

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
6th Revised Sheet 1
Replacing 5th Revised Sheet 1

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

FILED
Missouri Public
Service Commission
JI-2018-0126

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

(RT) The Telephone Company may provide
(RT) Billing & Collection services as specified by contract. Such services may include:

- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

(RT)
(RT)

(RT)

(DR)

(DR)

(CT) 8.1 Billing Service

(CT) 8.1.1 Message Processing Service

(CT) Message Processing Service is the transforming of the recorded Customer call details into rated messages in preparation for billing.

(CT) 8.1.2 Bill Processing Service

(CT) Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the Customer and the collection of the deposits and monies due from the End Users.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
4th Revised Sheet 1
Replacing 3rd Revised Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

The Telephone Company may, at the option of an IC or end user, provide Billing & Collection services as specified by contract. Such services may include:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

Unless otherwise stated in this section, the term IC includes an end user.

8.1 Recording Service

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC.

8.1.1 Rates and Charges

The rates and charges for recording service for all contract lengths up through five (5) years are listed below.

(AT)		1 Year	More Than
(AT)		<u>Rate</u>	<u>One</u> <u>Year Rate</u>
(AT)	Recording Per Customer Message	\$0.0250	(NR) ICB
	Assembling & Editing Per Message	0.0050	
	Provision Of Message Detail-Per Message	0.0050	
	Per Tape Charge	45.0000	
	Data Transmission Sent or Received		
	Per Record using CMDS Network	0.0030	
	Data Transmission Sent or Received Per		
	Record Using Customer Provided Network	0.0010	
(AT)	Overnight Delivery of Mag Tape	90.0000	(NR) ICB

8.2 Billing Service

8.2.1 Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing.

8.2.2 Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users.

Issued: May 11, 1994 Effective: July 14, 1994
 By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
 Southwestern Bell Telephone Company
 St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

(AT) The Telephone Company may, at the option of an IC or end user, provide
(AT) Billing & Collection services as specified by contract. Such services may include:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

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SEP 6 1991

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Public Service Commission

(AT) Unless otherwise stated in this section, the term IC includes an end user.

8.1 Recording Service

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC.

8.1.1 Rates and Charges

The rates and charges for recording service for all contract lengths up through five (5) years are listed below.

	<u>Rate</u>
Recording Per Customer Message	\$0.0250
Assembling & Editing Per Message	0.0050
Provision Of Message Detail-Per Message	0.0050
Per Tape Charge	45.0000
Data Transmission Sent or Received	
Per Record using CMDS Network	0.0030
Data Transmission Sent or Received Per	
Record Using Customer Provided Network	0.0010
Overnight Delivery of Mag Tape	90.0000

CANCELLED

JUL 14 1994
BY 4th R.S.#1
Public Service Commission
MISSOURI

8.2 Billing Service

8.2.1 Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing.

8.2.2 Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users.

Issued: SEP 09 1991

Effective: NOV 02 1991

FILED

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

NOV 2 1991

MO. PUBLIC SERVICE COMM.

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1
and Original Sheet 1.01

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NOV 24 1987

(CP) ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

The Telephone Company may, at the option of an IC, provide Billing and Collection services. Such services may include:

**MISSOURI
Public Service Commission**

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service
- Account Maintenance

8.1 Recording Service

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC.

8.1.1 Rates and Charges

The rates and charges for recording service for all contract lengths up through five (5) years are listed below.

CANCELLED

	<u>Rate</u>
Recording Per Customer Message	\$0.0250
Assembling & Editing Per Message	(CR) 0.0050
Provision Of Message Detail-Per Message	0.0050
Per Tape Charge	(CR) 45.0000
Data Transmission Sent or Received	
Per Record using CMDS Network	(NR) 0.0030
Data Transmission Sent or Received Per	
Record Using Customer Provided Network	0.0010
Overnight Delivery of Mag Tape	(NR) 90.0000

NOV 2 1991
BY 3 M R.S. #1
Public Service Commission
MISSOURI

8.2 Billing Service

8.2.1 Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing.

8.2.2 Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users.

FILED

Issued: **DEC 1 1987**

Effective: **JAN 1 1988**

JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

87-95
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 1
Replacing Original Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

The Telephone Company will, at the option of an IC, provide the following services:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service

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AUG 28 1986
MISSOURI
Public Service Commission

8.1 Recording Service

The Telephone Company will provide Recording Service in association with the offering of Feature Groups C and D Switched Access Service for IC messages that can be recorded by the Telephone Company provided automatic message accounting equipment. In addition, where the Telephone Company records the IC messages on manual tickets, the Telephone Company will provide Recording Service for the manual tickets.

The Telephone Company will provide Recording Service in its operating territory. The minimum territory for which the Telephone Company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the IC has ordered Feature Group C or D Switched Access Service.

- (AT) For Feature Group C and D Switched Access Service, when answer supervision is provided by the IC premises, the term "IC message" used herein denotes a completed call originated by an IC's End User. An IC message begins when answer supervision from the premise of the ordering IC is received by Telephone Company recording equipment indicating that the called party has answered. A message ends when disconnect supervision is received by Telephone Company recording equipment from either the premise of the ordering IC or the IC's End User premise from which the call originated.
- (CT)
- (MT)

CANCELLED

JAN 1 1988
BY 2nd R.S. #1
Public Service Commission
MISSOURI

FILED

SEP 29 1986
Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 1

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES

DEC 29 1983

The Telephone Company will, at the option of an IC, provide the following services:

- Recording Service
- Billing Service
- Billing Analysis Service
- Billing Information Service

Public Service Commission

8.1 Recording Service

The Telephone Company will provide Recording Service in association with the offering of Feature Groups C and D Switched Access Service for IC messages that can be recorded by the Telephone Company-provided automatic message accounting equipment. In addition, where the Telephone Company records the IC messages on manual tickets, the Telephone Company will provide Recording Service for the manual tickets.

The Telephone Company will provide Recording Service in its operating territory. The minimum territory for which the Telephone Company will provide Recording Service is all the appropriately equipped offices in a state operating territory for which the IC has ordered Feature Group C or D Switched Access Service.

The term "IC message" used herein denotes a completed call originated by an IC's End User. An IC message begins when answer supervision from the IC terminal location is received by Telephone Company recording equipment indicating that the called party has answered. IC message ends when disconnect supervision is received by Telephone Company recording equipment from either the IC terminal location or the IC End User's premises from which the call originated.

BY 1st R.S.#1
PUBLIC SERVICE COMMISSION

SEP 29 1986

8.1.1 General Description

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC. Recording Service includes recording, assembly and editing and provision of recorded IC message detail.

Recording is the entering on magnetic tape or other acceptable media the details of IC messages originated through Switched Access Service for which appropriate answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.

Assembly and editing is the aggregation of the recorded IC message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present. Assembly and editing is performed at least once a week.

JAN 1 1984
83-253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

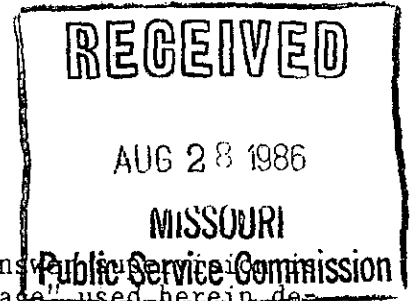
No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 1.01

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)



(AT)

For Feature Group D Switched Access Service when answer supervision is not provided by the IC premises, the term "IC message" used herein denotes a call originated by an IC's end user where a start time (the recorded time at which the Feature Group D entry switch receives the first wink supervisory signal forwarded from the IC's point of termination) and a disconnect time are received by Telephone Company recording equipment. For purposes of measurement, the message begins when the wink supervisory signal is received and ends when disconnect supervision is received by Telephone Company recording equipment from either the premises of the ordering IC or the IC's End User premises from which the call originated.

(AT)

Feature Group C Switched Access Service calls where the IC premises does not provide answer supervision are not permitted.

(MT)

8.1.1 General Description

Recording Service is the recording of the details of an IC message, and when requested by the IC, the provision of those details to the IC. Recording Service includes recording, assembly and editing and provision of recorded IC message detail.

Recording is the entering on magnetic tape or other acceptable media the details of IC messages originated through Switched Access Service for which appropriate answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.

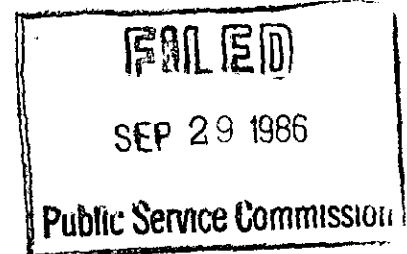
Assembly and editing is the aggregation of the recorded IC message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present. Assembly and editing is performed at least once a week.

CANCELLED

JAN 1 1988

BY 2nd R.S.#1

Public Service Commission
MISSOURI



Issued: **AUG 29 1986**

Effective: **SEP 29 1986**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
7th Revised Sheet 2
Replacing 6th Revised Sheet 2

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

FILED
Missouri Public
Service Commission
JI-2018-0126

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
6th Revised Sheet 2
Replacing 5th Revised Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.1 Billing Service-(Continued)

(CT) 8.1.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the Customer's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to Customer service will also be denied.

(CT)
(CT)

(CT) 8.1.3 Rates and Charges

The rates and charges for billing service are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>1 Yr. Rate</u>	<u>More Than 1 Yr. Rate</u>
(DR)		ICB
	Message Bill Processing Per Message	0.0300
	Message Bill Processing - Per Phrase Summary Records	0.0045
	Bulk Bill Processing Per Message	0.0200
(DR)		
(DR)		
	Bill Rendering - Message Bill	0.4500
	Bill Rendering - Bulk Bill	0.4000
	Bill Rendering - Private Line Bill	2.0000
	Bill Phrase 5 Lines Per Phrase Per Bill	0.0200
	Bill Page Per Page Per Bill	0.0350
	End User Adjustment Per Adjustment	2.5000
	Post Bill Message Investigation Per Case	3.0000
	Program Development Charge Per Hour	60.0000
(DR)		
(DR)		
	Network	0.0010
	Clerical Staff Utilization Per Hour	45.0000
	CPU Utilization Per Hour	850.0000
	Retention of Records Per Tape Per Month	1.0000
		ICB

Issued: September 7, 2012

Effective: October 7, 2012

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission
JI-2013-0116

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
5th Revised Sheet 2
Replacing 4th Revised Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

8.2.3 Rates and Charges

The rates and charges for billing service are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

(CT)	(CT)	<u>1 Yr. Rate</u>	More Than
		<u>1 Yr. Rate</u>	<u>1 Yr. Rate</u>
			(CR) ICB
	Message Rating Per Message	\$0.0050	
	Message Bill Processing Per Message	0.0300	
	Message Bill Processing -		
(CT)	Per Phrase Summary Records	0.0045	
	Bulk Bill Processing Per Message	0.0200	
	Message Bill Inquiry Per Message	0.0400	
	Bulk Bill Inquiry Per Message	0.0040	
	Private Line Bill Inquiry Per		
	Bill Rendered	0.3500	
	Bill Rendering - Message Bill	0.4500	
	Bill Rendering - Bulk Bill	0.4000	
	Bill Rendering - Private Line Bill	2.0000	
	Bill Phrase 5 Lines Per Phrase		
	Per Bill	0.0200	
	Bill Page Per Page Per Bill	0.0350	
	End User Adjustment Per Adjustment	2.5000	
	Post Bill Message Investigation		
	Per Case	3.0000	
	Program Development Charge Per Hour	60.0000	
	Data Transmission Sent or Received		
	Per Record Using CMDS Network	0.0030	
	Data Transmission Sent or Received		
	Per Record Using Customer Provided		
	Network	0.0010	
	Clerical Staff Utilization Per Hour	45.0000	
	CPU Utilization Per Hour	850.0000	
	Retention of Records Per Tape		
	Per Month	1.0000	(CR) ICB

Issued: May 11, 1994 Effective: July 14, 1994
By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

8.2.3 Rates and Charges

The rates and charges for billing service are listed below. BY elements charged on an hourly basis, the charges are done performed on an overtime basis.

	1 Yr. Rate	3 Yr. Rate	5 Yr. Rate
Message Rating Per Message	\$0.0050	\$0.0050	\$0.0050
Message Bill Processing Per Message	0.0300	0.0275	0.0250
Message Bill Processing -			
Per EMI Text Record	(NR)0.0045	(NR)0.0045	(NR)0.0045
Bulk Bill Processing Per Message	0.0200	0.0175	0.0150
Message Bill Inquiry Per Message	0.0400	0.0350	0.0300
Bulk Bill Inquiry Per Message	0.0040	0.0035	0.0030
Private Line Bill Inquiry Per			
Bill Rendered	0.3500	0.3000	0.2500
Bill Rendering - Message Bill	0.4500	0.4000	0.3500
Bill Rendering - Bulk Bill	0.4000	0.3500	0.3000
Bill Rendering - Private Line Bill	2.0000	1.5000	1.0000
Bill Phrase 5 Lines Per Phrase			
Per Bill	0.0200	0.0200	0.0200
Bill Page Per Page Per Bill	0.0350	0.0350	0.0350
End User Adjustment Per Adjustment	2.5000	2.5000	2.5000
Post Bill Message Investigation			
Per Case	3.0000	3.0000	3.0000
Program Development Charge Per Hour	60.0000	60.0000	60.0000
Data Transmission Sent or Received			
Per Record Using CMDS Network	0.0030	0.0030	0.0030
Data Transmission Sent or Received			
Per Record Using Customer Provided Network	0.0010	0.0010	0.0010
Clerical Staff Utilization Per Hour	45.0000	45.0000	45.0000
CPU Utilization Per Hour	850.0000	850.0000	850.0000
Retention of Records Per Tape			
Per Month	1.0000	1.0000	1.0000

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NOV 08 1993

MISSOURI
Public Service Commission

CANCELLED

JUL 14 1994

5th R.S.#2
Public Service Commission
MISSOURI

(AT)
(AT)

FILED

Issued: NOV 12 1993 Effective: DEC 12 1993 DEC 12 1993

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 2
Replacing 2nd Revised Sheet 2

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

JAN 16 1990

8.2 Billing Service-(Continued)

MISSOURI

Public Service Commission

8.2.2 Bill Processing Service-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to the End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

DEC 12 1993

8.2.3 Rates and Charges

The rates and charges for billing service are listed by elements charged on an hourly basis, the charges are performed on an overtime basis.

BY *4th R.S. #2*
Public Service Commission
MISSOURI

	1 Yr. Rate	3 Yr. Rate	5 Yr. Rate
Message Rating Per Message	\$0.0050	\$0.0050	\$0.0050
Message Bill Processing Per Message	0.0300	0.0275	0.0250
Bulk Bill Processing Per Message	0.0200	0.0175	0.0150
Message Bill Inquiry Per Message	0.0400	0.0350	0.0300
Bulk Bill Inquiry Per Message	0.0040	0.0035	0.0030
Private Line Bill Inquiry Per Bill Rendered	0.3500	0.3000	0.2500
Bill Rendering - Message Bill	0.4500	0.4000	0.3500
Bill Rendering - Bulk Bill	0.4000	0.3500	0.3000
Bill Rendering - Private Line Bill	2.0000	1.5000	1.0000
Bill Phrase 5 Lines Per Phrase Per Bill	0.0200	0.0200	0.0200
Bill Page Per Page Per Bill	(CR) 0.0350	(CR) 0.0350	(CR) 0.0350
End User Adjustment Per Adjustment	2.5000	2.5000	2.5000
Post Bill Message Investigation Per Case	3.0000	3.0000	3.0000
Program Development Charge Per Hour	60.0000	60.0000	60.0000
Data Transmission Sent or Received Per Record Using CMDS Network	0.0030	0.0030	0.0030
Data Transmission Sent or Received Per Record Using Customer Provided Network	0.0010	0.0010	0.0010
Clerical Staff Utilization Per Hour	45.0000	45.0000	45.0000
CPU Utilization Per Hour	850.0000	850.0000	850.0000
Retention of Records Per Tape Per Month	1.0000	1.0000	1.0000

Issued: JAN 17 1990

Effective: FEB 17 1990

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

FEB 17 1990

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2
and Original Sheet 2.01

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.2 Billing Service--(Continued)

MISSOURI

8.2.2 Bill Processing Service--(Continued)

Public Service Commission

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Service to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

8.2.3 Rates and Charges

The rates and charges for billing service are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>1 Yr. Rate</u>	<u>3 Yr. Rate</u>	<u>5 Yr. Rate</u>
Message Rating Per Message	(NR) \$0.0050	(NR) \$0.0050	(NR) \$0.0050
Message Bill Processing Per Message	(CR) 0.0300	(CR) 0.0275	(CR) 0.0250
Bulk Bill Processing Per Message	0.0200	0.0175	0.0150
Message Bill Inquiry Per Message	0.0400	0.0350	0.0300
Bulk Bill Inquiry Per Message	0.0040	0.0035	0.0030
Private Line Bill Inquiry Per Bill Rendered	0.3500	0.3000	0.2500
Bill Rendering - Message Bill	0.4500	0.4000	0.3500
Bill Rendering - Bulk Bill	0.4000	0.3500	0.3000
Bill Rendering - Private Line Bill	(CR) 2.0000	(CR) 1.5000	(CR) 1.0000
Bill Phrase 5 Lines Per Phrase Per Bill	(NR) 0.0200	(NR) 0.0200	(NR) 0.0200
Bill Page Per Page Per Bill	(CR) 0.0500	(CR) 0.0500	(CR) 0.0500
End User Adjustment Per Adjustment	2.5000	2.5000	2.5000
Post Bill Message Investigation Per Case	3.0000	3.0000	3.0000
Program Development Charge Per Hour	60.0000	60.0000	60.0000
Data Transmission Sent or Received Per Record Using CMDS Network	(CR) 0.0030	(CR) 0.0030	(CR) 0.0030
Data Transmission Sent or Received Per Record Using Customer Provided Network	(NR) 0.0010	(NR) 0.0010	(NR) 0.0010
Clerical Staff Utilization Per Hour	45.0000	45.0000	45.0000
CPU Utilization Per Hour	850.0000	850.0000	850.0000
Retention of Records Per Tape Per Month	(NR) 1.0000	(NR) 1.0000	(NR) 1.0000

CANCELLED
FEB 17 1990
BY 328 R.S.#2
Public Service Commission
Missouri

FILED

Issued: **DEC 1 1987**

Effective: **JAN 1 1988**

JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission
87-95

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 2
Replacing Original Sheet 2

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.1 General Description-(Continued)

Provision of the recorded detail is the provision of magnetic tapes containing the assembled and edited IC message detail and, when requested by the IC, data-transmitting the assembled and edited IC message detail to the IC. Except for lost or damaged records, the recorded detail will be available to the IC not more than five business days after the date all the detail requested by the IC was processed by the Telephone Company.

8.1.2 Undertaking of the Telephone Company

- (AT) A. When answer supervision is provided by the IC premises, the Telephone Company will record all IC messages carried over Feature Groups C and D Switched Access Service that are available to Telephone Company-provided recording equipment or operators. When answer supervision is not provided by the IC premises, the Telephone Company will record Feature Group D Switched Access Service messages that are available to Telephone Company-provided recording equipment or operators. Special arrangements must be made to provide these recordings; therefore, the time necessary to implement the service and the charges to provide these recordings will be determined on an individual case basis. The Telephone Company will record IC messages carried over a Feature Group A Switched Access Service. Unavailable IC messages (i.e., certain Feature Group C operator and TSPS messages which are not accessible by Telephone Company-provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. Assembly and editing will be performed on all IC messages recorded during the billing period established by the Telephone Company. Except as set forth in Paragraphs 8.1.2, F. and 8.1.3, following, recorded message detail from previous billing periods will not be recovered and made available to the IC.
- (AT) B. A standard format for the provision of the recorded IC message detail will be established by the Telephone Company and provided to the IC. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved six months prior to the change.

(MT)

CANCELLED
JAN 1 1988
BY 2nd R.S. #2
Public Service Commission
MISSOURI

FILED
SEP 29 1986
Public Service Commission

Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 2

DEC 29 1983

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.1 Recording Service-(Continued)

Public Service Commission

8.1.1 General Description-(Continued)

Provision of the recorded detail is the provision of magnetic tapes containing the assembled and edited IC message detail and, when requested by the IC, data-transmitting the assembled and edited IC message detail to the IC. Except for lost or damaged records, the recorded detail will be available to the IC not more than five business days after the date all the detail requested by the IC was processed by the Telephone Company.

8.1.2 Undertaking of the Telephone Company

- A. The Telephone Company will record all IC messages carried over Feature Groups C and D Switched Access Service that are available to Telephone Company-provided recording equipment or operators. Unavailable IC messages (i.e., certain Feature Group C operator and TSPS messages which are not accessible by Telephone Company-provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. Assembly and editing will be performed on all IC messages recorded during the billing period established by the Telephone Company. Except as set forth in Paragraphs 8.1.2, F. and 8.1.3, following, recorded message detail from previous billing periods will not be recovered and made available to the IC.
- B. A standard format for the provision of the recorded IC message detail will be established by the Telephone Company and provided to the IC. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved IC's six months prior to the change.
- C. The recorded IC message detail provided to the IC will not be sorted to furnish detail by specific End Users, groups of End Users, by office or by location.
- D. Recorded IC message detail will be provided to an IC as set forth in Paragraph 8.1.2, E., following. The Telephone Company will determine the number of magnetic tapes or data files required to provide the recorded message detail to the IC.

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 SEP 29 1986
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 PUBLIC SERVICE COMMISSION
 OF MISSOURI
 JAN 1 1984
 83-253

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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 2.01

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.2 Undertaking of the Telephone Company-(Continued)

(MT)

- C. The recorded IC message detail provided to the IC will not be sorted to furnish detail by specific End Users, groups of End Users, by office or by location.
- D. Recorded IC message detail will be provided to an IC as set forth in Paragraph 8.1.2, E., following. The Telephone Company will determine the number of magnetic tapes or data files required to provide the recorded message detail to the IC.

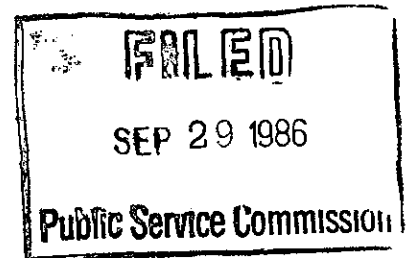


CANCELLED

JAN 1 1988

BY *2nd R.S. #1*

Public Service Commission
MISSOURI



Issued: AUG 29 1986

Effective: SEP 29 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
5th Revised Sheet 3
Replacing 4th Revised Sheet 3

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

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JI-2018-0126

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
4th Revised Sheet 3
Replacing 3rd Revised Sheet 3

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.1 Billing Service-(Continued)

(CT) 8.1.3 Rates and Charges-(Continued)

	<u>1 Yr. Rate</u>	<u>More Than 1 Yr. Rate</u>
Service Order:		
Establishment of and Change to Calling Cards Per Order	\$25.0000	ICB
Private Line End User Activity Per Order	40.0000	
Bulk Billed End User Activity Per Order	40.0000	
Other End User Order Activity	ICB	ICB

(CT) 8.2 Billing Analysis Service

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

(CT) 8.2.1 Rates and Charges

The rates and charges for billing analysis for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>Yr. Rate</u>	<u>More Than 1 Yr. Rate</u>
30 Day Report for Detection Per Office	\$700.0000	ICB
Continuous Scan Per Office Per Week	700.0000	
Documentation Scan Per Line Per Case	700.0000	
Hourly Rate *	75.0000	ICB

* To Include:

- Collection of Evidence
- Preparation of Affidavits
- Prosecution Summary
- Assisting Law Enforcement
- Expert Witness Analysis
- Expert Witness Testimony
- Coordination of Sources
- Review Services
- Identification Report Services
- Preservation of Evidence

Issued: September 7, 2012

Effective: October 7, 2012

CANCELLED
May 2, 2018
Missouri Public
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JI-2018-0126

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission
JI-2013-0116

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Rates and Charges-(Continued)

(CT)			
(CT)		<u>1 Yr. Rate</u>	<u>More Than 1 Yr. Rate</u>
	Service Order:		
	Establishment of and Change to		
	Calling Cards Per Order	\$25.0000	(CR) ICB
	Private Line End User Activity		
	Per Order	40.0000	
	Bulk Billed End User Activity		
	Per Order	40.0000	
	Other End User Order Activity	ICB	(CR) ICB

8.3 Billing Analysis Service

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

8.3.1 Rates and Charges

The rates and charges for billing analysis for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

(AT)			
(AT)		<u>Yr. Rate</u>	<u>More Than 1 Yr. Rate</u>
	30 Day Report for Detection Per Office	\$700.0000	(NR) ICB
	Continuous Scan Per Office Per Week	700.0000	
	Documentation Scan Per Line Per Case	700.0000	
	Hourly Rate *	75.0000	(NR) ICB

- * To Include:
- Collection of Evidence
 - Preparation of Affidavits
 - Prosecution Summary
 - Assisting Law Enforcement
 - Expert Witness Analysis
 - Expert Witness Testimony
 - Coordination of Sources
 - Review Services
 - Identification Report Services
 - Preservation of Evidence

Issued: May 11, 1994 Effective: July 14, 1994
By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 3
Replacing 1st Revised Sheet 3

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

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8.2 Billing Service--(Continued)

8.2.3 Rates and Charges--(Continued)

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Public Service Commission**

	<u>1 Yr. Rate</u>	<u>3 Yr. Rate</u>	<u>5 Yr. Rate</u>
Service Order:			
Establishment of and Change to Calling Cards Per Order (NR)	\$25.0000	(NR)\$25.0000	(NR)\$25.0000
Private Line End User Activity Per Order	40.0000	40.0000	40.0000
Bulk Billed End User Activity Per Order	40.0000	40.0000	40.0000
Other End User Order Activity (NR)	ICB (NR)	ICB (NR)	ICB (NR)

8.3 Billing Analysis Service

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

8.3.1 Rates and Charges

The rates and charges for billing analysis for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>Rate</u>
30 Day Report for Detection Per Office (CR)	\$700.0000
Continuous Scan Per Office Per Week	700.0000
Documentation Scan Per Line Per Case	700.0000
Hourly Rate * (CR)	75.0000

- * To Include:
- Collection of Evidence
- Preparation of Affidavits
- Prosecution Summary
- Assisting Law Enforcement
- Expert Witness Analysis
- Expert Witness Testimony
- Coordination of Sources
- Review Services
- Identification Report Services
- Preservation of Evidence

CANCELLED

JUL 14 1994
BY 3rd R.S. #3
Public Service Commission
MISSOURI

FILED

JAN 1 1988

87-95
Public Service Commission

Issued: DEC 1 1987

Effective: JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 3
Replacing Original Sheet 3

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.2 Undertaking of the Telephone Company-(Continued)

E. At the request of an IC, magnetic tapes containing the recorded IC message details will be provided to the IC as part of Recording Service. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC via first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request that the detail on the magnetic tapes or in a data file be data-transmitted to the IC. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis. When the IC does not wish to receive the recorded IC message details, and the Telephone Company receives notice from the IC at least two weeks prior to the date the details would be sent to the IC, the charge as set forth in Paragraph 8.1.7, following, does not apply.

(AT)

F. At the IC's request, the Telephone Company will make a reasonable effort to recover recorded IC message detail previously made available to the IC and make it available again for the IC. The charge as set forth in Paragraph 8.1.7, following, will apply for all such detail provided. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. Such a request must be made within 30 days from the date the details were initially made available to the IC.

8.1.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company's liability for Recording Service is as follows:

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JAN 1 1988

BY *2nd R.S.#3*

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APR 15 1985
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Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 3

ACCESS SERVICES

DEC 2 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

Public Service Commission

8.1.2 Undertaking of the Telephone Company-(Continued)

E. At the request of an IC, magnetic tapes containing the recorded IC message details will be provided to the IC as part of Recording Service. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC via first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request that the detail on the magnetic tapes or in a data file be data-transmitted to the IC. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. When the IC does not wish to receive the recorded IC message details, and the Telephone Company receives notice from the IC at least two weeks prior to the date the details would be sent to the IC, the charge as set forth in Paragraph 8.1.7, following, does not apply.

F. At the IC's request, the Telephone Company will make a reasonable effort to recover recorded IC message detail previously made available to the IC and make it available again for the IC. The charge as set forth in Paragraph 8.1.7, following, will apply for all such detail provided. When the IC message details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. Such a request must be made within 30 days from the date the details were initially made available to the IC.

8.1.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company's liability for Recording Service is as follows:

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MAY 20 1985
BY Lat RS 3
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED
JAN 1 1984
83 - 253

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
6th Revised Sheet 4
Replacing 5th Revised Sheet 4

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

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JI-2018-0126

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
5th Revised Sheet 4
Replacing 4th Revised Sheet 4

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.3 Billing Information Service

(CT) Billing Information Service is the provision of information to the Customer from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

(CT) 8.3.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>1 Year Rate</u>	<u>More Than 1 Yr. Rate</u>
(DR) Program Development Charge Per Hour	\$60.0000	ICB
(DR) Clerical Staff Utilization Per Hour	45.0000	
CPU Utilization Per Hour	850.0000	
Standard SWBT CRIS Billing Information		
Per Record	0.0006	
CNA Information Per Request	1.5000	
CNA Info Written Confirmation Per Request	0.7500	
Overnight Delivery of Mag Tape	90.0000	
Billing Name and Address (BNA), per request	8000	ICB

(CT) 8.4 Account Maintenance

(CT) Account Maintenance is the provision of customer information to update the Customer's data base, for example, billing name and address changes, number changes, etc.

(CT) 8.4.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

(CT) 8.5 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

Issued: September 7, 2012

Effective: October 7, 2012

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission
JI-2013-0116

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
4th Revised Sheet 4
Replacing 3rd Revised Sheet 4

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>1 Year Rate</u>	<u>More Than 1 Yr. Rate</u>
Program Development Charge Per Hour	\$60.0000	ICB
Data Transmission Sent or Received Per Record Using CMDS Network	0.0030	
Data Transmission Sent or Received Per Record Using Customer Provided Network	0.0010	
Clerical Staff Utilization Per Hour	45.0000	
CPU Utilization Per Hour	850.0000	
Standard SWBT CRIS Billing Information Per Record	0.0006	
CNA Information Per Request	1.5000	
CNA Info Written Confirmation Per Request	0.7500	
Overnight Delivery of Mag Tape	90.0000	
(AT) Billing Name and Address (BNA), per request (CR)	8000	ICB
(RT) (DR)		

8.5 Account Maintenance

Account Maintenance is the provision of customer information to update the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

Issued: December 20, 1994

Effective: January 20, 1995

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

**FILED
MO PSC**

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
3rd Revised Sheet 4
Replacing 2nd Revised Sheet 4

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

MAY 10 1994

8.4 Billing Information Service

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Public Service Commission

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

(AT)	1 Year	More Than
(AT)	<u>Rate</u>	<u>1 Yr. Rate</u>
Program Development Charge Per Hour	\$60.0000	(NR) ICB
Data Transmission Sent or Received Per Record Using CMDS Network	0.0030	
Data Transmission Sent or Received Per Record Using Customer Provided Network	0.0010	
Clerical Staff Utilization Per Hour	45.0000	
CPU Utilization Per Hour	850.0000	
Standard SWBT CRIS Billing Information Per Record	0.0000	
CNA Information Per Request	1.5000	
CNA Info Written Confirmation Per Request	0.7500	
Overnight Delivery of Mag Tape	90.0000	
Billing Name and Address		
- mechanized, per request	0.3000	
- mechanical, per request	1.0000	(NR) ICB

CANCELLED
JAN 20 1995
BY 4th R.S. # 4
Public Service Commission
MISSOURI

8.5 Account Maintenance

Account Maintenance is the provision of customer information to update the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

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Issued: **MAY 11 1994**

Effective: ~~JUN 11 1994~~ **JUL 14 1994**

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

MISSOURI
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

8.4 Billing Information Service

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

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Public Service Commission

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

	<u>Rate</u>
Program Development Charge Per Hour	\$60.0000
Data Transmission Sent or Received Per Record Using CMDS Network	0.0030
Data Transmission Sent or Received Per Record Using Customer Provided Network	0.0010
Clerical Staff Utilization Per Hour	45.0000
CPU Utilization Per Hour	850.0000
Standard SWBT CRIS Billing Information Per Record	0.0006
CNA Information Per Request	1.5000
CNA Info Written Confirmation Per Request	0.7500
Overnight Delivery of Mag Tape	90.0000
Billing Name and Address	
- mechanized, per request	0.3000
- mechanical, per request	1.0000

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JUL 14 1994
BY 2nd R.S. #4
Public Service Commission
MISSOURI

(NR)
|
(NR)

8.5 Account Maintenance

Account Maintenance is the provision of customer information to update the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

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Issued: JAN 27 1989

Effective: FEB 26 1989

FEB 26 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company Public Service Commission
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 4
Replacing Original Sheet 4

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.4 Billing Information Service

**MISSOURI
Public Service Commission**

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA).

8.4.1 Rates and Charges

Rates and charges for Billing Information Service for all contract lengths up through five (5) years are listed below. For rate elements charged on an hourly basis, the charges are doubled if performed on an overtime basis.

		<u>Rate</u>
Program Development Charge Per Hour	(CR)	\$60.0000
Data Transmission Sent or Received Per Record Using CMDS Network	(NR)	0.0030
Data Transmission Sent or Received Per Record Using Customer Provided Network	(NR)	0.0010
Clerical Staff Utilization Per Hour		45.0000
CPU Utilization Per Hour	(NR)	850.0000
Standard SWBT CRIS Billing Information Per Record	(CR)	0.0006
CNA Information Per Request		1.5000
CNA Info Written Confirmation Per Request	(CR)	.0.7500
Overnight Delivery of Mag Tape	(NR)	90.0000

CANCELLED

FEB 26 1989

BY JRS #4

Public Service Commission

8.5 Account Maintenance

Account Maintenance is the provision of customer information to the IC's data base, for example, billing name and address changes, number changes, etc.

8.5.1 Rates and Charges

Rates and charges will be determined on an Individual Case Basis (ICB).

8.6 Liability of the Telephone Company

If detailed information required to provide Billing and Collection Service is not available because the Telephone Company lost or damaged records or tapes or incurred system outages, the Telephone Company will attempt to

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Issued: DEC 1 1987

Effective: JAN 1 1988

JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

87-95
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 4

ACCESS SERVICES

DEC 20 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.1 Recording Service-(Continued)

8.1.3 Liability of the Telephone Company-(Continued)

- A. If IC message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost IC messages and associated revenue based on previously known values. This estimated IC message volume will be included along with the IC message detail provided to the IC and/or provided for Message Processing Service. In such events, the extent of the Telephone Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the IC amounts due to account for the unbillable revenue.
- B. When the Telephone Company is notified that, due to error or omission, incomplete data have been provided to an IC, the Telephone Company will make a reasonable effort to locate and/or recover the data and provide new magnetic tapes to the IC at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the IC. If the data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in Paragraph 8.1.3, A., preceding.
- C. In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that as set forth in Paragraphs 8.1.3, A. and B., preceding, shall attach to the Telephone Company for its action or the conduct of its employees in providing Recording Service.

CANCELLED

8.1.4 Obligations of the IC

- A. The IC shall order Recording Service under a Special Order for each state where the service is desired.

JAN 1 1988
BY let R.S. #4

The IC shall order Recording Service at least one month prior to the date when the IC message detail is to be recorded.

Public Service Commission
MISSOURI

- B. The IC shall order provision of recorded IC message detail at least one month prior to the date when it wishes to receive the recorded message detail. However, the IC may wish to receive magnetic tapes of the recorded detail or have the recorded detail data-transmitted to an IC location at some times and not at others. Therefore, change in the provision of recorded IC message detail to the IC will be accommodated provided the IC gives two weeks' advance written notification to the Telephone Company.

JAN 1 1988
83-258

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
4th Revised Sheet 5
Replacing 3rd Revised Sheet 5

ACCESS SERVICES

(CT) 8. Reserved for Future Use
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

FILED
Missouri Public
Service Commission
JI-2018-0126

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

(CT) 8.5 Liability of the Telephone Company-(Continued)

(CT) recover the lost Customer detail or will estimate the lost volume of messages. In such events, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract between the Telephone Company and the Customer.

(CT) When the Telephone Company is notified that, due to its error or omission, incomplete detail has been provided to an Customer, the Telephone Company will make every reasonable effort to recover the detail at no additional charge to the Customer. Such requests to recover the detail must be made within 30 days from the date the details were initially made available to the Customer. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract.

(CT) In the absence of willful misconduct, no liability for damages to the Customer or other person or entity other than that set forth in the preceding paragraphs, shall attach to the Telephone Company for its actions or the conduct of its employees in providing Billing and Collection Services.

Any additional provisions limiting the liability of the Telephone Company shall be provided for in the contract.

(CT) 8.6 General Regulations

(CT) Each Billing and Collection Services contract signed by an Customer will specify the specific Rates and Regulations, as well as appropriate methods, practices and procedures that will apply to the Customer. Major changes to the service arrangement made by the customer will require review by the Telephone Company and may result in changes of rates or provisions in the contract and may require regulatory approval.

At the conclusion of the contract, the customer must elect one of the following options:

- Renew the contract at the terms, conditions and rates that are tariffed or otherwise available at the time.
- Discontinue the service.

When the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis (ICB). Such charges will be made available to similarly situated customers on a nondiscriminatory basis. ICB Rates will be structured to recover the Company's cost of providing the services. Terms of ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.6 Liability of the Telephone Company-(Continued)

recover the lost IC detail or will estimate the lost volume of messages. In such events, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract between the Telephone Company and the IC.

When the Telephone Company is notified that, due to its error or omission, incomplete detail has been provided to an IC, the Telephone Company will make every reasonable effort to recover the detail at no additional charge to the IC. Such requests to recover the detail must be made within 30 days from the date the details were initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract.

In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that set forth in the preceding paragraphs, shall attach to the Telephone Company for its actions or the conduct of its employees in providing Billing and Collection Services.

Any additional provisions limiting the liability of the Telephone Company shall be provided for in the contract.

8.7 General Regulations

Each Billing and Collection Services contract signed by an IC will specify the specific Rates and Regulations, as well as appropriate methods, practices and procedures that will apply to the IC. Major changes to the service arrangement made by the customer will require review by the Telephone Company and may result in changes of rates or provisions in the contract and may require regulatory approval.

At the conclusion of the contract, the customer must elect one of the following options:

- Renew the contract at the terms, conditions and rates that are tariffed or otherwise available at the time.
- Discontinue the service.

(AT) | When the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis (ICB). Such charges will be made available to similarly situated customers on a nondiscriminatory basis. ICB Rates will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Missouri
 (AT) | Public Service Commission upon request on a proprietary basis.

Issued: May 11, 1994

Effective: July 14, 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 5
Replacing Original Sheet 5

(CP) ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES--(Continued)

NOV 24 1987

8.6 Liability of the Telephone Company--(Continued)

MISSOURI

Public Service Commission

recover the lost IC detail or will estimate the lost value of the detail. In such events, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract between the Telephone Company and the IC.

When the Telephone Company is notified that, due to its error or omission, incomplete detail has been provided to an IC, the Telephone Company will make every reasonable effort to recover the detail at no additional charge to the IC. Such requests to recover the detail must be made within 30 days from the date the details were initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as provided in the contract.

In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that set forth in the preceding paragraphs, shall attach to the Telephone Company for its actions or the conduct of its employees in providing Billing and Collection Services.

Any additional provisions limiting the liability of the Telephone Company shall be provided for in the contract.

8.7 General Regulations

Each Billing and Collection Services contract signed by an IC will specify the specific Rates and Regulations, as well as appropriate methods, practices and procedures that will apply to the IC. Major changes to the service arrangement made by the customer will require review by the Telephone Company and may result in changes of rates or provisions in the contract and may require regulatory approval.

At the conclusion of the contract, the customer must elect one of the following options:

- Renew the contract at the terms, conditions and rates that are tariffed or otherwise available at the time.
- Discontinue the service.

CANCELLED

FILED

JUL 14 1994
BY 2nd R.S. #5
Public Service Commission
MISSOURI
Public Service Commission
JAN 1 1988
87-95
Public Service Commission

Issued: DEC 1 1987

Effective: JAN 1 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 5

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.1 Recording Service-(Continued)

8.1.4 Obligations of the IC-(Continued)

Public Service Commission

C. The IC's terminal location shall provide such signals as may be required for the proper operation of the Telephone Company's automatic message accounting equipment used to perform the detail recordings.

8.1.5 Payment Arrangements and Audit Provision

A. Audit Provision

Upon reasonable written notice by the IC to the Telephone Company, the IC shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the recording of messages for which amounts may be payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

All information received or reviewed by the IC or its authorized representative is to be considered confidential and is not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

CANCELLED

JAN 1 1988

BY lat R.S. #5
Public Service Commission
MISSOURI

FILED

JAN - 1 1988

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Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6

(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

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Missouri Public
Service Commission
JI-2018-0126

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

- Access Services Tariff
- Section 8
- 1st Revised Sheet 6
- Replacing Original Sheet 6
- 1st Revised Sheet 8
- Original Sheet 9
- Original Sheet 10
- Original Sheet 11
- Original Sheet 12
- Original Sheet 13
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- 1st Revised Sheet 19
- 1st Revised Sheet 20
- Original Sheet 20.01
- Original Sheet 20.02
- Original Sheet 21
- 1st Revised Sheet 22
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- Original Sheet 25
- Original Sheet 26
- Original Sheet 27
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- Original Sheet 41.01
- Original Sheet 42
- Original Sheet 43
- Original Sheet 44
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- Original Sheet 49
- Original Sheet 50
- Original Sheet 51

Issued: December 1, 1987 Effective: January 1, 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 6

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.1 Recording Service-(Continued)

8.1.5 Payment Arrangements and Audit Provision-(Continued) Public Service Commission

B. Minimum Period and Minimum Monthly Charge

The minimum period for which Recording Service is provided and for which charges apply is one month for each state in which the service is ordered.

The minimum monthly charges are the charges for IC messages recorded, IC message assembled and edited (except when Message Processing Service is ordered for the same monthly period) and when ordered by the IC, provision of the IC message detail on magnetic tape or data file. If the service is cancelled or discontinued prior to entering the detail on a magnetic tape or data file, the minimum monthly charge will be the charge for all IC messages recorded, assembled and edited for a 30-day period. The Telephone Company will use the most recent 30-day period for which data is available to determine the minimum charge.

C. Cancellation of a Special Order

An IC may cancel a Special Order for Recording Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Recording Service is the date the IC requests the recordings to start.

CANCELLED

When an IC cancels a Special Order for Recording Service after the order date but prior to the start of service, the minimum monthly charges will apply.

BY Let. R.S. #6

D. Changes to Special Orders Public Service Commission
MISSOURI

When an IC requests changes to a pending Special Order for Recording Service, the pending Special Order will be cancelled, and the requested changes will be undertaken if they can be accommodated by the Telephone Company under a new Special Order. All cancellation charges as set forth in Paragraph 8.1.5, C., preceding, will apply for the cancelled Special Order.

JAN 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 8
3rd Revised Sheet 7
Replacing 2nd Revised Sheet 7

(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(RT)

Issued: April 2, 2018

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 2, 2018

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Missouri Public
Service Commission
JI-2018-0126

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7
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1st Revised Sheet 62
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1st Revised Sheet 80
2nd Revised Sheet 81
1st Revised Sheet 82
1st Revised Sheet 83
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1st Revised Sheet 85
1st Revised Sheet 86
Original Sheet 87

Issued: December 1, 1987

Effective: January 1, 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
May 2, 2018
Missouri Public
Service Commission
JI-2018-0126

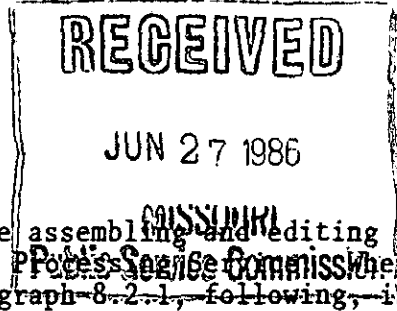
FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 7
Replacing Original Sheet 7

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)



8.1 Recording Service-(Continued)

8.1.6 Rate Regulations

- A. For each message recorded, the recording and the assembling and editing charges apply except when the IC orders Message Processing Service as set forth in Paragraph 8.2.1, following, is ordered for the same state and month that Recording Service is ordered, the assembling and editing charge does not apply per IC message.

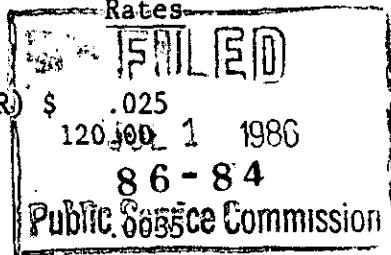
The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the IC's schedule of rates specifies billing on a per-message basis or any other basis.

- B. The per-Special-Order Charge applies for each Special Order accepted by the Telephone Company for Recording Service.
- C. When message detail, with or without sorting and/or name and address information is entered on a data file or magnetic tape for provision of message detail to an IC, the per-tape charge applies for each data file or magnetic tape prepared, and the per-record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Telephone Company will determine the charges based on the number of data files or magnetic tapes prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process information and load the magnetic tapes or data file, whichever number of records is higher.

8.1.7 Rates and Charges **CANCELLED**

The rates and charges are: JAN 1 1988

	BY <i>and R.S.#7</i>	USOC
	Public Service Commission	
Recording,	MISSOURI	
per IC message	BARR+	(CR) \$.025
per Special Order.	BARR+	120.00 1 1986
		86-84
Assembling and Editing,		Public Service Commission
per IC message(1).	BARA+	



(1) Not applicable when Message Processing Service as set forth in Paragraph 8.2.1, following, is provided to the IC, except as set forth in Paragraphs 8.2.1, B.1.c. and B.2.d., following.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 7

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.1 Recording Service-(Continued)

8.1.6 Rate Regulations

A. For each message recorded, the recording and the assembling and editing charges apply except when the IC orders Message Processing Service. When Message Processing Service as set forth in Paragraph 8.2.1, following, is ordered for the same state and month that Recording Service is ordered, the assembling and editing charge does not apply per IC message.

The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the IC's schedule of rates specifies billing on a per-message basis or any other basis.

B. The per-Special-Order Charge applies for each Special Order accepted by the Telephone Company for Recording Service.

C. When message detail is entered on a data file or magnetic tape for provision of message detail to an IC, the per-tape charge applies for each data file or magnetic tape prepared, and the per-record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Telephone Company will determine the charges based on the number of data files or magnetic tapes prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process information and load the magnetic tapes or data file, whichever number of records is higher.

8.1.7 Rates and Charges

CANCELLED

The rates and charges are JUL 1 1986

Recording,	
per IC message	
per Special Order.	
Assembling and Editing,	
per IC message(1).	

BY RS.#7
PUBLIC SERVICE COMMISSION
OF MISSOURI

USOC	Rates
BARR+	JAN - 1 1984
BARR+	\$.007
	8130-253
BARA+	.0035

(1) Not applicable when Message Processing Service as set forth in Paragraph 8.2.1, following, is provided to the IC, except as set forth in Paragraphs 8.2.1, B.1.c. and B.2.d., following.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

Access Services Tariff
Section 8
1st Revised Sheet 8
Replacing Original Sheet 8

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

Provision of Message Detail,
per record processed
per tape or data file.

Data Transmission to an IC Location,
per record transmitted

(NR)

Other transmission to a customer location,
per tape or data file.

8.2 Billing Service

At the request of an IC, the Telephone Company with reasonable notice and reasonable effort will provide Billing Service.

The Telephone Company will provide Billing Service in its operating territory. The minimum territory for which the Telephone Company will provide Billing Service is its state operating territory when the Telephone Company supplies the input records at the IC's request. When the IC supplies the input records, the Telephone Company will process the input records supplied by the IC as set forth in Paragraphs 8.2.1 and 8.2.2, following.

The Telephone Company will provide two types of Billing Service: (1) Message Billing Service as set forth in Paragraph 8.2.1 and (2) Private Line Billing Service as set forth in Paragraph 8.2.2, following.

The Telephone Company will provide Bill Processing Service, Private Line Billing Service only on the condition that it purchase the accounts receivable, if any, from the IC as set forth in Paragraph 8.2.3, following.

The Telephone Company will not render bills under this Tariff for the provision and/or delivery of telegrams, flowers, gifts, wine or other like services that an IC offers.

8.2.1 Message Billing Service

Message Billing Service consists of Message Processing Service and Bill Processing Service. An IC may order Message Processing Service or Bill Processing Service or both services.

RECEIVED
APR 15 1985
MISSOURI
Public Service Commission

FID
PRMD

\$.0035
58.00

BOD DT

ICB rates
and charges
apply.

ICB rates
and charges
apply.

CANCELLED
JAN 1 1988
BY 1ST P56
Public Service Commission
MISSOURI

Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.1 Recording Service-(Continued)

8.1.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

FID	Rates
PRMD	\$.0035
	58.00
BOD DT	ICB rates and charges apply

Provision of Message Detail,
per record processed
per tape or date file.

Data Transmission to an IC Location,
per record transmitted

CANCELLED
MAY 20 1985
BY lot RS 8
PUBLIC SERVICE COMMISSION
OF MISSOURI

8.2 Billing Service

At the request of an IC, the Telephone Company with reasonable notice and reasonable effort will provide Billing Service.

The Telephone Company will provide Billing Service in its operating territory. The minimum territory for which the Telephone Company will provide Billing Service is its state operating territory when the Telephone Company supplies the input records at the IC's request. When the IC supplies the input records, the Telephone Company will process the input records supplied by the IC as set forth in Paragraphs 8.2.1 and 8.2.2, following.

The Telephone Company will provide two types of Billing Service: (1) Message Billing Service as set forth in Paragraph 8.2.1 and (2) Private Line Billing Service as set forth in Paragraph 8.2.2, following.

The Telephone Company will provide Bill Processing Service, Private Line Billing Service only on the condition that it purchase the accounts receivable, if any, from the IC as set forth in Paragraph 8.2.3, following.

The Telephone Company will not render bills under this Tariff for the provision and/or delivery of telegrams, flowers, gifts, wine or other like services that an IC offers.

8.2.1 Message Billing Service

Message Billing Service consists of Message Processing Service and Bill Processing Service. An IC may order Message Processing Service or Bill Processing Service or both services.

JAN - 1 1984
83 - 253

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 9

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

A. General Description

1. Message Processing Service

Message Processing Service is the transforming of the recorded IC call details into rated messages in preparation for billing. Message Processing Service includes initial data entry and rating of messages.

Initial data entry is the assembly of recorded IC call details into IC messages. This function includes editing and verification of recorded details to assure that the data required for rating are present.

Rating of IC messages is the computing of applicable charges for each IC message based on the IC-provided schedule of rates. Rating also includes the preparation of IC message detail for input to Bill Processing Service, the IC or other entities.

Further, rating is always performed and editing may be performed coincident with the implementation of a change in the IC's schedule of rates.

2. Bill Processing Service

Bill Processing Service is the preparation of bills for message-billed service and bulk-billed service, mailing of statements of the amounts due for service received from the IC and the collection of the deposits and monies due from the End Users. Bill Processing Service includes message-billed (when necessary) and bulk-billed account establishment, posting of rated messages and rate elements, rendering of bills, collection of deposits, receiving payments, maintenance of accounts, treatment of accounts, message investigation and inquiry (when ordered by the IC).

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DEC 29 1983
Public Service Commission

CANCELLED

JAN 1 1988
BY 1st R56

JAN 1 1988
83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective: MISSOURI JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.2 Billing Service-(Continued)

Public Service Commission

8.2.1 Message Billing Service-(Continued)

A. General Description-(Continued)

2. Bill Processing Service-(Continued)

Bulk-billed service is a billing service for an End User's account with a Dedicated Access Line (DAL) Service to the End User's premises where individual IC messages are not posted to the account and are not listed on the bill rendered to the End User.

Message-billed service is a billing service for an End User's account with an End User's common line where individual IC messages are posted to the account and are listed on the bill rendered to the End User. Message-billed service is also a billing service for an IC credit card End User's account without an End User's common line or Dedicated Access Line Service where individual messages or groups of messages are posted to the account and listed on the bill rendered to the End User.

Account establishment is the preparation of an IC End User's record so that a bill can be sent to that End User.

Posting of rated messages is the processing for billing of rated messages. Posting also is the examination and identification of all the rateable elements specified by the IC to be billed to an End User. Application of appropriate IC rates and charges to all such rate elements is also included when requested by the IC. The rating may be performed by the Telephone Company, another entity or the IC. Editing and rating of rate elements is performed when IC services are established or changed. Rating is always performed and editing may be performed coincident with the implementation of a change in the IC's schedule of rates.

CANCELLED

JAN 1 1988
BY 1st RSL6
Public Service Commission
MISSOURI

JAN 1 1984
83 - 258

Issued: DEC 29 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 11

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

A. General Description-(Continued)

2. Bill Processing Service-(Continued)

Rendering of bills is the preparation and mailing of statements of the deposits and amounts due from the End User for IC message-billed and bulk-billed services. These statements may, at the Telephone Company's choice, be included as part of the regular monthly bill for Local Telephone Exchange Service mailed to the End User.

Receiving payment and maintenance of accounts is the collecting of monies from End Users for services furnished by the IC and maintenance of records of all transactions.

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting of credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's services and/or Local Telephone Exchange Services to an End User. Where Local Telephone Exchange Service access is denied, access to IC service will also be denied.

Message investigation is that activity undertaken by the Telephone Company to secure, or attempt to secure, proper billing information for IC messages.

Inquiry is the answering of End User's questions about charges billed for IC services and application of credits and adjustments to End User's accounts and review of IC messages removed from an End User's bill.

CANCELLED

JAN 1 1988

BY KA ASG

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 12

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company

1. Message Processing Service

- a. When Message Processing is ordered by an IC, the Telephone Company will process all of the IC messages it possesses in a state as set forth in Paragraph 8.2.1, B.1.b.through 1., following, at rates and charges set forth in Paragraph 8.2.1, G., following.
- b. The Telephone Company will provide Message Processing Service only for IC messages originating or recorded within the operating territory of the Telephone Company. The IC messages which the Telephone Company will process may be IC messages from Recording Service as set forth in Paragraph 8.1, preceding, or at the direction of the IC, other IC messages which are chargeable in accordance with the rate schedule furnished by the IC. Any sent-paid coin IC messages provided as input by the IC will be processed unless the IC specifies in writing that such IC messages are not to be processed. When such IC messages are processed, message processing charges will apply. When such messages are not processed, they will not be included in any IC message detail provided to the IC.
- c. A record of IC call details is required to provide Message Processing Service. Where an IC subscribes to Recording Service as set forth in Paragraph 8.1, preceding, those recorded details may be used as the input. Where the IC provides the call details, the records must be in the standard format established by the Telephone Company and delivered to the location specified by the Telephone Company. The charges as set forth in Paragraph 8.2.1, G.12., following, will apply if the IC data transmits its call details to the Telephone Company. If the IC-provided records must be converted by the Telephone Company to the standard format, and the Telephone Company agrees to make the conversion, program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs. The assembling and editing charges as set forth in Paragraph 8.1.7, preceding, applies in addition to all other charges for all such details converted by the Telephone Company. The

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Section 8
Original Sheet 13

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

c. (Continued)

Telephone Company will provide to the IC the precise details of the required standard format. If, in the course of Telephone Company business, it is necessary to change the standard format, the Telephone Company will provide notification to the involved IC's six months prior to the change. If the IC requests the IC-provided call details be reprocessed by the Telephone Company because of an IC error, the Telephone Company will reprocess the IC-provided call details and the appropriate charges as set forth in Paragraph 8.2.1, G., following, will apply.

- d. The Telephone Company will develop the IC's schedule of rates into a rating program. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs.
- e. Upon acceptance by the Telephone Company of a Special order for Message Processing Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- f. Changes in the rate levels of IC charges to be billed will normally be implemented within 30 days after receipt of a Special Order from the IC requesting such changes. Such changes will require modifications of the rating program. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes. If any IC message detail must be reprocessed in order to apply the rate changes, the appropriate message-processing charges as set forth in Paragraphs 8.2.1, G.1 and 2., following, apply for all IC messages reprocessed.

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Section 8
Original Sheet 14

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

- g. Changes in the rate structure for IC services to be billed also require a change in the rating program. When the Telephone Company determines that it can accommodate the changes, the conditions and the period of time required to make such changes will be determined on an individual-order basis. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes. If any IC message detail must be reprocessed in order to apply the rate structure changes, the appropriate message processing charges as set forth in Paragraphs 8.2.1, G.1. and 2., following, apply for all IC messages reprocessed.
- h. Where the Telephone Company has rated IC messages which are to be billed to an End User by another exchange telephone company, the Telephone Company will enter the IC messages on a magnetic tape or data file which can be used for data transmission of the details. When the IC has so arranged with an involved exchange telephone company, the Telephone Company will transmit the rated IC message details to such other exchange telephone companies for billing to End Users in their operating territories. When the IC does not have billing arrangements with an exchange telephone company, rated IC messages for such an exchange telephone company will be delivered to the IC. The charges as set forth in Paragraph 8.2.1, G.4., following, apply to rated IC messages that are data-transmitted to the other exchange telephone companies. The charges as set forth in Paragraph 8.2.1, G.5., following, apply to rated IC messages that are delivered to the IC. When the IC message details are data-transmitted to the IC location, the data transmission charges will be determined on an individual-case basis. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs.

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Access Services Tariff
Section 8
Original Sheet 15

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

- i. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.
- j. The Telephone Company will, upon request, provide the IC the rated IC message detail.

The rated IC message detail will be provided on a request-by-request basis in a format similar to that used by the Telephone Company as input to Bill Processing Service. All rated IC message detail available to the Telephone Company will be provided to the IC. The rated IC message detail will not be sorted to furnish detail by specific End Users, groups of End Users, by office or by location.

The Telephone Company will provide the IC detail on a magnetic tape. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs. When a magnetic tape is provided, the charges as set forth in Paragraph 8.2.1, G.5., following, will apply.

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Access Services Tariff
Section 8
1st Revised Sheet 16
Replacing Original Sheet 16

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

j. (Continued)

Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC using first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request the information on the magnetic tapes be data-transmitted to the IC. When the information is data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

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k. If the IC makes a request within 30 days of the date the IC details were initially made available to the IC, the Telephone Company will make every reasonable effort to recover the IC detail and make it available again to the IC and the charges as set forth in Paragraph 8.2.1G.5., will apply for all such IC detail provided. When the IC details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis.

l. IC messages which the Telephone Company processes that cannot be rated in accordance with the IC rate schedule will be reviewed by Telephone Company message investigation groups. Upon completion of the review, rated IC messages will be delivered to the IC when the IC orders such service or to Bill Processing Service when the IC orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the IC. At the request of the IC, the unrated IC messages will be reviewed for unauthorized use of the IC service by Telephone Company message investigation groups for a period of up to 90 days after the IC message was processed. The appropriate charges as set forth in Paragraph 8.2.1G.5., following, or Paragraphs 8.2.1G.7. and 8., following, will apply.

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Access Services Tariff
Section 8
Original Sheet 16

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

1. Message Processing Service-(Continued)

j. (Continued)

Unless specified otherwise by the IC, the magnetic tapes will be sent to the IC using first-class U.S. Mail Service. However, the IC may pick up the magnetic tapes at a location designated by the Telephone Company or request the information on the magnetic tapes be data-transmitted to the IC. When the information is data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis.

k. If the IC makes a request within 30 days of the date the IC details were initially made available to the IC, the Telephone Company will make every reasonable effort to recover the IC detail and make it available again to the IC and the charges as set forth in Paragraph 8.2.1, G.5., will apply for all such IC detail provided. When the IC details are data-transmitted to an IC location, the data transmission charges will be determined on an individual-case basis.

1. IC messages which the Telephone Company processes that cannot be rated in accordance with the IC rate schedule will be reviewed by Telephone Company message investigation groups. Upon completion of the review, rated IC messages will be delivered to the IC when the IC orders such service or to Bill Processing Service when the IC orders such service. Unrated messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the IC. At the request of the IC, the unrated IC messages will be reviewed for unauthorized use of the IC service by Telephone Company message investigation groups for a period of up to 90 days after the IC message was processed. The appropriate charges as set forth in Paragraph 8.2.1, G.5., following, or Paragraphs 8.2.1, G.7. and 8., following, will apply.

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Southwestern Bell Telephone Company
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service

- a. When Bill Processing Service is ordered by an IC, the Telephone Company will establish and maintain End User's accounts and prepare and render bills for all IC messages, bulk-billed messages and related rate elements it possesses for a state as set forth in Paragraphs 8.2.1, B.2.b. through m., following, at rates and charges as set forth in Paragraph 8.2.1, G., following. The Telephone Company will not establish an End User's account with any IC balance due.

In addition, the Telephone Company will, in accordance with Telephone Company deposit regulations, determine and collect a deposit from the End User for the IC service. The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, determine and collect the service deposit for new or established End User's accounts or for established accounts when the first message is posted to the End User's account. The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, maintain a service deposit balance for each End User's account. Service Deposits will not be maintained by individual IC accounts, but will be maintained for the End User's account in general. The Telephone Company will provide the IC a copy of its deposit regulations upon request from the IC.

- b. The Telephone Company will provide Bill Processing Service for message-billed service, bulk-billed service and related rate elements which are posted to End User's accounts located within the operating territory of the Telephone Company only. The Telephone Company will separate the rated IC messages into a message-billed group and a bulk-billed group for application of rates as set forth in Paragraph 8.2.1, G., following.
- c. At the request of the IC, the Telephone Company will prepare and distribute IC credit cards by first-class U.S. Mail Service. The Telephone Company will assign the credit card number and will mark its records and files to show that an End User has been issued an IC credit card. The Telephone Company will specify the information it requires to issue a credit card and the format to be used by the

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Access Services Tariff
Section 8
Original Sheet 18

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

c. (Continued)

IC in furnishing such information. The charges as set forth in Paragraph 8.2.1, G.13., following, apply. Plastic-coated paper cards will be distributed unless the IC requests another type of card be provided. Charges to prepare and distribute other such cards will be developed on an individual-case basis. When it becomes necessary, as determined by the Telephone Company, to change the credit-card number or to discontinue the billing of credit-card calls to an End User's account because of nonpayment of charges or unauthorized use of Telephone Company and IC service offerings, the Telephone Company will notify the IC. The Telephone Company will provide the IC the credit-card number, associated End User's account name and billing address for the credit-card number change or billing discontinued. All charges for calls associated with such a discontinued credit card after the IC has been notified will become the responsibility of the IC. End User's questions concerning the issuing of IC credit cards will not be handled by the Telephone Company.

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St. Louis, Missouri

d. Rated IC messages are required to provide Bill Processing Service. If the IC subscribes to Message Processing Service as set forth in Paragraph 8.2.1, B.1., preceding, the rated IC messages may be used as the input. If the IC provides the rated IC messages, those IC messages must be in the standard format established by the Telephone Company and delivered to the location specified by the Telephone Company. The charges as set forth in Paragraph 8.2.1, G.12., following, apply if the IC data transmits its rated message data to the Telephone Company. Such IC-provided rated message data must identify the End User's account to be billed. If the IC-provided rated messages must be converted by the Telephone Company to the standard format and the Telephone Company agrees to make the conversion, program development charges as set forth Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs. The assembling and editing charge as set forth in Paragraph 8.1.7, preceding, applies in addition to all other charges

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Access Services Tariff
Section 8
1st Revised Sheet 19
Replacing Original Sheet 19

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

d. (Continued)

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for all such related IC messages converted by the Telephone Company. The Telephone Company will provide to the IC the precise details of the required format. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved IC's six months prior to the change. If the IC requests the IC-provided rated IC messages be reprocessed by the Telephone Company because of an IC error, the Telephone Company will reprocess the IC-provided rated IC messages, and the appropriate charges, as set forth in Paragraph 8.2.1, G., following, will apply

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e. For End User's accounts in its operating territory where the IC has ordered Bill Processing Service, the Telephone Company will bill all rated IC messages provided by the IC. The bill format will be determined by the Telephone Company. However, subject to availability of the necessary equipment, the IC may request up to five (5) lines of informational or promotional wording on each of the IC's End User bills based on written instructions provided by the IC. Program development charges, as set forth in 8.2.1, G., following, apply for the hours required to change, design, develop, test and maintain the necessary programs to include such lines in the bill format. In addition, charges for Bill Page Information, as set forth in 8.2.1, G., following, will also apply. Any informational or promotional wording submitted by an IC for inclusion on End User bills is subject to approval by the Telephone Company.

f. Upon acceptance by the Telephone Company of a Special Order for Bill Processing Service from an IC, the Telephone Company will determine the conditions and the period of time to implement such service on an individual-order basis. Program development charges as set forth in Paragraph 8.2.1, G., following, apply for the hours required to design, develop, test and maintain the necessary programs including any programs to rate, change the rates of or change the rate structure of any rate elements associated with the IC services.

g. The Telephone Company will provide Bill Processing Service only on the condition that it purchase the accounts receivable from the IC as set forth in Paragraph 8.2.3, following.

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By R. D. BARRON, Director, Missouri Division
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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

d. (Continued)

for all such related IC messages converted by the Telephone Company. The Telephone Company will provide to the IC the precise details of the required format. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved IC's six months prior to the change. If the IC requests the IC-provided rated IC messages be reprocessed by the Telephone Company because of an IC error, the Telephone Company will reprocess the IC-provided rated IC messages, and the appropriate charges as set forth in Paragraph 8.2.1, G., following, will apply.

- e. For End User's accounts in its operating territory where the IC has ordered Bill Processing Service, the Telephone Company will bill all rated IC messages provided by the IC. The bill format will be determined by the Telephone Company.
- f. Upon acceptance by the Telephone Company of a Special Order for Bill Processing Service from an IC, the Telephone Company will determine the conditions and the period of time to implement such service on an individual-order basis. Program development charges as set forth in Paragraph 8.2.1, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs including any programs to rate, change the rates of or change the rate structure of any rate elements associated with the IC services.
- g. The Telephone Company will provide Bill Processing Service only on the condition that it purchase the accounts receivable from the IC as set forth in Paragraph 8.2.3, following.

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Access Services Tariff
Section 8
1st Revised Sheet 20
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

- h. The Telephone Company will not provide any information related to Bill Processing Service accounts under this Section of the Tariff. Bill Processing Services information may be obtained as set forth in Paragraph 8.4, following.
- i. The Telephone Company will, at the option of the IC, provide message-billed Bill Processing Service with or without inquiry and bulk-billed Bill Processing Service with or without inquiry. In addition, the Telephone Company will, at the option of the IC, investigate End User message bill charges. Such services will be provided as follows:

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- (1) When the Telephone Company provides inquiry, the Telephone Company will be responsible for contacts and arrangements with the IC's End Users concerning the billing, collecting crediting and adjusting of the IC service charges, except prior IC balances due from End Users, in accordance with written instructions furnished by the IC. At the request of the IC, when the IC has ordered inquiry, the billed IC messages which are removed from an End User's bill in accordance with IC inquiry instructions will be reviewed for unauthorized use of IC service by Telephone Company message investigation groups for a period of up to ninety (90) days after the billed IC message has been removed from an End User's bill. For any billed IC messages removed from an End User's bill in accordance with IC inquiry instructions, the Telephone Company will make appropriate adjustments to the IC's accounts receivable. Inquiry will only be provided when the IC is provided Bill Processing Service at the same time for the same state operating area

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

- h. The Telephone Company will not provide any information related to Bill Processing Service accounts under this Section of the Tariff. Bill Processing Services information may be obtained as set forth in Paragraph 8.4, following.
- i. The Telephone Company will, at the option of the IC, provide message-billed Bill Processing Service with or without inquiry and bulk-billed Bill Processing Service with or without inquiry. When the Telephone Company provides inquiry, the Telephone Company will be responsible for contacts and arrangements with the IC's End Users concerning the billing, collecting, crediting and adjusting of the IC service charges, except prior IC balances due from End Users, in accordance with written instructions furnished by the IC. At the request of the IC, when the IC has ordered inquiry, the billed IC messages which are removed from an End User's bill in accordance with IC inquiry instructions will be reviewed for unauthorized use of IC service by Telephone Company message investigation groups for a period of up to 90 days after the billed IC message has been removed from an End User's bill. For any billed IC messages removed from an End User's bill in accordance with IC inquiry instructions, the Telephone Company will make appropriate adjustments to the IC's accounts receivable. When the Telephone Company provides Bill Processing Service without inquiry, all contacts from IC End Users concerning the IC-billed amounts will be referred to the IC, and the Telephone Company will only be responsible for contacts with IC's End Users concerning the collection of IC service deposits and charges, except prior IC balances due from End Users. Inquiry will only be provided when the IC has ordered Bill Processing Service for the same state operating area.
- j. The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificate must be acceptable to the Telephone Company.

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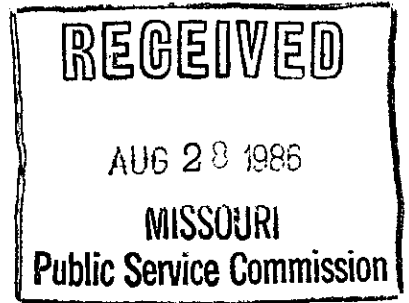
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Access Services Tariff
Section 8
Original Sheet 20.01



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

i. (Continued)

(FC)

(2) When the Telephone Company provides Bill Processing Service without inquiry, all contacts from IC End Users concerning the IC-billed amounts will be referred to the IC, and the Telephone Company will only be responsible for contacts with IC's End Users concerning the collection of IC service deposits and charges, except prior IC balances due from End Users. Inquiry will only be provided when the IC has ordered Bill Processing Service for the same state operating area.

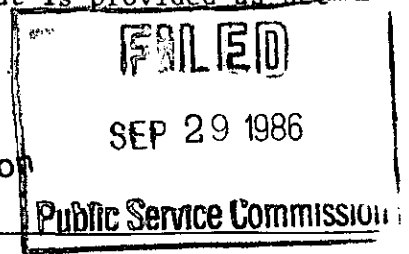
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(3) Investigation of End User message bill charges is a Telephone Company review of charges billed to an IC's End User which the IC proposes to remove from the End User bill or has removed from the End User bill. The review will be provided based on a written order from the IC. The review will include an investigation to determine the proper party to be billed for the IC designated messages.

Investigation also includes the review of a billed IC message removed from an End User bill at the IC's request for a period of up to ninety (90) days after the billed IC message has been removed from an End User's bill. The review is provided to identify suspected unauthorized use of the IC's service.

Investigation to determine if unauthorized use has occurred is not provided under this section, but is provided as set forth in 8.3 following.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

i. (Continued)

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(3) (Continued)

The Telephone Company will select the personnel to make the review, and the response will be provided by telephone to the IC. The rates as set forth in 8.2.1, G., following, will apply to each request received from the IC. If adjustments are to be made to the End User account, they will be made in accordance with the IC's order and the appropriate charges as set forth in 8.2.1, F., following, will apply.

(MT)

j. The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificate must be acceptable to the Telephone Company.

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Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
Original Sheet 21

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

k. Rated IC messages input to Bill Processing Service which the Telephone Company cannot bill for any reason will be reviewed by the Telephone Company's message investigation groups. Upon completion of the review, the billable messages will be posted and the appropriate charges as set forth in Paragraphs 8.2.1, G.7. and 8., following, will apply. Unbillable messages will be handled in accordance with instructions that have been mutually determined by the Telephone Company and the IC. At the request of the IC, the rated IC messages which cannot be billed to an End User will be reviewed for unauthorized use of IC service by Telephone Company message investigation groups for a period of up to 90 days after the rated IC message was processed.

l. The Telephone Company will post rated IC messages to the appropriate End User's account when it identifies an IC message to be billed to an End User and will mark the appropriate End User's account when an IC credit card is issued to an End User. The Telephone Company will bill to an End User other IC message-billed service charges, such as provision of a credit card, issuing of a credit card, blocking of third-number billing, time and rate charges and subscription charges when it receives an order for such services from an IC. Other IC message-related charges, such as Directory Assistance and DIAL-IT charges, will be billed to the End User based on IC message data received from Message Processing Service or from the IC. The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC inquiry instructions and IC-furnished statements.

m. The Telephone Company will establish an End User's account for IC bulk-billed service when it receives an order from an IC to perform such activity for a specific End User and will bill IC bulk-billed charges to the End User. The Telephone Company will bill other IC bulk-billed rate elements, such as provision of a bulk-billed service access line, installation of an access line and provision of an access line extension when it receives an order for such services from an IC. Other IC message-related charges

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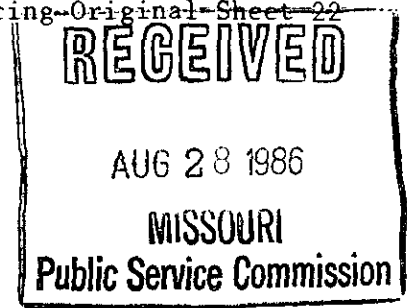
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
1st Revised Sheet 22
Replacing Original Sheet 22

ACCESS SERVICES



8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

m. (Continued)

for bulk-billed service, such as Directory Assistance and DIAL-IT charges, will be billed to the End User based on IC message data received from Message Processing Service or from the IC. The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC inquiry instructions and IC-furnished statements.

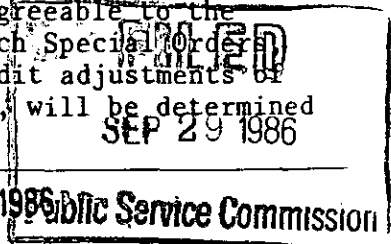
n. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.

3. Message Billing Service Ordering

a. The Telephone Company will provide Message Billing Services under a Special Order. For all Message Billing Service establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements, changes to End User's balances due and Bill Page Information, the Message Billing Service Special Order Charge as set forth in Paragraph 8.2.1, G., following, will apply to orders accepted by the Telephone Company. The format of this Special Order will be specified by the Telephone Company.

b. The Telephone Company will arrange with the IC to accept under a Special Order, End User's account information to establish and change End User's account data (including credit card data), establish and change an End User's account rate elements and change End User's balances due. The methods, procedures and manner in which the End User's account data and changes are forwarded to the Telephone Company must be agreeable to the Telephone Company. The charges to handle such Special Orders except Special Orders for application of credit adjustments of IC charges that change End User balances due, will be determined on an individual-case basis.

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(AT)

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Access Services Tariff
Section 8
Original Sheet 22

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

2. Bill Processing Service-(Continued)

m. (Continued)

for bulk-billed service, such as Directory Assistance and DIAL-IT charges, will be billed to the End User based on IC message data received from Message Processing Service or from the IC. The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC inquiry instructions and IC-furnished statements.

- n. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, The Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.

3. Message Billing Service Ordering

- a. The Telephone Company will provide Message Billing Services under a Special Order. For all Message Billing Service, other than establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements and changes to End User's balances due, the Message Billing Service Special Order Charge as set forth in Paragraph 8.2.1, G.14., following, will apply to orders accepted by the Telephone Company. The format of this Special Order will be specified by the Telephone Company.
- b. The Telephone Company will arrange with the IC to accept under a Special Order, End User's account information to establish and change End User's account data (including credit card data), establish and change an End User's account rate elements and change End User's balances due. The methods, procedures and manner in which the End User's account data and changes are forwarded to the Telephone Company must be agreeable to the Telephone Company. The charges to handle such Special Orders will be determined on an individual-case basis.

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Access Services Tariff
Section 8
Original Sheet 23

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1988

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

C. Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company liability for Message Billing Service is as follows:

1. If Bill Processing Service detail is not available because the Telephone Company lost or damaged records or incurred processing system outages, the Telephone Company will attempt to recover the lost IC detail. If the lost IC detail cannot be recovered and the Telephone Company recorded the details, the IC detail and the extent of the Telephone Company's liability for damages will be as set forth in Paragraph 8.1.3, A., preceding. If the lost IC detail cannot be recovered and the IC provided the detail, the IC will be requested to resupply the detail. If the IC cannot resupply the detail, the detail and the extent of the Telephone Company's liability for damages will be as set forth in Paragraph 8.1.3, A., preceding. This recovered detail will be included in message detail provided to the IC when the IC orders such service and any recovered IC messages will be billed.
2. When the Telephone Company is notified that, due to its error or omission, incomplete IC detail has been provided to an IC as set forth in Paragraph 8.2.1, B.1.j., preceding, and/or Paragraph 8.4, following, to an IC, the Telephone Company will make every reasonable effort to recover and provide the IC detail to the IC at no additional charge. Such request to recover the IC detail must be made within 30 days from the date the IC detail was initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in Paragraph 8.1.3, A., preceding.
3. If the Telephone Company finds it is notified of an error in billing to an End User, it will correct the error and bill the appropriate End User within the limits permitted by laws of the state in which it provides the service. If the error is caused by the Telephone Company and the Telephone Company cannot timely bill the proper End User, the extent of the Telephone Company's liability for damages will be the known amount misbilled or when the amount misbilled is unknown, limited as set forth in Paragraph 8.1.3, A., preceding.
4. In the absence of willful misconduct, no liability for damages to the IC or other person other than that as set forth in Paragraphs 8.2.1, C.1., 2. and 3., preceding, shall attach to the Telephone Company for its action or the conduct of its employees in providing Message Billing Service.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 2 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

D. Obligations of the IC

- 1. The IC shall order Message Billing Services under a Special Order for each state where service is desired. The IC shall be responsible for all balances due from End Users that exist prior to ordering Bill Processing Service.

At the time Message Processing Service and/or Bill Processing Service is initially ordered, the IC shall order the service for one, three or five years. Thereafter, upon six months' written notice, additional service may be ordered for one, three or five years at the rates and charges as set forth in Paragraph 8.2.1, G., following. The IC may order inquiry for a service period that is different from that for Bill Processing. However, the IC shall not order inquiry unless it also has ordered Bill Processing Service for the same period and the same state operating area. Not later than six months prior to the end of an order period, the IC shall notify the Telephone Company in writing if service is to be discontinued at the end of the period. If no notice is received from the IC, the Telephone Company will automatically extend the services for another year, using the most recent 12 months of capacity provided. The IC will be notified by the Telephone Company when such an extension is made. All appropriate charges as set forth in Paragraph 8.2.1, G., following, for another year will apply, and the minimum charges will be based on the most recent 12 months of message capacity and/or bill capacity provided.

- 2. When Message Processing Service is ordered, the IC shall furnish the Telephone Company, for each state and for each year in the order, an estimate of the number of messages (message capacity), including those messages which will be bulk-billed (bill capacity) to be processed.

In addition, when Bill Processing Service is ordered, the IC shall furnish the Telephone Company, for each state and for each year in the order, an estimate of the number of message-billed and/or bulk-billed messages (bill capacity) for which billing is to be provided. Separate estimates shall be furnished by the IC for message-billed messages and bulk-billed messages. The capacity estimate for inquiry for each state and each year shall be the same as that for message-billed and/or bulk-billed messages.

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Southwestern Bell Telephone Company
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Access Services Tariff
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

D. Obligations of the IC-(Continued)

- 3. The IC shall furnish all information necessary for the Telephone Company to provide the Message Billing Service, including any per-month service charges applicable to an End User, and an affidavit that states whether the IC service is subject to any federal and/or state taxes. When IC messages are to be billed by an entity other than the Telephone Company, the IC shall furnish written instructions as to how the rated IC messages are to be provided to that other entity. If the IC does not furnish complete instructions, all resulting unbillable messages will be delivered to the IC. The information shall be furnished by the IC in a timely manner.
- 4. The IC shall furnish to the Telephone Company a written schedule of its rates and charges in sufficient time to allow the Telephone Company to establish a rating program. The IC's rate structure must be consistent with established Telephone Company rating methodologies. The interval required to establish a rating program must be mutually agreeable to the Telephone Company and the IC.
- 5. When the IC orders Bill Processing Service, it shall authorize the Telephone Company in writing to deny service to End Users for non-payment. If that authorization is not received, Bill Processing Service will not be provided.
- 6. The IC shall be responsible for all contacts and arrangements, including prior IC balances due from End Users, with its End Users concerning the provision and maintenance of the IC's service.
- 7. When the IC orders message-billed or bulk-billed Bill Processing Service with inquiry, the IC shall furnish to the Telephone Company written instructions, which are agreeable to the Telephone Company, for the handling of End User's questions about bills.

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When the IC orders message-billed or bulk-billed Bill Processing Service without inquiry, the IC shall furnish the Telephone Company with written instructions as to where inquiries are to be referred.

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St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

D. Obligations of the IC-(Continued)

Public Service Commission

7. (Continued)

When the IC does not order inquiry service and desires credit adjustments be made to the End User's balance due, the IC shall furnish a statement for each End User's account where the credit is desired. These statements shall show the IC message, the date the IC message was billed and the amount of the credit. These statements shall be furnished to the Telephone Company under a Special Order as set forth in Paragraph 8.2.1, B.3.b., preceding.

The IC shall notify its End Users through its tariff or other appropriate means when the IC handles the bill inquiries. The IC shall furnish the Telephone Company in writing all End User's bill adjustment statements.

- 8. The IC will immediately redeem all IC gift certificates the Telephone Company receives in payment for any End User's charges. The IC agrees to use a gift certificate format which is agreeable to the Telephone Company.
- 9. The IC agrees to permit the Telephone Company to determine in accordance with Telephone Company regulations, bill and collect IC service deposits from all End Users of the IC's services for which the Telephone Company provides billing for the IC. The IC will notify its End Users through its tariffs or other means that the Telephone Company will, when necessary, in accordance with Telephone Company deposit regulations, determine and collect IC service deposits. The IC will also include in its tariff and service arrangements and obtain regulatory concurrence for the Telephone Company deposit regulations that the Telephone Company will use to determine and collect End User's service deposits.
- 10. When the IC desires that a credit card be issued by the Telephone Company for an End User, the IC shall furnish the credit card information as specified by the Telephone Company. The information shall include a statement from the IC that the End User has requested the credit card. When the IC is notified by the Telephone Company that an IC credit card billing is discontinued, the IC shall notify the appropriate End User. The IC also agrees to be responsible for all charges to the discontinued credit card after receipt of notice of discontinuance, and all charges to an IC credit card where the End User states in writing to the Telephone Company that the End User did not request the credit card.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

D. Obligations of the IC-(Continued)

11. When the IC furnishes recorded IC detail for Message Processing Service and/or rated IC message detail for Bill Processing Service, it shall be responsible to deliver the detail to the location specified by the Telephone Company, and it shall retain a copy of the detail furnished for at least 90 days.

E. Payment Arrangements and Audit Provision

1. Audit Provision

Upon written notice by the IC to the Telephone Company, the IC shall have the right, through its authorized representative to examine and audit during normal business hours and at reasonable intervals determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

Any information received or reviewed by the IC or its authorized representative during the audit is to be considered confidential and not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

2. Minimum Period

The minimum period for which Message Billing Service is provided and for which charges apply is one year. If the IC orders Message Processing Service and/or Bill Processing Service for three or five years, then the minimum period and the period for which charges apply is that period ordered by the IC. A minimum period of one, three or five years, as ordered by the IC, applies for each additional period of service ordered.

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Access Services Tariff
Section 8
1st Revised Sheet 28
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

2. Minimum Period-(Continued)

If the service is discontinued prior to the end of the period ordered, monthly charges apply for each remaining month and fraction of a month. The monthly charge will be 1/12 of the minimum yearly charge.

3. Minimum Order Capacities and Minimum Yearly Charges

Message Billing Service is subject to minimum order capacities and minimum yearly charges. The minimum order capacities are the message capacity and bill capacity as specified in Paragraph 8.2.1, E.3.a., following. The minimum yearly charge as specified in Paragraphs 8.2.1, E.3.b. or c., following, whichever is higher, shall apply.

- a. The message capacity ordered by the IC for any year in a three- to five-year order for Message Processing Service shall not be lower than 25 percent of the largest message capacity ordered for any year in a three- or five-year order. The bill capacity ordered by the IC for any year in a three- or five-year order for Bill Processing Service shall not be lower than 25 percent of the largest bill capacity ordered for any year in a three- or five-year order. The minimum yearly bill capacity for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraph 8.2.1, D.2., preceding. The minimum yearly capacity ordered for each year for inquiry shall be the same as that for message-billed and/or bulk-billed messages.
- b. For Message Processing Service, the minimum yearly charge is the product of the message capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate Message Processing Service rate times 0.7. The appropriate Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for the specific year-period ordered.

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St. Louis, Missouri

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Access Services Tariff
Section 8
Original Sheet 28

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

2. Minimum Period-(Continued)

If the service is discontinued prior to the end of the period ordered, monthly charges apply for each remaining month and fraction of a month. The monthly charge will be 1/12 of the minimum yearly charge.

3. Minimum Order Capacities and Minimum Yearly Charges

Message Billing Service is subject to minimum order capacities and minimum yearly charges. The minimum order capacities are the message capacity and bill capacity as specified in Paragraph 8.2.1, E.3.a., following. The minimum yearly charge as specified in Paragraphs 8.2.1, E.3.b. or c., following, whichever is higher, shall apply.

- a. The message capacity ordered by the IC for any year in a three- to five-year order for Message Processing Service shall not be lower than 25 percent of the largest message capacity ordered for any year in a three- or five-year order. The bill capacity ordered by the IC for any year in a three- or five-year order for Bill Processing Service shall not be lower than 25 percent of the largest bill capacity ordered for any year in a three- or five-year order. The minimum yearly bill capacity for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraph 8.2.1, D.2., preceding. The minimum yearly capacity ordered for each year for inquiry shall be the same as that for message-billed and/or bulk-billed messages.
- b. For Message Processing Service the minimum yearly charge is the product of the message capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the appropriate Message Processing Service rate times the appropriate Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for any year period ordered.

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Access Services Tariff

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

b. (Continued)

(CP)

For Bill Processing Service, the minimum yearly charge is the product of the message-billed bill capacity and/or bulk-billed bill capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the appropriate Bill Processing Service message-billed and/or bulk-billed rate times 0.7. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rates as set forth in Paragraph 8.2.1, G.7., following, for the specific message-billed service year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the specific bulk-billed service year-period ordered.

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For inquiry, the minimum yearly charge for message-billed inquiry and bulk-billed inquiry will be determined separately. For message-inquiry, the minimum yearly charge is the product of the message-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate message-billed inquiry rate times 0.7. For bulk-billed inquiry, the minimum yearly charge is the product of the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate bulk-billed inquiry rate times 0.7. The appropriate message-billed inquiry rate is the average of the message-billed inquiry rates as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered. The appropriate bulk-billed inquiry rate is the bulk-billed inquiry rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered.

(CP)

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Access Services Tariff
Section 8
Original Sheet 29

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ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Commission

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

b. (Continued)

For Bill Processing Service, the minimum yearly charge is the product of the message-billed bill capacity and/or bulk-billed bill capacity per year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the appropriate Bill Processing Service message-billed and/or bulk-billed rate times 0.9. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth Paragraphs 8.2.1, D.2. and E.3.a., preceding. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rates as set forth in Paragraph 8.2.1, G.7., following, for the specific message-billed service year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the specific bulk-billed service year-period ordered.

For inquiry, the minimum yearly charge for message-billed inquiry and bulk-billed inquiry will be determined separately. For message-inquiry, the minimum yearly charge is the product of the message-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate message-billed inquiry rate times 0.9. For bulk-billed inquiry, the minimum yearly charge is the product of the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a, preceding, and the appropriate bulk-billed inquiry rate times 0.9. The appropriate message-billed inquiry rate is the average of the message-billed inquiry rates as set forth in Paragraph 8.2.1, G.7., following, for the specific year-period ordered. The appropriate bulk-billed inquiry rate is the bulk-billed inquiry rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 30
Replacing Original Sheet 30

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. For Message Processing Service, the minimum yearly charge is the difference of the message capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Message Processing Service rate. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's processed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.25. The appropriate Message Processing Service rate is the Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for the specific year-period ordered.

(CP)

For Bill Processing Service, the minimum yearly charge is the difference of the message-billed bill capacity plus the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Bill Processing Service message-billed and/or bulk-billed rate. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and a prorate of the allowance. The allowance will be prorated using the ratio of the message-billed bill capacity furnished by the IC to the bulk-billed bill capacity furnished by the IC for the year for which the minimum yearly charge is determined. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's billed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.25. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.7., following, for the year-period ordered.

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By R. D. BARRON, Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
Original Sheet 30

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. For Message Processing Service, the minimum yearly charge is the difference of the message capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Message Processing Service rate. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's processed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.05. The appropriate Message Processing Service rate is the Message Processing Service rate as set forth in Paragraph 8.2.1, G.1., following, for the specific year-period ordered.

For Bill Processing Service, the minimum yearly charge is the difference of the message-billed bill capacity plus the bulk-billed bill capacity for the year furnished by the IC as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and the year allowance times the appropriate Bill Processing Service message-billed and/or bulk-billed rate. The minimum yearly charge for message-billed messages and bulk-billed messages will be determined separately based on the estimates the IC furnishes as set forth in Paragraphs 8.2.1, D.2. and E.3.a., preceding, and a prorate of the allowance. The allowance will be prorated using the ratio of the message-billed bill capacity furnished by the IC to the bulk-billed bill capacity furnished by the IC for the year for which the minimum yearly charge is determined. The year allowance will be determined by the Telephone Company and will be the total IC messages for all IC's billed by the Telephone Company in the calendar year prior to the year for the minimum yearly charge times 0.05. The appropriate Bill Processing Service message-billed rate is the average of the message-billed rate as set forth in Paragraph 8.2.1, G.7, following, for the year-period ordered. The appropriate Bill Processing Service bulk-billed rate is the bulk-billed rate as set forth in Paragraph 8.2.1, G.8, following, for the year-period ordered.

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BY 12425 #30
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Public Service Commission

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
1st Revised Sheet 31
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. (Continued)

For inquiry, the minimum yearly charge will be determined for the year by using the message-billed bill capacity or the bulk-billed capacity less a prorate of the year allowance times the appropriate inquiry message-billed or bulk-billed inquiry rate. The minimum yearly charge for message-billed inquiry and the bulk-billed inquiry will be determined separately. The prorate of the allowance will be the same as that set forth in the preceding paragraph.

4. Cancellation of a Special Order

(AT)

An IC may cancel a Special Order for Message Billing Service or Bill Page Information on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Message Billing Service or Bill Page Information is the date the IC and the Telephone Company mutually agree the service is to start.

(AT)

(AT)

When an IC cancels a Special Order for Message Billing Service or Bill Page Information after the order date but prior to the start of service, a charge equal to the Special Order Charges, program development costs and any nonrecoverable capital charges incurred by the Telephone Company will apply to the IC.

CANCELLED

5. Change to Special Orders

(AT)

When an IC requests changes to a pending Special Order for Message Billing Service or Bill Page Information, such changes may be undertaken if they can be accommodated by the Telephone Company. A charge equal to any costs incurred by the Telephone Company because of the change will apply.

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Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
Original Sheet 31

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

E. Payment Arrangements and Audit Provision-(Continued)

3. Minimum Order Capacities and Minimum Yearly Charges-(Continued)

c. (Continued)

For inquiry, the minimum yearly charge will be determined for the year by using the message-billed bill capacity or the bulk-billed capacity less a prorata of the year allowance times the appropriate inquiry message-billed or bulk-billed inquiry rate. The minimum yearly charge for message-billed inquiry and the bulk-billed inquiry will be determined separately. The prorata of the allowance will be the same as that set forth in the preceding paragraph.

4. Cancellation of a Special Order

An IC may cancel a Special Order for Message Billing Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Message Billing Service is the date the IC and the Telephone mutually agree the service is to start.

When an IC cancels a Special Order for Message Billing Service after the order date but prior to the start of service, a charge equal to the Special Order Charges, program development costs and any nonrecoverable capital costs incurred by the Telephone Company will apply to the IC.

5. Change to Special Orders

When an IC requests changes to a pending Special Order for Message Billing Service, such changes will be undertaken if they can be accommodated by the Telephone Company. A charge equal to any costs incurred by the Telephone Company because of the change will apply.

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BY rd R.S. #31
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 32
Replacing Original Sheet 32

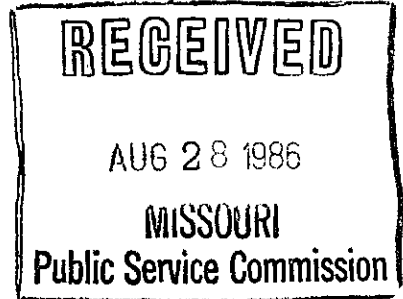
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations



1. The Message Processing and Bill Processing Service message charges apply during the yearly periods ordered by the IC. The Telephone Company will not initiate rate changes to the Message Processing Service charges as set forth in Paragraph 8.2.1, G.1., following, or the Bill Processing Service charges as set forth in Paragraph 8.2.1, G.7., following, that apply to the IC order during the yearly periods for that specific order. For the purpose of determining the charges applicable to bulk-billed service for Bill Processing Service, a bulk-billed message is an IC message which is used by the Telephone Company to develop the IC bulk-billed charge.

(CP)

2. During any yearly period in which the actual IC messages processed and/or billed exceeds the message capacity as stated following, additional charges apply. For Message Processing Service, for each IC message processed that exceeds (a) 130 percent of the message capacity ordered for the year or (b) the message capacity ordered plus the year allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.1. and 2., following, apply. The year allowance is the quantity determined as set forth in Paragraph 8.2.1, E.3.c., preceding.

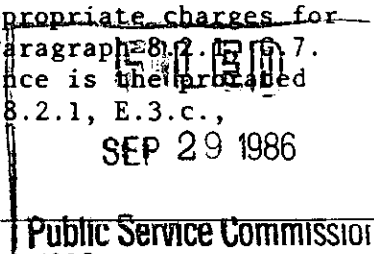
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For Bill Processing Service, for each message-billed IC message processed that exceeds (a) 130 percent of the message-billed bill capacity ordered or (b) the message-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.7. and 8., following, apply. The prorated allowance is the quantity determined as set forth in Paragraphs 8.2.1, E.3.c., preceding.

(CP)

For Bill Processing Service, for each bulk-billed IC message processed that exceeds (a) 130 percent of the bulk-billed bill capacity ordered or (b) the bulk-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.7. and 8., following, apply. The prorated allowance is the quantity determined as set forth in Paragraph 8.2.1, E.3.c., preceding.



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St. Louis, Missouri

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ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations

1. The Message Processing and Bill Processing Service message charges apply during the yearly periods ordered by the IC. The Telephone Company will not initiate rate changes to the Message Processing Service charges as set forth in Paragraph 8.2.1, G.1., following, or the Bill Processing Service charges as set forth in Paragraph 8.2.1, G.7., following, that apply to the IC order during the yearly periods for that specific order. For the purpose of determining the charges applicable to bulk-billed service for Bill Processing Service, a bulk-billed message is an IC message which is used by the Telephone Company to develop the IC bulk-billed charge.
2. During any yearly period in which the actual IC messages processed and/or billed exceeds the message capacity as stated following, additional charges apply. For Message Processing Service, for each IC message processed that exceeds (a) 110 percent of the message capacity ordered for the year or (b) the message capacity ordered plus the year allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.1. and 2., following, apply. The year allowance is the quantity determined as set forth in Paragraphs 8.2.1, E.3.c., preceding.

For Bill Processing Service, for each message-billed IC message processed that exceeds (a) 110 percent of the message-billed bill capacity ordered or (b) the message-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraphs 8.2.1, G.7. and 8., following, apply. The prorated allowance is the quantity determined as set forth in Paragraphs 8.2.1, E.3.c., preceding.

83 - 253

For Bill Processing Service, for each bulk-billed IC message processed that exceeds (a) 110 percent of the bulk-billed bill capacity ordered or (b) the bulk-billed bill capacity plus the prorated allowance, whichever of (a) or (b) is lower, the appropriate charges for the specific service ordered as set forth in Paragraph 8.2.1, G.7. and 8., following, apply. The prorated allowance is the prorated quantity determined as set forth in Paragraph 8.2.1, E.3.c., preceding.

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PUBLIC SERVICE COMMISSION
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 33
Replacing Original Sheet 33

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

2. (Continued)

For each year for message-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for message-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

For each year for bulk-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for bulk-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

(CP)

For each IC message processed and/or billed between the message capacity ordered and the allowance (i.e., 130 percent level or order plus allowance level, whichever applies) specified in the preceding paragraphs, the appropriate rate as set forth in Paragraphs 8.2.1, G.1. or 7. will apply.

The IC, at its option, may order additional capacity for inquiry and capacity required to process and/or bill the additional messages at the rates as set forth in Paragraph 8.2.1, G., following, subject to the minimum period and minimum yearly charges as set forth in Paragraphs 8.2.1, E.2. and 3., preceding. When more than one order exists at the same time for an IC, the rates for inquiry, IC messages processed and/or billed that exceed the total inquiry, message and/or bill capacity, respectively, for all existing orders will be the appropriate rates for the most recent order, plus the appropriate additional inquiry message and/or processing charge as set forth in Paragraphs 8.2.1, G.2. and 8., following, for the most recent order.

- 3. The Message-Billed Service Charge applies each month when one or more messages or related rate elements are billed to the End User. When both interstate and state IC messages are billed to the End User by the Telephone Company to the End User on the same bill for the IC, the Message-Billed Service Charge times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Message-Billed Service Charge applies for each additional copy of the End User's bill provided.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

2. (Continued)

For each year for message-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for message-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

For each year for bulk-billed inquiry, the additional charges will apply for the same capacity that additional charges apply for bulk-billed messages. The appropriate charges for the specific inquiry ordered as set forth in Paragraphs 8.2.1, G.7. and 8. apply.

For each IC message processed and/or billed between the message capacity ordered and the allowance (i.e., 110 percent level or order plus allowance level, whichever applies) specified in the preceding paragraphs, the appropriate rate as set forth in Paragraphs 8.2.1, G.1. or 7. will apply.

The IC, at its option, may order additional capacity for inquiry and capacity required to process and/or bill the additional messages at the rates as set forth in Paragraph 8.2.1, G., following, subject to the minimum period and minimum yearly charges as set forth in Paragraphs 8.2.1, E.2. and 3., preceding. When more than one order exists at the same time for an IC, the rates for inquiry, IC messages processed and/or billed that exceed the total inquiry, message and/or bill capacity, respectively, for all existing orders will be the appropriate rates for the most recent order, plus the appropriate additional inquiry message and/or bill processing charge as set forth in Paragraphs 8.2.1, G.2. and 8., following, for the most recent order.

- 3. The Message-Billed Service Charge applies each month that one or more messages or related rate elements are billed to an End User. When both interstate and state IC messages are billed by the Telephone Company to the End User on the same bill for the IC, the Message-Billed Service Charge times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Message-Billed Service Charge applies for each additional copy of the End User's bill provided.

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BY JAR S #33
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
1st Revised Sheet 34
Replacing Original Sheet 34

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

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- 4. A Bulk-Billed Service Charge applies each month that one or more charges are billed to an End User. When both interstate and state IC bulk-billed charges are billed by the Telephone Company to the End User on the same bill for the IC, the Bulk-Billed Service Charges times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Bulk-Billed Service Charge applies for each additional copy of the End User's bill provided.
- 5. When message detail is data-transmitted to or received from an exchange telephone company location by the Telephone Company, a charge as set forth in Paragraph 8.2.1, G.4., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records transmitted.
- 6. When message detail is data-transmitted to or received from an IC location by the Telephone Company, a charge as set forth in Paragraphs 8.2.1, G.6. and/or 12., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records received.
- 7. The Message Billing Service Special Order Charge applies for each Special Order for Message Processing Service and/or Message Processing Service, other than establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements, changes to End User's balances due and Bill Page Information accepted by the Telephone Company.

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The End User's account activity charges apply whenever an IC Special Order requests End User's account data be established or changed, non-recurring or recurring IC rate element be added or changed, or End User's account and/or an End User's balance due be changed.

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Access Services Tariff
Section 8
Original Sheet 34

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ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

F. Rate Regulations-(Continued)

- 4. A Bulk-Billed Service Charge applies each month that one or more charges are billed to an End User. When both interstate and state IC bulk-billed charges are billed by the Telephone Company to the End User on the same bill for the IC, the Bulk-Billed Service Charges times 0.5 applies for each month. When more than one copy of the End User's bill is provided to the End User, the Bulk-Billed Service Charge applies for each additional copy of the End User's bill provided.
- 5. When message detail is data-transmitted to or received from an exchange telephone company location by the Telephone Company, a charge as set forth in Paragraph 8.2.1, G.4., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records transmitted.
- 6. When message detail is data-transmitted to or received from an IC location by the Telephone Company, a charge as set forth in Paragraphs 8.2.1, G.6. and/or 12., following, on a per-record basis will apply. A record is a logical grouping of information as described in the program that processes the information and loads the magnetic tape or data file used to supply the message detail which is data-transmitted. The Telephone Company will determine this charge based on its count of the records received.
- 7. The Message Billing Service Special Order Charge applies for each Special Order for Message Processing Service and/or Bill Processing Service, other than establishment of or changes to End User's account data (including credit card data), establishment of or changes to End User's account rate elements and changes to End User's balances due accepted by the Telephone Company. **83-253**
The End User's account activity charges apply whenever an IC Special Order requests End User's account data be established or changed, non-recurring or recurring IC rate element be added or changed in an End User's account and/or an End User's balance due be changed.

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Southwestern Bell Telephone Company
St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

7. (Continued)

DEC 29 1983

Public Service Commission

An End User's account is a record for message-billed service or bulk-billed service which has a unique name, address and billing identification number assigned by the Telephone Company to which a bill is rendered.

The End User's account activity Special Order Charge always applies, and the End User's account establishment and change charge, End User's account rate element rate level change charge or the End User's account rate element rate structure change charge may apply depending on the activity ordered by the IC as set forth in Paragraphs 8.2.1, F.7.a., b., c. and d., following.

- a. The End User's account activity Special Order Charge applies whenever the IC furnishes to the Telephone Company End User's account information that establishes or changes the information, rates or balance due associated with an End User's account.
- b. The End User's account establishment and change charge applies whenever IC-furnished information is used by the Telephone Company to establish or change End User's account data or rate elements or balances due, except for information to change End User's account rate element rate levels or rate structure. End User's account rate element rate level and rate structure change charges are applied as set forth in Paragraphs 8.2.1, F.7.c. and d., following.

BY 12/29/83
PUBLIC SERVICE COMMISSION

In addition, the End User's account establishment and change charge does not apply when rated IC messages are posted to a message-billed account associated with an End User's common line. The End User's account establishment and change charge does not apply when an IC credit card is listed on a message-billed account associated with an End User's common line and does not apply for any subsequent preparation or distribution of an IC credit card. The End User's account establishment and change charge does apply when the Telephone Company, at the request of an IC, establishes or changes a message-billed account with a credit card but without an associated End User's common line. The End User's account establishment

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Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
Original Sheet 36

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

F. Rate Regulations-(Continued)

7. (Continued)

b. (Continued)

and change charge applies for each account established, rate element established, account changed (except for credit card changes), rate element changed and balance due changed.

c. The End User's account rate element rate level change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate level. The charge applies for each End User's account rate element rate level changed.

d. The End User's account rate element rate structure change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate structure. The charges to make the End User's account rate element rate structure changes will be determined on an individual-case basis.

8. When message detail is entered on a data file or magnetic tape to be provided to an IC, the per-tape charge applies for each data file or tape prepared, and the per-record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the magnetic tapes or data file. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records processed. The number of records processed will be determined using the numbered records input to or the number of records output from the programs that process the information and load the magnetic tapes or data file, whichever number of records is higher.

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Section 8

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

9. The rates as set forth in Paragraph in 8.2.1, G.7., following, apply for Bill Processing Service for an IC message-billed service depending on the total (i.e., sum of interstate and intrastate IC messages) number of messages billed for an End User's account per month. The rate groups are 1 to 10 messages per month, 11 to 100 messages per month, 101 to 600 messages per month and over 600 messages per month. The rate for the largest number of IC messages billed for the End User's account in a month will be used to determine the bill processing service charges for that End User's account for the month. The Telephone Company will determine the charges for each IC based on its count of IC messages billed each bill day to that IC's End User account.

(CT)
(CT)

10. When the Telephone Company receives an order from the IC to issue one or more IC credit card(s) to an End User, Special Order and Credit-Card Issuance preparation and distribution charges apply. If the IC requests another card to be issued for any reason, the preparation and distribution charges apply. If for any reason the IC requests a change to be made in the credit card information maintained on an End User's account by the Telephone Company, including the marking of the account to show issuance of a credit card by the IC or discontinuance of an existing card, and the IC does not request the distribution of a credit card, only the preparation charge applies. The Telephone Company will determine the charges based on its record of the Special Orders to prepare and distribute IC credit cards received from the IC.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
Original Sheet 37

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

- 9. The rates as set forth in Paragraph in 8.2.1, G.7., following, apply for Bill Processing Service for an IC message-billed service depending on the total (i.e., sum of interstate and intrastate IC messages) number of messages billed for an End User's account per month. The rate groups are 1 to 10 messages per month, 11 to 100 messages per month, 101 to 600 messages per month and over 600 messages per month. The rate for the largest number of IC messages billed for the End User's account in a month will be used to determine the bill processing service charges for that End User's account for the month. The Telephone Company will determine the charges based on its count of IC messages billed each bill day to an End's User's account.
- 10. When the Telephone Company receives an order from the IC to issue one or more IC credit card(s) to an End User, Special Order and Credit-Card Issuance preparation and distribution charges apply. If the IC requests another card to be issued for any reason, the preparation and distribution charges apply. If for any reason the IC requests a change to be made in the credit-card information maintained on an End User's account by the Telephone Company, including the marking of the account to show issuance of a credit card by the IC or discontinuance of an existing card, and the IC does not request the distribution of a credit card, only the preparation charge applies. The Telephone Company will determine the charges based on its record of the Special Orders to prepare and distribute IC credit cards received from the IC.

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Public Service Commission

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Access Services Tariff
Section 8
Original Sheet 37.01

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

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Public Service Commission

(MT) 11. The basic per-hour rate and the premium per-hour rate for program development is for the use of one hour of one Telephone Company programmer's time.

(MT) 12. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

(AT) 13. Bill Page Information per bill rendered charge applies each month that the informational or promotional wording appears on an End User's bill containing one or more messages or related rate elements of the IC.

The Special Order Charge for Bill Page Information applies for the establishment or change of the informational or promotional wording on the End User's bill.

(AT) 14. The Telephone Company will keep a count of the number of orders from the IC for Investigation of End User message bill charges. Each End User message shown in the IC order where investigation is requested, will be considered a request for which charges, as set forth in Paragraph 8.2.1, G., following, will apply. If the Investigation requested is review of a message to identify suspected unauthorized use of the IC's service and another Investigation is requested for the same End User message, an additional request per message will be counted. The charge per request is in addition to the End User account activity Special Order Charge. The End User account activity Special Order Charge applies for each order where Investigation is requested.

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Access Services Tariff
Section 8
1st Revised Sheet 38
Replacing Original Sheet 38

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

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(MT)

(MT)

G. Rates and Charges

The rates and charges are:

	<u>USOC</u>	<u>Rates</u>
1. Message Processing Service		
1-year period, per message	BABM+	\$.011
3-year period, per message	BABM+	.009
5-year period, per message	BABM+	.007
2. Additional Message Processing, per message above the message capacity ordered and allowances specified002
3. Program Development, Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)		104.00
Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)		128.00

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

F. Rate Regulations-(Continued)

- 11. The basic per-hour rate and the premium per-hour rate for program development is for the use of one hour of one Telephone Company programmer's time.
- 12. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.

G. Rates and Charges

The rates and charges are:

	<u>USOC</u>	<u>Rates</u>
1. Message Processing Service		
1-year period, per message	BABM+	\$.011
3-year period, per message	BABM+	.009
5-year period, per message	BABM+	.007
2. Additional Message Processing, per message above the message capacity ordered and allowances specified		
3. Program Development, Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)		
Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)		

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Access Services Tariff
Section 8
Original Sheet 39

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

G. Rates and Charges-(Continued)

	<u>FID</u>	<u>Rates</u>
4. Data transmission of rated IC messages details between other exchange telephone company locations,		
- per record transmitted	TRMD A	\$.003
- per record received.	TRMD B	.0025
5. Provision of rated IC message detail,	PRMD	
- per record processed003
- per tape or data file.		40.00
6. Data transmission to an IC location of rated IC message details, per record transmitted.	BODDT	ICB rates and charges apply.

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 JAN 1 1988
 BY *LS/RS/6*
 Public Service Commission
 MISSOURI

7. Bill Processing Service

Message-billed processing,

1-year period, per message . . .	BABB+	\$.0255
3-year period, per message . . .	BABB+	.021
5-year period, per message . . .	BABB+	.016

Message-billed inquiry,

1-year period, per message . . .	BABQ+	.117
3-year period, per message . . .	BABQ+	.1035
5-year period, per message . . .	BABQ+	.09

Rates			
Messages per End User's Account Per Month			
1 to 10	11 to 100	101 to 600	Over 600
\$.0255	\$.0215	\$.0195	\$.018
.021	.0175	.016	.0145
.016	.0135	.012	.011

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83 - 253

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

Public Service Commission

G. Rates and Charges-(Continued)

7. Bill Processing Service-(Continued)

USOC Rates

Bulk-billed processing,

1-year period, per message	BABU+	\$.003
3-year period, per message	BABU+	.0025
5-year period, per message	BABU+	.002

Bulk-billed inquiry,

1-year period, per message	BABY+	.002
3-year period, per message	BABY+	.0015
5-year period, per message	BABY+	.001

8. Additional Bill Processing, per message above the bill capacity ordered and allowance specified,

Message-billed processing, each.

.005

Message-billed inquiry, each.

.0135

Bulk-billed processing, each.

.0005

Bulk-billed inquiry, each.

.0005

9. Message-Billed Service, in which one or more messages or message service related rate elements are billed, - per bill rendered for an End User's account

10. Bulk-Billed Service, in which a charge associated with a bulk-billed service is billed, - per bill rendered for an End User's account.

.80

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Access Services Tariff
Section 8
2nd Revised Sheet 41
Replacing ~~1st Revised Sheet 41~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

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Public Service Commission

Rates

11. End User's Account Activity

(AT)	Special Order Charge to receive End User's account data not involving adjustments of IC Charges to End Users	ICB rates and charges apply.
(NR)	Special Order Charge to receive End User account data to adjust IC charges to End Users, per End User account	\$ 2.42
	End User's Account Establishment and Change, except Rate Element Rate Level Changes and Rate Structure Charge, - per End User's account established or changed and per recurring or nonrecurring rate element established or changed, each90
	End User's account Rate Element Rate Level Change Charge, - per rate element changed, each	ICB rates and charges apply.
	End User's Account Rate Element Rate Structure Change Charge, - per rate element changed, each	ICB rates and charges apply.
	12. Data transmission from an IC location of Message Billing Service detail or information, - per record received.	ICB rates and charges apply.
	13. Credit Card Issuance, - preparation, per End User's account. - distribution, per card	\$.75 .60
(MT)	14. Message Billing Service Special Order Charge, - per Special Order.	95.00

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Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
1st Revised Sheet 41
Replacing Original Sheet 41

ACCESS SERVICES

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Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

Rates

11. End User's Account Activity

Special Order Charge to receive End User's account data ICB rates and charges apply.

End User's Account Establishment and Change, except Rate Element Rate Level Changes and Rate Structure Charge,
- per End User's account established or changed and per recurring or nonrecurring rate element established or changed, each \$.90

End User's account Rate Element Rate Level Change Charge,
- per rate element changed, each ICB rates and charges apply.

End User's Account Rate Element Rate Structure Change Charge,
- per rate element changed, each ICB rates and charges apply.

12. Data transmission from an IC location of Message Billing Service detail or information,
- per record received. ICB rates and charges apply.

13. Credit Card Issuance,
- preparation, per End User's account. \$.75
- distribution, per card60

14. Message Billing Service Special Order
- per Special Order. 95.00

15. Retention of Records Under Accounting Orders,
- per order, per month ICB rates and charges apply.

16. Other transmission to a customer location,
- per tape or data file. ICB rates and charges apply.

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(NR)

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Access Services Tariff
Section 8
Original Sheet 41

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

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MAY 20 1985
BY LOS RS 41
PUBLIC SERVICE COMMISSION
OF MISSOURI

DEC 29 1983

Public Service Commission

Rates

11. End User's Account Activity

Special Order Charge to receive End User's account data ICB rates and charges apply

End User's Account Establishment and Change, except Rate Element Rate Level Changes and Rate Structure Charge,
- per End User's account established or changed and per recurring or nonrecurring rate element established or changed, each \$.90

End User's account Rate Element Rate Level Change Charge,
- per rate element changed, each ICB rates and charges apply

End User's Account Rate Element Rate Structure Change Charge,
- per rate element changed, each ICB rates and charges apply

12. Data transmission from an IC location of Message Billing Service detail or information,
- per record received. ICB rates and charges apply

13. Credit Card Issuance,
- preparation, per End User's account. \$.75
- distribution, per card60

14. Message Billing Service Special Order Charge,
- per Special Order. 95.00

15. Retention of Records Under Accounting Orders,
- per order, per month ICB rates and charges apply

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Access Services Tariff
Section 8
Original Sheet 41.01

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.1 Message Billing Service-(Continued)

G. Rates and Charges-(Continued)

		<u>Rates</u>
(MT)	15. Retention of Records Under Accounting Orders, - per order, per month	ICB rates and charges apply.
(MT)	16. Other transmission to a customer location, - per tape or data file.	ICB rates and charges apply.
(NR)	17. Bill Page Information, - Special Order Charge, per request. - per bill rendered.	\$722.08 .04
(NR)	18. Investigation of End User Message Bill Charges, - per request.	2.98

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Access Services Tariff
Section 8
Original Sheet 42

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service

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The Telephone Company will provide Private Line Billing Service only for those IC Private Line Services for which the Telephone Company is providing Special Access Service. The Telephone Company will not render bills for IC Private Line Services for which it does not provide Special Access Services that are connected at End User's premises to IC Private Line Services for which it does render bills.

The Telephone Company will not render bills for usage-based rate elements under this Section of the Tariff. Usage-based rate elements will be billed as set forth in Paragraph 8.2.1, preceding.

A. General Description

Private Line Billing Service includes editing and rating, account establishment, rendering of bills, receiving payments, maintenance of accounts, treatment of accounts and inquiry (when ordered by the IC).

Editing and rating is the examination and identification of all the rateable elements of an IC Private Line Service and the application of the appropriate IC rates and charges to the service. These functions are performed when Private Line Services for an IC's End User are established or changed. Rating is always performed, and editing may be performed, coincident with the implementation of a change in the IC's schedule of rates.

Account establishment is the preparation of an IC End User's record so that a bill can be sent to that End User.

Rendering of bills is the preparation and mailing of statements of the amounts due from End Users for service received from the IC. These statements may, at Telephone Company's choice, be included as part of the regular monthly bill for Local Telephone Exchange Service mailed to the End User.

Receiving payment and maintenance of accounts is the collecting of deposits and monies from End Users for services furnished by the IC and maintenance of records of all transactions.

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Access Services Tariff
Section 8
Original Sheet 43

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

A. General Description-(Continued)

Treatment of accounts is the forwarding of notices of delinquent or unpaid End User's accounts, posting credits and adjustments, and when necessary as determined by the Telephone Company, denial of the IC's Special Access Service.

Inquiry is the answering of End User's questions about charges for IC services and negotiating of credits and adjustments to End User's accounts and review of IC charges which are removed from an End User's bill.

B. Undertaking of the Telephone Company

1. When Private Line Billing Service is ordered by an IC, the Telephone Company will establish a Private Line account, edit and rate the billing detail, bill the End User and maintain and treat the Private Line account (based on the rate and End User's data supplied by the IC) at the rates and charges set forth in Paragraph 8.2.2, G., following, as set forth in Paragraph 8.2.2, B.2. through 14., following. The Telephone Company will not establish a Private Line End User's account with any IC balance due. In addition, the Telephone Company will, in accordance with Telephone Company deposit regulations, determine and collect a deposit from the End User for the IC service. The Telephone Company will, when necessary, in accordance with the Telephone Company deposit regulations, determine and collect the service deposit when an End User's account is established. The Telephone Company will, when necessary, in accordance with Telephone Company deposit regulations, maintain a service deposit for each End User's account. The Telephone Company will provide the IC a copy of its deposit regulations upon request from the IC.

The Telephone Company will make adjustments to End User's balances due to account for application of credits authorized by IC-furnished statements.

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Access Services Tariff
Section 8
Original Sheet 44

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

Public Service Commission

8.2.2 Private Line Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

- 2. Private Line Billing Service records and End User's accounts will be maintained by the Telephone Company in a standard format in order to identify the End User and bill the rateable elements. The Telephone Company will establish this format and provide it to the IC. The Telephone Company will also establish the format it will use to bill Private Line Services and provide it to the IC. If, in the course of Telephone Company business, it is necessary to change these formats, the Telephone Company will notify the involved IC's six months prior to the change.
- 3. The Telephone Company will develop the IC's schedule of rates and charges into a rating program. Program development charges as set forth in Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary programs.
- 4. Upon acceptance by the Telephone Company of a Special Order for Private Line Billing Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-case basis.
- 5. Changes in the rate levels of IC services to be billed will normally be implemented within 60 days after receipt of a Special Order from the IC requesting such changes. Such changes will require modifications of the rating program. Program development charges as set forth in Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes.
- 6. Changes in the rate structure of the IC services to be billed also require a change in the rating programs. When the Telephone Company determines that it can accommodate the changes, the conditions and the period of time required to make such changes will be determined on an individual-case basis. Program development charges as set forth in Paragraph 8.2.2, G.3., following, apply for the hours required to design, develop, test and maintain the necessary program changes.

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Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
Original Sheet 45

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

DEC 20 1983
Public Service Commission

B. Undertaking of the Telephone Company-(Continued)

- 7. The Telephone Company will not provide any information related to Private Line Billing Service accounts under this Section of the Tariff. Private Line Billing Service information may be obtained as set forth in Paragraph 8.4, following.
- 8. The Telephone Company will, at the option of the IC, provide Private Line Billing with or without inquiry. When the Telephone Company provides Private Line Billing with inquiry, the Telephone Company will be responsible for contacts and arrangements with the IC's End Users concerning the billing, collecting, crediting and adjusting of the IC service charges, except prior IC balances due from End Users in accordance with written instructions furnished by the IC. At the request of the IC, the billed IC charges which are removed from the End User's bill in accordance with the IC inquiry instructions will be reviewed for unauthorized use of the IC service by Telephone Company message investigation groups for a period of up to 90 days after the billed IC charges have been removed from the End User's bill. For any billed IC charges which are removed from an End User's balance due in accordance with the IC's instructions, the Telephone Company will make an appropriate adjustment to the IC's accounts receivable. When the Telephone Company provides Private Line Billing without inquiry, all contacts from IC End Users concerning the IC's billed amounts will be referred to the IC, and the Telephone Company will only be responsible for contacts with IC's End Users concerning the collection of IC service charges, except prior IC balances due from End Users. Inquiry will only be provided for those End User's accounts for which the IC has ordered Private Line Billing.
- 9. When the Telephone Company encounters bills which are to be rendered to End Users or End User's billing addresses not located in the Telephone Company's operating territory or in a state where Private Line Billing Service has not been ordered, such bills will be handled as follows:
 - a. If the bill to the End User is for a service for which the Telephone Company provides a Special Access Service to the IC and the IC has ordered the appropriate Private Line Billing Service, the Telephone Company will bill the End User.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

B. Undertaking of the Telephone Company-(Continued)

9. (Continued)

b. In all other situations, the bill will be delivered to the IC, and the IC shall be responsible to furnish an accounts receivable adjustment to the Telephone Company as set forth in Paragraph 8.2.3, following.

10. The Telephone Company will accept IC gift certificates for payment from End Users if the IC agrees in writing to redeem all such gift certificates. The format of the gift certificates must be acceptable to the Telephone Company.

11. Where the rates for IC services have been implemented under an accounting order pending final approval from a regulatory agency, The Telephone Company will, upon written request from the IC, keep such records as may be required to make any adjustments to the End Users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual-case basis.

12. The Telephone Company will provide Private Line Billing Services under a Special Order. For all Private Line Billing Services other than establishment of or changes to End User's account data, establishment of or changes to End User's account rate elements and changes to End User's balance due, the Private Line Billing Service Special Order charge as set forth in Paragraph 8.2.2, G.5., following, will apply to orders accepted by the Telephone Company. The format of this Special Order will be specified by the Telephone Company.

13. The Telephone Company will arrange with the IC to accept under a Special Order End User's account information, establish and change End User's account data, establish and change End User's account rate element and change End User's balances due. The methods, procedures and manner in which the End User's accounts data and changes are forwarded to the Telephone Company must be agreeable to the Telephone Company. The charges to handle such Special Orders will be determined on an individual-case basis.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

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B. Undertaking of the Telephone Company-(Continued)

14. If the IC requests the private line bills be reprocessed by the Telephone Company because of an IC error, the Telephone Company will treat the reprocessing as a rate level or rate structure change. Determination of whether the reprocessing is a rate level change or a rate structure change will be made by the Telephone Company based on the Special Order the Telephone Company receives from the IC. All appropriate charges as set forth in Paragraph 8.2.2, G., following, will apply.

C. Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, the Telephone Company's liability for Private Line Billing Service is as follows:

1. If Private Line Billing Service detail is not available because the Telephone Company lost or damaged records or incurred processing system outages, the Telephone Company will recover the lost detail based on previously received information. This recovered detail will be provided to the IC if the IC has ordered the appropriate Billing Information Service as set forth in Paragraph 8.4, following. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages will be the known amount not billed ^(or) when the amount not billed is unknown, no more than three months' charges for the services not billed.
2. When the Telephone Company is notified that, due to its ^{error or omission}, incomplete detail has been provided to the IC when such detail has been ordered as set forth in Paragraph 8.4, following, the Telephone Company will make every reasonable effort to recover the detail and provide such information to the IC at no additional charge to the IC. Such request to recover the detail must be made within 30 days from the date the details were initially made available to the IC. If the detail cannot be recovered, the extent of the Telephone Company's liability for damages will be the known amount not billed or when the amount not billed is unknown, no more than three months' charges for the services not billed.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

C. Liability of the Telephone Company-(Continued)

- 3. If the Telephone Company finds, or is notified of, an error in billing to an End User, it will make a reasonable effort to correct the error and bill the appropriate End User within the limits permitted by laws of the state in which it provides the service. If the error is caused by the Telephone Company and the Telephone Company cannot timely bill the proper End User, the extent of the Telephone Company's liability for damages will be the known amount misbilled or when the amount misbilled is unknown, no more than three months' charges for the services misbilled.
- 4. In the absence of willful misconduct, no liability for damages to the IC or other person or entity other than that as set forth in Paragraphs 8.2.2, C.1., 2. and 3., preceding, shall attach to the Telephone Company for its action or the conduct of its employees in providing Private Line Billing Service.

D. Obligations of the IC

- 1. The IC shall order Private Line Billing Service under a Special Commission for each state where service is desired.

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When Private Line Billing Service is ordered initially, the IC shall order the service for at least one year. Thereafter, upon six months' written notice, additional service may be ordered for a minimum of one year, and the rates and charges as set forth in Paragraph 8.2.2, G., following, will apply. Not later than six months prior to the end of an order period, the IC shall notify the Telephone Company in writing if service is to be discontinued at the end of the period.

If no notice is received from the IC, the Telephone Company will automatically extend the service for an additional year, using the most recent 12 months of bill capacity provided. All appropriate rates and charges as set forth in Paragraph 8.2.2, G., following, for another year will apply, and the minimum monthly charges will be based on the most recent 12 months of bill capacity provided. The IC will be notified by the Telephone Company when such an extension is made.

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- 2. When Private Line Billing Service is ordered, the IC shall furnish the Telephone Company for a state and for each year in the order an estimate of the average number of bills (bill capacity) to be rendered each year.

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By R. D. BARRON, Vice President-Missouri
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

D. Obligations of the IC-(Continued)

- 3. The IC shall furnish in the format specified by the Telephone Company all information necessary for the Telephone Company to provide the Private Line Billing Service, including an affidavit that states whether the IC Private Line Billing Service is subject to any federal and/or state taxes. When IC bills are to be rendered to locations not in the operating territory of the Telephone Company, the IC shall furnish an address where the bills are to be sent. If the IC does not furnish an address, all unaddressable bills will be delivered to the IC. The information shall be furnished by the IC in a timely manner.
- 4. The IC shall furnish to the Telephone Company a written schedule of its service rates and charges in sufficient time to allow the Telephone Company to establish a rating program. The interval required to establish a rating program must be mutually agreed to by the Telephone Company and the IC.
- 5. When the IC orders Private Line Billing Service, it shall authorize the Telephone Company in writing to deny service to End Users for nonpayment. If that authorization is not received, Private Line Billing Service will not be provided.
- 6. The IC shall be responsible for all contacts and arrangements including prior IC balances due from End Users, with its End Users concerning the provision and maintenance of the IC's services.
- 7. When the IC orders Private Line Billing Service with inquiry, the IC shall furnish the Telephone Company written instructions which are agreeable to the Telephone Company for the handling of End User's questions about bills.

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When the IC orders Private Line Billing Service without inquiry, the IC shall furnish the Telephone Company with written instructions as to where inquiries are to be referred. When the IC does not order Telephone Company Inquiry Service and desires credit adjustments be made to the balances due from an End User, the IC shall furnish a statement for each End User's account where the credit is desired. These statements shall show the rate element to be credited, the date the rate element was billed and the amount of the credit.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

D. Obligations of the IC-(Continued)

7. (Continued)

The IC shall notify its End Users through its tariff or other appropriate means when the IC handles the bill inquiries. The IC shall furnish the Telephone Company in writing all bill adjustments as set forth in Paragraph 8.2.3, following.

8. The IC will immediately redeem all IC gift certificates that the Telephone Company receives in payment for End User's charges. The IC agrees to use a gift certificate format which is agreeable to the Telephone Company.

9. The IC agrees to permit the Telephone Company to, when necessary, in accordance with Telephone Company deposit regulations, determine and collect IC service deposits from all End Users of the IC's services for which the Telephone Company provides billing for the IC. The IC will notify its End Users through its tariffs or other means that the Telephone Company will, when necessary, in accordance with Telephone Company deposit regulations, determine and collect IC service deposits. The IC will also include in its tariff and service arrangements and obtain regulatory concurrence for the Telephone Company deposit regulations that the Telephone Company will use to collect End User's service deposits.

E. Payment Arrangements and Audit Provisions

1. Audit Provisions

Upon reasonable written notice by the IC to the Telephone Company, the IC shall have the right through its authorized representative to examine and audit, during normal business hours and at reasonable intervals as determined by the Telephone Company, all such records and accounts as may under recognized accounting practices contain information bearing upon the amount payable to the IC. Adjustment shall be made by the proper party to compensate for any errors or omissions disclosed by such examination or audit. Neither such right to examine and audit nor the right to receive such adjustment

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Southwestern Bell Telephone Company
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

E. Payment Arrangements and Audit Provisions-(Continued)

1. (Continued)

shall be affected by any statement to the contrary, appearing on checks or otherwise, unless such statement expressly waiving such right appears in a letter signed by the authorized representative of the party having such right and delivered to the other party.

All information received or reviewed by the IC or its authorized representative is to be considered confidential and not to be distributed, provided or disclosed in any form to anyone not involved in the audit, nor is such information to be used for any other purpose.

2. Minimum Periods

The minimum period for which Private Line Billing Service is provided and for which charges apply is one year.

A minimum period of one year applies for each additional period of service ordered.

When service is discontinued prior to the expiration of a minimum period, the minimum monthly charge is applicable for each month and fraction of month remaining in the minimum period.

3. Minimum Monthly Charges

- a. During the initial-year minimum period, there is a minimum monthly charge based on the IC's estimate of the number of bills to be rendered during that period. The minimum monthly charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2., following, for 75 percent of the monthly volume. The monthly volume is 1/12 of the bill capacity ordered during the initial year.

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ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

E. Payment Arrangements and Audit Provisions-(Continued)

3. Minimum Monthly Charges-(Continued)

a. (Continued)

If the actual monthly volume during any consecutive three month period exceeds 1/12 of the bill capacity ordered by 50 percent or more per month, a new minimum monthly charge will be established. The new charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2., following, for the monthly average of the actual volume used during those three months.

b. During each additional yearly minimum period, the minimum monthly charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2.; following, for the monthly average of the actual volume of bills rendered during the previous 12 months.

If the actual monthly volume during any consecutive three-month period exceeds the monthly average by 50 percent or more per month, a new minimum monthly charge will be established. The new charge is the charge for Bill Rendering as set forth in Paragraph 8.2.2, G.2., following, for the monthly average of the actual volume used during those three months.

4. Cancellation of a Special Order

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An IC may cancel a Special Order for Private Line Billing Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Private Line Billing Service is the date that the IC and the Telephone Company mutually agree service is to start.

When an IC cancels a Special Order for Private Line Billing Service after the order date but prior to the start of service, a charge equal to the Special Order Charges, program development costs and any non-recoverable capital costs incurred by the Telephone Company will apply to the IC.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

E. Payment Arrangements and Audit Provisions-(Continued)

5. Changes to Special Orders

When an IC requests changes to a pending Special Order for Private Line Billing Service, such changes will be undertaken if they can be accommodated by the Telephone Company. A charge equal to any costs incurred by the Telephone Company because of the change will apply.

F. Rate Regulations

1. The Private Line Billing Service Special Order Charge applies for each Special Order for Private Line Billing Service, other than establishment of or change to End User's account data, establishment of or changes to End User's account rate element or changes to End User's balances due, accepted by the Telephone Company.
2. The End User's account activity charge applies whenever an End User's account is established or changed pursuant to a Special Order from an IC and/or whenever a nonrecurring or recurring IC rate element or balance due is added to or changed in the account.

An End User's account is a record for a Private Line Billing Service which has a unique name and address and billing number identification, assigned by the Telephone Company, to which a bill is rendered.

The End User's account activity Special Order Charge always applies, and the End User's account establishment and change charge, End User's account rate element rate level change charge or the End User's account rate element rate structure change charge may apply depending on the activity ordered by the IC as set forth in Paragraphs 8.2.2, F.2.a., b., c. and d., following:

- a. The End User's account activity Special Order Charge applies whenever the IC furnishes to the Telephone Company End User's account information that establishes or changes the information or rates or balances due associated with an End User's account.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

F. Rate Regulations-(Continued)

2. (Continued)

b. The End User's account establishment and change charges applies whenever IC-furnished information is used by the Telephone Company to establish or change End User's account data or rate elements or balance due, except for information to change End User's account rate element rate levels or rate structure. End User's account rate element rate level and rate structure changes charges are applied as set forth in Paragraphs 8.2.2, F.2.c. and d., following.

The End User's account establishment and change charge applies for each account established, rate element established, account changed and rate element changed and balance due changed.

c. The End User's account rate element rate level change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate level. The charge applies for each End User's account rate element rate level changed.

d. The End User's account rate element rate structure change charge applies whenever IC-furnished information is used by the Telephone Company to change an End User's account rate element rate structure. The charges to make the End User's account rate element rate structure changes will be determined on an individual-case basis.

3. The bill rendering charge applies each month that one or more charges is billed by the issuing of a statement to an End User's account. When both interstate and state Private Line Service-charges are billed by the Telephone Company to the End User on the same bill for the IC, the bill rendering charge change times 0.5 applies each month.

4. The basic per-hour rate and the premium per-hour rate for program development is for the use of one hour of one Telephone Company programmer's time.

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St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

F. Rate Regulations-(Continued)

5. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide program development and will bill the IC in accordance with these records. The hours for each order will be summed and then rounded to the nearest hour, except that when the total is less than an hour, one hour will be used to determine the charges.

G. Rates and Charges

The rates and charges are:

	<u>USOC</u>	<u>Rates</u>
1. End User's Account Activity		
- Special Order to receive End User's account data, per Special Order.		ICB rates and charges apply
- End User's Account establishment and Change, except rate element rate level changes and rate structure changes, charge per End User's account established or changed and per recurring and nonrecurring rate element established or changed, each.		\$.90
- End User's Account Rate Element Rate Level Change Charge, per rate element changed, each		ICB rates and charges apply
- End User's Account Rate Element Rate structure Change Charge, per rate element changed, each		ICB rates and charges apply
2. Bill Rendering Charge, per bill rendered for an End User's account	BABPR	\$.80

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.2 Private Line Billing Service-(Continued)

G. Rates and Charges-(Continued)

The rates and charges are:-(Continued)

3. Program Development Charge

	<u>USOC</u>	<u>Rates</u>
- Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)		\$104.00
- Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)		128.00

4. Inquiry, per bill rendered for an End User's account.

BABPQ .09

5. Private Line Billing Special Service Order Charge, per Special Order

14.50

6. Retention of Records Under Accounting Orders, per order, per month.

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ICB rates and charges apply.

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Access Services Tariff
Section 8
1st Revised Sheet 57
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable

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(AT)

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. For IC's subscribing to Message Processing Service, the purchase will be handled as described in (A) following. When an IC does not subscribe to Message Processing Service but does subscribe to Bill Processing Service, the Telephone Company may purchase accounts receivable from an IC who provides the Telephone Company with files of rated messages as described in (B) following. The purchase of accounts receivable will be limited to amounts due the IC when the Telephone Company provides Bill Processing Service and/or Private Line Billing Service for that IC. After an IC orders Bill Processing Service and/or Private Line Billing Service and the Telephone Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Telephone Company as such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership to accounts receivable.

(AT)

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in Paragraph 8.2.3, A.2., and B.2., following, to account for amounts due the IC that the Telephone Company is unable to collect from the End Users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

(AT)

A. Amounts due to IC's subscribing to Message Processing and Bill Processing

For IC's subscribing to Message Processing Service, the amount due for the purchase of its accounts receivable will be determined by the Telephone Company as follows:

(FC)

1. Total Current Amount Billed - The Telephone Company for each End User's bill day (i.e., the date on the bill rendered to an End User for an IC's service) will determine from its records the total current amount billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User's bill day.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable

The Telephone Company will purchase from the IC its accounts receivable that arise from bills rendered by the Telephone Company to that IC's End Users. The purchase of accounts receivable will be limited to amounts due the IC when the Telephone Company provides Bill Processing Service and/or Private Line Billing Service for that IC. After an IC orders Bill Processing Service and/or Private Line Billing Service and the Telephone Company is purchasing the IC's accounts receivable, the IC is prohibited from assigning, transferring, selling, exchanging or giving these accounts receivable to any other entity or person. The IC will provide a written assurance to the Telephone Company as such forbearance and any such assignment, transfer, sale, exchange or gift is null and void and will subject the IC to all liabilities, expenses, costs including attorney fees expended and incurred by the Telephone Company in pursuing exclusive ownership to accounts receivable.

The Telephone Company's purchase of an IC's accounts receivable shall be with recourse adjustments as set forth in Paragraph 8.2.3, B., following, to account for amounts due the IC that the Telephone Company is unable to collect from the End Users which use the IC's services. The amounts due the IC for the purchase of its accounts receivable will be determined as follows:

A. Total Current Amount Billed - The Telephone Company for each End User's bill day (i.e., the date on the bill rendered to an End User for an IC's service) will determine from its records the total current amount lawfully billed to the IC's End Users for IC services, including all taxes applicable to such services. A Total Current Amount Billed will be determined for each IC for each End User's bill day.

B. Recourse Adjustments - For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

1. End User's Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the lawfully billed amounts which the Telephone Company removes from End User's balances due in

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing
(Continued)

(MT)
(FC) 2. Recourse Adjustments - For each bill day, the Telephone Company will make recourse adjustments to the Total Current Amount Billed as follows:

a. End User's Adjustments

(RT) For each bill day, the Telephone Company will subtract from the Total Current Amount Billed the billed amounts which the Telephone Company removes from End User's balances due in accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed, an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

b. Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User's bills which the Telephone Company delivers to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an End User's balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company period errors.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

B. Recourse Adjustments-(Continued)

1. End User's Adjustments-(Continued)

accordance with IC inquiry instructions. In addition, for each bill day, the Telephone Company will subtract from the Total Current Amount Billed, an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

2. Telephone Company and IC Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed bill amounts for End User's bills which the Telephone Company delivers to the IC. In addition, for each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for amounts on statements received from the IC for additions or subtractions to an End User's balance due for services billed in prior periods.

Also, each bill day, the Telephone Company may make adjustments to the Total Current Amount Billed to account for additions and subtractions for IC or Telephone Company prior period errors.

3. Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on final customer bills that are added to the uncollectible (realized) accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000 as determined in Paragraphs 8.2.3, B.3.a. or b., following.

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(FC) 2. Recourse Adjustments-(Continued)
(MT)

c. Uncollectible Adjustments

For each bill day, the Telephone Company will subtract from the Total Current Amount Billed an amount for uncollectibles. Uncollectibles are amounts billed by the Telephone Company to End Users on final customer bills that are added to the uncollectible (realized) accounts of the Telephone Company. The Telephone Company will determine the IC amount for uncollectibles for each bill day by multiplying the Total Current Amount Billed by the IC uncollectible factor rounded up to the nearest 1/1000 as determined in Paragraphs 8.2.3, A.2.c.(1)., or (2)., following.

(CT)

(1) To determine the IC Uncollectible factor, except for the initial three months that Bill Processing Services and/or Private Line Billing Service is provided to the IC, The Telephone Company will determine from its records the dollar amount billed on final customer bills which, after standard collection efforts is completed, is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent three-month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding final customer bill amounts that pre-date the most recent three-month period and any deposits held by the Telephone Company for services provided to the End Users where final customer bills have been rendered. The uncollectible amount (including, where necessary, the IC's or its predecessor company's history of uncollectible to develop a full recent three-month period) will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Bill Processing Service and/or Private Line Billing Service by the Telephone Company

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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

B. Recourse Adjustments-(Continued)

3. Uncollectible Adjustments-(Continued)

a. To determine the IC Uncollectible factor, except for the initial three months that Bill Processing Services and/or Private Line Billing Service is provided to the IC, The Telephone Company will determine from its records the dollar amount lawfully billed on final customer bills which, after standard collection efforts is completed, is added to its uncollectible (realized) accounts (uncollectible amount) for bills rendered to End Users in the most recent three-month period. This uncollectible amount will include adjustments to account for any payments received by the Telephone Company for outstanding final customer bill amounts that pre-date the most recent three-month period and any deposits held by the Telephone Company for services provided to the End Users where final customer bills have been rendered. The uncollectible amount (including, where necessary, the IC's or its predecessor company's history of uncollectible to develop a full recent three-month period) and will be used by the Telephone Company in an uncollectible apportionment study to determine the realized uncollectible amount for each IC which is provided Bill Processing Service and/or Private Line Billing Service by the Telephone Company for the most recent three-month period. The realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous three-month period which were greater or lesser than the realized uncollectible amount for the same three-month period, be divided by the Total Current Amount Billed for the IC for the same most recent three-month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next three months to determine the IC amount for uncollectibles. Just prior to the end of the three-month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing three-month period.

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Section 8
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ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(FC) 2. Recourse Adjustments-(Continued)

(MT)

c. Uncollectible Adjustments-(Continued)

(1) (Continued)

for the most recent three-month period. The realized uncollectible amount for an IC will, after the adjustment to account for IC amounts for uncollectibles for the previous three-month period which were greater or lesser than the realized uncollectible amount for the same three-month period, be divided by the Total Current Amount Billed for the IC for the same most recent three-month period to develop an IC uncollectible factor. This factor will be used by the Telephone Company for the next three months to determine the IC amount for uncollectibles. Just prior to the end of the three-month period, the Telephone Company will determine a new IC uncollectible factor in the same manner as above for the ensuing three-month period.

(2) When an IC orders Bill Processing Service and/or Private Line Billing Service, the IC at the time that each service is ordered shall provide to the Telephone Company a history of its or its predecessor company's uncollectibles. This history of uncollectibles shall indicate by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC's or its predecessor company's data do not exist, then the IC uncollectible factor for the first three month period will be determined on an individual-case basis. The uncollectible factor developed either from IC history or on an individual-case basis will be used to determine the IC amount for uncollectibles for the first three-month period.

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Access Services Tariff
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Original Sheet 60

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

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8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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B. Recourse Adjustments-(Continued)

3. Uncollectible Adjustments-(Continued)

b. When an IC orders Bill Processing Service and/or Private Line Billing Service, the IC at the time that each service is ordered shall provide to the Telephone Company a history of its or its predecessor company's uncollectibles. This history of uncollectibles shall indicate by month its total amounts billed and its uncollectible amounts. The Telephone Company will use these data to develop the IC uncollectible factor for the first three months. To the extent that such IC's or its predecessor company's data do not exist, then the IC uncollectible factor for the first three-month period will be determined on an individual-case basis. The IC uncollectible factor developed either from IC history or on an individual-case basis will be used to determine the IC amount for uncollectibles for the first three-month period.

C. Payments of Net Purchase Amount to the IC

1. The Telephone Company will purchase accounts receivable from the IC on each End User's bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in Paragraph 8.2.3, A., preceding, after known adjustments as set forth in Paragraph 8.2.3, B., preceding, have been made. On the date (payment date) determined by adding 31 days to the End User's bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in Paragraphs 8.2.3, B.1. and 2., preceding (net purchase amount) received by the Telephone Company prior to the payment date. The net purchase amount in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such payment date would cause payment to be due on a Saturday, Sunday or holiday (i.e., New Year's Day, Independence Day, Labor Day,

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(MT)
(FC) 3. Payments of Net Purchase Amount to the IC

(AT)
(AT) a. The Telephone Company will purchase accounts receivable from the IC on each End User's bill day for an amount (purchase amount) which equals the Total Current Amount Billed as set forth in Paragraph 8.2.3, A.1., preceding, after known adjustments as set forth in Paragraph 8.2.3, A.2., preceding, have been made. On the date (payment date) determined by adding 31 days to the End User's bill day or on the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, the Telephone Company will remit payment to the IC for the purchase amount less additional adjustments as set forth in Paragraphs 8.2.3, A.2.a., and 2.b., preceding (net purchase amount) received by the Telephone Company prior to the payment date. The net purchase amount in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such payment date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Veterans Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-Holiday day following such Saturday, Sunday or Holiday.

(CT) b. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in Paragraph 8.2.3, A.3.a., preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late-payment penalty shall be due the IC. The late-payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

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Access Services Tariff
Section 8
Original Sheet 61

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

C. Payments of Net Purchase Amount to the IC-(Continued)

1. (Continued)

Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Veterans Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-holiday day following such Saturday, Sunday or holiday.

2. Further, if any portion of the net purchase amount is not received by the IC by the payment date as set forth in Paragraph 8.2.3, C.1, preceding, or if any portion of the net purchase amount is received by the IC in funds which are not immediately available to the IC, then a late-payment penalty shall be due the IC. The late-payment penalty shall be the portion of the net purchase amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- a. The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- b. 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

Any late-payment penalty will be included with the next Telephone Company payment to the IC.

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ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing-
(Continued)

(FC) 3. Payments of Net Purchase Amount to the IC-(Continued)

(MT)

b. (Continued).

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or

(2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC.

Any late-payment penalty will be included with the next Telephone Company payment to the IC.

c. Also, if any adjustment that reduces an End User's balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed-plus date), then a late-payment penalty shall be due the Telephone Company. The late-payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

(1) The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from billed-plus date to and including the date that the Telephone Company pays the End User's account.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

C. Payments of Net Purchase Amount to the IC-(Continued)

3. Also, if any adjustment that reduces an End User's balance due is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the End User plus 45 days (billed-plus date), then a late-payment penalty shall be due the Telephone Company. The late-payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

- a. The highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from billed-plus date to and including the date that the Telephone Company posts the End User's account, or
- b. 0.000657 per day, compounded daily for the number of days from the billed-plus date to an including the date that the Telephone Company posts the End User's account.

Any late-payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

D. Netting of IC Access Service Charges and Net Purchase Amounts

When a payment for IC Access Service Charges under this Tariff is due to the Telephone Company from the IC on the same payment date that a net purchase amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due, the IC or require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late-payment penalty as set forth in Paragraph 8.2.3, C., preceding, or Section 2, Paragraph 2.4.9, preceding, whichever is appropriate, applies.

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the amounts named in this Section (i.e., Paragraph 8.2.3, Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) A. Amounts due to IC's subscribing to Message Processing and Bill Processing
(Continued)

3. Payments of Net Purchase Amount to the IC-(Continued)

c. (Continued)

(2) 0.000657 per day, compounded daily for the number of days from the billed-plus date to an including the date that the Telephone Company posts the End User's account.

Any late-payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Amount Billed.

(FC) 4. Netting of IC Access Service Charges and Net Purchase Amounts

When a payment for IC Access Service Charges under this Tariff is due to the Telephone Company from the IC on the same payment date that a net purchase amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, net the payment for IC Access Service Charges with the net purchase amount. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make the payment on the payment date, a late-payment penalty as set forth in Paragraph 8.2.3, A.3., preceding, or Section 2, Paragraph 2.4.1, D., preceding, whichever is appropriate, applies.

(CT) Upon request from the IC, the Telephone Company will provide
(CT) a copy of its methods and procedures used to determine the amounts named in this Section (i.e., Paragraph 8.2.3, Purchase of Accounts Receivable) to the authorized representative of the IC who is responsible for auditing these amounts.

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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages

For IC's providing the Telephone Company with files of rated messages, the amount due for the purchase of its accounts receivable will be determined at the option of the Telephone Company as described in 8.2.3, A., preceding or as follows:

1. Total Current Billable Amount

(RT) The Telephone Company will upon receipt of files of rated messages, determine from its records the total amount billable to the IC's end users for IC services excluding all taxes applicable to such services. A total amount of billable revenue will be determined for each IC for each file received.

2. Recourse Adjustments

For each settlement period, the Telephone Company will make recourse adjustments to the Total Current Billable Amount as follows:

a. End User Adjustments

(RT) For each settlement period, the Telephone Company will subtract from the Total Current Billable Amount the billed amounts which the Telephone Company removes from end users balances due in accordance with IC inquiry instructions. In addition, for each settlement period, the Telephone Company will subtract from the Total Current Billable Amount an amount that equals the face value of any IC gift certificates (or its predecessor company's gift certificates) the Telephone Company has in its possession. The IC gift certificates the Telephone Company possesses will be returned to the IC.

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Access Services Tariff
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

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(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages

Settlements will occur as set forth following.

a. Determination of Settlement Date

The settlement date for each file of rated messages will be determined by adding 42 days to the date the files of rated messages are processed by the Telephone Company. The Telephone Company may, in order to facilitate administration of this process, combine payments due for files received on different days. The settlement date will then be determined by adding 42 days to the midpoint of the period (not to exceed 31 days) over which the billable messages are received. Except as provided herein, the Telephone Company will remit settlement to the IC on said settlement dates. Settlement in excess of one hundred thousand dollars (\$100,000) shall be transmitted on the payment date to a designated bank account by electronic funds transfer in immediately available funds. Any amount not required to be transmitted by electronic funds transfer shall be paid by check or draft and must be postmarked four business days prior to the payment date. If such settlement date would cause payment to be due on a Saturday, Sunday or Holiday (i.e., New Year's Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, the second Tuesday in November and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed), payment for the net purchase amount will be due to the IC on the first non-Holiday day following such Saturday, Sunday or Holiday.

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ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

b. Late Payment Charges

Further, if any portion of the net settlement amount is received by the IC after the settlement date as set forth in 8.2.3, B.3.a, preceding, then a late payment penalty shall be due the IC. The IC will have the responsibility of notifying the Telephone Company for any applicable late payment charge.

The late payment penalty shall be the portion settlement amount not received by the payment date times a late factor. The late factor shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC, or
- (2) 0.000657 per day, compounded daily for the number of days from the payment date to and including the date that the Telephone Company actually makes the payment to the IC

Any late payment penalty will be included with the next Telephone Company payment to the IC.

c. Penalties Applicable to End User Balance Adjustments

Also, if any adjustment that reduces an end user balance is received by the Telephone Company from the IC after the date the Telephone Company billed the charges to be adjusted to the end user plus 45 days (billed-plus date), then a late payment penalty shall be due the Telephone Company. The late payment penalty shall be the adjustment amount times a late factor. The late factor shall be the lesser of:

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

c. Penalties Applicable to End User Balance Adjustments-(Continued)

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions in the state in which the Telephone Company provides Bill Processing Service and/or Private Line Billing Service to the IC, compounded daily for the number of days from the billed-plus date to and including the date that the Telephone Company posts the end user account, or
- (2) 0.000657 per day, compounded daily for the number of days from the billed plus date to and including the date that the Telephone Company posts the end user account.

Any late payment penalty will be included with the adjustment made by the Telephone Company to the IC's Total Current Billable Amount.

d. Netting of IC Access Charges and Net Settlement Amounts

When a payment for IC Access Service Charges under this tariff is due to the Telephone Company from the IC on the same settlement date that a net settlement amount is due to the IC from the Telephone Company, the Telephone Company may, with at least 31 days notice to the IC, provide the IC with the net settlement amount due (i.e., net of the payment for the IC access and billing service charges and the net purchase amount). In addition, if the payments as previously described do not fall on the same date, netting may occur on the next accounts receivable purchase payment date if determined to be administratively feasible by the Telephone Company in its routine conduct of business. The Telephone Company will pay the net amount to the IC on the payment date when such net amount is due the IC or

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.2 Billing Service-(Continued)

8.2.3 Purchase of Accounts Receivable-(Continued)

(AT) B. Amounts Due the IC Providing Files of Rated Messages-(Continued)

3. Settlement for Amounts Due to the IC Who Provides Files of Rated Messages-(Continued)

d. Netting of IC Access Charges and Net Settlement Amounts-(Continued)

require the IC to pay the Telephone Company the net amount when such net amount is due the Telephone Company. If either party does not make payment on the payment date, a late payment penalty as set forth in 8.2.3, B.3.b., preceding or 2.4.1., preceding, whichever is appropriate, applies. In those cases where netting does not occur and a payment is due if the IC customer does not make that payment by the date defined in 2.4.1, D.1., preceding, the Telephone Company may subtract the non-disputed past due amount, including the appropriate late payment penalty, from the amount due the IC by the Telephone Company. (Refer to Section 2.4.1., for handling of disputed amounts).

Upon request from the IC, the Telephone Company will provide a copy of its methods and procedures used to determine the uncollectible amounts and the Average Customer Payment Availability Period named in this section to the authorized representative of the IC who is responsible for auditing these amounts.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service

Public Service Commission

At the request of an IC, which is a common carrier, upon reasonable notice and with reasonable effort will provide Billing Analysis Service for detection, investigation and deterrence of billing evasion activities.

The term "billing evasion activities" used herein denotes Message Billing Abuse and/or Network Abuse. Such abuse is the use of an access line (e.g., End User's line or trunk, Pay Telephone line or other access line or trunk provided by the Telephone Company) where there is intent to circumvent or evade the proper charges in whole or in part for use of telecommunications services over the access line or to conceal the points of origin or termination of telecommunications services.

Such activities include bypass or circumvention of Telephone Company billing equipment, unauthorized use of Telephone Company and IC service offerings and unauthorized use of Telephone Company facilities.

8.3.1 General Description

Billing Analysis Service is the provision of detection, investigation and deterrence of billing evasion activities.

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Detection is the provision of equipment by the Telephone Company to identify and collect information on Network Abuse. Such equipment may be located in Telephone Company premises or offices or may be attached to access lines.

Public Service Commission
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Investigation is the provision of investigative services to collect evidence to document that billing evasion activities are occurring, prepare reports, preserve evidence and supply expert witness analysis and testimony. Investigation also includes provision of services to coordinate the investigative activities between exchange telephone companies and/or law enforcement agencies.

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Deterrence is the contacting and interviewing of parties identified in billing evasion activities, the recovery of devices or materials used in billing evasion activities (where legally permitted), the service review for possible suspension of service over access lines identified in billing evasion activities and publicity assistance in publicizing billing evasion deterrence.

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Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company

- A. When Billing Analysis Service is ordered under a Special Order by an authorized security representative of the IC, the Telephone Company will provide any one or all of the services as set forth in Paragraphs 8.3.2, B. through D., following, at rates and charges as set forth in Paragraph 8.3.7, following.
- B. Detection Service will be provided for Network Abuse at any central office switch equipped to recognize and record irregular key pulse and multi-frequency signals upon receipt of a Special Order from an IC specifying the central office(s) where detection service is requested. Subject to the agreement of the Telephone Company, special construction for the provision of central office equipment to recognize and record irregular key pulse and multifrequency signals may be undertaken at the request of the authorized security representative of the IC to meet the needs of the IC. Such special construction will be provided as set forth in Section 14, following.
 - 1. Reports of Detection Service results will be provided on an office-by-office or line-by-line basis at the request of an authorized security representative of the IC. On an office-by-office basis, a Detection Service report of any signal irregularities will be provided for the previous 60 days for all trunks equipped in the office (i.e., ESS Control Group). Alternatively, for an office requested by the IC, a line-by-line continuous scan for current signal irregularities will be provided. When the continuous line-by-line scan is provided, a weekly report of signal irregularities for the office involved will be furnished.
 - 2. The Detection Service reports as set forth in Paragraph 8.3.2, B.1., preceding, will include for a signaling irregularity observed, the following: (a) the calling NPA and telephone number (i.e., NXX-XXXX), (b) the called number (i.e., NPA and telephone number recorded by Telephone Company billing equipment) if available, (c) signaling irregularity data, (d) the holding time of the call, if available, and (e) the date of the call, if available.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

Public Service Commission

8.3.2 Undertaking of the Telephone Company-(Continued)

B. (Continued)

2. (Continued)

The report will be provided as a paper printout or microfiche at the discretion of the Telephone Company and sent to the authorized security representative of the IC by registered first-class U.S. Mail Service. However, an authorized security representative of the IC may pick up the report at a location designated by the Telephone Company. The 60-day report will be available for mailing or pickup two weeks after the end of the 60-day period. Results of the continuous scan will be provided to the authorized security representative of the IC by a written report and/or a telephonic report within six working days after the end of a weekly scan.

C. Investigative Service will be provided by authorized Telephone Company security personnel upon receipt of a Special Order from an authorized security representative of the IC specifying the line or lines or billing evasion activity (i.e., Message Billing Abuse and/or Network Abuse) to be investigated. The services provided include the provision of an identification report, collection of evidence, provision of a detection and documentation scan, preparation of an affidavit and prosecutive summary, preservation of evidence collected, assistance to law enforcement agencies, provision of expert witness analysis and/or testimony, the coordination of billing evasion investigative services and the review of an IC's billing evasion control programs.

1. Provision of an identification report is the collection by Telephone Company personnel of billing information, party name, party address, service configuration, if any, and the preparation and submission of information pertinent to the IC's service in a report to the authorized security representative of the IC for each line or billing evasion activity specified by the IC.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

Public Service Commission

C. (Continued)

2. Collection of evidence is the gathering of information pertinent to the line, message or party associated with the billing evasion activity specified by the IC. Collection of evidence includes a written notification to the IC of the results of such gathering efforts. The Telephone Company will determine the information provided in the written notification.
3. Subject to the agreement of the Telephone Company, a detection and documentation scan on an individual line will be provided when an authorized security representative of the IC provides a written request for such a scan. Provision of a detection and documentation scan on an individual line is the continuous scan of line for irregular signals, and when an irregular signal is recognized, the collection by Telephone Company equipment of information to show an irregular signal and use of the line occurred. Any information collected during the continuous scan of a line will be considered the property of the Telephone Company. The Telephone Company will notify the IC of the results of the scan and will permit authorized security representatives of the IC to review the results. The scan and any associated information will not be provided to any person or entity until the Telephone Company is requested to do so by subpoena or lawful demands. Any out-of-pocket payments or travel and/or other expenses of Telephone Company personnel will be billed to the IC.
4. Preparation of an affidavit and prosecutive summary is the written documentation of the evidence collected by the Telephone Company personnel who performed such activities.
5. Preservation of evidence is the placement of the collected evidence in a secure location under the control of Telephone Company security personnel for a period of up to two years. Such preservation of evidence will be continued beyond two years by the Telephone Company when requested by appropriate law enforcement agencies or the authorized security representative of the IC. The charges for preservation of evidence as set forth in Paragraph 8.3.7, B., following, will apply.

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Original Sheet 67

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

- 6. Assistance to law enforcement is the accompanying of duly authorized law enforcement personnel to a location where billing evasion activities have been determined to exist in order to identify billing evasion activity devices or materials. The Telephone Company personnel will provide such assistance to law enforcement personnel only after law enforcement involvement has been arranged by the IC, or under services as set forth in Paragraph 8.3.2, C.10., following. If such assistance is required at locations outside the operating territory of the Telephone Company involved, any out-of-pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the IC, except to the extent that such expenses are paid by the judicial system.
- 7. Provision of expert witness analysis is the review, study and other technical support activities provided by Telephone Company experts to analyze and/or document whether devices and materials associated with an investigation furnished by the authorized security representative of the IC or under services as set forth in Paragraph 8.3.2, C.10, following, operate, perform or contain billing evasion activities. A written analysis report will be provided to the authorized security representative of the IC. The expert will be selected by the Telephone Company.
- 8. Provision of expert witness testimony is the preparation of testimony and the submission of such testimony in association with an investigation. A copy of the written testimony, if any, will be provided to the authorized security representative of the IC. The expert witness will be selected by the Telephone Company. Any out-of-pocket payments for travel and/or other expenses of Telephone Company personnel will be billed to the IC.
- 9. Coordination of billing evasion investigative services between telephone companies is the referral of investigative information to other telephone company security personnel, provision of billing evasion information to other telephone company security personnel, the collection of information from other telephone company security personnel, and the tracking, collecting and reporting of the results of such investigations to the authorized security representative of the IC.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

10. Coordination of billing evasion investigative activities of participating law enforcement agencies is the provision of billing evasion information to the law enforcement agencies, the collection of billing evasion information from the law enforcement agencies and the tracking, collecting and reporting of the results of such participation to the authorized security representative of the IC. This coordination will be provided only upon receipt of written authorization from the authorized security representative of the IC.

11. Review of IC billing evasion deterrence control programs and related activities is advice to and/or training of IC personnel on billing evasion deterrence and preventive controls and the development of billing evasion deterrence and preventive control programs for the IC.

The Telephone Company will, at the request of the IC, provide investigation service on a premium-time basis. When investigation service is provided on such a basis, premium-time charges as set forth in Paragraph 8.3.7, B., following, will apply.

D. Deterrence services will be provided at any location in the operating territory of the Telephone Company that Telephone Company security personnel can safely and legally enter. Deterrence services will be provided, at the request of the authorized security representative of the IC, by written or telephonic notice. A telephone notice received from the authorized security representative of the IC must be followed by written confirmation within one day. Deterrence services will be provided only after an investigation service has been provided by the Telephone Company and billing evasion activity is found to warrant such actions. Deterrence service includes the contacting and interviewing of parties identified by the Telephone Company as being involved in billing evasion activities, the recovery of devices and/or materials associated with billing evasion activities, service review for possible suspension of Telephone Company service and publicity assistance for publicizing billing evasion activity deterrence.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

8.3.2 Undertaking of the Telephone Company-(Continued)

Public Service Commission

D. (Continued)

1. Contacting and interviewing of parties is the written or verbal notification to, or a face-to-face discussion with, a party or parties by Telephone Company security personnel in order to deter further billing evasion activities. Contacting and interviewing is provided at locations identified by law enforcement agencies, the IC or the Telephone Company.
2. Recovery of devices or materials is the attempt by Telephone Company security personnel to recover devices or materials which are used in association with Telephone Company facilities in billing evasion activities. Such recovery is provided at locations identified by the Telephone Company, law enforcement agencies or the IC.
3. Service review for possible suspension of Telephone Company service is the request for authority to suspend service from appropriate Telephone Company officers, notification to the End User that service will be suspended and, after review of the End User's response, or lack thereof, suspension of service, if warranted, in the Telephone Company's judgment.
4. Publicity assistance for publicizing billing evasion activity deterrence is the provision of information and personnel to aid in publicizing billing evasion activity deterrence. The Telephone Company will determine what information it will provide, if any, and will select the personnel and media, if any, to provide this service.

8.3.3 Liability of the Telephone Company

- A. Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Analysis Service.

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Access Services Tariff
Section 8
Original Sheet 70

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Missouri
Public Service Commission

8.3 Billing Analysis Service-(Continued)

8.3.4 Obligations of the IC

- A. The authorized security representative of the IC shall order all Billing Analysis Service under a Special Order. The authorized security representative of the IC shall order those Billing Analysis Services it wishes to receive.
- B. With each order, the IC shall designate and identify its authorized security representative who will be responsible to protect the information and to whom the Billing Analysis Service information will be provided. The IC shall assure and take every effort to make sure the Billing Analysis System information is provided to and used only by authorized personnel involved in billing evasion activity matters.
- C. When Billing Analysis Service Investigation is ordered, the authorized security representative of the IC shall furnish all known details of the billing evasion activities, including the access lines, parties or messages to be investigated and shall furnish all necessary End User's information it possesses to the Telephone Company security personnel. The specification of the access line, party or message to be investigated shall be in writing by the authorized security representative of the IC.
- D. When law enforcement agencies are to be brought into the investigation, the authorized security representative of the IC shall secure their participation or authorize the Telephone Company in writing to obtain and coordinate such law enforcement agency participation.
- E. When evidence collected by the Telephone Company is to be produced in connection with a judicial proceeding, the IC shall notify the Telephone Company of such a requirement in a timely manner.
- F. When the IC requests that service be suspended for unauthorized use, the IC shall furnish a written request authorized by an officer of the IC. The request shall state the reason for the request and tariff, contract or legal provision permitting such suspension and shall correctly identify the End User's telephone number and the location of the End User's service to be suspended.
- G. All inquiries from the IC's End Users concerning services provided under this Tariff are to be handled by the IC. Any questions to the Telephone Company shall be made by the authorized security representative of the IC.

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.3 Billing Analysis Service-(Continued)

8.3.4 Obligations of the IC-(Continued)

Public Service Commission

- H. Except as set forth in Paragraph 8.3.2, D.4., preceding, publicizing of actions resulting from services provided under this Tariff shall be the responsibility of the IC. The IC shall not publicize that the Telephone Company assisted the IC unless the IC has written permission to do so from the Telephone Company.
- I. When the authorized security representative of the IC orders detection service or a detection and documentation scan of an individual line, it shall specify in writing the offices, lines or parties to be included in the scanning and reports the Telephone Company will provide.
- J. When provision of expert witness analysis is ordered by the IC, the IC shall be responsible for furnishing the evidence to be analyzed unless the services as set forth in Paragraph 8.3.2, C.10., preceding, are ordered by the IC.
- K. When provision of expert witness testimony is ordered by the IC, the IC shall include the name, if any, of the Telephone Company expert it desires and when and where the testimony is needed.
- L. When the IC wants a quotation of the total charges for the service ordered, the IC shall request such at the time of the order. Quotation regulations and charges as set forth in Section 2, Paragraph 2.1.9, preceding, apply.

8.3.5 Payment Arrangements

A. Minimum Periods

The minimum period for which Billing Analysis detection service continuous scanning is provided and for which charges apply is one week.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Analysis Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the authorized security representative of the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for Billing Analysis Service is the date the Telephone Company security organization receives the Special Order.

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Access Services Tariff
Section 8
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ACCESS SERVICES

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Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.5 Payment Arrangements-(Continued)

B. Cancellation of a Special Order-(Continued)

When an IC cancels a Special Order for Billing Analysis Service after the order date but prior to the start of service, a charge as listed following shall apply:

1. For detection service, the per-report charge for each 60-day report ordered and the per-week charge for each office where a continuous scan is ordered.
2. For investigative service, two times the appropriate hourly charge for the service ordered and the per-occurrence charge for each documentation scan ordered.
3. For deterrence service, two times the contact and interview of parties hourly charge for the service ordered.

C. Changes to Special Orders

IC-requested changes to a pending Special Order for Billing Analysis Service will be undertaken if they can be accommodated by the Telephone Company. However, all changes to pending Special Orders for detection service will be considered as a discontinuance of the pending order and the placement of a new order and appropriate charges will apply. Any additional time required on the part of the Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

8.3.6 Rate Regulations

- A. The charge per report for the 60-day report as set forth in Paragraph 8.3.7, following, applies for each report provided to the IC even though no signaling irregularities are found.
- B. The charge per office, per week for continuous scan as set forth in Paragraph 8.3.7, following, applies for each week of service even though no signaling irregularities are found.

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Revised Sheet 73
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MISSOURI
 Public Service Commission

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.6 Rate Regulations-(Continued)

- C. The per-hour rate for investigative service and/or deterrence service is for the use of one hour of one Telephone Company security person's time.
- D. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide the service the IC ordered and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine charges.
- E. Premium time is all hours for work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.
- F. The provision of Billing Analysis Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Analysis Service.

8.3.7 Rates and Charges

The rates and charges are:

	<u>USOC</u>	<u>Rates</u>
Detection Service,	BAATE	
(C) - 60-Day Report per office, per report		\$640.00
(C) - Continuous Scan per office, per week		290.00
Investigative Service,	BAAVE	
- Identification Report, per hour		114.00(1)
- Collection of Evidence, per hour		101.00(1)
- Documentation Scan per line, per occurrence		610.00
- Preparation of Affidavit and Prosecutive Summary, per hour		114.00(1)
- Preservation of Evidence, per week		83.00
- Assist Law Enforcement, per week		181.00
- Provision of Expert Witness Analysis, per hour		114.00(1)
- Provision of Expert Witness Testimony, per hour		114.00(1)
- Coordination services, per hour		114.00(1)
- Review services, per hour		114.00(1)

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(1) Premium-time per-hour rate is two times the per-hour rate

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Access Services Tariff
Section 8
Original Sheet 73

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.6 Rate Regulations-(Continued)

- C. The per-hour rate for investigative service and/or deterrence service is for the use of one hour of one Telephone Company security person's time.
- D. The Telephone Company will keep a count of the hours and fraction thereof used by Telephone Company personnel to provide the service the IC ordered and will bill the IC in accordance with these records. The hours for each service ordered will be summed and then rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine charges.
- E. Premium time is all hours for work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force.
- F. The provision of Billing Analysis Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Analysis Service.

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8.3.7 Rates and Charges

The rates and charges are:

Detection Service,

- 60-Day Report per office, per report \$290.00
- Continuous Scan per office, per week 640.00

Investigative Service,

- Identification Report, per hour. 114.00(1)
- Collection of Evidence, per hour 101.00(1)
- Documentation Scan
per line, per occurrence 610.00
- Preparation of Affidavit and
Prosecutive Summary, per hour. 114.00(1)
- Preservation of Evidence, per week 83.00
- Assist Law Enforcement, per week 181.00
- Provision of Expert Witness Analysis,
per hour 114.00(1)
- Provision of Expert Witness Testimony,
per hour 114.00(1)
- Coordination services, per hour. 115.00(1)
- Review services, per hour. 115.00(1)

MAR 28 1984
BY 1st P.S. # 73
PUBLIC SERVICE COMMISSION
OF MISSOURI
USOC
BAATE

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83-253
115.00(1)

(1) Premium-time per-hour rate is two times the per-hour rate.

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Access Services Tariff
Section 8
2nd Revised Sheet 74
Replacing 1st Revised Sheet 74

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

The rates and charges are:-(continued)



	<u>USOC</u>	<u>Rates</u>
Deterrence Service,	BAATR	
- Recovery of devices, per hour		\$113.00(1)
- Contact and Interview of Parties, per hour		94.00(1)
- Service Review, per hour		115.00(1)
- Publicity Assistance, per hour		115.00(1)
Provision of Billing Analysis Service, per Special Order.		95.00

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BY 24 RS 7
Public Service Commission
MISSOURI

8.4 Billing Information Service

At the request of the IC, the Telephone Company shall provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

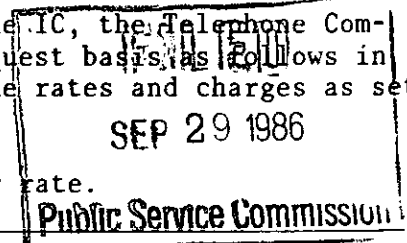
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Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any other entity will not be provided, except as specified in Paragraphs 8.4.2 and 8.4.4, following.

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

8.4.2 Undertaking of the Telephone Company

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.



(1) Premium-time per-hour rate is two times the per-hour rate.

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Section 8
1st Revised Sheet 74

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

The rates and charges are:-(continued)

	<u>USOC</u>	<u>Rates</u>
Deterrence Service,	BAATR	
- Recovery of devices, per hour		\$113.00(1)
- Contact and Interview of Parties, per hour		94.00(1)
- Service Review, per hour		115.00(1)
- Publicity Assistance, per hour		115.00(1)
Provision of Billing Analysis Service, per Special Order.		95.00

8.4 Billing Information Service

At the request of the IC, the Telephone Company will provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS), Nonsent-Paid Indicator Data Base (DBAS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any other entity will not be provided, except as specified in Paragraphs 8.4.2 and 8.4.4, following.

(AT)

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

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SEP 29 1986
BY R.S.#74
PUBLIC SERVICE COMMISSION

8.4.2 Undertaking of the Telephone Company

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.

(1) Premium-time per-hour rate is two times the per-hour rate.

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MAR 13 1986
Public Service Commission

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Effective: MAR 13 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.3 Billing Analysis Service-(Continued)

8.3.7 Rates and Charges-(Continued)

PUBLIC SERVICE COMMISSION

The rates and charges are:-(continued)

	<u>USOC</u>	<u>Rates</u>
Deterrence Service,	BAATR	
- Recovery of devices, per hour		\$113.00(1)
- Contact and Interview of Parties, per hour		94.00(1)
- Service Review, per hour		115.00(1)
- Publicity Assistance, per hour		115.00(1)
Provision of Billing Analysis Service, per Special Order.		95.00

8.4 Billing Information Service

At the request of the IC, the Telephone Company will provide information to the IC from its End User's records, billing files and account data base.

8.4.1 General Description

Billing Information Service is the provision of information to the IC from Telephone Company record systems labeled as Customer Records Information System (CRIS), Nonsent-Paid Indicator Data Base (DBAS) and Customer Name and Address Bureau (CNA). Such Billing Information Service will be limited to the provision of information to an IC relating exclusively to End User's services provided by that IC. Information relating to services provided by any, other entity will not be provided.

Information is defined as any entry in the records, data base or bureau listings which is not listed as proprietary to the Telephone Company. Any entry listed as proprietary to the Telephone Company will not be provided.

MAR 13 1986

8.4.2 Undertaking of the Telephone Company

JAN - 1 1984

83 - 253

A. When Billing Information Service is ordered by the IC, the Telephone Company will provide information on a request-by-request basis as follows in Paragraphs 8.4.2, B. through M., following, at the rates and charges as set forth in Paragraph 8.4.7, following.

(1) Premium-time per-hour rate is two times the per-hour rate.

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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
1st Revised Sheet 75
Replacing Original Sheet 75

ACCESS SERVICES

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FEB 11 1986
MISSOURI
Public Service Commission

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

B. Upon request from an IC and when the IC has ordered Message Billing Service Bill Processing Service, the Telephone Company will provide information from its CRIS records as follows:

- 1. Message detail for a message End User.
- 2. Account detail for a message End User.
- 3. Service and equipment detail for a message End User.

Message detail is message-billed records in Exchange Message Record (EMR) format in the CRIS file.

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A message End User is an account with IC message or bulk-billed detail (for a bill period) or an account which is marked as set forth in Paragraph 8.4.2, G., following, or established as an End User of the IC's message- or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(CP)

C. Upon request from an IC and when the IC has ordered Private Line Billing Service, the Telephone Company will provide information from its CRIS records as follows:

- 1. Account detail for a private line End User.
- 2. Service and equipment detail for a private line End User

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MAR 13 1986
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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 75

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

B. Upon request from an IC and when the IC has ordered Message Billing Service Bill Processing Service, the Telephone Company will provide information from its CRIS records as follows:

1. Message detail for a message End User.
2. Account detail for a message End User.
3. Service and equipment detail for a message End User.

Message detail is message-billed records in Exchange Message Record (EMR) format in the CRIS file.

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A message End User is an account with IC message or bulk-billed detail (for a bill period) or an account which is marked as set forth in Paragraph 8.4.2, G., following, or established as an End User of the IC's message- or bulk-billed services.

Message detail, account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall secure written permission from the End User to obtain the information from the Telephone Company. The IC shall furnish the Telephone Company the End User's written permission for the information to be released.

C. Upon request from an IC and when the IC has ordered Private Line Billing Service, the Telephone Company will provide information from its CRIS records as follows:

1. Account detail for a private line End User.
2. Service and equipment detail for a private line End User.

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BY 12th R.S. # 75
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OF MISSOURI

DEC 20 1983

Public Service Commission

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Public Service Commission

Issued: DEC 29 1983

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
2nd Revised Sheet 76
Replacing 1st Revised Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(RT)

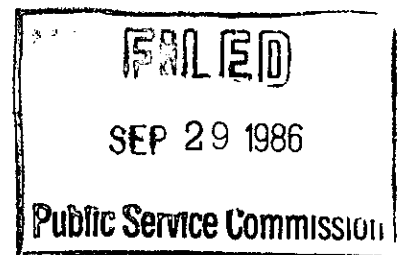
(FC) D. Where the Telephone Company facilities are available and subject to the (RT) agreement of the Telephone Company, CRIS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours.

(RT)



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BY 24RSZ
Public Service Commission
MISSOURI



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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 76
Replacing Original Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall execute a written agreement with the Telephone Company as specified in 8.4.4, following.

(CP)

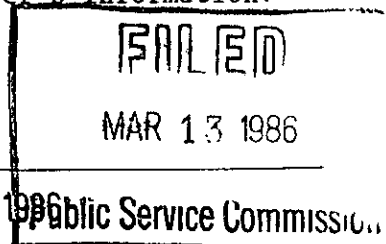
D. Upon request from an authorized supervisor of the IC or End User's information when Automatic Number Identification (ANI) service is provided to the IC by the Telephone Company or when the IC offers a telecommunications service for which the billing is based on authorized calling or called parties, the Telephone Company will provide information from its DBAS records. Only current information which resides in the data base will be provided.

E. Where the Telephone Company facilities are available and subject to the agreement of the Telephone Company, CRIS and/or DBAS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours. The DBAS interrogation file will be updated each business day to reflect current End User's information.



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BY gmd R.S.#76
PUBLIC SERVICE COMMISSION
OF MISSOURI



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St. Louis, Missouri

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Access Services Tariff
Section 8
Original Sheet 76

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

C. (Continued)

Account detail is data that furnishes the End User's name, billing address and billing parameters other than message detail and/or service and equipment detail.

Service and equipment detail is data associated with the IC's rate elements.

A private line End User is an account with rate element detail (for a bill period) or an account which is established, at the IC's request, as an End User of the IC's private line (non-message) services.

Account detail and/or service and equipment detail which is confidential due to legal, national security, End User or other appropriate requirements will not be provided. If the IC requires this information in order to bill its services, it shall secure written permission from the End User to obtain the information from the Telephone Company. The IC shall furnish the Telephone Company the End User's written permission for the information to be released.

D. Upon request from an authorized supervisor of the IC for End User's information when Automatic Number Identification (ANI) service is provided to the IC by the Telephone Company or when the IC offers a telecommunications service for which the billing is based on authorized calling or called parties, the Telephone Company will provide information from its DBAS records. Only current information which resides in the data base will be provided.

E. Where the Telephone Company facilities are available and subject to the agreement of the Telephone Company, CRIS and/or DBAS information may be provided on an interrogation basis at the request of the IC.

The interrogation basis will permit the IC to access a data file which contains the data base information from a data processing terminal at the IC location, furnish an End User's telephone number and, after verification that the information is authorized for the IC's use, receive the End User's information. The interrogation file will be provided during normal Telephone Company business hours. The DBAS interrogation file will be updated each business day to reflect current End User's information.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
2nd Revised Sheet 77
Replacing 1st Revised Sheet 77

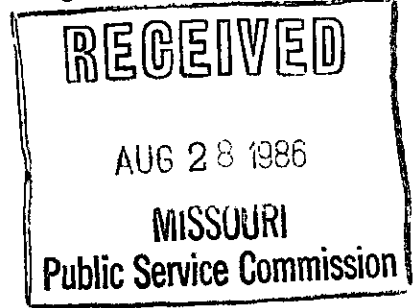
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

D. (Continued)



The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

(RT) The Telephone Company will develop the IC's CRIS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

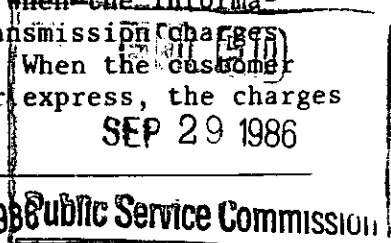
(RT)(FC) E. CRIS information will be provided on a total-file and/or file-update basis as follows:

- 1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

CANCELLED
JAN 1 1988
BY 2457
Public Service Commission
MISSOURI



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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
1st Revised Sheet 77
Replacing Original Sheet 77

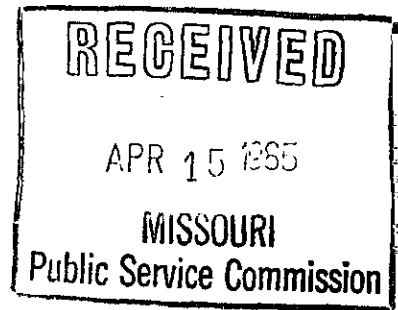
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)



The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

The Telephone Company will develop the IC's CRIS and DBAS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

F. CRIS and/or DBAS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

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APR 15 1985
P.S.C. # 77
MISSOURI PUBLIC SERVICE COMMISSION

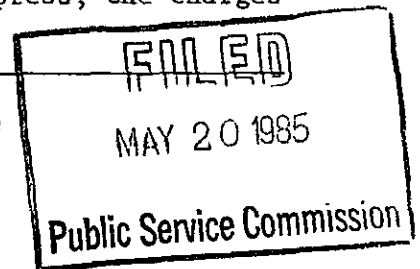
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APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
Original Sheet 77

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

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DEC 29 1983

MAY 20 1985
BY [Signature]
PUBLIC SERVICE COMMISSION
OF MISSOURI

Public Service Commission

The CRIS interrogation file will be updated each bill day (day bills are prepared and dated for an End User for an IC's service) and will be updated daily when information is available and when the Telephone Company updates the file on a daily basis to reflect current End User's information.

The Telephone Company will develop the IC's CRIS and DBAS information order into a retrieval and interrogation program. Program development charges, as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs.

F. CRIS and/or DBAS information will be provided on a total-file and/or file-update basis as follows:

1. The total-file basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, magnetic tape or fiche. The total-file output will contain End User's information for the current billing period. The billing period will be set by the Telephone Company. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. After the information system ordered by the IC is in service, the paper printout, magnetic tape or fiche will be available from the Telephone Company within ten working days of the IC's request.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, magnetic tape or fiche.

Once available, the paper printout, magnetic tape or fiche will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper printout, magnetic tape or fiche at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

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By R. D. BARRON, Vice President-Missouri
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Access Services Tariff
Section 8
2nd Revised Sheet 78
Replacing ~~1st Revised Sheet 78~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

- 2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval.

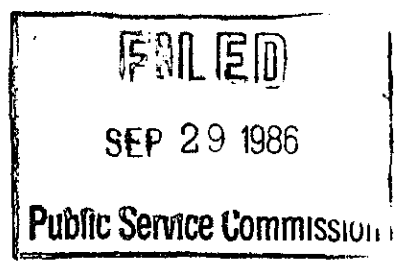
(RT)

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.



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 JAN 1 1988
 BY *ZWAS Z*
 Public Service Commission
 MISSOURI



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Effective: **SEP 29 1986**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
1st Revised Sheet 78
Replacing Original Sheet 78

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

- 2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(AT)

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SEP 29 1986

BY gms R.S.#78
PUBLIC SERVICE COMMISSION
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Public Service Commission

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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MAY 20 1985
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Access Services Tariff
Section 8
Original Sheet 78

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

MISSOURI
Public Service Commission

F. (Continued)

2. The file-update basis will permit the IC to receive, at the IC's option, all the End User's information that is authorized for the IC's use on paper printout, fiche or magnetic tape. The file-update output will contain End User's information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an End User. The magnetic tapes will be provided without the return of previously supplied tapes. The Telephone Company will supply the magnetic tapes. The file updates will include those records added and those records deleted, if any (deleted records may not be retained by the Telephone Company). For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day.

Program development charges as set forth in Paragraph 8.4.7, following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output, fiche or magnetic tape.

Once available, the file update paper printout, fiche or magnetic tape will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

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MAY 20 1985
BY *RS*
PUBLIC SERVICE COMMISSION
OF MISSOURI

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
2nd Revised Sheet 79
Replacing 1st Revised Sheet 79

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

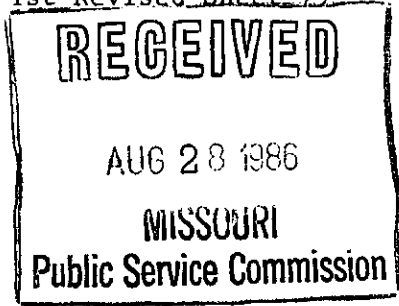
8.4.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

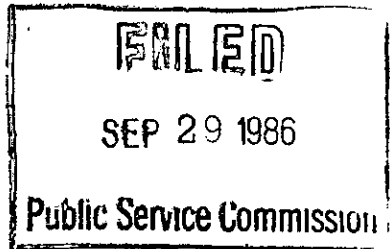
3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(FC)

F. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7,G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.



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BY *RSZ*
Public Service Commission
MISSOURI



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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 79
Replacing Original Sheet 79

ACCESS SERVICES

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8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

F. (Continued)

3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis. When the customer requests other means of transmission such as air express, the charges will be determined on an individual-case basis.

(AT)

G. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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F. (Continued)

3. The total-file output and the file-update output will, at the option of the IC, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the IC ordered is available. Once available, the output will be provided on paper printout, fiche or magnetic tape and will be sent to the IC via first-class U.S. Mail Service. At the option of the IC, the IC may pick up the paper output, fiche or magnetic tape at a location designated by the Telephone Company or request the information be data-transmitted to the IC. When the information is data-transmitted to the IC, the data transmission charges will be determined on an individual-case basis.

G. The Telephone Company will, at the request of the IC, mark any message-billed message End User's account, other than End User's accounts with IC credit cards or rate elements, as a user of the IC's message services. After marking is ordered, the End User's account will be marked as an IC End User's account at the time the first message is posted to the End User's account. If not marked at the request of the IC, such an End User's account will not be identified as an IC account unless there are IC message details associated with the account for the bill period for which message detail is ordered by the IC. The mark will be removed at the request of the IC. Charges apply to mark the account and maintain the mark in future months as set forth in Paragraph 8.4.7, G., following. IC bulk-billed message End User's accounts and message End User's accounts with IC credit cards or IC rate elements are counted as IC accounts.

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff Section 8

1st Revised Sheet 80 Replacing Original Sheet 80
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

- (FC) G. Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- (FC) H. The Telephone Company will provide the format for interrogation of its data files and the format of any printer, magnetic tape or fiche output from its CRIS.
- (RT)
- (FC) I. Upon request from an authorized supervisor of the IC who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA bureau. The CNA name and town data, but not street address, will be provided only when the IC needs the information to authorize a call, to bill a call or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made.

If the name and address associated with the telephone number is restricted due to the request of the End User, legal authority or law enforcement agency, no name or town location will be provided.

At the request of the IC, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first-class U.S. Mail Service.

- (FC) J. If the IC requests the information ordered by the IC be resupplied by the Telephone Company because of incorrect IC specifications or errors, the Telephone Company will resupply the information in accordance with a new IC order and all appropriate charges as set forth in Paragraph 8.4.7, following, will apply.
- (FC) K. Where facilities are available and subject to the agreement of the Telephone Company, updating of the IC data bases or files from Telephone Company data processing terminals or equipment in Telephone Company locations may be undertaken at the request of the IC. The charges for such a service will be determined on an individual-case basis.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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- H. Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from an IC, the Telephone Company will determine the period of time to implement such service on an individual-order basis.
- I. The Telephone Company will provide the format for interrogation of its data files and the format of any printer, magnetic tape or fiche output from its CRIS and DBAS files.
- J. Upon request from an authorized supervisor of the IC who furnishes the account code assigned by the Telephone Company, the Telephone Company will provide name and town information from its CNA bureau. The CNA name and town data, but not street address, will be provided only when the IC needs the information to authorize a call, to bill a call or to handle an emergency situation. The information will be provided on a request-by-request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

The Telephone Company will specify the location where requests are to be received and the format in which the request is to be made.

If the name and address associated with the telephone number is restricted due to the request of the End User, legal authority or law enforcement agency, no name or town location will be provided.

At the request of the IC, written confirmation of the name and town location will be sent to the authorized supervisor making the request by first-class U.S. Mail Service.

- K. If the IC requests the information ordered by the IC be resupplied by the Telephone Company because of incorrect IC specifications or errors, the Telephone Company will resupply the information in accordance with a new IC order and all appropriate charges as set forth in Paragraph 8.4.7, following, will apply.
- L. Where facilities are available and subject to the agreement of the Telephone Company, updating of the IC data bases or files from Telephone Company data processing terminals or equipment in Telephone Company locations may be undertaken at the request of the IC. The charges for such a service will be determined on an individual-case basis.

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Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 8
2nd Revised Sheet 81

Replacing ~~1st Revised Sheet 81~~

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

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(FC) L. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

- A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.
- C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capabilities are provided only to authorized personnel of the IC or third parties performing billing services-related work for the IC. The IC shall execute a written agreement satisfactory to the Telephone Company, that the IC will treat the information in accordance with this tariff, will treat the information as confidential and proprietary data, and will use the information only for the purpose of billing its End Users. The written agreement shall also provide for indemnification of the Telephone Company for damages resulting from improper release of the information.

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BY *RS Z*
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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
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Access Services Tariff
Section 8
1st Revised Sheet 81
Replacing Original Sheet 81

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

M. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.

B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.

(CP)

C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capabilities are provided only to authorized personnel of the IC or third parties performing billing services-related work for the IC. The IC shall execute a written agreement satisfactory to the Telephone Company, that the IC will treat the information in accordance with this tariff, will treat the information as confidential and proprietary data, and will use the information only for the purpose of billing its End Users. The written agreement shall also provide for indemnification of the Telephone Company for damages resulting from improper release of the information.

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BY *gmd* L.S.#81
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MAR 13 1986
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Access Services Tariff
Section 8
Original Sheet 81

ACCESS SERVICES

DEC 29 1983

8. BILLING AND COLLECTION SERVICES-(Continued)

Public Service Commission

8.4 Billing Information Service-(Continued)

8.4.2 Undertaking of the Telephone Company-(Continued)

M. The Telephone Company will provide Billing Information Service under a Special Order. For all Billing Information Services, the Billing Information Service Special Order Charge as forth in Paragraph 8.4.7, following, applies.

8.4.3 Liability of the Telephone Company

Notwithstanding Section 2, Paragraph 2.1.3, preceding, in the absence of willful misconduct, no liability for damages to the IC or other person or entity shall attach to the Telephone Company for its action or the conduct of its employees in providing Billing Information Service.

8.4.4 Obligations of the IC

- A. The IC shall order Billing Information Service under a Special Order. The IC shall order those Billing Information Services for the state where it wishes to receive the services and shall specify how often it wishes the service to be provided.
- B. With each order, the IC shall identify the authorized individual and address to receive the Billing Information Service output. When interrogation is ordered, the IC shall identify the data processing terminals authorized to receive the information and the authorized individual who will be responsible for all terminal activities. When CNA service is ordered, the IC will identify in writing and include the account codes assigned by the Telephone Company of all authorized individuals who will contact the CNA bureau.
- C. The IC shall take every effort to make sure that Billing Information Service output and interrogation capability is provided only to authorized personnel. The IC shall agree in writing to the Telephone Company that the IC will not provide the Billing Information Service outputs to third parties for any use by such third parties, except for work for the IC and which is under complete control of the IC.

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MAR 13 1986

BY 1st R.S.#81
PUBLIC SERVICE COMMISSION
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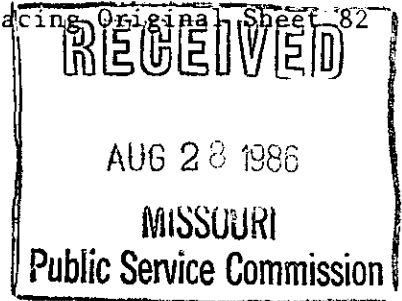
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By R. D. BARRON, Vice President-Missouri
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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 82
Replacing Original Sheet 82



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.4 Obligations of the IC-(Continued)

- D. The IC shall furnish to the Telephone Company when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the IC shall furnish the Telephone Company for each data base and file where the interrogation is ordered, an estimate of the number of requests per business day that the Telephone Company data bases and files will be asked to handle. The IC's terminals used to interrogate the Telephone Company data bases and files must be capable of working with Telephone Company equipment and software.
- E. The IC shall be responsible for all contacts and inquiries from its End Users concerning Billing Information Service.
- F. The IC shall not publicize or represent to others that the Telephone Company jointly participates with the IC in the development of the IC's End User's records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.

(RT)

(FC)

- G. When the IC orders marking of non-IC credit card message-billed message End User's accounts, all accounts containing that IC's messages will be marked starting with the next bill period and marking will continue until the IC orders marking discontinued. The IC shall, when it orders marking removed, furnish the telephone number of each End User's account for which the mark is to be removed. The mark will be removed prior to the next bill period.

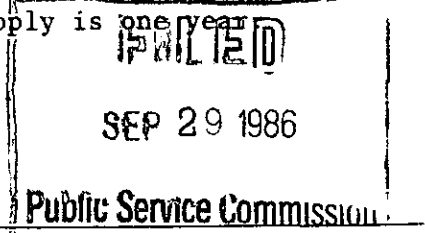
8.4.5 Payment Arrangements

A. Minimum Periods and Minimum Monthly Charges

(RT)

The minimum period for which Billing Information Service CRIS file interrogation is provided and for which charges apply is one year

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Access Services Tariff
Section 8
Original Sheet 82

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.4 Obligations of the IC-(Continued)

Public Service Commission
Missouri

- D. The IC shall furnish to the Telephone Company when interrogation service is ordered, all information necessary to allow the Telephone Company to establish an interrogation program. In addition, the IC shall furnish the Telephone Company for each data base and file where the interrogation is ordered, an estimate of the number of requests per business day that the Telephone Company data bases and files will be asked to handle. The IC's terminals used to interrogate the Telephone Company data bases and files must be capable of working with Telephone Company equipment and software.
- E. The IC shall be responsible for all contacts and inquiries from its End Users concerning Billing Information Service.
- F. The IC shall not publicize or represent to others that the Telephone Company jointly participates with the IC in the development of the IC's End User's records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of Billing Information Service.
- G. When the IC wants a quotation of the charges for the service ordered, the IC shall request such at the time of the order. Quotation regulations as set forth in Section 2, Paragraph 2.4.3, preceding, apply.
- H. When the IC orders marking of non-IC credit card message-billed message End User's accounts, all accounts containing that IC's messages will be marked starting with the next bill period and marking will continue until the IC orders marking discontinued. The IC shall, when it orders marking removed, furnish the telephone number of each End User's account for which the mark is to be removed. The mark will be removed prior to the next bill period.

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SEP 29 1986

8.4.5 Payment Arrangements

A. Minimum Periods and Minimum Monthly Charges

BY J.R.S. #82
PUBLIC SERVICE COMMISSION
OF MISSOURI

The minimum period for which Billing Information Service CRIS and/or DBAS file interrogation is provided and for which charges apply is one year.

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Access Services Tariff
Section 8
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ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.5 Payment Arrangements-(Continued)

A. Minimum Periods and Minimum Monthly Charges-(Continued)

(RT)

The minimum monthly charges for CRIS file interrogation are the charges for the total number of requests per business day furnished by the IC as set forth in Paragraph 8.4.4, D., preceding, times 18 (i.e., 20 business days per month times 0.9).

When the IC discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Information Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for a Billing Information Service is the date the Telephone Company notifies the IC that the Telephone Company is ready to provide Billing Information Service reports or receive interrogation requests.

When an IC cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

1. For any service, the appropriate per-hour rate for all hours expended by the Telephone Company to provide the service.
2. For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.

C. Changes to Special Orders

When an IC requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

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Access Services Tariff
Section 8
Original Sheet 83

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.5 Payment Arrangements-(Continued)

A. Minimum Periods and Minimum Monthly Charges-(Continued)

The minimum monthly charges for CRIS and/or DBAS file interrogation are the charges for the total number of requests per business day furnished by the IC as set forth in Paragraph 8.4.4, D., preceding, times 18 (i.e., 20 business days per month times 0.9).

When the IC discontinues the service prior to the end of the one-year minimum period, the minimum monthly charge for the data base interrogation will apply for each remaining month and fraction of month.

B. Cancellation of a Special Order

An IC may cancel a Special Order for Billing Information Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days. The service date for a Billing Information Service is the date the Telephone Company notifies the IC that the Telephone Company is ready to provide Billing Information Service reports or receive interrogation requests.

When an IC cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

1. For any service, the appropriate per-hour rate for all hours expended by the Telephone Company to provide the service.
2. For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.

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SEP 29 1983

C. Changes to Special Orders

BY 1st R.S. #83
PUBLIC SERVICE COMMISSION
OF MISSOURI

When an IC requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the IC at the appropriate hourly charges.

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Southwestern Bell Telephone Company
St. Louis, Missouri

83 - 253

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Access Services Tariff
Section 8
Original Sheet 84

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 29 1983

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations

Public Service Commission

- A. The number and type of records for which charges apply as set forth in Paragraph 8.4.7, following, will be accumulated by the Telephone Company, and the Telephone Company will bill the IC in accordance with these accumulations. A record is a logical grouping of information as described in the programs that process the information, print the paper output and load the magnetic tape or file used to supply the detail which is data-transmitted or put on fiche. For each service and type of output ordered, the number of records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the magnetic tape or data file, whichever number of records is higher.
- B. The number of hours and fraction thereof for which charges apply as set forth in Paragraph 8.4.7, following, will be accumulated by the Telephone Company. The per-hour rate is for the use of one hour of one Telephone Company's programmer. The Telephone Company will bill the IC for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.
- C. When a CNA request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the IC in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.
- D. When records are entered on a data file or magnetic tape in order to provide information to an IC, the per-tape charge applies for each data file or tape prepared. In addition, the per-record charge applies for each record entered on the data file or tape. The Telephone Company will determine the charges based on the number of data files or tapes prepared and on its count of the records entered on the data file or tape.
- E. When marking of message End User's accounts is ordered, the marking charge applies for each End User's account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the IC requests the mark be removed. No charges apply to remove the mark.

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Issued: DEC 29 1983

Effective: JAN 01 1984

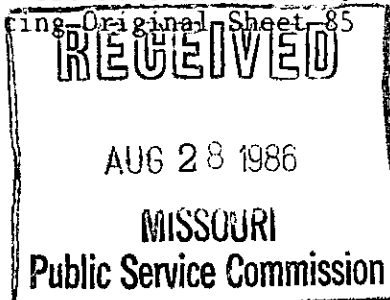
JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 8
1st Revised Sheet 85
Replacing Original Sheet 85



ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations-(Continued)

F. The provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

8.4.7 Rates and Charges

The rates and charges are:

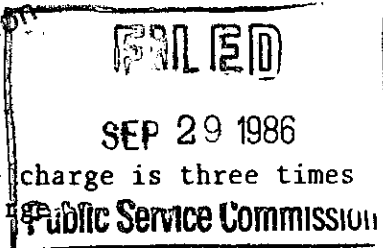
	USOC	Rates(1)			
		Message Detail	Account Detail	Service and Equipment Detail	Detail on Tape
CRIS Ten-Working-Day Information Service					
- Paper output, per record processed . .1FSC+		\$.0005	\$.0005	\$.0005	
- Magnetic tape, per record processed . .1FSC+		.0005	.0005	.0005	
per tape or data file. .1FSC+					\$41.00
- Fiche output, per record processed . .1FSC+		.0005	.0005	.0005	

(DR)

(RT)

CRIS File Interrogation, per request received. . . 1FS+1 \$.20

CANCELLED
JAN 1 1988
BY *ZLR RS 7*
Public Service Commission
MISSOURI



(1) The Quick Turnaround per-record charge and the per-tape charge is three times the ten-working-day, per-record charge and per-tape charge.

Issued: **AUG 29 1986**

Effective: **SEP 29 1986**

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.4 Billing Information Service-(Continued)

8.4.6 Rate Regulations-(Continued)

PUBLIC SERVICE

F. The provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

8.4.7 Rates and Charges

The rates and charges are:

	USOC	Rates(1)			
		Message Detail	Account Detail	Service and Equipment Detail	Detail on Tape
CRIS Ten-Working-Day Information Service					
- Paper output, per record processed	1FSC+	\$.0005	\$.0005	\$.0005	
- Magnetic tape, per record processed	1FSC+	.0005	.0005	.0005	
per tape or data file. . . .	1FSC+				\$41.00
- Fiche output, per record processed	1FSC+	.0005	.0005	.0005	

		Rates	
DBAS Information Service,			
- Paper output, per record processed	1FSD+		\$.0005
- Magnetic tape, per record processed	1FSD+		.0005
per tape or data file. . . .	1FSD+		1.00
- Fiche output, per record processed	1FSD+		.0005
CRIS File or DBAS File Interrogation,			
per request received. . . .	1FS+BY		.20

CANCELLED
SEP 29 1986
124 R.S.#85
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) The Quick Turnaround per-record charge and the per-tape charge is three times the ten-working-day, per-record charge and per-tape charge.

Issued: DEC 29 1983 Effective: JAN 01 1984 JAN - 1 1984
83 - 258

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

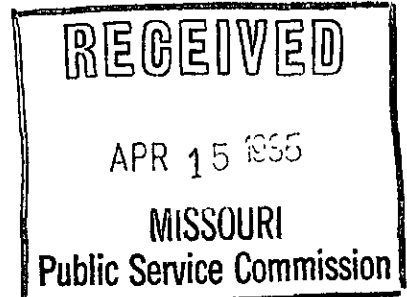
ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)



Program Development Charge,

	<u>USOC</u>	<u>Rates</u>
- Basic, per hour (applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)		\$104.00
- Premium, per hour (applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)		128.00

CNA Information Service,

- CNA interrogation, per request received	CNT	.35
- CNA interrogation confirmation, per request confirmed.50

Data transmission to an IC location of Billing Information Service details, per record transmitted

	<u>FID</u>	
	BOD DT	ICB rates and charges apply.

(MT)

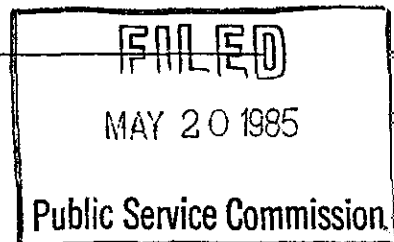
CANCELLED
JAN 1 1988
BY *24 RS 7*
Public Service Commission
MISSOURI

Issued:

Effective: MAY 20 1985

APR 19 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

DEC 20 1983

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

Public

Program Development Charge,

- Basic, per hour \$104.00
(applicable to work performed within the Telephone Company's normal work schedule and using the normal work force)
- Premium, per hour 128.00
(applicable to work performed outside the Telephone Company's normal work schedule and/or which requires additions to the work force)

CANCELLED

MAY 20 1985
BY *RS* *RS 86*
PUBLIC SERVICE COMMISSION
OF MISSOURI

CNA Information Service,

- CNA interrogation, per request received CNT .35
- CNA interrogation confirmation, per request confirmed.50

Data transmission to an IC location of Billing Information Service

Service details, per record transmitted ICB rates and charges apply.

Marking of Message End User's Accounts,

- Marking, per End User's account \$.10
- Maintenance of mark, per End User's account, per month005

Updating of IC Data Bases or Files,

per record transmitted ICB rates and charges apply.

Provision of Bill Information Service,

per Special Order. \$95.00

Issued: DEC 29 1983

Effective: JAN 0 1984 83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

8. BILLING AND COLLECTION SERVICES-(Continued)

8.4 Billing Information Service-(Continued)

8.4.7 Rates and Charges-(Continued)

The rates and charges are:-(Continued)

RECEIVED
APR 15 1985
MISSOURI
Public Service Commission

	<u>USOC</u>	<u>Rates</u>
(MT) Marking of Message End User's Accounts,		
- Marking, per End User's account		\$.10
- Maintenance of mark, per End User's account, per month005
(MT) Updating of IC Data Bases or Files, per record transmitted		ICB rates and charges apply.
Provision of Bill Information Service, per Special Order		\$ 95.00
(NR) Other transmission to a customer location per tape or data file		ICB rates and charges apply.

CANCELLED
JAN 1 1988
BY *Zm RS 7*
Public Service Commission
MISSOURI

Issued:
APR 19 1985

Effective: MAY 20 1985

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MAY 20 1985
Public Service Commission

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to an IC from Directory Assistance Service locations (DA location).

9.1 General Description

DA Service provides automated Directory Access Service to DA locations and use of DA access equipment and use of automated DA service.

9.2 Undertaking of the Telephone Company

A. A Telephone Company automated DA service, when furnished a city, state and name, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in Paragraph 9.6. The Telephone Company's contact with the IC's End User shall be limited to that effort necessary to process an IC's End User's request for a telephone number; and the Telephone Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of DA Service. Telephone Company DA Service is not available for 800-555-traffic.

B. [Deleted]

(RT)
(RT)

C. A telephone number which is not listed in DA records will not be available to the IC's End User.

D. The Telephone Company will specify the DA location which provides the DA Service for each Numbering Plan Area Code (NPA).

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the IC's involved six months prior to the change. For such changes, the regulations as set forth in Section 2, Paragraph 2.1.4, apply.

E. When DA Service is ordered, Directory Access Service will be provided between the IC terminal location and the DA location by the Telephone Company at rates and charges as set forth in Paragraph 9.6.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to an IC from Directory Assistance Service locations (DA location).

9.1 General Description

- (AT) DA Service provides automated Directory Access Service to DA locations and use of DA
(AT) access equipment and use of automated DA service.

9.2 Undertaking of the Telephone Company

- (AT) A. A Telephone Company automated DA service, when furnished a city, state and name, will
provide or attempt to provide the telephone number listed in the Telephone
Company DA records associated with the name given at the rates and charges
(CT) as set forth in Paragraph 9.6. The Telephone Company's contact
with the IC's End User shall be limited to that effort necessary to process
an IC's End User's request for a telephone number; and the Telephone Company
will not transfer, forward or redial an IC's end user call to any other lo-
cation for any purpose other than provision of DA Service. Telephone Company
DA Service is not available for 800-555-traffic.

- (AT) B. A maximum of three (3) requests for telephone numbers will be accepted per call
to automated DA.

C. A telephone number which is not listed in DA records will not be available
to the IC's End User.

D. The Telephone Company will specify the DA location which provides the DA
Service for each Numbering Plan Area Code (NPA).

- (CT) When it becomes necessary, as determined by the Telephone Company, to change
a DA location, the Telephone Company will notify the IC's involved six months
prior to the change. For such changes, the regulations as set forth in
Section 2, Paragraph 2.1.4, apply.

- (CT) E. When DA Service is ordered, Directory Access Service will be provided between
the IC terminal location and the DA location by the Telephone Company at
rates and charges as set forth in Paragraph 9.6.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 1
Replacing Original Sheet 1

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to an IC from Directory Assistance Service locations (DA location).

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment and use of DA operators.

9.2 Undertaking of the Telephone Company

(AT) A. A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in Paragraph 9.6, following. The Telephone Company's contact with the IC's End User shall be limited to that effort necessary to process an IC's End User's request for a telephone number; and the Telephone Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of DA Service. Telephone Company (AT) DA Service is not available for 800-555-traffic.

B. A maximum of two (2) requests for telephone numbers will be accepted per call to the DA operator.

C. A telephone number which is not listed in DA records will not be available to the IC's End User.

D. The Telephone Company will specify the DA location which provides the DA Service for each Numbering Plan Area Code (NPA).

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the IC's involved six months prior to the change. For such changes, the regulations as set forth in Section 2, Paragraph 2.1.4, preceding, apply.

E. When DA Service is ordered, Directory Access Service will be provided between the IC terminal location and the DA location by the Telephone Company at rates and charges as set forth in Paragraph 9.6, following.

Issued: October 14, 1987

Effective: October 16, 1987

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELED
May 15, 2015
Missouri Public
Service Commission
JL-2015-0301

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE

The Telephone Company will provide Directory Assistance (DA) Service to an IC from Directory Assistance Service locations (DA location).

DEC 29 1983

9.1 General Description

DA Service provides Directory Access Service to DA locations, use of DA access equipment and use of DA operators.

9.2 Undertaking of the Telephone Company

- A. A Telephone Company DA operator, when furnished a name and locality, will provide or attempt to provide the telephone number listed in the Telephone Company DA records associated with the name given at the rates and charges as set forth in Paragraph 9.6, following. The Telephone Company's contact with the IC's End User shall be limited to that effort necessary to process an IC's End User's request for a telephone number; and the Telephone Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of DA Service.
- B. A maximum of two (2) requests for telephone numbers will be accepted for call to the DA operator.
- C. A telephone number which is not listed in DA records will not be available to the IC's End User.
- D. The Telephone Company will specify the DA location which provides the DA Service for each Numbering Plan Area Code (NPA).

CANCELLED
OCT 6 1987
BY L.R.S.
Public Service Commission
MISSOURI

When it becomes necessary, as determined by the Telephone Company, to change a DA location, the Telephone Company will notify the IC's involved six months prior to the change. For such changes, the regulations as set forth in Section 2, Paragraph 2.1.4, preceding, apply.

- E. When DA Service is ordered, Directory Access Service will be provided between the IC terminal location and the DA location by the Telephone Company at rates and charges as set forth in Paragraph 9.6, following.

(FILLED)

Issued: DEC 29 1983

Effective: JAN 01 1984 83 - 253

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

1. General

Each Directory Access Service will consist of the following:

- An Interface Group equipped with an available Premises Interface Code at the customer's premises.
- Directory Transport between the premises of the ordering customer and the DA location.

When required by the Telephone Company, a separate Directory Access Service trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's End User desires DA information.

Further, when an access tandem is available and is provided, the Directory Access Service will be provided at Telephone Company's choice either as a separate Directory Access Service trunk group or in combination with FGB, FGD, BSA-B or BSA-D Switched Access Service.

2. Interface Group and Premise Interface Code

Interface Groups 2 through 10 as set forth in Section 6.1.2, A. of Tariff FCC No. 1, preceding, are available for Directory Access Service. When only Directory Access Service is provided, only the following Premise Interface Codes are available:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	4SF3	4AH6-C
4DS6-44		4AH6-D
4DS6-27		

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140 (RT) (AT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 2
Replacing Original Sheet 2

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

1. General

Each Directory Access Service will consist of the following:

- An Interface Group supplied with an available Premises Interface Code at the customer's premises.
- Directory Transport between the premises of the ordering customer and the DA location.

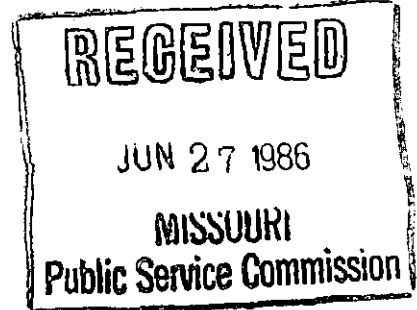
When required by the Telephone Company, a separate Directory Access Service trunk group will be provided for DA Service for each NPA. Separate trunk groups will be required when the Telephone Company notifies the customer that the mechanized search of its data base and its mechanized operator practices require a mechanized identification of the NPA code for which the customer's End User desires DA information.

Further, when an access tandem is available and is provided, the Directory Access Service will be provided at Telephone Company's choice either as a separate Directory Access Service trunk group or in combination with Feature Group B, C or D Switched Access Service.

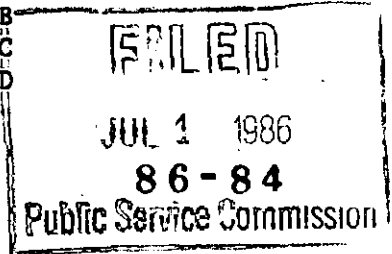
2. Interface Group and Premise Interface Code

Interface Groups 2 through 10 as set forth in Paragraph 6.1.2, A., preceding, are available for Directory Access Service. When only Directory Access Service is provided, only the following Premise Interface Codes are available:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	4SF3	4AH6-C
4DS6-44		4AH6-D
4DS6-27		



CANCELLED
APR 11 1993
BY *AKRS #2*
Public Service Commission
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

-- No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

PUBLIC SERVICE COMMISSION OF MISSOURI

1. General

Each Directory Access Service will consist of the following:

- A Switched Access Service Access Connection equipped with one of the following Switched Access Service Access Connection IC Interface codes:

4DS9-15	6EA2-E	4RV2-0
4DS9-31	6EA2-M	4AH5-B
4DS0-63	6EX2-B	4AH6-C
4DS6-44	4SF3	4AH6-D
4DS6-27	2RV3-0	

- Directory Transport between the IC terminal location serving wire center and the DA location.

When required by the Telephone Company, a separate trunk group will be provided for DA Service for each NPA.

2. Access Connection and IC Interface Code

The Switched Access Service Access Connection and IC Interface Codes are provided as set forth in Section 6, preceding. Further, when an access tandem is provided, the Access Connection for Directory Access Service will be provided, at Telephone Company choice, either as a separate trunk group or in association with Switched Access Service. Except as set forth in Paragraph 9.4, A., following the Access Connection and IC Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5, preceding. For purposes of applying the order regulations, the DA location is considered to be an End User serving wire center.

~~CANCELLED~~

3. Directory Transport

BY John R. Smith
PUBLIC SERVICE COMMISSION
OF MISSOURI

Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

FILED

Issued: DEC 29 1983

Effective: JAN 01 1984 83-253

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
2nd Revised Sheet 2.1
Replacing 1st Revised Sheet 2.1

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

2. (Continued)

(RT) Such Premise Interface Codes are described in Section 6 of Tariff FCC No. 73. When Directory
Access Service is combined with FGB, FGD, BSA-B or BSA-D Switched Access Service, the Premise
Interface Code for the combination will be the available Premise Interface Code provided for the FGB,
(RT) FGD, BSA-B or BSA-D Switched Access Service ordered by the customer. Except as set forth in
Paragraph 9.4, A., following, the Interface Groups and Premises Interface Codes provided under a
Special Order for Directory Access Service are subject to the order conditions as set forth in Section
5., preceding. For purposes of applying the order regulations, a DA location is considered to be a
customer End User serving wire center.

3. Directory Transport

Directory Transport provides the transmission facilities and transport termination between the IC
terminal location and the DA location. For purposes of determining Directory Transport mileage,
distance will be measured from the wire center that normally serves the IC terminal location to the DA
location(s).

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 2.01
Replacing Original Sheet 2.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

2. (Continued)

(AT) Such Premise Interface Codes are described in Section 6, Paragraph 6.1.2, A.11., preceding. When Directory Access Service is combined with FGB, FGC, FGD, BSA-B, BSA-C or BSA-D Switched Access Service, the Premise Interface Code for the combination will be the available
(AT) Premise Interface Code provided for the FGB, FGC, FGD, BSA-B, BSA-C or
(AT) BSA-D Switched Access Service ordered by the customer. Except as set forth in Paragraph 9.4, A., following, the Interface Groups and Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5., preceding. For purposes of applying the order regulations, a DA location is considered to be a customer End User serving wire center.

3. Directory Transport

Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

Issued: March 26, 1993

Effective: April 11, 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
November 14, 2013
Missouri Public
Service Commission
JI-2014-0176

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 2.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

2. (Continued)

RECEIVED
JUN 27 1986
MISSOURI
Public Service Commission

Such Premise Interface Codes are described in Section 6, Paragraph 6.1.2, A.11., preceding. When Directory Access Service is combined with Feature Group B, C or D Switched Access Service, the Premise Interface Code for the combination will be the available Premise Interface Code provided for the Feature Group B, C or D Switched Access Service ordered by the customer. Except as set forth in Paragraph 9.4, A., following, the Interface Groups and Premises Interface Codes provided under a Special Order for Directory Access Service are subject to the order conditions as set forth in Section 5., preceding. For purposes of applying the order regulations, a DA location is considered to be a customer End User serving wire center.

3. Directory Transport

Directory Transport provides the transmission facilities and transport termination between the IC terminal location and the DA location. For purposes of determining Directory Transport mileage, distance will be measured from the wire center that normally serves the IC terminal location to the DA location(s).

CANCELLED
APR 11 1993
BY let R.S. 2.01
Public Service Commission
MISSOURI

FILED
JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

3. Directory Transport-(Continued)

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

(RT) The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an access tandem switch appropriately equipped for DA measurement and served by DA trunks to the DA location when such an access tandem switch is available. The combination of FGB, FGD, BSA-B or BSA-D Switched Access Service with DA Service will only be provided at such available and appropriately equipped access tandem switches. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if customer-specified traffic routing can be used in lieu of the Telephone Company-selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212 or when required by the Telephone Company, 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

(AT) The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in Section 6 of Tariff FCC No. 73.

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

Issued: October 15, 2013

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: November 14, 2013

Filed
Missouri Public
Service Commission
JI-2014-0176

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
2nd Revised Sheet 3
Replacing 1st Revised Sheet 3

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

3. Directory Transport-(Continued)

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

(AT)

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an access tandem switch appropriately equipped for DA measurement and served by DA trunks to the DA location when such an access tandem switch is available. The combination of FGB, FGC, FGD, BSA-B, BSA-C or BSA-D Switched Access Service with DA Service will only be provided at such available and appropriately equipped access tandem switches. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if customer-specified traffic routing can be used in lieu of the Telephone Company-selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212 or when required by the Telephone Company, 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

(FC)

The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in Section 6, Paragraph 6.8.5, preceding.

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
November 14, 2013
Missouri Public
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JI-2014-0176

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 3
Replacing Original Sheet 3

ACCESS SERVICES

- 9. DIRECTORY ASSISTANCE SERVICE-(Continued)
- 9.2 Undertaking of the Telephone Company-(Continued)
- E. (Continued)
- 3. Directory Transport-(Continued)

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 JUN 27 1986
 MISSOURI
 Public Service Commission

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. A two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

CANCELLED

(AT)

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a DA location or through an access tandem switch appropriately equipped for DA measurement and control by DA trunks to the DA location when such an access tandem switch is available. The combination of Feature Group B, C or D Switched Access Service with DA Service will only be provided at such available and appropriately equipped access tandem switches. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may request a cooperative effort to determine if customer-specified traffic routing can be used in lieu of the Telephone Company-selected traffic routing.

APR 11 1993

BY R.S. #3

MISSOURI Public Service Commission

(AT)

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212 or when required by the Telephone Company, 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

(CT)

The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Switched Access Service transmission paths as set forth in Section 6, Paragraph 6.5.5, preceding.

JUL 1 1986

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division
 Southwestern Bell Telephone Company
 St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 3

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

Public Service Commission

3. Directory Transport-(Continued)

Directory Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency path transports calls in the terminating direction (from the IC terminal location to the DA location). The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the tele-communications industry for the transmission of voice and associated telephone signals within the frequency band width of approximately 300 to 3000 Hz.

The Telephone Company will determine whether the Directory Access Service is to be routed directly to a Directory Assistance Service access location or through an appropriately equipped access tandem switch when such an access tandem switch is available. If the IC desires the traffic routing to be other than that selected by the Telephone Company, it may, for additional charges as set forth in Paragraph 9.6, following, specify the traffic routing to be used in lieu of the Telephone Company-selected traffic routing.

When Directory Transport is provided using a direct route to the DA location, no address signaling is provided. When Directory Transport is provided with the use of an access tandem switch, wink start-start pulsing signaling is provided at the access tandem switch. The IC will be notified by the Telephone Company when access tandem routing is provided, and the IC shall address each call to the DA location using NPA + 555-1212. Only NPA codes handled by the DA Service access location served by the access tandem switch will be processed.

CANCELLED

The number of Directory Transport transmission paths provided is based on the IC's order and is determined by the Telephone Company in a manner similar to Local Transport transmission paths as set forth in Section 6, Paragraph 6.5.5, preceding.

BY JRS #3
PUBLIC SERVICE COMMISSION

Directory Transport may, at the option of the IC, be provided for both interstate and intrastate communications. When the IC requests such mixed access, the intrastate Directory Transport charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.14, preceding.

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St. Louis, Missouri

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Access Services Tariff
Section 9
1st Revised Sheet 4
Replacing Original Sheet 4

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

3. Directory Transport-(Continued)

Except as set forth in Paragraph 9.4, A., following, Directory Transport provided under a Special Order is subject to the order conditions as set forth in Section 5, preceding.

(AT) Directory Transport is provided with a Local Transport Interface Group as set forth in Section 6, Paragraph 6.1.2, A., preceding. Only Local Transport Interface Groups 2 through 10 will be provided.

4. Special Facilities Routing

An IC may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in Section II, following.

5. Design Layout Report

(CT) The Telephone Company will provide to the customer the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design
(AT) Layout Report similar to that as set forth in Paragraph 6.1.4., preceding. Design Layout Reports for Directory Access Service will be provided only when specifically requested by the customer. The Design Layout Report will be provided to the customer at no charge and will be reissued or updated whenever the facilities provided for the customer's use are materially changed.

6. Transmission Performance

(CT) Directory Access Service is provided with either Type A or B Transmission Performance. The parameters associated with these performances are guaranteed to the DA location, whether routed directly or via an access tandem. Type B Transmission Performance is provided with Interface Groups 2 through 10 when routed direct to a DA location. Type A Transmission Performance is provided with Interface Groups 2 through 10 when routed via an access tandem switch.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 4

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

DEC 29 1983

E. (Continued)

Public Service Commission

3. Directory Transport-(Continued)

Except as set forth in Paragraph 9.4, A., following, Directory Transport provided under a Special Order is subject to the order conditions as set forth in Section 5, preceding.

4. Special Facilities Routing

An IC may request that Directory Access Service be provided via Special Facilities Routing. The regulations, rates and charges for Special Facility Routing (Avoidance, Diversity and Cable Only) are as set forth in Section 11, following.

5. Design Layout Report

The Telephone Company will provide to the IC the makeup of the facilities and services provided under this section as Directory Access Service. This information will be provided in the form of a Design Layout Report.

6. Transmission Performance

Directory Access Service is provided with either Type A, B or C Transmission Performance. The parameters associated with these performances are guaranteed to the DA location, whether routed directly or via an access tandem. Type C Transmission Performance is provided with Interface Group 1 when routed direct to a DA location. Type B Transmission Performance is provided with Interface Groups 2 through 10 when routed direct to a DA location. Type A Transmission Performance is provided with Interface Groups 2 through 10 when routed via an access tandem.

A, B and C Transmission Performance Capabilities are set forth in Section 6, Paragraph 6.4.1, preceding.

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BY 1st R.S. #4
PUBLIC SERVICE COMMISSION
OF MISSOURI

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Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
2nd Revised Sheet 4.1
Replacing 1st Revised Sheet 4.1

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

6. (Continued)

When DA Service is combined with FGD or BSA-D Switched Access Service, Type A Transmission Performance is provided. When DA Service is combined with FGB or BSA-B Switched Access Service, Type B Transmission Performance is provided for Interface Groups 2 through 10.

(RT)
(RT)
(RT)

(AT)

A and B Transmission Performance Capabilities are set forth in Section 6 of Tariff FCC No. 73.

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Access Services Tariff
Section 9
1st Revised Sheet 4.01
Replacing Original Sheet 4.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

6. (Continued)

- (AT) When DA Service is combined with FGD or BSA-D Switched Access Service, Type A Transmission Performance is provided. When DA
- (AT) Service is combined with FGB or BSA-B Switched Access Service, Type B Transmission Performance is provided for Interface Groups
- (AT) 2 through 10. When DA Service is combined with FGC or BSA-C Switched Access Service, Type B Transmission Performance is provided.

- (FC) A and B Transmission Performance Capabilities are set forth in Section 6, Paragraph 6.7.1, preceding.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 4.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

9.2 Undertaking of the Telephone Company--(Continued)

E. (Continued)

(AT) 6. (Continued)

When DA Service is combined with Feature Group D Switched Access Service, Type A Transmission Performance is provided. When DA Service is combined with Feature Group B Switched Access Service, Type B Transmission Performance is provided for Interface Groups 2 through 10. When DA Service is combined with Feature Group C Switched Access Service, Type B Transmission Performance is provided.

(MT)
(CT) A and B Transmission Performance Capabilities are set forth in Section 6, Paragraph 6.4.1, preceding.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated FGD or BSA-D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6 of Tariff FCC No. 73. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13.

(CT)

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA automation using the DA location access equipment.

(AT) H. In the event that the telephone number is unavailable to automated DA, no charge applies if the automated DA is unable to provide the requested telephone number. When the DA location or DA equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in Paragraph 9.4, H., will apply.

(AT)

(AT)

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
3rd Revised Sheet 5
Replacing 2nd Revised Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

(RT) The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated FGD or BSA-D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6 of Tariff FCC No. (AT) 73. The testing capabilities for Directory Access Service traffic routed directly to or routed in a (AT) separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13, following.

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

H. In the event that the telephone number is unavailable to the DA operator, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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St. Louis, Missouri

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JI-2014-0176

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
2nd Revised Sheet 5
Replacing 1st Revised Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

(AT)

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated FGC, FGD, BSA-C or BSA-D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6, Paragraph 6.1.4, preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13, following.

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

H. In the event that the telephone number is unavailable to the DA operator, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
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MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 5
Replacing Original Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth in Section 6, Paragraph 6.1.4, preceding. The testing capabilities for Directory Access Service traffic routed directly to or routed in a separate trunk group through an access tandem to the DA location will be as set forth for cooperative scheduling testing or manual scheduled testing in Section 13, following.

(RT)

(AT)

(AT)

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JUN 27 1986
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Public Service Commission

CANCELLED

APR 11 1993
BY 2nd R.S.#5
Public Service Commission
MISSOURI

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

(CT)

H. In the event that the telephone number is unavailable to the DA operator, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.12, preceding.

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By R. D. BARRON, President-Missouri Division
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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 5

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.2 Undertaking of the Telephone Company-(Continued)

E. (Continued)

7. Acceptance Testing and Testing Capabilities

The acceptance testing and testing capabilities for Directory Access Service traffic routed through an access tandem are the same as those for the associated Feature Group B, C or D end office switching. The acceptance testing for Directory Access Service traffic routed directly to the DA location will be as set forth in Section 6, Paragraph 6.1.6, preceding. The testing capabilities for Directory Access Service traffic routed directly to the DA location will be as set forth for cooperative scheduled testing or manual scheduled testing in Section 13, following.

8. Provision Of Other Than Telephone Company-Selected Traffic Routing

This option allows the IC to specify a particular routing for trunk groups in lieu of Telephone Company-Selected traffic routing, i.e., the IC may specify that the routing be on a direct-trunk basis or via an access tandem.

F. Trunk-side switching is provided at the DA Service access location. The DA Service access location will provide trunk-answer and disconnect supervisory signaling.

G. The Telephone Company will distribute the calls received over the Directory Access Services to the DA operators using the DA location access equipment.

H. In the event that no, or an incorrect, telephone number is provided, except when the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure, no credit applies for the charge for the call to the DA operator. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure, a credit as set forth in Paragraph 9.4, H., following, will apply.

I. DA Service may, at the option of the IC, be provided for interstate and intrastate communications. When the IC requests such mixed access, the intrastate DA Service charges will be determined by the Telephone Company using the reports furnished by the IC as set forth in Section 2, Paragraph 2.3.14, preceding.

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BY M.R.S.S.
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
3rd Revised Sheet 6
Replacing 2nd Revised Sheet 6

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.3 Obligations of the IC

- A. The IC shall determine and order the busy-hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
- B. When DA Service is initially ordered, the IC shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six-month period, the IC shall notify the Telephone Company if the service is to be discontinued at the end of the six-month period. If no notice is received from the IC, the Telephone Company will automatically extend the service for another six months, and all appropriate charges as set forth in Paragraph 9.6, for another six months will apply.
- C. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- D. When requested by the Telephone Company, the IC shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in Paragraph 9.2, E.I.
- E. When the IC bills its End Users, the IC shall be responsible for all contacts and arrangements with its End Users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its End Users. When the Telephone Company bills the IC End Users at the request of the IC, contacts and arrangements with IC End Users concerning the billing and collecting of charges will be as set forth in Section 8, Paragraph 8.1.
- F. [Deleted]

(RT)
|
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

FILED - Missouri Public Service Commission - 09/01/2023 - JI-2024-0010

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.3 Obligations of the IC

- (CT) A. The IC shall determine and order the busy-hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
- (CT) B. When DA Service is initially ordered, the IC shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six-month period, the IC shall notify the Telephone Company if the service is to be discontinued at the end of the six-month period. If no notice is received from the IC, the Telephone Company will automatically extend the service for another six months, and all appropriate charges as set forth in Paragraph 9.6, for another six months will apply.
- (CT) C. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- (CT) D. When requested by the Telephone Company, the IC shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in Paragraph 9.2, E.I.
- (CT) E. When the IC bills its End Users, the IC shall be responsible for all contacts and arrangements with its End Users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its End Users. When the Telephone Company bills the IC End Users at the request of the IC, contacts and arrangements with IC End Users concerning the billing and collecting of charges will be as set forth in Section 8, Paragraph 8.1.
- (AT) F. The customer understands that automated DA will respond to three (3) requests per call only and will not transfer, forward or redial the call to another location for any purpose other than the provision of automated DA Service.
- (AT)

Issued: April 15, 2015

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: May 15, 2015

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JI-2015-0301

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Access Services Tariff
Section 9
1st Revised Sheet 6
Replacing Original Sheet 6

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.3 Obligations of the IC

- A. The IC shall determine and order the busy-hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
- (CP) B. When DA Service is initially ordered, the IC shall order the service for at least six months. Thereafter, additional service may be ordered for a minimum of six months. Not later than three months prior to the end of the six-month period, the IC shall notify the Telephone Company if the service is to be discontinued at the end of the six-month period. If no notice is received from the IC, the Telephone Company will automatically extend the service for another six months, and all appropriate charges as set forth in Paragraph 9.6, following, for another six months will apply.
- C. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- (AT) D. When requested by the Telephone Company, the IC shall order a separate trunk group for DA Service for each NPA. The conditions when the customer will be requested to order separate trunk groups for each NPA are set forth in Paragraph 9.2, E.1., preceding.
- E. When the IC bills its End Users, the IC shall be responsible for all contacts and arrangements with its End Users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its End Users. When the Telephone Company bills the IC End Users at the request of the IC, contacts and arrangements with IC End Users concerning the billing and collecting of charges will be as set forth in Section 8, Paragraph 8.2, preceding.
- (CT) F. The customer understands that DA Operators will respond to two (2) requests per call only and will not transfer, forward or redial the call to another location for any purpose other than the provision of DA Service.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 9
Original Sheet 6

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 20 1983

9.3 Obligations of the IC

- A. The IC shall determine and order the busy-hour minutes of capacity and interface type of Directory Access Services it needs for DA Service.
- B. When DA Service is initially ordered, the IC shall order the service for at least one year. Thereafter, additional service may be ordered for a minimum of one year. Not later than six months prior to the end of the one-year period, the IC shall notify the Telephone Company if the service is to be discontinued at the end of the one-year period. If no notice is received from the IC, the Telephone Company will automatically extend the service for another year, and all appropriate charges as set forth in Paragraph 9.6, following, for another year will apply.
- C. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- D. When requested by the Telephone Company, the IC shall order a separate trunk group for DA Service for each NPA.
- E. When the IC bills its End Users, the IC shall be responsible for all contacts and arrangements with its End Users concerning the provision and maintenance of, and the billing and collecting of charges, for DA services furnished to its End Users. When the Telephone Company bills the IC End Users at the request of the IC, contacts and arrangements with IC End Users concerning the billing and collecting of charges will be as set forth in Section 8, Paragraph 8.2, preceding.
- F. The IC shall notify its End Users through its tariff or other appropriate means that DA Operators will respond to two requests per call only and will not transfer, forward or redirect calls to another location for any purpose other than the provision of DA Service.

9.4 Payment Arrangements

A. Minimum Periods

~~CANCELLED~~
JUL 1 1986
BY MRS. G
PUBLIC SERVICE COMMISSION
OF MISSOURI

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is one year. A minimum period of one year applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each one-year period, the minimum monthly charge applies for each remaining month and fraction of month in the one-year period.

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Issued: DEC 29 1983

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83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4. Payment Arrangements

A. Minimum Periods

The minimum period for which DA Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

If DA Service is discontinued prior to the end of each six-month period, the charges that apply for the remaining months are the nonrecoverable costs. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs less estimated net salvage.

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Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

B. Minimum Monthly Charge

DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:

For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in Paragraph 9.6, following.

The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in Paragraph 9.6, following, for the actual usage for the month.

(RT)

(RT)

Issued: November 17, 1994 Effective: December 17, 1994

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

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MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 7

Replacing Original Sheet 7

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

B. Minimum Monthly Charge

DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:



For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in Paragraph 9.6, following.

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The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in Paragraph 9.6, following, for the actual usage for the month.

DEC 16 1994

For the Directory Transport rate element, the minimum monthly charge is assessed in terms of a Minimum Monthly Usage Charge (MMUC). If the Directory Transport usage charges based on the actual usage for the month are greater than the MMUC, the IC will be assessed the usage charges based on actual usage. If the Directory Transport usage charges based on the actual usage for the month are lower than the MMUC, the IC will be assessed the MMUC charge. The MMUC is determined as set forth in Paragraph 9.4, C., following. Rates for actual usage are set forth in Paragraph 9.6, following.

BY *R.S. #7*
Public Service Commission
MISSOURI

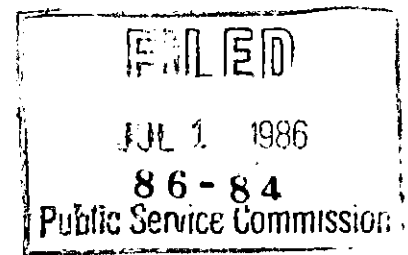
C. Minimum Monthly Usage Charge (MMUC)

(RT) The Minimum Monthly Usage Charge (MMUC) for Directory Transport is a distance-sensitive charge that varies by mileage band and busy-hour minutes of (AT) capacity (BHMC) provided for the customer's use to the DA location.

MMUC per mileage band equals the Minimum Directory Transport charge per BHMC times the BHMC provided.

The Minimum Directory Transport charge per BHMC is as follows:

	Mileage Band	Minimum Directory Transport Charge per BHMC(1)
(CR)	0 to 1	\$0.7582
(RT)		
(RT)		
(CR)	Over 1 to 25	1.6130
(CR)	Over 25 to 50	6.0732
(CR)	Over 50	9.5170
(RT)		



(CT) (1) BHMC is the Directory Assistance Service busy-hour minutes of capacity provided for the customer's use to the DA location.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 9
Original Sheet 7

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

DEC 29 1983

B. Minimum Monthly Charge

DA Service is subject to a minimum monthly charge. The minimum monthly charge consists of the following elements:

For those rate elements that are billed a flat monthly rate, i.e., Directory Transport options, the minimum monthly charge is the monthly rate as set forth in Paragraph 9.6, following.

The minimum monthly charge for Directory Assistance Service calls is the charge as set forth in Paragraph 9.6, following, for the actual usage for the month.

For the Directory Transport rate element, the minimum monthly charge is assessed in terms of a Minimum Monthly Usage Charge (MMUC). If the Directory Transport usage charges based on the actual usage for the month are greater than the MMUC, the IC will be assessed the usage charges based on actual usage. If the Directory Transport usage charges based on the actual usage for the month are lower than the MMUC, the IC will be assessed the MMUC charge. The MMUC is determined as set forth in Paragraph 9.4, C., following. Rates for actual usage are set forth in Paragraph 9.6, following.

C. Minimum Monthly Usage Charge (MMUC)

The Minimum Monthly Usage Charge (MMUC) for Directory Transport is a distance-sensitive charge that varies by mileage band and Access Connection busy-hour minutes of capacity (BHMC) provided to the DA location.

MMUC per mileage band equals the Minimum Directory Transport charge per BHMC times the BHMC provided.

The Minimum Directory Transport charge per BHMC is as follows:

Mileage Band	Minimum Directory Transport Charge per BHMC(1)
0 to 1	0.8553
Over 1 to 8	0.9908
Over 8 to 16	1.0670
Over 16 to 25	1.7191
Over 25 to 50	2.3965
Over 50 to 100	3.8981
Over 100	

CANCELLED
JUL 1 1986
BY LRS.7
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) BHMC is the Access Connections busy-hour minutes of capacity provided to the DA location.

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Effective: JAN 0 1 1984

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83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
2nd Revised Sheet 8
Replacing 1st Revised Sheet 8

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

D. Cancellation of a Special Order

An IC may cancel a Special Order for DA Service on any date prior to notification by the Telephone Company that service is available for the IC's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be canceled. The verbal notice must be followed by written confirmation within ten days.

When an IC cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate cancellation charges as set forth in Section 5, preceding, apply for the Directory Access Service canceled. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the IC.

E. Changes to Special Orders

When an IC requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5, preceding, apply for the Directory Access Service changed. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

F. Moves

(FC) A move involves a change in the physical location of the point of termination at the IC terminal location or the IC terminal location. Moves will be treated as set forth in Section 6, Paragraph 6.10.9, preceding, and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in Section 6, Paragraph 6.10.9, preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. DA Service Rearrangements

(FC) Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in Section 6, Paragraph 6.10.1, C.2, preceding. The Service rearrangement Charges are as set forth in
(FC) Section 6, Paragraph 6.10.1, C.2, for the type of change provided by the Telephone Company.

Issued: March 26, 1993 Effective: April 11, 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 8
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ACCESS SERVICES

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JUN 27 1986
MISSOURI
Public Service Commission

9. DIRECTORY ASSISTANCE SERVICE-(Continued).

9.4 Payment Arrangements-(Continued)

D. Cancellation of a Special Order

(CT)

An IC may cancel a Special Order for DA Service on any date prior to notification by the Telephone Company that service is available for the IC's use. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days.

(CT)

(CT)

When an IC cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate cancellation charges as set forth in Section 5, preceding, apply for the Directory Access Service cancelled. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the IC.

E. Changes to Special Orders

(CT)

When an IC requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5, preceding, apply for the Directory Access Service changed. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

CANCELLED

F. Moves

(CT)

A move involves a change in the physical location of the point at the IC terminal location or the IC terminal location. The move is treated as set forth in Paragraph 6.7.7, preceding, and all associated recurring charges will apply. Minimum period requirements will be established at the new location as set forth in Paragraph 6.7.7, preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

APR 11 1993 #8
BY 2nd R.S.
Missouri Public Service Commission

G. DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in Paragraph 6.7.1, C.2, preceding. The Service rearrangement Charges are as set forth in Paragraph 6.7.1, C.2, for the type of change provided by the Telephone Company.

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By R. D. BARRON, President-Missouri Division
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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
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ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued) .

9.4 Payment Arrangements-(Continued)

DEC 20 1983

D. Cancellation of a Special Order

An IC may cancel a Special Order for DA Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the IC that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within ten days.

When an IC cancels a Special Order for DA Service after the order date but prior to the start of service, the appropriate charges as set forth in Section 5, preceding, apply for the DA Service ordered. In addition, a charge equal to any unrecoverable capital costs incurred by the Telephone Company will apply to the IC.

E. Changes to Special Orders

When an IC requests changes to a pending order for DA Service, such changes will be undertaken if they can be accommodated by the Telephone Company. The appropriate charges as set forth in Section 5, preceding, apply for the DA Service ordered. In addition, a charge equal to any other costs incurred by the Telephone Company because of the change will apply.

F. Moves

A move involves a change in the physical location of the point of interface at the IC terminal location or the IC terminal location. Moves will be treated as set forth in Paragraph 6.7.7, preceding, and all associated non-recurring charges will apply. Minimum period requirements will be established at the new location as set forth in Paragraph 6.7.7, preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

G. DA Service Rearrangements

Nonrecurring charges apply for service rearrangements. Service rearrangements are as set forth in Paragraph 6.7.1, C.3, preceding. The Service rearrangement Charges are as set forth in Paragraph 6.7.1, C.3, for the type of change provided by the Telephone Company.

CANCELLED

JUL 1 1986
BY J.R.S.
PUBLIC SERVICE COMMISSION
OF MISSOURI

(PHILIP)

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83 - 253

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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service

1. When the DA location or DA equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided and an IC DA call has been answered or forwarded to a automated DA, a credit allowance for a call answered or forwarded to the automated DA equal to the rate for a Directory Assistance Service Call as set forth in Paragraph 9.6, plus the rate for a Directory Transport call will be applied to the IC's charges. The rate for a Directory Transport call will be the average of the Directory Transport rates per call as set forth in Paragraph 9.6.
2. In addition to the credit as set forth in Paragraph 9.4.H.1., when a automated DA or DA equipment provides an incorrect number for a call and the customer reports such occurrences to the Telephone Company, a credit allowance for such automated DA call will apply. The credit will be as set forth in Paragraph 9.4.H.3. When the customer reports such a call, the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.
3. When an automated DA call is not completed due to the failure of automated Directory Access Service to DA locations, DA access equipment or automated DA activities, a credit allowance for the Switched Access Service portion in the originating LATA of such DA call will apply. When the customer reports such a call and DA number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer. The credit will be as set forth:

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 9
Replacing Original Sheet 9

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

(CP) H. Credit Allowance for DA Service

1. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure or an incorrect number is provided and an IC DA call has been answered or forwarded to a DA operator, a credit allowance for a call answered or forwarded to the DA operator equal to the rate for a Directory Assistance Service Call as set forth in Paragraph 9.6, following, plus the rate for a Directory Transport call will be applied to the IC's charges. The rate for a Directory Transport call will be the average of the Directory Transport rates per call as set forth in Paragraph 9.6, following.
2. In addition to the credit as set forth in Paragraph 1., preceding, when a DA operator or DA equipment provides an incorrect number for a call and the customer reports such occurrences to the Telephone Company, a credit allowance for such DA call will apply. The credit will be as set forth in Paragraph 3., following. When the customer reports such a call, the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer.
3. When a DA call is not completed due to the failure of Directory Access Service to DA locations, DA access equipment or DA operator activities, a credit allowance for the Switched Access Service portion in the originating LATA of such DA call will apply. When the customer reports such a call and DA number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Telephone Company in cooperation with the customer. The credit will be as set forth following:

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELED
May 15, 2015
Missouri Public
Service Commission
JI-2015-0301

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MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service

Public Service Commission

1. When the DA location or DA operator equipment or terminals are out of service due to a Telephone Company equipment failure and an IC DA call has been answered or forwarded to a DA operator, a credit allowance for a call answered or forwarded to the DA operator equal to the rate for a Directory Assistance Service Call as set forth in Paragraph 9.6, following, plus the rate for a Directory Transport call will be applied to the IC's charges. The rate for a Directory Transport call will be the average of the Directory Transport rates per call as set forth in Paragraph 9.6, following.
2. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

- A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment.
- B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, in the case where there is no DA location in a LATA, these two wire centers may be in different LATA's. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.7.13, preceding.
- C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

CANCELLED

JUL 1 1986
BY 12 R S. 9
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

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JAN - 1 1984

83 - 253

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Section 9

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

~~4th Revised Sheet 9.1~~
~~Replacing 3rd Revised Sheet 9.1~~
~~5th Revised Sheet 9.1~~
Replacing 4th Revised Sheet 9.1

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service-(Continued)

3. (Continued)

a) Credit per call when FGA and/or B Switched Access Service is billed	\$0.0253
b) Credit per call when BSA-A or BSA-B Switched Access Service is billed	\$0.025284
d) Credit per call when BSA-C or BSA-D Switched Access Service is billed	\$0.025616

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

- (AT) A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., applies for each call to automated DA Service. A call is a call which has been answered by or forwarded to an automated DA.
- (AT) The number of calls answered or forwarded to automated DA will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H.
- (CT)
- B. The mileage for Directory Transport is measured from the serving wire to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6 of Tariff FCC No. 73.
- (AT) C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., applies for each call to DA Service. A call is asset forth in Paragraph 9.5, A. The number of calls will be accumulated as set forth in Paragraph 9.5, A.
- (AT)
- (AT)

Issued: April 15, 2015

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: May 15, 2015

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Service Commission
JI-2015-0301

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P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 9
4th Revised Sheet 9.1
3rd Replacing 2nd Revised Sheet 9.1
3rd

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service-(Continued)

3. (Continued)

- a) Credit per call when FGA and/or B Switched
Access Service is billed \$0.0253
- b) Credit per call when BSA-A or BSA-B Switched
Access Service is billed (CR)\$0.025284

(RT)
(RT)

- d) Credit per call when BSA-C or BSA-D Switched
Access Service is billed (CR)\$0.025616

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

- A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.
- B. The mileage for Directory Transport is measured from the serving wire to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6 of Tariff FCC No. 73.
- C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

(AT)

Issued: October 15, 2013

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: November 14, 2013

CANCELED
May 15, 2015
Missouri Public
Service Commission
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Missouri Public
Service Commission
JI-2014-0176

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
~~2nd~~ Revised Sheet 9.01
Replacing ~~1st~~ Revised Sheet 9.01
~~2nd~~

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

H. Credit Allowance for DA Service-(Continued)

3. (Continued)

- a) Credit per call when FGA and/or B Switched
Access Service is billed \$0.0253
- b) Credit per call when BSA-A or BSA-B Switched
Access Service is billed (CR)\$0.025284
- c) Credit per call when FGC and/or D Switched
Access Service is billed 0.0269
- d) Credit per call when BSA-C or BSA-D Switched
Access Service is billed (CR)\$0.025616

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

- A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.
- B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.10.15, preceding.
- C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

Issued: September 22, 1994 Effective: October 1, 1994

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
November 14, 2013
Missouri Public
Service Commission
JI-2014-0176

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MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
2nd Revised Sheet 9.01
Replacing 1st Revised Sheet 9.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

9.4 Payment Arrangements--(Continued)

H. Credit Allowance for DA Service--(Continued)

3. (Continued)

- a) Credit per call when FGA and/or B Switched
Access Service is billed \$0.0253
- b) Credit per call when BSA-A or BSA-B Switched
Access Service is billed (CR)\$0.025284
- c) Credit per call when FGC and/or D Switched
Access Service is billed 0.0269
- d) Credit per call when BSA-C or BSA-D Switched
Access Service is billed (CR)\$0.025616

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.

B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.10.15, preceding.

The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

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DEC 23 1993
MISSOURI
Public Service Commission

FILED
JAN 1 1994
93 - 224
MISSOURI

Public Service Commission

Effective: JAN 01 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
OCT 7 1994
9500193
BY TR 95-85
Public Service Commission
MISSOURI
DEC 23 1993

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 9.01
Replacing Original Sheet 9.01

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE--(Continued)

9.4 Payment Arrangements--(Continued)

H. Credit Allowance for DA Service--(Continued)

3. (Continued)

a) Credit per call when FGA and/or B Switched Access Service is billed \$0.0253

(AT) b) Credit per call when BSA-A or BSA-B Switched Access Service is billed (NR)\$0.025299

c) Credit per call when FGC and/or D Switched Access Service is billed 0.0269

(AT) d) Credit per call when BSA-C or BSA-D Switched Access Service is billed (NR)\$0.0268

4. Credit allowances for other service interruptions will be provided as set forth in Section 2, Paragraph 2.4.4, preceding.

9.5 Rate Regulations

A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.

(FC) B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.10.15, preceding.

C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.

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MAR 29 1993

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Public Service Commission

CANCELLED
OCT 01 1994
BY 2nd R.S. #9.01
Public Service Commission
MISSOURI

Issued: MAR 26 1993

Effective:

APR 11 1993

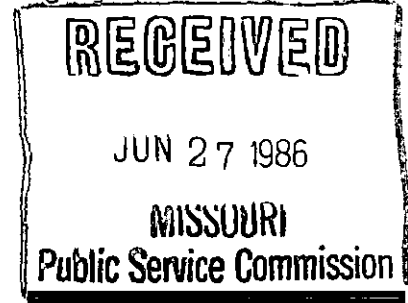
By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

APR 11 1993
92-304

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 9.01



ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.4 Payment Arrangements-(Continued)

(CP) H. Credit Allowance for DA Service-(Continued)

3. (Continued)

Credit per call when FGA and/or B Switched
Access Service is billed

Credit per call when FGC and/or D Switched
Access Service is billed

4. Credit allowances for other service interruptions will
as set forth in Section 2, Paragraph 2.4.4, preceding

\$0.0253
CANCELLED

APR 27 1993

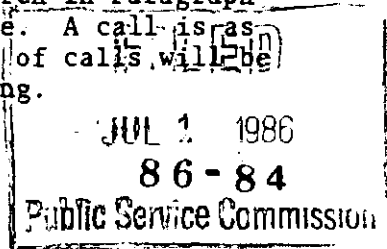
BY bet R.S. #9.01
Public Service Commission
MISSOURI

9.5 Rate Regulations

A. The Directory Assistance service call charge as set forth in Paragraph 9.6, A., following, applies for each call to DA Service. A call is a call which has been answered by or forwarded to a DA operator. The charge applies whether or not the DA operator provides the requested telephone number. The number of calls answered or forwarded to DA operators will be accumulated by Telephone Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Paragraph 9.4, H., preceding.

B. The mileage for Directory Transport is measured from the serving wire center of the IC terminal location to the DA location. Title page notwithstanding, these two wire centers may be in different LATA's. In addition, the premises of the ordering customer must be in the LATA where DA service is requested or in the LATA where the DA location is located. However, the IC terminal location must be in a LATA served by the DA location. The measurement will be performed as set forth in Section 6, Paragraph 6.7.13, preceding.

C. The charge per call for Directory Transport, as set forth in Paragraph 9.6, B., following, applies for each call to DA Service. A call is as set forth in Paragraph 9.5, A., preceding. The number of calls will be accumulated as set forth in Paragraph 9.5, A., preceding.



Issued: JUN 27 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
4th Revised Sheet 10
Replacing 3rd Revised Sheet 10

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.6 Rates and Charges

The rates and charges are:

Rates

A. Directory Assistance

Service call, each

(CR) \$0.2975

B. Directory Access Service

Rates and Charges

- Directory Access
Installation Charge.....

Rates and charges are the same as those set forth in Section 6, in Paragraph 6.11.1, B., preceding.

- Directory Transport

Rate Per Call

Call Miles

0 to 1
Over 1 to 25.....
Over 25 to 50
Over 50

\$0.0028
0.0060
0.0222
0.0351

Issued: September 22, 1994

Effective:

October 1, 1994

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
4th Revised Sheet 10
Replacing 3rd Revised Sheet 10

ACCESS SERVICES

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9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 23 1993

9.6 Rates and Charges

**MISSOURI
Public Service Commission**

The rates and charges are:

A. Directory Assistance
Service call, each (CR) \$0.2975

B. Directory Access Service Rates and Charges

- Directory Access Installation Charge. Rates and charges are the same as those set forth in Section 6, in Paragraph 6.11.1, B., preceding.

- Directory Transport Rate Per Call

Call Miles

0 to 1	\$0.0028
Over 1 to 25.	0.0060
Over 25 to 50	0.0222
Over 50	0.0351

CANCELLED

OCT 1 1994
BY 9500193
TR-95-85
Public Service Commission
MISSOURI

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JAN 1 1994
93 - 224
MISSOURI

Issued: **DEC 23 1993**

Effective: **JAN 01 1994** Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
3rd Revised Sheet 10
Replacing 2nd Revised Sheet 10

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MAR 29 1993

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.6 Rates and Charges

The rates and charges are:

MISSOURI
Public Service Commission
Rates

A. Directory Assistance
Service call, each \$0.4465

B. Directory Access Service Rates and Charges

- Directory Access
Installation Charge. Rates and charges are the same as those set forth in Section 6, in Paragraph 6.11.1, B., preceding.

(FC)

- Directory Transport Rate Per Call

Call Miles

0 to 1	\$0.0028
Over 1 to 25.	0.0060
Over 25 to 50	0.0222
Over 50	0.0351

CANCELLED

OCT 01 1994
BY 42 R.S.#10
Public Service Commission
MISSOURI

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APR 11 1993
92 - 304
MO. PUBLIC SERVICE COMMA.

Issued:

Effective:

MAR 26 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

APR 11 1993

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
2nd Revised Sheet 10
Replacing 1st Revised Sheet 10

ACCESS SERVICES

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9. DIRECTORY ASSISTANCE SERVICE-(Continued)

APR 25 1991

9.6 Rates and Charges

MISSOURI
Public Service Commission
Rates

The rates and charges are:

A. Directory Assistance
Service call, each (CR) \$0.4465

B. Directory Access Service

Rates and Charges

- Directory Access
Installation Charge. Rates and charges are the same as those set forth in Section 6, in Paragraph 6.8.1, B., preceding.

- Directory Transport

Rate Per Call

Call Miles

0 to 1	\$0.0028
Over 1 to 25	0.0060
Over 25 to 50	0.0222
Over 50	0.0351

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APR 11 1993
BY 3rd R.S. #10
Public Service Commission
MISSOURI

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MAY 28 1991
91 - 351
Public Service Commission

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
1st Revised Sheet 10
Replacing Original Sheet 10

ACCESS SERVICES



9. DIRECTORY ASSISTANCE SERVICE-(Continued)

9.6 Rates and Charges

The rates and charges are:

(CR) A. Directory Assistance
Service call, each

(CT) B. Directory Access Service
- Directory Access
Installation Charge.

(CT) - Directory Transport

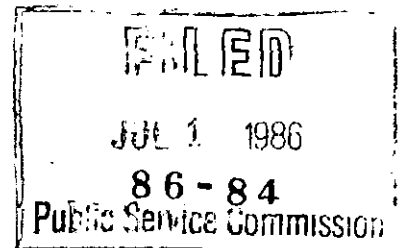
Rates and Charges

Rates and charges are the same as those set forth in Section 6, in Paragraph 6.8.1, B., preceding.

Rate Per Call

	<u>Call Miles</u>	
(CR)	0 to 1	\$.0028
(RT)		
(RT)		
(CR)	Over 1 to 25	0.0060
(CR)	Over 25 to 50	0.0222
(CR)	Over 50	0.0351
(RT)		
(DR)		

CANCELLED
MAY 28 1991
BY *gms* *RS#10*
Public Service Commission
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986 JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 9
Original Sheet 10

ACCESS SERVICES

9. DIRECTORY ASSISTANCE SERVICE-(Continued)

DEC 29 1983

9.6 Rates and Charges

The rates and charges are:

- A. Directory Assistance
Service call, each
- B. Directory Access Service
 - Switched Access Service
Access Connection.

Rates

\$0.5604

Rates and Charges

Rates and charges are the same as those set forth in Section 6, in Paragraph 6.8.1, preceding, for the Access Connection and options ordered.

- Directory Transport

Rate Per Call

Call Miles

0 to 1	\$0.0023
Over 1 to 8	0.0052
Over 8 to 16	0.0060
Over 16 to 25	0.0064
Over 25 to 50	0.0104
Over 50 to 100	0.0145
Over 100	0.0231

Options

USOC

Monthly Rates

Nonrecurring Charges

Provision of other than Telephone Company-Selected Traffic Routing

- Direct Trunking in lieu of Tandem Trunking
Per Directory Access
Service Transmission Path 1RTD+ ICB rates and charges apply
- Tandem Trunking in lieu of Direct Trunking
Per Directory Access Service
Transmission Path 1RTT+ ICB rates and charges apply

CANCELLED
JUL 1 1986
BY 14 RS.10
PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN - 1 1984

Issued: DEC 29 1983

Effective: JAN 01 1984

83 - 253

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES

10.1 General

This Section covers Special Access Services that are provided to an IC(I) for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. In addition, this section covers the Telecommunications Service Priority (TSP) System procedures as set forth in this section and administered by the Office of Emergency Communications (OEC). Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short-notice and short-duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, IC or End User.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

(1) The Federal Government may be an IC for the provision of intrastate telecommunications services for itself or for others.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
1st Revised Sheet 1
Replacing Original Sheet 1

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES

10.1 General

This Section covers Special Access Services that are provided to an IC(1) for use only by agencies or branches of the Federal Government and

(AT) | other users authorized by the Federal Government. In addition, this section covers the
| Telecommunications Service Priority (TSP) System procedures as set forth in this section and
| administered by the National

(AT) Communications System (NCS). Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short-notice and short-duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, IC or End User.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

(1) The Federal Government may be an IC for the provision of intrastate telecommunications services for itself or for others.

Issued: July 3, 1991

Effective: August 2, 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
Original Sheet 1

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES

DEC 29 1983

10.1 General

This Section covers Special Access Services that are provided to an IC(1) for use only by agencies or branches of the Federal Government and other users authorized by the Federal Government. Services provided to state emergency operations centers are included. These services provide for command and control communications, including communications for national security, emergency preparedness and presidential requirements. They are required to assure continuity of Government in emergency and crisis situations and to provide for national security.

Services for command and control communications and for national security and emergency preparedness sometimes require short-notice and short-duration service provisions. These provisions are especially needed to meet presidential requirements or in response to natural, man-made or declared emergencies. Requirements of this type cannot be forecasted and are usually needed for a relatively short period. The provision of service under these conditions may require the availability of facilities, such as portable microwave equipment, which are provided on a temporary basis by the Telephone Company, IC or End User.

10.2 Emergency Conditions

These services will be provided on the date requested or as soon as possible thereafter when the emergency falls into one of the following categories:

- State of crisis declared by the National Command Authorities (includes commitments made to the National Communications System in the "National Plan for Emergencies and Major Disasters").

CANCELLED

AUG 2 1991

BY 101 R.S. #1

Public Service Commission
MISSOURI

(1) The Federal Government may be an IC for the provision of intrastate telecommunications services for itself or for others.

PHILED

Issued: DEC 29 1983

Effective: JAN 01 1984

JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.2 Emergency Conditions-(Continued)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

(AT) Certain services provided under the provisions of this Section of the Tariff are provided on an individual case basis. Orders for these services shall be placed under the Interval provisions set forth in Paragraph 5.2.1, preceding.

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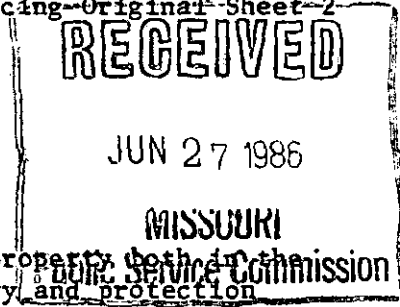
By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
1st Revised Sheet 2
~~Replacing Original Sheet 2~~



ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

10.2 Emergency Conditions--(Continued)

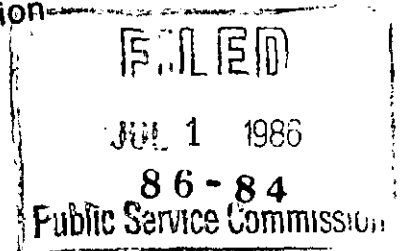
- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

(CT) Services provided under the provisions of this Section of the Tariff
(CT) are provided on an individual case basis. Orders for these services shall
(CT) be placed under the Interval provisions set forth in Paragraph 5.2.1,
preceding.

(RT)

CANCELLED
AUG 2 1991
BY 2nd R.S. #2
Public Service Commission
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
Original Sheet 2

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

DEC 29 1983

10.2 Emergency Conditions--(Continued)

- Efforts to protect endangered U.S. personnel or property both in the U.S. and abroad. (Includes space vehicle recovery and protection efforts.)
- Communications requirements resulting from hostile action, a major disaster or a major civil disturbance.
- The director (Cabinet level) of a Federal department, Commander of a Unified/Specified Command or head of a military department has certified that a communications requirement is so critical to the protection of life and property or to the National Defense that it must be processed immediately.
- Political unrest in foreign countries which affect the national interest.
- Presidential service.

10.3 Intervals to Provide Service

Government requirements for short-notice and short-duration services do not fit the two categories of normal ordering options (1) Access Order and (2) Planned Facilities Order. Orders for such services may be placed under the short-notice provisions set forth in Section 5, Paragraph 5.2.1, C., preceding.

10.4 Special Facilities Routing

The regulations, rates and charges governing the provision of Special Facilities Routing are set forth in Section 11, following.

CANCELLED

JUL 1 1986

BY M.R.S. 2
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984

83-258

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
2nd Revised Sheet 3
Replacing 1st Revised Sheet 3

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.4 Safeguarding of Service

10.4.1 Facility Availability

In order to insure communications during periods of emergency, the Telephone company will, within the limits of good management, make available the necessary facilities to restore service in the event of

(AT) damage or to provide temporary emergency service, as set forth in
(AT) Paragraphs 10.7.1, C. and 10.7.5, C., following.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

10.5 Federal Government Regulations

In accordance with Federal Government Regulations, all service provided to the Federal Government as an IC will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this Tariff to provide their services to the Federal Government.

10.6 Quotation Charges

In order to comply with Federal regulations, quotation preparation charges will not apply when submitting unsolicited quotes or when submitting quotes in response to a general Request For Proposal or Invitation to Bid from agencies or branches of the Federal government as an IC. However, a charge for quotation, as set forth in Section 2, Paragraph 2.4.3, preceding, will apply in all other cases.

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Effective: August 2, 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

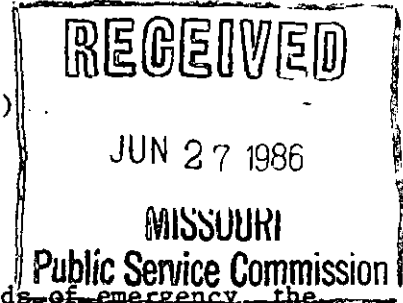
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MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
1st Revised Sheet 3
Replacing Original Sheet 3

ACCESS SERVICES



10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

- (FC) 10.4 Safeguarding of Service
- (RT)
- (FC) 10.4.1 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

- (FC) 10.5 Federal Government Regulations
- (RT)

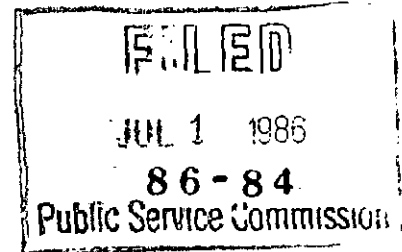
In accordance with Federal Government Regulations, all service provided to the Federal Government as an IC will be billed in arrears. However, this provision does not apply to other customers that obtain services under the provisions of this Tariff to provide their services to the Federal Government.

- (FC) 10.6 Quotation Charges

In order to comply with Federal regulations, quotation preparation charges will not apply when submitting unsolicited quotes or when submitting quotes in response to a general Request For Proposal or Invitation to Bid from agencies or branches of the Federal Government as an IC. However, a charge for quotation, as set forth in Section 2, Paragraph 2.4.3, preceding, will apply in all other cases.

CANCELLED

AUG 2 1991
BY 2nd R.S.#3
Public Service Commission
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
Original Sheet 3

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

DEC 29 1983

10.5 Safeguarding of Service

10.5.1 Restoration Priority

The regulations and nonrecurring charges governing restoration priority are set forth in Section 13, Paragraph 13.3.2, following.

10.5.2 Facility Availability

In order to insure communications during periods of emergency, the Telephone Company will, within the limits of good management, make available the necessary facilities to restore service in the event of damage or to provide temporary emergency service.

In order to meet the requirements of agencies or branches of the Federal Government, the Telephone Company may utilize government-owned facilities, when necessary to provide service.

10.6 Federal Government Regulations

Government Procurement Regulations, Defense Acquisition Regulations, Federal Procurement Regulations, Basic Agreements, Federal Agency Directives, as well as Presidential Directives will be followed when providing service to the Federal Government as an IC.

In accordance with Federal Government Regulations, all service provided to the Federal Government as an IC will be billed in arrears.

10.7 Quotation Charges

In order to comply with Federal regulations, quotation preparation charges will not apply when submitting unsolicited quotes or when submitting quotes in response to a general Request For Proposal or Invitation to Bid from agencies or branches of the Federal Government as an IC. However, a charge for quotation, as set forth in Section 2, Paragraph 2.4.3, preceding, shall apply in all other cases.

CANCELLED

JUL 1 1986
BY 121 R.S.3
PUBLIC SERVICE COMMISSION
OF MISSOURI

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83-253
JAN - 1 1984
83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 10
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings To The Federal Government

The following unique services are provided to an IC for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for certain services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this tariff.

(CT)

10.7.1 Type and Description

A. Voice Grade Special Access Service

I. Voice Grade Secure Communications Type I

Approximate bandwidth of 10 - 50,000 Hz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC terminal location and an End User's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 15 dB at 10 Hz
- 13 dB at 100 Hz
- 9 dB at 1,000 Hz
- 20 dB at 10,000 Hz
- 30 dB at 50,000 Hz

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Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

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Access Services Tariff
Section 10
1st Revised Sheet 4
Replacing Original Sheet 4

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

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JUN 27 1986
MISSOURI
Public Service Commission

(FC) 10.7 Service Offerings To The Federal Government

(CT) The following unique services are provided to an IC for use only by agencies or branches of the Federal Government, other authorized users and state emergency operations centers. The rates and charges for these services shall be developed on an individual case basis and shall be consistent with the rates and charges for services offered in other sections of this Tariff.

(FC) 10.7.1 Type and Description

A. Voice Grade Special Access Service

1. Voice Grade Secure Communications Type I

Approximate bandwidth of 10 - 50,000 Hz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC terminal location and an End User's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- (C) 15 dB at 10 Hz
- 13 dB at 100 Hz
- 9 dB at 1,000 Hz
- (C) 20 dB at 10,000 Hz
- 30 dB at 50,000 Hz

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MISSOURI

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Access Services Tariff
Section 10
Original Sheet 4

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

DEC 29 1983

10.8 Service Offerings To The Federal Government

The following services are provided to an IC only for agencies or branches of the Federal Government, other authorized users and state emergency operations centers:

10.8.1 Type and Description

A. Voice Grade Special Access Service

1. Voice Grade Secure Communications Type I

Approximate bandwidth of 10 - 50,000 Hertz. Furnished for two-point secure communications on two-wire or four-wire metallic facilities between an IC terminal location and an End User's premises. Services are conditioned as follows:

T-3 Conditioning - The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 15 db at 10 Hz
- 13 db at 100 Hz
- 9 db at 1,000 Hz
- 20 db at 10,000 Hz
- 30 db at 50,000 Hz

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BY let R 54
PUBLIC SERVICE COMMISSION
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(PHILIP)

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

(FC) 10.7 Service Offerings to the Federal Government-(Continued)

(FC) 10.7.1 Type and Description-(Continued)

A. Voice Grade Special Access Services-(Continued)

1. Voice Grade Secure Communications Type I-(Continued)

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- (C) 0 dB at 1,000Hz
 - (C) ± 1 dB between 1,000 Hz and 40,000 Hz
 - (C) ± 2 dB between 10 Hz and 50,000 Hz
- (+ means more loss)

(C) The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than 4 dB at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

2. Voice Grade Secure Communications Type II

Approximate bandwidth 10 - 50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC terminal on an End User's premises and an End User's premises. Services are conditioned as follows:

G-1 Conditioning. - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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By R. D. BARRON, President-Missouri Division
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Access Services Tariff
Section 10
Original Sheet 5

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.8 Service Offerings To The Federal Government-(Continued)

DEC 29 1983

10.8.1 Type and Description-(Continued)

Public Service Commission

A. Voice Grade Special Access Services-(Continued)

1. Voice Grade Secure Communications Type I-(Continued)

Additional conditioning (available in one or two directions on four-wire facilities only) to provide the following characteristics:

The absolute loss (referenced to one milliwatt) with respect to frequency shall not exceed:

- 0 db at 1,000 Hz
 - + 1 db between 1,000 Hz and 40,000 Hz
 - + 2 db between 10 Hz and 50,000 Hz
- (+ means more loss)

The net loss of the conditioned service (with or without additional conditioning) shall not vary by more than 4 db at 1,000 Hz from the levels specified above. Voice frequency signaling or supervisory tones can be transmitted.

2. Voice Grade Secure Communications Type II

Approximate bandwidth 10 - 50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC terminal on an End User's premises and an End User's premises. Services are conditioned as follows:

G-1 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same as Voice Grade Secure Communications Type I services without additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri Public Service Commission
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 10
1st Revised Sheet 6
Replacing Original Sheet 6

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

(FC) 10.7 Service Offerings to the Federal Government-(Continued)

(FC) 10.7.1 Type and Description-(Continued)

A. Voice Grade Special Access Services-(Continued)

3. Voice Grade Secure Communications Type III

Approximate bandwidth 10-50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC terminal location switch and an End User's premises. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an End User's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning: from an End User's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

4. Voice Grade Secure Communications Type IV

Approximate bandwidth 10 - 50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two IC terminal location switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 10
Original Sheet 6

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.8 Service Offerings To The Federal Government-(Continued)

DEC 29 1983

10.8.1 Type and Description-(Continued)

A. Voice Grade Special Access Services-(Continued)

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3. Voice Grade Secure Communications Type III

Approximate bandwidth 10 - 50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between an IC terminal location switch and an End User's premises. Services are conditioned as follows:

G-2 Conditioning - The absolute loss with respect to frequency and the net loss variation from the switch to an End User's premises shall be the same as Voice Grade Secure Communications Type I services without additional conditioning; from an End User's premises to the switch shall be the same as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

4. Voice Grade Secure Communications Type IV

Approximate bandwidth 10 - 50,000 Hz. Furnished on four-wire metallic facilities for duplex operation for two-point secure communication between two IC terminal location switches. Services are conditioned as follows:

G-3 Conditioning - The absolute loss with respect to frequency and the net loss variation shall be the same in both directions of transmission as Voice Grade Secure Communications Type I services with additional conditioning. Voice frequency signaling or supervisory tones can be transmitted.

CANCELLED

JUL 1 1986

BY 12 R.S.6
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0

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83 - 258

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

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Access Services Tariff
Section 10
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

ACCESS SERVICES

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10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

SEP 25 1989

10.7 Service Offerings to the Federal Government-(Continued)

MISSOURI
Public Service Commission

10.7.1 Type and Description-(Continued)

B. Wideband Digital Special Access Service

Service arrangement for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

1. Wideband Secure Communications Type I

For transmission at the rate of 18,750 bits per second.

2. Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

3. Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

CANCELLED

AUG 2 1991

BY 3rd R.S. #7

Public Service Commission

MISSOURI

10.7.2 Mileage Application

Mileage, when used for rate application between two serving wire centers, shall be determined by the V & H Coordinates Method as set forth in Section 2, Paragraph 2.7, preceding and administered as set forth in Section 7, Paragraph 7.3.6, preceding.

(FC)

10.7.3 Moves

The provisions set forth in 7.3.5 apply to moves involving services provided in this Section.

(FC)

10.7.4 Order Cancellation

A customer may cancel an order for Special Federal Government Access Service at any time prior to notification by the Telephone Company that service is available for the customer's use.

The regulations and charges set forth in 5.2.3, preceding apply for the cancellation of Special Federal Government Access Services.

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Issued: SEP 25 1989

Effective: OCT 1 1989 OCT 1 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company Public Service Commission
St. Louis, Missouri

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Access Services Tariff
Section 10
1st Revised Sheet 7
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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

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Public Service Commission

(EC) 10.7 Service Offerings to the Federal Government-(Continued)

(EC) 10.7.1 Type and Description-(Continued)

B. Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

1. Wideband Secure Communications Type I

(C) For transmission at the rate of 18,750 bits per second.

2. Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

3. Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

CANCELLED

OCT 1 1989

BY *RS #7*
Public Service Commission
MISSOURI

(FC) 10.7.2 Mileage Application

Mileage, when used for rate application between two serving wire centers, shall be determined by the V & H Coordinates Method as set forth in Section 2, Paragraph 2.7, preceding and administered as set forth in Section 7, Paragraph 7.4.6, preceding.

(AT)

(AT) 10.7.3 Moves

The provisions set forth in 7.4.5 apply to moves involving provided in this Section.

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JUL 1 1986
86-84
Public Service Commission

(AT) 10.7.4 Order Cancellation

A customer may cancel an order for Special Federal Government Access Service at any time prior to notification by the Telephone Company that service is available for the customer's use.

The regulations and charges set forth in 5.2.3, preceding apply for the cancellation of Special Federal Government Access Services.

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Access Services Tariff
Section 10
Original Sheet 7

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.8 Service Offerings to the Federal Government-(Continued)

DEC 29 1983

10.8.1 Type and Description-(Continued)

Public Service Commission

B. Wideband Digital Special Access Service

Service arrangements for secured communications to accommodate the transmission of binary digital baseband signals in a random polar format.

1. Wideband Secure Communications Type I

For transmissions at the rate of 18,750 bits per second.

2. Wideband Secure Communications Type II

For transmission at the rate of 50,000 bits per second.

3. Wideband Secure Communications Type III

To accommodate the transmission of restored polar two-level facsimile signals with a minimum signal element width of twenty microseconds at a rate of 50,000 bits per second.

To accommodate the transmission of binary digital baseband signals in a random polar format at the rate of 50,000 bits per second.

10.8.2 Mileage Application

Mileage, when used for rate application between two serving wire centers, shall be determined by the V & H Coordinates Method as set forth in Section 2, Paragraph 2.7, preceding.

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By R. D. BARRON, Vice President-Missouri Public Service Commission
Southwestern Bell Telephone Company
St. Louis, Missouri

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ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 10
1st Revised Sheet 7.1
Replacing Original Sheet 7.1

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.1 Type and Description-(Continued)

C. Telecommunications Service Priority (TSP) System-(Continued)

2. Some of the rate elements required for the TSP System are included in other sections of this tariff as general service offerings. This section makes reference to them for regulations, rates, and charges in order to reflect the complete TSP System.
3. The customer for TSP System Service also must be the same customer for the Access Service with which it is associated.
4. Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action being taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in Section 2, Paragraph 2.4.4, E., preceding, concerning Temporary Surrender of a Service.
5. The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Telephone Company to the Office of Emergency Communications (OEC) in order for the OEC to maintain and administer its overall TSP System. This customer service record information will include only TSP Authorization Code and Telephone Company Circuit/Service ID.
6. When TSP is revoked, or discontinued, and the associated Access Service is continued in service, no charge applies for such a discontinuance.
7. Credit allowance for service interruption for Telecommunications Service Priority shall be the same as for the Access Service with which it is associated as set forth in Section 2, Paragraph 2.4.4, preceding.

(AT)
(AT)

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By JOHN SONDAG, President - Missouri
St. Louis, Missouri

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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.1 Type and Description-(Continued)

(AT) C. Telecommunications Service Priority (TSP) System-(Continued)

- 2. Some of the rate elements required for the TSP System are included in other sections of this tariff as general service offerings. This section makes reference to them for regulations, rates, and charges in order to reflect the complete TSP System.
- 3. The customer for TSP System Service also must be the same customer for the Access Service with which it is associated.
- 4. Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary, and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action being taken. Credit allowance for such service preemption shall be made in accordance with the provisions set forth in Section 2, Paragraph 2.4.4, E., preceding, concerning Temporary Surrender of a Service.
- 5. The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Telephone Company to the National Communications System (NCS) in order for the NCS to maintain and administer its overall TSP System. This customer service record information will include only TSP Authorization Code and Telephone Company Circuit/Service ID.
- 6. When TSP is revoked, or discontinued, and the associated Access Service is continued in service, no charge applies for such a discontinuance.
- 7. Credit allowance for service interruption for Telecommunications Service Priority shall be the same as for the Access Service with which it is associated as set forth in Section 2, Paragraph 2.4.4, preceding.

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By. R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.1 Type and Description-(Continued)

(AT)

C. Telecommunications Service Priority (TSP) System-(Continued)

- 8. Certain activities associated with the TSP System performed by the Telephone Company are included in the following rate elements:
 - a. Priority Installation (Provisioning) - The act of supplying telecommunications service to a customer, including all associated transmission, wiring, and equipment, if provided by the Telephone Company, at an earlier time than standard order intervals would allow.
 - b. Priority Restoration Level Implementation (Assignment) - The act of designating the priority level for the restoration of a particular NSEP telecommunications service.
 - c. Priority Restoration Level Change - The act of changing the priority level assignment for an NSEP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NSEP service.
 - d. Priority Restoration Administration and Maintenance - The act of administering and maintaining the TSP system in such a manner that it corresponds to the National Communications System data base.
- 9. When performing Priority Restoration (Repair), and/or Priority Installation, of an Access Service, the Telephone Company will attempt to notify the customer regarding certain Access Services where additional labor charges apply, as set forth in Section 13, Paragraph 13.2.6, following, before the required additional labor is undertaken. The customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the restoration of certain Access Services may cause unnecessary delays and, as a result, would be contrary to the aforementioned Rules and Regulations.

In subscribing to TSP Service, the customer recognizes this condition and grants the Telephone Company the right to quote charges after the restoration or installation has been completed.

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Access Services Tariff
Section 10
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Replacing 1st Revised Sheet 8

ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

(MT) 10.7.2 Mileage Application

Mileage, when used for rate application between two serving wire centers, shall be determined by the V & H Coordinates Method as set forth in Section 2, Paragraph 2.7, preceding, and administered as set forth in Section 7, Paragraph 7.3.6, preceding.

10.7.3 Moves

The provisions set forth in Section 7, Paragraph 7.3.5, preceding, apply to moves involving services provided in this Section. |

10.7.4 Order Cancellation

A customer may cancel an order for Special Federal Government Access Service at any time prior to notification by the Telephone Company that service is available for the customer's use.

The regulations and charges set forth in Section 5, Paragraph 5.2.3, preceding, apply for the cancellation of Special Federal Government Access Services.

(MT)

10.7.5 Rates and Charges

A. Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using IC- or End User-provided equipment, as well as special access service. Separate narrowband or voice grade services, where required by the IC- or End User-provided equipment or switching operation, are furnished in accordance with the applicable sections of this Tariff.

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Type I, each T-3 Conditioning	GCA		ICB rates and charges apply.
Additional Conditioning, per service termination.	GTO		I CB rates and charges apply.
Type II, each G-I Conditioning.	GCB		ICB rates and charges apply.

(MT)

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Access Services Tariff
Section 10
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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

(FC) 10.7 Service Offerings to the Federal Government--(Continued)

(EC) 10.7.5 Rates and Charges

A. Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using IC- or End User-provided equipment, as well as special access service. Separate narrowband or voice grade services, where required by the IC- or End User-provided equipment or switching operation, are furnished in accordance with the applicable sections of this Tariff.

(RT)	<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
	Type I, each T-3 Conditioning	GCA		ICB rates and charges apply.
	Additional Conditioning, per service termination.	GTO		ICB rates and charges apply.
	Type II, each G-1 Conditioning.	GCB		ICB rates and charges apply.
	Type III, each G-2 Conditioning.	GCC		ICB rates and charges apply.
	Additional Conditioning, per service termination.	G20		ICB rates and charges apply.

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St. Louis, Missouri

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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.8 Service Offerings to the Federal Government-(Continued)

10.8.3 Rates and Charges

A. Voice Grade Special Access Service

The provision of T-3 and G conditioned services contemplates station and tandem switching operations, using IC- or End User-provided equipment, as well as special access service. Separate narrowband or voice grade services, where required by the IC- or End User-provided equipment or switching operation, are furnished in accordance with the applicable sections of this Tariff.

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each T-3 Conditioning	GCA		ICB rates and charges apply.	
Additional Conditioning, per service termination.	GTO		ICB rates and charges apply.	
Type II, each G-1 Conditioning.	GCB		ICB rates and charges apply.	
Type III, each G-2 Conditioning.	GCC		ICB rates and charges apply.	
Additional Conditioning, per service termination.	G20		ICB rates and charges apply.	

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DEC 29 1983
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Southwestern Bell Telephone Company
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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.5 Rates and Charges-(Continued)

A. Voice Grade Special Access Service-(Continued)

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(MT) Type III, each G-2 Conditioning.	GCC		ICB rates and charges apply.
(MT) Additional Conditioning, per service termination.	G20		ICB rates and charges apply.
Type IV, each G-3 Conditioning	GCD		ICB rates and charges apply.
Additional Conditioning, per service termination.	G30		ICB rates and charges apply.

B. Wideband Digital Special Access Service

<u>Wideband Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Type I, each	GW1		ICB rates and charges apply.
Type II, each.	GW2		ICB rates and charges apply.
Type III, each	GW3		CB rates and charges apply.

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By R. D. BARRON, President-Missouri Division
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Access Services Tariff
Section 10
1st Revised Sheet 9
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ACCESS SERVICES

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10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

(FC) 10.7 Service Offerings to the Federal Government--(Continued)

(FC) 10.7.5 Rates and Charges--(Continued)

A. Voice Grade Special Access Service--(Continued)

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Type IV, each G-3 Conditioning	GCD	ICB rates and charges apply.	
Additional Conditioning, per service termination.	G30	ICB rates and charges apply.	

B. Wideband Digital Special Access Service

<u>Wideband Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Type I, each	GW1	ICB rates and charges apply.	
Type II, each.	GW2	ICB rates and charges apply.	
Type III, each	GW3	ICB rates and charges apply.	

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Access Services Tariff
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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES--(Continued)

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10.8 Service Offerings to the Federal Government--(Continued)

10.8.3 Rates and Charges--(Continued)

A. Voice Grade Special Access Service--(Continued)

<u>Voice Grade Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type IV, each G-3 Conditioning	GCD	ICB rates and charges apply.		
Additional Conditioning, per service termination.	G30	ICB rates and charges apply.		

B. Wideband Digital Special Access Service

<u>Wideband Secure Communications</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Termination Charges</u>
Type I, each	GW1	ICB rates and charges apply.		
Type II, each. . . .	GW2	ICB rates and charges apply.		
Type III, each	GW3	ICB rates and charges apply.		

C. Move Charges

When services as set forth in A., and B., preceding, are moved to a different building, the nonrecurring charge applies; when moved to a new location in the same building, a charge of one-half the non-recurring charge applies.

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Access Services Tariff
Section 10
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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.5 Rates and Charges-(Continued)

(AT)

C. Telecommunications Service Priority (TSP) System

The following rates and charges are in addition to all other rates and charges that may be applicable for other services furnished under the provisions of this tariff which operate in conjunction with the TSP System. This includes, but is not limited to, Testing Services as set forth in Section 13, Paragraph 13.3.5, following.

Access Ordering Charges as set forth in Section 5, preceding, apply to TSP.

The Priority Installation (PI) charge and the Priority Restoration (PR) charge are applied per circuit for Special Access Service; per line or trunk for Switched Access Service. PI and PR apply only one time per circuit or line except when there is subsequent order activity to add legs or lines to the service. One PI or PR will apply each time leg(s) or line(s) are added to an existing TSP service. No TSP charges apply to subsequent order activity that does not affect the TSP assignment.

The Priority Level Change charge (PR8) applies when the only TSP order activity is that of changing priority levels. It applies each time the level is changed to a higher or a lower level.

The Administration and Maintenance charge (PR9) applies per line or trunk for Switched Access Service and per circuit for Special Access Service. Each leg of a multipoint service will be treated as a

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separate circuit and the PR9 will apply on a per leg basis.

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Access Services Tariff
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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

DEC 29 1983

10.8 Service Offerings to the Federal Government-(Continued)

10.8.3 Rates and Charges-(Continued)

C. Move Charges-(Continued)

When any service, the rates and charges for which include a Termination Charge, is moved and is installed at a new location, the IC may elect:

1. To pay the unexpired portion of the Termination Charge for the service, if any, with the application of a nonrecurring charge and the establishment of a new Termination Charge for such service at the new location, or
2. To continue service subject to the unexpired portion of the Termination Charge, if any, and pay the estimated costs of moving such service, provided that the IC requests these charges be quoted prior to ordering the service move. Charges for moving such service will be based on estimated costs attributable to the move.

Move charges include the estimated costs of removal, restoration of services or facilities necessitated by the move, transportation, storage, reinstallation, engineering, labor, supervision, materials, administration and any other specific items of cost directly attributable to the move.

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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.5 Rates and Charges-(Continued)

(AT)

C. Telecommunications Service Priority (TSP) System-(Continued)

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
1. Priority Installation (PI) of an Access Service (Per Circuit, Line, or Trunk)(1)			
Prime Service Vendor(2)	P1APX	None	\$50.00
Subcontractor(3)	P1ASX	None	\$50.00
a. Expedited (Emergency or Essential)		Regulations, rates and charges are the same as those set forth in Section 5, Paragraph 5.2.2, D., preceding, for the Switched or Special Access Service for which PI is required.	
b. Utilizing Specially Constructed Facilities		Regulations, rates and charges are the same as those set forth in Section 14, following, for Special Construction of the facilities for Switched or Special Access Service for which PI is required.	

- (1) When an Access Service is ordered with both PI and PR, the nonrecurring charge for PR Implementation applies.
- (2) Prime Service Vendor denotes status of the Telephone Company when it contracts directly with a TSP end-user, or the end-user's authorized agent, to provide all, or a portion, of a TSP service.
- (3) Subcontractor denotes status of the Telephone Company when it contracts with a Prime Service Vendor to provide a portion of a TSP service to a TSP end-user.

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ACCESS SERVICES

10. SPECIAL FEDERAL GOVERNMENT ACCESS SERVICES-(Continued)

10.7 Service Offerings to the Federal Government-(Continued)

10.7.5 Rates and Charges-(Continued)

(AT) C. Telecommunications Service Priority (TSP) System-(Continued)

	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
2. Priority Restoration (PR) of an Access Service (Per Circuit, Line, or Trunk)			
a. PR level implementation(1)			
Prime Service Vendor	PR5PX	None	\$51.00
Subcontractor	PR5SX	None	\$51.00
b. PR level change ONLY on existing TSP Access Service			
Prime Service Vendor	PR8PX	None	\$50.00
Subcontractor	PR8SX	None	\$50.00
3. Administration and maintenance of PR (Per Circuit, Line, or Trunk)(2)			
Prime Service Vendor	PR9PX	\$4.10	None
Subcontractor	PR9SX	\$3.35	None

(1) When an Access Service is ordered with both PI and PR, the nonrecurring charge for PR Implementation applies.

(2) Each leg of a Special Access multipoint service will be treated as a separate circuit and charges apply as described in Paragraph 10.7.5, C,1 thru 3, preceding.

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Access Services Tariff
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Replacing 1st Revised Sheet 1

ACCESS SERVICES

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

(AT) The following list matches the Telephone Company's Basic Service Element (BSE) names to the industry standard names for each BSE.

<u>Telephone Company Names</u>	<u>Generic Name of ONA Service</u>
--------------------------------	------------------------------------

(AT)	Diversity	Route Diversity
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ACCESS SERVICES

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11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

11.1 Description of Special Facilities Routing of Access Services

The services provided under this Tariff are provided over such facilities as the Telephone Company may elect. Special facilities routing is involved when, in order to comply with requirements specified by the IC or End User, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids special geographic locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of an IC or End User.

Service is provided subject to the availability of Cable-Only Facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

(RT) Avoidance and Diversity are available on Switched Access Service as set forth in Section 6, preceding; Special Access Services as set forth in Section 7, Paragraphs 7.2.1, 7.2.3 and 7.2.5, preceding, and Special Federal Government Access Services as set forth in Section 10, preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6, preceding; Voice Grade Special Access Services as set forth in Section 7, Paragraph 7.2.3, preceding, and Special Federal Government Access Services as set forth in Section 10, preceding.

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Section 11
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ACCESS SERVICES

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES

DEC 29 1983

11.1 Description of Special Facilities Routing of Access Services

The services provided under this Tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the IC or End User, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of an IC or End User.

Service is provided subject to the availability of Cable-Only Facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6, preceding; Narrowband, Voice Grade and Wideband Analog Special Access Services as set forth in Section 7, Paragraphs 7.2.1, A., B. and E., preceding, and Special Federal Government Access Services as set forth in Section 10, preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6, preceding; Voice Grade Special Access Services as set forth in Section 7, Paragraph 7.2.1, B., preceding, and Special Federal Government Access Services as set forth in Section 10, preceding.

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ACCESS SERVICES

(MT) 11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES-(Continued)

11.1 Description of Special Facilities Routing of Access Services

The services provided under this Tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the IC or End User, the Telephone Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

(AT) 11.1.1 Diversity BSE

Two or more services must be provided over not more than two different physical routes.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of an IC or End User.

Service is provided subject to the availability of Cable-Only Facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6, preceding, Special Access Services as set forth in Section 7, Paragraphs 7.2.1, 7.2.3 and 7.2.5, preceding, and Special Federal Government Access Services as set forth in Section 10, preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6, preceding; Voice Grade Special Access Services as set forth in Section 7, Paragraph 7.2.3, preceding, and Special Federal

Government Access Services as set forth in Section 10, preceding.

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Section 11
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Replacing Original Sheet 2

ACCESS SERVICES

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES-(Continued)

11.1 Description of Special Facilities Routing of Access Services-(Continued)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering IC. If requested by the IC, this information will be provided when service is installed and prior to any subsequent changes in routing.

(AT) The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct such facilities, either as (1) normal or (2) Special Construction. If Special Construction is involved, the regulations, as set forth in Section 14, following apply.

(CT) The rates and charges for Special Facilities Routing of Access Services as set forth in Paragraph 11.2, following, are in addition to all other rates and charges that may be applicable for services provided under other sections of this Tariff.

(AT) 11.2 Rates and Charges for Special Facilities Routing of Access Service

The rates and charges for Special Facilities Routing of Access Services are as follows:

11.2.1 Diversity

For each service provided in accordance with 11.1.1, preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC

SYD++

11.2.2 Avoidance

For each service provided in accordance with Paragraph 11.1.2, preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC

SYA++

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ACCESS SERVICES

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES-(Continued)

DEC 29 1983

11.1 Description of Special Facilities Routing of Access Services-(Continued)

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering IC. If requested by the IC, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services will be determined on an individual-case basis and are in addition to all other rates and charges that may be applicable for services provided under other sections of this Tariff.

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ACCESS SERVICES

11. SPECIAL FACILITIES ROUTING OF ACCESS SERVICES-(Continued)

11.2 Rates and Charges for Special Facilities Routing of Access Service-(Continued)

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with Paragraph 11.1.1 and Paragraph 11.1.2, preceding, combined, the rates and charges will be developed on an individual case basis and filed following:

USOC

SYB++

11.2.4 Cable-Only Facilities

For each service provided in accordance with Paragraph 11.1.3, preceding, the rates and charges will be developed on an individual case basis and filed following:

USOC

SYC++

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ACCESS SERVICES

12. SPECIALIZED SERVICE OR ARRANGEMENTS

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of an IC, on an individual-case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this Tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

(AT) 12.2 Rates and Charges

Rates and charges and additional regulations, if applicable, for Specialized Service or Arrangements are provided on an individual-case basis.

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ACCESS SERVICES

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12. SPECIALIZED SERVICE OR ARRANGEMENTS

DEC 29 1983

12.1 General

Specialized Service or Arrangements may be provided by the Telephone Company, at the request of an IC, on an individual-case basis if such service or arrangements meet the following criteria:

- The requested service or arrangements are not offered under other sections of this Tariff.
- The facilities utilized to provide the requested service or arrangements are of a type normally used by the Telephone Company in furnishing its other services.
- The requested service or arrangements are provided within a LATA.
- The requested service or arrangements are compatible with other Telephone Company services, facilities and its engineering and maintenance practices.
- This offering is subject to the availability of the necessary Telephone Company personnel and capital resources.

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P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
3rd Revised Sheet I
Replacing 2nd Revised Sheet I

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

For the proposes of Section 13 of the Southwestern Bell Telephone
Access Tariff P.S.C. Mo.-No. 36 the terms "Basic Time", "Overtime" and
"Premium Time" are defined as follows:

(CT)

Basic Time - Work related efforts of the Telephone Company
performed during normal business day, 8:00 a.m. – 5:00 p.m., Monday through Friday.

Overtime - Work related efforts of the Telephone Company
performed outside of a normal business day (Monday through Friday), and on Saturdays.

(CT)

Premium Time - Work related efforts of the Telephone Company
performed on Sundays and/or holidays (i.e., New Year's Day, Memorial Day, Independence Day,
Labor Day, Thanksgiving Day, the day after Thanksgiving Day and Christmas Day)

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the
request of the customer only when:

- A. A customer requests additional technical information after the Telephone
Company has already provided the technical information normally included
on the Design Layout Report (DLR) as set forth in 6.I.4 and 7.I.6, preceding.
- B. Additional engineering time is incurred by the Telephone Company to engineer a customer's request
for a customized service as set forth in 7.2, preceding.

The Telephone Company will notify the customer that additional
engineering charges, as set forth in 13.I.1 following, will apply before any additional
engineering is undertaken.

If more than one engineer is involved in the same additional engineering
project, the total amount of time for all engineers involved will be
aggregated prior to the distribution of time between the "First Half Hour
or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof"
rate categories.

13.1.1 Charges for Additional Engineering

The charges for additional engineering are as follows:

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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

For the proposes of Section 13 of the Southwestern Bell Telephone Access Tariff P.S.C. Mo.-No. 36 the terms "Basic Time", "Overtime" and "Premium Time" are defined as follows:

Basic Time - Work related efforts of the Telephone Company performed during normally scheduled working hours.

Overtime - Work related efforts of the Telephone Company performed outside of a normally scheduled work day.

Premium Time - Work related efforts of the Telephone Company performed outside of a normally scheduled work week.

13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A. A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.4 and 7.1.6, preceding.
- B. Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2, preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

(AT) If more than one engineer is involved in the same additional engineering project, the total amount of time for all engineers involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

(AT)

13.1.1 Charges for Additional Engineering

The charges for additional engineering are as follows:

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

(AT) For the proposes of Section 13 of the Southwestern Bell Telephone Access Tariff P.S.C. MO.-No. 36 the terms "Basic Time", "Overtime" "Premium Time" are defined as follows:

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Basic Time - Work related efforts of the Telephone Company performed during normally scheduled working hours.

Overtime - Work related efforts of the Telephone Company performed outside of a normally scheduled work day.

Premium Time - Work related efforts of the Telephone Company performed outside of a normally scheduled work week.

(CT) 13.1 Additional Engineering

Additional Engineering will be provided by the Telephone Company at the request of the customer only when:

- A. A customer requests additional technical information after the Telephone Company has already provided the technical information normally included on the Design Layout Report (DLR) as set forth in 6.1.3 and 7.1.6, preceding.
- B. Additional engineering time is incurred by the Telephone Company to engineer a customer's request for a customized service as set forth in 7.2, preceding.

The Telephone Company will notify the customer that additional engineering charges, as set forth in 13.1.1 following, will apply before any additional engineering is undertaken.

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(FC) 13.1.1 Charges for Additional Engineering

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BY 2nd R.S.#1

Public Service Commission
MISSOURI

The charges for additional engineering are as follows:

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JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 1

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

13.1 Additional Engineering

DEC 29 1983

Additional Engineering is that engineering or engineering consultation requested by the IC as set forth in Paragraphs 13.1.1 through Paragraph 13.1.3, following. The Telephone Company will notify the IC that additional engineering charges as set forth in Paragraph 13.1.4, following, will apply before any additional engineering is undertaken.

13.1.1 Engineering Consultation

Engineering Consultation involves technical advice from the Telephone Company to the IC not in connection with a specific order. Engineering Consultation also includes situations in which the IC requests the Telephone Company to provide information or to perform a function which will entail additional engineering by the Telephone Company. Inquiries of a short duration in which no significant engineering time is required and inquiries associated with IC service forecasts are not included.

13.1.2 Engineering of Connections with Other Telephone Companies

Engineering of connections with other telephone companies, if not Concurring Carriers, is the engineering activity of contacting, coordinating and designing with another telephone company, portions of facilities which connect to facilities provided by the other telephone company.

13.1.3 Charges for Additional Engineering

The charges for additional engineering are as follows:

CANCELLED

JUL 1 1986

BY 1st R.S.1
PUBLIC SERVICE COMMISSION
OF MISSOURI

Issued: DEC 29 1983

Effective: JAN 01 1984
83-253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.1 Additional Engineering-(Continued)

13.1.1 Charges for Additional Engineering-(Continued)

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, per engineer	AEH	\$75.99	\$21.40
Overtime, per engineer	AEH	79.33	74.24

13.2 Additional Labor

(CT) Additional Labor is that labor requested by the customer on a given service and agreed to by the Telephone Company.

The Telephone Company will notify the customer that Additional Labor Charges will apply before any additional labor is undertaken. Additional Labor Charges apply on a first and additional basis for each half hour or fraction thereof. If more than one technician is involved in the same Additional Labor Project, the total amount of time for all technicians involved will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories.

(CT) A call-out of a Telephone Company employee for Additional Labor at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours, i.e., when Overtime and/or Premium Time charges apply.

(AT) For Testing and Maintenance Services, if the customer elects not to release a circuit during the Telephone Company's Business Day, the Telephone Company will work with the customer to reach a mutually agreed upon time.

(MT)

(MT)

Issued: November 17, 1994 Effective: December 17, 1994
By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

**FILED
MO PSC**

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 2
Replacing Original Sheet 2

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

RECEIVED
JUN 27 1986
MISSOURI
Public Service Commission
Each Additional

13.1 Additional Engineering-(Continued)

(FC) 13.1.1 Charges for Additional Engineering-(Continued)

	<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Half Hour or Fraction Thereof</u>
(RT) (CR)	Basic Time, per engineer	AEH	\$75.99	\$21.40
(RT) (CR)	Overtime, per engineer	AEH	79.33	24.74

13.2 Additional Labor

Additional labor is that labor requested by the IC on a given service and agreed to by the Telephone Company as set forth in Paragraphs 13.2.1 through 13.2.5, following. The Telephone Company will notify the IC that additional labor charges as set forth in Paragraph 13.2.6, following, will apply before any additional labor is undertaken.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of regularly scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of regularly scheduled working hours.

CANCELLED

DEC 16 1994
BY 2nd R.S. #2
Public Service Commission
MISSOURI

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JUL 1 1986
86-84
Public Service Commission

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 2

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.1 Additional Engineering-(Continued)

13.1.3 Charges for Additional Engineering-(Continued)

Public Service Commission

<u>Additional Engineering Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per engineer	AEH	\$74.52	\$44.93
Overtime, outside of regularly scheduled working hours, per engineer	AEH	82.89	53.29

13.2 Additional Labor

Additional labor is that labor requested by the IC on a given service and agreed to by the Telephone Company as set forth in Paragraphs 13.2.1 through 13.2.5, following. The Telephone Company will notify the IC that additional labor charges as set forth in Paragraph 13.2.6, following, will apply before any additional labor is undertaken.

13.2.1 Overtime Installation

Overtime installation is that Telephone Company installation effort outside of regularly scheduled working hours.

13.2.2 Overtime Repair

Overtime repair is that Telephone Company maintenance effort performed outside of regularly scheduled working hours.

CANCELLED

JUL 1 1986

BY *12 R.S.2*
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 1 1984

Issued: DEC 29 1983

Effective: JAN 01 1984 **83-258**

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri
Public Service Commission

**P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF**

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
1st Revised Sheet 2.1
Replacing Original Sheet 2.1

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

13.2.1 Overtime Installation

Overtime Installation work related efforts of the Telephone Company performed
outside a Normal Business Day and on Saturdays.

13.2.2

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140
(CT)
(CT)

Issued: July 29, 2013

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: August 28, 2013

Filed
Missouri Public
Service Commission
JI-2014-0044

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 2.1

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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NOV 17 1994

13.2 Additional Labor--(Contintued)

MO. PUBLIC SERVICE COMM.

(MT) 13.2.1 Overtime Installation

Overtime Installation is that Telephone Company installation effort outside of normally scheduled working hours.

(MT)

(RT) 13.2.2

(RT)

FILED

Issued: NOV 17 1994

Effective: DEC 17 1994

DEC 17 1994

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
S. Louis, Missouri

MISSOURI
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with an IC to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in Paragraphs 13.2.1 through 13.2.4, preceding including, but not limited to labor incurred to extend the Point of Termination as set forth in 2.1.4, preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

(MT) 13.2.6 Charges for Additional Labor

(AT) | If more than one technician is involved in the same additional labor
| project, the total amount of time for all technicians involved will be
| aggregated prior to the distribution of time between the "First Half Hour
(AT) | or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof"
rate categories.

Issued: June 17, 1988

Effective: July 18, 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 3
Replacing 1st Revised Sheet 3

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.2 Additional Labor-(Continued)

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with an IC to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in Paragraphs 13.2.1 through 13.2.4, preceding including, but not limited to labor incurred to extend the Point of Termination as set forth in 2.1.4, preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

(RT)

CANCELLED

JUL 18 1988

BY 3rd R.S.#3
Public Service Commission
MISSOURI

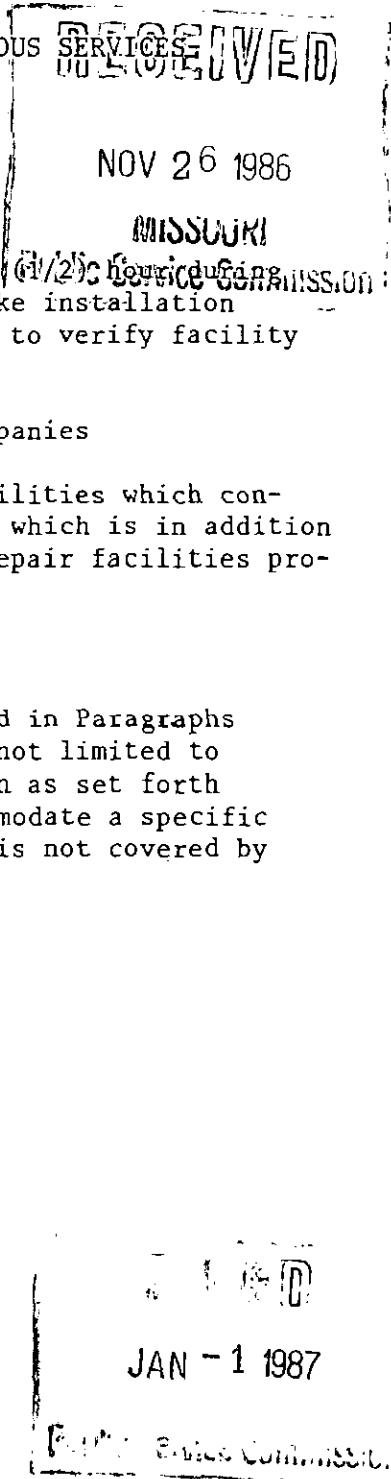
JAN - 1 1987

Public Service Commission

Issued: DEC 01 1986

Effective: JAN 01 1987

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri



No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 3
Replacing Original Sheet 3

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS
(Continued)

RECEIVED
JUN 27 1986
MISSOURI
Public Service Commission

13.2 Additional Labor-(Continued)

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make acceptance tests or cooperative tests with an IC to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

(RT) Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

(AT)
(AT) Other labor is that additional labor not included in Paragraphs 13.2.1 through 13.2.4, preceding including, but not limited to labor incurred for the installation of inside wire, used to extend the Point of Termination as set forth in 2.1.4, preceding, and labor incurred to accommodate a specific customer request that involves only labor which is not covered by any other section of this tariff.

CANCELLED

JAN 1 1987

BY 20d R.S. #3
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JUL 1 1986

1986 86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 3

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.2 Additional Labor-(Continued)

13.2.3 Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Telephone Company personnel stand by to make installation acceptance tests or cooperative tests with an IC to verify facility repair on a given service.

13.2.4 Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, if they are not Concurring Carriers, which is in addition to normal effort required to test, maintain or repair facilities provided solely by the Telephone Company.

13.2.5 Other Labor

Other labor is that additional labor not included in Paragraphs 13.2.1 through 13.2.4, preceding.

CANCELLED

JUL 1 1986

BY 121 R.S.3
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984 JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri Public Service Commission
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 4
Replacing 2nd Revised Sheet 4

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

13.2.6 Charges for Additional Labor-(Continued)

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(RT) Installation			
- Overtime, per technician . . .	ALH	\$58.01(1)	\$ 3.42(1)
- Premium Time, per technician . . .	ALH	61.42(1)	6.83(1)
Stand by			
- Basic Time, per technician . . .	ALT	None	18.49

(CT) (AT) (1) A call-out of a Telephone Company employee at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours when overtime and/or premium time charges apply.

Issued: November 17, 1994

Effective: December 17, 1994

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

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JUN 17 1988

(MT)

(FC)

13.2.6 Charges for Additional Labor-(Continued)

MISSOURI

Public Service Commission

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Installation or Repair			
- Overtime, per technician . . .	ALH	\$58.01(1)	\$ 3.42(1)
- Premium Time, per technician . . .	ALH	61.42(1)	6.83(1)
Stand by			
- Basic Time, per technician . . .	ALT	None	18.49

CANCELLED

DEC 16 1994
BY 3rd R.S #4
Public Service Commission
MISSOURI

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

FILED

JUL 18 1988

Issued: JUN 17 1988

Effective: JUL 18 1988

Public Service Commission

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 4
Replacing Original Sheet 4

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

13.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

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JUN 27 1986
MISSOURI
Public Service Commission

	<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Rate Per Half Hour or Fraction Thereof</u>
	Installation or Repair			
(RT) (CR)	- Overtime, per technician . . .	ALH	\$58.01(1)	\$ 3.42(1)
(RT) (CR)	- Premium Time, per technician . . .	ALH	61.42(1)	6.83(1)
	Stand by			
(RT) (CR)	- Basic Time, per technician . . .	ALT	None	18.49

CANCELLED

JUL 18 1988

BY 2nd R.S.#4

Public Service Commission
MISSOURI

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

FILED
JUN 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 4

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

DEC 29 1983

13.2.6 Charges for Additional Labor

The charges for additional labor are as follows:

Public Service Commission

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Installation or Repair			
- Overtime, outside of regularly scheduled working hours, on a scheduled work day, per technician . . .	ALH	\$33.09(1)	\$ 3.50(1)
- Premium Time, outside of scheduled work day, per technician . . .	ALH	36.61(1)	7.01(1)
Stand by			
- Basic Time, regularly scheduled working hours, per technician . . .	ALT	None	20.22

CANCELLED

JUL 1 1986

BY R.S.4
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

JAN - 1 1984
83 - 253
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 5
Replacing Original Sheet 5

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

13.2.6 Charges for Additional Labor-(Continued)

The charges for additional labor are as follows:

	<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(RT) (CR)	- Overtime, per technician . . .	ALT	None	\$21.91(1)
(RT) (CR)	- Premium time, per technician . . .	ALT	None	25.32(1)

(l) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: June 27, 1986

Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 5

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.2 Additional Labor-(Continued)

13.2.6 Charges for Additional Labor-(Continued)

Public Service Commission

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
- Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician . . .	ALT	None	\$23.72(1)
- Premium time, outside of scheduled work day, per technician . . .	ALT	None	27.23(1)

CANCELLED

JUL 1 1986

BY J.R.S. S
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 6
Replacing Original Sheet 6

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.2 Additional Labor-(Continued)

13.2.6 Charges for Additional Labor-(Continued)

The charges for additional labor are as follows:

	<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(CT)	Testing and maintenance with other telephone companies, or other labor			
(RT) (CR)	- Basic time, per technician . . .	ALK	\$73.08	\$18.49
(RT) (CR)	- Overtime, per technician . . .	ALK	76.50(1)	21.91(1)
(RT) (CR)	- Premium time, per technician . . .	ALK	79.91(1)	25.32(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: June 27, 1986

Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

**FILED
MO PSC**

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 6

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 20 1983

13.2 Additional Labor-(Continued)

13.2.6 Charges for Additional Labor-(Continued)

Public Service Commission

The charges for additional labor are as follows:

<u>Additional Labor Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Other Labor (or testing and maintenance with other telephone companies if they are not Concurring Carriers)			
- Basic time, regularly scheduled working hours, per technician . . .	ALK	\$49.82	\$20.22
- Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician . . .	ALK	53.32(1)	23.72(1)
- Premium time, outside of scheduled work day, per technician . . .	ALK	56.83(1)	27.23(1)

CANCELLED

JUL 1 1986

BY J. R. S. G.
PUBLIC SERVICE COMMISSION

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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JAN - 1 1984
83 - 253
Public Service Commission

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services

13.3.1 Customer Owned Equipment Trouble Isolation Charge

- A. When a customer reports trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Customer Owned Equipment Trouble Isolation Charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- B. The customer shall be responsible for payment of a Customer Owned Equipment Trouble Isolation Charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

(AT)

In either Paragraphs 13.3.1., A or B preceding, the Customer Owned Equipment Trouble Isolation Charge includes all personnel dispatched, including technicians dispatched to another location(s), when necessary for the purpose of testing with a technician(s) dispatched to the customer's premises.

Issued: January 8, 1988

Effective: February 8, 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 7
Replacing Original Sheet 7

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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13.3 Miscellaneous Services

13.3.1 Customer Owned Equipment Trouble Isolation Charge

A. When a customer reports trouble to the Telephone Company for clearance and no trouble is found in the Telephone Company's facilities, the customer shall be responsible for payment of a Customer Owned Equipment Trouble Isolation Charge for the period of time from when Telephone Company personnel are dispatched to the customer's premises to when the work is completed. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

B. The customer shall be responsible for payment of a Customer Owned Equipment Trouble Isolation Charge when the Telephone Company dispatches personnel to the customer's premises, and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

In either Paragraphs (A) or (B) preceding, no credit allowance will be applicable for the interruption involved if the Customer Owned Equipment Trouble Isolation Charge applies.

CANCELLED

FEB 8 1988
BY *J. R. S. #17*
Public Service Commission
MISSOURI

FILED
JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1985

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services

DEC 29 1983

13.3.1 Maintenance of Service

A. When an IC reports a trouble to the Telephone Company for clearance, the IC shall be responsible for payment of a Maintenance of Service Charge when:

1. The trouble is observed to be in the equipment or communications systems provided by other than the Telephone Company, or
2. No trouble is found in the Telephone Company's facilities.

In either case, no credit allowance will be applicable for the interruption involved.

B. The Telephone Company will advise the IC that it may be responsible for payment of a Maintenance of Service Charge should either of the conditions in Paragraph A, preceding, apply.

C. The charges for Maintenance of Service are as follows:

<u>Maintenance of Service Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per technician	MVV	\$49.82	\$20.22
Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician	MVV	53.32(1)	23.72(1)
Premium Time, outside of scheduled work day, per technician	MVV	56.83(1)	27.23(1)

CANCELLED

JUL 1 1986

BY R. S. 7
PUBLIC SERVICE COMMISSION

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: DEC 29 1983

Effective: JAN 0 1 1984 **83-253**

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
4th Revised Sheet 7.1
Replacing 3rd Revised Sheet 7.1

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)

13.3 Miscellaneous Services-(Continued)

13.3.1 Customer Owned Equipment Trouble Isolation-(Continued)

C. The charges for Customer Owned Equipment Trouble Isolation are as follows: Maintenance of Service

(CT) The charges for Maintenance of Service are deregulated. Terms and conditions are located in
(CT) the AT&T Interstate Access Guidebook.

13.3.2 Restoration Priority(2)

(RT)

(2) Restoration Priority has been superseded by Telecommunications Service Priority (TSP) System as set forth in Section 10, Paragraph 10.7.1, C., preceding. Prior to March 10, 1993, RP and TSP will both be in effect, but no new assignments of RP will be allowed. The existing RP services will be honored and maintained during the interim period between the Initial Operating Capability (IOC) and Full Operating Capability (FOC) of TSP. No order for changes to existing RP circuits will be accepted without a TSP Authorization Code or a definitive statement to remove the RP assignment. On March 10, 1993, the Telephone Company will remove all RP assignments that have not been converted to TSP or discontinued free of charge.

Issued: July 29, 2020

Effective: August 28, 2020

By CRAIG UNRUH, President - Missouri
St. Louis, Missouri

FILED
Missouri Public
Service Commission
JI-2021-0012

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
3rd Revised Sheet 7.1
Replacing 2nd Revised Sheet 7.1

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)

13.3 Miscellaneous Services-(Continued)

13.3.1 Customer Owned Equipment Trouble Isolation-(Continued)

C. The charges for Customer Owned Equipment Trouble Isolation are as follows:
The charges for Maintenance of Service are deregulated. Customers may contact the Company
Business office for additional information.

(CT)
(CT)
(RT)

(RT)

13.3.2 Restoration Priority(2)

- (1) A call-out of a Telephone Company employee at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours when overtime and/or premium time charges apply.
- (2) Restoration Priority has been superseded by Telecommunications Service Priority (TSP) System as set forth in Section 10, Paragraph 10.7.1, C., preceding. Prior to March 10, 1993, RP and TSP will both be in effect, but no new assignments of RP will be allowed. The existing RP services will be honored and maintained during the interim period between the Initial Operating Capability (IOC) and Full Operating Capability (FOC) of TSP. No order for changes to existing RP circuits will be accepted without a TSP Authorization Code or a definitive statement to remove the RP assignment. On March 10, 1993, the Telephone Company will remove all RP assignments that have not been converted to TSP or discontinued free of charge.

Issued: July 17, 2012

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: August 16, 2012

CANCELLED
August 28, 2020
Missouri Public
Service Commission
JI-2021-0012

FILED
Missouri Public
Service Commission
JI-2013-0044

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 7.01
Replacing 1st Revised Sheet 7.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.1 Customer Owned Equipment Trouble Isolation-(Continued)

C. The charges for Customer Owned Equipment Trouble Isolation are as follows:

<u>Customer Owned Equipment Trouble Isolation</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, per technical	MVV	\$73.08	\$18.49
Overtime, per technician	MVV	76.50(1)	21.91(1)
Premium Time, per technician	MVV	79.91(1)	25.32(1)

13.3.2 Restoration Priority(2)

- (1) A call-out of a Telephone Company employee at a time not consecutive with the Telephone Company's Business Day is subject to a minimum charge of four hours when overtime and/or premium time charges apply.
- (2) Restoration Priority has been superseded by Telecommunications Service Priority (TSP) System as set forth in Section 10, Paragraph 10.7.1, C., preceding. Prior to March 10, 1993, RP and TSP will both be in effect, but no new assignments of RP will be allowed. The existing RP services will be honored and maintained during the interim period between the Initial Operating Capability (IOC) and Full Operating Capability (FOC) of TSP. No order for changes to existing RP circuits will be accepted without a TSP Authorization Code or a definitive statement to remove the RP assignment. On March 10, 1993, the Telephone Company will remove all RP assignments that have not been converted to TSP or discontinued free of charge.

Issued: November 17, 1994

Effective: December 17, 1994

CANCELLED
August 16, 2012
Missouri Public
Service Commission
JI-2013-0044

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 7.01
Replacing Original Sheet 7.01

ACCESS SERVICES

RECEIVED

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

JUN 28 1991

13.3 Miscellaneous Services-(Continued)

MISSOURI
Public Service Commission

13.3.1 Customer Owned Equipment Trouble Isolation-(Continued)

C. The charges for Customer Owned Equipment Trouble Isolation are as follows:

<u>Customer Owned Equipment Trouble Isolation</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, per technical	MVV	\$73.08	\$18.49
Overtime, per technician	MVV	76.50(1)	21.91(1)
Premium Time, per technician	MVV	79.91(1)	25.32(1)

CANCELLED

DEC 16 1994
BY 2nd R.S. #701
Public Service Commission
MISSOURI

(AT) 13.3.2 Restoration Priority(2)

(RT)

(RT)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

(AT) (2) Restoration Priority has been superseded by Telecommunications Service Priority (TSP) System as set forth in Section 10, Paragraph 10.7.1, C., preceding. Prior to March 10, 1993, RP and TSP will both be in effect, but no new assignments of RP will be allowed. The existing RP services will be honored and maintained during the interim period between the Initial Operating Capability (IOC) and Full Operating Capability (FOC) of TSP. No order for changes to existing RP circuits will be accepted without a TSP Authorization Code or a definitive statement to remove the RP assignment. On March 10, 1993, the Telephone Company will remove all RP assignments that have not been converted to TSP or discontinued free of charge.

Issued: JUL - 2 1991

Effective: AUG - 2 1991

FILED

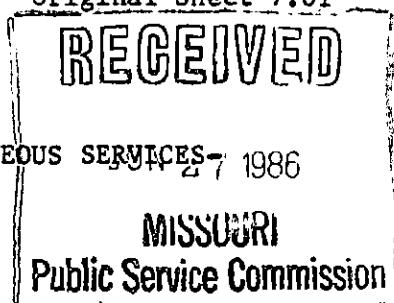
By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

AUG 2 1991

Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 7.01



ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-7 1986
(Continued)

13.3 Miscellaneous Services-(Continued)

(CT) 13.3.1 Customer Owned Equipment Trouble Isolation-(Continued)

(MT) C. The charges for Customer Owned Equipment Trouble Isolation are as follows:

(CT)	Customer Owned Equipment Trouble Isolation	USOC	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof
(RT)	Basic Time,			
(CR)	per technician		MVV	\$73.08 \$18.49
(RT)	Overtime,			
(CR)	per technician		MVV	76.50(1) 21.91(1)
(RT)	Premium Time,			
(CR)	technician		MVV	79.91(1) 25.32(1)

(MT) 13.3.2 Restoration Priority

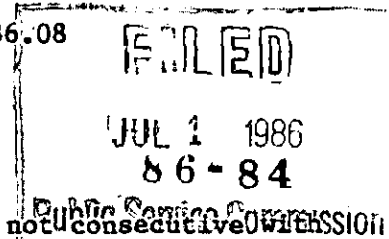
The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received either subsequent to the issuance of an Access Order or following installation of the Special Access Service. No charge applies when a Restoration Priority is discontinued.

(AT)

Nonrecurring Charge

(CR) Restoration Priority, per service arranged \$36.08

CANCELLED
AUG 2 1991
BY *let R.S #7.01*
Public Service Commission
MISSOURI



(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
7th Revised Sheet 8
Replacing 6th Revised Sheet 8

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing

A. GENERAL DESCRIPTION

Easy Access Dialing is an arrangement whereby an end user customer (herein referred to as customer) of the Telephone Company or a local service provider that resells services of the Telephone Company for Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access Lines and Plexar lines may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without dialing an access code. These are referred to as the customer's Primary Interexchange Carrier (PIC) for interLATA toll calls and the intraLATA Primary Interexchange Carrier (LPIC) for intraLATA toll calls. The customer may designate an IC for PIC and a different IC for LPIC.

(AT) | The end user or customer is identified as the person on the account who is responsible for payment of the account or any person contractually or otherwise lawfully authorized to change
(AT) telecommunications services and/or represent the end user customer.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer or agent selects an IC as its PIC and/or LPIC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer or agent without dialing an access code except "1+" or "0+".

Should a customer or agent wish to use other services of the same IC or services of a different IC it will be necessary for the customer or agent to dial the necessary access code(s) to reach that IC's other service(s).

At the time a customer or agent advises the Telephone Company of its PIC and/or LPIC, the Telephone Company will use the IC access code for that IC from the designated carrier list unless the customer at that time directs the Telephone Company to use a different IC access code assigned to the customer's chosen IC. The PIC and LPIC may either be the same IC or a different IC.

Interstate intraLATA toll calls, service between points in different states which are in the same Local Access and Transport Area, will be routed to the LPIC selected by the customer.

Issued: November 30, 2000

Effective: December 30, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
6th Revised Sheet 8
Replacing 5th Revised Sheet 8

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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13.3 Miscellaneous Services-(Continued)

JUN 22 1999

13.3.3 Easy Access Dialing

MO. PUBLIC SERVICE COMM

(AT) A. GENERAL DESCRIPTION

(CT) Easy Access Dialing is an arrangement whereby an end user customer (herein referred to as customer) of the Telephone Company or a local service provider that resells services of the Telephone Company for Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access Lines and Plexar lines may select and designate to the Telephone Company an Interexchange Carrier (IC) to access, without dialing an access code. These are referred to as the customer's Primary Interexchange Carrier (PIC) for interLATA toll calls and the intraLATA Primary Interexchange Carrier (LPIC) for intraLATA toll calls. The customer may designate an IC for PIC and a different IC for LPIC.

(CT) Each IC will have one or more access codes assigned to it for its various types of service. When a customer or agent selects an IC as its PIC and/or LPIC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer or agent without dialing an access code except "1+" or "0+".

(CT) Should a customer or agent wish to use other services of the same IC or services of a different IC it will be necessary for the customer or agent to dial the necessary access code(s) to reach that IC's other service(s).

(CT) At the time a customer or agent advises the Telephone Company of its PIC and/or LPIC, the Telephone Company will use the IC access code for that IC from the designated carrier list unless the customer at that time directs the Telephone Company to use a different IC access code assigned to the customer's chosen IC. The PIC and LPIC may either be the same IC or a different IC.

(AT) Interstate intraLATA toll calls, service between points in different states which are in the same Local Access and Transport Area, will be routed to the LPIC selected by the customer.

CANCELLED

Missouri Public Service Commission

DEC 30 2000
By 7th R58
Public Service Commission
MISSOURI

FILED JUN 22 1999

Issued: JUN 22 1999

Effective:

JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
5th Revised Sheet 8
Replacing 4th Revised Sheet 8

ACCESS SERVICES

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SERVICES

MAR 29 1993

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services--(Continued)

13.3.3 Easy Access Dialing

MISSOURI
Public Service Commission

(AT)

A. Easy Access Dialing is an arrangement whereby a customer for Telephone Exchange Service lines and/or trunks, FGA lines, BSA-A lines, and Centrex lines, herein referred to as customer, or the person or persons who have legal authority to give the Telephone Company permission to place public and semipublic pay telephones on their premise(s) and who control access to or usage of the public or semipublic pay telephones, herein referred to as agent, may select and designate to the Telephone Company an IC to access, without an access code, for interLATA intrastate calls. This IC is referred to as the customer's or agent's primary IC and must be the same for both interLATA interstate and interLATA intrastate calls.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer or agent selects an IC as its primary IC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer or agent without dialing an access code.

Should a customer or agent wish to use other services of the same IC it will be necessary for the customer or agent to dial the necessary access code(s) to reach that IC's other service(s).

CANCELLED

JUL 22 1999

At the time a customer or agent advises the Telephone Company of its primary IC, it will be necessary for the customer or agent to inform the Telephone Company which IC access code, if the IC has more than one access code, the customer or agent will predesignate.

By *CRS TB*
Public Service Commission
MISSOURI

(AT)

(AT)

Easy Access Dialing for Telephone Exchange Service lines and for trunks, Feature Group A lines and Centrex lines is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985, and released June 12, 1985. Easy Access Dialing for the Circuit Switched - Line Side Basic Serving Arrangement is furnished in accordance with the provisions for FGA as set forth above. This Order with all Appendices will be available for inspection in the Public Reference Room of the Tariff Division at the main building of the Commission and can also be obtained from the Commission's commercial contractor.

FILED

(MT)

APR 11 1993
92-304
MO. PUBLIC SERVICE COMM.

Issued:

MAR 26 1993

Effective:

APR 11 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 8
Replacing 3rd Revised Sheet 8

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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FEB 17 1989

13.3 Miscellaneous Services--(Continued)

(CP) 13.3.3 Easy Access Dialing

MISSOURI

Public Service Commission

A. Easy Access Dialing is an arrangement whereby a customer for telephone Exchange Service lines and/or trunks, Feature Group A lines and Centrex lines, herein referred to as customer, or the person or persons who have legal authority to give the Telephone Company permission to place public and semipublic pay telephones on their premise(s) and who control access to or usage of the public or semipublic pay telephones, herein referred to as agent, may select and designate to the Telephone Company an IC to access, without an access code, for interLATA intrastate calls. This IC is referred to as the customer's or agent's primary IC and must be the same for both interLATA interstate and interLATA intrastate calls.

CANCELLED
APR 11 1993
R.S.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer or agent selects an IC as its primary IC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer or agent without dialing an access code.

Public Service Commission
MISSOURI

Should a customer or agent wish to use other services of the same IC it will be necessary for the customer or agent to dial the necessary access code(s) to reach that IC's other service(s).

At the time a customer or agent advises the Telephone Company of its primary IC, it will be necessary for the customer or agent to inform the Telephone Company which IC access code, if the IC has more than one access code, the customer or agent will predesignate.

B. Easy Access Dialing for Telephone Exchange Service lines and for trunks, Feature Group A lines and Centrex lines is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985 and released June 12, 1985. This Order with all Appendices will be available for inspection in the Public Reference Room of the Tariff Division at the main building of the Commission and can also be obtained from the Commission's commercial contractor.

Easy Access Dialing for agents of public and semipublic pay telephones is furnished using guidelines as detailed in the Federal Communications Commission's Allocation Plan set forth above, except the six month notification provided to interexchange carriers of end offices converting to equal access prior to June 1, 1989.

FILED
MAR 20 1989

Public Service Commission

Issued: FEB 27 1989

Effective: MAR 30 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 8
Replacing 2nd Revised Sheet 8

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DEC 29 1987

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

MISSOURI
Public Service Commission

13.3 Miscellaneous Services--(Continued)

(CP) **13.3.3 Easy Access Dialing**

A. Easy Access Dialing is an arrangement whereby an End User may select and designate to the Telephone Company an IC to access, without an access code, for interLATA intrastate calls. This IC is referred to as the End User's primary IC and must be the same for both interLATA interstate and interLATA intrastate calls.

Each IC will have one or more access codes assigned to it for its various types of service. When a customer selects an IC as its primary IC, only one access code of that IC may be incorporated into the switching system of the Telephone Company permitting access to that IC by the customer without dialing an access code.

Should the same customer wish to use other services of the same IC it will be necessary for the customer to dial the necessary access code(s) to reach that IC's other service(s).

At the time a customer advises the Telephone Company of its primary IC, it will be necessary for the customer to inform the Telephone Company which IC access code, if the IC has more than one access code, the customer will predesignate.

B. Easy Access Dialing is furnished in accordance with the detailed provisions of the Federal Communications Commission's Allocation Plan as set forth in Appendix B of its Memorandum Opinion and Order in CC Docket No. 83-1145, Phase I, adopted May 31, 1985 and released June 12, 1985. This Order with all Appendices will be available for inspection in the Public Reference Room of the Tariff Division at the main building of the Commission and can also be obtained from the Commission's commercial contractor.

CANCELLED

MAR 30 1989
BY 4th R.S. #18
Public Service Commission
MISSOURI

FILED

FEB 8 1988

Issued: **JAN 08 1988**

Effective: **FEB 08 1988**

Public Service Commission

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 8
Replacing 1st Revised Sheet 8

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)



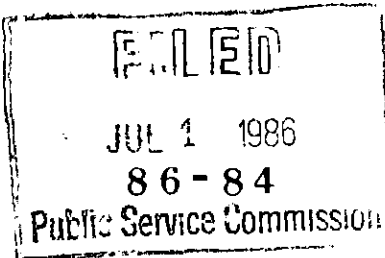
13.3 Miscellaneous Services-(Continued)

(CP) 13.3.3 Easy Access Dialing

- A. Easy Access Dialing is an arrangement whereby an End User may select and designate to the Telephone Company an IC to access, without an access code, for interLATA intrastate calls. This IC is referred to as the End User's primary IC and must be the same for both interLATA interstate and interLATA intrastate calls.
- B. Prior to the introduction of Easy Access Dialing in a serving end office, the existing End Users have Access Service to AT&T as their primary IC. With the introduction of Easy Access Dialing in a serving end office, End Users will be asked to select one of the following options at no charge:
 - Designate an IC as their primary IC from a list of ICs offering service in the End Users serving end office and dial 10XXX or other access codes to reach other ICs.
 - Designate that they do not want to have a primary IC and choose to dial 10XXX or other access codes for all calls for all ICs.

If the End User does not choose one of the preceding options prior to the Easy Access conversion date, an IC will be randomly assigned to them using the allocation process mandated by the Federal Communications Commission in the Interstate Access Tariff, FCC No. 68. The End User will then have (6) months after the conversion date in which they can choose one of the preceding options at no charge. Thereafter, a nonrecurring charge as set forth in Paragraph 13.3.3, D., following, applies for any change in Easy Access Dialing.

CANCELLED
FEB 8 1988
BY *[Signature]* P.S.#8
Public Service Commission
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8
Replacing Original Sheet 8

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.2 Restoration Priority

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued.

Nonrecurring Charge

Restoration Priority,
per service arranged

\$117.45

13.3.3 Presubscription

A. Presubscription is an arrangement whereby an End User may select and designate to the Telephone Company an IC to access, without an access code, for interLATA intrastate calls. This IC is referred to as the End User's predesignated IC and must be the same for both interLATA interstate and interLATA intrastate calls.

(CT)

B. On the effective date of this Tariff, all existing End Users will have Access Service to AT&T as their predesignated IC. Within six (6) months after the introduction of Feature Group D in a serving end office, End Users may select one of the following options at no charge. Thereafter a nonrecurring charge as set forth in Paragraph 13.3.3, D., following, applies for any change in Presubscription.

- Designate an IC as predesignated IC and dial 10XX or other access codes to reach other IC's.

- Designate that they do not want to be presubscribed to any IC and choose to dial 10XX or other access codes for all calls for all IC's, including AT&T.

CANCELLED
JUL 1 1986
BY *gnd R.S.-8*
PUBLIC SERVICE COMMISSION
OF MISSOURI

RECEIVED
AUG 14 1984
MISSOURI
Public Service Commission

FILED
SEP 14 1984
Public Service Commission

Issued: AUG 15 1984

Effective: SEP 14 1984

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 8

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

DEC 20 1983

13.3.2 Restoration Priority

The Telephone Company will arrange a Special Access Service for Restoration Priority on receipt of certification in conformance with the Federal Communications Commission's Rules and Regulations. A charge applies when a request to provide or change a Restoration Priority is received subsequent to the issuance of an Access Order to install the service. No charge applies when a Restoration Priority is discontinued.

Public Service Commission

CANCELLED

Nonrecurring Charge

Restoration Priority,
per service arranged

\$117.45

SEP 14 1984

13.3.3 Presubscription

BY 1st RS 8
PUBLIC SERVICE COMMISSION

- A. Presubscription is an arrangement whereby an End User may select and designate to the Telephone Company an IC to access, without an access code, for interLATA intrastate calls. This IC is referred to as the End User's predesignated IC and must be the same for both interLATA interstate and interLATA intrastate calls.
- B. On the effective date of this Tariff, all existing End Users will have Access Service to AT&T as their predesignated IC. Within 90 days after the introduction of Feature Group D in a serving end office, End Users may select one of the following options at no charge. Thereafter a non-recurring charge as set forth in Paragraph 13.3.3, D., following, applies for any change in Presubscription.
 - Designate an IC as predesignated IC and dial 10XX or other access codes to reach other IC's.
 - Designate that they do not want to be presubscribed to any IC and choose to dial 10XX or other access codes for all calls for all IC's, including AT&T.

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 13
5th Revised Sheet 8.01
Replacing 4th Revised Sheet 8.01

ACCESS SERVICES

13. Additional Engineering, Additional Labor And Miscellaneous Services (Continued)

13.3 Miscellaneous Services (Continued)

13.3.3 Easy Access Dialing (Continued)

B. LPIC Assignments

The Telephone Company will make changes in the customer's LPIC assignment pursuant to (1) through (2) following:

1. New Service Requests

New customers will be asked to select a LPIC when they place an order with the Telephone Company for Telephone Exchange Service, FGA, BSA-A, WATS Access Line Service and Plexar Service. LPIC selection made when such orders are placed will incur no additional charges.

(AT)
(AT)

For Telephone Exchange service, FGA, BSA-A, and WATS Access Line Service, customers may select a separate LPIC for each line requested.

For Plexar service, customers may select their LPIC for a single Plexar line, multiple Plexar Lines or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

If a new customer fails to make a selection when placing an order for Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service or Plexar Service, the customer will be allowed a six month period from installation of their service to select a LPIC at no charge. Any changes made after the six month period has expired or any change subsequent to the initial LPIC selection during the six month period will incur Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, specific to the line or lines being changed.(1)

(AT)

(MT)

(1) The six (6) month period allowing a customer's selection of a LPIC at no charge will be available until January 31, 2007

(MT)

(AT)

(AT)

Issued: August 18, 2006

Effective: September 18, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 8.01
Replacing 3rd Revised Sheet 8.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

(RT) B. LPIC Assignments

(RT) The Telephone Company will make changes in the customer’s LPIC assignment pursuant to (1) through (2) following:

1. New Service Requests

(RT) New customers will be asked to select a LPIC when they place an order with the Telephone Company for Telephone Exchange Service, FGA, BSA-A, WATS Access Line Service and Plexar Service.

(RT) For Telephone Exchange service, FGA, BSA-A, and WATS Access Line Service, customers may select a separate LPIC for each line requested.

(RT) For Plexar service, customers may select their LPIC for a single Plexar line, multiple Plexar Lines or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

(RT) If a new customer fails to make a selection when placing an order for Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service or Plexar Service, the customer will be allowed a six month period from installation of their service to select a LPIC at no charge. Any changes made after the six month period has expired or (RT) any change subsequent to the initial LPIC selection during the six month period will (CT) incur Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, specific to the line or lines being changed.

(RT) New customers may also designate that they do not want a LPIC. This choice (RT) (No-LPIC) is considered a valid LPIC selection. Any subsequent changes will incur (CT) Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, specific to the line or lines being changed.

(RT) On all requests for new service, the Telephone Company will notify the customer of the LPIC assigned to the relevant line(s).

Issued: November 10, 2005

Effective: December 10, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

September 18, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 8.01
Replacing 2nd Revised Sheet 8.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

CANCELLED

13.3 Miscellaneous Services-(Continued)

December 10, 2005

13.3.3 Easy Access Dialing-(Continued)

**MISSOURI PUBLIC
SERVICE COMMISSION**

(CT)

B. PIC and LPIC Assignments

The Telephone Company will make changes in the customer's PIC and LPIC assignment pursuant to (1) through (2) following:

1. New Service Requests

New customers will be asked to select a PIC and LPIC when they place an order with the Telephone Company for Telephone Exchange Service, FGA, BSA-A, WATS Access Line Service and Plexar Service.

For Telephone Exchange service, FGA, BSA-A, and WATS Access Line Service, customers may select a separate PIC and LPIC for each line requested.

For Plexar service, customers may select their PIC and LPIC for a single Plexar line, multiple Plexar Lines or the Plexar Group. A Plexar Group defines a group of Plexar facilities (i.e., line, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Plexar Groups.

If a new customer fails to make a selection when placing an order for Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service or Plexar Service, the customer will be allowed a six month period from installation of their service to select a PIC and LPIC at no charge. Any changes made after the six month period has expired or any change subsequent to the initial PIC and LPIC selection during the six month period will incur Easy Access Dialing Change charges as set forth in Section 13.4.3, following, specific to the line or lines being changed.

New customers may also designate that they do not want a PIC and/or LPIC. This choice (No-PIC and No-LPIC) is considered a valid PIC and LPIC selection. Any subsequent changes will incur Easy Access Dialing Change charges as set forth in Section 13.4.3, following, specific to the line or lines being changed.

On all requests for new service, the Telephone Company will notify the customer of the PIC and LPIC assigned to the relevant line(s).

(CT)

Issued: **JUNE 22, 1999**

Effective: **JULY 22, 1999**

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 13 2nd Revised Sheet 8.01 Replacing 1st Revised Sheet 8.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued)

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MAR 29 1993

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

MISSOURI Public Service Commission

(MT) | (MT)

Easy Access Dialing for agents of public and semipublic pay telephones is furnished using guidelines as detailed in the Federal Communications Commission's Allocation Plan set forth above, except the six month notification provided to interexchange carriers of end offices converting to equal access prior to June 1, 1989.

C. Principal Provisions of the Allocation Plan:

- 1. The Telephone Company will notify customers and agents of the availability of equal access and Easy Access Dialing in their particular areas through the mailing of an Equal Access Ballot. The mailing of initial ballots will occur no later than 85 days prior to the conversion of the end office serving the customers and agents. Customers and agents will be asked to return their respective ballot within 30 days of its receipt.

Customers and agents may select one of the following options at no charge:

- indicate a primary IC for all of its lines
- indicate a different IC for each of its lines

Only one carrier may be selected for each particular line.

- 2. The Telephone Company will accept IC provided lists of customers and agents that have made individual arrangements with a specific IC to designate that IC as their primary long distance carrier. However, an IC must also submit a Limited Blanket Agency Agreement affirming that it does have authorization to act on behalf of the customer or agent to establish Easy Access Dialing Service. When customer or agent choice discrepancies occur, it may be necessary for the IC to furnish evidence of proper authorization upon request by the Telephone Company.

- 3. The Telephone Company will tabulate the initial ballots and the lists of customers and agents provided by ICs to determine the percentage of customers and agents that selected each IC. ICs that wish to receive allocated traffic must meet and maintain the ordered allocation eligibility criteria for the two year period following the equal access conversion date. If an IC wishes to change any of the agreed upon criteria within the two year period,

CANCELLED

JUL 22 1999

by 3 RS # 8.01 Public Service Commission MISSOURI

(MT)

Issued: MAR 26 1993

Effective:

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

APR 11 1993

92-304

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8.01
Replacing Original Sheet 8.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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13.3 Miscellaneous Services--(Continued)

FEB 17 1989

(CP) 13.3.3 Easy Access Dialing--(Continued)

MISSOURI
Public Service Commission

C. Principal provisions of the Allocation Plan:

1. The Telephone Company will notify customers and agents of the availability of equal access and Easy Access Dialing in their particular areas through the mailing of an Equal Access Ballot. The mailing of initial ballots will occur no later than 85 days prior to the conversion of the end office serving the customers and agents. Customers and agents will be asked to return their respective ballot within 30 days of its receipt.

Customers and agents may select one of the following options at no charge:

CANCELLED

- indicate a primary IC for all of its lines
- indicate a different IC for each of its lines

APR 11 1993
BY 2nd R.S. # 8.01
Public Service Commission
MISSOURI

Only one carrier may be selected for each particular area.

2. The Telephone Company will accept IC provided lists of customers and agents that have made individual arrangements with a specific IC to designate that IC as their primary long distance carrier. However, an IC must also submit a Limited Blanket Agency Agreement affirming that it does have authorization to act on behalf of the customer or agent to establish Easy Access Dialing Service. When customer or agent choice discrepancies occur, it may be necessary for the IC to furnish evidence of proper authorization upon request by the Telephone Company.
3. The Telephone Company will tabulate the initial ballots and the lists of customers and agents provided by ICs to determine the percentage of customers and agents that selected each IC. IC's that wish to receive allocated traffic must meet and maintain the ordered allocation eligibility criteria for the two year period following the equal access conversion date. If an IC wishes to change any of the agreed upon criteria within the two year period, it must notify the telephone company and its allocated customers and agents, of those changes 30 days before the changes are to take place. ICs participating in the allocation process will have customers and agents that have not selected a primary IC assigned, at random, in proportion to the results of the first ballot response for a particular serving end office.

FILED

Issued: FEB 27 1989

Effective: MAR 30 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 8.01

ACCESS SERVICES

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DEC 29 1987

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

**MISSOURI
Public Service Commission**

13.3 Miscellaneous Services-(Continued)

(CP) 13.3.3 Easy Access Dialing-(Continued)

C. Principal provisions of the Allocation Plan:

1. The Telephone Company will notify customers of the availability of equal access and Easy Access Dialing in their particular areas through the mailing of an Equal Access Ballot. The mailing of initial ballots will occur no later than 85 days prior to the conversion of the end office serving the customers. Customers will be asked to return their respective ballot within 30 days of its receipt.

Customers may select one of the following options at no charge:

- indicate a primary IC for all of its lines
- indicate a different IC for each of its lines

Only one carrier may be selected for each particular public service.

2. The Telephone Company will accept IC provided lists of customers that have made individual arrangements with a specific IC to designate that IC as their primary long distance carrier. However, an IC must also submit a Limited Blanket Agency Agreement affirming that it does have authorization to act on behalf of the customer to establish Easy Access Dialing Service. When customer choice discrepancies occur, it may be necessary for the IC to furnish evidence of proper authorization upon request by the Telephone Company.
3. The Telephone Company will tabulate the initial ballots and the lists of customers provided by ICs to determine the percentage of customers that selected each IC. ICs that wish to receive allocated traffic must meet and maintain the ordered allocation eligibility criteria for the two year period following the equal access conversion date. If an IC wishes to change any of the agreed upon criteria within the two year period, it must notify the telephone company and its allocated customers of those changes 30 days before the changes are to take place. ICs participating in the allocation process will have customers that have not selected a primary IC assigned, at random, in proportion to the results of the first ballot response for a particular serving end office.

CANCELLED
MAR 30 1989
BY *rh* P.S.#8.01
Public Service Commission
MISSOURI

FILED
FEB 8 1988

Issued: JAN 08 1988

Effective: FEB 08 1988

Public Service Commission

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 13
6th Revised Sheet 8.02
Replacing 5th Revised Sheet 8.02

ACCESS SERVICES

13. Additional Engineering, Additional Labor And Miscellaneous Services (Continued)

13.3 Miscellaneous Services (Continued)

13.3.3 Easy Access Dialing (Continued)

B. LPIC Assignments (Continued)

1. New Service Requests (Cont'd)

New customers may also designate that they do not want a LPIC. This choice (No-LPIC) is considered a valid LPIC selection. Any subsequent changes will incur Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, specific to the line or lines being changed.

On all requests for new service, the Telephone Company will notify the customer of the LPIC assigned to the relevant line(s).

(MT)

(MT)

2. Existing Service Requests

a. Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service and Plexar Service may request changes to their LPIC according to the selection options set forth in B., 1., preceding (e.g., separate LPIC and No-LPIC). For these services, the Telephone Company will make LPIC changes based upon the following:

1. For customer initiated requests, the Telephone Company will make LPIC changes upon notification by the customer of the change desired.

2. For IC initiated changes of customer LPIC assignments, the Telephone Company will make LPIC changes pursuant to an IC-provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. When an IC relies on a Letter of Authorization (LOA) to make a change it must obtain from the customer a signed LOA authorizing the change. LOAs or other valid forms of authorization based on Missouri and/or Federal regulations must not be more than 45 days old when such changes are submitted to the Telephone Company.

Issued: August 18, 2006

Effective: September 18, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

Filed
Missouri Public
Service Commission

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
5th Revised Sheet 8.02
Replacing 4th Revised Sheet 8.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

(RT) B. LPIC Assignments-(Continued)

2. Existing Service Requests

(RT) a. Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access
| Line Service and Plexar Service may request changes to their LPIC according to the
(RT) selection options set forth in B., 1., preceding (e.g., separate LPIC and No-LPIC).
For these services, the Telephone Company will make LPIC changes based upon the
following:

(RT) 1. For customer initiated requests, the Telephone Company will make LPIC changes
upon notification by the customer of the change desired.

(RT) 2. For IC initiated changes of customer LPIC assignments, the Telephone Company
(RT) will make LPIC changes pursuant to an IC-provided list of customers accepted by
the Telephone Company under a Limited Blanket Agency Agreement. When an IC
relies on a Letter of Authorization (LOA) to make a change it must obtain from the
customer a signed LOA authorizing the change. LOAs or other valid forms of
authorization based on Missouri and/or Federal regulations must not be more than
45 days old when such changes are submitted to the Telephone Company.

Issued: November 10, 2005

Effective: December 10, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Cancelled

September 18, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 8.02
Replacing 3rd Revised Sheet 8.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

CANCELLED

December 10, 2005

13.3.3 Easy Access Dialing-(Continued)

B. PIC and LPIC Assignments-(Continued)

**MISSOURI PUBLIC
SERVICE COMMISSION**

2. Existing Service Requests

- a. Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service and Plexar Service may request changes to their PIC and LPIC according to the selection options set forth in B., 1., preceding (e.g., separate PIC and LPIC, No-PIC and No-LPIC). For these services, the Telephone Company will make PIC and LPIC changes based upon the following:
 - 1. For customer initiated requests, the Telephone Company will make PIC and LPIC changes upon notification by the customer of the change desired.
 - 2. For IC initiated changes of customer PIC and/or LPIC assignments, the Telephone Company will make PIC and/or LPIC changes pursuant to an IC-provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. When an IC relies on a Letter of Authorization (LOA) to make a change it must obtain from the customer a signed LOA authorizing the change. LOAs or other valid forms of authorization based on Missouri and/or Federal regulations, must not be more than 45 days old when such changes are submitted to the Telephone Company.

(RT)

(RT)

Issued: November 30, 2000

Effective: December 30, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 8.02
Replacing 2nd Revised Sheet 8.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

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JUN 22 1999

MO. PUBLIC SERVICE COMMISSION

(CT)

B. PIC and LPIC Assignments-(Continued)

2. Existing Service Requests

a. Customers of existing Telephone Exchange Service, FGA or BSA-A lines, WATS Access Line Service and Plexar Service may request changes to their PIC and LPIC according to the selection options set forth in B., 1., preceding (e.g., separate PIC and LPIC, No-PIC and No-LPIC). For these services, the Telephone Company will make PIC and LPIC changes based upon the following:

1. For customer initiated requests, the Telephone Company will make PIC and LPIC changes upon notification by the customer of the change desired.
2. For IC initiated changes of customer PIC and/or LPIC assignments, the Telephone Company will make PIC and/or LPIC changes pursuant to an IC-provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. When an IC relies on a Letter of Authorization (LOA) to make a change it must obtain from the customer a signed LOA authorizing the change. LOAs or other valid forms of authorization based on Missouri and/or Federal regulations, must not be more than 45 days old when such changes are submitted to the Telephone Company.

b. Unauthorized PIC and LPIC Charge

An unauthorized PIC and/or LPIC change occurs when a customer's PIC and LPIC is changed without proper authorization by the customer. When a customer notifies the Telephone Company within 12 months of the date that its PIC and/or LPIC has been changed without its consent, the Telephone Company will notify the disputed PIC and/or LPIC of the dispute and revert the customer to its previous PIC and/or LPIC at no charge to the customer except as set forth in this section. The Telephone Company will also credit the customer's account for the disputed PIC and/or LPIC change.

The Telephone Company will request evidence of proper customer authorization from the disputed IC or agent that requested the PIC and/or LPIC change. If the IC or agent does not provide a LOA or other valid forms of authorization based on Missouri and/or Federal regulations, with a customer authorization date less than or equal to 45 days old from the date the change was submitted to the Telephone Company, Easy Access Dialing Change charges as set forth in Section 13.4.3, following, will be assessed to the disputed IC or agent. If the IC or agent provides a LOA or other valid forms of authorization based on Missouri and/or Federal regulations, appropriately signed and dated as described above, the Telephone Company will assess applicable PIC and/or LPIC Easy Access Dialing Change charges to the customer.

In lieu of the above LOA investigation, the IC may choose to participate in PIC and/or LPIC Switchback.

Missouri Public Service Commission

FILED JUN 22 1999

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DEC 30 2000

By 4th RS 8.02
Public Service Commission
MISSOURI

(CT)

Issued: JUN 22 1999

Effective: JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 8.02
Replacing 1st Revised Sheet 8.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Principal Provisions of the Allocation Plan:-(Continued)

3. (Continued)

it must notify the Telephone Company and its allocated customers and agents, of those changes 30 days before the changes are to take place. ICs participating in the allocation process will have customers and agents that have not selected a primary IC assigned, at random, in proportion to the results of the first ballot response for a particular serving end office.

Customers and agents not responding to the initial ballot will be sent a second ballot for the selection of a primary IC no earlier than 40 days prior to end office conversion. This second ballot will indicate the primary IC that has been assigned to them if they fail to respond to the second ballot.

When an IC listed on the initial ballot elects not to participate in the allocation process, the nonresponding customers' and agents' lines will be allocated to the remaining ICs in relative proportion to their initial results.

Separate allocation processes will be used for residence and business lines, and public and semipublic pay telephone lines.

4. When a discrepancy is determined regarding a customer's or agent's designation of a primary IC, the following conditions apply depending upon the situation encountered:

- When a customer or agent indicates more than one IC choice per line on a ballot, or returns an illegible ballot, the Telephone Company will contact the customer or agent for clarification.
- When both a ballot and an entry on an IC provided customer and agent list are received for one customer or agent and the designated primary IC does not match on both documents, the Telephone Company will process the ballot as the customer's or agent's choice.
- When two or more ICs provide customer and agent lists to the Telephone Company indicating that a particular customer or agent has designated them as its primary IC, the customer or agent

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MAR 29 1993

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Public Service Commission

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CANCELLED

JUL 22 1999

by 3 RS # 8.02
Public Service Commission
MISSOURI

(MT)

Issued:

MAR 26 1993

Effective:

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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APR 11 1993
92-304

MO. PUBLIC SERVICE COM

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8.02
Replacing Original Sheet 8.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services--(Continued)

(CP) 13.3.3 Easy Access Dialing--(Continued)

C. Principal Provisions of the Allocation Process (continued)

3. (Continued)

Customers and agents not responding to the initial ballot will be sent a second ballot for the selection of a primary IC no earlier than 40 days prior to end office conversion. This second ballot will indicate the primary IC that has been assigned to them if they fail to respond to the second ballot.

When an IC listed on the initial ballot elects not to participate in the allocation process, the nonresponding customers' and agents' lines will be allocated to the remaining IC's in relative proportion to their initial results.

Separate allocation processes will be used for residence and business lines, and public and semipublic pay telephone lines.

4. When a discrepancy is determined regarding a customer's or agent's designation of a primary IC, the following conditions apply depending upon the situation encountered:

- When a customer or agent indicates more than one IC choice per line on a ballot, or returns an illegible ballot, the Telephone Company will contact the customer or agent for clarification.
- When both a ballot and an entry on an IC provided customer and agent list are received for one customer or agent and the designated primary IC does not match on both documents, the Telephone Company will process the ballot as the customer's or agent's choice.
- When two or more IC's provide customer and agent lists to the Telephone Company indicating that a particular customer or agent has designated them as its primary IC, the customer or agent will be allocated along with nonrespondents to the initial ballot. In such instances, the Telephone Company will notify the customer or agent and the involved IC's of the conflict.

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FEB 17 1989

APR 11 1993

BY *R.S.# 802*
Public Service Commission
MISSOURI

MISSOURI
Public Service Commission

(MT)

MAR 30 1989

Public Service Commission

Issued: FEB 27 1989

Effective: MAR 30 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 8.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued)

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DEC 29 1987

13.3 Miscellaneous Services-(Continued)

**MISSOURI
Public Service Commission**

(CP) 13.3.3 Easy Access Dialing-(Continued)

C. Principal Provisions of the Allocation Plan:-(Continued)

3. (Continued)

Customers not responding to the initial ballot will be sent a second ballot for the selection of a primary IC no earlier than 40 days prior to end office conversion. This second ballot will indicate the primary IC that has been assigned to them if they fail to respond to the second ballot.

When an IC listed on the initial ballot elects not to participate in the allocation process, the nonresponding customers' lines will be allocated to the remaining ICs in relative proportion to their initial results.

Separate allocation processes will be used for residential and business customer lines.

4. When a discrepancy is determined regarding a customer's designation of a primary IC, the following conditions apply depending upon the situation encountered:

- When a customer indicates more than one IC choice per line on a ballot, or returns an illegible ballot, the Telephone Company will contact the customer for clarification.
- When both a ballot and an entry on an IC provided customer list are received for one customer and the designated primary IC does not match on both documents, the Telephone Company will process the ballot as the customer's choice.
- When two or more ICs provide customer lists to the Telephone Company indicating that a particular customer has designated them as its primary IC, the customer will be allocated along with nonrespondents to the initial ballot. In such instances, the Telephone Company will notify the customer and the involved ICs of the conflict.

5. Customers served by an end office that was converted to equal access prior to May 31, 1985, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis.

CANCELLED
MAR 30 1989
BY R.S.#8.02
Public Service Commission
MISSOURI

FILED

FEB 8 1988

Issued: JAN 08 1988

Effective: FEB 08 1988

Public Service Commission

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
6th Revised Sheet 8.03
Replacing 5th Revised Sheet 8.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulation

- (RT) 1. Unless otherwise specified, Easy Access Dialing Change charges apply to each LPIC selection on Telephone Exchange Service, FGA and BSA-A lines, WATS Access lines and Plexar lines, including changes to or from a No-LPIC designation.

(RT)(CT) Easy Access Dialing LPIC Change charges are set forth in Section 13.3.3.D following.

(RT)

- (RT)(AT) 2. A non-recurring charge, as set forth in 13.3.3.D following, to process a change in LPIC applies as follows:
 - (a) A nonrecurring charge applies when the request to change LPIC is submitted through mechanized methods.
 - (b) A nonrecurring charge applies when the request to change LPIC is submitted through manual methods.

As used above, manual methods are (i) personal interaction between a customer, or a person acting on behalf of a customer, and a Telephone Company employee; and (ii) any written submission from a customer, or a person acting on behalf of a customer, to a Telephone Company service center. Mechanized methods shall include all other methods. If a request utilizing a mechanized method results in manual processing, the mechanized nonrecurring charge shall apply upon completion of the request.

(AT)

Issued: November 10, 2005

Effective: December 10, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
5th Revised Sheet 8.03
Replacing 4th Revised Sheet 8.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

CANCELLED

December 10, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

(RT)

(RT)

C. Rate Regulation

1. Unless otherwise specified, Easy Access Dialing Change charges apply to each PIC and LPIC selection on Telephone Exchange Service, FGA and BSA-A lines, WATS Access lines and Plexar lines, including changes to or from a No-PIC and No-LPIC designation.

Easy Access Dialing PIC and LPIC Change charges are set forth in Section 13.4.3 following. Since Easy Access Dialing PIC Change charges exist in the Telephone Company Intrastate Access Service Tariff and the Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge.

2. Initial and Subsequent Selection

Existing customers may select an LPIC within six months from the implementation of intraLATA Dialing Parity in Missouri July 22, 1999 – January 22, 2000 without charge (No-LPIC is also a valid selection). Selection of an LPIC after the six-month period or any change to the customer’s initial LPIC selection will result in LPIC Change Charges as set forth in 13.4.3, following.

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Effective: December 30, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 8.03
Replacing 3rd Revised Sheet 8.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

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JUN 22 1999

MO. PUBLIC SERVICE COMM

(CT)

B. PIC and LPIC Assignments-(Continued)

2. Existing Service Requests-(Continued)

c. PIC and LPIC Switchback

PIC and LPIC Switchback is an option whereby the Telephone Company does not investigate the validity of a PIC and/or LPIC change if a business or residence customer disputes a PIC and/or LPIC change as set forth in Section 13.3.3.C.7.

C. Rate Regulation

- 1. Unless otherwise specified, Easy Access Dialing Change charges apply to each PIC and LPIC selection on Telephone Exchange Service, FGA and BSA-A lines, WATS Access lines and Plexar lines, including changes to or from a No-PIC and No-LPIC designation.

Easy Access Dialing PIC and LPIC Change charges are set forth in Section 13.4.3 following. Since Easy Access Dialing PIC Change charges exist in the Telephone Company Intrastate Access Service Tariff and the Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge.

2. Initial and Subsequent Selection

Existing customers may select an LPIC within six months from the implementation of intraLATA Dialing Parity in Missouri July 22, 1999 – January 22, 2000 without charge (No-LPIC is also a valid selection). Selection of an LPIC after the six-month period or any change to the customer's initial LPIC selection will result in LPIC Change Charges as set forth in 13.4.3, following.

(CT)

CANCELLED

DEC 30 2000
By 5th RS 8.03
Public Service Commission
MISSOURI

Missouri Public
Service Commission

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Issued: JUN 22 1999

Effective: JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 8.03
Replacing 2nd Revised Sheet 8.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

RECEIVED

13.3 Miscellaneous Services-(Continued)

JUN 23 1994

13.3.3 Easy Access Dialing-(Continued)

MISSOURI

C. Principal Provisions of the Allocation Plan:-(Continued) **Public Service Commission**

4. (Continued)

will be allocated along with nonrespondents to the initial ballot. In such instances, the Telephone Company will notify the customer or agent and the involved ICs of the conflict.

- 5. Customers of Telephone Exchange Service lines and/or trunks, Feature Group A lines and Centrex lines served by an end office that was converted to equal access prior to May 31, 1985, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis.

Agents of public and semipublic pay telephones served by an end office that was converted to equal access prior to June 1, 1989, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis. The mailing of the initial ballots will begin on or before January 1, 1989, and be completed by May 1, 1989.

- 6. If an IC elects to discontinue its FGD or BSA-D service offering in the converting end office prior to the conversion date or within two years after the introduction of FGD or BSA-D in the converting end office, the IC is obligated to do the following:

CANCELLED

- Notify the Telephone Company of the cancellation of its FGD or BSA-D order.

JUL 22 1999

By *4 RS 8.03*
Public Service Commission
MISSOURI

- Contact all customers and agents in writing that have been allocated to or selected the cancelling IC as their primary IC, and inform these customers and agents of the cancellation and request the customers and agents to select a new primary IC.

- The canceling IC must also state to its customers and agents that it will pay for any change charge that may apply.

(MT)

(MT)

FILED

AUG 17 1994

95 - 7

MO. PUBLIC SERVICE COMMISSION

Issued: JUN 24 1994

Effective: ~~JUL 24 1994~~
AUG 17 1994

By M. H. SCHULTEIS, Executive Director-External Affairs
Southwestern Bell Telephone
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 8.03
Replacing 1st Revised Sheet 8.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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13.3 Miscellaneous Services-(Continued)

MAR 29 1993

13.3.3 Easy Access Dialing-(Continued)

MISSOURI

C. Principal Provisions of the Allocation Plan:-(Continued) Missouri Public Service Commission

4. (Continued)

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(MT)

will be allocated along with nonrespondents to the initial ballot. In such instances, the Telephone Company will notify the customer or agent and the involved ICs of the conflict.

- 5. Customers of Telephone Exchange Service lines and/or trunks, Feature Group A lines and Centrex lines served by an end office that was converted to equal access prior to May 31, 1985, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis.

Agents of public and semipublic pay telephones served by an end office that was converted to equal access prior to June 1, 1989, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis. The mailing of the initial ballots will begin on or before January 1, 1989, and be completed by May 1, 1989.

(AT)

- 6. If an IC elects to discontinue its FGD or BSA-D service offering in the converting end office prior to the conversion date or within two years after the introduction of FGD or BSA-D in the converting end office, the IC is obligated to do the following:

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(AT)

- Notify the Telephone Company of the cancellation of its FGD or BSA-D order.
- Contact all customers and agents in writing that have been allocated to or selected the cancelling IC as their primary IC, and inform these customers and agents of the cancellation and request the customers and agents to select a new primary IC.
- The canceling IC must also state to its customers and agents that it will pay for any change charge that may apply.

D. Change Charges

- 1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3, F., will be applied as follows:

(MT)

FILED

APR 11 1993
92-304

Issued: MAR 26 1993

Effective:

MO. PUBLIC SERVICE COM. APR 11 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

CANCELLED
AUG 17 1994
BY 328 P.S.#18.03
Public Service Commission
MISSOURI

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8.03
Replacing Original Sheet 8.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services--(Continued)

(CP) 13.3.3 Easy Access Dialing--(Continued)

CANCELLED
APR 11 1993
BY 2-# R.S. # 8.03

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FEB 17 1989

C. Principal Provisions of the Allocation Plan (Continued)
MISSOURI Public Service Commission

(MT) 5. Customers of Telephone Exchange Service Lines and/or trunks, Feature Group A lines and Centrex lines served by an end office that was converted to equal access prior to May 31, 1985, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis.
(MT)

Agents of public and semipublic pay telephones served by an end office that was converted to equal access prior to June 1, 1989, and who have not selected a primary IC, will be subject to the provisions of the Allocation Plan on a retroactive basis. The mailing of the initial ballots will begin on or before January 1, 1989 and be completed by May 1, 1989.

6. If an IC elects to discontinue its Feature Group D service offering in the converting end office prior to the conversion date or within two years after the introduction of Feature Group D in the converting end office, the IC is obligated to do the following:

- Notify the Telephone Company of the cancellation of its Feature Group D order.
- Contact all customers and agents in writing that have been allocated to or selected the cancelling IC as their primary IC, and inform these customers and agents of the cancellation and request the customers and agents to select a new primary IC.
- The cancelling IC must also state to its customers and agents that it will pay for any change charge that may apply.

D. Change Charges

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:

- a. An Easy Access Dialing change charge does not apply to any changes made prior to the end office equal access conversion date.

FILED
MAR 30 1989
Public Service Commission

(MT)

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Effective: MAR 30 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 8.03

ACCESS SERVICES

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued) DEC 29 1987

MISSOURI
Public Service Commission

13.3 Miscellaneous Services--(Continued)

(CP) 13.3.3 Easy Access Dialing--(Continued)

C. Principal Provisions of the Allocation Plan:--(Continued)

6. If an IC elects to discontinue its Feature Group D service offering in the converting end office prior to the conversion date or within two years after the introduction of Feature Group D in the converting end office, the IC is obligated to do the following:

- Notify the Telephone Company of the cancellation of its Feature Group D order.
- Contact all customers in writing that have been allocated to or selected the cancelling IC as their primary IC, and inform these customers of the cancellation and request the customers to select a new primary IC.
- The cancelling IC must also state to its customers that it will pay for any change charge that may apply.

D. Change Charges

1. Easy Access Dialing change charges, as set forth in paragraph 13.3.3.,F. will be applied as follows:

- a. An Easy Access Dialing change charge does not apply to any changes made prior to the end office equal access conversion date.

If the customer does not designate a primary IC prior to the equal access conversion date, the customer may make an initial primary IC selection at no charge during the six month period following the equal access conversion date. Customers will incur an Easy Access Dialing change charge for any subsequent changes. An Easy Access Dialing change charge will apply for any change made to the customer's primary IC after the six-month period has expired.

- b. The Easy Access Dialing change charge does apply if an IC discontinues its Feature Group D offering within two years after the introduction of Feature Group D in the converting end office. The IC will be billed this change charge for each end user that is designated to the IC.

CANCELLED

MAR 30 1989

BY *R.S.#8.03*
Public Service Commission
MISSOURI

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Effective: FEB 08 1988

Public Service Commission

By R. D. BARRON, President--Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 8.0301
Replacing 1st Revised Sheet 8.0301

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

3. Telephone Exchange Service lines, FGA and BSA-A lines, and WATS Access lines

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(RT)

For a single LPIC change, the per LPIC change charge applies. For multiple LPIC changes for a single end user customer requested on a single order, the per LPIC change charge applies to the first LPIC changed and the per supplemental change charge applies to each additional LPIC change. For LPIC changes on multiple access lines on a single order, the per LPIC change charge for a single end user customer applies to the first LPIC changed and the per supplemental change charge applies to each additional LPIC.

4. Plexar lines and Plexar Groups

(RT)
(RT)

Easy Access Dialing Change charges are applied for each LPIC change on a per LPIC, per supplemental LPIC, per group and per additional group basis.

(RT)
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(RT)

For a LPIC change to a single Plexar line, the per LPIC change charge applies. For LPIC changes to multiple Plexar lines on a single order, the per LPIC change charge applies to the first LPIC changed and the supplemental LPIC change charge applies to each additional LPIC changed.

(RT)

For LPIC changes to a Plexar Group, the per group change charge and the per supplemental group supplemental line change charge apply as follows:

(RT)
(RT)
(RT)
(RT)

- a. For LPIC changes on only one Plexar Group, the per group change charge applies as well as the per group supplemental line change charge for each line in the Plexar Group that does not have an individual LPIC assigned to it.
- b. When a LPIC changes for multiple Plexar Groups, the per group change charge applies to each group changed and the per group supplemental line change charge applies to each line in the Plexar Group that does not have an individual LPIC assigned to it.

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Effective: December 10, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8.0301
Replacing Original Sheet 8.0301

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

CANCELLED

13.3 Miscellaneous Services-(Continued)

December 10, 2005

13.3.3 Easy Access Dialing-(Continued)

**MISSOURI PUBLIC
SERVICE COMMISSION**

(CT)

C. Rate Regulations-(Continued)

3. Telephone Exchange Service lines, FGA and BSA-A lines, and WATS Access lines

For a single PIC or LPIC change, the per PIC or LPIC change charge applies. For multiple PIC and/or LPIC changes for a single end user customer requested on a single order, the per PIC and/or LPIC change charge applies to the first PIC or LPIC changed and the per supplemental change charge applies to each additional PIC and/or LPIC change. For PIC and/or LPIC changes requested on multiple access lines on a single order, the per PIC or LPIC change charge for a single end user customer applies to the first PIC and/or LPIC changed and the per supplemental change charge applies to each additional PIC and/or LPIC.

4. Plexar lines and Plexar Groups

Easy Access Dialing Change charges are applied for each PIC and/or LPIC change on a per PIC and/or LPIC, per supplemental PIC and/or LPIC, per group and per additional group basis.

For PIC and/or LPIC changes to a single Plexar line, the per PIC and/or LPIC Change charge applies. For PIC and/or LPIC changes to multiple Plexar lines on a single order, the per PIC and/or LPIC change charge applies to the first PIC and/or LPIC changed and the supplemental PIC and/or LPIC Change charge applies to each additional PIC and/or LPIC changed.

For PIC and/or LPIC changes to a Plexar Group, the per group change charge and the per supplemental group supplemental line change charge applies as follows:

- a. For PIC and/or LPIC changes on only one Plexar Group, the per group change charge applies as well as the per group supplemental line change charge for each line in the Plexar Group that does not have an individual PIC and/or LPIC assigned to it.
- b. When a PIC and/or LPIC changes for multiple Plexar Groups, the per group change charge applies to each group changed and the per group supplemental line change charge applies to each line in the Plexar Group that does not have an individual PIC and/or LPIC assigned to it.

(CT)

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By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 8.03.01

ACCESS SERVICES

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued) **JUN 23 1994**

13.3 Miscellaneous Services-(Continued)

**MISSOURI
Public Service Commission**

13.3.3 Easy Access Dialing-(Continued)

(AT)

If the presubscribed 0+ IC designated as the primary IC for 0+ and 00- traffic elects not to submit an order for its 1+ interLATA sent-paid traffic or fails to select a designated subcontractor (secondary service provider) to handle its 1+ interLATA sent-paid calls from the Telephone Company's pay telephones, the 1+ interLATA coin sent-paid traffic for that presubscribed 0+ carrier will continue to be routed to the existing default 1+ carrier (provided such carrier continues to accept it) until the presubscribed 0+ carrier is ready to handle the 1+ interLATA sent-paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 22.

(AT)

(MT)

D. Change Charges

- 1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3, F., will be applied as follows:

(MT)

CANCELLED

JUL 22 1994

by **RS 8.03.01**
Public Service Commission
MISSOURI

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AUG 17 1994
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MO. PUBLIC SERVICE COM.

Issued: **JUN 24 1994**

Effective: **AUG 17 1994**

By **M. H. SCHULTEIS**, Executive Director-External Affairs
Southwestern Bell Telephone
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
6th Revised Sheet 8.04
Replacing 5th Revised Sheet 8.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

5. Pay Telephone SmartCoinSM Access Lines

(RT) If the customer's LPIC elects not to submit an order for its 1+ intraLATA sent paid traffic from SmartCoin Access Lines or fails to select a designated subcontractor (secondary service provider) for such traffic, the 1+ intraLATA carrier sent paid traffic will be routed to the existing default 1+ intraLATA carrier (provided such carrier continues to accept the traffic) until the customers' LPIC is ready to handle the 1+ intraLATA sent paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 21 Coin Services, following.

6. Discontinuance of FGD or BSA-D Service

(CT) If an IC discontinues its FGD or BSA-D service in an end office, Easy Access Dialing Change charges as set forth in Section 13.3.3.D following, will apply to the IC discontinuing the FGD or BSA-D service. These charges will be assessed to the IC for each end user that is presubscribed to that IC.

(RT) The IC must contact in writing all affected customers for whom it serves as their LPIC.
(RT) The IC must notify these customers that they must select a new LPIC and the IC will pay all related Easy Access Dialing Change Charges.

7. LPIC Disputes

(AT)(CT) The alleged unauthorized carrier will be billed the appropriate Easy Access Dialing Change Charge(s) for the alleged unauthorized change and the appropriate Easy Access Dialing Change Charge(s) to change the customer to their preferred IC. For multiple alleged unauthorized LPIC changes, supplemental charges, as set forth in Section 13.3.3.D following will apply.

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Effective: December 10, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

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MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 13 4th Revised Sheet 8.04 Replacing 3rd Revised Sheet 8.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

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JUN 22 1999

MO. PUBLIC SERVICE COMMISSION

(CT)

C. Rate Regulations-(Continued)

5. Pay Telephone SmartCoinSM Access Lines

If the customer's PIC and/or LPIC elects not to submit an order for its 1+ interLATA or intraLATA sent paid traffic from SmartCoin Access Lines or fails to select a designated subcontractor (secondary service provider) for such traffic, the 1+ interLATA or intraLATA carrier sent paid traffic will be routed to the existing default 1+ interLATA or intraLATA carrier (provided such carrier continues to accept the traffic) until the customers' PIC and/or LPIC is ready to handle the 1+ interLATA or intraLATA sent paid traffic, or makes arrangements with another IC to handle the traffic, as set forth in Section 21 Coin Services, following.

6. Discontinuance of FGD or BSA-D Service

If an IC discontinues its FGD or BSA-D service in an end office, Easy Access Dialing Change charges as set forth in Section 13.4.3, following, will apply to the IC discontinuing the FGD or BSA-D service. These charges will be assessed to the IC for each end user that is presubscribed to that IC.

The IC must contact in writing all affected customers for whom it serves as their PIC and/or LPIC. The IC must notify these customers that they must select a new PIC and LPIC and the IC will pay all related Easy Access Dialing Change Charges.

7. PIC and LPIC Disputes

If a PIC and/or LPIC dispute occurs, Easy Access Dialing Change charges will be assessed as follows:

a. Unauthorized PIC and/or LPIC Option

The following applies to ICs not participating in the Switchback Option set forth in 13.3.3.C.7.b (following): If the IC provides the Telephone Company with a LOA or other valid forms of authorization based on Missouri and/or Federal regulations, signed by the customer and dated no more than 45 days prior to the date the PIC or LPIC change was submitted to the Telephone Company, authorizing the change, the Telephone Company will bill the customer for each PIC and LPIC change. When multiple PIC and LPIC changes are required, first and supplemental charges, as set forth in 13.4.3.B., will apply.

Missouri Public Service Commission

FILED JUN 22 1999

CANCELLED

DEC 30 2000
5-15 RS 8.04
Public Service Commission
MISSOURI

(CT)

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By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 13 3rd Revised Sheet 8.04 Replacing 2nd Revised Sheet 8.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)

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13.3 Miscellaneous Services-(Continued)

DEC 8 1994

13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

MO. PUBLIC SERVICE COMM.

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:- (Continued)

- a. An Easy Access Dialing change charge does not apply to any changes made prior to the end office equal access conversion date. If the customer or agent does not designate a primary IC prior to the equal access conversion date, the customer or agent may make an initial primary IC selection at no charge during the six month period following the equal access conversion date. Customers or agents will incur an Easy Access Dialing change charge for any subsequent changes. An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.
- b. The Easy Access Dialing change charge does apply if an IC discontinues its FGD or BSA-D offering within two years after the introduction of FGD or BSA-D in the converting end office. The IC will be billed this change charge for each end user that is designated to the IC.
- c. The Telephone Company will notify customers and agents that are allocated as set forth in C.3, and 5, preceding, of the date that the IC selected for allocation purposes will be activated. In the case of those customers or agents that will be retroactively allocated, an Easy Access Dialing change charge does not apply to any changes made during the 90-day period prior to the allocation activation date. If the customer or agent does not designate a primary IC prior to the allocation activation date, the customer or agent may make an initial primary IC selection at no charge during the six-month period following the allocation activation date. An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired. The Easy Access Dialing Change Charge may be billed to the end user, agent or IC.

CANCELLED

JUL 22 1999

By 4 RS #8.04 Public Service Commission MISSOURI

(AT) (AT)

FILED

Issued: DEC 08 1994

Effective: JAN 08 1995 JAN 08 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone St. Louis, Missouri

MISSOURI Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 13
2nd Revised Sheet 8.04
Replacing 1st Revised Sheet 8.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services--(Continued)

13.3.3 Easy Access Dialing--(Continued)

D. Change Charges--(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:--(Continued)

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(MT)
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a. An Easy Access Dialing change charge does not apply to any changes made prior to the end office equal access conversion date. If the customer or agent does not designate a primary IC prior to the equal access conversion date, the customer or agent may make an initial primary IC selection at no charge during the six month period following the equal access conversion date. Customers or agents will incur an Easy Access Dialing change charge for any subsequent changes. An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.

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b. The Easy Access Dialing change charge does apply if an IC discontinues its FGD or BSA-D offering within two years after the introduction of FGD or BSA-D in the converting end office. The IC will be billed this change charge for each end user that is designated to the IC.

c. The Telephone Company will notify customers and agents that are allocated as set forth in C.3, and 5, preceding, of the date that the IC selected for allocation purposes will be activated. In the case of those customers or agents that will be retro-actively allocated, an Easy Access Dialing change charge does not apply to any changes made during the 90-day period prior to the allocation activation date. If the customer or agent does not designate a primary IC prior to the allocation activation date, the customer or agent may make an initial primary IC selection at no charge during the six-month period following the allocation activation date. An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.

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JAN 8 1995

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BY 3rd P.S. # 8.07

92-304

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MISSOURI

MO. PUBLIC SERVICE COM. APR 11 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8.04
Replacing Original Sheet 8.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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13.3 Miscellaneous Services-(Continued)

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APR 11 1993

BY *2nd RS # 8.04*
Public Service Commission
MISSOURI

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Public Service Commission

(CP) 13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:-(Continued)

a. (Continued)

If the customer or agent does not designate a primary IC prior to the equal access conversion date, the customer or agent may make an initial primary IC selection at no charge during the six month period following the equal access conversion date. Customers or agents will incur an Easy Access Dialing change charge for any subsequent changes. An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.

b. The Easy Access Dialing change charge does apply if an IC discontinues its Feature Group D offering within two years after the introduction of Feature Group D in the converting end office. The IC will be billed this change charge for each end user that is designated to the IC.

c. The Telephone Company will notify customers and agents that are allocated as set forth in (C)(3) and (5) preceding of the date that the IC selected for allocation purposes will be activated. In the case of those customers or agents that will be retroactively allocated, an Easy Access Dialing change charge does not apply to any changes made during the 90-day period prior to the allocation activation date. If the customer or agent does not designate a primary IC prior to the allocation activation date, the customer or agent may make an initial primary IC selection at no charge during the six-month period following the allocation activation date. An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.

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(MT)

Issued: FEB 27 1989

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 8.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued) **RECEIVED**

DEC 29 1987

13.3 Miscellaneous Services-(Continued)

(CP) 13.3.3 Easy Access Dialing-(Continued)

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Public Service Commission**

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:-(Continued)

- c. The Telephone Company will notify customers that are allocated as set forth in (C)(3) and (5) preceding of the date that the IC selected for allocation purposes will be activated. In the case of those customers that will be retroactively allocated, an Easy Access Dialing change charge does not apply to any changes made during the 90-day period prior to the allocation activation date. If the customer does not designate a primary IC prior to the allocation activation date, the customer may make an initial primary IC selection at no charge during the six-month period following the allocation activation date. An Easy Access Dialing change charge will apply for any change made to the customer's primary IC after the six-month period has expired.
- d. If an allocated customer changes its long distance carrier because the IC no longer complies with the ordered allocation criteria and an Easy Access Dialing change charge applies, the IC will be billed the charge instead of the customer.
- e. New customers, who are served by end office already equipped with Feature Group D, will be asked to select a primary IC at the time they place an order with the Telephone Company for Telephone Exchange Service or Feature Group A Switched Access Service. The Telephone Company will send the customer a confirmation notice identifying the primary IC selected by the customer. There will be no charge for the initial selection of a primary IC nor for the identification of an IC different from that given verbally at the time the customer placed the order if the customer contacts the Telephone Company after confirmation to change selection. An Easy Access Dialing change charge will apply to any subsequent changes to the customer's primary IC.

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MAR 30 1989
BY MR. S. #8.04
Public Service Commission
MISSOURI

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Public Service Commission

Issued: JAN 08 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FEB 08 1988

ACCESS SERVICES

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)**

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

9. Interexchange Carrier Pays Billing Option

The Interexchange Carrier Pays (IC Pays) Billing Option is an option that permits an IC to be charged by the Company for their end user's LPIC change charge when the Company changes an end user's IC assignment.

The LPIC change may either be requested via an IC provided end user or agent list submitted in the Customer Account Record Exchange format (IC Pays – Carrier Initiated) or by the end user customer directly to the Company (IC Pays – Customer Initiated).

ICs that subscribe to "IC Pays – Carrier Initiated" have the option to redirect billing of the LPIC change charge on a case-by-case basis.

For ICs that subscribe to "IC Pays – Customer Initiated", all end user LPIC changes to the IC's CIC (and at the IC's option, changes from the IC's CIC to "No LPIC") initiated through the Telephone Company will be redirected to the IC. (AT)

The IC submitting the LPIC change must sign an IC Pays Billing Option agreement with the Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the charge for the LPIC change. The IC participating in the IC Pays Billing Option will be charged the change charge as set forth in Section 13.3.3(D) following.

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Missouri Public
Service Commission

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone, L.P.
d/b/a AT&T Missouri

Section 13
4th Revised Sheet 8.05
Replacing 3rd Revised Sheet 8.05

ACCESS SERVICES

**13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)**

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

9. Interexchange Carrier Pays Billing Option

The Interexchange Carrier Pays (IC Pays) Billing Option is an option that permits an IC to be charged by the Company for their end user's LPIC change charge when the Company changes an end user's IC assignment.

The LPIC change may either be requested via an IC provided end user or agent list submitted in the Customer Account Record Exchange format (IC Pays – Carrier Initiated) or by the end user customer directly to the Company (IC Pays – Customer Initiated).

ICs that subscribe to "IC Pays – Carrier Initiated" have the option to redirect billing of the LPIC change charge on a case-by-case basis.

For ICs that subscribe to "IC Pays – Customer Initiated", all end user LPIC changes to the IC's CIC initiated through the Telephone Company will be redirected to the IC.

The IC submitting the LPIC change must sign an IC Pays Billing Option agreement with the Company for either of the IC Pays Billing Options to apply.

When these conditions have been met, the end user customer will not be assessed the charge for the LPIC change. The IC participating in the IC Pays Billing Option will be charged the change charge as set forth in Section 13.3.3(D) following.

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(AT)

Issued: November 3, 2006

Effective: December 3, 2006

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri

CANCELLED
April 10, 2011
Missouri Public
Service Commission
JI-2011-0460

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Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 8.05
Replacing 2nd Revised Sheet 8.05

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

(RT)



(RT)

Issued: November 30, 2000

Effective: December 30, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Cancelled

December 03, 2006
Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 8.05
Replacing 1st Revised Sheet 8.05

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

7. PIC and LPIC Disputes-(Continued)

a. Unauthorized PIC and LPIC Option-(Continued)

If an IC that does not participate in the Switchback option set forth in (b) below does not provide the Telephone Company with an appropriately signed and dated LOA (as described above) or other valid forms of authorization based on Missouri and/or Federal regulations, authorizing the change, the Telephone Company will credit the customer's account for the disputed PIC or LPIC change charge. The IC will be held liable for 90 days. The IC will be billed for each change in the PIC and LPIC designation (i.e., two PIC and LPIC changes for each line) plus an Unauthorized PIC and LPIC change charge for each PIC and LPIC change. When multiple PIC and LPIC changes are required as a result of an Unauthorized PIC and LPIC Change, first and supplemental charges, as set forth in Section 1.3.4.3.B., will apply.

b. PIC and LPIC Switchback Option

The PIC and LPIC Switchback option is available to any IC that has a Limited Blanket Agency Agreement for submitting PIC and LPIC orders on file with the Telephone Company and that notifies the Telephone Company in writing of that IC's desire to participate in PIC and LPIC Switchback. Under this option, the Telephone Company neither requests, nor accepts, LOAs from the IC.

If the Telephone Company is notified that a customer disputes a PIC and/or LPIC change within 90 days from when the PIC and/or LPIC change was made, the Telephone Company will restore the customer's previous PIC and/or LPIC without charge. Additionally, the customer will be credited the PIC and/or LPIC change charge(s) assessed by the Telephone Company.

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DEC 30 2000

By 312 RS 8.05
Public Service Commission
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Missouri Public Service Commission

FILED JUL 22 1999

Issued

JUN 22 1999

Effective:

JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 8.05
Replacing Original Sheet 8.05

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3, F., will be applied as follows:-(Continued)

d. If an allocated customer or agent changes its long distance carrier because the IC no longer complies with the ordered allocation criteria and an Easy Access Dialing change charge applies, the IC will be billed the charge instead of the customer or agent.

e. New customers or agents, who are served by an end office already equipped with FGD or BSA-D will be asked to select a primary IC at the time they place an order with the Telephone Company for Telephone Exchange Service, FGA or BSA-A Switched Access Service, Centrex Service or Public or Semipublic Pay Telephone Service. The Telephone Company will send the customer or agent a confirmation notice identifying the primary IC selected by the customer or agent. There will be no charge for the initial selection of a primary IC nor for the identification of an IC different from that given verbally at the time the customer or agent placed the order if the customer or agent contacts the Telephone Company after confirmation to change selection. An Easy Access Dialing change charge will apply to any subsequent changes to the customer's or agent's primary IC.

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MAR 29 1993

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Public Service Commission

CANCELLED

JUL 22 1999

By *2 RS # 8.05*
Public Service Commission
MISSOURI

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APR 11 1993
92-304
MO. PUBLIC SERVICE COMM.

Issued: MAR 26 1993

Effective:

APR 11 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 8.05

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES--
(Continued)

13.3 Miscellaneous Services--(Continued)

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(CP) 13.3.3 Easy Access Dialing--(Continued)

FEB 17 1989

D. Change Charges--(Continued)

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Public Service Commission

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:--(Continued)

(MT)

- d. If an allocated customer or agent changes its long distance carrier because the IC no longer complies with the ordered allocation criteria and an Easy Access Dialing change charge applies, the IC will be billed the charge instead of the customer or agent.
- e. New customers or agents, who are served by an end office already equipped with Feature Group D, will be asked to select a primary IC at the time they place an order with the Telephone Company for Telephone Exchange Service, Feature Group A Switched Access Service, Centrax Service or Public or Semipublic Pay Telephone Service. The Telephone Company will send the customer or agent a confirmation notice identifying the primary IC selected by the customer or agent. There will be no charge for the initial selection of a primary IC nor for the identification of an IC different from that given verbally at the time the customer or agent placed the order if the customer or agent contacts the Telephone Company after confirmation to change selection. An Easy Access Dialing change charge will apply to any subsequent changes to the customer's or agent's primary IC.

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APR 11 1993
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MISSOURI

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
8th Revised Sheet 9
Replacing 7th Revised Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

(RT)

(RT)

Issued: March 17, 2004

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By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Missouri Public Service Commission

Access Services Tariff

Section 13

7th Revised Sheet 9

Replacing 6th Revised Sheet 9

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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

(RT)



(RT)

CANCELLED
APR 17 2004
By *84HRS*
Public Service Commission
MISSOURI

8. On-Line Transfer Service

On-Line Transfer Service is an option under which the Telephone Company will provide for the transfer of a residential or business end user customer to the PIC and LPIC selected by the customer, when that IC participates in the On-Line Transfer Service.

Missouri Public Service Commission

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Issued: November 30, 2000

Effective: December 30, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
6th Revised Sheet 9
Replacing 5th Revised Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

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C. Rate Regulations-(Continued)

MO. PUBLIC SERVICE COMMISSION

7. PIC and LPIC Disputes-(Continued)

b. PIC and LPIC Switchback Option-(Continued)

The IC who initiated the disputed PIC and/or LPIC change will be billed the PIC and/or LPIC Change charge(s) (previously credited to the customer's account) as well as the PIC and/or LPIC change charge(s) to change the end user back to their previous IC. ICs participating in the PIC and LPIC Switchback option will be assessed the applicable Easy Access Dialing Change charge(s), as set forth in Section 13.4.3.A.

The Switchback option does not relieve the IC of any of its legal, equitable, or regulatory obligations or requirements, whether interstate or intrastate in nature, including the Missouri Public Service Commission's requirements to verify all PIC and LPIC orders obtained by telemarketing prior to submitting orders to the Telephone Company and for instituting steps to obtain LOAs on PIC and LPIC orders submitted to the Telephone Company. In addition, the Switchback option does not affect a customer's legal, equitable, or regulatory remedies, including the option of initiating a complaint to the F.C.C. or relevant Missouri Public Service Commission concerning unauthorized PIC and LPIC changes.

8. On-Line Transfer Service

On-Line Transfer Service is an option under which the Telephone Company will provide for the transfer of a residential or business end user customer to the PIC and LPIC selected by the customer, when that IC participates in the On-Line Transfer Service.

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By 7th RS9

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Missouri Public Service Commission

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JUN 22 1999

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JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
5th Revised Sheet 9
Replacing 4th Revised Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

- 1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3, F., will be applied as follows:-(Continued)

e. (Continued)

If new customers are unable to make a selection when they place their orders for Telephone Exchange Service, FGA or BSA-A Switched Access Service, or Centrex Service, they will be allowed a six-month period from installation of their service to select a primary IC at no charge. New agents are required to make a selection when they place their order for public or semipublic pay telephone service. An Easy Access Dialing change charge will apply for any subsequent selection.

An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.

- f. The Easy Access Dialing change charge will not apply to customers or agents who select a primary IC as part of the retro-active balloting process referred to in Paragraph 13.3.3, C.5, preceding.
- g. Single line customers, agents or multiline customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. Multiline customers who request an Easy Access Dialing change to more than one line in a single request will incur the per line change charge for the first line and the supplemental line change charge for each additional line as set forth in Paragraph 13.3.3, F., following.
- h. Centrex customers have the capability to change their primary IC for a single Centrex line, multiple Centrex lines or the Centrex Group. A Centrex Group defines a group of Centrex facilities (i.e., lines, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Centrex Groups.

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Public Service Commission

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JUL 22 1999

By *CRS II 9*
Public Service Commission
MISSOURI

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Effective:

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
4th Revised Sheet 9
Replacing 3rd Revised Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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13.3 Miscellaneous Services-(Continued)

APR 11 1989

FEB 17 1989

(CP) 13.3.3 Easy Access Dialing-(Continued)

BY 5th R.S. #9
Public Service Commission MISSOURI
Public Service Commission MISSOURI

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:-(Continued)

e. (Continued)

If new customers are unable to make a selection when they place their orders for Telephone Exchange Service, Feature Group A Switched Access Service, or Centrex Service, they will be allowed a six-month period from installation of their service to select a primary IC at no charge. New agents are required to make a selection when they place their order for public or semipublic pay telephone service. An Easy Access Dialing change charge will apply for any subsequent selection.

An Easy Access Dialing change charge will apply for any change made to the customer's or agent's primary IC after the six-month period has expired.

- f. The Easy Access Dialing change charge will not apply to customers or agents who select a primary IC as part of the retro-active balloting process referred to in Paragraph 13.3.3., C.5 preceding.
- g. Single line customers, agents or multiline customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. Multiline customers who request an Easy Access Dialing change to more than one line in a single request will incur the per line change charge for the first line and the supplemental line change charge for each additional line as set forth in Paragraph 13.3.3.,F., following.
- h. Centrex customers have the capability to change their primary IC for a single Centrex line, multiple Centrex lines or the Centrex Group. A Centrex Group defines a group of Centrex facilities (i.e., lines, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Centrex Groups.

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Public Service Commission

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

MISSOURI
Public Service Commission

13.3 Miscellaneous Services-(Continued)

(CP) 13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:-(Continued)

e. (Continued)

If new customers are unable to make a selection when they place their orders for Telephone Exchange Service, they will be allowed a six-month period from installation of their service to select a primary IC at no charge.

An Easy Access Dialing change charge will apply for any change made to the customer's primary IC after the six-month period has expired.

- f. The Easy Access Dialing change charge will not apply to end users who select a primary IC as part of the retroactive balloting process referred to in Paragraph 13.3.3., C.5 preceding.
- g. Single line or multiline customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. Multiline customers who request an Easy Access Dialing change to more than one line in a single request will incur the per line change charge for the first line and the supplemental line change charge for each additional line as set forth in Paragraph 13.3.3.,F., following.
- h. Centrex customers have the capability to change their primary IC for a single Centrex line, multiple Centrex lines or the Centrex Group. A Centrex Group defines a group of Centrex facilities (i.e., lines, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Centrex Groups.

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By R. D. BARRON, President-Missouri Division
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St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 9
Replacing 1st Revised Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(CP) 13.3.3 Easy Access Dialing-(Continued)



C. New End Users will be asked to designate a primary IC at the time they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no additional charge for this initial selection.

- Designate an IC as a primary IC and dial 10XXX or other access codes to reach other ICs.
- Designate that they do not want a primary IC and choose to dial 10XXX or other access codes for all calls to all ICs.

Subsequent to the installation of Telephone Exchange Service, a non-recurring charge as set forth in Paragraph 13.3.3, D., following, applies for any change to the customer's primary IC.

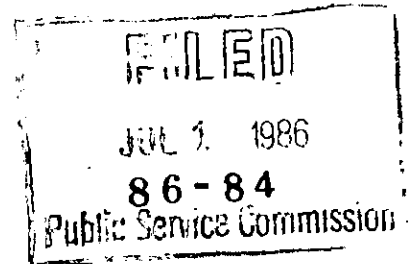
If new customers are unable to make a selection when they place their orders for Telephone Exchange Service, they will be allowed a six-month period from installation of their service to select a primary IC at no charge.

An Easy Access Dialing change charge will apply for any change made to the customer's primary IC after the six-month period has expired.

Single line or multiline customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. Multiline customers who request an Easy Access Dialing change to more than one line in a single request will incur the per line change charge for the first line and the supplemental line change charge for each additional line as set forth in Paragraph 13.3.3, D., following.

CANCELLED

FEB 8 1988
BY 3rd RS#9
Public Service Commission
MISSOURI



Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 9
Replacing Original Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Presubscription-(Continued)

C. New End Users will be asked to presubscribe to as they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no additional charge for this initial selection.

- Designate an IC as predesignated IC and dial 10XX or other access codes to reach other IC's.
- Designate that they do not want to be presubscribed to any IC and choose to dial 10XX or other access codes for all calls to all IC's.

Subsequent to the installation of Telephone Exchange Service, a non-recurring charge as set forth in Paragraph 13.3.3, D., following, applies for any change in presubscription.

D. The nonrecurring charge for presubscription is as follows:

	<u>Nonrecurring Charge</u>
(CR) Presubscription, per Telephone Exchange Service line or trunk.	\$5.00(1)

CANCELLED

JUL 1 1986

BY *[Signature]* R.S.9
PUBLIC SERVICE COMMISSION
OF MISSOURI

(AT) (1) This charge is billed to the End User which is the subscriber to the Telephone Exchange Service. This is the maximum charge to be applied each time a selection is changed.

RECEIVED
AUG 14 1984
MISSOURI
Public Service Commission

Issued: AUG 15 1984

Effective: SEP 1 1984

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 9

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.3 Presubscription-(Continued)

PUBLIC SERVICE COMMISSION

C. New End Users will be asked to presubscribe to an IC at the time they place an order with the Telephone Company for Telephone Exchange Service. They may select either of the following options. There will be no additional charge for this initial selection.

- Designate an IC as predesignated IC and dial 10XX or other access codes to reach other IC's.
- Designate that they do not want to be presubscribed to any IC and choose to dial 10XX or other access codes for all calls to all IC's.

Subsequent to the installation of Telephone Exchange Service, a non-recurring charge as set forth in Paragraph 13.3.3, D., following, applies for any change in presubscription.

D. The nonrecurring charge for presubscription is as follows:

Nonrecurring Charge

Presubscription, per Telephone Exchange Service line or trunk.	\$29.59
--	---------

NOTE: This charge is billed to the End User which is the subscriber to the Telephone Exchange Service.

CANCELLED

SEP 14 1984
BY *lat RS 9*
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984 JAN - 1 1984

83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
5th Revised Sheet 9.01
Replacing 4th Revised Sheet 9.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

C. Rate Regulations-(Continued)

(RT)

(RT)
(FC)

8. Reseller

A reseller of the Company's Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access lines and Plexar lines will be charged Easy Access Dialing nonrecurring charges as applicable.

Issued: March 17, 2004

Effective: April 17, 2004

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 9.01
Replacing 3rd Revised Sheet 9.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

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JUN 22 1999

MO. PUBLIC SERVICE COMMISSION

C. Rate Regulations-(Continued)

8. On-Line Transfer Service

On-Line Transfer Service is available to all ICs who participate in the Equal Access subscription process. The IC has the option to have either residential customers, business customers, or both residential and business customers transferred under the On-Line Transfer Service. In addition, the IC must provide a toll free number dedicated solely for On-Line Transfer Service in order for the Telephone Company to transfer the end user customer to the IC.

A charge will be assessed to the participating IC for each customer call transferred to that IC as set forth in Section 13.4.3.C.

9. Reseller

A reseller of the Company's Telephone Exchange Service (either lines or trunks), FGA and BSA-A lines, WATS Access lines and Plexar lines will be charged Easy Access Dialing nonrecurring charges as applicable.

CANCELLED

APR 17 2004
By *SHRS 9.01*
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JUN 22 1999

Issued: JUN 22 1999

Effective: JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 9.01
Replacing 2nd Revised Sheet 9.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

- 1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3, F., will be applied as follows:-(Continued)

h. (Continued)

Centrex customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. When a Centrex customer wishes to make an Easy Access Dialing change to multiple lines and does so with a single request, the per line change charge will apply to the first line, and the supplemental line change charge will apply to each additional line as set forth in Paragraph 13.3.3, F., following. Centrex customers who request an Easy Access Dialing change to their Centrex Group will incur the per Centrex Group change charge for each Centrex Group changed and a Centrex Group line change charge for each line in the Centrex Group that does not have an individual primary IC assigned to it.

- i. The Telephone Company will make changes in the customer's or agent's primary IC assignment pursuant to an IC provided list of customers or agents accepted by the Telephone Company under a Limited Blanket Agency Agreement. Should customer or agent choice discrepancies occur, and the IC is unable to produce proper agency authorization, the IC rather than the customer or agent will be billed for any post-conversion Easy Access Dialing charge(s) that may apply for making the change and/or restoring the customer's or agent's original IC assignment.

The Telephone Company will make changes in the customer's or agent's primary IC assignment resulting from an IC merger or separation into more than one entity or subsidiary. The applicable change charges will be determined on an Individual Case Basis (ICB) and billed to the IC rather than the customer or agent provided that the merger or separation does not involve discontinuance of the merged IC's FGD or BSA-D services. If FGD or BSA-D services are discontinued, then the rules and regulations specified in 13.3.3, C.6, preceding will apply.

RECEIVED

MAR 29 1993

MISSOURI
Public Service Commission

CANCELLED

JUL 22 1999

By 4 RS #9.01
Public Service Commission
MISSOURI

(AT)
(AT)

Issued:

MAR 26 1993

Effective:

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

APR 11 1993
FILED

APR 11 1993
92-304

MO. PUBLIC SERVICE COMMISSION

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 9.01
Replacing 1st Revised Sheet 9.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services--(Continued)

(CP) 13.3.3 Easy Access Dialing--(Continued)

D. Change Charges--(Continued)

- 1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:--(Continued)

h.--(Continued)

Centrex customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. When a Centrex customer wishes to make an Easy Access Dialing change to multiple lines and does so with a single request, the per line change charge will apply to the first line, and the supplemental line change charge will apply to each additional line as set forth in Paragraph 13.3.3.,F., following. Centrex customers who request an Easy Access Dialing change to their Centrex Group will incur the per Centrex Group change charge for each Centrex Group changed and a Centrex Group line change charge for each line in the Centrex Group that does not have an individual primary IC assigned to it.

- i. The Telephone Company will make changes in the customer's or agent's primary IC assignment pursuant to an IC provided list of customers or agents accepted by the Telephone Company under a Limited Blanket Agency Agreement. Should customer or agent choice discrepancies occur, and the IC is unable to produce proper agency authorization, the IC rather than the customer or agent will be billed for any post-conversion Easy Access Dialing charge(s) that may apply for making the change and/or restoring the customer's or agent's original IC assignment.
- j. The Telephone Company will make changes in the customer's or agent's primary IC assignment resulting from an IC merger or separation into more than one entity or subsidiary. The applicable change charges will be determined on an Individual Case Basis (ICB) and billed to the IC rather than the customer or agent provided that the merger or separation does not involve discontinuance of the merged IC's Feature Group D services. If Feature Group D services are discontinued, then the rules and regulations specified in 13.3.3 (C)(6) preceding will apply.

CANCELLED RECEIVED
APR 11 1993
BY 322R S 9.01
Public Service Commission MISSOURI
Public Service Commission MISSOURI

FEB 17 1989

Issued: FEB 27 1989

Effective: MAR 30 1989

FILED

MAR 30 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 9.01
Replacing Original Sheet 9.01

ACCESS SERVICES

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES--
(Continued)

DEC 29 1987

13.3 Miscellaneous Services--(Continued)

**MISSOURI
Public Service Commission**

(CP) 13.3.3 Easy Access Dialing--(Continued)

D. Change Charges--(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows--(Continued)

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MAR 30 1989

BY **PS-490/Commission**
Public Service Commission
MISSOURI

(Continued)
Centrex customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. When a Centrex customer wishes to make an Easy Access Dialing change to multiple lines and does so with a single request, the per line change charge will apply to the first line, and the supplemental line change charge will apply to each additional line as set forth in Paragraph 13.3.3.,F., following. Centrex customers who request an Easy Access Dialing change to their Centrex Group will incur the per Centrex Group change charge for each Centrex Group changed and a Centrex Group line change charge for each line in the Centrex Group that does not have an individual primary IC assigned to it.

- i. The Telephone Company will make changes in the customer's primary IC assignment pursuant to an IC provided list of customers accepted by the Telephone Company under a Limited Blanket Agency Agreement. Should customer choice discrepancies occur, and the IC is unable to produce proper agency authorization, the IC rather than the customer will be billed for any post-conversion Easy Access Dialing charge(s) that may apply for making the change and/or restoring the customer's original IC assignment.
- j. The Telephone Company will make changes in the customer's primary IC assignment resulting from an IC merger. The applicable change charges will be determined on an Individual Case Basis (ICB) and billed to the IC rather than the customer provided that the merger does not involve discontinuance of the merged IC's Feature Group D services. If Feature Group D services are discontinued, then the rules and regulations specified in 13.3.3 (C)(6) preceding will apply.

FILED
FEB 8 1988

Issued: JAN 08 1988

Effective: FEB 08 1988

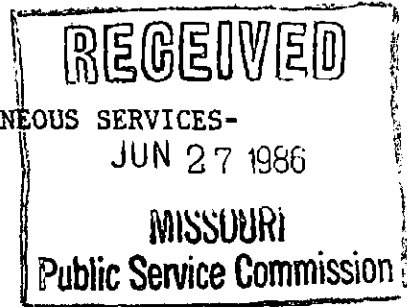
Public Service Commission

By R. D. BARRON, President--Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 9.01

ACCESS SERVICES



13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(CP) 13.3.3 Easy Access Dialing-(Continued)

C. (Continued)

Centrex customers have the capability to change their primary IC for a single Centrex line, multiple Centrex lines or the Centrex Group. A Centrex Group defines a group of Centrex facilities (i.e., lines, trunks, attendant features, etc.) with a common dialing pattern. A customer may have multiple Centrex Groups.

Centrex customers requesting an Easy Access Dialing change to only one line will incur the per line change charge. When a Centrex customer wishes to make an Easy Access Dialing change to multiple lines and does so with a single request, the per line change charge will apply to the first line, and the supplemental line change charge will apply to each additional line as set forth in Paragraph 13.3.3, D., following. Centrex customers who request an Easy Access Dialing change to their Centrex Group will incur the per Centrex Group change charge for each Centrex Group changed and a Centrex Group line change charge for each line in the Centrex Group that does not have an individual primary IC assigned to it.

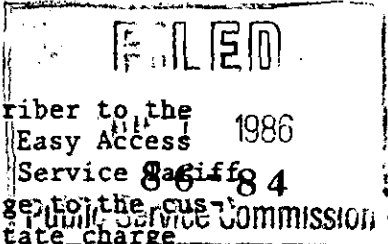
D. The nonrecurring charge for Easy Access Dialing is as follows:

CANCELLED

JUN 8 1988
BY R.S.#901

Nonrecurring Charge
Public Service Commission
MISSOURI

Easy Access Dialing,	
- per line change charge	\$6.65 (1)
- supplemental line change charge	1.52 (1)
- per Centrex Group change charge	6.65 (1)
- Centrex Group line change charge	0.47 (1)



(1) This charge is billed to the End User which is the subscriber to the Telephone Exchange Service. If nonrecurring charges for Easy Access Dialing exist in the Telephone Company Intrastate Access Service and the Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the Intrastate charge and one half of the Interstate charge.

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
7th Revised Sheet 9.02
Replacing 6th Revised Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-(Continued)

13.4 Rates and Charges-(Continued)

13.3.3 Easy Access Dialing-(Continued)

(FC)(CT)

D. Rates

Nonrecurring Charge

Residence/Business/Plexar Lines:

(RT)

(AT)

- per manual LPIC change \$1.52
- per manual supplemental LPIC change 1.52
- per mechanized LPIC change 1.52
- per mechanized supplemental LPIC change 1.52

(AT)

Plexar Groups:

(CR)

- per group change 1.52
- per group supplemental line change 0.47

Issued: November 10, 2005

Effective: December 10, 2005

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

FILED
MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
6th Revised Sheet 9.02
Replacing 5th Revised Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

CANCELLED

13.4 Rates and Charges-(Continued)

December 10, 2005

(T) 13.3.3 Easy Access Dialing-(Continued)

**MISSOURI PUBLIC
SERVICE COMMISSION**

A. Easy Access Dialing Rate Regulations-(Continued)

Nonrecurring Charge

Residence/Business/Plexar Lines:

- per PIC change	\$6.65
- LPIC change	5.83
- per supplemental PIC and/or LPIC change	1.52

Plexar Groups:

- per group change	6.65
- per group supplemental line change	0.47

(RT)

(RT)

Issued: March 17, 2004

Effective: April 17, 2004

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Missouri Public Service Commission

Access Services Tariff

Section 13

5th Revised Sheet 9.02

Replacing 4th Revised Sheet 9.02

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

REC'D NOV 30 2000

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)

13.4 Rates and Charges-(Continued)

13.4.3 Easy Access Dialing-(Continued)

A. Easy Access Dialing Rate Regulations-(Continued)

Residence/Business/Plexar Lines:

- per PIC change	\$6.65
- per LPIC change	5.83
- per supplemental PIC and/or LPIC change	1.52

Plexar Groups:

- per group change	6.65
- per group supplemental line change	0.47

Nonrecurring Charge

Rate Per Call

B. On-Line Transfer Service Charge

- per end user customer call transferred	0.25
--	------

CANCELLED

APR 17 2004

By *W.H.N.S. 902*
Public Service Commission
MISSOURI

(RT)

(RT)

Missouri Public Service Commission

FILED DEC 30 2000

Issued: November 30, 2000

Effective: December 30, 2000

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 9.02
Replacing 3rd Revised Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.4 Rates and Charges-(Continued)

13.4.3 Easy Access Dialing-(Continued)

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JUN 22 1999

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Nonrecurring Charge

A. Easy Access Dialing Rate Regulations-(Continued)

Residence/Business/Plexar Lines:

- per PIC change \$6.65
- per LPIC change 5.83
- per supplemental PIC and/or LPIC change 1.52

Plexar Groups:

- per group change 6.65
- per group supplemental line change 0.47

B. Easy Access Dialing Unauthorized PIC and/or LPIC

Residence/Business:

- per line PIC and/or LPIC change 17.00
- per supplemental PIC and/or LPIC line change 6.00

SmartCoin Access Lines:

- per line PIC and/or LPIC change 63.00
- per supplemental PIC and LPIC line change 16.00

Rate Per Call

C. On-Line Transfer Service Charge

- per end user customer call transfered 0.25

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DEC 30 2000
L. 5th RS 9.02
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED JUL 22 1999

Issued: JUN 22 1999

Effective: JUL 22 1999

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 9.02
Replacing 2nd Revised Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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13.3 Miscellaneous Services-(Continued)

OCT 04 1993

13.3.3 Easy Access Dialing-(Continued)

MISSOURI
Public Service Commission

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:-(Continued)

k. If nonrecurring charges for Easy Access Dialing exist in Telephone Company Intrastate Access Service Tariffs and the Interstate Access Service Tariff, the total charge to the customer or agent will be calculated based on one half of the Intrastate charge and one half of the Interstate charge. If nonrecurring charges for Easy Access Dialing exist only in the Telephone Company's Intrastate Access Service Tariff, 100 percent of the intrastate nonrecurring charge will apply.

(AT)

(AT)

E. No Primary Carrier Selected

1. Customers may designate that they do not want a primary IC by notifying their Telephone Company business office. This choice is considered a valid selection and an Easy Access Dialing change charge will apply to any subsequent change. This no-primary IC designation is unavailable to agents of public and semipublic pay telephones.

CANCELLED

F. The nonrecurring charge for Easy Access Dialing is as follows:

JUL 22 1999

By *YRS # 9.02*
Public Service Commission
MISSOURI

Easy Access Dialing,	<u>Nonrecurring Charges(1)</u>
- per line change charge	\$6.65
- supplemental line change charge	1.52
- per Centrex Group change charge	6.65
- Centrex Group line change charge	0.47

(1) These charges are billed to the customer who is the subscriber to the Telephone Exchange Service, FGA or BSA-A lines, Centrex Service, or to the agent of public and semipublic pay telephones except when billed to an IC as set forth in Paragraph 13.3.3(D) preceding.

FILED

NOV 11 1993

Issued: OCT 11 1993

Effective: NOV 11 1993

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 9.02
Replacing 1st Revised Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3, F., will be applied as follows:-(Continued)

k. If nonrecurring charges for Easy Access Dialing exist in Telephone Company Intrastate Access Service Tariffs and the Interstate Access Service Tariff, the total charge to the customer or agent will be calculated based on one half of the Intrastate charge and one half of the Interstate charge.

E. No Primary Carrier Selected

1. Customers may designate that they do not want a primary IC by notifying their Telephone Company business office. This choice is considered a valid selection and an Easy Access Dialing change charge will apply to any subsequent change. This no-primary IC designation is unavailable to agents of public and semipublic pay telephones.

F. The nonrecurring charge for Easy Access Dialing is as follows:

Easy Access Dialing	Nonrecurring Charges(1)
- per line change charge.	\$6.65
- supplemental line change charge.	1.52
- per Centrex Group change charge.	6.65
- Centrex Group line change charge.	0.47

(AT) (1) These charges are billed to the customer who is the subscriber to the Telephone Exchange Service, FGA or BSA-A lines, Centrex Service, or to the agent of public and semipublic pay telephones except when billed as set forth in Paragraph 13.3.3, D., preceding.

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MAR 29 1993
MISSOURI
Public Service Commission

~~CANCELLED~~
NOV 11 1993
BY 3 AND R.S. # 9.02
Public Service Commission
MISSOURI

APR 11 1993
92-304
MO. PUBLIC SERVICE COMM.

Issued: MAR 26 1993

Effective:

APR 11 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 9.02
Replacing Original Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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13.3 Miscellaneous Services--(Continued)

MISSOURI
Public Service Commission

(CP) 13.3.3 Easy Access Dialing--(Continued)

D. Change Charges--(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows--(Continued)

k. If nonrecurring charges for Easy Access Dialing exist in Telephone Company Intrastate Access Service Tariffs and the Interstate Access Service Tariff, the total charge to the customer or agent will be calculated based on one half of the Intrastate charge and one half of the Interstate charge.

E. No Primary Carrier Selected

1. Customers may designate that they do not want a primary IC by notifying their Telephone Company business office. This choice is considered a valid selection and an Easy Access Dialing change charge will apply to any subsequent change. This no-primary IC designation is unavailable to agents of public and semipublic pay telephones.

F. The nonrecurring charge for Easy Access Dialing is as follows:

Easy Access Dialing,

	<u>Nonrecurring Charges(1)</u>
- per line change charge.	\$6.65
- supplemental line change charge.	1.52
- per Centrex Group change charge.	6.65
- Centrex Group line change charge.	0.47

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APR 11 1993
BY 2nd R.S. #902
Public Service Commission
MISSOURI

(1) These charges are billed to the customer who is the subscriber to the Telephone Exchange Service, Feature Group A lines, Centrex Service, or to the agent of public and semipublic pay telephones except when billed to an IC as set forth in Paragraph 13.3.3(D) preceding.

FILED

MAR 30 1989

Issued: FEB 27 1989

Effective: MAR 30 1989

Public Service Commission

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 9.02

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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DEC 29 1987

13.3 Miscellaneous Services-(Continued)

MISSOURI
Public Service Commission

(CP) 13.3.3 Easy Access Dialing-(Continued)

D. Change Charges-(Continued)

1. Easy Access Dialing change charges, as set forth in Paragraph 13.3.3.,F. will be applied as follows:-(Continued)

k. If nonrecurring charges for Easy Access Dialing exist in Telephone Company Intrastate Access Service Tariffs and the Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the Intrastate charge and one half of the Interstate charge.

E. No Primary Carrier Selected

1. Customers may designate that they do not want a primary IC by notifying their Telephone Company business office. This choice is considered a valid selection and an Easy Access Dialing change charge will apply to any subsequent change.

F. The nonrecurring charge for Easy Access Dialing is as follows:

	<u>Nonrecurring Charge</u>
Easy Access Dialing,	
- per line change charge	\$6.65
- supplemental line change charge	1.52
- per Centrex Group change charge	6.65
- Centrex Group line change charge	0.47

CANCELLED

FILED

MAR 30 1989

FEB 8 1988

BY *[Signature]* #902

Public Service Commission

Public Service Commission
MISSOURI

Issued: JAN 08 1988

Effective: FEB 08 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 9.03
Replacing 1st Revised Sheet 9.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)

(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

Issued: **JUNE 22, 1999**

Effective: **JULY 22, 1999**

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 9.03
Replacing Original Sheet 9.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

G. CIC Code Reclamation

Nonrecurring Charges for changes in the customer's primary IC assignment will be waived when the charge is the result of the return of a Carrier Identification Code (CIC) TO Bellcore.

(AT) H. If a customer or agent choice discrepancy occurs, and the IC is unable to produce a Letter of Authorization (LOA), the customer's or agent's account will be credited for an amount equal to the nonrecurring Easy Access Dialing Change Charge. The IC will be billed the nonrecurring Easy Access Dialing Change Charges billed to the customer or agent and the nonrecurring Unauthorized PIC Change Charge(s) as set forth following for restoring the customer's or agent's original IC assignment. The Unauthorized PIC Change Charge applies to all lines, with the exception of coin which is separately identified.

Easy Access Dialing Unauthorized PIC Change Charge

Nonrecurring Charge

Residence/Business:

- per line change charge
- per supplemental line change charge

(NR) \$17.00
6.00

Public and Semi-Public Coin:

- per line change charge
- per supplemental line change charge

63.00
(NR) 16.00

(AT)

CANCELLED

JUL 22 1999

By 2 RS #9.03
Public Service Commission
MISSOURI

FILED

NOV 17 1994

MISSOURI
Public Service Commission

Issued: OCT 17 1994

Effective: NOV 17 1994

By Horace Wilkins, Jr., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 9.03

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

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13.3 Miscellaneous Services-(Continued)

APR 29 1991

13.3.3 Easy Access Dialing-(Continued)

MISSOURI

(AT)

G. CIC Code Reclamation

Public Service Commission

Nonrecurring Charges for changes in the customer's primary IC assignment will be waived when the charge is the result of the return of a Carrier Identification Code (CIC) to Bellcore.

CANCELLED

NOV 17 1994
BY let R.S. #9.03
Public Service Commission
MISSOURI

Issued: APR 30 1991

Effective: MAY 30 1991

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED

MAY 30 1991

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 9.04
Replacing 1st Revised Sheet 9.04

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)

(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

Issued: **JUNE 22, 1999**

Effective: **JULY 22, 1999**

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 9.04
Replacing Original Sheet 9.04

ACCESS SERVICES

RECEIVED

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 8 1994

13.3 Miscellaneous Services- (Continued)

MO. PUBLIC SERVICE COMM.

13.3.3 Easy Access Dialing- (Continued)

(MT)

(AT)

I. PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when a business or residence end user customer denies requesting a PIC change previously submitted by an IC participating in PIC Switchback.

PIC Switchback is available to all ICs who participate in the Equal Access subscription process and have a Limited Blanket Agency Agreement for submitting PIC orders on file with the Telephone Company. In addition, ICs must provide written notification to the Telephone Company of their desire to participate in PIC Switchback.

When the Telephone Company is notified by a business or residence end user who denies requesting a PIC change within 90 days from when the PIC change was made and provided the IC participates in this option, the Telephone Company will restore the end user to their previous IC at no charge. Additionally, the end user will be credited the PIC change charge(s) assessed by the Telephone Company for the disputed PIC change.

The participating IC who initiated the disputed PIC change will be billed the PIC change charge(s) credited to the end user's account, as well as the PIC change charge(s) to change the end user back to their previous IC. A Letter of Authorization (LOA) will not be requested from the IC nor accepted at a later date under the PIC Switchback option. ICs participating in the PIC Switchback option will be assessed the applicable Easy Access Dialing Change Charge(s).

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Easy Access Dialing Unauthorized PIC Change regulations and rates will continue to apply to ICs choosing not to participate in PIC Switchback.

JUL 22 1999

This option does not relieve the IC of the F.C.C.'s requirements for verifying all PIC orders obtained by telemarketing prior to submitting orders to the Telephone Company and for instituting steps to obtain LOAs on all PIC orders submitted to the Telephone Company. In addition, the end user has the option of initiating a complaint to the F.C.C. concerning unauthorized PIC changes.

By Public Service Commission
MISSOURI

FILED

(AT)

Issued: **DEC 08 1994** Effective: **JAN 08 1995** **JAN 08 1995**

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 9.04

ACCESS SERVICES

RECEIVED

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

NOV 23 1994

13.3 Miscellaneous Services-(Continued)

MO. PUBLIC SERVICE COMM.

13.3.3 Easy Access Dialing-(Continued)

(AT)

I. On-Line Transfer Service is an option under which the Telephone Company will provide for the transfer of a residential or business end user customer to the Primary IC selected by the customer, when that IC participates in the On-Line Transfer Service.

On-Line Transfer Service is available to all ICs who participate in the Equal Access subscription process. The IC has the option to have either residential end user customers, business end user customers, or both residential and end user customers transferred under the On-Line Transfer Service. In addition, the IC must provide a toll free number dedicated solely for On-Line Transfer Service in order for the Telephone Company to transfer the end user customer to the IC.

The following charge will be assessed to the participating IC for each end-user customer call transferred to that IC.

Rate Per Call

On-Line Transfer Service Charge

CANCELLED

- per end user customer call transferred

\$.25

(AT)

JAN 3 1995
BY 1st R.S #9.04
Public Service Commission
MISSOURI

FILED

DEC 23 1994

MISSOURI
Public Service Commission

Issued: NOV 23 1994

Effective: DEC 23 1994

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 9.05
Replacing Original Sheet 9.05

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)

(RT)

Issued: **JUNE 22, 1999**

Effective: **JULY 22, 1999**

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 9.05

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ACCESS SERVICES

DEC 8 1994

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

MO. PUBLIC SERVICE COMM.

13.3 Miscellaneous Services-(Continued)

13.3.3 Easy Access Dialing-(Continued)

(MT) (FC)

J. On-Line Transfer Service is an option under which the Telephone Company will provide for the transfer of a residential or business end user customer to the Primary IC selected by the customer, when that IC participates in the On-Line Transfer Service.

On-Line Transfer Service is available to all ICs who participate in the Equal Access subscription process. The IC has the option to have either residential end user customers, business end user customers, or both residential and end user customers transferred under the On-Line Transfer Service. In addition, the IC must provide a toll free number dedicated solely for On-Line Transfer Service in order for the Telephone Company to transfer the end user customer to the IC.

The following charge will be assessed to the participating IC for each end-user customer call transferred to that IC.

Rate Per Call

On-Line Transfer Service Charge

(MT)

- per-end user customer call transferred \$.25

CANCELLED

JUL 22 1999
By *1 RS #9.05*
Public Service Commission
MISSOURI

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JAN 08 1995

Issued: DEC 08 1994

Effective: JAN 08 1995

MISSOURI
Public Service Commission

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 10
Replacing 1st Revised Sheet 10

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program

Registered jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Technical Reference Publication AS No. 1. Registered jacks are used to terminate services provided by the Telephone Company. For each service provided by the Telephone Company, a specific registered jack has been selected as the standard for the service. This jack will be provided and installed at no additional charge. Other services or facilities, provided either by the Telephone Company or by others, may also be terminated in any spare capacity of the standard jack. There is no charge for the use of spare capacity of the jack.

The customer may procure an additional jack (or jacks) from either the Telephone Company or another vendor for installation on the customer's side of the demarcation point.

The use of Jacks is covered in Part 68 of the F.C.C.'s Rules and Regulations. Specific jacks are described in the document on file with the F.C.C. entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configurations described in Subpart F of Part 68 of the F.C.C.'s Rules and Regulations".

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

(AT)

(AT)

(RT)

(RT)

Issued: October 11, 1993

Effective: November 11, 1993

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 10
Replacing Original Sheet 10

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services as set forth in Section 2, Paragraph 2.5.1, preceding. The use of jacks is covered in the FCC's Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configuration Described in the FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The nonrecurring charges, which include installation, for standard jacks and their typical uses are set forth following:

(AT)

USOC Nonrecurring Charges

A. Standard Voice Jacks

CANCELLED

1. Miniature Six-position jacks for connection of terminal equipment as follows:

a. Single-line telephone set, surface or flush mounted

RJ11C

\$6.77

(CR)

b. Single-line telephone sets, wall mounted.

RJ11W

6.23

(CR)

NOV 11 1993
BY *2nd R.S #10*
Public Service Commission
MISSOURI

FILED
JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 10

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

DEC 29 1983

13.3.4 Standard Jacks - Registration Program

Public Service Commission

Standard jacks are provided by the Telephone Company to connect Registered Equipment to those services that are subject to the Registration Program as set forth in Section 2, Paragraph 2.5, preceding. The use of jacks is covered in the FCC's Rules and Regulations. Specific jacks are described in the document on file with the FCC entitled "Descriptions of Standard Registration Program Connection Configurations Supplementing Configuration Described in the FCC's Rules and Regulations."

These jacks are used to terminate services provided by the Telephone Company. Other Services or facilities provided by the Telephone Company or by others may also be terminated in any spare capacity of the jacks remaining after installation without additional charge for the use of such capacity.

The rates and charges for standard jacks and their typical uses are set forth following:

	<u>USOC</u>	<u>Nonrecurring Charges</u>
A. Standard Voice Jacks		
1. Miniature Six-position jacks for connection of terminal equipment as follows:		
a. Single-line telephone set, surface or flush mounted	RJ11C	\$12.42
b. Single-line telephone sets, wall mounted.	RJ11W	12.42

CANCELLED
JUL 1 1986
BY LR.S. 10
PUBLIC SERVICE COMMISSION
OF MISSOURI

Issued: DEC 29 1983

Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

1500 (50)
JAN - 1 1984
83 - 253

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 11
Replacing 2nd Revised Sheet 11

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)
|
(RT)

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 11
Replacing 1st Revised Sheet 11

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

RECEIVED

13.3 Miscellaneous Services-(Continued)

JUN 17 1988

13.3.4 Standard Jacks - Registration Program-(Continued)

MISSOURI
Public Service Commission

	<u>USOC</u>	<u>Nonrecurring Charges</u>
A. Standard Voice Jacks-(Continued)		
1. (Continued)		
c. Two-line non-key telephone sets, surface or flush mounted	RJ14C	\$ 5.21
d. Single-line bridged 4-wire exchange 2/RT, T1/R1. . . .	RJ1DC	6.77
e. Two-line non-key telephone sets, wall mounted.	RJ14W	6.23
f. Special single-line equipment for use in hospital critical care areas	RJ17C	6.77
g. Three-line non-key telephone sets and ancillary devices	RJ25C	23.00
h. Single-line non-key telephone ancillary devices connected directly to central office lines where there is a requirement for make busy:		
- Portable Wall Mounted Equipment	RJ18W	6.26
- All Other.	RJ18C	80

CANCELLED

NOV 11 1993
BY *3rd R.S. #11*
Public Service Commission
MISSOURI

FILED 80

JUL 18 1988

Issued: JUN 17 1988

Effective: JUL 18 1988 Public Service Commission

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

(DR)

(FC)

(NR)

(NR)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 11
Replacing Original Sheet 11

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS (Continued)

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

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JUN 27 1986
MISSOURI
Public Service Commission
Nonrecurring Charges

USOC

A. Standard Voice Jacks-(Continued)

1. (Continued)

(CR)	c. Two-line non-key telephone sets, surface or flush mounted	RJ14C	\$ 5.21
(CR)	d. Single-line bridged 4-wire exchange 2/RT, T1/R1. . . .	RJ1DC	6.77
(CR)	e. Two-line non-key telephone sets, wall mounted.	RJ14W	6.23
(CR)	f. Special single-line equipment for use in hospital critical care areas	RJ17C	6.77
(CR)	g. 9DB single-line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack.	RJ16X	4.68
(CR)	h. Three-line non-key telephone sets and ancillary devices	RJ25C	23.00

CANCELLED

JUL 18 1988

BY 2nd R.S.#11

Public Service Commission
MISSOURI

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JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 11

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

Public Service Commission
Nonrecurring
Charges

USOC

Nonrecurring
Charges

A. Standard Voice Jacks-(Continued)

1. (Continued)

c. Two-line non-key telephone sets, surface or flush mounted	RJ14C	\$12.42
d. Single-line bridged 4-wire exchange 2/RT, T1/R1. . . .	RJ1DC	12.42
e. Two-line non-key telephone sets, wall mounted.	RJ14W	12.42
f. Special single-line equipment for use in hospital critical care areas	RJ17C	12.42
g. 9DB single-line data equipment with mode indication and mode indication common leads. This jack is normally used in association with a series jack.	RJ16X	12.42
h. Three-line non-key telephone sets and ancillary devices	RJ25C	60.97

CANCELLED

JUL 1 1986

BY L. R. S. II
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984 JAN - 1 1984

83 - 258

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 12
Replacing 1st Revised Sheet 12

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)

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(RT)

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

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Access Services Tariff
Section 13
1st Revised Sheet 12
Replacing Original Sheet 12

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

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JUN 27 1986
MISSOURI
Public Service Commission
Nonrecurring
Charges

USOC

A. Standard Voice Jacks-(Continued)

2. 50-Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:

- | | | | |
|----|---|-------|----------|
| a. | For connection to 2-wire tie trunks E&M Type I signaling (12-line capacity) | RJ2EX | \$ 49.04 |
| b. | For connection to 4-wire tie trunks E&M Type I signaling (8-line capacity). | RJ2GX | 49.04 |
| c. | For connection to 2-wire tie trunks E&M Type II signaling (6-line capacity). | RJ2FX | 49.04 |
| d. | For connection to 4-wire tie trunks E&M Type II signaling (6-line capacity). | RJ2HX | 49.04 |
| e. | For connection to off-premises station lines (25-line capacity) | RJ21X | 49.04 |

(CR)

(CR)

(CR)

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(CR)

CANCELLED
NOV 11 1983
BY *2nd R.S. #12*
Public Service Commission
MISSOURI

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86-84
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Issued: JUN 27 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 12

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

Public Service Commission
Nonrecurring
Charges

USOC

A. Standard Voice Jacks-(Continued)

2. 50-Position Miniature Ribbon for connection of multiline terminating equipment and channel derivation devices as follows:

- a. For connection to 2-wire tie trunks E&M Type I signaling (12-line capacity) RJ2EX \$199.85
- b. For connection to 4-wire tie trunks E&M Type I signaling (8-line capacity). RJ2GX 199.85
- c. For connection to 2-wire tie trunks E&M Type II signaling (8-line capacity). RJ2FX 199.85
- d. For connection to 4-wire tie trunks E&M Type II signaling (6-line capacity). RJ2HX 199.85
- e. For connection to off-premises station lines (25-line capacity) RJ21X 199.85

CANCELLED

JUL 1 1986

BY RS.12
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 01 1984 **83 - 253**

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

JAN 1 1984
Public Service Commission

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Access Services Tariff
Section 13
3rd Revised Sheet 13
Replacing 2nd Revised Sheet 13

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)
|
(RT)

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
2nd Revised Sheet 13
Replacing 1st Revised Sheet 13

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

RECEIVED

13.3.4 Standard Jacks - Registration Program-(Continued)

JUN 17 1988

MISSOURI
Public Service Commission
Nonrecurring
Charges

USOC

A. Standard Voice Jacks-(Continued)

CANCELLED

2. (Continued)

(DR)

(FC)

f. For connection of up to 12-
line bridged 4-wire exchange
2/RT, T1/R1 RJ2DX

NOV 17 1993
BY 3rd R.S. # 13
Public Service Commission
MISSOURI
\$ 49.04

(DR)

(AT)

g. For connection of 2 to 12
Non-Key Telephone and
Ancillary Devices connected
directly to Central Office
Lines where there is a
requirement for Make Busy RJ2MB

49.22

(FC)

3. Weatherproof jack for use with
single-line telephone sets used
at locations such as boats and
marinas RJ15C

41.84

(NR)

4. Network Interface Jack for
Non-Registered Voice Band Analog
Private Line Services for Bell
Communications Research Technical
Reference TR-EOP-00242 (8-Pin Keyed
Mini-Modular Jack). JMB

6.65
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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
1st Revised Sheet 13
Replacing Original Sheet 13

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Public Service Commission

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

	<u>USOC</u>	<u>Nonrecurring Charges</u>
A. Standard Voice Jacks-(Continued)		
2. (Continued)		
(CR)		
f. For use with series devices such as toll restrctors (12-line capacity)	RJ71C	\$ 49.04
(CR)		
g. For connection of up to 12- line bridged 4-wire exchange 2/RT, T1/R1	RJ2DX	49.04
3. Series Jacks for connection of terminal equipment as follows:		
(CR)		
a. Single-line alarm reporting devices	RJ31X	
(CR)		
b. Series ancillary devices such as automatic dialers Single-line sets with exclusion	RJ32X	11.56
(CR)		
c. Two-line telephone sets with exclusion on one line. .	RJ37X	11.56
(CR)		
4. Weatherproof jack for use with single-line telephone sets used at locations such as boats and marinas	RJ15C	

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Access Services Tariff
Section 13
Original Sheet 13

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

Public Service Commission

	<u>USOC</u>	<u>Nonrecurring Charges</u>
A. Standard Voice Jacks-(Continued)		
2. (Continued)		
f. For use with series devices such as toll restrictors (12-line capacity)	RJ71C	\$130.98
g. For connection of up to 12- line bridged 4-wire exchange 2/RT, T1/RI	RJ2DX	125.33
3. Series Jacks for connection of terminal equipment as follows:		
a. Single-line alarm reporting devices	RJ31X	82.42
b. Series ancillary devices such as automatic dialers Single-line sets with exclusion	RJ32X	82.42
c. Two-line telephone sets with exclusion on one line. .	RJ37X	82.42
4. Weatherproof jack for use with single-line telephone sets used at locations such as boats and marinas	RJ15C	150.17

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OF MISSOURI

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Southwestern Bell Telephone Company

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Access Services Tariff
Section 13
3rd Revised Sheet 14
Replacing 2nd Revised Sheet 14

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)
|
(RT)

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

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Access Services Tariff
Section 13
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Replacing 1st Revised Sheet 14

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services--(Continued)

13.3.4 Standard Jacks - Registration Program--(Continued)

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USOC

Nonrecurring
Charges

B. Standard Data Jacks

1. Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment (one-line capacity). . . RJ41S \$ 21.37

2. Programmed Data Jack for use in connecting programmed data equipment (one-line capacity). . . RJ45S 17.89

(DR)

(NR)

3. Multiple Line Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. This jack will terminate up to 16 lines. The selection of this jack requires the use of the following equipment:

a. Multiple Universal Data Jack, Mounting Capacity 16 Circuits (103A Apparatus Mounting RJM2X). First Universal Data Jack is included RJ41M 135.60

(NR)

(AT)

b. Universal Data Jack. One is required for each additional circuit. RJ41S

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Access Services Tariff
Section 13
Original Sheet 14

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services--(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

Public Service Commission

	<u>USOC</u>	<u>Nonrecurring Charges</u>
B. Standard Data Jacks		
1. Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment (one-line capacity) . . .	RJ41S	\$ 85.81
2. Programmed Data Jack for use in connecting programmed data equipment (one-line capacity) . . .	RJ45S	85.81
3. Multiple Line Universal Data Jack for use in connecting fixed loss loop (FLL) and programmed (P) types of data equipment. This jack will terminate up to eight lines. The selection of this jack requires the use of the equipment listed following:	RJ26X	312.76
a. Multiple Line Universal Data Jack Circuit Cards. For use with RJ26X. One circuit card per circuit required	RJ26S	99.36

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OF MISSOURI

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Southwestern Bell Telephone Company
St. Louis, Missouri

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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 15
Replacing 2nd Revised Sheet 15

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

(RT)
|
(RT)

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By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
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Replacing 1st Revised Sheet 15

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.4 Standard Jacks - Registration Program-(Continued)

B. Standard Data Jacks-(Continued)

3. (Continued)

(DR)

(NR)

c. Standard Digital Data Jacks

- 1. Single Jack 1.544 mbps Digital Services Miniature 8-Position Non-Keyed Modular Jack RJ48C \$ 57.20
- 2. Sub-rate Digital (2.4, 4.8, 9.6, and 56 kbps) and Local Area Data Channel Jacks
 - a. Single Jack for Sub-Rate Digital and Local Area Data Channels. Miniature 8-Position Keyed Modular Jack RJ48S 14.20
 - b. Multiple Jack for Sub-Rate Digital and Local Area Data Channels. 12 Circuit Maximum. 50 Position Miniature Ribbon Jack. RJ48T 49.22

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
1st Revised Sheet 15
Replacing Original Sheet 15

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services--(Continued)

13.3.4 Standard Jacks - Registration Program--(Continued)

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Nonrecurring
Charges

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B. Standard Data Jacks--(Continued)

3. (Continued)

b. Multiple Line Universal
Data Jack Mounting options.
For use with RJ26X. One
required per RJ26X.

(CR)

- Wall Mounting with
cover RJM3X \$25.62

(CR)

- Rack Mounting (19
inch or 23 inch). RJM4X 17.02

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 15

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

DEC 29 1983

13.3.4 Standard Jacks - Registration Program-(Continued)

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Nonrecurring
Charges

USOC

B. Standard Data Jacks-(Continued)

3. (Continued)

b. Multiple Line Universal
Data Jack Mounting options.
For use with RJ26X. One
required per RJ26X.

- Wall Mounting with cover	RJM3X	\$56.46
- Rack Mounting (19 inch or 23 inch).	RJM4X	35.00

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BY LR S. 15
PUBLIC SERVICE COMMISSION
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
1st Revised Sheet 16
Replacing Original Sheet 16

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services(Continued)

13.3.5 Testing Services

(CT)

Testing Services offered under this section of the tariff are optional and subject to rates and charges as set forth in 13.3.5, C., following. Other testing services provided by the Telephone Company in association with Access Services are furnished at no additional charge. These other testing services are described in Paragraphs 6.1.4 and 7.1.7, preceding.

Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in 13.3.5, A.5 and B.2, following for a customer to request Telephone Company personnel to perform testing services at the IC terminal location or End User's premises.

The offering of Testing Services under this section of the Tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in Paragraphs 13.3.5, A., B. and C., following:

A. Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which performed during the installation of a Switched Access Service and (b) tests which are performed after acceptance of such access services by an IC, i.e., inservice tests. These inservice tests may be further divided into two broad categories of tests: scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no

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Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 16

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services--(Continued)

DEC 29 1983

13.3.5 Testing Services

The Telephone Company will, in addition to any IC-requested acceptance testing, perform such tests as it believes necessary to insure that the access services ordered by an IC are functioning properly prior to turning over such access services to the IC. In addition, the Telephone Company as part of the ongoing work to maintain the continued satisfactory performance of the access services ordered by the IC, may perform periodic tests.

Testing Services offered under this Section of the Tariff are in addition to the tests described above and will be provided when requested by the IC, except for scheduled testing of Feature Groups C and D, which is nonoptional. Testing services are normally provided by Telephone Company personnel at Telephone Company locations. However, provisions are made in Paragraphs 13.3.5, A.5. and B.2., following, for an IC to request Telephone Company personnel to perform testing services at the IC terminal location or End User's premises. In addition, the Telephone Company will, at the request of the IC, perform Acceptance Testing with the IC in accordance with the provisions set forth in Sections 6 and 7, preceding.

The offering of Testing Services under this Section of the Tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations mentioned in Paragraphs 13.3.5, A., B. and C., following:

A. Switched Access Service

Testing Services for Switched Access are comprised of (a) tests which are performed during the installation of a Switched Access Service and (b) tests which are performed after acceptance of such access services by an IC, i.e., in-service tests. These in-service tests may be further divided into two broad categories of tests, scheduled and nonscheduled.

Scheduled tests are those tests performed by the Telephone Company on a regular basis, e.g., monthly, which result in the measurement of Switched Access Service. Scheduled tests may be done on an automatic basis (no

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By R. D. BARRON, Vice President-Missouri,
Southwestern Bell Telephone Company,
St. Louis, Missouri

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Access Services Tariff
Section 13
1st Revised Sheet 17
Replacing Original Sheet 17

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

Telephone Company or IC technicians involved), on a cooperative basis [Telephone Company technician(s) involved at Telephone Company office(s) and IC technician(s) involved at IC terminal location(s)], or a manual basis [Telephone Company technician(s) involved at Telephone Company office(s) and at IC terminal location(s)].

Nonscheduled tests are performed by the Telephone Company "on demand," which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at the Telephone Company offices and at the IC's terminal location.

1. Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s), and the IC provides a technician at its terminal location(s) with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for an example, consist of the following tests:

- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

(RT)

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 17

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

DEC 29 1983

A. Switched Access Service-(Continued)

Telephone Company or IC technicians involved), on a Cooperative basis [Telephone Company technician(s) involved at Telephone Company office(s) and IC technician(s) involved at IC terminal location(s)], or a manual basis [Telephone Company technician(s) involved at Telephone Company office(s) and at IC terminal location(s)].

Nonscheduled tests are performed by the Telephone Company "on demand," which result in the measurement of Switched Access Services. Nonscheduled tests may involve Telephone Company technicians at the Telephone Company offices and at the IC's terminal location.

1. Additional Cooperative Acceptance Testing

Additional Cooperative Acceptance Testing (ACAT) of Switched Access Service involves the Telephone Company provision of a technician at its office(s), and the IC provides a technician at its terminal location(s) with suitable test equipment to perform the required tests.

Additional Cooperative Acceptance Tests may, for an example, consist of the following tests:

- C-Notched Noise
- Impulse Noise
- Phase Jitter
- Signal to C-Notched Noise Ratio
- Intermodulation (Nonlinear) Distortion
- Frequency Shift (Offset)
- Envelope Delay Distortion
- Dial Pulse Percent Break

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BY R.S.17
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri
83-253

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
3rd Revised Sheet 18
Replacing 2nd Revised Sheet 18

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

2. Automatic Scheduled Testing

(RT) Automatic Scheduled Testing (AST) of Switched Access Services (FGB, FGD, BSA-B and BSA-D), where the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide a monthly AST report that lists the test results from each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

Issued: October 15, 2013

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: November 14, 2013

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Missouri Public
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Access Services Tariff
Section 13
2nd Revised Sheet 18
Replacing 1st Revised Sheet 18

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

2. Automatic Scheduled Testing

(AT)

Automatic Scheduled Testing (AST) of Switched Access Services (FGB, FGC, FGD, BSA-B, BSA-C and BSA-D), where the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide a monthly AST report that lists the test results from each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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JI-2014-0176

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Access Services Tariff
Section 13
1st Revised Sheet 18
Replacing Original Sheet 18

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

2. Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of Switched Access Services (Feature Groups B, C and D), where the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-message noise tests and annual balance test. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

(RT)

The Telephone Company will provide a monthly AST report that lists the test results from each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 18

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

2. Automatic Scheduled Testing

Automatic Scheduled Testing (AST) of Switched Access Services (Feature Groups B, C and D), where the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent, will consist of monthly loss and C-Message Noise tests and annual balance test. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-Notched Noise testing.

With Feature Group B Switched Access Service, AST is only provided to IC's who order it, i.e., AST is optional. However, with Feature Groups C and D, AST is nonoptional, and IC's with these Switched Access Services will be required to pay for AST, whether or not they have ordered it. With Feature Group C, where AST is not available in a Telephone Company office, Cooperative Scheduled Testing (CST) will be provided on a nonoptional basis. With Feature Group D, CST or Manual Scheduled Testing (MST) may be specified by the IC in lieu of AST. Trunks from a Telephone Company digital switch (e.g., 4E, 5E or DMS) to an IC digital switch utilizing digital facilities are excluded from mandatory routine testing.

The Telephone Company will provide a monthly AST report that lists the test results from each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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BY LR S. 18
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
3rd Revised Sheet 19
Replacing 2nd Revised Sheet 19

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

3. Cooperative Scheduled Testing

(RT) Cooperative Scheduled Testing (CST) of Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) or with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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By JOHN SONDAG, President - Missouri
St. Louis, Missouri

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Access Services Tariff
Section 13
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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

3. Cooperative Scheduled Testing

(AT)

Cooperative Scheduled Testing (CST) of Switched Access Services (FGB, FGC, FGD, BSA-B, BSA-C, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) or with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

Issued: March 26, 1993

Effective: April 11, 1993

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

FILED
MO PSC

CANCELLED
November 14, 2013
Missouri Public
Service Commission
JI-2014-0176

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 19
Replacing Original Sheet 19

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

3. Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) of Switched Access Services (Feature Groups B, C, D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) or with suitable test equipment to perform the required tests, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

(RT)

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 19

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

DEC 29 1983

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

Public Service Commission

3. Cooperative Scheduled Testing

Cooperative Scheduled Testing (CST) of Switched Access Services (Feature Groups B, C, D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) or with suitable test equipment to perform the required tests, will consist of quarterly loss and C-Message Noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance measurements, the IC may also order, at additional charges, gain-slope and C-Notched Noise testing.

With Feature Group B Switched Access Service, CST is only provided to IC's who order it, i.e., CST is optional. However, with Feature Groups C and D, CST may be provided as an alternative to the nonoptional AST. Trunks from a Telephone Company digital switch (e.g., 4E, 5E or DMS10) to an IC digital switch utilizing digital facilities are excluded from mandatory routine testing.

The Telephone Company will provide, on a quarterly basis, a CST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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BY J. R. S. 19
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JAN - 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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Public Service Commission

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
3rd Revised Sheet 20
Replacing 2nd Revised Sheet 20

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

4. Manual Scheduled Testing

(RT) Manual Scheduled Testing (MST) of Switched Access Services (FGB, FGD, BSA-B, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the IC terminal location, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

Issued: October 15, 2013

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: November 14, 2013

Filed
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Service Commission
JI-2014-0176

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 20
Replacing 1st Revised Sheet 20

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

4. Manual Scheduled Testing

(AT) Manual Scheduled Testing (MST) of Switched Access Services (FGB,
(AT) FGC, FGD, BSA-B, BSA-C, BSA-D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the IC terminal location, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

Issued: March 26, 1993

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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JI-2014-0176

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 20
Replacing Original Sheet 20

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

4. Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (Feature Groups B, D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the IC terminal location, will consist of quarterly loss and C-message noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-notched noise testing.

(RT)

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 20

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services--(Continued)

13.3.5 Testing Services--(Continued)

DEC 29 1983

A. Switched Access Service--(Continued)

Public Service Commission

4. Manual Scheduled Testing

Manual Scheduled Testing (MST) of Switched Access Services (Feature Groups B, D and Directory Access Service not routed through an access tandem), where the Telephone Company provides a technician at its office(s) and at the IC terminal location, will consist of quarterly loss and C-Message Noise tests and annual balance tests. However, the IC may specify a more frequent schedule of tests. In addition to the loss/noise/balance tests, the IC may also order, at additional charges, gain-slope and C-Notched Noise testing.

With Feature Group B Switched Access Service, MST is only provided to IC's who order it, i.e., MST is optional. However, with Feature Group D, MST may be provided as an alternative to the nonoptional AST. Trunks from a Telephone Company digital switch (e.g., 4E, 5E or DMS10) to an IC digital switch utilizing digital facilities are excluded from mandatory routine testing.

The Telephone Company will provide, on a quarterly basis, a MST report that lists the test results for each trunk tested. Trunk test failures requiring IC participation for trouble resolution will be provided to the IC on an as-occurs basis.

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Issued: DEC 29 1983

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

A. Switched Access Service-(Continued)

5. Nonscheduled Testing

Nonscheduled Testing (NST) of Switched Access Services is where:

- the IC provides remote office test lines and 105 test lines with associated responders or their functional equivalent ("automatic testing"), or
- the Telephone Company provides a technician at its office(s), and the IC provides a technician at its terminal location(s) with suitable test equipment to perform the required tests ("cooperative testing"), or
- the Telephone Company provides a technician at its office(s), at IC terminal location(s) or End User's premises with suitable test equipment to perform the required tests ("manual testing").

Nonscheduled tests may consist of any tests, e.g., loss, noise, slope and envelope delay which the IC may require.

6. Obligations of the IC

- a. The IC shall provide the Remote Office Test Line priming data to the Telephone Company, as appropriate, to support AST as set forth in Paragraph 13.3.5, A.2., preceding, or NST as set forth in Paragraph 13.3.5, A.5., preceding.
- b. The IC shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

Issued: December 29, 1993 Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 22
Replacing Original Sheet 22

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

B. Special Access Service

The Telephone Company will, at the request of an IC, provide assistance in performing specific tests requested by the IC.

1. Additional Cooperative Acceptance Testing (ACAT)

When an IC provides a technician at its terminal location or at the End User's premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the IC's request, the Telephone Company will provide a technician at the IC terminal location or at the End User's premises. These tests may, e.g., consist of the following:

- VG1 through VG5: Attenuation Distortion, C-Message Noise and Echo Control

- VG6 through VG12: Attenuation Distortion, C-Message Noise, Echo Control, Impulse Noise, Phase Jitter, Intermodulation Distortion, Envelope Delay Distortion and Frequency Shift.

2. Nonscheduled Testing (NST)

When an IC provides a technician at its terminal location or at the End User's premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the IC's request, the Telephone Company will provide a technician at the IC terminal location or at the End User's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope and envelope delay which the IC may require.

Issued: June 27, 1986

Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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(CT)

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 22

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

DEC 29 1983

13.3.5 Testing Services-(Continued)

B. Special Access Service

Public Service Commission

The Telephone Company will, at the request of an IC, provide assistance in performing specific tests requested by the IC.

1. Additional Cooperative Acceptance Testing (ACAT)

When an IC provides a technician at its terminal location or at the End User's premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the IC's request, the Telephone Company will provide a technician at the IC terminal location or at the End User's premises. These tests may, e.g., consist of the following:

- VG1 through VG3 and VG5: Attenuation Distortion, C-Message Noise and Echo Control.
- VG6 through VG10: Attenuation Distortion, C-Message Noise, Echo Control, Impulse Noise, Phase Jitter, Intermodulation Distortion, Envelope Delay Distortion and Frequency Shift.

2. Nonscheduled Testing (NST)

When an IC provides a technician at its terminal location or at the End User's premises with suitable test equipment to perform the required tests, the Telephone Company will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the IC's request, the Telephone Company will provide a technician at the IC terminal location or at the End User's premises. Nonscheduled tests may consist of any tests, e.g., loss, noise, slope and envelope delay which the IC may require.

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OF MISSOURI

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Issued: DEC 29 1983

Effective: JAN 01 1984
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 23
Replacing Original Sheet 23

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

B. Special Access Service-(Continued)

3. Obligation of the IC

When the IC subscribes to Testing Service as set forth in this Section, the IC shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

C. Rates and Charges

1. Switched Access

a. Additional Cooperative Acceptance Testing

	<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(RT) (CR)	Basic Time, per technician	UBCX+	\$73.37	\$18.78
(RT) (CR)	Overtime, per technician	UBCX+	76.71(1)	22.12(1)
(RT) (CR)	Premium Time, per technician	UBCX+	80.04(1)	25.45(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: June 27, 1986

Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 23

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

B. Special Access Service-(Continued)

3. Obligation of the IC

When the IC subscribes to Testing Service as set forth in this Section, the IC shall make the facilities to be tested available to the Telephone Company at times mutually agreed upon.

C. Rates and Charges

1. Switched Access

a. Additional Cooperative Acceptance Testing

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per technician	UBC	\$49.40	\$19.80
Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician.	UBC	53.09(1)	23.50(1)
Premium Time, outside scheduled work day per technician.	UBC	56.78(1)	27.19(1)

DEC 29 1983

Public Service Commission

CANCELLED

JUL 1 1986
BY R.S.23
PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

JAN - 1 1984
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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 24
Replacing Original Sheet 24

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

b. Automatic Scheduled Testing (AST)

	<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
(CT)	Basic Tests(1)(3)		
(CR)	1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBGX+	\$0.001
(CR)	C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBGX+	0.001
(CR)	Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path. . .	UBGX+	0.001

- (1) These three tests represent the minimum offering, i.e., an order for testing must at a minimum consist of twelve 1004 Hz Loss Tests per transmission path, 12 C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter.

Issued: June 27, 1986

Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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MO PSC

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 24

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

b. Automatic Scheduled Testing (AST)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
Basic Offering(1) (3)		

1004 Hz Loss Tests(2)
performed within a
one-year period,
per test ordered,
per transmission path. . . UBCX+ \$ 0.07

C-Message Noise Tests(2)
performed within a
one-year period,
per test ordered,
per transmission path. . . UBCX+ 0.07

Return Loss
(Balance) Tests(2)
performed within a one-
year period,
per test ordered,
per transmission path. . . UBCX+ 0.07

CANCELLED
JUL 1 1986
BY R.S. 24
PUBLIC SERVICE COMMISSION

- (1) These three tests represent the minimum offering, i.e., an order for testing must at a minimum consist of twelve 1004 Hz Loss Tests per transmission path, 12 C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter.

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Effective: JAN 01 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

DEC 29 1983
Public Service Commission

83-258
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 25
Replacing Original Sheet 25

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

b. Automatic Scheduled Testing (AST)-(Continued)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
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Additional Tests

(CR)

Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path. . .	UBGX+	\$ 0.001
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(CR)

C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path. . .	UBGX+	0.001
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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 25

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

b. Automatic Scheduled Testing (AST)-(Continued)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
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Additional Tests

Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path. . .	UBGX+	\$ 0.07
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C-Notched Noise Tests performed within a one- year period, per test ordered, per transmission path. . .	UBGX+	0.07
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JUL 1 1986

BY 1st R.S. 25
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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 26
Replacing Original Sheet 26

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

c. Cooperative Scheduled Testing (CST)

	<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
(CT)	Basic Tests(1)(3)		
(CR)	1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBSX+	\$0.76
(CR)	C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBSX+	0.72
(CR)	Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path. . .	UBSX+	1.06

- (1) These three tests represent the minimum offering, i.e., an order for testing must at a minimum consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter.

Issued: June 27, 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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Access Services Tariff
Section 13
Original Sheet 26

ACCFSS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

c. Cooperative Scheduled Testing (CST)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
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Basic Offering(1)(3)

1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBSX+	\$ 0.38
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C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBSX+	0.28
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Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path. . .	UBSX+	0.62
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CANCELLED

JUL 1 1986

BY R.S. 210

PUBLIC SERVICE COMMISSION
OF MISSOURI

- (1) These three tests represent the minimum offering, i.e., an order for testing must at a minimum consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter

Issued: DEC 29 1983

Effective: JAN 0 1 1984 JAN - 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

83 - 253

PUBLIC SERVICE COMMISSION

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 27
Replacing Original Sheet 27

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

c. Cooperative Scheduled Testing (CST)-(Continued)

	<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
	Additional Tests		
(CR)	Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path. . .	UBSX+	\$ 0.83
(CR)	C-Notched Noise Tests performed within a one- year period, per test ordered, per transmission path. . .	UBSX+	0.69

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 27

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

c. Cooperative Scheduled Testing (CST)-(Continued)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
Additional Tests		
Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path. . .	UBSX+	\$ 0.38
C-Notched Noise Tests performed within a one- year period, per test ordered, per transmission path. . .	UBSX+	0.28

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83 - 253
Public Service Commission

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Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 28
Replacing Original Sheet 28

(CP)ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

d. Manual Scheduled Testing (MST)

	<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
(CT)	Basic Tests(1)(3)		
(CR)	1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBMX+	\$1.51
(CR)	C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBMX+	1.44
(CR)	Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path. . .	UBMX+	2.11

- (1) These three tests represent the minimum offering, i.e., an order for testing must at minimum consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges, 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter.

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 28

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

d. Manual Scheduled Testing (MST)

DEC 29 1983

Public Service Commission

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
Basic Offering(1)(3)		
1004 Hz Loss Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	UBMX+	\$ 1.02
C-Message Noise Tests(2) performed within a one-year period, per test ordered, per transmission path. . .	URMX+	0.67
Return Loss (Balance) Tests(2) performed within a one- year period, per test ordered, per transmission path. . .	UBMX+	1.35

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JUL 1 1986
BY J. R. S. 28
PUBLIC SERVICE COMMISSION
OF MISSOURI

- (1) These three tests represent the minimum offering, i.e., an order for testing must at minimum consist of four 1004 Hz Loss Tests per transmission path, four C-Message Noise Tests per transmission path and one Return Loss (Balance) Test per transmission path, per year. The additional tests listed may be ordered by the IC at additional charges, 60 days prior to the start of the IC-prescribed schedule.
- (2) The IC may specify a more frequent schedule of tests, 60 days prior to the start of the IC-prescribed schedule.
- (3) Subject to a one-year minimum contract period and annually thereafter.

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Issued: DEC 29 1983

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JAN - 1 1984

83 - 258

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 29
Replacing Original Sheet 29

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

d. Manual Scheduled Testing (MST)-(Continued)

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
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Additional Tests

(CR)

Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path. . .	UBMX+	\$ 1.66
---	-------	---------

(CR)

C-Notched Noise Tests performed within a one-year period, per test ordered, per transmission path. . .	UBMX+	1.37
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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 29

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

d. Manual Scheduled Testing (MST)-(Continued)

DEC 29 1983

Public Service Commission

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Monthly Rates</u>
Additional Tests		
Gain-Slope Tests performed within a one-year period, per test ordered, per transmission path. . . UBMX+		\$ 1.02
C-Notched Noise Tests performed within a one- year period, per test ordered, per transmission path. . . UBMX+		0.67

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JUL 1 1986

BY J.R.S.29
PUBLIC SERVICE COMMISSION
OF MISSOURI

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

83-253

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 30
Replacing Original Sheet 30

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

e. Nonscheduled Testing (NST)

Automatic Testing:

	<u>To First Point of Switching</u>	<u>USOC</u>	<u>Nonrecurring Charges</u>
(CR)	1004 Hz Loss, per test performed	USCX+	\$21.39
(CR)	C-Message Noise, per test performed	USCX+	21.39
(CR)	Return Loss (Balance), per test performed	USCX+	21.39
(CR)	Gain-Slope, per test performed	USCX+	21.39
(CR)	C-Notched Noise, per test performed	USCX+	21.39

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 30

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

e. Nonscheduled Testing (NST)

Automatic Testing:

<u>To First Point of Switching</u>	<u>USOC</u>	<u>Nonrecurring Charges</u>
1004 Hz Loss, per test performed	USCX+	\$14.05
C-Message Noise, per test performed	USCX+	14.05
Return Loss (Balance), per test performed	USCX+	14.05
Gain-Slope, per test performed	USCX+	14.05
C-Notched Noise, per test performed	USCX+	14.05

DEC 29 1983

Public Service Commission

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JUL 1 1986

BY J.R.S. 30
PUBLIC SERVICE COMMISSION
OF MISSOURI

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

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83 - 258
Public Service Commission

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Access Services Tariff
Section 13
1st Revised Sheet 31
Replacing Original Sheet 31

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

e. Nonscheduled Testing (NST)-(Continued)

Cooperative Testing:

	<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(RT) (CR)	Basic Time, per technician. . . .	USSX+	\$73.37	\$18.78
(RT) (CR)	Overtime, per technician. . . .	USSX+	76.71(1)	22.12(1)
(RT) (CR)	Premium Time, per technician. . . .	USSX+	80.04(1)	25.45(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: June 27, 1986

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By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 31

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

Public Service Commission

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

e. Nonscheduled Testing (NST)-(Continued)

Cooperative Testing:

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per technician.	USS	\$49.40	\$19.80
Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician.	USS	53.09(1)	23.50(1)
Premium Time, outside scheduled work day, per technician.	USS	56.78(1)	27.19(1)

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BY R.S. 31
PUBLIC SERVICE COMMISSION

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Effective: JAN 0 1 1984

JAN - 1 1984

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By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 32
Replacing Original Sheet 32

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

e. Nonscheduled Testing (NST)-(Continued)

Manual Testing:

	<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(RT) (CR)	Basic Time, per technician. . . .	USMX+	\$73.23	\$18.64
(RT) (CR)	Overtime, per technician. . . .	USMX+	76.60(1)	22.01(1)
(RT) (CR)	Premium Time, per technician. . . .	USMX+	79.98(1)	25.39(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 32

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

Public Service Commission

C. Rates and Charges-(Continued)

1. Switched Access-(Continued)

e. Nonscheduled Testing (NST)-(Continued)

Manual Testing:

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per technician.	USM	\$49.60	\$20.01
Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician.	USM	53.20(1)	23.61(1)
Premium Time, outside scheduled work day, per technician.	USM	56.81(1)	27.21(1)

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JUL 1 1986

BY W. R. S. 32
PUBLIC SERVICE COMMISSION

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Effective: JAN 0 1 1984 JAN - 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

83 - 253
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 33
Replacing Original Sheet 33

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

2. Special Access

a. Additional Cooperative Acceptance Testing (ACAT)

	<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
(RT) (CR)	Basic Time, per technician. . . .	SNTX+	\$73.08	\$18.49
(RT) (CR)	Overtime, per technician. . . .	SNTX+	76.50	21.91(1)
(RT) (CR)	Premium Time, per technician. . . .	SNTX+	79.91(1)	25.32(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

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Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 33

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

Public Service Commission

C. Rates and Charges-(Continued)

2. Special Access

a. Additional Cooperative Acceptance Testing (ACAT)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per technician.	SNT	\$49.82	\$20.22
Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician.	SNT	53.32(1)	23.72(1)
Premium Time, outside scheduled work day, per technician.	SNT	56.83(1)	27.23(1)

CANCELLED

JUL 1 1986

BY J. R. S. 33
PUBLIC SERVICE COMMISSION
OF MISSOURI

(i) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: DEC 29 1983

Effective: JAN 0 1984 JAN - 1 1984

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

83-253
Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 34
Replacing Original Sheet 34

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

C. Rates and Charges-(Continued)

2. Special Access-(Continued)

b. Nonscheduled Testing (NST)

	First Half		
	<u>USOC</u>	<u>Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
<u>Testing Periods</u>			
(RT) (CR) Basic Time, per technician. . . .SNOX+		\$73.08	\$18.49
(RT) (CR) Overtime, per technician. . . .SNOX+		76.50(1)	21.91(1)
(RT) (CR) Premium Time, per technician. . . . SNOX+		79.91(1)	25.32(1)

(1) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: June 27, 1986

Effective: July 1, 1986

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Southwestern Bell Telephone Company
St. Louis, Missouri

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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 34

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.5 Testing Services-(Continued)

Public Service Commission

C. Rates and Charges-(Continued)

2. Special Access-(Continued)

b. Nonscheduled Testing (NST)

<u>Testing Periods</u>	<u>USOC</u>	<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
Basic Time, regularly scheduled working hours, per technician.	SNO	\$49.82	\$20.22
Overtime, outside of regularly scheduled working hours on a scheduled work day, per technician.	SNO	53.32(1)	23.72(1)
Premium Time, outside scheduled work day, per technician.	SNO	56.83(1)	27.23(1)

CANCELLED

JUL 1 1986

BY 12 R.S. 34
PUBLIC SERVICE COMMISSION
OF MISSOURI

(i) A call-out of a Telephone Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of four hours.

Issued: DEC 29 1983

Effective: JAN 0 1984 JAN - 1 1984
88 - 258

By R. D. BARRON, Vice President-Missouri Public Service Commission
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 35
Replacing 3rd Revised Sheet 35

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(C) (cont'd)

(C) 13.3 Miscellaneous Services (cont'd)

13.3.6 Provision of Access Service Billing Information

A. The customer will receive its monthly bills in a standard paper format or if requested by the customer, on magnetic tape in lieu of paper. Once billing has begun, the Company will accept subsequent customer requests for form changes in the primary billing data (e.g., paper to tape or tape to paper). The Access Billing Change charge set forth in Paragraph 13.3.6.D.1, following, will apply for each form change requested by the customer per billing period per Revenue Accounting Office (RAO).

The period of time to implement the changes will be determined by the Company.

B. At the option of the customer, and for an additional charge:

- 1. Billing detail may be sent to the customer's premises by data transmission.
- 2. Additional copies of the customer's monthly bill may be provided in standard paper, magnetic tape, floppy disk(1), CD-ROM, DVD or microfiche(1) format.
- 3. When additional copies of the customer's bill are ordered by the customer, the Access Billing Change charge will apply per billing period per RAO for each form of the bill ordered. For subsequent changes in bill form or number of additional copies, the Access Billing Change charge set forth in Paragraph 13.3.6.D.1., following, will apply per customer request, per billing period per RAO. The period of time to implement these options or make changes will be determined by the Company.

C. On an individual case basis, other forms of the billing data or the preparation of the billing data for data transmission will be provided when the Company has determined that these provisions are economically beneficial and the customer is mutually agreeable to the provisions.

(AT)
|
(AT)

(1) Floppy Disk and Microfiche is grandfathered. The Company will not accept new customers as of August 30, 2003. Existing customers must change to another available media by October 6, 2003.

Issued: July 31, 2003

Effective: August 30, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Filed
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No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 35
Replacing 2nd Revised Sheet 35

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-3 1994
(Continued)

13.3 Miscellaneous Services-(Continued)

MO. PUBLIC SERVICE COMMISSION

13.3.6 Provision of Access Service Billing Information:

A. The customer will receive its monthly bills in a standard paper format or if requested by the customer, on magnetic tape in lieu of paper. Once billing has begun, the Telephone Company will accept subsequent customer requests for form changes in the primary billing data (e.g., paper to tape or tape to paper). The Access Billing Change charge set forth in Paragraph 13.3.6.,D.1., following will apply for each form change requested by the customer per billing period per Revenue Accounting Office (RAO).

The period of time to implement the changes will be determined by the Telephone Company.

B. At the option of the customer, and for an additional charge:

- 1. Billing detail may be sent to the customer's premises by data transmission.
- 2. Additional copies of the customer's monthly bill may be provided in standard paper, magnetic tape, floppy disk or microfiche format.
- 3. When additional copies of the customer's bill are ordered by the customer, the Access Billing Change charge will apply per billing period per RAO for each form of the bill ordered. For subsequent changes in bill form or number of additional copies, the Access Billing Change charge set forth in Paragraph 13.3.6.,D.1., following, will apply per customer request, per billing period per RAO. The period of time to implement these options or make changes will be determined by the Telephone Company.

C. On an individual case basis, other forms of the billing data or the preparation of the billing data for data transmission will be provided when the Telephone Company has determined that these provisions are economically beneficial and the customer is mutually agreeable to the provisions.

(AT)
(RT)

(RT)

CANCELLED

AUG 30 2003

By *HH RS 35*
Public Service Commission
MISSOURI

FILED

JAN 7 1995

JAN 7 1995

Issued: NOV 23 1994

Effective: ~~NOV 23 1994~~

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

MISSOURI
Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 35
Replacing 1st Revised Sheet 35

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

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FEB 17 1989

13.3 Miscellaneous Services-(Continued)

(CP) 13.3.6 Provision of Access Service Billing Information:

MISSOURI
Public Service Commission

- A. The customer will receive its monthly bills in a standard paper format or if requested by the customer, on magnetic tape in lieu of paper.

Once billing has begun, the Telephone Company will accept subsequent customer requests for form changes in the primary billing data (e.g., paper to tape or tape to paper). The Access Billing Change charge set forth in Paragraph 13.3.6.,D.1., following will apply for each form change requested by the customer per billing period per Revenue Accounting Office (RAO).

The period of time to implement the changes will be determined by the Telephone Company.

- B. At the option of the customer, and for an additional charge:

- 1. Billing detail may be sent to the customer's premises by data transmission.
- 2. Additional copies of the customer's monthly bill may be provided in standard paper, magnetic tape or microfiche format at the charges specified in Paragraph 13.3.6.,B.3., following.
- 3. When additional copies of the customer's bill are ordered by the customer, the Access Billing Change charge will apply per billing period per RAO for each form of the bill (paper, magnetic tape, or microfiche) ordered. For subsequent changes in bill form or number of additional copies, the Access Billing Change charge set forth in Paragraph 13.3.6.,D.1., following, will apply per customer request, per billing period per RAO. The period of time to implement these options or make changes will be determined by the Telephone Company.

- C. On an individual case basis, other forms of the billing data or the preparation of the billing data for data transmission will be provided when the Telephone Company has determined that these provisions are economically beneficial and the customer is mutually agreeable to the provisions.

CANCELLED

FILED

MAR 30 1989

JAN 7 1995
BY 3rd R.S. #35
Public Service Commission
MISSOURI
Effective: MAR 30 1989

Public Service Commission

Issued: FEB 27 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 35
Replacing Original Sheet 35

ACCESS SERVICES

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DEC 29 1987

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

MISSOURI
Public Service Commission

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information:

(CP)

A. The IC will receive its monthly bills in a standard paper format or if requested by the IC, on magnetic tape in lieu of paper, subject to the following limitations:

- 1. Magnetic tape billing will be for all of the IC customers' accounts in a Revenue Accounting Office (RAO).
- 2. One magnetic tape will be provided per bill period per Revenue Accounting Office (RAO).

B. At the option of the IC, and for an additional charge:

(RT)

(FC)

1. Billing detail and/or information may be transmitted to the IC terminal location by data transmission.

(FC)

2. Additional copies of the IC monthly bill or service and features record may be provided in standard paper or microfiche format.

C. Upon acceptance by the Telephone Company of an order for data transmission, the Telephone Company will determine the period of time to implement the transmission of such material on an individual order basis.

(MT)

CANCELLED
MAR 30 1989
BY 222 P.S.#35
Public Service Commission
MISSOURI

FILED

FEB 8 1988

Public Service Commission

Issued: JAN 08 1988

Effective: FEB 08 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 35

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 20 1983

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information

Public Service Commission

- A. The IC will receive its monthly bills in a standard paper format.
- B. At the option of the IC, and for an additional charge:
 - 1. IC monthly bills may be provided on magnetic tape,
 - 2. Billing detail and/or information may be transmitted to the IC terminal location by data transmission,
 - 3. Additional copies of the IC monthly bill or service and features record may be provided in standard paper or microfiche format.
- C. Upon acceptance by the Telephone Company of an order for data transmission, the Telephone Company will determine the period of time to implement the transmission of such material on an individual-order basis.
- D. The rates and charges for the provision of Access Service Billing Information are as follows:

	<u>FID</u>	<u>Rates</u>
1. Provision of Standard Billing Detail and/or Information in magnetic tape format, per record, up to 25 bytes	DMT	ICB rates and charges apply

CANCELLED
FEB 8 1988
BY RS#35
Public Service Commission
MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984
83 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
2nd Revised Sheet 35.1
Replacing 1st Revised Sheet 35.1

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information:-(Continued)

D. If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Intrastate Access Services Tariff, full intrastate charges will apply.

E. Standard Bill Periods for Switched Access Services and Special Access Services are as follows:

Switched Access FGA/BSA-A	5th of the Month
FGB/BSA-B	5th of the Month
FGD/BSA-D	5th and 15th of the Month
Special Access	25th of the Month

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply. The Billing Account Number (BAN) Administrative Change Charge as set forth in Section 6 of Tariff FCC No. 73 does not apply when a customer requests a change of an existing bill period.

The nonrecurring charge for FGA and BSA-A is applied per line. For FGB, FGD, BSA-B and BSA-D, the nonrecurring charge is applied per end office and access tandem.

Issued: October 15, 2013

By JOHN SONDRAG, President - Missouri
St. Louis, Missouri

Effective: November 14, 2013

Filed
Missouri Public
Service Commission
JI-2014-0176

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 35.01
Replacing Original Sheet 35.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information:-(Continued)

D. If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Intrastate Access Services Tariff, full intrastate charges will apply.

(AT) E. Standard Bill Periods for Switched Access Services and Special Access Services are as follows:

Switched Access FGA/BSA-A	5th of the Month
FGB/BSA-B	5th of the Month
FGC/BSA-C	15th of the Month
FGD/BSA-D	5th and 15th of the Month
Special Access	25th of the Month

To the extent the Telephone Company can accommodate the customer's request to change an existing bill period, a nonrecurring charge will apply. The Billing Account Number (BAN) Administrative Change Charge as set forth in Section 6 does not apply when a customer requests a change of an existing bill period.

The nonrecurring charge for FGA and BSA-A is applied per line. For FGB, FGC, FGD, BSA-B, BSA-C and BSA-D, the nonrecurring charge is applied per end office and access tandem.

Issued: December 16, 1994

Effective: January 16, 1995

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

CANCELLED
November 14, 2013
Missouri Public
Service Commission
JI-2014-0176

FILED
MO PSC

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 35.01

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

RECEIVED

NOV 23 1994

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information:- (Continued)

(AT)

D. If charges for Access Services Billing exist in the Telephone Company's Intrastate Access Service Tariffs and its Interstate Access Service Tariff, the total charge to the customer will be calculated based on one half of the intrastate charge and one half of the interstate charge. If charges for Access Services Billing exist only in the Telephone Company's Intrastate Access Services Tariff, full intrastate charges will apply.

(AT)

CANCELLED

JAN 15 1995
BY let R.S. #35.01
Public Service Commission
MISSOURI

FILED

JAN 7 1995

JAN 7 1995 MISSOURI
Public Service Commission

Issued: NOV 23 1994

Effective: ~~1994~~

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

P.S.C. Mo. - No. 36
ACCESS SERVICES TARIFF

Southwestern Bell Telephone
Company d/b/a AT&T Missouri

Section 13
8th Revised Sheet 36
Replacing 7th Revised Sheet 36

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (cont'd)

13.3 Miscellaneous Services (cont'd)

13.3.6 Provision of Access Service Billing Information (cont'd)

D. The rates and charges for the provision of Access Service Billing Information are as follows:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
1. Access Billing Change charge per billing period, per RAO		\$ 7.25
2. Secondary Bill		
- Paper		
per page	WCP1X	0.0325
- Magnetic Tape		
per tape	WCP2X	82.76
- Microfiche(1)		
per frame	WCP3X	.0009
- Electronic Data Transmission		
per record	WCP4X	ICB
- Floppy Disk(1)		
per record	WCP5X	.000550
- CD-ROM		
per disk	WCP6X	10.00(CR)
- DVD		
per disk	WCP7X	10.00(CR)
3. Change of Access Services Bill Period (NRBCH)		
FGA/BSA-A		29.00
- per line		
FGB/BSA-B		29.00
FGD/BSA-D		29.00
- per end office and access tandem		
Special Access		44.00

(RT)

(1) Floppy Disk and Microfiche is grandfathered. The Company will not accept new customers as of August 30, 2003. Existing customers must change to another available media by October 6, 2003.

Issued: October 15, 2013

By JOHN SONDAG, President - Missouri
St. Louis, Missouri

Effective: November 14, 2013

Filed
Missouri Public
Service Commission
JI-2014-0176

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
7th Revised Sheet 36
Replacing 6th Revised Sheet 36

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (cont'd)

13.3 Miscellaneous Services (cont'd)

13.3.6 Provision of Access Service Billing Information (cont'd)

D. The rates and charges for the provision of Access Service Billing Information are as follows:

	<u>USOC</u>	<u>Nonrecurring Charge</u>
1. Access Billing Change charge per billing period, per RAO		\$ 7.25
2. Secondary Bill		
- Paper per page	WCP1X	0.0325
- Magnetic Tape per tape	WCP2X	82.76
- Microfiche(1) per frame	WCP3X	.0009
- Electronic Data Transmission per record	WCP4X	ICB
- Floppy Disk(1) per record	WCP5X	.000550
(CT) - CD-ROM per disk	WCP6X	10.00(CR)
(CT) - DVD per disk	WCP7X	10.00(CR)
3. Change of Access Services Bill Period (NRBCH)		
FGA/BSA-A		29.00
- per line FGB/BSA-B		29.00
FGC/BSA-C		29.00
FGD/BSA-D		29.00
- per end office and access tandem Special Access		44.00

(1) Floppy Disk and Microfiche is grandfathered. The Company will not accept new customers as of August 30, 2003. Existing customers must change to another available media by October 6, 2003.

Issued: October 6, 2004

Effective: November 5, 2004

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Filed
MO PSC

CANCELLED
November 14, 2013
Missouri Public
Service Commission
JI-2014-0176

Missouri Public Service Commission

P.S.C. Mo. - No. 36

RFC'D JUL 31 2003

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No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

NOV 15 2004
By MRS 36
Public Service Commission
MISSOURI

Access Services Tariff
Section 13
6th Revised Sheet 36
Replacing 5th Revised Sheet 36

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

(C) (cont'd)

(C) 13.3 Miscellaneous Services (cont'd)

(C) 13.3.6 Provision of Access Service Billing Information (cont'd)

D. The rates and charges for the provision of Access Service Billing Information are as follows:

		<u>USOC</u>	<u>Nonrecurring Charge</u>
(AT)	1. Access Billing Change charge per billing period, per RAO		\$ 7.25
(DT)	2. Secondary Bill		
(C)	- Paper per page	WCP1X	0.0325
(AT)	- Magnetic Tape per tape	WCP2X	82.76
(AT)	- Microfiche(1) per frame	WCP3X	.0009
(AT)	- Electronic Data Transmission per record	WCP4X	ICB
(AT)	- Floppy Disk(1) per record	WCP5X	.000550
(AT)	- CD-ROM per record	WCP6X	.000550
(AT)	- DVD per record	WCP7X	.000550
(DT)	3. Change of Access Services Bill Period (NRBCH)		
	FGA/BSA-A - per line		29.00
	FGB/BSA-B		29.00
	FGC/BSA-C		29.00
	FGD/BSA-D		29.00
	- per end office and access tandem		
	Special Access		44.00

(AT) (1) Floppy Disk and Microfiche is grandfathered. The Company will not accept new customers as of August 30, 2003. Existing customers must change to another available media by October 6, 2003.

(AT)

Issued: July 31, 2003

Effective: August 30, 2003

By CINDY BRINKLEY, President-SBC Missouri
Southwestern Bell Telephone, L.P., d/b/a SBC Missouri
St. Louis, Missouri

Missouri Public Service Commission

FILED AUG 30 2003

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff Section 13 5th Revised Sheet 36 Replacing 4th Revised Sheet 36

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ACCESS SERVICES

DEC 16 1994

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES- (Continued)

MO. PUBLIC SERVICE COMM.

13.3 Miscellaneous Services- (Continued)

13.3.6 Provision of Access Service Billing Information:- (Continued)

D. The rates and charges for the provision of Access Service Billing Information are as follows:

	<u>Nonrecurring Charge</u>
1. Access Billing Change charge per billing period, per RAO.	\$ 7.25
	<u>Nonrecurring Charge</u>
	<u>USOC</u>
Secondary Bill	
- Paper per page. WCP1X	\$.0325
- Magnetic Tape per tape. WCP2X	82.76
- Microfiche per frame WCP3X	.0009
- Electronic Data Transmission per record. WCP4X	ICB
- Floppy Disk per record. WCP5X	.000550
	<u>Nonrecurring Charge</u>
3. Change of Access Services Bill Period (NRBCH)	
FGA/BSA-A	(NR) \$29.00
- per line	29.00
FGB/BSA-B	29.00
FGC/BSA-C	29.00
FGD/BSA-D	29.00
- per end office and access tandem	
Special Access	(NR) 44.00

CANCELLED

AUG 30 2003

By John R. S. 26 Public Service Commission MISSOURI

(AT) _____ (AT)

Issued: DEC 16 1994 Effective: JAN 16 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone St. Louis, Missouri

FILED

JAN 16 1995

MISSOURI Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
4th Revised Sheet 36
Replacing 3rd Revised Sheet 36

ACCESS SERVICES

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

NOV 23 1994

13.3 Miscellaneous Services-(Continued)

MO. PUBLIC SERVICE COM. INC.

13.3.6 Provision of Access Service Billing Information:-(Continued)

D. The rates and charges for the provision of Access Service Billing Information are as follows:

		<u>Nonrecurring Charge</u>
1.	Access Billing Change charge per billing period, per RAO.	\$ 7.25
(MT)		
		<u>Nonrecurring Charge</u>
(FC) (CT)	2. Secondary Bill	
	- Paper	
	per page. WCP1X	\$.0325
	- Magnetic Tape	
	per tape. WCP2X	82.76
	- Microfiche	
	per frame WCP3X	.0009
(MT) (CT)	- Electronic Data Transmission	
(MT) (CT)	per record. WCP4X	ICB
(AT)	- Floppy Disk	
(AT)	per record. WCP5X	(NR) .000550

CANCELLED

JAN 15 1995
BY SFRS #36
Public Service Commission
MISSOURI

FILED

JAN 7 1995

JAN 7 1995
MISSOURI
Public Service Commission

Issued: NOV 23 1994

Effective: ~~NOV 23 1994~~

By HORACE WILKINS, JR., President-Missouri
Southwestern Bell Telephone
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
3rd Revised Sheet 36
Replacing 2nd Revised Sheet 36

ACCESS SERVICES

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13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued) FEB 17 1989

MISSOURI
Public Service Commission

13.3 Miscellaneous Services--(Continued)

(CP) 13.3.6 Provision of Access Service Billing Information:--(Continued)

D. The rates and charges for the provision of Access Service Billing Information are as follows:

		<u>Nonrecurring Charge</u>
1. Access Billing Change charge per billing period, per RAO.		\$ 7.25
	<u>FID</u>	<u>Rates</u>
2. Data Transmission to a customer's premises of Billing Detail and/or Information, per record transmitted	BOD DT	ICB rates and charges apply
		<u>Nonrecurring Charge</u>
3. Additional copies of the customer's monthly bill. -per page. -per tape. -per microfiche frame.		\$.0325 82.76 .0009

(FC)

(FC)

CANCELLED

JAN 7 1995
BY 4th R.S. # 36
Public Service Commission
MISSOURI

FILED

MAR 30 1989

Public Service Commission

Issued: FEB 27 1989

Effective: MAR 30 1989

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
2nd Revised Sheet 36
Replacing 1st Revised Sheet 36

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DEC 29 1987

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

**MISSOURI
Public Service Commission**

13.3 Miscellaneous Services--(Continued)

13.3.6 Provision of Access Service Billing Information:--(Continued)

(MT) D. The rates and charges for the provision of Access Service Billing Information are as follows:

(DR)

(FC)

(FC)

	<u>FID</u>	<u>Rates</u>
1. Data Transmission to an IC Terminal Location of Billing Detail and/or Information, per record transmitted	BOD DT	ICB rates and charges apply
2. Additional copies of IC monthly bill or service and features record in standard paper or microfiche format, per page	NOB NEL	ICB rates and charges apply
per microfiche record.	BOD FH	

CANCELLED
MAR 30 1989
BY 320 R.S.# 36
Public Service Commission
MISSOURI

FILED
FEB 8 1988

Public Service Commission

Issued: JAN 08 1988

Effective: FEB 08 1988

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 36
Replacing Original Sheet 36

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information-(Continued)

D. Rates and charges for the provision of Access Service Billing Information are as follows:-(Continued)

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JUN 27 1986
MISSOURI
Public Service Commission

	<u>FID</u>	<u>Rates</u>
2. Data Transmission to an IC Terminal Location of Billing Detail and/or Information, per record transmitted	BOD DT	ICB rates and charges apply
3. Additional copies of IC monthly bill or service and features record in standard paper or microfiche format, per page	NOB NEL	ICB rates and charges apply
per microfiche record.	BOD FH	

CANCELLED
FEB 8 1988
BY *2nd RS#36*
Public Service Commission
MISSOURI

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JUL 1 1986
86-84
Public Service Commission

Issued: JUN 27 1986

Effective: JUL 1 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 36

ACCESS SERVICES

DEC 20 1983

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

Public Service Commission

13.3 Miscellaneous Services-(Continued)

13.3.6 Provision of Access Service Billing Information-(Continued)

D. Rates and charges for the provision of Access Service Billing Information are as follows:-(Continued)

	<u>FID</u>	<u>Rates</u>
2. Data Transmission to an IC Terminal Location of Billing Detail and/or Information, per record transmitted	BOD DT	ICB rates and charges apply
3. Additional copies of IC monthly bill or service and features record in standard paper or microfiche format, per page	NOB/NEL	ICB rates and charges apply
per microfiche record.	BOD FH	ICB rates and charges apply

CANCELLED

JUL 1 1986

BY 12 R.S. 36
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

Issued: DEC 29 1983

Effective: JAN 0 1 1984

JAN - 1 1984
88 - 253

By R. D. BARRON, Vice President-Missouri
Southwestern Bell Telephone Company
St. Louis, Missouri

Public Service Commission

No Supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
1st Revised Sheet 37
Replacing Original Sheet 37

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCA's) are grand-fathered and are offered subject to on-the-shelf availability:

(RT)

	<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(CR)	Automatic PCA with a contact type signaling interface for two- or four-wire voice-band connections of CPE communications systems to Telephone Company Special Access Services . . .	CDQ	\$34.42	None
(CR) (RT)	Automatic PCA for connection of a customer, authorized user or joint user-provided communications system arranged for CPE dial or automatic channel signaling to a Telephone Company Special Access Service.	C234W	10.48	\$162.87
(AT) (CT)	PCA which provides for connection of CPE automatic telephone answering devices to Telephone Company Access Service by means of a two-wire interface.	PA6++	ICB rates and charges apply.	
(CR)	PCA for connection of answering or recording equipment to Telephone Company lines for one-way voice transmission in each direction but not simultaneously. Recording of two-way conversations is prevented by the PCA.	RDL	5.28	82.38

Issued: June 27, 1986

Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

**FILED
MO PSC**

CANCELLED - Missouri Public Service Commission - 05/01/2024 - TN-2024-0278 - JI-2024-0140

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Access Services Tariff
Section 13
Original Sheet 37

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued)

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements

The following Protective Connecting Arrangements (PCA's) mentioned in Section 2, Paragraph 2.5.5, B., preceding, are grandfathered and are offered subject to on-the-shelf availability:

Public Service Commission

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Automatic PCA with a contact type signaling interface for two- or four-wire voice-band connections of CPE communications systems to Telephone Company Special Access Services	CDO	\$ 6.61	None
Automatic PCA for connection of a customer, authorized user or joint user-provided communications system arranged for CPE dial or automatic channel signaling to a Telephone Company Special Access Service which terminates at the distant end in a PBX arranged for dial or automatic signaling (four-wire)	C234W	11.40	98.40
PCA which provides for connection of automatic telephone answering devices to Telephone Company Access Service by means of a two-wire interface.	GTS	ICB rates and charges apply	ICB rates and charges apply
PCA for connection of answering or recording equipment to Telephone Company lines for one-way voice transmission in each direction but BY not simultaneously. Recording of two-way conversations is prevented by the PCA.	RDL	6.10	34.72

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Access Services Tariff
Section 13
1st Revised Sheet 38
Replacing Original Sheet 38

ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements-(Continued)

	<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(CT)	PCA for use with CPE answer only equipment where two-way transmission is required.	PFZ++	ICB rates and charges apply.	
(CT)	Same application as PFZ++ with voice control disconnect and automatic receive volume limiting.	PF9++	ICB rates and charges apply.	
(AT)	PCA for use with CPE to provide data on PBX trunks. Also requires standard PBX trunk PCA.	PGA++	ICB rates and charges apply.	
(AT)	PCA to permit connection of CPE message registers to Telephone Company Switched Access Service for indications of message registration for outgoing calls over the associated central office trunks	PGB++	ICB rates and charges apply.	
(CT) (RT)				
(AT)	Alarm coupler for use with rotary dial, one-way transmission CPE alarm signaling device.	PGH++	ICB rates and charges apply	

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Section 13
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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements-(Continued)

Public Service Commission

Description	USOC	Monthly Rates	Nonrecurring Charges
Similar application to RDL, but provides for simultaneous two-way voice transmission. Recording of two-way voice conversations is prevented as with RDL.	RDM	ICB rates and charges apply	ICB rates and charges apply
Same application as RDM with voice control disconnect and automatic receive volume limiting	RDY	ICB rates and charges apply	ICB rates and charges apply
PCA for use to provide data on PBX trunks. Also requires standard PBX trunk PCA.	CBF	ICB rates and charges apply	ICB rates and charges apply
PCA to permit connection of message registers to facilities of the Telephone Company for indications of message registration for outgoing calls over the associated central office trunks (facilities). Each trunk would also have a PCA (typically CDH or CD8) for connection of the PBX. Association of the trunk with the station is made by the CPE	CEK	ICB rates and charges apply	ICB rates and charges apply
Alarm coupler for use with rotary dial, one-way transmission alarm signaling device.	CAU	ICB rates and charges apply	ICB rates and charges apply

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Access Services Tariff
Section 13
1st Revised Sheet 39
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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements-(Continued)

	<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(AT) (CT)	PCA to permit the connection of CPE to Telephone Company Switched Access Service arranged for two-way service, i.e., outward dialing by hotel/motel guests and re-ring by the operator of the IC long distance switchboard (the equivalent of a toll terminal). . .	PDA++	ICB rates and charges apply.	
(CR)	For termination of CPE tie lines, with CPE channel signaling, in Centrex systems four-wire.	C2H	\$22.55	\$348.30
(AT) (CR)	PCA used for automatic connection of CPE voice transmitting and/or receiving terminal equipment to Telephone Company Switched Access Service. .	C2ACP	6.66	52.90
(AT) (AT)	PCA to provide for connection of CPE terminal equipment to Telephone Company Switched Access Service via three-wire interface	PDJ++	ICB rates and charges apply.	

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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES (Continued) DEC 29 1983

13.3 Miscellaneous Services-(Continued)

Public Service Commission

13.3.7 Protective Connecting Arrangements-(Continued)

Description	USOC	Monthly Rates	Nonrecurring Charges
PCA to permit the connection of a Telephone Company special recording trunk arranged for two-way service, i.e., outward dialing by hotel/motel guests and re-ringing by the operator of the Telephone Company long distance switchboard (the equivalent of a toll terminal)	CED	ICB rates and charges apply	ICB rates and charges apply
For termination of CPF tie lines, with CPE channel signaling, in Centrex systems four-wire	C2H	\$8.13	\$24.39
PCA used for automatic connection of voice transmitting and/or receiving terminal equipment to Telephone Company Access Service.	C2ACP	10.61	8.81
PCA to provide for connection of terminal equipment to Telephone Company Access Service via three-wire interface.	STC	ICB rates and charges apply	ICB rates and charges apply

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(CP)ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements-(Continued)

	<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
(AT)	PCA for connection of CPE voice communications systems and/or terminal equipment via two-wire interface to Telephone Company Switched Access Service (only loop-start trunks not equipped for toll diversion) or equipment	PDK++	ICB rates and charges apply	
(AT)	Manual PCA used to connect a cord switchboard position of a CPE system, which provides supervisory signals, to Telephone Company Switched Access Service	PDQ++	ICB rates and charges apply	
(AT)	Automatic PCA used to connect Telephone Company Switched Access Service arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a CPE system.	CDH	\$ 6.46	\$53.80
(AT)	Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way incoming service to the attendant position of CPE system.	PDV++	ICB rates and charges apply	
(AT)	Automatic PCA used to connect Telephone Company Switched Access Service arranged for one-way outgoing service from the attendant position of a CPE system	DZ++	ICB rates and charges apply	

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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

DEC 29 1983

13.3 Miscellaneous Services-(Continued)

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Public Service Commission

13.3.7 Protective Connecting Arrangements-(Continued)

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
PCA for connection of voice communications systems and/or terminal equipment via two-wire interface to Telephone Company Access Service (only loop-start trunks not equipped for toll diversion) or terminal equipment	STP	ICB rates and charges apply	ICB rates and charges apply
Manual PCA used to connect a cord switchboard position of a system, which provides supervisory signals, to Telephone Company Access Service . . .	CDA	ICB rates and charges apply	ICB rates and charges apply
Automatic PCA used to connect Telephone Company Access Service arranged for two-way combination service to and from the attendant position and from the dial switching equipment of a system.	CDH	\$11.80	\$44.09
Automatic PCA used to connect Telephone Company Access Service arranged for one-way incoming service to the attendant position of a system. . .	CDI	ICB rates and charges apply	ICB rates and charges apply
Automatic PCA used to connect Telephone Company Access Service arranged for one-way outgoing service from the attendant position of a system. . .	CDJ	ICB rates and charges apply	ICB rates and charges apply

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Section 13
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ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-1983
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.7 Protective Connecting Arrangements-(Continued)

Public Service Commission

<u>Description</u>	<u>USOC</u>	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Automatic PCA used to connect Telephone Company Access Service arranged for one-way outgoing service from the dial switching equipment of a system. . .	CD8	ICB rates and charges apply	ICB rates and charges apply
Automatic PCA used to connect Telephone Company Access Service arranged for two-way service to and from the attendant position of a system.	CD9	\$ 8.81	\$44.09
PCA used for automatic connecting of voice transmitting and/or receiving terminal equipment bridged to Telephone Company Access Service, which is terminated in a station.	C2AKS	10.61	8.81
Automatic PCA used to connect Telephone Company Access Service arranged for one-way service, i.e., outward dialing by hotel/motel guests to the operator position of a Telephone Company long distance switchboard (the equivalent of a toll terminal).	CFT	ICB rates and charges apply	ICB rates and charges apply
PCA to provide for connection of originate-only or originate and answer terminal equipment . . .	SUGAO	ICB rates and charges apply	ICB rates and charges apply

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(CP)ACCESS SERVICES

13. ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES-
(Continued)

13.3 Miscellaneous Services-(Continued)

13.3.8 900 Call Restriction

An optional service available, where facilities permit, in Telephone Company electronic end offices. This service provides end office blocking of originating 900 calls by routing such calls to a recorded announcement.

Charges associated with 900 Call Restriction will be waived, on a one-time basis, to subscribers of a new telephone number for a period of 60 days after the new number is effective. For subsequent blocking requests, the Telephone Company will assess a nonrecurring charge to the subscriber on a per line basis. Any request by a subscriber to remove 900 Call Restriction must be submitted in writing to the Telephone Company.

Nonrecurring Charge

(A) FGA/BSA-A (RBVXF)	
Per line - first request	\$25.00
Per line - subsequent request	\$25.00
(B) WATS Access Line Service (RBVXF)	
Per line - first request	\$25.00
Per line - subsequent request	\$25.00

- Any customers of WATS Access Line Service, including end users purchasing WAL Service out of the Telephone Company's general exchange tariff, may be considered a customer of 900 Call Restriction for WAL Service.

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