

UNITED TELEPHONE COMPANY
OF MISSOURI

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ACCESS SERVICE

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8. Billing and Collection Services (Cont'd)

SEP 17 1992

8.3 Billing Analysis Service (Cont'd)

MO. PUBLIC SERVICE COMM.

8.3.2 Undertaking of the Telephone Company (Cont'd)

(C) (Cont'd)

- (2) Collection of evidence is the gathering of information pertinent to the line, message, or party associated with the billing evasion activity specified by the authorized Security representative of the customer. Collection of evidence includes a written notification to the authorized Security representative of the customer of the results of such gathering efforts. The Telephone Company will determine the information provided in the written notification.
- (3) Subject to the agreement of the Telephone Company, a detection and documentation scan on an individual line will be provided when an authorized Security representative of the customer provides a written request for such a scan. Provision of a detection and documentation scan on an individual line is the continuous scan of a line for irregular signals and when an irregular signal is recognized, the collection by Telephone Company equipment of information to show an irregular signal and use of the line occurred. Any information collected during the continuous scan of a line will be considered the property of the Telephone Company. The Telephone Company will notify the customer of the results of the scan and will permit authorized Security representatives of the customer to review the results. The scan and any associated information will not be provided to any person or entity until the Telephone Company is requested to do so by subpoena or lawful demand. Any out of pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the customer.
- (4) Preparation of an affidavit and prosecutive summary is the written documentation of the evidence collected by the Telephone Company personnel who performed such activities.

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8.3.2 Undertaking of the Telephone Company (Cont'd)

(C) (Cont'd)

- (5) Preservation of evidence is the placement of the collected evidence in a secure location under the control of Telephone Company Security personnel for a period of up to two years. Such preservation of evidence will be continued beyond two years by the Telephone Company when requested by appropriate law enforcement agencies or the authorized Security representative of the customer.
- (6) Assistance to law enforcement is the accompanying of duly authorized law enforcement personnel to a location where billing evasion activities have been determined to exist in order to identify billing evasion activity devices or materials. The Telephone Company personnel will provide such assistance to law enforcement personnel only after law enforcement involvement has been arranged by the customer, or under services as set forth in (10) following. If such assistance is required at locations outside the operating territory of the Telephone Company involved, any out of pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the customer, except to the extent that such expenses are paid by the judicial system.
- (7) Provision of expert witness analysis is the review, study and other technical support activities provided by Telephone Company experts to analyze and/or document whether devices and materials associated with an investigation furnished by the authorized Security representative of the customer operate, perform or contain billing evasion activities. A written analysis report will be provided to the authorized Security representative of the customer. The expert will be selected by the Telephone Company.

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8. Billing and Collection Services (Cont'd)8.3 Billing Analysis Service (Cont'd)

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8.3.2 Undertaking of the Telephone Company (Cont'd)

(C) (Cont'd)

- (8) Provision of expert witness testimony is the preparation of testimony and the submission of such testimony in association with an investigation. A copy of the written testimony, if any, will be provided to the authorized Security representative of the customer. The expert witness will be selected by the Telephone Company. Any out of pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the customer.
- (9) Coordination of billing evasion investigative services between telephone companies is the referral of investigative information to other telephone company Security personnel, provision of billing evasion information to other telephone company Security personnel, the collection of information from other telephone company Security personnel, and the tracking, collecting and reporting of the results of such investigations to the authorized Security representative of the customer.
- (10) Coordination of billing evasion investigative activities of participating law enforcement agencies is the provision of billing evasion information to the law enforcement agencies, the collection of billing evasion information from the law enforcement agencies and the tracking, collecting and reporting of the results of such participation to the authorized Security representative of the customer. This coordination will be provided only upon receipt of written authorization from the authorized Security representative of the customer.
- (11) Review of customer billing evasion deterrence control programs and related activities is advice to and/or training of customer personnel on billing evasion deterrence and preventive controls and the development of billing evasion deterrence and preventive control programs for the customer.

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8.3 Billing Analysis Service (Cont'd)8.3.2 Undertaking of the Telephone Company (Cont'd)

(C) (Cont'd)

The Telephone Company will, at the request of the customer, provide investigation service on a premium time basis. When investigation service is provided on such a basis, premium time charges apply.

(D) Deterrence services will be provided at any location in the operating territory of the Telephone Company that Telephone Company Security personnel can safely and legally enter. Deterrence services will be provided, at the request of the authorized Security representative of the customer, by written or telephonic notice. A telephone notice received from the authorized Security representative of the customer, must be followed by written confirmation within one day. Deterrence services will be provided only after an investigation service has been provided by the Telephone Company and billing evasion activity is found to warrant such actions. Deterrence service includes the contacting and interviewing of parties identified by the Telephone Company as being involved in billing evasion activities, the recovery of devices and/or materials associated with billing evasion activities, service review for possible suspension of Telephone Company service, and publicity assistance for publicizing billing evasion activity deterrence.

(1) Contacting and interviewing of parties is the written or verbal notification to, or a face-to-face discussion with, a party or parties by Telephone Company Security personnel in order to deter further billing evasion activities. Contacting and interviewing is provided at locations identified by law enforcement agencies, the customer or the Telephone Company.

(2) Recovery of devices or materials is the attempt by Telephone Company Security personnel to recover devices or materials which are used in association with Telephone Company facilities in billing evasion activities. Such recovery is provided at ~~locations~~ **FILED** identified by the Telephone Company, law enforcement agencies or the customer.

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8.3 Billing Analysis Service (Cont'd)

8.3.2 Undertaking of the Telephone Company (Cont'd)

(D) (Cont'd)

(3) Service Review for possible suspension of Telephone Company service is the request for authority to suspend service from appropriate Telephone Company officers, notification to the end user that service will be suspended and, after review of the end user response, or lack thereof, suspension of service, if warranted, in the Telephone Company's judgment.

(4) Publicity assistance for publicizing billing evasion activity deterrence is the provision of information and personnel to aid in publicizing billing evasion activity deterrence. The Telephone Company will determine what information it will provide, if any, and will select the personnel and media, if any, to provide this service.

8.3.3 Liability of the Telephone Company

Notwithstanding 2.1.3 preceding, in the absence of gross negligence or willful misconduct, no liability for damages to the customer or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Analysis Service.

8.3.4 Obligations of the Customer

(A) The authorized Security representative of the customer shall order all Billing Analysis Service under a Special Order. The authorized Security representative of the customer shall order those Billing Analysis Services it wishes to receive.

(B) With each order, the customer shall designate and identify its authorized Security representative who will be responsible to protect the information and to whom the Billing Analysis Service information will be provided. The customer shall assure and take every effort to make sure the Billing Analysis Service information is provided to and used only by authorized personnel involved in billing evasion activity matters.

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8.3 Billing Analysis Service (Cont'd)

8.3.4 Obligations of the Customer (Cont'd)

- (C) When Billing Analysis Service Investigation is ordered, the authorized Security representative of the customer shall furnish all known details of the billing evasion activities, including the access lines, parties or messages to be investigated, and shall furnish all necessary end user information it possesses to the Telephone Company Security personnel. The specification of the access line, party or message to be investigated shall be in writing by the authorized Security representative of the customer.
- (D) When law enforcement agencies are to be brought into the investigation, the authorized Security representative of the customer shall secure their participation or authorize the Telephone Company in writing to obtain and coordinate such law enforcement agency participation.
- (E) When evidence collected by the Telephone Company is to be produced in connection with a judicial proceeding, the customer shall notify the Telephone Company of such a requirement in a timely manner.
- (F) When the customer requests that service be suspended for unauthorized use, the customer shall furnish a written request authorized by an officer of the customer. The request shall state the reason for the request and tariff, contract or legal provision permitting such suspension and shall correctly identify the end user, the end user telephone number and the location of the end user service to be suspended.
- (G) All inquiries from the customer's end user concerning services provided under this tariff are to be handled by the customer. Any questions to the Telephone Company shall be made by the authorized Security representative of the customer.
- (H) Except as set forth in 8.3.2(D)(4) preceding, publicizing of actions resulting from services provided under this tariff shall be the responsibility of the customer. The customer shall not publicize that the Telephone Company assisted the customer unless the customer has written permission to do so from the Telephone Company.

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8. Billing and Collection Services (Cont'd)

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8.3 Billing Analysis Service (Cont'd)

8.3.4 Obligations of the Customer (Cont'd)

- (I) When the authorized Security representative of the customer orders detection service or a detection and documentation scan of an individual line, it shall specify in writing the offices, lines or parties to be included in the scanning and reports the Telephone Company will provide.
- (J) When provision of expert witness analysis is ordered by the customer, the customer shall be responsible for furnishing the evidence to be analyzed.
- (K) When provision of expert witness testimony is ordered by the customer, the customer shall include the name, if any, of the Telephone Company expert it desires and when and where the testimony is needed.

8.3.5 Payment Arrangements

(A) Minimum Periods

The minimum period for which Billing Analysis detection service continuous scanning is provided and for which charges apply is one week.

(B) Cancellation of a Special Order

A customer may cancel a Special Order for Billing Analysis Service prior to the date the Telephone Company is scheduled to enter the initial order details into its order distribution system, and no charges will apply.

When a customer cancels a Special Order for Billing Analysis Service after the date the Telephone Company is scheduled to enter the initial order details into its order distribution system but prior to the start of service, a charge equal to expenses incurred shall apply.

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8.3 Billing Analysis Service (Cont'd)

8.3.5 Payment Arrangements (Cont'd)

(B) Cancellation of a Special Order (Cont'd)

Start of service occurs when the Telephone Company Security organization receives the order.

(C) Changes to Special Orders

Customer requested changes to a pending Special Order for Billing Analysis Service will be undertaken if they can be accommodated by the Telephone Company. However, all changes to pending Special Orders for detection service will be considered as a discontinuance of the pending order and the placement of a new order and appropriate charges will apply. Any additional time required on the part of the Telephone Company personnel will be billed to the customer at the appropriate charges.

8.3.6 Rate Regulations

(A) The charge per report for the 60-day report applies for each report provided to a customer even though no signaling irregularities are found.

(B) The charge per office per week for continuous scan applies for each week of service even though no signaling irregularities are found.

(C) The rates for Detection Service and Deterrence Service will be determined on an individual case basis.

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8. Billing and Collection Services (Cont'd)

MO. PUBLIC SERVICE COMM.

8.3 Billing Analysis Service (Cont'd)

8.3.7 Rates and Charges

The charges are:

Rates

(A) Detection Service

(1) Sixty (60) day report
per office,

- per report

ICB

(2) Continuous scan per office,

- per week

ICB

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- 8. Billing and Collection Services (Cont'd)
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 - 8.3.7 Rates and Charges (Cont'd)

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Rates

(B) Investigative Service

- (1) Identification report and collection of evidence,

- per hour

ICB

(C)

- (2) Security preparation of prosecution (to include preparation of prosecutive summary, provision of witness analysis and testimony, law enforcement assistance and coordination services),

- per hour

ICB

(C)

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ISSUED:
November 30, 1999

Richard D. Lawson
State Executive, External Affairs

EFFECTIVE:
December 30, 1999

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8. Billing and Collection Services (Cont'd)

8.3 Billing Analysis Service (Cont'd)

8.3.7 Rates and Charges (Cont'd)

Rates

(B) Investigative Service

(1) Identification report and collection of evidence,

- per hour \$50.00

(2) Security preparation of prosecution (to include preparation of prosecutive summary, provision of witness analysis and testimony, law enforcement assistance and coordination services),

- per hour \$75.00

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By *1st RP 505*
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8. Billing and Collection Services (Cont'd)

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8.3 Billing Analysis Service (Cont'd)

8.3.7 Rates and Charges (Cont'd)

Rates

(C) Deterrence Service,

- per hour

ICB

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8. Billing and Collection Services (Cont'd)

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8.4 Billing Information Service

At the request of the customer, the Telephone Company will provide information to the customer from its end user records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the customer from Telephone Company record systems. Such Billing Information Service will be limited to the provision of information to a customer relating exclusively to end user services provided by that customer. Information relating to services provided by any other entity will not be provided.

Information is defined as any entry in the record system which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

8.4.2 Undertaking of the Telephone Company

(A) When Billing Information Service is ordered by the customer, the Telephone Company will provide information on a request by request basis as follows in (B) through (F) following at the rates and charges as set forth in 8.4.7 following.

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8.4 Billing Information Service (Cont'd)

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8.4.2 Undertaking of the Telephone Company (Cont'd)

(B) Upon request from a customer, and when the customer has ordered message processing service, the Telephone Company will provide information from its records as follows:

- (1) message detail for a message end user
- (2) account detail for a message end user
- (3) service and equipment detail for a message end user.

Message detail is message-billed records in exchange message record (EMR) format.

Account detail is data that furnishes the end user name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the customer's rate elements.

A message end user is an account with customer message or bulk-billed detail (for a bill period), or an account which is marked, as set forth in (H) following, established as an end user of the customer's message or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, end user or other appropriate requirements will not be provided. If the customer requires this information in order to bill its services, it shall secure written permission from the end user to obtain the information from the Telephone Company. The customer shall furnish the Telephone Company the end user's written permission for the information to be released.

(C) Upon request from an authorized supervisor of the customer for end user information when automatic number identification (ANI) service is provided to the customer by the Telephone Company or when the customer offers a telecommunications service for which the billing is based on authorized calling or

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8.4 Billing Information Service (Cont'd)

8.4.2 Undertaking of the Telephone Company (Cont'd)

(C) (Cont'd)

called parties, the Telephone Company will provide information from its records. Only current information which resides in the data base will be provided.

(D) An end user account will not be identified as a customer account unless there are customer message details associated with the account for the bill period for which message detail is ordered by the customer. Customer bulk-billed message end user accounts are counted as customer accounts.

(E) Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from a customer, the Telephone Company will determine the period of time to implement such service on an individual order basis.

(F) Upon request from an authorized supervisor of the customer who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its records. The name and town data, but not street address, will be provided only when the customer needs the information to authorize a call, to bill a call, or to handle an emergency situation. The information will be provided on a request by request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number. End user address information will be provided to the customer by the Telephone Company as defined in 8.4.2(B) preceding.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made,

If the name and address associated with the telephone number is restricted due to the request of the end user, legal authority or law enforcement agency, no name or town location will be provided.

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8.4 Billing Information Service (Cont'd)

8.4.2 Undertaking of the Telephone Company (Cont'd)

(F) (Cont'd)

At the request of the customer, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first class U.S. Mail service.

(G) Where Telephone Company facilities are available, Customer Name and Address (CNA) information may be provided on an interrogation basis at the request of the customer.

The interrogation basis will permit the customer to access the Telephone Company's office which has the information and, after verification that the information is authorized for the customer's use, receive the end user information. The interrogation capability will be provided during normal Telephone Company business hours. The end user information will be updated after each billing cycle.

(H) The Telephone Company will, at the request of the customer, mark any message-billed message end user account, other than end user accounts with customer credit cards or rate elements, as a user of the customer's message services. After marking is ordered, the end user account will be marked as a customer end user account at the time the first message is posted to the end user account. If not marked at the request of the customer, such an end user account will not be identified as a customer account unless there are customer message details associated with the account for the bill period for which message detail is ordered by the customer. The mark will be removed at the request of the customer. Charges to mark the account and maintain the mark in future months as set forth in 8.4.7(G) and (H) following apply. Customer bulk-billed end user accounts and message end user accounts with customer credit cards or customer rate elements are counted as customer accounts.

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8.4 Billing Information Service (Cont'd)

8.4.2 Undertaking of the Telephone Company (Cont'd)

- (I) Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from a customer, the Telephone Company will determine the period of time to implement such service on an individual order basis.
- (J) Upon request from an authorized supervisor of the customer who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA data. The CNA name and town data, but not street address, will be provided only when the customer needs the information to authorize a call, to bill a call, or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will notify the customer of the location where requests are to be received and the format in which the requests are to be made.

If the name and address associated with the telephone number is restricted due to the request of the end user, legal authority or law enforcement agency, no name or town location will be provided.

- (K) If the customer requests the information ordered by the customer be resupplied by the Telephone Company because of incorrect customer specifications or errors, the Telephone Company will resupply the information in accordance with a new customer order and all appropriate charges as set forth in 8.4.7 following will apply.

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8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.3 Liability of the Telephone Company

Notwithstanding 2.1.3 preceding, in the absence of willful misconduct, no liability for damages to the customer or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the Customer

- (A) The customer shall order Billing Information Service under a Special Order. The customer shall order those Billing Information Services for the states where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- (B) With each order, the customer shall identify the authorized individual and address to receive the Billing Information Service output. When billing information service is ordered, the customer will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the Telephone Company for name and town information.
- (C) The customer shall take every effort to make sure that Billing Information Service output and interrogation capability is provided only to authorized personnel. The customer shall agree, in writing to the Telephone Company, that the customer will not provide the Billing Information Service outputs to third parties for use by such third parties except for work for the customer and which is under complete control of the customer.
- (D) The customer shall be responsible for all contacts and inquiries from its end users concerning Billing Information Service.

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8.4 Billing Information Service (Cont'd)

8.4.4 Obligations of the IC (Cont'd)

- (E) The customer shall not publicize or represent to others that the Telephone Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.
- (F) The customer shall furnish to the Telephone Company, when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the customer shall furnish the Telephone Company an estimate of the number of requests per business day that the Telephone Company will be asked to handle.

8.4.5 Payment Arrangements

(A) Cancellation of a Special Order

A customer may cancel a Special Order for Billing Information Service prior to the date the Telephone Company is scheduled to enter the initial order details into its order distribution system and no charges will apply.

When a customer cancels a Special Order for Billing Information Service after the date the Telephone Company is scheduled to enter the initial order details into its order distribution system but prior to the start of service, charges as listed following shall apply:

- (1) For any service, the appropriate per hour rate for all hours expended by the Telephone Company to provide the service.
- (2) For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.

Start of service occurs when the Telephone Company notifies the customer that the Telephone Company is ready to provide Billing Information Service reports.

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ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
~~October 17, 1992~~
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Cancelled
April 30, 2007
Missouri Public
Service Commission

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.5 Payment Arrangements (Cont'd)

(B) Changes to Special Orders

When a customer requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of the Telephone Company personnel will be billed to the customer at the appropriate hourly charges.

(C) Minimum Periods and Minimum Monthly Charges

The minimum period for which Billing Information Service is provided and for which charges apply is one year.

The Minimum Monthly Charges for interrogation are the charges for the total number of requests per business day furnished by the customer or set forth in 8.4.4(F) preceding times 18 (i.e., 20 business days per month times 0.9).

When the customer discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

8.4.6 Rate Regulations

- (A) The number and type of records for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company and the Telephone Company will bill the customer in accordance with these accumulations. A record is a logical grouping of information as described in the programs that process the information, print the paper output, and load the magnetic tape or data file used to supply the detail which is transferred or data-transmitted. For each service and type of output ordered, the number of

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8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.5 Payment Arrangements (Cont'd)

(B) Changes to Special Orders

When a customer requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of the Telephone Company personnel will be billed to the customer at the appropriate hourly charges.

(C) Minimum Periods and Minimum Monthly Charges

The minimum period for which Billing Information Service is provided and for which charges apply is one year.

The minimum monthly charges for interrogation are the charges for the total number of requests per business day furnished by the customer or set forth in 8.4.4(F) preceding times 18 (i.e., 20 business days per month times 0.9).

When the customer discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

8.4.6 Rate Regulations

(A) The number and type of records for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company and the Telephone Company will bill the customer in accordance with these accumulations. A record is a logical grouping of information as described in the programs that process the information, print the paper output, and load the magnetic tape or data file used to supply the detail which is transferred or data-transmitted. For each service and type of output ordered, the number of

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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.6 Rate Regulations (Cont'd)

(A) (Cont'd)

records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.

(B) The number of hours and fraction thereof for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company. The per hour rate is for the use of one hour of one Telephone Company programmer. The Telephone Company will bill the customer for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

(C) When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the customer in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.

(D) When records are entered on a data file or magnetic tape in order to provide information to a customer, the per tape charge applies for each data file or tape prepared. In addition, the per record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.

(E) When marking of message end user accounts is ordered, the marking charge applies for each end user account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the customer requests the mark be removed. No charges apply to remove the mark.

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ACCESS SERVICE

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8. Billing and Collection Services (Cont'd)

MO. PUBLIC SERVICE COMM.

8.4 Billing Information Service (Cont'd)8.4.6 Rate Regulations (Cont'd)

(A) (Cont'd)

records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.

(B) The number of hours and fraction thereof for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company. The per hour rate is for the use of one hour of one Telephone Company programmer. The Telephone Company will bill the customer for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

(C) When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the customer in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.

(D) When records are entered on a data file or magnetic tape in order to provide information to a customer, the per tape charge applies for each data file or tape prepared. In addition, the per record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.

(E) When marking of message end user accounts is ordered, the marking charge applies for each end user account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the customer requests the mark be removed. No charges apply to remove the mark.

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8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.6 Rate Regulations (Cont'd)

8.4.7 Rates and Charges

Rates

(A) Transferring of billing information
service details to a location
designated by the customer,

- per record transferred

ICB

(B) Data transmission of billing
information service details to a
location designated by the customer,

- Per record transmitted

ICB

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8. Billing and Collection Services (Cont'd)

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8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Rates

(C) Program Development charge
Basic, per hour (applicable
to work performed within the
Telephone Company's normal work
schedule and using the
normal work force)

ICB (C)

(D) Program Development Charge
Premium, per hour (applicable
to work performed outside the
Telephone Company's normal work
schedule and/or which requires
additions to the work force).

ICB (C)

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November 30, 1999

Richard D. Lawson
State Executive, External Affairs

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8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Rates

(C) Program Development charge Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)	\$75.00
--	---------

(D) Program Development Charge Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force).	\$110.00
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8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

RECD NOV 30 1999

Non-Recurring
Charges

- | | | | |
|--|-----|--|-----|
| (E) CNA Information Service,
CNA interrogation, | | | |
| - per telephone number | ICB | | (C) |
| | | | |
| (F) CNA Information Service,
CNA Confirmation | | | |
| - per request | ICB | | (C) |
| | | | |
| (G) Marking of Message End
User Accounts, | | | |
| - Marking, per end user account | ICB | | |

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8. Billing and Collection Services (Cont'd)

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8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

Non-Recurring
Charges

(E) CNA Information Service,
CNA Interrogation,

- per telephone number \$1.08

(F) CNA Information Service,
CNA Confirmation

- per request \$5.39

(G) Marking of Message End
User Accounts,

- Marking, per end user account ICB

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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges (Cont'd)

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Non-Recurring
Charges

(H) Marking of Message End User Accounts,
- maintenance of mark, per end
user account per month

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ACCESS SERVICE

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9. Directory Assistance Service

The Telephone Company will provide Directory Assistance (DA) Service to a customer from Directory Assistance Service locations (DA location).

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment, and use of DA operators to provide telephone numbers.

9.2 Undertaking of the Telephone Company

- (A) A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in 9.6 following. The Telephone Company's contact with the customer's end user shall be limited to that effort necessary to process an customer's end user's request for a telephone number; and the Telephone Company will not transfer, forward or redial an customer's end user call to any other location for any purpose other than provision of DA Service.
- (B) A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator.
- (C) A telephone number which is not listed in DA records will not be available to the customer's end user.
- (D) The Telephone Company will specify the DA location which provides the DA Service for each numbering plan area code (NPA). The DA locations are as shown in EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. NO. 2.

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the involved customers six months prior to the change. For such changes, the regulations as set forth in 2.1.7 preceding apply.

- (E) When DA Service is ordered, Directory Access Service will be provided between the customer premises and the DA location by the Telephone Company at rates and charges as set forth in 9.6 following.

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9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(1) General

Each Directory Access Service will consist of the following:

- A Switched Access Service with one of the following Switched Access Service Local Transport Premises Interface Codes:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	6EX2-B	4AH6-C
4DS6-44	4SF3	4AH6-D
4DS6-27	2RV3-0	

- Directory Transport between the premises serving wire center and the DA location.

When required by the Telephone Company, a separate trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's end user desires DA information.

(2) Local Transport Premises Interface Code

The Switched Access Service Local Transport Premises Interface Codes are provided as set forth in 6. preceding. Further, when an access tandem is provided, the Directory Access Service will be provided, at Telephone Company choice, either as a separate trunk group or in association with Feature Group C or D Switched Access Service. Except as set forth in 9.4 (A) following, the Local Transport Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in 5. preceding. For purposes of applying the order regulations, a DA location is considered to be a customer's end user's serving wire center.

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9. Directory Assistance Service (Cont'd)

MO. PUBLIC SERVICE COMM

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport

Directory Transport provides the transmission facilities and transport termination between the premises of the ordering customer and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the customer premises to the DA location(s).

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the premises of the ordering customer to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an appropriately equipped access tandem switch when such an access tandem switch is available. If the customer desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if the customer specified traffic routing can be used in lieu of the Telephone Company selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The customer will be notified by the Telephone Company when access tandem routing is provided and the customer shall address each call to the DA location using NPA + 555 + 1212. Only NPA codes handled by the DA location served by the access tandem switch will be processed.

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ACCESS SERVICE

REC'D MAY 03 2000

9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport (Cont'd)

The number of Directory Transport transmission paths provided is based on the customer's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in 6.5.5 preceding.

Directory Transport may, at the option of the customer, be provided for both intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA charges will be determined by the Telephone Company using the reports furnished by the customer as set forth in 2.3.14 preceding.

Except as set forth in 9.4 (A) following, Directory Transport provided under a Special Order is subject to all order conditions as set forth in 5. preceding.

Directory Transport is provided with a Local Transport Interface Group as set forth in 6.1.3(B) preceding. Only Local Transport Interface Groups 2, 6 and 9 will be provided. (C)

(4) Special Facilities Routing

A customer may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in 11. following.

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State Executive, External Affairs

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9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(3) Directory Transport (Cont'd)

The number of Directory Transport transmission paths provided is based on the customer's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in 6.5.5 preceding.

Directory Transport may, at the option of the customer, be provided for both intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA charges will be determined by the Telephone Company using the reports furnished by the customer as set forth in 2.3.14 preceding.

Except as set forth in 9.4 (A) following, Directory Transport provided under a Special Order is subject to all order conditions as set forth in 5. preceding.

Directory Transport is provided with a Local Transport Interface Group as set forth in 6.1.3(B) preceding. Only Local Transport Interface Groups 2-10 will be provided.

(4) Special Facilities Routing

A customer may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in 11. following.

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By

RP 523

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MISSOURI

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ISSUED:
September 17, 1992

BY: John L. Roe
Vice President - Administration
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**Missouri Public
Service Commission**

ACCESS SERVICE

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9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(5) Design Layout Report

The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.5. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

(6) Transmission Specifications

Directory Access Service is provided with either Type A, B or C Transmission Specifications. The specifications associated with these parameters are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Specification is provided with Interface Groups 2, 6 and 9 when routed direct to a DA location. Type A Transmission Specification is provided with Interface Groups 2, 6 and 9 when routed via an access tandem switch. A, B and C Transmission Specifications Capabilities are set forth in 6.4.1 preceding.

(C)

(C)

(T)

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State Executive, External Affairs

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Service Commission

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OF MISSOURI

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9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)

(E) (Cont'd)

(5) Design Layout Report

The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report similar to that as set forth in 6.1.5. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

(6) Transmission Specifications

Directory Access Service is provided with either Type A, B or C Transmission Specifications. The specifications associated with these parameters are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Specification is provided with Interface Groups 2 through 10 when routed direct to a DA location. Type A Transmission Specification is provided with Interface Groups 2 through 10 when routed via an access tandem switch. A, B and C Transmission Specifications Capabilities are set forth in 6.4.1 preceding.

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MISSOURI

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Vice President - Administration
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9. Directory Assistance Service (Cont'd)

MAR 27 1996

9.2 Undertaking of the Telephone Company (Cont'd)MISSOURI
Public Service Commission

(E) (Cont'd)

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

(F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.

(G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.

(I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.

(J) The Telephone Company does not provide Directory Assistance Service for Interim 500 Access Service, TFC Access Service or 900 Access Service. (T)

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APR 29 1996

MO. PUBLIC SERVICE COMM

ISSUED:
March 27, 1996BY: John L. Roe
Vice President - Carrier and Regulatory Services
5454 West 110th Street
Overland Park, Kansas 66211EFFECTIVE:
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9. Directory Assistance Service (Cont'd)

9.2 Undertaking of the Telephone Company (Cont'd)
(E) (Cont'd)

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(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

(F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.

(G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.

(I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.

(J) The Telephone Company does not provide Directory Assistance Service for Interim 500 Access Service, 800 Access Service or 900 Access Service.

(N)
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FEB 11 1995

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Public Service Commission**

ISSUED:
January 11, 1995

BY: John L. Roe
Vice President - Carrier and Regulatory Services
5454 West 110th Street
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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

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9.2 Undertaking of the Telephone Company (Cont'd)
(E) (Cont'd)

(7) Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in 6.1.6 preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in 13. following.

(8)

(F) Trunk-side switching is provided at the Directory Assistance Service access location. The Directory Assistance Service access location will provide trunk answer and disconnect supervisory signaling.

(G) The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(H) In the event that no, or an incorrect, telephone number is provided, no credit applies for the charge for the call to the DA operator.

(I) DA Service may, at the option of the customer, be provided for intrastate and interstate communications. When the customer requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the data furnished by the customer as set forth in 2.3.14 preceding.

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BY *let R.S. # 525*
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ISSUED:
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9. Directory Assistance Service (Cont'd)

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9.3 Obligations of the Customer (Cont'd)

- (A) The customer shall determine and order the Directory Access Services it needs for DA Service.
- (B) When Directory Assistance Service is initially ordered, the customer shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six month period, the customer shall notify the Telephone Company if the service is to be discontinued at the end of the six month period. If no notice is received from the customer, the Telephone Company will automatically extend the service for another six months and all appropriate charges as set forth in 9.6 following for another six months will apply.
- (C) The customer facilities at the premises shall provide the necessary on-hook and off-hook supervision.
- (D) When requested by the Telephone Company, the customer shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in 9.2(E)(1) preceding.
- (E) When the customer bills its end users, the customer shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its end users. When the Telephone Company bills the customer's end users at the request of the customer, contacts and arrangements with customer's end users concerning the billing and collecting of charges will be as set forth in 8.2 preceding.
- (F) The customer understands that DA operators will respond to only two (2) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

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9. Directory Assistance Service (Cont'd)

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9.4 Payment Arrangements

(A) Minimum Periods

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six month period, the charges that apply for the remaining months are the non-recoverable costs. Such costs include the non-recoverable cost of equipment and material ordered, provided or used, plus the non-recoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

(B) Cancellation of a Special Order

A customer may cancel a Special Order for DA Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be canceled. The verbal notice must be followed by written confirmation within 10 days.

When a customer cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate charges as set forth in 5.2.3(C)(4) preceding apply for the Directory Access Service ordered. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the customer.

(C) Changes to Special Orders

When a customer requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. Charges as set forth in 5. preceding apply for the Directory Access Service changed. In addition a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

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ACCESS SERVICE

9. Directory Assistance Service (Cont'd)

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9.4 Payment Arrangements (Cont'd)

(D) Moves

A move involves a change in the physical location of the point of termination at the customer premises or of the customer premises. Moves will be treated as set forth in 6.7.7 preceding and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in 6.7.7 preceding. The customer will also remain responsible for satisfying all outstanding minimum period charges for the disconnected service.

(E) DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in 6.7.1(C)(3) preceding. The Service Rearrangement Charges are as set forth in 6.7.1(C)(3) for the type of change provided by the Telephone Company.

9.5 Rates and Regulations

(A) The charge for Directory Assistance as set forth in 9.6(A) applies as long as such connections are provided by the Telephone Company and are maintained exclusively by the interexchange carrier that offers message telephone service (MTS) in accordance with Part 69 Rules.

(B) The charge for Directory Assistance will be modified as follows, if and when, such connections are provided to additional interexchange carriers to reflect the relative use of such Directory Assistance by such carriers.

- A charge per call to Directory Assistance.
- A charge for Directory Access Installation.

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9. Directory Assistance Service (Cont'd)

9.6 Rates and Charges

The rates and charges are:

	<u>Monthly Rate</u>
(A) Directory Assistance Service	ICB

9.7 Directory Assistance Service Locations

(A) Directory Assistance Service is provided under the terms and conditions of Section 9 preceding at the following Telephone Company locations:

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ACCESS SERVICE

10. Special Federal Government Access Services

MO. PUBLIC SERVICE COMM.

10.1 General

This section covers Special Access Services that are provided to a customer for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short notice and short duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made, or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company or customer.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

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ACCESS SERVICE

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10. Special Federal Government Access Services (Cont'd)

MO. PUBLIC SERVICE COMM.

10.2 Emergency Conditions (Cont'd)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command, or head of a Military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

Services provided under the provisions of this section of the tariff are provided on an individual case basis. Therefore, orders for such service shall be placed under the Negotiated Interval provisions set forth in 5.2.1(B) preceding.

10.4 Special Facilities Routing

10.4.1 Reserved for Future Use

10.5 Safeguarding of Service

10.5.1 Reserved for Future Use

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10. Special Federal Government Access Services (Cont'd)

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10.5 Safeguarding of Service (Cont'd)

MO. PUBLIC SERVICE COMM.

10.5.2 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary, to provide service.

10.6 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this tariff to provide their services to the Federal Government.

10.7 Reserved for Future Use

10.8 Service Offerings to the Federal Government

The following services are provided to a customer for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for these services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description

(A) Voice Grade Special Access Services

(1) Voice Grade Secure Communications Type I

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between a customer premises location and an end user's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

- 15 dB at 10 Hz
- 13 dB at 100 Hz
- 9 dB at 1,000 Hz
- 20 dB at 10,000 Hz
- 30 dB at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 0 dB at 1,000 Hz
- ± 1 dB between 1,000 Hz and 40,000 Hz
- ± 2 dB between 10 Hz and 50,000 Hz
- (+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

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March 30, 2007

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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd) MO. PUBLIC SERVICE COMM.

10.8.1 Type and Description

(A) Voice Grade Special Access Services

(1) Voice Grade Secure Communications Type I

Approximate bandwidth of 10-50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between a customer premises location and an end user's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to 1 milliwatt) with respect to frequency shall not exceed:

- 15 dB at 10 Hz
- 13 dB at 100 Hz
- 9 dB at 1,000 Hz
- 20 dB at 10,000 Hz
- 30 dB at 50,000 Hz

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 0 dB at 1,000 Hz
- ± 1 dB between 1,000 Hz and 40,000 Hz
- ± 2 dB between 10 Hz and 50,000 Hz
- (+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than four dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(2) Voice Grade Secure Communications Type II

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between a customer premises on an end user's premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(3) Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC premises switch and an end user's premise. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(2) Voice Grade Secure Communications Type II

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between a customer premises on an end user's premises and an end user's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(3) Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC premises switch and an end user's premise. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an end user's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an end user's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Reserved For Future Use

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Reserved For Future Use

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Richard D. Lawson
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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(A) Voice Grade Special Access Services (Cont'd)

(4) Voice Grade Secure Communications Type IV

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two customer premises switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

(B) Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

(1) Wideband Secure Communications Type I

For transmission at the rate of 18,750 bits per second.

(2) Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

(3) Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 and administered as set forth in 7.4.6 preceding.

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in National Exchange Carrier Association, *Inc.* Tariff F.C.C. No. 4 and administered as set forth in 7.4.6 preceding.

(T)

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access **Service**. **Voice** grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

(C)

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January 7, 2002

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

(D)

(D)

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in NATIONAL EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. No. 2 and administered as set forth in 7.4.6 preceding.

(T)

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.1 Type and Description (Cont'd)

(B) Wideband Digital Special Access Service (Cont'd)

(3) Wideband Secure Communications Type III
(Cont'd)

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

10.8.2 Mileage Application

Mileage, when used for rate application between two customer premises, shall be determined by the V and H Coordinates Method as set forth in EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. No. 2 and administered as set forth in 7.4.6 preceding.

10.8.3 Rates and Charges

(A) Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using customer provided equipment, as well as Special Access Service. Separate narrowband or voice grade services, where required by the customer provided equipment or switching operation, are furnished in accordance with the applicable sections of this tariff.

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each T-3 Conditioning	ICB	ICB	ICB
Add'l Conditioning, per service termination	ICB	ICB	ICB

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>	(C)
Type I, each T-3 Conditioning	ICB	ICB	ICB	(C)
Add'l Conditioning, per serv. termination	ICB	ICB	ICB	(C)

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Richard D. Lawson
State Executive, External Affairs

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

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10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each T-3 Conditioning	GCA++	ICB	ICB	ICB
Add'l Conditioning, per serv. termination	GTO++	ICB	ICB	ICB

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By *1st RP 637*
Public Service Commission
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MO. PUBLIC SERVICE COMM.

ISSUED:
September 17, 1992

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type II, each G-1 Conditioning	ICB	ICB	ICB
Type III, each G-2 Conditioning,	ICB	ICB	ICB
Add'l Conditioning, per service termination	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>	(C)
Type II, each G-1 Conditioning	ICB	ICB	ICB	(C)
Type III, each G-2 Conditioning,	ICB	ICB	ICB	(C)
Add'l Conditioning, per serv. termination	ICB	ICB	ICB	(C)

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type II, each G-1 Conditioning	GCB++	ICB	ICB	ICB
Type III, each G-2 Conditioning,	GCC++	ICB	ICB	ICB
Add'l Conditioning, per serv. termination	G20++	ICB	ICB	ICB

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communication</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type IV, each G-3 Conditioning	ICB	ICB	ICB
Add'l Conditioning, per service termination	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communications</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>	(C)
Type IV, each G-3 Conditioning	ICB	ICB	ICB	(C)
Add'l Conditioning, per serv.termination	ICB	ICB	ICB	(C)

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10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

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10.8.3 Rates and Charges (Cont'd)

(A) Voice Grade Special Access Service (Cont'd)

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type IV, each G-3 Conditioning	GCD++	ICB	ICB	ICB
Add'l Conditioning, per serv.termination	G30++	ICB	ICB	ICB

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

REC'D SEP 10 1999

10.8.3 Rates and Charges (Cont'd)

(B) Reserved For Future Use

(C)

(D)

(D)

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State Executive, External Affairs

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10. Special Federal Government Access Services (Cont'd)

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10.8 Service Offerings to the Federal Government (Cont'd)

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10.8.3 Rates and Charges (Cont'd)

(B) Wideband Digital Special Access Service

<u>Wideband Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each	GW1++	ICB	ICB	ICB
Type II, each	GW2++	ICB	ICB	ICB
Type III, each	GW3++	ICB	ICB	ICB

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ACCESS SERVICE

10. Special Federal Government Access Services (Cont'd)

10.8 Service Offerings to the Federal Government (Cont'd)

MO. PUBLIC SERVICE COMME.

10.8.3 Rates and Charges (Cont'd)

(C) Move Charges

- (1) When service without a maximum termination liability charge associated with it, as set forth in (A) and (B) preceding, is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (2) When service with a maximum termination liability charge associated with it, as set forth in (A) and (B) preceding, is moved and is reinstalled at a new location, the customer may elect:
 - to pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability for such service at the new location, or
 - to continue service subject to the unexpired portion of the maximum termination liability, if any, and pay the estimated costs of moving such service, provided that the customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

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MISSOURI PUBLIC
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ACCESS SERVICE

11. Special Facilities Routing of Access Services

REC'D FEB 09 2000

11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding. (C) (C)

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Richard D. Lawson
State Executive, External Affairs

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MISSOURI PUBLIC SERVICE COMMISSION

ACCESS SERVICE

REC'D SEP 10 1999

11. Special Facilities Routing of Access Services

11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Telegraph Grade, Voice Grade Special Access Services as set forth in 7.2.1, 7.2.2 and 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding. (C)

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ACCESS SERVICE

MO. PUBLIC SERVICE COMM.

11. Special Facilities Routing of Access Services

11.1 Description of Special Facilities Routing of Access Services

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in 6.1.4 preceding; Metallic, Telegraph Grade, Voice Grade Special Access Services as set forth in 7.2.1, 7.2.2 and 7.2.3 preceding and Special Federal Government Access Services as set forth in 10.8 preceding. Cable-Only Facilities are available with Switched Access Service as set forth in 6.1.4 preceding; Voice Grade Special Access Services as set forth in 7.2.3 preceding, and Special Federal Government Access Services as set forth in 10.8 preceding.

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September 17, 1992

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~~September 17, 1992~~
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ACCESS SERVICE

11. Special Facilities Routing of Access Services (Cont'd)

11.1 Description of Special Facilities Routing of Access Services (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set in Section 14, following apply. However, the applicable rates and charges shall be filed in this section of this tariff, not the Special Construction section. In either case of (1) or (2) preceding, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this section also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC
SYD++

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11. Special Facilities Routing of Access Services (Cont'd)

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11.1 Description of Special Facilities Routing of Access Services (Cont'd)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set in Section 14, following apply. However, the applicable rates and charges shall be filed in this section of this tariff, not the Special Construction section. In either case of (1) or (2) preceding, the rates and charges for administration and any other specific items of cost directly attributable to the provision of this service shall be filed in this section also.

The rates and charges for Special Facilities Routing of Access Services as set forth in 11.2 following are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 11.1.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC
SYD++

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September 17, 1992

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ACCESS SERVICE

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11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges for Special Facilities Routing of Access Service (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis.

(C)

(D)

(D)

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis.

(C)

(D)

(D)

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis.

(C)

(D)

(D)

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11. Special Facilities Routing of Access Services (Cont'd)

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11.2 Rates and Charges for Special Facilities Routing of Access Service (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1.2 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC
SYA++

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1.1 and 11.1.2 preceding, combined, the rates and charges will be developed on an individual case basis and filed following:

USOC
SYB++

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1.3 preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC
SYC++

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ACCESS SERVICE

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12. Specialized Services or Arrangements

12.1 General

Specialized Services or Arrangements may be provided by the Telephone Company, at the request of a customer, on an individual case basis if such service or arrangements meet the following criteria:

- (A) The requested service or arrangements are not offered under other sections of this tariff.
- (B) The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- (C) The requested service or arrangements are provided within an exchange.
- (D) The requested service or arrangements are compatible with other Telephone Company services, facilities, and its engineering and maintenance practices.
- (E) This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

12.2 Move Charges

- (A) When service without a maximum termination liability charge associated with it is moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the nonrecurring charge applies.
- (B) When service with a maximum termination liability charge associated with it is moved and is reinstalled at a new location, the customer may elect:
 - To pay the unexpired portion of the maximum termination liability charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new maximum termination liability charge for such service at the new location, or
 - to continue service subject to the unexpired portion of the maximum termination liability charge, if any, and pay the estimated costs of moving such service, provided that the

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12. Specialized Services or Arrangements (Cont'd)

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12.2 Move Charges (Cont'd)

(B) (Cont'd)

customer requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration, and any other specific items of cost directly attributable to the move.

12.3 Rates and Charges

Rates and charges, and additional regulations if applicable, for specialized service or arrangements are provided on an individual case basis are filed following:

(None)

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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services

In this section normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 7:00 a.m. to 4:00 p.m.) for the application of rates based on working hours.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- (A) A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.5 and 7.1.6 preceding.
- (B) Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2 preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

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BY: John L. Roe
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ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

	<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A)	Basic Time, normally scheduled working hours, per engineer	\$69.00	\$35.00
(B)	Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$42.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

Hourly charges are calculated from the time Telephone Company personnel are dispatched and end when the work is completed.

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

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13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A) Basic Time, normally scheduled working hours, per engineer	\$69.00	\$35.00
(B) Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$42.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

Hourly charges are calculated from the time Telephone Company personnel are dispatched and end when the work is completed. (N)
(N)

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319 Madison
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ACCESS SERVICE

Missouri Public
Service Commission

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

REC'D OCT 27 2000

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

	<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A)	Basic Time, normally scheduled working hours, per engineer	\$69.00	\$35.00 (I)
(B)	Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$42.00 (I)

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

CANCELLED

DEC 29 2000

By *319 RP548*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 11 2000

ISSUED:
October 27, 2000

Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 11, 2000

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 548
Cancels Original Page 548

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

**Missouri Public
Service Commission**

13.1 Additional Engineering (Cont'd)

REC'D MAY 03 2000

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>	(C)
(A) Basic Time, normally scheduled working hours, per engineer	\$69.00	\$33.00	(C)
(B) Overtime outside of normally scheduled working hours, per engineer	\$75.00	\$39.00	(C)

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

CANCELLED

DEC 11 2000
By *2nd RP 548*
Public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED JUN 02 2000

ISSUED:
May 3, 2000

Richard D. Lawson
State Executive, External Affairs

EFFECTIVE:
June 2, 2000

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.1 Additional Engineering (Cont'd)

13.1.1 Charges for Additional Engineering

The charge for Additional Engineering are as follows:

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Additional Half Hour or Fraction Thereof</u>
(A) Basic Time, normally scheduled working hours, per engineer	AEH	\$69.00	\$33.00
(B) Overtime outside of normally scheduled working hours, per engineer	AEH	\$75.00	\$39.00

13.2 Additional Labor

Additional labor is that labor requested by the customer on a given service and agreed to by the Telephone Company as set forth in 13.2.1 through 13.2.5 following. The Telephone Company will notify the customer that additional labor charges as set forth in 13.2.6 following will apply before any additional labor is undertaken.

CANCELLED

JUN 02 2000
By *1st RP548*
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUE:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
~~October 17, 1992~~
NOV 7 1992

REC'D MAY 28 2003

P.S.C. MO.-No.26

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 549
Cancels Original Page 549

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort *performed* outside of *the Telephone Company's* normally scheduled *business day*.

(T)
(T)

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

ISSUED:
May 28, 2003

Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
June 26, 2003

Missouri Public
Service Commission

FILED JUN 26 2003

Cancelled

April 30, 2007

Missouri Public
Service Commission

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 549

ACCESS SERVICE

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13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

SEP 17 1992

13.2 Additional Labor (Cont'd)

MO. PUBLIC SERVICE COMM

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of normally scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of normally scheduled working hours.

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make cooperative tests with a customer to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in 13.2.1 through 13.2.4 preceding and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

CANCELLED

JUN 26 2003
by ISRS 549
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUE:
September 17, 1992

BY: John L. Roe
Vice President - Administration
5454 West 110th Street
Overland Park, Kansas 66211

EFFECTIVE:

~~September 17, 1992~~
NOV 7 1992

SPRINT MISSOURI, INC.
d/b/a SPRINT

Second Revised Page 550
Cancels First Revised Page 550

Missouri Public
Service Commission

ACCESS SERVICE

REC'D OCT 27 2000

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

Additional Labor Periods	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
(A) Installation or Repair		
- Overtime, outside of normally scheduled- working hours, on a scheduled work day, per technician	\$70.00*	\$35.00* (I)
- Premium Time outside of scheduled work day, per technician	\$77.00*	\$43.00* (I)

Missouri Public
Service Commission

FILED DEC 11 2000

* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours.

ISSUED:
October 27, 2000

Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 11, 2000

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 550
Cancels Original Page 550

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services
(Cont'd)

**Missouri Public
Service Commission**

13.2 Additional Labor (Cont'd)

13.2.6 Charges for Additional Labor

REC'D MAY 03 2000

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>	(C)
(A) Installation or Repair			
- Overtime, outside of normally scheduled- working hours, on a scheduled work day, per technician	\$70.00*	\$34.00*	(C)
- Premium Time outside of scheduled work day, per technician	\$77.00*	\$40.00*	(C)

CANCELLED

DEC 11 2000
By *2nd RP550*
public Service Commission
MISSOURI

**Missouri Public
Service Commission**

FILED JUN 02 2000

* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of three hours. (C)

ISSUED:
May 3, 2000

Richard D. Lawson
State Executive, External Affairs

EFFECTIVE:
June 2, 2000

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 550

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

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13.2 Additional Labor (Cont'd)

SEP 17 1992

13.2.6 Charges for Additional Labor

MO. PUBLIC SERVICE COMM

The charges for additional labor are as follows:

<u>Additional Labor</u> <u>Periods</u>	<u>USOC</u>	<u>First Half</u> <u>Hour or</u> <u>Fraction</u> <u>Thereof</u>	<u>Each Additional</u> <u>Half Hour or</u> <u>Fraction</u> <u>Thereof</u>
(A) Installation or Repair			
-Overtime, outside of normally scheduled- working hours, on a scheduled work day, per technician	ALH	\$70.00*	\$34.00*
-Premium Time outside of scheduled work day, per technician	ALH	\$77.00*	\$40.00*

* A call out of a Telephone Company employee at a time not consecutive with employee's scheduled work period is subject to a minimum charge of four hours.

CANCELLED

JUN 02 2000

By *1st RP 550*
Public Service Commission
MISSOURI

FILED

NOV 7 1992

MO. PUBLIC SERVICE COMM.

ISSUE:
September 17, 1992

BY: John L. Roe
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5454 West 110th Street
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~~September 17, 1992~~
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