

RULES AND REGULATIONS

1. The New Florence Telephone Company will provide local exchange service within the boundaries of the territory assigned, and service outside the exchange area through connecting lines with other Telephone Companies.
2. Basic Local Telecommunications Service is defined as Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:
 - a. Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
 - b. Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income customers or dual-party relay service for the hearing impaired and speech impaired;
 - c. Access to local emergency services including, but not limited to, 911 service established by local authorities;
 - d. Access to basic local operator services;
 - e. Access to basic local directory assistance;
 - f. Standard intercept service;
 - g. Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission.
3. **NEW SUBSCRIBER PAYMENTS:** Applicants for service are required to pay, in advance, local service for one billing period, plus installation charge or service connection charge as the case may be. Charges for basic local telecommunications service are billed in advance. Toll charges are billed on the first of each month for charges incurred during the previous toll-billing period.
4. **MINIMUM SERVICE PERIOD:** No telephone will be installed for a shorter period than three (3) months after which time the service may be terminated at any time upon five (5) days written notice to the Company, whereupon all bills for service rendered shall immediately become due and payable.

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