished Exchange Service, each nonpublished telephone number	(D)	\$1.60	\$1.44	\$6.00

## I. Nonlisted Service

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and Equipment Charge (2)</u>
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Nonlisted Service, each				
Primary	(D)	\$1.20	\$1.08	\$6.00
Additional	(D)	1.20	1.08	6.00

See Sheet No. 84 for footnotes.

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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JAN 21 1998

## 4. SERVICES (continued)

4.6 Directory Services (continued)**MISSOURI**  
Public Service Commission

## 4.6.6 Residence Personality Logo

	<u>USOC</u>	Monthly Rate
Residence Personality Logo listing, each	LGO++	\$4.50
Residence Personality Logo listing discount when combined with either a Signature Listing or a Line of Distinction Listing	ZD1	(.90)
Residence Personality Logo listing discount when combined with both a Signature Listing and a Line of Distinction Listing	ZD2	(1.80)

## 4.6.7 Residence Line of Distinction

	<u>USOC</u>	Monthly Rate
Residence Line of Distinction Listing, each	ZL1-ZL8	\$2.25
Residence Line of Distinction Listing when combined with a Signature Listing	ZD1	(.90)

## 4.6.8 Nonpublished Exchange Service

	<u>USOC</u>	Monthly Rate	Monthly Rate
Residence Nonpublished Exchange Service, each unpublished telephone number	NPU	\$1.44 (2)	\$6.00

## 4.6.9 Nonlisted Service

	<u>USOC</u>	Monthly Rate	Service and Equipment Charge(2)
Residence Nonlisted Service, each			
Primary	NLT	\$1.08	\$6.00
Additional	NLA	1.08	6.00

See Sheet No. 84 for footnotes.

**FILED**

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106**FILED**  
FEB 20 1998  
97-372  
**MISSOURI**  
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.1 Directory Listings (continued)

16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$3.74	\$9.00
Residence	\$2.34	\$6.00

18. Stylist Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$4.61	\$9.00

(N)  
|  
(N)

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.1 Directory Listings (continued)

## 16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

## 17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Business	\$3.74	\$9.00	(1)
Residence	\$2.34	\$6.00	(1)

Issued: April 20, 2007

Effective: May 20, 2007

Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108CANCELLED  
May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212**Filed**  
Missouri Public  
Service Commission



Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)4.8.1 Directory Listings (continued)

## 16. Special Reversed Long Distance Charge Listing

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	No Charge	\$9.00
Residential	No Charge	\$6.00

## 17. Supplemental Address Information

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business	\$2.85	\$9.00
Residence	\$1.78	\$6.00

(M)  
(N)

(N)

(D)

Issued: July 1, 2003

Effective: August 1, 2003

**Cancelled**May 20, 2007  
Missouri Public  
Service CommissionDavid E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105**Filed**  
**MO PSC**

Birch Telecom of Missouri, Inc.

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AUG 14 1998

## 4. SERVICES (continued)

(T) 4.8 Directory Services (continued)

(T) 4.8.1 Directory Listings (continued)

MO. PUBLIC SERVICE COMM

Footnotes

- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED  
AUG 01 2003  
By *2nd RS84*  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

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Public Service Commission

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Tariff Reference

SWBT PSC Mo.-No. 35 §6

JAN 21 1998

4. SERVICES (continued)

4.6 Directory Services (continued)

Footnotes

MISSOURI  
Public Service Commission

- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED

SEP 14 1998  
By *ISRS #84*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97 - 372  
MISSOURI  
Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

Directory Assistance - Local	\$3.99 (I)
Directory Assistance - LD	\$3.99 (I)
Directory Assistance Call Complete	\$3.99 (I)
Line Status Verification	\$1.50
Call Interrupt Charge	\$2.31

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

(N)(I)

Directory Assistance - Local	\$0.90
Directory Assistance - LD	\$1.73
Directory Assistance Call Complete	\$1.72
Line Status Verification	\$1.50
Call Interrupt Charge	\$2.31

(N)(I)

Issued: June 30, 2010

Effective: July 30, 2010

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
November 17, 2017  
Missouri Public  
Service Commission  
JC-2018-0058

FILED  
Missouri Public  
Service Commission  
JC-2010-0766

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.82 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	<u>Rate</u>
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$ .00
- Collect	.90
- Bill to Third Number	.90
<u>Semi-Automated DACC</u>	
- Sent-Paid	1.48
- Collect	1.16
- Bill to Third Number	1.16
<u>Person-to-Person</u>	3.32

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Telecom of Missouri, Inc. dba Birch Communications  
2300 Main Street, Suite 600  
Kansas City, MO 64108

CANCELLED  
July 30, 2010  
Missouri Public  
Service Commission  
JC-2010-0766

FILED  
Missouri Public  
Service Commission  
JC-2009-0794

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.2 Directory Assistance Service

## A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.79 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	<u>Rate</u>	
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$ .00	(R)
- Collect	.90	(I)
- Bill to Third Number	.90	(I)
<u>Semi-Automated DACC</u>		
- Sent-Paid	1.48	(I)
- Collect	1.16	(I)
- Bill to Third Number	1.16	(I)
<u>Person-to-Person</u>	3.32	(I)

Issued: October 19, 2007

Effective: October 29, 2007

CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JC-2009-0794

Christopher J. Bunce, Vice President, Legal, and General Counsel  
2300 Main Street, Suite 600  
Kansas City, MO 64108

FILED  
Missouri Public  
Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.2 Directory Assistance Service

## A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.68 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	<u>Rate</u>
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$ .30
- Collect	.75
- Bill to Third Number	.75
<u>Semi-Automated DACC</u>	
- Sent-Paid	.95
- Collect	.95
- Bill to Third Number	.95
<u>Person-to-Person</u>	2.15

Issued: January 24, 2005

Effective: February 4, 2005

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
October 29, 2007  
Missouri Public  
Service Commission

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Missouri Public  
Service Commission



## 4. SERVICES (continued)

Missouri Public

4.8 Directory Services (continued)

REC'D FEB 20 2004

## 4.8.2 Directory Assistance Service

Service Commission

## A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.63 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$ .30
- Collect	.75
- Bill to Third Number	.75
<u>Semi-Automated DACC</u>	
- Sent-Paid	.95
- Collect	.95
- Bill to Third Number	.95
<u>Person-to-Person</u>	2.15

CANCELLED

FEB 04 2005  
By 84RS85  
Public Service Commission  
MISSOURI

Issued: February 20, 2004

Effective: March 1, 2004

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Missouri Public  
Service Commission

FILED MAR 01 2004

## 4. SERVICES (continued)

Missouri Public  
Service Commission4.8 Directory Services (continued)

REC'D JUL 01 2003

## 4.8.2 Directory Assistance Service

## A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call.

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	Rate	
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$ .30	
- Collect	.75	
- Bill to Third Number	.75	(E)
<u>Semi-Automated DACC</u>		
- Sent-Paid	.95	
- Collect	.95	
- Bill to Third Number	.95	
<u>Person-to-Person</u>	2.15	

**CANCELLED**  
MAR 01 2004  
By **742585**  
Public Service Commission  
MISSOURI

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Missouri Public  
Service Commission

FILED AUG 01 2003

## 4. SERVICES (continued)

Missouri Public  
Service Commission

REC'D FEB 28 2003

4.8 Directory Services (continued)

## 4.8.2 Directory Assistance Service

## A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call. (D)

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	Rate	
<u>Fully-Automated DACC</u>		
- Sent-Paid Non-Coin	\$ .30	(D)
- Collect	.75	
- Bill to Third Number	.95	(N)
<u>Semi-Automated DACC</u>		
- Sent-Paid	.95	(D)
- Collect	.95	
- Bill to Third Number	.95	
<u>Person-to-Person</u>	2.15	

CANCELLED

AUG 01 2003  
By Lahn RS85  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

FILED MAR 31 2003

4. SERVICES (continued)

Missouri Public  
Service Commission

4.8 Directory Services (continued)

REC'D FEB 04 2003

4.8.2 Directory Assistance Service

A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, or Travel Card will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$1.20 for each listing request, subsequent to the initial request, on the same call. (I)

4.8.3 Directory Assistance Call Completion

1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	\$ .30
- Travel Card	.75
- Collect	.75
	.75
<u>Semi-Automated DACC</u>	
- Sent-Paid	.95
- Travel Card	.95
- Collect	.95
- Bill to Third Number	.95
<u>Person-to-Person</u>	2.15

CANCELLED

MAR 31 2003  
5488 85  
Public Service Commission  
MISSOURI

Issued: February 3, 2003

Effective: February 15, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Missouri Public  
Service Commission

FILED FEB 15 2003

## 4. SERVICES (continued)

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4.8 Directory Services (continued)

DEC 07 2000

## 4.8.2 Directory Assistance Service

## A. Rates

MISSOURI  
Public Service Commission

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.51 per listing request. This charge is applicable for each listing requested on the call. (I)
2. Directory Assistance Service Charges billed to a third number; or a special billing number, or Travel Card will be billed \$1.04 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.51 for each listing request, subsequent to the initial request, on the same call. (T)(I)

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

## Directory Assistance Call Completion

## Rate

Fully-Automated DACC

- Sent-Paid Non-Coin	.30	
- Travel Card	.35	(N)
- Collect	.75	(I)
- Bill to Third Number	.75	(I)

Semi-Automated DACC

- Sent-Paid	.95	(I)
- Travel Card	.70	(N)
- Collect	.95	(I)
- Bill to Third Number	.95	(I)

Person-to-Person

2.15

(I)

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FEB 15 2003

By 444 RS 85  
Public Service Commission  
MISSOURI

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(D)

JAN 15 2001

MISSOURI  
Public Service Commission

Issued: December 8, 2000

Effective: January 15, 2001

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.2 Directory Assistance Service

## A. Rates

- (1) 1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.48 per listing request. This charge is applicable for each listing requested on the call.
- (1) 2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$.97 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.48 for each listing request, subsequent to the initial request, on the same call.

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

## Directory Assistance Call Completion

Rate

Fully-Automated DACC

- Sent-Paid Non-Coin

.30

- Collect

(1)

- Bill to Third Number

(2)

Semi-Automated DACC

- Sent-Paid

(3)

- Collect

(1)

- Bill to Third Number

(2)

Person-to-Person

(4)

WRITTEN NOTICE OF RATE INCREASE  
AND ITS EFFECTIVE DATE FILED ON

8/17/99

(DATE)

PURSUANT TO SECTION 392.500 (2)  
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

8/31/99

CANCELLED

JAN 15 2001

By 31d R585  
Public Service Commission  
MISSOURI

See Sheet No. 86 for footnotes.

Issued: August 20, 1999

Effective: August 31, 1999

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Birch Telecom of Missouri, Inc.

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(D)  
(D)

## 4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(T)

## 4.8.2 Directory Assistance Service

## A. Rates

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

(T)

## 4.8.3 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	.30
- Collect	(1)
- Bill to Third Number	(2)
<u>Semi-Automated DACC</u>	
- Sent-Paid	(3)
- Collect	(1)
- Bill to Third Number	(2)
<u>Person-to-Person</u>	(4)

CANCELLED

AUG 31 1999  
274 RS N085  
Public Service Commission  
MISSOURI

See Sheet No. 86 for footnotes.

FILED

Issued: August 14, 1998

Effective: September 14, 1998  
SEP 14 1998David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105MISSOURI  
Public Service Commission

Tariff Reference  
SWBT PSC Mo. No. 35 \$6

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## 4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

## 4.6.10 Directory Assistance Service

## A. Rates

MISSOURI  
Public Service Commission

1. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
2. Directory Assistance Service Charges billed to a third number; or a special billing number, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

## 4.6.11 Directory Assistance Call Completion

## 1. Rates

Directory Assistance Call Completion	Rate
<u>Fully-Automated DACC</u>	
- Sent-Paid Non-Coin	.30
- Collect	(1)
- Bill to Third Number	(2)
<u>Semi-Automated DACC</u>	
- Sent-Paid	(3)
- Collect	(1)
- Bill to Third Number	(2)
<u>Person-to-Person</u>	(4)

CANCELLED

SEP 14 1998

By *LSR/SA85*  
Public Service Commission  
MISSOURI

See Sheet No. 86 for footnotes.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97 - 372  
MISSOURI  
Public Service Commission



Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

(D)

(D)

Issued: December 8, 2000

Effective: January 15, 2001

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

Birch Telecom of Missouri, Inc.  
David E. Scott, President  
2020 Baltimore Avenue  
Kansas City, MO 64108

**FILED**  
**MO PSC**

(D)  
(D)

4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(T)

4.8.3 Directory Assistance Call Completion (continued)

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AUG 14 1998

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Footnotes

- (1) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in Section 4.1 or 4.6 of this Tariff.
- (2) Apply the appropriate Station-to-Station Bill to Third Number Operator Assistance service charge located in Section 4.1 or 4.6 of this Tariff.
- (3) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in Section 4.1 or 4.6 of this Tariff.
- (4) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the located in Section 4.1 or 4.6 of this Tariff.

CANCELLED

JAN 15 2001  
By 2nd R 5 86  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Effective: September 14, 1998  
SEP 14 1998

MISSOURI  
Public Service Commission

Tariff Reference  
SWBT PSC Mo. No. 3586  
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## 4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

## 4.6.11 Directory Assistance Call Completion (continued)

**MISSOURI**  
**Public Service Commission**

Footnotes

- (1) Apply the appropriate Station-to-Station Collect Operator Assistance service charge located in Section 4.1 or 4.4 of this Tariff.
- (2) Apply the appropriate Station-to-Station Bill to Third Number Operator Assistance service charge located in Section 4.1 or 4.4 of this Tariff.
- (3) Apply the appropriate Station-to-Station Sent-Paid Operator Assistance service charge located in Section 4.1 or 4.4 of this Tariff.
- (4) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the located in Section 4.1 or 4.4 of this Tariff.

**CANCELLED**  
**SEP 14 1998**  
By *RS #86*  
**Public Service Commission**  
**MISSOURI**

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

**FILED**  
**FEB 20 1998**  
**97-372**  
**MISSOURI**  
**Public Service Commission**

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.4 Call Completion Optional Plan (1) (N)

The Call Completion Optional Plan allows local callers requesting the telephone number of a customer subscribing to the Plan to be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. The monthly rate will apply whether or not calls are completed.

## A. Rates

<u>Description</u>	(D)	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	(D)	\$50.00	\$.05
Option B	(D)	10.00	.30

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

**FILED**  
**MO PSC**

Birch Telecom of Missouri, Inc.

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(D)  
(D)

## 4. SERVICES (continued)

(T)

4.8 Directory Services (continued)

(T)

## 4.8.4 Call Completion Optional Plan

The Call Completion Optional Plan allows local callers requesting the telephone number of a customer subscribing to the Plan to be advised that the call can be completed at no additional call completion charge to the caller. The call completion charges will be paid by the customer that is being called. The monthly rate will apply whether or not calls are completed.

## A. Rates

<u>Description</u>	(D)	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	(D)	\$50.00	\$.05
Option B	(D)	10.00	.30

CANCELLED

DEC 09 2004

By *Ind RS 87*  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

SEP 14 1998

David E. Scott, President  
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Kansas City, MO 64105

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Public Service Commission

Tariff Reference  
SWBT PSC Mo. No. 3  
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## 4. SERVICES (continued)

4.6 Directory Services (continued)

JAN 21 1998

## 4.6.12 AutoConnect

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## A. Rates

<u>Description</u>	<u>USOC</u>	<u>Monthly Rate</u>	<u>Per Call Charge</u>
Option A	DC5RC	\$50.00	\$.05
Option B	DC5R2	10.00	.30

**CANCELLED**

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By *LSR#87*  
Public Service Commission  
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**FILED**

Issued: January 21, 1998

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David E. Scott, President  
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9 - 37 2  
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Public Service Commission

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$3.99 (I)
Alternately Billed Requests	\$3.99 (I)

Issued: November 7, 2017

Effective: November 17, 2017

Gordon P. Williams, Jr. – Senior Vice President & General Counsel  
Birch Telecom of Missouri, Inc. d/b/a Birch Communications  
2323 Grand Blvd., Suite 925  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

FILED  
Missouri Public  
Service Commission  
JC-2018-0058

4. SERVICES (continued)

4.8 Directory Services (continued)

4.8.5 National Directory Assistance

A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.57	(I)
Alternately Billed Requests	1.69	(I)

Issued: May 6, 2009

Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
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CANCELLED  
November 17, 2017  
Missouri Public  
Service Commission  
JC-2018-0058

FILED  
Missouri Public  
Service Commission  
JC-2009-0794



## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.5 National Directory Assistance

## A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

## B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

## C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.50	(1)
Alternately Billed Requests	1.10	

Issued: October 19, 2007

Effective: October 29, 2007

CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JC-2009-0794

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FILED  
Missouri Public  
Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.5 National Directory Assistance

## A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA.

## B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA.

There are no exemptions from billing for requests for NDA.

## C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.18	(I)
Alternately Billed Requests	1.10	

Issued: February 20, 2004

Effective: March 1, 2004

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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October 29, 2007  
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## 4. SERVICES (continued)

REC'D - EB 28 2003

4.8 Directory Services (continued)

## 4.8.5 National Directory Assistance

(T)

## A. Service Description

National Directory Assistance (NDA) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff. (T)

Callers access NDA by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NDA. (T)

## B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NDA rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NDA. (T)

There are no exemptions from billing for requests for NDA. (T)

## C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.10
Alternately Billed Requests	1.10

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FILED MAR 31 2003

Missouri Public  
Service Commission

REC'D FEB 04 2003

## 4. SERVICES (continued)

4.8 Directory Services (continued)

## 4.8.5 National Listing Service

## A. Service Description

National Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NLS by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NLS.

## B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NLS rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NLS.

There are no exemptions from billing for requests for NLS.

## C. Rates

Charge Per Listing Request

Sent Paid Request	\$1.10	(1)
Alternately Billed Requests	1.10	

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Issued: February 3, 2003

Effective: February 15, 2003

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Missouri Public  
Service Commission

FILED FEB 15 2003

(N)

## 4. SERVICES (continued)

Missouri Public  
Service Commission4.8 Directory Services (continued)

REC'D JAN 29 1999

## 4.8.5 National Listing Service

## A. Service Description

National Listing Service (NLS) is a service whereby customers may request listing information for areas outside their LATA or home NPA. Requests for listings that are intraLATA or within the customers home NPA are billed under the current Directory Assistance plan as described in Section 4.8.2 of the Local Exchange Tariff.

Callers access NLS by dialing 1+411 or 0+411. Only calls made for listings outside the customers' local directory assistance scope as defined above will be eligible for NLS.

## B. Regulations

The regulations and rates set forth below apply to all calls from customers who request assistance in determining telephone number information of national subscribers as defined in 4.8.5. above.

The customer will be charged for each listing request made during the call. The NLS rate applies per listing request whether or not a number is provided including requests for numbers which are non-published, non-listed or not found. There are no allowances associated with NLS.

There are no exemptions from billing for requests for NLS.

## C. Rates

Charge Per Listing Request

Sent Paid Request	\$0.95
Alternately Billed Requests	1.10

(N)

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FEB 15 2003

By 3rd RS 88  
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MissouriMissouri Public  
Service Commission

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Birch Telecom of Missouri, Inc.

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MAR 01 1999  
By *2nd RS #88*  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998

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SEP 14 1998

MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

Original Sheet No. 88

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Tariff Reference

SWBT PSC Mo.-No. 35 §13  
JAN 21 1998

## 4. SERVICES (continued)

4.7 Miscellaneous Services

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing Miscellaneous Services as set forth in the Southwestern Bell Telephone Company Tariff, PSC. Mo. No. 35 §13 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Miscellaneous Services to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**MISSOURI  
Public Service Commission****CANCELLED**

SEP 14 1998

By *[Signature]*  
Public Service Commission  
MISSOURI**FILED**

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
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FEB 20 1998

97 - 372

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Public Service Commission**

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services

## 4.9.1 Remote Call Forwarding (5)

## A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	
Remote Call Forwarding service, first access path	\$24.80	\$14.50	(I)
Additional access paths, each	24.80	14.50	(I)

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	
Remote Call Forwarding service, first access path	\$24.80	\$14.50	(I)
Additional access paths, each	24.80	14.50	(I)

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
  - a. Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
  - b. Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

Issued: March 4, 2014

Effective: April 3, 2014

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CANCELLED  
 May 10, 2018  
 Missouri Public  
 Service Commission  
 TN-2018-0284; YC-2018-0132

Filed  
 Missouri Public  
 Service Commission  
 JC-2014-0348



## 4. SERVICES (continued)

4.9 Miscellaneous Services

## 4.9.1 Remote Call Forwarding (5) (N)

## A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
Remote Call Forwarding service, first access path	\$24.50	\$14.50
Additional access paths, each	24.50	14.50

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
Remote Call Forwarding service, first access path	\$24.50	\$14.50
Additional access paths, each	24.50	14.50

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
  - a. Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
  - b. Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

Issued: November 8, 2004

Effective: December 9, 2004

CANCELLED  
April 03, 2014  
Missouri Public  
Service Commission  
JC-2014-0348

G. Michael Cassity, President  
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2020 Baltimore Avenue  
Kansas City, MO 64108

**Filed**  
**MO PSC**

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services

## 4.9.1 Remote Call Forwarding

## A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	(D)
Remote Call Forwarding service, first access path	\$24.50 (I)	\$14.50	(D)
Additional access paths, each	24.50 (I)	14.50	(D)

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)	(D)
Remote Call Forwarding service, first access path	\$24.50 (I)	\$14.50	(D)
Additional access paths, each	24.50 (I)	14.50	(D)

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
  - Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

Issued: July 1, 2003

Effective: August 1, 2003

David E. Scott, President  
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Kansas City, MO 64105

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Service Commission

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## 4. SERVICES (continued)

(T)

4.9 Miscellaneous Services

(T)

## 4.9.1 Remote Call Forwarding

## A. Rates and Charges

1. The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and</u>
		<u>Rate</u>	<u>Rate</u>	<u>Equipment Charge</u>
		<u>Segment I</u>	<u>Segment II</u>	(1)(2)(3)(4)
Remote Call Forwarding service, first access path		\$17.50	\$15.75	\$14.50
Additional access paths, each		\$17.50	15.75	14.50

2. The following charges are for the Remote Call Forwarding feature on local exchange calls only and are in addition to the applicable local message unit charges.

(N)

	(D)	<u>Monthly Rate</u>		<u>Service and</u>
		<u>Rate</u>	<u>Rate</u>	<u>Equipment Charge</u>
		<u>Segment I</u>	<u>Segment II</u>	(1)(2)(3)(4)
Remote Call Forwarding service, first access path		\$17.50	\$15.75	\$14.50
Additional access paths, each		\$17.50	15.75	14.50

3. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:
- Between the originating station and call-forwarding location. The charge for this portion of a remotely forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved.
  - Between the call-forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable local message unit charge specified in the Local Exchange section and customer-dialed station-to-station charges or interstate and intrastate charges specified in the Long Distance Message Telecommunications Service or Wide Area Telecommunications Service sections. The aforementioned charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

See footnotes on Sheet No. 89.01

Issued: August 14, 1998

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

## 4.7.1 TeleBranch Service

JAN 21 1998

## A. Rates and Charges

MISSOURI  
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1. The following charges are for the TeleBranch feature only and are in addition to applicable charges for service and equipment with which it is used.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
TeleBranch service, first access path	RCF	\$15.75	\$14.50
Additional access paths, each	RCA	15.75	14.50

2. The following charges are for the TeleBranch feature on local exchange calls only and are in addition to the applicable local message unit charges.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u> (1)(2)(3)(4)
TeleBranch service, first access path	RCF	\$15.75	\$14.50
Additional access paths, each	RCA	15.75	14.50

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SEP 14 1998

By *LS-RS #89*  
Public Service Commission  
MISSOURI

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.

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Issued: January 21, 1998

Effective: February 20, 1998

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97-392  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

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4. SERVICES (continued)4.9 Miscellaneous Services (continued)

## 4.9.1 Remote Call Forwarding (5) (continued) (N)

## A. Rates and Charges (continued)

## 4. Directory Listings

One listing without charge covering the exchange in which the call-forwarding central office is located is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings section of this Tariff.

Footnotes for Remote Call Forwarding

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.
- (5) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
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2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

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## 4. SERVICES (continued)

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4.9 Miscellaneous Services (continued)

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## 4.9.1 Remote Call Forwarding (continued)

## A. Rates and Charges (continued)

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## 4. Directory Listings

One listing without charge covering the exchange in which the call-forwarding central office is located is provided. Additional directory listings may be obtained under tariff rates. See Directory Listings section of this Tariff.

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By *LSRS 89.01*  
Public Service Commission  
MISSOURI

(M)

Footnotes for Remote Call Forwarding

- (1) The Service and Equipment charge(s) will not apply on outside moves of customer's other service if there is no telephone number change.
- (2) To change the number at the call-forwarding location, a nonrecurring charge of \$14.50 is applicable.
- (3) To change the number to which calls are forwarded at the request of the customer, a nonrecurring charge of \$14.50 is applicable.
- (4) To change both numbers as in (2) and (3), above, at the same time, a nonrecurring charge of \$14.50 is applicable.

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Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.2 Toll Restriction

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	Monthly Rates			Service and Equipment Charge
	Rate <u>Segment I</u>	Rate <u>Segment II</u>	Installation <u>Charge</u>	
Toll Restriction, per Residence line equipped	\$ 3.00	\$ 2.70	\$2.75	\$4.75
Toll Restriction, per Business line equipped	20.00	18.00	2.75	5.50

## 4.9.3 900/976 Call Restriction (T)

## A. Charges

The following charges applies in addition to the established rates and charges for the services with which this feature is associated. (T)

	Nonrecurring <u>Charge</u>	
900/976 Call Restriction		(T)
-Establishment of Service	No Charge	(T)(I)
-Subsequent Order	\$10.00	(T)(R)

(D)

Issued: December 5, 2003

Effective: January 8, 2004

CANCELLED  
May 10, 2018  
Missouri Public  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.2 Toll Restriction

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	(D)	<u>Monthly Rates</u>		<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
		<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Toll Restriction, per Residence line equipped		\$ 3.00	\$ 2.70	\$2.75	\$4.75
Toll Restriction, per Business line equipped		20.00	18.00	2.75	5.50

## 4.9.3 900 Call Restriction

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	(D)	<u>Nonrecurring Charge</u>
900 Call Restriction Single Payment Option Residence Business(1)		No Charge \$18.25

CANCELLED

JAN 08 2004  
By *2nd RS 90*  
Public Service Commission  
MISSOURI

(1) Nonrecurring charges will be waived for business customers for a period of 60 days following the establishment of service with the Company.

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

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Public Service Commission



Tariff Reference  
SWBT PSC Mo.-No. 35 §13

## 4. SERVICES (continued)

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4.7 Miscellaneous Services (continued)

JAN 21 1998

## 4.7.2 Toll Restriction

## A. Rates and Charges

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The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Toll Restriction, per Residence line equipped	DH2	\$ 2.70	\$2.75	\$4.75
Toll Restriction, per Business line equipped	DH2	18.00	2.75	5.50

## 4.7.3 900 Call Restriction

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

	<u>USOC</u>	<u>Nonrecurring Charge</u>
900 Call Restriction Single Payment Option	CREXX	
Residence		No Charge
Business(1)		\$18.25

CANCELLED

SEP 14 1998  
By *ISFRS#90*  
Public Service Commission  
MISSOURI

- (1) Nonrecurring charges will be waived for business customers for a period of 60 days following the establishment of service with the Company.

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.4 Direct Inward Dialing (DID) Service (5) (T)

## A. Description

DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group.

Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month. This will be applicable to all customers of this service.

See Sheet No. 92 for Footnotes.

(T)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108**FILED**  
**Missouri Public**  
**Service Commission**CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.4 Direct Inward Dialing (DID) Service

## A. Description

DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group.

Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month. This will be applicable to all customers of this service.

(D)  
(D)(N)  
|  
(N)

Issued: October 18, 2002

Effective: ~~October 28, 2002~~

CANCELLED  
August 8, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Effective: November 21, 2002

**FILED**  
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## 4. SERVICES (continued)

**RECEIVED**4.9 Miscellaneous Services (continued)

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## 4.9.4 Direct Inward Dialing (DID) Service

(N)

## A. Description

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(M)

DID Service permits incoming calls to a PBX or other customer premise equipment from the network to reach a specific station line number without the assistance of an attendant. DID Service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID Service subject to the appropriate Company intra and interexchange rates. This service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment. The service must be provided on all trunks in an arranged group. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups. Facilities and operational characteristics of interface signals between Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

DID numbers are provided in blocks of 10 or 100 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block or to provide DID numbers arranged in a consecutive manner.

One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be provided as specified in Section 4.8 of this tariff.

(N)

(M)

**CANCELLED****FILED**

NOV 21 2002

MAY 08 2000

3rd RS 91  
Public Service Commission  
MISSOURI

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Issued: April 7, 2000

Effective: May 8, 2000

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Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.4 DID/AIOD Service

## A. Rates

	<u>Monthly Rate</u>		<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:				
First 100 Direct Inward Dialing numbers assigned	\$23.50	\$21.15	\$165.00(1)	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers	23.50	21.15	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned	5.00	4.50	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers	5.00	4.50	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (2)	---	---	10.00	5.50

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MAY 08 2000

By *2nd RS 91*  
Public Service Commission  
MISSOURI

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
 (2) Offered subject to the availability of facilities.

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 1004 Baltimore Ave., Suite 900  
 Kansas City, MO 64105

SEP 14 1998

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Tariff Reference  
SWBT PSC Mo.-No. 35 §13.7

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

## 4.7.4 DID/AIOD Service

JAN 21 1998

## A. Rates

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:				
First 100 Direct Inward Dialing numbers assigned	NEB	\$21.15	\$165.00(1)	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers	NEC	21.15	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned	NDZ	4.50	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers	NDA	4.50	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (2)	REAHZ	--	10.00	5.50

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SEP 14 1998  
By *[Signature]*  
Public Service Commission  
MISSOURI

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.  
(2) Offered subject to the availability of facilities.

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Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.4 Direct Inward Dialing (DID) Service (continued)

## B. Rates and Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	<u>Monthly Rate</u>	<u>Non recurring Charge</u>
Direct Inward Dialing Service Groups of Working Numbers(1)		
First Block of 10 DID Numbers	\$ 4.00 (3)	\$130.00
Additional Block of 10 DID Numbers	4.00	10.00
First Block of 100 DID Numbers	20.00 (3)	130.00
Additional Block of 100 DID Numbers	20.00	130.00
One Way Inward Trunk Termination in Central Office		
Multi-frequency (MF) pulsing option	(2)	---
Dual Tone Multi-frequency (DTMF) pulsing option	(2)	150.00
Dual Pulse pulsing option	(2)	---
Service Change Charge		25.00
DID Trunk Service Charge		\$70.00
Complex Service Change		\$25.00
Custom work order		(4)
Expedited service charge		\$25.00
Invoice change		\$10.00
Transfer of service		\$10.00
Telephone number search, 1 <sup>st</sup> 20 free		\$15.00

- (1) When multiple number blocks are ordered on single order, one installation charge will apply.
- (2) See Section 4.5 for DID Trunk rates.
- (3) Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month
- (4) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and /or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.
- (5) Effective August 8, 2008 this product is no longer available for new service. (T)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

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Missouri Public  
Service Commission

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.4 Direct Inward Dialing (DID) Service (continued)

## B. Rates and Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	<u>Monthly Rate</u>	<u>Non recurring Charge</u>	
Direct Inward Dialing Service Groups of Working Numbers(1)			
First Block of 10 DID Numbers	\$ 4.00 (3)	\$130.00	
Additional Block of 10 DID Numbers	4.00	10.00	
First Block of 100 DID Numbers	20.00 (3)	130.00	
Additional Block of 100 DID Numbers	20.00	130.00	
One Way Inward Trunk Termination in Central Office			
Multi-frequency (MF) pulsing option	(2)	---	
Dual Tone Multi-frequency (DTMF) pulsing option	(2)	150.00	
Dual Pulse pulsing option	(2)	---	
Service Change Charge		25.00	
DID Trunk Service Charge		\$70.00	(N)
Complex Service Change		\$25.00	
Custom work order		(4)	
Expedited service charge		\$25.00	
Invoice change		\$10.00	
Transfer of service		\$10.00	
Telephone number search, 1 <sup>st</sup> 20 free		\$15.00	(N)

(1) When multiple number blocks are ordered on single order, one installation charge will apply.

(2) See Section 4.5 for DID Trunk rates.

(3) Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month

(4) Custom work is that of a non-routine nature, involving construction, removal, repair, rearrangement or other activities, required to establish and/or maintain local service required of the Company by the Customer. Customer must agree to the charges provided by the Company prior to the work beginning.

(T)  
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Issued: December 20, 2002

Effective: January 23, 2003

CANCELLED  
August 8, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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MO PSC



## 4. SERVICES (continued)

**Missouri Public**4.9 Miscellaneous Services (continued)**REC'D OCT 18 2002**

## 4.9.4 Direct Inward Dialing (DID) Service (continued)

**Service Commission**

## B. Rates and Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Direct Inward Dialing Service Groups of Working Numbers(1)			
First Block of 10 DID Numbers	\$ 4.00 (3)	\$130.00	(R), (I)
Additional Block of 10 DID Numbers	4.00	10.00	(R), (R)
First Block of 100 DID Numbers	20.00 (3)	130.00	(R), (I)
Additional Block of 100 DID Numbers	20.00	130.00	(R), (I)
One Way Inward Trunk Termination in Central Office			
Multi-frequency (MF) pulsing option	(2)	---	
Dual Tone Multi-frequency (DTMF) pulsing option	(2)	150.00	(I)
Dual Pulse pulsing option	(2)	---	
Service Change Charge		25.00	(N)

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JAN 29 2003  
By *SWR* 542  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission****FILED NOV 21 2002**

- (1) When multiple number blocks are ordered on single order, one installation charge will apply.  
 (2) See Section 4.5 for DID Trunk rates.  
 (3) Customer's first block of 10 numbers will be provided at no charge. Where a Customer's first block of numbers consists of 100, a credit equivalent to the monthly rate for the first block of 10 numbers will be applied to Customer's account every month

(N)  
(N)  
(N)

Issued: October 18, 2002

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, MO 64108

Effective: October 28, 2002

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Birch Telecom of Missouri, Inc.

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## 4. SERVICES (continued)

JUL 28 2000

4.9 Miscellaneous Services (continued)

## 4.9.4 Direct Inward Dialing (DID) Service (continued)

**MISSOURI  
Public Service Commission**

## B. Rates and Charges

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

	<u>Monthly Rate</u>	<u>Installation Charge</u>	
Direct Inward Dialing Service Groups of Working Numbers(1)			
First Block of 10 DID Numbers	\$ 5.00	\$30.00	
Additional Block of 10 DID Numbers	5.00	30.00	(T)
First Block of 100 DID Numbers	30.00	30.00	
Additional Block of 100 DID Numbers	30.00	30.00	
One Way Inward Trunk Termination in Central Office			(T)
Multi-frequency (MF) pulsing option	(2)	---	(R)
Dual Tone Multi-frequency (DTMF) pulsing option	(2)	---	(R)
Dual Pulse pulsing option	(2)	---	(R)

**CANCELLED**

NOV 21 2002

4th RS 92  
Public Service Commission  
MISSOURI**FILED**

AUG 28 2000

- (1) When multiple number blocks are ordered on single order, one installation charge will apply.  
(2) See Section 4.5 for DID Trunk rates.

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Issued: July 28, 2000

Effective: August 28, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

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## 4.9.4 Direct Inward Dialing (DID) Service (continued)

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(M)

## B. Rates and Charges

(N)

(N)

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

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	<u>Monthly Rate</u>	<u>Installation Charge</u>
Direct Inward Dialing Service Groups of Working Numbers(1)		
First Block of 10 DID Numbers	\$ 5.00	\$30.00
Additional Block or 10 DID Numbers	5.00	30.00
First Block of 100 DID Numbers	30.00	30.00
Additional Block of 100 DID Numbers	30.00	30.00
One Way Inward Trunk Termination in Central Office (2)		
Multi-frequency (MF) pulsing option	30.00	---
Dual Tone Multi-frequency (DTMF) pulsing option	30.00	---
Dual Pulse pulsing option	30.00	---

**CANCELLED**

AUG 28 2000

By *3/RS/92*  
Public Service Commission  
MISSOURI**FILED**

MAY 08 2000

**MISSOURI  
Public Service Commission**

(T)

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- (1) When multiple number blocks are ordered on single order, one installation charge will apply.  
 (2) In addition to the rates and charges for the DID trunk termination, rates and charges for PBX trunks as specified in Section 4.5 of this tariff apply.

Issued: April 7, 2000

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.4 DID/AIOD Service (continued)

## A. Rates (continued)

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	<u>Monthly Rate</u>		<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>		
Direct Inward Dialing Service to Customer Premises-Located Switching Systems (continued):				
Direct Inward Dialing Trunk Termination:				
- With Dial Pulse (DP) signaling per trunk	\$47.10	\$42.39	\$15.75	\$5.50
- With Multi-frequency (MF) signaling per trunk	47.10	42.39	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) signaling per trunk	47.10	42.39	138.00	5.50

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MAY 08 2000

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SEP 14 1998David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105MISSOURI  
Public Service Commission

Tariff Reference  
SWBT PSC Mo.-No. 35 §13.7

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

## 4.7.4 DID/AIOD Service (continued)

JAN 21 1998

## A. Rates (continued)

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equipment Charge</u>
Direct Inward Dialing Service to Customer Premises-Located Switching Systems (continued):				
Direct Inward Dialing Trunk Termination:				
- With Dial Pulse (DP) signaling per trunk	NDT	\$42.39	\$15.75	\$5.50
- With Multi-frequency (MF) signaling per trunk	NTP	42.39	15.75	5.50
- With Dual Tone Multi- frequency (DTMF) signaling per trunk	NMD	42.39	138.00	5.50

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SEP 14 1998  
By *(Signature)*  
Public Service Commission  
MISSOURI

FILED

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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Birch Telecom of Missouri, Inc.

4. SERVICES (continued)

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Effective: May 8, 2000

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May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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## 4. SERVICES (continued)

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4.9 Miscellaneous Services (continued)

## 4.9.4 DID/AIOD Service (continued)

## A. Rates (continued)

	Monthly Rate		Complex Installation/ Move Charge	Service and Equipment Charge
	Rate Segment I	Rate Segment II		
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:				
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (1)	\$345.75	\$311.18	\$262.50	\$5.50
Automatic Identified Outward Dialing Service for the 11 <sup>th</sup> through the 50 <sup>th</sup> trunk or Network Access Line in a group, per trunk or Network Access Line	27.15	24.44	26.25	5.50
Automatic Identified Outward Dialing Service for the 51 <sup>st</sup> trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line	27.15	24.44	26.25	5.50

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Public Service Commission  
MISSOURI

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105MISSOURI  
Public Service Commission

Tariff Reference  
SWBT PSC Mo.-No. 35 §13.7

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

## 4.7.4 DID/AIOD Service (continued)

JAN 21 1998

## A. Rates (continued)

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	<u>USOC</u>	<u>Monthly Rate</u>	<u>Complex Installation/ Move Charge</u>	<u>Service and Equipment Charge</u>
Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:				
Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (1)	NDK	\$311.18	\$262.50	\$5.50
Automatic Identified Outward Dialing Service for the 11 <sup>th</sup> through the 50 <sup>th</sup> trunk or Network Access Line in a group, per trunk or Network Access Line	NDL	24.44	26.25	5.50
Automatic Identified Outward Dialing Service for the 51 <sup>st</sup> trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line	NDM	24.44	26.25	5.50

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Issued: January 21, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
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MISSOURI  
Public Service Commission



Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.5 Night Number Terminal Arrangement (1) (N)

## A. Rates

	<u>Monthly Rate</u>		<u>Service and Equipment Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Night Number Terminal Arrangement Terminals, each	\$3.55	\$3.20	\$5.50

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

Issued: November 8, 2004

Effective: December 9, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132**FILED**  
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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.5 Night Number Terminal Arrangement

## A. Rates

	<u>Monthly Rate</u>		<u>Service and</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	<u>Equipment</u>
			<u>Charge</u>
Night Number Terminal Arrangement			
Terminals, each	\$3.55	\$3.20	\$5.50

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

SEP 14 1998

MISSOURI  
Public Service Commission

## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

## 4.7.5 Night Number Terminal Arrangement

## A. Rates

	<u>Monthly Rate</u>	<u>Service and Equipment Charge</u>
Night Number Terminal Arrangement Terminals, each (NCB)	\$3.20	\$5.50

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SWBT PSC Mo.-No. 35 §13.18

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Effective: February 20, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.6. Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply, per line, for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Residence</u>	<u>Business</u>	
Per occasion first line	\$20.00	\$19.00	(T)(I)
Per occasion additional line	\$20.00	\$12.00	(T)(N)(I)

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.6. Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply, per line, for restoring service (T) after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.25	\$15.75

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

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David E. Scott, President  
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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.6. Restoration of Suspended Service

- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.25	\$15.75

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

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Tariff Reference  
SWBT PSC Mo. No. 35-16

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

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## 4.7.6. Restoration of Suspended Service

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- A. The following Service and Equipment Charge will apply for restoring service after its temporary suspension by the Company, as covered in the Rules and Regulations of this Tariff.

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	<u>Residence</u>	<u>Business</u>
Service and Equipment Charge	\$15.25	\$15.75

In addition to the Service and Equipment Charge, the customer will be required to pay all charges due, including the charges for the period of denial.

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Kansas City, MO 64106

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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.7 Customer Alerting Enablement (2) (N)

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges with which this service is associated.

	Service and Equipment <u>Charge</u> (1)
Customer Alerting Enablement	
Residence	\$ 7.75
Business	\$14.50

(1) Only one Service and Equipment Charge applies when ordered at the same time as Multi-Distinctive Ringing, Call Control Options or a Custom Calling Service.

(2) Effective December 9, 2004 this service is no longer available for new subscribers. (N)

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G. Michael Cassity, President  
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Kansas City, MO 64108

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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.7 Customer Alerting Enablement

## A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges with which this service is associated.

	(D)	Service and Equipment Charge (1)
Customer Alerting Enablement		
Residence		\$ 7.75
Business		\$14.50

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- (1) Only one Service and Equipment Charge applies when ordered at the same time as Multi-Distinctive Ringing, Call Control Options or a Custom Calling Service.

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## 44. SERVICES (continued)

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4.7 Miscellaneous Services (continued)

JAN 21 1998

## 4.7.7 Customer Alerting Enablement

## A. Rates and Charges

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The following rates and charges apply in addition to the established rates and charges with which this service is associated.

	<u>USOC</u>	Service and Equipment <u>Charge (1)</u>
Customer Alerting Enablement	AWS	
Residence		\$ 7.75
Business		\$14.50

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- (1) Only one Service and Equipment Charge applies when ordered at the same time as Personalized Ring, Call Control Options or a Custom Calling Service.

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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.8 Preferred Number Service (1) (N)

## A. Rates and Charges

1. The following rates are applicable to Preferred Number Service only:

	<u>Monthly Rates</u>		<u>Installation Charge</u>
	<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Service Only Preferred Number Service			
Without Unique Ring	\$3.95	\$3.56	\$7.75
With Unique Ring	4.95	4.46	7.75

(1) Effective December 9, 2004 this service is no longer available for new subscribers.

(N)

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Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108**FILED**  
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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.8 Preferred Number Service

## A. Rates and Charges

I. The following rates are applicable to Preferred Number Service only:

	(D)	<u>Monthly Rates</u>		<u>Installation Charge</u>
		<u>Rate Segment I</u>	<u>Rate Segment II</u>	
Residence Service Only Preferred Number Service				
Without Unique Ring		\$3.95	\$3.56	\$7.75
With Unique Ring		4.95	4.46	7.75

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

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## 4.7.8 Preferred Number Service

## A. Rates and Charges

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1. The following rates are applicable to Preferred Number Service only:

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Installation Charge</u>
Preferred Number Service			
Without Unique Ring	P6N	\$3.56	\$7.75
With Unique Ring	PWN	4.46	7.75

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MISSOURI  
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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.9 Intercept Referral Service

## A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID (1)			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

(T)

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after November 21, 2002.

(C)

(C)

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Effective: ~~October 28, 2002~~

CANCELLED  
May 10, 2018  
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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.9 Intercept Referral Service

## A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

Service	If the period of service requested by the customer is:		
	Up to 90 Days	91 - 180 Days	181 - 365 Days
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
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Kansas City, MO 64105

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Tariff Reference

SWBT PSC Mo.-No. 35 \$13.31

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## 4. SERVICES (continued)

4.7 Miscellaneous Services (continued)

JAN 21 1998

## 4.7.9 Intercept Referral Service

MISSOURI  
Public Service Commission

## A. Rates and Charges

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section.

If the period of service requested by the customer is:

<u>Service</u>	Up to	91 - 180	181 - 365
	<u>90 Days</u>	<u>Days</u>	<u>Days</u>
(a) Residence and Simple Business Customers			
I. Special Intercept Referral Service			
(i) Location Intercept Referral Service	\$48.00	\$96.00	\$144.00
(ii) Multiple Intercept Referral Service			
(1) Fully-Automated	66.00	132.00	198.00
(2) Operator-Handled	108.00	216.00	324.00
(iii) Name Intercept	48.00	96.00	144.00
(b) DID			
I. Basic Intercept Referral Service			
(i) Each number referred individually (per telephone number)	20.00	40.00	60.00
(ii) Block of sequential numbers referred to one message (per block)	110.00	220.00	330.00

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1000 Walnut Street, Suite 1220  
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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.9 Intercept Referral Service (continued)

## A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

<u>Service</u>	<u>If the period of service requested by the customer is:</u>		
	<u>Up to 90 Days</u>	<u>91 – 180 Days</u>	<u>181 – 365 Days</u>
(b) DID (1) (continued) (T)			
II. Special Intercept Referral Service			
(i) Location Intercept Referral Service			
(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00
III. Multiple Intercept Referral Service			
(i) Fully-Automated			
(1) Each number referred individually (per telephone number)	86.00	172.00	258.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00
(ii) Operator-Handled			
(1) Each number referred individually (per telephone number)	128.00	256.00	348.00

- (1) This service offering is not available to new customers, nor is additional service available to existing customers on or after November 21, 2002. (C)  
(C)

Issued: October 18, 2002

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CANCELLED  
May 10, 2018  
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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
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Effective: November 21, 2002

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## 4. SERVICES (continued)

4.9 Miscellaneous Services (continued)

## 4.9.9 Intercept Referral Service (continued)

## A. Rates and Charges (continued)

1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

If the period of service requested by the customer is:

Service

Up to  
90 Days

91 - 180  
Days

181 - 365  
Days

## (b) DID (continued)

## II. Special Intercept Referral Service

## (i) Location Intercept Referral Service

(1) Each number referred individually (per telephone number)	\$ 68.00	\$ 136.00	\$ 204.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

## III. Multiple Intercept Referral Service

## (i) Fully-Automated

(1) Each number referred individually (per telephone number)	86.00	172.00	258.00
(2) Block of sequential numbers referred to one message (per block)	500.00	1,000.00	1,500.00

## (ii) Operator-Handled

(1) Each number referred individually (per telephone number)	128.00	256.00	348.00
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by 2nd RS 99  
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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
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Kansas City, MO 64105

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SWBT PSC Mo.-No. 35 §13.31

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## 3. SERVICES (continued)

4.7 Miscellaneous Services (continued)

## 4.7.9 Intercept Referral Service (continued)

JAN 21 1998

## A. Rates and Charges (continued)

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1. The charges shown are nonrecurring. No other charges apply except for those charges listed in this section. (continued)

If the period of service requested by the  
customer is:

Service

Up to  
90 Days

91 - 180  
Days

181 - 365  
Days

## (b) DID (continued)

## II. Special Intercept Referral Service

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## (i) Location Intercept Referral Service

- (1) Each number referred individually (per telephone number)

\$ 68.00

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MISSOURI

\$ 136.00

\$ 204.00

- (2) Block of sequential numbers referred to one message (per block)

500.00

1,000.00

1,500.00

## III. Multiple Intercept Referral Service

## (i) Fully-Automated

- (1) Each number referred individually (per telephone number)

86.00

172.00

258.00

- (2) Block of sequential numbers referred to one message (per block)

500.00

1,000.00

1,500.00

## (ii) Operator-Handled

- (1) Each number referred individually (per telephone number)

128.00

256.00

348.00

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Issued: January 21, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
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