

INTRASTATE TELECOMMUNICATIONS SERVICES TARIFF

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REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO SERVICES FURNISHED BY IDB WORLD COM SERVICES, INC.
MISSOURI
Public Service Commission

This tariff contains the rules, regulations and rates applicable to the furnishing of telecommunications services by IDB WorldCom Services, Inc. within the confines of the State of Missouri. This tariff is on file with the Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

IDB WorldCom Services, Inc. operates as a competitive telecommunications company as defined by Case No. TO-88-142 within the State of Missouri.

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CHECK SHEET

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This tariff contains the following sheets, each of which is effective on the date shown at the bottom of each sheet. The sheets named below are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISIONS	SHEET	REVISIONS
Title	Original	21	Original
1	Original	22	Original
2	Original	23	Original
3	Original	24	Original
4	Original	25	Original
5	Original	26	Original
6	Original	27	Original
7	Original	28	Original
8	Original	29	Original
9	Original	30	Original
10	Original	31	Original
11	Original	32	Original
12	Original	33	Original
13	Original	34	Original
14	Original	35	Original
15	Original	36	Original
16	Original	37	Original
17	Original	38	Original
18	Original	39	Original
19	Original	40	Original
20	Original		

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-94-287, the following ^{Public Service Commission} ~~statutes and~~ rules have been waived for purposes of offering telecommunications services as set forth herein:

STATUTES

Section 392.240(1) Rates-reasonable average return on investment
Section 392.270 Property valuation
Section 392.280 Depreciation rates
Sections 392.290, 392.310, 392.320, 392.330, all on Issuance of stocks and bonds
Section 392.340 Reorganization

COMMISSION RULES

4 CSR 240-10.020 Income on depreciation fund investments
4 CSR 240-30.010(2)(C) Posting exchange rates at central office
4 CSR 240-32.030(1)(B) Exchange boundary maps
4 CSR 240-32.030(1)(C) Record of access lines
4 CSR 240-32.030(2) Records kept within state
4 CSR 240-32.050(3-6) Telephone directories
4 CSR 240-32.070(4) Coin telephones
4 CSR 240-33.030 Inform customer of lowest priced service

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

- (C) - to signify changed regulation
- (D) - to signify deleted or discontinued rate or regulation
- (I) - to signify increase
- (M) - to signify matter relocated without change
- (N) - to signify new rate or regulation
- (R) - to signify reduction
- (S) - to signify reissued matter
- (T) - to signify a change in text but no change
in rate or regulation
- (Z) - to signify a correction

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TARIFF FORMAT

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- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSC follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

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- D. Check Sheets - When a tariff filing is made with the PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PSC.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

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Access Line - An arrangement from a local exchange telephone carrier or other common carrier, using either dedicated or switched access, which connects a subscriber's location to the Company's location or switching center.

Company - IDB WorldCom Services, Inc., or IDB WorldCom.

Customer - The person, firm, agency, corporation or any other entity that orders service and is responsible for payment of charges and compliance with the regulations of this tariff.

Customer Premise - A location, free of any interfering easements, designated by the Customer for the provision or connection of the Company's services to the Customer.

Common Carrier - A communications carrier, authorized by the Federal Communications Commission and/or the Public Service Commission or other appropriate regulatory agency to provide communications services to the public as a common carrier for hire, with which the Company or Customer makes arrangements to acquire facilities or services used in connection with the services provided by the Company.

Facilities - Any item of communications plant or equipment used to provide or to connect to the Company's service.

PSC - Used throughout this tariff to refer to the Missouri Public Service Commission.

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SECTION 2. REGULATIONS

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2.1. Application of Tariff

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This tariff contains the regulations and rates applicable to the furnishing of intrastate telecommunications services by IDB WorldCom Services, Inc. (hereafter referred to as IDB WorldCom or the Company) between and among points in the State of Missouri. Service provided within the State of Missouri is subject to the rules and regulations of this tariff unless otherwise stated. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like limitations.

2.2 Undertaking of the Company

2.2.1 Scope

- A. The Company undertakes to install, operate and maintain telecommunications service in accordance with the terms and conditions set forth in this tariff. The Company may act as the Customer's agent for ordering facilities provided by other carriers or entities when authorized by the Customer, to allow connection to the Company's facilities. The Customer shall be responsible for all charges incurred by the Company in connection with such service arrangements.
- B. The Company shall maintain sole and absolute discretion over the routing of channels hereunder. Special routing or diverse routing capabilities will be subject to additional charges as specified hereunder. In the event that the Company, in order to meet the requirements of a Customer, is required to construct new facilities or to make special arrangements of its facilities, the applicable

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SECTION 2. REGULATIONS (Continued)

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2.2 Undertaking of the Company (Continued) MAY 23 1994

2.2.1 Scope (Continued)

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B. (Continued)

charges for special construction will be based on the Company's costs. These charges may be based on such elements as cost of equipment and materials, cost of installation, engineering, labor, supervision, general and administrative expense, overhead, interest during construction, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the provision of the special service to be provided.

C. The provision of intrastate communications services by the Company is not part of a joint undertaking with any other entity providing communications facilities or services.

D. The Company does not undertake to transmit messages but offers the use of its services to customers for the transmission of telecommunications.

2.2.2 Limitations

A. Provision of service is subject to the availability of facilities; the Company will make reasonable efforts to secure and retain facilities to provide the services requested by customers.

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SECTION 2. REGULATIONS (Continued)

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2.2 Undertaking of the Company (Continued) MAY 23 1994

2.2.2 Limitations (Continued)

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- B. The Company's responsibility is limited to the facilities which it furnishes in connection with services provided under this tariff.
- C. Service will only be provided where requisite authorizations can be obtained from appropriate governing bodies.
- D. The use and restoration of intrastate telecommunications services during emergency conditions shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such services.
- E. The Company may limit the use of service, or interrupt or discontinue service, when necessary because of conditions beyond its control, or when the Customer is using service in violation of the law or provisions of this tariff.
- F. The Company may limit the use of service, or interrupt or discontinue service, without notice to the Customer, by blocking traffic from or to certain countries, cities or exchanges when deemed necessary to prevent fraudulent or unlawful use of its service.
- G. Title to the facilities provided by the Company in connection with service furnished under this tariff shall not vest in the Customer.

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SECTION 2. REGULATIONS (Continued)

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2.2 Undertaking of the Company (Continued) MAY 23 1994

2.2.3 Liability

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- A. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Customer, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs; provided, however, that the Company shall have no liability for any such period which is less than the minimum duration specified for the particular service in the regulations applicable to such service set forth in this tariff.
- B. The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including any delay or interruption of service or any failure in or breakdown of facilities associated with the service; or for any mistakes, omissions, delays, errors or defects in transmission occurring in the course of furnishing service, except as specified in 2.2.3A. The Company's liability for a Customer's direct damages incurred as a direct consequence of a service interruption or the failure of the Company to perform shall in no event exceed an amount equal to that which the Customer would have otherwise paid for the period that the service was not provided during which the Company has failed to perform.

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SECTION 2. REGULATIONS (Continued)

2.2 Undertaking of the Company (Continued)

2.2.3 Liability (Continued)

- C. The Company shall not be liable for, shall be excused from performance during, and the Customer shall not be liable for charges related to the Company's excused performance during any failure of performance due to causes beyond its control, including, but not limited to, Acts of God, fires, floods or other catastrophes; national emergencies, insurrections, riots or wars; strikes, lockouts, work stoppages or other labor difficulties; unavailability or non-performance of facilities provided by others; and any law, order, regulation or other action of any governing authority or agency thereof.
- D. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any installation so provided. The Company may require the Customer to sign an agreement acknowledging its acceptance of these provisions prior to such installation.

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SECTION 2. REGULATIONS (Continued)

2.2 Undertaking of the Company (Continued)

2.2.3 Liability (Continued)

E. The Company shall not be liable for:

1. Any claims for libel, slander, or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services;
2. Any claims for infringement of patents, trade secrets or copyrights arising from the combination of Company-provided facilities or services with Customer-provided facilities or services;
3. Any claim arising out of any act or omission of the Customer or any other entity furnishing services or facilities for use in conjunction with services or facilities provided by the Company;
4. Unlawful or unauthorized use of the Company's facilities and services;
5. Any claim arising out of a breach in the privacy or security of communications transmitted over the Company's facilities;

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SECTION 2. REGULATIONS (Continued)

2.2 Undertaking of the Company (Continued)

2.2.3 Liability (Continued)

E. (Continued)

6. Changes in any of the facilities, operations or procedures of the Company that render any facilities or services provided by the Customer obsolete, or require modification or alteration of such facilities or services, or otherwise affect their use or performance, except where reasonable notice has not been provided to the Customer; and

7. Any claim for damage to property, or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, which may arise out of, or be caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of Customer's facilities or equipment connected, or to be connected to the Company's facilities.

F. The Customer shall indemnify and save the Company harmless from all liability as disclaimed by the Company, as specified in Sections 2.2.3.D1 through 7, arising in connection with the provision of service by the Company to the Customer, and the Customer shall protect and defend the Company from any suits or claims alleging such liability, and shall pay all expenses and satisfy all judgments which may be incurred by or rendered against the Company in connection therewith. The Company shall notify the Customer of any such suit or claim against the Company.)

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SECTION 2. REGULATIONS (Continued)

2.2 Undertaking of the Company (Continued)

2.2.3 Liability (Continued)

- G. The Company shall only be liable for any defacement of or damage to the Customer's premise or equipment of the Customer or others resulting from the furnishing of facilities by the Company on such premises or by the installation or removal thereof, when such defacement or damage is the result of a willful act of the agents or employees of the Company.
- H. The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services, except to the extent that such nonperformance or non-availability is the result of a willful act of the Company. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.
- I. Any claim of whatever nature against the Company shall be deemed conclusively as having been waived unless presented in writing to the Company within ninety (90) days after the date service was affected.

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SECTION 2. REGULATIONS (Continued)

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2.3 Provision of Facilities

- 2.3.1 The Company will make all the necessary provisions for facilities to provide service to the Customer, except that a Customer may provide his own terminal equipment or connecting facilities for use with such service in accordance with the protection criteria set forth in the Connections Section of this tariff.
- 2.3.2 The Company undertakes to maintain and repair the facilities and equipment which it furnishes. No Customer may rearrange, disconnect, remove or attempt to repair any facilities or item of equipment furnished by the Company or permit others to engage in such activity on his behalf without the prior consent of the Company.
- 2.3.3 Facilities of the Company may be interconnected with those of the Customer and/or another carrier, subject to the rules, regulations, and policies of the PSC and any other applicable governmental body.
- 2.3.4 Equipment and terminations furnished under this tariff are provided only for use in conjunction with the Company's facilities and services.
- 2.3.5 The facilities furnished under this tariff are provided subject to the conditions imposed on the Company by other service providers regarding intrastate communications services.

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SECTION 2. REGULATIONS (Continued)

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2.4 Use of Service

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2.4.1 Intrastate telecommunications service may be used as follows:

A. To transmit communications of the Customer or others, or

B. To provide service to the public in a manner consistent with the terms of this tariff and the policies and regulations of the PSC.

2.4.2 Service is furnished subject to the condition that it will be used only for authorized and lawful purposes. The Company reserves the right to discontinue service, without notice, if abuse or fraudulent or unlawful use of the service occurs.

2.4.3 The Customer may not rearrange, disconnect, remove, modify or attempt to repair or permit others to rearrange, disconnect, remove, modify or attempt to repair any Company facility without the prior written consent of the Company.

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SECTION 2. REGULATIONS (Continued)

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2.4 Use of Service (Continued)

- 2.4.4 The service or any rights associated with may not be assigned or in any manner transferred without the prior written consent of the Company.
- 2.4.5 Orders, including those for the installation, connection, repair or termination of service, will be accepted only from the Customer.

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2.5 Obligations of the Customer

- 2.5.1 The Customer shall be responsible for:
- A. Compliance with all provisions of this tariff.
 - B. The payment of all charges for services provided under this tariff, regardless of the availability of Customer or other entity provided equipment, systems and/or facilities to be used in connection with the Company's services.
 - C. Making Company-provided facilities on Customer premises available upon reasonable notice, for such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation and maintenance of Company-provided facilities.
 - D. Making Customer-provided facilities which are connected to the Company's facilities available upon reasonable notice, for such tests and inspections as may be necessary to determine whether the requirements of this tariff are being complied with in the installation, operation and maintenance of such Customer-provided facilities.

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SECTION 2. REGULATIONS (Continued)

2.5 Obligations of the Customer (Continued)

2.5.1 (Continued)

- E. Cooperating with the Company in installation, maintenance, trouble determination, fault isolation, or, upon termination of service, removal of the Company's facilities, including, but not limited to, making the Company's facilities available at a mutually agreed upon time, and allowing the Company's employees or agents to enter the premises of the Customer at that time.
- F. Furnishing information in advance of any changes that affect the ability of the Company to prepare, install, and maintain service to the Customer on a continuous basis.
- G. Providing for the Company's rights under this tariff in any agreements or arrangements with lessors or others made in connection with the services to be provided under this tariff.
- H. Obtaining all permits, licenses, variances and other authorizations required by federal, state and local regulatory bodies and jurisdictions as may be required to take service under this tariff.
- I. Taking all necessary steps for the interconnection of Customer-provided facilities or facilities provided by others with Company-provided facilities, including, but not limited to, securing all licenses, rights-of-way, permits, services or other arrangements necessary for interconnection.

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SECTION 2. REGULATIONS (Continued)

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2.5 Obligations of the Customer (Continued)

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2.5.1 (Continued)

- J. The provision of space, heating or cooling, conduit, electrical wiring, power and power outlets for the operations of Company facilities and equipment located on the premises of the Customer.
- K. Damage to or loss of Company-provided equipment or facilities caused by the negligence or the willful act or omission of the Customer.
- L. Reimbursing the Company for any losses sustained by the Company attributable to theft or vandalism of equipment or facilities occurring on the Customer's premises.

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SECTION 2. REGULATIONS (Continued)

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2.6 Payment Arrangements

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2.6.1 Billing Periods and Payment Due Dates

The Customer is responsible for the payment of all charges incurred by the Customer for services furnished to the Customer. All payments for bills rendered, including termination charges, are due in their entirety within 30 days of invoice date. For the purpose of computing all charges under this tariff, all months are considered to have 30 days.

- A. Nonrecurring charges will be billed upon completion of each activity for which there is a nonrecurring charge.
- B. Recurring charges will be billed monthly in advance;
- C. Usage charges will be billed in arrears.

2.6.2 Late Payments

- A. If any portion of the payment due the Company on a commercial account is not received within 30 days of the invoice date, a late payment charge of 1.5% per month, compounded monthly, or the maximum percentage permissible by law, whichever is less, will accrue upon any balance unpaid thirty-one (31) days after the invoice date.

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- B. Late payment charges will not be applied on any portion of the bill that is contested by the Customer, so long as the Customer pays the undisputed amount, and the Company is notified of the dispute within 30 days of the invoice date of the bill in question, the Customer provides sufficient information to substantiate the dispute, and, so long as the dispute is settled in favor of the Customer.

- C. The Customer will be liable for all expenses and fees (including reasonable attorney's fees) incurred by the Company in connection with the collection of any unpaid sum owed to the Company.

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SECTION 2. REGULATIONS (Continued)

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2.6 Payment Arrangements (Continued)

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2.6.3 Deposits and Other Security Arrangements

A. Generally

In order to protect the financial interest of the Company, the Company may require such assurances of or security for the payment for services in the form of deposits, advance payments, guarantees, letters of credit, or any other mutually agreed upon security arrangement. Assurances or security may be required before or after commencement of service.

B. Amount Required

The amount required will be based on the credit review of the Customer and the services to be provided by the Company (including equipment, etc.). Such amount may be based on an estimated bill for services up to and including a two-month period.

C. Interest

All payments made under 2.6.3.A will receive interest at an annual rate of 9%.

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SECTION 2. REGULATIONS (Continued)

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2.6 Payment Arrangements (Continued)

2.6.3 Deposits and Advance Payments (Continued)

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D. Refunding or Crediting to Customer's Account

1. Deposits are payments made by the Customer in advance of service which will be applied to the Customer's account upon notice of termination of service or upon timely payment of all undisputed charges for the prior twelve month period. In the case of termination of service, once the Customer has paid all amounts due, the balance of the deposit will be returned to the Customer.
2. Advance payments are payments made by the Customer in advance of service which will be applied to the Customer's account upon commencement of service.
3. At the option of the Company, any payment made under 2.6.3A may be refunded or credited to the Customer at any time prior to the termination of service.

E. Maintaining Deposits

The Company shall review the necessity for maintaining deposits at least once every 12 months.

2.6.4 Taxes

- A. The Customer shall be responsible for payment of all excise, sales, use or other similar taxes which may be levied by a governing body or bodies for service furnished under this tariff.
- B. When gross receipt taxes are imposed on the Company by certain taxing jurisdictions, the proportionate amount of such taxes will be billed to Customers in such a taxing jurisdiction.

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SECTION 2. REGULATIONS (Continued)

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2.7 Minimum Service Period

- 2.7.1 Except as otherwise provided in this tariff or in a contract for service, the initial minimum service period is three (3) months.
- 2.7.2 The Customer will be responsible for all charges for the initial 3 month period, regardless of when cancellation is requested.
- 2.7.3 Unless otherwise provided, a minimum service period will not apply for Switched Access Origination or Travel Card Service.

2.8 Customer Requested Change in Service

The Customer may, by a written order, make changes within the general scope of service. If any such change causes an increase or decrease in the cost of, or time required for, performance of any part of the work or service, or affects the Company's ability to provide service in accordance with the stated performance, an equitable adjustment shall be made in the price and/or delivery schedule and/or performance criteria.

2.9 Cancellation of an Order for Service

2.9.1 General

An order for service may be canceled by the Customer upon receipt of written notice directed to the Company's corporate office. The cancellation will become effective from the date of receipt by the Company of the Customer's notice except as otherwise indicated in other provisions of this tariff. Cancellation penalties as outlined below will apply.

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2.9 Cancellation of an Order for Service (Continued) 1994

2.9.2 Cancellation Charges

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- A. Where the Customer cancels an order for any services specified in this tariff, the full service rates specified in that section and the schedule shown below will be utilized in calculating the cancellation charge, irrespective of all special promotion rates.

Receipt Date	Cancellation Charge
Less than 30 days after receipt of order	No recurring charges
30-90 days after receipt of order	One month's recurring charge
More than 90 days after receipt of order	Three month's recurring charges

- B. Where installation of service had begun prior to the receipt of a cancellation notice, except as otherwise indicated, a charge equal to the non-recoverable costs incurred in the installation, such as the cost of equipment and materials, engineering, labor, supervision, general and administrative expenses, overhead, interest during construction, other disbursements, taxes and any other non-recoverable costs which may be incurred, less estimated net salvage, applies.
- C. Any charges imposed on the Company by any other facilities supplier as a result of cancellation of the order for service, will be directly passed through to the Customer.

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2.9 Cancellation of an Order for Service (Continued) MAY 23 1994

2.9.2 Cancellation Charges (Continued) MISSOURI
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- D. Installation of special arrangement work is considered to have started when the Company incurs any cost including cancellation penalties imposed on the Company by its vendors in connection therewith or in preparation thereof which would not otherwise have been incurred, provided the Customer has given the Company prior authorization to undertake the special arrangement.

2.10 Cancellation of Service by Customer

Service may be terminated by the Customer upon the Company's receipt of forty-five (45) days written notice directed to the Company's corporate office, computed from the date of receipt by the Company of the notice. Termination liability will apply as follows, whether or not the Customer continues to use the service. Except as otherwise provided in this tariff or in a contract for service, the Customer is liable for full payment of the minimum service period specified in this tariff, or forty-five (45) days of monthly recurring charges, or until the requested discontinuance date, whichever is later.

2.11 Termination of Service by the Company for Cause or Non-Payment

2.11.1 Termination For Cause

- A. The Company may immediately and without notice terminate any service or application for service if the Company deems that such action is necessary to protect against fraud or to otherwise protect its personnel, agents, facilities or services.

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SECTION 2. REGULATIONS (Continued)

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2.11 Termination of Service by the Company for Cause or Non-Payment (Continued)

2.11.1 Termination For Cause (Continued) MISSOURI
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B. The Company may also terminate service upon written notice to the Customer:

1. for any violation of any of the provisions governing the furnishing of service under this tariff.
2. for any violation of any law, rule, regulation or policy of any government authority having jurisdiction over the service.
3. by reason of any order or decision of a court or other government authority having jurisdiction over the service which prohibits the Company from furnishing such service.
4. upon notification to the Company from the Customer's bank that the Customer's payment check is being returned due to "Insufficient Funds."
5. where there has been any intentional or de facto transfer or assignment of services supplied by the Company without the express written authorization of the Company, which shall be deemed a fraudulent use.
6. in circumstances when a Customer's use of the service has materially increased and a deposit has been requested by the Company, and the deposit has not been made.
7. if a Customer becomes the subject of a bankruptcy or an insolvency proceeding, or upon commencement of any other action against the Customer with respect to creditors in the nature of bankruptcy or insolvency.

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SECTION 2. REGULATIONS (Continued)

2.11 Termination of Service by the Company for Cause or Non-Payment (Continued)

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2.11.2 Termination For Non-Payment

The Company may terminate service after longer of (i) seven (7) business days after the date of mailing of written notice to the Customer of nonpayment of any sum thirty (30) days past due, or (ii) the minimum notice period required by local law, if payment is not received by the Company within the applicable time period.

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2.11.3 Termination Liability

Upon termination of service by the Company, the Customer is responsible for payment of all sums due, including any charges that would apply under this tariff, termination liabilities or minimum service charges and any other costs which the Company may incur as a result of service termination.

2.11.4 Restoration of Service

Service may be restored to a Customer only after all violations are corrected and all payments are current to the sole satisfaction of the Company.

2.12 Service Interruption Allowance

2.12.1 Pursuant to a Customer's request, the Company will make allowance for interruption of service in accordance with the following; however, no credit will be allowed for any interruption caused by (i) the negligence of the Customer, (ii) degradation or failure of the facilities or equipment furnished by the Customer including power, (iii) degradation or failure of equipment or services furnished by others, or (iv) the Company's failure to perform as delineated in Section 2.2.3C, preceding.

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SECTION 2. REGULATIONS (Continued)

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2.12 Service Interruption Allowance (Continued)

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2.12.2 The interruption shall be measured from the time the Customer notifies the Company of the interruption until such time as the Company makes the service available again for the Customer's use.

2.12.3 No credit will be allowed for service interruptions where, after being reported by the Customer, the Company or its agent is denied access to the Customer's premises or is requested by the Customer to suspend the trouble isolation and repair work.

2.12.4 No credit will be allowed for an interruption associated with the implementation of a Customer's own order.

2.12.5 The amount of credit will be computed as follows:

- A. No credit will be given for interruptions of less than thirty (30) minutes.
- B. Credit will be allowed for an interruption of one-half hour or more and will be proportionate to the monthly recurring service charges for each half hour or fraction thereof of outage. Each half hour outage amounts to 1/1440 of the monthly charge.
- C. Credit allowances in any month will be made only when the calculated amount of the credit for an interruption amounts to ten (\$10.00) dollars or more, per channel.

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SECTION 2. REGULATIONS (Continued)

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2.13 Connections

2.13.1 Interconnection between Customer-provided facilities and Company-provided facilities or services, or between facilities or services provided to the Customer by any other entity and facilities or services provided by the Company, may be made by the Customer at the operating offices of the Company. Connection to the Company's operating offices can be made using either dedicated or switched access services.

2.13.2 When service furnished under this tariff is used in connection with facilities provided by a Customer, the operating characteristics of such facilities shall be such as not to interfere with the Company's facilities and personnel, or with any other service offered by the Company. The use of such facilities shall not: endanger the safety of Company employees or the public; induce harmful voltages or currents either in the conductors or between the conductors and ground; damage or require change in or alteration of facilities of the Company; interfere with the proper functioning of such facilities; or otherwise injure the public in its use of the Company's services. Upon notice from the Company that any facility provided by the Customer is causing or is likely to cause such hazard or interference, the Customer shall take such steps as shall be necessary to remove or prevent such hazard or interference; otherwise, the Company may terminate service.

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SECTION 3. DESCRIPTION OF SERVICE

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3.1 Timing of Calls

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Usage charges are based on the actual usage of the Company's services. Call timing begins when the party picks up the receiver, and ends when either party hangs up.

3.2 Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline mileage between rate centers associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers. The Company uses the rate centers and associated coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Tariff No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.3 Minimum Call Completion Rate

A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services.

3.4 Availability

The Company provides originating service from any point in Missouri, subject to the availability of access services. Termination is available to any point in Missouri.

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SECTION 3. DESCRIPTION OF SERVICE (Continued)

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3.5 Types of Service

The services described in this section are provided in conjunction with interstate and international long distance services provided by IDB WorldCom, Inc. offered to customers who have a requirement to originate and terminate intrastate calls as part of these services.

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3.5.1 Switched Access Origination

This service permits customers to originate calls via access lines pre-subscribed to IDB WorldCom or via IDB WorldCom's carrier access code and terminate via the switched network.

3.5.2 Dedicated Access Origination

This service permits customers to originate calls via voice grade or DS-O dedicated access lines and terminate via the switched network.

3.5.3 High Capacity Access Origination

This service permits customers to originate calls via DS-1 or T-1 dedicated access lines and terminate via the switched network.

3.5.4 Travel Card Service

This service allows a customer to access the IDB WorldCom network by dialing an 800 number. Calls are billed to the travel card billing number.

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SECTION 3. DESCRIPTION OF SERVICE (Continued)

3.5 Types of Services (Continued)

3.5.5 800 Service

This service is an inbound (inward WATS) calling service which permits intrastate calls to a customer's location from any point in the State of Missouri. The 800 service Customer is billed for the calls (rather than the call originator).

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SECTION 4. RATES

4.1 General

4.1.1 Time-of-Day Rate Periods

The time of day rate periods are as specified below:

Rate Period	Days	Time
Peak	Monday-Friday	8:00 a.m.-5:00 p.m.
Off-Peak	Sunday-Friday Saturday Sunday	5:00 p.m.-8:00 a.m. All Day All Day

The duration of a rate period is from the first hour shown and continues up to, but not including, the second hour shown. The rate period in effect when a call is placed determines the rate charged for the entire call.

4.1.2 Calculation of Charges

Intrastate calls originated via switched, dedicated, high capacity or travel card access are subject to a six (6) second minimum billing period, with additional periods billed in six (6) second increments and rounded up to the next highest six (6) second increment. Rates for usage are presented in this tariff in whole minutes.

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SECTION 4. RATES (Continued)

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4.1 General (Continued)

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4.1.2 Calculation of Charges (Continued)

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Intrastate calls made via 800 service are subject to a thirty (30) second minimum billing period, with additional periods billed in six (6) second increments and rounded up to the next highest six (6) second increment. Rates for usage are presented in this tariff in whole minutes.

4.1.3 Special Promotions

The Company may, from time to time, offer special promotions to its customers. These promotions will be approved by the PSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

4.2 Switched Access Origination Rates

4.2.1 Per Minute Rates

Miles	Peak	Off-Peak
0-100	\$.2000	\$.1600
101+	.2000	.1600

4.2.2 Directory Assistance

Per Call - \$ 0.60

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SECTION 4. RATES (Continued)

4.3 Dedicated Access Origination Rates

4.3.1 Per Minute Rates

Miles	Peak	Off-Peak
0-100	\$.1300	\$.1040
101+	.1300	.1040

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4.3.2 Directory Assistance

Per Call - \$ 0.60

4.4 High Capacity Access Origination Rates

4.4.1 Per Minute Rates

Miles	Peak	Off-Peak
0-100	\$.1300	\$.1040
101+	.1300	.1040

4.4.2 Directory Assistance

Per Call - \$ 0.60

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SECTION 4. RATES (Continued)

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4.5 Travel Card Service Rates

4.5.1 Per Minute Rates

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Miles	Peak	Off-Peak
0-100	\$.2250	\$.2250
101+	.2250	.2250

4.5.2 Additional Charges

Per call - \$ 0.60

4.5.3 Directory Assistance

Per Call - \$ 0.60

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4.6 800 Service Rates

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4.6.1 Per Minute Rates

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Range	Peak	Off-Peak
1	\$.2150	.1600

4.6.2 Directory Assistance

Per Call - \$ 0.60

4.7 Other Charges

Special routing or diverse routing capabilities will be subject to additional charges as specified hereunder. In the event that the Company, in order to meet the requirements of a Customer, is required to construct new facilities or to make special arrangements of its facilities, the applicable charges for special construction will be based on costs and appropriate charges. These charges may be based on such elements as cost of equipment and materials, cost of installation, engineering, labor, supervision, general and administrative expense, overhead, interest during construction, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the provision of the special service to be provided.

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