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TCG Kansas City, Inc.

Schedule of Rates, Charges, and Regulations Governing Regulated

LOCAL TELEPHONE EXCHANGE SERVICES

Applying to Intrastate Services within the State of Missouri

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Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

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Third Revised Sheet 1

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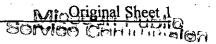
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Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

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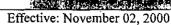
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Missouri Public Service Commission

FILED MAR 13 2004

Eighth Revised Sheet 3.1
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Issued: December 1, 2003

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TCG Kansas City, Inc.

Local Exchange Services P.S.C. Tariff No. 1

Sixth Revised Sheet 3.1 Cancels Fifth Revised Sheet 3.1

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Local Exchange Services P.S.C. Tariff No. 1

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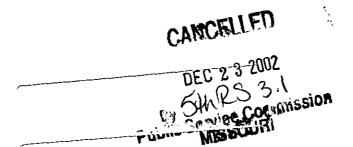
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Effective: December 27, 2002

Chicago, IL 60606

Missouri Public

Local Exchange Services P.S.C. Tariff No. 1

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Issued: October 26, 2000

Effective: New Mississippi Allers & Marie Control of the Control o

Issued By: Kathy Boegershausen, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below Nico Commission

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
- (I) To signify increased rate.
- (M) To signify a move.
- To signify new rate or regulation. (N)
- To signify reduced rate. (R)

Missouri Public Service Commission

Issued: July 7, 1998

Issued By: Lori-Ann Mirenda, Regulatory Analyst **Teleport Communications Group** Two Teleport Drive, Staten Island, NY 10311

JAN 20 1993

Effective Aviet (17)

Local Exchange Services P.S.C. Tariff No.1

First Revised Sheet 5 Cancels Original Sheet 5

WAIVER OF STATUTES

The following Statutes and Rules h	ave been waived by the Missouri Public Service Commission:	(C) (C)
	<u>Statutes</u>	
392.210.2 392.240.1 392.270 392.280 392.290 392.300 392.310 392.320 392.330 392.330	Uniform System of Accounts Reasonableness of Rates valuation of property (ratemaking) depreciation accounts issuance of securities Transfer of Property and Ownership of Stock stock and debt issuance stock dividend payment issuance of securities, debts and notes reorganization (s)	(N) (C) (C)
4 CSR 240-10.020 4 CSR 240-30.040 4 CSR 240-35 4 CSR 240-2.060	Commission Rules depreciation fund income Uniform System of Accounts reporting of bypass and customer specific arrangements 45 day tariff filing pending interconnection agreement(s)	

CANCELLED Issued: November 13, 2008 Effective: December 13, 2008

June 28, 2010 Missouri Public Service Commission PSC MO No 1; JC-2010-0680 Issued By: Carol E. Paulsen, Director Regulatory 1010 N. Saint Mary's Street, San Antonio, TX 78215

WAIVER OF STATUTES

The following Statutes and Rules have been waived in accordance with the Missouri Public Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Service Commission's Report and Order (Case No. TM 09 252) days to the Missouri Public Report and Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (Case No. TM 09 252) days to the Missouri Public Report And Order (

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Statutes

392.210.2	-	Uniform System of Accounts
392.270	-	valuation of property (ratemaking)
392.280	-	depreciation accounts
392.290.1	-	issuance of securities
392.300.2	-	acquisition of stock
392.310	-	stock and debt issuance
392.320	-	stock dividend payment
392.330	-	issuance of securities, debts and notes
392.340	-	reorganization (s)

Commission Rules

4 CSR 240-10.020	-	depreciation fund income
4 CSR 240-30.040	-	Uniform System of Accounts
4 CSR 240-35	-	reporting of bypass and customer specific arrangements
4 CSR 240-2.060	-	45 day tariff filing pending interconnection agreement(s)

Missouri Public FILED JAM 201999

Issued: July 7, 1998

Effective Annataria (September 1

WAIVER OF COMMISSION RULES

The following Rules have been waived:

Commission Rules

- 4 CSR 240-3.550(4)(5A)
- 4 CSR 240-32.060
- 4 CSR 240-32.070
- 4 CSR 240-32.080
- 4 CSR 240-33.040(1-3)(5-10)
- 4 CSR 240-33.045
- 4 CSR 240-33.080(1)
- 4 CSR 240-33.130(1)(4)(5)

CANCELLED Issued: August 28, 2008 Effective: September 27, 2008

SECTION 1 - APPLICATION OF TARIFF

- 1.1 This tariff applies to the furnishing of Local Exchange Services by TCG Kansas City, Inc. ("TCG") within the State of Missouri. Local Exchange Services are furnished for the use of end-users in placing and receiving local telephone messages within a local calling area. Entities desiring access to the Company network for the purpose of originating or terminating other forms of communication may obtain such access pursuant to the Company's Access and Interconnection Tariff.
- 1.2 This tariff applies only for the use of the Company's services for communications within local and intraLATA calling areas. This includes the use of TCG Kansas City, Inc.'s network to complete an end-to-end local communication; and to obtain access to the intrastate services offered by other service providers.
- 1.3 The provision of local exchange telecommunications service is subject to existing regulations specified in the tariffs of TCG Kansas City, Inc., and may be revised, added to, or supplemented by superseding issues.
- 1.4 All offered service contained herein is subject to available facilities and authorization from the local municipalities in the jurisdiction where the service is offered.
- 1.5 Services under this Tariff may be offered and billed under the

 name of the Teleport Communications Group Operating Company serving
 the customer's location, or under the name of a subsidiary or
 affiliate, including but not limited to AT&T Corp., AT&T
 Communications, and any AT&T affiliates authorized to provide you
 with AT&T services prior to November 17, 2005. Services may be
 offered singly or in bundles with services offered by Teleport
 Communications Group Operating Companies or their affiliates. (N)

Issued: April 14, 2006 Effective: May 15, 2006

SECTION 1 - APPLICATION OF TARIFF

- This tariff applies to the furnishing of Local Exchange Services by TCG Kansas City, Inc. ("TCG") 1.1 within the State of Missouri. Local Exchange Services are furnished for the use of end-users in placing and receiving local telephone messages within a local calling area. Entities desiring access to the Company network for the purpose of originating or terminating other forms of communication may obtain such access pursuant to the Company's Access and Interconnection Tariff.
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- 1.3 The provision of local exchange telecommunications service is subject to existing regulations specified in the tariffs of TCG Kansas City, Inc., and may be revised, added to, or supplemented by superseding issues.
- 1.4 All offered service contained herein is subject to available facilities and authorization from the local municipalities in the jurisdiction where the service is offered.

Missouri Public Salvica Commission

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Issued By: Lori-Ann Mirenda, Regulatory Analyst **Teleport Communications Group** Two Teleport Drive, Staten Island, NY 10311

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Missouri Public Service Commission

SECTION 2 - DEFINITIONS

Certain terms used generally throughout the tariffs of TCG are defined below: $RECD\ JUL\ 0\ 7\ 1998$

Advance Payment: Part or all of a payment required before the start of service.

<u>Authorized User</u>: A person, firm or corporation which is authorized by the Customer or joint user to be connected to the service of the Customer or joint user, respectively.

<u>Bit</u>: The smallest unit of information in the binary system of notation.

 \underline{CCS} : One hundred call seconds or one hundred seconds of telephone conversation. One hour of telephone traffic is equal to 36 CCS (60 x 60=3600 divided by 100=36) which is equal to one erlang.

<u>Central Office</u>: A switching unit providing telecommunication services to the general public, designed for terminating and interconnecting lines and trunks.

<u>Communications Services</u>: The Company's intrastate regulated telecommunications services.

Company, TCG Kansas City, Inc. or TCG: TCG Kansas City, Inc., the issuer of this tariff.

<u>Customer</u>: The person, firm or corporation which purchases service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse or ("DP"): The pulse type employed by rotary dial station sets.

<u>Direct Inward Dial or ("DID")</u>: A service attribute that allows individual stations users to be accessed by an outside caller without having to pass through an operator or attendant.

<u>Dual Tone Multi-Frequency or ("DTMF")</u>: The pulse type employed by tone dial station sets.

<u>Duplex Service</u>: Service which provides for simultaneous transmission in both directions.

End User: The final user of any service offered in this tariff.

Exchange Access Line: All of the Company's Central Office equipment and outside plant facilities that are needed to connect the serving Central Office up to and including the Company-provided Network Interface or equivalent.

<u>Fiber Optic Cable</u>: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Ground Start: Describes one signaling method between a PBX or key system interface and the issio Company's switch.

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In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated

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Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

SECTION 2 - DEFINITIONS

RECD JUL 07 1998

answer point.

<u>Joint User</u>: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified in the Company's tariff.

Kbps: Kilobits per second, denotes thousands of bits per second.

<u>LATA</u>: A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

<u>Local Exchange Service</u>: The furnishing services to the Company's customers within an exchange for local calling. This service also provides access to and from the telecommunications network for long distance calling.

<u>Loop Start</u>: Describes one signaling method between a PBX or key system interface and the Company's switch.

Mbps: Megabits, denotes millions of bits per second.

MPSC: The Missouri Public Service Commission.

<u>Multi-Frequency ("MF")</u>: An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

Network: Refers to the Company's facilities, equipment, and services provided under this Tariff.

Out-Only: A service attribute which restricts DID.

<u>P.nn</u>: The grade of service for a telephone system. The digits following the P, i.e., nn, indicate the number of calls per hundred that are blocked by the system. It is a goal or measure of an event. In the example "P.01", means one call in a hundred can be blocked, so the system is designed to meet this criterion.

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Issued: July 7, 1998

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Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

SECTION 2 - DEFINITIONS

Missouri Public Service Communication

<u>Point of Connection</u>: Also abbreviated "POC." A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the set vices of the tariffs of the Company.

<u>Port</u>: A connection to the Company's switching network with one or more voice grade communications channels, each with a unique network address (telephone number), dedicated to the Customer. Each port is equipped with a Terminal Interface.

<u>Premises</u>: The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

<u>Private Branch Exchange (PBX) Service</u>: An arrangement which comprises manual and/or automatic common equipment, wiring and station apparatus, and which provides for interconnection of main station lines associated with an attendant position and/or common equipment located at the Customer's premises or extended to another Customer's premises of the same Customer. PBX service provides for centralized processing of exchange access by stations through groups of Central Office trunks, WATS lines, etc., or with other communication systems through voice D circuits connected to the common equipment. Intercommunications between stations through the common equipment is an inherent feature of the system.

<u>Primary Distribution Node</u>: A location on the Company's switching network, designated by the Company as an aggregation and interconnection point.

<u>Recurring Charges</u>: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Service Commencement Date</u>: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or the tariffs of the Company, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

<u>Service Order</u>: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of the Company, but the duration of the service is calculated from the Service Commencement Date.

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Effective with Application

Original Sheet 10

SECTION 2 - DEFINITIONS

Missouri Public Service Commission

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

<u>Terminal Interface</u>: The method of physical connection between a Company-provided service and a Customer's or User's transmission cable, inside wiring, or terminal equipment. Depending upon the service ordered by the Customer, there may be a choice of terminal interfaces. The Customer is responsible for ordering a terminal interface that is compatible with the Customer's or User's terminal equipment. All terminal interfaces will be provided by industry-standard connectors as specified in or authorized by Subpart F of Part 68, Title 47, Code of Federal Regulations.

<u>Two Way</u>: A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for further processing.

<u>User</u>: A Customer, Joint User, or any other person authorized by a Customer to use service provided to the Customer under a TCG tariff.

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Issued: July 7, 1998

Effective

Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

Third Revised Sheet 11 Cancels Second Revised Sheet 11

SECTION 3 - REGULATIONS

3.1 Undertaking of the Company

3.1.1 General

- A) The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
- B) Customers and Users may use services and facilities provided under the tariffs of the Company to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under its tariffs, and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C) The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.
- Services, features and functions will be provided where facilities are available. Such (T) facilities include, but are not limited to, billing capability, technical capability and the ability (T) of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNES") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs). In the (T) event that changes occur, including regulatory changes, that affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained, the (T) Company reserves the right to modify its terms and conditions, upon 30 days notice. The (T) foregoing is in addition to all other existing rights retained by the Company to modify or terminate any contract or tariffed service at any time. In the event that the Company makes a material modification of its term and conditions, customers shall have an opportunity to cancel contracts or tariffed services without penalty. (T)

Issued: June 6, 2008 Effective: July 7, 2008

Second Revised Sheet 11 Cancels First Revised Sheet 11

SECTION 3 - REGULATIONS

3.1 <u>Undertaking of the Company</u>

3. 1. 1 General

- A) The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
- B) Customers and Users may use services and facilities provided under the tariffs of the Company to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under its tariffs, and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
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- Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the Company to purchase underlying services, features and functions and/or unbundled network elements ("UNES") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. The Company reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to the Company or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by the Company to modify or withdraw its services at any time.

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(C)

Issued: February 28, 2005 Effective: March 30, 2005

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Missouri Public

3.1 Undertaking of the Company

REC'D AUG 2 9 2003

3.1.1 General

- The Company does not undertake to transmitvings feeting ission A) offers the use of its facilities for the transmission of communications.
- B) Customers and Users may use services and facilities provided under the tariffs of the Company to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under its tariffs, and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C) The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.
- D) Services, features and functions will be provided where (N) facilities, including but not limited to, billing capability, technical capability and the ability of the Company to purchase unbundled network elements ("UNES") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. The Company reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to the Company or the terms Public Service Commission of conditions upon which they are obtained. The MISSOURI foregoing is in addition to all other existing rights retained by the Company to modify or withdraw its services at any time.

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(M) Material previously displayed on this sheet now appears on Sheet 11.1.

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Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago, IL 60606

Missouri Public Service Commission

3.1 <u>Undertaking of the Company</u>

3.1.1 General

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- A) The Company does not undertake to transmit messages but offers the use of its facilities for the transmission of communications.
- B) Customers and Users may use services and facilities provided under the tariffs of the Company to obtain access to services offered by other companies. The Company is responsible for the services and facilities provided under its tariffs, and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C) The Company shall have no responsibility with respect to billings, charges or disputes related to services used by the Customer which are not included in the services herein including, without limitation, any local, regional and long distance services not offered by the Company. The Customer shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies with the service provider.

3.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control on a nondiscriminatory basis.
- B) The furnishing of service under the tariffs of the Company is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company

3.1.1 General

E) The Company reserves the right to increase charges for the services provided to the Customer, regardless of any term commitment, as a result of: (i) expenses incurred by the Company reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on the Company related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to the Company or increases in the amount the Company is required to pay to other carriers. In this event, customers shall have an opportunity to cancel tariffed services. Customers with tariffed based contracts will be held to the terms and conditions of their contract until such contract is expired.

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3.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control on a non-discriminatory basis.
- B) The furnishing of service under the tariffs of the Company is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 3 - REGULATIONS

3.1 Undertaking of the Company

3.1.1 General

E) The Company reserves the right to increase charges for the services provided to the Customer, regardless of any term commitment, as a result of: (i) expenses incurred by the Company reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on the Company related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to the Company or increases in the amount the Company is required to pay to other carriers.

3.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control on a non-discriminatory basis.
- B) The furnishing of service under the tariffs of the Company is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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Missouri Public Servico Commission

3.1 Undertaking of the Company (Cont'd.)

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3.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in the tariffs of the Company. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and the tariffs of the Company prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D) In any action between the parties to enforce any provision of the tariffs of the Company, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E) The tariffs of the Company shall be interpreted and governed by the laws of the State of Missouri without regard to its conflict of laws provision.

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SECTION 3 - REGULATIONS

3.1 <u>Undertaking of the Company</u> (Cont'd.)

3.1.4 Liability of the Company

- A) The liability of the Company for damages arising out of the furnishing of its Services shall be limited to the extension of allowances for interruption as set forth in Section 3.7.1 following, whether caused by acts or omissions of the Company. This limitation of liability includes but is not limited to damages arising from mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or other damages arising out of the failure to furnish the service. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer or User as a result of the Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C) The Company shall not be liable for any act or omission of any entity furnishing facilities or equipment used for or with the services the Company offers regardless of whether such facilities are furnished to the Company, the Customer or any Users. (T)
- D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or User or due to the failure or malfunction of Customer-provided or User-provided equipment or facilities.

Issued: June 6, 2008 Effective: July 7, 2008

SECTION 3 - REGULATIONS Missouri Public

3.1 <u>Undertaking of the Company (Cont'd.)</u>

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3.1.4 Liability of the Company

- A) The liability of the Company for damages' arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 3.7.1. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer or User as a result of any the Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers or Users facilities or equipment used for or with the services the Company offers.
- D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or User or due to the failure or malfunction of Customer or User-provided equipment or facilities.

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SECTION 3 - REGULATIONS

3.1 <u>Undertaking of the Company</u> (Cont'd.)

- 3.1.4 Liability of the Company (Cont'd.)
 - E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph as a condition precedent to such installations.
 - F) The Company is not liable for any defacement of or damage to Customer or User premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
 - G) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by Customer for the specific services giving rise to the claim except as stated herein. No action or proceeding against the Company shall be commenced more than two years after the service is rendered or as required by Missouri Law.
 - H) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
 - Pursuant to Commission Rules (4CSR 240.32.070), the Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but are not limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
 - J) The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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Missouri Public Service Commission

3.1 <u>Undertaking of the Company (Cont'd.)</u>

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3.1.4 Liability of the Company (Cont'd.)

- E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this paragraph as a condition precedent to such installations.
- F) The Company is not liable for any defacement of or damage to Customer or User premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by Customer for the specific services giving rise to the claim except as stated herein. No action or proceeding against the Company shall be commenced more than two years after the service is rendered or as required by Missouri Law.
- H) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
- I) Pursuant to Commission Rules (4CSR 240.32.070), the Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- J) The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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Issued: July 7, 1998

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Local Exchange Services P.S.C. Tariff No. 1

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SECTION 3 - REGULATIONS

- 3.1 Undertaking of the Company (Cont'd.)
 - 3.1.4 Liability of the Company (Cont'd.)
 - K) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH IN ITS TARIFFS.
 - L) The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment that the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with TCG Kansas City, Inc.

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Missouri Public Service Commission

- 3.1 <u>Undertaking of the Company (Cont'd.)</u>
 - 3.1.4 Liability of the Company (Cont'd.)

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- K) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH IN ITS TARIFFS.
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Missouri Public Service Commission

3.1 <u>Undertaking of the Company (Cont'd.)</u>

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3.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

3.1.6 Reserved for future use

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Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

SECTION 3 - REGULATIONS Missouri Public Service Commission

3.1 <u>Undertaking of the Company (Cont'd.)</u>

RECTO JUL 07 1998

3.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours and/or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

3.1.8 Ownership of Facilities

Title to all facilities provided in accordance with the tariffs of the Company remains with the Company, its agents or contractors. The Customer shall not have, nor shall it assert, any right, title or interest in all the fiber optic or other facilities and associated equipment provided by the Company.

3.1.9 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customers will, if feasible, be notified in writing, by mail, at least one week in advance.

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SECTION 3 - REGULATIONS Secretor Commission

3.2 Governmental Authorizations

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The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by the Company to comply with any such rules, regulations, orders, decisions, or directives.

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Two Teleport Drive, Staten Island, NY 10311

SECTION 3 - REGULATIONS Miggouri Public Service Commission

3.3 Obligations of the Customer

3.3.1 General

RECD JUL 07 1998

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to the tariffs of the Company;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User; or by the noncompliance by the Customer or any User with these regulations; or by fire or theft or other casualty on the Customer's or any User's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate the Company facilities and equipment installed on the premises of the Customer or any User; and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D) any and all costs associated with obtaining and maintaining the rights-of-way from the point of entry at the Customer's location to the termination point where service is finally delivered to the Customer, including, but not limited to, the costs of installing conduit or of altering the structure to permit installation of Company provided facilities. The Customer's use of such rights-of-way shall in all respects be subject to the terms, conditions and restrictions of such rights-of-way and of agreements between the Company and such third parties relating thereto, including without limitation, the duration applicable to and the condemnation of such rights-of-way, and shall not be in violation of any applicable governmental ordinance, law, rule, regulation or restriction. Where applicable, the Customer agrees that it shall assist the Company in the procurement and maintenance of such right-of-way. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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Two Teleport Drive, Staten Island, NY 10311

Missouri Public Servico Commission

3.3 Obligations of the Customer - (Cont'd.)

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3.3.1 General (Cont'd.)

- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer or User premises or the rights-of-way for which Customer is responsible under subsection 3.3.1(D); and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer or any User at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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Missouri Public Same Commission

3.3 Obligations of the Customer (Cont'd.)

RECD JUL 07 1998

3.3.2 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer or User has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require a Customer or User immediately to shut down its transmission of signals if said transmission is causing interference to others.
- C) A Customer or User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in the tariffs of the Company will apply.

3.3.3 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer or User or either of their employees, agents, representatives or invitees;
- b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer or User, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and the Company; or
- c) any claim of any nature whatsoever brought by a User with respect to any matter for which the Company would not be directly liable to the Customer under the terms of the applicable Company tariff.

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Two Teleport Drive, Staten Island, NY 10311

Missouri Public Service Commission

3.4 <u>Customer Liability for Unauthorized Use of the Network</u>

RECD JUL 07 1998

3.4.1 Unauthorized Use of the Network

- A) Unauthorized use of the Network occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Network, obtains the Company's services provided under this Tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Network, makes fraudulent use of the Network to obtain the Company's services provided under this Tariff, or uses specific services that are not authorized.
- B) The following activities constitute fraudulent use:
 - 1) Using the Network to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service:
 - 2) Using or attempting to use the Network with the intent to avoid payment, either in whole or part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish the Company's services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices:
 - 3) Toll Free callers using the Network with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
 - 4) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.
- C) Customers are advised that use of telecommunications equipment and services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll and PBX fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff.

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SECTION 3 - REGULATIONS Service Commission

3.4 Customer Liability for Unauthorized Use of the Network (Cont'd [[]] JUL 07 1998

3.4.2 Liability for Unauthorized Use

- A) Except as provided for elsewhere in this Tariff, the Customer is responsible for payment of all charges for services provided under this Tariff furnished to the Customer or User. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
- B) The Customer is responsible for payment of all outbound call charges arising from the calls placed to a Customer's Toll Free Service number, whether or not calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.
- C) The Customer is liable for all costs incurred as a result of unauthorized use of the Network, including service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive charges.
- D) The Customer is responsible for payment of any charges related to the suspension and/or termination of service, and any charges for reconnection of service, incurred as a result of unauthorized use of the Network.

3.4.3 Liability for Calling Card Fraud

- A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- B) The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Company Calling Card has occurred or may offer as a result of loss, theft or other reasons.
- C) The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the customer. In addition, the Company may, but is not required to block calls on Company Calling Card authorization codes which the Company believes to be unauthorized or fraudulent.

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Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

SECTION 3 - REGULATIONS SAICHE Commission

3.4 Customer Liability for Unauthorized Use of the Network (Cont'd.) AECH JUL 07 1998

3.4.4 Liability for Credit Card Fraud

A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a Credit Card, provided: (1) the Credit Card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified.

An <u>accepted credit card</u> is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card-issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- B) The liability of the Customer for unauthorized use of the Network by Credit Card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
- C) The Customer must give the Company written notice that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons. For the purposes of this section, "notice" occurs when the Company receives a written confirmation that unauthorized use of a Credit Card has occurred or may occur as a result of loss, theft or other reasons.

Missouri Public Service Commission 9 8 - 2 5 3 FILED JAN 2 0 1999

Issued: July 7, 1998

Effective

Service Commission

3.5 <u>Customer Equipment and Channels</u>

RECD JUL 0 7 1998

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of telephonic signals, except as otherwise stated in the tariffs of the Company. A User may transmit any form of signal that is compatible with the Company's equipment, but except as otherwise specifically stated in its tariffs, the Company does not guarantee that its services will be suitable for purposes other than telephonic communication.

3.5.1 Station Equipment

- A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to the Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
- C) Customer provided station equipment may be attached to services provided under the tariffs of the Company subject to Part 68 of the FCC Rules and to any applicable provisions of the tariffs of the Company and is the sole responsibility of the Customer.
- D) The Company is not responsible for malfunctions of Customer-owned telephone sets or other Customer-provided equipment, or for misdirected calls, disconnects or other service problems caused by the use of Customer-owned equipment.

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Issued: July 7, 1998

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Missouri Public Salaba Commission

3.5 <u>Customer Equipment and Channels (Cont'd.)</u>

RECD JUL 071998

3.5.2 Interconnection of Facilities

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communications Services may be connected to services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C) Facilities furnished under the tariffs of the Company may be connected to Customer provided terminal equipment in accordance with the provisions of the tariffs of the Company. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

3.5.3 Tests and Adjustments

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the Customer for the period during which the Company makes such tests, adjustments, or inspections.

3.5.4 Inspections

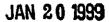
- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the User is complying with requirements set forth in Section 3.5.1 for the installation, operation, and maintenance of Customer-provided facilities, equipment and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protective facilities equipment and personnel from harm.

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Issued: July 7, 1998

Effective: August 20, 1998

Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311



3.6 Payment Arrangements

3.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

3.6.2 Billing and Collection of Charges

- A) Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
 - Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment on a per call basis and partial cents will be rounded to the next whole cent, on a per call basis.
- (T) | (T)
- D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
 - When a customer reschedules the effective service date of an order less than thirty (30) days prior to the originally requested service date, the Customer may be charged a rescheduling charge equal to a maximum of one hundred percent (100%) of the non-recurring charges per arrangement, per reschedule. If a Customer reschedules more than thirty (30) days after the originally scheduled installation date, Monthly Recurring Charges may be charged beginning thirty-one (31) days after the original installation
- F) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a late factor of 1.0 %.

Issued: June 6, 2008 Effective: July 7, 2008

3.6 Payment Arrangements

REC'D AUG 2 7 2001

3.6.1 Payment for Service

Service Commission

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

3.6.2 Billing and Collection of Charges

- A) Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.

Usage is timed and rated per call in increments specified in the applicable service tariffs. Timing begins with the completion of the connection and ends with the termination of the connection. Partial increments will be rounded up to the next full increment and partial cents will be rounded to the next whole cent, when the billing capability is available.

- D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

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Missouri Public

Issued: August 30, 2001

Effective: PctoberC1, 2001 2001

Missouri Public

3.6 Payment Arrangements

REC'D APR 2 0 2001

3.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and spryices furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Company will comply with billing standards and practices set forth in Kansas Corporation Commission Docket No. 120-408-U.

3.6.2 Billing and Collection of Charges

- A) Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
- D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

Missouri Public

FILED MAY 21 2001

When a customer reschedules the effective service date of an order less than thirty (30) days prior to the originally requested service date, the Customer may be charged a rescheduling charge equal to a maximum of one hundred percent (100%) of the non-recurring charges per arrangement, per reschedule. If a Customer reschedules more than thirty (30) days after the originally scheduled installation date, Monthly Recurring Charges may be charged beginning thirty-one (31) days after the original installation date.

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Public Service Commission MISSOURI

If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds, which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a late factor of 1.0 %.

Issued: April 20, 2001

Effective: May 21, 2001

Issued By: Margaret Jara Analyst Teleport Communications Group Two Teleport Drive, Staten Island, NY 10311 (N)

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Missouri Public Salden Commissi

3.6 **Payment Arrangements**

3.6.1 **Payment for Service**

RECD JUL 07 1998

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

3.6.2 **Billing and Collection of Charges**

- A) Non-recurring charges are due and payable within 30 days after the date an invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice is mailed.
- C) Charges based on measured usage will be included on the next invoice rendered following the end of the month in which the usage occurs, and will be due and payable within 30 days after the invoice is mailed.
- D) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30
- E) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in the tariffs of the Company or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, net of taxes, not compounded, multiplied by a late factor of 1.0 %.

Effective: A

Issued: July 7, 1998

Issued By: Lori-Ann Mirenda, Regulatory Analyst **Teleport Communications Group** Two Teleport Drive, Staten Island, NY 10311

Missouri Public Se. vice Commissi.

3.6 Payment for Service (Cont'd.)

3.6.3 Advance Payments

RECD JUL 0 7 1998

To safeguard its interests, the Company may require Customers to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and the first month's recurring charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an mount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill and may be required in addition to a deposit.

Missouri Public Sorvice Commission 9 8 - 2 5 3 FILED JAN 2 0 1999

Issued: July 7, 1998

Effective Constitution

Issued By: Lori-Ann Mirenda, Regulatory Analyst Teleport Communications Group Two Teleport Drive, Staten Island, NY 10311

Missouri Public Service Commission

3.6 Payment for Service (Cont'd.)

3.6.4 Deposits

RECT) JUL 0 7 1998

The Company may require an applicant or customer to make a suitable cash deposit to be held by the Company as a guarantee of the payment of charges for service. Such deposit shall not exceed an estimated bill for one billing period, plus two months estimated toll. After service has been established and experience demonstrates that the amount of the outstanding deposit is not suitable to safeguard the interests of the Company, the Company may require an adjustment of the deposit not exceeding the charges which it is estimated will accrue for a period of two months. When service is terminated, any balance of the deposit remaining after deduction of all sums due the Company will be returned to the customer, or the deposit may be returned at any time previous thereto, at the option of the Company.

A deposit does not relieve the customer from compliance with the Company's regulations as to advance payments and payment for service, nor constitutes a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any sums due the Company for the service rendered.

A Customer whose service has been discontinued by the Company for non-payment of bills, and who wishes to restore service with the Company, will be required to pay the unpaid balance due the Company and may be required to pay restoral charges and any applicable installation charges.

Missouri Public Service Commission 9 8 - 2 5 3 FILED JAN 2 0 1999

Issued: July 7, 1998

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Missouri Public Service Commission

3.6 Payment for Service - (Cont'd.)

3.6.5 Discontinuance of Service

RECD JUL 07 1998

Service may be discontinued for any of the following reasons:

- A) Upon nonpayment of any undisputed amounts owing to the Company for services found herein, the Company may, by giving ten days prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B) Failure to post a required deposit or guarantee;
- C) Upon violation of any of the other material terms or failure to substantially comply with the terms of a settlement agreement, the Company (in accordance with 4 CSR 240-33.070) may discontinue service, without incurring any liability,
 - 1) by giving 30 days' prior written notice to the Customer,
 - 2) sending or delivering to customer written notice five (5) days prior to discontinuance or suspension of such service; and
 - 3) making reasonable efforts to contact the customer, at least 24 hours prior to the proposed discontinuance, to advise them of the proposed discontinuance or service and what steps must be taken to avoid a discontinuance.
- E) The Company may, under the following conditions, discontinue service to a Customer without notice:
 - 1) If a condition immediately hazardous to life, physical safety, or property exists;
 - 2) Material misrepresentation of identity in obtaining telephone utility service; and in obtaining telephone utility service, and
 - 3) Upon order by state or federal law or any other duly authorized public authority;
- F) Upon unauthorized use of Company's telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- G) Refusal after reasonable notice to permit inspection, maintenance or replacement of telephone utility equipment.

 Missouri Public Sorvice Commission

FILED 9 8 = 205 3 1999

Issued: July 7, 1998

Effective / 12

Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

Jan 20 1999

3.6 Payment for Service - (Cont'd.)

3.6.5 Discontinuance of Service (Cont'd.)

- H) Upon the Company's discontinuance of service to the Customer under paragraphs A or B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the tariffs of the Company, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- Telephone service shall not be suspended or terminated for nonpayment of bill rendered or a required deposit on weekends on or before a Federal or State holiday proclaimed by the President or Governor, including but not limited to New Year's Day, Lincoln's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veteran's Day, Thanksgiving Day, or Christmas or days on which the Company is not open for business.
- In the event that one or more Local Services are terminated prior to the completion of the Minimum Retention Period, a Service Termination Charge will apply. For Local Services that are terminated with less than twelve months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to three months recurring charges will apply. For Local services that are terminated with between twelve and twenty-three months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to six months recurring charge will apply. For Local Services that are terminated with twenty-four or more months remaining to be completed in the Minimum Retention Period for that Local Service, a Service Termination Charge equal to nine moths recurring charges will apply.

Issued: August 29, 2003 Effective: September 29, 2003

CANCELLED
June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago, IL 60606



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(N)

3.6 Payment for Service - (Cont'd.)

Salaka Commission

3.6.5 Discontinuance of Service (Cont'd.)

RECT) JUL 0 7 1998

- H) Upon the Company's discontinuance of service to the Customer under paragraphs A or B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of the tariffs of the Company, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the minimum term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).
- Telephone service shall not be suspended or terminated for nonpayment of bill rendered or a required deposit on weekends on or before a Federal or State holiday proclaimed by the President or Governor, including but not limited to New Year's Day, Lincoln's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veteran's Day, Thanksgiving Day, or Christmas or days on which the Company is not open for business.

CANCELLED

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3.6 Payment for Service (Cont'd.)

3.6.6 Cancellation of Application for Service

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- A) Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).
- C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

Missouri Public Schles Commission 9 8 = 2 5 3 FILED JAN 2 0 1999

Issued: July 7, 1998

Effective

3.6 Payment for Service - (Cont'd.)

3.67 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

3. 6. 8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates. All charges and fees subject to Commission jurisdiction except taxes and franchise fees, will be submitted to the Commission for prior approval.

3.6.9 Disputed Bills

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff.

The Customer must provide the Company with written notice of the dispute within one hundred and twenty (120) days from the bill date, otherwise, the charge will be considered correct and binding.

Any Customer who has a dispute shall be advised by the Company that the Customer may file a formal or informal complaint with the Missouri Public Service Commission.

Missouri Public Service Commission P.O. Box 360 301 West High Street Room 530 Jefferson City, MO 65102

Issued: December 10, 2003 Effective: January 10, 2004

CANCELLED
June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

Issued By: Leslie O. Buford, Tariff Administrator 222 West Adams Street Chicago, IL 60606



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3.6 Payment for Service - (Cont'd.)

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3.67 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

3.6.8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates. All charges and fees subject to Commission jurisdiction except taxes and franchise fees, will be submitted to the Commission for prior approval.

3.6.9 **Disputed Bills**

The Customer may dispute a bill only by written notice to the carrier delivered within 90 days after the statement date. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute shall be advised by the Company that the Customer may file a formal or informal complaint with the Missouri Public Service Commission.

> Missouri Public Service Commission P.O. Box 360 301 West High Street Room 530 Jefferson City, MO 65102

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FILED NOV 12 1999

Effective: November 12, 1999

Issued: October 13, 1999

Issued By: Rose M. Schenck, Regulatory Analyst **Teleport Communications Group** Two Teleport Drive, Staten Island, NY 10311

Missouri Public Section Commission

3.6 Payment for Service - (Cont'd.)

RECT) JUL 0 7 1998

3.67 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

3.6.8 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes and all taxes, fees, and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporations. All such taxes, fees, and charges shall be separately designated on the Company's invoices, and are not included in the tariffed rates.

3.6.9 Disputed Bills

The Customer may dispute a bill only by written notice to the carrier delivered within 90 days after the statement date. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by Customer. Any Customer who has a dispute shall be advised by the Company that the Customer may file a formal or informal complaint with the Missouri Public Service Commission.

Missouri Public Service Commission P.O. Box 360 301 West High Street Room 530 Jefferson City, MO 65102

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Issued: July 7, 1998

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3.6 Payment for Service - (Cont'd.)

3.6.10 Missouri Universal Service Fund

The Company will place on each retail end-user's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund." The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued: March 31, 2005 Effective: May 1, 2005

Issued By:

CANCELLED
June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

Leslie O. Buford, Tariff Administrator 222 West Adams Street Chicago, IL 60606



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3.6 Payment for Service - (Cont'd.)

(N)

3.6.11 Duplicate Bill Charges

A. General

- Subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a customer may request a paper copy of their bill(s). A Duplicate Bill Charge may apply upon a customer's request for duplicate copies of their telephone bill(s) in accordance with the charges specified following, unless stipulated differently in the customer's contract. This service will be available where billing and technology exist.
- 2. The Duplicate Bill Charge, as defined in section 3.6.11.B, will not be applied in the following instances:
 - When a customer is currently subscribing to a service to receive additional copies of their bills;
 - When customers request a copy of the bill because of nonreceipt of an initial bill after new connect, transfer or change of address orders;
 - c. When customers have not received a bill due to Company error in the address of the bill;
 - d. When a customer requests a copy of the current month bill or final bill;
- B. Rates and Charges

Duplicate Bill Charge, mailed via standard US mail only:

Per bill copy charge:

\$5.00

C. Liability

With respect to any claim or suit, by a customer or any others, for damages arising from delays, errors or omissions, or the failure to provide bill copies, Company's liability, if any, shall not exceed the amount paid for the service.

(N)

Issued: December 22, 2006 Effective: January 22, 2007

CANCELLED
June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

Issued By: Leslie O. Buford, Tariff Administrator 227 West Monroe Street Chicago, IL 60606



3.7 <u>Interruptions in Service</u>

Missouri Public Sorvice Commission

3.7.1 Credits for Interruptions in Service

RECD JUL 07 1998

- A) Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of the tariffs of the Company by, the Customer or of an authorized or joint user, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects.
- B) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under its tariffs. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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3.7 <u>Interruptions in Service (Cont'd.)</u>

3.7.1 Credits for Interruptions in Service (Cont'd.)

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- C) For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- D) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

Length of Interruption	Interruption Period To Be Credited
Less than 4 hours	None
4 hours up to but not including 8 hours	1/3 Day
8 hours up to but not including 12 hours	1/2 Day
12 hours up to but not including 16 hours	2/3 Day
16 hours up to but not including 24 hours	One Day

Two or more service interruptions of the same type to the same line/equipment of 2 hours or more during any 24 hour period shall be considered as one interruption.

<u>Interruptions Over 24 Hours</u> Interruptions over 24 hours will be credited 4 hours for each 4 hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

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3.7 Interruptions in Service (Cont'd.)

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3.7.2 Limitations on Allowances (Cont'd.)

- E) No credit allowance will be made for:
 - interruptions due to the negligence of, or noncompliance with the provisions
 of the tariffs of the Company by, the Customer, User, or other common carrier
 providing service connected to the service of the Company;
 - 2) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
 - 3) interruptions of service due to the failure or malfunction of facilities, power or equipment provided by the Customer, authorized user, joint user, or other common carrier providing service connected to the service offered by the Company;
 - 4) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
 - 5) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
 - 6) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
 - 7) interruption of service due to circumstances or causes beyond the control of the Company.
 - 8) interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

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3.8 Classification of Customers and Users

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Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Business rates apply at the following locations, among others:

- In offices, stores and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals and other business establishments.
- In the residence of a practicing physician, dentist, veterinarian, surgeon or other medical practitioner who has no service at business rates at another location.
- In the residence location where there is substantial business use of the service and the Customer has no service elsewhere at business rates.

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SECTION 3 - REGULATIONS

3.9 <u>Use of Customer's Service By Others</u>

3.9.1 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer. Customer remains solely responsible (a) for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, (b) for determining who is authorized to use its services, and (c) for notifying the Company of any unauthorized use. Business rates apply to all service that is resold or shared, regardless of whether the Users are residential or business in character. Customer shall obtain all necessary regulatory approvals prior to the resale of TCG's services.

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3.9.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to be the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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3.9.3 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party and any appropriate authorizations, if necessary, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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3.9 <u>Use of Customer's Service By Others</u>

3.9.1 Resale and Sharing

Any service provided under the Company tariffs may be resold to or shared with other persons at the option of Customer, except as provided in 3.9.3, following. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to the tariffs of the Company, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use. Customer shall obtain all necessary regulatory approvals prior to the resale of TCG's services.

3.9.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services available for resale and sharing pursuant to the Company tariffs. From each joint use arrangement, one member will be designated to the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

3.9.3 Transfers and Assignments

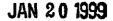
Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party and any appropriate authorizations, if necessary, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 3 REGULATIONS

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3.10 Cancellation of Service

The Customer will furnish the Company with forty-five (45) days prior written notice should it desire to terminate an application or contract, in whole or in part, for which the initial application or contract period is in excess of one month at the same location.

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If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 3.7, preceding), Customer agrees to pay to the Company all costs, fees and expenses reasonably incurred in connection with:

- 1) All Non-Recurring charges as specified in the Company's tariffs, plus
- 2) Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus
- 3) All Recurring Charges specified in the applicable Company Tariff for the balance of the then current term.

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Service Commission

SECTION 3 - REGULATIONS

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3.10 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 3.7, preceding), Customer agrees to pay to the Company all costs, fees and expenses reasonably incurred in connection with:

- 1) All Non-Recurring charges as specified in the Company's tariffs, plus
- 2) Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus
- 3) All Recurring Charges specified in the applicable Company Tariff for the balance of the then current term.

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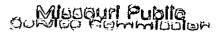
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3.11 Notices and Communications



- A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) All notices or other communications required to be given pursuant to the tariffs of the Company will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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3.12 Assignment and Changes of Phone Numbers

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The Customer has no property right in the telephone number nor any right to continuance of service through any particular Central Office, and the Company may change the telephone number or Central Office designation of a Customer whenever it considers it desirable in the conduct of its business. However, the Company will provide Interim Number Portability Service as defined in Section 6 of this tariff.

An applicant for telephone service may request a specific telephone number, and the requested telephone number will be assigned to the applicant only under the following terms and conditions:

- A) The telephone number is located in the Central Office serving the applicant's premises, or if not, the applicant agrees to pay mileage charges as in the Access Service Tariff.
- B) The telephone number has not been previously assigned to another Customer within the three-hundred and sixty-day period preceding the applicant's request for service of the life of the directory listing of the telephone number (whichever is greater); or if the number has been assigned to another Customer within the preceding three-hundred and sixty-day period, that Customer consents to the assignment of the number to the applicant.
- C) In a case where existing service is continued for a new Customer the telephone number may be retained by the new Customer subject to the rules mentioned above. In addition, it must be a different entity from and in no way connected with or related to the Customer to whom the number was assigned within the previous three-hundred and sixty-day period or life of the directory listing of the telephone number (whichever is greater).
- D) The above rules also apply to a request for a specific number by an existing Customer.

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3.12 Assignment and Changes of Phone Numbers - (cont'd.)

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In the event large area transfers between serving Central Offices require telephone number changes, the Company will determine based on circumstances, the extent of notification to Customers in the area with the following minimum requirements.

- Notification of pending number change will be made more than sixty days in advance of such change.
- Notification of the new telephone number will be mailed to each Customer.
- Calls will be transferred for a reasonable length of time, depending upon customer class, directory publishing deadlines and other factors that might apply.
- Local news media will be given information concerning the pending change.

The Company does not charge new Customers for telephone numbers.

The following nonrecurring charge applies to change a telephone number of a Central Office line or trunk at the Customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

Per Telephone Number Changed - Business

Non-Recurring Charge \$25.00

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3.13 Special Construction and Special Arrangements

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Subject to the agreement of the Company and to all of the regulations contained in the tariffs of the Company, special construction and special arrangements may be undertaken on a reasonable efforts basis at the request of the Customer. Special arrangements include any facility relating to a regulated telecommunications service not otherwise specified under tariff, or for the provision of service on an expedited basis or in some other manner different from the normal tariff conditions. Special construction is that construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed:
- of a type other than that which the Company would normally utilize in the furnishing of its B) services:
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

3.13.1 Basis for Charges

Where the Company furnishes a facility on a special construction basis, or any facility for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof. The agreement for special construction will ordinarily include a minimum service commitment based upon the estimated service life of the facilities provided.

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3.13 Special Construction and Special Arrangements - (Cont'd.)

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3.13.2 Basis for Cost Computation

The costs referred to in Section 3.13.1 preceding may include one or more of the following items to the extent they are applicable:

- A) Installation cost of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Installation cost includes the cost of:
 - 1) equipment and materials provided or used,
 - 2) engineering, labor and supervision,
 - 3) transportation,
 - 4) rights of way, and
 - 5) any other item chargeable to the capital account;
- B) Annual charges including the following:
 - 1) cost of maintenance;
 - depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
 - 3) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
 - 4) any other identifiable costs related to the facilities provided; and
 - 5) an amount for return and contingencies.

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3.13 Special Construction and Special Arrangements - (Cont'd.)

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3.13.3 Termination Liability

To the extent that there is no other requirement for use by the Company, the Customer may have a termination liability for facilities specially constructed at the request of the Customer if and only if such liability is clearly stated in written agreement between the Company and the Customer.

- A) The maximum termination liability is equal to the total cost of the special facility as determined under Section 3.13.1 preceding, adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided.
- B) The maximum termination liability as determined in paragraph (1) shall be divided by the original term of service contracted for by the Customer (rounded up to the next whole number of months) to determine the monthly liability. The Customer's termination liability shall be equal to this monthly mount multiplied by the remaining unexpired term of service (rounded up to the next whole number of months), discounted to present value at six (6) percent, plus applicable taxes.

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SECTION 3 - REGULATIONS

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3.14 Terms

The minimum term for any TCG Kansas City, Inc. service shall not be less than one (1) month, unless otherwise agreed by the Company. The Customer and Company may agree to longer minimum terms for particular services.

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3.15 <u>Temporary Promotional Programs</u>

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The Company may establish temporary promotional programs to introduce present or potential Customers to a service not previously received by Customers. During specific promotional periods, an offer may be made to reduce non-recurring charges on a non-discriminatory basis, up to the full amount, for optional products and services. Unless specifically approved elsewhere, this offer will not apply to single basic exchange access lines. Written notice of such offerings will be provided to the Public Service Commission for approval.

3.16 Privacy

All communications between customers are considered confidential in nature. The Company will take reasonable action to minimize the potential access of other entities to those communications. Operators or employees of the Company will not listen to any conversation between customers except when an operating necessity. Operators shall not repeat or divulge the nature of any local or long distance conversation, nor divulge any information inadvertently overheard.

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Local Exchange Services P.S.C. Tariff No. 1

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SECTION 3 REGULATIONS

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3.17 Termination Liability

The Customer will furnish the Company with Portyice Companies on written notice should it desire to terminate an application or contract, in whole or in part, for facilities or usage commitments. Customers who terminate any such application or contract will be subject to an early termination charge as follows:

Facilities

Upon the Customer's discontinuance of a term agreement for facilities prior to the expiration of the agreed upon term, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract - discounted for present value of 6%.

Usage

In the event that a customer has a term commitment for usage and disconnects service prior to the expiration of the usage term, the termination liability with respect to minutes of use charges shall be a monthly usage charge applied for the remaining months of the usage contract - discounted for present value of 6%. The monthly usage charge will be determined by calculating the average monthly usage of the first 6 months of the term. In the event that a customer disconnects within the first 6 months of their usage term, the liability usage charges will calculated by averaging total usage dollars divided by the number of months activated.

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Original Sheet 48

SECTION 3 - REGULATIONS

Missouri Public Sorvice Commission

3.17 <u>Termination Liability</u>

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The Customer will furnish the Company with thirty (30) days prior written notice should it desire to terminate an application or contract, in whole or in part, for facilities or usage commitments. Customers who terminate any such application or contract will be subject to an early termination charge as follows:

Facilities

Upon the Customer's discontinuance of a term agreement for facilities prior to the expiration of the agreed upon term, the termination liability will be equal to the monthly charge multiplied by the number of months remaining on the contract - discounted for present value of 6%.

Usage

In the event that a customer has a term commitment for usage and disconnects service prior to the expiration of the usage term, the termination liability with respect to minutes of use charges shall be a monthly usage charge applied for the remaining months of the usage contract - discounted for present value of 6%. The monthly usage charge will be determined by calculating the average monthly usage of the first 6 months of the term. In the event that a customer disconnects within the first 6 months of their usage term, the liability usage charges will calculated by averaging total usage dollars divided by the number of months activated.

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3.18 Application of Rates

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Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in Bellcore's Local Exchange Routing Guide, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated access line), the Company will apply the Rate Center of the Customer's main billing telephone number, or that of the rate center closest to the location at which the customer receives service from the Company.

The airline distance between any two Rate Centers is determined as follows:

- A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- C) Square each difference obtained in step (B) above.
- D) Add the square of the "V" difference and the square of the "H" difference obtained in step (C) above.
- E) Divide the sum of the squares by 10, round to the next higher whole number if any fraction is obtained.
- F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

G) Formula =
$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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Local Exchange Services P.S.C. Tariff No. 1

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SECTION 3 - REGULATIONS

3.19 Customer Specific Pricing Plans

Customer Specific Pricing Plans are available for provision of: (1) Dedicated, non-switched, private line and special access services, (2) Central office-based switching systems which substitute for customer premise, private branch exchange (PBX) services, and (3) Any business service offered in the exchange in which basic local telecommunications service offered by the incumbent local exchange telecommunications company has been declared competitive under Section 392.245 RSMo., and any retail business service offered to an end user in a non-competitive exchange.

Unless otherwise provided in the customer contract, the rules and regulations found in Section 3 of this tariff apply to all Customer Specific Pricing Plans. Customer Specific Pricing Plan arrangements will be provided to the Commission on a proprietary basis upon request.

CANCELLED Issued: August 28, 2008 Effective: September 27, 2008

June 28, 2010 Missouri Public Service Commission PSC MO No 1; JC-2010-0680 Issued By: Carol E. Paulsen, Director Regulatory 1010 N. Saint Mary's Street, San Antonio, TX 78215

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SECTION 4 - END USER NETWORK ACCESS SERVICES

4.1 <u>Introduction</u>

The Company undertakes to provide end users with voice-grade network access services as described in this tariff. End User Network Access Service provides a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception of telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

Each End User Network Access Service is provided in the form of a Port (with an integral Terminal Interface) which corresponds to one or more analog, voice grade communications channels. Voice-grade access services are designed to transmit any electrical signal within the nominal frequency range of 300 to 3000 Hz. Customers may transmit any form of signals, including data transmissions, that are compatible with the transmission parameters of the service, but the Company does not warrant that the services will be suitable for any purpose other than voice communication.

4.1.1 Access to Public Switched Network Services

End User Network Access Services provide a Customer with one or more voice-grade Port connections to the Company's switched network, each of which enables the Customer to:

- A) Receive calls from other stations on the public switched telephone network;
- B) Access the Company's Local Exchange Services as specified in Section 4 of this tariff, Directory Assistance Services as specified in the Section 5, intraLATA toll services as specified in Section 4, and unregulated services offered by the Company;
- C) Access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling;

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SECTION 4 - END USER NETWORK ACCESS SERVICES Aissouri Public

4.1 <u>Description (Cont'd)</u>

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4.1.1 Access to Public Switched Network Services (Cont'd.)

- D) Access the services of other providers which utilize the Company's Access Services under the Company's Access and Interconnection Tariff. Customers may presubscribe to another provider's interLATA or IntraLATA services in order to originate interLATA and intraLATA calls on a 1 + basis or to receive 800 service from such provider, or may access other providers' intraLATA and interLATA services on an ad hoc basis by dialing the provider's Carrier Identification Code. The Customer is solely liable for charges assessed by other providers for their services; and
- E) Originate calls to the Dual Party Relay Service (DPRS) which enables deaf, hard-of-hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate freely with the hearing population not using TDDs and vice versa. The Company does not impose any charge to end users for access to DPRS, however, persons using this service are liable for applicable per-call charges specified in the Company's tariffs. The Company will provide, at cost, a TDD device to each individual who is certified as deaf or severely hearing or speech impaired by a licensed physician, audiologist or qualified state agency.
- F) End User Network Access services are provided through a Terminal Interface at a Company-designated Point of Connection, or through a standard demarcation point established by another service provider. The Customer is responsible for providing the appropriate transmission facilities, cabling or wiring between the Point of Connection or demarcation point and its premises. Depending upon the service ordered by the Customer, there may be a choice of Terminal Interfaces. In such cases, the Customer is responsible for specifying a Terminal Interface which is compatible with the Customer-provided transmission facilities, cabling, wiring, or terminal equipment.
- G) Each End User Network Access service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

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SECTION 4 - END USER NETWORK ACCESS SERVICES Missouri Public Service Commission

4.2 <u>Interconnection of Interstate Facilities</u>

4.2.1 Points of Connection

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Services terminate at a Point of Connection established by the Company. The Point of Connection will ordinarily be located in the same building as the Customer's or User's Premises; however, a Customer may elect to be served by a Point of Connection in a different building, in which case the Customer is responsible for providing or obtaining, at its own expense, the necessary wire or cable to connect its Premises to the Point of Connection. In a multi-tenant building, the Point of Connection will ordinarily be established in a common area of the building such as an equipment room or wire closet. Customers may connect their transmission facilities, cabling, wiring or terminal equipment to the Company's network at the Point of Connection.

The Company will establish a Point of Connection upon request within a building, campus, or other customer premises located in a Company-served exchange area, if in the Company's opinion it can recoup its up front capital cost, ongoing operational cost and provide a fair return to shareholders from the revenue stream derived from the new Point of Connection. A Point of Connection may be established at any location where the preceding conditions are not satisfied, subject to the rates, terms, and conditions applicable to Special Construction as specified in the General Regulations Tariff.

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SECTION 4 - END USER NETWORK ACCESS SERVICES (1350 UT Public

4.3 LATA Calling Services

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4.3.1 Description

LATA Calling Services allow for the origination from listed exchanges and termination of calls within local and toll calling areas as defined below. Local and Toll calling plans are marketed under the brand names of PrimeOne and PrimePlus service and are provided in conjunction with connection to the Company's network via the access lines listed below:

PrimePath Service
PrimeXpress Network Service
PrimeNBX Service
PrimePlex PRI Service
Prime Link Service
PrimePath NBX Service

4.3.2 Timing of Calls

- A) "PrimeOne" local calls are untimed and billed on a flat-rate basis. "PrimePlus" IntraLATA toll calls are timed in six (6) second increments following the first eighteen (18) seconds.
- B) For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- C) For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- D) Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- E) Calls originating in one time period and terminating in another will be billed the rates in effect at the beginning of six second increments.
- F) For collect calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

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Issued: July 7, 1998

Effective August 20

First Revised Sheet 54 Cancels Original Sheet 54

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.3 LATA Calling Services (Cont'd)

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4.3.3 PrimePlus IntraLATA Toll Service

RECD JUN 2 2 1999

PrimePlus IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the same LATA in accordance with the regulations and schedules of charges specified in this tariff.

The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided.

A) Rating of Calls

Rating of PrimePlus IntraLATA toll calls is based on the duration of the call. Call duration is based on regulations found in Section 4.3.2. IntraLATA rates between points are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

IntraLATA calling is offered by the Company to business Customers under the retail product name "PrimePlus".

B) PrimePlus Rates

[As of July 27, 1999 the following rate is only offered to current PrimePlus	(N)
customers for the duration of their term commitment.]	(N)

\$0.1100 per minute

[As of July 27, 1999 the following rate is offered to new customers.]	(N	V)
---	----	---	---

<u>Initial 18 Seconds</u>	Additional 6 Seconds	(N)
\$0.0294	\$0.0098	(N)

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Issued: June 22, 1999

Effective: July 27, 1999

4.3 LATA Calling Services (Cont'd)

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4.3.3 PrimePlus IntraLATA Toll Service

RECO JUL 0 7 1998

PrimePlus IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the same LATA in accordance with the regulations and schedules of charges specified in this tariff.

The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided.

A) Rating of Calls

Rating of PrimePlus IntraLATA toll calls is based on the duration of the call. Call duration is based on regulations found in Section 4.3.2. IntraLATA rates between points are based on the airline distance between rate centers. In general, each point is designated as a rate center; certain small towns or localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

IntraLATA calling is offered by the Company to business Customers under the retail product name "PrimePlus".

B) PrimePlus Rates

\$0.1100 per minute

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4.3 LATA Calling Services (Cont'd)

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(N)

PrimePlus IntraLATA Toll Service (Cont'd)

B) PrimePlus Rates (Cont'd)

[As of July 27, 1999 the following discounts will only be offered to current (N) PrimePlus customers for the duration of their term commitment.] (N)

1)	Volume Discounts	<u>1 Year</u>	2 Year	3 Year
	\$0 - \$1,000	5%	5%	5%
	\$1,000 - \$3,000	15%	18%	20%
	\$3,000 - \$8,000	20%	23%	25%
	\$8,000 +	25%	28%	30%

C) PrimeOne/PrimePlus Usage Discount

Customers who commit to 1, 2, or 3 year term commitments are eligible to receive the discounts shown below on their PrimeOne and PrimePlus usage charges. Discounts are calculated based on the term commitment and are applied to the total amount of qualifying revenue in a billing period. Customers whose combined PrimeOne and PrimePlus monthly usage exceeds \$100,000.00 will not be eligible for discounts under this plan. At the end of the Customer's term commitment, the Customer will convert to month-to-month pricing at tariff rates in effect at that time. For services requiring a one-year term commitment, the Customer will receive one-year term rates at tariff rates in effect at that time unless the Customer notifies the Company in writing thirty (30) days prior to the expiration of the Customer's term plan of their intent to discontinue service.

Customers who discontinue service prior to the end of their term commitment will be assessed an early termination charge equal to their average monthly usage charges times the number of months remaining on their term commitment. The average monthly usage will be determined by calculating the Customer's total PrimeOne and PrimePlus usage charges for the first six full months of service and dividing by six. If the Customer has been in service less than six months, the average monthly usage will be determined by calculating the Customer's total usage charges and dividing by the number of months the Customer has been in service. Customers may discontinue service prior to the end of their term commitment without macrice.

another Company local service offering with a term commitment equal to or greater, another Company local service offering with a term commitment.

Usage Discounts:

2 Year 1 Year \$0 - \$100,000.00 8% 10% 12% \$100,000.01+ 0% 0% 0%

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Effective: July 27, 1999

SECTION 4 - END USER NETWORK ACCESS SERVICES SOUTH Public Service Commission

- LATA Calling Services (Cont'd) 4.3
 - 4.3.3 PrimePlus IntraLATA Toll Service (Cont'd)

RECD JUL 0 7 1998

B) PrimePlus Rates (Cont'd)

1)	Volume Discounts	1 Year	2 Year	3 Year
	\$0 - \$1,000	5 <i>%</i>	5%	5%
	\$1,000 - \$3,000	15%	18%	20%
	\$3,000 - \$8,000	20%	23%	25%
	\$8,000 +	25%	28%	30%

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¹ Missouri Public Sorvice Commission

4.4 Exchange Areas

4.4.1 Description

RECD JUL 0 7 1998

An exchange is a geographically defined area established by the Company for the administration of telecommunications service. TCG follows the Exchange Area boundaries as defined in the applicable tariffs of Southwestern Bell Telephone Company in the establishment of local calling areas. Local calling areas define the exchanges Customers may call without a toll charge.

Exchange Access Services are provided in limited geographic areas. PrimeOne local calling is provided at no additional charge in conjunction with the provision of the network access services listed in Section 4.3.1.

This tariff applies to the following Southwestern Bell Telephone Company exchanges:

Archie

Belton

Blue Springs

East Independence

Excelsior Springs

Farley

Gladston

Grain Valley

Greenwood

Independence

Lee's Summit

Leavenworth

Liberty

Nashua

Parkville

Raytown

Richmond

Smithville

South Kansas City

Tiffany Springs

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Piedmont

Polk

Ponder

Purdy Rothville

Silex

Pleasant Hope

St. Elizabeth

Stark City

Stockton

Stover

Sumner

Vandalia

Verona

Stotts City

Union Star

SECTION 4 - END USER NETWORK ACCESS SERVICE

4.4 Exchange Areas (Cont'd.)

4.4.1 Description (Cont'd.)

This tariff also applies to the following GTE Company exchanges:

Lawson Plattsburg Trimble

Gallatin

This tariff also applies to the following Windstream Communications, Inc. exchanges: (AT)

Albany Halfway Aldrich Iberia Allendale Jameson Bellflower Laclede **Bolivar** Liberal Coffey Madison Crocker Martinsburg Clubb Mendon Dixon Middletown Doniphan Milean Eolia Mindenmines Fairdealing Morrisville Fair Play Myrtle Fairview Naylor Florence Neelvville

Grandin Olney Wappapello Park
Grant City Oxly Wheaton
Greenville Patterson Williamsville
Holliday Pattonburg Winston

New Hartford

(AT)

Issued: October 13, 2009 Effective: November 27, 2009

Missouri Public Service Commissior

4.4 Exchange Areas (Cont'd.)

4.4.1 Description (Cont'd.)

RECD JUL 07 1998

This tariff also applies to the following GTE Company exchanges:

Lawson Plattsburg Trimble

> Missouri Public Services Commission 9 8 - 2 5 3 FILED JAN 2 0 1999

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Effective January 20, 1999

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JAN 20 1999

4.5 Local Calling Areas

4.5.1 Local Calling Area Exchanges

The Company concurs with SWBT's Area Exchanges and Extended Area Service calling are as listed in its Local Exchange Tariff. Exchange Areas for all Customers whose premises are located in the SWBT territory will be the same as SWBT's service areas except where noted by service or rate element. For those exchanges where the local calling scope defined in SWBT's Local Exchange Tariff includes subscribers or Customers of a specific service, the term subscriber or Customer is defined as those Customers that subscribe to the service specified from SWBT, or its concurring carriers and/or a resold version of that service from another provider.

Local Service and/or Exchange Areas for this state are (N) concurrent with those defined in the AT&T Local Exchange | Services tariff, Section 3.1. (N)

4.5. Maps

The Company concurs with SWBT's Local Exchange Maps reflecting base rate areas, exchange area, and zone area boundaries which are part of its Local Exchange Tariff.

Issued: August 29, 2003 Effective: September 29, 2003



Missouri Public Sorvice Commission

4.5 <u>Local Calling Areas</u>

4.5.1 Local Calling Area Exchanges

RECO JUL 0 7 1998

The Company concurs with SWBT's Area Exchanges and Extended Area Service calling are as listed in its Local Exchange Tariff. Exchange Areas for all Customers whose premises are located in the SWBT territory will be the same as SWBT's service areas except where noted by service or rate element. For those exchanges where the local calling scope defined in SWBT's Local Exchange Tariff includes subscribers or Customers of a specific service, the term subscriber or Customer is defined as those Customers that subscribe to the service specified from SWBT, or its concurring carriers and/or a resold version of that service from another provider.

4.5.2 Maps

The Company concurs with SWBT's Local Exchange Maps reflecting base rate areas, exchange area, and zone area boundaries which are part of its Local Exchange Tariff.

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SECTION 4 - END USER NETWORK ACCESS SERVICES VIOC Commiscion

4.6 Network Access Line Services

RECD JUL 0 7 1998

The provision of Network Access Line service at the rates, charges, terms and conditions shown is subject to the provision of other sections of this tariff.

4.6.1 <u>Provision of Equipment and Facilities</u>

- A) Pursuant to Commission Rule (4CSR 240.32.070), the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in the tariffs of the Company.
- B) Pursuant to Commission Rule (4CSR 240.32.070), the Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C) The Company may substitute, change or rearrange any equipment or facility at time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E) The Customer shall be responsible for the payment of service charges as set forth herein Section 5.9.1, for visits by the Company's agents or employees to the Premises of the Customer or User when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer or User.

Missouri Public Service Commission 9 8 - 2 5 3 FILED JAN 2 0 1999

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Effective August 20, 1998

JAN 20 1999

4.6 Network Access Line Services (Cont'd)

Missouri Public Servico Commission

4.6.1 Provision of Equipment and Facilities (Cont'd)

RECD JUL 07 1998

- F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer or User-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to the tariffs of the Company, the responsibility of the Company shall be limited to the furnishing of facilities offered under the tariffs of the Company and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - 2) the reception of signals by Customer-provided equipment.

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Issued: July 7, 1998

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SECTION 4 - END USER NETWORK ACCESS SERVICES Public

4.7 PrimePath Service

4.7.1 Description

RECD JUL 07 1998

PrimePath Service provides a Customer with one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. PrimePath Service is provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. PrimePath Service is offered in either Standard Business Line, Enhanced Business Line or Business Trunk formats. Rates for PrimePath Service varies upon which local calling option is chosen by the Customer.

4.7.2 Service Charges

Service Order

Non recurring Service Order charges apply to various Customer requests on a per order basis. Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to standard business lines, enhanced business lines, or business trunks. Service Order charges will apply to initial service orders and subsequent orders on a per request basis.

Service Order Charge:

\$40.00 per order

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Two Teleport Drive, Staten Island, NY 10311

JAN 20 1999

4.7 PrimePath Service - (Cont'd.)

Missouri Public Sarvice Commission

4.7.2 Service Charges (Cont'd.)

RECD JUL 97 1998

In addition to the standard Service Order Charge, the following charges will apply for applicable work performed by the Company.

Feature Change without Dispatch**

Non-recurring charges which do not require dispatch of company personnel to change a feature or group of features on a per request basis on an existing TCG service. Feature changes are those that affect the functionality or characteristics of telecommunication services for standard business lines, enhanced business lines, or business trunks.

Rate:

\$5.00 per request

Multiple Feature Change with Dispatch

Non-Recurring charges which require dispatch of company personnel to a single site to change a feature or group of features on per site and per hour basis. Feature changes are those that affect the functionality or characteristics of telecommunication services for standard business lines, enhanced business lines, or business trunks. Charges are rounded to the nearest work hour with a one hour minimum charge.

Rate:

\$75.00 per hour

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Teleport Communications Group
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June 28, 2010
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Service Commission
PSC MO No 1; JC-2010-0680

4.7 PrimePath Service - (Cont'd.)

4.7.2 Service Charges (Cont'd.)

Line Move or Add with Dispatch

Non-Recurring charges which requires dispatch of company personnel to a single site to move or add telecommunications services to an existing TCG business line, key line, or business trunk service on a per site and per hour basis. Adds and moves of business lines, key lines or trunks pertain to these charges. Charges are rounded to the nearest work hour with a 1 hour minimum.

Rate: \$75.00 per hour

Record Order Charge

Non-Recurring charges associated with maintaining information for billing services. Changes to such information will be charged a record order charge on a per request basis.

Rate: \$20.00 per request

(M)

(M)

25 Pair Termination Blocks

Rate: \$65.00

(M) Material previously displayed on this sheet, now appears in Section 5.11, Sheet 104.2. (N)

Issued: March 30, 2007

Effective: May 1, 2007
May 31, 2007

Filed

Missouri Public

Service Commission

4.7 PrimePath Service - (Cont'd.)

4.7.2 Service Charges (Cont'd.)

REC'D JUL 07 1998

Line Move or Add with Dispatch

Non-Recurring charges which requires dispatch of company personnel to a single site to move or add telecommunications services to an existing TCG business line, key line, or business trunk service on a per site and per hour basis. Adds and moves of business lines, key lines or trunks pertain to these charges. Charges are rounded to the nearest work hour with a 1 hour minimum.

Rate:

\$75.00 per hour

Record Order Charge

Non-Recurring charges associated with maintaining information for billing services. Changes to such information will be charged a record order charge on a per request basis.

Rate:

\$20.00 per request

PIC Change Charge (per standard, key line, or trunk)

Rate:

\$10.00 per request

25 Pair Termination Blocks

Rate:

\$65.00

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Effective

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May 31, 2007

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Second Revised Sheet 64 Cancels First Revised Sheet 64

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.3 Standard Business Line: Standard Business Line comes with basic dial tone and the ability to make calls in the local calling area. Standard Business lines are configured to support an individual station user. A one-year term commitment is required. At the Customer's option, Standard Business Lines can be configured with the following calling features for an additional monthly recurring charge per feature per line. A non-recurring charge will be applied for adding features after the initiation of service, and an Service Order Charge will be charged by any service change. For description of calling features see Section 5. Service requires a 1 Year Term commitment.

A) Rates:

Non-Recurring Charges** Installation per line \$25.00

(As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.)

Monthly Recurring Charges

Line Charges (Month-to-month) \$34.85 per line

<u>Features</u>	Non-Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$4.20
Three Way Calling	\$0.00	\$2.80
Call Waiting	\$0.00	\$5.60
Speed Calling (8-Code)	\$0.00	\$2.80
Call Forward Busy*	\$0.00	\$2.10
Call Forward Don't Answer*	\$0.00	\$2.10

Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

**Initial installation charges will be waived for new customers, or exisitng customers adding new locations(not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLata toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

(N)

(C)

(N)

Issued: November 27, 2002

Effective: December 27, 2002

SECTION 4 - END USER NETWORK ACCESS SERVICES MIDDOWN Public

4.7 PrimePath Service - (Cont'd.)

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4.7.3 Standard Business Line: Standard Business Line comes with basic dial tone and the ability to make calls in the local calling area. Standard Business lines are configured to support an individual station user. A one-year term commitment is required. At the Customer's option, Standard Business Lines can be configured with the following calling features for an additional monthly recurring charge per feature per line. A non-recurring charge will be applied for adding features after the initiation of service, and an Service Order Charge will be charged by any service change. For description of calling features see Section 5. Service requires a 1 Year Term commitment.

(N)

A) Rates:

Non-Recurring Charges

Installation - per line

\$25.00

(As of July 27, 1999, the rates shown below are only available to pre-existing (N) PrimePath customers.)

Monthly Recurring Charges

Line Charges (Month-to-month) (T) \$34.85 per line

<u>Features</u>	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00 (R)	\$4.20
Three Way Calling	\$0.00 (R)	\$2.80
Call Waiting	\$0.00 (R)	\$5.60
Speed Calling (8-Code)	\$0.00 (R)	\$2.80
Call Forward Busy*	\$0.00 (R)	\$2.10
Call Forward Don't Answer*	\$0.00 (R)	\$2.10

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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Effective: July 27, 1999

Issued: June 22, 1999

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4.7 PrimePath Service - (Cont'd.)

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Missouri Public Sorvice Commission

4.7.3 Standard Business Line

RECD JUL 97 1998

Standard Business Line comes with basic dial tone and the ability to make calls in the local calling area. Standard Business lines are configured to support an individual station user. A one-year term commitment is required

At the Customer's option, Standard Business Lines can be configured with the following calling features for an additional monthly recurring charge per feature per line. A non-recurring charge will be applied for adding features after the initiation of service, and an Service Order Charge will be charged by any service change. For description of calling features see Section 5.

)	Rates:		CANCELLED
	Non-Recurring Charges		JUL 27 1999
	Installation - per line	\$25.00 By	Service Communication
	Monthly Recurring Charges	Public	c Service Commussion MISSOURI
	Line Charges	\$34.85 per line	
	<u>Features</u> Per feature, per line:	Non-Recurring	MonthlyRecurring
	Call Forwarding Variable *	\$5.00	\$4.20
	Three Way Calling	\$5.00	\$2.80
	Call Waiting	\$5.00	\$5.60
	Speed Calling (8-Code)	\$5.00	\$2.80
	Call Forward Busy*	\$5.00	\$2.10
		4	

\$5.00

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Call Forward Don't Answer*

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Issued: July 7, 1998

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SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.3 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

1 Year Term

Monthly Recurring Charges
Standard Business Line

- per line \$36.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year
Standard Business Line				
- per line	\$53.30(I)	\$43.20	\$42.75	\$42.35

<u>Features</u>	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: March 20, 2009 Effective: April 1, 2009

4.7 PrimePath Service - (Cont'd.)

4.7.3 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

1 Year Term

Monthly Recurring Charges
Standard Business Line

- per line \$36.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year
Standard Business Line				
- per line	\$52.35(I)	\$43.20	\$42.75	\$42.35

Features	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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4.7 PrimePath Service - (Cont'd.)

4.7.3 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

1 Year Term

Monthly Recurring Charges
Standard Business Line

- per line \$36.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year
Standard Business Line				
- per line	\$49.30(I)	\$43.20	\$42.75	\$42.35

<u>Features</u>	Non Recurring	Monthly Recurring
Per feature, per line:	_	
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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December 1, 2008
Missouri Public
Service Commission
JC-2009-0382

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Third Revised Sheet 64.1 Cancels Second Revised Sheet 64.1

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.3 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

1 Year Term

Monthly Recurring Charges
Standard Business Line

- per line \$36.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year	
Standard Business Line					
- per line	\$46.40	\$43.20	\$42.75	\$42.35	(I)

Features	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: July 31, 2007 Effective: August 31, 2007

4.7 PrimePath Service - (Cont'd.)

4.7.3 Standard Business Line:

A) Rates (Cont'd)

available to existing customers that ordered service between July 27, 1999, and December 18, 2003.	(C)
Monthly Recurring Charges 1 Year Term Standard Business Line	
- per line \$36.65	
Effective December 18, 2003, the following rates are	(N)

Effective beceinder 10, 2005,	the roll	owing rat	.es are		
available to new customers.					
					ĺ
Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year	j
Standard Business Line					j
- per line	\$38.65	\$37.05	\$36. 25	\$35.45	(Ń)

<u>Features</u>	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$5. 50
Three Way Calling	\$0.00	\$3. 50
Call Waiting	\$0.00	\$7. 25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2. 75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7. 75
Distinctive Ringing Service	\$0.00	\$5. 50
Remote Access to Call forwarding	\$0.00	\$2. 50
Call Forwarding Remotse	\$0.00	\$4.00
Call TRansfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: November 18, 2003 Effective: December 18, 2003



First Revised Sheet 64.1 Cancels Original Sheet 64.1

Missouri Public

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

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4.7.3 Standard Business Line:

Service Commission

A) Rates (Cont'd.)

(Rates for new customers as of July 27, 1999.)

Monthly Recurring Charges

Line Charges (1 year term)

\$36.65 per line

		l Year Term	
<u>Features</u>	Non Recurring	Monthly Recurring	
Per feature, per line:			
Call Forwarding Variable *	\$0.00	\$5.50	
Three Way Calling	\$0.00	\$3.50	
Call Waiting	\$0.00	\$7.25	
Speed Calling (8-Code)	\$0.00	\$3.50	
Call Forward Busy*	\$0.00	\$2.75	
Call Forward Don't Answer*	\$0.00	\$2.75	
CallerID	\$0.00	\$7.75	
Distinctive Ringing Service	\$0.00	\$5.50	
Remote Access to Call forwarding	\$0.00	\$2.50	
Call Forwarding Remotse	\$0.00	\$4.00	
Call TRansfer	\$0.00	\$3.50	
Caller ID with Name	\$0.00	\$9.00	(N)

CANCELLED

Public Service Commission
Missouri

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: November 27, 2002

Effective: December 27, 2002

SECTION 4 - END USER NETWORK ACCESS SERVICES VIDE OUT Public Service Commission:

4.7 PrimePath Service - (Cont'd.)

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4.7.3 Standard Business Line (Cont'd.)

A) Rates (Cont'd.)

(Rates for new customers as of July 27, 1999.)

Monthly Recurring Charges

Line Charges (1 year term)

\$36.65 per line

Features	Non Recurring	1 Year Term Monthly Recurring
Per feature, per line:	<u> </u>	
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
Caller ID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50

CANCELLED

DEC 27 2002

Public Service Commission

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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Issued: June 22, 1999

Effective: July 27, 1999

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Second Revised Sheet 65 Cancels First Revised Sheet 65

SECTION 4 END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.4 Key Business Lines: Key Business Lines are configured to support 2 to 4 station users. Service charges are billed on a monthly basis, and vary according to the service area in which the Customer is located. A one-year term commitment is required. At the Customer's option, Key Business Lines can be configured with the following calling features for an additional monthly recurring charge per feature per line. A non-recurring charge will be applied for adding features after the initiation of service, and an Service Order Charge will be charged by any service change. Calling features are described in Section 5. Service requires a 1 year term commitment

A) Rates:

Non-Recurring Charges**
Installation - per line \$25.00

(As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.)

Monthly Recurring Charges

Line Charges (Month-to month) \$34.85 per line

<u>Features</u>	Non-Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$4.20
Three Way Calling	\$0.00	\$2.80
Call Waiting	\$0.00	\$5.60
Speed Calling (8-Code)	\$0.00	\$2.80
Call Forward Busy*	\$0.00	\$2.10
Call Forward Don't Answer*	\$0.00	\$2.10

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

**Initial installation charges will be waived for new customers, or exisitng customers adding new locations(not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLata toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

(N)

(N)

Issued: November 27, 2002

Effective: December 27, 2002

Issued By: Leslie O. Buford, Tariff Administrator 227 W. Monroe Street Chicago, IL 60606

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4.7 PrimePath Service - (Cont'd.)

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4.7.4 Key Business Lines: Key Business Lines are configured to support 2 to 4 station users. Service charges are billed on a monthly basis, and vary according to the service area in which the Customer is located. A one-year term commitment is required. At the Customer's option, Key Business Lines can be configured with the following calling features for an additional monthly recurring charge per feature per line. A non-recurring charge will be applied for adding features after the initiation of service, and an Service Order Charge will be charged by any service change. Calling features are described in Section 5. Service (N) requires a 1 year term commitment.

A) Rates:

Non-Recurring Charges

Installation - per line

\$25.00

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(As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.)

Monthly Recurring Charges

Line Charges (Month-to-month) (T) \$34.85 per line

<u>Features</u>	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00 (R)	\$4.20
Three Way Calling	\$0.00 (R)	\$2.80
Call Waiting	\$0.00 (R)	\$5.60
Speed Calling (8-Code)	\$0.00 (R)	\$2.80
Call Forward Busy*	\$0.00 (R)	\$2.10
Call Forward Don't Answer*	\$0.00 (R)	\$2.10

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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Issued: June 22, 1999

Effective: July 27, 1999

4.7 PrimePath Service - (Cont'd.)

Missouri Public Service Commission

4.7.4 Key Business Lines

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Key Business Lines are configured to support 2 to 4 station users. Service charges are billed on a monthly basis, and vary according to the service area in which the Customer is located. A one-year term commitment is required.

At the Customer's option, Key Business Lines can be configured with the following calling features for an additional monthly recurring charge per feature per line. A non-recurring charge will be applied for adding features after the initiation of service, and an Service Order Charge will be charged by any service change. Calling features are described in Section 5.

A) Rates:

Non-Recurring Charges		CANCELLED
Installation - per line	\$25.00	JUL 2 7 1999 y Sta S#65 ic Service Commission MISSOURI
Monthly Recurring Charges	B	y Service Commission
Line Charges	\$34.85 per line	MISSOURI
Features Per feature per line	Non-Recurring	MonthlyRecurring
Per feature, per line: Call Forwarding Variable *	\$5.00	\$4.20
Three Way Calling	\$5.00	\$2.80
Call Waiting	\$5.00	\$5.60
Speed Calling (8-Code)	\$5.00	\$2.80
Call Forward Busy*	\$5.00	\$2.10
Call Forward Don't Answer*	\$5.00	\$2.10

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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Issued: July 7, 1998

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4.7 PrimePath Service - (Cont'd.)

4.7.4 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

Monthly Recurring Charges
Key Business Line
- per line

1 Year Term

536.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year
Key Business Line				
- per line	\$53.30(I)	\$43.20	\$42.75	\$42.35

Non Recurring	Monthly Recurring
\$0.00	\$5.50
\$0.00	\$3.50
\$0.00	\$7.25
\$0.00	\$3.50
\$0.00	\$2.75
\$0.00	\$2.75
\$0.00	\$7.75
\$0.00	\$5.50
\$0.00	\$2.50
\$0.00	\$4.00
\$0.00	\$3.50
\$0.00	\$9.00
	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: March 20, 2009 Effective: April 1, 2009

SECTION 4 – END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.4 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

Monthly Recurring Charges
Key Business Line
- per line \$36.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year
Key Business Line				
- per line	\$52.35(I)	\$43.20	\$42.75	\$42.35

Non Recurring	Monthly Recurring
\$0.00	\$5.50
\$0.00	\$3.50
\$0.00	\$7.25
\$0.00	\$3.50
\$0.00	\$2.75
\$0.00	\$2.75
\$0.00	\$7.75
\$0.00	\$5.50
\$0.00	\$2.50
\$0.00	\$4.00
\$0.00	\$3.50
\$0.00	\$9.00
	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.4 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

Monthly Recurring Charges
Key Business Line
- per line

1 Year Term

536.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year
Key Business Line				
- per line	\$49.30(I)	\$43.20	\$42.75	\$42.35

<u>Features</u>	Non Recurring	Monthly Recurring
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

CANCELLED
December 1, 2008
Missouri Public
Service Commission
JC-2009-0382

Issued: December 31, 2007 Effective: February 1, 2008

4.7 PrimePath Service - (Cont'd.)

4.7.4 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

Monthly Recurring Charges
Key Business Line
- per line

1 Year Term

536.65

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:	M-to-M	1 Year	2 Year	3 Year	
Key Business Line					
- per line	\$46.40	\$43.20	\$42.75	\$42.35	(I)

	Non Recurring	Monthly Recurring
Features		
Per feature, per line:		
Call Forwarding Variable *	\$0.00	\$5.50
Three Way Calling	\$0.00	\$3.50
Call Waiting	\$0.00	\$7.25
Speed Calling (8-Code)	\$0.00	\$3.50
Call Forward Busy*	\$0.00	\$2.75
Call Forward Don't Answer*	\$0.00	\$2.75
CallerID	\$0.00	\$7.75
Distinctive Ringing Service	\$0.00	\$5.50
Remote Access to Call Forwarding	\$0.00	\$2.50
Call Forwarding Remote	\$0.00	\$4.00
Call Transfer	\$0.00	\$3.50
Caller ID with Name	\$0.00	\$9.00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: July 31, 2007 Effective: August 31, 2007

4.7 PrimePath Service - (Cont'd.)

4.7.4 Standard Business Line:

A) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.				(C) (C)
Monthly Recurring Charges Key Business Line - per line		ear Term 36.65		
Effective December 18, 2003, available to new customers.	the follo	owing rat	es are	(N)
Monthly Recurring Charges: Key Business Line - per line		1 Year \$37.05		 (N)

Non Recurring	Monthly Recurring
\$0.00	\$5. 50
\$0.00	\$3.50
\$0.00	\$7. 25
\$0.00	\$3.50
\$0.00	\$2. 75
\$0.00	\$2.75
\$0.00	\$7. 75
\$0.00	\$5. 50
\$0.00	\$2.50
\$0.00	\$4.00
\$0.00	\$3.50
\$0.00	\$9.00
	\$0. 00 \$0. 00 \$0. 00 \$0. 00 \$0. 00 \$0. 00 \$0. 00 \$0. 00 \$0. 00 \$0. 00

^{*} Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

Issued: November 18, 2003 Effective: December 18, 2003



First Revised Sheet 65.1 Cancels Original Sheet 65.1

Missouri Public

SECTION 4 END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

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4.7.4 Standard Business Line:

Service Commission

A) Rates (Cont'd.)

(Rates for new customers as of July 27, 1999.)

Monthly Recurring Charges

Line Charges

\$36.65 per line

		l Year Term	
Features	Non Recurring	Monthly Recurring	
Per feature, per line:			
Call Forwarding Variable *	\$0.00	\$5.50	
Three Way Calling	\$0.00	\$3.50	
Call Waiting	\$0.00	\$7.25	
Speed Calling (8-Code)	\$0.00	\$3.50	
Call Forward Busy*	\$0.00	\$2.75	
Call Forward Don't Answer*	\$0.00	\$2.75	
CallerID	\$0.00	\$7.75	
Distinctive Ringing Service	\$0.00	\$5.50	
Remote Access to Call forwarding	\$0.00	\$2.50	
Call Forwarding Remotse	\$0.00	\$4.00	
Call TRansfer	\$0.00	\$3.50	
Caller ID with Name	\$0.00	\$9.00	(N)

* Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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Issued: November 27, 2002

Effective: Dece

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SECTION 4 - END USER NETWORK ACCESS SERVICES SOFT AND ACCESS SERVICES SERVICES SERVICES SERVICES SERVICES SERVICES SERVICES SERVICES SERVICES SERV

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4.7 PrimePath Service - (Cont'd.)

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4.7.4 Key Business Line (Cont'd.)

(N)

A) Rates (Cont'd.)

(Rates for new customers as of July 27, 1999.)

Monthly Recurring Charges

Line Charges	\$36.65 per line		
<u>Features</u>	Non Recurring	Monthly Recurring	
Per feature, per line:			
Call Forwarding Variable *	\$0.00	\$5.50	
Three Way Calling	\$0.00	\$3.50	
Call Waiting	\$0.00	\$7.25	
Speed Calling (8-Code)	\$0.00	\$3.50	
Call Forward Busy*	\$0.00	\$2.75	
Call Forward Don't Answer*	\$0.00	\$2.75	
Caller ID	\$0.00	\$7.75	
Distinctive Ringing Service	\$0.00	\$5.50	
Remote Access to Call Forwarding	\$0.00	\$2.50	
Call Forwarding Remote	\$0.00	\$4.00	
Call Transfer	\$0.00	\$3.50	

(N)

Customers utilizing Call Forward Busy/Don't Answer, Call Forward Variable will incur any applicable usage charges based on the Customer's location and the terminating location. Usage charges will accrue until the call is ended at the terminating location.

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Issued: June 22, 1999

Effective: July 27, 1999

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SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks

Business Trunks are designed to handle high traffic volumes associated with connection to Customer-provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way in Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo). Direct Inward Dialing (DID) services allows incoming calls to be terminated directly to an end user behind a PBX or capable key. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. No features are provided on business trunks. Service requires a 1 year term commitment.

Rates

Non Recurring Charges:**

Per Trunk \$25.00

As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.

Monthly Recurring Charges	Per Month
Basic Trunk, per trunk	\$38.68
DID Trunk, per trunk	\$78.71

*DID Numbers:

Initial 20 number block: \$4.00 Additional 10 number block: \$20.00

Effective December 18, 2003, the following rates are available to existing customers that ordered service between July 27, 1999, and December 18, 2003.

Monthly Recurring Charges	<u>1 Year Term</u>
Basic Trunk, per trunk	\$45.70
DID Trunk, per trunk	\$88.10

*DID Numbers:

Initial 20 number block: \$4.25 Additional 10 number block: \$2.10

Issued: June 6, 2008 Effective: July 7, 2008

DID Number Block Rates are in addition to DID Trunk Rates.

^{**}Initial installation charges will be waived for new customers, or exisiting customers adding new locations(not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLata toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks

Business Trunks are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. No features are provided on business trunks. Service requires a 1 year term commitment.

Rates

Non Recurring Charges: **

Per Trunk \$25.00

As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.

Monthly Recurring Charges	<u>Per Month</u>
Basic Trunk, per trunk	\$38.68
DID Trunk, per trunk	\$78.71

*DID Numbers:

Initial 20 number block: \$4.00 Additional 10 number block: \$20.00

Effective December 18, 2003, the following rates are available (C) to existing customers that ordered service between July 27, 1999, and December 18, 2003. (C)

Monthly Recurring Charges	1 Year Term
Basic Trunk, per trunk	\$45.70
DID Trunk, per trunk	\$88. 10

*DID Numbers:

Initial 20 number block: \$4.25 Additional 10 number block: \$2.10

Issued: November 18, 2003 Effective: December 18, 2003



Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago II 60606



^{*} DID Number Block Rates are in addition to DID Trunk Rates.

^{**}Initial installation charges will be waived for new customers, or exisitng customers adding new locations(not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLata toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

Local Exchange Services P.S.C. Tariff No. 1

Second Revised Sheet 66 Cancels First Revised Sheet 66

Missouri Public

SECTION 4 END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

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4.7.5 **Business Trunks**

Service Commission

Business Trunks are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. No features are provided on business trunks. Service requires a 1 year term commitment.

Rates

Non Recurring Charges: **

(C)

Per Trunk

\$25.00

(As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.)

Monthly Recurring Charges

Basic Trunk: DID Trunk:

\$38.68 per trunk \$78.71 per trunk

*DID Numbers:

Initial 20 number block: Additional 10 number block: \$4.00 per block \$20.00 per block

(Rates for new customers as July 27, 1999.)

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Monthly Recurring Charges 1 Year Term

Basic Trunk: DID Trunk:

\$45.70 per trunk

\$88.10 per trunk L;

*DID Numbers:

Initial 20 number block: Additional 10 number block: \$4.25 per block \$2.10 per block

• DID Number Block Rates are in addition to DID Trunk Rates.

**Initial installation charges will be waived for new customers, or exisitng customers adding new locations(not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLata toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

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(N)

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Issued: November 27, 2002

Effective: December 35020 Public

Issued By: Leslie O.Buford, Tariff Administrator Service Commission 227 W. Monroe Street Chicago, IL 60606

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4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks

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Business Trunks are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. No features are provided on business trunks. Service requires a 1 year term commitment.

(N)

(N)

Rates

Non Recurring Charges:

Per Trunk

\$25.00

(As of July 27, 1999, the rates shown below are only available to pre-existing PrimePath customers.)

Monthly Recurring Charges - Month-to-month

Basic Trunk:

\$38.68 per trunk

DID Trunk:

\$78.71 per trunk

* DID Numbers:

10 number block:

\$4.00 per block

100 number block:

\$20.00 per block

(Rates for new customers as July 27, 1999.)

(N)

Monthly Recurring Charges - 1 Year Term

Basic Trunk:

\$45.70 per trunk

DID Trunk:

\$88,10 per trunk

*DID Numbers:

Initial 20 number block:

\$4.25 per block

Additional 10 number block:

\$2.10 per block

DID Number Block Rates are in addition to DID Trunk Rates. (C)

FILED JUL 2 7 1999

Missouri Pub

Issued: June 22, 1999

Effective: July 27, 1999

4.7 <u>PrimePath Service - (Cont'd.)</u>

Missouri Public Service Commission

4.7.5 Business Trunks

RECT) JUL 97 1998

Business Trunks are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment. The Customer may opt to utilize Business Trunks for outgoing calls only (DOD), incoming to an attendant, incoming calls without utilizing an attendant (DID) or a combination of both inbound and outbound calls. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. No features are provided on business trunks.

Rates

Non Recurring Charges:

Per Trunk

\$25.00

Monthly Recurring Charges

Basic Trunk:

\$38.68 per trunk

* DID Trunk:

\$78.71 per trunk

*DID Numbers:

10 number block:

\$4.00 per block

100 number block:

\$20.00 per block

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By SPORTION OF Public Service Commission MISSOURI

DID Service Rates are in addition to standard trunk rates.

SeMissouri Public SeMissouri 9 8 = 2 5 3 FILED JAN 2 0 1999

Issued: July 7, 1998

Effective Att

4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks (Cont'd)

Rates (Cont'd)

Effective December 18, 2003, the following rates are available to new customers.

	Month-to-	1 Year	2 Year	3 Year
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Basic Trunk, per trunk	\$ 53.30(I)	\$44.40	\$43.45	\$42.50
DID Trunk, per trunk	\$103.30(I)	\$90.40	\$88.45	\$86.50
<u>*DID Numbers:</u> First 20 number block: Additional 10 number block:		\$ 5.00 \$ 2.50		

^{*} DID Number Block Rates are in addition to DID Trunk Rates.

Issued: March 20, 2009 Effective: April 1, 2009

4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks (Cont'd)

Rates (Cont'd)

Effective December 18, 2003, the following rates are available to new customers.

	Month-to-	1 Year	2 Year	3 Year
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Basic Trunk, per trunk	\$ 52.35(I)	\$44.40	\$43.45	\$42.50
DID Trunk, per trunk	\$102.35(I)	\$90.40	\$88.45	\$86.50
<u>*DID Numbers:</u> First 20 number block: Additional 10 number block:		\$ 5.00 \$ 2.50		

^{*} DID Number Block Rates are in addition to DID Trunk Rates.

CANCELLED Issued: November 20, 2007 Effective: December 1, 2008 FILED

4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks (Cont'd)

Rates (Cont'd)

Effective December 18, 2003, the following rates are available to new customers.

	Month-to- <u>Month</u>	1 Year <u>Term</u>	2 Year <u>Term</u>	3 Year <u>Term</u>	
Basic Trunk, per trunk DID Trunk, per trunk	\$49.40(I) \$99.40(I)	\$44.40 \$90.40	\$43.45 \$88.45	\$42.50 \$86.50	
<u>*DID Numbers:</u> First 20 number block: Additional 10 number block:		\$ 5.00 \$ 2.50			(I) (I)

^{*} DID Number Block Rates are in addition to DID Trunk Rates.

CANCELLED
December 1, 2008
Missouri Public
Service Commission
JC-2009-0382

Issued: July 31, 2007 Effective: August 31, 2007

4.7 PrimePath Service - (Cont'd.)

4.7.5 Business Trunks (Cont'd)

(N) Rates (Cont'd)

Effective December 18, 2003, the following rates are available to new customers.

	Month-to-	1 Year	2 Year	3 Year
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Basic Trunk, per trunk	\$46. 35	\$44. 40	\$43. 45	\$42.50
DID Trink, per trunk	\$94. 35	\$90. 40	\$88. 45	\$86.50

*DID Numbers:

First 20 number block: \$ 4.25 Additional 10 number block: \$ 2.10

* DID Number Block Rates are in addition to DID Trunk Rates.

Issued: November 18, 2003

CANCELLED August 31, 2007 Missouri Public **Service Commission**

Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago II 60606



Effective: December 18

(N)

4.7 PrimePath Service - (Cont'd.)

4.7.6 PrimePath Easy Rate

(N)

PrimePath Easy Rate is a business line package that includes PrimePath business lines with unlimited local usage, Touch Tone, and a set of optional features for a single monthly recurring price. PrimePath Easy Rate is limited to PrimePath analog business lines. This plan is not available on PrimePath Key Lines, PrimePath Trunks, Prime Digital Trunks, PrimeXpress, PrimePlex, PrimeConnect or any services on INCS, Integrated Access, AT&T AccuRing, AT&T UltraAvailable Ring, DEF, or any other local service offering.

Customers must meet the following eligibility criteria and adhere to the restrictions in order to qualify for and maintain PrimePath Easy Rate Service:

- Customers must agree to purchase a minimum of 100 PrimePath Easy Rate lines and must sign a PrimePath Easy Rate Certification Form identifying each location and telephone number that will be subscribed to the offer.
- 2) PrimePath Easy Rate lines may all be in one location or may be distributed across multiple locations where this service is available.
- 3) A customer's PrimePath Easy Rate lines can not be ordered or provisioned at the same location (service address) as the same customer's PrimePath Standard lines, if any.
- 4) A customer's PrimePath Easy Rate charges can not be billed on the same account as the same customer's PrimePath Standard lines, if any.
- 5) Customers that commit to a term plan for PrimePath Easy Rate must maintain all lines on the plan for the duration of the term, and are subject to a minimum retention period equal to the term commitment.

Customers with existing PrimePath Standard lines may change those lines to PrimePath Easy Rate and may add or move features as long as all above listed criteria is met. The non-recurring Service Order Charges and any Feature Change Charges (associated with features included in the PrimePath Easy Rate offer) will be waived at the time of the change from PrimePath Standard lines to PrimePath Easy Rate. Future changes will result in the billing of standard non-recurring charges as listed in this tariff.

(N)

Issued: November 19, 2007 Effective: December 19, 2007

(N)

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.7 PrimePath Service - (Cont'd.)

4.7.6 PrimePath Easy Rate (Cont'd)

Customers are required to pay the monthly recurring charge as specified below whether or not any or all optional features are activated. The monthly recurring line charge includes unlimited local calling, Touch Tone service, and the following optional features: Caller ID (number only), Call Waiting, Call Forwarding Busy, Call Forwarding No Answer, Call Forwarding Variable, Remote Access to Call Forwarding, Three-Way Calling, Speed Calling 8, Repeat Dialing, Call Return, Calling blocking and Hunting. Features that are not included in the PrimePath Easy rate offer may be added for the additional standard monthly recurring and/or non-recurring charges as listed in this tariff.

A. PrimePath Easy Rate Monthly Recurring Charge

		Monthly Re	curring Charge)
	Month-	1	2	3
	to-Month	Year	Year	Year
		Term	Term	Term
Per PrimePath Easy Rate Line	\$56.00	\$55.75	\$55.50	\$55.00
				(N)

Issued: November 19, 2007 Effective: December 19, 2007

CANCELLED
June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

Second Revised Sheet 67 Cancels First Revised Sheet 67

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.8 PrimeXpress Network Service

4.8.1 Description

A) PrimeXpress Network Service provides dedicated connections from an end user's premises to Business Calling Service and to services provided by interexchange carriers that have interconnected to the Company's switch. PrimeXpress Network Service is delivered to the customer's premise at a DS1 (1.544 Mbps) rate. A PrimeXpress facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 facility or Ultravailable Ring (UVN) facility. PrimeXpress Network Service is available in one, two or three-year term commitments.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by The Company, exceed 90% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeConnect Calling option listed below. All end user equipment connecting to PrimeXpress Network Service must meet F.C.C. Part 68 requirements and e technically compatible with the parameters delineated herein. PrimeXpress Network Service is offered with the options of DTMF or MF signaling pulse and wink start or immediate start trunk signaling.

(N)

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(N)

Issued: June 6, 2008 Effective: July 7, 2008

SECTION 4 - END USER NETWORK ACCESS SERVICES MISSOURI Public

4.8 PrimeXpress Network Service

REC'D JAN 1 3 2000

4.8.1 Description

A) PrimeXpress Network Service provides trunk connections from an end user's Private Branch Exchange, Key System, or other device to the TCG Switch Port. PrimeXpress Network Service is available as a DS1 (1.544 Mbps) connection providing 24 voice-grade DS0 communications channels. A PrimeXpress facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 facility. PrimeXpress Network Service is available on a 1, 2, or 3 year term commitment.

(N)

(N)

(N)

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by The Company, exceed 90% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeConnect Calling option listed below.

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Issue: January 18, 2000

Effective: February 18, 2000

4.8 <u>PrimeXpress Network Service</u>

Missouri Public Service Commission

4.8.1 Description

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A) PrimeXpress Network Service provides trunk connections from an end user's Private Branch Exchange, Key System, or other device to the TCG Switch Port. PrimeXpress Network Service is available as a DS1 (1.544 Mbps) connection providing 24 voice-grade DS0 communications channels. PrimeXpress Network Service is available on a 1, 2, or 3 year term commitment.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by The Company, exceed 90% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeConnect Calling option listed below.

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sa Missouri Publica 98-253 FILED JAN 201999

Issued: July 7, 1998

Effective: August 20, 1998

Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

JAN 20 1999

4.8 PrimeXpress Network Service

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4.8.1 Description (Cont'd)

RECT) JUL 07 1998

B) PrimeConnect Calling Option

Digital PrimeXpress Network Service can be configured to support high volumes of inbound calling. The PrimeConnect Calling Option is not available with wink start signaling. This option will support a maximum of two rate centers per facility or trunk group within the TCG-designated service area. Rates for the PrimeConnect Calling Option are listed in section 4.6.2 following.

Per subscribed Rate Center, the Customer is required to subscribe to a sufficient number of trunks so as to not degrade the TCG network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PrimeXpress trunks to satisfy the call completion criteria listed above. Subject to the availability of facilities, Customers may request the PrimeConnect Calling Option to be provisioned from a Rate Center other than that normally assigned by the Company.

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Issued: July 7, 1998

Effectives (1) True

All material on this page is new.

4.8 PrimeXpress Network Service

4.8.1 Description (Cont'd)

C) Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a pre-designated back-up site during Tl or PBX failures or when all trunks are busy. This option is available with PrimeXpress Network Service, PrimePlex PRI Service or Prime Digital Trunk Service only.

ICR can redirect all or only pre-selected DID numbers, depending on the Customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the Customer to obtain any necessary permissions for the use of any Destination Number.

If ICR is ordered in two or more sites that provide back up to one another, the back up telephone number cannot be a number which can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty-four simultaneous calls for trunk groups of one to four T1's, and a maximum of forty-eight simultaneous calls for trunk groups of five T1's or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

1) Application of Rates

Incoming Call Redirect rates consist of a non-recurring and a monthly recurring charge per Tl, a local usage charge per redirected call, and a nonrecurring charge per change or group of changes requested in a Customer's listing of Redirected Numbers or Destination Numbers.

Issued: November 27, 2002

Effective: December 27, 2002

Leslie O. Buford, Tariff Administrator 227 W. Monroe Street Chicago, IL 60606

Fifth Revised Sheet 69 Cancels Fourth Revised Sheet 69

SECTION 4 – END USER NETWORK ACCESS SERVICES

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates:

A) Charges Associated with Flat-Rate Local Calling:

DOD or Combo Trunks

Non-Recurring Installation**

- Per DS1 Facility

\$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

Monthly Recurring Charges:

<u>1 Year 2 Year 3 Year</u> - Per DS1 Facility \$840.00 \$805.00 \$770.00

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$960.00 \$900.00 \$875.00 (I)

DID or DID/DOD Trunks

Non-Recurring Installation**

- Per DS1 Facility \$2,000.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

Monthly Recurring Charges:

- Per DS1 Facility \$840.00 \$805.00 \$770.00

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$960.00 \$900.00 \$875.00 (I)

Issued: November 20, 2007 Effective: December 1, 2008 FILED

CANCELLED
June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

^{**} Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates:

A) Charges Associated with Flat-Rate Local Calling:

DOD or Combo Trunks

Non-Recurring Installation**

- Per DS1 Facility

\$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

Monthly Recurring Charges:

<u>1 Year 2 Year 3 Year</u> - Per DS1 Facility \$840.00 \$805.00 \$770.00

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$945.00 \$890.00 (I)

DID or DID/DOD Trunks

Non-Recurring Installation**

- Per DS1 Facility \$2,000.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

Monthly Recurring Charges:

- Per DS1 Facility \$840.00 \$805.00 \$770.00

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$945.00 \$890.00 \$860.00 (I)

CANCELLED
December 1, 2008
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Service Commission
JC-2009-0382

Issued: July 31, 2007 Effective: August 31, 2007

^{**} Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

Third Revised Sheet 69 Cancels Second Revised Sheet 69

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates:

A) Charges Associated with Flat-Rate Local Calling:

DOD or Combo Trunks

Non-Recurring Installation**

- Per DS1 Facility

\$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

Monthly Recurring Charges:

- Per DS1 Facility

1 Year 2 Year 3 Year \$840.00 \$805.00

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:

- Per DS1 Facility

2 Year 1 Year \$835.00 \$770.00 \$735.00

 (\dot{N})

(N)

(N)

(N)

(N)

DID or DID/DOD Trunks

Non-Recurring Installation**

- Per DS1 Facility

\$2,000.00

Effective December 18, 2003, the following rates are available (N) to pre-existing customers, for the duration of their term (N) commitment.

Monthly Recurring Charges:

- Per DS1 Facility

1 Year 2 <u>Year</u> 3 Year \$840.00 \$805.00 \$770.00

Effective December 18, 2003, the following rates are available to new customers.

Monthly Recurring Charges:

- Per DS1 Facility

1 Year 2 Ye<u>ar</u> 3 Year \$835.00 \$770.00

(N)

**Initial installation charges will be waived for new customers, or (M)existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge. (M)

(M) Material previously displayed on this sheet now appears on Sheet 69.2. (N)

Issued: November 18, 2003 Effective: December 18.



Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago II 60606



Local Exchange Services P.S.C. Tariff No. 1

Second Revised Sheet 69 Cancels First Revised Sheet 69

SECTION 4 END USER NETWORK ACCESS SERVICES MISSOURI Public

4.8 PrimeXpress Network Service (Cont'd.)

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(N)

(M)

(M)

4.8.2 Rates:

A) Charges Associated with Flat-Rate Local Calling Service Commission

DOD or Combo Trunks

Non-Recurring Installation:** \$1,500.00 per DS1 Facility (C)

Monthly Recurring:

1 Year Term \$840.00 per DS1 Facility
2 Year Term \$805.00 per DS1 Facility
3 Year Term \$770.00 per DS1 Facility

DID or DID/DOD Trunks

Non-Recurring Installation:** \$2,000.00 per DS1 Facility (C)

Monthly Recurring:

1 Year Term \$840.00 per DS1 Facility
2 Year Term \$805.00 per DS1 Facility
3 Year Term \$770.00 per DS1 Facility

B) Incoming Call Redirect Option

Non-Recurring
Per T1 \$250.00 Per T1 \$80.00
Per Change \$80.00 Local Usage Rate Plan (per minute) \$.02 (N)

CANCELLED

Public Service Commission
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(M) Material previously on this sheet is now located on Sheet 69.1.

**Initial installation charges will be waived for new customers, or (N) existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge. (N)

Issued: November 27, 2002

Effective: December 27 2007 Public

Missouri Public

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates:

REC'D JAN 1 8 2000

A) Charges Associated with Flat-Rate Local Calling:

DOD or Combo Trunks

Non-Recurring Installation:

\$1,500.00 per DS1 Facility

Monthly Recurring:

1 Year Term 2 Year Term \$840.00 per DS1 Facility \$805.00 per DS1 Facility

3 Year Term

\$770.00 per DS1 Facility

DID or DID/DOD Trunks

Non-Recurring Installation:

\$2,000.00 per DS1 Facility

Monthly Recurring:

1 Year Term 2 Year Term

\$840.00 per DS1 Facility \$805.00 per DS1 Facility

3 Year Term

\$770.00 per DS1 Facility

Provisioned on AT&T ACCU-Ring:*

DOD or Combo Trunks

Non-Recurring Installation:

\$1,500.00 per DS1 Facility

Monthly Recurring:

1 Year Term 2 Year Term \$585.00 per DS1 Facility \$550.00 per DS1 Facility

3 Year Term

\$550.00 per DS1 Facility

DID or DID/DOD Trunks

Non-Recurring Installation:

\$2,000.00 per DS1 Facility

Monthly Recurring:

1 Year Term

\$585.00 per DS1 Facility

2 Year Term

\$550.00 per DS1 Facility

3 Year Term

\$550.00 per DS1 Facility

*Also requires an AT&T ACCU-Ring facility and multiplexing.

Missouri Public Service Commission

(N)

Certain material previously found on this page can now be found on Page 69.1.

FILED FEB 1 8 2000

Issue: January 18, 2000

Effective: February 18, 2000

Missouri Public Service Commission SECTION 4 - END USER NETWORK ACCESS SERVICES

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4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates:

A) Charges Associated with Flat-Rate Local Calling:

DOD or Combo Trunks Non-Recurring Installation:	\$1,500.00 per DS1 Facility	
Monthly Recurring:		
1 Year Term	\$840.00 per DS1 Facility	(R)
2 Year Term	\$805.00 per DS1 Facility	(R)
3 Year Term	\$770.00 per DS1 Facility	(R)

Non-Recurring Installation: \$2,000.00 per DS1 Facility

Monthly Recurring:		
1 Year Term	\$840.00 per DS1 Facility	(R)
2 Year Term	\$805.00 per DS1 Facility	(R)
3 Year Term	\$770.00 per DS1 Facility	(R)
	1	` ′

DID Numbers:		
Initial block of 20 numbers:	\$4.25 per block per month	(R)
Additional block of 10 numbers:	\$2.10 per block per month	(R)

\$100.00

B)	PrimeConnect Calling Option	
	Non-Recurring Installation:	\$2,000.00 per DS1 Facility
	Monthly Recurring:	\$2,000.00 per DS1 Facility

CANCELLED

Change Order Charge:

FEB 1 8 2000 By 15t R5 69 Public Service Commission MISSOURI Harageri Public

FILED JUL 27 1999

Issued: June 22, 1999

Effective: July 27, 1999

4.8 PrimeXpress Network Service (Cont'd.)

Missouri Public Samine Commination

4.8.2 Rates:

RECT) JUL 07 1998

A) Charges Associated with Flat-Rate Local Calling:

DOD or Combo Trunks

Non-Recurring Installation:

\$1,500.00 per DS1 Facility

Monthly Recurring:

1 Year Term

\$1,115.00 per DS1 Facility

2 Year Term

\$1,090.00 per DS1 Facility

3 Year Term

\$1,035.00 per DS1 Facility

DID or DID/DOD Trunks

Non-Recurring Installation:

\$2,000.00 per DS1 Facility

Monthly Recurring:

1 Year Term

\$1,500.00 per DS1 Facility

2 Year Term

\$1,425.00 per DS1 Facility

3 Year Term

\$1,350.00 per DS1 Facility

DID Numbers:

Block of 20 numbers:

\$4.00 per block per month

Block of 100 numbers:

\$20.00 per block per month

Change Order Charge:

\$100.00

B) PrimeConnect Calling Option

Non-Recurring Installation:

\$2,000.00 per DS1 Facility

Monthly Recurring::

\$2,000.00 per DS1 Facility

CANCELLED

Public Service Commission

Service Services or FILED JAN 20 1999

Issued: July 7, 1998

Effective

Issued By: Lori-Ann Mirenda, Regulatory Analyst
Teleport Communications Group
Two Teleport Drive, Staten Island, NY 10311

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates (Cont'd)

B) Provisioned on AT&T ACCU-Ring:*

DOD or Combo Trunks

Non-Recurring Installation**

- Per DS1 Facility \$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$585.00 \$550.00

Effective December 18, 2003, the following rates are available to new customers.

<u>1 Year 2 Year 3 Year</u> - Per DS1 Facility \$810.00 \$750.00 \$725.00 (I)

DID or DID/DOD Trunks

Non-Recurring Installation**

- Per DS1 Facility \$2,000.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

- Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available to new customers.

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$810.00 \$750.00 (I)

Issued: November 20, 2007 Effective: December 1, 2008 FILED

 ^{*} Also requires an AT&T ACCU-Ring facility and multiplexing.

^{**}Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates (Cont'd)

B) Provisioned on AT&T ACCU-Ring:*

DOD or Combo Trunks

Non-Recurring Installation**

- Per DS1 Facility \$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

- Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available to new customers.

- Per DS1 Facility \$795.00 \$736.00 \$710.00 (I)

DID or DID/DOD Trunks

Non-Recurring Installation**

- Per DS1 Facility \$2,000.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

- Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available to new customers.

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$795.00 \$736.00 \$710.00 (I)

CANCELLED
December 1, 2008
Missouri Public
Service Commission
JC-2009-0382

Issued: December 31, 2007 Effective: February 1, 2008

Also requires an AT&T ACCU-Ring facility and multiplexing.

^{**}Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates (Cont'd)

B) Provisioned on AT&T ACCU-Ring:*

DOD or Combo Trunks

Non-Recurring Installation**

- Per DS1 Facility \$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

- Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available to new customers.

<u>1 Year 2 Year 3 Year</u> - Per DS1 Facility \$696.00 \$618.00 \$618.00 (I)

DID or DID/DOD Trunks

Non-Recurring Installation**

- Per DS1 Facility \$2,000.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

- Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available to new customers.

<u>1 Year</u> <u>2 Year</u> <u>3 Year</u> - Per DS1 Facility \$696.00 \$618.00 (I)

Issued: July 31, 2007 Effective: August 31, 2007

Also requires an AT&T ACCU-Ring facility and multiplexing.

^{**}Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

Second Revised Sheet 69.1 Cancels First Revised Sheet 69.1

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates (Cont'd)

B) Provisioned on AT&T ACCU-Ring: *

DOD or Combo Trunks

Non-Recurring Installation**
- Per DS1 Facility \$1,500.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

<u>1 Year 2 Year 3 Year</u> - Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available (N) to new customers.

<u>1 Year 2 Year 3 Year</u> – Per DS1 Facility \$580.00 \$515.00 \$515.00 (N)

DID or DID/DOD Trunks

Non-Recurring Installation**
- Per DS1 Facility \$2,000.00

Effective December 18, 2003, the following rates are available to pre-existing customers, for the duration of their term commitment.

<u>1 Year 2 Year 3 Year</u> - Per DS1 Facility \$585.00 \$550.00 \$550.00

Effective December 18, 2003, the following rates are available (N) to new customers.

1 Year 2 Year 3 Year | - Per DS1 Facility \$580.00 \$515.00 \$515.00 (N)

Issued: November 18, 2003 Effective: December

Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chicago II 60606

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August 31, 2007
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Service Commission



(N)

(N)

(N)

(N)

^{*} Also requires an AT&T ACCU-Ring facility and multiplexing.

^{**}Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

⁽M) Material previously displayed on this sheet now appears on Sheets 69 ans 69.2.

Local Exchange Services P.S.C. Tariff No. 1

First Revised Sheet 69.1 Cancels Original Sheet 69.1

Missouri Public END USER NETWORK ACCESS SERVICES SECTION 4

4.8 PrimeXpress Network Service (Cont'd.)

RECT) NOV 2 7 2002

Provisioned on AT&T ACCU-Ring:*

DOD or Combo Trunks

Service Commission

Non-Recurring Installation:** \$1,500.00 per DS1 Facility (C)

Monthly Recurring:

l Year Term \$585.00 per DS1 Facility 2 Year Term \$550.00 per DS1 Facility 3 Year Term \$550.00 per DS1 Facility

DID or DID/DOD Trunks

Non-Recurring Installation:** \$2,000.00 per DS1 Facility (C)

Monthly Recurring:

l Year Term \$585.00 per DS1 Facility 2 Year Term \$550.00 per DS1 Facility 3 Year Term \$550.00 per DS1 Facility

4.8.2 Rates:

DID Numbers:

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(N)

Block of 20 numbers: \$4.25 per block per month Block of 10 numbers:

\$2.10 per block per month

DEC 1 8 2003

Change Order Charge: \$100.00

B) PrimeConnect Calling Option

Non-Recurring Installation:

\$2,000.00 per DSl Facility

Monthly Recurring:

\$2,000.00 per DSl Facility

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges as shown above.

*Also requires an AT&T ACCU-Ring facility and multiplexing.

(M) Material previously located on Sheet 69.

**Initial installation charges will be waived for new customers, or existing customers adding new locations (not applicable for moves), where service is available, when Customer selects TCG as the primary carrier for a local and IntraLATA toll calling. If Customer terminates their Term Plan prior to expiration, they will be billed the appropriate installation charge.

Issued: November 27, 2002

Effective: December 27, 2002 Effective: December 27, 2002 Missouri Public Missouri Public Missouri Public Issued By: Leslie O. Buford, Tariff Administrator Service Commission

227 W. Monroe Street FILED DEC 27 2002 Chicago, IL 60606

4.8 PrimeXpress Network Service (Cont'd.)

Missouri Public service Commission

(M)

4.8.2 Rates:

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DID Numbers:

Block of 20 numbers:

\$4.25 per block per month

Block of 10 numbers:

\$2.10 per block per month

Change Order Charge:

\$100.00

B) PrimeConnect Calling Option

Non-Recurring Installation:

\$2,000.00 per DS1 Facility

Monthly Recurring:

\$2,000.00 per DS1 Facility

(M)

(N)

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges as shown above.

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DEC 27 2002

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Certain material on this page formerly appeared on Page 69.

FILED FEB 1 8 2000

Issue: January 18, 2000 Effective: February 18, 2000

\$2.50

SECTION 4 – END USER NETWORK ACCESS SERVICES

4.8 PrimeXpress Network Service (Cont'd.)

4.8.2 Rates (Cont'd)

C) Charges associated with DID Numbers

Block of 10 numbers:

DID Numbers: Per Month

Block of 20 numbers: \$5.00

D) Charges associated with Change Order Charge

Change Order Charge: \$100.00

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges as shown above.

E) Incoming Call Redirect Option

Non-Recurring	Monthly Recurrin	ıg
\$250.00	Per T1	\$80.00
\$ 80.00	Local Usage Rate Plan	
	(per minute)	\$.02
		\$250.00 Per T1 \$ 80.00 Local Usage Rate Plan

F) PrimeConnect Calling Option

Non-Recurring Installation:

- per DS1 Facility \$2,000.00

Monthly Recurring:	Month-to-	1 Year	2 Year	3 Year
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
- per DS1 Facility	\$2,000	\$1,035(I)	\$975(I)	\$950(I)

Issued: November 20, 2007 Effective: December 1, 2008 FILED

4.8 PrimeXpress Network Service (Cont'd.)

DID Numbers:

4.8.2 Rates (Cont'd)

C) Charges associated with DID Numbers

Block of 20 numbers:	\$5.00	(I)
Block of 10 numbers:	\$2.50	(I)

Per Month

D) Charges associated with Change Order Charge

Change Order Charge: \$100.00

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges as shown above.

E) Incoming Call Redirect Option

No	n-Recurring	Monthly Recurring	
Per T1	\$250.00	Per T1	\$80.00
Per Change	\$ 80.00	Local Usage Rate Plan	
-		(per minute)	\$.02

F) PrimeConnect Calling Option

Non-Recurring Installation:

- per DS1 Facility \$2,000.00

Monthly Recurring:	Month-to-	1 Year	2 Year	3 Year
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
- per DS1 Facility	\$2,000	\$1,020(N)	\$965(N)	\$935(N)

CANCELLED
December 1, 2008
Missouri Public
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JC-2009-0382

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- 4.8 PrimeXpress Network Service (Cont'd.)
 - 4. 8. 2 Rates (Cont'd)

C) Charges associated with DID Numbers

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DID Numbers:	<u>Per Month</u>
Block of 20 numbers:	\$4. 25
Block of 10 numbers:	\$2. 10

D) Charges associated with Change Order Charge

Change Order Charge: \$100.00

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges as shown above.

E) Incoming Call Redirect Option

Non-	Recurri ng	Monthly Recurring		
Per T1	\$250.00	Per T1	\$8	0. 00
Per Change	\$ 80.00	Local Usage Rate Plan		
		(per minute)	\$. 02

F) PrimeConnect Calling Option

Non-Recurring Installation:	
- per DS1 Facility	\$2,000.00

Monthly Recurring:

- per DS1 Facility \$2,000.00

Issued: November 18, 2003 Effective: December 18, 2003



CANCELLED August 31, 2007 Missouri Public Service Commission

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- 4.8 PrimeXpress Network Service (Cont'd.)
 - 4. 8. 2 Rates (Cont'd)

C) Charges associated with DID Numbers

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(M)

DID Numbers:	<u>Per Month</u>
Block of 20 numbers:	\$4. 25
Block of 10 numbers:	\$2. 10

D) Charges associated with Change Order Charge

Change Order Charge: \$100.00

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges as shown above.

E) Incoming Call Redirect Option

Non-Recurri ng			Monthly Recurring		
Per	T1	\$250.00	Per T1	\$80	. 00
Per	Change	\$ 80.00	Local Usage Rate Plan		
	_		(per minute)	\$. 02

F) PrimeConnect Calling Option

Non-Recurring Installation:	
- per DS1 Facility	\$2,000.00

Monthly Recurring:

- per DS1 Facility \$2,000.00

Issued: November 18, 2003 Effective: December 18, 2003

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June 28, 2010
Missouri Public
Service Commission
PSC MO No 1; JC-2010-0680

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Third Revised Sheet 70 Cancels Second Revised Sheet 70

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Service Commission

SECTION 4 - END USER NETWORK ACCESS SERVICES

4.9 PrimeNBX Service

4.9.1 Description

TCG PrimeNBX Service is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on a Customer's premise equipment. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance.

PrimeNBX is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 28, 2004. Existing term plan customers with contracts for PrimeNBX in effect or on order prior to June 28, 2004 may continue under their existing terms and conditions, and may move, add or change stations at their existing locations based on availability of existing facilities, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 28, 2004, will be placed on month-to-month tariff rates as of July 1, 2006, subject to the termination schedule stated below. Customers with contracts that expired on or before June 28, 2004 will receive PrimeNBX Service under the month-to-month rates. Customers with contracts that expire before July 1, 2006, will be placed on month-tomonth tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless otherwise provided in) the termination schedule stated below. Customers with contracts that expire after July 1, 2006, will be allowed either to choose to keep their rate up to and including July 31, 2011, subject to the limitations on moves, additions, and changes described above, or to choose to change to a month-to-month rate, subject to the schedule stated below.

PrimeNBX services will be terminated based on the schedule set forth below:

- Customers with expired contracts will have until July 31, 2011 to migrate to a
 different service, as their service will be terminated on that date. There will be no
 contract renewals for customers with expired contracts or who have terminated
 service;
- Customers with contracts that expire after December 15, 2007, will have until July 31, 2011 or their contract expiration date, whichever is later, to migrate to a different service, as their service will be terminated on that date;

Early termination penalties will be waived for PrimeNBX customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.

Issued: November 15, 2007 Effective: December 15, 2007

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Second Revised Sheet 70 Cancels First Revised Sheet 70

SECTION 4 END USER NETWORK ACCESS SERVICES

4.9 PrimeNBX Service

4.9.1 Description

TCG PrimeNBX Service is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on a Customer's premise equipment. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance.

PrimeNBX is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 28, 2004. Existing term plan customers with contracts for PrimeNBX in effect or on order prior to June 28, 2004 may continue under their existing terms and conditions, and may move, add or change stations at their existing locations, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 28, 2004, will be placed on monthto-month tariff rates as of July 1, 2006, subject to the termination schedule stated below. Customers with contracts that expired on or before June 28, 2004 will receive PrimeNBX Service under the month-to-month rates. Customers with contracts that expire before July 1, 2006, will be placed on month-to-month tariff rates upon the expiration of their existing contract, unless otherwise specified in the contract, subject to (and unless otherwise provided in) the termination schedule stated below. Customers with contracts that expire after July 1, 2006, will be allowed either to choose to keep their rate up to and including July 31, 2008, subject to the limitations on moves, additions, and changes described above, or to choose to change to a month-to-month rate, subject to the schedule stated below.

PrimeNBX services will be terminated based on the schedule set forth below:

- 1) Customers with contracts that expired on or before June 28, 2004, will have until July 31, 2008 to migrate to a different service, as their service will be terminated on that date;
- 2) Customers with contracts that expired after June 28, 2004 but no later than on December 31 2005 will have until July 31, 2008 to migrate to a different service, as their service will be terminated on that date;
- 3) Customers with contracts expiring in 2006 will have until July 31, 2008 to migrate to a different service o or before contract expiration, or July 31, 2008 whichever comes later, as their service will be terminated on that date;

Early termination penalties will be waived for PrimeNBX customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.

Issued: June 1, 2006 Effective: July 1, 2006

CANCELLED
December 15, 2007
Missouri Public
Service Commission

Issued By: Leslie O. Buford, Tariff Administrator 227 W. Monroe Street Chicago, IL 60606



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4.9 PrimeNBX Service

4.9.1 Description

TCG PrimeNBX Service is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on a Customer's premise equipment. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance.

* PrimeNBX is not available, either under this tariff section or through any TCG Contract Tariff or contract referencing this tariff section, to new or existing Customers who did not have it on order on or before June 28, 2004. Existing term plan customers with contracts for PrimeNBX in effect or on order prior to June 28, 2004 may continue under their existing terms and condition, and may move, add or change stations at their existing locations, but may not add new locations unless otherwise specified in their contracts. Customers with contracts that expired on or before June 28, 2004, will be placed on month-to-month tariff rates as of June 28, 2004, subject to the termination schedule stated below. Customers with contracts that expire after June 28, 2004, will be placed on month-to-month tariff rates upon the expiration of their existing contact, unless otherwise specified in the contract, subject to (and unless otherwise provided in) the termination schedule stated below.

PrimeNBX services will be terminated based on the schedule set forth below:

- Customers with contracts that expired on or before June 28, 2004, will have two (2) years from this date to migrate to a different service, as their service will be terminated on that date;
- Customers with contracts expiring in 2004 or 2005 will have two (2) years from contract expiration to migrate to a different service, as their service will be terminated on that date;
- 3) Customers with contracts expiring in 2006 will have one (1) year from contract expiration to migrate to a different service, as their service will be terminated on that date;
- 4) Costumers with contracts expiring in 2007 or beyond must migrate to a different service on or before contract expiration, as their service will be terminated on contract expiration.

Early termination penalties will be waived for PrimeNBX customers wishing to terminate their PrimeNBX service and migrate to a different service prior to their contract expiration.

(M) Material previously displayed on this sheet now appears on Sheet 70.1. (N)

Issued: May 28, 2004 Effective: June 28, 2004



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4.9 PrimeNBX Service

Missouri Public Sarvigo Commission

4.9.1 Description

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TCG PrimeNBX Service is a business access line service providing central office based functionalities in addition to access to the Public Switched Network. PrimeNBX lines are available in analog or digital formats depending on a Customers premise equipment. PrimeNBX allows intercommunication service on a 4-digit basis in addition to access to and from the exchange network without Customer attendant assistance. PrimeNBX lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) and Automatic Identification or Outward Dialing. PrimeNBX lines must be ordered at a minimum of 24 lines for digital service and 49 lines for analog service.

Customers may opt to utilize a Carrier Access Port Connection, which enables their Interexchange traffic to be routed between the Company's switch and the Customer's chosen Interexchange carrier via a dedicated DS1 circuit. In such cases, the Customer's chosen Interexchange carrier will arrange for a DS1 transport facility between its network and the Company's switch.

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4.9 PrimeNBX Service

4.9.1 Description (Continued)

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PrimeNBX lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) and Automatic Identification or Outward Dialing. PrimeNBX lines must be ordered at a minimum of 24 lines for digital service and 49 lines for analog service.

Customers may opt to utilize a Carrier Access Port Connection, which enables their Interexchange traffic to be routed between the Company's switch and the Customer's chosen Interexchange carrier via a dedicated DS1 circuit. In such cases, the Customer's chosen Interexchange carrier will arrange for a DS1 transport facility between its network and the Company's switch.

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I ssued: May 28, 2004

Effecti ve: Issued By: Leslie O. Buford, Tariff Administrator 222 W. Adams Street Chi cago, IL 60606

Missouri Public Service Commission PSC MO No 1; JC-2010-0680



- 4.9 PrimeNBX Service (Cont'd.)
 - 4.9.2 Rates
 - A) Charges Associated with Local Calling
 - 1) Standad Analog Service (Per Line)
 - a) Non-Recurring Charges

b) Monthly Recurring Line Rate

<u>Li nes</u>	M-to-M	1 Year	2 Year	3Year	4 Year	5 Year	
(Flat Rate)							
49-499	\$24. 75	\$19. 50	\$18. 50	\$17.00	\$16. 00	\$15.00	(N)
500+	I CB	I CB	I CB	I CB	I CB	I CB	
(Measured Rate)							
49-499	\$22.75	\$17.50	\$16.50	\$15.50	\$14.00	\$13.00	(N)
500+	I Cb	I CB	I CB	I CB	I CB	I CB	

- 2) Standard Digital Service (Per Line)
 - a) Non-Recurring Charges

Issued By:

b) Monthly Recurring Line Rate

<u>Li nes</u>	M-to-M	<u>1 Year</u>	2 Year	<u>3Year</u>	<u>4 Year</u>	<u>5 Year</u>	
(Flat Rate)				·		·	
24-48	\$38.75	\$24.75	\$24.00	\$22.75	\$21.50	\$19. 25	(N)
49-499	\$38.75	\$23.75	\$23.00	\$21.75	\$19.50	\$18. 25	(N)
500+	I CB	I CB	I CB	I CB	I CB	I CB	
(Measured Rate)							
24-48	\$36.75	\$23.00	\$22.00	\$21.75	\$19.50	\$17. 25	(N)
49-499	\$36.75	\$21.75	\$21.00	\$20.75	\$17.50	\$16. 25	(N)
500+	I CB	I CB	I CB	I CB	I CB	I CB	

Issued: May 28, 2004 Effective: June 28, 2004





4.9 PrimeNBX Service (Cont'd.)

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4.9.2 Rates

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A) Charges Associated with Local Calling

1) Standard Analog Service (Per Line)

	Non	Monthly Recurring Line Rate					
Lines	Recurring	1 Year	2 Year	3 Year	4 Year	5 Year	
(Flat Rate)							
49-499	\$25.00	\$19.50	\$18.50	\$17.00	\$16.00	\$15.00	
500+	ICB	ICB	ICB	ICB	ICB	ICB	
(Measured Rate)							
49-499	\$25.00	\$17.50	\$16.50	\$15.50	\$14.00	\$13.00	
500+	ICB	ICB	ICB	ICB	ICB	ICB	

2) Standard Digital Service (Per Line)

	Non	Monthly Recurring Line Rate						
<u>Lines</u>	Recurring	1 Year	2 Year	3 Year	4 Year	5 Year		
(Flat Rate)								
24-48	\$25.00	\$24.75	\$24.00	\$22.75	\$21.50	\$19.25		
49-499	\$25.00	\$23.75	\$23.00	\$21.75	\$19.50	\$18.25		
500+	ICB	ICB	ICB	ICB	ICB	ICB		
(Measured Rate)								
24-48	\$25.00	\$23.00	\$22.00	\$21.75	\$19.50	\$17.25		
49-499	\$25.00	\$21.75	\$21.00	\$20.75	\$17.50	\$16.25		
500+	ICB	ICB	ICB	ICB	ICB	ICB		

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Issued: July 7, 1998

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4.9 PrimeNBX Service (Cont'd.)

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4.9.3 PrimeNBX Features

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The following line and system features are included with PrimeNBX at no additional cost where facilities permit.

A) Standard Line Features

Call Forwarding:

Call Forwarding - Busy Provides for the forwarding of all calls attempting to terminate at a busy line to be forwarded to a predetermined line within a Customer system or outside the system.

Call Forwarding - Don't Answer Provides for the forwarding of all calls attempting to terminate at a line which is not answered within a set number of rings to be forwarded to a predetermined line within a Customer system.

Call Forwarding - Don't Answer / Enhanced Provides for the forwarding of all calls attempting to terminate at a line which is not answered within a set number of rings to be forwarded to a predetermined line either within a Customer system or outside the system.

Call Forwarding - Variable When activated at a line by a Customer, provides for the forwarding of all calls attempting to terminate at that line to another Customer specified line within a Customers' system or outside the system.

Call Hold Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

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Issued: July 7, 1998

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4.9 <u>PrimeNBX Service (Cont'd.)</u>

Missouri Public Service Commission

4.9.3 PrimeNBX Features (Cont'd.)

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A) Standard Line Features (Cont'd)

Call Pickup Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

Call Transfer Allows a station line user to transfer any established call to another station line inside their Customer group without the assistance of the attendant.

Call Transfer-Enhanced Allows a station line user to transfer any established call to another line inside or outside the Customer group without the assistance of an attendant.

Call Waiting:

Call Waiting - Cancel Allows a Call Waiting Customer to cancel this feature for one call through the use of a cancel call waiting code.

Call Waiting - Dial Permits a station line to impose call waiting on a busy station line by dialing the call waiting feature activation code, followed by the station number. This feature is an originating line feature that is applicable to calls within the established user group only.

Call Waiting - Incoming Allows an incoming call to a busy station line to be held waiting while a signal is directed towards the busy station line user.

Call Waiting - IntraGroup Permits both incoming calls and calls originating from within the system to activate the call waiting feature.

Call Waiting Originating Allows a station line user to impose call waiting on a busy station line.

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4.9 <u>PrimeNBX Service (Cont'd.)</u>

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4.9.3 PrimeNBX Features (Cont'd.)

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A) Standard Line Features (Cont'd.)

Directed Call Pickup:

Directed Call Pickup with Barge-in Allows a station line user to answer a call that is ringing any other line within the same Customer group. If the called station line has already been answered, the initiating station line may barge-in to the answered call and be connected into a 3-way call.

Directed Call Pickup without Barge-in Allows a station line user to answer a call that is ringing any other line within the same Customer group. If the called station line has already been answered, the initiating station line will be connected to a reorder tone.

Distinctive Call Waiting Tones Permits a called station line user to determine whether an incoming waiting call is external or internal to the Customer group by providing different tone cadences for both occurrences.

Distinctive Ringing Allows a unique pattern of ringing to permit the station line user to distinguish between IntraGroup and DID calls.

Line Hunting

Circular Allows a call directed to a busy station configured in a circular hunt arrangement, to be directed to any station within the group until such time as a station becomes available.

Terminal Routes a call in a prearranged linear pattern until it reaches the last number in the series. If that last number is busy, the incoming caller receives a busy signal.

Speed Calling - Individual 8 Number List Permits the station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by assigning of abbreviated codes to frequently called numbers. The list is dedicated to the individual station line user.

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4.9 <u>PrimeNBX Service (Cont'd.)</u>

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4.9.3 PrimeNBX Features (Cont'd.)

A) Standard Line Features (Cont'd.)

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Station Message Detail Recording - Direct Output (Basic) Permits the capturing of call detail information by the switch and passing this information to a call accounting system.

Three-Way Calling Allows a station line user to add an internal third party to an existing conversation.

Touch Tone (DTMF) Provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

B) Standard System Features

Automatic Identified Outward Dialing A feature that automatically provides you with an accurate record of all toll calls made by each line.

Automatic Route Selection - Basic This is a preset pattern of routing calls originated by a PrimeNBX station user to selected Interexchange carriers or dedicated facilities.

Direct Inward Dialing Allows Incoming calls from the local exchange and long distance networks to reach an individual line or group of lines in the system without the assistance of an attendant.

Direct Outward Dialing Permits lines of the system to gain access to the local exchange and long distance network without the assistance of an attendant by dialing an access code.

Intercept Routes incoming exchange calls made to a non-working Digital PrimeNBX line to an announcement machine.

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4.9 PrimeNBX Service (Cont'd.)

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4.9.3 PrimeNBX Features (Cont'd.)

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B) Standard System Features (Cont'd.)

Line Treatments Provides the capability to allow or deny individual station line features. The treatments can be arranged to control all calls originating or terminating on station lines.

Loudspeaker Paging Access Permits station line users to access Customer-provided loudspeaker paging equipment by dialing an access code. The Customers equipment will dictate the type of termination that is provided by TCG. One access method could be the termination of a TCG PrimeNBX line on a standard jack interface. This assumes the paging equipment has a line card termination. In this method of operation users would dial the PrimeNBX line for access to the paging facilities. Another method of access to paging equipment is a four wire trunk side dedicated leased line which requires an access level or dial code in the TCG PrimeNBX. Uses will dial this to access the paging equipment

Station-to-Station Calling Allows Customer group stations to complete calls to other stations without the assistance of an attendant.

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SECTION 4 - END USER NETWORK ACCESS SERVICES

4.10 TCG PrimePlex PRI Service

A) Description

TCG PrimePlex PRI service is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PrimePlex PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. A PrimePlex PRI facility may be provided as stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 or Ultravailable Ring facility.

B) Explanation of Terms

Circuit Switching

A switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

PrimePlex Primary Rate Interface (PRI)

PrimePlex PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and business dial tone lines. It can also be used as loop transport for circuit switched data applications. PrimePlex PRI is provisioned on the 1.544 megabits per second (Mbps) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel. It can also be provisioned as 24 B channels when coupled with controlling D facilities on other PRI circuits and backup D facilities. PRI provides the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channelized transport. In addition, PrimePlex PRI provides the Customer with the service capabilities and features described herein.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channelized transport facilities over a limited number of standard usernetwork interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

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SECTION 4 - END USER NETWORK ACCESS SERVICENTISSOUR Public

4.10 TCG PrimePlex PRI Service

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4.10 TCG PrimePlex PRI Service

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