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www.greenhills.net

Green Hills Telephone Corporation

Serving the area since 1952

June 2015

Green Hills Customer,

This letter is to inform you that Green Hills Telephone Corporation (“Company”) has changed its provider for Directory Assistance and Operator Services. Effective July 1, 2015, National Directory Assistance (NDA) will handle local and national directory assistance and operator services.

If you dial 411 or 1411 and request the telephone numbers and/or addresses of other customers within an exchange served by the Company (i.e., Local DA) or within the United States (i.e., Non-Local DA), you will be charged \$1.00 per call, as opposed to the old rate of \$0.85. If you elect to have the operator complete your call, you will be charged \$0.25 for the first minute and in 6-second increments thereafter.

If you dial 1+555-1212 with any area code your call will go to your customer presubscribed interexchange carrier (PIC) as it has in the past, and those charges will be determined by them.

Through NDA we will still offer Calling Card, Collect, and Third Number Billed services; however, we will no longer offer Busy Line Verification or Busy Line Interrupt services.

We continue to provide our customers access to local and national listings, as well as customer-friendly, automated systems that make finding the right listing quick and easy. Please call our customer service representatives at 644-5411, Monday-Friday between 8:00 a.m. and 4:30 p.m., if you have questions.

Sincerely,
Green Hills Telephone Corporation