



April 28, 2014

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing are revisions to the P.S.C. MO. No. 1 General and Local Exchange Tariff for CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with an April 28, 2014 issue date and a proposed effective date of April 29, 2014. The following revisions are included with this filing:

Section 6	7th Revised Sheet 26	Section 12 (Cont'd)	3rd Revised Sheet 13
Section 12	3rd Revised Sheet 10		Original Sheet 13.1
	2nd Revised Sheet 10.1		Original Sheet 13.2
	3rd Revised Sheet 11		Original Sheet 13.3
	2nd Revised Sheet 12		Original Sheet 13.4

This filing introduces two new bundle options for business customers. Core Connect 2 and Core Connect 2 LITE will share the regulations previously tariffed for Core Connect and Core Connect LITE. Those bundles are being renamed "Core Connect 1" and "Core Connect 1 LITE" and the CORE CONNECT regulations will apply for the existing and the new bundles. Consequently, a number of regulations are moved to different pages and are being revised to accommodate multiple bundle options. These revisions do not impact current customers or the manner in which their services will continue to be provided.

The most notable revision is the removal of the discount table in conjunction with term plans. The rate table has been expanded to include the applicable discounts in the monthly rates. This simplified change in presentation does not result in any rate or discount changes for customers who are already subscribed to a Core Connect bundle under a term plan.

Also under this filing, an existing promotional offer is being revised and extended while another is being introduced for business customers who are not subscribed to the Company's High Speed Internet service, when they subscribe to Core Connect 2 or Core Connect 2 LITE.

If you have any questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

Attachments

cc: Office of Public Counsel (email)
Richard Moore, CenturyLink

MO 14-02 (NWAR)

ROBYN CRICHTON

Tariff Analyst

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

F. Special Promotions (Cont'd)

1. The Company may from time to time ... (Cont'd)

y. Nonrecurring Add A Line Business Promotion

During the period **April 29, 2014** through **December 31, 2014**, business **Core Connect 2 and Core Connect 2 LITE** customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) lines that are otherwise applicable when they order additional Core Connect packages.

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To be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must subscribe to an additional Core Connect package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This promotional offer may not be combined with other discounts unless otherwise specified.

z. Simple Choice ULD with HSI Discount

During the period May 1, 2013 through September 30, 2013, residence customers who subscribe to Simple Choice Unlimited will receive a \$5.00 discount when they also subscribe to the Company's High Speed Internet.

aa. Core Connect 2 MRC Discount

From **April 29, 2014** through **December 31, 2014**, business customers who are not currently subscribed to the Company's High Speed Internet (HSI) service may be eligible for a discount when they subscribe to HSI with Core Connect 2 or Core Connect 2 LITE bundles. To receive the discount, customers must subscribe to Core Connect 2 or Core Connect 2 LITE under a two or three-year term discount plan (TDP).

Eligible customers will receive a \$10 monthly discount on the Core Connect 2 initial bundle rate or a \$15 monthly discount on the Core Connect 2 LITE initial bundle rate, for the first twelve months of a two or three-year TDP. Eligible customers will also receive a \$5 monthly discount on the Core 2 or Core 2 LITE additional bundle rate for the first twelve months of a two or three-year TDP.

If a customer discontinues any of the required services during the first year of the TDP, the discounts applied under this promotion will be rescinded and charges will be reflected on the customer's next or final bill in addition to other applicable early termination liability charges.

The benefits awarded under this promotion may not be combined with the benefits of other currently available promotions.

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ISSUED:
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BY: Darlene N. Terry
Manager - Tariffs
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EFFECTIVE:
April 29, 2014

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

a. Description

1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate. (T)
2. CORE CONNECT bundles are available under a one-year, two-year or three-year term plans and are available on a month-to-month basis as specified in e. following. (T)
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(M) Material previously found on this page now appears on Sheets 13.1 and 13.2 of this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

a. Description (Continued)

3. Reserved for future use

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(M) Material previously found on this page now appears on Sheets 13.2 of this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

b. Regulations

1. **CORE CONNECT** customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated **512 or 768 Kbps HSI**. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT. (M) (T) (T)
2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service. **Early termination liability charges for customers who subscribe to CORE CONNECT under a Term Discount Plan are as specified in c. following.** (T) (T)
4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
9. This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

(M) Material previously found on this page now appears on Sheets 13.1 of this section.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

c. Term Discount Plan

1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.
2. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
3. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the tariffed **rates in** effect when those lines are added. (T)
4. Upon expiration of a TDP, the TDP discounts specified in **e.** following will expire, and the customer will be charged at the then prevailing **month-to-month** rate. If the customer renews the TDP or signs up for a new TDP, the tariffed **rates then** in effect will apply for the new or renewed TDP. (T)
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5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

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PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

d. **Application of Rates**

1. The monthly rates include the Local Exchange Service, EAS, and features only. These rates do not include the monthly charges for **HSI or for** the qualifying long distance plan, **if applicable**.
2. Service Charges, as described in Section 6 apply for new and additional CORE CONNECT lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Charges do not apply when CORE CONNECT replaces existing Local Exchange Service. Service charges do apply when Customers request a change from CORE CONNECT back to Local Exchange Service.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

e. Rates and Charges

1. Core Connect 1 ^[1]

- Business Individual Line Service or Key Trunk Service
- Hunting (optional)
- Choice of the following features and services:
 - Caller ID with Name (includes Anonymous Call Rejection)
 - Call Forwarding
 - Call Forward Busy Line (Fixed)
 - Call Forward No Answer (Fixed)
 - Call Waiting/Cancel Call Waiting
 - Call Waiting ID
 - Three-Way Calling
 - Call Transfer
 - Call Return
 - Distinctive Ring
 - Busy Redial
 - Message Waiting
 - Voicemail ^[2]

Per Location, Per Month				
Initial Bundle	2 nd through 10 th bundle			
All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
\$80.00	\$50.00	\$45.00	\$42.50	\$40.00

^[1] Customers must **also** subscribe to the **CenturyTel Long Distance, LLC Business Unlimited (Option 1)** long distance plan for each Core Connect 1 line or trunk subscribed.

^[2] Deregulated service.

(M) Material now appearing on this page was previously found on Sheets 10, 11, and 13.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

e. Rates and Charges (Continued)

2. Core Connect 1 LITE

Business Individual Line Service or Key Trunk Service
Hunting (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy Line (Fixed)
- Call Forward No Answer (Fixed)
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Transfer
- Call Return
- Distinctive Ring
- Message Waiting
- Voicemail^[1]

Per Location, Per Month				
Initial Bundle	2 nd through 10 th bundle			
All Terms	Month-to-Month ^[2]	One Year Term	Two Year Term	Three Year Term
\$80.00	\$50.00	\$45.00	\$42.50	\$40.00

^[1] Deregulated service.

^[2] Core Connect 1 LITE customers must **initially** subscribe to a one-year, two-year or three-year term plan. **Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.**

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

e. Rates and Charges (Continued)

3. Core Connect 2 ^[1]

Business Individual Line Service or Key Trunk Service
Hunting (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy Line (Fixed)
- Call Forward No Answer (Fixed)
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Transfer
- Call Return
- Distinctive Ring
- Busy Redial
- Selective Call Rejection
- Message Waiting
- Voicemail ^[2]

Per Location, Per Month				
Initial Bundle	2 nd through 10 th bundle			
All Terms	Month-to-Month	One Year Term	Two Year Term	Three Year Term
\$55.00	\$35.00	\$30.00	\$27.50	\$25.00

^[1] Customers must also subscribe to the **CenturyTel Long Distance, LLC Business Unlimited (Option 2)** long distance plan for each CORE CONNECT 2 line or trunk subscribed.

^[2] Deregulated service.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

B. Special Packaged Services (Continued)

7. CORE CONNECT (Continued)

e. Rates and Charges (Continued)

4. Core Connect 2 LITE

Business Individual Line Service or Key Trunk Service
Hunting (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy Line (Fixed)
- Call Forward No Answer (Fixed)
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Three-Way Calling
- Call Transfer
- Call Return
- Distinctive Ring
- Selective Call Rejection
- Message Waiting
- Voicemail^[1]

Per Location, Per Month				
Initial Bundle	2 nd through 10 th bundle			
All Terms	Month-to-Month ^[2]	One Year Term	Two Year Term	Three Year Term
\$60.00	\$35.00	\$30.00	\$27.50	\$25.00

^[1] Deregulated service.

^[2] Core Connect 2 LITE customers must initially subscribe to a one-year, two-year or three-year term plan. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.

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