

FORM NO. 13

P. S. C. MO. No. 2 Consolidated 1st

Original  
Revised

SHEET No. A

Cancelling P. S. C. MO. No. 2 Consolidated

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Revised

SHEET No. A

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or MunicipalityFor All Missouri Exchanges  
Community, Town or City

## GENERAL RULES AND REGULATIONS

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## TITLE PAGE

Craw-Kan Telephone Cooperative Assn., Inc.

Schedule of

## GENERAL RULES AND REGULATIONS

Applying to the Intrastate  
Services and Facilities of  
This Company in Missouri\*Indicates new rate or text  
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FORM NO. 13 P. S. C. MO. No. 2 Consolidated 1st { Original Revised } SHEET No. B  
 Cancelling P. S. C. MO. No. 2 Consolidated { Original Revised } SHEET No. B  
 CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC. For All Missouri Exchanges  
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# GENERAL RULES AND REGULATIONS

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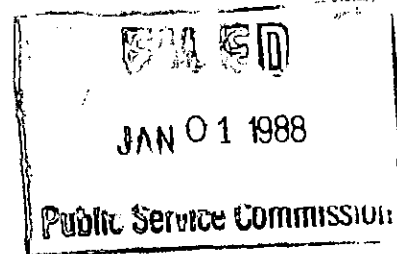
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**GENERAL AND LOCAL EXCHANGE TARIFF**

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**Pursuant to PSC Case No. IE-2011-0080, as of September 17, 2010, the following statutory and rule provisions no longer apply to the Company as they have been waived:**

**A. Rules**

- 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
- 4 CSR 240-32.060 – Engineering and Maintenance
- 4 CSR 240-32.070 – Quality of Service
- 4 CSR 240-32.080 – Service Levels
- 4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments
- 4 CSR 240-33.045 – Charges on Bills

**B. Statutes**

- Section 392.280 RSMo – Accounting (depreciation/accounts)
- Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 RSMo – Transfer of Property
- Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 RSMo – Certificate of Approval for Dividends
- Section 392.330 RSMo – Account for Disposition of Proceeds
- Section 392.340 RSMo – Reorganization

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CRAW-KAN TELEPHONE COOPERATIVE ASSN., INC.

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## GENERAL REGULATIONS

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## A. APPLICATION

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The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished in Missouri by Craw-Kan Telephone Cooperative, Inc., hereinafter referred to as the Telephone Company, or Company. Failure on the part of the customers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to cancel the contract and discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulations or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific Tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of this Tariff.

## B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rates.

(T) Signifies a change in text but no change in rate, treatment, or regulation.

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CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

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## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

## 1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

## 2. Interruptions of Service

If service is interrupted for more than 36 hours other than by the negligence or wilful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company.

## 3. Directory Errors and Omissions

- a. The Telephone Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the customer's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.
- b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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## GENERAL RULES AND REGULATIONS

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## C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

## 4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, is deemed to be acting as the agent of the person involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

## 5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

## 6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's service on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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GENERAL RULES AND REGULATIONS	
GENERAL REGULATIONS	
D. USE OF SERVICE AND FACILITIES	
1. Ownership and Use of Service	
<p>Lines furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment and lines. Such lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.</p> <p>If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or to property, the Telephone Company may refuse to install and maintain such service, and, if such service is furnished, may require the customer to install and maintain such service and may also require the customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.</p>	
2. Use of Customer-Owned Facilities	
a. Customer-provided equipment or protective circuitry may be connected to the telecommunications network.	
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## GENERAL REGULATIONS

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### D. USE OF SERVICE AND FACILITIES (Continued)

#### 2. Use of Customer-Owned Facilities (Continued)

- b. Customer-provided terminal equipment and communications systems may be used with the facilities of the Company for telecommunications services as provided in the following paragraphs of this Section. In all such cases the customer-provided terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- c. Customer-provided accessories may be used with the facilities furnished by the Company for telecommunications service provided that such accessories comply with provisions specified herein.
- d. All such equipment must comply with and meet the standards as established under the Federal Communications Commission registration program.
- e. Where telecommunications service is available under this Tariff for use in connection with customer-provided terminal equipment or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of the Company employees or the public; damage, require change in or alteration of, the functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the customer-provided equipment or system is causing or likely to cause such hazard or interference the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges, as specified in visits by the Company to the customer's premises where a service difficulty or trouble results from the customer-provided equipment or system.

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GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

2. Use of Customer-Owned Facilities (Continued)

- f. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems and where such are connected to company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service in a manner proper for such telecommunications service subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in such transmission; or (2) the reception of signals by customer-provided equipment or systems.
- g. The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities, operations or procedures of the Company render any customer-provided equipment or communications systems obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.
- h. The Company will not be responsible for any loss or damage nor for any impairment or failure of the service, arising from or in connection with the user of facilities of customers and not caused solely by the negligence of the Company.
- i. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company.

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## D. USE OF SERVICE AND FACILITIES (Continued)

## 2. Use of Customer-Owned Facilities (Continued)

- j. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. If the initial notification is verbal and the violation continues, the customer may be notified, in writing, of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm, in writing, to the Company within 10 days following receipt of notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provision of this Tariff.
- k. The customer indemnifies and saves the Company harmless against claims or infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company, and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- l. Connections of Customer-Provided Equipment
- (1) The use of customer-provided equipment shall not require change in, or alteration of the equipment or other facilities of the Telephone Company.
- (2) The Telephone Company may make changes in its communications facilities, equipment, operations or procedures, where such action is not inconsistent with applicable laws, rules and regulations.

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## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## D. USE OF SERVICE AND FACILITIES (Continued)

## 2. Use of Customer-owned Facilities (Continued)

## 1. Connection of Customer-Provided Equipment (Continued)

- (3) The customer shall notify the Telephone Company of his intention to connect registered or grandfathered ancillary equipment to Telephone Company facilities. Such notification shall include when applicable:

- a. The F.C.C. Registration Number;
- b. The Ringer Equivalency Number of the registered ancillary equipment; and
- c. Other such information that may be required to assure the compatibility of the connected equipment and proper administration of applicable laws, rules and regulations.

A customer who fails to notify the Telephone Company of such connection or is otherwise in violation of applicable laws, rules and regulations will be subject to discontinuance of service.

## (4) (BLANK)

- (5) Upon experiencing trouble, the customer shall disconnect all customer-provided equipment from the line and analyze it for malfunction. If any such equipment is found defective, its use shall be immediately discontinued until correction is made.

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GENERAL RULES AND REGULATIONS

GENERAL REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

2. Use of Customer-Owned Facilities (Continued)

1. Connection of Customer-Provided Equipment (Continued)

(6) In the event customer-provided equipment causes harm, the Telephone Company will, when practicable, notify the customer that discontinuance of service may be required; however, where prior notice is not practicable, the Telephone Company may discontinue service forthwith. Where prior notice of discontinuance of service is not practicable, the Telephone Company will:

- Promptly notify the customer of such temporary discontinuance;
- Afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance; and
- Inform the customer of his right to file a complaint with the FCC pursuant to the procedures set out in 47 CFR. Ch.1, Pt. 68.

As used in this paragraph the term "harm" means:

Electrical hazards to Telephone Company personnel, damage to Telephone Company equipment, malfunction of Telephone Company billing equipment, and degradation of service to persons other than the user of the subject terminal equipment, his calling or called party.

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## D. USE OF SERVICE AND FACILITIES (Continued)

## 2. Use of Customer-Owned Facilities (Continued)

## 1. Connection of Customer-Provided Equipment (Continued)

- (7) If trouble detected by or reported to the Telephone Company results in the Telephone Company dispatching one of its employees to the customer's premises and the trouble is determined not to be caused by Telephone Company equipment or facilities, the customer will be so notified and will be liable for the maintenance visit charge as set forth in the Company's Tariffs.

## m. Liability

- (1) Since the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and since errors incident to the services and to the use of such facilities of the Telephone Company may be unavoidable, the services and facilities of the Telephone Company are furnished subject to the terms, conditions and limitations specified in the following.
- (2) The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company, occurring in the course of furnishing service or other facilities and not caused by (1) the negligence of the customer; or (2) the negligence of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed

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## D. USE OF SERVICE AND FACILITIES (Continued)

## 2. Use of Customer-Owned Facilities (Continued)

## m. Liability (Continued)

## (2) (Continued)

an amount equal to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.

- (3) The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

- (4) The Telephone Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Telephone Company-provided connecting arrangement); or (2) not prevented by customer-provided equipment but which would have been prevented had Telephone Company-provided equipment been used.

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D. USE OF SERVICE AND FACILITIES (Continued)

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3. Use of Customer Service

Customer telephone service, as distinguished from payphone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to joint users or the persons temporarily subleasing a customer's residential premises. The Telephone Company has the right to refuse to install customer service or to permit such service to remain on premises of a payphone character unless the equipment is so located that it is not accessible for public use.

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4. Use of Interexchange Service

Where local exchange service between exchanges is provided for in its tariffs, without additional charge, the Telephone Company reserves the right to limit the continuous use of the line for local messages to five minutes.

5. Tampering with Service

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located any telephone service owned by the Telephone Company which show any evidence of tampering, manipulation or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment to the charges applicable to the service rendered.

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation, who over the facilities furnished by the Telephone Company, uses or permits

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MO. PUBLIC SERVICE COMMISSION

Issued: January 15, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 15, 1997

CRAW-KAN TELEPHONE COOPERATIVE, INC.

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## D. USE OF SERVICE AND FACILITIES (Continued)

## 6. Use of Profane Language or Impersonation of Another (Continued)-

to be used foul, abusive, obscene or profane language, or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

## 7. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

## E. ESTABLISHMENT AND FURNISHING OF SERVICE

## 1. Application for Service

- a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service may be required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service, and the Service Charges, if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

\*Indicates new rate or text

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JAN 01 1988

Public Service Commission

DATE OF ISSUE 11 27 87 DATE EFFECTIVE Jan 1 1988  
month day year month day year  
 ISSUED BY John C. Cate Sec. Treas.                       
name of officer title address

Cancelling P.S.C.MO. No. All Previous Schedules

{ Original } SHEET No. \_\_\_\_\_

{ Revised }

The Crow-Kan Tele. Coop. Ass'n., Inc.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Missouri

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS (Contd)

## D. USE OF SERVICE AND FACILITIES (Contd)

## 7. Governmental objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

## E. ESTABLISHMENT AND FURNISHING OF SERVICE

## 1. Application for Service

a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. (Applicants for service may be required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable.) The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

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OF MISSOURI

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name of officer

Sec.-Treas. Girard, Kansas

title

address

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

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## E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued) Public Service Commission

## 5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The customer agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of, any of the Company's station sets or accessories, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

\*

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## 6. Unusual Installation Costs

Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

\*

\*

## 7. Customer's Authorization

The Telephone Company may require satisfactory written authorization for the right to construct, install and place required facilities on the customer's premises in order to make the service connection. Such written authorization, when required, shall be properly executed by the holder of the legal title to the premises. If such written authorization is not provided upon request, the Telephone Company may refuse to furnish service to any person, firm or corporation thereon.

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*John C. Cuyate*  
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address

Cancelling P. S. C. MO. No. 2 Consolidated

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Revised

SHEET No. 16

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## F. TELEPHONE DIRECTORIES

## 1. Distribution

The Telephone Company will furnish to its customers, without charge only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

## 2. Ownership and Use

Directories regularly furnished to customers are the property of the Telephone Company, are loaned to customers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request or when new directories are issued. Customers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

## G. DIRECTORY LISTINGS

## 1. General Regulations

- a. The regulations for directory listings, as provided in this Section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.
- b. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of telephone numbers of customers and those entitled to use customers' service. Special arrangements of names is not contemplated, nor

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Revised

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## GENERAL REGULATIONS

## G. DIRECTORY LISTINGS (Continued)

## 1. General Regulations (Continued)

## b. (Continued)

any form of listing which does not facilitate directory service or is otherwise objectionable, or unnecessary for purpose of identification.

## c. Names in directory listing shall be limited to the following:

## (1) In connection with residence service:

- (a) The individual name of the customer; or \*
- (b) The individual name of a member of the customer's family or a joint user. \*

## (2) In connection with business service:

- (a) The individual name of the customer or joint user; or \*
- (b) The name under which a business is actually being conducted doing business as evidenced by signs of the premises, by letterheads, and by name under which a bank account is carried on; or
- (c) The name under which a business is actually being conducted by someone other than the customer and which the customer or joint user is authorized by such other to use; or \*
- (d) The individual names of the officers, partners, or employees of customer; or \*
- (e) The names of departments when such listings are deemed necessary from a public viewpoint. \*

- d. Whenever any question arises as to the right of a customer (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the customer to secure from the owner of such name, written authority so to use it, addressed to the Telephone

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## GENERAL REGULATIONS

### G. DIRECTORY LISTINGS (Continued)

#### 1. General Regulations (Continued)

##### d. (Continued)

Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

##### e. Primary Listings

(1) One listing without charge, termed the primary listing, is provided as follows:

- (a) For each separate customer service. When two or more exchange access lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
- (b) For each semipublic service.
- (c) For each joint user.
- (d) For each service station customer.

##### f. Non-Published Listings

Non-Published service is the omission of a customer's listing from both the telephone directory and directory assistance records. Non-published listings are available upon request.

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|  
\*

#### 2. Regular Extra Listings

- a. Business extra listings may be the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation, if the customer or joint user is a corporation; and for any business establishment, the names of associates or employees of the customer or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.

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Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## G. DIRECTORY LISTINGS (Continued)

## 2. Regular Extra Listings (Continued)

- b. Residence extra listings may be the names of members of the customer's immediate family. \*
- c. In connection with semipublic telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listings in connection with semipublic stations are furnished under the same regulations as specified in paragraph 2.a., above.
- d. Ordinarily all extra listings must be of the same address and telephone number as the primary listing except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX station or other station, installed on the premises of the customer, but at an address different from that of the switchboard, or primary station, using the telephone number of the primary listing. \*
- e. Regular extra listings are furnished at the rate quoted in the General Exchange Service Tariff. \*
- f. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time the application for the listing is made or at the date of issue of the directory, as the customer may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory. 1983 \*

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Public Service CommissionDATE OF ISSUE 12 15 82  
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For All Missouri Exchanges

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## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

DEC 15 1982

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Public Service Commission

## G. DIRECTORY LISTINGS (Continued)

## 3. Special Types of Extra Listings

## a. Duplicate and Cross-Reference Listings

- (1) Duplicate listings, i.e., listings of nicknames, abbreviated names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes. \*
- (2) Cross-reference listings are permitted when their use will facilitate in the handling of telephone calls.
- (3) The Regular Extra Listing rate applies for each Duplicate or Cross-Reference Listing.

## b. Alternate Call Number Listings

- (1) Listing of an alternate telephone number, other than those covered below under paragraph e. "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for customers to all classes of service. \*
- (2) The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished. \*
- (3) The Regular Extra listing rate applies for each Alternate Call Number Listing. \*

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month day yearDATE EFFECTIVE 12 15 82  
month day year

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## GENERAL REGULATIONS

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Public Service Commission

## G. DIRECTORY LISTINGS (Continued)

## 3. Special Types of Extra Listings (Continued)

## c. Foreign Exchange Listings

- (1) Foreign Exchange Listing, i.e., listings of customers located in an exchange other than in which the listed service is furnished, are permitted. \*
- (2) The Regular Extra Listing rate applies for each Foreign Exchange Listing.

## d. Temporary Tenant Listings

- (1) Residence customers who lease their premises for a period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for the listing of such tenant provided the customer and the tenant do not occupy the premises at the same time. \*
- (2) All billing and contractual arrangements remain unchanged, the customer being responsible for the payment of all charges. \*
- (3) The Regular Extra Listing rate applies for each Temporary Tenant Listing. \*

## e. Office Hour Listing

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Customers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listing. \*

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## GENERAL REGULATIONS

## G. DIRECTORY LISTINGS (Continued)

## 3. Special Types of Extra Listings (Continued)

## e. Office Hour Listing (Continued)

A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at a Regular Extra Listing rate whenever night connections are provided.

\*  
\*

## H. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT

Customer-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

## 1. Connection with Telephone Company Facilities

- a. Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone conforming to standards prescribed by the Federal Communications Commission, except in the following:

- (1) In the case of a private line service which has no connection with the exchange or toll system of the Telephone Company, recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.
- (2) In the case of a municipal fire department which has central office lines used exclusively for the receipt of fire calls and attended at all times for such purpose, recorder connector equipment without the automatic tone device may be furnished for use with such lines provided that the

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CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## H. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT (Continued)

## 1. Connection with Telephone Company Facilities (Continued)

## a. (Continued)

## (2) (continued)

Fire Department certifies that these conditions will be observed.

- b. The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.

## 2. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of the telephone conversations by means of voice recording equipment. The use of customer-owned voice recording equipment in connection with the facilities of the Telephone Company is permitted with the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays, or error or defects in transmission or failures or defects in the recorder connector equipment occurs.

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H. CONNECTION WITH CUSTOMER-OWNED VOICE RECORDING EQUIPMENT (Continued)

MISSOURI  
Public Service Commission

3. Obligation of the Customer

- a. The operating characteristics of the customer-owned voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.
- b. The Customer indemnifies and saves the Telephone Company harmless against claim for libel, slander or infringement of copy right arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or using in connection with facilities of the Telephone Company, apparatus or systems of the customer; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Telephone Company.

I. CONNECTION OF AUTOMATIC DIALING-ANNOUNCING DEVICES

1. Automatic dialing-announcing devices used for solicitation may not be connected to the telephone network.
2. An automatic dialing-announcing device is any automatic equipment used for solicitation which incorporates the following features:
  - (a) 1. Storage capability of numbers to be called; or
  2. A random or sequential number generator that produces numbers to be called; and

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I. CONNECTION OF AUTOMATIC DIALING-ANNOUNCING DEVICES (Continued)

JAN 15 1997

2. (Continued)

- (b) Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

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J. STATION SETS

1. Customer provided station set may be connected to Telephone Company exchange service except Payphone Service, and various other service offerings of the Telephone Company, provided they are compatible and their use is within the scope of the associated service offering. Such associated services are furnished as provided for in the appropriate Tariffs of the Telephone Company. +
2. Hold for Future Use +
3. The number of customer provided station sets and bells which may be connected to a line is limited to such number as will, in the judgment of the Telephone Company, not interfere with the operations or efficient use of the associated service.

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Issued: January 15, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

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CRAW-KAN TELEPHONE COOPERATIVE, INC.

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town, or City

KIRKSVILLE, MO.

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

MISSOURI  
Public Service Commission

## K. SUSPENSION OF SERVICE (Vacation rate)

1. Upon request from a customer having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period suspension is equal to 50 percent (50%) of the total exchange service rate including, if applicable joint user service and mileage.

## L. TAX ADJUSTMENT

1. When any city, county, state or other taxing subdivision imposes a franchise, occupation, business sales, license, excise, privilege or similar tax, of any kind, on the Company, the amounts thereof, insofar as practical, shall be charged on a pro rata basis to all customers receiving telephone service from the Company within the boundaries of such taxing subdivision. This tax charge, in all cases, will be in addition to the regular rates and charges for service.
2. Where such tax is levied on a percentage of gross receipts, that percentage will be applied to each affected customer's bill, and the amount so computed will be added to such bill. Where such tax is levied, other than on a percentage of gross receipts, it shall be computed and added to each customer's monthly bill until such customer's pro rata share of the tax is paid. The pro rata tax applicable to each customer will be identified on the customer's monthly bill as such.

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## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

MISSOURI  
Public Service Commission

## M. EMPLOYEE TELEPHONE SERVICE

1. The Telephone Company, upon proper official approval, will grant discounts from standard rates in connection with certain classes of service. This service may be classified as follows:
  - a. Official Service.
  - b. Discounted Service.
  - c. Service Furnished in Return for Rights and Privileges.
2. Official service is service furnished for the conduct of the Company's business, and is generally furnished through stations located in the Company's offices, or in residences of employees or agents whose duties require that they be readily accessible to call at any time.
3. A discount from standard rates may be allowed in connection with service furnished for the conduct of the Company's business.
4. A discount from standard rates may be allowed in connection with service furnished through residence service telephones at the residences of employees and retired employees receiving a service or disability pension.

## N. DEPOSITS AND GUARANTEES OF PAYMENT FOR RESIDENTIAL CUSTOMERS

1. The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:
  - a. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
  - b. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

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Jerry James  
CRAW-KAN Telephone Cooperative Assn., Inc.  
200 N. Ozark  
Girard, KS 66743

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## GENERAL RULES AND REGULATIONS

SEP 28 2000

GENERAL REGULATIONS	MISSOURI Public Service Commission
N. DEPOSITS AND GUARANTEES OF PAYMENT FOR RESIDENTIAL CUSTOMERS (Continued)	(+) (+)
2. In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section.	
3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.	
4. Terms of Deposits:	
a. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.	
b. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the <i>Wall Street Journal</i> . This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the <i>Wall Street Journal</i> on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.	
c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.	
d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.	
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October 30, 2000

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## GENERAL RULES AND REGULATIONS

SEP 28 2000

## GENERAL REGULATIONS

**MISSOURI**  
**Public Service Commission**

N. DEPOSITS AND GUARANTEES OF PAYMENT FOR RESIDENTIAL CUSTOMERS  
(Continued)

(+)

#### 4. Terms of Deposits (Cont'd)

- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

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SEP 28 2000

GENERAL REGULATIONS

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Public Service Commission

N. DEPOSITS AND GUARANTEES OF PAYMENT FOR RESIDENTIAL CUSTOMERS  
(Continued)

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5. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company.

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200 N. Ozark  
Girard, KS 66743

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CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

## O. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

## 1. Initial Contract Periods

- a. Unless otherwise specified herein or elsewhere in the Telephone Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
- b. The length of contract period for directory listings, and for joint user service, where the listings actually appear in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.
- c. The initial contract period for Private Branch Exchange systems shall be as specified in the General Exchange Service Tariffs under the sub-heading "Private Branch Exchange Service".
- d. The Telephone Company may require a contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands, and involving extra costs.

## 2. Termination of Service

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

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## GENERAL REGULATIONS

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O. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE  
(Continued)

## 2. Termination of Service (Continued)

- b. In case of service for which the initial contract period is one month, the charges are due for the balance of the initial month.
- c. In the case of directory listings and joint user service where the listing has appeared in the directory, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of terminations of the extra listing or joint user service, subject, however, to a minimum charge of one month.
  - (1) The contract for the primary service is terminated. \*
  - (2) The listed party or joint user becomes a customer to some class of exchange service. \*
  - (3) The listed party or joint user moves to a new location.
  - (4) The listed party or joint user dies.
- d. For PBX Service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
- e. Contracts for periods of longer than one month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the contract period or the contract will be transferred to a new applicant who is to occupy the same premises and will accept the service effective on the day following the termination by the original customer. The new customer will be bound under the terms of the contract for the unexpired portion of the contract. \*

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## GENERAL REGULATIONS

O. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE  
(Continued)

## 2. Termination of Service (Continued)

- f. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company's being notified, and upon payment of all charges due to the date of termination of the service.

## P. PAYMENT FOR SERVICES AND FACILITIES

1. The customer shall pay for services and facilities monthly in advance, and shall pay for toll messages (including charges for messenger service), teletypewriter exchange service messages, and service charges when billed. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. \*
2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, on or before the 21st day after the bills are rendered. If the customer has had service discontinued for reasons listed under the Discontinuance of Service Section within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges in less than twenty-one (21) days by a telephone call to the customer followed by written notification of such demand sent first class mail. If the toll charges remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date, such charges will be deemed delinquent. \*

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## GENERAL REGULATIONS

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## P. PAYMENT FOR SERVICES AND FACILITIES (Continued)

3. In the event any sum due, except as provided previously, is not paid on or before the 21st day after the issuance of the bill, a written notice shall be sent to the customer, calling attention to the fact that the amount is due, and, if payment is not made within ten (10) days thereafter, the Company may deny service in accordance with the rules listed under Discontinuance of Service.
4. A late payment charge of \$1.00 will be charged to customer accounts with an unpaid balance 21 or more days past due.
5. When the service of a customer has been denied in accordance with the preceding paragraphs, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral Charge as listed in Service Charges, will be made. In addition to the Restoral Charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
6. Disputes by Residential Customers
- a. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- b. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- c. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

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## GENERAL REGULATIONS

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## P. PAYMENT FOR SERVICES AND FACILITIES (Continued)

## 6. Disputes by Residential Customers (Cont'd)

- d. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- e. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- f. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
- g. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
- h. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- i. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

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## Q. DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS

1. Service may be discontinued for any of the following reasons:
  - a. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
  - b. Failure to post a required deposit or guarantee.
  - c. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its facilities.
  - d. Failure to comply with the terms of a settlement agreement.
  - e. Refusal after reasonable notice to permit inspection, maintenance or replacement of Company's equipment.
  - f. Material misrepresentation of identity in obtaining Company's service.
  - g. As provided by state or federal law.
2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.
3. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.
4. The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

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GENERAL REGULATIONS		MISSOURI Public Service Commission
Q.	DISCONTINUANCE OF SERVICE TO RESIDENTIAL CUSTOMERS (Continued)	(+)
5.	Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.	
6.	Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.	
7.	Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.	(+)
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GENERAL REGULATIONS

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R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

1. General

- a. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.

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## GENERAL REGULATIONS

MISSOURI  
Public Service CommissionR. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES  
(Continued)

## 2. Special Type of Construction

When underground service connections are desired by customers as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- a. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- b. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- c. Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the conductors - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or is) required to furnish the same service.
- d. Cable or wire installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable or wire in

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R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES  
(Continued)

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2. Special Type of Construction (Continued)

d. (Continued)

conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representatives will be made only at the customer's expense.

- e. Where facilities are changed from aerial to underground, in addition to the above the customer is charged the cost of dismantling and removing the aerial facilities.

3. Poles on Private Property

- a. Poles on private property to be used in serving an individual customer will be furnished by the Telephone Company at a charge to the customer of \$15.00 for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the customer provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
- b. Poles on private property to be used as a part of the standard distributing plant serving customers in general are furnished, maintained and owned by the Telephone Company subject to such construction charge as may be applicable.
- c. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

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## GENERAL REGULATIONS

R. CONSTRUCTION, INSTALLATION AND MAINTENANCE  
(Continued)

## 4. Line Extensions

Rural Lines will be extended in accordance with the provisions specified in the General Exchange Service Section under Rural Lines Service of this Tariff.

## 5. Main Line Extensions for Rural Service

When it is necessary for the Telephone Company to extend its rural plant in order to provide telephone service to a new customer or customers, the Telephone Company may require the prospective customer or customers, each to make an advance payment of the local exchange rent for the class of service requested by the prospective customer, on the following basis:

<u>Length of New Line Extension</u>	<u>Number of Months Advance Payments</u>	
a. Up to 1/4 mile	6	*
b. Over 1/4 and up to 1/2 mile	12	*
c. Over 1/2 and up to 1 mile	36	*
d. Excess over 1 mile	36 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile.	*

The advance payment as required above is in addition to the regular Service Charges, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payments will be credited to the customer's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

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## GENERAL REGULATIONS

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R. CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES  
(Continued)

## 5. Main Line Extensions for Rural Service (Continued)

Where recircuiting is necessary in connection with a rural line extension, the Telephone Company will bear the expenses of this recircuiting when Telephone Company facilities only are involved.

## S. APPLICATION OF BUSINESS AND RESIDENCE RATES

## 1. Business Rates Apply at the Following Locations:

- a. In offices, stores, factories, and all other places of a strictly business nature.
- b. In boardinghouses, except as noted under 2.b., offices of hotels, halls, and offices of apartment buildings, quarters occupied by clubs, or lodges, public, private, or parochial schools or colleges, hospitals, libraries, churches and other similar institutions.
- c. At residence locations when the customer has no regular business telephone and the user of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- d. Where the place of business and the residence of a customer are the same premises and no telephone installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

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GENERAL REGULATIONS

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S. APPLICATION OF BUSINESS AND RESIDENCE RATES ( Continued)

1. Business Rates Apply at the Following Locations: (Continued)

MISSOURI  
Public Service Commission

- e. At residence locations, when an off-premises station or bell is located in a shop, office, or other place of business.
- f. In college fraternity and sorority houses.
- g. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under 2.c., below.

2. Residence Rates Apply at the Following Locations:

- a. In private residence where business listings are not provided.
- b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to other customer's use, and elsewhere in rooming and boardinghouses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinarian, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence.
- d. In churches where the telephone is not accessible for public patronage, as in pastors' studies, and lodges and clubs where there is only occasional use of such service.

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S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

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3. Payphone Service

A. General Regulations

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1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES ( Cont'd)

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3. Payphone Service (Cont'd)

A. General Regulations (Cont'd)

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10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
12. Off-Premise Extensions are not permitted.
13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call. Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.
14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible to comply with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

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3. Payphone Service (Cont'd)

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Public Service Commission

B. Responsibility of the Customer (Cont'd)

3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
4. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Payphone Service and for providing proof of said authority prior to installation of service.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. Any federal, state, or local taxes on the Customer Provided Pay Telephone or calls made from that phone are the responsibility of the customer.
7. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.

C. Violation of Regulations

1. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in the disconnection of service until such change is completed to the satisfaction of the Company.

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S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

3. Payphone Service (Cont'd)

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C. Violation of Regulations (Cont'd)

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2. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply

D. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

E. Central Office (CO) Implemented Coin Line

1. Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.
2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
3. CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

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\* Indicates new rate or text  
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MO. PUBLIC SERVICE COMMISSION

Issued: January 15, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 15, 1997

GENERAL REGULATIONS

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S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

JAN 15 1997

3. Payphone Service (Cont'd)

F. Features and Functions

MISSOURI  
Public Service Commission

1. Answer Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line.
2. Coin Collection and Return provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect coin(s) from or return - coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line.
3. Special Number Assignment is a specific number requested by the customer. This service is available where facilities are accessible and it is technical feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
4. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.
5. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

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200 N. Ozark  
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## GENERAL REGULATIONS

S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

3. Payphone Service (Cont'd)

G. Rates and Charges

1. Exchange Access Line – Amoret, Amsterdam, Asbury, Purcell Exchanges

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	7.75*	(I)
Instrument Implemented Payphone Service, 1-Way Service	7.75*	(I)
CO Implemented Coin Line	7.75*	(I)

Exchange Access Line – Arcadia, Mulberry, Pleasanton Exchanges

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	10.75*	(I)
Instrument Implemented Payphone Service, 1-Way Service	10.75*	(I)
CO Implemented Coin Line	10.75*	(I)

Exchange Access Line – Foster and Hume Exchanges

<u>Description</u>	<u>Monthly Rate</u>	
Instrument Implemented Payphone Service, 2-Way Service	8.75*	(I)
Instrument Implemented Payphone Service, 1-Way Service	8.75*	(I)
CO Implemented Coin Line	8.75*	(I)

\* For informational purposes



GENERAL REGULATIONS

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S. APPLICATION OF BUSINESS AND RESIDENTIAL RATES (Cont'd)

JAN 15 1997

3. Payphone Service (Cont'd)

G. Rates and Charges

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2. Features and Functions	Monthly Rate	NRC	+
Answer Supervision	\$ 0.83		
Coin Collection and Return	\$ 1.38		
Special Number Assignment		\$ 5.00	
Selective Class of Call Screening	\$ 2.00		
3. Local messages per call \$0.25			
4. A "local message" from Customer Provided Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.			
5. Installation Charges, as specified elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.			
6. Where Custom Calling Service is desired, the charges as specified in the appropriate Sections of this Tariff are applicable for Instrument Implemented Payphone Service.			
7. Rates and Charges contemplate a normal business exchange access line service installation.			+

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Effective April 15, 1997

GENERAL REGULATIONS

S. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

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T. JOINT USER SERVICE

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1. Joint user service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer. Upon written application by the customer, the Telephone Company will extend service to joint users, except that no more than one joint user will be permitted for each primary line or for each trunk of a commercial PBX system.
2. To facilitate the use of joint use service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular customers. Listings for joint user service must bear the same address and telephone as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and PBX service. The joint users must be located in the same office or suite of offices as the customer, and in connection with residence service, in the same household.
4. (Held for future use)
5. Joint user service shall be furnished only at the request of the customer to the primary station, who shall make application therefor, and shall be responsible for the payment of all charges incurred and thereunder.

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200 N. Ozark  
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MO. PUBLIC SERVICE COMMISSION

Original  
RevisedOriginal  
RevisedCRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

## GENERAL RULES AND REGULATIONS

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## GENERAL REGULATIONS

DEC 15 1982

MISSOURI  
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## T. JOINT USER SERVICE (Continued)

6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period, except that the service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service Section of this Tariff.

U. INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISION (1).  
TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY  
UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.

## I. Definitions are used in this section of the Tariff:

- a. **APPLICANT:** The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.
- b. **BUILDING:** A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).
- c. **SUBDIVISION:** A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

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FEB - 1 1983

Public Service Commission

DATE OF ISSUE 12 15 82  
month day yearDATE EFFECTIVE FEB - 1 1983  
month day year

ISSUED BY

John C. Bryant  
name of officer title

address

~~Original~~  
Revised

Cancelling P. S. C. MO. No. 2 Consolidated

~~Original~~  
Revised

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

- U. INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISIONS.  
TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY  
UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.  
(Continued)

## 2. Installation of Underground Facilities

- a. This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.
- b. The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under paragraphs 4 and 6 of this section of the Tariff. Temporary service is provided under Paragraph 5 of this section of the Tariff.

## 3. Rights-of-Way and Easements

- a. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- b. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions

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GENERAL REGULATIONS

DEC 15 1982

- U. INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISION (I).  
TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY  
UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.  
(Continued)

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Public Service Commission

3. Rights-of-Way and Easements (Continued)

b. (Continued)

and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

4. Advance Payments

- a. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section of sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of the construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- b. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

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DATE EFFECTIVE FEB - 1 1983  
month day year

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John C. Cuyate  
name of officer title

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CRAW-KAN TELEPHONE COOPERATIVE ASSN., INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

## GENERAL RULES AND REGULATIONS

## GENERAL REGULATIONS

U. INSTALLATION OF TELEPHONE LINES WITHIN SUBDIVISIONS.  
 TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY  
 UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.  
 (Continued)

## 4. Advance Payments (Continued)

- c. Any portion of an advance remaining unrefunded ten (10) years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

## 5. Temporary Facilities

- a. Temporary facilities may be installed to provide service when necessary, for a maximum period of one (1) year.
- b. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse the installation of the temporary facilities until the required costs are paid to the Telephone Company.

## 6. Special Conditions

- a. In circumstances where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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month day year

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John Cubyate  
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address

FORM NO. 13

P.S.C.MO. No. 2 Consolidated

3rd

{ Original  
Revised  
Original  
Revised }

SHEET No. 49

Cancelling P.S.C.MO. No. 2 Consolidated

2nd

SHEET No. 49

CRAW-KAN TELEPHONE COOPERATIVE, INC.

Name of Issuing Corporation

For

All/Missouri/Exchanges

Community, Town or City

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Public Service Commission

## GENERAL RULES AND REGULATIONS

(Held for Future Use)

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JAN 01 1988

Public Service Commission

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month day yearDATE EFFECTIVE Jan 1 1988  
month day year

ISSUED BY

John C. Cuyat

name of officer

Sec. Treas.

title

address

Cancelling P.S.C.MO. No. 2 Consolidated

CRAW-KAN TELEPHONE COOPERATIVE, INC.

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

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DATE OF ISSUE

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month day year

DATE EFFECTIVE

Jan 1 1988  
month day year

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*John Cukjati*  
name of officer

Sec. Treas.

title

address



DEFINITIONS

BASE RATE AREA

That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center.

CHANNEL (See Circuit)

CIRCUIT

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the service agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

CUSTOMER

The individual, partnership, association, or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

DEMARCATION POINT

The point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

EXCHANGE

A basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town, or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

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Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

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DEFINITIONS

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EXCHANGE ACCESS LINE (See Local Exchange Service Tariff)

JAN 15 1997

EXCHANGE AREA

The territory served by an exchange.

MISSOURI  
Public Service Commission

EXCHANGE STATION SET (See Telephone Station Set)

EXTRA LISTING

Any listing of a name or information in connection with a customer's telephone number beyond that to which the customer is entitled in connection with his regular service.

INDIVIDUAL LINE

An Exchange access line designed for the connection of only one station set. (Not a private branch exchange trunk line.)

INSTALLATION CHARGE

A nonrecurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Charges and other applicable charges for service or equipment.

LOCAL MESSAGE

A communication between a calling station and any other station within the local service area of the calling station.

LOCAL SERVICE AREA

The area throughout which communication service is rendered to a calling station without the application of toll charges.

NETWORK INTERFACE DEVICE (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

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200 N. Ozark  
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DEFINITIONS

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PREMISES

NOV 19 1997

The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

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- (1) All portions of the same building occupied by the same customer.
- (2) All of the buildings occupied by the same customer, provided that all of the building are located on the same plot of ground and are not intersected by a public thoroughfare.

NOTE: A public thorough fare is considered to mean a vehicular thoroughfare which is governmentally owned.

PRIMARY STATION (See Telephone Station Set)

PRIVATE BRANCH EXCHANGE

A "Private Branch Exchange," or Private Branch Exchange System, is an arrangement of equipment consisting of a switchboard with an operating telephone situated on customer's premises, stations connected with the switchboard, and connected by trunks with a central office, providing for intercommunication between those stations, and for communication with the general exchange system of the Telephone Company and for toll service.

QUALIFYING LOW-INCOME SUBSCRIBER

A qualifying low-income subscriber is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

RURAL AREA

The territory surrounding the Urban Areas in which Rural Line Service is furnished.

SERVICE CHARGE (See also Local Exchange Service Tariff)

A charge applied to installation of apparatus, establishing service, changing or relocating equipment on the customer's premises.

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Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
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DEFINITIONS

SERVICE STATIONS (See Telephone Station Set)

TELEPHONE STATION SET

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A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting and receiving telephone messages.

- A. Primary Station: A station directly connected by means of an individual line or party-line circuit with a central office.
- B. Additional Station: A station connected on the same circuit as the primary station and having the same telephone number as the primary station.
- C. Private Branch Exchange Station: Any station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.
- D. Service Station: One of a group of stations which, under arrangements made by the Service Station customers, receives service from a Telephone Company central office over facilities provided in part by such customers and in part by the Telephone Company.

TOLL BLOCKING

Toll blocking is a service provided by carriers that lets customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+,0+ and/or 0- operator handled calls.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

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Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: January 1, 1998

The Craw-Kan Telephone Coop. Assn., Inc. For  
Name of Issuing CorporationAll Missouri Exchanges  
Community, Town or CityMissouri

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## GENERAL EXCHANGE SERVICE TARIFF

SEP 29 1978

MISSOURI  
Public Service Commission

## TITLE PAGE

The Craw-Kan Telephone Cooperative Association, Inc.

## Schedule of

## GENERAL EXCHANGE SERVICE TARIFF

Applying to the Intrastate  
Services and Facilities of  
This Company in Missouri

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NOV 1 - 1978

Public Service Commission

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month day yearISSUED BY John C. Hyatt  
name of officerSecretary-Treasurer Girard, KS  
title address

CRAW-KAN TELEPHONE COOPERATIVE, INC.  
 Name of Issuing Corporation

For ALL MISSOURI EXCHANGES

Community, Town or City  
~~Missouri Public Service Commission~~

## GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

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Maintenance of Service Call Charges	1	
Toll Rates	2	
Calling Services	3-12	*
Extra Directory Listings	12	*

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ISSUED BY Frank Dunnick

Secretary

Girard, Ks.

name of officer

title

address

FORM NO. 13

P. S. C. MO. No. 2 Consolidated6th { Original } SHEET No. C  
{ Revised }Cancelling P. S. C. MO. No. 2 Consolidated5th { Original } SHEET No. C  
{ Revised }CRAW-KAN TELEPHONE COOPERATIVE, INC.  
Name of Issuing CorporationFor ALL MISSOURI EXCHANGES  
Community, Town or CityMISSOURI PUBLIC  
Service Commission

GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## SUBJECT INDEX

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Calling Services	3-12	*
Customer Provided Equipment.	1	
Extra Directory Listings	12	*
Maintenance of Service Call Charges	1	
Toll Rates	2	

MISSOURI PUBLIC  
Service Commission

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name of officer

Secretary

title

Girard, Ks.

address

FORM NO. 13 P.S.C.MO. No. 2 Consolidated 1st {Original} SHEET No. 1

Cancelling P.S.C.MO. No. 2 Consolidated {Original} SHEET No. 1  
{Revised}

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

GENERAL EXCHANGE SERVICE TARIFF	
CUSTOMER PROVIDED EQUIPMENT	
A. Maintenance of Service Call Charges	
1. The customer shall be responsible for the payment of all charges for visits by the Telephone Company to the premises of the customer where the service difficulty or trouble reported results from use of equipment or facilities provided by the customer or his authorized users.	
Per service visit.....\$20.00	
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JAN 01 1988 Public Service Commission	

DATE OF ISSUE 11 27 87 DATE EFFECTIVE Jan. 1 1988  
month day year month day year  
ISSUED BY John C. Cate Sec. Treas.  
name of officer title address



CRAW-KAN TELEPHONE COOPERATIVE, INC.

Name of Issuing Corporation

For ALL MISSOURI EXCHANGES

Community, Town or City

Missouri Public  
Service Commission

GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES

1. **Custom Calling Services** consists of one or more of the following features which provide special kinds of customer-controlled communications features on individual service lines. Custom Calling Service is available only through central offices which, at the Company's option, are appropriately equipped. Operating specifics may vary by central office equipment type but can be described generally as:

- a. **Call Waiting**--provides a signal to a customer using the telephone that another call is being attempted to his number. The customer can "hold" the original call to answer the incoming call.
- b. **Call Forwarding**--permits all calls directed to a customer number to be routed on to another dialable number, predetermined (fixed and variable) and activated by the customer. (See Note) This feature is also available in Call Forwarding Busy and Call Forwarding Don't Answer. Calls forwarded beyond the local (toll free) calling area will be charged to the customer, at the dial station-to-station rate, on every call answered at the "forwarded to" number.
- c. **Three Way Calling**--enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. (See Note)
- d. **Three Way Calling with Transfer**--this allows the customer to transfer calls to another station by flashing the hookswitch, dialing the transfer-to number, and going on hook. Operation of this feature is the same as described for Three-Way Calling except that disconnect by the transferring station does not cause the other parties to be disconnected.
- e. **Speed Calling**--permits customer calling to other telephone numbers through the dialing of a code rather than an entire telephone number. Two capacities are available: 8- or 30-number code lists.

Note: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

Missouri Public  
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name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE, INC.  
Name of Issuing CorporationFor ALL MISSOURI EXCHANGES  
Community, Town or CityMissouri Public  
Service Commission

## GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

- f. **Warm Line**--this allows the customer to designate a 7 or 10 digit number to which the line is to route upon off-hook. The service provides a timed interval of dial tone prior to the off-hook routing, allowing the customer to dial a call if desired.
- g. **Personal Ringing**--this allows a customer to establish up to two additional telephone numbers on the same access line and distinguish calls to each number by a distinctive ringing pattern. The customer can then determine which telephone number a calling party has dialed. Unique call waiting tones are also provided.
- A directory listing is provided for each Personal Ringing number.
- h. **Toll Control/PIN**--this allows the customer to over ride the Toll Restriction Feature by dialing the Toll Control access code followed by the customer's Personal Identification Number (PIN). After receiving a coded dial tone, the customer is allowed to place a toll call.
- i. **Toll Restriction**--this allows the customer to restrict long distance services, which may include 1+, 0 or international, in combination or individually.
- j. **Call Hold**--this allows the customer to put any call on hold. \*
- k. Custom Calling Services will be provided in connection with individual and multi-line residence and business lines. PBX, Centrex customers and Public and Semi-Public Telephone services are excluded. +
- l. Promotional periods may be instituted by Craw-Kan with regard to these services. Promotion periods may include temporary waiver of applicable Service Connection Charges, or a free additional Custom Calling or Advanced Calling Service feature with the purchase of another Custom Calling or Advanced Calling Service feature. Promotional periods will be limited to sixty (60) days in duration. The Company will notify the Missouri Public Service Commission 10 days prior to the promotional period. \*
- m. Rates--The following rates and charges apply in addition to the established rates and charges for the services with which these features are associated. +

Missouri Public  
Service Commission

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\* Indicates new rate or text  
+ Indicates change

MAR 17 2000

APR 16 2000

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DATE EFFECTIVE

ISSUED BY Frank Dunnick  
name of officerSecretary Girard, Ks.  
title address

Craw-Kan Telephone Cooperative, Inc.  
All Missouri Exchanges

P.S.C. MO NO. 2 Consolidated  
Original Sheet No. 4.1

**GENERAL EXCHANGE SERVICE TARIFF**

Missouri Public  
Service Commission

REC'D JUN 02 2000

**DISCOUNTS FOR SCHOOLS AND LIBRARIES  
PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM**

1. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
2. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

Missouri Public  
Service Commission

FILED JUL 02 2000

Issued: June 2, 2000

Jerry James, General Manager Effective: July 2, 2000  
Craw-Kan Telephone Cooperative, Inc.  
200 N. Ozark  
Girard, KS 66743

CRAW-KAN TELEPHONE COOPERATIVE, INC.  
Name of Issuing CorporationFor ALL MISSOURI EXCHANGES

Community, Town or City

MISSOURI PUBLIC  
SERVICE COMMISSION

## GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

## m. Rates (continued)

	One Feature Monthly Rate	Two or More Features Monthly Rate (2)	Installation Charge (1)	
1. Call Waiting, per line				
a. One feature	\$2.50		\$5.00	
b. More than one feature		2.00		
2. Call Forwarding-fixed, per line				
a. One feature	2.00		5.00	+
b. More than one feature		1.50		
3. Call Forwarding-variable, per line				
a. One feature	2.00		5.00	+
b. More than one feature		1.50		
4. Call Forwarding Busy-fixed, per line				*
a. One feature	2.00		5.00	
b. More than one feature		1.50		
5. Call Forwarding Busy-variable, per line				
a. One feature	2.00		5.00	
b. More than one feature		1.50		
6. Call Forwarding Don't Answer-fixed, per line				
a. One feature	2.00		5.00	
b. More than one feature		1.50		
7. Call Forwarding Don't Answer-variable, per line				
a. One feature	2.00		5.00	*
b. More than one feature		1.50		
8. Three Way Calling, per line				+
a. One feature	3.00		5.00	
b. More than one feature		2.50		
9. Three Way Calling with Transfer, per line				+
a. One feature	4.00			
b. More than one feature				

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+ Indicates changeMISSOURI PUBLIC  
SERVICE COMMISSION

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month day yearISSUED BY Frank Dunnick  
name of officerSecretary Girard, Ks.  
title address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation

Community, Town or City

MISSOURI PUBLIC  
Service Commission

## GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

10. Speed Calling, per line				+
a. 8 code capacity,				
one feature	2.00		5.00	
more than one feature		1.50		
b. 30 code capacity				
one feature	3.00		5.00	
more than one feature		2.50		
11. Call Hold	1.50	n/a	5.00	*
12. Warm Line, per line	1.50	n/a	5.00	+
13. Personal Ring, first number	3.00	n/a	5.00	+
Next two numbers, per number	2.50	n/a	(1)	
14. Toll Control/PIN	5.00	n/a	5.00	+
15. Toll Restriction	1.50	n/a	5.00	+

- (1) The maximum Installation Charge for one feature or a package of features will be \$5.00.  
 (2) When more than one feature is ordered on each exchange line, the combined rates in this column is the monthly rate.

2. **Advanced Calling Services** are basic local exchange telecommunications services which provide call management features to single line residence and business customers. The features enable the user to load and maintain call processing instructions for incoming and outgoing calls.

## Rules and Regulations

- a. Advanced Calling Service features are available only to Single Line Residence and Business exchange service customers served by central offices equipped to provide these services.
- b. Features cannot be activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices.

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+ Indicates change

MISSOURI PUBLIC  
Service Commission

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month day yearISSUED BY Frank Dunnick Secretary Girard, Ks.  
Name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE, INC.

Name of Issuing Corporation

For ALL MISSOURI EXCHANGES

Community, Town or City

Missouri Public  
Service Commission

GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

- c. To activate a feature the subscriber must activate a company designated code.
- d. Variations in central office equipment and the activation of other central office features by the called and/or calling party may cause differences in the operation of various features.
- e. The customer is responsible for providing terminal equipment compatible with and necessary for Advanced Calling Service features.
- f. Advanced Calling Service features are not available with the following: PBX Trunks, DID trunks, hunt arrangements, payphone services, or lines terminated in Multi-function Systems (Hybrid) or button telephone systems.
- g. Call Return and Repeat Dialing features cannot be activated for numbers with an 800 or 900 prefix, or PBX station lines not equipped with Direct Forward Dialing service.

## Advanced Calling Service Features

- h. **Call Return**--permits a customer to automatically redial the most recent incoming local call or call attempt. If the number is busy, Call Return will continue to dial the number for up to 30 minutes. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g. multi-line hunt groups.
- i. **Repeat Dialing**--permits the customer to automatically redial the last outgoing number dialed, whether it was answered or not. If the called number is busy, the number is automatically redialed for up to 30 minutes.
- j. **Call Trace**--allows customers who have been receiving harassing or prank calls to activate an immediate trace of the last incoming call. After hanging up, the customer dials a company provided tracing activation code. A successful trace receives a message which tells the customer to contact the telephone company for further assistance.

\* Indicates new rate or text

+ Indicates change

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Service Commission

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ISSUED BY

Frank Dunnick

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Girard, Ks.,

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CRAW-KAN TELEPHONE COOPERATIVE, INC.  
Name of Issuing CorporationFor ALL MISSOURI EXCHANGES  
Community, Town or CityMissouri Public  
Service Commission

GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

The Telephone Company will not provide the results of the trace to the customer. The call detail may be provided only to law enforcement authorities upon proper request.

- k. **Caller ID-Calling Number Delivery**--allows a customer to see the caller's telephone number on display equipment. The display equipment is owned and maintained by the customer. The telephone number is transmitted during the silent interval between the first and second ring of the customer's line.

**Caller ID-Calling Name Delivery**--this feature allows the terminating customer to identify the calling party by a displayed name before answering the call. The display equipment is owned and maintained by the customer. The calling party's name will be displayed during the silent interval between the first and second ring of the customer's line.

**Caller ID—Calling Name and/or Number Delivery with Call Waiting**—this feature allows a customer engaged in an active call to receive an audible call waiting indication followed by having the waiting party's name and/or number displayed on display equipment. The display equipment is owned and maintained by the customer.

- l. **Caller ID Blocking**--allows a caller to prevent his or her name and/or number from being delivered to the called party's display unit. The name and/or number is replaced by a "P" (for person) on the called party's equipment. Any Craw-Kan calling party may prevent his or her name and/or number from being delivered to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge.

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted. This includes lines at the residence of employees or volunteers where an executive officer of the agency registers with the Telephone Company a need for blocking: private, nonprofit, tax-exempt, domestic violence intervention agencies, and federal, state, and local law enforcement agencies.

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Service Commission

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CRAW-KAN TELEPHONE COOPERATIVE, INC.

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation

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MISSOURI PUBLIC  
SERVICE COMMISSION

## GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

- m. **Anonymous Call Rejection**—is a terminating feature that allows a customer to reject calls from parties who used a privacy feature to restrict presentation of their directory number or name to the customer.
- n. **Selective Distinctive Ring/Call Waiting**—through use of a screening list this feature allows a subscriber to store up to 6 directory numbers to receive distinctive alerting ringing patterns when being called by any directory number on the subscriber controlled screen list. A distinctive ringing pattern is delivered when the subscriber is on-hook and a distinctive Call Waiting indication tone when subscriber is off hook if the subscriber has Call Waiting.
- o. **Selective Call Acceptance**—through use of a screening list this feature allows a subscriber to specify a list of numbers from which they are willing to accept calls. The subscriber can activate/deactivate the feature and modify the screen list.
- p. **Selective Call Forwarding**—through use of a screening list this feature allows a subscriber to specify a list of numbers to be forwarded to the designated forward-to number. The subscriber can activate/deactivate the feature and modify the screen list.
- r. **Selective Call Rejection**—through use of a screening list this feature allows a subscriber to specify a list of numbers they do not wish to receive calls from. All calls on the screening list are intercepted and rerouted to a rejection announcement. The subscriber can activate/deactivate the feature and modify the screen list.

## Rates and Charges

- s. The rates and charges following are for Advanced Calling Service features only and are in addition to any applicable service connection charges, monthly rates, and non-recurring charges for access lines and other services or equipment with which they are associated.
- t. Local or Message Toll Service (Long Distance) calls established by using Call Return and Repeat Dialing will be charged for at the tariff rates.
- u. An Installation Charge is applicable when coding Advanced Calling Service features to an existing access lines.

\* Indicates new rate or text  
+ Indicates change

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MAR 17 2000

APR 16 2000

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Frank Dunnick

name of officer

Secretary

title

Girard, Ks.

address



(Revised)(Revised)CRAW-KAN TELEPHONE COOPERATIVE, INC.  
Name of Issuing CorporationFor ALL MISSOURI EXCHANGES

Community, Town or City

Missouri Public Service Commission

## GENERAL EXCHANGE TARIFF

REC'D MAR 17 2000

## B. CALLING SERVICES (continued)

- v. Promotional periods may be instituted by Craw-Kan with regard to these services. Promotion periods may include temporary waiver of the applicable Service Connection Charge, or a free additional Advance Calling Service feature with the purchase of another Advance Calling Service feature. Promotional periods will be limited to sixty (60) days in duration. The Company will notify the Missouri Public Service Commission 10 days prior to the promotional period.

w. Rates<sup>1</sup>

## Per Month

1. Call Return	\$ 3.00	+
2. Repeat Dialing	2.75	
3. Caller ID-Calling Number Delivery	4.50	
4. Caller ID-Calling Number Delivery with Call Waiting	8.00	*
5. Caller ID-Calling Name Delivery	4.50	
6. Caller ID-Calling Name Delivery with Call Waiting	8.00	*
7. Caller ID-Number and Name Delivery	6.00	
8. Caller ID-Number and Name Delivery with Call Waiting	9.50	*
9. Call Trace	5.00 per trace	
10. Anonymous Call Rejection (fixed or variable)	2.00	
11. Selective Distinctive Ring/Call Waiting	3.00	+
12. Selective Call Acceptance	2.00	
13. Selective Call Forwarding	2.00	
14. Selective Call Rejection	2.00	*

## x. Service Connection Charge

Installation Charge \$5.00 per line<sup>2</sup>.

- (1) Current customers with discounted features will be grandfathered with the effective date of this tariff, thereafter, no previously discounted features will be offered.  
(2) The maximum Installation Charge for one or more features will be \$5.00.

Missouri Public Service Commission

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month day yearDATE EFFECTIVE APR 16 2000  
month day yearISSUED BY Frank Dunnick

Secretary

Girard, Ks.

name of officer

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address

## GENERAL EXCHANGE TARIFF

### B. CALLING SERVICES (continued)

#### 3. Custom Calling Service and Advanced Calling Service discount combination packages.

- a. The discount packages consisting of various Custom Calling Service features and Advanced Calling Service features are available in packages on the same access line.
- b. These packages are separated into the Smartpak packages as follows with the calling service features and the rate indicated: (T)

	<u>Per Month</u>	
Smartpak	\$9.95	
Caller ID-Name and Number		
Call Waiting		
Call Forwarding		
3-Way Calling		
Repeat Dialing		
Call Return		(D)
		(D)
Smartpak Preferred	\$10.95	*
Caller ID-Name and Number with Call Waiting		
Call Forwarding		
3-Way Calling		
Repeat Dialing		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Rejection		
Selective Distinctive Ring/Call Waiting		*

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Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

PSC Mo. 2 Consolidated  
2<sup>nd</sup> Revised Sheet No. 12  
Canceling 1<sup>st</sup> Revised Sheet No. 12

### GENERAL EXCHANGE TARIFF

B. CALLING SERVICES (continued)

c. Service Connection Charge for Smartpak

Installation Charge	\$5.00 per line
---------------------	-----------------

C. MISCELLANEOUS EQUIPMENT

1. Extra Directory Listings:

	<u>Per Month</u>	
Business	\$1.35	*
Residence	\$1.35	*

2. Non-Published Listings	\$2.00	*
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D. (Held for Future Use)

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Issued: May 24, 2016

Craig Wilbert  
Craw-Kan Telephone Cooperative, Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: July 1, 2016

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JI-2016-0339

FORM NO. 13

P. S. C. MO. No. 2 Consolidated

Original  
Revised

SHEET No. A

Cancelling P. S. C. MO. No.

Original  
Revised

SHEET No.

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

LOCAL EXCHANGE SERVICE TARIFF

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TITLE PAGE

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.

Schedule of

LOCAL EXCHANGE SERVICE TARIFF

Applying to the Intrastate  
Services and Facilities of  
This Company in Missouri\*Indicates new rate or text  
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FEB - 1 1983

Public Service Commission

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ISSUED BY

John C. Cuyate  
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title

address

FORM NO. 13 P. S. C. MO. No. 2 Consolidated { Original Revised } SHEET No. B  
 Cancelling P. S. C. MO. No. { Original Revised } SHEET No.  
 CRAW-KAN TELEPHONE COOPERATIVE ASSN., INC. For All Missouri Exchanges  
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LOCAL EXCHANGE SERVICE TARIFF		RECEIVED
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Rates	3-4	
Service Charges	5-16	*
General	5	*
Definitions	5-8	*
Application of Service Charges	8-16	*
Charges	16	*

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FORM NO. 13 P.S.C.MO. No. 2 Consolidated 1st {Original} SHEET No. C  
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Cancelling P.S.C.MO. No. \_\_\_\_\_ {Original} SHEET No. C  
{Revised}

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE TARIFF	
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General (Service Charges)	5
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Reconnection (Restoration) Charge	6

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name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE, INC. ALL MISSOURI EXCHANGES

Name of Issuing Corporation

For

Community, Town or City

## LOCAL EXCHANGE SERVICE TARIFF

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FEB 16 1995

## 1. LOCAL EXCHANGE SERVICE MO. PUBLIC SERVICE COMM.

## A. GENERAL

1. This Tariff is subject to and governed by the Rules and Regulations which parts as they now exist or as they may be revised, added to or supplemented by superceding pages or issues, are made a part of this Tariff.
2. The schedules of basic monthly exchange rates applicable within and outside the base rate areas in the various exchange areas for the services offered therein are shown in C., Rates, of this Tariff. Basic exchange service as offered in this Tariff is comprised of two elements:

a. Exchange Access

Serving central office line equipment and outside plant facilities needed to connect the serving central office with the customer premises. These facilities are Telephone Company-provided and maintained and, with the installation of inside wire and outlet of a working service point, provide access to and from the telecommunications network for message toll service and for local calling by the customer.

3. The monthly exchange access rates shown in this Tariff are payable in advance and entitle the customer to exchange dial and/or push button telephone service through Company-owned facilities.

\*

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MAR 18 1995

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Public Service Commission

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DATE OF ISSUE FEB 16 1995  
month day yearDATE EFFECTIVE MAR 18 1995  
month day year

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*L. D. D.*  
name of officer

Sec.-Treas.

title

address

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. Mo. No. 2 Consolidated  
2<sup>nd</sup> Revised Sheet No. 2  
Canceling 1<sup>st</sup> Revised Sheet No. 2

## I. LOCAL EXCHANGE SERVICE

### B. EXTENDED AREA SERVICE (EAS)

The monthly rates shown in this Tariff also entitle the customer to Extended Area Service, if applicable, as follows:

<u>Exchange</u>	<u>All Missouri Exchange(s) as follows:</u>	
Amoret	Amoret, Amsterdam, Arendia, Asbury, Foster, Hume, Mulberry, Pleasanton and Purcell	(T)
Amsterdam	"	
Arcadia	"	
Asbury	"	
Foster	"	
Hume	"	
Mulberry	"	
Pleasanton	"	
Purcell	"	(T)



Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

PSC Mo. 2 Consolidated  
8<sup>th</sup> Revised Sheet No. 3  
Canceling 7<sup>th</sup> Revised Sheet No. 3

## LOCAL EXCHANGE SERVICE

### C. Rates for All Missouri Exchanges

1. Amoret, Amsterdam, Arcadia, Asbury, Foster, Hume, Mulberry, Pleasanton and Purcell Exchanges

#### Exchange Access Line Rates:

<u>Access Type</u>	<u>One Party</u>	
Business	\$ 22.35*	(I)
Residence	\$ 20.00*	(I)

\* For informational purposes

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

PSC Mo. 2 Consolidated  
5<sup>th</sup> Revised Sheet No. 4  
Canceling 4<sup>th</sup> Revised Sheet No. 4

**LOCAL EXCHANGE SERVICE**

**[HELD FOR FUTURE USE]**

(D)

(D)

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Issued: April 3, 2012

Effective: June 1, 2012

Craig Wilbert  
Craw-Kan Telephone Cooperative, Inc.  
200 N. Ozark  
Girard, KS 66743

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2012-0571**

Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original } SHEET No. \_\_\_\_\_  
{ Revised }Craw-Kan Telephone Cooperative, Inc.  
Name of Issuing CorporationFor All Missouri Exchanges  
Community, Town or City

## LOCAL EXCHANGE SERVICE TARIFF

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**MISSOURI**  
**Public Service Commission**

## I. LOCAL EXCHANGE SERVICE

## D. Missouri School Discount Program

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph .3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph .3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:

- Flat Rate, business one-party service.

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**FILED**

OCT 24 1996

**MO. PUBLIC SERVICE COMM**DATE OF ISSUE SEP 24 1996  
month day yearDATE EFFECTIVE OCT 24 1996  
month day yearISSUED BY Jerry James, General Manager, 200 N. Ozark, Girard, KS 66743  
name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE TARIFF	
II. SERVICE CHARGES	
A. GENERAL	
1. Service Charges are the nonrecurring charges associated with work performed by the Telephone Company in connection with the provision of services for a customer. The charges are intended as a means of recovering a portion of the costs of the operations required due to a customer's request.	*
2. Service Charges are in addition to any other scheduled rates and charges. They apply in addition to and not in lieu of installation charges, nonrecurring charges, mileage charges or construction charges which are found in other sections of this Tariff.	
3. Service Charges for the initial establishment of residential or business service are due and payable upon application for service.	
B. DEFINITIONS	
1. Service Charge	
A Service Charge consists of one or more of the following nonrecurring charges for work functions required due to customer request or treatment.	
a. Service Order Charge	
Applicable for the receiving, recording and processing of customer information necessary to execute a request for service.	
b. Line Connection Charge	
Applicable for the performing of operations associated with the connection of an exchange access line from the serving central office to the demarcation point at the customer's premises including, but not limited to:	
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SERVICE CHARGES

JAN 15 1997

B. DEFINITIONS (Continued)

1. Service Charge (Continued)

MISSOURI  
Public Service Commission

b. Line Connection Charge (Continued)

- (1) Making, changing and testing connection in the Central Office.
- (2) Making, changing and testing connections in distribution facilities between the central office and the demarcation point at the customer's premises, including necessary cross connections and line and station transfers.

c. Reconnection (Restoration) Charge

Applicable for a reconnection (restoral) of service following a disconnect for nonpayment of such service.

d. Demarcation Point

The point of connection, provided and maintained by the telephone utility at which the inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device. The drop and the network protector, will continue to be provided by and remain the property of the telephone utility.

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\* Indicates new rate or text  
+ Indicates change

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

Issued: January 15, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 15, 1997

FORM NO. 13 P.S.C.MO. No. 2 Consolidated 1st {~~Original~~  
Revised} SHEET No. 7  
Cancelling P.S.C.MO. No. \_\_\_\_\_ {~~Original~~  
Revised} SHEET No. 7

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE TARIFF

II. SERVICE CHARGES

B. DEFINITIONS (Continued)

2. Exchange Access Line

Serving central office line equipment and all outside plant facilities needed to connect the serving central office with the demarcation point at the customer premises.

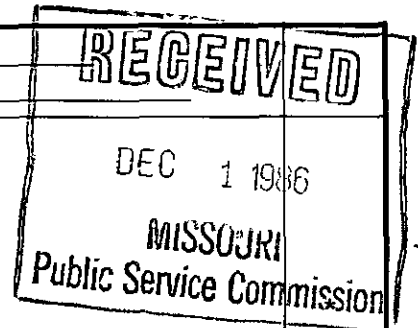
3. Premises

All of the building or adjoining portions of a building occupied and used by the customer either as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or property owned by another.

4. Serving Central Office

The switching center of the Company from which outside plant facilities are extended to the customer's premises.

\*Indicates new rate or text  
+Indicates change



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JAN - 1 1987

Public Service Commission

DATE OF ISSUE 11 26 86 DATE EFFECTIVE 1 1 87  
month day year month day year  
ISSUED BY John C. Ezzi Sec. - Treas. Arma, Ks. 66712  
name of officer title address

Cancelling P.S.C.MO. No. \_\_\_\_\_

CRAW-KAN TELEPHONE COOPERATIVE, INC.  
Name of Issuing Corporation

For

All Missouri Exchanges

Community, Town or City

## LOCAL EXCHANGE SERVICE TARIFF

## II. SERVICE CHARGES

## C. APPLICATION OF SERVICE CHARGES

## 1. General

- a. Service Charges are applicable for all services furnished to the customer as herein provided. \*
- b. Changes in the locations of terminations to the demarcation points outside the customer's premises are considered new installations at the new location. \*
- c. The nonrecurring charge applicable for the establishment of Foreign Exchange Service is the total of those non-recurring charges applicable within the local and the foreign exchanges.
- d. The combination of charges applicable for a move or change of service will not exceed the charges applicable for a new installation of the service. \*

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*John C. Cate*  
name of officerSec. - Treas.  
titleArma, KS. 66712  
address

Cancelling P.S.C.MO. No. \_\_\_\_\_

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

## LOCAL EXCHANGE SERVICE TARIFF

## II. SERVICE CHARGES

## C. APPLICATION OF SERVICE CHARGES (Continued)

## 1. General (Continued)

## e. Service Charges are not applicable for:

- (1) Work functions which are not required due to the customer's request.
- (2) Normal maintenance and repair of the Company's service. \*
- (3) Company-initiated orders, e.g., a number change required by a cutover or regrade, replacement at the Company's initiative of obsolete services, etc. \*
- (4) Record orders issued for correction purposes.
- (5) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in service.
- (6) Change in telephone number or change or correction of directory listings made at the Company's initiative or at the customer's request when the change is required for continuation of satisfactory service or would aid in the identification of the customer's number.

f. Service Charges do not apply for the re-establishment for the same customer or service at a location which has been destroyed or made untenable by fire, wind or water. However, Service Charges do apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for re-establishment of service at the same location for other than the previous customer.

\*Indicates new rate or text

+Indicates change

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John C. Curbish  
name of officerSec. - Treas.  
titleArma, Ks. 66712  
address



CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE TARIFF		
<p>II. SERVICE CHARGES</p> <p>C. APPLICATION OF SERVICE CHARGES (Continued)</p> <p>1. General (Continued)</p> <p>g. Incorporated in this Section is the assumption that the customer will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor to be performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.</p> <p>2. Service Order Charge</p> <p>a. A Service Order Charge is applicable in addition to the appropriate Line Connection charge.</p> <p>b. Only one Service Order Charge is applicable for all requests, other than Foreign Exchange, for the same customer made at one time for service at one premises. When the customer specifically requests multiple completion dates which would not normally be scheduled by the Company or when the requests require work on more than one premises of the customer, a Service Order Charge is applicable for each completion date and/or each premises.</p> <p>*Indicates new rate or text +Indicates change</p>		<p>RECEIVED</p> <p>DEC 1 1986</p> <p>MISSOURI Public Service Commission</p> <p>JAN - 1 1987</p> <p>Public Service Commission</p>

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name of officer title address

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

LOCAL EXCHANGE SERVICE TARIFF	
<p>II. SERVICE CHARGES</p> <p>C. APPLICATION OF SERVICE CHARGES (Continued)</p> <p>2. Service Order Charge (Continued)</p> <p>b. (Continued)</p> <p>Note on Foreign Exchange (FX) requests: For requests for establishment of an FX line or trunk, one Service Order Charge applies for each exchange (home and/or foreign) of this Company in which service order work is required.</p> <p>c. A Service Order Charge is applicable for requests for:</p> <ul style="list-style-type: none"><li>(1) Initial connection of service.</li><li>(2) Connection of additional exchange access lines or trunks, off-premises station lines, private lines or tie lines to an established service.</li><li>(3) Connection or establishment of additional services.</li><li>(4) Establishment of additional directory listing services.</li><li>(5) Transfer of facilities from one building to another building of the same customer on the same premises.</li><li>(6) Transfer of service involving change in name and responsibility whether or not there is a lapse in service.</li><li>(7) Change from business to residence or residence to business service. The charge for the class of service (business or residence) to which the customer's service is being converted is applicable.</li><li>(8) Number change or change of name or address in an established directory listing when the change is not required for continuation of satisfactory service or for correction of the Company's records.</li><li>(9) Reconnection (Restoration) of Service - See Charges D. 6. in this Tariff.</li></ul> <p>*Indicates new rate or text +Indicates change</p>	<p>RECEIVED</p> <p>DEC - 1 1986</p> <p>MISSOURI Public Service Commission</p> <p>FILED</p> <p>JAN - 1 1987</p> <p>Public Service Commission</p>

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name of officer title address

Original  
Revised

SHEET No. ....

Cancelling P. S. C. MO. No. ....

Original  
Revised

SHEET No. ....

CRAW-KAN TELEPHONE COOPERATIVE ASSN. INC.  
Name of Issuing Corporation or Municipality

For All Missouri Exchanges

Community, Town or City

## LOCAL EXCHANGE SERVICE TARIFF

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## II. SERVICE CHARGES

DEC 15 1982

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## C. APPLICATION OF SERVICE CHARGES (Continued)

MISSOURI

\*

## 3. Line Connection Charge

Public Service Commission

- a. A Line Connection Charge is applicable to the provision of each exchange access line in association with any of the following services:

- (1) Individual Service
- (2) PBX Trunk
- (3) Key System Line
- (4) Off-Premises Station Line
- (5) Telephone Answering Service Line
- (6) Semipublic Service
- (7) Foreign Exchange Service
- (8) Private Line
- (9) Tie Line
- (10) WATS Line

- b. A Line Connection Charge is applicable for work in the central office required for each:

- (1) Number change made at the request of the customer.
- (2) Reconnection (Restoration) of Service - See Charges D.6. of this Tariff.

- c. A Line Connection Charge is applicable for work on distribution facilities required for:

- (1) Connection or rearrangement of an outside circuit, drop wire and/or protector due to a customer's service request.

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FEB - 1 1983

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE 12 15 82  
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John C. Cuyate  
name of officer

title

address

CRAW-KAN TELEPHONE COOPERATIVE, INC. For All Missouri Exchanges  
Name of Issuing Corporation Community, Town or City

## LOCAL EXCHANGE SERVICE TARIFF

## II. SERVICE CHARGES

## C. APPLICATION OF SERVICE CHARGES (Continued)

## 3. Line Connection Charge (Continued)

## c. (Continued)

- (2) Rearrangement or disconnection and later reconnection of an outside circuit, drop wire and/or protector initiated by the action of the customer, e.g., building maintenance or construction, cutting of trees or limbs by the customer, etc.

## d. A Line Connection Charge does not apply for:

- (1) Disconnection or suspension of service.
- (2) Transfer of service when there is no change in number or lapse in service (Supersedure).
- (3) Rearrangement or move of the outside circuit, drop wire or associated protector required for the continuation of satisfactory service.

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name of officer title address

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. MO. NO. 2 Consolidated  
4<sup>th</sup> Revised sheet No. 14  
Cancels 3<sup>rd</sup> Revised Sheet No. 14

## LOCAL EXCHANGE SERVICE TARIFF

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 28, 2012

Craig Wilbert  
Craw-Kan Telephone Coop, Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 27, 2012

FILED  
Missouri Public  
Service Commission  
JI-2012-0526

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. MO. NO. 2 Consolidated  
6<sup>th</sup> Revised sheet No. 15  
Cancels 5<sup>th</sup> Revised Sheet No. 15

**LOCAL EXCHANGE SERVICE TARIFF**

HOLD FOR FUTURE USE

(N)

(D)

(D)

Issued: March 28, 2012

Craig Wilbert  
Craw-Kan Telephone Coop, Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: April 27, 2012

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Missouri Public  
Service Commission  
JI-2012-0526

## LOCAL EXCHANGE SERVICE TARIFF

### B. Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://ckt.net/>

### Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://ckt.net/>

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Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

PSC Mo. 2 Consolidated  
4<sup>th</sup> Revised Sheet No. 15.2  
Canceling 3<sup>rd</sup> Revised Sheet No. 15.2

HOLD FOR FUTURE USE

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Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. MO. NO. 2 Consolidated  
Original Sheet No. 15.3

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LOCAL EXCHANGE SERVICE TARIFF

NOV 19 1997

Toll Access Restriction

- A. Toll Access Restriction provides a means of restricting access to the Long Distance Service Communications Network. Two options are available to the customer:
1. Restriction of 1+ calls only.
  2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
- B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- C. Customers must apply in writing for the establishment of Toll Access Restriction.
- D. The appropriate non-recurring charges will apply to establish service.
- E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)

\$ 1.50

\* Indicates new rate or text  
+ Indicates change

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JAN -1 1998

Issued: November 26, 1997

Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743

MISSOURI  
Public Service Commission

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

PSC Mo. 2 Consolidated  
3<sup>rd</sup> Revised Sheet No. 15.4  
Canceling (see below)

CANCELLING PSC Mo. 2 Consolidated:

2<sup>nd</sup> Revised Sheet No. 15.4  
Original Sheet No. 15.5  
Original Sheet No. 15.6

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Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

PSC Mo. 2 Consolidated  
2<sup>nd</sup> Revised Sheet No. 16  
Canceling 1<sup>st</sup> Revised Sheet No. 16

## LOCAL EXCHANGE SERVICE TARIFF

### II SERVICE CHARGES

#### D. CHARGES

	<u>Per Month</u>	
1. Service Order, each	\$8.00	*
2. Line Connection, each	\$8.00	*
3. Reconnection (Restoration), each	\$16.00	*

\* Indicates new rate or text

\* Indicates change

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Issued: May 24, 2016

Craig Wilbert  
Craw-Kan Telephone Cooperative, Inc.  
200 N. Ozark  
Girard, KS 66743

Effective: July 1, 2016

FILED  
Missouri Public  
Service Commission  
JI-2016-0339

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. Mo. No. 2 Consolidated  
1<sup>st</sup> Revised Sheet No. A  
Canceling Original Sheet No. A

(D)

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Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. Mo. No. 2 Consolidated  
1<sup>st</sup> Revised Sheet No. B  
Canceling Original Sheet No. B

(D)

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Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. Mo. No. 2 Consolidated  
1<sup>st</sup> Revised Sheet No. C  
Canceling Original Sheet No. C

(D)

HOLD FOR FUTURE USE

Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas

P.S.C. Mo. No. 2 Consolidated  
3<sup>rd</sup> Revised Sheet No. 1  
Canceling 2<sup>nd</sup> Revised Sheet No. 1

(D)

HOLD FOR FUTURE USE

**P.S.C. MO. No. 2 CONSOLIDATED**

**Craw-Kan Telephone Cooperative, Inc.**

**Second Revised Sheet No. 1.1  
Replaces First Revised Sheet No. 1.1  
For All Missouri Exchanges**

**ACCESS SERVICES TARIFF CONCURRENCE**

Access Services

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. (T)

The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.



**ACCESS SERVICES TARIFF CONCURRENCE****12. Rates and Charges****12.1 Craw Kan Telephone Cooperative, Inc.****12.1.1 Carrier Common Line Access Service**

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.026420	3.6
- Terminating	\$0.000000	3.6
(B) Reserved for Future Use		

**12.1.2 Switched Access Service**

(A) <u>Local Transport – Installation</u>		6.2(A)(1)
Per Entrance Facility		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
(B) <u>Local Transport – Premium Access</u>		
1. <u>Entrance Facility</u>		
Per Termination		6.2(A)(1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
2. <u>Direct Trunked</u>		
Transport		6.2(A)(1)
a. Direct Trunked Facility		
Per Mile		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
b. Direct Trunked Termination		
Per Termination		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	

\*\* The Company concurs with the rates, terms and conditions of TCA's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=825>

(T)  
(T)

**ACCESS SERVICES TARIFF CONCURRENCE**12. Rates and Charges (Cont'd)12.1 Craw Kan Telephone Cooperative, Inc. (Cont'd)12.1.2 Switched Access Service (Cont'd)

(B) <u>Local Transport – Premium Access</u> (Cont'd)		Tariff Section Reference
	<u>Rate</u>	
3. <u>Multiplexing</u>		
<u>Per Arrangement</u>		6.2(A)(4)
- DS-1 to Voice	**	
- DS-3 to DS-1	**	
4. <u>Tandem Switched Transport</u>		6.2(A)(3)(b)
a. <u>Tandem Switched Facility</u>		
- Per Originating Access Minute		
Per Mile	\$0.000402	
- Per Terminating Access Minute		
Per Mile	**	
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)
- Per Originating Access Minute		
Per Termination	\$0.001339	
- Per Terminating Access Minute		
Per Termination	**	
c. <u>Tandem Switching</u>		6.2(A)(3)(a)
- Per Originating Access Minute		
Per Tandem	\$0.005272	
- Per Terminating Access Minute		
Per Tandem	**	
(C) <u>End Office</u>		
<u>Premium Access</u>		
1. <u>Local Switching</u>		6.2(B)(1)
- originating	\$0.026700	
- terminating	**	
2. <u>Reserved for Future Use</u>		
3. <u>Information Surcharge</u>		6.2(B)(3)
(Per 100 Access Minutes)		
- originating	\$0.0397	
- terminating	**	

\*\* The Company concurs with the rates, terms and conditions of TCA's Tariff FCC No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=825>

(T)  
(T)

**ACCESS SERVICES TARIFF CONCURRENCE**12. Rates and Charges (Cont'd)12.1 Craw Kan Telephone Cooperative, Inc. (Cont'd)12.1.2 Switched Access Service (Cont'd)

	Rate per Access <u>Minute</u>	Tariff Section <u>Reference</u>
(D) <u>Reserved for Future Use</u>		
(E) <u>Toll VoIP-PSTN Traffic</u>		
(1) <u>Local Switching</u>		
(a) Originating, per Access Minute	**	2.3.11 (E)(1)(a)
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(a)
(2) <u>Information Surcharge</u>		
(a) Originating, per Access Minute	**	2.3.11 (E)(1)(b)
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(b)
(3) <u>Tandem Switched Transport</u>		
(a) <u>Tandem Switched Facility</u>		
Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)
(b) <u>Tandem Switched Termination</u>		
Per Originating Access Minute	**	2.3.11 (E)(2)
Per Terminating Access Minute	**	2.3.11 (E)(2)

\*\* The Company concurs with the rates, terms and conditions of TCA's Tariff FCC No. 1 for this element, which can be viewed (T)  
at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=825> (T)

**ACCESS SERVICES TARIFF CONCURRENCE****12. Rates and Charges (Cont'd)****12.1 Craw Kan Telephone Cooperative, Inc. (Cont'd)****12.1.2 Switched Access Service (Cont'd)**

(F) 8YY (Toll Free) Originating Access Services	<u>Rate</u>
(1) Carrier Common Line (CCL)	**
(2) End Office Switching	**
(3) Joint Tandem Switched Transport	**
(4) Toll Free Data Base Access	
(a) Base Rate – per query	
July 1, 2021 – June 30, 2022	\$0.0031
July 1, 2022 – June 30, 2023	\$0.00165
After July 1, 2023	\$0.0002
(b) Vertical Feature Rate	
July 1, 2021 – June 30, 2022	\$0.0034
July 1, 2022 – June 30, 2023	\$0.0018
After July 1, 2023	\$0.0002

\*\* The Company concurs with the rates, terms and conditions of TCA's Tariff FCC No. 1 for this element, which can be viewed (T)  
at <https://apps.fcc.gov/etfs/public/lecTariffs.action?idLec=825> (T)

**Craw-Kan Telephone Cooperative, Inc.  
of Girard, Kansas**

**P.S.C. MO. NO. 2 Consolidated  
1st Revised Sheet No. 1.1.4  
Cancels Original Sheet No. 1.1.4**

Rates and Charges (Cont'd)

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Public Service Commission**

12.1 Craw-Kan Telephone Cooperative, Inc. (Cont'd)

12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference</u>
(A) Recording, per customer message	.0483	8.1.1(A)
(B) Provision of Message Detail, per message	ICB	8.1.1(B)
(C) Magnetic Tape, per tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per message	.0134	8.2.1(A)
(E) Bill Processing Svc., per message	.0459	8.2.1(B)
(F) Special Billing Service, per bill	.82	8.2.1(C)
(G) Data Transmission, per message	.0084	8.2.1(D)
(H) Provision of Sample Message Data, per record processed	.0163	8.2.1(E)
(I) Program Development		
Basic per hour	\$57.74	8.2.1(F)
Premium per hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more mes- sages or message service related rate elements are billed, per bill rendered to a customer end user account per month	\$ .71	8.2.1(G)

**FILED**

**(R)  
APR 15 1997**

**MO. PUBLIC SERVICE COMM**

**Issued: January 15, 1997**

**Jerry James  
Craw-Kan Telephone Coop., Inc.  
200 N. Ozark  
Girard, KS 66743**

**Effective: April 15, 1997**

**P.S.C. MO. No. 2 CONSOLIDATED**

**Craw-Kan Telephone Cooperative, Inc.**

1st Revised Sheet No. 1.1.5  
Cancels Original Sheet No. 1.1.5  
For All Missouri Exchanges

**ACCESS SERVICES TARIFF CONCURRENCE**

**12. Rates and Charges (Cont'd)**

**12.1 Craw-Kan Telephone Cooperative, Inc. (Cont'd)**

**12.1.5 Miscellaneous Services**

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**MISSOURI  
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	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Tariff Section <u>Reference</u>	
(A) Additional Engineering Periods				
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1	
(B) Additional Labor				
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2	
(C) Maintenance of Service				
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3	
(D) Programming Services				
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3	
(E) Presubscription				(N)
Per line per request	\$5.00	NA	9.3.3	
(F) Operator Transfer Service				
Per call transferred	\$0.30	NA	9.3.4	(N)

**Issued: July 7, 1995**

**Lyndell Hurt  
General Manager  
200 N. Ozark, P.O. Box 100  
Girard, Kansas 66743**

**Effective: August 7, 1995**

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**AUG 7 1995**

**MO. PUBLIC SERVICE COMMISSION**

**P.S.C. MO. No. 2 CONSOLIDATED**

**Craw-Kan Telephone Cooperative, Inc.**

**First Revised Sheet No. 1.1.6  
Replaces Original Sheet No. 1.1.6  
For All Missouri Exchanges**

**PRIVATE LINE TARIFF CONCURRENCE**

Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. (T)  
The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)  
(T)

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

---

Issued: July 20, 2015

Craig Wilbert, General Manager  
Craw-Kan Telephone Cooperative, Inc.  
200 N. Ozark, P.O. Box 100  
Girard, KS 66743

Effective: August 19, 2015

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**JI-2016-0017**

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PRIVATE LINE TARIFF CONCURRENCE

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84-222 et al.  
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Lyndell Hurt  
General Manager  
Girard, Kansas 66743

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Craw-Kan Telephone Cooperative, Inc.

All Missouri Exchanges  
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PRIVATE LINE TARIFF CONCURRENCE

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3.1 GENERAL

3.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2

Public Service Commission

A. Cross reference to Section numbers are listed down the right column of each rate page.

B. Rate application is as set forth in Section 2 of this Tariff.

3.2 RATES

3.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY) . . .	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS (1LMCS) . . .	.50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNTS)(OXNSS) . . .	\$ 11.10	None	2.2.1

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General Manager  
Girard, Kansas 66743

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

3.2.1 Special Signal Service Series-100-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

Public Service Commission

	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly Rate</u>	<u>Service Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S))(0XN2S)	\$ 33.65	None	2.2.1
6. Each additional point of termination of a local channel,different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	4.00	75.00(2)	2.2.1
Additional 1/10 mile	.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

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- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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General Manager  
Girard, Kansas 66743

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Craw-Kan Telephone Cooperative, Inc.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

	HALF DUPLEX	DUPLEX		
	Monthly Rate	Monthly Rate	Service Charge	Tariff Ref.
1. Local Channel, each, per first termination on a premises				
Type 250 . . . . .	\$23.65	\$41.20	\$ 300.00	2.2.2
(1LYDY, 1L6BY, 1L3AY, 1LMPY)		(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251 . . . . .	43.85	59.90	300.00	2.2.2
(1LYDY, 1L6BY, 1L3AY, 1LMPY)		(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250 . . . . .	\$ 3.80	\$ 6.75	None	2.2.2
(1LYDS, 1L3AS, 1L6BS, 1LMPS)		(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251 . . . . .	3.80	6.75	None	2.2.2
(1LYDS, 1L3AS, 1L6BS, 1LMPS)		(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250 . . . (01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . . (01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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General Manager  
Girard, Kansas 66743

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Craw-Kan Telephone Cooperative, Inc.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		
	<u>Monthly Rate</u>		<u>Monthly Rate</u>		
	<u>0 to 250 miles</u> <u>each mile</u>	<u>Each Add.</u> <u>mile over</u> <u>250</u>	<u>0 to 250 miles</u> <u>each mile</u>	<u>Each Add.</u> <u>mile over</u> <u>250</u>	<u>Tariff</u> <u>Ref.</u>
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	\$ .90	\$ 1.80 (1LYD4, 1L3A4, 1L6A4, 1LMP4)	\$ .90	2.2.2
Type 251	2.45 (1LYK4, 1L3C4, 1L6D4, 1LMD4)	1.50	2.45 (1LYD4, 1L3A4, 1L6A4, 1LMP4)	1.50	2.2.2

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service</u>	<u>Tariff</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Charge</u>	<u>Ref.</u>
5. Interexchange Channel Terminal, per terminal (two required per inter- exchange channel)				
Type 250 . . . . (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 . . . . (01N2S)	38.15	38.15 (01N3S)		2.2.2

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General Manager  
Girard, Kansas 66743

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Craw-Kan Telephone Cooperative, Inc.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.2 Sub-Voice Grade Service-Series 200-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

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	<u>HALF DUPLEX</u>	<u>DUPLEX</u>		
	<u>Monthly</u>	<u>Monthly</u>	<u>Service</u>	<u>Tariff</u>
	<u>Rate</u>	<u>Rate</u>	<u>Charge</u>	<u>Reference</u>
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile. . .	\$18.15	\$18.15	\$130.00(3)	2.2.2
	(1LYDK, 1L3AK, 1L6BK, 1LMFK)	(1LYKK, 1L3CK, 1L6DK, 1LMDK)		
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250. . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

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- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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Girard, Kansas 66743

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY) (1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMFY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LHBS)(1LJKS) (1LPJS)(1LTBS)(1L1OS)(1L3AS) (1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS) (PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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General Manager  
Girard, Kansas 66743

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

A. Rates-IntraLATA Interexchange-(Continued)

	<u>Monthly Rate</u>		<u>Tariff Reference</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, each V-H mile, or fraction thereof (1LBU4)	\$ 4.10	\$ 1.05	2.2.3
5. Interexchange Channel Terminal, per terminal (two required per inter- exchange channel)			

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

	<u>Monthly Rate</u>
6. Bridging Charge, (multi- point service), per bridged channel (BQ7). . . . .	\$ 7.55

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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Lyndell Hurt  
General Manager  
Girard, Kansas 66743

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Craw-Kan Telephone Cooperative, Inc.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422.

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two- point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3BC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PH9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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Lyndell Hurt  
General Manager  
Girard, Kansas 66743

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422-(Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
--	-------------------------	---------------------------	-----------------------------

4. Type C5

-On a two-point channel not arranged for switching, per service point (UHD)

94.10	80.00	2.2.3
-------	-------	-------

5. Type D1

-Two-point channel not arranged for switching, per service point (QHA)

(CR)\$11.35	(CR)\$80.00	2.2.3
-------------	-------------	-------

C. Foreign Exchange Service

Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)

61.10	410.00	2.2.3
-------	--------	-------

Between exchanges over 20 miles apart (T22)

70.70	410.00	2.2.3
-------	--------	-------

Point of Termination in two foreign exchanges (T1S)(3)

109.95	410.00	2.2.3
--------	--------	-------

D. Foreign Serving Office Service

Point of Termination in one foreign serving office (2) (T21SFS)

None	180.00	
------	--------	--

Point of Termination in two foreign serving offices(3) (T1SFS)

13.35	180.00	2.2.3
-------	--------	-------

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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General Manager  
Girard, Kansas 66743

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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

3.2.3 Voice Grade Service-Series 300(1) and Series 400-(Continued)

D. Foreign Serving Office Service-(Continued)

Public Service Commission

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

3.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and  
common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y)	Equivalent to Type 420
-------------------------	------------------------

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- (1) Obsolete - Applicable to existing to existing service installations at existing locations for existing customers.
- (2) Customer must specify, transmit and receive frequency of Master Station.

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General Manager  
Girard, Kansas 66743

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES-(Continued)

3.2.4 Special Bridging Service-(Continued)

A. Split Band Arrangement-(Continued)

1. Rates-(Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5

B. Passive Bridging Arrangement

1. Rates

a. Passive Bridging  
Arrangement Capable  
of Connecting 10 Access  
Lines (BMC10)(1)

9.00      None      2.2.5

b. Access lines

-Master Station (1LM3Y)      Equivalent to Type 423

-Remote Station

-Interconnecting Station  
(1LM2Y)      Equivalent to Type 423

c. Access Line  
Connection

-Per Access Line  
(BT7)      3.20      None      2.2.5

d. Interbridge  
Connection (MF7)

4.95      None      2.2.5

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz,  
between master or interconnecting station and remote station.

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PRIVATE LINE TARIFF CONCURRENCE

3.2 RATES--(Continued)

3.2.5 Signaling

A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	Monthly Rates	Service Charge	Tariff Reference
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange			
Arranged for E&M Type signaling			
-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(4)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(4)	2.2.6

Arranged for Loop signaling, per customer requested ohm maximum

-Type 428 (SLLC8)	21.60	65.00(4)	2.2.6
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (4) Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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Lyndell Hurt  
General Manager  
Girard, Kansas 66743

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All Missouri Exchanges  
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PRIVATE LINE TARIFF CONCURRENCE

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3.2 RATES-(Continued)

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3.2.5 Signaling-(Continued)

JUL 1 1988  
Public Service Commission

A. Signaling Options-(Continued)

3. Interexchange Intralata Type A, B and C Signaling Arrangements

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms) exclusive of 200 ohm maximum terminal equipment resistance.

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84-222 et al.  
Public Service Commission

- (1) The Service Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

Issued: 5/2/88

Lyndell Hurt  
General Manager  
Girard, Kansas 66743

Effective: 7/1/88

P.S.C. Mo.-No. 2 CONSOLIDATED

Craw-Kan Telephone Cooperative, Inc.

All Missouri Exchanges  
Original Sheet 1.1.21

PRIVATE LINE TARIFF CONCURRENCE

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MAY 2 1988

3.2 RATES-(Continued)

3.2.6 Miscellaneous Charges

Public Service Commission

	<u>Service Charge</u>	<u>Tariff Reference</u>
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Change		
- Per Private Line Service	21.60	1.4.10

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Public Service Commission

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Girard, Kansas 66743

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**P.S.C. MO. No. 2 CONSOLIDATED**

**Craw-Kan Telephone Cooperative, Inc.**

**First Revised Sheet No. 1.1.22**  
**Replaces Original Sheet No. 1.1.22**  
**Cancels (see below)**  
**For All Missouri Exchanges**

**GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS**

(T)

(D)

(D)

**CANCELLING P.S.C. MO. NO. 2**

(N)

Original Sheet 1.1.22  
Original Sheet 1.1.23  
Original Sheet 1.1.24  
Original Sheet 1.1.25  
Original Sheet 1.1.26  
Original Sheet 1.1.27  
Original Sheet 1.1.28  
Original Sheet 1.1.29  
Original Sheet 1.1.30  
Original Sheet 1.1.31

(N)

Issued: July 20, 2015

Craig Wilbert, General Manager  
Craw-Kan Telephone Cooperative, Inc.  
200 N. Ozark, P.O. Box 100  
Girard, KS 66743

Effective: August 19, 2015

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**Service Commission**  
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**P.S.C. MO. No. 2 CONSOLIDATED**

**Craw-Kan Telephone Cooperative, Inc.**

**First Revised Sheet No. 1.1.32**  
**Replaces Original Sheet No. 1.1.32**  
**Cancels (see below)**  
**For All Missouri Exchanges**

**GENERAL AND LOCAL EXCHANGE SERVICE TARIFFS**

(T)

(D)

(D)

**CANCELLING P.S.C. MO. NO. 2**

(N)

Original Sheet 1.1.32  
Original Sheet 1.1.33  
Original Sheet 1.1.34  
Original Sheet 1.1.35  
Original Sheet 1.1.36  
Original Sheet 1.1.37  
Original Sheet 1.1.38

(N)

Issued: July 20, 2015

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Effective: August 19, 2015

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**Missouri Public**  
**Service Commission**  
**JI-2016-0017**

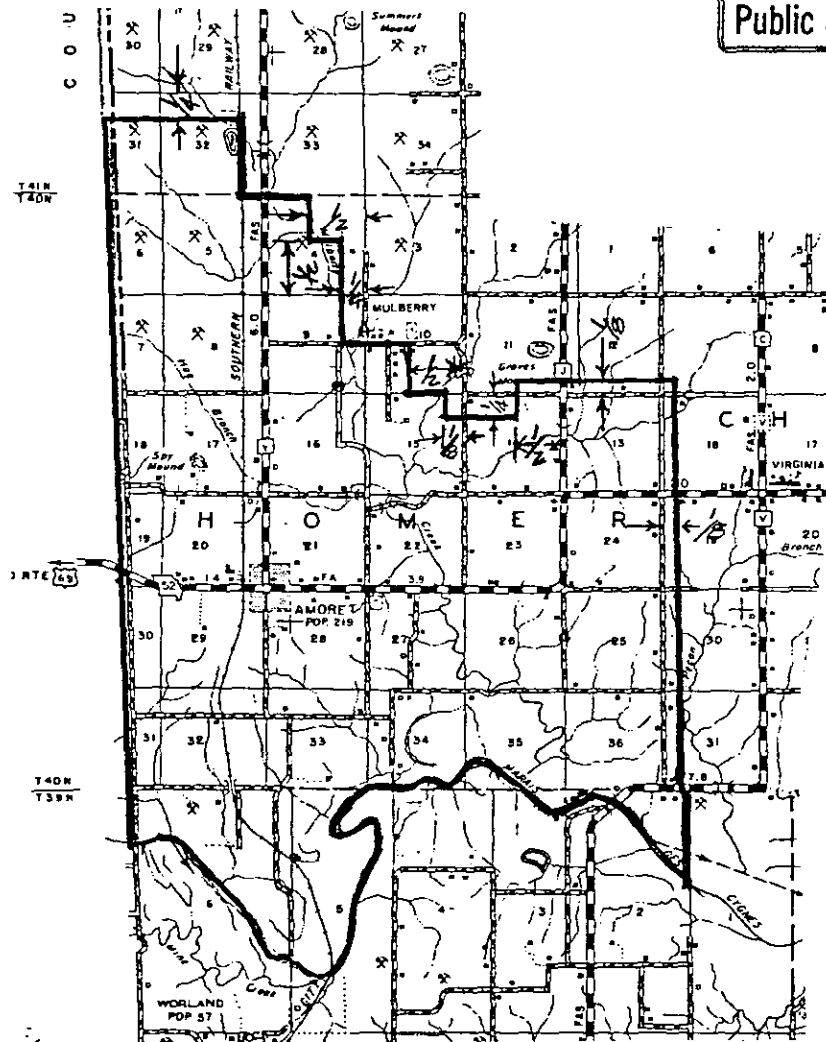


Cancelling P.S.C.MO. No. ALL PREVIOUS SCHEDULEThe Craw-Kan Telephone Cooperative Ass'n., Inc. For  
Name of Issuing CorporationAmoret Exchange  
Community, Town or City

Exchange Area Map

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+Indicates change

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Public Service Commission

DATE OF ISSUE March 8, 1979  
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month day yearISSUED BY John E. Schubert  
name of officerSecretary  
titleGirard, Kansas  
address

The Craw-Kan Telephone Cooperative Ass'n., Inc  
Name of Issuing Corporation

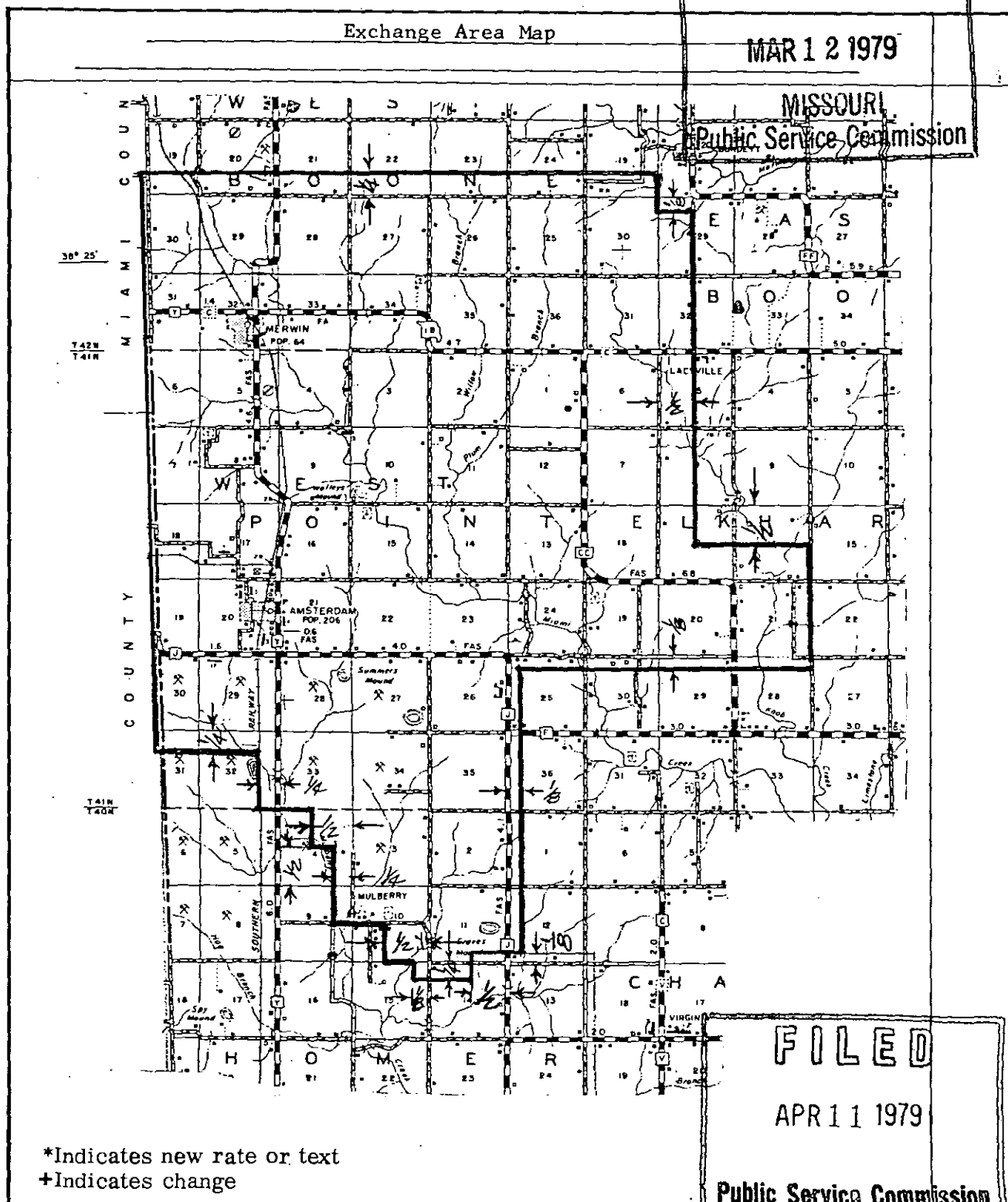
Amsterdam Exchange

Community, Town or City

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Exchange Area Map

MAR 12 1979

DATE OF ISSUE March 8, 1979  
month day yearDATE EFFECTIVE April 11, 1979  
month day yearISSUED BY John E. Eubank  
name of officerSecretary  
titleGirard, Kansas  
address

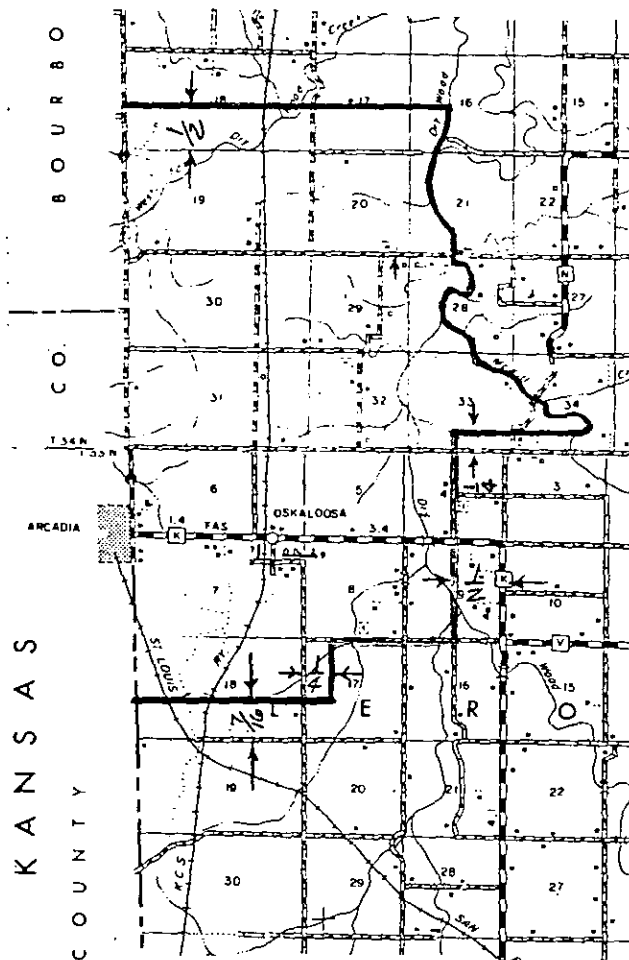
Cancelling P. S. C. MO. No. All previous schedulesXXXXXX }  
Original } SHEET No. \_\_\_\_\_  
Revised }The Craw-Kan Telephone Cooperative Ass'n., Inc. For Arcadia Exchange (Missouri portion)  
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Exchange Area Map



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*John Eubank*  
name of officerSecretary  
titleGirard, Kansas  
address

The Craw-Kan Telephone Cooperative Ass'n., Inc.  
Name of Issuing Corporation

For Asbury Exchange

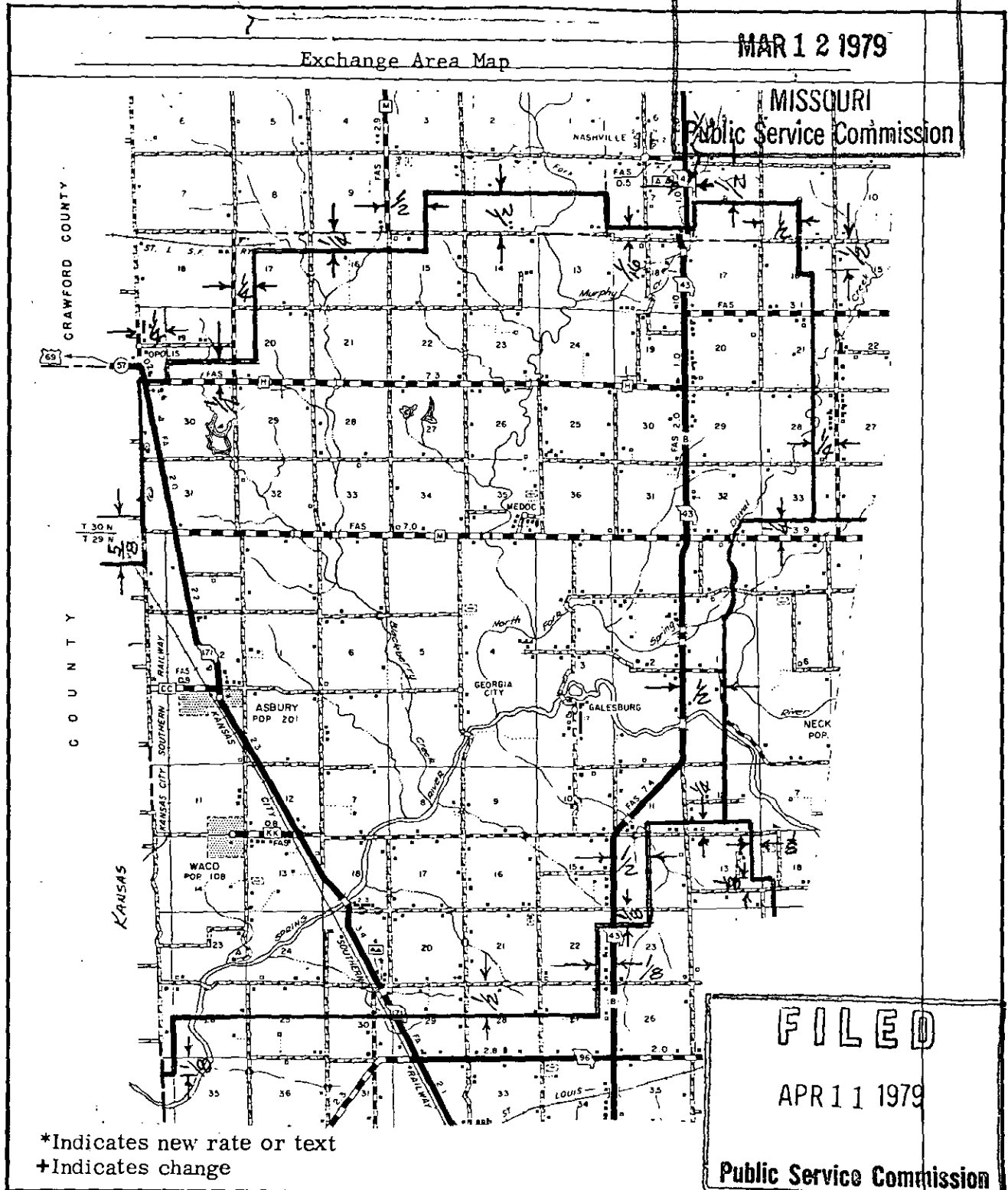
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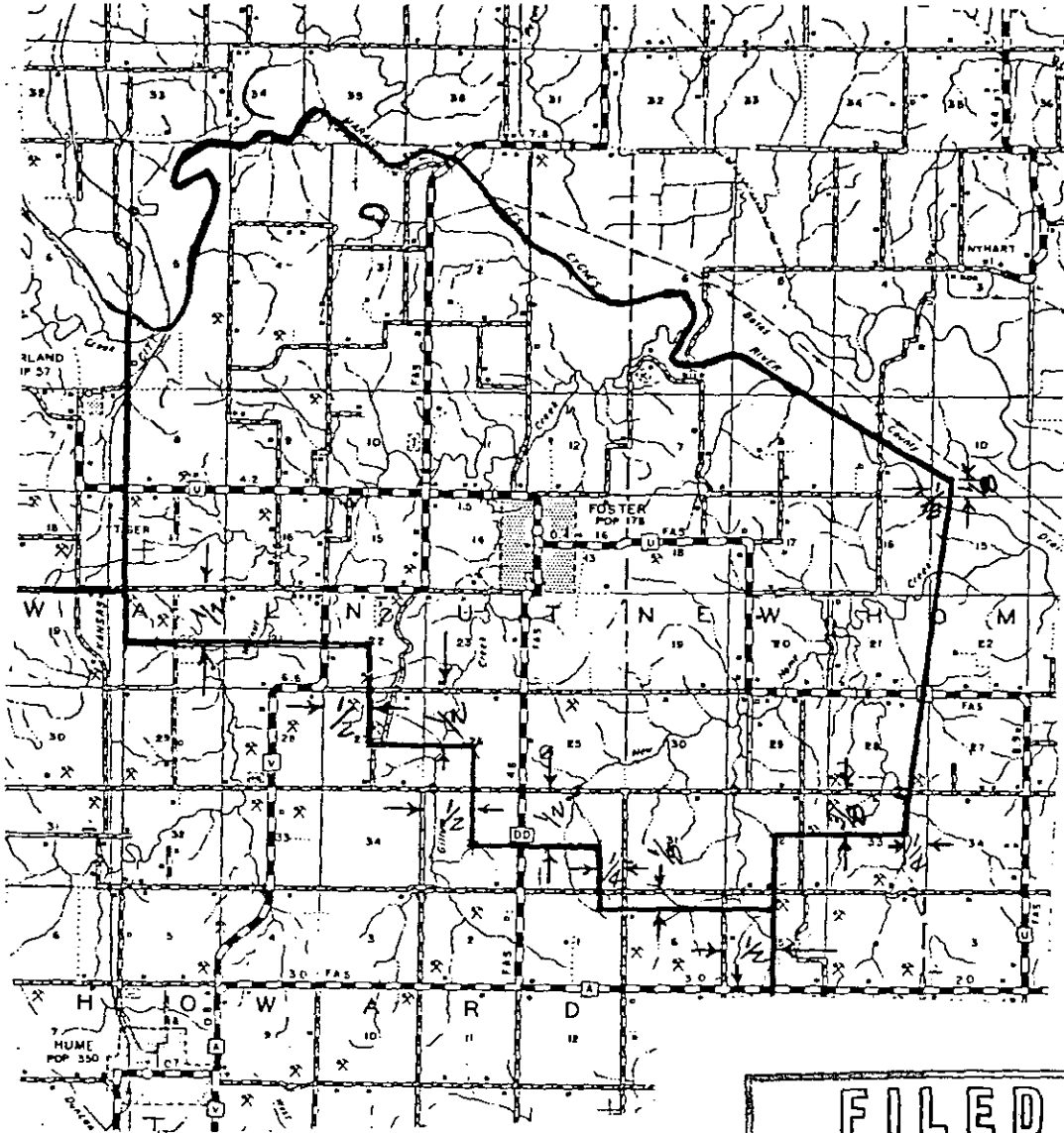
ISSUED BY

John Eubank  
Name of officerSecretary  
titleGirard, Kansas  
address

Cancelling P.S.C.MO. No. ALL PREVIOUS SCHEDULE{ Original } SHEET No. \_\_\_\_\_  
{ Revised }The Craw-Kan Telephone Cooperative Ass'n., Inc. For  
Name of Issuing CorporationFoster Exchange  
Community, Town or City

Exchange Area Map

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+Indicates change

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DATE OF ISSUE March 8, 1979  
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name of officerSecretary  
titleGirard, Kansas  
address

Cancelling P.S.C.MO. No. ALL PREVIOUS SCHEDULES

(Original) SHEET No. \_\_\_\_\_  
(Revised)The Craw-Kan Telephone Cooperative Ass'n., Inc. For  
Name of Issuing Corporation

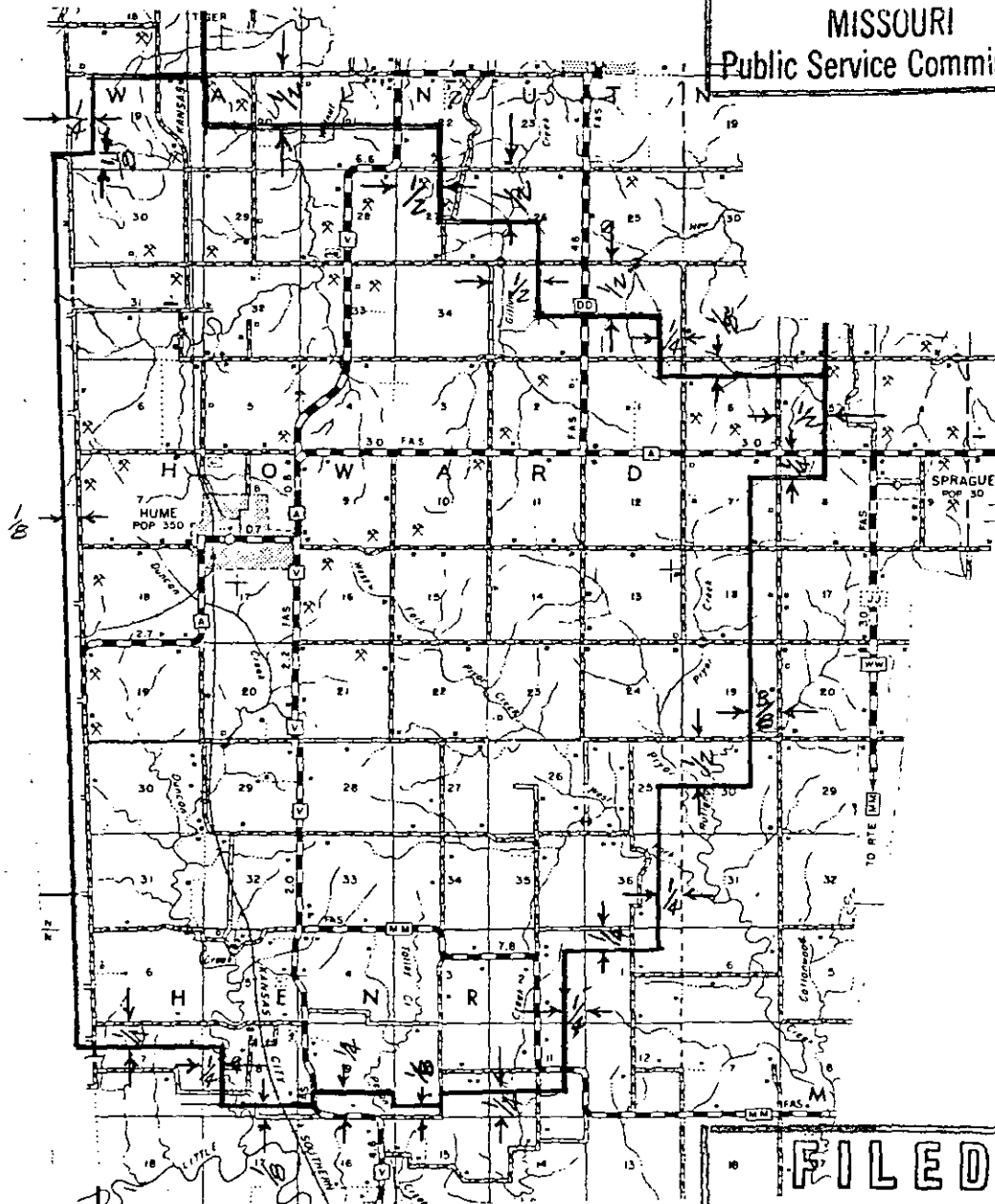
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Exchange Area Map

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titleGirard, Kansas  
address

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The Craw-Kan Telephone Cooperative Ass'n., Inc. For Mulberry Exchange (Missouri portion)

Name of Issuing Corporation

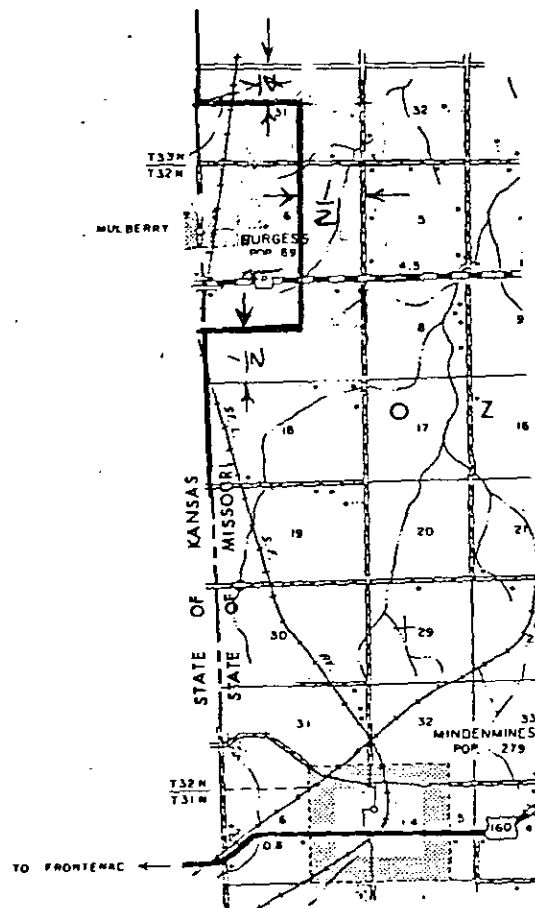
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## Exchange Area Map



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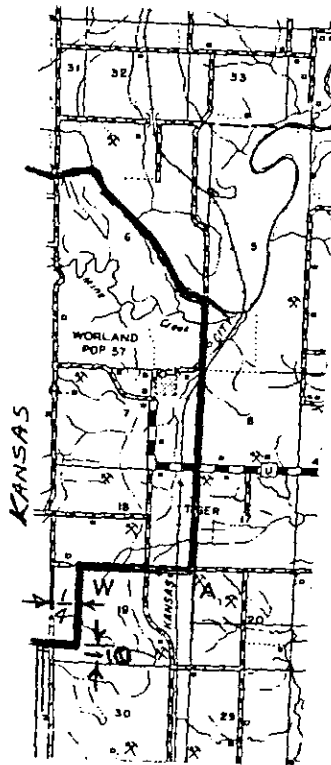
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month day yearDATE EFFECTIVE April 11, 1979  
month day yearISSUED BY John C. Buehler  
Name of officerSecretary  
titleGirard, Kansas  
address

Cancelling P.S.C.MO.No. — All previous schedules

(Original) SHEET No. \_\_\_\_\_  
(Revised)The ~~Craw-Kan~~ Telephone Corporation, Assn., Inc. Pleasanton Exchange (Missouri Portion)  
Name of Issuing CorporationCommunity, Town or City  
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Exchange Area Map

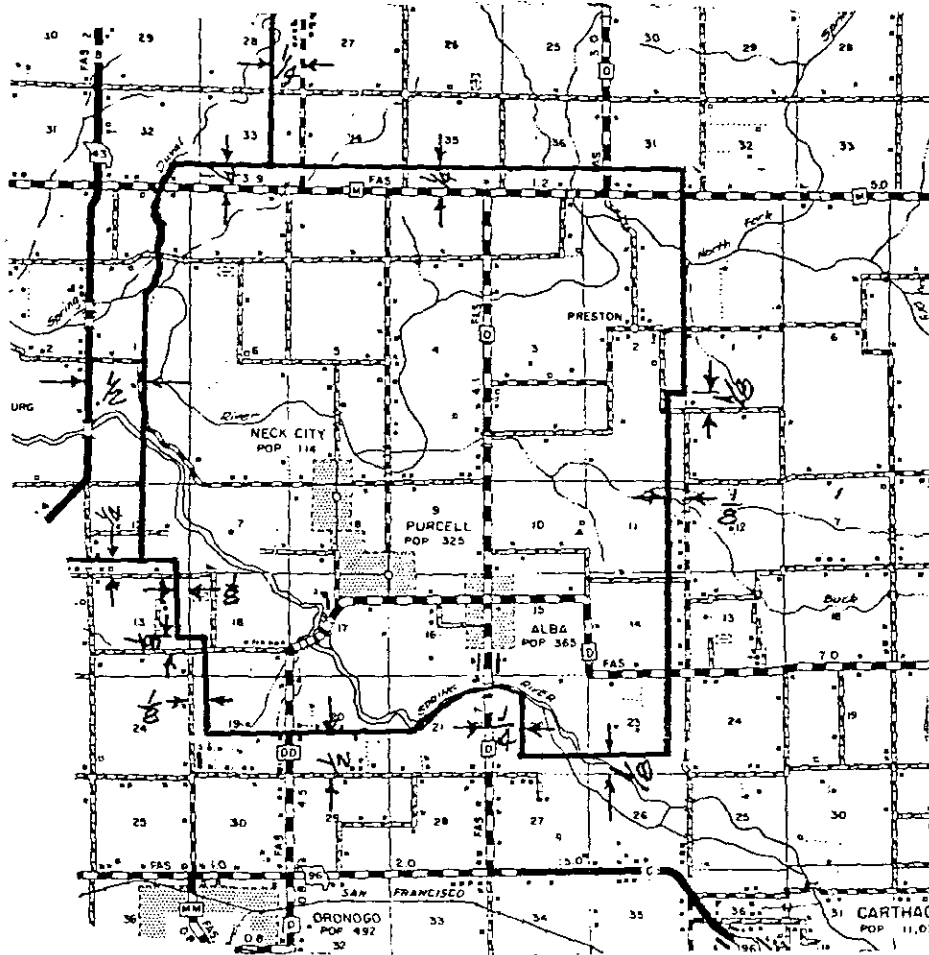
**MAR 12 1979****MISSOURI**  
**Public Service Commission**\* Indicates new rate or text  
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name of officerSecretary  
titleGirard, Kansas  
address



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{ Revised }The Craw-Kan Telephone Cooperative Ass'n., Inc. For Purcell Exchange  
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Exchange Area Map

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DATE OF ISSUE March 8, 1979  
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name of officer

Secretary  
titleGirard, Kansas  
address