

APPLYING TO MISSOURI SERVICE AREA

PILOTS, VARIANCES, AND PROMOTIONAL PRACTICES

D. KEEPING CURRENT LOW-INCOME PILOT PROGRAM (Cont'd.)

MONTHLY HEATING BILL CREDITS

Electric Heating Customers Monthly Bill Credit	
0-25% FPL	\$90.00
26%-50% FPL	\$90.00
51%-75% FPL	\$60.00
76%-100% FPL	\$60.00
101%-125% FPL	\$60.00

Non-Electric Heating Customers Monthly Bill Credit	
0-25% FPL	\$30.00
26%-50% FPL	\$30.00
51%-75% FPL	\$25.00
76%-100% FPL	\$25.00
101%-125% FPL	\$25.00

1. Customer must remain current within two (2) billing cycles to continue on Program. Customers that default on payments for two (2) consecutive months will be removed from the Program and not be allowed back into the Program for twelve (12) months except that a Keeping Current Agency may request a one-time re-enrollment for a defaulted customer experiencing a short-term, unanticipated financial hardship.
- *2. Customer receiving Electric Heating Monthly Credits must be enrolled in Budget Billing Rollover Plan.
3. Monthly Heating Bill Credits will only be applied for those bills where customer makes an on-time (before the delinquent date) payment equal to the amount due less the pre-determined monthly credit, based on FPL. Bill statement will reflect the amount due, the credit, and the new payment required.
4. Monthly Heating Bill Credits will be adjusted accordingly so that customer pays a minimum of \$10 (ten) per month if the difference between the budget billing amount and the associated credit results in an amount due which is less than \$10 (ten). Credit will be calculated in these circumstances once the budget billing amount has been determined.

MONTHLY ARREARAGE BILL CREDITS

Monthly Arrearage Bill Credit	
0-125% FPL (Applicable until Arrearage is paid in full)	1/12 th of their original arrearage amount when entering the Program

*Indicates Revision

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ISSUED BY Michael Moehn President St. Louis, Missouri
 NAME OF OFFICER TITLE ADDRESS