

ADOPTION NOTICE

MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, notices, concurrences, schedule agreements, divisions, authorities, or other instruments whatsoever filed with the Public Service Commission, State of Missouri, by MCImetro Access Transmission Services, LLC prior to December 23, 2005. By this notice, MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, also adopts and ratifies all supplements or amendments to any of the above tariffs etc., which MCImetro Access Transmission Services, LLC has heretofore filed with said Commission.

Issued: December 23, 2005

Effective: January 23, 2006

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MCImetro Access Transmission Services, LLC
d/b/a Verizon Access Transmission Services (N)

P.S.C. Tariff No. 8
1st Revised Title Sheet
Cancels Original Title Sheet

This tariff, Missouri PSC Tariff No. 8, filed by
MCImetro Access Transmission Services, LLC,
d/b/a Verizon Access Transmission Services (N)
cancels and replaces, in its entirety, the current tariff on file with the Commission,
MCImetro Access Transmission Services, LLC P.S.C. Tariff No. 8

(Services contained herein are grandfathered and are only available to existing
Customers)

Competitive
General Exchange Carrier
Services
of
MCImetro Access Transmission Services, LLC
d/b/a Verizon Access Transmission Services (N)

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This tariff, Missouri PSC Tariff No. 8, filed by
MCImetro ACCESS TRANSMISSION SERVICES, LLC,
cancels and replaces, in its entirety, the current tariff on file with the Commission,
Missouri P.S.C. TARIFF NO. 2, issued by BROOKS FIBER COMMUNICATIONS, INC.

(Services contained herein are grandfathered and are only available to existing Customers)

CANCELLED

January 23, 2006

**MISSOURI PUBLIC
SERVICE COMMISSION**

COMPETITIVE
GENERAL EXCHANGE CARRIER
SERVICES
OF
MCImetro ACCESS TRANSMISSION SERVICES,
LLC

RESERVED FOR FUTURE USE

ISSUED: August 6, 2004

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GENERAL EXCHANGE SERVICE

EXPLANATION OF SYMBOLS, REFERENCES MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS
USED IN THIS TARIFF.

The following symbols shall be used in this tariff for the purpose indicated below:

- (AT) - means addition to text.
- (C) - means a correction.
- (CP) - means to change in practice.
- (CR) - means a change in rate.
- (CT) - means change in text.
- (DR) - means discontinued rate.
- (FC) - means a change in format lettering or numbering.
- (MT) - means moved text.
- (NR) - means new rate.
- (RT) - means removal of text.

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GENERAL EXCHANGE SERVICE

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro ACCESS TRANSMISSION SERVICES, LLC, hereinafter referred to as the "Company", to Customers within the local exchange service area defined herein. Rates, terms and conditions applicable to the Company's intrastate dedicated services and intrastate switched access services are contained in the Company's P.S.C. Tariff No. 1.

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GENERAL EXCHANGE SERVICE

WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-96-438 the following Rules and Regulations have been waived for purposes of offering local services as set forth herein:

Statutory Provisions

Commission Rules

Section 392.210.2
Section 392.270
Section 392.280
Section 392.290.1
Section 392.300.2
Section 392.310
Section 392.320
Section 392.330
Section 392.340

4 CSR 240-10.020
4 CSR 240-30.040
4 CSR 240-35

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DEFINITIONS

1.1 Certain terms used generally throughout this tariff are defined below:

Account Codes: Allows a User to allocate local calls to a 4-digit, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forward Busy: Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forward Don't Answer: Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Trace: Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

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DEFINITIONS - (Continued)

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID - Number: Identifies the 10-digit number of the calling party before the call is answered. Specialize answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call .

Any customer subscribing to Caller ID will be responsible for the provision of a display device, which will be located on the customer's premises. The installation, repair and technical capability of that equipment to functioning conjunction with the feature specified herein will be the responsibility of the customer. MCImetro assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN (Calling Party Directory Number) information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

Caller ID Blocking/Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis. Can either be "selective" or complete".

Per line blocking for the blocking of CPN (Calling Party Directory Number) will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to MCImetro a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activated blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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DEFINITIONS - (Continued)

Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the calling party before the phone is answered.

Communications Services: The Company's local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: MCImetro ACCESS TRANSMISSION SERVICES, LLC, which is the issuer of this tariff.

Completed Call: A call, or other telephonic communication, originated by a person or mechanical/electrical device from a number to another number which is answered by a person or mechanical/electrical device. The numbers may be located any distance apart within the state; and the communication may consist of voice, data, a combination of both, or other transmission via a wire or wireless medium; and may be for any duration of time.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Deny Terminating: Allows blocking of all incoming calls to a basic line or multi-line group.

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DEFINITIONS - (Continued)

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Station, by-passing a central answering point.

Distinctive Ringing: Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings .

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone services.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message .

Holidays: New Year's Day (January 1), Memorial Day (third Monday in May), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November), and Christmas Day (December 25).

Hotline: Automatically calls a pre-specified number when the Hotline station goes off hook.

Hunting:

Sequential Hunting: A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy.

Circular Hunting: A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

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DEFINITIONS - (Continued)

Kbps: Kilobits, denotes thousands of bits per second .

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Long Distance Account Codes: Allows the customer to assign codes to employees, projects, cases, or departments to track long distance usage and allocate charges. The customer is offered the option of non-verified or verified codes.

Mbps: Megabits, denotes millions of bits per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Presubscription - 2: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll Calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

DEFINITIONS - (Continued)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Regular Business Hours: 8:00 a.m. through 5:00 p.m., Monday through Friday, excluding defined Holidays.

Remote Access To Call Forwarding: Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/ charges between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines – the customer can have up to 5 RCF services.).

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order for this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

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DEFINITIONS - (Continued)

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Dialing: Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique 1-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or thirty code list. Code lists may include local and/or toll telephone numbers.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: Allows the customer to establish, on a per line basis, call restrictions by the calling party.

Three-Way Conference Calling: Allow a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end to end connection.

User: A customer or any other person authorized by the Customer to use service provided under this tariff.

Voice Data Protection: Prevents data calls from being interrupted by call waiting tones, testing, or busy verification attempts.

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GENERAL EXCHANGE SERVICE

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission in the state of Missouri under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as the Company may obtain from other carriers, from time to time, to furnish service as reasonably required.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until cancelled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculation of dates set forth in this tariff shall be based on the calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of services, and the terms and conditions in this tariff.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order on this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions (Continued)

- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Missouri without regard for the State's choice of laws provisions.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right, consistent with applicable commission rules, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment to Customer within five (5) days of termination of the service in connection which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company

- 2.1.4.1 The liability of the company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties..
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or missions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.6 (continued)

operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

2.1.4.8 Notwithstanding the customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff including:
-claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the company's service; and
-patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others; and
-all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The company shall not be liable for any act or omission of any other Company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with the Company services.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or person, or for any loss, damage or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the company at such locations.
- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the company's service, that the signals emitted into the Company's network are the proper mode, bandwidth, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6. following, and that the signals do not damage Company equipment, injur its personnel or degrade service to

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)2.1.4 Liability of the Company (Continued)

2.1.4.13 (continued)

other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon writing notice, terminate the Customer's service without liability.

2.1.4.14 With respect to Emergency Number 911 Service:

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.14 (continued)

(b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

2.1.4.15 The company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

- 2.1.4.16 In conjunction with a nonpublished telephone number, as described in Paragraph 3.7.5(C), the Company will not be liable for failure to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.17 When a Customer with a nonpublished telephone number as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.6.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription as defined herein.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements consistent with applicable commission rules. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Consistent with applicable commission rules, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of an compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 Consistent with applicable commission rules, the Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.6 Provision of Equipment and Facilities (Continued)

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in such transmission; or
- (b) the reception of signals by Customer-provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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GENERAL EXCHANGE SERVICE

2.1 Undertaking of the Company (Continued)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.3 Where the Company provides service to its end-users through resale of a Southwestern Bell Telephone Company (SWBT) service, sharing of the Company's service by multiple end-users, or aggregation of traffic from multiple end-users onto a single service, shall be prohibited except where such conduct is explicitly permitted for the corresponding SWBT service under SWBT's tariffs.

2.2.4 Where the Company provides service to its end-users through resale of an SWBT service, such service shall be available only to the same class of customers to which the corresponding SWBT service is available under SWBT's tariffs.

2.2.5 Where the Company offers local exchange service through resale of SWBT's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.

2.2.6 Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:

- (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or
- (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event the Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

GENERAL EXCHANGE SERVICE

2.3 Obligations of the Customer (Continued)

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company- provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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2.3 Obligations of the Customer (Continued)

2.3.1 General

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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GENERAL EXCHANGE SERVICE

2.3 Obligations of the Customer (Continued)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third-party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third-party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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GENERAL EXCHANGE SERVICE

2.4 Customer Equipment and Channels2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which give rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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GENERAL EXCHANGE SERVICE

2.4 Customer Equipment and Channels (Continued)

2.4.2 Station Equipment (Continued)

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

GENERAL EXCHANGE SERVICE

2.4 Customer Equipment and Channels (Continued)

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If any entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.1 Payment for Service (Continued)

2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.⁽¹⁾ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

⁽¹⁾ Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer

2.5.2.1 All service, installation monthly Recurring Charges and Non-Recurring Charges are due within 30 days of receipt.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer in advance of the month which service is provided.

2.5.2.3 For new Customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.

2.5.2.5 A \$15.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Missouri Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interest, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.5 Deposits

2.5.5.1 Subject to the applicable regulations of the Missouri Public Service Commission, applicants for service or existing Customer's who cannot establish a satisfactory credit standing with the Company may be required to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Except as otherwise specifically limited by applicable regulations of the Missouri Public Service Commission, the deposit will not exceed an amount equal to:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. Such deposit may be refunded to the Customer's account at any time, but in any event shall be refunded as required by applicable regulations of the Missouri Public Service Commission. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.

GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)2.5.5 Deposits (Continued)

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at the Customer's option, return the deposit or credit it to the Customer's account. The Company shall refund deposits and accrued interest in a manner consistent with the applicable regulations of the Missouri Public Service Commission.

2.5.5.4 Deposits held will accrue interest at the fixed rate specified by the Missouri Public Service Commission. Interest is credited to the customer annually, or upon termination of the service, or upon return of the deposit by the Company

2.5.6 Discontinuance of Service

2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, and by otherwise complying with applicable regulations of the Missouri Public Service Commission, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may by giving 30 days' prior notice in writing to the Customer, and by otherwise complying with applicable regulations of the Missouri Public Service Commission, discontinue or suspend service without incurring any liability if such violation continues during that period.

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.6 Discontinuance of Service (Continued)

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, may re-establish service by whatever means may be reasonable under the circumstances (including by replacement of the affected facilities or resale of another carrier's services or facilities). The company may seek to modify its service area to reflect the loss of facilities.

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability, except to the extent such action is restricted by applicable regulations of the Missouri Public Service Commission.

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may, to the extent permitted by applicable regulations of the Missouri Public Service Commission, discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:

A. Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section A. (1-6) if:

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.6 Discontinuance of Service (Continued)

2.5.6.6 A.(Continued)

- (1) The Customer refuses to furnish information to the Company regarding the Customer's creditworthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (2) The Customer provides false information to the Company regarding the Customer's identity, address, creditworthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (3) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (4) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (a) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff, or
 - (b) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (c) Any other fraudulent means or devices; or

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GENERAL EXCHANGE SERVICE

2.5 Payment Arrangements (Continued)

2.5.6 Discontinuance of Service (Continued)

2.5.6.6 A. (Continued)

- (5) Use of service in such a manner as to interfere with the service of other users or
- (6) Use of service for unlawful purposes.
- (B) Upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;
- (C) Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or
- (D) Thirteen (13) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that thirteen (13) day period; or
- (E) The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

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2.5 Payment Arrangements (Continued)2.5.6 Discontinuance of Service (Continued)

2.5.6.6 (Continued)

- (F) Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.6 Allowances for Interruptions of Service

- 2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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2.6 Allowances for Interruptions of Service (Continued)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purpose or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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GENERAL EXCHANGE SERVICE

2.6 Allowance for Interruption of Service

2.6.1 Use Of Service

2.6.1.1 Paper Invoices

For business Customers who receive notification that invoicing will change to E-Billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice:

<u>Monthly Recurring Charge</u>	
1-55 sheets of paper	\$5.00
56 or more sheets of paper	\$25.00

2.6.1.2 No Fault Found Dispatch Service for Business Customers

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

- when requested by the Customer, maintenance personnel visit the Customer's premises, and
- as a result of the visit, the proper functioning of the MCImetro service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a MCImetro service or of MCImetro maintained equipment). This can include, but not be limited to, customer requested dispatches:
- Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by MCImetro.
- Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.
- To provide MCImetro technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the MCImetro network and is not within any MCImetro contract supported area.
- To provide MCImetro technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within MCImetro contract supported equipment, network or services.
- In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any MCImetro contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours :	\$265 per visit
Outside of Normal Working Hours :	\$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours.

Any Dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the customers Premises on these holidays will also be considered 'Outside of Normal Working Hours':

New Years Day	Independence Day
Martin Luther King Jr. Day	Labor Day
Presidents Day	Thanksgiving Day
Memorial Day	Day after Thanksgiving
	Christmas Day

GENERAL EXCHANGE SERVICE

2.6 Allowance for Interruption of Service (Continued)2.6.1 Use Of Service2.6.1.3 Telecommunications Service Priority (TSP)

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of Priority Telecommunications in the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services – including services to private companies and institutions -- that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in this TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are in two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration.

Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com.

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GENERAL EXCHANGE SERVICE

2.6 Allowance for Interruption of Service (Continued)

2.6.1 Use Of Service

2.6.1.4 Late Fee

For Business Service Customers, a late payment charge at the rate of 1.5% per month will accrue upon any unpaid amount commencing 31 days after remittance was due to MCI. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer.

The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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GENERAL EXCHANGE SERVICE

2.6 Allowance for Interruption (Cont)

Local Disaster Recovery

MCI Disaster Recovery Plans Service is an optional feature for customers of MCI Local Line and/or Trunk Services. MCI Disaster Recovery Plans Service is not available for circuits provided via UNE-P.

MCI Disaster Recovery provides MCI Local Customers with pre-established Disaster Recovery Plans to be invoked in case of a local line/trunk outage related to an emergency /disaster. Disaster Recovery can be defined as a collection of actions, procedures, and information that is developed, tested and held in readiness for use in the event of an emergency / disaster. For purposes of this optional feature, an emergency / disaster is defined as any event that may cause a lengthy disruption of the Customer's local line/trunk service. These events include, but are not limited to, natural events, accidents, or events of sabotage. The customer must notify MCI when to invoke these pre-established plans with a secure password. These pre-established plans may consist of specific restoration processes involving the redirection of traffic through Remote Call Forward Feature Service; or Trunk Group Redirection. More complex plans that involve over 100 numbers may also be established on an individual case basis. Changes or modifications to these plans can be made as part of the monthly recurring fee.

MCI Local Disaster Recovery: Non Recurring Charge

1 number to 10 numbers	\$750
11 numbers to 40 numbers	\$850
41 numbers to 100 numbers	\$1,000
101 numbers and above	\$1,500

MCI Local Disaster Recovery: Recurring Charge

1 number to 10 numbers	\$50
11 numbers to 40 numbers	\$100
41 numbers to 100 numbers	\$200
101 numbers and above	\$200

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GENERAL EXCHANGE SERVICE

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits, Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expense in installing their service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated on a case-by-case basis.

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2.7 Cancellation of Service (Continued)

2.7.2 Cancellation of Service by the Customer

If a customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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GENERAL EXCHANGE SERVICE

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SERVICE CONNECTION CHARGES

3.1 Description

Service Connection Charges are, one-time charges associated with a service or item of equipment which applies on a per-item basis each time the service or an item of equipment is provided and includes, but not limited to the following:

Service Connection Charge: A Service Connection Charge is a one-time charge, which applies for Company work associated with activities to set up/change accounts, including, but not limited to, service order issuance, programming, billing, etc. for installations, moves, changes, or rearrangements of services and/or equipment.

Subsequent Non-Recurring Charge: A non-recurring charge may apply to the installation, change, or move of services, as specified in tariffs for each service or item of equipment, in addition to rates identified within this section of the tariff.

Labor Charge: Labor Charges are one-time charges related to work performed by the Company or a Company representative associated with customer premises visits. Charges are broken down as follows:

Regulated - Charges for work done on the Company's side of the protector/Standard Network Interface (SNI) and Demarcation Point (NI). This may include, but is not limited to, the move of a Demarcation Point or move the (SNI), at the customer's request.

Maintenance - When a dispatch is necessary on repair to isolate trouble on the Customer's side of the Demarcation Point. Charges apply when a technician is dispatched; and the network is verified OK; and trouble is isolated to the customer's side of the Demarcation Point.

Inside Wire Installation/Jacks - Includes all wire and jacks (excluding customer premise equipment) on the customer's side of the Company's Demarcation Point. Charges apply at the customer's request and expense.

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SERVICE CONNECTION CHARGES

3.2 General Regulations

3.2.1 The Service Connection Charges specified for connection, move or change of service, contemplate work being performed by the Company, or on behalf of the Company, during normal working hours Monday through Friday from 8:00 AM to 5:00 PM.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or day, or on holidays, or interrupts work once begun, additional charges will apply as appropriate.

3.2.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.

3.3 Service Connection Charges Do not Apply To:

3.3.1 Moves or changes required for the proper maintenance of service.

3.3.2 Changes of telephone numbers for Company initiated reasons e.g., change to Touch-tone service

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SERVICE CONNECTION CHARGES

3.4 Service Connection Charge Applications

- 3.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.
- 3.4.2 Additional non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for service Connection charges and the associated rates. ^{1/}

	<u>Business 2/ Service Connection</u>
Access Line (per line)	
New Installation	\$84.00
Additional Line	\$84.00
Link Up America Assistance	
Access Line - CES I or CES II ^{3/}	\$84.00
Change to or from Residential features; or Gateway S1 Standard Features/Packages/Optional Features	\$20.00
Change to /from CES I To/from CES II	\$84.00

^{1/} Only one Service Connection Charge applies, per order issued.
^{2/} Beginning October 25, 2000, this service will no longer be available to new subscribers.
^{3/} Refer to Section 10, CES

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SERVICE CONNECTION CHARGES

3.4 Service Connection Charge Applications (Continued)

3.4.2 Additional Non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates. Continued)⁽¹⁾

	<u>Business Service Connection</u>
Line Restoral (per line/per trunk)	\$70.00 ⁽²⁾
PIC-2 Change (per line)	\$ 5.00
Suspension of Service Restoral Charge (per line/per trunk)	\$31.75 ⁽³⁾
Change Class of Service Residence to Business Business to Residence	\$28.75
Directory Services	\$ 8.00
Number Change (per access line)	\$28.75
Supersedure	\$ 8.00
Rearrangement of trunk circuits	\$ 8.50
Establish, Change from one type of huntin to another, or rearrange huntin sequence, per access line	\$ 8.50
Change type of service (i.e. from measured to flat or flat to measured)	\$ 8.00

⁽¹⁾ Only one Service Connection Charge applies, per order issued.

⁽²⁾ Applies for Line/Trunk Restoral after temporary interruption of service initiated by the company. If service is temporarily interrupted and payment is not received within 10 day following the interruption, the company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

⁽³⁾ Applies for line/trunk Restoral after Customer-initiated suspension.

SERVICE CONNECTION CHARGES

3.4 Service Connection Charge Applications (Continued)

3.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required, at the Customer's request for regulated service, as specified under 3.1: ⁽¹⁾⁽²⁾⁽³⁾

	<u>Mon. - Fri. 8 a.m. - 5 p.m.</u>	<u>Mon. - Fri. & all Day Sunday excluding 8 a.m.-5 p.m.</u>	<u>Holidays⁽⁴⁾</u>
First 15 minutes or fraction thereof	\$17.00	\$21.00	\$25.00
Each additional 15 minutes or fraction thereof	\$9.00	\$11.00	\$13.00

3.4.4 The following Maintenance Service Charges apply when a dispatch is necessary to isolate trouble on the customer's side of the demarcation point as specified under 3.1.

	<u>Mon. - Fri. 8 a.m. - 5 p.m.</u>	<u>Mon. - Fri. & all Day Sunday excluding 8 a.m.-5 p.m.</u>	<u>Holidays⁽⁴⁾</u>
First 15 minutes or fraction thereof	\$30.50	\$34.00	\$37.50
Each additional 15 minutes or fraction thereof	\$10.00	\$12.00	\$14.00

⁽¹⁾ Applies for installing, rearranging, redeterminating, moving or removing Standard Network Interface or additional terminations of existing access lines.

⁽²⁾ Work performed on the Customer's side of the Demarcation Point, is billed at the Customer's request and expense.

⁽³⁾ Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable.

⁽⁴⁾ Holidays are defined as Christmas Day (Dec. 25), New Years Day (Jan1), Memorial Day, Independence Day (July 4), Labor Day (first Monday in Sept.) and Thanksgiving Day (fourth Thursday in November)

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LOCAL EXCHANGE SERVICES

4.1 Description

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network. The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

4.2 General Regulations

4.2.1 Service Area: The Company's service area consists of the Principal Zone and MCA 1 of the Kansas City and Springfield Metropolitan Exchanges as defined in Southwestern Bell Telephone Company's Local Exchange tariffs. The Company's provision of service within said service area is subject to the availability of appropriate facilities.

4.2.2 Local Calling Areas: The local calling area for the Company's Missouri customers consists of the geographic area encompassed within the Kansas City and the Springfield Metropolitan Exchange (Principal Zone and MCA-1 and MCA-2 Zones) as defined in Southwestern Bell Telephone Company's Local Exchange tariffs.

4.2.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

4.3 Local Calling Service4.3.1 Description

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area.

4.3.2 Exchanges By Rate Group

4.3.2.1 Rates for the Company's services under this tariff may be differentiated by Rate Groups, which are defined as follows:

Rate Group A: The Company's Service Area to the extent it is included within the area encompassed by Rate Group D as defined in the tariffs of Southwestern Bell Telephone Company.

Rate Group B: The Company's Service Area to the extent it is included within the area encompassed by Rate Group C as defined in the tariffs of Southwestern Bell Telephone Company.

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LOCAL EXCHANGE SERVICES (Continued)

4.3 Local Calling Service (Continued)

4.3.3 Measured Rates for Local Calls ⁽¹⁾

Usage sensitive (time increment) charges apply for each call. Timing is in 6 second increments, with a minimum charge of one minute per call.

	<u>Initial minute</u>	<u>Additional 6-second increment</u>
0 Miles	\$.021	\$.001
Miles and over	\$.034	\$.0012

These rates are not available to new customers as of June 30, 1998. See Section 20.6 for Intelenet Local Calling Service rates for new customers.

4.3.4 Time Periods and Discounts Defined ⁽²⁾

4.3.4.1 The discounts identified below are discounts off of the Standard Rate Schedule specified in 4.3.3.

	<u>Discounts</u>
Day - 9 a.m. to, but not including 9 p.m.	0%
Evening/Weekend - Monday - Friday, 9 p.m. to, but not including 9 a.m.,	75%
All Day Saturday, Sunday and Holidays	75%

4.5 Emergency Services (Enhanced 911)

4.5.1 Emergency service (Enhanced 911) allows customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

4.5.2 The Company is obligated to supply the E911 service provider(s) in the Company's service area(s) (the E911 service providers) with information necessary to update the E911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.

4.5.3 At the time the Company provides basic local service to a Customer by means of the Company's own cable pair, or over any other exclusive owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Company will be obligated to provide facilities to route calls from end-users to the proper PSAP. The Company recognizes the authority of the E911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

4.5.4 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate government entity pursuant to RSMo 190.310.

⁽¹⁾ Rates apply in addition to the Residence and Gateway S1 access line rates

⁽²⁾ All times refer to local time.

LOCAL EXCHANGE SERVICES (Continued)

4.6 Telecommunications Relay Service (TRS)

- 4.6.1 Telecommunications relay service enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices, to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

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⁽¹⁾ Gateway S1 Services in this section are not available to new customers as of June 30, 1998. Services and rates for new customers are contained in Section 20.

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GATEWAY S1 SERVICES

5.1 Description

5.1.1 Gateway S1 Service provides a Customer with a connection to the Company's switched network which enables the Customer to:

- a) originate and receive calls from other stations on the public switched telephone network;
- b) access the Company's Local Calling Services, Interexchange Calling Services and Special Services as set forth in the Custom Exchange Service and Special Arrangements sections of this tariff;
- c) access certain interstate and international calling services;
- d) access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling; and;
- e) access the service of other providers which utilize the Company's Gateway SA Service, as set forth under this tariff.

5.1.2 General Regulations

5.2.1 Gateway S1 Service can not be used to originate calls to caller-paid information services (e.g., NPA 900, NXX 976, etc.) Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

5.2.2 Each Gateway S1 Service corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

5.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

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GATEWAY S1 SERVICES

5.3 Gateway S1 Basic Business Line

5.3.1 Description

The Gateway S1 Basic Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Gateway S1 Basic Business Lines are provided for the connection of customer provided wiring, station sets or facsimile machines, or Key Systems.

5.3.2 Standard Features

Each Gateway S1 Basic Business Line is provided with the following standard features:
Touch-Tone

5.3.3 Optional Features

Deny Terminating
Hunting

5.3.4 Business Line Value Package

Business Line Value Package consisting of the following features is available with the Basic Business Line, Optional Features, and Security Package.

Call Forwarding - Variable
Call Forwarding - Busy
Call Forwarding - Don't Answer
Call Waiting
Cancel Call Waiting
Three-Way Calling
Customer Changeable Speed Calling

5.3.5 Security Package

Security Package consisting of the following features is available with the Basic Business Line, Optional Features, and Business Value Line Package.

Caller ID Number
Remote Access To Call Forwarding
Call Trace

GATEWAY S1 SERVICES

5.3 Gateway S1 Basic Business Line (Continued)5.3.5 Security Package (Continued)

Caller ID Type Services (Continued)

Line blocking customers can unblock their calling name and/or number information on a per call basis at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67) on their Touch-Tone pad or 1167 from a rotary phone immediately prior to placing the call. The access code will activate per call blocking. Which is available at no charge. If the calling party activates blocking, the name and or number will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Calling Line Identification customer that the calling party has elected to block the delivery of their name and telephone number.

5.4 Gateway S1 Analog PBX Trunk5.4.1 Description

The Gateway S1 Analog PBX Trunk provides a Customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time.

5.4.2 Standard Features

Each Analog PBX Trunk will be provided with the following standard features
In, Out, Two-Way
Touch Tone
Hunting

5.4.3 Security Package

The following features are provided with the optional: Security Packages:
Call Forwarding - Variable
Remote Activation of Call Forwarding
Call Trace

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GATEWAY S1 SERVICES

5.5 Gateway S1 Analog DID Trunk

5.5.1 Description

The Gateway S1 Analog DID Trunk provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

5.5.2 Standard Features

Each Analog DID Trunk will be provided with the following standard features
DID/Two Way
DTMF, MF or Dial Pulse signaling (as specified by the customer)
Trunk Group Hunting

5.5.3 Optional Features

5.5.4 DID Telephone Numbers⁽¹⁾

Individual
Group of 20
Group of 100

5.6 GATEWAY S1 DIGITAL PBX TRUNK

5.6.1 Description

The Gateway S1 Digital PBX Trunk provides a Customer with connection to the Company's switch via a DS-1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice-grade telephonic communications channels. Customer may employ Digital PBX Trunks in order to connect PBX or trunk-capable key systems to the Company's switch.

5.6.2 Standard Features

- 5.6.2.1 Each Gateway S1 Digital PBX Trunk is provided with the following standard features:
 - a) Terminal Interface: DSX-1 panel
- 5.6.2.2 Each of the channels has the following features:
 - a) Pulse Type: Dual Tone Multi-Frequency (DTMF), or Dial Pulse (DP), or Multi-Frequency (MF)
 - b) Directionality: DID/DOD or two way, as specified by the Customer. ⁽²⁾
 - c) Hunting

(1) There must be a minimum of 10 trunks equipped for DID for every block of 100 or fewer numbers.
 (2) For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following.

GATEWAY S1 SERVICES

5.6 Gateway S1 Digital PBX Trunk (Continued)

5.6.3 Optional Features:

5.6.4 ISDN PRI Efficiency Package

5.6.4.1 The ISDN PRI Efficiency Package adds the following to the Digital PBX Trunk:

- a) ISDN Primary Rate Interface signaling
- b) Call-by-Call Service Selection
- c) Out-of band ANI and DNIS via the D channel
- d) One D channel per DS-1 facility or using NFAS, one D channel can control more than one DS1, and using D-channel backup, a secondary D-channel on another DS-1 can be designated to operate in case of failure of the primary DS-1 D channel.
- e) DID Telephone Numbers: ⁽¹⁾
 - Individual
 - Group of 20
 - Group of 100

5.7 Payment Plans

5.7.1 The Gateway S1 payment plan offers the customer two options for payment.

- a) **Fixed Monthly Rate Plan**
Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.
- b) **Month-to-Month Plan**
Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

⁽¹⁾ For DID configured Digital PBX Trunks, charges apply as specified under 5.8.1, following

GATEWAY S1 SERVICES

5.8 Rates below are for Rate Group A Exchanges

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.10. Rates for existing customers apply as follows: ⁽¹⁾

	Non-Recurring (New) (2), (3), (4)	Non-Recurring (Changes) (5),(3),(4)	Month to Month	1 Year	3 Year	5 Year
Gateway S1 Business Line						
Flat Rate	\$ 50.00		\$28.50	\$26.75	\$25.75	\$24.50
MCA-1	\$ 50.00		\$29.75	\$28.00	\$26.75	\$25.75
MCA-2	\$ 50.00		\$31.50	\$29.75	\$28.50	\$27.25
Optional Features						
Hunting			\$1.50	\$ 1.50	\$ 1.50	\$ 1.50
Business Line Value Pkg	N/C		\$7.00	\$ 7.00	\$ 7.00	\$ 7.00
Call Forwarding- Variable	N/C		\$2.00	\$ 2.00	\$ 2.00	\$ 2.00
Call Forwarding Busy	N/C		\$0.50	\$ 0.50	\$ 0.50	\$ 0.50
Call Forwarding-Dont Answer	N/C		\$0.50	\$ 0.50	\$ 0.50	\$ 0.50
Call Waiting	N/C		\$3.25	\$ 3.25	\$ 3.25	\$ 3.25
Three-Way Calling	N/C		\$2.00	\$ 2.00	\$ 2.00	\$ 2.00
Speed Calling	N/C		\$2.00	\$ 2.00	\$ 2.00	\$ 2.00
Security Package	N/C		\$6.00	\$ 6.00	\$ 6.00	\$ 6.00
Gateway S1 Analog PBX Trunk						
Flat Rate	\$ 50.00		\$37.00	\$34.75	\$33.50	\$31.75
MCA-1	\$ 50.00		\$38.75	\$36.50	\$35.00	\$33.50
MCA-2	\$ 50.00		\$40.75	\$38.25	\$36.75	\$35.00
Optional Features						
Hunting			\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Security Pkg	N/C		\$ 6.00	\$ 6.00	\$ 6.00	\$ 6.00
Gateway S1 Analog DID Trunk						
Flat Rate	\$ 25.00		\$40.00	\$37.75	\$36.00	\$34.50
Optional Features⁽⁶⁾						
Hunting			\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
DID - 10 Numbers	\$ 25.00		\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
DID - 20 Numbers	\$ 50.00		\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
DID - 100 Numbers	\$100.00		\$21.00	\$21.00	\$21.00	\$21.00

(1) Service Connection Charges also apply, as specified un Section 3.
 (2) Applies for the initial installation (new).
 (3) Charge applies per line, per trunk, per feature, per package, as applicable under section 3.
 (4) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies as applicable under section 3.
 (5) Applies for changes made, once the servicve has been established as applicable under section 3.
 (6) Rates apply, per trunk.

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5.8 Rates below are for Rate Group B Exchanges.

These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.10. Rates for existing customers apply as follows: ⁽¹⁾ (Continued)

	Non-Recurring (New) (2), (3), (4)	Non- Recurring (Changes) (3),(4),(5)	Month to Month	1 Year	3 Year	5 Year
Gateway S1 Business Line						
Flat Rate	\$ 50.00		\$23.25	\$21.75	\$20.75	\$20.00
MCA-1	\$ 50.00		\$25.25	\$23.75	\$22.75	\$21.75
Optional Features						
Hunting			\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Business Line Value Pkg	N/C					
Call Forwarding- Variable			\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00
Call Forwarding Busy			\$ 2.00	\$ 2.00	\$ 2.00	\$ 2.00
Call Forwarding-Don't Answer			\$ 0.50	\$ 0.50	\$ 0.50	\$ 0.50
Call Waiting			\$ 0.50	\$ 0.50	\$ 0.50	\$ 0.50
Three-Way Calling			\$ 3.25	\$ 3.25	\$ 3.25	\$ 3.25
Speed Calling			\$ 2.00	\$ 2.00	\$ 2.00	\$ 2.00
Cust.Changeable Speed Calling			\$ 2.00	\$ 2.00	\$ 2.00	\$ 2.00
Security Package	N/C		\$ 6.00	\$ 6.00	\$ 6.00	\$ 6.00
Gateway S1 Analog PBX Trunk						
Flat Rate	\$ 50.00		\$29.75	\$27.75	\$26.75	\$25.50
MCA-1	\$ 50.00		\$32.75	\$30.75	\$29.50	\$28.25
Optional Features¹						
Hunting			\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Security Pkg	N/C		\$ 6.00	\$ 6.00	\$ 6.00	\$ 6.00

⁽¹⁾ Service Connection Charges also apply, as specified un Section 3.

⁽²⁾ Applies for the initial installation (new).

⁽³⁾ Charge applies per line, per trunk, per feature, per package, as applicable under section 3.

⁽⁴⁾ When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies as applicable under section 3.

⁽⁵⁾ Applies for changes made, once the servicve has been established as applicable under section 3.

GATEWAY S1 SERVICES

5.8 Rates Below Are Rate Group B Exchanges (Continued)

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.10. Rates for existing customers apply as follows: (Continued)

	Non-Recurring (New) (1), (2), (3)	Non-Recurring (Changes) (2),(3),(4)	Month to Month	1 Year	3 Year	5 Year
Gateway S1 Digital PBX Trunk						
DSX 1 Link	\$500.00		\$225.00	\$211.75	\$202.75	\$193.75
DID/Two Way Port (MF, TT, DP signaling)	\$ 50.00		\$ 60.75	\$ 57.25	\$ 54.75	\$ 52.25
Non-DID Port(MF,TT,DP signaling)	\$ 50.00		\$ 21.25	\$ 20.00	\$ 19.25	\$ 18.25
Optional Features ⁽⁵⁾						
Hunting			\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
ISDN PRI Efficiency Pkg. ⁽⁶⁾						
DID Group of 10	\$400.00		\$450.00	\$423.00	\$405.00	\$387.00
DID Group of 20	\$ 25.00		\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
DID Group of 100	\$ 50.00		\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
DID Group of 100	\$150.00		\$ 21.00	\$ 21.00	\$ 21.00	\$ 21.00

(1) Applies for the initial installation (new)
 (2) Charge applies per line, per trunk, per feature, per package.
 (3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies as applicable under section 3.
 (4) Applies for changes made, once the service has been established as applicable under section 3.
 (5) Rates apply per trunk as applicable under section 3.
 (6) Rates include monthly business line rates.

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GATEWAY S1 SERVICES

5.8 Rates Below Are For Rate Group A Exchanges

5.8.1 These non-recurring and monthly rates are not available to new customers as of June 30, 1998. Rates for new customers are contained in Section 20.10. Rates for existing customers apply as follows. (Continued)

	Non-Recurring (New) (1), (2), (3)	Non-Recurring (Changes) (2),(3),(4)	Month to Month	1 Year	3 Year	5 Year
Gateway S1 Analog DID Trunk						
Flat Rate	\$ 25.00		\$ 72.25	\$ 67.75	\$ 65.25	\$ 62.25
Optional Features ⁽⁵⁾						
Hunting						
DID-Group of 10	\$ 25.00		\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
DID-Group of 20	\$ 50.00		\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
DID-Group of 100	\$ 150.00		\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Gateway S1 Digital PBX Trunk						
DSX-1 Link	\$500.00		\$238.50	\$224.25	\$214.75	\$205.25
DID/Two Way port (MF,TT,DP signaling)	\$ 50.00		\$ 64.50	\$ 60.75	\$ 58.25	\$ 55.50
Non-DID port (MF,TT,DP Signaling)	\$ 50.00		\$ 22.50	\$ 21.25	\$ 20.25	\$ 19.50
Hunting			\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Optional Features ⁽⁵⁾						
DID-Group of 10	\$ 25.00		\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
DID-Group of 20	\$ 50.00		\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
DID-Group of 100	\$ 150.00		\$ 21.00	\$ 21.00	\$ 21.00	\$ 21.00
ISDN PRI Efficiency Pkg. ⁽⁶⁾						
DID-Group of 10	\$400.00		\$450.00	\$423.00	\$405.00	\$387.00
DID-Group of 20	\$ 5.00		\$ 2.00	\$ 1.90	\$ 1.80	\$ 1.75
DID-Group of 100	\$ 30.00		\$ 6.00	\$ 5.65	\$ 5.40	\$ 5.20
DID-Group of 100	\$125.00		\$ 22.00	\$ 20.70	\$ 19.80	\$ 18.95

(1) Applies for the initial installation (new).
 (2) Charge applies per line, per trunk per feature, per package.
 (3) When multiple features or packages are established/changed at the same time, on the same line/trunk, only one non-recurring charge applies as applicable under section 3.
 (4) Applies for changes made, once the service has been established as applicable under section 3.
 (5) Rates apply, per trunk, as applicable under Section 3.
 (6) Rates include monthly business line rates.

RESERVED FOR FUTURE USE

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⁽¹⁾ Services in this section are not available to new customers subscribing to service as of June 30, 1998. Services and rates for new customers are contained in Section 20.

DIRECTORY LISTINGS

7.1 General Regulations

- 7.1.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- 7.1.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 7.1.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.1.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

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DIRECTORY LISTINGS

7.2 Descriptions

Directory listings are provided in connection with each Customer service as specified herein.

7.2.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.

7.2.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.

7.2.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2, Rules and Regulations, 2.1.4.15, 2.1.4.16., 2.1.4.17. Charges for Nonpublished Listings are specified under 7.3, following.

7.2.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 7.3, following.

7.2.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

7.2.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the Alternate telephone number is authorized to accept calls. Charges for alternate call listings are specified under 7.3, following.

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DIRECTORY LISTINGS

7.3 Rates

The following Monthly Recurring Charges apply for directory listings specified in 7.2, preceding: ⁽¹⁾

	Monthly Recurring Charge ⁽²⁾	
	Res.	Bus.
Primary Listing	NC	NC
Additional Listing ⁽³⁾	\$1.10	\$2.30
Alternate Listing	\$1.10	\$2.30
Foreign Listing	⁽⁴⁾	⁽⁵⁾
Non-Published Number ⁽⁶⁾	\$1.60	\$1.60
Non-Listed	\$1.60	\$1.60

7.3.2 These rates are not available to new customers as of June 30, 1998. See Section 20.10 for new Intelenet Directory Listing rates.

⁽¹⁾ Service Connection Charges under Section 3 apply for additional changes to Directory Listings.

⁽²⁾ Charges apply per listing or per number.

⁽³⁾ Additional listings of business names are not available in the individual name section of an alphabetical directory published in separate sections for individuals and businesses.

⁽⁴⁾ This charge shall not apply where a residential end-user has at least one listing in the directory.

⁽⁵⁾ Subscriber will be charged rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

⁽⁶⁾ This charge shall not apply to customers serviced by Telecommunications Devices for the Deaf (TDD).

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GATEWAY SA SERVICE

8.1 Description

Gateway SA service is offered to other telecommunications carriers desiring directtrunk side access to the Company's network in order to originate or terminate calls only to the analog voice grade channels corresponding to company provided access lines. Gateway SA service will support Inter Machine and Feature Group D protocols.

8.2 General Repulations

- 8.2.1 Carrier Access Orders for Gateway SA Service will be placed on Standard Bellcore Access Service Requests (ASR).
- 8.2.2 Gateway SA service is provided via a dedicated trunk side port on the Company's switched network at the digital DS 1 and DS 3 levels.
- 8.2.3 Gateway SA Ports are only available at the Primary Distribution Nodes provided by the Company. The customer is responsible for providing digital DS 1 and DS 3 transmission links between its premises and the Company's Primary Distribution Node, and a DSX 1 Panel Terminal interface at the Company's Node. The DS 1 and DS 3 transmission links may be obtained from any other telephone company which terminates transmission facilities at the Company's Primary Distribution Node, or may be provided over the Customer's own transmission facilities.

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GATEWAY SA SERVICE

8.3 Rates

8.3.1 Rate Elements

This tariff includes services for which the following rate elements apply:

- a) **Non-Recurring Charges**
Non-recurring charges are applied as a one time fee normally at the time the circuit is initiated.
- b) **Monthly Recurring Channel Termination Charge**
The monthly recurring charge is billed monthly in advance and is assessed on each channel termination based on the terms and conditions of this tariff, the customer service agreement, or a master service agreement.
- c) **Fixed Mileage Charge**
The fixed mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel.
- d) **Variable Mileage Charge**
Variable mileage charge is a recurring monthly fee which is applied to a circuit for which the LEC would charge a comparable fee in association with an interoffice channel. In general, the variable mileage charge is calculated using V&H tables.

8.3.2 DS 1

	<u>Non Recurring Rate</u>	<u>Recurring Rate</u>
Per Channel Termination		
First Circuit	\$535 00	\$100.00
Additional Circuits (same termination)	\$535 00	
Fixed Mileage		\$ 63.75
Per Mile Charge		\$ 13.60
Outside Service Zone Termination Surcharge		\$ 35.00

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GATEWAY SA SERVICE

8.3 Rates

8.3.3 DS 3

	<u>Non Recurring Rate</u>	<u>Recurring Rate</u>
Per Channel Termination		
First Circuit	\$1,500.00	\$2,975.00
Additional Circuits (same termination)	\$1,500.00	N/C
Fixed Mileage		\$ 759.05
Per Mile Charge		\$ 98.60
Outside Service Zone Termination Surcharge		\$ 100.00

8.3.4 Switched Access Service

Switched Access service is provided pursuant to the rates contained in the Company's PSC Tariff No. 1.

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MESSAGE TOLL SERVICE
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⁽¹⁾ Services in this section are not available to new customers subscribing to service as of June 30, 1998. Services and rates for new customers are contained in Section 20.

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MESSAGE TOLL SERVICE

9. Toll Service9.1 Description

Toll service is furnished for telephone communication between telephones in different local calling areas within the state in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff. Services include outbound (switched and dedicated access), inbound (switched and dedicated access), and travel card services. Toll service is an optional service available to customers obtaining dial tone from the company,

Outbound toll service offers customers an outbound, "1+" dialed long distance service for calls originating and terminating in the State of Missouri, and is available using either switched access or dedicated origination.

Inbound toll service offers customers an inbound toll service for calls originating and terminating in the State of Missouri, and is available using either switched access or dedicated access termination. This service enables the caller to contact the inbound toll service customer without the caller incurring toll charges. Calls are placed by dialing a toll free "800 or 888 number."

Travel Card service is a service which allows the customer to place calls from lines other than the customer's presubscribed location and charge the call to the presubscribed location. The customer may place calls from any touch tone Telephone in the U.S. by dialing a toll free "800 or 898 number" and entering a personal identification code, followed by the desired telephone number. Travel Card calls are billed at the Company's rates and appear on the customer's monthly long distance bill.

9.2 Timing of Messages

- 9.2.1 Outbound and inbound toll service calls are timed in 6 (six) second increments with an 18 (eighteen) second minimum. Travel Card service calls are timed in 1 (one) minute increments.
- 9.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 9.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agree alternate.⁽¹⁾
- 9.2.4 Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 9.2.5 Calls originating in one time period as defined under 9.3 and terminating in another will be billed the rates in effect at the beginning of six second increments.

⁽¹⁾ The rates specified under Section 14, Operator Services, may apply.

MESSAGE TOLL SERVICE

9. Toll Service (Continued)

9.4 Services Charges

Intrastate Toll - Standard:

9.4.1 Outbound Toll

<u>Initial</u>	<u>Additional</u>
<u>Minute</u>	<u>Six Seconds</u>

9.4.1.1 Switched Access Origination	\$.15	\$.015
Dedicated Access Origination	\$.12	\$.012

9.4.2 Inbound Toll

Switched Access Termination	\$.15	\$.015
Dedicated Access Termination	\$.12	\$.012

<u>Additional</u>
<u>Minute</u>

9.4.3 Travel Card Service	\$.35	\$.35
---------------------------	--------	--------

9.4.4 These rates are not available to new customers as of June 30, 1998. See Section 20.10 for Intelenet IntraLATA toll rates for new customers.

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GATEWAY CUSTOM EXCHANGE SERVICES (CES)

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^{1/} Beginning October 25, 2000, this service will no longer be available to new subscribers.

GATEWAY CUSTOM EXCHANGE SERVICES (CES) 1/

10.1 Description

Gateway Custom Exchange Service (CES) is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Gateway Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

10.2 General Regulations

10.2.1 Gateway Custom Exchange Service is provided in combination with other Company-provided services.

10.2.2 Gateway Custom Exchange Service is offered as Custom Exchange Service (CES).

10.2.3 Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The Company will notify the Commission of any promotional offerings in advance.

10.2.4 Station Line Charges
Custom Exchange Service Station Lines are charged on a monthly basis.

10.2.5 Usage Charges
In central offices where facilities are available for timing of messages, local usage charges for measured service calls apply, as specified under Section 4, Local Exchange Services.

10.2.6 Rates and charges for CES apply as outlined under D., following..

1/ Beginning July 17, 2001, this service will no longer be available to new subscribers

GATEWAY CUSTOM EXCHANGE SERVICES (CES)

10.3 Custom Exchange Service - I (CES)

A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system.

10.3.1 Standard System Features

Full Network Access (Squared System)

There is no pre defined limit on the number of exchange access or intercom calls active at any one time.

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Full, Semi, Unrestricted station Capability

Fully Restricted: Allows only station to station (intercom) calling capabilities

Semi Restricted: Allows access to the exchange network only for local calling.

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

Attendant capabilities

Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

Centralized attendant services

For multi location customers, the attendants can be located in only one location.

GATEWAY CUSTOM EXCHANGE SERVICES (CES)

10.3 Custom Exchange Service - I (CES)(Continued)

- A. The following call processing features are included in CES 1 and are provided under control of the common equipment of the central office switching system.
(Continued)

10.3.1 Standard System Features (Continued)*Flexible night service*

Provides the ability to forward each listed directory number to a unique customer changeable night directory number.

Automatic Station Message Detail Recording ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.3.2 Enhanced Control System Feature Package*Auto Route Selection*

Directs outgoing calls to the customer's most preferred available route. If the primary route is busy, the ARS, feature automatically tries alternate routes. The customer will preselect a sequence of routes which may include private or public carrier services. A warning tone is provided to indicate the selection of the least preferred route.

Account Code

Permits CES stations and attendants to dial in account code number of eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Authorization Code

Allows different station users to have different calling privileges. Dialing capabilities can be defined and restricted to authorized personnel

Time of Day Do Not Disturb

Activates Do Not Disturb at particular times. Allows for setting both the time and day for a particular action to occur (for example, the customer wants to have feature "do not disturb" activated at noon on Tues. through Wed.).

Time of Day Routing

Changes routing by time of day.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.3 Custom Exchange Service - I (CES) (Continued)

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.2 Enhanced Control System Feature Package (Continued)*Dial Call Waiting*

Provides the ability for originating CES stations to invoke a Call Waiting service on selected intragroup calls.

Priority Ringing

Differentiates incoming calls by signaling the customer with a distinctive ringing pattern.

10.3.3 Optional System Features*Access Circuit - Music on Hold*

Allows customers to optionally provide music, or any other type of customer-provided audio source, to calls on hold.

Access Circuit - Loudspeaker Paging

Allows dial access to subscriber-owned loudspeaker paging equipment. The paged party can be connected to the calling party by dialing an answering code from any station within the subscriber group.

Access Circuit - Pollable SMDR

Provides a record of call details (date, time, etc.) on outgoing calls placed over a customer's private or public facilities on an interactive basis.

Access Circuit - Private Facilities

Allows the customer to have dial access to various types of public and private switching arrangements (i.e. 800-Service Simulated Facility Group, Tie Trunk Access, Common Control Switching Arrangement Access, etc.), provided by a subscriber dialed access code.

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.3 Custom Exchange Service - I (CES) (Continued)

- A. The following call processing features are included in CES I and are provided under control of the common equipment of the central office switching system. (Continued)

10.3.3 Optional System Features (Continued)*Six Way Conference Circuit*

Allows a station user to initiate a conference call. A total of five conferees can be added to the conference in addition to the originator. The customer may order more than one conference circuit.

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations.

10.3.1 Standard FeaturesIndividual Telephone Number

Each station line has its own telephone number.

Individual Access Screening

Each station is assigned its own access treatment code for call screening,

Single Digit Dialing

Permits a station user to reach selected lines or other internal facilities for special customer services by dialing a single digit code.

Hot Line Stations

Automatically calls a pre selected station when the Hot Line station goes off hook.

Touch Tone

All station lines are equipped for Touch Tone dialing

Call Hold

Allows a station user to hold any call in progress, thereby freeing the line for the purpose of originating another call or answering a waiting call,

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.3 Custom Exchange Service - I (CES) (Continued)

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations. (Continued)

10.3.1 Standard Features (Continued)*3-Way Calling*

Allows a station in the talking state to add a third party to the call. To add a third party to the call, the 3 Way Calling subscriber flashes the switchhook once to place the other party on hold, receives a dial tone, dials the telephone number of the third party, and then flashes the switchhook again to establish the three way connection.

Call Forwarding Variable

(1) (Limited)

When this feature is activated by a station line user or the attendant incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same CES system, or to the attendant position. The attendant may also activate this feature for a station line user.

(2) (Unlimited)

The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the CES system or to station lines within the same CES system. The attendant may not activate this feature to a telephone number outside the CES system for a station line user. Calls forwarded outside the CES system are subject to the appropriate charges for local and toll messages.

Call Forwarding Busy

Allows incoming calls to a busy station to be routed to a preselected station line, attendant, or voice mail system within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Don't Answer

Allows incoming calls to be automatically routed to a preselected station line, attendant, or voice mail system in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.3 Custom Exchange Service - I (CES) (Continued)

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations.
(Continued)

10.3.1 Standard Features (Continued)

Remote Activation of Call Forwarding

Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-Tone Phone.

Hunting

Routes a call to an idle station line in a prearranged group when the called station line is busy.

Call Park

Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing the feature code and the line number against which the call is parked.

Call Pickup

Allows a station line to answer incoming calls to another station line within a defined pickup group. Call pickup is provided on individual station lines within a customer group.

Call Transfer

Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Auto Recall (intra group)

Permits the station user to have calls automatically redialed, within a defined group within the CES system, when the first attempt reaches a busy

Customer Changeable Speed Calling

Allows a user to establish a speed calling list, each of which is associated with a unique 2 digit speed, calling code. Initial entry and changing of a speed calling list are directly input from the user,

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.3 Custom Exchange Service - I (CES) (Continued)

- B. The following features are available with each CES I line located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES I system may be extended to stations of the same system located at customer secondary locations.
(Continued)

10.3.2 Optional Bundle

Automatic Callback Outside

Allows a station user who encounters a busy condition to be automatically called back when the called line becomes idle.

Automatic Recall Outside

Automatically redials the last incoming call.

Caller ID Outside

Provides the station user with the telephone number of the calling party before answering the phone.

Call Trace

Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement nency for investigation purposes.

10.3.3 Premium Bundle

Selective Call Acceptance Outside

Allows you to create a list of telephone numbers from which you are willing to accept calls. List parameter is 3 1.

Selective Call Rejection - Outside

Allows you to create a list of telephone numbers from which you do not wish to receive calls. Calls from telephone numbers on your list are sent to an announcement that informs the caller you are not receivim, calls at this time, List parameter is 16.

Selective Call Forwarding - Outside

Allows you created a list of "selected" telephone numbers that you want to be forwarded to another number. Calls from the telephone numbers on our list will be forwarded to the number you have designated, List parameter is 16.

Screen List Editing/Selection Control

Allows users to create and modify lists of telephone numbers associated with a directory number. These listed numbers are used to identify calling parties. Interactive recorded announcements are used to guide users in editing screening lists.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.3 Custom Exchange Service - I (CES) (Continued)

C. CES Line Features - ISDN Interface

Class of service restriction:

Fully Restricted Capability: Allows only station to station (intercom) calling capabilities

Semi Restricted Capability: Allows access to the exchange network for local calls only.

Unrestricted Capability: Allows access to the exchange network, the toll network or any service accessible by dialing.

National ISDN Compatibility

Out of Band (D channel) Signaling

Multiple Call Appearances Same Number

A directory number that is assigned more than one business set. The business sets that are assigned this directory number are known as a Multiple Appearance call group.

Two Status LEDs per Appearance

Multiple Telephone Number Coverage

One station line can answer calls to many telephone numbers.

Coverage for Analog or ISDN sets

One ISDN station line can observe the state (busy or idle) of other station lines, whether analog or ISDN.

Simultaneous Voice/Data Signaling

Voice, data, and signaling happens simultaneously without interruption or interference.

Multi point ISDN Line

Allows up to 8 separate devices to be connected to one ISDN station line.

Voice / Data Protection

Prevents data calls from being interrupted by call waiting tones, testing or busy verification attempts.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.4 Custom Exchange Service II - (CES II)

- A. The following call processing features are included in CES II and are provided under control of the common equipment of the central office switching system.

10.4.1 Standard System Features

Virtual Network, 4access Circuits (Trunked)

Exchange access is restricted to a user specified total number of active calls (access paths),

Individually Billed, 4access Paths

Billing is determined by the total number of access paths specified.

Direct Inward Dialing

Arrangement which allows an incoming call to reach a CES station line without attendant assistance.

Individual dialing plan

Provides the ability to interpret dialed digits according to customer specific dialing sequences.

Intercom dialing

Permits the customer to dial an access code to reach another CES station without having to dial 7 digits.

Full, Semi, Un restricted Capability

Fully Restricted: Allows only station to station (intercom) calling capabilities

Semi Restricted: Allows access to the exchange network for local calling only.

Unrestricted: Allows access to the exchange network, the toll network or any service accessible by dialing.

Access treatment screening

Stations can be individually allowed or disallowed access to system features.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.4 Custom Exchange Service II - (CES II) (Continued)

A. The following call processin features are included in CES 11 and are provided equipment of the central Office switching system. (Continued)

Attendant capahilities

Attendants may be designated to handle incoming, internal , and other call types with various special telephone consoles.

Centralized attendant services

For multi location customers, the attendants can be located in only one location.

Flexible night service

Provides the ability to forward each listed directory number to a unique customer changeable night directory number.

Automatic Station Message Detail Recording ASMDR

Provides a record (via printout) of call details (date, time, etc.) on outgoing calls.

10.4.2 Enhanced Control Feature Packagee

See CES I Enhanced Control Feature Package, 10.3,A, 10.3.3, preceding.

10.4.3 Optional Features

See CES I Optional Features, 10.3, A, 10.3.3, preceding

B. The following features are available with each CES 11 station located at a designated customer primary location. Where facilities and operating conditions exist, features of a CES It system may be extended to stations of the same system located at customer secondary locations.

10.4.1 Standard Features

See CES I Standard Features, 10.3, B, 10.3.1, preceding

10.4.2 Optional Bundle

See CES I Optional Bundle, 10.3, B, 10.3.2, preceding

10.4.3 Premium Bundle

See CES I Premium Bundle, 10.3, B, 10.3 3., preceding

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.4 Custom Exchange Service II - (CES II) (Continued)

C. CES II Station Features - ISDN Interface
See CEST Station Features-ISDN Interface, 10.3, C, preceding

10.5 Rates And Charges

10.5.1 Payment Plans

The CES I and CES II payment plan offers the customer two options for payment.

- a) **Fixed Monthly Rate Plan**
Under this plan the customer pays a fixed monthly rate for a specified contract term. The customer may choose a 1, 2, 3, 4, or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.
- b) **Month-to-Month Plan**
Under this plan the customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

10.5.2 Rate Elements below are for Rate Group A & B Exchanges.⁽¹⁾

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1 Year	3 Year	5 Year
CES I- System Features ⁽²⁾	\$150.00	⁽³⁾⁽⁴⁾	\$30.00	\$30.00	\$30.00	\$30.00
Enhanced Control Pkg ⁽²⁾	\$500.00	⁽⁵⁾	\$35.00	\$35.00	\$35.00	\$35.00
Optional Features						
Access Circuit-Music on Hold ⁽⁶⁾	\$ 50.00	\$ 65.00	\$22.50	\$22.50	\$22.50	\$22.50
Access Circuit-Loudspeaker Paging ⁽⁶⁾	\$ 50.00	\$ 65.00	\$22.50	\$22.50	\$22.50	\$22.50
Access Circuit-Pollable SMDR ⁽²⁾	\$ 50.00	\$ 65.00	\$22.50	\$22.50	\$22.50	\$22.50
Access Circuit-Pollable Traffic Data ⁽²⁾	\$ 50.00	\$ 65.00	\$22.50	\$22.50	\$22.50	\$22.50
Access Circuit-Private Facilities ⁽²⁾	\$ 50.00	\$ 65.00	\$22.50	\$22.50	\$22.50	\$22.50
Six-way Conference Circuit ⁽⁷⁾	\$115.00	\$ 25.00	\$36.00	\$36.00	\$36.00	\$36.00

⁽¹⁾ Service Connection Charges under Section 33, apply in addition to the non-recurring (new/change) charges.

⁽²⁾ Nonrecurring and monthly rates apply, per system (includes all lines/stations in the system).

⁽³⁾ A \$35 non recurring charge for changes apply to the Individual Dialing Plan and/or Access Treatment Screening features; A \$65 non recurring charge for changes apply for changes to the ASMDR feature.

⁽⁴⁾ See Service Connection Charges, Section 3.

⁽⁵⁾ A \$150 non recurring change charge applies for Auto Route Selection; A \$35 non recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non recurring change charge applies for Dial Call Waiting, Priority Ring features.

⁽⁶⁾ Non recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

⁽⁷⁾ Non recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

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GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.5 Rates And Charges (Continued)

10.5.2 Rate Elements below are for Rate Group A & B Exchanges (Continued)⁽¹⁾

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1 Year	3 Year	5 Year
CES I- Analog Station Line						
2 - 24 Lines	\$20.00	\$25.00	\$13.50	\$13.00	\$12.50	\$12.00
25 - 99 Lines	\$20.00	\$25.00	\$12.50	\$12.00	\$11.50	\$11.00
100 - 299 Lines	\$20.00	\$25.00	\$11.50	\$11.00	\$10.50	\$10.00
300+ Lines	\$20.00	\$25.00	\$10.50	\$10.00	\$9.50	\$9.00
Optional Bundle ⁽²⁾	N/A	\$25.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Premium Bundle ⁽²⁾	N/A	\$35.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00
CES I- ISDN Station Line						
2 - 24 Lines	\$40.00	\$35.00	\$21.75	\$20.75	\$20.00	\$19.25
25 - 99 Lines	\$40.00	\$35.00	\$20.00	\$19.25	\$18.50	\$17.50
100 - 299 Lines	\$40.00	\$35.00	\$18.50	\$17.50	\$16.75	\$16.00
300+ Lines	\$40.00	\$35.00	\$16.75	\$16.00	\$15.25	\$14.50

⁽¹⁾ Service Connection Charges under Section 33, apply in addition to the non recurring (new/change) charges.

⁽²⁾ Monthly rates apply, per line/station within a system and/or arrangements.

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.5 Rates And Charges (Continued)

10.5.2 Rate Elements below are for Rate Group A & B Exchanges (Continued)⁽¹⁾

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1 Year	3 Year	5 Year
CES II- Features ⁽²⁾	\$125.00		\$60.00	\$56.40	\$54.00	\$51.60
Enhanced Control Feature Pkg ⁽³⁾	\$500.00	⁽⁴⁾	\$35.00	\$32.90	\$31.50	\$30.10
Optional Features						
Access Circuit-Music on Hold ⁽⁵⁾	\$ 50.00	\$65.00	\$22.50	\$21.15	\$20.25	\$19.35
Access Circuit-Loudspeaker Paging ⁽⁵⁾	\$ 50.00	\$65.00	\$22.50	\$21.15	\$20.25	\$19.35
Access Circuit-Pollable SMDR ⁽⁵⁾	\$ 50.00	\$65.00	\$22.50	\$21.15	\$20.25	\$19.35
Access Circuit-Pollable Traffic Data ⁽⁵⁾	\$ 50.00	\$65.00	\$22.50	\$21.15	\$20.25	\$19.35
Access Circuit-Private Facilities ⁽⁵⁾	\$ 50.00	\$65.00	\$22.50	\$21.15	\$20.25	\$19.35
Six-Way Conference Circuit ⁽⁵⁾	\$250.00	\$25.00	\$36.00	\$33.85	\$32.40	\$31.00
Virtual Network Access Circuits	N/A	\$25.00	\$36.00	\$33.85	\$32.40	\$31.00

⁽¹⁾ Service Connection Charges under Section 33, apply in addition to the non recurring (new/change) charges.

⁽²⁾ Nonrecurring and monthly rates apply, per system (includes all lines/stations in the system).

⁽³⁾ Non recurring and monthly charges apply, per system (includes all lines/stations in the system).

⁽⁴⁾ A \$150 non recurring change charge applies for Auto Route Selection; A \$35 non-recurring change charge applies for Authorization Codes, Time of Day Do Not Disturb, or Time of Day Routing features; A \$25 non recurring change charges applies for Dial Call Waiting, Priority Ring features.

⁽⁵⁾ Non recurring and monthly rates apply, per arrangement (includes all lines/stations within a predetermined line/station arrangement).

ISSUED: August 6, 2004

EFFECTIVE: September 6, 2004

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CANCELLED
December 2, 2016
Missouri Public
Service Commission
LN-2017-0142; YL-2017-0112

FILED
MO PSC

GATEWAY CUSTOM EXCHANGE SERVICE (CES)

10.5 Rates And Charges (Continued)

10.5.2 Rate Elements below are for Rate Group A & B Exchanges (Continued)⁽¹⁾

	Non-Recurring (New)	Non-Recurring (Changes)	Month to Month	1 Year	3 Year	5 Year
CES II- Analog Station Line ⁽²⁾						
Un-restricted	\$30.00	\$25.00	\$14.00	\$13.20	\$12.60	\$12.05
Semi-restricted	\$30.00	\$25.00	\$14.00	\$13.20	\$12.60	\$12.05
Fully-restricted	\$30.00	\$25.00	\$14.00	\$13.20	\$12.60	\$12.05
Optional Bundle ⁽²⁾	N/A	\$25.00	\$ 5.50	\$ 5.15	\$ 4.95	\$ 4.75
Premium Bundle ⁽²⁾	N/A	\$25.00	\$ 7.50	\$ 7.05	\$ 6.75	\$ 6.45
CES II ISDN Station Line						
Un-restricted	\$45.00	\$35.00	\$22.50	\$21.15	\$20.25	\$19.35
Semi-restricted	\$45.00	\$35.00	\$22.50	\$21.15	\$20.25	\$19.35
Fully-restricted	\$45.00	\$35.00	\$22.50	\$21.15	\$20.25	\$19.35

⁽¹⁾ Service Connection Charges under Section 33, apply in addition to the non recurring (new/change) charges.
⁽²⁾ Monthly rates apply, per line, per line/station within a system and/or arrangement.

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